The World Bank
Governance eTransformation Project (P121231)

Implementation Status & Results Report

Governance eTransformation Project (P121231)

EUROPE AND CENTRAL ASIA | Moldova | Global Information/Communications Technology Global Practice | IBRD/IDA | Specific Investment Loan | FY 2011 | Seq No: 9 | ARCHIVED on 26-Jun-2015 | ISR19877 |

Implementing Agencies:

Key Dates

Key Project Dates

Board Approval date:09-Jun-2011   Effectiveness Date:28-Sep-2011

Planned Mid Term Review Date:12-May-2014   Actual Mid-Term Review Date:04-Mar-2014

Original Closing Date:31-Dec-2016   Revised Closing Date:31-Dec-2016

Project Development Objectives

Project Development Objective (from Project Appraisal Document)
The project development objective is to transform delivery of selected public services using ICTs. This objective will be achievedby: (i) improving leadership capacity, enabling environment and management of ICTs in the public sector; (ii) using a modern service delivery platform, and (iii) increasing transparency in the public sector.

Has the Project Development Objective been changed since Board Approval of the Project Objective?
No

Components

Name
Component 1: e-Leadership Capacity and Enabling Environment:(Cost $5.20 M)
Component 2: Shared Infrastructure and e-Services Development:(Cost $14.80 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Moderately Satisfactory	● Moderately Satisfactory
Overall Implementation Progress (IP)	● Moderately Unsatisfactory	● Moderately Satisfactory
Overall Risk Rating	● Low	● Low

Implementation Status and Key Decisions

This ISR covers the main findings, results, issues and actions of the latest implementation support mission held in Chisinau, Moldova from March 30 to April 3, 2015.

The project is at the end of its third year of implementation. Current disbursement is US$9.67 million from IDA funds. Total commitments have reach $17.7 million with the signature of the MCloud Phase 2.

Project implementation priorities during the next 6 months include continued effort dedicated to the implementation of the remaining e-Services and ensuring sound institutional continuity and sustainability of eGC. Implementation of MCloud Phase II is in process.

Project implementation of all other activities under Component 1 and 2 are on target. Significant accomplishments took place with the implementation of interoperability, enabling platforms, migration to M-Cloud, and e-Services.

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Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	● Moderate	● Moderate
Macroeconomic	--	● Moderate	● Moderate
Sector Strategies and Policies	--	● Low	● Low
Technical Design of Project or Program	--	● Low	● Low
Institutional Capacity for Implementation and Sustainability	--	● Low	● Low
Fiduciary	--	● Low	● Low
Environment and Social	--	● Low	● Low
Stakeholders	--	● Moderate	● Moderate
Other	--	--	--
Overall	--	● Low	● Low

Results

Project Development Objective Indicators

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▸ Citizen uptake of e-government services (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	7.00	22.00	30.30	25.00
Date	01-Nov-2010	06-Oct-2014	01-May-2015	31-Dec-2016

▸ User Perception of Quality of Public Services (%) (Percentage, Core)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	64.00	66.30	60.00
Date	09-Jun-2011	06-Oct-2014	01-May-2015	31-Dec-2016

▸ Direct project beneficiaries (Number, Core)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	227213.00	306565.00	300000.00
Date	09-Jun-2011	06-Oct-2014	01-May-2015	31-Dec-2016

◢ Female beneficiaries (Percentage, Core Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	50.40	51.60	50.00

Overall Comments

Intermediate Results Indicators

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▶ Public support for e-Government (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	53.00	65.00	69.00	70.00
Date	01-Nov-2010	06-Oct-2014	01-May-2015	31-Dec-2016

▶ People trained under the project (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	1057.00	1877.00	2000.00
Date	09-Jun-2011	06-Oct-2014	01-May-2015	31-Dec-2016

▶ Data sets available on the Open Government Data website (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	50.00	767.00	829.00	600.00
Date	09-Jun-2011	06-Oct-2014	01-May-2015	31-Dec-2016

▶ Uptake of shared e-Government infrastructure (M-Cloud) (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	27.00	35.82	25.00
Date	09-Jun-2011	06-Oct-2014	01-May-2015	31-Dec-2016

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▶ Visits to Government Services Portal (Number, Custom)

|	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	353002.00	510668.00	400000.00
Date	09-Jun-2011	06-Oct-2014	01-May-2015	31-Dec-2016

Overall Comments

Data on Financial Performance

Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed		Disbursed
P121231	IDA-50000	Effective	USD	20.00	20.00	0.00	9.69	8.88		48%
P121231	TF-11741	Closed	USD	1.49	1.48	0.00	1.48	0.00		100%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P121231	IDA-50000	Effective	09-Jun-2011	01-Jul-2011	28-Sep-2011	31-Dec-2016	31-Dec-2016
P121231	TF-11741	Closed	17-Feb-2012	17-Feb-2012	17-Feb-2012	31-Dec-2012	31-Dec-2012

Cumulative Disbursements

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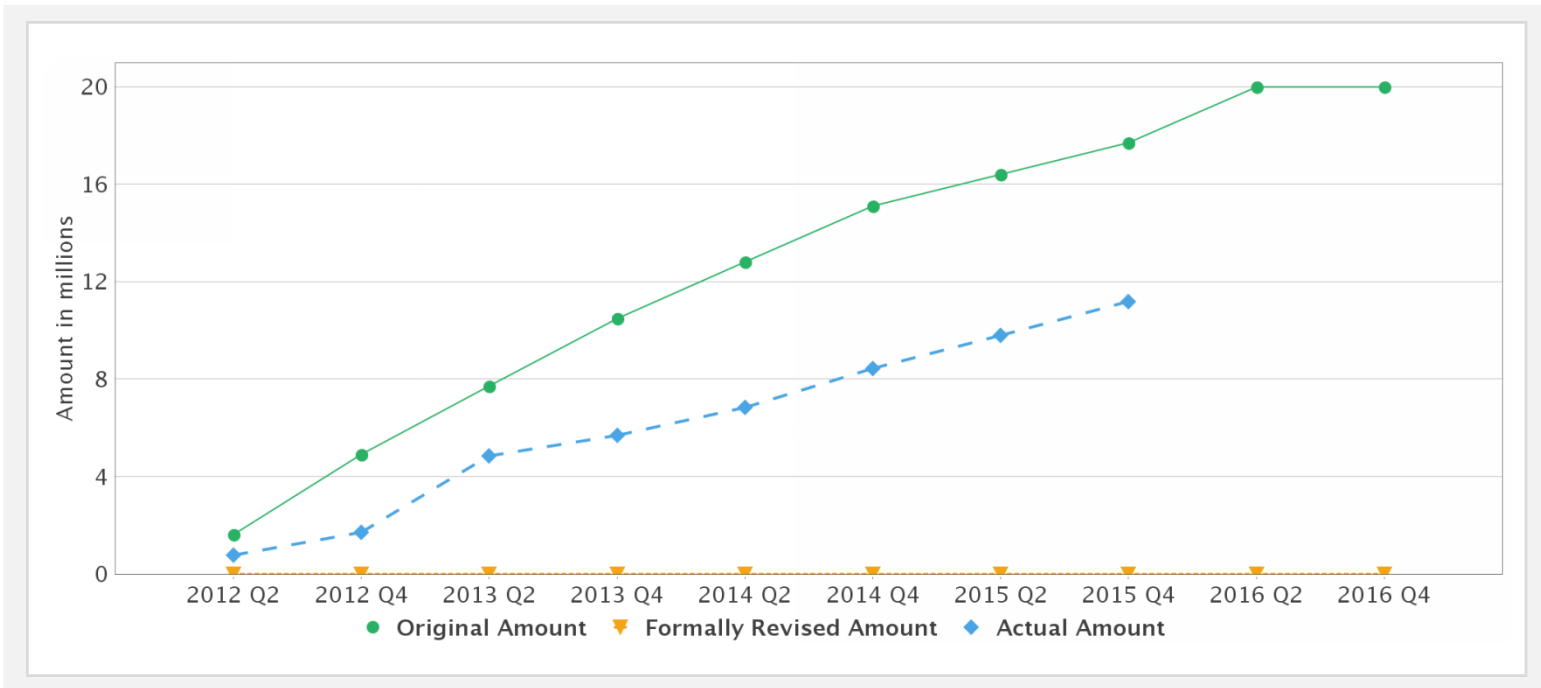
Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.