The World Bank
Governance eTransformation Project (P121231)

Implementation Status & Results Report

Governance eTransformation Project (P121231)

EUROPE AND CENTRAL ASIA | Moldova | Transport & ICT Global Practice |
IBRD/IDA | Specific Investment Loan | FY 2011 | Seq No: 10 | ARCHIVED on 24-Dec-2015 | ISR21819 |

Implementing Agencies:

Key Dates

Key Project Dates

Bank Approval Date:09-Jun-2011

Effectiveness Date:28-Sep-2011

Planned Mid Term Review Date:12-May-2014

Actual Mid-Term Review Date:04-Mar-2014

Original Closing Date:31-Dec-2016

Revised Closing Date:31-Dec-2016

Project Development Objectives

Project Development Objective (from Project Appraisal Document)
The project development objective is to transform delivery of selected public services using ICTs. This objective will be achievedby: (i) improving leadership capacity, enabling environment and management of ICTs in the public sector; (ii) using a modern service delivery platform, and (iii) increasing transparency in the public sector.

Has the Project Development Objective been changed since Board Approval of the Project Objective?
No

Components

Name
Component 1: e-Leadership Capacity and Enabling Environment:(Cost $5.20 M)
Component 2: Shared Infrastructure and e-Services Development:(Cost $14.80 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Moderately Satisfactory	● Satisfactory
Overall Implementation Progress (IP)	● Moderately Satisfactory	● Satisfactory
Overall Risk Rating	--	● Low

Implementation Status and Key Decisions

1. The team would like to note good **implementation progress** under the project during the last 6 months resulting in near full commitments under the project and disbursement of targeted USD $2.5 million since the last mission. One of the key milestones under the project was successful implementation of MCloud II infrastructure. MCloud Contract: MCloud II has been installed and currently undergoing configuration.

2. The project is **meeting all of the results and project implementation targets**. The project continues outstanding work on monitoring and evaluation of project performance.

3. Project **implementation priorities** during the next 6 months include continued implementation of remaining e-Services and ensuring sound institutional continuity and sustainability of the eGC.

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Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	--	🟠 Substantial
Macroeconomic	--	--	🟠 Substantial
Sector Strategies and Policies	--	--	🟢 Low
Technical Design of Project or Program	--	--	🟢 Low
Institutional Capacity for Implementation and Sustainability	--	--	🟡 Moderate
Fiduciary	--	--	🟢 Low
Environment and Social	--	--	🟢 Low

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Stakeholders	--	--	● Moderate
Other	--	--	--
Overall	--	--	● Low

Results

Project Development Objective Indicators

▸ Citizen uptake of e-government services (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	7.00	30.30	30.30	25.00
Date	01-Nov-2010	01-May-2015	31-Aug-2015	31-Dec-2016

▸ User Perception of Quality of Public Services (%) (Percentage, Core)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	66.30	66.30	60.00
Date	09-Jun-2011	01-May-2015	31-Aug-2015	31-Dec-2016

▸ Direct project beneficiaries (Number, Core)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	306565.00	353929.00	300000.00
Date	09-Jun-2011	01-May-2015	31-Aug-2015	31-Dec-2016

◢ Female beneficiaries (Percentage, Core Supplement)

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	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	51.60	52.58	50.00

Overall Comments

Intermediate Results Indicators

▶ Public support for e-Government (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	53.00	69.00	69.00	70.00
Date	01-Nov-2010	01-May-2015	31-Aug-2015	31-Dec-2016

▶ People trained under the project (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	1877.00	2084.00	2000.00
Date	09-Jun-2011	01-May-2015	31-Aug-2015	31-Dec-2016

▶ Data sets available on the Open Government Data website (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	50.00	829.00	865.00	600.00
Date	09-Jun-2011	01-May-2015	31-Aug-2015	31-Dec-2016

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▸ Uptake of shared e-Government infrastructure (M-Cloud) (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	35.82	46.26	25.00
Date	09-Jun-2011	01-May-2015	31-Aug-2015	31-Dec-2016

▸ Visits to Government Services Portal (Number, Custom)

|	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	510668.00	600755.00	400000.00
Date	09-Jun-2011	01-May-2015	31-Aug-2015	31-Dec-2016

Overall Comments

Data on Financial Performance

Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P121231	IDA-50000	Effective	USD	20.00	20.00	0.00	12.61	5.84	63%
P121231	TF-11741	Closed	USD	1.49	1.48	0.00	1.48	0.00	100%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P121231	IDA-50000	Effective	09-Jun-2011	01-Jul-2011	28-Sep-2011	31-Dec-2016	31-Dec-2016
P121231	TF-11741	Closed	17-Feb-2012	17-Feb-2012	17-Feb-2012	31-Dec-2012	31-Dec-2012

Cumulative Disbursements

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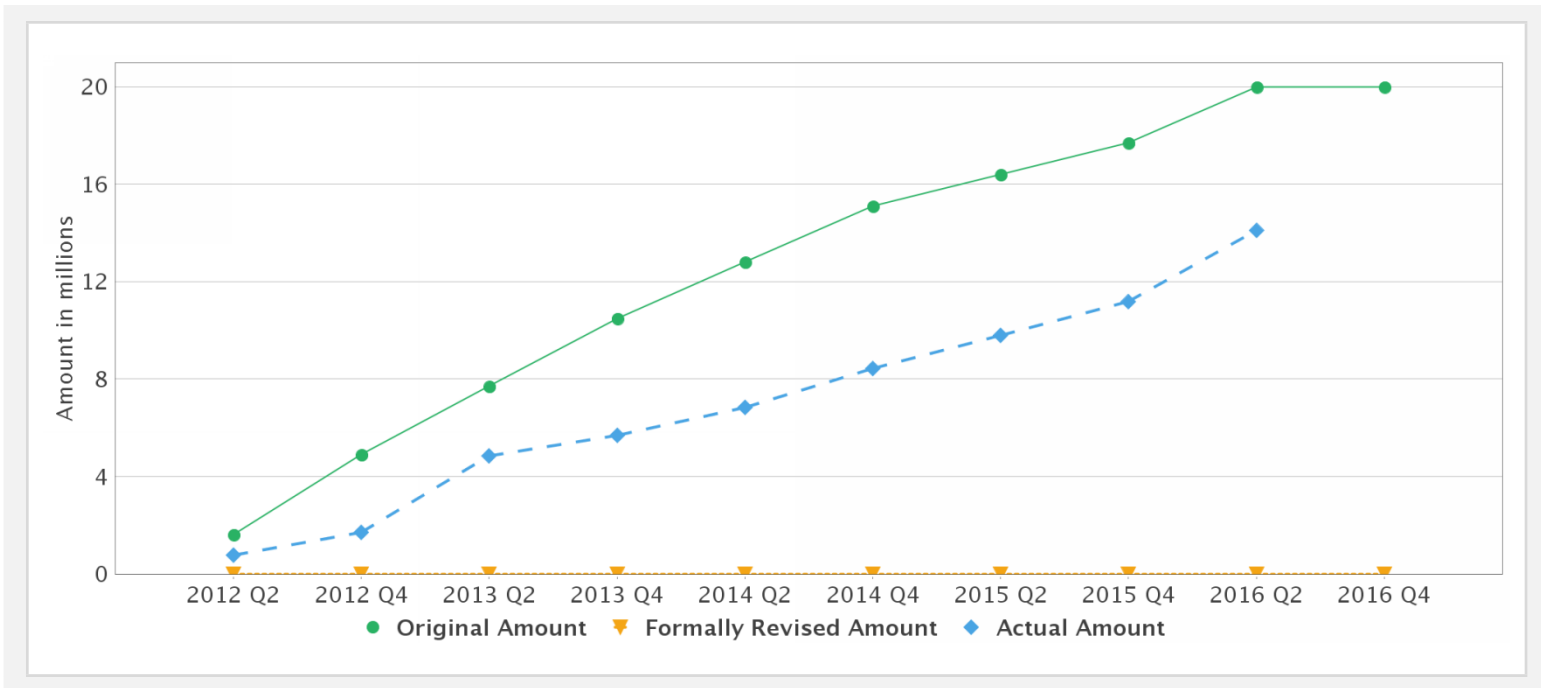
Restructuring History

Level 2 Approved on 22-Sep-2015

Related Project(s)

There are no related projects.