



# Social Monitoring Report

---

Project Number: 40648-034  
October 2016

Period: January 2016 – June 2016

## IND: Infrastructure Development Investment Program for Tourism - Tranche 3

Submitted by

Project Management Unit, Tourism Development Board, Shimla

This social monitoring report has been submitted to ADB by the Project Management Unit, Tourism Development Board, Shimla and is made publicly available in accordance with ADB's Public Communications Policy (2011). It does not necessarily reflect the views of ADB.

This social monitoring report is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature. In preparing any country program or strategy, financing any project, or by making any designation of or reference to a particular territory or geographic area in this document, the Asian Development Bank does not intend to make any judgments as to the legal or other status of any territory or area.

**Asian Development Bank**

pes  
**Tourism Development Board**

**IDIPT-HP (ADB Loan No.2676-IND)**

Project Management Unit  
U.S Club, Shimla-171001 (H.P.)  
Tel: 0177-2659925, 2659962  
Fax: 0177-2659925

E-mail: projectdirector.adbhp@gmail.com



Department of Tourism & Civil Aviation  
SDA Complex, Block No. 28,  
Kasumpti, Shimla-171 009, HP, India.  
Tele.: +91-177-2623959, Fax : +91-177-2625456  
E-mail : tourismmin-hp@nic.in  
Website : www : himachaltourism.gov.in

SMT/VV

No. IDIPT-HP/3223-IND/SMR/2016- 2722

Dated: 05.09.2016.

Project Director

To

The Country Director,  
India Resident Mission,  
Asian Development Bank,  
4 San Martin Marg, Chanakayapuri,  
New Delhi-110021 (India).  
(Fax No. 011-26870955)  
Tel.: +91-11-24107200



Kind Attn: Mr. Leonardus Boenawan Sondjaja (ADB).

**Subject:** Loan 3223- IND: Infrastructure Development Program for  
Tourism, Project 3- Submission of Semi-annual Social  
Monitoring Report (SMR) for the period  
January, 2016 to June, 2016.

Madam,

This is with reference to the subject cited above. Please find  
enclosed the Semi-annual Social Monitoring Report (SMR) for the period  
January, 2016 to June, 2016. This is for your information and approval please

Yours Sincerely,

  
Project Director,  
IDIPT-H.P.

Encl: As Above.



high copy recd 5.09.16 PA

# **INFRASTRUCTURE DEVELOPMENT INVESTMENT PROGRAM FOR TOURISM, HIMACHAL PRADESH**

**Asian Development Bank Loan No. 3223-IND**

## **Social Safeguard Monitoring Report Tranche III (January - June, 2016)**

**September 2016**

**Prepared by Department of Tourism, Government of  
Himachal Pradesh for Asian Development Bank**

This social safeguard monitoring report is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

**ABBREVIATIONS**

ADB	-	Asian Development Bank
BPL	-	Below poverty line
DDR	-	Due-Diligence Report
DSC	-	Design and Supervision Consultants
GoHP	-	Government of Himachal Pradesh
Gol	-	Government of India
GRC	-	Grievance Redress Committee
HTDB	-	Himachal Tourism Development Board
IDIPT	-	Infrastructure Development Investment Programme for Tourism
LAA	-	Land Acquisition Act
MFF	-	Multi-tranche financing facility
NGO	-	Nongovernmental organization
OMC	-	Operations and Maintenance Contractors
PAH	-	Project affected household
PIU	-	Program Implementation Unit
PMC	-	Program Management Consultants
PMU	-	Project Management Unit
RP	-	Resettlement Plan
SDS	-	Social Development Specialist
SO	-	Safeguard Officer
ULB	-	Urban local body

## Table of Contents

1.	Project Background and Description: .....	2
2.	Purpose of the Report: .....	3
3.	Subprojects Categorization under IDIPT-3 .....	3
4.	Project Implementation Status .....	4
5.	Scope of Land Acquisition and Resettlement/Rehabilitation: .....	5
6.	Institutional Arrangement: .....	9
7.	Grievance Redressal Mechanisms .....	10
8.	Monitoring .....	11
9.	Summary Monitoring Results and Key Findings: .....	11
10.	Status of Contractor's Social Safeguards Compliance .....	12
11.	Gender Issues: .....	13
12.	Health and Safety Training to Workers: .....	14
13.	Stakeholder Consultation .....	16
14.	Future Monitoring Action Plan: .....	16
15.	Community Based Tourism: .....	16
16.	Lessons Learnt and Good Practices .....	17
	Annexure: 1 (a) MoU between MC and Sanjeev Guleria .....	18
	Annexure 1(b): MoU between MC and Sanjay Sood .....	20
	ANNEXURE 1 (c) :MoU between MC and Ashok Kumar .....	22
	Annexure 2: Affidavit of DPs for Shifting before end of June in the presence of MC and Third Party .....	24
	Annexure 3: Letter issued by PIU to Contractor for carrying night works for minimization of Impact .....	26
	Annexure 4: Concurrence Letter of Contractor to carry night works .....	28
	Annexure 5: Concurrence of Shopkeepers for carrying night Works .....	29
	Annexure 6: Minutes of Meeting held on 3rd March, 2016 .....	31
	Annexure 7: Details of Consultation .....	32
	Annexure 8 (a): Photos of Labor Training at Project Site (facilitated by Safeguard Specialist) ..	46
	Annexure 8 (b): Photos of Labor Training at Project Site (facilitated by the Contractor) .....	47
	Trainings facilitated by the Safety Officer (Manali) .....	47
	Annexure 9: Details of labor maintained by Contractor .....	48
	Annexure 10: Photos of Safety Measures at sub-project sites .....	49
	Annexure 11: CBT photographs .....	51

## INFRASTRUCTURE DEVELOPMENT INVESTMENT PROGRAM OF TOURISM, HIMACHAL PRADESH

### SOCIAL SAFEGUARD MONITORING REPORT

#### 1. Project Background and Description:

1. The Infrastructure Development Investment Program for Tourism (IDIPT) envisages an environmentally and culturally sustainable and socially inclusive tourism development, in the project States of Himachal Pradesh, Punjab, Tamil Nadu and Uttarakhand. The expected impact of the Project in the four states is sustainable and inclusive tourism development in priority State Tourism Sub-Circuits divided into marketable cluster destinations that exhibit enhanced protection and management of key natural and cultural heritage tourism sites, improved market connectivity, enhanced destination and site environment and tourist support infrastructure, and enhanced capacities for sustainable destination and site development with extensive participation of the private sector and local communities.

2. The Loan Agreement and Project Agreement of Loan 2676-IND project3 were signed on 28<sup>th</sup> September, 2015 and made effective from 28<sup>th</sup> October, 2015. Under Project-3, 15 sub-project proposals, and community based activity package have been identified. (See Table 1). Tranche 3 of Investment Program is under different stages of implementation.

3. The Infrastructure Development Investment Program for Tourism (IDIPT) targets enhanced economic growth and provision of livelihood opportunities for local communities through tourism infrastructure development with a focus on preservation and development of natural and cultural heritage and incidental services. The Program supports the state of Himachal Pradesh to develop the tourism sector as a key driver for economic growth.

4. **Impact and Outcome:** The expected impact of the Program is increased volume of domestic and international tourists to destinations within the state of Himachal Pradesh. The expected outcome of the Program is enhanced tourism environment & improvement in the livelihood of locals in the state of Himachal Pradesh. The outputs of the Program are:

- Enhanced quality of natural and cultural tourist attractions;
- Greater participation by local communities in tourism related economic and livelihood activities;
- Improved basic urban infrastructure and services at tourist destinations and gateways;
- Improved connectivity to tourist attractions;
- Strengthened capacity of sector agencies and local communities

**Table 1: Details of sub-projects under Tranche -3**

S.N	Package No	District	Description of Sub-projects/Packages
1.	HPTDB/11/1	Bilaspur	Rejuvenation of Markandeya Temple Precincts
2.	HPTDB/12/1	Chamba	Development of a Heritage Circuit: Conservation of Historic Buildings, integrated with provision of Tourist Facilities, Chamba, Chamba District.
3.	HPTDB/13/1	Kangra	Upgrading the Historic Urban Precincts & Creating a Heritage Circuit, Dharamshala
4.	HPTDB/13/2	Kangra	Package 2: Conserving Prominent Temple Precincts & Upgrading Urban Infrastructure, Jwalaji
5.	HPTDB/13/3	Kangra	Restoration & Conservation of Rock Cut Temple at Masroor, Kangra District.

S.N	Package No	District	Description of Sub-projects/Packages
6.	HPTDB/13/4	Kangra	Restoration & Improvement of Chamunda * Bajreshwari Temple Precincts & Cultural Center at NagrotaBagwan Subproject Proposal
7.	HPTDB/13/5	Kangra	Construction of Dock & Eco Tourism Boat at Pong Dam Lake, Kangra.
8.	HPTDB/14/1	Kullu	Creation of Centre for Traditional Arts & Crafts Subproject Proposal, Manali
9.	HPTDB/15/1	Mandi	Conservation & Upgradation of the Historic Urban Precincts & Buildings Subproject Proposal ,Mandi
10.	HPTDB/16/1	Shimla	Conservation of Churches in the Heritage Zone
11.	HPTDB/16/2	Shimla	Restoration of Shimla Mall Road Extension
12.	HPTDB/16/3	Shimla	Tourism Cultural Centre at Shimla.
13.	HPTDB/16/4	Shimla	Eco-tourism Park at Naldehra
14.	HPTDB/16/5	Shimla	Restoration & Beautification of Ancient Temples & Surrounding Areas at Rampur Bushair
15.	HPTDB/17/1	Una	Creation of Cultural Centre for Traditional Crafts & Arts at Haroli, Una.

## 2. Purpose of the Report:

5. The purpose of Social Monitoring Report is to present the total implementation period of the project to comply with the approved Involuntary Resettlement (IR) documents such as Resettlement Plan (RP), Due Diligence Report (DDR) and Categorization Check List (CCL). This report covers Social Monitoring, addressing all the issues related with social safeguards, with reference to the progress achieved and current status of reporting period. This consolidated report outlines monitoring implementation of social safeguard activities from January 2016 to June 2016 in accordance with the ADB Safeguard Policies.

## 3. Subprojects Categorization under IDIPT-3

6. In Tranche 3 of IDIPT Himachal Pradesh, there would be no requirement of acquiring land for the sub-project components. The impact was anticipated in two sub-projects i.e.HPTDB/13/1(Upgrading the Historic Urban Precincts Subproject Proposal, Jwalaji) and HPTDB/13/2(Conserving Prominent Temple Precincts Subproject Proposal, Dharamshala).In sub-project HPTDB/13/1(Upgrading the Historic Urban Precincts Subproject Proposal, Jwalaji), though in initial stages impact was identified in terms of temporary loss of livelihood of 195 APs, the impact has been mitigatedby introducing night work at the sub-project location. Also there has been permanent loss of a Govt. structure resulting in permanent loss of livelihood of 02 DPs, the same will be mitigated by shifting the 2 DPs to an alternative location (DPs old shops) with due assistance from the Municipal Council, Jwalamukhi. In package no HPTDB/13/2, Conserving Prominent Temple Precincts Subproject Proposal, Dharamshala, a permanent loss of structure of 01 DP was identified. As per the R&R guidelines/policies, an RP has also been prepared and submitted, that indicated providing the DP with an alternative location & compensating in INR for the RCC structure that he had spent for constructing the shop. The details of categorization for each sub-projects is given in Table 6.

7. There are no indigenous people living in the sub-project area having attachment to distinct habitation or territories within the subproject areas resulting in IP category "C".

**Table 2: Project Social Safeguards Impact Categorization**

Project Data	Description		
Name of Project	Loan No-3223-IND: Infrastructure Development Investment Program for Tourism, Himachal Pradesh		
Type of contract	( ) Regular	( ) Design Build	( ) Combined
Safeguards Categorization	A	B	C
IR		B	
IP			C

#### 4. Project Implementation Status

8. Under Tranche 3, 5 subprojects were identified for implementation. Contracts have been awarded for all the 5 packages, while for remaining package, tender has been floated. Details are shown in below table 3.

**Table 3: Current Status of Sub-projects**

S.N	Package Name	Package no	District	Date of award	Contractor	Present Status
1	Upgrading the Historic Urban Precincts & Creating a Heritage Circuit, Jwalaji Town.	HPTDB/13/1	Kangra	23rd Sept. 2015	M/s AKSEC-PKCC (JV)	Work in progress
2.	Creation of Centre for Traditional Arts & Crafts at Badagan near Manali	HPTDB/14/1	Kullu	29th May 2015	M/s ASE-MIB (JV)	Work in progress
3.	Conservation and Upgradation of the Historic Urban Precincts & Buildings in Mandi Town	HPTDB/15/1	Kullu	19th Sep. 2015	M/s R.S. Buildtek – Singla Construction s Ltd. (JV)	Work in progress
4	Restoration of Shimla Mall Road Extension	HPTDB/16/2	Shimla	19th Nov., 2015	M/s A S Enterprises-MIB (JV)	Work in progress
5.	Conserving Prominent Temple Precincts & Upgrading Urban Infrastructure for Tourism in Dharamshala & Mcleodganj	HPTDB/13/2	Kangra	30th June 2016 NTP yet to be issued.	M/s A S Enterprises-MIB (JV)	Work yet to start.

**Table 4: Projects under bidding stage**

S. N.	Sub-Project Number	Sub-Project Title	IFB Issued Date	Submission Date
1.	HPTDB/16/4	Eco-Tourism Park at Naldhera, Shimla.	<i>Negotiations with the single lowest technically qualified bidder in progress.</i>	
2.	HPTDB/13/4	Restoration and Improvement of Chamunda Temple and Bajreshwari Temple Precincts and Creation of Cultural Centre for Traditional Crafts and Arts at Nagrota Bhagwan, Kangra District.	16/06/16	18/07/16



S. N.	Sub-Project Number	Sub-Project Title	IFB Issued Date	Submission Date
3.	HPTDB/16/1 A	Conservation of Christ Church in the Heritage Zone, Shimla.	16/06/16	28/07/16
4.	HPTDB/11/1	Rejuvenation of the Markandeya Temple Precincts and Provision of Visitor Facilities, Bilaspur District.	16/06/16	04/08/16
5.	HPTDB/16/5	Restoration and Beautification of Ancient Temples and Surrounding Areas at Rampur Bushair, Shimla.	16/06/16	08/08/16

Table 5: Projects under DPR stage

Sl. No.	Sub-Project Number	Sub-Project Title
1.	HPTDB/12/1	Development of a Heritage Circuit: Conservation of Historic Buildings Integrated with provision of Tourist Facilities, Chamba, Chamba District.
2.	HPTDB/13/3	Restoration and Conservation of Rock Cut Temple, Masroor, Kangra District.
3.	HPTDB/13/5	Construction of Dock & Eco Tourism Boat at Pong Dam Lake, Kangra District.
4.	HPTDB/16/3	Tourism Cultural Center at Shimla.
5.	HPTDB/17/1	Creation of Cultural Centre for Traditional Crafts and Arts at Haroli, Una District.

## 5. Scope of Land Acquisition and Resettlement/Rehabilitation:

9. Project impact assessment & follow up consultations revealed that in Tranche 3 of IDIPT Himachal Pradesh, there would be no requirement of acquiring land for the sub-project components, till the period June 2016. The impact was anticipated in two sub-projects i.e. Upgrading the Historic Urban Precincts Subproject Proposal, Jwalaji(HPTDB/13/1) and Conserving Prominent Temple Precincts Subproject Proposal, Dharamshala(HPTDB/13/2). In Jwalaji sub-project impact was identified in terms of temporary loss of livelihood of 195 APs and permanent loss of a Govt. structure resulting in permanent loss of livelihood of 02 DPs, while in the sub-project HPTDB/13/2 Conserving Prominent Temple Precincts Subproject Proposal, Dharamshala, permanent loss of structure of 01 DP was identified. As mitigation measure, night work has been suggested & temporary shifting of the 2 DPs have been planned for sub-project – HPTDB/13/1; and for sub-project HPTDB/13/2 to avoid the permanent loss of livelihood to the shop owner, a suitable shop will be provided to him in the same location by the Temple Trust prior to the dismantle of the structure, and an amount will be paid to him for compensating the cost he had incurred to build the structure on the (temple) land.

10. In Tranche 3, one sub-project site i.e. HPTDB/11/1 development at Markandeya Temple complex will have temporary dislocation of APs (11 shop occupants) but there will neither be any loss of land or loss of livelihood for any of the APs as the shifting has been assisted by Temple Trust on lean day. After completion of the new constructed shops the Contractor will relocate them from the temporary location to the permanent ones on a non-working/lean day so that there will be no loss of livelihood.

**E.1 Project Impact identified for the package no- HPTDB/13/1(Upgrading the Historic Urban Precincts Subproject Proposal, Jwalaji)**

11. As per SIA, three shops near the proposed Community Centre were identified that needed to be demolished for construction of Community Hall. These three shops were owned by Municipal Council, Jwalaji. Out of the three shops, two were being run by the shopkeepers (Tenants) and it was envisaged that this may lead to temporary loss of livelihood of the tenants. The third shop was vacant and it was not affecting any livelihood.

12. Road improvement works from main gate to Temple (Jwalaji) were proposed to be carried out within the existing right-of-way (ROW). However it was noticed that this upgradation of the road leading to Jwalaji Temple may cause temporary loss of access/disruption to livelihood during civil works to 195 shops located at both sides of road. Most of the shops are owned by Municipal Council and some are owned privately.

**E.2 Avoided the IR Impact of the package no-HPTDB/13/1(Upgrading the Historic Urban Precincts Subproject Proposal, Jwalaji)**

13. The exact impact on the livelihood was examined when the project was awarded in September, 2015. Meetings were organized with the Contractors, stakeholders, affected shopkeepers etc. to discuss the mitigation plan for the resettlement/rehabilitation impact. The Social Expert of the Design Supervision Consultant (DSC) and PMU carried out a due diligence investigation to document how these impacts were/are being avoided and field visits were undertaken along with the PIU team to the relevant project sites during 2nd to 4th March, 2016 and 18th April to 23rd April, 2016. During consultation, it was informed by the tenants that they have agreed to vacate the structure and are ready to shift in their alternate shops temporarily with the conditions that new shops which will be built under this project will be provided to them before March, 2017. Meeting was also held with the Municipal Council, Jwalaji and they have agreed to the condition that was raised by the Tenants. MoU between shopkeepers and Municipal Council was made (See **annexure 1(a) to 1(c) and 2**). Hence it could be observed that both the parties are working in tandem with each other to facilitate smooth execution of the project. The entire process was witnessed by a third party agency (Elected ward members & adjacent shopkeepers). Hence concluded that there would be no loss of livelihood as all these shopkeepers are already holding alternate shops in the same market and have no issues in shifting to the alternate location for getting the newly renovated shops. Hence there will be no impact on the life & livelihood of APs & particularly the 2 temporary DPs. However, it was also mutually agreed that Municipal Council Jwalaji will facilitate the shifting on non-working/lean day and ensure that the livelihood is not hampered at all even on the day of shifting.

14. To reduce disruption of livelihoods to 195 shops located at both sides of road, decision was taken at PMU and PIU levels that civil works will be executed at night time or non-market day (Wednesday) to avoid the inconvenience to the visitors. The road improvements will be executed in phased manner. Consultation was also held with the shopkeepers and were informed about the decision taken of night works to which they have agreed (**Annexure 5**). For proposing the night works (discussion was made with the Environmental Safeguard of project consultants and same was discussed with the project contractor for ensuring night works. Joint site visit was held with the contractor for feasibility of night works from Entrance gate to Temple of Gate No-1 and confirmation was done by the Contractor (See **annexure 3 to 6**). The night work has already been mentioned in the IEE for the sub-project and has been approved by ADB

### E.3 Project Impact identified for the package no- HPTDB/13/2 (Conserving Prominent Temple Precincts Subproject Proposal, Dharamshala)

15. As per SIA, one no of DP will experience permanent loss of commercial structure for providing access to the proposed cafeteria and toilet block at Bhagsu Temple premise.

### E.4 Avoided the IR Impact of the package no-HPTDB/13/2 (Conserving Prominent Temple Precincts Subproject Proposal, Dharamshala)

16. To avoid the permanent loss of livelihood to the shop owner, suitable shop will be provided to him by the Temple Trust before demolition of that structure. There is no issue of land acquisition, because the land belongs to Temple Trust only, and given to the shopowners on monthly rent. As per RF, replacement value of that structure will be provided to the DP.

**Table 6: Summary of identified impacts in Tranche 3 sub-projects**

S.No	Package No	Name of sub-project	Summary of LA and R&R Impacts	IR Classification	Remarks
1.	HPTDB/11/1	Rejuvenation of Markandeya Temple Precincts	No IR impact was envisaged in this sub-project. DDR made.	C	
2.	HPTDB/12/1	Development of a Heritage Circuit: Conservation of Historic Buildings, integrated with provision of Tourist Facilities, Chamba, Chamba District.	As per the preliminary designs no IR impact was envisaged. The project is under DPR stage.	-	DDR will be prepared & submitted when the DPR will be finalized.
3	HPTDB/13/1	Conserving Prominent Temple Precincts Subproject Proposal, Jwalaji	Impact was envisaged in terms of temporary loss of livelihood of 195 APs and permanent loss of a Govt. structure resulted temporary loss of livelihood of 02 DP, now mitigated.	C	Any negative impact has been avoided through mutual agreement between the line agency and client and having changes in the schedule of works & providing temporary arrangements to the APs.
4	HPTDB/13/2	Upgrading the Historic Urban Precincts Subproject Proposal, Dharamshala	As per SIA, one no of DP will experience permanent loss of his commercial structure for providing access to the proposed cafeteria and	B	RP was made and submitted to ADB.

S.No	Package No	Name of sub-project	Summary of LA and R&R Impacts	IR Classification	Remarks
			toilet block at Bhagsu Temple premises. As per RP submitted, the DP will be given monetary compensation & an alternative location so that his livelihood is maintained.		
5	HPTDB/13/3	Restoration & Conservation of Rock Cut Temple at Masroor, Kangra District.	As per the preliminary designs no IR impact was envisaged. The project is under DPR stage.	-	DDR will be prepared & submitted when the DPR will be finalized.
6	HPTDB/13/4	Restoration & Improvement of Chamunda & Bajreshwari Temple Precincts & Cultural Center at Nagrota Bagwan Subproject Proposal	No IR impact was envisaged in this sub-project. DDR made and submitted to ADB	C	
7	HPTDB/13/5	Construction of Dock & Eco Tourism Boat at Pong Dam Lake, Kangra.	As per the preliminary designs no IR impact was envisaged. The project is under DPR preparation stage.	-	DDR will be prepared & submitted when DPR will be finalized.
8	HPTDB/14/1	Creation of Centre for Traditional Arts & Crafts Subproject Proposal, Manali	No IR impact was envisaged in this sub-project. DDR made and approved by ADB.	C	
9	HPTDB/15/1	Conservation & Upgradation of the Historic Urban Precincts & Buildings Subproject Proposal, Mandi	No IR impact was envisaged in this sub-project. DDR made and approved by ADB.	C	
10	HPTDB/16/1	Conservation of Churches in the Heritage Zone	No IR impact was envisaged in this sub-project. DDR is under preparation.	C	

S.No	Package No	Name of sub-project	Summary of LA and R&R Impacts	IR Classification	Remarks
11	HPTDB/16/2	Restoration of Shimla Mall Road Extension	No IR impact was envisaged in this sub-project. DDR made and approved by ADB.	C	
12	HPTDB/16/3	Tourism Cultural Centre at Shimla.	As per the preliminary designs no IR impact was envisaged. The project is under DPR preparation stage.	-	DDR will be prepared & submitted when DPR will be finalized.
13	HPTDB/16/4	Eco-tourism Park at Naldehra	No IR impact was envisaged in this sub-project. DDR made and submitted to ADB.	C	
14	HPTDB/16/5	Restoration & Beautification of Ancient Temples & Surrounding Areas at Rampur Bushair	No IR impact was envisaged in this sub-project. DDR is under preparation.	C	
15	HPTDB/17/1	Creation of Cultural Centre for Traditional Crafts & Arts at Haroli, Una.	As per the preliminary designs no IR impact was envisaged. The project is under DPR stage.	-	DDR will be prepared & submitted when the DPR will be finalized.

## 6. Institutional Arrangement:

17. An institutional arrangement has been set up at project level (PMU, IDIPT) and sub-projects level. An Institutional arrangement includes augmenting the capacity of PMU, IDIPT with regard to smooth implementation of Safeguard Issues. The Himachal Pradesh Department of Tourism and Civil Aviation is the Executing Agency (EA) responsible for coordinating procurement and construction of the project, through its Project Management Unit (PMU) at Shimla. The Project Implementation Unit (PIU) is set up at Shimla, Kangra & Kullu. Resettlements, Rehabilitation & Gender specific issues are being coordinated by the PMU Safeguards Specialist, who ensures that sub-projects comply with ADB SPS with the help of Safeguard Specialist from PMC & DSC. The Project Management Consultant (PMC) assists PMU in managing the project including procurement and assures technical quality of design and construction. The Design and Supervision Consultant (DSC) prepares the DPR of the project and carries out construction supervision during project implementation.

**Table 7: Institutional Roles and Responsibilities**

Activities	Responsible
<b>Subproject Initiation Stage</b>	
• Finalization of sites/alignments for sub-projects	PMU
<b>Resettlement Plan Preparation Stage</b>	
• Conducting Census of all affected persons	DSC/PIU
• Conducting FGDs/meetings/workshops during SIA surveys	DSC/PIU
• Categorization of affected persons for finalizing entitlements	PIU / DSC
• Formulating compensation and rehabilitation measures	PIU/ DSC
• Conducting discussions/meetings/workshops with all APs and other stakeholders	PMU/PMC/PIU/DSC
• Finalizing entitlements and rehabilitation packages	PIU/DSC/PMU
• Disclosure of final entitlements and rehabilitation packages	PIU/DSC
• Approval of RP	PMU/ADB
<b>Resettlement Plan Implementation Stage</b>	
• Implementation of proposed rehabilitation measures	PIU/ DSC
• Consultations with affected persons during rehabilitation activities	PIU/DSC
• Grievances redressal	PMU//PIU/GRC
• Monitoring	PIU/PMU

AP=affected person, DSC = Design and Supervision Consultant (Social Specialist), FGD=focus group discussions, GRC = Grievance Redress Committee, PIU = Project Implementation unit, PMU =Project management unit, RP=resettlement plan, SIA=social impact assessment, SO = safeguards officer.

**Table 8: Institutional Status Readiness Checklist**

S.No	Item	Status(Ready/Not ready/NA)	Follow-up required (Y/N)
1	Mobilization of civil works contractor	Ready *	Yes
2	Mobilization of Project Supervision	Ready	Yes
3	EA's Safeguards Unit with designated staff	Ready	Yes
4	Internal Monitoring Agency	Ready	Yes
5	External Monitoring Agency	NA	

\* Physical works started in 5 nos of sub-projects.

## 7. Grievance Redressal Mechanisms

18. A Grievance Redressal Mechanism (GRM) has been established following the Resettlement Frameworks (RF) of the project with the objective of receiving and facilitating the resolution of complaints & grievances to the public as well as Affected Persons. The GRM is scaled to the risks and adverse impacts of the project. It should address APs/Public concerns and complaints promptly, using an understandable and transparent process that is gender responsive, culturally appropriate, and readily accessible to all segments of the APs/public at no cost and without retribution.

19. Grievance will be first brought to the notice of the site engineer and focal person of the project implementation unit (PIU), which will be forwarded to the Project Management Unit (PMU), if not resolved at the PIU level. The concerned official will review the grievances & address them in consultation with the PMU Community/Social Development Specialist. If the grievance remain unresolved, the Project Director, will refer the issue to the State Level Empowered Committee (SLEC), which will act as a Grievance Redress Committee (GRC). The GRC will resolve the issue within one month from the date of registration of any case in the GRC.

20. Accessibility to GRC: The affected person/aggrieved party can access to GRC for redressal of his/her grievances through any of the following modes:

- (i) **Telecom based:** Phone no. of PIU has been circulated to the general public to register their complaint through telephone / mobile phone to the PIU office.
- (ii) **Compliant box:** A complaint box has been kept at PIU office so that general public can register their complaint

21. PIUs, Contractor have been entrusted with the responsibility to maintain proper registers of the grievance which will be endorsed by the all agencies involved in implementation. GRC registers are in place at the sub-project locations. Sub-project locations in Mandi does not have a Safety Officer appointed, hence the preparation/maintenance of registers is not happening. The other sites have been updating & maintaining Grievance Registers at due intervals wherever applicable.

## **8. Monitoring**

22. The PIU internally monitors the implementation of RPs and looks after other safeguard issues. The Safeguard Specialist of PMU and Social Safeguard Expert of the PMC are entrusted with the responsibility of monitoring the implementation of RPs and assesses its performance and effectiveness, on the basis of review of reports, field observations, consultations with APs, other stakeholders and PIUs. The monitoring is conducted at fields by the DSCs Social Expert. After the reconfirmation of impact to APs, distribute ID cards, open bank accounts, micro plan and disbursement of compensation will be done.

## **9. Summary Monitoring Results and Key Findings:**

23. Up to the reporting period, physical works started in 5 nos. of packages. The project areas have been visited by the safeguard team along with PMU/PIU/PMC. Contractor to identify/confirm the impacts in terms of resettlement and rehabilitation and other safeguard issues identified under the package, where IR impact was envisaged. Contractor to also involve women in the work force to the best possible extent. Involvement of local inhabitants in the sub-project component is not being ignored. While appointing people for various positions, including labor requirement, the priority is given to locals. At strategic stages of project construction/development, the relevant stakeholders are being consulted.

24. Assessment of the sub-project locations under Tranche 3 revealed that:

- i) There will be no land acquisition in any of the subprojects of Tranche 3 during the period Jan – June 2016.

- ii) The sites for all other packages are not located on any private land or occupied in any manner. They are located on vacant Government lands and Temple Trust. NoCs have been procured from all the concerned Departments (Temple Trust, Wildlife, PWD etc).
- iii) No encroachment or any squatter has been found on the selected sites till date, therefore it does not involve any land acquisition and resettlement.
- iv) The site assessment report does not indicate presence of any IPs.
- v) During the entire sub-project implementation, involvement of women & welfare programs for them will be considered planned & carried out.
- vi) Apart from assessment of availability of local labors, monitoring of their service utilization is also done.

25. Site visits have been regularly conducted to observe the site conditions, availability of labor, engagement of female workers and provision of basic facilities, such as lodging, drinking water, sanitation etc. are there at the site. Orientations are being given to the staff & labors on health and safety management at site. Nearby residents are being appraised about the duration of work and the likely inconveniences and the need for their active participation, cooperation and support during the ongoing civil works.

#### **10. Status of Contractor's Social Safeguards Compliance**

26. Contractors are maintaining compliance by following the social safeguards norms set by the Project. The various awareness & training programs as well as implementation of safety measures at the sub-project locations are being conducted. The workers are being counseled by the team members for using the PPEs and this counseling has resulted in workers using PPE's. Intermittent monitoring is also done by the Safeguard Specialists of PMU//PMC/DSC to ascertain that importance of safety measures is well understood and in use at the construction sites. Work pressure at the sub-project locations often delays updating information in the registers.

##### **a. Status of Labors at Site:**

27. During site visit, it was found that most of the workers are from Jharkhand, Bihar, Chhattisgarh, Uttar Pradesh, Madhya Pradesh etc. It was ensured that local labors, particularly local women labors get employment to the best possible extent. But in most sites local labors & particularly local women labors were not easily available. Contractors have already provided labor camps with all basic facilities (water supply, electricity and toilets). Some of the sub-projects have entered different levels of construction, hence the change in composition of skilled & unskilled labors that goes as per the requirement. In general, the sub-project construction sites do have at least 25% of women labors working. Regular inspection is carried out at the contractors work site to keep a check on child labor, health & safety provisions etc. Till date, there is no case of child laborer found at the construction site. (See **Annexure 9 & 10**)

28. Interaction with labors during site inspection is carried out to understand their awareness vis a vis health and safety precautions, different type of illnesses that they become victims of. No major health problems were identified. But the issues of their understanding & negligence vis a vis health & safety measures is a matter of concern. Labors have been provided with safety, health & sanitation facilities, but not many eagerly want to make use of it. Details about issues identified at site regarding availability of labors and facilities provided to them by the contractor are tabulated in Table 9.



**Table 9: Details of Labor and the facilities at Site.**

Name of Project	Total nos. of Labor	Female workers	Facilities at site provided to labors
Jwalaji	30	10	Contractor has provided lodging facilities for labors with potable water and toilet in a nearby abandoned building.
Manali	122	3	Majority of labors are locals and are residing in their own houses. 15 huts have been constructed for other labors with all the basic facilities.
Mandi	68	6	Majority of labors are locals and are residing in their own houses. 10-12 huts have been constructed for other labors with all the basic facilities.
Shimla Mall Road Extension	40	14	Majority of labors are residing in the rented house, provided by contractor with all basic (Drinking Water, Toilet, Electricity) facilities available in the houses.

#### 11. Gender Issues:

29. The project team is making constant effort to promote women's involvement in the tourism improvement effort. Awareness on Gender and social issues is being carried out and regularly instructions are issued to the Contractors for any such gaps. There is constant following up of the concern through several site inspections and interaction with Contractor's representatives. The concern for Gender issues have been incorporated in the tender documents as well, so that gender concern becomes an important condition in all the contract packages. With approval from ADB special conditions to address core gender needs have been added in the PCC

30. Women labors have been engaged in the civil works, as per their availability. As not many local women are found as construction labors, many of them are from outside the state. Majority are migrant labors. The provision of safe drinking water and separate toilets has been provided by all contractors at the construction site. Inspections and observations at the sites indicated no discrimination made among the workers concerning their gender, caste, community or religion. There is equal pay for equal work. For any consultation and discussion female workers are also involved. Meeting and interaction is made with the female labor regarding their facilities at camp. All are satisfied with the facilities.



## 12. Health and Safety Training to Workers:

31. The project implementers are trying best to create awareness on sanitation, health & safety among the site contractors, their representatives and labors, men & women both working at the site. Efforts are also made to make them aware of the Environmental and Social Safeguard concerns & action plans. Several meetings and consultations are organized with the labors & contractors on issues of sanitation & safety measures. (see **Annexure 8**). A clean & healthy accommodation with very basic facilities of toilet, electricity & water are provided to them. There are registers and job cards maintained at the work sites. The safety equipment's like-glove, gum boots, helmets, jackets etc. are provided to the labors. During training & capacity building of contractors at the site following suggestions are given :

- A clean livable place along with basic facilities has been provided to the workers.
- Intermittent conductance of awareness programs on sanitation, good health & safety measures.
- Workers Complaint registers and complaint drop boxes must be available at site.
- All safety rules at work, and Provision of adequate health and safety measures such as water, food, sanitation, personal protective equipment, workers insurance, and medical facilities.
- Accident and Grievance Register should be maintained at sites.
- Provide dust bins for the collection of refuse and also integrate solid waste collection and disposal system for whole site

32. On site orientation was given to contractors, staff and labors (men/ women & skilled/ unskilled) on Health, Hygiene, HIV, AIDS, STDs and safety norms & rights. Consultation and meeting held with the project contractor, labors at definite intervals to monitor implementation of the same.

33. Key issues raised during consultation were:

- Care must be taken to minimize any negative impact on people residing nearby or using area near the construction site.
- Right to passage / access should not be blocked.
- Understanding & carefully implementing safety measures.
- Strictly no discrimination in providing job opportunities & wage/salary. There should be equal pay for equal work.

- Understanding of labor laws & policies and implementing the same.
- Contractor should be responsible to plan. Organize & implement any other labor welfare programs.

34. Consultation and meetings were held with the project contractor and labors, the details are in Table 10 and at **Annexure 8 (a)**

**Table 10: Details of Training**

Date	Site	Participants	Issues
11.6.16	Mandi	Contractors/staff/labors	<ul style="list-style-type: none"> <li>• Awareness on using safety equipment &amp; imbibing safe/healthy habits.</li> <li>• Preparation &amp; management of registers such as safety issues/ equipment/PPEs/ accidents/ grievances etc.</li> <li>• Documentation of relevant activities undertaken concerning worker's welfare.</li> <li>• On labor Policies, welfare programs/ women's involvement etc.</li> <li>• Disaster management programs.</li> <li>• Waste management at site.</li> </ul>
12.6.16	Manali	Contractors/staff/labors	<ul style="list-style-type: none"> <li>• Documentation of relevant activities undertaken concerning worker's welfare.</li> <li>• Awareness on using safety equipment &amp; imbibing safe/healthy habits.</li> <li>• On labor Policies, welfare programs/ women's involvement etc.</li> <li>• Disaster management programs.</li> <li>• Preparation &amp; management of registers such as safety issues/ equipment/PPEs/ accidents/ grievances etc.</li> <li>• Waste management at site.</li> </ul>
20.6.16	Jwalaji	Contractors/ staff/labors	Suggestions and trainings have been given to contractor for maintaining the Complaint, Wages Register and complaint drop boxes that must be available at site. Emergency numbers should be display at site. Housekeeping conditions need to be improved. Proper disposal of construction waste has to be done as per the EMP.
21.6.16	Shimla Mall Road Ext	Contractors/staff/labors	Importance of using safety gears on a regular basis, maintain attendance register, Hindrance register etc.

35. Trainings and Workshops given by the Contractors to the labors at site. The Contractors orient their staff and the labors on regular basis and the training conducted by them are enumerated below and are annexed at **Annexure 8 (b)**.

**Table 11: Details of Training**

S.N.	Programme category	Site	Participants	Date	Participants		
					Total	Female	Male
1	General Instructions before the start of work	Manali	Labors	30 <sup>th</sup> March, 16	90	20	80
2	Electrical Safety Training	Manali	Labors	28 <sup>th</sup> April, 16	82	14	68

S.N.	Programme category	Site	Participants	Date	Participants		
					Total	Female	Male
3	Work at Height	Manali	Labors	22 <sup>nd</sup> June, 16	74	12	62
5	Need for PPE and Documents maintenance at site	Jwalaji	Contractor, Labors and Supervisor	20 <sup>th</sup> June, 2016	30	10	20
6	Need for PPE and Documents maintenance at site	Shimla Mall Road Ext	Labors and Supervisor	21 <sup>st</sup> June, 2016	15	10	05
<b>Total</b>					<b>291</b>	<b>66</b>	<b>235</b>

### 13. Stakeholder Consultation

36. Public consultation with primary and secondary stakeholders has been conducted in the sub-project areas to understand the local issues and public views including possible impact of the project. The issues like, awareness and extent of the project and development components, benefits of project for the tourists as well as commercial interest, labor availability in the project area or requirement of outside labor involvement, local disturbances due to project construction work, water logging and drainage problem if any, drinking water problem, forest and sensitive area nearby the project site etc. (Details and Photographs are attached in **Annexure 7**)

### 14. Future Monitoring Action Plan:

37. In order to identify any social impacts, during the entire stage of Project implementation, the Safeguard Consultant of PMC/DSC will visit the project sites on regular basis. Activities follow in the next quarter is below:

- Consultations with local people for smooth implementation to be continued throughout the project implementation.
- Any unforeseen impact need to be documented and mitigated accordingly.
- Safeguard specialists will be mobilized at site, onsite trainings to the contractors will be given.
- Monitoring of gender concerning issues will be constantly carried out.
- The labors will be made aware about the health and safety issues.
- Constant monitoring of any catastrophic situation will be monitored. Any disaster happening at the site will be immediately attended to with full support from project implementers.
- If required, RP will be implemented. DSC Expert will assist to PIU for the same.

### 15. Community Based Tourism:

#### CBT Tranche 3 updates

- Approval received from the Government for undertaking CBT activities through PMU/PIU with support from PMC and DSC on 23<sup>rd</sup> March 2016. Approval received from ADB for undertaking CBT activities through hired experts in PMU and PIUs on 2<sup>nd</sup> May 2016.
- Surveys undertaken in Kangra, Chamba, Shimla, Mandi, Bilaspur and Kullu district for identification of Panchayats to implement CBT. The panchayats were nominated after discussion with the District Collector, Block Development Officers as well as Deputy Director Tourism in the 6 Districts. Thereafter, stakeholder consultations with representation from gram

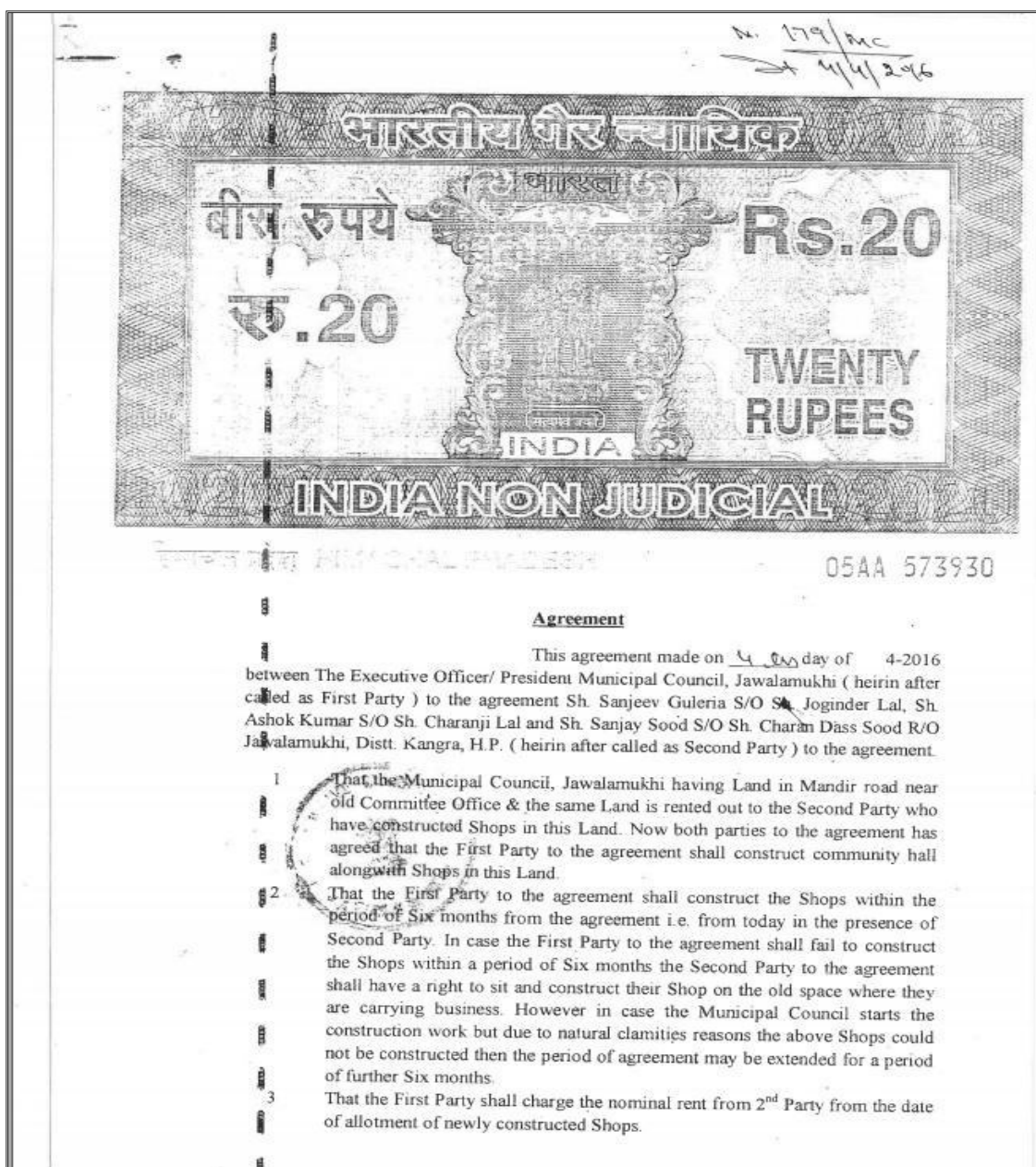
panchayats, Mahila Mandal/ SHG and tourism service providers were organized in the nominated panchayats and the survey questionnaire was filled. The findings from the stakeholder discussions are being analyzed for selection of panchayats.

- Between March to June 2016, survey has been conducted in 26 panchayats across the Kangra, Bilaspur, Chamba, Kullu, Solan, Shimla and Mandi. Total Participation in these Consultations stood at 439 persons which include 274 females and 165 males.
- The photographs are annexed at 11.

## **16. Lessons Learnt and Good Practices**

- All the DDRs and possibility of RPs are assessed & prepared after extensive consultation with stakeholders and APs (and possible DPs) under the program and are disclosed on the Program and ADB websites. The same have also been disclosed to the stakeholders, local community and DPs.
- All the Institutional Arrangements have been well established for compliance of ADB safeguard policy. Safeguard Specialists have been appointed in PMU/PIUs/PMC and DSCs for review and implementation of safeguard procedures.
- Informative signages about the project, its components and their corresponding cost have been placed at the project site for maintaining the transparency.
- The works are being done with minimum inconvenience to the local community and the tourists. The program team has explained the importance of short term inconveniences and long term benefits of the program to the public and people in general cooperate as they understand that the tourist inflow will be increased as outcome of the subprojects.
- Consultations, informal discussions, awareness generation and information dissemination is the regular practice, being adopted by all PMU/PMC/ PIUs and the DSCs. Meeting and FGDs have been carried out by NGOs, community development expert of PIU in the respective sub-project locations & its surrounding areas, where works are proposed and training has been given to start the livelihood activities through groups near the project areas.
- The Grievance registers as well as assets & labor details registers are maintained by the contractors on the sites to register grievances and other relevant information.
- Review meeting of Project units (PIU/ DSC/ PMC and PMU Level) are held on regular basis for reviewing the works. SLEC meetings are being organized on regular basis to review the progress of the works and its timely completion etc.
- Local labors are given priority for getting involved in the construction activities thus creating livelihood opportunities for the local s in the sub-project areas.
- Recycling of wastes is being paid attention to, wherever possible.
- Considering the Gender aspect, women representation is visible in the project units and also at construction sites. Further, meetings and FGDs are being carried out in respective locations.
- Welfare programs for women & children are being carried out by the contractors at the site. This process
- Community based tourism improvement programs are being carried out for improving livelihood of locals and their greater involvement in improving State tourism.
- All the relevant NOCs and Land ownership details are taken during finalization of Detailed Project Report.

## Annexure: 1 (a) MoU between MC and Sanjeev Guleria



Nº 0048987 0  
1  
6

## Himachal Government Judicial Paper

4 That the Municipal Council reserve their rights to increase the rent accordingly to the rent control act.

5 That the expression of the 2<sup>nd</sup> Party shall include their respective heirs, executor representatives and assigns.

6 That the 2<sup>nd</sup> Party is required to vacate the present possession within 15 days from today.

7 That at the time of handing over the possession of new Shops to the 2<sup>nd</sup> Party, the lease deed agreement has to be signed. The contents of the above agreement read over and explained to the parties and they admitted the same to be correct. The above said agreement is executed without any pressure under influence and with the consent of both the parties to the agreement. One copy of the agreement shall be given to the 2<sup>nd</sup> party.

Witness:-

1. Ashwani Singh  
Attorn. ✓

2. Rakesh Kumar  
Rakesh Kumar C/o W. No 5, J) mukhi ✓

Executant  
2<sup>nd</sup> Party  
Sanjeev Guleria S/o  
Sh. Joginder Lal  
D/o W. No 4, J) mukhi ✓

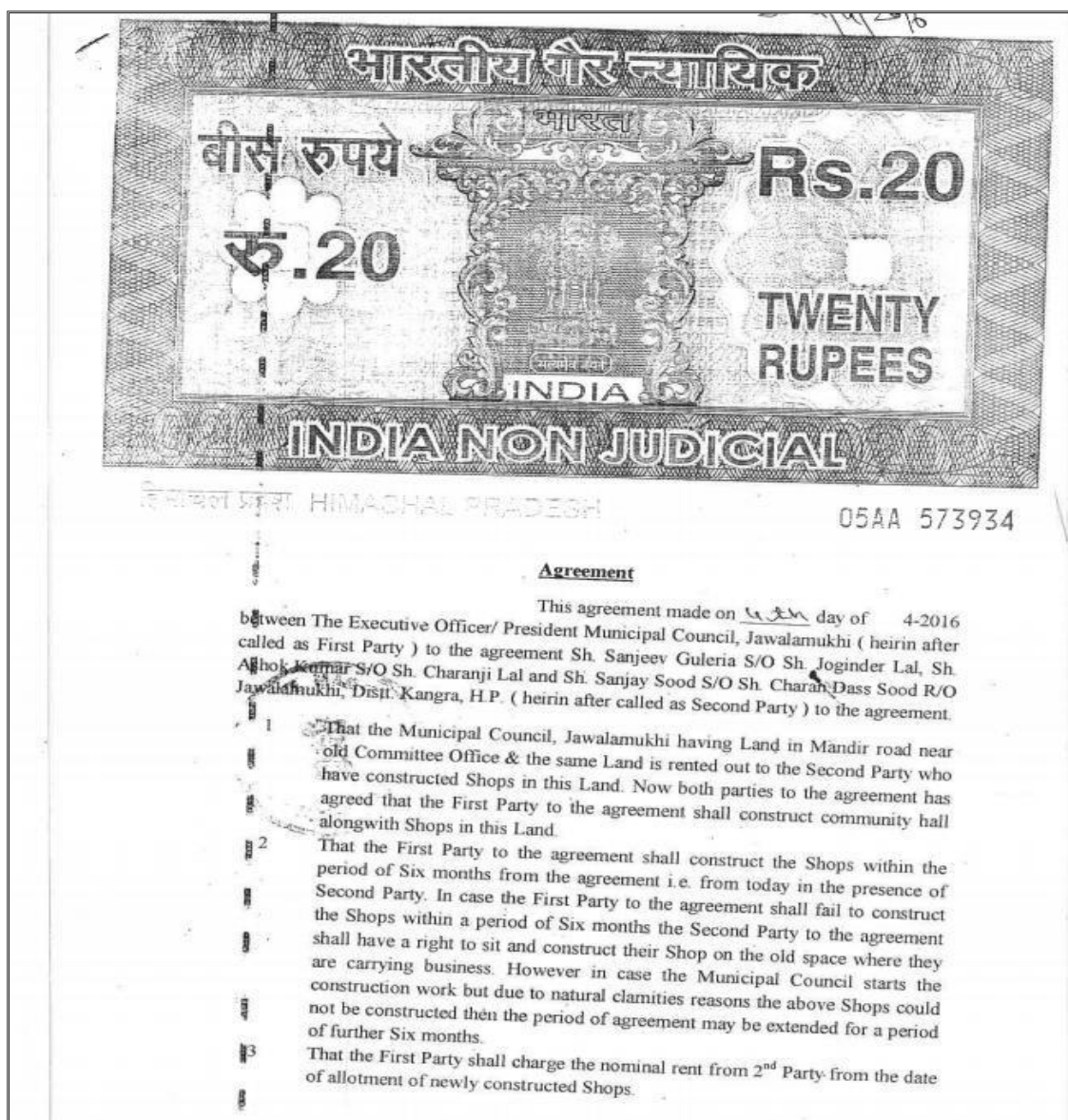
Executant  
1<sup>st</sup> Party  
President,  
Municipal Council, Jawalamukhi.  
Municipal Council  
Jawalamukhi (H.P.)

1<sup>st</sup> Party  
Executive Officer  
Municipal Council, Jawalamukhi.  
Municipal Council  
Jawalamukhi (H.P.)

NO. 4 A.C.  
Executive Magistrate  
Jawalamukhi



## Annexure 1(b): MoU between MC and Sanjay Sood





No. 0048988 2  
0  
1  
6

## Himachal Government Judicial Paper

4 That the Municipal Council reserve their rights to increase the rent accordingly to the rent control act.

5 That the expression of the 2<sup>nd</sup> Party shall include their respective heirs, executor representatives and assigns.

6 That the 2<sup>nd</sup> Party is required to vacate the present possession within 15 days from today.

7 That at the time of handing over the possession of new Shops to the 2<sup>nd</sup> Party, the lease deed agreement has to be signed. The contents of the above agreement read over and explained to the parties and they admitted the same to be correct. The above said agreement is executed without any pressure under influence and with the consent of both the parties to the agreement. One copy of the agreement shall be given to the 2<sup>nd</sup> party.

Witness:-

1 ANISH KUMAR SOOD  
Mittun

2 Rakesh Kumar Chowdhary S. J. mukhi

Executant  
2<sup>nd</sup> Party

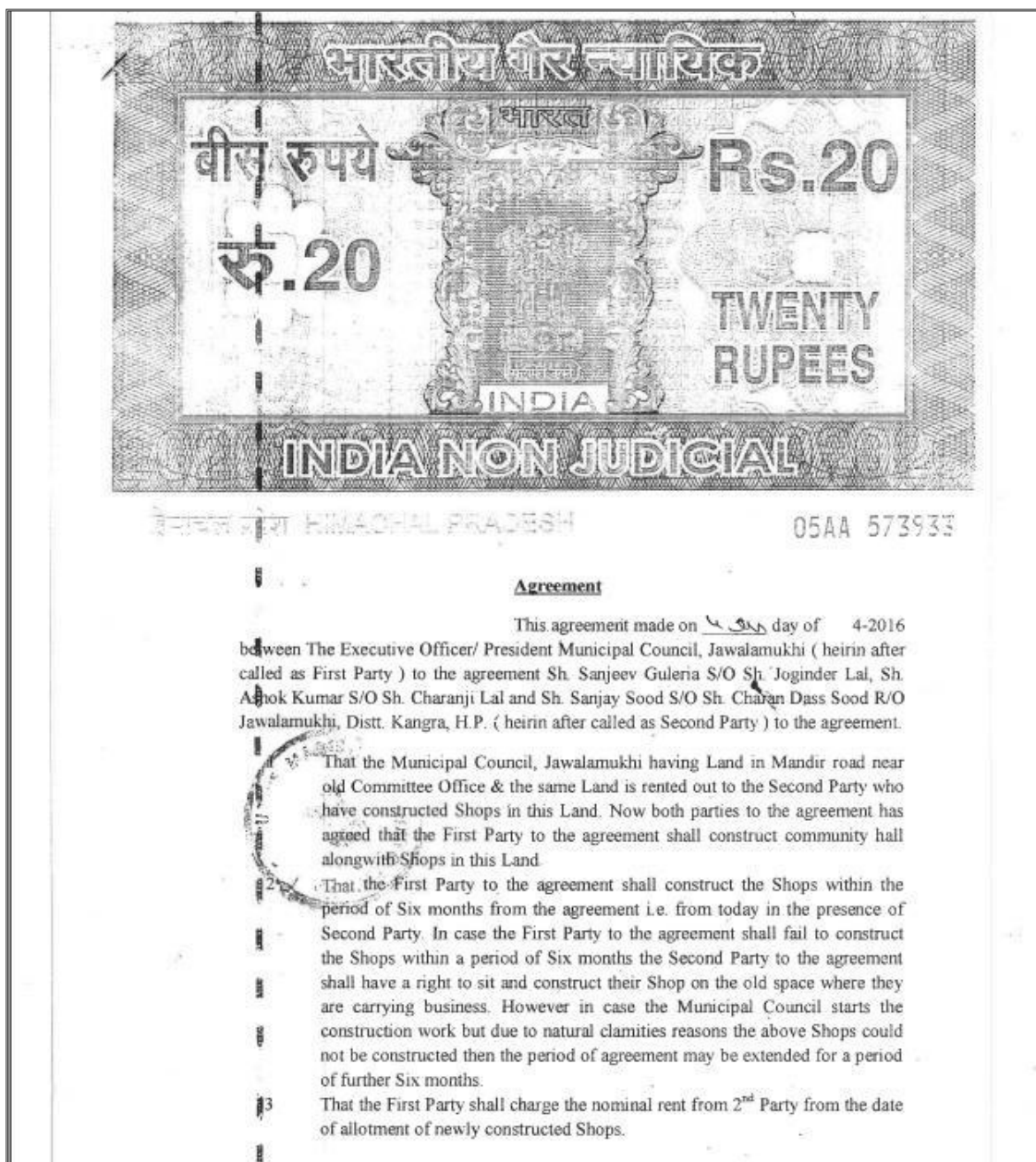
SANJAY SOOD  
s/o Katesh Phoran  
Dars Sood  
Word No. 2  
Mandir Road  
Jawal mukhi

Executant  
1<sup>st</sup> Party

President  
Municipal Council  
Jawal mukhi (H.P.)

1<sup>st</sup> Party  
Executive Officer,  
Municipal Council, Jawalamukhi

I.C. & A.G.  
Hence Attested  
20/6/2016  
Jawal mukhi

**ANNEXURE 1 (c) :MoU between MC and Ashok Kumar**

2  
0  
1  
6

No. 0048985

## Himachal Government Judicial Paper

4 That the Municipal Council reserve their rights to increase the rent accordingly to the rent control act.

5 That the expression of the 2<sup>nd</sup> Party shall include their respective heirs, executor representatives and assigns.

6 That the 2<sup>nd</sup> Party is required to vacate the present possession within 15 days from today.

7 That at the time of handing over the possession of new Shops to the 2<sup>nd</sup> Party, the lease deed agreement has to be signed. The contents of the above agreement read over and explained to the parties and they admitted the same to be correct. The above said agreement is executed without any pressure under influence and with the consent of both the parties to the agreement. One copy of the agreement shall be given to the 2<sup>nd</sup> party.

Witness:

1 Anish Kumar Sood  
[Signature]


2 Rakesh Kumar  
Rakesh Kumar C/O W. No 5, Jawalamukhi  
[Signature]

Executant  
2<sup>nd</sup> Party ✓  
Alok Kumar 870 St.  
Chiranjil Lal P/O  
Amli, Jawalamukhi

Executant  
1<sup>st</sup> Party ✓  
President,  
Municipal Council, Jawalamukhi.  
Municipal Council  
Jawalamukhi (H P)  
1<sup>st</sup> Party  
Executive Officer,  
Municipal Council, Jawalamukhi.

R.O.  
[Signature]  
26/6  
Jawalamukhi

## Annexure 2: Affidavit of DPs for Shifting before end of June in the presence of MC and Third Party



दस  
रुपये  
रु.10

TEN  
RUPEES  
Rs.10

INDIA NON JUDICIAL

हिमाचल प्रदेश HIMACHAL PRADESH 09AA 223395

AFFIDAVIT

We (1) Sanjeev Kumar, aged 42 years S/O Sh. Joginder Lal R/O Ward No-4, Javalamukhi (2) Sanjay Sood, aged 47 years S/O Sh. Charan Dass, R/O Ward No-2, Javalamukhi, (3) Ashok Kumar, aged 57 years S/O Sh. Charnji Lal, R/O Ward No-1 Javalamukhi do hereby solemnly affirm and declare on oath as follows :-

1. That we the above are the possessors as tenant of shops owned by Municipal Council Javalamukhi situated at Temple road near Old MC Office.

2. That we have agreed to vacate the shops for re-construction on dated 28th Jun 2016.

3. That as this is the peak season is going on for our business till the month of Jun 2016.

4. That all of us will vacate the shops on the said date and handed those over to MC, Javalamukhi.

5. That on support of our this affidavit kindly assure us to handed over the shops within the six month of the vacation after re-construction so that our next peak session runs smoothly.

Place : Javalamukhi Deponent1. Sanjeev Kumar  
2. Sanjay Sood  
3. Ashok Kumar

Dated : 22-04-2016.

Contd 2/-

2  
0  
1  
6

No. 0046569

Himachal Government Judicial Paper

-2-

The above named deponents do hereby further declare that the deposition made in above by us are true and correct to the best of our knowledge and belief and nothing has been concealed therein.

Identified by:-  
Attest it before me 20/07/2016  
Vani No-4, Javelanukhi

Deponent 1. Sanjay Kumar  
Sanjay Kumar

2. Ashok Kumar  
Ashok Kumar

3. Rajendra Kumar  
Rajendra Kumar

4. Sanjay Kumar  
Sanjay Kumar

5. Ashok Kumar  
Ashok Kumar

6. Rajendra Kumar  
Rajendra Kumar

7. Sanjay Kumar  
Sanjay Kumar

8. Ashok Kumar  
Ashok Kumar

9. Rajendra Kumar  
Rajendra Kumar

10. Sanjay Kumar  
Sanjay Kumar

11. Ashok Kumar  
Ashok Kumar

12. Rajendra Kumar  
Rajendra Kumar

13. Sanjay Kumar  
Sanjay Kumar

14. Ashok Kumar  
Ashok Kumar

15. Rajendra Kumar  
Rajendra Kumar

16. Sanjay Kumar  
Sanjay Kumar

17. Ashok Kumar  
Ashok Kumar

18. Rajendra Kumar  
Rajendra Kumar

19. Sanjay Kumar  
Sanjay Kumar

20. Ashok Kumar  
Ashok Kumar

21. Rajendra Kumar  
Rajendra Kumar

22. Sanjay Kumar  
Sanjay Kumar

23. Ashok Kumar  
Ashok Kumar

24. Rajendra Kumar  
Rajendra Kumar

25. Sanjay Kumar  
Sanjay Kumar

26. Ashok Kumar  
Ashok Kumar

27. Rajendra Kumar  
Rajendra Kumar

28. Sanjay Kumar  
Sanjay Kumar

29. Ashok Kumar  
Ashok Kumar

30. Rajendra Kumar  
Rajendra Kumar

31. Sanjay Kumar  
Sanjay Kumar

32. Ashok Kumar  
Ashok Kumar

33. Rajendra Kumar  
Rajendra Kumar

34. Sanjay Kumar  
Sanjay Kumar

35. Ashok Kumar  
Ashok Kumar

36. Rajendra Kumar  
Rajendra Kumar

37. Sanjay Kumar  
Sanjay Kumar

38. Ashok Kumar  
Ashok Kumar

39. Rajendra Kumar  
Rajendra Kumar

40. Sanjay Kumar  
Sanjay Kumar

41. Ashok Kumar  
Ashok Kumar

42. Rajendra Kumar  
Rajendra Kumar

43. Sanjay Kumar  
Sanjay Kumar

44. Ashok Kumar  
Ashok Kumar

45. Rajendra Kumar  
Rajendra Kumar

46. Sanjay Kumar  
Sanjay Kumar

47. Ashok Kumar  
Ashok Kumar

48. Rajendra Kumar  
Rajendra Kumar

49. Sanjay Kumar  
Sanjay Kumar

50. Ashok Kumar  
Ashok Kumar

51. Rajendra Kumar  
Rajendra Kumar

52. Sanjay Kumar  
Sanjay Kumar

53. Ashok Kumar  
Ashok Kumar

54. Rajendra Kumar  
Rajendra Kumar

55. Sanjay Kumar  
Sanjay Kumar

56. Ashok Kumar  
Ashok Kumar

57. Rajendra Kumar  
Rajendra Kumar

58. Sanjay Kumar  
Sanjay Kumar

59. Ashok Kumar  
Ashok Kumar

60. Rajendra Kumar  
Rajendra Kumar

61. Sanjay Kumar  
Sanjay Kumar

62. Ashok Kumar  
Ashok Kumar

63. Rajendra Kumar  
Rajendra Kumar

64. Sanjay Kumar  
Sanjay Kumar

65. Ashok Kumar  
Ashok Kumar

66. Rajendra Kumar  
Rajendra Kumar

67. Sanjay Kumar  
Sanjay Kumar

68. Ashok Kumar  
Ashok Kumar

69. Rajendra Kumar  
Rajendra Kumar

70. Sanjay Kumar  
Sanjay Kumar

71. Ashok Kumar  
Ashok Kumar

72. Rajendra Kumar  
Rajendra Kumar

73. Sanjay Kumar  
Sanjay Kumar

74. Ashok Kumar  
Ashok Kumar

75. Rajendra Kumar  
Rajendra Kumar

76. Sanjay Kumar  
Sanjay Kumar

77. Ashok Kumar  
Ashok Kumar

78. Rajendra Kumar  
Rajendra Kumar

79. Sanjay Kumar  
Sanjay Kumar

80. Ashok Kumar  
Ashok Kumar

81. Rajendra Kumar  
Rajendra Kumar

82. Sanjay Kumar  
Sanjay Kumar

83. Ashok Kumar  
Ashok Kumar

84. Rajendra Kumar  
Rajendra Kumar

85. Sanjay Kumar  
Sanjay Kumar

86. Ashok Kumar  
Ashok Kumar

87. Rajendra Kumar  
Rajendra Kumar

88. Sanjay Kumar  
Sanjay Kumar

89. Ashok Kumar  
Ashok Kumar

90. Rajendra Kumar  
Rajendra Kumar

91. Sanjay Kumar  
Sanjay Kumar

92. Ashok Kumar  
Ashok Kumar

93. Rajendra Kumar  
Rajendra Kumar

94. Sanjay Kumar  
Sanjay Kumar

95. Ashok Kumar  
Ashok Kumar

96. Rajendra Kumar  
Rajendra Kumar

97. Sanjay Kumar  
Sanjay Kumar

98. Ashok Kumar  
Ashok Kumar

99. Rajendra Kumar  
Rajendra Kumar

100. Sanjay Kumar  
Sanjay Kumar

101. Ashok Kumar  
Ashok Kumar

102. Rajendra Kumar  
Rajendra Kumar

103. Sanjay Kumar  
Sanjay Kumar

104. Ashok Kumar  
Ashok Kumar

105. Rajendra Kumar  
Rajendra Kumar

106. Sanjay Kumar  
Sanjay Kumar

107. Ashok Kumar  
Ashok Kumar

108. Rajendra Kumar  
Rajendra Kumar

109. Sanjay Kumar  
Sanjay Kumar

110. Ashok Kumar  
Ashok Kumar

111. Rajendra Kumar  
Rajendra Kumar

112. Sanjay Kumar  
Sanjay Kumar

113. Ashok Kumar  
Ashok Kumar

114. Rajendra Kumar  
Rajendra Kumar

115. Sanjay Kumar  
Sanjay Kumar

116. Ashok Kumar  
Ashok Kumar

117. Rajendra Kumar  
Rajendra Kumar

118. Sanjay Kumar  
Sanjay Kumar

119. Ashok Kumar  
Ashok Kumar

120. Rajendra Kumar  
Rajendra Kumar

121. Sanjay Kumar  
Sanjay Kumar

122. Ashok Kumar  
Ashok Kumar

123. Rajendra Kumar  
Rajendra Kumar

124. Sanjay Kumar  
Sanjay Kumar

125. Ashok Kumar  
Ashok Kumar

126. Rajendra Kumar  
Rajendra Kumar

127. Sanjay Kumar  
Sanjay Kumar

128. Ashok Kumar  
Ashok Kumar

129. Rajendra Kumar  
Rajendra Kumar

130. Sanjay Kumar  
Sanjay Kumar

131. Ashok Kumar  
Ashok Kumar

132. Rajendra Kumar  
Rajendra Kumar

133. Sanjay Kumar  
Sanjay Kumar

134. Ashok Kumar  
Ashok Kumar

135. Rajendra Kumar  
Rajendra Kumar

136. Sanjay Kumar  
Sanjay Kumar

137. Ashok Kumar  
Ashok Kumar

138. Rajendra Kumar  
Rajendra Kumar

139. Sanjay Kumar  
Sanjay Kumar

140. Ashok Kumar  
Ashok Kumar

141. Rajendra Kumar  
Rajendra Kumar

142. Sanjay Kumar  
Sanjay Kumar

143. Ashok Kumar  
Ashok Kumar

144. Rajendra Kumar  
Rajendra Kumar

145. Sanjay Kumar  
Sanjay Kumar

146. Ashok Kumar  
Ashok Kumar

147. Rajendra Kumar  
Rajendra Kumar

148. Sanjay Kumar  
Sanjay Kumar

149. Ashok Kumar  
Ashok Kumar

150. Rajendra Kumar  
Rajendra Kumar

151. Sanjay Kumar  
Sanjay Kumar

152. Ashok Kumar  
Ashok Kumar

153. Rajendra Kumar  
Rajendra Kumar

154. Sanjay Kumar  
Sanjay Kumar

155. Ashok Kumar  
Ashok Kumar

156. Rajendra Kumar  
Rajendra Kumar

157. Sanjay Kumar  
Sanjay Kumar

158. Ashok Kumar  
Ashok Kumar

159. Rajendra Kumar  
Rajendra Kumar

160. Sanjay Kumar  
Sanjay Kumar

161. Ashok Kumar  
Ashok Kumar

162. Rajendra Kumar  
Rajendra Kumar

163. Sanjay Kumar  
Sanjay Kumar

164. Ashok Kumar  
Ashok Kumar

165. Rajendra Kumar  
Rajendra Kumar

166. Sanjay Kumar  
Sanjay Kumar

167. Ashok Kumar  
Ashok Kumar

168. Rajendra Kumar  
Rajendra Kumar

169. Sanjay Kumar  
Sanjay Kumar

170. Ashok Kumar  
Ashok Kumar

171. Rajendra Kumar  
Rajendra Kumar

172. Sanjay Kumar  
Sanjay Kumar

173. Ashok Kumar  
Ashok Kumar

174. Rajendra Kumar  
Rajendra Kumar

175. Sanjay Kumar<


### Annexure 3: Letter issued by PIU to Contractor for carrying night works for minimization of Impact

<p align="center"><b>Infrastructure Development investment Program for Tourism</b>  <b>(ADB Loan No. 3223-IND)</b>  <b>Himachal Pradesh Tourism Development Board</b>  <b>PIU office, Dhaliyara Khad, Kangra.</b></p>	
<b>Tel: (01970)269337</b>	<b>Fax No. (01970)269337</b>
No. PIU/ IDIPT-HP/Dhaliara/HPTDB/13/1/2016- 3568- II	Dated: 31.03.2016
<p><b>To</b></p> <p>M/s AKS Engineers and Contractors-PK Construction Co. Joint Venture ( AKSEC-PKCC JV)          Sanjay Sadan, Chotta Shimla, Shimla, (H.P.)-171002.</p>	
<p><b>Sub: - Upgrading the Historic Urban Precincts and creating a Heritage Circuit at Jwalaji Town (Package No. HPTDB/13/1). Minimization of Resettlement &amp; Rehabilitation ( R &amp; R ) issue under Jwala ji Project.</b></p>	
<p>Sir,</p> <p>With reference to Project Director letter No. IDIPT-HP/3223-IND/13/1/2016-7482 dated 19.03.2016 regarding the above cited subject. it has been observed that during the execution of proposed works of drains and reconstructing the canopies works in day time will hamper the movement of pilgrimage/ tourists as well as local residents. Further the accessibility to shops which are settled on both sides of the road would be limited during the construction period which may lead to temporary livelihood disruption. Hence, it is requested to shift the construction hours after 10:00 PM/ closure of shops to 6:00 AM/ opening of shops to minimize the temporary livelihood impact and noise impact to nearby residents. You are requested to ensure that during night times (10: PM to 6:00 PM), noise level should not exceed 55 dB (A), as per Noise Pollution (Regulation &amp; Control) Rules, 2000 (attached).</p> <p>In addition to these, the following impact on livelihood and structures needs to be avoided:</p> <ol style="list-style-type: none"> <li>1. Work should be carried out in the particular day when shops are off/closed.</li> <li>2. You should maintain access to business (eg. Planks, keeping traffic flow, pedestrian access, no full street closure etc.)</li> <li>3. If the works is executed in day time, access would be made available for all the shops, so that livelihood is not hampered.</li> </ol> <p align="right">Contd.....</p>	

4. Special festival, business (local bazaar) etc. days will be strictly followed and works causing disturbance will not be carried out on these days.
5. During night works all the safety and health measures of workers as given in EMP should be strictly adhered to.

You are hereby requested to direct these issues before the execution of work.


Regards

  
Project Manager,  
PIU IDIPT-HP,  
Dhaliara Khad,  
Kangra.

\*D.A:- 1 Sheet.

Copy to: -

1. The Project Director, IDIPT-HP, U.S. Club Shimla.
2. The Team Leader, DSC IDIPT-HP, Dhaliara Khad, Kangra.
3. The Assistant Engineer (C), PIU, IDIPT-HP, Dhaliara Kangra. Er. Dharmender Sharma.

  
Project Manager,  
PIU IDIPT-HP,  
Dhaliara Khad,  
Kangra.

**Annexure 4: Concurrence Letter of Contractor to carry night works**

<b>M/s AKS Engineers &amp; Contractors</b> Sanjay Sadan, Chotta Shimla, Shimla, H.P.-171002 Tel.:- 0177-6450397 Email-aks.pkc07@gmail.com	
Ref. No. - AKS/JMD/2016-17	Dated:21-4-2016
To Project Manager PIU,IDIPT-HP, Dhaliara Khad, Kangra.	
Ref:- Project Manager, PIU/IDIPT-HP/Dhaliara/HPTDB/13/1/2016-3508-11 dated 31-3-2016 Sub:- Resettlement & Rehabilitation (R&R) issues under Jawalaji project.	
Sir	
With reference to your letter no 3508-11 dated 31/3/2016,it is submitted that we will strictly work as per your instructions and guidelines mentioned in the letter no. 3508/11 dated 31/3/16	
 Thanks and regards AKS-PKC (JV)	



**Annexure 5: Concurrence of Shopkeepers for carrying night Works**

मंदिर दर्शन के लिए आ रहे दर्शनार्थी को ध्यान में रखकर तथा मंदिर मार्ग के दोनों तरफ व्यवसाय कर रहे दुकानदारों के व्यवसाय को ध्यान में रखकर विभाग द्वारा दिए गए दिशा-निर्देश के अनुसार परियोजना में लगे दीर्घकालीन मंदिर मार्ग में नालों तथा कुत्तेपी का अगोचर रहने के समय किया जाएगा।

1	श्री. चरजी लाल खेद	
2	जय दुर्गा बैंगन बहा	
3	राजेश प्रसाद मण्डार	
4	शशि बैंगल स्वर	Pardeep Sharma
5	सुदनी गौतम तप	Atak Guteria
6	शेखी स्वर	
7	जितेश प्रसाद मण्डार	Sonu
8	कमल प्रसाद मण्डार	Kamal/Kishore -
9	तिलक राज प्रसाद मण्डार	Tilp Raj
10	नरेश दी सवाल	
11	MAYUR STUDIO	Anurag Singh
12	Sood Modess	
13	Gunjan Kumar	
14	Amalashree	
15	अमर चन्द	
16	RISHI CHAND	Rishichand
17	N. K. Electronics	
18	N. K. Electronics	Sunny

**Transcript**










To avoid the inconvenience to the Tourist/Pilgrims and surrounding Commercial establishment, Contractor will carry civil works in Mandir Marg at night times for renovation of Canopy and drain as per instruction of Project Management Units.

- 19) Sanjeev Sood c/o  
20) Sood Studio.  
21) Bhatia Clothhouse 2 - Basu  
22) Rajan & Company - Rishi Patel  
23) Goleti STORE - CK  
24) Kund Studio - Harman  
25) Jagota Communication - Shripal  
26) Peekay Times - Pawan Kumar  
27) Galerie Genie Line - Chauhan  
28) Atul Prasad Bhandari - Sanjay Sharma  
29) Gopal Prasad Bondar - Khopra  
30) अशोक प्रसाद कुमार - 24  
31) Ritesh electrical studio - I - Agarwal  
32) दुर्गा प्रसाद - 0 - कुमार  
33) Sankar Sonney Sankar  
34)

Agun Sharma  
 Shw.  
 Jant  
 De  
 Seema Kumar  
 Father  
 was  
 Sargan  
 SARGAN  
 Osho  
 Bander  
 Jant  
 Jant  
 29011 20A  
 Jant  
 20/01/2015  
 7032d.  
 Jant  
 Jant  
 Jant

**Annexure 6: Minutes of Meeting held on 3rd March, 2016****Minutes of Meetings****Date:** - 03.03.2016**Place:** - DSC, IDIPT-HP, Dhaliara Khad, Kangra (H.P.)**Topic Discussed:** Regarding Resettlement Plan of Jwala Ji Subproject

- Mitigation measures during execution of work to avoid impact of AP's
- Shifting of three No's shops prior to dismantle
- Health and safety issue
- Hindrances

Sr. No.	Name	Organization	Designation	Signature
1.	Sh. B.R.Chaudhary	PIU, IDIPT-HP	Project manager	
2.	Sh. B.S.Bhardwaj	DSC, IDIPT-HP	TEAM LEADER DSC	
3.	Mrs. Priyanka Khangta	PMU, IDIPT-HP	Safeguard Specialist PMU	
4.	Dr. Pratibha Joshi	PMC, IDIPT-HP	Social Gender Specialist PMC	
5.	Dr. Seema Srivastava	PMC, IDIPT-HP	ESS, PMC	
6.	Mr. Jyoti Dhari Singh	DSC, IDIPT-HP	SSC, DSC	
7.	Mr. Abhay Srivastava	DSC, IDIPT-HP	Env. Expert	
8.	Mr. Sandeep Kumar	DSC, IDIPT-HP	Support Engg.	
9.	Mr. Anur Singh Thakur	DSC IDIPT-HP	Support Engg.	

## Annexure 7: Details of Consultation

## 1. Consultations for Up-grading the Historic Urban precincts &amp; creating a Heritage Circuit at Jwalaji sub-project

Date of Consultation	Location	Participants	Issues Discussed	Summary of Consultation/ Decision taken
02.03.2016 & 03.03.2016	Gate No-1. Jwalaji Temple	Shopowners, Project Contractor, Labor	Proposal for night works, Health and Safety measures.	Meeting and discussion with project contractor regarding feasibility of night works from main gate to Temple to avoid disturbances to commercial establishment. They gave their assurance that they will follow the guidelines and all safety guidelines as per order/instruction given by PIU/DSC.  Consultant informed the shopowners about the latest decision for night works in the stretches to avoid temporary disturbances. All appreciated this decision and gave their assurance for cooperation during execution.
02.03.2016 & 03.03.2016	Municipal Council	AE,JE/ PMU / PMC/ PIU/DSC	Alternate shops for Tenants	MC officers gave assurance that alternate shops will be provided to the Tenants.
06.04.2016	Municipal Council office and Patwari office, Stretch from the gate No. 1 to the temple	PIU, PMU, Temple Trust, Municipal Council, Patwari, Contractor	Alternate shops for Tenants	For providing alternate shops to the shopkeepers a meeting was convened with the Municipal Council and the Temple Trust. Locations were identified and revenue records were seen.
18.04.2016	Gate No-1. Jwalaji Temple	Shopowners, Project Contractor, Labor	Proposal for night works, Health and Safety measures.	Contractor Ensured that night works will be done and manpower will be increased to complete the works in stipulated period of days.
20.04.2016	Gate No-1 Jwalaji Temple	Shopowners	Alternate shops for Tenants	Shopowners informed that they have alternate shops where they will be shifted. They suggested that new shops will be constructed before February, 2017. Consultant also informed the shopowners in the entire stretches that night works will be carried out to avoid the temporary disturbances so that their livelihood is not affected. All the shopkeepers appreciated the decision.



Date of Consultation	Location	Participants	Issues Discussed	Summary of Consultation/ Decision taken
20.6.16	Jwalaji	Contractor, labors (men & women), 2 APs, other shop owners and tourists	Implementation of safety measures & provisions of basic facilities.  Impact on APs, & possible alternatives.  The possible impact of construction to be undertaken, night work issue,	Contractor understands the concern & will abide by it, will improve on what is missing.  APs agreed to shift to alternative location but needs the shops at the earliest  Other shop owners & tourists accepted well the idea of changeover/renovation. Though some expressed little inconvenience.

	
Meeting with Affected Person at Jwalaji	Meeting with Affected Person near Jwalaji Temple
	
Meeting with Contractor at Jwalaji	Meeting with Affected Person at Jwalaji



## 2. Consultations for conserving prominent Temple Precincts & up-grading Urban Infrastructure for Tourism in Dharamshala sub-project

Date of Consultation	Place	Persons consulted	Topics of discussion	Outcome
06.1.2016	Existing parking at proposed Bhagsu Plaza site	1. Choukas Ram, tea shop 2. Ramesh, Subhas-drivers at taxi stand 3. Vinay Kumar-Parking contractor employee	Requirements of tourists and locals for development of tourism, suggestions for the project	There is extreme requirement of development of ample space for taxi stand, drinking water and rain shelter is required for tourists
	Bhagsu Nag Temple campus	1. Bihari Lal, restaurant shop 2. Cheta, Bihari Lal, Pujari and sewadar, Bhagsunag Temple 3. Ritesh, Tourist	Requirements of tourists and locals for development of tourism, suggestions for the project	Requirement of bath rooms and toilets separate for ladies and gents, there is langar hall and kitchen to be demolished and needs to be relocated at other place
	Fuwara Chowk	1. Poonam, vendor 2. Tripta Sahdev, shopkeeper 3. Rajneesh, visitor	Present use of chowk space and requirements of tourists and locals for development of tourism, suggestions for the project	Presently space is being used as Ram lila play during Dussehera festival, two vendors are doing their business here, visitors come here to rest a while and having snacks, fountain is not working since long, beautification of the area is required

Date of Consultation	Place	Persons consulted	Topics of discussion	Outcome
	Proposed facilities and parking at DC office	1. Prabhat Kumar, stamp vendor 2. Navneet Gupta, Advocate	Existing status of the old building and use of space, requirements of tourists and locals for development of tourism, suggestions for the project	Presently the old building is having few government offices and housing the temporary sitting arrangements (Chambers) of advocates and stamp vendors. New building is being constructed and those will be shifted in to new space after allotment
	Aghanjar Mahadev Temple	1. Madan Lal, Satish Kumar-business of slate stone near temple 2. Balbir Kumar, Narayan Das, Sita Ram, Shopkeepers at temple campus 3. Subhash Karan Kapoor, former head of temple trust	Existing status of temple, tourist facilities and tourist inflow at temple, requirements of tourists and locals for development of tourism, suggestions for the project	Presently 3 shops, old gate and pathway to temple are in deteriorating stage and needs refurbishment, parking is required, peak tourist season is April-June, a fair is observed for two days during Shivratri festival, a popular and peaceful place for tourists and pilgrims
	Proposed site of Bhagsu Cultural Center, near tourism department	1. Mr. Ashwani soni, Senior Manager, HPTDC, hotel Bhagsu 2. Ajit Singh, worker, HPTDC	Status and present use of land for Bhagsu cultural centre, requirement for facilities for tourists	Presently land is used as parking and some land is having small play area, land belongs to Tourism Department, parking is very much required for tourists
19.6.16	Aghanjar Mahadev Temple	Shopkeepers near the sub-project site and Tourists	Discussing possible impact on their livelihood Their thinking on the sub-project component & its impact	Parking area very much required. Better facilities would increase number of tourists & also improve daily earning. Shopkeepers ready to adjust to the situation, as there will be no direct impact on their livelihood.
	Fuwara Chowk	One single shopkeeper at the Fuwara Chowk	Information on the forthcoming sub-project	He understands that the area does not belong to him, and would look for alternative location once the work starts



**Photographs of Public Consultations during Detail Design**



Consultations at Bhagsu Parking site



Consultations at Bhagsu Plaza



Consultations at Bhagsu Nag Temple site



Consultation at Bhagsu Nag Temple



Consultations at HPTDC, hotel Bhagsu



Consultations at Fwara Chowk



Consultations at Proposed facilities and parking at  
DC office



Consultations at Aghanjar Mahadev Temple





Follow up Consultations at Aghanjar Mahadev

Follow up Consultations at Fuwara Chowk

### 3. Consultations for Restoration & Improvement of Chamunda & Brajeshwari Temple Precincts & Creation of Cultural Center for Tradition Arts & Crafts sub-projects

Date of Consultation	Place	Name of Person And Designation	Topics discussed	Outcome of the consultations
6.01.16	Chamunda Temple	Man Chandra, Shopkeeper, Khadib Gramodyog Kendra,	Scope of Work for sub-project and its benefits for the locals as well as to the tourists.	Shop on rent from Temple trust since 15-16 years, one post office and one govt. Ayurveda hospital also on rent, 6 rooms for stay of pilgrims, if structures are dismantled they will shift to other place. No issue of compensation
19.6.16	Chamunda Temple	Mr Jitendra Sharma, temple Trust Member, Shop owners near Parking, Tourists	Sub-project components & possible impacts on people in & around temple, including tourists	Discussions revealed that the area needed renovation. This will provide better infrastructure/amenities & hence increase the tourist outflow that will automatically positively effect on the livelihood of shopowners.
06.01.16	Nagrota Bagwan	H. Capt. Chunnilal, Village Rajiana (53 Miles)	Scope of Work for the sub-project and its benefits for the locals as well as to the tourists.	Proposed works are good, passage from proposed sites traverse to some habitations and a govt. Primary school, there is need of provide passage from sides of boundary wall, few trees present at site, which should be saved from cutting
06.01.16	Brajeshwari Temple	Mukesh, Ramdas, movable shopkeepers at proposed parking site at Brajeshwari Temple	Scope of Work for the sub-project and its benefits for the locals as well as to the tourists.	Temporary parking site is not having enough space for parking of vehicles during festival days, no drainage, sanitation and housekeeping arrangements, site becomes slushy during rainy days, movable shops can be shifted during proposed works.

Date of Consultation	Place	Name of Person And Designation	Topics discussed	Outcome of the consultations
04.03.16	Brajeshwari Temple	Ashwini Kumar, Shop no. 9 and Kuljeet Mehra, shop no. 7 and Ashok Kumar, Shop no. 6 on roof top of committee shopping complex in front of proposed parking site	Ownership and nature of deed of shops, willingness to shift the shops during construction works	Shops are on rent from committee @ Rs. 500 per month, willing to co-operate during construction works and ready to shift to other location if provided shops
04.03.16	Brajeshwari Temple	Pyarelal, vegetable and fruit shop, near Union Bank of India, Vegetable market	Nature of shops, working timings, acceptance of works and their willingness of co-operation during construction works	Most of the shops in vegetable market are temporary movable shops, they pay Rs. 20 per day to committee and willing to relocate to other place during construction works, market is closed on Sunday and timings are 8 am to 6 pm
	Brajeshwari Temple	Shankar Das, Sanjeev Kumar, shoes and gas and cooker repair shops, temporary and movable shopkeepers at main temple marg	Nature of shops, working timings, acceptance of works and their willingness of co-operation during construction works	Most of the shops in vegetable market are temporary movable shops, they pay Rs. 20 per day to committee and willing to relocate to other place during construction works, market is closed on Sunday and timings are 8 am to 6 pm
	Brajeshwari Temple	Ramesh, Pujari of Chakrakund temple	Present status of site and acceptance of works and their willingness of co-operation during construction works	Presently bathrooms and other structures and drainage at site is in poor state and renovation and rehabilitation is required and ready to co-operate during construction works

Date of Consultation	Place	Name of Person And Designation	Topics discussed	Outcome of the consultations
19.6.16	Brajeshwari Temple,	Temple Trust Members, Tourists, Vendors at different sub-project locations of Brajeshwari Temple	Possible impact of the sub-project component on the locals & tourists	Feel happy to see infrastructure/amenities development in the area. They would readily shift as the area does not belong to them. Problem is there in maintaining the amenities created. An infrastructure management plan is required.

### Photographs of Consultations



Consultations at proposed foot over bridge site near parking



Consultations at proposed pathway site near Union Bank Of India



Consultations at proposed pathway site on way to Brajeshwari temple



Consultations at proposed pathway site on way to Brajeshwari temple





Consultations at proposed parking site



Consultations at proposed parking site



Follow up consultations at Chamunda Temple



Follow up Consultation at Chakrakund Complex



Consultation with cleaners & tourists at Gupt Ganga Car Park



Consultation at Brajeshwari Car Park



Consultation at Mata Ka Baag

### 3. Consultations for Rejuvenation of Markandeya Temple Precincts & Provisions of Visitors Facilities sub-project

Date	Participants	Issue Discussed	Remarks
29.02.2016	Markandeya Parbandhank Seva Samiti	Scope of work were discussed as per the DPR and the requirements for the preparation of Social/ Environmental documents	The Samiti members requested to have a detailed discussion with the Samiti members and the shopkeepers.
04.03.2016	Markandeya Parbandhank Seva Samiti, Village Panchayat, Shopkeepers.	<ul style="list-style-type: none"> <li>Awareness and scope of the project and development components,</li> <li>Type of Losses and Entitlement Provision,</li> <li>Mitigation measures to avoid temporary losses.</li> <li>Procedure of Grievances Redress Mechanism,</li> </ul>	<ul style="list-style-type: none"> <li>The shopkeepers informed that they are paying Rs 800/m as a rent in the month of April (Baishakhi) and rest of the month rent is Rs100/meter. They are involved in these activities from 5 to 20 years.</li> <li>The Samiti members were aware of the scope of work and the same was reiterated. They showed the 11 months Contract that the existing shopkeepers have signed on renewable basis regularly. The MoU clearly states that for any developmental work the shop owner would temporarily shift the shop till the work is completed.</li> <li>The shopkeepers were already aware of the proposed project. The existing MoU signed with the shopkeepers and the Samiti members were discussed. They all in unison are agreeable to temporarily shifting during the construction phase without asking for any shifting cost. The only assurance they required from the Committee in written was that they would be offered on preference once the permanent shops were built.</li> </ul>
19.04.2016	Markandeya Parbandhank Seva Samiti, Village Panchayat, Shopkeepers.	Alternate Location for Tenants, Allotment of new shops of the Tenants, Operation and Maintenance of Project Assets.	<ul style="list-style-type: none"> <li>Shopkeepers informed that they all are agreed to shift the new location identified by the Committee and requested to provide new shops (Will be constructed by the project).</li> <li>Committee members informed that alternate location will be provided to them till the construction of new shops and one month rent will not be taken from them during shifting. The alternate location was identified and the shopkeepers showed their consent to temporarily shift to the new location. The decision was taken for considering their temporary disruption of livelihood during shifting.</li> </ul>



Date	Participants	Issue Discussed	Remarks
13.6.16	Temple Pradhan, Trust Shop Owners, Tourists	Possible impact of the sub-project components, regarding shifting & re-shifting	Alternate locations have been provided, they started running the shops, accept the idea of re-shifting, once new permanent shops are built. They do hope that there will be no loss in income.





### 5. Consultation for Conservation & Up-gradation of the Historic Precincts & Buildings in Mandi

Date	Participants	Issues Discussed	Remarks
29.02.16 & 01.03.16	Contractors & labors, PMU, PMC, DSC, PIU officials	Social Safety measures & use of safety equipment	First aid box to be made available at site, various registers to be prepared so that construction equipment, labor details, PPEs are well accounted. Proper access to be created at the location. Signages to be clearly displayed at locations.
11.06.16	Project Manager, PMC, DSC, PIU, officials, local residents & labors	Social Safeguard issues – its importance & implementation	All relevant registers to be updated, contact numbers of officials to be clearly displayed, need to pay attention on waste management at site, introduction of labor/children welfare programs at site if could be introduced. Promotion of local labors & particularly (local) women labors to be encouraged. Contractor has carried out awareness/training programs on safety issues, feels that it is much needed.



#### 4. Consultation for Creation of Centre for Traditional Arts & Crafts at Badagran near Manali

Date	Participants	Issues Discussed	Remarks
02.03.16	Contractors & labors, PMU, PMC, DSC, PIU officials	Social Safety measures & use of safety equipment	Muster rolls were available, insurance certificates, registration certificates, accident registers, safety gears were available. List of training needs requirement was to be prepared. Signages should also be in local language. The registers needed to be updated. Emergency nos. was to be displayed prominently.





**Annexure 8 (a): Photos of Labor Training at Project Site (facilitated by Safeguard Specialist)**

	
<p>Training &amp; awareness program at Jwalaji sub-project location</p>	
	
<p>Training &amp; awareness program at Mandi sub-project location</p>	
	
<p>Training &amp; awareness program at Manali sub-project location</p>	




**Annexure 8 (b): Photos of Labor Training at Project Site (facilitated by the Contractor)**



Trainings facilitated by the Safety Officer (Manali)



### Annexure 10: Photos of Safety Measures at sub-project sites

	
<p>Men working with Safety Uniforms on</p>	<p>Women working with Safety Uniforms on</p>
	
<p>Labors in safety belts &amp; other PPEs</p>	<p>Using Safety nets at work site</p>
	
<p>Fire Safety Measures at work site</p>	





At work with Safety Equipment



Facilities at work site



Safety Instructions at work site

### Annexure 11: CBT photographs

	
<p>Stakeholder Consultation in Bandhi Gram Panchayat, Mandi</p>	<p>Stakeholder Consultation in Bandla Gram Panchayat, Kangra</p>
	
<p>Stakeholder Consultation in Sarol Gram Panchayat, Chamba</p>	<p>Stakeholder Consultation in Shangarh Panchayat, Kullu</p>
	
<p>Stakeholder consultation in Jhukhala Gram Panchayat, Bilaspur</p>	<p>Stakeholder consultation in Basha Gram Panchayat, Solan</p>