



Social Protection System Modernization Project (P145171)

EUROPE AND CENTRAL ASIA | Croatia | Social Protection & Labor Global Practice |
IBRD/IDA | Investment Project Financing | FY 2015 | Seq No: 3 | ARCHIVED on 15-Feb-2016 | ISR22519 |

Implementing Agencies: Ministry of Social Protection and Youth, Ministry of Labor and Pension System

Key Dates

Key Project Dates

Bank Approval Date:19-Sep-2014

Effectiveness Date:24-Dec-2014

Planned Mid Term Review Date:01-Dec-2016

Actual Mid-Term Review Date:--

Original Closing Date:31-Dec-2018

Revised Closing Date:31-Dec-2018

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project aims to improve the efficiency and effectiveness of Croatia's social protection system.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components

Name

Improving efficiency and effectiveness of the social protection system:(Cost \$68.00 M)

Investments and TA to support improvements in efficiency and effectiveness of the social protection system:(Cost \$26.00 M)

Project Management Support:(Cost \$0.80 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Satisfactory	● Satisfactory
Overall Implementation Progress (IP)	● Satisfactory	● Moderately Satisfactory
Overall Risk Rating	● Moderate	● Moderate

Implementation Status and Key Decisions



The project was approved on September 19, 2014, signed on September 25, 2014 and made effective on December 24, 2014. The Project Preparation Advance account closed upon the effectiveness and the activities procured and the contracts signed under the PPA have continued under the loan. Two DLIs (DLI 5 and DLI 11) that have been achieved under the first (results-based) component have still not been disbursed. Activities have been initiated under all five subcomponents of the project's second (investment) component, however, there has been a slowdown in the implementation over the last six months due to the recent parliamentary elections.



Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	● Moderate	● Moderate
Macroeconomic	--	● Moderate	● Moderate
Sector Strategies and Policies	--	● Moderate	● Moderate
Technical Design of Project or Program	--	● Substantial	● Substantial
Institutional Capacity for Implementation and Sustainability	--	● Moderate	● Moderate
Fiduciary	--	● Moderate	● Moderate
Environment and Social	--	● Low	● Low
Stakeholders	--	● Substantial	● Substantial
Other	--	--	--
Overall	--	● Moderate	● Moderate

Results



Project Development Objective Indicators

► One Stop Shop: Reduce private costs for social assistance beneficiaries and unemployed by 15% from baseline (of X%,month 2014) (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	15.00
Date	01-Jan-2014	17-Jun-2015	15-Jan-2016	31-Dec-2018

Comments

One stop shop has not been established yet. The latest amendment to the Social Welfare Act legislated that the administration of the Guaranteed Minimum Benefit should be transferred to the OSS by June 2016.

► Central Disability Certification Institute: Percentage of cases certified by IDCPREPD's full-time certifying officers increased from 0% to 90% (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	77.00	90.00
Date	01-Jan-2014	17-Jun-2015	15-Jan-2016	31-Dec-2018

► Reduced Error and Fraud: EFC risk-prone programs have strengthened information systems, and oversight and control procedures (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Piecemeal, partial EFC actions aimed at a limited set of Social Protection Programs	Piecemeal, partial EFC actions aimed at a limited set of Social Protection Programs	Piecemeal, partial EFC actions aimed at a limited set of Social Protection Programs	EFC risk-prone programs have strengthened information systems and oversight and control procedures
Date	01-Jan-2014	17-Jun-2015	15-Jan-2016	31-Dec-2018

Comments

Strategy for Combating Error, Fraud and Corruption in Social Benefits was approved by the Government in November 2015 and an accompanying action plan is to be prepared in the first quarter of 2016.



► Deinstitutionalization: Number of vulnerable children and adults moved from institutions to family-type care environments (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	240.00	240.00	715.00
Date	01-Jan-2014	17-Jun-2015	15-Jan-2016	31-Dec-2018

► Fiscal Savings realized (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	0.50
Date	01-Jan-2014	17-Jun-2015	15-Jan-2016	31-Dec-2018

Comments

The team will not be able to report on this indicator until the OSS is established and EFC activities implemented.

Overall Comments

Intermediate Results Indicators

► Direct project beneficiaries (Number, Core)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	951690.00	951690.00	951690.00	951690.00
Date	01-Jan-2014	--	15-Jan-2016	31-Dec-2018

Comments

This indicator is not easy to measure as requires looking at the numbers of beneficiaries of all programs supported under the project. This information will be provided in the next ISR.



▾ Female beneficiaries (Percentage, Core Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	475845.00	475845.00	475845.00	475845.00

► DLIs 1-4: OSS in place (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	GMB, Child Allowance, non-contributory Mat/Pat allowance and Birth Grants, and Unemployment Benefits administered through different networks	GMB, Child Allowance, non-contributory Mat/Pat allowance and Birth Grants, and Unemployment Benefits administered through different networks	GMB, Child Allowance, non-contributory Mat/Pat allowance and Birth Grants, and Unemployment Benefits administered through different networks	GMB, Child Allowance, non-contributory Mat/Pat allowance and Birth Grants, and Unemployment Benefits administered through the OSS
Date	01-Jan-2014	17-Jun-2015	15-Jan-2016	31-Dec-2018

Comments

One stop shop has not been established yet. The latest amendment to the Social Welfare Act legislated that the administration of the Guaranteed Minimum Benefit should be transferred to the OSS by June 2016.

► DLIs 5-6 CDCI operating independently (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No CDCI	CDCI established and operating	CDCI established and operating	CDCI operating independently
Date	01-Jan-2014	17-Jun-2015	15-Jan-2016	31-Dec-2018

Comments

CDCI has been legally established, staffed and unified disability certification methodology has been adopted by the Government.



► DLIs 7-10 Reduced Error and Fraud (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Piecemeal, partial EFC actions aimed at a limited set of Social Protection Programs	Piecemeal, partial EFC actions aimed at a limited set of Social Protection Programs	Piecemeal, partial EFC actions aimed at a limited set of Social Protection Programs	EFC risk-prone programs have strengthened information systems and oversight and control procedures
Date	01-Jan-2014	17-Jun-2015	15-Jan-2016	31-Dec-2018

Comments

Strategy for combating error, fraud and corruption in the provision of social benefits as approved by the Government in November 2015 and an accompanying action plan is to be developed in the first quarter of 2016.

► DLIs 11-14: Deinstitutionalization (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	240.00	240.00	715.00
Date	01-Jan-2014	17-Jun-2015	17-Jun-2015	31-Dec-2018

► Activation: Statistically assisted profiling introduced (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No statistically assisted profiling of unemployed	No statistically assisted profiling of unemployed	No statistically assisted profiling of unemployed	Statistically assisted profiling introduced
Date	01-Jan-2014	17-Jun-2015	17-Jun-2015	31-Dec-2018

Comments

The model of client profiling for the Croatian Employment Service (CES) has been developed by a local consultant. A series of study visits for CES experts to other EU countries that use statistical profiling has been carried out in the October - December 2015 period.

Overall Comments



Data on Financial Performance

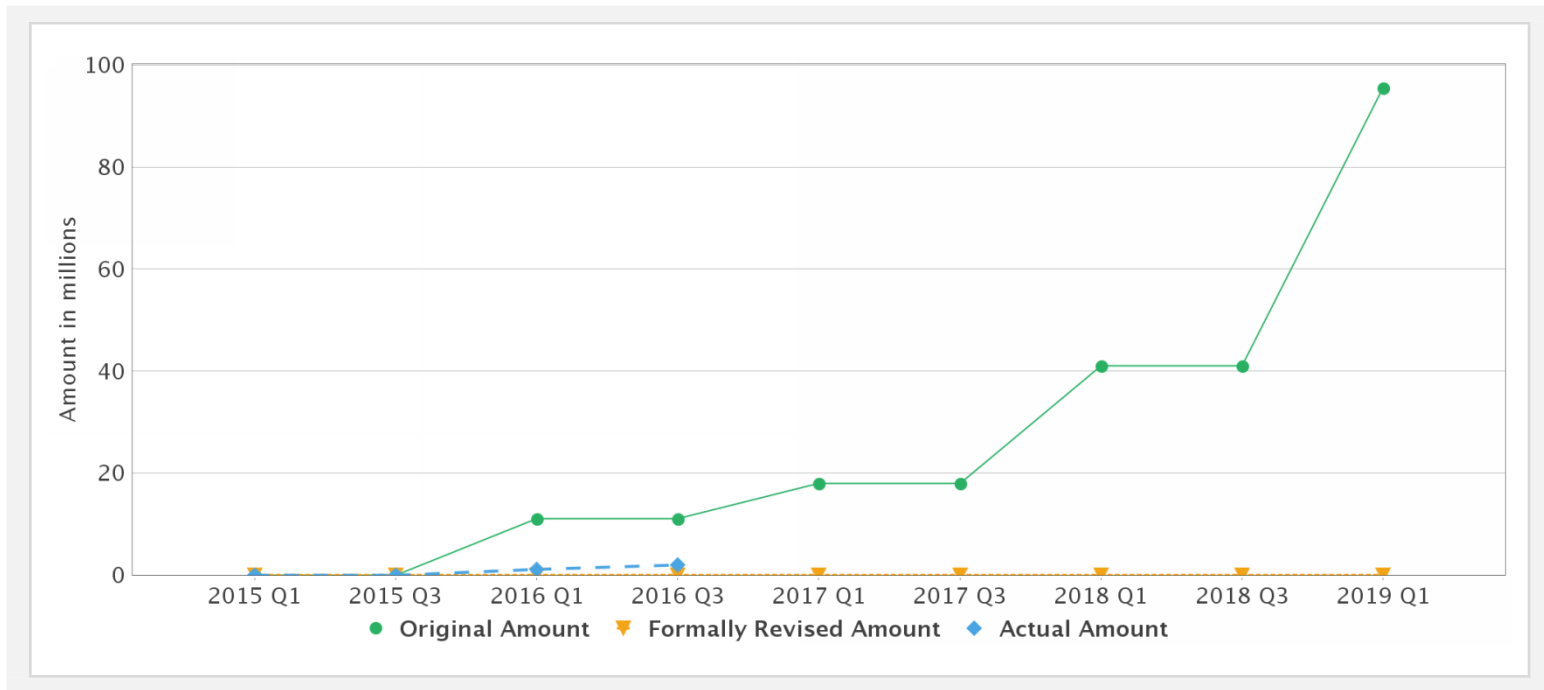
Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P145171	IBRD-84260	Effective	USD	95.55	95.55	0.00	2.00	92.98	2%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P145171	IBRD-84260	Effective	19-Sep-2014	25-Sep-2014	24-Dec-2014	31-Dec-2018	31-Dec-2018

Cumulative Disbursements



Restructuring History

There has been no restructuring to date.

Related Project(s)



There are no related projects.
