

TECHNICAL COOPERATION DOCUMENT

I. Basic Information

▪ Country/Region:	Regional
▪ TC Name:	Regional Tourism Health Information, Monitoring and Response Systems and Standards to Enhance Sustainable Tourism
▪ TC Number:	RG-T2687
▪ Team Leader/Members:	Ian Ho-a-Shu (SPH/CTT) Team Leader; Luciana Garcia Nores (INT/INT); Matthew Shearer (INT/INT); Donna Harris (SPH/CJA) Sofia Greco (LEG/SGO); Gregory Dunbar (FMP/CCB); Shirley Maud-Gayle (FMP/CTT); Priya Ramsumair (CCB/CTT); and Martha Guerra (SCL/SPH)
▪ Taxonomy	Client Support
▪ Date of TC Abstract authorization:	July 7, 2015
▪ Beneficiaries:	Barbados, Bahamas, Belize, Guyana, Jamaica and Trinidad and Tobago
▪ Executing Agency and contact name	The Caribbean Public Health Agency (CARPHA), Dr. Lisa Indar
▪ Donors providing funding:	Initiative for the Promotion of Regional Public Goods (FRPG-OC)
▪ IDB Funding Requested	US\$800,000
▪ Local counterpart funding:	US\$975,000
▪ Disbursement period:	40 months (includes 36-month execution period)
▪ Required start date:	December 1, 2015
▪ Types of consultants	Firms and Individuals
▪ Prepared by Unit:	SPH/CTT
▪ Unit of Disbursement Responsibility:	COF/CTT
▪ TC Included in Country Strategy:	N/A
▪ TC included in CPD:	N/A
▪ GCI-9 Sector Priority:	Special needs of the less developed and small countries (IDB-9 [CA-511]) and Sector Strategy "Social Policy for Equity and Productivity"

II. Objectives and Justification

- 2.1 The objective of the project is to improve participating countries' capacity to provide cost-effective and quality health, food safety and environmental sanitation solutions to Health, Safety and Environmental Sanitation (HSE) threats impacting on sustainable tourism in the Caribbean by developing: (i) a regional tourism health information, surveillance and monitoring and response system (THMRS); (ii) a set of credible Caribbean-wide HSE tourism standards with accompanying certification schemes; and (iii) a training program to build capacity in food safety and environmental sanitation.
- 2.2 **Sustainable Tourism is essential for the Caribbean.** The health of Caribbean economies is closely related to the health of its tourism industry given that the Caribbean is the most tourism-dependent region in the world.^{1, 2} Enhancing sustainable tourism is essential for promoting economic development, poverty eradication and improvement of quality of life as set out in the Caribbean's Tourism Strategic Plan and the Nassau Declaration on Tourism (2014), and as emphasized by World Tourism Organization³ and PAHO.
- 2.3 **Tourism growth and sustainability in the Caribbean are facing Health, Safety and Environmental Sanitation (HSE) threats,** including disease outbreaks/crises and

¹ Tourism is a principal source of employment, foreign currency and economic growth in the Caribbean. World Travel and Tourism Council (WTTC), 2013. http://www.wttc.org/site_media/uploads/downloads/caribbean2014.pdf.

² In 2014, tourism contributed to 14% of the GDP and 12.6% of total employment in the Caribbean (CTO, 2015).

³ The management of health and safety hazards in tourist resorts. World Tourism Organization. [Int J Occup Med Environ Health](#). 1994; 7(3):207-19.

deficiencies in environmental sanitation, resulting in declined tourism arrivals. The consequences of reduced tourist numbers for millions of people in the Caribbean whose livelihoods depend on the sector can be serious, contributing to adverse economic and social burden on Caribbean economies. Diarrheal illness resulting from consuming contaminated food or water is the most common health problem faced by visitors to the Caribbean. From 2000 to 2005, 56 foodborne outbreaks were reported in hotels at an estimated cost of US\$250M⁴. One outbreak in 2012 resulted in 1,256 ill persons and a 20% decline in arrivals⁵. The region is a dominant cruise destination, yet during 2003-2014, there were 36 diarrheal outbreaks on Caribbean cruises.⁶ It is critical therefore that to sustain Caribbean tourism, efforts be made to support hotel and tourism operators to adopt proper environmental sanitation, safe water, and efficient sewage and waste disposal practices.

- 2.4 **Inadequate health monitoring/response systems, the absence of standards/certification and lack of training** has contributed to the spread of disease outbreaks, food safety and environmental sanitation issues in the region; and without adequate information management systems, standards and associated training, these HSE threats can become a severe tourism crisis. International evidence shows that health surveillance systems for travel/tourism, food safety training and standards implemented by public health agencies in the US, UK and Canada can reduce the spread and number of illness outbreaks, and improved food safety and environmental sanitation.⁷
- 2.5 **There is need for an Integrated Solution** to address these HSE threats which will focus on: (i) strengthening countries' capacity to monitor and respond to tourism outbreaks/crises through a THMRS; (ii) implementing HSE standards; and (iii) conducting training in food safety and environmental sanitation. **Establishing a regional THMRS** is critical to improving the overall health surveillance system of the tourism-dependent Caribbean economies, enabling countries to collect real-time data which will inform health service delivery decisions/policies, strengthen national and regional health monitoring efforts, and trigger a rapid coordinated response to outbreaks, and prevent escalation of tourism HSE incidents. A simple illustrative example is: (i) a tourist gets ill at a hotel which is reported to the hotel nurse/front desk; (ii) the hotel then accesses the web based THMRS and reports the illness on a standard form which is electronically forwarded to the Epidemiology Department at the Ministry of Health; and (iii) at the same time, the THMRS analyzes the data, assesses the nature/severity of illness, determines the type of response required and sends out a real time electronic alert to relevant persons for immediate response and prevention. A schematic on the THMRS is enclosed as an Annex. **Implementing Caribbean-wide HSE tourism standards** will build capacity in food safety and environmental sanitation which will contribute to the comparative advantage of Caribbean tourism as a standards-based certified destination. A **tailor-made integrated training program** combining food safety and environmental sanitation training with certification based on specific Caribbean experiences would be developed and implemented.
- 2.6 **Regional Collective Benefit.** The project promotes a regional collective benefit and integration by developing a regional tourism surveillance system, Caribbean-wide HSE standards/certification and a regional food safety and environmental sanitation training. The outputs from the TC, which can be used both at the regional and national levels, will contribute to increases in tourist arrivals, improved economic activity, increased foreign exchange earnings, and higher employment generation in tourism sector. This is relevant

⁴ CAREC Annual Reports 2000-2010; CARPHA 2012

⁵ Turks and Caicos. CAREC Annual Report 2012,

⁶ Centers for Disease Control and Prevention (CDC), 2015. Outbreaks on International cruise ships.cdc.gov

⁷ CDC, 2015. Traveler's Health <http://www.cdc.gov/nceh/vsp/>; <http://www.nc.cdc.gov/travel/>

since Caribbean countries share common tourism dependency, HSE challenges, and similar social, and economic vulnerabilities. In addition, this TC will complement the work being done under RG-T2571 in which the CARPHA is responsible for the strengthening of the preparedness, readiness, coordination, and response to Ebola Virus Disease (EVD) in the Caribbean. The TC is also in keeping with the 2014 Memorandum of Understanding (MOU) between CARPHA, Caribbean Tourism Organization (CTO) and the Caribbean Hotel & Tourism Association (CHTA) to improve sustainable tourism and the health of Caribbean people and its visitors. The MOU is attached as an Annex.

- 2.7 **IDB Priority Area.** The project is aligned with: (i) the (IDB-9 [CA-511]) strategic priority which focuses on the special needs of the less developed and small countries; (ii) the Social Policy for Equity and Productivity Sector Strategy which provides support to countries to manage the epidemiological transition; (iii) the regional additionality of the Sector Strategy to Support Competitive Global and Regional Integration (GN-2565-4); (iv) the CCB Strategic Agenda on Integration where the tourism sector is a priority area; and (v) the Health and Nutrition Sector Framework Document (GN-2735-3) which promotes cross-sectoral coordination for better health outcomes among the population.
- 2.8 **Aligned with RPG Objective.** Considering the project's goal is to support the countries to jointly establish cost-effective and quality health, food safety and environmental sanitation solutions to HSE threats impacting on sustainable tourism in the Caribbean, it is aligned with the RPG objective to support LAC countries to tackle development challenges and seize development opportunities that can be addressed more effectively and efficiently regionally through collective cooperation, adding value to national interventions. Coordinated regional action will provide participating countries with a regional THMRS; a set of common and credible Caribbean-wide HSE tourism standards with accompanying certification schemes; and a regional training program to build capacity in food safety and environmental sanitation.

III. Description of activities/components and budget

- 3.1 **Component 1: Diagnosis and gap analysis of tourism health information, monitoring and response system (THMRS) (US\$173,000).** A pre-requisite in developing the regional THMRS is the availability of valid real-time data. To inform the THMRS design concept, this component will fund consultancy services who working closely with national focal points from each participating country will identify gaps in existing surveillance systems and determine the collective and individual needs of each participating country. This component will also fund surveys and workshops among tourism and health stakeholders to reach consensus on: (i) the final THMRS design concept; and (ii) the technical and/or administrative requirements for each country to implement the THMRS.
- 3.2 **Component 2: Design of the regional THMRS and Protocols (US\$594,600).** Building on the design-concept output from Component 1, this component will fund consultancy services that will use international best practices to develop the detailed design and test the regional THMRS. Key outputs under this component include: (i) a final THMRS design which will include the IT Technical Specifications for the THMRS with linkages to national and regional surveillance systems; (ii) regional protocol/guidelines for managing illnesses in tourism for stay-over (hotels/guesthouses) and cruise ships arrivals, (iii) the form to be used for data collection, piloting and collecting feedback on the system design; (iv) user-training to implement the THMRS in participating countries; and (v) Training to strengthen CARPHA's capacity to assist countries in improving their laboratory methods to test for pathogens in response to any HSE outbreaks in hotels and cruise ships. This component will also fund:

(i) the procurement of software for the THMRS; and (ii) workshops with national, regional and international tourism and health stakeholders to reach consensus on the final THMRS design; and facilitate live testing of the regional THMRS, its protocols and instruments.

3.3 Component 3: Establish Health, Safety and Environmental Sanitation (HSE) Standards and Certification System (US\$333,000). HSE standards are crucial for promoting healthier, safer better quality tourism products. The Quality Tourism for the Caribbean project developed seven Caribbean-wide, HSE tourism standards in 2000. However no certification systems were developed, hence the standards were not implemented and have since become outdated. This component will fund consultancy services to review national, regional and foreign best practices and update the existing regional standards to meet current regional and international HSE tourism standards and work with the CARICOM Regional Organization for standards and Quality (CROSQ) and the International Standards Organization (ISO) to develop a certification system.

3.4 Component 4: Development of Food Safety and Environmental Sanitation Training and Certification in the Tourism Sector (US\$284,500). Outputs funded from this Component will be: (i) the food safety and environmental sanitation training modules; and (ii) regional advanced train-the-trainer food safety and environmental sanitation training and certification workshops. The training will target a total of 700 persons, including environmental health officers, public health officers and personnel working in the food service industry⁸. Specifically, this component will fund: (i) consultancy services to conduct the training and certification workshops; and (ii) associated training costs, including workshop materials and travel.

Indicative Results Matrix⁹

	Result	Indicator	Unit of Measure	Baseline	Goal	Means of Verification
Intermediate Outcome	Regional frameworks to address HSE threats to tourism produced by collective action among all participating countries	Indicator 1: Countries that are implementing the regional THMRS framework.	Countries	0	6 countries	Country Tourism Surveillance Reports generated using THMRS
		Indicator 2: Countries that are implementing the updated regional health, safety, and environmental sanitation (HSE) standards.	Countries	0	6 countries	Country mission reports
Immediate Outcome 1	Increased commitment to regional framework for addressing HSE threats to tourism.	Indicator 1 Each country's Ministry of Health and Tourism Authorities have agreed to implement the regional THMRS design blueprint.	Countries	0	6 countries	Letters of agreement with each participating country
		Indicator 2: Each country's Ministry of Health and Tourism Authorities have agreed to implement the updated regional health, food safety, and environmental sanitation (HSE) standards.	Countries	0	6 countries	Letters of agreement with each participating country
Immediate Outcome 2	Increased technical knowledge on how to address on how to address HSE threats to tourism.	Indicator: National practitioners trained (disaggregated by country/regional).	Practitioners trained	0	700	Certification by International Food Safety and Certification

⁸ The training will use a train-the-trainer method. Graduates will then on-train more people on an continuous basis.

⁹ [See Detailed Results Matrix link](#)

	Result	Indicator	Unit of Measure	Baseline	Goal	Means of Verification
						Institute
Component 1 Output 1	Gaps in existing THMRS diagnosed and identified	Indicator 1: surveys held on system design concept	Surveys	0	6 surveys	Survey reports
		Indicator 2: diagnostic reports delivered.	Reports	0	6 reports	Reports produced
Component 2 Output 2	Regional THMRS and protocols designed	Indicator 1: consensus-building workshops on final THMRS design. Indicator 2: Regional protocol/guidelines developed for managing illness in tourism Indicator 3: Data collection instrument developed for pilot and feedback measurement on the THMRS system Indicator 4: remote trainings held to implement THMRS	Workshops	0	3 workshops	Workshop reports
			Protocols/Guidelines	0	1	Protocol manual
			Instrument	0	1	Data collection form
			Number	0	3	Training Evaluation Reports
Component 3 Output 3	HSE standards and certification system established.	Indicator: Caribbean-wide tourism standards and certification schemes established.	Standards	0	7	Standards Manual
Component 4 Output 4	Increased technical knowledge on how to address on how to address HSE threats to tourism.	Indicator 1: food safety and environmental sanitation training modules delivered Indicator 2: national practitioners trained as trainers in food safety and environmental sanitations.	Training Modules	0	12	Certification by International Food Safety and Certification Institute

Indicative Budget¹⁰

3.5 The total cost of the project is US\$1,775,000 of which US\$800,000 are to be financed by the IDB's Facility for the Promotion of Regional Public Goods (FRPG-OC) and US\$975,000 corresponds to in-kind counterpart resources provided by CARPHA as their technical contribution to each component. The indicative budget for the project is outlined below.

Component/Activities	IDB	Counterpart	Total
Component 1. Diagnosis and gap analysis of tourism, health information, monitoring and response system (THMRS)	78,000	95,000	173,000
Component 2. Design of the regional THMRS, protocols, Instruments and pilot	319,600	275,000	594,600
Component 3. Health, Safety & Environmental Sanitation (HSE) Standards and Certification	168,000	165,000	333,000
Component 4. Food Safety and Environmental Sanitation Training and Certification	124,500	160,000	284,500
Project Coordination and Management (including Evaluation & Audit)	109,900	280,000	389,900
TOTAL	800,000	975,000	1,775,000

IV. Executing Agency and Execution Structure

4.1 **Executing Agency.** CARPHA will execute the project which includes the selection and contracting of all the consultants, goods and services identified in the TC document.¹¹ The

¹⁰ [See Detailed Budget](#)

(Caribbean Tourism Organization) CTO will have an advocacy role to maintain project implementation commitment among participating countries. This will be done through CTO's quarterly meetings with the Ministries of Tourism and Tourism Boards and their annual meetings with participating countries. This collaboration also builds upon the aforementioned CARPHA and CTO 2014 Memorandum of Understanding (MOU) to improve sustainable tourism in the Caribbean through regional implementation of health/well-being activities as well as activities to improve the quality of Caribbean tourism. CARPHA has a solid track record of implementing multi-country projects and is currently executing regional projects funded by the World Bank, EU and CDC. CAREC, (predecessor to CARPHA) was the executing agency of an IDB grant that successfully funded the Quality Tourism for the Caribbean (QTC) standards. CARPHA serves 24 member states and is uniquely positioned to co-ordinate this project given its regional mandate and convening power; its strong public health epidemiology and disease expertise; and its proven experience in project implementation. CARPHA brings five regional health institutions Caribbean Epidemiology Center (CAREC), Caribbean Environmental Health Institution (CEHI), Caribbean Food and Nutrition Institution (CFNI), Caribbean Health Research Council (CHRC) and Caribbean Drug testing regional Laboratory (CDTRL) as one consolidated entity under a public health agency to address issues requiring a regional response. CARPHA, CTO and CHTA will cooperate through joint planning; development of advocacy and sensitization materials; execution of project activities; and project information sharing to their respective boards, international and regional partners, including CDC and Public Health England.

- 4.2 **Project Coordination Unit (PCU)** will be established at CARPHA, and will have direct responsibility for project execution. Receiving technical guidance and supervision from the THP Manager at CARPHA, the PCU will be responsible for administration of the project, including: (i) managing TC resources, its implementation schedule and expenditure plan; (ii) preparing Terms of Reference and bidding documents; (iii) conducting selection processes and awarding of contracts; (iv) monitoring contracts' execution; and (v) reporting on the financial execution and the achievement of the targets set out in the Results Matrix.
- 4.3 **A Regional Project Steering Committee (RPSC)** will be the regional coordination mechanism for the TC. The RPSC will comprise members from CARPHA, CTO, CHTA, IDB, and the Chief Medical Officer (CMOs) or the Permanent Secretary of Tourism from each participating country. The RPSC will monitor and oversee project management. Its responsibilities include monitoring the AOP and the sustainability plan for the project. The Terms of Reference for the RPSC is attached. Each participating country will also assign the national epidemiologist at the Ministry of Health as a national Focal Point who will facilitate local implementation and work with a public-private team in each country, comprising Health, Tourism, Environment and Port authorities; and disaster management agencies.
- 4.4 **The designated focal point at the IDB** is Ian Ho-a-Shu, Senior Health Specialist (SPH/CTT) and project team leader who will be responsible for project supervision.
- 4.5 **An operations manual** will be prepared by the PCU and will include (i) the RPSC Terms of Reference; (ii) the communication protocol among the RPSC, CARPHA, National Focal Points and the Bank; (iii) financial and procurement procedures; (iv) a project implementation schedule; and (v) internal and external audit arrangements. The Bank's approval of the Manual will be one of the Conditions Prior to first disbursement along with the establishment of the PCU and the RPSC and the appointment of the Program Manager.

¹¹ Procurement of goods services and consulting services will be in accordance with the IDB Policies for the Selection and Contracting of Consultants (GN-2350-9) and for the procurement of goods and works (GN-2349-9).

- 4.6 **Monitoring and Evaluation.** CARPHA will monitor the project in line with the Results Matrix. The Bank will supervise and evaluate project progress.¹² The PCU will submit: Semi-Annual Reports; Annual Operating Plan; Audited Financial Statements; and Final Audited Financial Statement. A project evaluation report will be done within six (6) months after project completion and will include: lessons learned and critical success factors.
- 4.7 **Project Sustainability.** The project will develop standards/protocols to be stored in the THMRS and managed by CARPHA and can be accessed by the countries to better plan, deliver and monitor programs/protocols to prevent/reduce disease outbreaks. The train the trainer program equips each country with trained personnel to do training of other tourism providers and monitor the impact of the training. The Ministries of Health and Tourism in the countries have pledged their continued implementation of the THMRS and HSE standards on project completion. **The existing CARPHA/CTO/CHTA MOU** further lends to project sustainability as this project is consistent with their respective mandates and the project benefits will abound to the tourism sector in the wider region. CARPHA, CTO and CHTA will encourage other Caribbean countries to implement the THMRS and HSE standards.

V. Major Risks

- 5.1 The main risks are the coordination challenges associated with regional multi-sectoral collaboration, among health, tourism sectors and public and private agencies. This requires robust coordination and collaboration which will be achieved through active project supervision by CARPHA who with inputs from CTO, will develop a social communication strategy to inform and involve stakeholders in project execution. Also, the RPSC through its regional influence will facilitate cohesive coordination among stakeholders.

VI. Exceptions to Bank policy

- 6.1 N/A.

VII. Environmental and Social Strategy

- 7.1 This project's net environmental and social impact are likely to be positive for benefiting countries since implementation of the HSE standards will promote enhancement of environmental conditions (e.g water supply, beach water quality, air quality) that will directly impact on the health and well-being of visitor and local population. In accordance with the Policy OC-703, given the nature of the operation's objectives and scope of activities, no environmental negative impacts are anticipated and a classification "C" is proposed (See [Safeguard Filters](#)).

Annexes:

- [Commitment Letters from Participating Countries](#)
- [Indicative Terms of Reference](#)
- [Procurement Plan](#)
- [Regional Tourism Health Information](#)
- [Memorandum of Understanding between CTOCARPHA](#)

¹² Bank staff travel expenses to attend workshops will be in accordance with TC guidelines GN-2470-2, namely, eligible expenses are to be justified, necessary to attain the TC objectives and the amount is reasonable.



MINISTRY OF HEALTH
Frank Walcott Building
Culloden Road, St Michael
Barbados



Tel.No: (246) 426-5080 (PABX)
Fax: (246) 426-5570

April 1, 2015

Mr. Antoni Estevadeordal
Manager
Integration and Trade Sector
Inter-America Development Bank
New York Avenue
Washington DC 20577
United States of America

Dear Mr. Estevadeordal,

**Re: Request for the Technical Support for Project on
“Developing Health Monitoring and Response Systems and
Standards, to enhance Caribbean Tourism and protect the
health and safety of visitors and locals”.**

The Ministry of Health, Barbados, is committed to fully support and participate in the execution of the regional project on “Developing Health Monitoring and Response Systems and Standards, to enhance Caribbean Tourism and protect the Health and Safety of visitors and locals” as proposed for financing under the initiative for the Promotion of Regional Public Goods.

This project will be executed by the Caribbean Public Health Agency (CARPHA), under CARPHA’s established Regional Tourism and Health Program, in collaboration with the Caribbean Tourism Organization (CTO). These are the two regional agencies mandated to promote and protect the health of the Caribbean, and to develop the Caribbean Tourism

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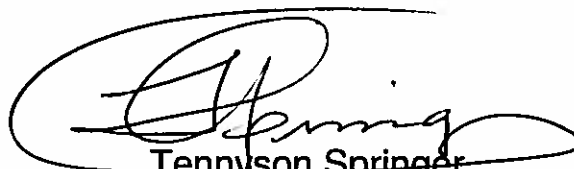
Industry respectively, already representing a platform for addressing health and tourism issues through regional collective action.

To that end, the Ministry of Health will contribute resources in-kind for the equivalent of US\$75,000 to US\$100,000.00. These contributions will finance in-country human resources and administration costs (including coordination, secretariat service, printing and dissemination of materials) required to execute the project in Barbados.

The RPG that the proposal attempts to promote is a priority for the Caribbean region and Barbados since the Caribbean is a highly tourism dependent region in which is a significant contributor to income, employment, and a foreign earner. However, the Tourism Industry is vulnerable to health, safety and environmental issues which may pose serious threats to the sustainability of Caribbean tourism industry and its economies. This project will address, in a regional and collective manner, the health, safety and environmental challenges affecting the Barbadian region sustainability of tourism and therefore contribute to the Caribbean tourism and its economies being more sustainable, resilient and competitive.

In light of the above, once the objectives of the project have been accomplished, Barbados will continue promoting and supporting the development of the Regional Public Goods by implementing the joint tourism and health initiatives developed under this project, including protocols, health information monitoring and response systems, standards and training for addressing the critical link between health and tourism.

Yours faithfully,



Tennyson Springer
Permanent Secretary



April 1, 2015

Mr. Antoni Estevadeordal
 Manager
 Integration and Trade Sector
 Inter-America Development Bank
 New York Avenue
 Washington, DC 20577
 United States of America

Dear Mr. Estevadeordal:

Re: Request for the technical Support for project on **"Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals"**

The Bahamas Ministry of Tourism is committed to fully support and participate in the execution of the regional project on ***"Improving the Health, Safety and Environmental Conditions to Enhance the Quality, Sustainability and Competitiveness of the Caribbean Tourism Industry"*** as proposed for financing under the Initiative for the Promotion of Regional Public Goods.

This project will be executed by the Caribbean Public Health Agency (CARPHA), under the regional tourism and health programme, in collaboration with the Caribbean Tourism Organization (CTO). These are the two regional agencies mandated to promote and protect the health of the Caribbean and to develop the Caribbean tourism industry, respectively. Both agencies already represent a platform for addressing health and tourism issues through a regional collective action.

To that end, The Bahamas Ministry of Tourism will contribute resources in-kind. These contributions will finance in-country human resources and administration costs (including coordination, secretariat service, printing and dissemination of materials) required to execute the project in The Bahamas.

The RPG that the proposal attempts to promote is a priority for the Caribbean region and The Bahamas since the Caribbean is the most tourism dependent region in the world and tourism is a significant contributor to income, employment, foreign exchange and growth of the economy of The Bahamas. However, the tourism industry is vulnerable to health, safety and environmental problems that pose serious threats to the sustainability of tourism. The project under



Ministry of Health

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Fax: 501-822-2942 - E-mail – seniorsecretary@health.gov.bz

IOR/30/01/15(2)

31st March, 2015

Mr. Antoni Estevadeordal
Manager
Integration and Trade Sector
Inter-America Development Bank
New York Avenue
Washington DC 20577
United States of America

Dear Mr. Estevadeordal:

REF: Request for the Technical Support for project on “*Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals*”

The Ministry of Health, Belize is committed to fully support and participate in the execution of the regional project on “***Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals***” as proposed for financing under the Initiative for the Promotion of Regional Public Goods.

This project will be executed by the Caribbean Public Health Agency (CARPHA), under CARPHA’s established regional tourism and health program, in collaboration with and the Caribbean Tourism Organization (CTO). These are the two regional agencies mandated to promote and protect the health of the Caribbean and to develop the Caribbean tourism industry respectively, already representing a platform for addressing health and tourism issues in though regional collective action .

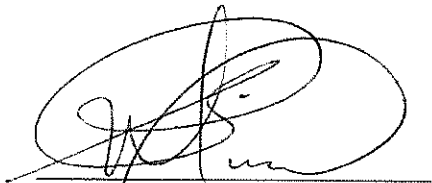
To that end, the Ministry of Health will contribute resources in-kind for the equivalent of US\$75,000.00. These contributions will finance in-country human resources and

administration costs (including coordination, secretariat service, printing and dissemination of materials) required to execute the project in Belize.

The RPG that the proposal attempts to promote is a priority for the Caribbean region and Belize since the Caribbean is the most tourism dependent region in the world and a significant contributor to income, employment, foreign exchange and growth of the economy of Belize. However, the tourism industry is vulnerable to health, safety and environmental problems that pose serious threats to the sustainability of Caribbean tourism industry and its economies. This project will address in a regional and collective manner the health, safety and environmental challenges affecting the sustainability of tourism and thereby contribute the Caribbean tourism and its economies being more sustainable, resilient and competitive.

In light of the above, once the objectives of the project have been accomplished Belize will continue promoting and supporting the development of the RPG by implementing the joint tourism and health initiatives developed under this project, including protocols, health information monitoring and response systems, standards and training for addressing the critical link between health and tourism.

Sincerely,

A handwritten signature in black ink, appearing to be 'Pablo Marin', is written over a horizontal line.

HON. PABLO MARIN
MINISTER OF HEALTH
BELIZE



Dr. Bheri S. Ramsaran MINISTER OF HEALTH

Lot 1 Brickdam, Georgetown, Guyana, South America
Tel: (592) 226 1560 Fax: (592) 225 1638
Emails: bheri.ramsaran@gmail.com
minister@health.gov.gy

April 1, 2015

Mr. Antoni Estevadeordal
Manager
Integration and Trade Sector
Inter-America Development Bank
New York Avenue
Washington DC 20577
United States of America

Dear Mr. Estevadeordal:

REF: Request for the Technical Support for project on *"Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals"*

The Ministry of Health, Guyana is committed to fully support and participate in the execution of the regional project on ***"Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals"*** as proposed for financing under the Initiative for the Promotion of Regional Public Goods.

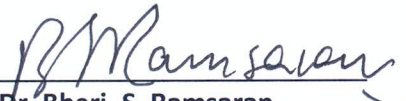
This project will be executed by the Caribbean Public Health Agency (CARPHA), under CARPHA's established regional tourism and health program, in collaboration with and the Caribbean Tourism Organization (CTO). These are the two regional agencies mandated to promote and protect the health of the Caribbean and to develop the Caribbean tourism industry respectively, already representing a platform for addressing health and tourism issues in though regional collective action .

To that end, the Ministry of Health, Guyana will contribute resources in-kind for the equivalent of US\$ 75,000-100,000 in-kind contribution. These contributions will finance in-country human resources and administration costs including coordination, secretariat service, printing and dissemination of materials required to execute the project in Guyana

The RPG that the proposal attempts to promote is a priority for the Caribbean region and Guyana since the Caribbean is the most tourism dependent region in the world and a significant contributor to income, employment, foreign exchange and growth of the economy of Guyana. However, the tourism industry is vulnerable to health, safety and environmental problems that pose serious threats to the sustainability of Caribbean tourism industry and its economies. This project will address in a regional and collective manner the health, safety and environmental challenges affecting the sustainability of tourism and thereby contribute the Caribbean tourism and its economies being more sustainable, resilient and competitive.

In light of the above, once the objectives of the project have been accomplished, Guyana will continue promoting and supporting the development of the RPG by implementing the joint tourism and health initiatives developed under this project, including protocols, health information monitoring and response systems, standards and training for addressing the critical link between health and tourism.

Sincerely,


Dr. Bheri. S. Ramsaran,
Minister of Health.



MINISTRY OF TOURISM & ENTERTAINMENT

JAMAICA TOURISM CENTRE —

1st-3rd FLOORS, 64 KNUTSFORD BOULEVARD, KINGSTON 5, JAMAICA WEST INDIES
TELE: (876) 920-4926-30 • FAX: (876) 926-6618 • email: info@mot.gov.jm

IN CASE OF REPLY, PLEASE QUOTE
THE DATE OF THIS LETTER AND THE
FOLLOWING:

9/905/29

April 02 2015

Mr. Antoni Estevadeordal
Manager
Integration and Trade Sector
Inter-America Development Bank
New York Avenue
Washington DC 20577
United States of America

Dear Mr. Estevadeordal:

Re: **Request for the Technical Support for project on “Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals”**

The Ministry of Tourism and Entertainment in Jamaica is committed to supporting and participating in the execution of the regional project on **“Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals”** as proposed for financing under the Initiative for the Promotion of Regional Public Goods (RPG).

This project will be executed by the Caribbean Public Health Agency (CARPHA) under its established regional tourism and health program, in collaboration with the Caribbean Tourism Organization (CTO). These are the two regional agencies mandated to promote and protect the health of the Caribbean and to develop the Caribbean tourism industry respectively, already representing a platform for addressing health and tourism issues through regional collective action.

The RPG that the proposal attempts to promote is a priority for the Caribbean region given the region's dependence on tourism. The vulnerability of tourism to health, safety and environmental problems that pose serious threats to the sustainability of the Caribbean tourism industry and its economies is known.

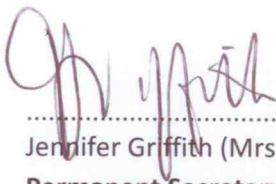
April 2, 2015

Mr. Antoni Estevadeordal
Manager
Integration and Trade Sector
Inter-America Development Bank
New York Avenue
Washington DC 20577
United States of America

This project will address in a regional and collective manner the challenges affecting the sustainability of tourism and thereby contribute to more sustainable, resilient and competitive destinations.

Jamaica endorses the project and, once the objectives and time-frame are clearly defined, will indicate the extent of in-kind resources that can be committed per year. Jamaica, in participating, will promote and support the development of the RPG by implementing the joint tourism and health initiatives developed under this project, including protocols, health information monitoring and response systems, standards and training for addressing the critical link between health and tourism.

Sincerely,



.....
Jennifer Griffith (Mrs.), JP
Permanent Secretary

copy: Dr. Kevin Harvey, Permanent Secretary, Ministry of Health



MINISTRY OF HEALTH Government of the Republic of Trinidad and Tobago

MINISTER OF HEALTH

63 Park Street, Port of Spain

T: (868)-623-2741 F: (868)-627-2139 E-mail: f.khan@health.gov.tt

April 1 2015

Mr. Antoni Estevadeordal
Manager
Integration and Trade Sector
Inter-America Development Bank
New York Avenue
Washington DC 20577
UNITED STATES OF AMERICA

Dear Mr. Estevadeordal

Re: Request for the Technical Support for project on "Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals"

The Ministry of Health Trinidad and Tobago, is committed to fully support and participate in the execution of the regional project on "Developing health monitoring and response systems and standards to enhance Caribbean Tourism and protect the health and safety of visitors and locals", as proposed for financing under the Initiative for the promoting of Regional Public Goods (RPG).

This project will be executed by the Caribbean Public Health Agency (CARPHA), under CARPHAs established regional tourism and health program, in collaboration with the Caribbean Tourism Organization (CTO). These are the two regional agencies mandated to promote and protect the health of the Caribbean and to develop the Caribbean tourism industry respectively. They represent a platform for addressing health and tourism issues through regional collective action.

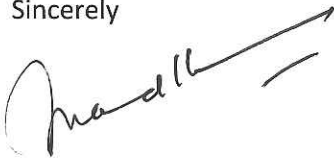
The RPG that the proposal attempts to promote is a priority for the Caribbean region and Trinidad and Tobago since the Caribbean is the most tourism dependent region in the world and tourism is a significant contributor to income, employment, foreign exchange and growth

Mr. Antoni Estevadeordal
Manager

of the economy of Trinidad and Tobago. However, the tourism industry is vulnerable to health, safety and environmental problems that pose serious threats to the sustainability of the Caribbean tourism industry and its economies. This project will address in a regional and collective manner the health, safety and environmental challenges affecting the sustainability of tourism and thereby contribute to making the Caribbean tourism and its economies more sustainable, resilient and competitive.

In light of the above, once the objectives of the project have been accomplished, Trinidad and Tobago will continue promoting and supporting the development of the RPG by implementing the joint tourism and health initiatives developed under this project, including protocols, health information monitoring and response systems, standards and training for addressing the critical link between health and tourism.

Sincerely



Fuad Khan
MINISTER

www.health.gov.tt


63, Park Street, Port of Spain, Trinidad. T: (868) 627-0010/12/14

Page 2
IDB Letter Cont'd

consideration will contribute to the Caribbean tourism and its economies being more sustainable, resilient and competitive.

In light of the above, once the objectives of the project have been accomplished, The Bahamas will continue promoting and supporting the development of the RPG by implementing the joint tourism and health initiatives developed under this project, including protocols, health information monitoring and response systems, standards, training and healthy workforce programme as well as promote the development of joint policies for addressing the critical link between health and tourism.

Sincerely



Harrison Thompson
Permanent Secretary.

PCU/PEU-IDB RG-T2687	ANNEX A TERMS OF REFERENCE	October 27, 2015
		Page 1 of 4

1. GENERAL POSITION DESCRIPTION	
POSITION:	Accounting Assistant
Reports to:	Project Coordinator
Supervises:	No supervisory responsibility
Other relations of authority: <i>(example matrix relationships)</i>	Technical Operations Officer Technical Operations support officer
2. FUNCTIONS OF THE POSITION	
1.	Assists in the management of financial functions related to payments for operating and overheads, travel, workshops, disbursement requests.
2.	Assists in the preparation of all donor required financial reports – quarterly and annually.
3.	Liaises with financial and technical staff of donor agencies.
4.	Prepares documents and reports in preparation for audits.
5.	Assists with the audit process for the project as per the requirements of the donor agreement.
6.	Facilitates audit review and assessments.
7.	Facilitates records management.
8.	Assists in the procurement of donor-approved assets and operating materials.
9.	Provides support for close-out period and process.
10.	Performs other related duties as assigned.
3. RESPONSIBILITIES OF THE POSITION	
<p>This position is responsible for carrying out financial and accounting activities in accordance with the Agency's financial rules and regulations and in accordance with the project operations manual. Work involves specialized financial and accounting tasks, including monitoring budget allocations, assigning accounting codes, recording and reconciling financial transactions and preparation of reports. Incumbent must be able to effectively apply the Agency's financial rules and regulations to day-to-day operations and maintain appropriate accounting controls and practices.</p>	

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4. DOCUMENTS THAT HE/SHE IS EXPECTED TO PREPARE

Financial reports, audit documents, cheque payments, procurement documents.

5. SPECIFICATIONS OF THE POSITION

Qualifications: Secondary school certification with formal training in accounting to diploma level.

Specializations: Business Administration

General work experience: At least 3 years' experience in project accounting including experience with automated systems for financial and budgetary control.

Languages:	
English	Level: Advanced

Software: Microsoft Office – Word, Excel, PowerPoint, etc. Accounting Software.

6. CONDITIONS OF WORK

Place of Work: Trinidad

Office Hours: 8.30 a.m. – 4.30 p.m.

Work Environment: Professional environment conducive to efficient performance, cooperation and teamwork.

7. PROFILE OF COMPETENCIES

7.1. PERSONAL COMPETENCIES

[illegible]

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	information; Consistently does the right thing by performing with reliability.								
Problem Solving	He/She resolves unexpected situations and contributes positively to improving situations that arise.							X	
Pro-activity	He/She anticipates challenges/problems, puts measures in place to mitigate challenges/problems								X
Tolerance of stress	Capable to work under pressure and to prioritize demands of the project.							X	
Communication	Communicates well, both verbally and in writing; Effectively conveys and shares information and ideas with others; Listens carefully and understands various viewpoints; Presents ideas clearly and understands relevant detail in presented information;								X

7.2. MANAGEMENT COMPETENCIES

Results Oriented	He/She plans for the achievement of results and is guided by the project indicators.								X
Working in Teams	Participates actively in meetings, shares information with others and contributes to a pleasant work environment.								X

7.3. TECHNICAL COMPETENCIES

[illegible]

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Theory & Practice of Accounting and Finance	Drafting notes, routine correspondence and reports.								X	
Accuracy	High level of accuracy with attention to detail.							X		
Other										

8. PERFORMANCE INDICATORS

	INDICATORS	% Achievement								
		0 – 49%			50 -74%			75-100%		
		1	2	3	4	5	6	7	8	9
1	Quality of work									
2	Accuracy									
3	Meeting of Deadlines									
4	Initiative									
5	Attitude									
6	Teamwork									
7	Dependability									
8	Level of output									
9	Interpersonal relationships									

ADDITIONAL OBSERVATIONS:

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1. GENERAL POSITION DESCRIPTION
POSITION: Epidemiologist/Technical Operations Officer
Reports to: Project Coordinator
Supervises: No supervisory responsibility
Other relations of authority: <i>(example matrix relationships)</i> Technical Operations Supports Officer Accounting Assistant
2. FUNCTIONS OF THE POSITION
1. Conducts routine epidemiologic and surveillance functions for the establishment and operation of a national and regional Tourism Health Monitoring & Response system as part of the overall public health surveillance system of the tourism-dependent Caribbean countries.
2. Provides expertise and strong management support to drive the Project performance and deliver on set priorities and meet targets as appropriate
3. Functions as the focal point for all activities related to this Project and contributes to the development of programme implementation strategies
4. Advises the Project Coordinator on project-related operational planning and funding, policy matters and service delivery issues
5. Ensures timely submission of all Project work plans, budgets, periodic evaluations and reports according to donor formats as required
6. Prepares regular Project updates, summaries, press releases and other relevant dissemination materials
7. Cooperates and collaborates with staff of other units to achieve efficient coordination of activities, and efficient and systematic utilisation of resources
8. Coordinates the alignment of the Project activities with those of CARPHA and as far as possible with other agencies working in the same domain (surveillance, environmental health & sustainable development, capacity building for health information systems).
9. Performs other related duties as assigned.

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3. RESPONSIBILITIES OF THE POSITION
Under the supervision of the Project Coordinator, this position will provide oversight for the technical operations of the regional tourism and health project including undertaking routine epidemiologic and surveillance functions for the establishment and operation of a national and regional Tourism Health Monitoring & Response System as part of the overall public health surveillance system of the tourism-dependent Caribbean countries. This officer will also provide technical input in the development of health and environmental standards. Results of technical work in this area aids in the monitoring of health status and its correlation, identification of trends or disease outbreaks or other adverse health events, and providing data and information about corrective actions or programs to promote and protect public health.
4. DOCUMENTS THAT HE/SHE IS EXPECTED TO PREPARE
Project work plans, budgets, periodic evaluations and reports, project updates, summaries, press releases.
5. SPECIFICATIONS OF THE POSITION
Qualifications: At least an MPH with emphasis on epidemiology, health management or other similar qualification.
Specializations: Project management or management studies would be an asset.
General work experience: minimum 5 years' experience in a related field working at senior level in an international organization or as a programme assistant or project officer in an international organization.
Languages: English Level: Advanced French/Spanish Level: working knowledge would be an asset.
Software: Microsoft Office – Word, Excel, PowerPoint, etc.
6. CONDITIONS OF WORK
Place of Work: Trinidad
Office Hours: 8.30 a.m. – 4.30 p.m.
Work Environment: Professional environment conducive to efficient performance, cooperation and teamwork.

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1. GENERAL POSITION DESCRIPTION
POSITION: Technical Operations Support Officer
Reports to: Project Coordinator
Supervises: No supervisory responsibility
Other relations of authority: <i>(example matrix relationships)</i> Technical Operations Officer Accounting Assistant
2. FUNCTIONS OF THE POSITION
1. Provide administrative support for the timely submission of all project, semi-annual work plans, budgets, periodic evaluations and reports according to donor formats as required.
2. Review incoming correspondence and requests in the light of background material, instructions, policies and precedents, research and obtain background information for decision and action, respond to enquiries with regard to project activities.
3. Schedule internal and external appointments, meetings, video- and teleconferences, and obtain background information from staff and external partners on the purpose of appointments and meetings.
4. Based on specific instructions, and in line with CARPHA standards, rules, practices and procedures, draft correspondence and documents for approval, follow up as appropriate and request information from teams and staff to facilitate action, ensuring that deadlines are met in a timely manner.
5. Coordinate, and follow up on travel arrangements for project staff in collaboration with Logistics Officer responsible for Agency Travel
6. Compile briefing and related materials in preparation for meetings; assist with preparation of presentations; take notes and prepare minutes as required.
7. Organize meetings, workshops and other similar activities: including the preparation of documents, logistics, venue and reception arrangements, correspondence to participants, travel support and assistance to participants.

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8. Organize and maintain the filing system for the project, ensure effective access to information, and control confidential documents.

9. Prepares documents relating to the procurement of office supplies and other goods and services, validates receipt and prepares requests for cheque payments in accordance with existing financial policies and procedures.

10. Arranges for shipment of documents and other materials and assists with packaging as required.

11. Performs other related duties as assigned.

3. RESPONSIBILITIES OF THE POSITION

This post will provide a wide range of administrative support to the Project Coordinator and to the staff of the project. The incumbent will assist with matters related to coordinating, planning and delivery of activities, general tasks, and day-to-day operations of the project. The incumbent will also be required to monitor progress for appropriate follow up action and coordinate and provide support to technical staff on the administrative aspects of the Work Plan implementation and project activities. Work consists of a variety of tasks that are carried out in accordance with prescribed standardized administrative practices and procedures; guidance concerning their applicability and interpretation is readily available. Routine tasks are performed independently; new or unusual assignments are addressed individually during progress. Working contacts are with staff at all levels including project technical staff for the purpose of exchanging factual information and occasionally with individuals externally, requiring in-depth knowledge of systems, policies and procedures.

4. DOCUMENTS THAT HE/SHE IS EXPECTED TO PREPARE

Outgoing correspondence and other project documents, procurement, payment and travel requests, meeting notes and minutes.

5. SPECIFICATIONS OF THE POSITION

Qualifications: GCE/CXC Certification with formal training in advanced secretarial procedures as evidenced by APS (Administrative Professional Secretaries) certificate or equivalent.

Specializations: Events Management, project administration

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Other										
8. PERFORMANCE INDICATORS										
	INDICATORS	% Achievement								
		0 – 49%			50 -74%			75-100%		
		1	2	3	4	5	6	7	8	9
1	Quality of work									
2	Accuracy									
3	Meeting of Deadlines									
4	Initiative									
5	Attitude									
6	Teamwork									
7	Dependability									
8	Level of output									
9	Interpersonal relationships									
ADDITIONAL OBSERVATIONS:										

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1. GENERAL POSITION DESCRIPTION	
POSITION: Network Technical Support Consultant	
Reports to: Project Coordinator	
Supervises: No supervisory responsibility	
Other relations of authority: <i>(example matrix relationships)</i> Technical Operations Officer Technical Operations support officer	
2. FUNCTIONS OF THE POSITION	
1.	Designs, develops, programs and installs electronic information systems, including for the Tourism and Health Monitoring and Response surveillance system (THMRS)
2.	Manages development and implementation of computerised information systems.
3.	Trains clients within CARPHA in the use of computerised information systems
4.	Provide technical advice on management and delivery of electronic/virtual training.
5.	Develops and provides manual, and documentation for all supported systems operations, user procedures, database contents and software developed. This includes all documents and passwords required to support and recover systems in events of failure.
6.	Extract information for the preparation of reports (e.g. program reports/statistics) on request.
7.	Review, evaluate and advise in consultation with IT Manager and Network Analyst on prospective software
8.	Provides technical advice on management and delivery of electronic/virtual training.
9.	Provides technical advice to all users on data management and other related requirements.
10.	Maintains computerised information systems as required.
11.	Assists with organization and logistics for virtual meetings.
12.	Provides support in the compilation and preparation of reports, data analyses and other documents relevant to the programme.
13.	Performs other related duties as assigned.

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1. GENERAL POSITION DESCRIPTION
POSITION: Standards Specialist Technical Officer
Reports to: Project Coordinator
Supervises: No supervisory responsibility
Other relations of authority: <i>(example matrix relationships)</i> Technical Operations Supports Officer Accounting Assistant
2. FUNCTIONS OF THE POSITION
1. Review and compiles current national, regional and international tourism health, food safety and environmental standards and guidelines
2. Review and update Caribbean Quality Tourism standards and guidelines to meet current national, regional & international Health, Food safety and Environmental standards and guidelines
3. Format updated regional health, food safety and environmental standards and guidelines into international standard and guidelines format
4. Consult with regional and international standards organizations and other relevant stakeholders for standard development and development of certification scheme
5. Develop a certification scheme to accompany regional tourism health, food safety and environmental standards and guidelines
6. Advises the Project Coordinator on project-related operational planning and funding, policy matters and service delivery issues related to the establishments of the regional tourism health, food safety and environmental standards and guidelines
7. Ensures timely submission of all Project work plans, budgets, periodic evaluations and reports according to donor formats as required
8. Prepares regular Project updates, summaries, press releases and other relevant dissemination materials;
9. Cooperates and collaborates with staff of other units to achieve efficient coordination of activities, and efficient and systematic utilisation of resources;
10. Coordinates the alignment of the Project activities with those of CARPHA and as far as possible with other agencies working in the same domain
11. Performs other related duties as assigned.

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1. GENERAL POSITION DESCRIPTION
POSITION: Health Information Systems Technical Officer/Epidemiologist
Reports to: Project Coordinator
Supervises: No supervisory responsibility
Other relations of authority: <i>(example matrix relationships)</i> Technical Operations Supports Officer Accounting Assistant
2. FUNCTIONS OF THE POSITION
1. In consultation with CARPHA, countries and other stakeholders, finalize regional guidelines for managing tourism based illnesses in stay over & cruise arrivals
2. Develop structure and procedures for functioning of the regional Tourism Health Monitoring & Response System (THMRS) as part of the overall national and regional public health surveillance system.
3. Develop manual for implementation of regional Tourism Health Monitoring & Response System as part of the overall public health surveillance system of the tourism-dependent Caribbean countries.
4. Provides expertise and strong management support to drive the Project performance and deliver on set priorities and meet targets as appropriate
5. Functions as the focal point for all activities related to this Project and contributes to the development of programme implementation strategies
6. Advises the Project Coordinator on project-related operational planning and funding, policy matters and service delivery issues
7. Ensures timely submission of all Project work plans, budgets, periodic evaluations and reports according to donor formats as required
8. Prepares regular Project updates, summaries, press releases and other relevant dissemination materials
9. Cooperates and collaborates with staff of other units to achieve efficient coordination of activities, and efficient and systematic utilisation of resources

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10. Coordinates the alignment of the Project activities with those of CARPHA and as far as possible with other agencies working in the same domain (surveillance, environmental health & sustainable development, capacity building for health information systems).
11. Performs other related duties as assigned.
3. RESPONSIBILITIES OF THE POSITION
Under the supervision of the Project Coordinator, this position will provide oversight for the development of the national and regional Tourism Health Monitoring & Response System as part of the overall public health surveillance system, inclusive of operations Manuals and data collection forms.
4. DOCUMENTS THAT HE/SHE IS EXPECTED TO PREPARE
Project work plans, budgets, periodic evaluations and reports, project updates, summaries, press releases.
5. SPECIFICATIONS OF THE POSITION
Qualifications: At least an MPH with emphasis on epidemiology, health management or other similar qualification.
Specializations: Project management or management studies would be an asset.
General work experience: minimum 5 years' experience in a related field working at senior level in an international organization or as a programme assistant or project officer in an international organization.
Languages: English Level: Advanced French/Spanish Level: working knowledge would be an asset.
Software: Microsoft Office – Word, Excel, PowerPoint, etc.
6. CONDITIONS OF WORK
Place of Work: Trinidad
Office Hours: 8.30 a.m. – 4.30 p.m.

**REGIONAL TOURISM HEALTH INFORMATION, MONITORING AND RESPONSE SYSTEMS AND
STANDARDS TO ENHANCE SUSTAINABLE TOURISM**

RG-T2687

CERTIFICATION

I hereby certify that this operation was approved for financing under the Facility for the Promotion of Regional Public Goods (**RPG**) through a communication dated July 10, 2015 and signed by Kai Hertz (ORP/GCM) in compliance with resolution DE-62/15 approved by the Executive Directors on July 7, 2015. Also, I certify that resources from said fund are available for up to **US\$800,000** in order to finance the activities described and budgeted in this document. This certification reserves resources for the referenced project for a period of four (4) calendar months counted from the date of signature below. If the project is not approved by the IDB within that period, the reserve of resources will be cancelled, except in the case a new certification is granted. The commitment and disbursement of these resources shall be made only by the Bank in U.S. dollars. The same currency shall be used to stipulate the remuneration and payments to consultants, except in the case of local consultants working in their own borrowing member country who shall have their remuneration defined and paid in the currency of such country. No resources of the Fund shall be made available to cover amounts greater than the amount certified herein above for the implementation of this operation. Amounts greater than the certified amount may arise from commitments on contracts denominated in a currency other than the Fund currency, resulting in currency exchange rate differences, for which the Fund is not at risk.

(Original signed)

11/06/15

Sonia M. Rivera
Chief
Grants and Co-Financing Management Unit
ORP/GCM

Date

APPROVAL

Approved:

11/06/15

(Original signed)

Hector Salazar
Sector Manager
Social Sector
SCL/SCL

Date