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Supplemental Letter No. 2

**REPUBLIC OF TAJIKISTAN**

April 28, 2016

International Development Association  
1818 H Street, N.W.  
Washington, D.C. 20433  
United States of America

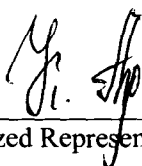
Re: Credit No. 5782-TJ  
(Real Estate Registration Project)  
Performance Monitoring Indicators

This refers to paragraph 1 of Section II.A of Schedule 2 to the Financing Agreement of this date between Republic of Tajikistan (the Recipient) and the International Development Association (the Association) for the above-captioned Project.

The Recipient hereby confirms to the Association that the indicators set forth in the attachment to this letter shall serve as a basis for the Recipient to monitor and evaluate the progress of the Project and the achievement of the objective thereof.

Very truly yours,

**REPUBLIC OF TAJIKISTAN**

By   
Authorized Representative

Attachment

**REPUBLIC OF TAJIKISTAN**  
**(Real Estate Registration Project)**

**Project Development Objective: To support the implementation of a reliable, transparent and efficient real estate registration system nationwide**

PDO Level Results Indicators	Core	Unit of Measure	Baseline	Target Values					Frequency	Data Source/ Methodology	Responsibility for Data Collection	Description /Comment
				YR1	YR2	YR3	YR4	YR5				
Average number of days to complete the recordation of a purchase/ sale of a property in the land administration system. <sup>1</sup>	C	No.	30+ days <sup>2</sup>			15-18 days		7-12 days	Start, Mid-term, completion	SUERIP records	SUERIP	
Access to and use of rules, procedures and information for registration by all users		Yes/ no	NO	Rules, etc. developed	Disseminated	Yes	Yes	Yes		SUERIP records, reports	SUERIP	
Number of properties with use or ownership rights registered	C	No.	TBD <sup>3</sup>	5% annual increase	5% annual increase	5% annual increase	5% annual increase	5% annual increase	Annually	SUERIP records	SUERIP	Gender disaggregated
Level of trust in the registration process by users		Percentage	From baseline survey	Set by baseline survey		20 % increase		40 % increase	Start, Mid-term, completion	Survey	SUERIP	Increases are over baseline

<sup>1</sup> These are subsequent transactions and not first registrations

<sup>2</sup> Estimation based on available information.

<sup>3</sup> Baseline – number of transactions as of December 31, 2015

	Core	Unit of Measure	Baseline	YR1	YR2	YR3	YR4	YR5	Frequency	Data Source/ Methodology	Responsibility for Data Collection	Description /Comment
<b>Intermediate Results for Project Component A: Real Estate Registration System Development</b>												
Number of offices that are renovated (resulting in improved customer experience and staff working conditions)		No.	0	7	25	44			Annually	Progress reports	SUERIP	Cumulative
SUERIP adopts a code of conduct and ethics, and service standards		Yes/ No	No	Drafted	Adopted and disseminated			Yes		Progress reports	SUERIP	
Client days of training provided	C	No.	0	1000	3000	5000	7000	9000	Annually	Progress reports	SUERIP	Cumulative; Gender disaggregated
SUERIP adopts international accounting standards		Yes/ No	No			Yes		Publish annual report online		Progress reports	SUERIP	
<b>Intermediate Results for Project Component B: Software Development and Data Management</b>												
Access to digital real property registration information online		Yes/ No	No				Yes		Annually	Progress reports	SUERIP	
IT registration system development and operationalization		Yes/ No	No		System design		System dev. and pilot	System in 50% of the offices		Progress reports	SUERIP	
No of offices with data scanned and indexed		No.	0	5	20	64			Annually	SUERIP Records	SUERIP	Cumulative

	Core	Unit of Measure	Baseline	YR1	YR2	YR3	YR4	YR5	Frequency	Data Source/ Methodology	Responsibility for Data Collection	Description /Comment
<b>Intermediate Results for Component C: Public Awareness and Education, Monitoring and Evaluation, Project Management</b>												
Customer surveys implemented on time		No.	0	1		1		1	Start, Mid-term, completion	Progress reports	SUERIP	Total of 3 surveys
Customer satisfaction with services		%	From baseline survey	Set from baseline survey		10% increase		20% increase	Start, Mid-term, completion	Survey	SUERIP	Increases are over baseline. Gender disaggregated
Surveys show that an increased % of respondents have heard of SUERIP		Percentage	From baseline survey	Baseline survey		25% increase		40% increase	Start, Mid-term, completion	Progress reports	SUERIP	Increases are over baseline Gender disaggregated
Awareness campaigns implemented for key vulnerable target groups		No.	0		1	1	1			Progress reports	SUERIP, consultants	Total of 3 campaigns over course of project
Grievance redress mechanism functioning according to agreed standards and monitored		Yes/No	Complaint system in place			GRM system implemented		Functional with agreed service standards	Annually	Progress reports	SUERIP	Gender disaggregated