

CR - 5742-TJ

Supplemental Letter No. 2

**REPUBLIC OF TAJIKISTAN**

January 22, 2016

International Development Association  
1818 H Street, N.W.  
Washington, D.C. 20433  
United States of America

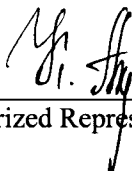
Re: Credit No. 5742-TJ  
(Climate Adaptation and Mitigation Program for Aral Sea Basin)  
Performance Monitoring Indicators

This refers to paragraph 1 of Section II.A of Schedule 2 to the Financing Agreement of this date between Republic of Tajikistan (the Recipient) and the International Development Association (the Association) for the above-captioned Project.

The Recipient hereby confirms to the Association that the indicators set forth in the attachment to this letter shall serve as a basis for the Recipient to monitor and evaluate the progress of the Project and the achievement of the objective thereof.

Very truly yours,

**REPUBLIC OF TAJIKISTAN**

By   
\_\_\_\_\_  
Authorized Representative

Attachment

**Republic of Tajikistan**  
**(Climate Adaption and Mitigation Program for Aral Sea Basin)**

**Performance Monitoring Indicators**

**Project Development Objectives**

PDO Statement

The Project Development Objective (PDO) is to enhance regionally coordinated access to improved climate change knowledge services for key stakeholders (e.g., policy makers, communities, and civil society) in Central Asian countries, as well as to increased investments and capacity building that, combined, will address climate challenges common to these countries.

**These results are at** Program Level

**Project Development Objective Indicators**

Indicator Name	Baseline	Cumulative Target Values					
		YR1	YR2	YR3	YR4	YR5	End Target
Proportion of users reporting satisfaction with Climate Knowledge Services provided by Program (Percentage)	0.00			30%		60%	60%.
Number of country-led plans and programs that draw on Program's climate	0.00				1.00	3.00	3.00

knowledge services, including lessons from climate investments (Number)							
Cooperative action resulting in the financing of investments that require collaboration across countries. This collaborative action could be supporting action in a transboundary geographical area or could include explicit coordination actions across countries to maximize synergies to better adapt to climate change in relevant national policies. (Number)	0.00				1.00	2.00	2.00
Additional resources mobilized for	0.00			20,000,000	30,000,000	40,000,000	40,000,000

knowledge, capacity, and investment for regional climate/green actions through increased Program-led coordination between Central Asian countries and development community. (Amount (USD))							
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**Intermediate Results Indicators**

Indicator Name	Baseline	Cumulative Target Values					
		YR1	YR2	YR3	YR4	YR5	End Target
User Perception of Quality of (Information Technology) Public Services (%) (Percentage) - (Core)	0.00			42.00		75.00	75.00
Total number of transactions of the main public	0.00					9,000.00	9,000.00

service targeted by the project (Number - Sub-Type: Supplemental) - (Core)							
Direct project beneficiaries (Number) - (Core)	0.00			144,000		240,000	240,000
Female beneficiaries (Percentage - Sub-Type: Supplemental) - (Core)	0.00		15%	25%		35%	35%
Number of hectares in project area covered by effective agricultural, land and water management practices suited to local agro-ecological conditions, which can address climate change (Hectare(Ha))	0.00			26,800		40,000.00	40,000.00
Number of multi-country climate coordination	0.00		1.00	1.00	2.00	3.00	3.00

networks supported under program, enabling intra-governmental, sectoral, NGO, etc. cooperation. (Number)							
Improved understanding of gender-specific implications of climate change among key stakeholders and implementation of key activities (Number of Knowledge Product events on gender issues, cumulative)	0.00	1.00	3.00	5.00	8.00	10.00	10.00
Feedback/grievances resolved within the stipulated service standards for response times (Percentage)	0.00		70%	70%	80%	100%	100%

**Indicator Description**

**Project Development Objective Indicators**

Indicator Name	Description (indicator definition etc.)	Frequency	Data Source / Methodology	Responsibility for Data Collection
Proportion of users reporting satisfaction with Climate Knowledge Services provided by Program (Percentage)		Baseline; midterm; end of project	Field and online surveys; interviews; participatory appraisals	Contracted specialists; National Coordination Units; Regional Coordination Unit
Number of country-led plans and programs that draw on Program's climate knowledge services, including lessons from climate investments (Number)		Annually; bi-annually; and quarterly	Annual reports of Regional Steering Committee; Bi-annual reports of Regional Coordination Unit; and Quarterly reports of National Coordination Units	Regional Steering Committee; EC-IFAS; Regional Coordination Unit; and National Coordination Units
Cooperative action resulting in the financing of investments that require collaboration across countries. This collaborative action could be supporting action in a transboundary geographical area or could include explicit coordination actions across countries to maximize synergies to better adapt to climate change in relevant national policies. (Number)		Annually; bi-annually; and quarterly	Annual reports of Regional Steering Committee; Bi-annual reports of Regional Coordination Unit and Quarterly reports of National Coordination Units	Regional Steering Committee; EC-IFAS; Regional Coordination Unit; National Coordination Units
Additional resources mobilized for knowledge,		Annually; bi-annually;	Annual reports of Regional Steering	Regional Steering Committee; EC-IFAS;

capacity, and investment for regional climate/green actions through increased Program-led coordination between Central Asian countries and development community. (Amount, US\$)		and quarterly	Committee; Bi-annual reports of Regional Coordination Unit; and Quarterly reports of National Coordination Units	Regional Coordination Unit; National Coordination Units
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**Intermediate Results Indicators**

Indicator Name	Description (indicator definition etc.)	Frequency	Data Source / Methodology	Responsibility for Data Collection
User Perception of Quality of (Information Technology) Public Services (Percentage)	It measures the degree of users' satisfaction with the overall quality of transaction processing for the main public service targeted by the project. Required Supplemental data: In addition to the percentage, the TTL should provide the total number of transactions of the main public service targeted by the project in order to make aggregation across projects feasible. Guidance: This indicator should be calculated as the average score among transactions, divided by the number of digits in the scale. For example, if a survey after each vehicle registration transaction asks users to rank from 1= unsatisfied, to 5= highly satisfied, then the indicator will be the average score divided by 5 and multiplied by 100. Surveys asking whether the user is satisfied (yes/no) cannot be used to calculate this indicators as these do not indicate the "degree" of satisfaction. Examples of public service transactions include	Baseline; end of project	Survey of user satisfaction with climate assessment IT platform	EC-IFAS; Regional Coordination Unit; National Coordination Units



	issuance of business registration, payment for public utility services, registration of driver's license, etc. The main service targeted by the project should be chosen based on the allocated project costs. The category of this service should be specified in the comments. With baseline data, this indicator shows improvements in the user perception of quality of public service targeted by the project. Data is collected through user survey. A user survey can be included at the end of each transaction or conducted periodically.			
Total number of transactions of the main public service targeted by the project (Number)	Examples of public service transactions include issuance of business registration, payment for public utility services, registration of driver's license, etc.	Annually; bi-annually; and quarterly	Annual reports of Regional Steering Committee; Bi-annual reports of Regional Coordination Unit; and Quarterly reports of National Coordination Units	EC-IFAS; Regional Coordination Unit; National Coordination Units
Direct project beneficiaries (Number)	Direct beneficiaries are people or groups who directly derive benefits from an intervention (i.e., children who benefit from an immunization program; families that have a new piped water connection). Please note that this indicator requires supplemental information. Supplemental Value: Female beneficiaries (percentage). Based on the assessment and definition of direct project beneficiaries, specify what proportion of the direct project beneficiaries are female. This indicator is calculated as a percentage.	Annually; bi-annually; and quarterly	Annual reports of Regional Steering Committee; Bi-annual reports of Regional Coordination Unit; and Quarterly reports of National Coordination Units	EC-IFAS; Regional Coordination Unit; National Coordination Units; and Facilitating Organizations

Female beneficiaries (Percentage)	Based on the assessment and definition of direct project beneficiaries, specify what percentage of the beneficiaries are female.	Annually; bi-annually; and quarterly	Annual reports of Regional Steering Committee; Bi-annual reports of Regional Coordination Unit; and Quarterly reports of National Coordination Units	EC-IFAS; Regional Coordination Unit; National Coordination Units; and Facilitating Organizations
Number of hectares in project area covered by effective agricultural, land and water management practices suited to local agro-ecological conditions, which can address climate change (Hectare(Ha))		Annually; bi-annually; and quarterly	Annual Reports of Regional Steering Committee; bi-annual reports of Regional Coordination Unit; and Quarterly reports of National Coordination Units	EC-IFAS; Regional Coordination Unit; National Coordination Units; and Facilitating Organizations
Number of multi-country climate coordination networks supported under program, enabling intra-governmental, sectoral, NGO, etc. cooperation. (Number)		Annually; bi-annually; and quarterly	Annual reports of Regional Steering Committee; Bi-annual reports for Regional Coordination Unit; and Quarterly reports of National Coordination Units	EC-IFAS; Regional Coordination Unit; National Coordination Units
Improved understanding of gender-specific implications of climate change among key stakeholders and implementation of key activities (Number of Knowledge Product events on gender issues, cumulative)	This indicator will monitor the number of targeted training and knowledge products/events supported under Component 1, related to the gender dimension in the region. Knowledge exchange activities and products are likely to raise awareness on this topic among stakeholders and ensure gender issues are taken into consideration.	Annually; bi-annually; and quarterly	Annual reports of Regional Steering Committee; bi-annual reports of Regional Coordination Unit; and Quarterly reports of National Coordination Units	EC-IFAS; Regional Coordination Unit; National Coordination Units

<p>Feedback/Grievances responded and/or resolved within the stipulated service standards for response times (Percentage)</p>	<p>This indicator will monitor the percentage of feedback responses answered in a stipulated services standards timeframe. It will ensure program feedback loops are operating and their efficiency monitored.</p>	<p>Annually; bi-annually; and quarterly</p>	<p>Annual reports of Regional Steering Committee; bi-annual reports of Regional Coordination Unit; and Quarterly reports of National Coordination Units</p>	<p>EC-IFAS; Regional Coordination Unit; National Coordination Units</p>
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