



Citizens' Charter Afghanistan Project (P160567)

SOUTH ASIA | Afghanistan | Social, Urban, Rural and Resilience Global Practice Global Practice |
IBRD/IDA | Investment Project Financing | FY 2017 | Seq No: 1 | ARCHIVED on 08-Mar-2017 | ISR26918 |

Implementing Agencies:

Key Dates

Key Project Dates

Bank Approval Date:27-Oct-2016

Effectiveness Date:23-Jan-2017

Planned Mid Term Review Date:15-Apr-2019

Actual Mid-Term Review Date:--

Original Closing Date:31-Oct-2020

Revised Closing Date:31-Oct-2020

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The Project Development Objective for the Citizens' Charter Afghanistan Project is to improve the delivery of core infrastructure and social services to participating communities through strengthened Community Development Councils (CDCs). These services are part of a minimum service standards package that the Government is committed to delivering to the citizens of Afghanistan.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components

Name

1. Service Standards Grants:(Cost \$290.00 M)

2. Institution Building:(Cost \$131.00 M)

3. M&E, Knowledge Learning:(Cost \$5.20 M)

4. Project Implementation and Management:(Cost \$73.80 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	--	● Satisfactory
Overall Implementation Progress (IP)	--	● Satisfactory
Overall Risk Rating	--	● High



Implementation Status and Key Decisions

The Citizens Charter Afghanistan Project became effective on January 23rd 2017. Given the recent effectiveness date it is still in too early a stage for meaningful progress on development results. Implementation roll out is however progressing, with recruitment of staff and facilitating partners reaching their final stages and the field testing of the social mobilization strategy having been completed.

In view of the impending returnee/IDP crisis that Afghanistan is facing, the CCAP will likely receive additional financing to help provide short-term employment assistance to displaced people and hosting communities. CCAP had already developed operational guidelines to respond to the returnee/IDP crisis, and was designed to be able to expand its geographical scope rapidly and already contains a \$10m contingency line to accommodate Returnees and IDPs.

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	● High	--	● High
Macroeconomic	● Substantial	--	● Substantial
Sector Strategies and Policies	● Substantial	--	● Substantial
Technical Design of Project or Program	● Substantial	--	● Substantial
Institutional Capacity for Implementation and Sustainability	● Substantial	--	● Substantial
Fiduciary	● Substantial	--	● Substantial
Environment and Social	● Substantial	--	● Substantial
Stakeholders	● Moderate	--	● Moderate
Other	--	--	--
Overall	● High	--	● High

Results

Project Development Objective Indicators

► Direct project beneficiaries (Number, Core)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	8,500,000.00
Date	01-Jul-2016	--	--	31-Oct-2020



▲ Female beneficiaries (Percentage, Core Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	35.00

▶ Number of CDCs in rural and urban areas able to plan and manage their own development projects (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	10,500.00
Date	01-Oct-2016	--	--	31-Oct-2020

▲ Rural CDCs able to plan and manage their own development projects (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	10,000.00
Date	01-Oct-2016	--	--	31-Oct-2020

▲ Urban CDCs able to plan and manage their own development projects (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	500.00
Date	01-Oct-2016	--	--	31-Oct-2020

▶ Number of communities meeting all minimum service standards (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	9,000.00



Date	01-Jul-2016	--	--	31-Oct-2020
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▲ Rural communities meeting all minimum service standards (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	8,600.00
Date	01-Oct-2016	--	--	31-Oct-2020

▲ Urban communities meeting all minimum service standards (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	400.00
Date	01-Oct-2016	--	--	31-Oct-2020

Overall Comments

Given the recent date of effectiveness of the project and in view of the fact that implementation at community level has not yet commenced, no update on the PDO results indicators is possible at this time.

Intermediate Results Indicators

► Rural areas - Number/Type of rural subprojects completed (for water points, roads, irrigation, electricity) (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	8,600.00
Date	01-Jul-2016	--	--	31-Oct-2020



► Urban areas - Number/type of urban subprojects completed (drainage, streets, street lighting, parks) (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	400.00
Date	01-Jul-2016	--	--	31-Oct-2020

► Rural areas - Number of people (male/female) benefitting from each type of subproject (access to water, roads, irrigation and electricity) (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	TBD
Date	01-Jul-2016	--	--	31-Oct-2020

► Urban areas - Number of urban residents (male/female) benefitting from each type of subproject (drainage, streets, street lighting, parks) (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	TBD
Date	01-Jul-2016	--	--	31-Oct-2020

► % of sampled community respondents (male/female) satisfied with subproject/grant investments (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	60.00
Date	01-Jul-2016	--	--	31-Oct-2020



► % of CDCs initiating activities to benefit marginalized and vulnerable groups such as women, IDPs/returnees (in addition to service standards) (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	35.00
Date	01-Jul-2016	--	--	31-Oct-2020

► % of sampled community respondents (male/female) satisfied with CDC's performance in their mandated roles (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	60.00
Date	01-Jul-2016	--	--	31-Oct-2020

► % of CDC members in rural areas who are women (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	35.00
Date	27-Oct-2016	--	--	31-Oct-2020

► % of CDC members in urban areas who are women (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	40.00
Date	27-Oct-2016	--	--	31-Oct-2020



▶ % of sampled CDCs/communities whose CDPs include at least one women's priority activity (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	60.00
Date	01-Jul-2016	--	--	31-Oct-2020

▶ Number of districts/cities where Citizens' Charter coordination meetings are held between government authorities and CDC clusters/Gozaars (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	74.00
Date	01-Jul-2016	--	--	31-Oct-2020

▲ Number of rural districts where Citizens' Charter coordination meetings are held between government authorities and CDC clusters/Gozaars (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	70.00
Date	01-Jul-2016	--	--	31-Oct-2020

▲ Number of cities where Citizens' Charter coordination meetings are held between government authorities and CDC clusters/Gozaars (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	4.00
Date	01-Jul-2016	--	--	31-Oct-2020



► Number of government provincial and municipalities whose abilities are strengthened in engineering, project management, FM & procurement (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	TBD	--	--	38.00
Date	01-Jul-2016	--	--	31-Oct-2020

▲ Number of provinces whose abilities are strengthened in engineering, project management, FM and procurement (Text, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	TBD	--	--	34.00
Date	01-Jul-2016	--	--	31-Oct-2020

▲ Number of municipalities whose abilities are strengthened in engineering, project management, FM and procurement (Text, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	TBD	--	--	4.00
Date	01-Jul-2016	--	--	31-Oct-2020

► Number of evaluations and studies completed (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	6.00
Date	01-Jul-2016	--	--	31-Oct-2020



▶ % of rural CDC cross-visits that include women CDC members (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	20.00
Date	01-Jul-2016	--	--	31-Oct-2020

▶ % of urban CDC cross-visits that include women CDC members (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	50.00
Date	01-Jul-2016	--	--	31-Oct-2020

▶ % of grievances received which are resolved (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	70.00
Date	27-Oct-2016	--	--	31-Oct-2020

▶ Number of rural and urban CDCs reporting semi-annually on service standard targets (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	9,000.00
Date	01-Jul-2016	--	--	31-Oct-2020

Overall Comments

Given the recent date of effectiveness of the project and in view of the fact that implementation at community level has not yet commenced, no update on the intermediate results indicators is possible at this time.

**Data on Financial Performance****Disbursements (by loan)**

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P160567	IDA-D1390	Effective	XDR	71.80	71.80	0.00	0.00	71.80	0%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P160567	IDA-D1390	Effective	27-Oct-2016	06-Dec-2016	23-Jan-2017	31-Oct-2020	31-Oct-2020

Restructuring History

There has been no restructuring to date.

Related Project(s)

P163468-Citizen Charter Afghanistan Project - Emergency Regional Displacement Response Additional Financing