The World Bank

Implementation Status & Results
Moldova
Governance eTransformation Project (P121231)

Operation Name: Governance eTransformation Project (P121231)	Project Stage: Implementation	Seq.No: 1	Status: ARCHIVED	Archive Date:
	Country: Moldova	Approval FY: 2011		
Product Line: IBRD/IDA	Region: EUROPE AND CENTRAL ASIA	Lending Instrument: Specific Investment Loan		
Implementing Agency(ies):				

Key Dates

Board Approval Date	09-Jun-2011	Original Closing Date	31-Dec-2016	Planned Mid Term Review Date	10-Mar-2014	Last Archived ISR Date
Effectiveness Date		Revised Closing Date	31-Dec-2016	Actual Mid Term Review Date		

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project development objective is to transform delivery of selected public services using ICTs. This objective will be achieved by: (i) improving leadership capacity, enabling environment and management of ICTs in the public sector; (ii) using a modern service delivery platform, and (iii) increasing transparency in the public sector.

Has the Project Development Objective been changed since Board Approval of the Project?

○ Yes   ◉ No

Component(s)

Component Name	Component Cost
Component 1: e-Leadership Capacity and Enabling Environment	8.00
Component 2: Shared Infrastructure and e-Services Development	15.00

Overall Ratings

	Previous Rating	Current Rating
Progress towards achievement of PDO		Satisfactory
Overall Implementation Progress (IP)		Satisfactory
Overall Risk Rating		Substantial

Implementation Status Overview

Although the project is in the start-up phase and the team is building the foundations for a long term success, the early results are quite encouraging:

-        Strengthened commitment to Open Government: As a first move towards increased transparency and open government, the Government of Moldova launched an Open Government Data initiative which now has 213 data sets from 17 agencies available online (http://data.gov.md). The portal has had more than 10,000 visitors and almost 20,000 downloads in less than five months since the launch on April 15, 2011. The Ministry of Finance published a spreadsheet of more than one million lines on this portal, detailing all

public spending data from the past five years.
-         Strengthened e-government leadership and institutional capacity: E-Government Center at the State Chancellery is fully operational and staffed with a team of high caliber professionals, and recognized as the leading institution by the rest of government and by the private sector. CIO and CTO Councils and various working groups have been established.
-         International partnerships and knowledge exchanges with e-government leaders such as Singapore, Estonia, USA, Austria, Belgium, Korea, Finland and India have been established. Through a South-South TF grant a high-level delegation from Moldova visited India in early August 2011. In addition, Moldova is already sharing its knowledge with countries like Tajikistan (Tajik delegation visited Moldova in mid-August).
-         Multi-donor partnerships are evolving, with USAID, UNDP, the Dutch Government contributing to the e-transformation agenda.
-         GeT Project Financing Agreement (FA) was signed on July 1, 2011 (within 3 weeks of Board approval).
-         The Parliament ratified the FA on July 28 (within 4 weeks of FA signing).
-         The Client is making necessary steps for meeting the effectiveness conditions before the deadline of October 1
-         Several major tenders are under way (G2C Portal, first 4 e-Services, M-Cloud Phase 1). The delivery is expected in early 2012, shortly after the project becomes effective.
-         The project has disbursed a total of US$471,453 as of September 6 (23.57% of the PPA amount of US$2.0 mln). Another US$ 297,028 (15% of the PPF) is estimated to be disbursed before the expiration of the PPF on November 1.

THE FOLLOWING ARE THE KEY RESULTS OF THE LAST VISIT:

-         The team reached an agreement with the government on the Scope of the proposed Dutch Trust Fund (TF) as well as Bank#s administration, supervision and TA budget. A Concept Note reflecting the discussions was developed and agreed with counterparts during the visit (currently being revised due to reduced timeframe, from 3 years to 1 year of implementation, see details in Annex 4);
-         Reviewed the progress with fulfilling effectiveness conditions and facilitated actions to avoid potential delays (see Annex 2 for details);
-         Discussed and commented on the latest draft Project Operational Manual;
-         Discussed the Client's vision and plans related to developing Open Government and Open Data, and facilitated the visit of Hans Rosling, a world-famous champion of open data;
-         Organized a knowledge sharing event #Dialogue on the role of CIOs in eTransformation and Open Government# for members of the CIOs Council in Moldova with participation of leading international open government experts, including Andrew McLaughlin, Neil Dickover, Jeff Kaplan and others.
-         Contributed to the preparation of the highly successful TechCamp on Open Government organized by the Government of Moldova, the U.S. State Dept and USAID on July 15 and 16 (the Bank also arranged for one of the key trainers and made introductions to others).
-         Closely worked with the newly recruited eGC staff (Training coordinator, Lawyer, M&E Coordinator), reviewed and provided feedback on their planned activities.

Locations

Country	First Administrative Division	Location	Planned	Actual
Moldova	Municipiul Chisinau	Chisinau		✓

Results

Project Development Objective Indicators

Indicator Name	Core	Unit of Measure		Baseline	Current	End Target
Citizen uptake of e-government services	☐	Percentage	Value	7.00	7.00	25.00
			Date	01-Nov-2010	03-Sep-2011	31-Dec-2016
			Comments	Survey done by the Institute for Public Policy and Magenta in 2010	Estimated, more recent survey has not been done yet	At project closing date
User Perception of Quality of Public Services (%)	☒	Percentage	Value	0.00	0.00	60.00
			Date	09-Jun-2011	03-Sep-2011	31-Dec-2016
			Comments	As of Board date, no survey was done on the quality of e-Gov portal	As of first ISR date, no survey was done on the quality of e-Gov portal	At project closing date
Total number of transactions of the main public service targeted by the project	☒	Number Sub Type Supplemental	Value			
			Date			
			Comments			
Direct project beneficiaries	☒	Number	Value	0.00	0.00	300000.00
			Date	09-Jun-2011	03-Sep-2011	31-Dec-2016
			Comments			
Female beneficiaries	☒	Percentage Sub Type Supplemental	Value	0.00	0.00	50.00
			Date			
			Comments			

Intermediate Results Indicators

Indicator Name	Core	Unit of Measure		Baseline	Current	End Target
Public support for e-Government	☐	Percentage	Value	53.00	53.00	70.00
			Date	01-Nov-2010	03-Sep-2011	31-Dec-2016
			Comments			
People trained under the project	☐	Number	Value	0.00	0.00	2000.00
			Date	09-Jun-2011	03-Sep-2011	31-Dec-2016
			Comments			
Data sets available on the Open Government Data website	☐	Number	Value	50.00	213.00	600.00
			Date	09-Jun-2011	03-Sep-2011	31-Dec-2016

Indicator Name	Core	Unit of Measure		Baseline	Current	End Target
			Comments	At Board date	At first ISR	At the project completion date
Uptake of shared e-Government infrastructure (M-Cloud)	☐	Percentage	Value	0.00	0.00	25.00
			Date	09-Jun-2011	07-Sep-2011	31-Dec-2016
			Comments	At Board date	At first ISR	At the project completion date
Visits to Government Services Portal	☐	Number	Value	0.00	0.00	400000.00
			Date	09-Jun-2011	07-Sep-2011	31-Dec-2016
			Comments	at Board approval	at first ISR	

Data on Financial Performance (as of 07-Jul-2011)

Financial Agreement(s) Key Dates

Project	Loan No.	Status	Approval Date	Signing Date	Effectiveness Date	Closing Date
P121231	IDA-50000	Not Effective	09-Jun-2011	01-Jul-2011		31-Dec-2016

Disbursements (in Millions)

Project	Loan No.	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P121231	IDA-50000	Not Effective	XDR	12.70	12.70	0.00	0.00	12.70	0.00

Disbursement Graph

Key Decisions Regarding Implementation

Ensure project effectiveness by September 30

Restructuring History

There has been no restructuring to date.

Related Projects

There are no related projects.