

MINISTRY OF HEALTH

INDONESIA SUPPORTING HEALTH TRANSFORMATION PROJECT (ISEHAT, P500764)

Draft Final

STAKEHOLDER ENGAGEMENT PLAN (SEP)¹

May 2024

¹ This SEP is embedded in the Environmental and Social Commitment Plan (ESCP)

ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE			
10.1	STAKEHOLDER ENGAGEMENT: Publicly disclose information about the project activities, and engage relevant key stakeholders such as experts and professional associations in the I-SEHAT through regular meetings etc.	Throughout project implementation	PMU
10.2	FEEDBACK AND GRIEVANCE MECHANISM (FGRM): Accessible grievance arrangements shall be made publicly available to receive and facilitate resolution of concerns and grievances in relation to the Project, consistent with ESS10, in a manner acceptable to the Bank.	A GRM operational including appointing a GRM focal point by the time of project activities commence and maintained throughout Project implementation.	PMU