INTEGRATED SAFEGUARDS DATASHEET
APPRAISAL STAGE

I. Basic Information
Date prepared/updated: 04/14/2011   Report No.: AC6241

1. Basic Project Data

Country: Moldova	Project ID: P121231
Project Name: Governance eTransformation Project	
Task Team Leader: Oleg V. Petrov	
Estimated Appraisal Date: April 15, 2011	Estimated Board Date: June 9, 2011
Managing Unit: TWICT	Lending Instrument: Specific Investment Loan
Sector: Public administration- Information and communications (80%);Information technology (10%);Telecommunications (10%)	
Theme: Administrative and civil service reform (50%);Other public sector governance (20%);Export development and competitiveness (10%);Infrastructure services for private sector development (10%);Technology diffusion (10%)	
IBRD Amount (US$m.): 0.00 IDA Amount (US$m.): 20.00 GEF Amount (US$m.): 0.00 PCF Amount (US$m.): 0.00 Other financing amounts by source: BORROWER/RECIPIENT 3.00 3.00	
Environmental Category: C - Not Required	
Repeater []	
Is this project processed under OP 8.50 (Emergency Recovery) or OP 8.00 (Rapid Response to Crises and Emergencies)	Yes [ ] No [ ]

2. Project Objectives
The project development objective is to transform delivery of selected public services using ICT. This objective will be achieved by: (i) improving leadership capacity, enabling environment and management of ICTs in the public sector; (ii) using a modern service delivery platform, and (iii) increasing transparency in the public sector.

3. Project Description
The proposed project (in the form of SIL or APL IDA credit of about US$23 million) will have two components:

 Component 1: e-Leadership Capacity and Enabling Environment (US$ 8.0 million)

  The main objective of this component is to carry out the changes in processes needed to transform the way Government delivers its services to citizens and businesses. Because civil servants in ministries and agencies are in charge of these processes, a large training

program is included to catalyze mindset changes and process re-engineering in the ministries involved in delivering the services electronically.

   Component 2: Shared Infrastructure and E-Services (US$ 15.0 million)

   The main objective of this component is to create a common infrastructure and mechanism for rapid deployment of ICT-enabled public services. It will finance the acquisition of a shared computing infrastructure and development of the systems needed to deliver Government services electronically. The component will also finance the development of specific e-services which will transform the way the Government provides public services to population, will increase quality, reduce costs and improve ministries effectiveness.

4. Project Location and salient physical characteristics relevant to the safeguard analysis
The project will work inside existing government offices in the cities country wide.

5. Environmental and Social Safeguards Specialists
   Mr Arcadie Capcelea (WBIVP)

6. Safeguard Policies Triggered	Yes	No
Environmental Assessment (OP/BP 4.01)		**X**
Natural Habitats (OP/BP 4.04)		**X**
Forests (OP/BP 4.36)		**X**
Pest Management (OP 4.09)		**X**
Physical Cultural Resources (OP/BP 4.11)		**X**
Indigenous Peoples (OP/BP 4.10)		**X**
Involuntary Resettlement (OP/BP 4.12)		**X**
Safety of Dams (OP/BP 4.37)		**X**
Projects on International Waterways (OP/BP 7.50)		**X**
Projects in Disputed Areas (OP/BP 7.60)		**X**

II. Key Safeguard Policy Issues and Their Management

A. Summary of Key Safeguard Issues

1. Describe any safeguard issues and impacts associated with the proposed project. Identify and describe any potential large scale, significant and/or irreversible impacts:
n/a

2. Describe any potential indirect and/or long term impacts due to anticipated future activities in the project area:
n/a

3. Describe any project alternatives (if relevant) considered to help avoid or minimize adverse impacts.
n/a

4. Describe measures taken by the borrower to address safeguard policy issues. Provide an assessment of borrower capacity to plan and implement the measures described.
n/a

5. Identify the key stakeholders and describe the mechanisms for consultation and disclosure on safeguard policies, with an emphasis on potentially affected people.
n/a

B. Disclosure Requirements Date

Environmental Assessment/Audit/Management Plan/Other:
  Was the document disclosed **prior to appraisal?**
  Date of receipt by the Bank
  Date of "in-country" disclosure
  Date of submission to InfoShop
  For category A projects, date of distributing the Executive
  Summary of the EA to the Executive Directors

Resettlement Action Plan/Framework/Policy Process:
  Was the document disclosed **prior to appraisal?**
  Date of receipt by the Bank
  Date of "in-country" disclosure
  Date of submission to InfoShop

Indigenous Peoples Plan/Planning Framework:
  Was the document disclosed **prior to appraisal?**
  Date of receipt by the Bank
  Date of "in-country" disclosure
  Date of submission to InfoShop

Pest Management Plan:
  Was the document disclosed **prior to appraisal?**
  Date of receipt by the Bank
  Date of "in-country" disclosure
  Date of submission to InfoShop

* If the project triggers the Pest Management and/or Physical Cultural Resources, the respective issues are to be addressed and disclosed as part of the Environmental Assessment/Audit/or EMP.

If in-country disclosure of any of the above documents is not expected, please explain why:

C. Compliance Monitoring Indicators at the Corporate Level (to be filled in when the ISDS is finalized by the project decision meeting)

The World Bank Policy on Disclosure of Information

Have relevant safeguard policies documents been sent to the World Bank's Infoshop?	N/A
Have relevant documents been disclosed in-country in a public place in a form and language that are understandable and accessible to project-affected groups and local NGOs?	N/A

All Safeguard Policies	
Have satisfactory calendar, budget and clear institutional responsibilities been prepared for the implementation of measures related to safeguard policies?	N/A
Have costs related to safeguard policy measures been included in the project cost?	N/A
Does the Monitoring and Evaluation system of the project include the monitoring of safeguard impacts and measures related to safeguard policies?	N/A
Have satisfactory implementation arrangements been agreed with the borrower and the same been adequately reflected in the project legal documents?	N/A

D. Approvals

Signed and submitted by:	*Name*	*Date*
Task Team Leader:	Mr Oleg V. Petrov	04/11/2011
Environmental Specialist:	Mr Arcadie Capcelea	04/11/2011
Social Development Specialist		
Additional Environmental and/or		
Social Development Specialist(s):		

Approved by:		
Sector Manager:	Mr Deepak Bhatia	04/14/2011
Comments:		