

## TC ABSTRACT

### I. Basic Project Data

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| ▪ Country/Region:  | PANAMA/CID - Isthmus & DR  |
| ▪ TC Name:   | Support to the digital transformation of Panama public administration and services   |
| ▪ TC Number:   | PN-T1344   |
| ▪ Team Leader/Members:   | VASQUEZ ROSSI, MARIA INES (IFD/ICS) Team Leader; ABIZANDA MIRO, BEATRIZ (IFD/ICS) Alternate Team Leader; MUENTE KUNIGAMI, ARTURO (IFD/ICS); HERNANDEZ CARRION, JOSE LUIS (IFD/ICS); FABRICIO RODRIGUEZ (IFD/ICS); DE OBALDIA FIERRO, ANA VICTORIA (CID/CPN); LANDAZURI-LEVEY, MARIA C. (LEG/SGO); MARTINEZ, YNTY KOYLLOR (IFD/ICS); LOPEZ LUZCANDO, MARIESTHER (CID/CPN); CORRIOLS DIAZ, LEONOR ODILIE (VPC/FMP); ORELLANA, MIGUEL ANGEL (VPC/FMP) |
| ▪ Taxonomy:  | Operational Support  |
| ▪ Number and name of operation supported by the TC:                | Digital Panama - PN-L1171<br><br>Support for the Digital Transformation of Panama's Judiciary - PN-L1180   |
| ▪ Date of TC Abstract:   | 10 May 2024  |
| ▪ Beneficiary:   | Autoridad Nacional para la Innovación Gubernamental, Órgano Judicial de Panamá   |
| ▪ Executing Agency:  | INTER-AMERICAN DEVELOPMENT BANK  |
| ▪ IDB funding requested:   | US\$150,000.00   |
| ▪ Local counterpart funding:                                       | US\$0.00   |
| ▪ Disbursement period:   | 24 months  |
| ▪ Types of consultants:  | Individuals; Firms   |
| ▪ Prepared by Unit:  | IFD/ICS - Innovation in Citizen Services Division  |
| ▪ Unit of Disbursement Responsibility:                             | CID/CPN - Country Office Panama  |
| ▪ TC included in Country Strategy (y/n):                           | Yes  |
| ▪ TC included in CPD (y/n):  | Yes  |
| ▪ Alignment to the Update to the Institutional Strategy 2020-2023: | Productivity and innovation ; Institutional capacity and rule of law; Gender equality; Diversity   |

### II. Objective and Justification

- 2.1 Support the institutional strengthening of the Government of Panama for the digital transformation of its public administration and services; and facilitate the start of execution of operations 5501/OC-PN Panama Digital and PN-L1180, which aims to increase efficiency, transparency, and access of public services through the use and adoption of technology. The technical cooperation project would focus on building up the institutional framework and capacities to carry on the next phase of the digital government transformation in Panama.
- 2.2 Despite the advances, obstacles remain to harness the potential of technology and accelerate economic and social recovery. The institutional capacities of the AIG and the OJ to address the digital transformation of the processes and services under their competences more comprehensively and effectively, are limited in terms of human resources, technical and methodological capacities. The TC would focus on building up the institutional framework and capacities to carry on the activities included in both

programs in execution, which constitute the next phase of the digital government transformation in Panama. In this line, the institutional strengthening of the AIG and the OJ through the development of methodological tools, strengthening of digital skills, information management, and other related activities will facilitate the execution of operations 5501/OC-PN and 5791/OC-PN -L1180, ensuring maximum effectiveness in the execution of scheduled activities and the achievement of the expected results.

### III. Description of Activities and Outputs

- 3.1 **Component I: Update of the digital regulatory framework.** The TC will finance the design and initial implementation of interoperability frameworks including training activities with key ITC personnel; identification of possible barriers to implement digital government, including the justice sector, and in specific transversal administrative functions such as government control, human resources, or data management; and preparation of technical documents to address barriers identified.
- 3.2 **Component II: Strengthening of institutional capacity and methodological maturity in ICT governance and management.** . The TC will finance the assessment of both AIG and OJ ICT governance and management maturity and a roadmap to increase their maturity level in ICT governance and management.

### IV. Budget

#### Indicative Budget

| Activity/Component   | Total IDB Funding     |
|--|-----------------------|
| Component 1. Update of the digital regulatory framework.   | US\$75,000.00         |
| Component 2. Strengthening of institutional capacity and methodological maturity in ICT governance and management. | US\$75,000.00         |
| <b>Total</b>   | <b>US\$150,000.00</b> |

### V. Executing Agency and Execution Structure

- 5.1 The CT will be executed by the Inter-American Development Bank, from its IFD/ICS unit, under the supervision of Beatriz Abizanda (IFD/ICS) and José Luis Hernández Carrión (IFD (ICS)).
- 5.2 To have an efficient and timely completion of the activities and ensure alignment with both loans, the Bank will carry on the execution of the TC. This will also allow to have more efficient procurement processes.

### VI. Project Risks and Issues

- 6.1 No major risks are expected. There will be a change in Panama’s Government on July 1st, 2024. The project team will reach out to new authorities to ensure adequate ownership of the TC, specifically with AIG. No change in authorities is expected in the OJ.

### VII. Environmental and Social Aspects

- 7.1 This TC does not have applicable requirements of the Bank’s Environmental and Social Policy Framework (ESPF).