

Social Monitoring Report

Project Number: 40648-034

June 2017

Period: July 2016 - December 2016

IND: Infrastructure Development Investment Program for Tourism (IDIPT) - Tranche 3

Submitted by

Program Management Unit, Punjab Heritage and Tourism Board, Chandigarh

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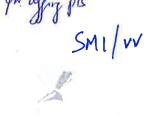
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Punjab Heritage and Tourism Promotion Board Infrastructure Development Investment Programme for Tourism (IDIPT) (ADB Assisted Project)

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No. PHTPB/IDIPT/2017 /694-701

Dated: 16/5/17

Subject: Loan 3223-IND: Infrastructure Development Investment Programme for Tourism (IDIPT): Social Monitoring Report (SMR) for Tranche-3 for the period from-July'2016-December'2016

The Social Monitoring Report (SMR) of Tranche-3 Loan No. 3223 for the period from July'2016-December'2016 is hereby enclosed seeking ADB's concurrence with this letter for your approval.

Addil Project Birector

CC:

- 1. PA to PD, IDIPT-PB
- 2. PA to APD, IDIPT-PB
- 3. CGM, PHTPB
- 4. FCS, IDIPT-PB
- 5. TL, PMC
- 6. TL, DSC
- 7. ESS, IDIPT-PB



SOCIAL MONITORING REPORT (SMR)



INFRASTRUCTURE DEVELOPMENT INVESTMENT PROGRAM FOR TOURISM-PUNJAB

LOAN No: 3223-IND

SOCIAL MONITORING REPORT - TRANCHE 3 (JULY – DECEMBER 2016) (Punjab Heritage and Tourism Promotion Board)



May 2017

Prepared by

The Government of Punjab for the Asian Development Bank



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ABBREVIATIONS

ADB Asian Development Bank

AIDS Acquired Immune Deficiency Syndrome

AMC Amritsar Municipal Corporation APD Additional project Director CDO Community Development Officer

DC **Deputy Commissioner**

DMF Design and Monitoring Framework

DOT Department of Tourism **DPR Detailed Project Report**

DSC **Design Supervision Consultants**

EΑ **Executing Agency**

ESS Environment Safeguard Specialist FAM Financial Administrative Manual

GAP Gender Action Plan GoP Government of Punjab

GRC Grievance Redressal Committee HIV Human Immunodeficiency Virus

IΑ Implementing Agency

IDIPT Infrastructure Development Investment Program for Tourism

IEE Initial Environmental Examination

IND India

Indian Rupees **INR** IΡ Indigenous people IR Involuntary Resettlement

KM Kilo Metre

LEA Associates South Asia Private Limited LASA

MFF Multi-tranche Financing Facility MOU Memorandum of Understanding NGO Non-Government Organisation

NOC No Objection Certificate M&O Operation and Maintenance OH&s Occupational health and safety **PAM Project Administration Manual PCM Public Consultation Meeting**

PD **Project Director**

Punjab Heritage and Tourism Promotion Board **PHTPB**

PIU Protect Implementation Unit

PM **Project Manager**

PMC Project Management Consultant PMU Project Management Unit

PPE Personal Protective Equipment's R&R Resettlement and Rehabilitation

RF Resettlement Framework

RP Resettlement Plan

State Level Empowered Committee SLEC

SMR Social Monitoring Report **SPS** Safeguards policy statement SSS Social Safeguard Specialist

ST Scheduled Tribe
TL Team Leader

TOR Terms of Reference UK United Kingdom

SOCIAL MONITORING REPORT

1 INTRODUCTION

- 1. ADB is aiding India to develop tourism as a driver of sustainable and inclusive economic growth in four states. The first tranche of a multi-tranche financing facility will upgrade infrastructure and services, and support policy reforms in states, Himachal Pradesh, Punjab, Tamil Nadu and Uttarakhand. It will enhance the quality of natural and cultural attractions and increase community involvement in tourism.
- 2. The Government of India has signed a loan with the Asian Development Bank (ADB) on 28-September-2015 for US \$ 123.51 million for tranche 3 of the Infrastructure Development Investment Program for Tourism (IDIPT) with an objective to continue upgrading tourism infrastructure and services. The loan is intended for development and conservation of places of tourist attractions as well as to improve basic tourism facilities, and to build the capacity of sector agencies and local communities in the three States. The third tranche loan is part of the \$250 million multi-tranche financing facility that ADB approved in 2010. The proposed interventions are in located in SAS Nagar (Mohali) Ropar, Patiala, Fatehgarh Sahib, Kapurthala; Tran Taran and Amritsar districts of Punjab.
- 3. The total investment programme cost for Punjab is \$88.54 million where \$61.98 million will be financed by ADB in MFF over a period of 10 years and State Government financing will be \$26.56 million. The Tranche 3, total investment cost will be \$59.51 million where \$41.66 million will be ADB loan component while \$17.85 million will be State counterpart.
- 4. The Department of Tourism (DoT), Government of Punjab (GoP) is the Executing Agency (EA) and Punjab Heritage and Tourism Promotion Board (PHTPB) is the implementation agency (IA) for the IDIPT for Punjab and the PMU has been set up at the PHTPB. LEA Associates South Asia Private Limited, (LASA) in association with Simpson & Brown Architects (UK) and Addyman Archaeology, UK (UK) has been retained as Project Management Consultant (PMC) for PHTPB. M/s Shah Technical Consultants Private Limited in association with Grassroots Research and Consultancy (India) has been engaged as Design Supervision Consultant (DSC) by the PHTPB (the Implementing agency (IA)).
- 5. The Social Monitoring Report (SMR) intends to monitor the social safeguards being implemented at all the sup-project sites as per ADB's guidelines in the Eastern and Western Circuit of Punjab state. The tourist clusters are proposed to enhance destination and site environment and tourist support infrastructure, and enhanced protection and management of key natural and cultural heritage tourism sites. The SMR also focuses on monitoring and quality enhancement of natural and cultural tourism attractions including participation in tourism by local communities and the private sector at various tourist sites in state of Punjab. Similarly, various subprojects which can support tourism development in the tourist circuit have been selected across the state for implementation.
- 6. Proposed sub-projects under Tranche 3 and the progress covering from July to December 2016 are presented in table 1.
- 7. There is significant improvement in the physical and financial progress noted in this period. Progress percentage given in parenthesis was achieved till 31st December 2016.

Table 1: Summary and Status of Civil & Procurement Package for Tranche 3

SI.	Package No.	Name of the Subproject	Contractor Name	C	ontract date	es	% Progres	s 31.12.16
No.	Package No.	Name of the Subproject	Contractor Name	Start	Finish	Extended	Physical	Financial
		Project Impl	lementation Unit – ROPAR	•				•
1	PB/IDIPT/T3/0 3-12/02 (Lot 1)	Imperial Highway Heritage Conservation and Visitor Facility Development – Lot 1: Conservation of Aam Khas Bagh in Fatehgarh Sahib	M/s Rajputana Constructions (P) Ltd.	25-Jul-15	24-Jan-17	24-Jan-17	30%	28%
2	PB/IDIPT/T3/0 3-12/02 (Lot 2)	Imperial Highway Heritage Conservation and Visitor Facility Development – Lot 2: Conservation of Rauza Sharif masque and construction of Toilet Block, Tombs of Bibi taz, Tombs of Alfsani, Tombs of Rafuddin	M/s Competent Constructions.	30-Oct-15	29-Apr-17	29-Apr-17	30%	29%
3	PB/IDIPT/T3/0 4/03	Eco-tourism Development at Ropar and Harike Wetlands (Civil Works)	M/s Brightway Contractors & Developers – P. K. Verma & Co. (JVF)	19-Aug-15	18-Feb-17	18-Feb-17	38%	27%
4	PB/IDIPT/T3/0 5/04	Eco-tourism Development of Wildlife Zoo	M/s Brightway Contractors & Developers	19-Aug-15	18-Feb-17	18-Feb-17	33%	31%
5	PB/IDIPT/T3/0 6/05	Patiala Heritage Conservation and Tourism Development Project (Quila Mubarak)	M/s Construction Technique Rajdeep JV	16-Sep-15	15-Mar-17	15-Mar-17	55%	51%
6	PB/IDIPT/T3/0 7/07	Establishment of Tourism Facilities and Infrastructure showcasing of Sikh Culture, Chamkaur Sahib (Civil Works)	M/s Singla Constructions Ltd. (Aman Singhla- Mob 9815607747)	8-Jun-15	6-Dec-16	6-Dec-16	20%	18%
		Project Imple	mentation Unit - AMRITSAR	}				
7	PB/IDIPT/T3/0 8/09 (Lot 1)	Conservation at Gobindgarh Fort – Lot 1: Buildings	M/s Brightway Contractors & Developers – Dinesh Construction Co.(JVF)	8-Feb-16	7-Aug-17	NIL	15.00%	11%
8	PB/IDIPT/T3/0 8/09 (Lot 2)	Conservation at Gobindgarh Fort – Lot 2: Structures	M/s Construction Technique Rajdeep JV	27-Jul-15	26-Jan-17	NIL	55.00%	42%
9	PB/IDIPT/T3/0 9/11	Conservation and Adaptive Reuse of Town Hall, Rambagh Gate and Historic Buildings along Heritage Walk in Amritsar – Conservation Works at Town Hall	Signed contract agreement and Performance security awaited	15-Feb-16	14-Aug-17	NIL	10.00%	10%
10	PB/IDIPT/T3/0 9/13	Conservation and Adaptive Reuse of Town Hall, Rambagh Gate and Historic Buildings along	M/s Construction Technique Kinjal JV -	10-Nov-15	9-May-17	NIL	Contractor will start the work after completion of conservation	0%

SI.	Package No.	Name of the Subaraicat	Contractor Name	С	ontract dat	es	% Progres	s 31.12.16
No.	Package No.	Name of the Subproject	Contractor Name	Start	Finish	Extended	Physical	Financial
		Heritage Walk in Amritsar – Reuse at Rambagh Palace	Contract				works being done by competent construction	
11	PB/IDIPT/- 3/9/11	Conservation Works at Town Hall, Ram Bagh and Historic Buildings along Heritage Walk in Amritsar - Conservation Works at Town Hall	M/s Construction Technique Rajdeep JV	15.2.2016	14/8/2017	NIL	45 %	20 %
12	PB/IDIPT/T3/1 0/14	Last mile Connectivity to Cultural Sites in Western Circuit	M/s Jagson Constructions Ltd.	22-May-15	21-Nov-16	Approved up to 31.03.2017	70.00%	58%
13	PB/IDIPT/T3/1 3/20	Conservation and adaptive reuse of colonial heritage in Kapurthala - Darbar Hall	M/s Rajputana Constructions (P) Ltd.	25-Jul-15	24-Jan-17	NIL	14.00%	9%
14	PB/IDIPT/3B Phase 2	Landscape development in the outer and inner zones of the fort complex and monument lighting at Gobindgarh Fort, Amritsar - Landscape development [Phase 2] [PB/ASR/COM1/QENCA/03B [PHASE 2]	M/S Construction Technique Rajdeep JV	14 March 2016	13 Sep 2017	NIL	9 %	3.5%

Source: DSC Amritsar and Ropar Monthly Report -December 2016

- 8. The following are the main technical observations:
 - a) PB/IDIPT/T3/10/14 Last Mile Connectivity to Cultural Sites in Western Circuit: Recommendations of the Road experts of PMC & DSC have been forwarded to contractor to rectify the defects in road works.
 - b) Conservation and Adaptive Reuse of Town Hall, Rambagh Gate and Historic Buildings along Heritage Walk in Amritsar Reuse at Rambagh Palace: Contractor will start the work after completion of conservation works being done by competent construction

2 PURPOSE OF THE REPORT:

- 9. The purpose of Social Monitoring Report basically looked into the physical as well as financial progress of sub-projects and analysed the compliance with the approved Resettlement Framework, Involuntary Resettlement (IR) and SPS (2009) of ADB.
- 10. The ADB Public Communications Policy (PCP 2011) refers the Safeguard Policy Statement (SPS 2009) with respect to information disclosure related to project safeguard documentation states that ADB shall post on its website the safeguard documents submitted by the borrower and/or client. These safeguard documents include Resettlement & Indigenous Peoples Plan (RP & IPP), and the social safeguard and environmental monitoring reports. To comply with the PCP of ADB, the PHTPB shall submit semi-annual monitoring report periodically over the total implementation period of the project, covering Environment, Resettlement and Social Safeguard issues. This also has been spelled out in the project document & loan covenant of IDIPT that the borrower/client shall submit the reports to ADB.
- 11. IDIPT has been set up by Government of Punjab to oversee the implementation and monitoring of various sub projects in the project towns. All these Sub projects have been classified as Category C subprojects do not result in any physical or economic displacement due to involuntary acquisition of land, or involuntary restrictions on land use or access to the Pong or Keshopur sanctuaries. All land required for Tranche 3 subprojects are owned by the State Government, or implementing agencies. Because there are no involuntary resettlement impacts for Tranche 3 subprojects, no resettlement plan for Tranche 3 has been prepared. This report covers Social Monitoring, addressing all the issues related with social safeguards, with reference to the progress achieved and current status.
- 12. This report covers the 3rd and 4th quarter of the implementation program till Dec 2016 and 3rd Semi Annual Progress Report. As per the reporting schedule of Resettlement Framework by-annual Social Monitoring Reports to be submitted to ADB. Accordingly, the SMR has been prepared and covers the period from July to December 2016. It is confirmed that in all the subprojects which are covered in this report, there is no indigenous people (IP), no private land acquisition required for the proposed interventions.

3 SOCIAL SAFEGUARD / RESETTLEMENT CATEGORIZATION

- 13. Prior to civil works implementation, all the subprojects selected for construction or development to be Screened and Classified using ADB's classification system as follows:
- 14. The PHTPB projects are classified as category B for involuntary resettlement and category C for Indigenous Peoples in considerations of the ADB Safeguard Policy Statement. However, none of the Subprojects selected for implementation falls into Category



B since these are likely to have no adverse Involuntary Resettlement (IR) impacts. Most land parcels/Interventions are owned by local governments; however, some subprojects, if require any minor land acquisition and involuntary resettlement involving either physical or economic displacement, or temporary restrictions to land use that will be duly complied with the IR and SPS of ADB.

- ➤ Category- A: Subprojects proposed for construction or development, will fall under this category, if, it caused a significant involuntary resettlement impacts with a physical displacement of 200 or more persons from their residences, or 200 or more persons lose 10% or more of their productive or income generating assets, or more persons or 200 or more persons experience a combination of both.
- ➤ Category- B: Any proposed subproject that includes involuntary resettlement impacts but are not deemed significant considering loss of shelter/houses or productive or income generating assets will be considered for category B.
- Category- C: A proposed subproject that has no involuntary resettlement impact.
- 15. Based on the above assessment the Tranche-3 sub-projects as per ADB's Safeguard Policy Statement (SPS-2009) are categorized as "B" for Involuntary Resettlement (IR) and "C" for Indigenous People. The details attached as Annexure 1A and Annexure 1B.

4 POLICY AND LEGAL FRAMEWORK

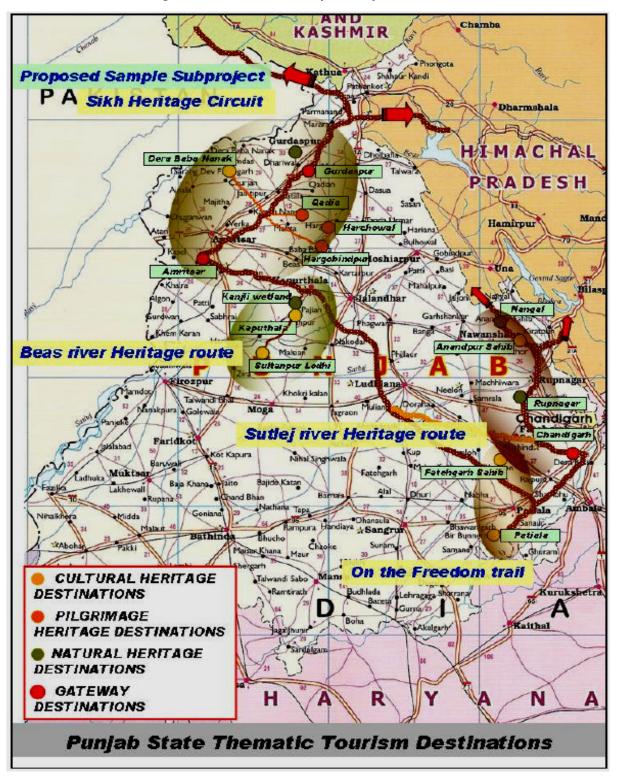
16. The resettlement principles adopted for this project recognize 'The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013, National Rehabilitation and Resettlement Policy, 2007, State Government Policies, and the relevant Asian Development Bank's (ADB) policies and operations manuals, in particular the Safeguard Policy Statement (2009), and Operations Manual F1 (2010).

5 DESCRIPTION OF SUB-PROJECT

- 17. The Infrastructure Development Investment Programme for Tourism- Punjab, covers state-wide circuit comprises a western component that extends from Amritsar to Gurdaspur, and an eastern component that extends from Patiala through Chandigarh to Rupnagar (Ropar) on the state border with Himachal Pradesh. These two circuits and the connecting Moghul Route link the most of the major rivers and wetlands, the major cultural heritage sites, as well as a significant proportion of rural village communities and their cultural heritage.
- 18. Tranche 3 destinations located in the eastern & western part of Punjab State bordering Pakistan and the Indian States of Jammu & Kashmir and Himachal Pradesh. The area covers the districts of Amritsar and Gurdaspur with Amritsar as the main domestic and international gateway centre. The destination is accessible by air to Chandigarh and Amritsar from New Delhi, and from major European points (daily flights from London, Birmingham, Dubai, Sharjah, Bratislava, Ashgabat, Singapore, Tashkent and Kabul) to Amritsar; as well as to Pathankot from New Delhi; by rail from New Delhi; and by National Highway 1 from New Delhi, NH 1A from Srinagar in Jammu & Kashmir via Pathankot, and NH 20 from Himachal Pradesh via Pathankot. The proposed sub-project location is shown in Figure 1.



Figure 1: The Location Map of Project Area



6 PROJECT OBJECTIVES AND SCOPE

- 19. The Infrastructure Development Investment Program for Tourism (IDIPT) envisages an environmentally and culturally sustainable and socially inclusive tourism development in Punjab with the objective of economic growth and provision of livelihood opportunity for local community through Tourism Infrastructure Development with the focus of preservation and development of natural and cultural heritage and incidental services. The expected impact of the project is sustainable and inclusive tourism development, in priority, state tourism sub circuits divided into marketable cluster destinations that exhibit enhanced protection and management of key natural and cultural heritage tourism sites, improved market connectivity, enhanced destination and site environment and tourist support infrastructure, and enhanced capacities for sustainable destination and site development with extensive participation by the private sector and local communities.
- 20. The monitoring of the social issues is being carried out by PMU with the help of PMC and DSCs in view of ADB Safeguard Policy Statement and the Resettlement Framework agreed upon by PHTPB, Government of Punjab as part of the loan agreement. The methods followed for the monitoring included (i) review and appraisal of sub-project reports and documents such as IEE reports, Contracts documents, (ii) consultations with PMU/PIU (iii) on-site observations and interactive meetings and discussions with the community and other stakeholders.

7 PROJECT ORGANIZATION STRUCTURE

- 21. State Level Project Empowered Committee. State-Level Empowered Committee (SLEC) have been established in Punjab, chaired by Chief Secretary, Govt. of Punjab with Principal Secretary/Secretary of the Department of Tourism as member secretary and comprised of secretaries from relevant line departments as indicated in the Facility Administration Manual (FAM). The SLEC have been empowered to take all decisions on behalf of the State and will (i) act as a policy making body, (ii) provide overall advice and guidance to the State's executing agency and project management unit (PMU), and (iii) accord all approvals under the Project.
- 22. The members of SLEC for the Punjab are as follows: Chief Secretary (Chair); the Principal Secretary / Secretary of the Department of Tourism; the Principal Secretary / Secretary of Finance; Finance Commissioner, Department of Forests and Wildlife Preservation; Principal Secretary / Secretary, Public Works Department; Principal Secretary / Secretary, Department of Rural Development and Panchayat; Principal Secretary / Secretary, Irrigation; Director, Department of Cultural Affairs, Archives, Archaeology and Museum; Representative, Archaeological Survey of India; Principal Secretary / Secretary, Department of Fisheries; Director, Department of Tourism; and Principal Secretary/Secretary, Department of Housing and Urban Development.



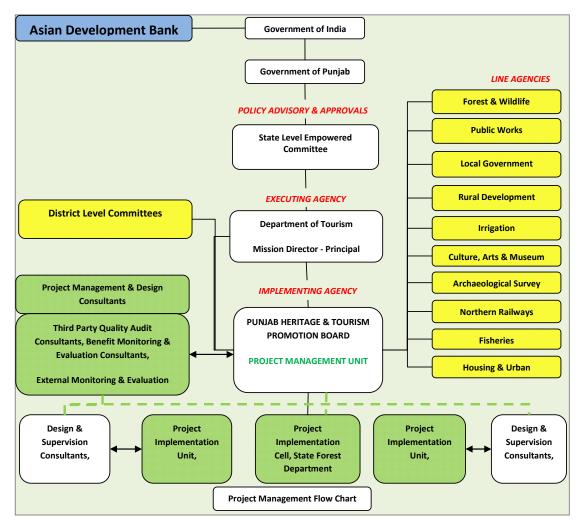


Figure 2: Project Management Chart

Source: Facility Administration Manual, India: Infrastructure Development Investment Program for Tourism

23. During SMR preparation it was observed that, in both the PIUs at Amritsar and Ropar, Community Development Officers are in place to provide their assistance for overall implementation of the Social Safeguards approved for IDIPT, Resettlement Framework and performing successfully.

7.1 Role and Responsibilities in Safeguards Implementation

- 24. The Implementing Agency PHTPB had already established two PIUs, one each for circuit (Eastern and Western) at Rupnagar (Ropar) and Amritsar respectively for the implementation and monitoring of subprojects. It comprises the personnel drawn from relevant line departments and outsourced, and each headed by a Project Manager and supported by Community Development Officer (CDO) for effectively implementation of the RF and ensures the safeguard compliance provisions of the investment program. The PIUs are mainly responsible for:
 - a) Prioritizing and preparing subproject proposals;
 - b) Providing day-to-day assistance, supervision and guidance to the design and supervision consultants (DSC);

- c) Conducting detailed assessments and surveys including public consultation and input from stakeholders;
- d) Preparing detailed designs, specifications, schedule of quantity, bidding documents, and related documentation;
- e) Implementing civil works and related activities;
- f) Reporting to PMU;
- g) Preparing regular progress reports for the SLEC, the executing agency and ADB through PMU;
- h) Supervising construction, conducting quality control, approving progress payments to contractors; and
- i) Maintaining records and accounts on an up-to-date basis and making these available to ADB, its missions, or auditors for inspection.

8 GRIEVANCE REDRESSAL MECHANISM

- 25. It would be pertinent here to refer the Asian Development Bank's policy, which requires proper mechanisms for resolution of disputes that may arise from any aspect of the project and development process. The mechanisms should be "affordable and accessible," and third parties independent of the implementers should be available at the appropriate point in the process. The grievance procedure need to be simple, administered in the first instance at the local project level to facilitate access, flexibility and open to various proofs taking into account the need for speedy, just and fair resolution of any grievances.
- 26. The summary of existing approach and methodology for any grievances (if any) and tentative duration of its redressal are as under:

Sr. Proposal for Establishment of GRM **Redressal Mechanism** No. 1 Local Grievance Committee: inclusive of members of Site Engineer to settle the matter SHG/GP/special invitee within 7 days 2. GRC at PIU: Headed by PM and representative Once every month during monthly nominated by DC meetings GRC within Environment and Social Management cell at 3. Solve issues not resolved by PIU PMU- APD is Chairman, represented by SSS and SSE within one month State Level Empowered Committee (SLEC) chaired by If PMU cannot resolve issue within Chief Secretary, with Principal Secretary/Secretary of the one month Department of Tourism as member secretary and comprised of secretaries from relevant line departments 5. How to approach GRC? The help line and toll free numbers regarding GRC have been displayed at each project sites

Table 2: Grievance Redressal Mechanism

- 27. In each PIU, there shall be one GRC, which will include mentioned members:
 - 1. Project Manager (PIU), Chairperson
 - 2. District Tourist Officer of Department of Tourism, Govt. of Punjab.
 - 3. Community Development Officer of PIU,
 - 4. Nominated representative of Deputy Commissioner and
 - 5. Nominated representative of Municipal Commissioner.



- 28. The committee required to meet at least once in every month. Agenda of meeting shall be circulated to all the members and affected persons/aggrieved party along with venue, date and time; informed in written at least 7 days in advance of meeting. The matters shall remain with GRC at PIU level for one month and if grievance is not resolved within this time period, at the matter shall be referred to GRC at PMU.
- 29. Team Leader, PMC has communicated PMU regarding effective formation and functioning of GRC. E mail communication has been made by TL, PMC to PMU on grievance redress mechanism (as proposed in RF document) and necessary instructions from Additional Project Director to both the PIUs have been issued on 10th December 2015 wide letter number 5881-86. The status of Grievance Redressal Committee (GRC), at PIU Amritsar are as under:
 - a) From the table below it is quite evident that, at Amritsar PIU the response is still awaited for nomination of representatives from District Divisional Commissioner and Municipal Corporation.
 - b) The status of formation of GRC at PIU Ropar are as under:
 - DC and MC nomination for wetland sub project in Ropar and Harike are completed and rest are still in process.
 - Both the PIUs are still in process to follow-up with the concerned authorities. Detail status are as under:

Table 3: Status of Grievance Redressal Committee at PIU, Amritsar

	Department	Department							
District	Deputy Commissioner	Municipal Corporation	Remarks						
Amritsar	19th February 2016 wide letter no 2299-2302 and 27th September, 2016, wide letter number 1349.	15 th December 2015 wide letter number 1731-35.	Response awaited from MC only. Follow-up action required						
Kapurthala	20th February 2016 wide letter number 2336-40	-	Response awaited						

Source: PIU and DSC, Amritsar

Table 4: Status of Grievance Redressal Committee at PIU, Ropar

	Departmer	nt	
District	Deputy Commissioner	Municipal Corporation	Remarks
Ropar	11 th January 2016 wide letter no wide letter number 20/16/86.	-	Representative nomination completed for Ropar Wetland sub-project. Whereas, MC nomination pending for Sub-project for Chamkaur Sahib.
Patiala	1st February 2016 wide letter number 91/LB-C3	-	Representative nomination is completed for Nabha Forte and MC nomination is awaited for Quila Mubarak
Fatehgarh Sahib	15 th December 2015 wide letter number 206/431 and 425		MC nominations awaited
Tran Taran	-	-	DC and MC nomination completed

Source: PIU and DSC, Ropar

However, during the monitoring period no grievance has been received.

9 ASSESSMENT OF SOCIAL IMPACTS AND INVOLUNTARY RESETTLEMENT

31. The Tranche-3 sub-projects have been categorized as 'B' for involuntary resettlement (IR) as well as Indigenous People Development as per ADB's Safeguard Policy Statement (SPS-2009). As the undertaken sub-projects being a conservation / renovation and strengthening project, all will be executed within the existing boundaries of interventions. Therefore, no additional land will be required resulting no impact on land acquisition and involuntary resettlements. Hence, there was not any affected household. Regarding the execution of projects, permissions have already been acquired through departmental linkages and NOCs / undertaking from linked agencies have been obtained.

9.1 Details of Land

- 32. As per DPR, there is no land acquisition (temporary or permanent) required for Tranche 3 sub-project.
- 33. The proposed sub-projects are being conversation and being implemented within the government land. The land/area belongs to the mainly, Department of Cultural Affairs, Archaeology and Museums, Punjab, Punjab Mandi Board (approach road last mile connectivity), wetland, Forest and Wildlife, R&B, PWD and other agencies. NoC's from the department and undertaking regarding no new Land acquisition and not affecting any of squatter and encroachers have been obtained.

9.2 Compensation for PAPs

- 34. No PAPs (Squatter / Encroachment) has been identified. Hence no need of any compensation.
- 35. **Details of Affected Properties:** There will not be any impact on built-up structure of other properties.
- 36. **Impact** on Trees: There are no major impact on trees apart from sub-projects like, one tree in last mile connectivity (Attari approach road) and total 43 trees in skew bridge to Gurudwara Mata Gujjari approach road. Necessary permissions from forest department have been obtained. Tree affected in Attari approach road has been removed and construction is in progress.
- 37. **Details of affected land holders:** No land acquisition required / proposed for Tranche 3 project hence no landholder will be affected due to the project.

9.3 Impact on Scheduled Tribe Population

38. Discussions with the project authorities reveal that the project will not affect any ST Households. Districts where Tranche 3 sub-projects are falling are not part of the Notified Fifth Schedule Area¹. As per the Article 342 of the Constitution, no Indigenous Peoples or Scheduled Tribes have been identified in subproject; hence The Indigenous Peoples

¹ Fifth Schedule under Article 244(1) of Constitution defines "Scheduled Areas" as such areas as the President may by order declare to be Scheduled Areas after consultation with the Governor of that State. The criteria for declaring any area as a "Scheduled Area" under the Fifth Schedule are; (a) preponderance of tribal population, (b) compactness and reasonable size of the area, (c) a viable administrative entity such as a district, block or Taluka, and (d) economic backwardness of the area as compared to the neighbouring areas.



Safeguards are not triggered under the project. Further, as mentioned in the Indigenous Peoples Planning Framework of ADB (July 2010) Scheduled Tribes are in all States and Union Territories except in the States/Union Territories of Haryana, Punjab, Delhi, Pondicherry, and Chandigarh. No tribe has been notified as scheduled tribe in Punjab, according to the Constitution (Scheduled Tribes) Order, 1950 as amended by the Scheduled Tribes Orders (Amendment) Act, 1976.

9.4 Public Consultation during Construction Stage

39. Necessary consultations with contractors, labours, community and other stakeholders have been carried out during projects implementation. The participants opined that, all the sub-project will enhance their business and employment opportunities at large in project areas. The conservation and renovation of existing structures will also attract the tourists resulting in business opportunities and employment; local goods will be sold etc. The following are the main outcome from the table below:

PIU Ropar:

- 40. The main outcomes of public consultation meeting with different stakeholders are as under:
 - a) During July to December 2016 in total 21 public consultations were organized. Which was attended by 675 participants, out of which 178 (26%) were women participants.
 - b) Main target group for public consultation were contractors, and laborers including women. During public consultation issues related to gender and core labor standards, usage of PPEs at construction sites, organize monthly camps, undertake air pollution, noise pollution and water quality tests, safe and hygienic shelter, huts for laborers, provision and maintenance of separate toilets and bathrooms for male and female labors were discussed.
 - c) The main outcomes of public consultation were that participants realized that, a) it increases the income of women, b) after getting registered women may avail various facilities and benefits in their life, c) aware about their rights, and d) women get income generating opportunities which make them self- dependent and also promote their skill development.

PIU Amritsar:

- 41. The main outcomes of public consultation meeting with different stakeholders are as under:
 - a) During July to December 2016 total 13 public consultation meetings were organized at different construction sites with labors and contractors. The meeting was attended by total 407 participants and out of which 358 male and 49. The female participation during this period was only 14%. Efforts are on to increase women participation during public consultations.
 - b) 14% women participation was noted in the meeting. The project construction works are mainly related to conservation and contractor face problems in getting skilled labor. In addition to this, conservation works needs scaffolding where women labors find it difficult to climb such as Gobindgarh Forte, Amritsar, and Darbar hall,



- Kapurthala. Thus, contractors also prefer to keep men labors. However, efforts were made to engage more women workers.
- c) During public consultation issues such as health and hygiene, sanitation, equal wages, etc. were discussed. The main outcomes of the discussion are a) contractors and labors were suggested to ensure proper cleaning of toilets and avoid putting waste inside the toilets to avoid blocking etc.) Contractors were instructed to ensure providing personal protective equipment's to all labors and labors were suggested to regular usage of personal protective equipment's at construction sites, d) respect women labors.

Table 5: Summary of Public Consultation (July to December, 2016) in Ropar PIU

SI. No.	Project name	Venue	July	Aug	Sept	Oct	Nov	Dec	Total	Total Women	Topics	Outcome	
1	Establishment of Tourism Facilities and Infrastructure showcasing of Sikh Culture, Chamkaur Sahib	Theme Park, Chamkaur Sahib	05.07.16	23.08.16	27.09.16				85	44	Encourage women participation at all project sites. Orientation of contractors and laborers related to gender and core labor standards.	It increases the income of women The women laborers, after getting registered may avail various facilities and	
2	Eco-Tourism Development at Ropar Wetland	Construction site, Ropar Wetland	-	24.08.16	26.09.16				68	11	Encourage laborers to use PPEs during work. To organize monthly medical camps. Need to undertake air pollution, noise pollution and water quality tests. Ensure safe and hygienic shelter, huts for laborers. Need to maintain separate toilets and bathrooms for male and female laborers.	benefits in their life. The women get an insight to their	
3	Eco-Tourism Development at Harike Wetland	Construction site, Interpretatio n Centre, Harike	-	-	23.09.16				32	3		rights and therefore can demand them anytime for their benefit. Women get income generating opportunities which make them self-dependent and also promote their skill development.	
4	Eco-Tourism Development at Chhatbir Zoo,	Construction site, Chhatbir Zoo	-	-	20.09.16				50	12			
5	Patiala Heritage Conservation and Tourism Development Project	Qila Mubarak, Patiala	01.07.16	30.08.16	-				69	9			
6	Imperial Highway Heritage Conservation and Visitor Facility Development Lot:1 Conservation of Aam Khas	Aam Khas Bagh, Fatehgarh Sahib	29.07.16	31.08.16	-				129	23			

SI. No.	Project name	Venue	July	Aug	Sept	Oct	Nov	Dec	Total	Total Women	Topics	Outcome
	Bagh Lot 2: Conservation of Tombs and Rauza Sharif											
7	Establishment of Tourism Facilities and Infrastructure showcasing of Sikh Culture, Chamkaur Sahib	Theme Park, Chamkaur Sahib					21.11.16	14.12.16	78	37		
8	Eco-Tourism Development at Ropar Wetland	Construction site, Ropar Wetland					28.11.16	31.12.16	57	23		
9	Eco-Tourism Development at Harike Wetland	Construction site, Interpretatio n Centre, Harike					18.11.16	29.12.16	26	0	Same as above	
10.	Eco-Tourism Development at Chhatbir Zoo,	Construction site, Chhatbir Zoo	14.10.16				22.11.16	06.12.16	57	16		
11	Patiala Heritage Conservation and Tourism Development Project	Qila Mubarak, Patiala	-	-	I							
12	Imperial Highway Heritage Conservation and Visitor Facility	Aam Khas Bagh, Fatehgarh Sahib		-	-	15.10. 16			24	0		

SI.	Project name	Venue	July	Aug	Sept	Oct	Nov	Dec	Total	Total	Topics	Outcome
No.				_	-					Women	-	
	Development											
	Lot:1											
	Conservation											
	of Aam Khas											
	Bagh Lot 2:											
	Conservation											
	of Tombs and											
	Rauza Sharif											
	Grand Total		4	4	4	1	4	4	675	178		
										(26%)		

Table 6: Summary of Public Consultation Meetings Conducted (July to December 2016) in Amritsar PIU

SI. No.	Place of Public Consultation	Stakeholders	Date	Male	Female	Total no. of Participants	Issues Discussed
1.	Package13 Lot 20, Darbar Hall, Kapurthala.	Labour	11.7.16	22	6	28	Equal wages, basic amenities to be provided to labours at
							construction site, core labour standards, provision to keep first aid and usage of PPEs
2.	Package 8-9 Lot 2 Construction Tech.	Labour	30.8.16	36	9	45	Disaster management, grievances of labours
3.	Package 8/9 Lot 1	Labour	3.9.16	23	2	25	Disaster management, grievances of labours
4.	Package 8/9 Lot 1	Labour	5.9.16	23	1	24	Disaster management, grievances of labours related to delay in
	-						payment of wages
5.	Package 8/9 Lot 2 Construction Tech.	Labour	7.9.16	21	5	26	Labour related issues
6.	Package 09/11 Town Hall	Labour	10.9.16	35	12	47	Social and environment safeguard and its verification at site
7.	Package 8/9 Lot 2 Construction Tech.	Labour	17.9.16	20	6	26	Social and environment safeguard and core labour standards
8.	Package 8/9 Lot 2 Construction Tech.	Labour	18.10.16	25	1	26	Equal wages, cleanliness and importance of portable drinking water and its health impacts
9.	Package 9/11 Town Hall	Labour	19.10.16	38	0	38	Importance of first aid, importance of safe drinking water and health impact, cleaning of toilet, and equal wages
10.	Package 8/9 Lot 2 Construction Tech.	Labour	27.10.16	26	3	29	Sanitation, health and hygiene, cleanliness, etc.
11.	Package 13 Lot 20 Darbar Hall, Kapurthala.	Labour	10.11.16	14	0	14	Importance of first aid, importance of safe drinking water and health impact, cleaning of toilet, and equal wages
12.	Package 9/11 Town Hall	Labour	18.11.16	39	0	39	Importance of first aid, importance of safe drinking water and health impact, cleaning of toilet
13.	Package 9/11 Town Hall	Labour	22.12.16	36	4	40	Safety at construction site, equal wages to men and women for same nature of work
		Grand Total		358	49	407 (14%)	

Source: DSC and PIU Social Team Amritsar



Figure 3: Glimpses of Public Consultations Organised at PIU Ropar



Source: DSC and PIU Ropar



Figure 4: Glimpses of Public Consultations Organised at PIU Amritsar



Source: DSC and PIU Amritsar

9.5 Disclosure for safeguard and other related documents

- 42. The Public Communication Policy establishes the disclosure requirements for documents and information ADB produces or requires to be produced. It mandates project-related documents normally produced during the project cycle to be posted on the web. Specific disclosure requirements are detailed in the Operations Manual (L3) on Public Communications. Accordingly, several Public Consultation Meetings have been undertaken as per ADB's SPS requirements during the monitoring period.
- 43. All the five principles of information dissemination, information solicitation, integration, coordination and engagement into dialogue were incorporated. During construction stage, information and sign-boards for general public information to inform about the nature and duration of construction works, project information, details of contract etc. have been displayed. For any grievance and suggestions, the information regarding GRC has also been displayed at prominent location of project site.

9.6 Training Programs and Workshops Organized:

44. During July to December 2016, the following are the main status of training programs organised at PIU Amritsar and Ropar:

PIU Amritsar:

a) During July to December 2016, 2 training programs on roles and responsibilities towards implementation of ADB safeguard policies and HIV/AIDS were organised by PIU Amritsar in Kapurthala these were attended by 76 participants. Please refer table 8 for details. Attendance sheet for reference is annexed in Annexure 2a.

PIU Ropar:

- b) It is quite evident from the table 9 that during July to December 2016, 9 training programs were organised. This was attended by total 457 participants out which 349 were males and 108 were female. The female participation was 24 % in all training programs.
- c) The main target group for training programs organised were staff of PIU and DSC, Ropar, contractor and labourers at site, Teachers and students from local govt. school, and members of Self Help Group
- d) The main training programs organised were
 - Training on HIV Aids and First Aid
 - Gender Risks at Project Site
 - Safe and Honourable Tourism
 - · Training on Phulkari and Bee Keeping
 - Gender Mainstreaming, Social Safeguard Policy & Sensitization on Environment Issues
- 45. Attendance sheet for reference is annexed in Annexure 2b. In addition, reports of training programs organised at PIU Ropar and Amritsar are attached as annexure 3a-d and 4a-b.

46. List of training programs organised as under:

Table 7: Summary of Training Programs Organized July-Dec 2016 at PIU Amritsar

SI. No.	Name of training	Date	Location	No. of participant
1	One Day Training Workshop on Roles and towards implementation of ADB safeguard policies Responsibilities and capacity building, Kapurthala	23-12-2016	Hotel London, Kapurthala	49
2	Training program on Awareness, beliefs and Practices based on HIV/AIDS	18 th November 2016	Darbar Hall, Kapurthala	27

Source: DSC and PIU Team, Amritsar



Table 8: Summary of Training Programs Organized –July to December 2016 at PIU Ropar

SI. No	Trainings/workshops conducted	Project site	Date	Target audience	Total participants	No. Of males	No. Of females	Female percentage
1	Training on HIV Aids in fulfilment of ADB's guidelines	PIU, Ropar	17.06.2016	Staff of PIU and DSC, Ropar	33	27	6	18.18%
2	One day training program on Gender Risks at Project Site	Chamkaur Sahib site	23.08.2016	Officials of PIU and DSC, Ropar, contractor and labour at site	51	42	9	17.65%
3	One day training program on Gender Risks at Project Site	Ropar Wetland site	24.08.2016	Officials of PIU and DSC, Ropar, contractor and labour at site	39	33	6	15.38%
4	One day training program on Gender Risks at Project Site	Patiala site	30.08.2016	Officials of PIU and DSC, Ropar, contractor and labour at site	51	48	3	5.88%
5	One day training program on Gender Risks at Project Site	Aam Khas Bagh site	31.08.2016	Officials of PIU and DSC, Ropar, contractor and labour at site	78	62	16	20.51%
6	One day workshop on Safe and Honourable Tourism	Chamkaur Sahib site	27.09.2016	Officials of DSC and PIU, Ropar, Contractor, Teachers and students from local govt. school and labourers at site	85	41	44	51.76%
8	Training workshop regarding Gender Mainstreaming, Social Safeguard Policy & Sensitization on Environment Issues	Ropar	24.10.2016	Staff of PIU and DSC, Ropar, Contractors	59	47	12	20.34%
	& Sensitization on Environment issues							
10	One day training program on Gender Risks at Project Site	Qila Mubarak, Patiala	16.12.2016	Officials of PIU and DSC, Ropar, contractor and labour at site	30	24	6	20%
11	One day training program on First Aid	Harike	19.12.2016	Officials of PIU and DSC, Ropar, contractor and labour site	31	25	6	19.35%
				Total	457	349	108	24%

Source: DSC and PIU, Ropar



Figure 5: Glimpses of Training organized during July to December 2016 by PIU Ropar





Workshop on First Aid at Harike Wetland





Safety and Health at Work, Ropar Source: DSC and PIU, Ropar





Figure 6: Glimpses of Training organised during July to December 2016





Training program on Awareness, beliefs and Practices based on HIV/AIDS, Darbar Hall, Kapurthala





Roles and Responsibilities and Capacity Building, Kapurthala

Source: DSC and PIU, Amritsar

9.7 Information Education and Communication (IEC) Materials used and Disseminated:

- 47. Billboards with women helpline numbers, posters on safeguard and security issues and safety signs are displayed at project sites. Posters on issues like HIV Aids, Diseases caused by mosquito bite, health and hygiene, Medical helpline numbers and safety signs in local language, Immunization Chart of Children, Relevant information on Gender related risks, Janani Suraksha Yojna, women's needs and constrains associated with infrastructure such as Workplace safety and security, use of Personal Protection Equipment's etc. are also displayed through IEC material. Posters provided by the Project Management Unit (PMU) are already displayed on the different project sites. These posters comprise of information on Gender related risks, women's needs and constraints associated with infrastructure such as Workplace safety and security, use of Personal Protection Equipment's etc. etc. No electronic message for the tourist destinations are produced as yet.
- 48. To finalize the gender- responsive guidebooks, brochures and websites on risks and impacts associated with tourism infrastructure development, the information available on websites and other governmental program & schemes have been used for sensitization. The suitable narration and graphics from the relevant sources has been compiled into a set of 13 types of posters. All the posters are laminated from both the side to ensure the long duration. The poster size is 17 x 24 inches to have proper visibility from a distance of 10 meters in attractive colors pattern and font size. Display of posters and bill boards done were done at every construction site. Details of women helpline number, emergency health service, GRC,



Police help line number and as competent authority the name and phone number of Project Manager of concerned PIU.

Table 9: List of IEC Prepared

SI. No.	Name of the Poster	Issues Covered	Туре	Target Group
1.	Female Foeticides	Sex Selection & Female	Multi-Colour in	Local, Migrant
		Foeticides	Punjabi and Hindi	Labours and Tourists
2.	Hand Washing	Personal Hygiene	Multi-Colour in	Local and Migrant
			Punjabi and Hindi	Labours
3.	Clean Environment for	Environmental Sanitation	Multi-Colour in	Local and Migrant
	Healthy Life		Hindi	Labours
4.	Determination of Sex	Equal Right to Women	Multi-Colour in	Local and Migrant
			Punjabi and Hindi	Labours
5.	Dengue	Hygiene & Water Borne	Multi-Colour Hindi	Local and Migrant
		Diseases	& Punjabi	Labours
6.	Display of Helpline	Emergency Medical Service	Multi-Colour Hindi	Local and Migrant
	Numbers	Details	& Punjabi	Labours
7.	Safety Measurement	PPEs and other Safety	Multi-Colour	Local and Migrant
	(Related to	Measures at Construction Sites	English	Labours
	Construction site)			
8.	Recycling of Waste	Segregation and Value Addition	Multi-Colour Hindi	Labour & Women
		of Waste	& Punjabi	
9.	Emergency Medicine	Emergency Medical Service	Multi-Colour Hindi,	Local and Migrant
	Helpline 108	Details	English & Punjabi	Labours
10.	Healthy life	Effect of Alcoholism. Smoking &	Multi-Colour Hindi	Tourist
		other bad habits on Health	& Punjabi	
11.	Pregnancy	Women & Child Health	Multi-Colour Hindi,	Labour & Women
	Registration		& Punjabi	
12.	Birds and Wetlands	USP of Nature Tourism like	Multi-Colour	Tourist
		Birds & Map of Punjab Wetland	English	
		Areas		
13.	Tourist Information	District wise USP of Nature	Multi-Colour	Tourist
	Brochure	Tourism & Map of Tourism	English	
		Attractions of Punjab State		
14.	Heritage Walks Book &	Details of Heritage walk around	Multi-Colour	Tourist
	Brochure	Sri Harmandir Sahib Tourism	English	
		Circuit		
15.	Janani Surakhsha	Women & Child Health	Multi-Colour	Local and Migrant
	Yojna		English	Labours
16.	Vaccination	Women & Child Health	Multi-Colour in	Labour & Women
			Punjabi and Hindi	

Source: PIU, Amritsar

9.8 Institutional Arrangement for review and monitoring of CBT activities:

49. CDO, PIU, SSS and ESS, PMU, PMC and DSC were involved in facilitating the execution of community based activities. The project team has been actively involved in orientation and mobilization of community, designing of activity plans, participation in events as well as monitoring of the quality of deliverables.

9.9 Other Social Issues

- 50. The project is expected to generate employment opportunities for local communities' semi-skilled and unskilled during the construction, operation & maintenance phase. EA/IA had regular instructions during construction and has been conducted information and education campaigns on the risks of HIV/AIDS and human trafficking, targeting construction workers at campsites time to time.
- 51. Also, EA/IA has instructed time to time to the contractors to ensure the following actions during civil works (i) not to employ or use children for labour; (ii) to disseminate information at worksites on risks of sexually transmitted diseases and HIV/AIDS as part of health and safety measures for those employed during construction; and (iii) to follow and

implement legally mandated provisions on labour (including equal pay for equal work), health, safety, sanitation, and working conditions.

- 52. Though infrastructure development projects emphasizes more on engineering aspects like technical and economic viability of the project but in ADB's assisted project, social responsibility becomes important. Prevention and control of HIV/AIDS transmission is one of the important social responsibility. Hence prevention and control of transmission of STDs & HIV/AIDS has become important social responsibility of IDIPT projects. In order to make the people aware about the diseases, CDO with the help of Contractors conducted an awareness campaign on HIV/AIDS awareness & prevention. Detailed activities are available as Annexure 6.
- 53. Some of the initiatives on health and safety, gender risks at construction sites, HIV AIDS etc. undertaken at both the PIUS are as under:

PIU Ropar:

- (i) Workshop on Health and Safety: (Detailed report is attached as annexure 6a.)
- (ii) World Day for Safety and Health at Work (Detailed report is attached as annexure 6b.)
- (iii) Gender Risks at Construction Sites (Detailed report is attached as annexure 6c.)
- (iv) Workshop on Safe Honourable Tourism: (Workshop on World Tourism Day 27th September 2016) (Detailed report is attached as annexure 6d.)

PIU Amritsar:

- (i) Roles & Responsibilities and Capacity Building of Officials, Contractors and Stakeholders under IDIPT Project:
- (ii) Training program on Awareness, Beliefs and Practices based on HIV/AIDS:
- (iii) Status of Social Safeguard at Construction sites:

9.10 Crèche facility at Construction sites:

54. Crèche has been provided by Contractor with the help of Community Development officer, PIU Amritsar and Ropar. Tourist guides engaged by PIU are also assisting in day care centre operation and providing their support for betterment.

PIU Amritsar

- 55. It was observed that, crèche facility is only provided by the contractor at Gobindgarh Forte. At other construction site at Town Hall, Amritsar, and Darbar Hall Kapurthala no crèche facility is established as there are only 1-2 very small children at the construction site which are generally looked after by mother only.
- 56. Gobindgarh Fort, Amritsar: necessary arrangements for refreshment and books etc. is being arranged by the contractors. The average daily attendance is approx. 25 children. Along with formal study, children are also participating in games and other cultural activities. During this July to December, 2016 in addition to regular on-going crèche activities, shoes and socks were distributed amongst school children. At present the Crèche at Gobindgarh Fort is still on-going.

PIU Ropar

57. It was observed that, at Chamkaur Sahib and Aam Khas Bagh crèche facility was established by the contractor. At present there are 5 children at Chamkaur Sahib and 15 children at Aam Khas Bagh. The numbers of children may vary depending upon engagement of labour at the sites. One of the educated labours from the labour groups is in process to teach children about numerals and alphabets. Till date no other activities are organised at the crèche centres. Some of the pictures of the crèche are as under:

10 SUMMARY MONITORING RESULTS AND KEY FINDINGS:

58. In order to identify the IR Impacts, if any, during the project implementation, site visits and consultative inspections in the project areas have been monitored by the PIU/PMU and it has been confirmed that the implementation of the above-mentioned projects would not have any resettlement impact. Site visits were being conducted on regular basis to observe the site conditions, engagement of female workers and basic facilities (lodging, drinking water, sanitation etc.) are available for them at the site. Orientation and training were given to the staff & labourers on health and safety management at site. The nearby residents were aware about the work and duration of construction. The indicators being monitored w.r.t. RF and other social issues are given in table below:

Table 10: Monitoring Indicators and Findings

SI. No.	R&R Activities (Indicators)	Findings	Remarks
1	Impact Minimization Measures	The selected sites are mainly under conservation and no impact noted. Livelihood pattern of any person/villagers is not affected due to the project.	The project categorized as "B" for Involuntary Resettlement (IR) as well as Indigenous People Development as per ADB's Safeguard Policy Statement (SPS-2009).
2	Census and Socio-Economic Survey	No impact noticed, hence not carried out.	No change in design were made
3	Land acquisition	The proposed land is government land and NOC/undertaking obtained from concerned department.	No LA required
4	Entitlements	ADB's policy of IR shall be applicable, if any impact seen.	
5	Public Consultation and Disclosure	Public consultation has been carried during the project preparation / implementation stage	Impacts on livelihood and people resettlement issues are not envisaged as part of the project. Hence disclosure document not required.
6	Impact on Tribal People	Impact on tribal people is not envisaged as part of the project. Any of the districts in tranche 3 are not part of the notified Fifth Schedule Area.	-
7	Resettlement Sites	Any resettlement site is not envisaged.	
8	Socio-Economic Rehabilitation Measures	Not applicable	
9	Implementation Arrangement	Social safeguard implementation is part of the contract of IDIPT. PMU along with the	



PIU personnel is the core group responsible for social safeguard implementation at the project site. PMU and PIU is assisting in overall
implementation of social safeguards.

- 59. All the measures were taken to minimize the IR impacts at all sites by the design team. No private land acquisition and resettlement impact is envisaged in any of the sub project where the conservation or new civil work is in progress.
 - Informative signage about the project, its components and the project cost has been placed at the project site for maintaining the transparency.
 - The works are being done with minimum inconvenience to the local community and the tourists. During IEE preparation, PIU/PMU team has explained the importance of short term inconveniences and long term benefits of the program to the public and people. Their cooperation is obtained as they understand that the tourist flow will be increased as an outcome of the sub projects. The visitors will spend more time to see the natural sites and to know importance of cultural and heritage sites, use the facilities and pay for them, which will help in improving economy of the holy town Amritsar and easy parking at Wagha Border, It will also be a good income source for Punjab.
 - Consultation, informal discussion, awareness generation and information dissemination is the regular practice being adopted by PIU / PMU. Meetings and FGDs have been carried out by Community Development Specialist of PIU also in the respective villages, where works are proposed and training has been given to start the livelihood activities through Self Help groups near the project areas of Ropar and Harike Wetlands.
 - All the institutional arrangements have been established for compliances of ADB's safeguard policy. Safeguard Specialists of PMC/DSC have been mobilised for review and implementation of safeguard procedures.
 - State level meetings are being organized on regular basis to review the progress of the work and its timely completion etc.
 - Considering the gender action plan, women representation is visible in the project units.
 - Grievances Redress System has not been established. However, the nomination from District Administration and Municipal Corporation have been initiated by Project Manager, PIU Amritsar.
 - Works are going on systematically and till date no grievances have been reported by the local people during the project implementation. To lodge the grievances, if any from local public/community, necessary instructions have been issued for maintaining grievance register and printed format by the contractors /support engineer on the site for registering grievances, if any.
 - Frequent visits of the construction sites are being conducted by the project team.

11 CONCLUSION AND RECOMMENDATIONS

- 60. The sub-project sites have been selected on public/government land and no private land acquisition is triggered. During the constructions, efforts are being taken by PIU/PMU to minimise or avoid social impacts. The key observations of the monitoring on the social safeguards in general and implementation of ADB's SPS 2009 in particular are summarised as follows:
 - No social impact in any sub-project, apart from temporary impact like parking facilities, storage of construction material etc.
 - NOCs and undertaking from parent department with countersigned by district administration regarding work permission and no involvement of any land acquisition and private structures have been obtained.
 - Institutional arrangements followed the guidelines of Resettlement Framework approved for IDIPT. PMU and PIU with support from Social Safeguards Specialist and Community Development Officer respectively have regularly monitored the social issues. Joint site verification, preparation of monitoring report, were done with due adherence to the agreed framework.
 - Public Consultation meeting at sub-project sites were organised during preparation of DDRs and during project preparation and execution. The communities are aware of the project and have positively participated in the project activities.
- 61. The social monitoring report concludes that the project does not involve any outstanding social safeguard issues and project implementation is progressing in the right direction.

ANNEXURES

ANNEXURE 1A: SCREENING QUESTIONS FOR IR and IP CATEGORIZATION

Date: 26.05.2017

Involuntary Resettlement Categorisation Form

Project Data			
Country/Project No./Project : Title	India/ Loan No: 3223 Investment Program		•
Subproject title :	Sub-Projects under T	ranche 3, State o	of Punjab
Project Executing Agency :	Government of Punja	ıb Through Depai	tment of Tourism (DOT)
Project Implementing Agency :	Punjab Heritage And	Tourism Promoti	on Board (PHTPB)
Modality	Multi-tranche Financi	ng Facility (MFF)	
[] Project Loan [] General Corporate Finance [] Emergency Assistance	[] Program Loan [] Sector Loan [] Grant	[√] MFF	al Intermediary nancing modalities
IR Impact categorization [] N		tegorization	[√] Previous Category
[] Category A: Significant IP	-		
[] Category B: Non-significa	·		
[√] Category C: No IP impact			
Subproject requires the broad countries of affected Indigenous Peoples co	,	[]Yes	[√]No
Prepared by:			
Social Development Specialist (Nam Date:	ne, title, signature)		
For Project Implementing Agency (Nate:	lame, title, signature)		
For Project Executing Agency (Nam Date:	e, title, signature)		

Please attach subproject details, such SAR, DPR or a brief summary of subproject activities proposed

Involuntary Resettlement Impact Categorization Checklist

	Probable Involuntary Resettlement Effects*	Yes	No	Not Known	Possible	Remarks
1.	Will the project include any physical construction work?					
2.	Does the project include upgrading or rehabilitation of existing physical facilities?	V				
3.	Are any project effects likely leads to loss of housing, other assets, resource use or incomes / livelihoods?		V			
4.	Is land acquisition likely to be necessary?					
5.	Is the site for land acquisition known?					Not required
6.	Is the ownership status and current usage of the land known?	√				
7.	Will easements be utilized within an existing Right of Way?		1			Not applicable
8.	Are there any non-titled people who live or earn their livelihood at the site?		1			
9.	Will there be loss of housing?					
10.	Will there be loss of agricultural plots?					
11.	Will there be losses of crops, trees, and fixed assets?		1			
12.	Will there be loss of businesses or enterprises?					
13.	Will there be loss of incomes and livelihoods?					
14.	Will people lose access to facilities, services, or natural resources?		1			
15.	Will any social or economic activities be affected by land use - related changes?		1			
16.	If involuntary resettlement impacts are expected:					
17.	Are local laws and regulations compatible with ADB's Involuntary Resettlement policy?	\checkmark				
18.	Will coordination between government agencies be required to deal with land acquisition?		1			
	Are there sufficient skilled staffs in the Executing Agency for resettlement planning and implementation?	V				
20.	Are training and capacity-building interventions required prior to resettlement planning and implementation?		1			Not required
414	Implementation: Thenever possible, consider also any future sub-projects or investm	<u> </u>	<u> </u>			

^{*}Whenever possible, consider also any future sub-projects or investments.

Information on Displaced Persons

information on Biopiacoa i croone
Any estimate of the likely number of households that will be affected by the Project?
[] No [] Yes If yes, approximately how many? [√] Not Applicable
Are any of them poor, female-heads of households, or vulnerable to poverty risks?
[] No [] Yes If yes, approximately how many? [√] Not Applicable
Are any APs from indigenous or ethnic minority groups? If yes, please explain?
[] No [] Yes If yes, approximately how many? [√] Not Applicable
Project Categorization and Resettlement Planning Requirements
[] Category A, Significant IR impact, a full Resettlement Plan is required.
[] Category B, Non-significant IR impact, a short Resettlement Plan is required.
[√] Category C, No IR impact, no resettlement report is required

INDIGENOUS PEOPLE CATEGORISATION CHECKLIST

Date: 26.05.2017

Indigenous People Categorisation Form

Project Data				
Country/Project No./Project Title	•	India/ Loan No: 3223-IN Investment Program Fo		•
Subproject title	:	Sub-Projects under Tra	nche 3, State	of Punjab
Project Executing Agency	:	Government of Punjab	Through Depa	artment of Tourism (DOT)
Project Implementing Agency	:	Punjab Heritage And To	ourism Promo	tion Board (PHTPB)
Modality		Multi-tranche Financing	Facility (MFF	· ·
[] Project Loan [] General Corporate Finance [] Emergency Assistance		[] Program Loan [] Sector Loan [] Grant	[√] MFF	cial Intermediary
IP Impact categorization [] N	ew [] Re-cate	gorization	[√] Previous Category
[] Category A: Significar		•		
[] Category B: Non-sign				
[√] Category C: No IP imp				
Subproject requires the broad of affected Indigenous Peoples			[]Yes	[√]No
Prepared by:				
Social Development Specialist (Nate:	lam	ne, title, signature)		
For Project Implementing Agence Date:	y (N	lame, title, signature)		
For Project Executing Agency (N Date:	am	e, title, signature)		

Please attach subproject details, such SAR, DPR or a brief summary of subproject activities proposed

INDIGENOUS PEOPLES IMPACT SCREENING CHECKLIST

	WEY CONCERNS	T	1	NOT	<u> </u>
	KEY CONCERNS (Please provide elaborations on the Remarks column)	YES	NO	NOT KNOWN	Remarks
	Indigenous Peoples Identification				
1.	Are there socio-cultural groups present in or use the project area who may be considered as "tribes" (hill tribes, schedules tribes, tribal peoples), "minorities" (ethnic or national minorities), or "indigenous communities" in the project area?		√		Project district is not part of the notified Fifth Schedule area ¹
2.	Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the project area as belonging to "ethnic minorities", scheduled tribes, tribal peoples, national minorities, or cultural communities?		V		Not applicable
3.	Do such groups self-identify as being part of a distinct social and cultural group?		√		Not applicable
4.	Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?		V		Not applicable
5.	Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?		V		Not applicable
6.	Do such groups speak a distinct language or dialect?		√		Not applicable
7.	Has such groups been historically, socially and economically marginalized, disempowered, excluded, and/or discriminated against?		V		Not applicable
8.	Are such groups represented as "Indigenous Peoples" or as "ethnic minorities" or "scheduled tribes" or "tribal populations" in any formal decision-making bodies at the national or local levels?		V		Not applicable
В.	Identification of Potential Impacts				
	Will the project directly or indirectly benefit or target Indigenous Peoples?		√		Not applicable
10.	Will the project directly or indirectly affect Indigenous Peoples' traditional socio-cultural and belief practices? (e.g. child-rearing, health, education, arts, and governance)		V		Not applicable
11.	Will the project affect the livelihood systems of Indigenous Peoples? (e.g., food production system, natural resource management, crafts and trade, employment status)		√		Not applicable
	Will the project be in an area (land or territory) occupied, owned, or used by Indigenous Peoples, and/or claimed as ancestral domain?		V		Not applicable
	Identification of Special Requirements				
	I the project activities include: Commercial development of the cultural resources and knowledge of Indigenous Peoples?		√		Not applicable
14.	Physical displacement from traditional or customary lands?		√		Not applicable
	Commercial development of natural resources (such as minerals, hydrocarbons, forests, water, hunting or fishing grounds) within customary lands under use that would impact the livelihoods or the cultural, ceremonial, spiritual uses that define the identity and community of Indigenous Peoples?		√ √		Not applicable
16.	Establishing legal recognition of rights to lands and territories that are traditionally owned or customarily used, occupied or claimed by indigenous peoples?		V		Not applicable

Fifth Schedule under Article 244(1) of Constitution defines "Scheduled Areas" as such areas as the President may by order declare to be Scheduled Areas after consultation with the Governor of that State. The criteria for declaring any area as a "Scheduled Area" under the Fifth Schedule are; (a) preponderance of tribal population, (b) compactness and reasonable size of the area, (c) a viable administrative entity such as a district, block or Taluka, and (d) economic backwardness of the area as compared to the neighbouring areas.

KEY CONCERNS (Please provide elaborations on the Remarks column)	YES	NO	NOT KNOWN	Remarks
17. Acquisition of lands that are traditionally owned or customarily used occupied or claimed by indigenous peoples?		√		Not applicable

D. Anticipated project impacts on Indigenous Peoples

Project component / activity / output	Anticipated positive effect	Anticipated negative effect
LIST ALL PROJECT COMPONENTS / ACTIVITIES / OUTPUTS HERE	INDICATE EFFECTS TO IPs or PUT N/A AS NECESSARY	Not applicable
1.		
2.		

Note: The project team may attach additional information on the project, as necessary.

Annexure 2a: Sample attendance sheet for training program: PIU Amritsar

	Contractors, SHG	and other Stakeho	Kapu thaia	nber 2016 Friday	Day
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One day Training workshop on "Roles & Responsibility and Capacity Building of Officials, Contractors, SHG and other Stakeholders on 23rd December 2016 Friday at Hotel London, Kapurthala

Registration Form

Sr No.	Name	Designation	Department	Contact number	Signature
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One day Training workshop on "Roles & Responsibility and Capacity Building of Officials, Contractors, SHG and other Stakeholders on 23rd December 2016 Friday at Hotel London, Kapurthala

Registration Form

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	Name of the person consulted	Designation of the person consulted	Address of the person consulted	Date	Issues Discussed	Outcome	Signature of
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Annexure 3a: Workshop on Health and Safety Dated 19th December 2016 INTRODUCTION

The First Aid Training includes initial intervention in a serious condition prior to professional medical help being available, while awaiting an ambulance, as well as complete treatment of minor conditions, such as applying a plaster to a cut etc. This training is helpful in building the competence of staff and laborers at workplace to provide First Aid in case of emergencies.

A training program on First Aid was organized at Forest Guest House, Harike on 19.12.2016. The session on First Aid was facilitated by Mr. Phoola Singh and Mrs. Malkeet Kaur, resource persons from Red Cross Society, Taran Tarn.

Theme:

The training focused on Aim of First Aid, Definition and type of Bandages, wound care, how to manage every day minor accidents and Learn how to treat an unconscious and breathing casualty and manage minor cuts, grazes, bleeding and burns.

Objectives:

- ➤ To minimize injuries and the loss of life in the work place through providing the First Aid skills.
- To train on basic First Aid and life supporting measures.
- ➤ To train staff on dealing with basic causalities in work place.

The Community Development team, under the guidance of Mr. H.S. Dhillon (Forest Specialist, PIU) conducted this workshop. The following team members were present during the workshop:

- Mr. H.S. Dhillon (Forest Specialist, PIU)
- Ms. Sumati Bhaskar (Gender Specialist, PIU)
- Mr. Kamaljeet Singh (CDO, PIU)
- Mr. Baljeet Singh (Social Mobilizer, PIU)
- Mrs. Saranpreet Kaur (CD Staff, DSC)

Attendees:

- Officials of PIU and DSC, Ropar
- · Laborers at Harike construction site
- Members of local Self Help Group, Harike
- Officials from Forest Department, Harike

The program initiated with a warm welcome by Mr. H.S. Dhillon (Forest Specialist, PIU) who gave a brief introduction about the purpose and importance of organizing this workshop on "First Aid".

Mr. Phoola Singh (Resource person, Red Cross Society Taran Tarn) initiated the session by giving detailed information on the **meaning**, **principle and importance of First Aid treatment**. He explained that First Aid treatment generally consists of a series of simple and in some cases, potentially lifesaving techniques that an individual can be trained to perform with minimal equipment. He also explained about the **structure of human body and functions** of its various parts. Then he trained the laborers how to feel and count the **pulse** rate

Later, he talked about the First Aid treatment to be followed in various accidental conditions such as:

Bleeding and its Management

- Burn injury and its Management
- Fracture and its Management
- > Poisoning and its Management
- Convulsions, Drowning and Choking/Breathlessness
- ➤ Electric Shock and its Management
- Stretcher preparation (Handling and Transportation of Casualty)
- Unconscious patient and First Aid
- Demonstration on Dressing and Bandages (Types and Methods of Bandages
- > Dog bite and Snake bite and necessary precautions
- External Heart Compression method
- Artificial Breathing

For all these conditions, Mr. Phoola Singh called upon a laborer for the relevant demonstration to clarify his point. Then he gave essential guidelines with different methods on how to carry a person with fractured leg to hospital. He also gave a demonstration on preparing a stretcher with the help of cloth or ladder as an immediate provision for handling and transportation of the injured person.

In the end, he also talked about the superstitious treatments that many people usually follow to cure certain diseases/health problems. He provided awareness regarding avoidance of such superstitious cures as such treatments lead to even more suffering to the patient.

Mrs. Malkeet Kaur (Resource person from Red Cross Society, Taran Tarn) gave information on prevention from conditions such as Snake bite and Dog bite. The appropriate first aid treatment to be provided to the patient in such cases was explained in detail. She also told about the essential contents that are supposed to be kept in a First Aid Box.

In the end, Mr. H.S. Dhillon (Forest Specialist) summarized the entire session saying that Fist Aid treatment is the first line of defense for saving the injured person from any mishappening/ accident. He asked the laborers to follow the information shared by the resource persons in case of any injury while working at site and also to provide the First Aid treatment to their fellow mates, as and when the need arises.

The program ended with a vote of thanks by Mr. H.S. Dhillon as he thanked the resource persons for sharing such important information with them. He also thanked all the attendees for listening the entire session with great interest.

In the end, refreshment was given to all.

Annexure 3b: World Day for Safety and Health at Work dated 28th April 2016

Dated: - 28th April 2016 **Time: -** 11:00am

Venue: - Log Hut, Ropar

Chaired by: - Sh. Ashok Nanda, PM, PIU Ropar

Attended By: - Officials & staff of PMU, PIU, DSC, Forest Department, Members of SHGs, and Labourers and other stakeholders.

- Firstly, Mr. H.S. Dhillon, Forest Specialist gave a welcome speech, brief out the celebration purpose of the World day for health and safety. He told that World Day for Safety and Health at Work is a UN international day that is celebrated every 26 April. It is concerned about safe work and awareness of the dimensions and consequences of work-related accidents and diseases, to place occupational safety and health (OSH) on the international and national agendas, and to provide support to the national efforts for the improvement of national OSH systems and programmes in line with relevant international labour standards. Each year this day have a theme to celebrate. Similarly to each year, this year the celebration theme is "Workplace Stress:- A collective challenge". After that he started the celebration programme.
- Ms. Sumati Bhaskar (Gender Specialist) gave detailed information on safe and healthy work environment with the use of Power Point Presentation. In the presentation, she discussed about consequences of unsafe and unhealthy work environment, diseases linked to workplace hazards and their preventions, different preventive measures taken to avoid accidents and violent acts. She focuses on how a safe and healthy work environment can be created for labourers at site. At last, She also make the labourers aware about their rights, and different facilities provided from our department such as, Different accident preventive equipments, Medical Camps, Grievance readdress committees And Public consultation meetings. So, if they feel any kind of problem or having any complaints, they can share during above meetings.
- Mrs. Saranpreet (Community Development staff, DSC) discussed about the various elements of the work environment, risks involved in the working process, interactions that exist between worker and the machine, the use of simple tools that may be a cause of accidents at work place and also the psychosocial environment of the worker. She also talked about the effects of working in adverse conditions of temperature and humidity and how it can affect the health of the worker. She told that special attention should be given to labourers' skill and training so that they become aware of protecting them in and around working site. She also made the labourers aware of their right to demand personal protection equipments during the work process.
- Mr. S.K. Soni, DTL, DSC Ropar, discuss in detailed about different kind of preventive measures, which are already in use at present at sites. He gave detailed information about the uses of different kind of "Construction Personal Protective Equipment (PPE)" such as Eye and Face Protection, Foot Protection, Hand protection, Head Protection and Hearing protection. He also focuses to organise Meditation camps for labourers to reduce their stress. He also discusses the problem of reducing water level and discusses the different methods to save the water. He appealed to all the audience to save water.
- Mr. Ashok Nanda, PM, PIU, Ropar, told all the labourers about the importance of being
 fit and healthy to perform efficiently during their work at site. They gave information about
 different diseases, which can be caused by construction materials. And how a labourer
 can stay healthy by using the preventive equipments. The labourer can also complain to

- their contractors and doctor (coming for medical check-up), if they feel unhealthy or having some physical, mental difficulties.
- Mr. Guraman Singh, Deputy DFO (Special guest invitee), discussed in details about the benefits of using safety equipment during the construction work. And the hazards of not using the safety equipments. He also shares a personnel experience/ accident, which happened because of not using the safety equipments during the work. He told that because of that accident some of workers lost their eyes, face and major body parts. So at last he again requested all the labourers not to play with their lives and be safe by using safety equipments during construction work.
- Mr. Karambir Singh, S.S.S, PMU, conclude all the discussion sessions and appeal all the labourers to use the safety equipments during work to avoid the accidents and make their working environment safe and healthy. For this, he also gave an example of Road safety, how people using helmets while driving two wheelers to avoid accidents and safe their life.

Audio Visual Activities:-

All the audiences especially labourers were educated through a video, which relates to the site safety measures. The video showed in detail that while we are on site, what dangerous points may change into an accident because of our own carelessness. It also emphasised on how we can protect ourselves from accidents by using safety instructions and measures.

At last, Mr. H.S.Dhillon gave vote of thanks. The function ends by giving refreshment to all the participants.

GENDER RISKS AT CONSTRUCTION SITES

Organized On 16.12.2016

by

PROJECT IMPLEMENTATION UNIT (PIU), ROPAR

Under

INFRASTRUCTURE DEVELOPMENT INVESTMENT PROGRAMME FOR TOURISM (IDIPT), PUNJAB HERITAGE AND TOURISM PROMOTION BOARD (PHTPB)

INTRODUCTION

The female and male workers are exposed to different kinds of health and safety risks at work. The jobs that women and men do, their working conditions and how they are treated by society are not always the same.

These factors may affect the hazards they face at work and the approach that needs to be taken to assess and control them.

The Community Development team, under the guidance of Mr. H.S. Dhillon (Forest Specialist, PIU) conducted this workshop. The following team members were present during the workshop:

- Mr. H.S. Dhillon (Forest Specialist, PIU)
- Ms. Sumati Bhaskar (Gender Specialist, PIU)
- Mr. Kamaljeet Singh (CDO, PIU)
- Mr. Gurpreet Singh (Social Mobilizer, PIU)
- Mrs. Saranpreet Kaur (CD Staff, DSC)
- Mr. K.K. Tripathi (Civil Engineer, PIU)

Attendees:

- Officials of PIU and DSC, Ropar
- Contractor team, M/s Construction Technique Rajdeep JV
- Laborers at construction site

The program initiated with a warm welcome by Mr. H.S. Dhillon (Forest Specialist, PIU) who gave a brief introduction about the purpose and importance of organizing this workshop on "Gender Risks at Construction sites". He told that the laborers need to be oriented on safety at the workplace as it is an essential component to recognize that there may be differences and to take a gender-sensitive approach to health and safety at work, which is a way of improving prevention for both women and men and making sure that everyone is equally protected.

Ms. Sumati Bhaskar (Gender Specialist, PIU) discussed about safe and healthy work
environment with the use of Power Point Presentation. In the presentation, she
discussed about the various preventive measures taken to avoid accidents at site.
She advised the laborers to use the Personal Protective Equipment (PPEs) such as
safety jackets, hand gloves, goggles and boots, during work to avoid the accidents
and make their working environment safe and healthy. She also told about the

various types of safety boots that are used at the site according to the work involved. At last, she also made the laborers aware about their rights, and different facilities provided from our department such as accident preventive equipment, First Aid Kits etc.

- Mrs. Saranpreet Kaur (CD Staff, DSC) talked about adopting safety measures at the workplace along with regular inspection of site and monitoring of tools. She also told about the risks involved while working at the construction site and those can be minimized/ avoided with the use of personal protective equipment used by the laborers. She told about the safety procedures to be implemented regularly at site such as debris removal, ground leveling, marking gas, water and electric pipelines etc. Then she also discussed the various kinds of hazards/ risks, such as sanitary facilities, reproductive hazards, gender harassment etc. to which the women laborers are exposed to at the workplace. She told that special attention should be given to labourer's skill and training so that they become aware of protecting them in and around working site. She told the laborers to maintain a healthy and safe workplace at site and also to maintain proper rapport with the contractors or other officials so that their problems, if any, may be solved at the earliest.
- Mr. Kamaljit Singh (CDO, PIU) also shared his views on gender risks and its prevention at the construction site. He also made the laborers aware of their right to demand personal protection equipment during the work process. They gave information about different diseases which can be caused by construction materials. And how a labourer can stay healthy by using the preventive equipment. The labourer can also complain to their contractors and doctor (coming for medical check-up), if they feel unhealthy or having some physical, mental difficulties.
- Mr. K.K. Tripathi (Civil Engineer, PIU) motivated the laborers to open their bank accounts and also to issue an ATM card for their convenience, especially during this period of demonetization. He told them about its working and various other benefits that they may avail. He also talked about the precautions that they need to take while using an ATM card to avoid being trapped in any kind of fraud.

In the end, Mr. H.S. Dhillon (Forest Specialist) summarized the entire session saying that we all should take a pledge to adopt healthy and safety measures at the workplace so that any kind of mishappening or accident may be avoided at work. He also asked the laborers if they have any quarries related to work or their safety. The laborers said that they had no issues at workplace and appreciated the orientation programs led by the department.

The program ended with a vote of thanks by Mr. H.S. Dhillon after which refreshment was given to the laborers.

REPORT OF WORKSHOP ON

"SAFE AND HONOURABLE TOURISM"

ON CELEBRATION OF WORLD TOURISM DAY (27-09-2016)

Organized by

PROJECT IMPLEMENTATION UNIT (PIU), ROPAR

Under

INFRASTRUCTURE DEVELOPMENT INVESTMENT PROGRAMME FOR TOURISM (IDIPT), PUNJAB HERITAGE AND TOURISM PROMOTION BOARD (PHTPB)

INTRODUCTION

World Tourism Day is celebrated on 27 September to foster awareness among the international community of the importance of tourism and its social, cultural, political and economic value.

Tourism for All!

Accessible Tourism for all is about the creation of environments that can cater for the needs of all of us, whether we are traveling or staying at home. May that be due to a disability, even temporary, families with small children, or the ageing population, at some point in our lives, sooner or later, we all benefit of universal accessibility in tourism.

The Community Development team, under the guidance of Mr. H.S. Dhillon (Forest Specialist, PIU) conducted this workshop. The following team members were present during the workshop:

- Mr. H.S. Dhillon (Forest Specialist, PIU)
- Ms. Sumati Bhaskar (Gender Specialist, PIU)
- Mr. Kamaljeet Singh (CDO, PIU)
- Mr. Gurpreet Singh (Social Mobilizer, PIU)
- Mrs. Mamta (Social Mobilizer, PIU)
- Mr. Lakhvir Singh (Civil Engineer, PIU)
- Mr. Amritpal Singh (Support Engineer, PIU)
- Mr. Arun Kumar (Architect, PIU)
- Mr. Sanjay Ganote (Support Engineer, DSC)
- Ms. Neerja (Office Assistant)
- Mr. Prashant (Computer Operator, PIU)
- Mrs. Saranpreet Kaur (CD Staff, DSC)

Attendees and Guests:

- Students and teachers of Govt. Sr. Secondary Girls, School, Chamkaur Sahib
- Contractor team, Singla Contractor
- · Laborers at site work

The program initiated with a warm welcome by Mr. H.S. Dhillon (Forest Specialist, PIU) who gave a brief introduction about the purpose and importance of organizing this workshop on "Safe and Honorable Tourism" on the World Tourism Day. He told that the people need to be

oriented on Tourism as it is an essential component in promoting the economy of the nation. He then called about the staff members to share their views on this day.

- Ms. Sumati Bhaskar (Gender Specialist, PIU) discussed about the importance of celebrating the World Tourism Day and need of establishing a safe and secure tourism in the state. She focused on the need to ensure cleanliness at all tourist destinations, which is a major factor that influences the flow of tourists at any place. She also discussed about the need of providing proper amenities for tourists at the sites such as drinking water, hygienic toilets and also introduced the concept of Home stays for the tourists.
- Mr. Kamaljeet Singh (CDO, PIU) defined the actual meaning of the term "Tourism" to
 the students present there and also discussed various terms related to Tourism such
 as Passport, Visa, and Embassy, Tourist Spots and Destinations etc. He told about
 the various types of tourism such as Study Tourism, Medical Tourism, Sports
 Tourism, Social Tourism, Business Tourism etc. He also talked about the difference
 between Hotel and Motel. He discussed the role of tourism in boosting the economy
 of the nation.
- Mrs. Saranpreet Kaur (CD Staff, DSC) discussed with the students the scope of Tourism. She told that Tourism is one of the most advancing field in today's era, which is an excellent career opportunity for them. Tourism paves a way to plenty of careers such as Hospitality and Management, Tour Guides, Tour Planners, Hotel and Motel Managers, Conference and Event Organizers etc. Various tourism websites such as Goibibo, Trip Adviser, etc. also provide a scope of career opportunity for the IT students. She told that Tourism is a vast industry that is comprised of various components like Airlines, Hotel, Foods and beverages, Art and Culture, Outdoor recreation etc. that is a significant part of economy. She focused on the concept of "Eco-Tourism" that envisages the conservation of flora, fauna and culture of the region as a part of Tourism. Eco-Tourism also helps in educating the tourists regarding that region.
- Mr. Ajitpal Singh (School Teacher, Govt. Sr. Sec. School for Girls), highlighted the
 basic concept of Tourism and described the meaning of 'Tourism' in detail. He told
 about the role of tourists in enhancing the worldwide relations of human beings. He
 told that tourism leads to globalization by connecting various nations with one
 another. Through tourism, people get an insight of the art, craft and culture of the
 tourist destination which ultimately leads to the economic progress of the nation.
- In the end, Mr. H.S. Dhillon (Forest Specialist) summarized the entire session saying that we all should take a pledge to conserve our heritage and also to maintain clean and hygienic surroundings so as to promote the tourism in our country. The program ended with a vote of thanks by Mr. H.S. Dhillon to all the guests who came forward to gather on this occasion.

Roles & Responsibilities and Capacity Building of Officials, Contractors and Stakeholders under IDIPT Project

(At Hotel London, Kapurthala on dated 23th December 2016)

Introduction:

This one day training workshop program was organized on Role & Responsibilities and Capacity Building of Officials, Contractors and the Stakeholder's under ADB's IDIPT projects. Officials of PMU, PIU, PMC, DSC, Site Engineer's, Contractors and other stakeholder's participated in the workshop.

Objectives of the training programme:

The overall objectives of the training workshop programme were:

- The main objective of the workshop is to enhance the knowledge of all the stakeholders on their role & responsivities and build their Capacity for smooth implementation of IDIPT project.
- Aware the Officials/Contractors/Consultants and Engineers about their Roles and Responsibilities towards implementation of ADB safeguard policies and action plans within time frame manner.
- Aware the Officials/Contractors/site engineers about organization structure.
- Sensitize the site staff on the proper reporting as per given formats. Also enhance their knowledge about preparation and maintenance of records, registers at site up to date as per ADB guidelines.
- Enhance knowledge of the participants regarding Social and Environment Safeguard Policy.
- Understand importance of Community Development and Gender Action Plan segments.
- Importance of Women Participation in ADB's assisted IDIPT projects.
- Team Coordination.

Participants attended the training programme:

PMU Staff

- 1. Mrs. Pratima Srivastava (Addl. Project Director)
- 2. Mr. K. L. Malhotra (Forest Conservation Specialist)
- 3. Mr. Raghubir Singh (Social Safeguard Specialist)
- 4. Ms. Vidushi Sharma (Environment Safeguard Specialist)
- 5. Ms. Gagandeep Sharma (Manager, IDIPT)
- 6. Ms. Ankita Kashyap (Support Architect)
- 7. Mrs. Ritu Garg (Community Development Officer, SDOC)
- 8. Ms. Avi (Office Assistant)

PMC Staff

9. Mr. Sangram Singh (Social Safeguard Specialist)

PIU Staff -Ropar

- 10. Mr. Ashok Nanda (Project Manager)
- 11. Mr. H.S.Dhillon (Forest Specialist)
- 12. Mr. Kamaljeet Singh (Community Development Officer)

PIU Staff -Amritsar

- 13. Mr. A.R. Mishra (Project Manager)
- 14. Mr. Kewal Singh (Civil Engineer)
- 15. Mrs. Harpeet Kaur (Community Development Officer)
- 16. Mr. Jograj Singh (Support Eng. Electrical)
- 17. Mr. Atul Sharma (Support Engineer)
- 18. Mr. Ashwani Thapa (Support Engineer)
- 19. Mr. Lakhvir Singh Sahota (Support Engineer)
- 20. Mr. Rohit Sharma (Support Engineer)
- 21. Mr. Amit Kumar (Support Engineer)
- 22. Mr. B.S. Randhawa (Support Engineer)
- 23. Mr. Manvinder Singh (Support Engineer)
- 24. Mr. Rajiv Kumar (Support Engineer)
- 25. Mr. Rahul Muleyea (Support Engineer)
- 26. Mr. Manjit Singh Chaudhary (Support Engineer)
- 27. Mr. Sohan Singh
- 28. Mr. Jaspal Singh
- 29. Mr. Jaspinder Singh
- 30. Mr. Akash
- 31. Mr. Swaranjeet Singh
- 32. Mr. Jaswinder Singh
- 33. Mr. Sukhdev Singh
- 34. Mr. Suresh Kumar
- 35. Mr. Raj Kumar (Social Mobilizer)

Members of DSC

- 36. Mr. R.C. Verma (Qty Surveyor)
- 37. Mr. Kamaljeet Singh (Support Engineer Electrical)
- 38. Mr. Jaswinder Singh (Support Engineer)
- 39. Mrs. Gaganpriya (S.E)
- 40. Mr. Hardip Singh (S.E.)
- 41. Mr. Sanjay Gande (S.E.)
- 42. Mr. Gurpreet Singh (S.E.)

Contractor's

- 43. Mr. Mahesh (Site In charge) Dev Interior.
- 44. Mr. Kailash (Site In charge) Dev Interior.
- 45. Mr. Gurpreet Singh (Support Engineer) Construction Tech.
- 46. Mr. Gagandeep Singh (Contractor) Brightway Construction
- 47. Mr. Vasant Satra (Contractor) Construction Tech
- 48. Mr. Rajwinder Singh (Rajputana) Construction
- 49. Mr. A.J. Singh (Contractor) Jagson Construction

Stakeholders

50. Mr. Sukhwinder Singh

Session - 1 WELCOME SESSION AND INTRODUCTION

 Mr. K. L. Malhotra, Forest Conservation Specialist, IDIPT addressed participants about the importance of social, environment and gender safeguards in the project and also briefed all the support engineers and contractors to make sure the compliance of all the safeguards at their respective project sites. He emphasised on implementation of safeguard guidelines and gender action plan. He briefed how much engineer and other departments of IDIPT are equally responsible for implementing these safeguard policies. He explained how such workshops build capacity of participants and provide a clear vision to the officials and all the stakeholders about their role and responsibilities to make project successful.

- Mrs. Harpreet Kaur, (Community Development Officer-PIU Amritsar) explained about community development structure and its importance. She explained in detail about the importance of livelihood opportunities in ADB projects. She told participants to generate livelihood opportunities through IDIPT projects as it is an important objective of the project. Women's participation can make this project more successful and it is everyone's responsibilities to make women feel that they have their ownership on this project and treat women as equally important as male in the project. Women should get opportunity to prove themselves through IDIPT project.
- Contractor Mr. Vasant Satra, M/s Construction Tech. Rajdeep Joint venture sharing his
 experience with the participants during the workshop. He asked his company provide
 LPG cylinders to all the labours for cooking the food at project site. He and his team
 learn lots off regarding safeguard policies during the IDIPT project execution. He paid his
 thanks to the PMU team for organizing that type of trainings to enhance their knowledge
 about ADB funded projects.
- Mr. Gurpreet Singh Walia (Support Engineer) from DSC shared his experience during
 working in IDIPT project. He told that engineers are also an important for implementing
 social safeguard policies. He shared his experience that it is not an easy task to
 implement safeguards policies but it is also not impossible to implement. The mutual
 coordination between all the departments will help for its smooth implementation of
 policies.
- Er. Rajwinder Singh from M/S Rajputana Construction shared his experience with the
 participants and paid his thanks to IDIPT team for their continuous support. He explained
 they are trying to increase women labours but in Punjab region people are not interested
 to send female on work. To increase women labours, he requested support from
 community development team.
- Er. Rahul Mulya (Site Engineer) from PIU-Amritsar explained that these kind of trainings are very much important especially for the engineers because many of them are not much aware of their roles and responsibilities pertaining to environment as well as social safeguard policies. Such programmes would help them in better understanding of their roles & responsibilities to perform their duties and implement the Social and Environment Safeguard policies at the project sites. It would help in enhancing their capacity to perform well in the IDIPT projects.
- Er. Jograj Singh (Support Engineer, Electrical) from PIU-Amritsar addressed, during his presentation, he said that the knowledge about electrical segment is also an important part of the project. To avoid any mishappening at project sites, everyone including the supervisors, on-site engineers, contractors and workers must have basic knowledge of usage of electrical appliances and emergency action to be taken in case of casualty occurring from any electric hazard or disaster at the site. He briefly shared the basic electrical knowledge with the participants.
- Mr. Gagandeep Singh (Contractor) from M/S Brightway Construction and Development shared his experience that to implement Social and Environment Safeguard Policies are vital responsibilities of all the contractors. He also paid his thanks and requested for

- continue support from PIU & PMU team. He committed to provide all the relevant and required things to labour working at construction site. He said that his company is committed towards the welfare of labourers and quality work within limit time frame.
- Mr. Jaswinder Singh (Support Engineer) from DSC explained continuous organizing
 these types of training workshop help grass root team about technical knowledge about
 ADB funded project and its help for smooth implementation of IDIPT project. He shared
 his experience that before working with ADB's projects, he had no knowledge about the
 safeguard policies but now they learn lots about ADB's safeguard policies and clear
 about his role and responsibilities.
- Mr. H.S. Dhillon (Forest Specialist) from PIU-Ropar addressed the participants that without team work it's impossible to implement environment and social safeguard policies within time frame manner. All the engineers, contractors, officials from PMU, PIU, DSC and all the stakeholders need to feel that to take care of health and safety issues of labours and their children is the prime responsibility of every one. He especially encouraged the engineers that they must ensure compliance of the ADB's safeguard policies at their respective project sites.
- Mr. Sangram Singh (Social Safeguard Specialist, PMC). He delivered presentation on Gender Mainstreaming and presented an overview of ADB's social safeguard policy. He explained its requirements and compliance with the safeguards. He also emphasized on the need of appropriate institutional arrangement for implementation, monitoring and evaluation. He told if all the departments will put their efforts equally, then 100% compliance of these safeguards policies is not very tough. He also expressed his views that women participation needs to be increased at all the project sites. He also explained the National Resettlement framework and its importance in IDIPT project.

He explained following points

- ✓ Focused whether the subproject is free of involuntary Resettlement Impact such as land acquisition, displacement, adverse impact on income and livelihood, community properties or any other impacts.
- ✓ Reviewed the existing field circumstances of this subproject in accordance with ADB's Safeguard Policy Statement (SPS) 2009.
- ✓ Reviewed the system and procedures for project management.
- ✓ Implementation and monitoring of the progress.
- Mr. Raghubir Singh (Social Safeguard Specialist-PMU) addressed about the social safeguards policy of Asian Development Bank (ADB) and also emphasised the importance of this Policy in the Infrastructure Development Investment Program for Tourism (IDIPT). He emphasised on its implementation process. He explained role and responsibilities of each stakeholder. He told to report PMU about each and every activity is the prime responsibility of PIU. All officials must be aware which officer is responsible for which activity. So that anyone who required any support to perform any activity must be coordinate with concern officer or department. He strongly emphasised on reporting mechanism which one possible only through team work and good coordination. He also expressed his views that how these training programmes build capacity of the participants to understand system for smooth implementation.
- Mr. Raghubir Singh (SSS-PMU) interacting with the contractor of Construction site. He explained that if we do not implement social safeguard policy as per ADB guidelines within time frame manner, then the whole project will suffer in the absence of 100% compliance of safeguard policies. As a team we have to perform our role as per TOR. If every member of the team performs as per their duty, only in that condition project will run smoothly. He also emphasised on women worker participation in the project to be

maximum, so that female could feel that they are also an important part of this project. He explained in detail about the different social issues of project sites and motivated all the site engineers to implement the entire safeguard plan at project sites without any negligence.

- Ms. Vidushi Sharma (Environment Safeguard Specialist, PMU) addressed to the participants in detail about the ADB's Environment Safeguard Policy and gave a presentation by explaining environmental safeguard issues at the construction sites in IDIPT projects. She explained about various health hazards at construction sites during the construction works. She thoroughly elaborated the roles and responsibilities of officials, contractors, engineers towards protection of environment, and environment monitoring mechanisms. She explained the different types of Personal Protective Equipment (PPEs) that are mandatorily required to be used at construction sites for the staff, workers and labourers. She encouraged the contractors and site staff to make sure that PPEs are issued and used by the labourers and the staff during the construction activities at the project site. She sensitized participants about different types of construction activities which cause pollution during construction and operation stages and explained the common construction hazards and how these hazards could be minimized by using proper PPE's for certain construction activity. Periodicity of different environment monitoring was also explained to the participants.
- She also stressed on the environmental regulations as per Gol and ADB safeguards policies and implementing safe working conditions at construction site.

Ms. Vidushi Sharma (ESS) PMU addresses on Environment Safeguard Policy

 She encouraged the contractors to adhere the environmental regulations strictly as per the national, state laws, acts and ADB's guidelines and get them implemented at their respective sites, as success of the construction projects depends mainly on success of performance.

CONCLUDING SESSION

• The workshop was summed up by Mrs. Pratima Srivastava, IFS (Addl. Project Director, IDIPT) addressing to all the participants and explaining the objective for organising this training programme. She directed all the contractors and engineers that they must take care of Social and Environment Safeguard policies and follow ADB's guidelines at construction sites. She also emphasised to increase women participation in IDIPT projects. She instructed the participants to treat all the safeguard policies as equally important in the IDIPT project as civil work. Contractors and engineers need to take care of all the segments of the project.

Annexure 4b: Training program on Awareness, beliefs and Practices based on HIV/AIDS

Background

As per the requirement of the Environment Mitigation Plan (EMP) of the Asian Development Bank (ADB) assisted projects, it is required to conduct regular training programmes on Social, Environment Safeguards and effective implementation of Gender Action Plan (GAP) including dispersal of information on HIV/AIDS to labours of Construction sites.

In view of the above IDIPT – PHTPB has organized one-day training program was planned on Awareness, beliefs and Practices based on HIV/AIDS for labours, site engineers and other concerned officers/officials so as to equip them with right information in an effective manner at **Darbar Hall, Kapurthala** on **November 18, 2016.**

The programme started with a welcome note from Ms. Harpreet Kaur, CDS, PMU. More than 27 members were attended the programme.

Objectives/Aim:

The aim of the HIV/AIDS Awareness Programme is to empower and increase the awareness of HIV/AIDS, its impact, management and availability of support systems. This is to encourage early testing and lifestyle changes that will thereby reduce and prevent further infection.

Participants:

There were 27 participants in the training program on HIV/AIDS. Along with labourers of Construction sites under different subprojects at Kapurthala following officials were present during the training:

- Ms. Harpreet Kaur, CDS, PMU
- Mr. Kahlon, Civil Surgeon
- > Mr. Surender Saini, trainer from PSACS
- Mr. Pargat Singh, District mass-media officer,
- Mr. Khushwinder Singh, Social Activist, Jalandhar Welfare Society
- Mr. Rahul Mulya, Support Engineer

Resource person: Mr. Surender Saini was the resource person on the behalf of Punjab State AIDS Control Society (PSACS).

The HIV/AIDS Awareness Programme content:

Resource person who threw light on all the aspects of HIV/AIDS its causes, spread and the preventive measures which includes awareness on the following topics in detail:

- Introduction to HIV and AIDS along with needs and objectives of the training
- > Source of HIV/AIDS (where did HIV/AIDS come from?
- World and National statistics on HIV/AIDS
- What are HIV/AIDS, exactly?
- Early Symptoms of HIV infection and its different stages.
- Factors influencing disease progression
- Different ways of preventing HIV transmission

- Social stigma associated with HIV/AIDS
- Use of Condom
- > STIs
- Positive living styles for Infected person

Conclusion:

Ms. Harpreet Kaur, CDS, PMU closed the one-day HIV/AIDS Awareness Programme with vote of thanks. She asserted the members present to spread the message without fail to all the fellow workers & Families while returning to their respective project site. On the valedictory function of the training programme she also stressed upon holding such training and awareness programme in Educational Institutes to create awareness among the student community about the dreadful disease where preventive measures are most important than cause. It was also discussed in detail about the need of similar program at other construction sites of different projects under IDIPT – PHTPB

Annexure 5: Social and Environment Safeguard Checklist

S. No.	Safeguards to be implemented	Date/ Day (Tick √ if measures are in place and mark X if not)													
Pkg. No.											ĺ				
and															
name															
1.	There should not be any accumulation of water/ wastewater at any location within any site to allow mosquito breeding.														
2.	Vehicles / equipment deployed for construction activity - should be in good condition with PUC certificate and maintenance record. Check these for smoke emission, leakage of oil / grease / fuel.														
3.	No visible dust emissions – spray water and cover trucks / trailers.														
4.	All the topsoil excavated during construction activities and stored at site for use should be covered with vinyl sheets from all the sides and should not be left uncovered to prevent erosion, and dust/ air pollution at site.														
5.	Compile all the environmental monitoring records (Air, water, noise) so far conducted at the sites, in a file.														
6.	Provide First aid toolkit at all sites, in a First Aid room with a representative from contractors' who has awareness on medical aid to be given in case of emergency. Maintain record of the First Aid Training provided.														
7.	No children/ pregnant women/ elderly labor should be allowed at the site – Demarcate rooms for them, maintain crèche / day care facility for children.														
8.	Identify any person/s with the contractors who may have taken EHS training.														
9.	The trees legally felled should be properly stacked and records should be maintained.														
10.	All EMP measures given in the contract document of Contractor should be ensured. Prepare 1-page checklist for information of all contractors so that whenever, at site or during the training session, if ADB inquires, they should show awareness.														
11.	Maintain a sign-board with all emergency contract numbers at all sites – including police, fire, ambulance and nearest hospital, women helpline etc.														
12.	All laborers should be provided with appropriate Personnel Protective Equipment's such as Gloves, gum boots, hard hats/ helmets, goggles, hearing protection, safety nets, safety belts etc. with respect to the kind of hazardous activity being performed by laborers. All workers employed on mixing asphaltic material, cement, lime mortars, concrete etc., will be provided with protective footwear, hand gloves and protective goggles.														
13.	Barricade all the construction areas with protection tape at all the key locations, around trenches / passages for safe movement.														
14.	Provide drinking water facilities and toilets for workers at site, with demarcation of male/ female separate toilets.														
15.	DG sets used for construction should be low Sulphur diesel type and canopy/exhaust should not be producing noxious fumes. If possible, enclose them within acoustic enclosure to prevent noise pollution. (or else it should not be installed at site)														
16.	Make date-wise records (weekly/monthly) of all construction equipment's deployed at site with their maintenance records. Documentation and reporting of occupational accidents and														

	diseases is essential.	
17.		
	site engineers – of Contractor / DSC / PIU.	$-\!\!+\!\!\!+\!\!\!\!+$
18.	No loose electrical wires, plugs, connectors should be visible at the site.	
19.	Iron angels, shuttering material or any other potentially hazardous construction material	
	should be covered or barricaded as required.	
20.	Maintain all Files/ records of labour registers, pollution monitoring records, training reports,	
	Pollution under control certificates of the vehicles at construction sites, movement register of	
	vehicles, records of periodical medical check-up etc.	
21.	All settlements for labour/ labour huts should be maintained hygienically with good living	
	conditions.	
22.	Minimum wages are being given to the labourers.	
23.	Women labourers are given equal job opportunity and equal wages.	
24.	Regular medical camps/ check-ups are being conducted at the site. Date of last medical	
	check- up.	

Other Social Safeguard Issues

PIU Ropar:

1.1 Workshop on Health and Safety:

1. A training program on First Aid was organized at Forest Guest House; Harike on 19.12.2016. The First Aid Training includes initial intervention in a serious condition prior to professional medical help being available, while awaiting an ambulance, as well as complete treatment of minor conditions, such as applying a plaster to a cut etc. This training was helpful in building the competence of staff and labourers at workplace to provide First Aid in

case of emergencies. The session on First Aid was facilitated by Mr. Phoola Singh and Mrs. Malkeet Kaur, resource persons from Red Cross Society, Tran Taran. The training focused on Aim of First Aid, Definition and type of Bandages, wound care, how to manage every day minor accidents and Learn how to treat an unconscious and breathing casualty and manage minor cuts, grazes, bleeding and burns.



- 2. The training was attended by project officials, labours, members of SHGs and official from forest department.
- 3. The main issues discussed during the training are as under:
 - a) Meaning, principle and importance of First Aid treatment, inclusive of bleeding, burn injury and fracture and its management etc.
 - b) Electric Shock and its Management
 - c) Stretcher preparation (Handling and Transportation of Casualty)
 - d) Unconscious patient and First Aid
 - e) Demonstration on Dressing and Bandages (Types and Methods of Bandages)
 - f) Dog bite and Snake bite and necessary precautions
 - g) External Heart Compression method
 - h) Demonstration on preparing a stretcher
 - i) Avoidance of such superstitious cures
 - j) Essential contents of First Aid box
- 4. Detailed report is attached as annexure 6a.

1.2 World Day for Safety and Health at Work

- 5. A workshop on safety and health at work was organised on 28th April 2016 in Ropar. The workshop was organised to create awareness about safe work and consequences of work-related accidents and diseases. This year the theme was "Workplace Stress: A collective challenge". The workshop was attended Officials & staff of PMU, PIU, DSC, Forest Department, Members of SHGs, and Labourers and other stakeholders.
- 6. During workshop issues discussed:

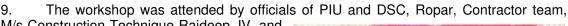


- a) Safe and healthy work environment, rights, and different facilities provided from department such as, different accident preventive equipment's, medical camps, grievance readdress committees and public consultation meetings
- b) Risks involved in the working process, interactions that exist between worker and the machine, the use of simple tools that may be a cause of accidents at work place and also the psychosocial environment of the worker, effects of working in adverse conditions of temperature and humidity and how it can affect the health of the worker, right to demand personal protection equipment's during the work process.
- c) Personal Protective Equipment (PPE) such as Eye and Face Protection, Foot Protection, Hand protection, Head Protection and Hearing protection. Also, Meditation camps for labourers to reduce their stress
- d) Different methods to save the water. He appealed to all the audience to save water
- e) Different diseases which can be caused by construction materials, and how a labourer can stay healthy by using the preventive equipment's.
- f) Benefits of using safety equipment during the construction work
- g) Video on dangerous points may change into an accident because of our own carelessness.
- 7. Detailed report is attached as annexure 6b.

1.3 Gender Risks at Construction Sites

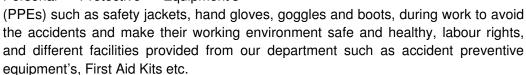
8. Workshop on Gender risk at Construction site was organised on 16th

December 2016, Ropar. The female and male workers are exposed to different kinds of health and safety risks at work. The jobs that women and men do, their working conditions and how they are treated by society are not always the same. These factors may affect the hazards they face at work and the approach that needs to be taken to assess and control them.



M/s Construction Technique Rajdeep JV, and Labourers at construction site

- 10. During the workshop the issues discussed are
 - a) Gender Risks at Construction sites, gender-sensitive approach to ensure proper health and safety at work
 - b) safe and healthy work environment, preventive measures, usages of the Personal Protective Equipment's









- c) Safety measures at the workplace along with regular inspection of site and monitoring of tools, risks involved while working at the construction site how to minimize, safety procedures to be adopted such as debris removal, ground leveling, marking gas, water and electric pipelines etc.
- d) Various kinds of hazards/ risks, such as sanitary facilities, reproductive hazards, gender harassment etc.
- e) Informed labourer about how and where to complain about their bad health conditions.
- f) Motivated labourers to open their bank accounts and also to issue an ATM card for their convenience, especially during demonetization period. They were also informed about various benefits and precautions to be taken while using an ATM card so as to avoid being trapped in any king.



as to avoid being trapped in any kind of fraud.

- 11. Detailed report is attached as annexure 6c.
- 1.4 Workshop on Safe HonorableTourism: (Workshop on WorldTourism Day 27th September2016)
- 12. The workshop on safe honourable tourism was organised on 27th September 2016 at Theme Park Chamkaur Sahib. Accessible Tourism for all is about the creation of environments that can cater for the needs of all of us, whether we are traveling or staying at



home. May that be due to a disability, even temporary, families with small children, or the ageing population, at some point in our lives, sooner or later, we all benefit of universal accessibility in tourism.

- 13. The workshop was attended by students and teachers of Govt. Sr. Secondary Girls School, Chamkaur Sahib, contractor team, Singla Contractor and Labourers at site.
- 14. During workshop the main issues discussed are as under:
 - a) Importance of celebrating the World Tourism Day and need of establishing a safe and secure tourism in the state
 - b) Cleanliness at all tourist destinations, which is a major factor that influences the flow of tourists at any place, need of providing proper amenities for tourists at the sites such as drinking water, hygienic toilets and home stays for the tourists.
 - c) Role of tourism in boosting the economy of the nation, role of tourists in enhancing the worldwide relations of human beings, globalization by connecting various nations with one another.

- d) Through tourism, people get an insight of the art, craft and culture of the tourist destination which ultimately leads to the economic progress of the nation
- e) Job opportunities in Tourism such as Hospitality and Management, Tour Guides, Tour Planners, Hotel and Motel Managers, Conference and Event Organizers etc. Various tourism websites such as Goibibo, Trip Adviser, etc.
- f) Eco-Tourism that envisages the conservation of flora, fauna and culture of the region as a part of Tourism.
- g) Conserve heritage and maintain clean and hygienic surroundings to promote tourism in our country.
- 15. Detailed report is attached as annexure 6d.

PIU Amritsar:

1.5 Roles & Responsibilities and Capacity Building of Officials, Contractors and Stakeholders under IDIPT Project:

- 16. The one day training workshop program was organized on Role & Responsibilities and Capacity Building of Officials, Contractors and the Stakeholder's under ADB's IDIPT projects. Officials of PMU, PIU, PMC, DSC, Site Engineer's, Contractors and other stakeholder's participated in the workshop.
- 17. The main objectives of the training program was:
 - a) To enhance the knowledge of all the stakeholders on their role & responsibilities, ADB safeguard policies, community Development and Gender Action Plan, organization structure, etc. and build their capacity for smooth implementation of IDIPT project.
 - b) Sensitize the site staff on the proper reporting as per given formats. Also enhance their knowledge about preparation and maintenance of records, registers at site up to date as per ADB guidelines.
 - c) Importance of Women Participation in ADB's assisted IDIPT projects.
 - d) Team Coordination.
- 18. The main issues discussed during the workshop are as under:
 - a) Importance of social, environment and gender safeguards in the project and expected compliances required
 - b) Issues related to implementation of safeguard guidelines and gender action plan and related responsibilities.
 - c) Community development structure and its importance, importance of livelihood opportunities in ADB projects. Roles of women's participation to sustain the projects and their importance in IDIPT.
 - d) M/s Construction Tech. Rajdeep Joint venture shared his experience with the participants during the workshop. He and his team learn lots off regarding safeguard policies during the IDIPT project execution.

- e) Support engineers shared that it is not an easy task to implement safeguards policies but it is also not impossible to implement. The mutual coordination between all the departments will help for its smooth implementation of policies
- f) M/S Rajputana Construction shared his experience with the participants and paid his thanks to IDIPT team for their continuous support. He explained they are trying to increase women labours but in Punjab region people are not interested to send female on work. To increase women labours, he requested support from community development team.
- g) It was informed that such trainings are very much important especially for the engineers because many of them are not aware of their roles and responsibilities pertaining to environment as well as social safeguard policies. Such programs would help them in better understanding of their roles & responsibilities to perform their duties and implement the Social and Environment Safeguard policies at the project sites. It would help in enhancing their capacity to perform well in the IDIPT projects.
- h) Engineers felt that, to avoid any mishappening at project sites, everyone including the supervisors, on-site engineers, contractors and workers must have basic knowledge of usage of electrical appliances and emergency action to be taken in case of casualty occurring from any electric hazard or disaster at the site.
- i) All the engineers, contractors, officials from PMU, PIU, DSC and all the stakeholders need to feel that to take care of health and safety issues of labours and their children is the prime responsibility of every one. Engineers must ensure compliance of the ADB's safeguard policies at their respective project sites.
- j) Contractors ensure to provide all the relevant and required things to labour working at construction site. Contractors informed that, their company is committed towards the welfare of labourers and quality work within limit time frame.
- 19. Additional Project Director (APD) directed all the contractors and engineers that they need to take care of Social and Environment Safeguard policies and follow ADB's guidelines at construction sites. She also emphasized to increase women participation in IDIPT projects. She instructed the participants to treat all the safeguard policies as equally important in the IDIPT project as civil work. Contractors and engineers need to take care of all the segments of the project.

1.6 Training program on Awareness, Beliefs and Practices based on HIV/AIDS:

- 20. As per the requirement of the Environment Mitigation Plan (EMP) of the Asian Development Bank (ADB) assisted projects, it is required to conduct regular training programmes on Social, Environment Safeguards and effective implementation of Gender Action Plan (GAP) including dispersal of information on HIV/AIDS to labours of Construction sites.
- 21. In view of the above IDIPT PHTPB has organized one-day training program was planned on Awareness, beliefs and Practices based on HIV/AIDS for labours, site engineers and other concerned officers/officials so as to equip them with right information in an effective manner at Darbar Hall, Kapurthala on November 18, 2016.
- 22. The aim of the HIV/AIDS Awareness Programme was to empower and increase the awareness of HIV/AIDS, its impact, management and availability of support systems. This is



to encourage early testing and lifestyle changes that will thereby reduce and prevent further infection.

- 23. There were 27 participants in the training program on HIV/AIDS. Along with labourers of Construction sites under different subprojects at Kapurthala following officials were present during the training:
- 24. Mr. Surender Saini was the resource person on the behalf of Punjab State AIDs Control Society (PSACS). Resource person discussed about all the aspects of HIV/AIDS



its causes, symptoms, spread and the preventive measures, positive living styles, social stigma associated with HIV/AIDS. PMU plans to organize such training and awareness programme in Educational Institutes to create awareness among the student community about the dreadful disease where preventive measures are most important than cause.

2.1 Status of Social Safeguard at Construction sites:

- 25. In regular interval PIU/PMU with assistance with the CDO organised the awareness campaign among the labourers. The awareness formal campaigns were organized at every month on safety, equal wage, health issues etc. whereas informal discussion on the same issues regularly is being discussed by CDO at GGF and other interventions. The following were the main observations at construction sites:
 - No child labour engaged by the contractors
 - PIU and DSC social safeguard team do regular monitoring to ensure equal wages to men and women for nature of work
 - During site visit social safeguard team also try to ensure the health, safety and sanitation condition of camp area, toilets etc. In general, it was instructed to the contractors and site supervisors that make sure all facilities related to labours health provide at construction sites without any failure.
- 26. Social and Environment Safeguard checklist prepared and shared with all DSC and PIU support Engineers. Briefing on the proposed checklist was also done to clarify and issues related to this and its importance. DSC and PIU concerned support engineers, CDO, SSS in general compile information during regular site visits. Efforts are underway to ensure filling of proposed format by support engineers visiting sites. Please refer Annexure 8 for the detailed checklist.

PIU Amritsar



Figure 1: Glimpses of Construction Sites, Tranche-3, Amritsar









Usage of PPE at construction site at Gobindgarh Forte, Amritsar







Inside View of Housing facility provided at Town Hall, Amritsar



Toilet facility at Town Hall, Amritsar





Interaction with Contractor and labour injured to ensure treatment of minor injury, Gobindgarh Fort

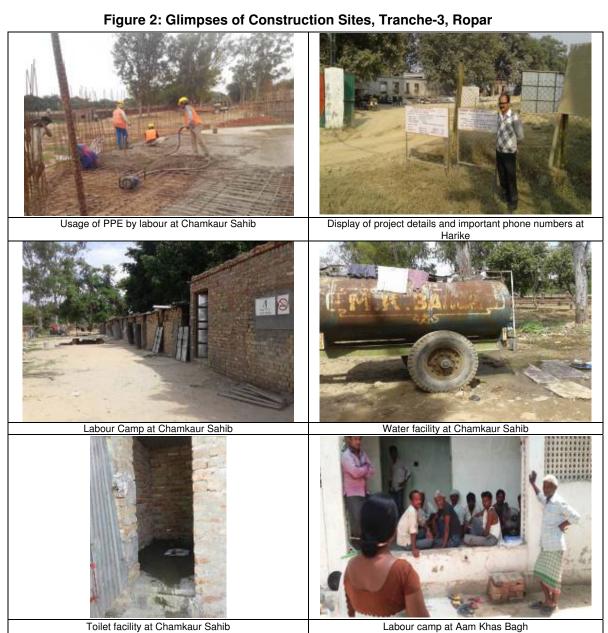
Interaction with women labour at Gobindgarh Fort, Amritsar





Source: DSC and PIU Team

PIU Ropar:









Water Facility at Aam Khas Bagh

Some new grave found in outer side of tomb of Bibi Taj

Source: DSC and PIU Team, Ropar

2.2 Crèche facility at Construction sites:

27. Crèche has been provided by Contractor with the help of Community Development officer, PIU Amritsar and Ropar. Tourist guides engaged by PIU are also assisting in day care centre operation and providing their support for betterment.

PIU Amritsar

28. It was observed that, crèche facility is only provided by the contractor at Gobindgarh Forte. At other construction site at Town Hall, Amritsar, and Darbar Hall Kapurthala no crèche facility is established as there are only 1-2 very small children at the construction site which are generally looked after by mother only.

Gobindgarh Fort, Amritsar

29. Necessary arrangements for refreshment and books etc. is being arranged by the contractors. The average daily attendance is approx. 25 children. Along with formal study, children are also participating in games and other cultural activities. During this July to December, 2016 in addition to regular on-going crèche activities, shoes and socks were distributed amongst school children. At present the Crèche at Gobindgarh Fort is still ongoing.

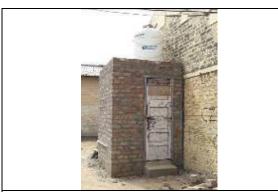
Figure 3: Glimpses of Crèche at Gobindgarh Fort





Interaction with children, Gobindgarh Forte, Amritsar







toilet facility near crèche, Gobindgarh Forte, Amritsar

Children enjoying oranges at Crèche, Gobindgarh Forte

Source DSC and PIU, Amritsar

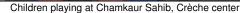
Source: PIU and DSC, Ropar

PIU Ropar

30. It was observed that, at Chamkaur Sahib and Aam Khas Bagh crèche facility was established by the contractor. At present there are 5 children at Chamkaur Sahib and 15 children at Aam Khas Bagh. The numbers of children may vary depending upon engagement of labour at the sites. One of the educated labours from the labour groups is in process to teach children about numerals and alphabets. Till date no other activities are organised at the crèche centres. Some of the pictures of the crèche are as under:

Figure 4: Glimpses of Crèche at Chamkaur Sahib and Aam Khas Bagh







Children studying at Aam Khas Bagh

2.3 Disclosure for safeguard and other related documents

31. The Public Communication Policy establishes the disclosure requirements for documents and information ADB produces or requires to be produced. It mandates project-related documents normally produced during the project cycle to be posted on the web. Specific disclosure requirements are detailed in the Operations Manual (L3) on Public Communications. According public consultation meetings have been undertaken as per ADB SPS requirements during the monitoring period. All the five principles of information dissemination, information solicitation, integration, coordination and engagement into dialogue were incorporated. During construction stage, information and sign-boards for general public information to inform about the nature and duration of construction works, project information, details of contract etc. have been displayed. For any grievance and suggestions the information regarding GRC has also been displayed at prominent location of project site.



Figure 5: Glimpses of Signage's placed at Construction site, Amritsar



Figure 6: Glimpses of Signage's placed at Construction site, Ropar



Source: DSC and PIU, Ropar and Amritsar