

DOCUMENT OF THE INTER-AMERICAN DEVELOPMENT BANK

SURINAME

SUPPORT TO THE AIR TRANSPORT SECTOR IN SURINAME

(SU-L1071)

**OEL#6 – SURINAME’S DOMESTIC AIR TRAVEL MARKET – DATA ANALYSIS FOR
KWAMALASAMUTU**



Data excerpt from consulting study for Suriname's domestic air travel market

Data analysis of Kwamalasamutu airstrip

July 4th, 2024

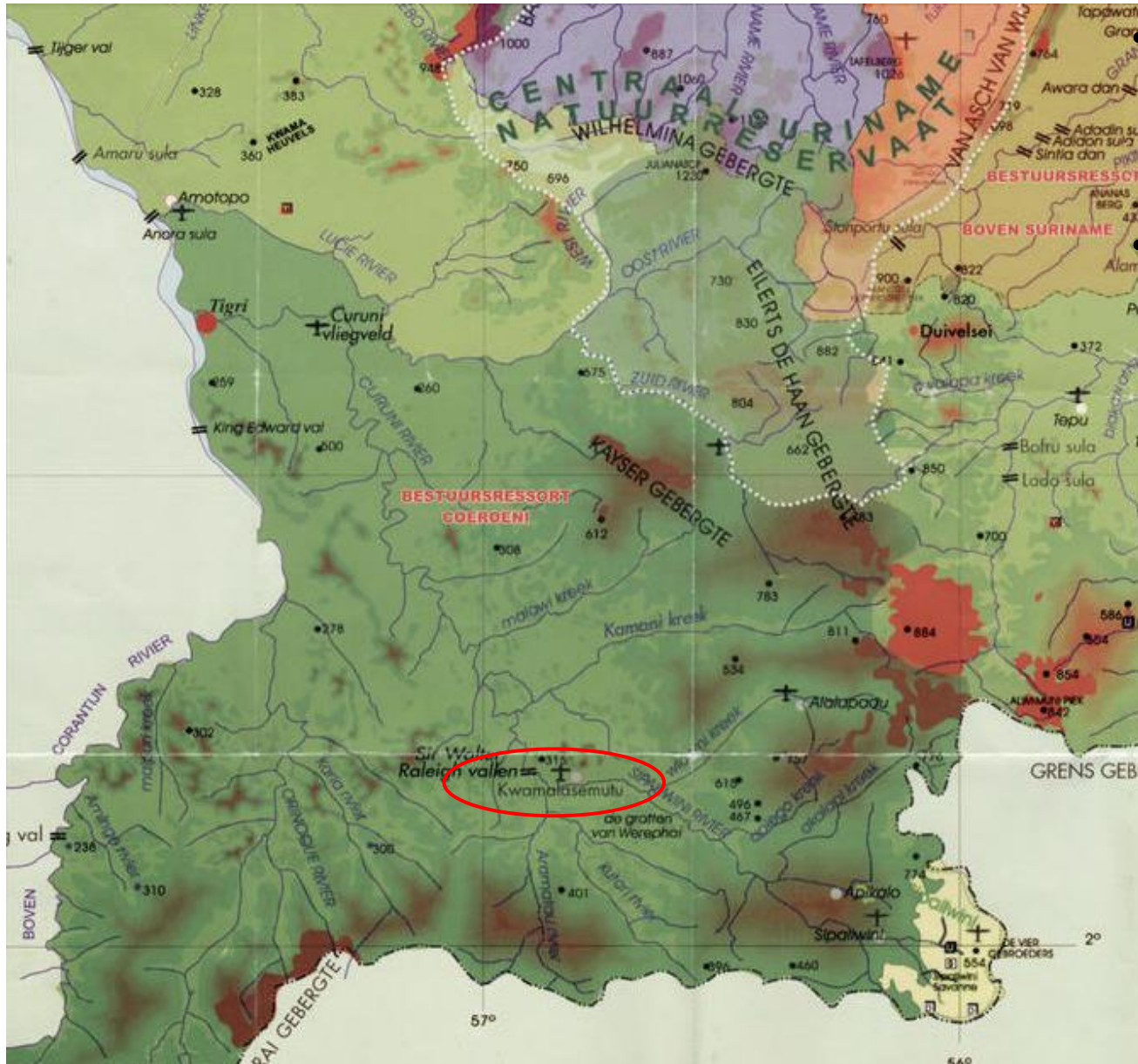


Kwamalasamutu

Insights in the perceptions & experiences of domestic flight passengers & pilots regarding the Kwamalasamutu airstrip.

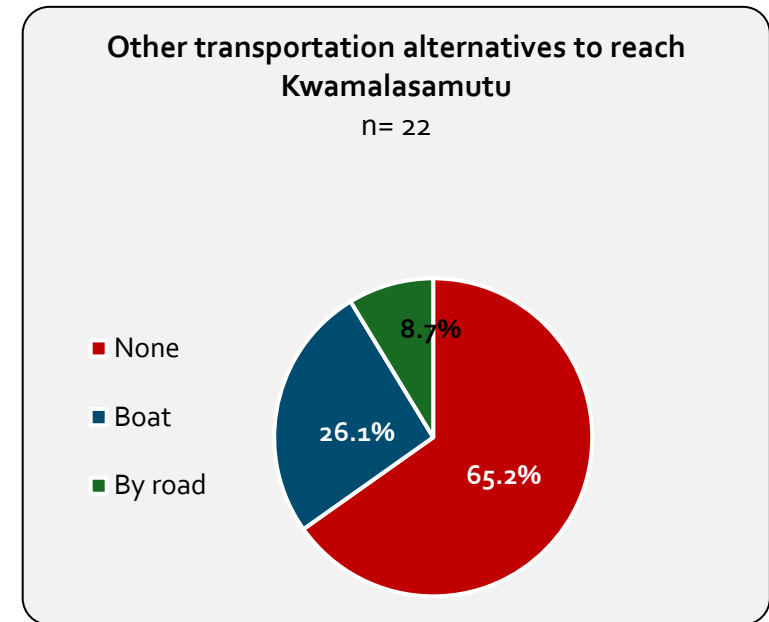
**On special request from the IDB team, analysis have been made on the passengers & Pilots traveling to Kwamalasamutu to get insights on specifically the airstrip in Kwamalasamutu.*

General findings regarding Kwamalasamutu

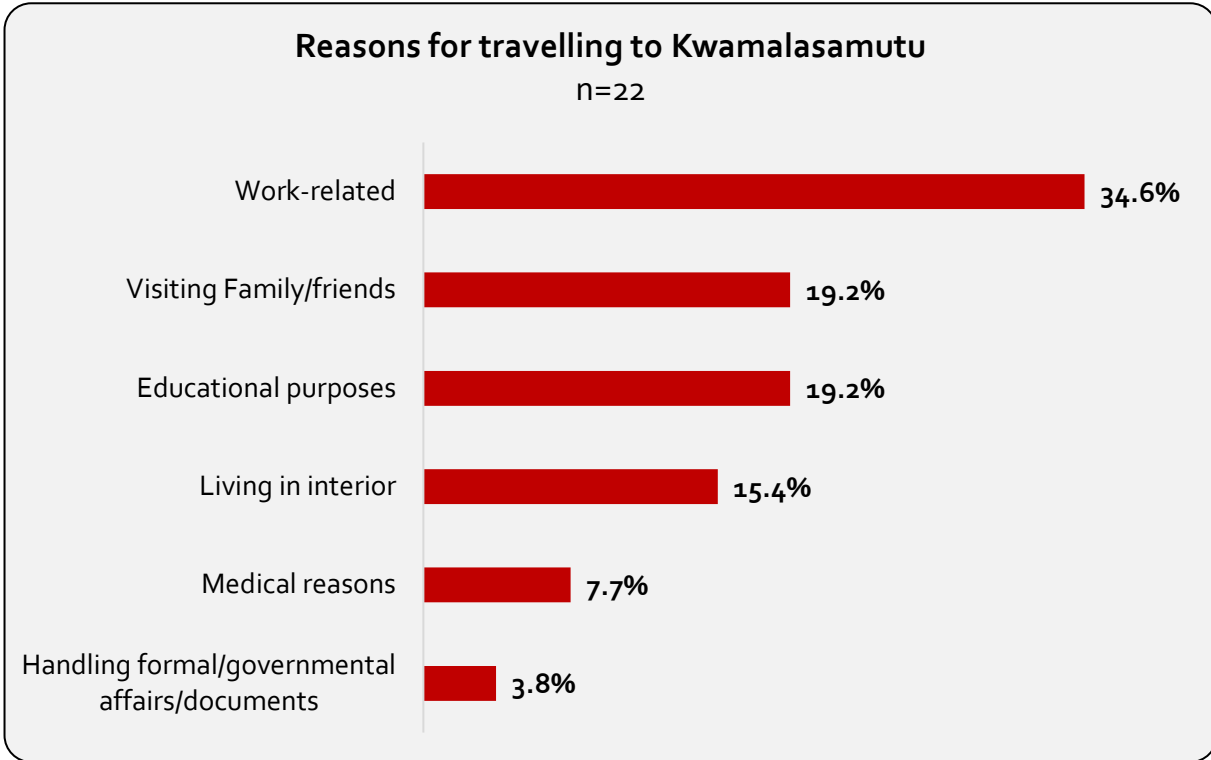


22 passengers (6.3%) from the sample have provided their experience with travelling inland to Kwamalasamutu.

For most passengers (65%) air travel is the only transport method to reach Kwamalasamutu.



Reasons for travelling to Kwamalasamutu



Nature of work	Frequency
Building & construction	2
Not specified	2
Forestry/ logging	1
Social/NGO	1
Environment & biodiversity	1
Telecom & ICT	1

While the majority, 35%, traveled to Kwamalasamutu for work-related reasons, 34.6% traveled to Kwamalasamutu because they either live there or went to visit family/friends. The nature of their work-related travel is diverse. It's remarkable that no one in the sample mentioned going to Kwamalasamutu for the mining industry.

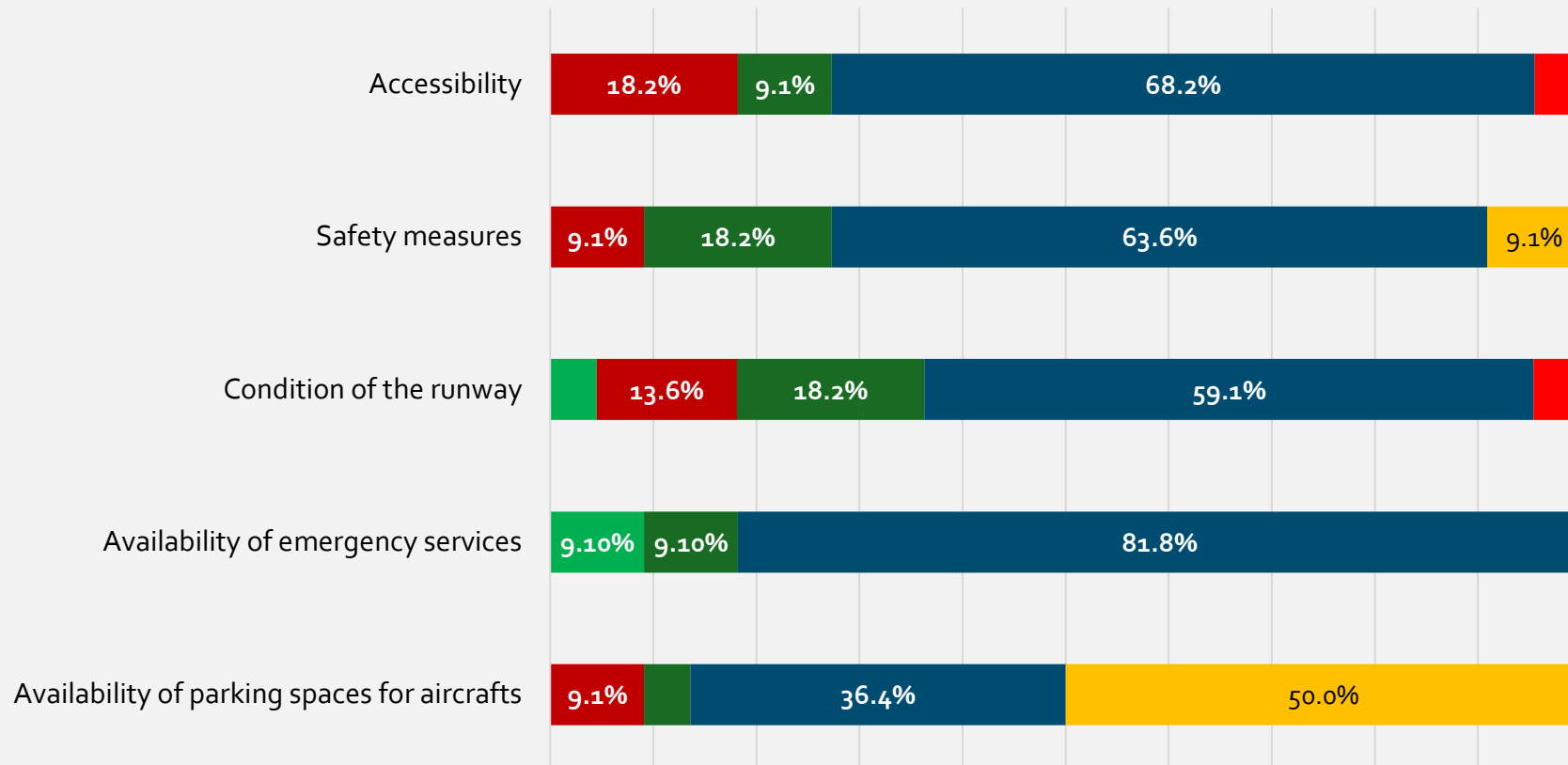
Customer satisfaction regarding airstrip Kwamalasamutu



Satisfaction regarding Kwamalasamutu airstrip

n= 22

■ Very dissatisfied
 ■ Dissatisfied
 ■ Neutral
 ■ Satisfied
 ■ Very satisfied
 ■ Don't know



The passengers are quite satisfied with the airstrip considering the given circumstances.

- They're **most satisfied** with the **availability of emergency services (81.8%)**.
- They're **least satisfied** with the **condition of the runway (18.1%) & accessibility (18.2%)** of the runway.

The high percentages on 'neutral' also suggest room for improvement.



Suggestions by passengers & pilots regarding the improvement of the airstrip:

- The airstrip needs to be paved
- Invest in emergency & safety aspects
- Invest in a more customer friendly airstrip by adding an arrival hall and more services.

"Kwamalasamutu's airstrip is often flooded... It also needs to be paved."

"Airstrip is not in the best condition... There is no one to help in an emergency."

"The runways cannot be used during thunderstorms, there are also no lights"

"There's no arrival hall. You get wet when it rains. No toilets. You can't buy a drink or anything."

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