Land Acquisition and Resettlement Due Diligence Report

Document stage: Draft for consultation Project number: 42229-016 March 2018

BHU: Secondary Towns Urban Development Project -Sarpang (including Shechamthang satellite town)

Sarpang Water Supply Development Project (Contract Package-SM/UWS/002); and

Development of Shechamthang Local Area Plan Infrastructure: Roads, Drainage and Water Supply Project (Contract Package-SM/UR/001)

Prepared by the Department of Urban Development and Engineering Services, Ministry of Works & Human Settlement, Royal Government of Bhutan for the Asian Development Bank. The views expressed herein do not necessarily represent those of the ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

CURRENCY EQUIVALENTS

as of 16 March 2018)

Currency unit	_	Ngultrum (Nu)
Nu1.00	=	\$0.015
\$1.00	=	Nu65.040

ABBREVIATIONS

ADB	=	Asian Development Bank
BSR	=	Bhutan Schedule of Rates
CBSWM	=	community-based solid waste management
CCM	=	cabinet committee meeting
CWR	=	clear water reservoir
DDR	=	due diligence report
DDS	=	due diligence study
DEO	=	district engineering office
FHH	=	female headed households
GAD	=	gender and development
GRC	=	grievance redressal committee
GSB	=	granular sub-base
LAGC	=	Local Area Grievance Committee
LAP	=	local area plan
MOWHS	=	Ministry of Works and Human Settlement
PAF	=	project affected families
PAPs	=	project-affected persons
PAVA	=	property assessment and valuation agency
PIU	=	project implementation unit
PMU	=	project management unit
PPTA	=	project preparatory technical assistance
PRCS	=	progressive research & consultancy services
RENEW	=	Respect, Educate, Nurture and Empower Women (NGO)
RGoB	=	Royal Government of Bhutan
RWSS	=	rural water supply schemes
SPS	=	Safeguard Policy Statement
Thromde	=	Municipalities

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I. BACKGROUND

1. Under the Secondary Towns Urban Development Project (STUDP) the ADB will provide a \$10 million loan to the Royal Government of Bhutan for developing water and sewerage infrastructure in three secondary towns of Bhutan-Sarpang (Shechamthang), Samdrup Jongkhar (including Dewathang) and Trashigang (including Rangjung). The government will supplement the loan with \$2 million contribution. STUDP will develop 7 subprojects in three thromdes. The subprojects include water supply, sewerage system, transport (urban roads), and storm water drainage. The provision of adequate, reliable and safe water and sewerage systems will lead to substantial environmental improvements, including health benefits to the target population.

2. The project is designed to achieve balanced and environmentally sustainable urban development in the identified priority towns (Sarpang, Trashigang and Samdrup Jongkhar) by harnessing mixed-development approaches that integrate the natural terrain and resources in urban planning, design, and construction. The outcome will be increased quality, reliability, and sustainability of urban infrastructure. This report undertakes due diligence to assess the impact of proposed sub-projects on land acquisition and resettlement for proposed subprojects in Sarpang (Sarpang) and Shechamthang (Ranibagan).

3. The Ministry of Works and Human Settlements (MOWHS) acting through its' Water and Sanitation Division, Department of Engineering Services will be the executing agency. A program management unit, established in the MOWHS, will be responsible for planning, implementation, monitoring and supervision, and coordination of all activities under the project. The project implementing unit established under the Sarpang dzongkhag (district administration) will be the implementing agency and will be responsible for the daily coordination and execution of the project.

II. SCOPE OF THE REPORT

4. The report covers two subprojects to be implemented in Sarpang: (i) the Sarpang water supply development project; and (ii) development of the core town area of Shethamthang Local Area Plan (LAP)- this includes the development of infrastructure for the Shechamthang LAP through land pooling. This due diligence report (DDR) examines whether the safeguard measures for these two sub-projects have been carried out in accordance with the ADB's Safeguard Policy Statement (SPS 2009).

5. The dzongkhag (district) administration has planned a new commercial and residential town in Sarpang known as Shechamthang (Ranibagan). Shechamthang is located across the Sarpang river from the existing town of Sarpang Tar. The Shechamthang LAP was planned by the dzongkhag. using the technique of land readjustment to get an orderly alignment of plots and to provide space for urban infrastructure like roads, drains, water supply.¹ However, due to budget constraints the development of the LAP could not be undertaken by the dzongkhag till now.

¹ The dzongkhag pooled land with 112 households for planning of the LAP, wherein these existing land owners donated 30% of their land to the dzongkhag administration in lieu of the provision of improved urban infrastructure and services. Of these 93 land owners (629 people) owned plots in the ADB funded portion of the local area plan. Of these 93 households, 14 households lost non-land assets (trees/ structures) located in the donated portion of land. The compensation for these losses was negotiated with the land owners by the government and was paid in May 2017. The process of land pooling began as early as 2011 and was not initiated in anticipation of ADB funding.

STUDP will support the development of the core area Shechamthang/Ranibagan LAP, comprising roads, drains and water supply infrastructure.

6. The scope of this DDR includes: (i) conducting the land acquisition and resettlement due diligence for the two subprojects in Sarpang dzongkhag; and (iii) providing an independent third party evaluation on the land donation (land pooling) and negotiated settlement carried out for the development of the Shechamthang/ Ranibagan LAP.² The latter includes a review of the social preparation and assessment of the adequacy of project preparatory work of the LAP of Shechamthang where land pooling activities were advanced and completed prior to project implementation. The specific objectives for undertaking the DDR are to:

- (i) Assess the situation of land availability for both subprojects;
- (ii) Review the adequacy of the project preparation in consultation with project management unit (PMU), Sarpang project implementation unit (PIU) and the project affected persons in Shechamthang;
- (iii) Validate information on land pooling with affected families; identify any gaps or grievances about land acquisition and compensation;
- (iv) ascertain the availability and clearance of land for development;
- (v) Prepare remedial measures if required, both in terms of policy and implementation arrangements; and
- (vi) Identify social issues, benefits, impact and mitigation of the proposed subprojects.

7. The contents of this DDR include the following: (i) description of the proposed subprojects; (ii) land acquisition and resettlement due diligence; (iii) summary of public consultation activities undertaken; (iv) summary of issues and mitigations discussed during consultations; and (v) conclusions and recommendations. Proof of ownership of land for the various components of the Sarpang water supply scheme are provided in Appendix 1 to this document.

8. The relevant laws and regulations of the government and that of the ADB's Safeguards Policy statement (SPS) are the basis for the review. The involuntary resettlement policy principle of the SPS states: "to develop procedures in a transparent, consistent, and equitable manner if land acquisition is through negotiated settlement to ensure that those people who enter into negotiated settlements will maintain the same or better income and livelihood status."

III. RELEVANT POLICIES

9. In terms of land acquisition, the Project will be governed by the ADB's Safeguards Policy Statement (2009)—particularly with regards to voluntary donation, Land Act of Bhutan 2007 and the *Land Pooling Rules of the Kingdom of Bhutan 2009*, for land pooling and for structures on the Land-Revision thereof (2009). The ADB policy specifies that required safeguards measures include: (i) full consultation with landowners and any non-title affected people on site selection; (ii) ensuring that voluntary donations do not severely affect the living standards of affected people, and are linked directly to benefits for the affected people, with community sanctioned measures to replace any losses that are agreed through verbal and written record by affected people; (iii) any voluntary "donation" will be confirmed through verbal and written record and verified by an independent third party such as a designated nongovernment organization (NGO) or legal authority (land pooling in Bhutan falls under this category); and (iv) having adequate grievance redress mechanisms in place.

² The third party review has been carried out by Tarayana Foundation, a Thimphu based NGO.

- 10. Land Pooling will be guided by the following principles:³
 - (i) All affected persons (titled and non-titled) will be fully informed and consulted on land pooling sites, compensation, entitlements, and resettlement assistance if applicable;
 - (ii) Lack of formal legal land title is not a bar for compensation and assistance;
 - (iii) Land pooling contributions will be confirmed by written records signed by the landowners;
 - (iv) Agreement from 100% landowners is required for land pooling;
 - (v) Land pooling contributions will be kept at similar percentages to the extent possible and will not exceed 30%;
 - (vi) Plot owners contributing to land pooling will directly benefit from roads and drainage, and water supply and sewerage connections. During consultation, landowners will be informed by the Government of the project's implementation schedule and the expected timeframe for the delivery of benefits;
 - (vii) Land Pooling will not severely affect living standards of affected persons and the following measures will be ensured:
 - (a) Land pooling will exclude traditional villages;
 - (b) Land pooling will exclude land with residential and commercial structures; and
 - (c) Land pooling will minimize shifts in land plot owned. Only land rendered inefficient from the perspective of agriculture or for future structures will be considered for shifting. Landowner agreements will be required prior to shifting the location of plots and the reallocated plot will be within the same Local Area Plan;
 - (viii) The Government will not allocate surplus land from the local area to finance land pooling; and
 - (ix) The Government, to the extent possible, will include Government land to reduce land pooling contributions.

A. Land Act of Bhutan, 2007

1. On land acquisition

11. The land acquisition on private land will be governed by the relevant policies extracted from the Land Act of Bhutan 2007. These provisions are not applicable to STUDP as sub-projects do not require land acquisition.

- (i) Clause: 143: The Government may provide substitute land or cash payment, or both, as compensation;
- (ii) Clause: 144: Acquisition of land shall entail a fair compensation; and
- (iii) Clause: 146: Acquisition of the land occupied by religious monuments shall be avoided.

2. On mode of compensation for land acquired

- Clause: 147: The landowner shall have the discretion to opt for substitute land or cash compensation offered by the Government in case of the land being acquired from rural area;
- (ii) Clause: 148: In case of the land acquired in Thromde, the landowner shall be provided cash compensation. If the land to be acquired is the only plot owned by

³ Land Pooling Rules of the Kingdom of Bhutan 2009.

the landowner in the Thromde, the Government shall consider a substitute land in the same Thromde. If the value of substitute land is inadequate additional cash compensation shall be provided subject to the value of land; and

(iii) Clause: 150: Upon acquisition, if the remaining land parcel is less than 10 decimals, such land both in Thromde and rural areas shall be acquired.

3. Location of substitute land

(i) Clause 155: The location of substitute land to be allotted in the rural areas shall be in order of preference of *same village, gewog and dzongkhag.*

4. Appropriate substitute land

(i) Clause 156: The Government shall ensure to provide the landowners with a substitute land commensurate to the value of land acquired.

5. Taking over acquired land

(i) Clause 158: The land under acquisition shall be taken over only after registering the substitute land in the name of the affected landowner or the cash compensation has been made to the landowner.

B. ADB's Resettlement Policy

- 12. ADB's involuntary resettlement safeguards are based on the following principles:
 - Screen the project early to identify past, present and future involuntary resettlement impacts and risks. Determine the scope of resettlement planning through a survey and/or census of displaced persons, including a gender analysis, specifically related to resettlement impacts and risks;
 - (ii) Carry out meaningful consultations with affected persons, host communities, and concerned nongovernmental organizations (NGO). Inform all displaced persons of their entitlements and resettlement options. Ensure their participation in planning, implementation and monitoring and evaluation of resettlement programs. Pay particular attention to the needs of vulnerable groups, especially those below the poverty line, the landless, the elderly, women and children and indigenous peoples, and those without legal title to land, and ensure their participation in consultations. Establish a grievance redress mechanism (GRM) to receive and facilitate resolution of the affected persons' concerns. Support the social and cultural institutions of displaced persons and their host population. Where involuntary resettlement impacts and risks are highly complex and sensitive, compensation and resettlement decisions should be preceded by a social preparation phase;
 - (iii) Improve, or at least restore, the livelihoods of all displaced persons through (a) land-based resettlement strategies when affected livelihoods are land based where possible or cash compensation at replacement value for land when the loss of land does not undermine livelihoods, (b) prompt replacement of assets with access to assets that of equal or higher value, (c) prompt compensation at full replacement cost for assets that cannot be restored, and (d) additional revenues and services through benefit sharing schemes where possible;
 - (iv) Provide physically and economically displaced persons with needed assistance, including the following: (a) If there is relocation, secured tenure to relocation land,

better housing at resettlement sites with comparable access to employment and production opportunities, integration of resettled persons economically and socially into their host communities, and extension of project benefits to host communities; (b) transitional support and development assistance, such as land development, credit facilities, training, or employment opportunities; and (c) civic infrastructure and community services, as required;

- (v) Improve the standards of living of the displaced poor and other vulnerable groups, including women, to at least national minimum standards. In rural areas provide them with legal and affordable access to land and resources, and in urban areas provide them with appropriate income sources and legal and affordable access to adequate housing;
- (vi) Develop procedures in a transparent, consistent, and equitable manner if land acquisition is through negotiated settlement to ensure that those people who enter into negotiated settlements will maintain the same or better income and livelihood status;
- (vii) Ensure that displaced persons without titles to land or any recognizable legal rights to land are eligible for resettlement assistance and compensation for loss of non-land assets;
- (viii) Prepare a resettlement plan elaborating on displaced persons' entitlements, the income and livelihood restoration strategy, institutional arrangements, monitoring and reporting framework, budget and time-bound implementation schedule; and
- (ix) Disclose a draft resettlement plan, including documentation of the consultation process in a timely manner, before project appraisal, in an accessible place and a form and language(s) understandable to affected persons and other stakeholders.

IV. OVERVIEW OF SARPANG

13. Sarpang town is divided into three zones, namely, Shechamthang (Ranibagan), Sarpang Tar and Sarpang bazaar. Sarpang is the most important dzongkhag in the southern region of Bhutan. It is strategically placed on the Indo-Bhutan border adjoining the Indian state of Assam. Sarpang town is one of the oldest towns in the country with access to motor roads as early as in 1950s. It is also the administrative center for the dzongkhag and located at about 32 kilometers (km) to the west of Gelephu. In the past Sarpang was the seat of administration for southern Bhutan and housed the office of Commissioner. It became the dzongkhag headquarters in late 1980s.

14. Sarpang town presently accommodates a population of 4,000 inclusive of Shechamthang. The population is spread out over an area of approximately 2.74 square kilometres (sq. kms.) The overall population of Sarpang dzongkhag is 34,426 within 12 Gewogs and 172 villages.⁴ The area at present could be characterized as an agglomeration of scattered pockets of residential, institutional and administrative settlements, each with varying population and density patterns.

15. Sarpang dzongkhag is administratively supported by one dungkhag⁵ (Gelephu), which is a southern border town located 33 km from Sarpang tar. The dzongkhag has a domestic airport recently established in Gelephu dungkhag (sub-district). In the same locality there is also a hot spring known for its special healing properties.

⁴ A gewog is a block. 2012. National Statistics Bureau and Asian Development Bank. Bhutan Living Standards Survey. Thimphu.

⁵ Subdistrict.

A. Demographic

16. The overall demographics of Sarpang town consist of (51.28%) male and (48.72%) female. Literacy rates are higher for males at 85.63% compared with females 68.69% as shown in Table 1.

17. The population of Sarpang town (excluding Shechamthang area) in the year 2005^6 was 2,619 and is expected to reach 5,000 by the year 2020 considering a compound growth rate of 4.41% per annum.⁷

	Catego	ry	Total		
Gender	ler Male 1,343 (51.28%)				
	Female	1,276 (48.72%)	2,619 (100%)		
Education		L			
Male	Literate	1,043 (85.63%)	1,809		
Female	-	766 (68.69%)			
Male	Illiterate	175 (14.37%)	524		
Female		349 (31.31%)			

 Table 1: Demographic Information⁸

Source: Poverty and Social Analysis (PSA) conducted under Project Preparatory Technical Assistance (2016)

B. Health

18. There are two hospitals in the dzongkhag, 10 basic health units (BHU), 11 outreach clinics (ORC) and one traditional medical unit. Regarding water-borne diseases, the Sarpang hospital has confirmed that they have records of sickness such as diarrhoea or gastrointestinal diseases. This indicates that the water quality may not be potable and may require boiling for consumption purposes.

C. Education

19. In Sarpang dzongkhag, there are three higher secondary schools, two middle secondary schools, six lower secondary schools, 11 primary schools, 64 non-formal education facilities, one private school, four extended class rooms (ECRs), one vocational training institute (VTI), Sershong institute of civil engineering, one sanskrit patshala (school) and nine monastic schools.

D. Local economy

20. Sarpang dzongkhag is a regional headquarter and is identified as one of the key service centers in the entire region. With its potential to be established as an institutional hub, Sarpang dzongkhag can support the industrial activities which are currently being planned through recent opening of 756 acre Jigmeling Industrial estate located 16km from the main town. Sarpang dzongkhag has a very high potential to develop as a service centre due to its nearness to the

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⁶ 2005. Population and Housing Census of Bhutan. Royal Government of Bhutan. Thimphu.

⁷ 2008. Ministry of Works and Human Settlements. Bhutan National Urbanization Strategy, 2008. Thimphu.

⁸ 2005. Population and Housing Census of Bhutan. Royal Government of Bhutan. Thimphu.

Indian border, the growth center of Gelephu⁹ and through its status as an administrative headquarter. It can house institutes that could support the industrial development that is planned along the Sarpang-Gelephu corridor.

V. PROJECT DESCRIPTION

A. Sarpang Water Supply Development Project

21. Sarpang town is divided into three zones, namely, Shechamthang (Ranibagan), Sarpang Tar and Sarpang bazaar. Currently there are two gravity schemes namely- Lharing scheme (13.5. km length) and Kamikhola Scheme (2.3 km length) of which the latter is seasonal (during summer only). Of the three zones, water is currently supplied only to Sarpang Tar in a rationed manner. Residents of Sarpang bazaar have tapped the water themselves from the Kamikhola or seasonal streams while Shechamthang residents get water from the Rural Water Supply Schemes (RWSS).

22. There is enough water supply from the Lharing Chhu source but the existing water supply system is not functioning optimally due to poor operation and maintenance. The government in 2017 completed the construction of Water Treatment Plant and provision of household connections in Sarpang Tar. The water treatment plant is located on government land (Map 8) The STUDP will complete the water supply system by developing water transmission infrastructure to ensure water supply in the main town area (Sarpang tar) and the proposed satellite town (Shechamthang).

1. Sarpang Water Supply

23. The proposed subproject to be financed under STUDP includes the following components for Sarpang water supply package:

- (i) Construction of reinforced cement concrete (RCC) grit chamber near intake at Lharing Chhu;
- (ii) Construction of 16.053 km ductile iron raw water main from source to existing water treatment plant;
- (iii) Construction of river crossing (8 meters [m]); and
- (iv) Construction of 2 RCC Break pressure tanks (10 cubic meters each) along the main transmission line using ductile iron pipes and fittings with barbed wire fencing and gate.

24. The construction of the water treatment plant (WTP) to service the town is currently ongoing and is being financed from the 2017-2018 annual budget for Sarpang dzongkhag.

25. The following map shows the proposed water supply system and location of various components of the subproject.

⁹ These are identified strategic towns located along the border with India, which have high potential as centers for trade and manufacturing.



Map 1: Proposed Water Supply System for Sarpang

Source: PMU, STUDP: derived from Google earth.



Map 2: Water Transmission line alignment



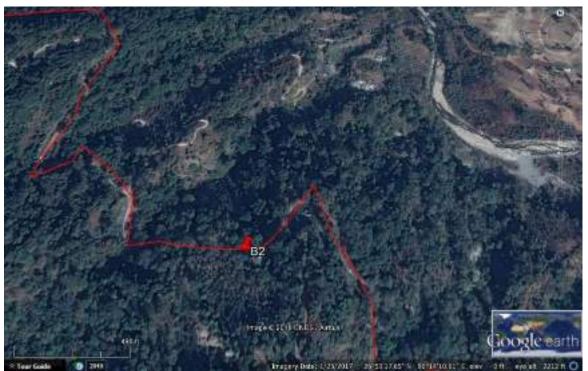


Source: PMU, STUDP: derived from Google earth.





Source: PMU, STUDP: derived from Google earth.



Map 5: Location of Break Pressure Tank 2

Source: PMU, STUDP: derived from Google earth.



Map 6: Location of River crossing section (8m)

Source: PMU, STUDP: derived from Google earth.

B. Land Acquisition and Resettlement

26. Most components of the water supply scheme do not impact any private assets such as land, fruit trees and trees having economical values and, structures. No land acquisition will take place under the sub-project. However, 2.156 km of the water transmission line will be laid through 19 private agricultural plots. The pipe will be laid in less than 10% of each plots area. The land owners were consulted and have agreed to laying of the pipe through their properties. They have provided written consent for this and will be compensated for crop/ tree losses which they would incur as a result of the pipe laying. Site visits, third party independent assessment and due diligence confirm that these 19 land owners: (i) were adequately consulted; (ii) do not belong to vulnerable category; (iii) were made aware of their rights to compensation for asset losses and other damages incurred due to the pipe laying works; (iv) are not going to be unduly affected due to laying of two pipes through their properties; and (iv) were not coerced into signing the agreement with the dzongkhag. A resettlement plan has been prepared to address these impacts. The bidding documents for this subproject include the following provisions which address the concerns of these 19 land owners regarding the construction works: (i) no heavy machinery will be used within their plots; and (ii) contractors should undertake multiple pipe laying works within a single property simultaneously to avoid inconveniencing the affected persons multiple times.

27. Appendix 1 provides details of land ownership. Appendix 2 provides minutes of consultation with the affected persons. Appendix 3 shows consent of affected land owners for laying of transmission pipe in their property. There are no persons that will be affected by physical displacement or structure loss. No business establishments or livelihoods will be disadvantaged because of the subproject. All subproject component sites (excluding 2.156 km of the water transmission pipeline) are on government land or along existing road right of ways.

Component	Status of Land
(i) Construction of RCC grit chamber near intake at Lharing Chhu (35m away)	Government-owned land, refer to Appendix 1, Appendix 3, Map 4
(ii) Construction of 16.053 km ductile iron raw water main from source to existing water treatment plant.	14.5 km pipe will be laid along exiting road right of ways/ government-owned land, refer to Appendix 1; Appendix 3, Maps 2 and 3. Resettlement plan has been prepared for impacts to 19 agricultural land holders for laying of 2.156km water transmission pipe line.
(iii) Construction of river crossing (8m)	Government-owned land (will be laid along existing bridge), refer to Appendix 1, Appendix 3, Map 7
(iv) Construction of 2 RCC Break pressure tanks along the main transmission line.	Government-owned land, refer to Appendix 1; Appendix 3, Map 5 and 6.

Table 2: Status of Land for Components under Sarpang Water Supply Project.

km = kilometer, m = meter, RCC = reinforced cement concrete.

C. Development of Shechamthang Local Action Plan Infrastructure: Roads, Drainage and Water Supply Project

28. This subproject contains two distinct parts. The first one is the construction of common urban urban infrastructure in the new Sarpang satellite town- Shechamthang Local area plan-

where land pooling agreements were reached in 2011 from private landowners for the development of facilities like roads, water supply and drains.¹⁰ The Sarpang Structure Plan 2010-2035, which contained as an appendix the Shechangthang Local Area Plan with all final plot alignments (post land pooling scenario) was endorsed and released by the Ministry of Works & Human Settlement to the Sarpang dzongkhag in June 2012 (Appendix 4). It was ascertained that this land pooling was not undertaken in anticipation of ADB funded STUDP. The site for this new satellite town is currently mostly green field with few sparsely located houses. The second component under this sub-project is the development of water distribution main lines to convey water to Sarpang Tar and Shechamthang LAP.

29. The works to be undertaken in the Shechamthang LAP infrastructure works package consists of the following components:

- (i) Construction of 1.3 km of primary road;
- (ii) Construction of 2.44 km of secondary road;
- (iii) Construction of 1.3 km of road side drains along primary road;
- (iv) Construction of 4.88 km of road side drain along secondary road;
- (v) 3.0 km of storm water drain;
- (vi) 0.350 km of roadside footpath; and
- (vii) 5.676 km of water distribution network.
- 30. The water distribution main infrastructure consists of the following components:
 - (i) Providing and laying 2.98km of water distribution main line from WTP to Shechamthang; and
 - (ii) Providing and laying 0.882km of water distribution main line from WTP to Sarpang Bazaar.

31. The site locations and land availability for the transmission infrastructure is provided in the next page.

¹⁰ Shechamthang- which is to be newly developed as the satellite town of Sarpang is located across the river from current settlement in Sarpang Tar and is being developed as the new commercial node of Sarpang.



Map 7: Map Showing the Water Distribution Main Alignment from existing Water Treatment Plant to Shechamthang (2.98km)

Source: PMU, STUDP: derived from Google earth





PMU, STUDP: derived from Google earth.

32. The 0.366 km of the treated water distribution main line (Map 8) will be laid through 2 private agricultural plots (0.183 km for item i and 0.183 km under item ii in Table 3 below). The two affected land owners have provided written consent for this. Appendix 5 shows consent of both land owners for laying of distribution main lines through their properties under the Shechamthang LAP infrastructure sub-project. The two land owners are also among the 19 affected land owners under the Sarpang water supply project (Table 2). The resettlement plan for the Sarpang water supply project has been prepared to address the impacts of the pipelaying activities on these two land owners (such as compensation for structure loss).

33. Site visits, third party independent assessment and due diligence confirm that these two land owners: (i) were adequately consulted, (ii) do not belong to vulnerable category, (iii) were made aware of their rights to compensation for asset losses and other damages incurred due to the pipe laying works, (iv) are not going to be unduly affected due to laying of two pipes through their properties, and (v) were not coerced into signing the agreement with the dzongkhag. Appendix 2 provides minutes of consultation with the affected persons. The bidding documents for this subproject include the following provisions which address their concerns regarding the construction works: (i) no heavy machinery will be used within their plots, and (ii) contractors should undertake multiple pipe laying works within a single property simultaneously to avoid inconveniencing the affected persons multiple times. Appendix 6 includes the report of the third party

Table 3: Status of Land for Water Transmission Components under Shechamthang Local
Area Plan infrastructure Subproject

Component	Status of Land
 (i) Providing and laying 2.98 kilometer (km) of water distribution line from Water Treatment Plant to Shechamthang 	2.797 km of pipe to be laid on Government-owned land, 0.183 km will be laid through private land for which no objection certificate has been obtained and resettlement plan has been prepared to compensate for losses for trees and assets. Refer to Appendix 1, Appendix 5 and Map 7.
 (i) Providing and laying 0.882 km of water distribution line from water treatment plant (WTP) to Sarpang Bazaar. 	0.699 km of pipe to be laid on Government-owned land, 0.183km will be laid through private land for which no objection certificate has been obtained and resettlement plan has been prepared to compensate for losses for trees and assets Appendix 1; Appendix 5 and Map 8.

1. Background of Shechamthang

34. Shechamthang is situated in the northwestern part of Sarpang Yenlag¹¹ Thromde, on the western side of the Sarpang Chhu (Sarpang river). It is bounded by hills to the north and west, as well as about 3 km of the Primary National Highway connecting Sarpang to Tsirang. On its way around the area, the road, which is 6 m wide, climbs steadily from the bridge over the Sarpang Chhu up the hills to the north and west. There is a Food Corporation of Bhutan (FCB) depot, a Gewog office and some other Royal Government of Bhutan (RGoB) institutions towards the east of Shechamthang. They are connected to the national highway by a road that was surfaced but is now quite damaged. Otherwise, there are only a few houses, scattered across the area, and unsurfaced roads.

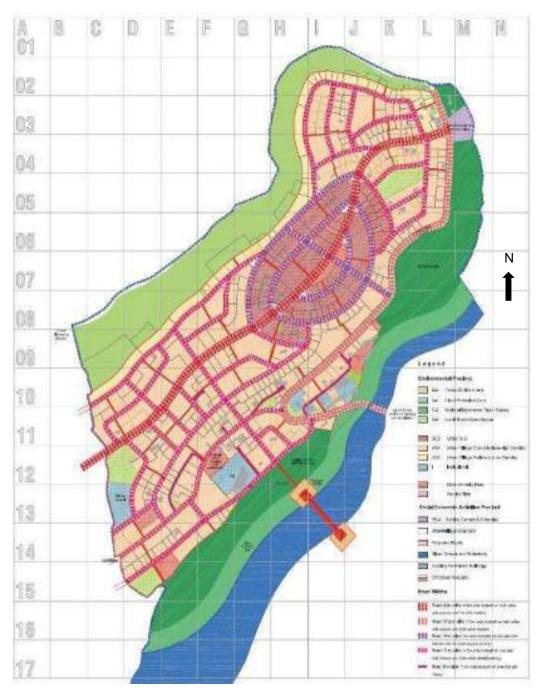
¹¹ Extended municipal area.

35. Land for the development of common urban infrastructure in the LAP was made available through land pooling which is guided by the Land Pooling Rules of the Kingdom of Bhutan, 2009 policy.¹² The final land pooling agreement was finalized between the private land owners and the Sarpang dzongkhag in February 2011, which was prior to STUDP conception.¹³ However, the government lacked the funding to develop the common urban infrastructure in the LAP. To this day the LAP is mostly barren land constituting designated plots for developments with about 11 families residing in the urban core area. Considering the prudence of phased development of the LAP (rather than developing 100% of the LAP upfront), the MoWHS decided that the only the core area and main road within the LAP will be financed through STUDP.

36. The road infrastructure would include the core area roads only as well as the main distributor road. STUDP will support (see Figure 1) the partial development of several roads: (i) roads in the commercial area; (ii) roads to and from the National Highway; (iii) roads providing access into, out of and within the whole LAP; and (iv) the roads expected to carry the highest levels of traffic, including large and/or heavy vehicles, which will have a permanent pavement of at least 4.5 m width. The subproject includes partly paved roads (1, 1B, 2, 3, 4, 5), with minimum widths of 7 m and 4.5 m. The subproject will not include the final surface sealing (blacktopping) of the roads as these are likely to be damaged due to heavy construction related traffic (materials trucks etc). The roads to be constructed under the subproject are shown in the Figure 1 and the cost estimate (including drainage) is shown in the Table 1. The project will include footpaths (road-side and off road) as well as off road parking. It does not include street lighting.

¹² Land pooling is a standard tool used for urban development in Bhutan. Other cities that have used this approach include Bajo, Kuruthang and even Thimphu where the southern expansion of the town was supported under ADB's Urban Infrastructure Project.

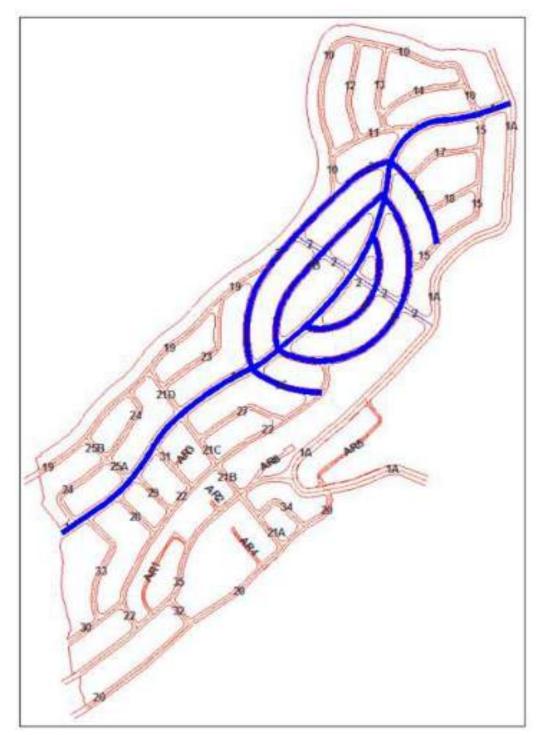
¹³ The concept paper for STUDP (formerly called Improved Urban Environmental Infrastructure Project) was approved in December 2013. Prior to land pooling/ readjustment, the proposed LAP was scattered with irregular shaped lots with no designated spaces for roads and common urban infrastructure.



Map 9: Road Map of Shechamthang LAP (entire LAP)

Source: Shechamthang LAP, Final Report- Volume 02

Figure 1: Proposed Road Layout and Reference Numbers, Shechamthang Local Action Plan 1



(STUDP scope= blue shaded roads)

Source: PPTA Consultant report, adapted from Shechamthang LAP.



Figure 2: Current situation- Shechamthang core are and main road

Source: Google Earth.

2. Drainage

37. Although there are existing houses and residents in Shechamthang there is no drainage network in the area. The only drainage that is present right now is a 60 centimetres (cm) x 80-cm random rubble masonry (RRM) drain of about 100 m length at the far lower/ south end of the locality alongside the Food Corporation of Bhutan (FCB) depot. This will have to be changed once the new LAP is implemented. The storm water collected through this drain is currently disposed of to the Sarpang Chhu (river).

38. With the absence of natural gullies or streams in the urban village other parts of Shechamthang do not have a drainage pattern. Therefore, the whole storm water drainage system, including cross drains and outlets was designed and built according to the LAP layout. Shechamthang LAP is located at a safe height (15 – 20 m above) and distance (more than 100 m) from Sarpang Chhu and therefore is at low risk of flooding. The LAP has already been planned and some road formation cutting is being done in the area.

39. The landscape of the Shechamthang LAP gently slopes towards the Sarpang Chhu river and downstream, southwards. The storm water drainage proposed in the LAP is shown in Figure 3 below. These are proposed along the core area roads as shown in Figure 3.

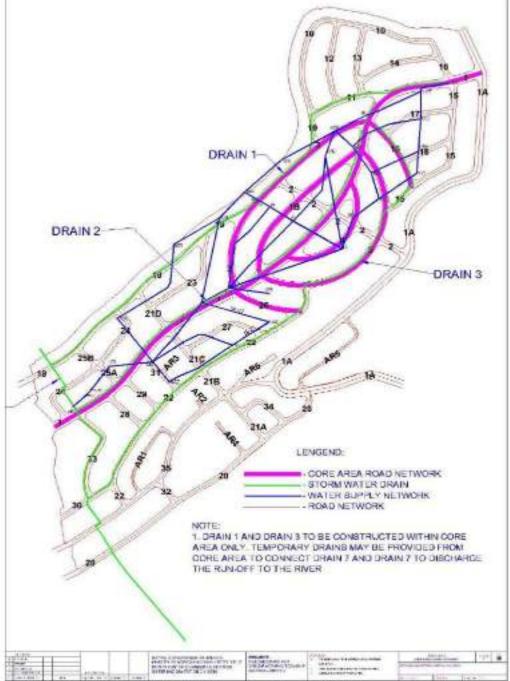


Figure 3: Layout of Proposed Storm Water Drains in Shechamthang (Ranibagan)

Source: Ministry of works and Humand Settlements.

3. Shechamthang Water Supply Distribution Network

40. The project will develop 5.676 km of water supply distribution network in the core area of Shechamthang/ Ranibagan LAP using HDPE pipe (of various sizes). The construction of transmission line from WTP to Shechamthang is included under the scope of the Sarpang water supply project.

41. The proposed network is shown in Map 10.

Map 10: Layout of Proposed Water Supply Distribution Network in Shechamthang (Ranibagan)

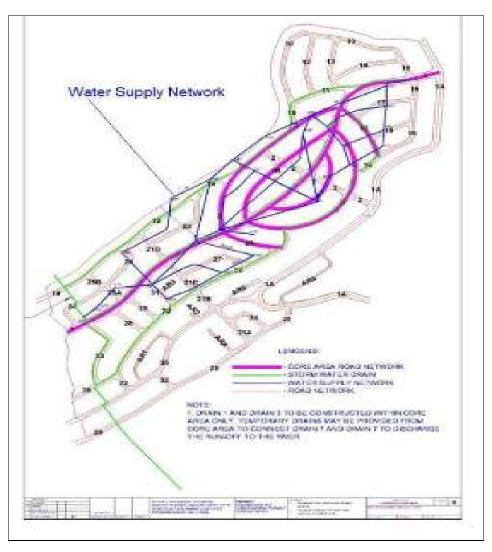
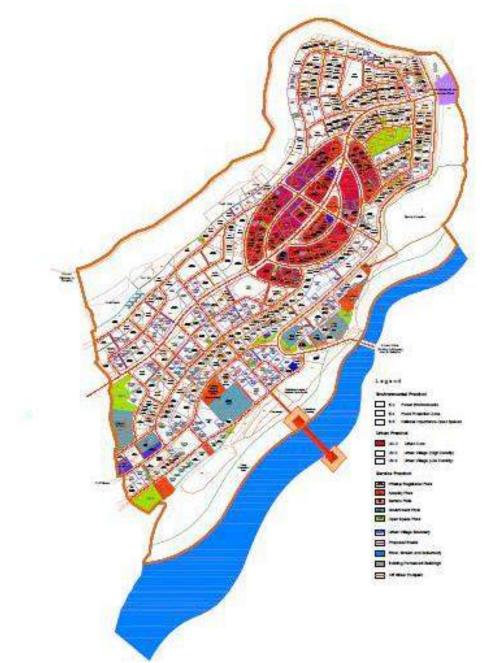


Table 4: Summary of Project	t Components in	Shechamthang and Description
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Components	Description	Land location
Roads	(i) Construction of 1.3 kilometer (km) of primary road	All components located in
	(ii) Construction of 2.44 km of secondary road	government portion of
	(iii) Construction of 0.350 km of roadside footpath	land obtained after land
		pooling
Drainage	 Construction of 1.3 km of road side drains along primary roads 	All components located in government portion of
	 (ii) Construction of 4.88 km of road side drains along secondary roads 	land obtained after land pooling
	(iii) Construction of 3 km of storm water drain	
Water supply	(i) Construction of water distribution network for	All components located in
network	Shechamthang core area (about 5.676 km of HDPE	government portion of
	pipe)	land obtained after land
		pooling

Map 11: Map Showing Original Layout of Plots with respect to the Planned Local Action Plan (STUDP will fund red portion and main north-south road)





Map 12: Ranibagan Local Action Plan Showing Final Readjusted Plot Alignment with respect to Original Plot Layout.



Map 13: Ranibagan Local Action Plan Map- zooming in on Core Area Plot Realignment

D. Resettlement Impacts of Land Pooling in Shechamthang

42. The area of the total Shechamthang/ Ranibagan LAP (satellite town of Sarpang) is 222.96 acres which originally comprised of 112 plots- most of which are currently vacant. These 112 land owners pooled (donated) 30% of their land with the government for the development of basic urban infrastructure (roads, drainage and water supply). STUDP will finance the development of common urban infrastructure in only the core commercial area and main north-south road of this satellite town. The total land area required for laying roads and other urban services in the ADB financed portion of the LAP (covering the core area and main road) is 21.396 acres, belonging to 93 land donors. Of this total area, 6.419 acres or 30.0 % was made available through land pooling wherein these 93 households (total 629 people) who had existing irregular shaped plots in Shechamthang LAP donated 30% of their land for the development of common urban infrastructure.¹⁴ The land pooling did not result in any physical displacement of the people who lost non-land assets.

43. Of the 93 people who pooled (donated) 30% of their land in the ADB financed portion of the LAP, 14 households lost non-land assets (structures and trees) due to this land pooling process. The remaining landowners did not lose any non-land asset and only contributed land. The compensation for the lost assets has been paid through negotiated settlement. A third party independent assessment was conducted to assess the transparency and fairness of the process

¹⁴ Land pooling as practiced in Bhutan falls under 'voluntary donation' as per ADB's Safeguards Policy Statement, 2009. The land is donated and compensations are paid by the government for non-land assets. Due diligence, including a third party independent assessment was undertaken to ensure that there was no coercion involved in the land pooling (donation) process and that no persons pooling their land were made worse off due to land donation.

(Appendix 10). The details on the project affected persons (PAPs) and plots pooled are identified in Appendix 7.

Table	5:	Impact on Land	
IUNIC	ν.	inipuot on Euna	

Total area of Ranibagan LAP	222.96 Acres
Total plots pooled in LAPs	112 plots
Total land area pooled in Ranibagan LAP	66.88 Acres
Total developable area in the STUDP portion (Core and main road)	21.396 Acres
-Total land area pooled for the development of common urban infrastructure in the STUDP portion (Core and main road)	6.419 Acres
Area reallocated to land owners after land pooling	15.18 acres ¹⁵
Total number of plot owners that -pooled their land under area to be developed through STUDP (core area and main road)	93
(i) Total land pooled from the 14 PAPs	2.78 Acres

LAP = Local Action Plan, PAP = project affected persons, STUDP = Secondary Towns Urban Development Project

44. A new certificate of land title (Lagthram) has already been processed for each individual owner reflecting the deduction of the 30% that was pooled for the sub-project. Hence, the 6.419 acres of land which were pooled now belongs to the government, the rest of the land areas are still privately owned.

45. The Sarpang dzonghkhag undertook 7 formal consultations with the plot owners in Shechamthang between 2004-2012 culminating into the final agreement of land pooling as reflected in the minutes of the meeting held on 15 February 2011. These consultations covered a wide range of topics including: (i) explaining the reason for land pooling, (ii) negotiating and agreeing on the compensation for lost assets, and (iii) agreeing on the final plot alignments. These consultations were led by the Sarpang dzongkhag, but were not documented well. the third party undertook triangulation consultations. Through this triangulation it was ascertained that everyone agreed to the land pooling, that the rates for compensation of affected assets were negotiated with the affected persons and that affected persons expressed satisfaction with the compensation rates provided.¹⁶ The process of land pooling, negotiating of compensations and payment of compensations was carried out in a fair and transparent manner without any coercion or asymmetrical power relations (refer para 47 below).

46. Thimphu based NGO- Tarayana Foundation was appointed jointly by the PMU/ PIU and people of Sarpang (represented by local elected leader) to undertake the third party independent assessment of the land pooling and negotiated settlement. The third party has certified that the process of land pooling and negotiated settlement were conducted in a fair and transparent manner and that the landowner(s) were happy to pool their land in exchange of better urban services. The appointment letter for the third party is in Appendix 8. The third party's report is presented in Appendix 9. The third party assessment and due diligence by PPTA team and ADB project team confirm that:

(i) No coercion was used in the land pooling process;

¹⁵ This includes 0.2 acres which had to be purchased by 11 plot owners (in core area) from the government at 2017 rates to get the minimum plot size of 13 decimal, which is required for land pooling in order to retain the minimum required plot size of 9.1 decimals after land pooling.

¹⁶ The compensation for affected structures/ trees were estimated through actual measurements undertaken by a Sarpang dzongkhag engineer, PIU Project manager, and project preparatory technical consultants with the affected persons.

- (ii) No asymmetry of power or withholding of any information by the government was observed during the land pooling procedure;
- (iii) Compensations were negotiated in fair and transparent manner and adequate consultations were carried out by the affected persons who participated in land pooling;
- (iv) Land transfer costs (registration fee and stamp duty) were borne by the government and not by the owner/ donor;
- (v) All concerns expressed by the land owners as agreed, were addressed and no pending issues remain;
- (vi) the land owners participating in land pooling as well as the directly affected households did not come from vulnerable groups/ poor families;
- (vii) The 14 land owners who entered the negotiated settlement with the government have not had any adverse impacts to their livelihoods and will maintain the same or better income and livelihood status;
- (viii) the negotiated settlement did not result in any negative impacts to the people participating in land pooling activity;
- (ix) No household that pooled their land was left with less than 10 decimal of land (which is the minimum developable area required per building byelaws); and
- (x) Overall, there were no grievances emanating from the land pooling scheme for the subproject both from the core urban area and the main road intended for ADB funding.

47. Due diligence process revealed that the structures were compensated for at market price, and in case of the compensation paid for trees, PAVA 2009 rates were used, in line with government policy.

VI. SOCIOECONOMIC INFORMATION OF PROJECT-AFFECTED PERSONS (PAPS)

47. The project preparatory technical assistance (PPTA) consultants validated the census and inventory of affected assets undertaken by the District Engineering Office (DEO) through a survey questionnaire¹⁷ which was administered individually on 17 Feb 2017. The third party also undertook a subsequent socioeconomic evaluation of the 14 affected persons. According to survey findings, there are no vulnerable persons whose monthly income is less than Nu. 2,195.95 per person per month.¹⁸ The PPTA team and the independent third party interviewed and surveyed 14 respondents representing 100% of the total directly affected land owners (who had pooled their land and whose assets have been impacted). The survey findings noted their pooled lands are located within the layout of the right of way (ROW) of the internal roads of the LAP intended for ADB funding. The land owners are spread within the core urban area (8 numbers) and the main road (6 numbers). These land owners participated in land pooling on a voluntary basis. Provided below is the socioeconomic information of the land owners.

¹⁷ ANNEX Household Survey Questionnaire.

¹⁸ At the time of the census the Poverty Analysis Report 2012 established the national poverty line of Bhutan to be Nu1,704.84 per person per month. The Poverty Analysis Report released by the National Statistics bureau in 2017 revised this rate to Nu. 2199/ person/ month. Taking both thresholds, the due diligence has confirmed that there are no Below Poverty Line Households or vulnerable households amongst the directly impacted people. Vulnerable persons include- persons whose incomes are below the poverty line, households with disabled heads and household head being a daily wage earner.

A. Basic Information

48. Of the 14 land owners, 9 (64.3%) are male respondents and 5 (35.7%) are female. All the respondents were married. Total household members are 66 with an average family size of 4.7.

Table 0. Status of land Owners (Respondents)							
	Sex Status		atus	Total	Household	Household	
Location	Male	Female	Single	Married		members	Size
Within the core urban area	(5) 35.7%	(3) 21.4%	0	8 (57.1%)	8	35	4.4
Within the Main road	(4) 28.6%	(2) 14.3%	0	6 (42.9%)	6	31	5.1
Total	(9)	(5)	0	14	14	66	4.7
%	64.3%	35.7%	0	100%	100%	100%	

 Table 6: Status of land owners (Respondents)

B. Education

49. There is variation in terms of education among the PAPs.¹⁹ Overall, about 42.9 % are literate, the remaining 21.4% have at least finished primary education, three PAPs (14.3%) have reached secondary level, and another three PAPs (21.4%) have completed tertiary education. In relation to this data, the poverty and social analysis report (2015) conducted under the PPTA showed that households' heads and members have difficulty in obtaining regular waged or formal jobs due to low educational attainment, which is compounded by the lack of economic opportunities in the area. However, these households are not resident in this area and have stable source of income where they are currently located.

Education	Literate	Primary	Secondary	Tertiary	Others
Within the core	3	2 (14.3%)	00	1 (7.1%)	
urban core	(21.4%)				
Within the Main	3	1 (7.1%)	2 (14.3%)	2	
road	(21.4%)	· · ·	. ,	(14.3%)	
Total	6	3	2	3	
%	42.9%	21.4%	14.3%	21.4%	100%

Table 7: Educational status

C. Occupation

50. Majority of the affected persons (11 numbers) are living in the LAP. They are engaged in farming including horticulture activities on their land. One person owns a poultry business and another one is engaged in selling of retail goods. The present situation in the area shows very limited formal employment opportunities outside of farming in the LAP is completely undeveloped right now. The farmers cultivate cereal crops such as maize, millets and fruit bearing trees which are sources for food consumption and the excess produce is sold in the nearby market. 9 out of 14 directly affected persons lost some fruit bearing trees which are inside the designated project for ADB funding (Table 8). One directly affected person who is engaged in raising chickens lost one poultry house (affected structure) out of three. It must be noted that the owner was informed of the cut-off date (31 March 2012) by the district engineering officer and advised not to build the third structure and continue the business in view of the LAP development that will affect the third structure. During the Consultant's visit, it was noted that the chickens were all sold in the third

¹⁹ In Bhutan, literate means, a person who could read and write but may not have finished primary education.

structure. However, the business is still ongoing in the remaining two poultry structures and compensation has been paid for the third structure.

Table 6. Occupation of Project Affected Persons					
Occupation	Farmer	Employed	Business	Small retail	Total
Core area	7 (50%)	00	1 (7.1%)	00	8 (57.1%)
Main road	5 (35.8%)	00	00	1(7.1%)	6 (42.9%)
Total	12		1	1	14
%	85.8%		7.1%	7.1%	100

Table 8: Occupation of Project Affected Persons

D. Income and expenditures

51. The average monthly income of directly affected persons (loosing non-land assets) from their current livelihood source (mostly farming) indicates an average per person monthly income of Nu.4,116.44 (\$64.3) which is above the 2017 poverty line of Nu.2,195.95 per person. No family is ascertained to be vulnerable²⁰. The main source of income comes from the sale of farming products and supplementary income contributed by household members such as from remittances. The incomes are presented in Appendix 9 (third party's report)

52. In terms of expenditures, households spend an average of Nu8,500 (\$127.14) per month on market purchases which includes food and other basic needs, which falls within their income range.

E. Status of dwelling unit

53. Years and length of stay reflect stability and adaptation to current living condition which is reflected on the type and quality of housing structures the directly affected peoples have invested in. Most of the structures are of light materials, in anticipation for the development of the LAP, and the cut-off date (31 March 2012) set by the District electoral officer (DEO) of Sarpang prohibiting the putting up of new structures or improvement to an existing structure. All 14 directly affected persons own their housing structures. The details of structure losses are provided in Section VII and Appendix 9. Although 11 affected persons have faced some sort of structure loss, these were mostly temporary or abandoned structures. The structure loss did not lead to any physical displacement.²¹ Pictures of the affected structures are in Appendix 9 (third party report).

ltem	Status of Property		Uses of Property		
	Owner	Tenant	Squatter	Residential	Commercial
Core urban area	8 (57.1%)	00	00	7 (50%)	1 (7.1%)
Main road	6 (42.9%)	00	00	6 (42.9%)	00
Total	14	00	00	13	1
%	100%	00	00	92.9%	7.1%

Table 9: Status of Dwelling Unit

²⁰ Vulnerability criteria have been assessed as per SPS and include below the poverty line households, the landless, the elderly, women and children, and those without legal title to land (there are no indigenous peoples in the project area). The minimum monthly income per person in one household is Nu.2,777.7 which is above the 2017 poverty line of Bhutan which stands at Nu.2,195.95 per person per month of which the food poverty line is Nu. 1,473.45/person/ month while the non-food allowance is Nu.722.5/person/month. (Per Poverty Analysis Report 2017 released by National Statistics Bureau)

²¹ Affected persons continue to retain the remainder of their plot area (balance area after land pooling) and several have applied for building permits for construction of their permanent homes on their plots.

VII. RESETTLEMENT IMPACTS

54. During project preparation, the census identified that 14 persons (66 people in total including household members) will lose non-land assets (trees and structures) which are located in the pooled (donated) portion of the land. The structure loss comprises of temporary stores, sheds, toilets, septic tanks and cowsheds, partial impact (<10%) on houses and full loss of 1 house (temporary structure). The third party report in Appendix 9 provides a detailed overview of the nature of structure loss. APs continue to retain the remainder of their plot area (balance area after land pooling). The landowner who faced full loss chose to construct a new pucca house and has applied for building permit and is presently staying in another temporary house on the land. The land pooling (which included land and other assets) was voluntary, and the structure loss has been compensated. The compensation for loss of trees and structures was arrived at through negotiated settlement. The census did not identify vulnerable households such as disabledheaded, or indigenous peoples-headed households; and households with incomes below the poverty line (footnote 20). The census also did not identify any tenants and any impacts on seasonal agricultural workers and leaseholders although marginal agricultural activities were being conducted by the affected persons prior to completion of land pooling. The census did not identify impacts on common property resources. The description of losses is provided below.

4. Impact on Structures

55. There are varied secondary structures that are fully affected in the STUDP area comprising of toilets (6), cowsheds (2), temporary housing structures (not used as permanent residence – 5 and used as residence - 1), water tanks (2) septic tanks (2), extended veranda (3) and poultry shed (1). The compensation received for structures through negotiated settlement, for partially affected veranda was compensated at full cost of replacing the entire veranda²².

56. Demolition of the structures took effect after one month from the initial date of payment of compensation which took place on May 26, 2017.

5. Impact on Trees

57. There are a variety of fruit bearing trees and perennial trees that were affected in the core area and in the main road. These are identified in Table 10 below.

Types of Affected Trees	Core area #	Main Road #	Total #
Bamboo	113	136	249
Guava	3	20	23
Orange	0	12	12
Bamboo 2	0	110	110
Bamboo 4	0	110	110
(ii) Litchi	0	2	2
(iii) Betel Nut	20	144	164
(iv) Mango	10	4	14
(v) Lemon	2	1	3
(vi) Jack fruit	1	0	1
(vii) Coconut	0	1	1
(viii) Fodder tree	12	13	25

Table 10: Impact on Trees

²² The loss of extended veranda portion accounts for less than 10% of the house area.

6. Impact on Business

58. There is one land owner who has lost one of 3 poultry structures. The poultry sheds serve as housing for the chickens which is a source of income of the affected person. Accordingly, the poultry owner has sold his chickens in the shed that was affected. The remaining two poultry sheds will not be affected by the Project. As such there will be no economic displacement. The land owner was compensated for all three poultry structures. According to the affected person, he will use the compensation to build a new structure in his remaining land. The affected person has affirmed that the value offered is sufficient to rebuild a new poultry structure.

VIII. FIELD VISIT AND PUBLIC CONSULTATION

A. Outline of Field Visit

59. The due diligence work was conducted through field visits, transect walks and verification of land information and records by the project team comprising of PMU officials, PPTA consultants and ADB project team during feasibility study and design stage of the project. The location of the subprojects was surveyed in June 2017 for final assessment of impacts and social safeguards documents have been prepared accordingly.

B. Public Consultation

60. Seven rounds of consultation were undertaken by the Sarpang dzongkhag (spearheaded by the dzongkhag District Engineering Office) between 2004-2012 to agree with the land owners of Ranibagan on the land pooling process. The final landowners and the dzongkhag reached a final agreement on the land pooling process during the consultation meeting held on 15th of February 2011 (Appendix 11). Subsequent consultations were held with the residents of Ranibagan in June 2017, November 2013 to March 2014 and in June, September 2013 and February 2018. Third party also conducted consultations in December 2017. Field visits have been made to the locations of the Ranibagan LAP and Sarpang water supply scheme alignment during May-June 2016 and February 2017. The PPTA team held consultations in April 2015 and February 2017 to ensure that people's views, issues, recommendations were documented. These include public consultation meetings, key informant's interview, focus group discussions and administration of survey questionnaires. As such, there has been demonstrated support and high level of project awareness and acceptability amongst stakeholders, which resulted in an agreement on land pooling between the government and land owners.

61. The first consultation were undertaken by the PPTA team during the initial assessment on 4 April 2015, at pre-feasibility stage (Appendix 12), and during the PPTA stage on selection of the subprojects on 17 Feb 2017 (Appendix 13). The public unanimously gave clearance for the project (Appendix 14). Overall, the community participation and consultation process was undertaken to: (i) share information about the status of the subproject, (ii) ask community opinions and households on options and priorities, (iii) validate status of land pooling and compensation through negotiated consultation, (iv) clarify roles and responsibilities, and (v) signify support for the sub-project in favour of socially inclusive development, transparency and improved community and gender participation.

62. Prior to the scheduled meeting, (17 February 2017), the Sarpang dzongkhag made a public announcement for a consultation meeting via the Bhutan Broadcasting System, TV and the radio (Appendix 15: BBS Announcement). The public meeting was held at the Renewable Natural

Resources (RNR) meeting Hall of the Gakidling Gewog. Initial consultation with the Head and the Engineer of the District Engineering Office of the Sarpang dzongkhag was done on the 15th February 2017 for the preparatory work, which was followed by an ocular survey on the 16th February 2017, to identify the impact areas and location of the plots of directly affected families (those loosing assets as a result of the land pooling). Land and structure owners were identified through the plot numbers assigned to them plotted on the map as shown in Map 6. A summary of the details on issues and concerns raised by the residents specific to the sub projects in Shechamthang-Ranibagan is provided in Table 11. These were taken from public consultation, focus group discussions with women, key informants' interview with government officials, responses to structured questionnaires administered to households and other stakeholders. Impact mitigation measures are likewise provided accompanying each subproject.

Concerns Raised	Requested measures	Mitigation Measures			
A. Shechamthang Internal Roads:					
Loss of income from trees	Compensation for loss of structure	Appropriate compensation according to established rates and in compliance to ADB's social safeguards policy.			
Loss of secondary structure for business (poultry) Noise, pollution and contamination caused by construction activities may increase	Compensation for loss of trees No requested measures.	Ensure just compensation for income loss that would restore livelihood back similar to or better before project intervention Contractors to establish measures to minimize noise and control of pollution			
Where construction workers hire outside/non local labor, tension may arise with local workers	Use skilled labor available in the area	Gender Action Plan to specify inclusion of preferential hiring of local labor, including women.			
Increased potential for HIV/with influx of migrant construction worker	There are significant number of cases of HIV already in the region identified by the health unit.	Information and education campaign to be undertaken within the GAP framework in raising awareness and prevention of communicable diseases. IEC campaign will target construction workers, border police, households.			
Potential increase on human trafficking	Cases of human trafficking of minors have been cited as rampant in Gelephu	Strict enforcement of border police on requirement for entry of migrant workers, entering Shechamtang. Training for border police has been included in the Project's gender action plan.			
B. Water Supply					
Increase in water tariff will have impact on vulnerable households	Tariff must be affordable to households	Consider subsidized water rates especially for vulnerable households			
C. Drainage					
Presence of hired workers outside of		Contractors to ensure provision for needs of worker			

 Table 11:
 Summary of Concerns and Mitigations

local territory may lead to competition	
on local resources	

1. Awareness and Information about the Project

63. The participants claimed that they were fully informed about the project several times in the past, and were aware of the cut-off date set by the dzongkhag which is 12th March 2012. received.

2. Overall

64. Overall, there was generally wide appreciation and acceptance on the proposed subproject and mostly the responses were positive. The majority affirmed by raising their hands to signify. Overall, the subprojects are viewed as development initiatives that will contribute to better and comfortable facilities; increased income for local business surrounding the area; enhanced aesthetics; increase in land value; improved market access leading to increased opportunity for business development.

65. Overall, it was ascertained that land pooling was conducted in a fair and transparent manner. The compensation for lost non-land assets for the 14 land owners was agreed through negotiated settlement and paid to affected persons on 26 May 2017 in the presence of an NGO which acted as witness. There was no grievance with regards to land pooling as participants affirmed that land pooling was voluntarily done in view of the expected benefits that will be derived from the subproject such as provision of roads and associated development works, access to water supply, energy supply and income generating opportunities. Affected persons have demonstrated satisfaction with regards to the compensation paid through negotiated settlement. Third party independent evaluation confirms that no coercion was used and that the affected persons were happy with the final settlement.

66. According to the District Engineer, some 55 individuals have already signified their intention to build their structures in the LAP when the sub-project will be ready and available for occupancy. It is estimated that around 80 buildings would be under various stages of construction when project will be completed.

IX. GRIEVANCE REDRESS MECHANISM

67. Although, there is no anticipated grievance, a grievance redress procedure is set in place and will be followed accordingly in case of any grievance that may arise during implementation. Local grievance redress mechanism is important in the implementation of the proposed subproject since any complaint and concern of the affected people must be addressed promptly at no cost to the complainant and without retribution. This mechanism shall be disclosed in public consultations during detailed design and in meetings during the construction phase. Minor complaints regarding construction nuisances can best be handled by an ad-hoc committee at the local level where the subproject is located for expeditious resolutions to the complaints. For other complaints a grievance redress mechanism has been set up which is described below.

68. The Project Grievance Redress Mechanism (GRM) follows a tiered system, starting at the local level. The GRM structure has been agreed with the concerned agencies and a notification of the GRM structure as shown in Figure 2 below and the Grievance Redress Committee (GRC)

composition have been provided by MOWHS. See government notification in Appendix 16. The GRM will ensure that grievances and complaints regarding land acquisition, compensation and resettlement or other social and environmental issues will be addressed in a timely and satisfactory manner. People in the towns will be made aware of their rights and the detailed procedures for filing of grievances. PIUs will be undertaking outreach activities to make people aware of the GRM and will be published on the thromde/ dzongkhag and MOWHS websites. GRM will also be displayed at notice boards in the PIU offices.

69. **First level of GRM.** Aggrieved persons may first approach the contractor's site representative/ project manager in case of complaints related to construction related nuisances. The complaint must be recorded in the site register and contractor should provide a resolution to the complaint within 2 days. In case, the complaint is not resolved at this level, the aggrieved persons can then file a complaint with the PIU office. Aggrieved persons are entitled to lodge complaints regarding any aspect of the land acquisition, entitlements, benefits or rates of payment as well as any project related social or environmental issues. Complaints can be made verbally or in written form. Complaints made to the PIU should be resolved within 3 days. All complaints must be recorded by the PIU, including actions taken to resolve the complaint. Complaints, their nature and resolution should be mentioned in the quarterly progress reports. A sample grievance registration form is appended as Appendix 17.

70. **2nd level of GRM:** At this level, the PIU Manager/Municipal level will coordinate with the Dzongkhag/ thromde municipal Committee which should be in place prior to project implementation. This committee will be comprised of: (i) Dzongda (district administrator) or thrompon (mayor) as Chairman; (ii) municipal engineer (PIU Project managers) as Member secretary; (iii) District engineers; (iv) district/ municipal planning officer; (v) district/ municipal legal officer; (vi) district/ municipal environmental officer; (vi) district/ municipal land record officer; (viii) town representatives (elected); and (ix) gender focal person of PIUs. The aggrieved person who filed the complaint (or representative/s from the affected household/s) will be called to present his/her case and deliberation on the case will be done through proper hearing or mediation. It will be the responsibility of the dzongkhag/ thromde committee to resolve the issue within 15 days from the date the complaint is received Minutes of meeting of the Dzongkhag/ thromde committee meeting will be kept and resolution provided will be recorded for purposes of project monitoring.

71. If the complaint is unresolved at this level, the PMU, PIU or the District Administrator will inform the aggrieved person accordingly and assist them in elevating the complaint to the PMU/ Central Grievance Committee.

72.

73. **3rd level of GRM**. Grievances not redressed at the Dzongkhag/ thromde municipal committee within 15 days will be brought to the Central Grievance Redress Committee at MOWHS level. The Central Grievance Redress Committee will comprise of: (i) Secretary, MOWHS (Chairman); (ii) Director, DES (Member secretary); (iii) Project Manager, PMU; (iv) Project Coordinator, PMU; (v) Water and Sanitation Division Chief; (vi) Legal Officer, MOWHS; (vii) environmental officer, MOWHS; (viii) gender officer (MOWHS); and (ix) representatives from local NGOs. It will be the responsibility of the dzongkhag/ thromde committee to resolve the issue within 10 days from the date the complaint is received. In the event, the grievance is still not resolved; the matter may be elevated by the aggrieved person to an appropriate court of law. The court will have the final authority to approve or reject the case. Aggrieved persons may seek recourse through legal system at any stage of the GRM process.

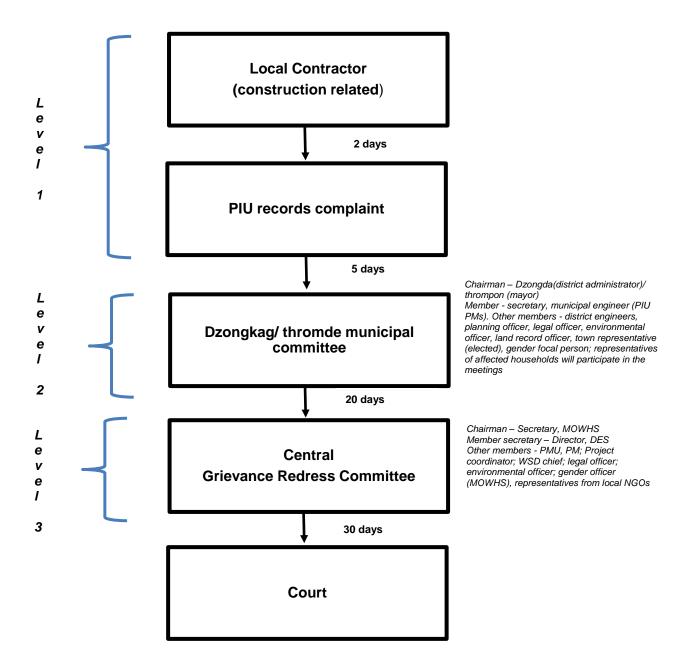
74. **Recordkeeping.** Records will be kept by the PIU of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions and the date these were effected, and final outcome.

75. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication, and information dissemination) will be borne by municipalities (Trashigang for this subproject) that operate the water system.

76. The GRM notwithstanding, an aggrieved person shall have access to the country's legal system at any stage. This can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

77. In the event that the established GRM is not in a position to resolved the issue, the affected persons can also use the ADB Accountability Mechanism through directly contacting (in writing) the Complaint Receiving Officer at ADB headquarters. The complaint can be submitted in any of the official languages of ADB's Developing Member Countries. The ADB Accountability Mechanism information will be included in the Project Information Document to be distributed to the affected communities, as part of the project GRM.





78. The DDR needs to be updated by the PIU in case of any design changes or site changes, and updated DDR needs to be approved by the ADB prior to implementation of works. Updated DDR will be verified by the project team prior to start of construction and will be disclosed on ADB and MOWHS websites.

STATUS OF LAND OWNERSHIP FOR SUBPROJECTS IN SARPANG TO BE SUPPORTED BY SECONDARY TOWNS URBAN DEVELOPMENT PROJECT



SD/Zortg/20/2017-2018/4542

Date: 29.01.2018

Sub: Certificate on the status of Land

This is to certify that the status of the land for Sarpang Water Supply and Shenchamthang LAP Infrastructure (roads, drainage, water supply) sub-projects in Sarpang Thromde under Sarpang Dzongkhag (district) funded under ADB, Secondary Towns Urban Development Project (STUDP) is as follows:

Sarpang Water Supply

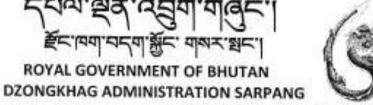
S. No	Sub-component	Status of Land
1	Construction of 1 nos of RCC Grit Chamber (Including dismantling of existing sedimentation tank) near intake at Lharing Chu- 35m away	Government land
2	Providing & Laying of Raw Water DI Main of 16:053 km from the Source to the existing Water Treatment Plant	13.897 KM in Government Land and 2.156 KM private land (No: Objection certificate from affected land owners is attached)
3	Construction of 2 nos. RCC Break Pressure Tank using DI Pipes & Fittings with Barbed Wire Fencing and Gate	Government land
4	Construction of 1 nos of River Crossing (8m)	Government land

Shechamthang LAP infrastructure: Roads, Drainage, Water supply

S. No	Sub-component	Status of Land
ĩ	Providing and laying 2.98 km Water transmission line from WTP to Shechamthang	2.797Km in Government land and -0.183KM private land (No Objection certificate from affected land owners is attached)
2	Providing and laying 0.882 km Water transmission line from WTP to Setpang Bazaar	0.699 KM Government land and 0.183 Km private land (affected land owner's permission)
3	Water distribution network of 5.676 km in Shechemthang	pooled Government land
4	Shechamthang LAP Infrastructure	
-		pooled Government lans

PABX 365173, FAX 365145, Deongidag 365100, Deongrab 365194, Adm 365264, HRO-365230, Finance-365263, DE 385168, Census Officer-365102, Planning Difficer-365146, DED-365277, LRO-365184, RNR-365174, DMO-365120, DH5O-365159.





Dzongkhag Engineering Services

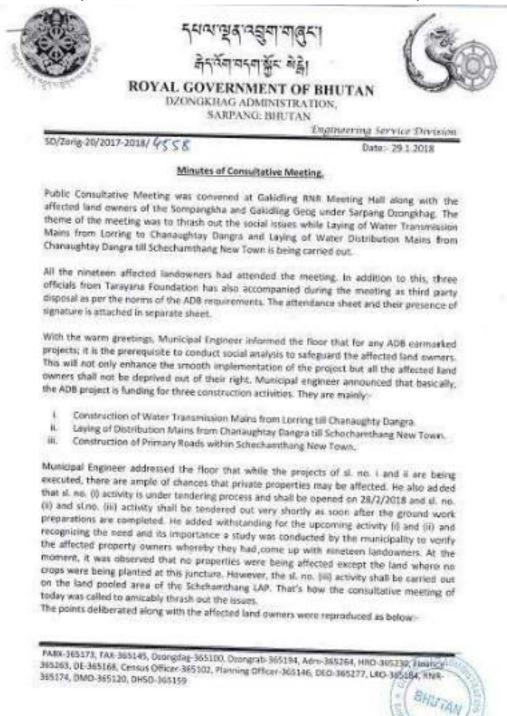
i. Primary Road - 1.3 km	pooled Government land
ii. Secondary Road - 2,44 km	pooled Government land
iii. Road side drains along primary road - 1.30 km	pooled Government land
 iv. Road side drain along seconary road - 4.88 km 	pooled Government land
v. Storm water drain - 3.00 km	pooled Government land
vi. Roadside footpath - 0.35 km	pooled Government land

noitestair. pang Teman) Sana OFFICIATING DZONGDAG Sarpang Dzongklafg

PARI 365173, FAX 365145, Dzongelag 365100, Dzongrab-305194, Adm 365264, HRD 365230, Finance-365263, DE-365168, Census Officer-365102, Planning Officer-365146, DEO-365277, USO-365184, SNR-365174, DMD-365120, DHSD-365159.

6.2

MINUTES OF MEETING WITH AFFECTED PERSONS FOR SARPANG WATER SUPPLY (TRANSMISSION AND DISTRIBUTION SCHEMES)





नेनर्वयायन्त्र सहयायालुमा मेनर्वयायनगर्श्वर स्टेहा

ROYAL GOVERNMENT OF BHUTAN DZONGKHAG ADMINISTRATION, SARPANG: BHUTAN



Ingineering Service Division

Mrs. Tabering Dema from logidarigra under Gakidling Geog has raised her concern that the water transmission mains laid earlier were not properly done and due to un-proper trenching, the pipelines were laid on the surface and affected a lot during their cultivation. It was also reported that some leakages in the pipelines has caused damages to their orchard land. Similarly, the same issue may arise during the laying of new pipelines. Moreover, they raised their concern that the season for cultivation is nearing to arrive and the pipelines maybe laid after cultivation resulting destruction in the cultivated land. The issue was supported by all the landowners who were present in the meeting.

In return, the municipal engineer explained the following-

- In the present design, the pipelines were to be embedded below three feet and this won't affect the individuals while the cultivation is being carried out. However, we will make sure that the contractor does the proper job in meeting the desired specifications.
- ii. With regard to leakages in the system, the highest workmanship shall be maintained and the water transmission mains shall be developed into water tight compartment. It will be the sole responsibility of the municipality to compensate the individuals if such effects are observed in future. A very close monitoring and supervision shall take place from the outset of the project till its completion by the project management unit, Sarpang and MoWHS as well.
- II. Municipal engineer clarified that tender for Laying of Water Transmission Mains are underway and municipal may soon initiate the construction after the award of work. There are ample of chances that laying of pipelines may incur destruction on your cultivated land. He addressed the floor that while the work plan is prepared, sequencing of work shall be done in such a manner to avoid destruction on the cultivated land. Since most of the pipelines run through state land, the activity shall take place only in the state land unless harvested. As far as possible the project management unit shall try their best to avoid the destruction in the cultivated land and if at all required, the compensation shall be paid to the individuals from the budget proposal made by the Drongkhag. We will not predict any payment for now but shall be compensated as and when it is required based upon actual measurement.
- Mr. Bhanu Homagai from Jogidangra under Gakidling Geog has requested for individual house hold connections from the same project since they face acute shortages of potable drinking water supply and the present water transmission line unable to cater the required amount of drinking water. This issue was also supported by other six

PABA-365173, FAX-365145, Dzongdag-365100, Dzongrab-365194, Adm-365264, HRD-365230, Finer-Cer 365263, DE-365168, Census Officer-365102, Planning Officer-365146, DEO-365277, LRO-3652284, ENR-365174, DMD-365120, DHSO-365159



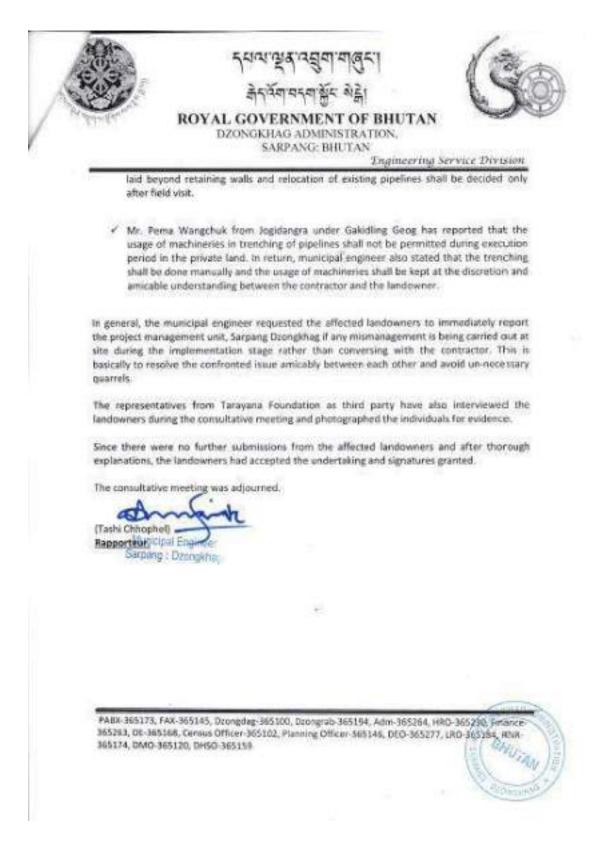
Engineering Service Division

affected landowners from the same area. While the question was raised by the municipal engineer, they reported that the present size of the pipeline is 32 mm dia from the source till midway and it's followed by 25 mm dia till distribution tank. The exact length of the pipeline could not be determined during the meeting. They also told the size of the distribution tank is 4000 liters built in the year 2003. The distribution tank is very old and is getting obsolete.

Against the issue the municipal engineer responded and clarified the following-

- i. On inquiry, it was observed that existing water source is sufficient to cater the required amount of drinking water for such a small population. The problem is with the curtailing of the pipe size in the mid-way, using 25 mm dia and being distribution tank very small and obsolete is creating insufficiency of drinking water.
- II. It was informed the floor that raw water transmission mains was solely calculated for Schechamthang New Town in the present design aspects in the first place. If individual household connections were given to Jogidangra affected landowners; firstly, the purpose of the municipality to supply treated drinking water will be defeated. We cannot provide raw water to the consumers without treatment as per drinking water rules. Secondly, the location of treatment plant is much lower than Jogidangra area and will be unable to cater the water after treatment. As such the floor was informed and convinced its inability to provide the individual household connections as well.
- iii. The size of 25 mm dia pipe should be replaced by 32 mm dia and the higher capacity distribution tank should be constructed as an alternative. In contrast to facilitate the affected landowners, the municipal engineer informed the floor that the above activities shall be appraised under the same project for support or otherwise as second alternative; maybe the communities should come up with the proposal of the project through the Geog.
- Mr. Mon Bdr. Rana from Relangthang under Gakidling Geog had requested the municipality to lay the new pipelines and shift the existing pipelines from outside his fencing area. The municipal engineer told that new pipelines could be taken out of his fencing area if the distance of reach is permissible and with regard to relocation of existing pipelines, the decision could be offered only after field verifications.
- Mr. Kusha Rai from Jogidangra under Gakidling Geog had requested to shift the existing pipelines running through his retaining walls and to lay the new pipelines beyond the retaining wall. With regard to new pipelines, it was informed that new pipelines shall be

PABX-365173, FAX-365145, Dzongdag-365100, Dzongrab-365194, Adm-365264, HRO-365230, Finance-365263, DE-365168, Census Officer-365102, Planning Officer-365146, DEO-365277, LRO-365184, RNR-365174, DMO-365120, DHSO-365159



CONSENT OF LAND OWNERS FOR LAYING OF TRANSMISSION PIPE THROUGH THEIR **PROPERTIES FOR SARPANG WATER SUPPLY SYSTEM**



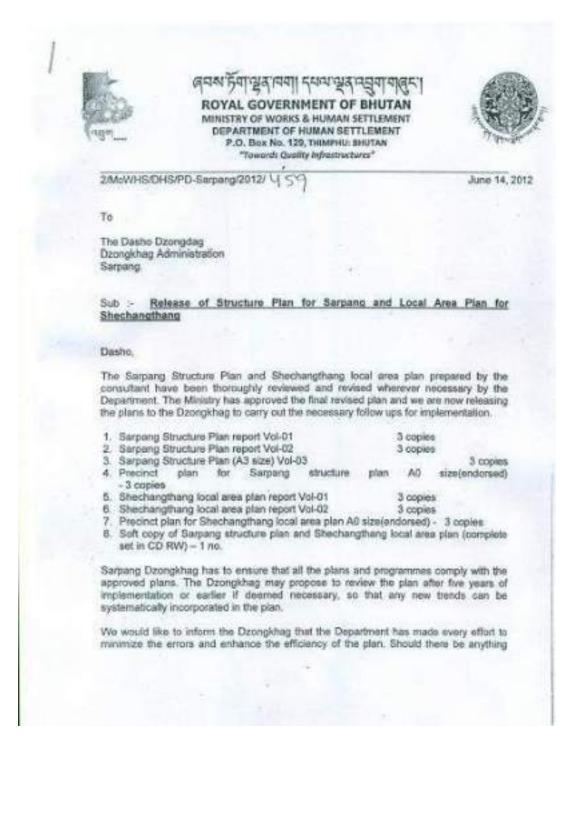


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Rithakoti 11307002477	34	Farmer	Relaythay			
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Ubir Singh Rana 1511307002212	38	Civil Servert	Relangthang	36	The	
Garjaman Pulami 1611307002374	68	Farmer	Relangthang	57	Solday.	
Harka maya 170ahal	44	Houseesife	Relangthang	52.8	-U	Yo Was
Late Birkha Bdr Biswakarma 1811311001067			Sarpang Bazar	25.8	AN	Finite Bimonto

Witnesses: em nam 2,413 1. Name & Signature 2. Name & Signature Run Bods Ghely. 3. Name & Signature

LETTER FROM MOWHS RELEASING THE FINAL SHECHAMTHANG LOCAL AREA PLAN TO SARPANG DZONGKHAG FOR IMPLEMENTATION





नियां मुन्न निया नियम् सुन नियम् जुन् नियम् ROYAL GOVERNMENT OF BHUTAN MINISTRY OF WORKS & HUMAN SETTLEMENT DEPARTMENT OF HUMAN SETTLEMENT P.O. Box No. 129, THIMPHU: BHUTAN "Towards Quality Infrastructures"

omitted; it can be looked at and corrected if necessary during the process of implementation.

The Dzongkhag is also required to forward one set of plan documents to National Land Commission and coordinate with them for further demarcation and implementation of the plan.

Thanking you.

Yours Sincerely,

6/~12

Kinzang Norbu Director, DHS

Copy to:

- 1. Hon'ble Secretary, MoWHS for kind information please
- 2. Hon ble Secretray, NLCS, Thimphu for kind information please
- 1-3. Ghief Urban Planner, Urban Planning Division, DHS for information
 - 4. Dzongkhag Engineer, Sarpang Dzongkhag for information and follow up action.

CONSENT OF LAND OWNERS FOR LAYING OF TRANSMISSION PIPE THROUGH THEIR PROPERTIES FOR SHECHAMTHANG WATER SUPPLY SYSTEM

VOLUNTARY CONSTRIBUTION CONSENT FORM

Royal Government of Bhutan Sarpang Dzongkhag



Certificate of Permission to lay water Distribution pipeline from water treatment plant to Sarpang Bazaar and Shechangthang

We, the following land owners residence of Sumpangkha Gewog, Sarpang Dzongkhag, Certify that we have been proviously informed by Sarpang Dzongkhag of our right to entitle any compensation for loss of property (house, land trees etc.), that may be caused by the laying of water distribution. Line financed by the Secondary Towns Urban Development Project in Sarpang district.

We confirm that we voluntarily permit the project implementing' executing agencies to lay the aforementioned pipe in our property. We agree and also conform that no assets are lost in our property.

Therefore, we prepare and sign this certificate for proof of our decision. Further, we certify that we have given our consent without any force' coercion from anybody, including project authorities.

SL. No	Name & CID No.	Age	Occupation	Location	Area of Pipe Line Sq.m	Signature of the owner	Remarks
1	Late Birkha Bdr Biswakarma 111311001067			Sarpang Bazar	37.8	-	Purson Bohr Bites + from Som, 52
1	Bhim Lhama Rhinley Through 11311001063	54	Farmer	Sarpang Bazar	72	Nort:	Meiles

Witnesses: 1. Name & Signature 5: Rum Bar Ghi 2. Name & Signature 3. Name & Signature

1

THIRD PARTY CERTIFICATION FOR SARPANG WATER TRANSMISSION AND DISTRIBUTION

Third Party Statement

About 2km of the raw water transmission line from the source to the existing Sarpang water treatment plant to be constructed under the Sarpang water supply scheme will be routed through privately owned lands – most of which are used for agricultural purposes.

Ms.Sonam Pem, the independent third party from Tarayana Foundation, a registered Civil Society Organization in Bhutan is appointed to oversee and certify that the private land owners have agreed- without any coercion-to the passage of the transmission pipe through their properties and that they have been adequately consulted by the executing/ implementing agencies regarding the project and the compensation for any crop losses due to the pipe laying.

Sonam attended the consultation meeting organized by the District with all the stakeholders held on the 29th of January 2018 at the Renewable Natural Resource (RNR) Meeting hall in Gakidling gewog. The Dzongkhag Engineering Office (DEO) has already carried out a field assessment and has also done the measurement of land for the pipe laying work in the APs land. The APs were well aware of the project and had come prepared with the concerns they had with regards to this work. Third Party Statement



Consultation Meeting

During the meeting, the affected persons (APs) were reoriented on the whole project first and then the specific issue of laying water pipes through their private land. All the APs were also reminded of the meters of pipe that will be laid on their land, and then they were asked to voice out concerns openly on this matter.

From the consultation, there were two concerns raised by the APs:

- The major concern all the APs was not on the pipe having to be laid on their land, but on the depth of the pipe laying work. This is mainly due to the past experience as the earlier transmission line was not laid properly and it had resulted into leakage of water on their land and damaged their orchards. The District engineers explained on the depth requirement of this pipe laying work and that their concerns related will be adequately addressed.
- The second concern was raised by a few APs was on the drinking water issue. To which the District Engineer said they Dzongkhag will look into it. The details are in the minutes of the meeting prepared by the DEO.

After the deliberations were done thoroughly, all APs signed on the no objection statement for the pipe laying work. This is also with the

2

Third Party Statement

understanding that there is no restriction on the land use after the pipes are laid.

The independent assessment team visited all the sites to see the land identified for the pipe laying work and to gathered information to ensure that none of the family falls under the vulnerable category.



Pictures from the site visits



Having attended the consultation meeting with the APs and seeing all the sites, I hereby certify that:

The land owners have:

 a. willingly and without any coercion agreed to the laying of the water transmission line through their properties;

3

Third Party Statement

- b. been adequately consulted and informed about the project (including construction schedules) and their eligibility for compensation for any crop/ structure losses.
- c. the laying of the pipe through does not adversely affect any vulnerable groups/poor families
- d. that the preferences and concerns of the land owners related to pipe alignment through their properties are recorded and any stipulated conditions related to pipe laying without transfer of land to government, will be met

Barry

Sonam Pem

4

Programme Director Tarayana Foundation

DETAILS OF PAYMENT OF COMPENSATION

						Properties affected		Total Final
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
1.	Mr. Bhim Bdr. Rai	608	2/1	Banana: 8 nos. Guava: 3 Nos. Nu. 5,862	Toilet Nu. 73,273.06	Photograph of AP Photograph of AP Photograph of AP receiving cheque		Nu 79,135.06

					Properties Af	fected		Total
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
2.	Mr. Chitra Kala Sutar Karki	1436	3410/A	Nil	House used as store and Toilet Nu. 277,486.02	Photograph of AP Photograph of AP		Nu. 277,486.02
					Total			
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received

3.	Mr. Damber Kumar Siwakoti	762	87/1	Guava: 5 nos. Bamboo: (2 yrs) 100 nos Bamboo (4 yrs): 100 nos Beatle nut: 50 nos. Nu. 95,500	Toilet and store Nu. 121,493.98	Photograph of AP Photograph of AP Photograph of AP		Nu 216,993.98
						operties Affected		Total
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
4.	Ms. Deki	571	290/1	Banana: 20 nos. Beatle nuts: 16 nos. Mango: 2 nos. Fodder trees: 12 nos Nu.33,920	Nil	Photograph of AP		Nu 33,920.0

					Pr	operties Affected		Total compensatio
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	n received
5.	Mr. Ganga Ram Basnet	540	37/1/2	Banana: 21 nos. Guava: 1 no. Litchi: 1 no. Beatle nut: 83 nos. Mango: 1 no. Lemon: 1 no. Coconut: 1 no Nu.130,884	Cow shed Toilet Water tank Small shed like house which is not used as residential structure Nu. 200,453.41	Photograph of AP Photograph of AP Photograph of AP receiving cheque		Nu 331,337.41

					Pr	operties Affected		Total
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
6.	Mr. Gopal Khatri	120	4/2		Poultry farm Toilet Caretaker house Water tank Septic tank Extended Verandah Nu. 815,393.40	Photograph of AP representative Photograph of AP representative		Nu. 815,393.40

					Pr	operties Affected		Total
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
7.	Late. Hasta Bdr. Panda	537	283/J	Banana: 65 nos. Guava: 10 nos. Fodder trees: 8 nos. Nu. 26,210	Shop Nu. 107,347.23	Photograph of AP representative Photograph of AP representative		Nu 133,557.23

						Affected Assets		Total
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
8.	Mr. Man Bdr. Rai	604	2/D	Banana: 8 nos. Beatle nut: 3 nos. Mango: 2 nos. Lemon: 2 nos. Nu. 16,337	Extended verandah Nu. 83,861.38	Photograph of AP Photograph of AP Photograph of AP	Serier dat de gerierige Sourierier autorierierierierierierierierierierierierier	Nu. 100,198.38

						operties Affected		Total Final
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
9.	Mr. Penjor	508	291/C	Banana: 7 nos. Beatle nut: 1 no. Mango: 3 nos. Nu. 20,359.06	Cowshed Nu. 8,823.09	Photograph of AP Photograph of AP Photograph of AP receiving cheque		Nu 23,386.09

					Pr	operties Affected		Total
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
10.	Ms. Radhika Karki	12	288/2	Nil	House structure used as store Nu. 266,946.55	Photograph of AP representative Photograph of AP representative Photograph of AP receiving cheque		Nu. 266,946.55

					Pr	operties Affected		Total
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
11.	Mr. Shabir Monger	516	37/C	Nil	Temporary shed like Housing structure not used as residence and toilet Nu. 132,958.36	Photograph of AP Photograph of AP Photograph of AP Photograph of AP receiving cheque		Nu. 132,958.36

					Pr	operties Affected		Total compensatio n received
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	
12.	Ms. Sumitra Rai	605	2/F	Nil	Extended Verandah Nu. 87,934.45	Photograph of AP representative		Nu. 87,934.45

					Pr	operties Affected		
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	Total compensatio n received
13.	Mr. Tek Bdr. Rai	572	288/G2	Banana: 70 nos. Litchi: 3 nos. Mango: 3 nos. Jack fruit: 1 no Nu. 37,705	Toilet Nu. 73,835.56	Photograph of AP Photograph of AP Photograph of AP Photograph of AP receiving cheque		Nu. 111,540.56

					Pro	operties Affected		Total final
SI. No	Name	Th-No.	Plot no	Fruit trees details and Total amount	Structures details and Total amount	Photographs of PAPs	Picture of affected Structures	compensatio n received
14.	Ms. Tshewang Lhamu	515	30/B/2	Banana: 50 nos. Guava: 4 nos. Orange: 12 nos. Bamboo (2 yrs): 10 nos. Bamboo (4 yrs) 10 nos. Litchi: 1 no. Beatle nut: 11 nos. Mango: 3 nos. Fodder trees: 5 nos. Nu. 82,500	Temporary house and Septic tank Nu. 250,864.10	Photograph of AP Photograph of AP Photograph of AP Photograph of AP receiving cheque		Nu 333,364.1
GRAND TOTAL (Nu)			443,481	2,271,829.38				

*Remarks: For structure loss this rate was negotiated as Bhutan schedule of rates 2015 which was found to average market price, suitable for replacement cost by the APs and PAVA 2009 rates for trees, in accordance with government policy.

**Due diligence conforms that most structures indicated as house or similar in table above were temporary or abandoned structures and were not being used as residential structures. Tshewang Lhamu's structure was a temporary dwelling. She has constructed another temporary housing structure in her plot close to the old structure and is waiting for building permit to begin construction of her new house. None of the 14 persons have been physically displaced and continue to own their original plots which are now readjusted plots afterss the land pooling.

***Remarks: Some of the affected structures are yet to be demolished even after one month time effective 26th May 2017

APPOINTMENT LETTER FOR THIRD PARTY VERIFICATION OF LAND POOLING AND NEGOTIATED SETTLEMENT

TERMS OF REFERENCE FOR INDEPENDENT THRD FARTY FOR VERIFYING LAND POOLING CONDUCTED THROUGH NEGOTIATED SETTLEMENT IN SCHECHANTHANG, SARFANG

For any sugnitated orthement (commonly termed direct perchase) or voluntary donation of taid, in external independing netity will supervise and document the consultation process and validate the organizated settlement land pooling process as pur legal requirement.

TOR for Independent Third Party Witness

An independent third party is assign to be appointed to oversee and servicly the process of seguritated uniference, and pooling. The third party shall be briefled showt his/her expected role and dativersities by the concerned PIL/PMU.

Eligibility: The third party shall be a representative of a reputed local institution/organization with familal legal standing, without any direct interest in the negotiation process or project activity, who is acceptable to such of the concurred parties (PD, municipality) and concerned land owner donorit-

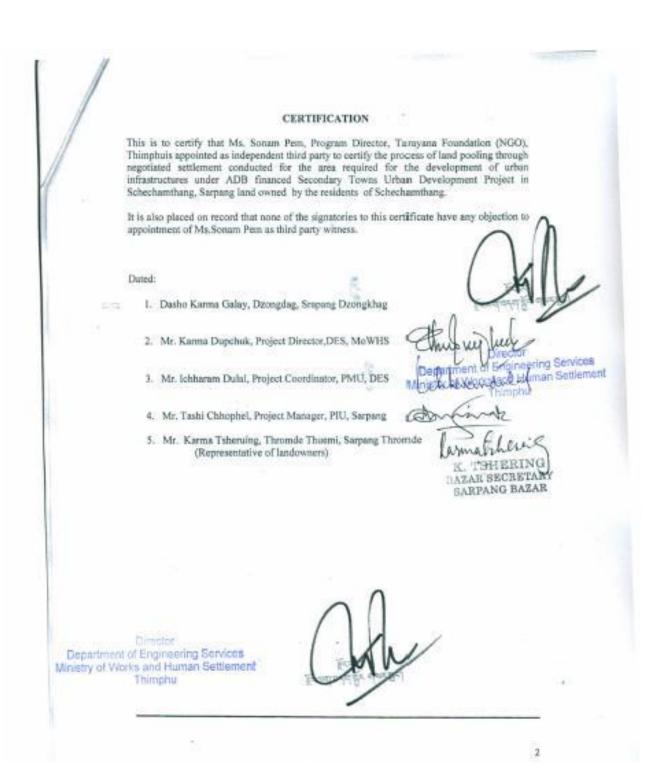
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- vulnerable groupspace families ensure that the performences and concerns of the land overaredporticipating in they
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- rubruk a certificate that load pooling and transfer process was conducted in fair and transportest manner and that people who pooled their land were made not economically worse off because of the land pooling (trà

Deliverables: The details of the mattings, and a contificate/reports as winness to the segnificed antiprotein / down, if any, shall be submitted by the third party to PML, municipality and owner-donor in the local interview.

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Cirector-Department of Engineering Services Ministry of Windes and Homan Deliberterit Thinnbu



THIRD PARTY VERIFICATION REPORT

INDEPENDENT THIRD PARTY REPORT FOR VERIFYING LAND POOLING AND NEGOTIATED SETTLEMENT IN SCHECHAMTHANG, SARPANG

Sonam Pem Programme Director Tarayana Foundation Thimphu, Bhutan

ABBREVIATIONS

ADB APs	Asian Development Bank Affected Persons
DDR	Due Diligence Report
DEO	District Engineering Office
LAP	Local Area Plan
LP	Land Pooling
ME	Municipal Engineer
MoWHS	Ministry of Works and Human Settlement
CSO	Civil Society Organization
PAVA	Property Assessment and Valuation Agency
PIU	Project Implementation Unit
PMU	Project Management Unit
PPTA	Project Preparatory Technical Assistance
RENEW	Respect, Educate, Nurture and Empower Women
RGoB	Royal Government of Bhutan
STUDP	Secondary Towns Urban Development Project
Thromde	Municipalities

I. INTRODUCTION

The Royal Government of Bhutan pooled land with 112 households for planning of Shechamthang/ Ranibagan Local Action Plan- this is a new town envisaged as the new commercial town of Sarpang. Under Secondary Towns Urban Development Project (STUDP) ADB will be supporting the development of infrastructure (roads, water supply and drainage) in only the core area and main access road of Ranibagan. Currently only 12 families are residing in the core area as there as there is no urban infrastructure. A total of 93 plots pooled land for the ADB core area details in Annex A9.1 From these 93 plots, the total effective developable Area (square meter) is 86,586.930 (21.396 acres). Land pooled is 25,976.079 Sq.m (6.419 acres). Area reallocated is 61432.362 Sq.m (15.180acres). From the total, 70% of effective developable are accounts to 60610.851Sq.m and extra area allocated for smaller plot less than 9.1 decimal after land pooling is 821.511 Sq.m. All the households falling within the core area participated in the land pooling in the ADB funded portion contributing 30% of their land holdings towards the land pooling exercise.

The total number of plot with area less than 13 decimal is 51 and out of this 11 plots are within the core area details attached in Annex 2.¹ These households have to procure the additional land at the 2017 Property Assessment and Valuation Agency (PAVA) rate making up to the minimum requirement of 9.1 decimal after the pooling process.

The 500 plots in Ranibagan resulted from multiple selling of the land by the owners therefore; an exact population figure cannot be derived at this point of time. The total population of the 93 households in Ranibagan who participated in the land pooling exercise was 629, according to the last census report.

The total land needed for implementation of the project sub components in Shechamthang LAP consisting of roads, drainage, and water supply is 31.24 acres (12.64 hectares). Out of this total requirement, 28.46 acres was pooled from government land and rest from private land refer Annex A9.3 for details of land pooling.

Within the ADB funded portion, fourteen 14 households have lost assets/ structures due to the land pooling exercise. These 14 households who have contributed 2.78 acres (1.125 hectares) would have direct impacts from the implementation of the project sub components. There were loss of fruit bearing and fodder trees and structures. From the field assessment it was confirmed that of the 14 affected households, none of the households is headed by a disabled member, neither did they fall under the vulnerable category.

As part of the project preparatory process for the proposed ADB Secondary Towns Urban Development Project(STUDP), a due diligence report (DRR) was finalized to ensure that safeguard measures are carried out in accordance with the ADB's Safeguard Policy Statement(SPS2009). In December 2017, Tarayana Foundation, a Civil Society Organization(CSO)/ nongovernment organization (NGO) based in Thimphu Bhutan (http://www.tarayanafoundation.org-refer Annex A9.4 for details of Tarayana Foundation), represented by their Program Director, Ms. Sonam Pem was appointed as the third party to carry out an independent assessment for land pooling and compensation process (through negotiated settlement) in the project sub component: Shechamthang/ Ranibagan local area plan(LAP). It is in this context; Ms. Pem supported by a team from the Tarayana Foundation conducted an independent assessment from 11 to 31 December 2017.

The Third Party Assessment Report is divided into two sections. Section I provides background of the project; scope, approach and methodology of the assessment. Section II

¹ 1 decimal= 40.5 square meters

documents key findings and recommendations. In section II, focus of the assessment is limited to presenting the fairness of the land pooling and the payments for lost assets in the pooled land done through negotiated settlement carried out due to the land pooling for the development of the Shechamthang/ Ranibagan local area plan (LAP) pertinent under the proposed ADB supported STUDP.

SECTION I

II. PROJECT BACKGROUND

The proposed ADB Project: Secondary Towns Urban Development Project (STUDP)will support the Royal Government of Bhutan in developing water and sewerage infrastructure in three secondary towns of Bhutan- Sarpang (Shechamthang), Samdrup Jongkhar (including Dewathang) and Trashigang (including Rangjung).STUDP will develop seven sub projects in three thromdes. The sub projects include water supply, sewerage, transport (urban roads), and storm water drainage. The provision of adequate, reliable and safe water and sewerage systems is expected to lead to substantial environmental improvements, including health benefits to the target population. The total cost for the ADB support is expected to be \$10million with counterpart fund of USD \$2 million from the Government.

For the Sarpang (Shechamthang), LAP, ADB will support three sub-project components which include: (i) internal roads within the urban core area of the LAP, (ii) drainage within the corearea, and(iii)water supply within the core area. Specifically, the scopes of works to be funded under the subproject are provided in Table A9.1 below:

Components	Description
Ranibagan/Shecha	mthang
Roads	 i. Construction of3.74 kilometer (km) of roads ii. Construction of 0.350 km of footpath and 2800sqm of surface parking.
Drainage	i. Construction of 9.18 km of storm water drainage.
Water supply network	 Construction of water distribution network for Shechamthang core area (5.676 km)

 Table A9.1: Secondary Towns Urban Development Project Components in

 Shechamthang (Ranibagan) Local Action Plan And Description

III. APPROACH AND METHODOLOGY OFASSESSMENT

The Assessment was carried out in a four stage method of planning and preparation; field visits; documentation of findings and review of findings. Prior to the field visit, documents related to the project including resettlement plan and due diligence report for the project and pertinent legislations and policies of the Government and ADB were studied. A template to collect information of the affected persons was prepared (refer Annex A9.5). During the field visits, meetings with the District Engineering Office (DEO) were conducted to inspect and verify land pooling and compensation documents. The list of persons met during the assessment is given in Annex A9.6 Special focus was given on reviewing minutes of public consultation meetings and compensation payment files. The team then visited Shechamthang LAP and conducted focused interviews with 14 affected persons (100%) and 2 other households for key informant interviews. Profile of the14 affected persons and the two additional land owners are given in Annex A9.7. The team then met several times to develop and present key findings from evidence and information collected in Section II of this report.

SECTION II

KEY FINDINGS OF INDEPENDENT ASSESSMENT

Field Assessment Priority Objective 1- Socioeconomic Profile of the Affected Persons:

One of the primary objectives of the independent assessment was to validate the PPTA census finding that none of the affected persons were with incomes below the Poverty line (BPL) or vulnerable. From the field visit and the poverty assessment of the APs it was established that none of the 14 affected persons fall under below Poverty Line (BPL), which is Nu.2,195.5/person/month. The table below provides the detail of the assessment:

		,		
Name	APPROX. ANNUAL INCOME (Nu)	Monthly Income	Number of family members (living together)	Income/ family members/month
Ms. Tshewang Lhamu ^a	81,852.00	6,821.00	3	2,273.6
Mr Tek Bdr Rai	200,000.00	16,666.60	2	8,333
Ms. Sumitra Rai	200,000.00	16666.66	6	2777.7
Mr. Shabir Monger(Jatt Sherab Zangmo) ^a	1,71,040	14,253.3	6	2375.5
Ms. Radhika Karki	300,000.00	25,000	6	4,166.66
Mr. Penjore	100,000.00	8333	3	27,77.7
Mr. Mon. Bdr Rai	250,000.00	20.833	4	5,208
Late Hasta Bdr Panda	360,000.00	30000	8	3,750
Mr. Gopal Khatri	600,000.00	50,000	6	8,333
Mr. Ganga Ram Basnet ^a	88,320.00	7360	3	2,453
Ms. Deki	201,000.00	16,750	6	2,791
Mr. Damber Kumar Siwakoti	286,000.00	23,833.33	5	4,766
Ms. Chitra Kala Sutar Karki	216,000.00	18000	4	4,500
Mr. Bhim Bdr Rai	150,000.00	12,500	4	3,125

 Table A9.2: Poverty Assessment of the Affected Persons

^a Includes imputed value of crops grown for subsistence

Of the 14 affected persons, three do not reside in the LAP area. The following are the families and their current residence:

Table A9.3: Affected Persons living outside the Local Action Plan Area

SI.No	Affected Person	Current Residence
1	Radhika Karki	Sarpang Tar, Sarpang District
2	Chitra Kala Sutra Karki	Thimphu District
3	Shabir Mongar (Jatt Sherab Zangmo)	Semjong, Tsirang District

The average per person monthly income of the family members of the14 affected persons is Nu 4,116.44 (\$64.3) which is above the 2017 poverty line of Nu. 2,195.95 per person per

month. In addition, none of the household heads are vulnerable (those below poverty line, the landless, the elderly, and Indigenous Peoples, and those without legal title to land). The 14 affected families have lost their structures and trees to the land pooling. A detailed pictorial report is presented below.

Field Assessment Priority Objective 2- No Forceful Land Acquisition:

Meetings and consultations with officials of the Ministry of Works and Human Settlement (MOWHS), Sarpang DEO and field interviews with land owners indicated that 7 rounds of consultations were convened from 2004 to2012 culminating into a final agreement as reflected in the minutes of the meeting heldon15 February 2011 (Refer Annex A9.8). Interviews with the affected persons and also two other landowners indicated that the land pooling process was carried out in a transparent and voluntary manner and no coercion was reported by any of landowners covered by the field interviews. In fact, all landowners interviewed showed a high level of support for the LAP and related infrastructure development. A pictorial reported on the 14 affected persons is presented below.

1. Ms. Radhika Karki

Ms.Radhika is not a resident of Ranibagan LAP area. Her affected structure is the House (67.98 Sq.m), which was used as a store. She is constructing new structures (show room) near her old house.



Figure A9.1: Old House

Figure A9.2: New constructions (Showroom)

2. Ms. Chitra Kala Sutar Karki

Ms.Karki's does not reside in the LAP area and her house was found to be abandoned during the site visit.



Figure A9.3: Chitra Kala's Abandoned House

3. Tshewang Lhamu

Ms. Tshewang is one of the resettled families in Ranibagan, her structures affected include the one storied house, septic tank and some trees.



Figure A9.4: Old House on the Left and the Temporary House on the Right

Figure A9.5: Aum Tshewang showing the Septic Tank

They have constructed a temporary shelter for now and will soon construct a two-storied building. They are waiting for the drawing approval from the District. She resides in the LAP area.



Figure A9.6: New Construction Site

4. Tek Bdr. Rai

Mr. Tek lives in Ranibagan and his affected structure is a toilet with some fruit bearing trees around.



Figure A9.7: Affected Structure: Toilet



Figure A9.8: New Toilet

5. Ms. Sumitra Rai

Ms.Sumitra a resident of Ranibagn her family's affected structure is the extended verandah of their house which measures to 24.5 Sq.m.



Figure A9.9: The Extended Veranda

6. Ms. Deki

Ms.Deki is a resident of Ranibagan, he has lost few fruit and fodder trees in the land pooling.



Figure A9.10: Ms. Deki being Interviewed in Her Current Residence

Ms.Deki is building a three storied building in the LAP area with support from her children and availing of bank loan.



Figure A9.11: Affected Trees

7. Mr.Ganga Ram Basnet

Mr.Basnet is a resident in a Ranibagan LAP area. His affected structures and loss includes: Cow shed. Toilet, Water tank, small house and fruit trees. Mr.Basnet and his family lives in the house behind the tree and no one lives in the affected 'small house'.



Figure A9.12: Small House, Toilet & Cowshed

Figure A9.13: Mr. Basnet in his current Residence

8. Mr. Gopal Khatri

Mr. Gopal Khatri resides in the LAP area. His affected structures includes: Poultry farm, Toilet, Caretaker house, Water tank, Septic tank and an Extended Verandah.



Figure A9.14

9. Mr. Penjor

Mr. Penjor resides in Ranibagan and is one of the resettled families. His affected structure is the cowshed and fruit trees.



Figure A9.15: Current Residence

76 Appendix 9

10. Mr. Bhim Bdr.Rai

Mr. Bhim is a Resident of Ranibagan LAP area. His toilet is affected in the land pooling and he also lost some fruit trees.

11. Mr. Mon Bdr.Rai

Mr. Mon is a resident of the Ranibagan LAP area, his extended veranda of the house is affected in the land pooling and he also lost some fruit trees.



Figure A9.16

12. Late Hasta Bdr.Panda

Late Hasta Bdr's family lives in the Ranibagan LAP area and the family has lost some fruit trees to the land pooling.

13. Mr. Shabir Monger

Mr.Monger is a retired corporate servant from Tsirang Dzongkhag. He is a resident of Semjong Tsirang. He has bought a plot in Ranibagan and is planning to build a house there. He does not reside in Ranibagan LAP area, but lives in his village in Semjong,Tsirang, with his family. He has lost his temporary makeshift house that is seen in the picture below and the toilet in the land pooling. He plans to avail some loan and use his pension fund to build the new house.



Figure A9.17

14. Mr. Damber Kumar Siwakoti

Mr.Damber is a school teacher at the Sarpang Jr.High School and lives in the Ranibagan LAP area; he has lost some fruit trees, a toilet and store due to the land pooling.



Figure A9.18: Fruit trees

Field Assessment Priority Objective 3–Adequate Compensations to Affected Persons for Loss of Structures and Trees: The team examined all documents including proof of payment and other related records at the Sarpang District Engineering Office (DEO). The team also met with the team leader of the Royal Audit Authority team fielded to Sarpang and gathered his opinion on the land compensation process.

The team leader expressed complete satisfaction with the process based on the documents audited. The compensation was paid in the presence of third party observes including a representative from a CSO RENEW. An official account from the representative is given as **Annex A9.9**.

The affected persons indicated satisfaction with the compensation received and did not express any grievances related to compensations as these were paid in a timely manner. However, although compensation for structures was provided at average market rates, the compensation for trees was found to be around 30% less than average market rates (footnote 1). Table A9.4 provides details of compensation paid to the affected persons.

Name	Property Detail	Compensation for Structure	Compensation for Fruit Bearing Trees	Compensation Received
Ms. Tshewang Lhamu	House, Septic tank & Trees (has constructed temporary house and is awaiting the building permit to begin construction of her new permanent home)	250,864.10	82,500	333,364.1
Mr. TekBdr Rai	Toilet &Trees	73,835.56	37,705	111,540.56
Ms. Sumitra Rai	Extended Verandah	87,934.45		87,934.45
Mr. Shabir Monger (Jatt Sherab Zangmo)	Makeshift housing structure (where no one lives) and toilet	132,958.36	0	132,958.36
Radhika Karki	House structure being used as store	266,946.55		266,946.55
Mr. Penjore	Cowshed &Trees	8,823.09	14563	23,386.09
Mr. Mon. Bdr Rai	Extended Verandah & Trees	83,861.38	16,337	100,198.38
Late Hasta BdrPanda	Trees	107,347.23	26,210.00	133,557.23
Ms.Deki	Trees		33,920.00	33,920.00
Gopal Khatri	Poultry farm , toilet, caretaker house, septic tank, extended verandah	815,393.4	0	815,393
Ganga Ram Basnet	Trees, cowshed, toilet, water tank, small shed type dwelling where no one is residing.	200,453.41	130,884	331,337.41
Mr.Damber Kumar Siwakoti	Fruit trees Trees	121,493.98	95,500	216,993.98

Table A9.4: Details of Compensation Payment to Affected Persons

Name	Property Detail	Compensation for Structure	Compensation for Fruit Bearing Trees	Compensation Received
Mr.Chitra Kala Sutar Karki	House (abandoned structure) &Toilet	277,486.02		277,486.02
Mr.Bhim BdrRai	Toilet & Trees	73,273.06	5,862.00	79,135.06

Field Assessment Priority Objective 4–Land pooling carried out as per standing rules and regulations:

Key informant interviews with the Landowners at site and with officials from MoWHS and Sarpang District engineering office (DEO) confirmed that due process was followed during land pooling in accordance to the *Land Pooling Rules of the Kingdom of Bhutan 2009*. For those land owners who did not have a minimum plot size of 13 decimal prior to land pooling as mentioned above had to procure the remaining decimals at the PAVA 2017 rate to make up to the minimum plot size.² These households are given the permit to build new structures as and when they make payment for the additional land they had to procure. None of the households under this category fell into the 14 affected persons however, 11 households' falls within the core area. Review of land pooling documents indicated that only 30% of the land was pooled from land owners as per the land pooling rules.

No complaints/grievances with regards to the land pooling process were apprised to the third party during the field visit.

² 1 decimal = 40.5 square meter

Conclusion

With this report, I certify that the land pooling was conducted in the fair and transparent manner, with no coercion or asymmetric power relations involved. People are happy to contribute land for the development of essential infrastructure. There were no vulnerable people who participated in the process. However, besides the original residents of Ranibagan, the affected landowners also constituted two resettled families from the eastern regions of the country; none of them are from ethnic minority communities like the Brokpas, Doya and the Monpas. It was also found during this assessment that due to the limited understanding by these resettled families among the 14 affected persons, they were not too satisfied with the land pooling in the beginning. However, with clearer understanding that resulted from the repeated consultations and the awareness sessions conducted by the Sarpang dzongkhag and project preparatory consultants, they are now fully aware of the town planning and the benefits they will have due to the land pooling. They are very happy to know that soon they will get services like roads and water supply as a result of the land pooling exercise. Most of them have already processed their paper works for the construction of new buildings, indicating the cooperation and planning for their future. For all the affected households, the compensation for lost assets was paid as per rates agreed by both parties through negotiated settlement.³ The affected persons have agreed to the negotiated rates, although the compensation provided for trees was less than market rates.

Based on this assessment, I would like to validate:

- That the land pooling will not cause any significant adverse impacts on the livelihood of the land donors and have maintained same or better income/ livelihood status;
- (ii) The donors fully understood the value of their land(s) donated;
- (iii) The donation does not come from the land owner categorized as poor or vulnerable family;
- (iv) The donation will not cause any economic or physical displacement of the renters, tenant and other types of current land users;
- (v) The land donor(s) will get direct benefits from the proposed project activities;
- (vi) Meaningful consultations were conducted with the land owner(s);
- (vii) Land contribution under land pooling scheme is in full accordance with the land pooling rules (2009);
- (viii) No household that pooled their land was left with less than 10 decimal of land (which is the minimum developable area required per building byelaws);
- (ix) The land donation(s) or land contribution through land pooling scheme does not come from coercion or asymmetrical power relation between the land owner(s) and the government- such as withholding of information by the government;
- (x) All concerns expressed by the land owners as agreed, were addressed and no pending issues remain;
- (xi) Land transfer costs (registration fee and stamp duty) were borne by the government and not by the owner/ donor;
- (xii) Compensations were negotiated in fair and transparent manner and adequate consultations were carried out by the affected persons who participated in land pooling;
- (xiii) While the compensation made was not entirely at the replacement cost, the affected persons were happy with what they received; and
- (xiv) There are no outstanding grievances pertaining to the land pooling and compensations.

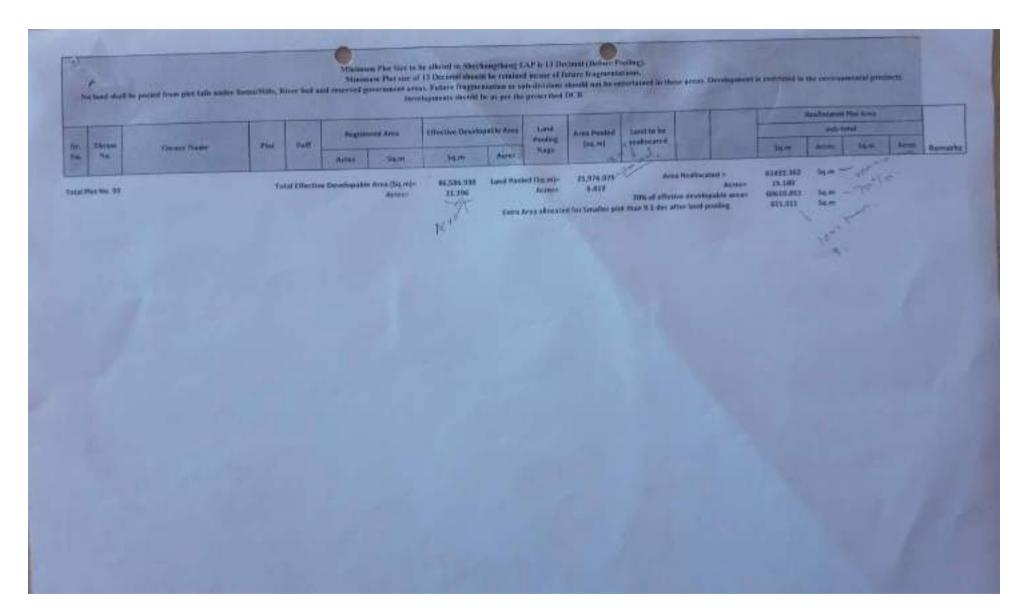
³ The compensation was mutually agreed at existing government rates- 2015 Bhutan Schedule of rates for structures (reflecting market rates) and 2009 PAVA rate for trees.

Annex A9.1: Details of ADB Core Area plots

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려	40.00	and the state of t		ile l	0.110	5216 XPA2	926.0092	0.130	34744	187.928	518,204	0.098		36.6.264	IL CONT.	1446,784	128
	Salara .	Burriska Rei		1.1	in and in	6.76.0152	6.96.002	0.130	30%	123.40	263.280	0.070		403,244	0.001.	2448.2294	110
	1000	Patestrong Invest	1.81	1048 1	-0.100	2415 7550	ACA LINE	0.000	27%	ART. JUW	474.9311	10.3.0.0		424 830	0.076	- 828,938	1
988	-	Baser stary (Brits)		7 74	0.130	602.020	007.029	2140	100	443,700	1.1554.038	0.483		111.954.633	0.483	2,854,515	1.8
93	704	Interneting Control of		158		1.903.888	316101	111.00	30%	557.878	108.764	0.1743		308.354	0.1775	100.754	104
24	804	Parcelander Rat		P. P.		443.424	#E5.623	04.1.1	50%	545.447	303.854	11.03.6		368.264	0.0%	348.214.8	12.0
53	75.4	Anogen Caregorie		1 1	= 1.0-	526.050	316.052	11.1.20	SAPE	11/7 #318	308.304	48,42815		105.2111	0.291	300.758	104
11	1947	Statute Substation		E A	045.0	576.000	6.26.179.1	11.2.841	147%	137.828	208.264	010005		708,768	01.10FA	368.753	100
	ALT:	The person of the person of the second		7 94	11 1 302 11 dddi	101.070			879	121.406	105,200	anna a	100	348.744	11.1743	100.268	100
	TTR.	of broads		0		343.815	4014,5459	.0.000	10000	LEL TON	-10.2.2.01		1	and and a state of the state of	- Contractor		
0.0	1.20			10	and the second s	and the second second		0.200	8070	835.855	136.575	OLAP.		348.584	12.1344.8	194.029	
	140	That belows them		1.94	171.7940	6.037.584	- 100E104	and the states						302.244	C.044		
100	_			-	and the second	T and have	L418.311	0.101	Acres.	444.444	1.044.221	1.214		4846 3848	0.165	4,034,833	100
35	1.4441	Maki da	294	na -	LARS.	3,493,440		10000	and the second	2000 - 2000 - 200	A CONTRACTOR OF	a martine		348.784	0.091	3049 1.0.5	1.0
100		Agene horners	140	in .	0.37	1417.328	1,003.338	0,87		++0.101	C048.142	1.758	-	1048.135	0,259	1135.173	-
	TOTAL	Table Barriers	Unit	1000	0.40	LOUIS FAX	3,618,794	2,40	darma,	445.611	1.103.111	D: 24		1149 173	10.00	4132 171	
-	1008	Treating Michael	3,417	-	64.0	1213.744	1,458,793	1.4.9	30%	405.623	3.333.378	1,7.8		4433.375	11.78	11133.1/3	
-	40000	Theory Tridagen	101		D-40	1610 744	T_ASB.284	in and	3,0%	805.023	1 1 1 1 1 1 1 1 1 1	1.78		1133,123	10.316	1138.133	
	1000	Appart Distant	187	31	11.40	2618 744	1.638.394	1000	10%	1127A28	840.204	10.119.4	-	1 100 100	11 (78.1	104.044	
	8.08	minute that actual if as : :	and the second second	2.0	10.1.10	576,055	154.087	3,100	- Mila	TOTATS.	710.178	0.184	1	1344.520	0.14.5	718.518	1
10	SAT.	AT NOTATI KREEK		2 4	11.000	3 853 184	1.251 1.84 Sett #7#	- 44 d Sec	1 22	282.499	434,979	U.box	1	1 A74 930	10.5.5	434.975	
-	11461	attana Marine Arterna		200	. 11.4.8.8	8011098	516 7012	0.130	NTR.	351 830	340.704	0.001		/10.0.364	In Carl	248.254	
4.3	1.734	among the Deputy of the second	(1.1.1)	165	U.L.MIL	374,498.0	210 101	0135	40%		- 4.6 - (0.) +1	0.100		434 202	III 1175-	424 833	
4.7	- ARTE	Service Mat	2.84	the second	CARLERU	MILLION PROVIDENT		8,190	TITLE	100.000	454,510	- 0.10		474 970	- 1115	334330	
11	10.008	al departs that	110	10-	11.1.1.	307.029	and the second se	1 3 3 3 5 4	TUTTO	1 1997, 5.7.5	LAALLEL	0.180	-	1.1.1.1.1.1.1	0.292	1.555.175	
11	475	and designed Merroral		-	0.410	5,018,748	1.051 204	Ster	lura	315 455	P28.424	11.382	-	134.525	0.382	230.579	
-87	234	Chieres Carbatton		WIC .	00.35400 01.4440	L.033,188	404 6795	1 3.YOU	111%	1.71.405	151,200	0.020		La hand	And other	844.344	1.1

Plots under ADB core area

					_	_	1	_	_	10			11	1 0	as allocate	d Mark Area	
	These	On any Name	~	Deff.	Warghins		Effective Orienter	able Ares	Land Peopling	Area Poolari	Lored to be		1) 1	-	Contraction of the	battal	
-	ne	Contraction of the local division of the loc	-	Citizet -	Acres	Barry .	Bag int	Acces	Nager	forg reaj			1	Barn.	Arres	. 1949. 1910	Apr
47	5.58	Captur Mary Rat	37.6		11.9000	OCH.ASTER	1,023,430	0.500	876	607.028	1,435,401	11.350	10 million	1.418 483	0.050	734.529	-0.85
40	778.	Midna Kaffalu			.0.200	1.05.1 1.84	E.062.584	0.240	30%		336.579	0.1.83		796.572	0.143	434 430	0.10
-	442	Millan Karki	2846		0.350	000039	#07.029	0.134	30%	183.108	434.830	(1.100		474.9212	0.105	114.764	0.0
00	400	Suburn Putton	34	1	0.110	3.06.09.0	516.012	0.1.10	30%	157.828	368.264	0.041		368,254	0.091	168.764	0.0
33	1520	Toleaning Physicality	100		.0.5.931	506.083	336.092	0.110	30%	157.828	368.264			474.930	0.305	424 130	18.14
3.7	68.5	Parking Burger	700		0.330	607.029	\$07.029	0.150	30%	187 105	414 920	0.105		1418.004	0 DHI	318,754	1 Harris
-53	500	AGNESS Wring The	3890		0.100	404 686	404.684	0.100	30%	171.400	243.2811	TLETE		308.764	0.201	- 1100 Print	18:05
34	5.36	Harky Adv-Rat	249-		0.100	304/005	404.64%	0,100	30%	ASACTOR	197.7411	-11111-12	A.1	1,179,618	186.0	2 CONTRACTOR	Contraction of the
-11	11	Multiple North	289		1710	A.DAX OFF	0.041.042	2.2330	30%	2,033.3494	4,260.294	1.547	2	3,754.487	0.958	8,940,898	1.5
197			110		Const.	and a case			- Course	and the second		10 Cont 6	<u>x</u>	2,144.394	0.2398	108.364	0.0
35	268	Mar Man Ros	-4631		0.11	524.092	\$26,092	0.3.5	MPS-	34.7.928	368,264	0.091		568.264	0.041	348 254	0.00
.54		Koder Mör Poustym	2,748		0.13	126.091	526.092	8.14	30%	10,0,010	348.74.8	0.0111			0.011	303.258	8.17
100	1013		4,190	-	015	536.062	126.002	0.13	375	357.878	368.264	0.001		360.264	10,0001	348.754	0.0
41	3.738	and the second sec	- 44.15	-	0.634	7,648,295	7.648.178	0.654	.30%	784,453	1,858.728	11.4.0		1,895,725	0.45.8	1,85-8.725	10.4
8	1.000	Circled Chatter			LASI	2.844 1979	2 544 054	851.0	50%	114.4.001	L/81.496	0.440	11	1.791.405	0.440	1.781.876	0.8
2		Charlen	18115		6.36	607.019	entitine .	0.15	3075	165.109	174.920	H. 605		414,950	16.309	824.438	1.21
853	1492	Laparitie	34125	0	17 249	3093.372	#G9.372	0.70	30%	108,5303.0	144.109	0.540		Nen Sett	11.1-6	345.903	2011
1	2144	Junit			0.15	407.025	1607-079	0.16	-10%	182.107	424,9092	0.000		478/320	1.105	ATA NOD	0.1
-	1274	Multi Ciciling	3815	Section and	0.0.15	407/026	#17,028	.9.38	307%	101.109	.474.920	0.50%	_	424.920	0.105	424.329	0.1
1	1109.0	Derrate (her)	- 3417		1.34	.601.029	HOT OPE	0.30	AOS.	182.309	424.930	0.140		5416 56	10.105	NONE TRA	1 23
-	47E	have a	287		0.20	- 6479 X7 1	809.371	0.20	100	342.818	565.360	0.140		Sam hear	1.3.65	this ball	1.4.3
201	A89/C	Distant Petiters	2.6%	0	0.540	804 8/2	121.097	0,130	8/714	107.820	318.164	0.0111	The second s	300.364	0.071.	318.754	
24	870	Tradal Person	250		0.530	465.8.73	+0.0.223	0.1.00		145.187	139.930	0.084		868.764	0.011	988.288	1.8.2
	672	Litzenio	3119		0.300	404,688	4114 4494	0.302	304	121,404	2810.2280	0.0,0		21.0.244	0-094L	16.0.75.4	.9.0
	440	Selven Tehening	100	54 54	0.1.90	3.26 100.2	1,26.003	0,230	3175.	152.820	318-264	OLCPH'S		368,254	0.291	368.21+4	9.0
		Information Contraction	7.88		0.1.10	3.79.092	\$26.092	0.580	4.079	157.828	368.264	0.093		505,254	0.091	355.264	0.0
-	5.51 5-51	HART PROPERTY AND	2110		0.130	336.092	3.24.0012	0.530	100	127.879	308.354	20,0241		3448.1108	31.0901/	9418. Mail	28.0
	445	minter Sweetsheet	28680	Ú.	0.140	536.092	6.76.097	0.3.30	81/95	143.628	368,364	1(00)]		3418.10.4	0.044	16.8.304	8.0
10	104	Latawati Praditer	28.0	8	36.1.26	5,76,052	124.012	0.2.99	1005	137.428	366.264	0.093		508.264 N.0.26A	0.093	308.354	8.0
1	- 118 3	T streaming T as fai	7900		11.3.30	336.087	25/1 (2015)	0:130	30%	197.678	Meth Alert	0.001		- MR.264	0.041	108.058	
aT.	104	Derrigia Onive Parighanes	2401	W.	-0.1.97	5.80.09.0	4.0/1.75#	0.330	HIR.	011.5.28	1.150.131	0.531		3.150.141	6.543	2.050 3.81	1.0.5
11	41	And Burear Barrier	206		O Page	3,071,788	1.052.184	0.260	Mot	313.651	736.529	ULTRE		726.529	0.181	796.328	.0.1
11	344	Bit aufo Thingst	1.816		0.269	2,05,7,284	8091.812	0.300	ALPEL	241 811	Aren Maria	LA A MAR		344.340	10.140	900.540	1013
12	- 400	Sample peter, Compared Scillage Approxime	7.875		6.200	101.022	mT/ 629	11150		143.100	434.850	11.105		434.800	50.12%	8.74.920	0.01
91	855	A AVITA A DISEBUT	- 240		DULH	404.696	#13.050	0.200	34Pe	LTL AD	391,9A	11-0009		308.264	0.093	348.364	-11.0
***	- 331	Mailed States		-	0.150	Fabl 029	md7.029	0.150	709	283.309	424 930	.0.105	100 million (100 m	424 320	0 101	474 970	1 0.3
11	815	A CRANGER	4000	A	H. STAT	607,022	007 629	0.150	arrs.	182.109	624,930	0.205	- Here	414.930	6.103	434.832	0.1
(WR	624	A STATE	2.80	K	0.150	407.029	401.029	12.650		182.100	434 930	-10.105-	-	424,932	0.11/1	434.4211	-11.0
181	1.7524	Correct Strate Concentrate	2.810 4	4	0.150	1417.029	#27.UA9	Ir.xtat	ALL REAL	143 100	434.000			414 900	10.1414	478.4711	8.1
- 18		Picara .	288-8		(0.100)	and date	404-646	11.100	3.0%	171,448	388.880	0.070		358.368	0.2411	310.704	-51
	1. 378	at h+te	2011		.0.347	EASE AND	1.401.455	6.867	40%	445, 335	CONTRACT.	-8/2/-		1.11341.115	0.257	Links Lan-	0.2
	1 1278	And a family of the second sec	3 1990		0.32	500.082	120.092	19.3.7	30%	377.828	268,264	10.0945	-	308.261	0.201	368.264	1 1 10
-	A 11/2 11/2	Darristan fig.	2001	1	10.000	10001-0100	dation overla-	R.100	ADVL.	331.400	10.0.0			And a state	ALC: NO.	- 308.70A	



	Thrum	Dwess Name	Plut	Soft	Minimu Beginter	nn Plot S ni Arse	Lared Positing	Area Province	a Sheetha Land coutto	ngthang to be ortest	Plot Lucation	NewHoust Built-1	in Cliesto and Plut	Remarks	Amend tor pay to for Land	PAUA 2017 Rate per	Amount frees	Paid T22/Me
is.	Pan.	Tablering Datiji	29	D	0.100	40× 686	909%	123.408		0.070	UCI	368.764	0.094	remains plot size of 0.001acrel chause be alloted	200	45,744.53	1.17.733.59	the state
19.	.753	Sangap Zengini		0	0.320	415.673	-	585.587	110.225	(0.004	UER	318.254	0.041	ministration photo use of 0.00534000 should be allotted	3.00	45,744.57	45,744.53	
100	323.	Chicki			0.040	101.014	317%	121.406	343.240	0.070	1002	368.254	0.081	manantan plot ass of 0.091acte	3.00	45,744.53	1,37,233.59	
18	152	Merry Funish Dahal	43		8.100	404,686	jares.	131.400	205.000	0.070	UCR	368.264	0.075	memorium pitte use of 0.095 bire should be all stad	3.00	45,744.53	1,17,233.59	
318	900	Ninkay Mangzhuk	389	4	11.509	404.046	30%	111.405	(23.794)	0.1710	uca	948.364	0.001	minimum plot see of 0.095ame should be alloted	3.00	45,744.53	1.37,233.59	
20	535	Hacka Bill Tre	349	24	13.300	404.646	20%	372.404	200-200	0.076	uca	102.364	0.041	annument glass ann of 0.0010410 should be allotted	1.00	45,744.53	137,733.54	
'n	672	There	244	3	11 1.10	485.623	30%	145-687	112.216	1000	ucz	MADIA	0.07%	minorrum plut sets of 0.091.acce should be afterned	1.00	#5,744.53	45,744.53	
31	-00	Ugerm Takaring			6.336	-	30%	111.404	243.290	á.676	003	368.304	6.011	atoproje pisa star of 0.000,acm photos be accessed	3.00	45,744.53	1.37,233.59	
25	815	an air	20	100	10.450	4114.3.00	304	325.400	283.380	oam	90	368.354	0.005	manuresam plat new of 0.Distance should be shoted	100		1.37,733.59	

Annex A9.2: Households with Less than 13 Decimal Lands

24	498	Thukla	283 E	0.100	404.686	30%	121.406	283.280	0.070	UC2	368.264	0.091	minimum plot size of 0.091acre should be alloted	3.00	45,744.53	1,37,233.59
25	599	Samsher Rai	289 Q	0.100	404.686	30%	121.406	283.280	0.070	UC2	368.264	0.091	minimum plot size of 0.091acre should be alloted		45,744.53	1,37,233.59

Total No of Small plot with area less than 13 Decimal is 51 Nos. out of 51, 11 Nos of plots are within Core Area.

Annex A9.3:	Details of	Land Pooling
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	tible	a Land Positing Colculations to availability of	Pooling Proceeding	of constitution	E.
			Arest	MC/HI	
			Actual	Teleprenter.	1.1
	1	Total Project Artia	002,256,05	and the second se	
	1	Registered Land	H4.355.73	14 14	-16
	18	Under Land Peoling	F \$41,540.08	375,386-80	X
	100	Exclusioner	2.11:00	No. of Contraction	+
	32	First End	11,948,31		20
	1	Family Discourse in	21,254.84		. 82
	W	Sesserver, Gost, Lanzi HS & S24	14,835.73		E.
		overgistaned Land	392,376,38		1
	10	Louise Land Passing Accesses Cost, fired,	14,751.26	10,325.80	1
		Rechardants			
	74	Flory Ded.	\$3,560.28		
	- 24	Reveal Environments	92.00.12		
	N	Yout Hull of Way (cateroal)	38,841.90		
	20	Reenvel Owi Landreil	26,197.12	Carrier and	
		Total Area Under Lond Puriling	855,352 13	188,512.48	
		Proposition and Post opt	04,207.38	Nof Probosts	100542.4
	54	American (action) with site C	16.130.58	111 H-181	1.875
	120	Janvita Fists	4,374,97	3.62%	0.72%
	14	Open Spices	10,054.00	1.384	3,995
	14	Federatal Partways	2,902.41	4,47%	1,9591
100	1.50	Spath (socialing costing NGWs)	116701-0	\$5,771	23.67N
2.00	- 11	Fecore Land Alternant 35	14/5.54	4.05	1,005
in the	E		566,797,55	100.00%	25.59%
	64	Land Pooling Reiterstrage	39.805		

Road as the proposed leyout and still indistribution, this corrects \$2.00 percent of the land. This will be derivated from each plot, while the remaining bent shall be retained to the landswear. Where there is an occupier, habitable structure on a stat, that same play, minus the "development loca" will be retained to the original owner. In cases, where there is no structure on the plat, on alternative plot may an eldeted to the original interprets, in a rearray tecation. This real-posted plot will be calculated by taking the original plot area and ideal-unity the 30.05 percent of "Sevelopment and "-

Annex A9.4: Details of Tarayana Foundation

Tarayana Foundation was founded by Her Majesty The Queen Mother Ashi Dorji Wangmo Wangchuck. It was formally launched by His Majesty Jigme Kheser Namgyel Wangchuck the then Crown Prince on 4th May 2003. Tarayana is a non-profit organization registered as a civil society organization (CSO) working in remote, rural villages to bring about holistic community growth and development serving the needy communities. The Foundation serves to bridge the gaps between larger national initiatives and local grassroots requirements. It focuses on social mobilization, capacity building and empowerment processes wherein communities make the main decisions for change they want effected in their villages.

Tarayana's interventions are mainly categorized into four main areas:

- (i) Community mobilization through awareness raising, capacity building, collective actions through self-help groups (mostly women), and promoting volunteerism both at the community as well as in the schools;
- Enhancing access to basic needs and services through housing improvement facilitating access to health and basic water and sanitation services such as organizing annual corrective surgical camps for cleft palates, hare-lips, burn victims and victims of wild animal attacks and piloting eco-san toilets;
- (iii) Increasing opportunities for education through supporting deserving students (mostly girls) to pursue tertiary education, supporting informal boarding arrangements including construction of hostels, and providing scholarships (the scholarship programme and support for senior citizens have now been merged with His Majesty's Kidu programme in 2008); and
- (iv) Enhancing livelihood prospects through income-generating activities, facilitating micro-credit for establishing micro-enterprises, and marketing of artisan's products.

Vision: A happy and prosperous Bhutan

Mission: Tarayana Foundation believes in maximizing happiness and harmony among all Bhutanese people by providing opportunities for life improvement. By helping community members learn and integrate new skills, Tarayana Foundation promotes selfempowerment and the importance of serving each other

Motto: Service from the Heart

Core Values: Compassion, Dignity, and Integrity

As of July 2017, Tarayana is working in 310 villages in 60 gewogs/blocks of 16 Dzongkhags/Districts covering 6,494 households with a total population of 51,302 (direct beneficiaries) indirectly the Foundation touches lives of close to 100,000.

Summary of the achievements:

- 1. House constructed and improved: 1,600 houses
- 2. Self Help Groups: 200 groups formed (3000 members engaged in income generating activities like weaving textiles, nettle, cane & bamboo; wood crafts- furniture, wood turning, wood carving, container making; food processing, agriculture/ vegetable production, cash crops like turmeric, ginger, cardamom & oranges, poultry farm, dairy farming, soap & candle, traditional pottery. Work-sheds/ Community Facility Centres (CFC) constructed: 50
- 3. ECCD Centers (Buzip Centres) established: 31 in 8 Dzongkhags (serving 658 toddlers in 2016); Trained and employing 39 class twelve female school leavers.

- 4. Scholarship Tertiary Education: 48
- 5. Scholarship Primary & Secondary: 1,505 students (closed)
- 6. Tarayana School Clubs: 90 active clubs throughout the country to promote the spirit of volunteerism among the youth with a volunteer membership of 4,537 members.
- 7. Support to senior and citizens with special needs: The Foundation has also supported 1000 Senior Citizen & individuals with special seeds people throughout the country by providing monthly stipend to meet their basic needs expenses. (Partial closed)
- 8. Food security and improved nutrition: Foundation supplies small agriculture machines, relevant hand tools and implements and seeds based on the expressed needs of the communities and supplementary feeding piloted in selected ECCDs.
- 9. Capacity building: Facilitated a wide range of skills training in our communities often collaborating with relevant technical agencies of the government, in the areas of natural farming; seed production and storage; postharvest management of produce; life-skills including first aid; financial literacy; waste management; sanitation; water management; trade-based skill training; book keeping
- 10. Solar Water heating systems at two nunneries.
- 11. Restorative surgeries conducted: 14 restorative surgical camps in collaboration with Ministry of Health and Surgicorp International from the US and Smile Asia from Singapore and one eye camp conducted by all Bhutanese team. These camps cumulatively screened nearly 3000 people over the years and positively transformed the lives of 872 people, mostly from the remote communities. An additional 395 senior citizens benefited from knee injections.
- 12. Community radios: 2 established (one in Lotokuchu, Samtse & the second in Dechen Pelri, Sarpang Dzongkhag)
- 13. Micro Credit: 211 individuals & 11 groups availed micro credit and took up small enterprises and income generating activities. The loan was made available at 7% interest rate p.a. Groups savings are introduced in all the SHGs, the members make monthly contribution of any amount they agree on and lend out the amount within the community.
- 14. Solar Fencing: 49.6 kms in Monggar, Lhuentse and Trongsa sites to address food security issues resulting from human wild life conflicts.

NOTE:

All these activities were possible with financial support from our donors and some as local implementing partner to the Government (REAP with GNHC with GOI funding; NAPA with NEC with UNDP GEF funding; Fuel Efficient stoves with Alternate Energy Division of Renewable Energy, Ministry of Economic Affairs with UNDP funding; Community Radio with Ministry of Information and Communication with SDC funding; Buzip programme with ECCD and SEN Programme, Department of School Education, Ministry of Education with UNICEF funding, Enhancing Economic Opportunities for women by ADB. Other Activities:

- 1. Folk Heritage Museum
- 2. Tarayana Rural Crafts and its outlets
- 3. Tarayana Social Research and Development Centre

There Party Assessment	w Secondary Tox	ena Urban llo se uprumi Projecti	n Raninophen LAP by ADE	
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Assessment Date	and the second second			
Assessment conducted by	Mr. / Me.			
1. Name of The Land Owner	MICT MR	200		
2. Thrum No.		Za. Orginal Land Area	Abu	Dectmon
		Zis. Land Pooled Area	Ann	Decimal
8. Resident in the Proposed Lap.*	Yes/No	STRATEGIC CR		
4. Household income:				
Prindry Source		Annual Income (Nut		
Other Source		Annust income that		
	40	Total Annual Income (NJ)	4b. Above Powerty line	Yes / No
5. No. of Consultations conducted (Excluding PPTA report)				
E. Did you agree to the land pooling proposal	Yes/No			
7. Were you coerced to pool your land	Yet/No			
8. Received compensation for Property and Crop loss	Yee/No	Remario:		
9. Wes Compensation Adequate	Yes/Md			
10. Current residence				
New House	 Yes / No 			
Living aprendiene else	Yes / No			
Horrelass	yes/hb			

Annex A9.5: Template to Collect Information of the Affected Persons

SI. No	Name	Designation	Organization
1.	Mr. Meghraj Adhikari	Urban Specialist	Department of Human Settlement, Ministry of Works and Human Settlement
2.	Mr. Ichharam Dulal	Specialist	Department of Engineering Services, Ministry of Works and Human Settlement
3.	Mr. Rajesh Pradhan	Social Safeguard Specialist	STUDP PPTA consultant
4.	Mr. Tashi Chophel	Dzongkhag Engineer	Dzongkhag Engineering Office, Sarpang
5.	MR. Masidur Rahman	Engineer	Dzongkhag Engineering Office, Sarpang
6.	Mr. Rinzin Jamtsho	Auditor	Royal Audit Authority

Annex A9.6: List of Stakeholders (Person) met during the Assessment

SI. No.	Name	Photograph	Sex	Age	Primary Source of Income	Number of family members (living together)	Vulnerable Yes/No
1	Ms. Tshewang Lhamu		F	56	Weaving & Horticulture	3(1f2m)	No
2	Mr Tek Bdr Rai		Μ	64	Horticultur	3(1m2f)	No
3	Ms. Sumitra Rai		F	36	Horticulture	6(2m4f)	No

Annex A9.7: Profile of the14 Affected Persons

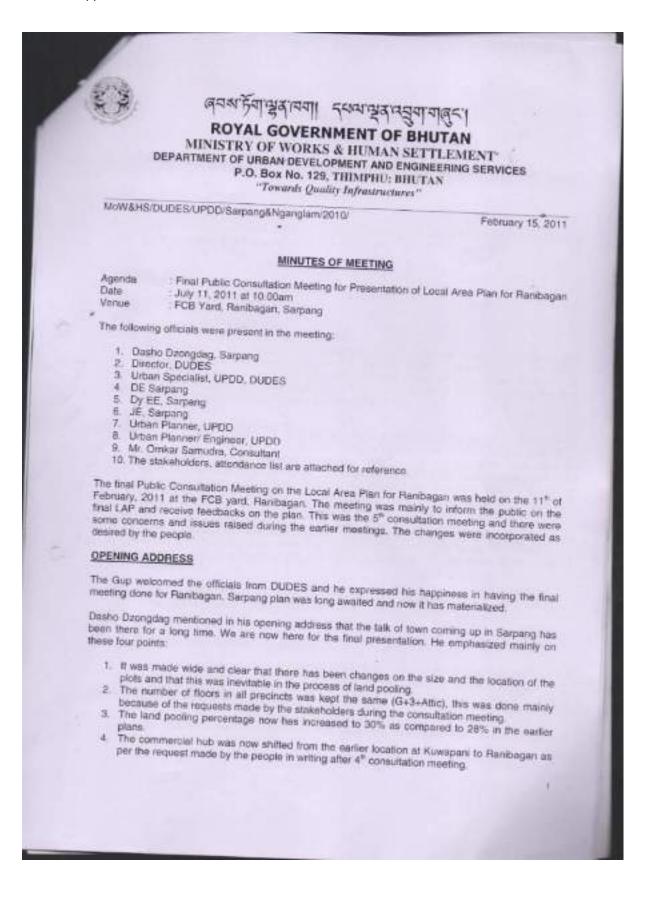
SI. No.	Name	Photograph	Sex	Age	Primary Source of Income	Number of family members (living together)	Vulnerable Yes/No
	Mr. Shabir Monger(J att Sherab	Theograph				together)	No
4	Zangmo)		М	56	Horticulture	6((3m3f)	
5	Ms. Radhika Karki (Pic:Husb and of Ms.Radhik a)		F	70	Business	6	No
6	Mr. Penjore		Σ	74	Horticulture and Remittance	3(2m1f)	No

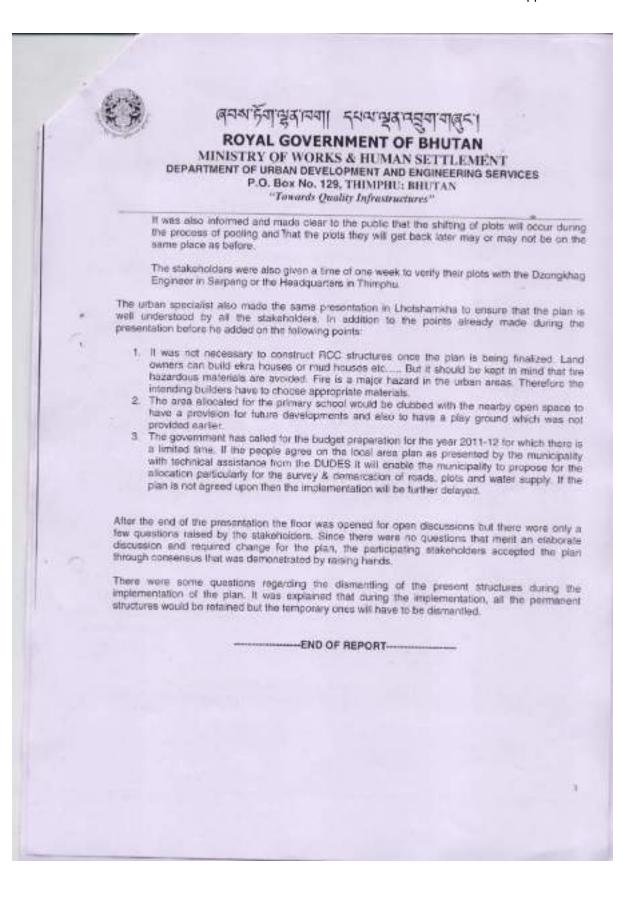
SI. No.	Name	Photograph	Sex	Age	Primary Source of Income	Number of family members (living together)	Vulnerable Yes/No
							No
7	Mr. Mon. Bdr Rai		М	49	Horticulture	4(1m3f)	
8	Late Hasta Bdr Panda(pic : Mrs Panda)		Μ	63	Horticulture , Shop	8	No
9	Mr. Gopal Khatri		Μ	57	Livestock Farming	6(3m3f)	No
10	Mr. Ganga Ram Basnet		M	63	Livestock Farming and Horticulture	3	No

SI. No.	Name	Photograph	Sex	Age	Primary Source of Income	Number of family members (living together)	Vulnerable Yes/No
11	Ms. Deki		F	65	Livestock Farming and Horticulture	6(2m4f)	No
12	Mr. Damber Kumar Siwakoti(P ic: Mother of Damber)		Μ	33	Wage	5(2m3f)	No
13	Ms. Chitra Kala Sutar Karki		F	42	Salary	4(2m2f)	No
14	Mr. Bhim Bdr Rai		М	84	Horticulture	4(2m2f)	No

Annex A9.8: Meeting Minutes

वर्धयात्राख्दा लयस मेगा खेरावया ROYAL GOVERNMENT OF BHUTAN MINISTRY OF WORKS & HUMAN SETTLEMENT DEPARTMENT OF URBAN DEVELOPMENT AND ENGINEERING SERVICES THIMPHIC | BUIUTAN "Tinourds Quality Infrastructure" MowHS/DUDES/UPDD/PD/Sarpang/2011/ 990 28th February 2011 TO, 3933 Dasho Dzongdag, Dzongkhag Administration 10/3/2011 Sarpang Sub: Minutes of meeting Sir, Please find enclosed herewith the minutes for the final public consultation meeting on Local Arm Plan of Ranibagan (Sherchamthang) held on 11^9 February 2011. Yours faithfully 02/2011 Ъ (Meghraj Adhikari) **Urban Specialist** Copy to: The Director, DUDES for kind information. 1) 2) The Dzongkhag Engineer, DEC, Sarpang. Bot & Million, Milabell, Million, Million, Fire # 321100. 121210





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Annex A9.9: Official Account from RENEW representative

Dated : 18/12 /2017

Account of land compensation payment for SaprpangShechamthang LAP under ADB STUDP

The undersigned representing Respect Educate Nurture and Empower Women (RENEW) attended the compensation payment process as a witness at the GakidlingGewog RNR Center on 25 May 2017. As per my observation along with nine other witnesses from Sarpang District Administration, I found that all the 14 landowners whose properties were affected were paid compensation compensationon the same day and acknowledgment of the receipt of compensation were signed by all.

Norbulhamo CID No: 18004002972 Phone No. 9760.3184 -Email: palmo 469 @quail. Com

Signature page of Third part for Shechamthang report

Annex 9: Official Account from RENEW representative

Dated : 18/12 /2017

Account of land compensation payment for SaprpangShechamthang LAP under ADB STUDP

The undersigned representing Respect Educate Nurture and Empower Women (RENEW) attended the compensation payment process as a witness at the GakidlingGewog RNR Center on 25 May 2017. As per my observation along with nine other witnesses from Sarpang District. Administration, I found that all the 14 landowners whose properties were affected were paid compensation compensation the same day and acknowledgment of the receipt of compensation were signed by all.

Norbubliamo CID No: 18004002972 Phone No. 94603184 Email: polino 469 @grail Com

Program Director Tarayana Foundation Thimphu ; Bhutan

Programme Director Tarayana Foundation



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DETAILS OF COMPENSATION PAID BY THE GOVERNMENT

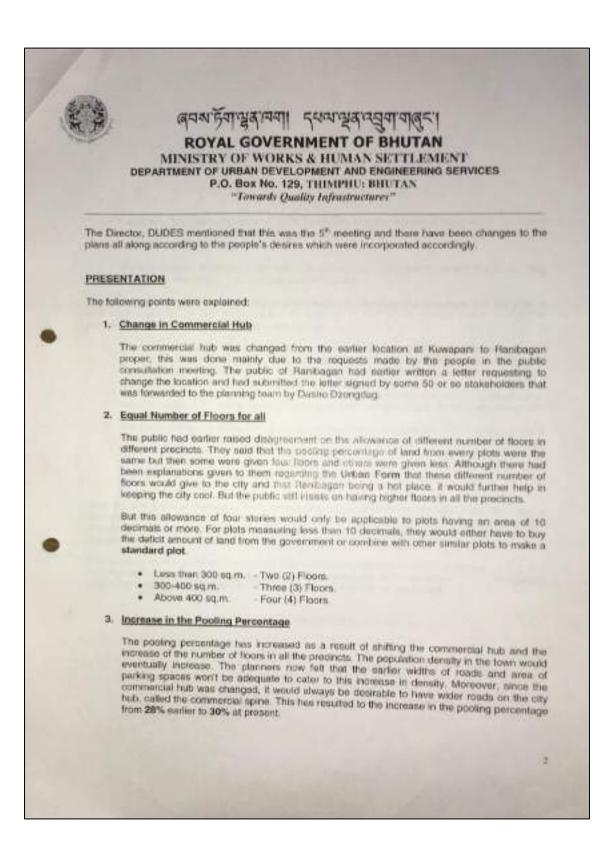
The following table provides details of compensation paid by government against loss of nonland assets.

Name of affected person	Type of loss	Compensation for Structure (Nu.)	Compensation for fruit Bearing Trees (nu.)	Compensation Received (Nu.)
Ms. Tshewang Lhamu	House, Septic tank & Trees	250,864.10	82,500	333364.1
Mr.TekBdr Rai	Toilet &Trees	73,835.56	37,705	111,540.56
Ms. Sumitra Rai	Extended Verandah	87,934.45		87,934.45
Mr. Shabir Monger	House and toilet	132,958.36	0	132,958.36
Radhika Karki	House	266,946.55		266,946.55
Mr.Penjore	CowShed &Trees	8,823.09	14,563	23,386.09
Mr. Mon. Bdr Rai	Extended Verandah & Trees	83,861.38	16,337	100,198.38
Late Hasta BdrPanda	Trees	107,347.23	26,210.00	133,557.23
Ms.Deki	Trees		33,920.00	33,920.00
Gopal Khatri	Poulty farm , toilet, caretaker house, septic tank, extended verandah	815,393.4	0	815,393
Ganga Ram Basnet	Trees, cowshed, toilet, water tank, small house	200,453.41	130,884	331,337.41
Mr.Damber Kumar Siwakoti	Fruit trees Trees	121,493.98	95,500	216,993.98
Mr.Chitra Kala Sutar Karki	House &Toilet	277,486.02		277,486.02
Mr.Bhim BdrRai	Toilet & Trees	73,273.06	5,862.00	79,135.06

^a Additional compensation is based on the 2017 PAVA rate.

MINUTES OF PUBLIC CONSULTATION WHICH CULMINATED IN LAND POOLING AGREEMENT BETWEEN PUBLIC AND SARPANG DZONGKHAG

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MoW&HS/	DUDES/UPDD/Sarpang&Nganglam/2010/	February 15, 2011
	MINUTES OF MED	ETING
Agenda Date Vonue	Final Public Consultation Meeting for Pro July 11, 2011 al 10:00am FCB Yard, Ranbegan, Sarpang	esentation of Local Area Plan for Ranibaga
The follow	ng officials were present in the meeting	
3. Unt 4. DE 5. Dy 6. JE 7. Unt 9. Mr 10. The The final f February, final LAP some con	ector, DUDES nan Specialist, UPDD, DUDES Sarpang EE, Sarpang Sarpang an Planner, UPDD Comkar Samudra, Consultant sitakeholders, attendance list are attached to Public Consultation Meeting on the Local Area 2011 at the FCB yord, Riscibegan, The mee and receive feedbacks on the plan. This was beens and issues raised during the earlier me the people.	Plan for Ranibagan was held on the 11" o ting was mainly to inform the public on the the 5" consultation meeting and there were
OPENING	ADDRESS	
meeting d Dasho Dz	welcomed the officials from DUDES and he one for Ranibagan. Sarpang plan was long aw ongdag mentioned in his opening address tha e for a long time. We are now here for the fil points.	aited and now it has materialized.
2. Th be 3. Th pla 4. Th	was made wide and clear that there has been to and that this was inevitable in the process of e number of floors in all precincts was kept to cause of the requests made by the stakeholde o land pooling percentage now has increased into a commercial hub was now shifted from the e rithe request made by the people in writing after the request made by the people in writing after	I land pooling he same (G+3+Attic), this was done main re during the consultation meeting I to 30% as compared to 28% in the early artist location at Kusteneni to Resilies



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DETAILS OF INITIAL PUBLIC CONSULTATION CONDUCTED BY PPTA IN APRIL 2015

Volume 1: Sarpang

Annex 1: Focus Group Discussion



DOCUMENTATION OF PUBLIC CONSULTATION HELD ON 17 FEBRUARY 2017

Location: RNR Conference Hall, Gakidling Gewog, Shechamthang, Sarpang, Bhutan

List of Participants Stakeholders/Participants:

- Total of 65 participants from the public were present at the meeting.
- Tashi Chophel, Municipal Engineer.
- Project preparatory technical assistance Consultants

Agenda

9:00 - 9:15	Registration	Secretariat
9:15 - 9:30	Welcome Address	Tashi Chhophel, Municipal Engineer
9:30 - 9:45	Introduction of Participants	Sangay Wangdi, Social Assistant
9:45 - 10:45	Presentation of Proposed Subprojects at Shechamthang, Sarpang	Tashi Chhophel, Municipal Engineer
10:45 - 11:45	Open Forum	Rajesh Pradhan, Chhimi Dorji and others
11:45 - 12:00	Thank you	Nyrh Cabance, Environmental Specialist
12:00 - 12:15	Closing Remarks	Tashi Chhophel, Municipal Engineer

Brief Minutes of the Public Consultation

Opening/ Presentation:

The public consultation/meeting started at 9:30 A.M. Mr. Tashi Chophel, Municipal Engineer (ME) welcoming the participants and thanked them for positively responding to the dzongkhag's invitation.

The Municipal Engineer (ME) presented the detailed aspects of the proposed Project and the current status of the Project at Shechamthang. He also went through the list of Affected Persons and checked if all affected persons are there which was confirmed.

Mr. Sangay Wangdi from the Social consultation team also thanked the participants and introduced the team members.

Comments, Views, Issues and Concerns:

- All participants are aware of the Project and mentioned that they are in complete support of project. The Project site had already been visited by His Majesty the King and Hon'ble Minister of MOWHS among others.

- It was also confirmed that the Land Pooling Agreement had been drawn with all land owners in the area with their willingness. Upon questioning, it was clarified by the public that the Land Pooling was agreed due to the benefits of the Project such as road access, water supply and also with possibility of getting higher land values.
- Members of the community present also provided their support and commitment to the Project and raised no negative issue with the proposed Project.
 - (ix)
- Further, consultations asked for following questions and discussions transpired as below.

Question	Response
Does the local person support the proposed Project?	All participants pledged to give their full support for the said Project for everybody's welfare.
Any critical issue or concern by the local people regarding the Project	None.
Any critical issue or concern by the local people regarding the Project	No issues or concerns.
Any loss of residential or commercial structures due to the Project	Yes, being dealt separately by the District and separate surveys shall be conducted for all impacted households.
Any loss of Community life (like market place, public playground) or Community Activities that will be affected?	Besides the land pooling, no private land will be used for any such purpose
Would there be land acquisition that would result in resettlement, or would affect parks, forest, etc.?	Besides the land pooling, no private land will be used for any such purpose
Will the Project location adversely affect water resources?	No issues or concerns are foreseen.
Any other issues you want to share (security, cooperation from local communities)?	We are happy to collaborate and contribute.
Any Cultural or Sacred sites in the proposed township	No such places of worship or sacred sites exist.

The second	Public Controllation, Ter Social and Conservation Subsymmetry and Assessment						
1000	ARE SPTA-8551 BHUTANI IMPROVED URBAN ENVIRORMENTAL INFRASTRUCTURE PROJECT						
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		PRINTED NAME	SEX F/M	AGE	VILLAGE/ ORGANIZATION/FIRM & DESIGNATION	CONTACT NUMBER/S & EMAIL ADDRESS	SIGNATURE/ THUMB PRINT
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	12	Rup Narine	м	61	Farmer	176 THACH	1
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	14	Hun Haya Truson	F	42	*	Rani bagan 8- 17732679 Sileshapte	Divert
	15	Harles Low forma	н	47	n	17702205	mil
	16	Kanjula	F	64	11	(Nun Jani) 17932697	
	17	Bhin bdr fai	M	83	r	1766 8346 0	ano.
	18	Mahandra Sauberi	M	58	"	17376953 Rom: Tazg-	Kai
	19		F	58	Teachir	17118585 0	fotor
ALL BARRIES		Heens fai		49		17928422 Rami Rag-	Part
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	21	Padam Ldr Guragai	м	52	11	- Gand	1200
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	23	Pressay Norber Shape	M	37	cocc Departed	Pangbang.	
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		Public Consultation		and E	nvironment Safeguards a	and Assessment.	
/		PRINTED NAME	SEX F/M	AGE	VILLAGE/ ORGANIZATION/FIRM & DESIGNATION	CONTACT NUMBER/S & EMAIL ADDRESS	SIGNATURE/ THUMB PRINT
	24	J.K Garny	м	51	Rusiness	17172990 Gdephin	\rightarrow
and the second	25	Jeta kuwar Rai	н	41	Frence	17669400 Jarban	N
	26	Dargi Leaya fai	F	46	Busing,	17710710 Orguna	- WG
	27	Karm Chagay	м	74	feture Citiene	17652609 Gelini	the t
	28	Sangay	н	62	Baismons	17625827 shanting	NAZ = O
	29	Robert panela	ы	37	Burnes / chop	17659950 shecharpty	Bad of
	30	Downate Chiefer.	F	60	have afte / F	"	
	31	Juda Rai	F	35	11	17673023 4	Lir
	32	Jigne Nongay	м	33	Former	17422482 11	advert .
	33	Per Gydtern	м	40	it	17404619 M	

0 NEC carto 1789189 r Marchally

Kawab

34 Perney Mayn F 58 35 Ganza Mayn Rai F 33 36 Ganza Ran Dasned M 63

List of Participants to the Public Consultation

	PRINTED NAME	SEX F/M	AGE	VILLAGE/ ORGANIZATION/FIRM & DESIGNATION	CONTACT NUMBER/S & EMAIL ADDRESS	SIGNATURI THUMB PRI
37	Saben deorgan	н	56	Farmer	17909155- Knusepani	brow
38	Jobi Panda	F	67	Burning / Chap	17674990	1025
39	kanala Thops	F	72		17319017	CONTRACT.
40	Marker Sing Pres	M	91	have wife .	17613692 Pori has	Rai
41	Karn Ede Gung.	м	50	Gout. Some	17626642	1. A. A.
43		F	25	-	1788-1047	Day.
43	Mangalal Rui	M	53	Fame	17519759 Ordan	157
44	Tele boly Rai	М	64	Fame	Oncheran	Ai
41	Delay Rata Adilensi	н	74	1/	15675019 Rani Lago	
41	Shith James And Kinner Survey	₽M	28	Thing -	17649457 Onohuma	Sm
41		м	57	Frome	17872900	edit
41	0	M	63	"	17404844 shehard ha	ani

		PRINTED NAME	SEX F/M	AGE	VILLAGE/ ORGANIZATION/FIRM & DESIGNATION	CONTACT NUMBER/S & EMAIL ADDRESS	SIGNATUR THUMB PR
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52	- 4	kannen Droj. Shape	M	41	Farmer	17879376 Nun Pani	1.00
53	P	kope Renoba Shoopa	M	40	v	17928529 South	A REAL
59	B	bagti Proved Rekhrd	Ц	55	Rimer/Slip	17758358 G-41.	Reps
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57	1	an May Ini	F	33	Barrings sings	174GECIE	Y
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-		Public Consultat			Environment Safeguards		Page 2 of 7
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61		PRINTED NAME	SEX F/M	AGE	VILLAGE/ ORGANIZATION/FIRM & DESIGNATION FOLL	and Assessment. CONTACT NUMBER/S & EMAIL ADDRESS	SIGNATI
	ĒŁ	PRINTED NAME	SEX F/M	AGE 30	VILLAGE/ ORGANIZATION/FIRM & DESIGNATION FOLL	and Assessment. CONTACT NUMBER/S & EMAIL ADDRESS	SIGNATI
52		PRINTED NAME Trita Mong~ Garnal Ermani Ra;	SEX F/M F F	AGE 30 62	VILLAGE ORGANIZATION/FIRM & DESIGNATION FORLOW FORLOW FORLOW FORLOW	and Assessment. CONTACT NUMBER'S & EMAIL ADDRESS 17764904 - 17488535 Pairba	SIGNATI
3		PRINTED NAME Trita (Mong~ Samas Ermani Ra; Partura Pradhan	F F H	AGE 30 62 69	VILLAGE ORGANIZATION/FIRM & DESIGNATION FORLOW FORLOW FORLOW FORLOW	and Assessment. CONTACT NUMBER'S & EMAIL ADDRESS 17764904 	SIGNATI
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Photographs of Public Consultations







CONSULTATIONS WITH PEOPLE OF SHECHAMTHANG LAP WITH REGARD TO LAND POOLING

			CLEAD ANCE)			
	NO OBJECTION FRO	OM THE PUBLIC (SOCIAL	(LEARANCE)			
	This is based on our experience and presence in the public consultation held on 17/02/2017 at Gakiling Gewog Office, Shechantang, Sarbang.					
	We certify that the undersigned are fully aware and clearly understood the implications of the proposed Development of Shechangthang Local Area Plan of the Sarbang Dzongkhang Adminstration, and Ministry of Works and Human Settlements.					
	Hence, we the following certify that there are no objection whatsoever to the undertaking of the said project and the public are in favour of the proposed project.					
	Done in Shechangtang, Gakiling	Gewog Office, this day; 17/0	2/2017.			
	Printed Name	Position/Office	Signature			
1.	Tigmi Namgay	farmer.	Jumen".			
2.	Abri 20000	fanner	equ			
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BBS ANNOUNCEMENT FOR PUBLIC CONSULTATION

GRIEVANCE REDRESS MECHANISM AND GRIEVANCE REDRESS CELL NOTIFICATION



भग्रेयम्बनायलन्। लयश्रमेयायुद्धायया।

ROYAL GOVERNMENT OF BHUTAN MINISTRY OF WORKS & HUMAN SETTLEMENT DEPARTMENT ENGINEERING SERVICES THIMPHU: BHUTAN

"Construction Industry: Solutions through innovation and improved technology"

DES/PMU/ ADB-8551/8 475

4.12.2017

The Director,

Urban Development and Water Division, South Asia Department, Asian Development Bank 6 ADB Avenue, Mendaluyong City 1550 Metro Manila, Philippines

Sub: Grievance Redress Mechanism

Dear Sir.

The Ministry of Works and Human Settlement would like to inform that the Grievance Redress Mechanism (GRM) has been established in the Ministry and in the Project Implementation Units. The objective of the establishment of the GRM is to redress the social, environmental and other grievances of the aggrieved persons during the implementation of the Secondary Towns Urban Development Project (STUDP) BHU-8551. The flow chart, structure of the GRM committee, the procedure that would be followed is attached,

This is as per the agreement reached with the ADB during the mission from 13th November to 17th November 2017.

Thank you,

Yours slacerely,

Secretary

Cc:

- 1. Dasho DzongdaTrashigang and Sarpang Dzongkhag
- 2. The Executive Secretary Sandrup Jongkhar Thromde, Sandrup Jongkhar
- 3. Director, Department of Engineering Services, MoWHS, Thimpha
- 4. Shinjini Mehta, Urban Development Specialist, SAUW, ADB, Manila, Philippines.
- 5. Chief Engineer, WSD, DES
- 6: Project Manager, ADB-8551, WSD, DES

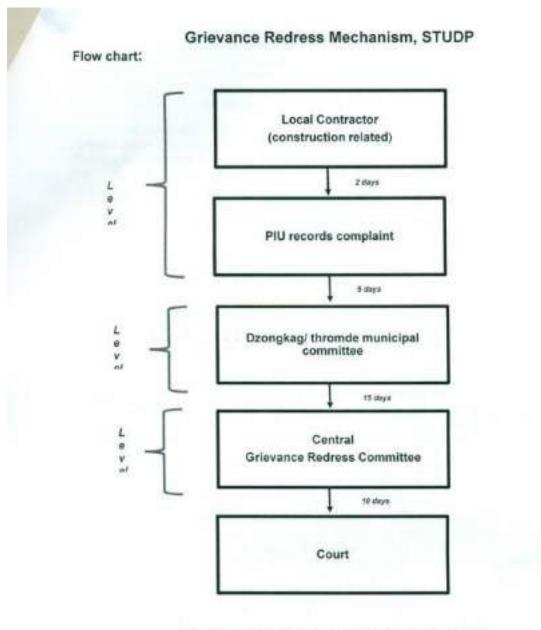


Figure 1: Grievance Redress Mechanism, STUDP

Procedure and composition of GRM Committee

 The Project Grievance Redress Mechanism follows a tiered system, starting at the local level. The GRM structure has been agreed with the concerned agencies and a notification of the GRM stricture and composition has been provided by the Ministry of Works and Human Settlements (MOWHS)

). The GRM will ensure that grievances and complaints regarding land acquisition, compensation and resettlement or other social and environmental issues will be addressed in a timely and satisfactory manner. People in the towns will be made aware of their rights and the detailed procedures for filing of grievances. PIUs will be undertaking outreach activities to make people aware of the GRM and will be published on the thromde/ dzongkhag and MOWHS websites.GRM will also be displayed at notice boards in the PIU offices.

2. First level of GRM. Aggrieved persons may first approach the contractor's site representative/ project manager in case of complaints related to construction related nuisances. The complaint must be recorded in the site register and contractor should provide a resolution to the complaint within 2 days in case, the complaint is not resolved at this level, the aggrieved persons can then file a complaint with the PIU office Aggrieved persons are entitled to lodge complaints regarding any aspect of the land acquisition, entitlements benefits or rates of payment as well as any project related social or environmental issues. Complaints can be made verbally or in written form. Complaints made to the PIU should be resolved within 3 days. All complaints must be recorded by the PIU, including actions taken to resolve the complaint. Complaints, their nature and resolution should be mentioned in the quarterly progress reports.

3 2rd level of GRM: At this level, the PIU Manager/Municipal level will coordinate with the Dzongkhag/ thromde municipal Committee which should be in place prior to project implementation. This committee will be comprised of : (i) Dzongda (district administrator) or thrompon (mayor) as Chairman; (ii) municipal engineer (PIU Project managers) as Member secretary;(ii) District engineers; (iii) district/ municipal planning officer; (iv) district/ municipal kegal officer; (v)district/ municipal environmental officer; (v) district/ municipal land record officer; (vi) town representatives (elected); and (viii) gender focal person of PIUs; The aggrieved person / or the representative who filed the complaint will be called to present his case and deliberation on the case will be done through proper hearing or mediation. It will be the responsibility of the dzongkhag/ thromde committee to resolve the issue within 15 days from the date the complaint is received Minutes of meeting of the Dzongkhag/ thromde committee meeting will be kept and resolution provided will be recorded for purposes of project montoring.

 If the complaint is unresolved at this level, the PMU, PIU or the District Administrator will inform the aggrieved person accordingly and assist them in elevating the complaint to the PMU/ Central Grievance Committee.

5. 3rd level of GRM. Grievances not redressed at the Dzongkhag/ thromde municipal committee within 15 days will be brought to the Central Grievance Redress Committee at MOWHS level. The Central Grievance Redress Committee will comprise of (i) Secretary, MOWHS (Chairman), (ii) Director, DES (Member secretary); (iii) Project manager, PMU; (iv) Project coordinator, PMU;(v) Water and Sanitation Division chief; (vi) legal officer, MOWHS (viii) environmental officer, MOWHS, (ix) gender officer (MOWHS), (x) representatives from local NGOs; It will be the responsibility of the Central committee to resolve the issue within 10 days from the date the compliaint is received. In the event, the grievance is still not resolved; the matter may be elevated by the aggrieved person to an appropriate court of law. The court will have the final authority to approve or reject the case. Aggrieved persons may seek recourse through legal system at any stage of the GRM process.

Denancestive of Discretifiery Unitaritie Managed Controlless Onertwein – Discretifier (Managed Schenzer et al. Internetier – secretier), manifoliar engineer (PIU PAID) Other members – district engineers, planning officer, legas officer, environmenter/al officer, inter recent officer, environmenter/al officer, inter recent officer, environmenter/al officer, (eventer), genome Accel parson.

Conservation of service Revenue Revenue Conservation - Service/NOVAHS International - Service/NOVAHS International - Director, DCS Other memory - Director, DCS Other memory - Director, DCS NSD cities again officer, environmental officer, perdec officer (MCHWHS) International American

SAMPLE GRIEVANCE REDRESS FORM

The _____Project welcomes complaints, suggestions, queries, and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback.

Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing *(CONFIDENTIAL)* above your name. Thank you.

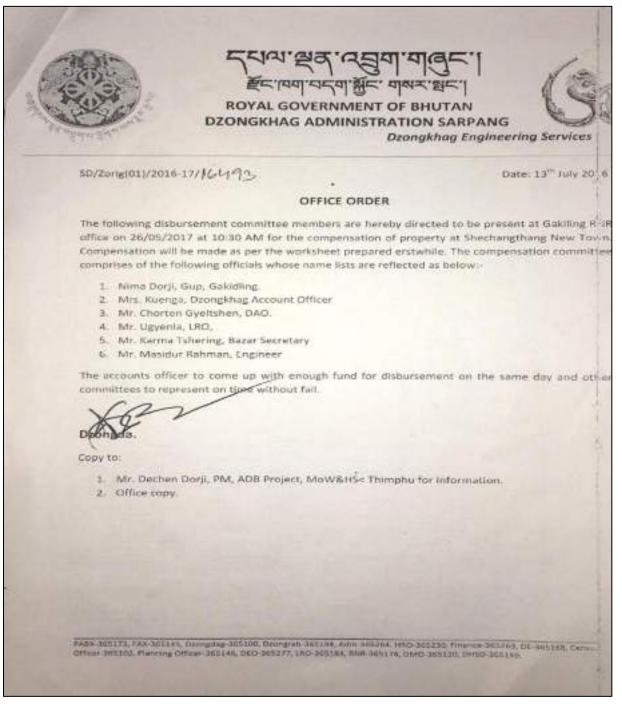
Date		Place of Registration	on			
Contact Information	/Personal Details					
Name			Gender	* Male * Female	Age	
Home Address				•		
Place						
Phone no.						
E-mail						
Complaint/Suggesti	on/Comment/Questic	n Please provide the	details (who, wha	t, where, and	how) of yo	bur
grievance below:						
	nent/note/letter, please		our commont/a	riovanco?		
How up you want us	s to reach you for fee	uback of update offy	our comment/gi	levance?		

LIST OF NAMES OF LAND OWNERS IN SHECHAMTHANG WHO WERE COMPENSATED FOR STRUCTURE LOSS (INCLUDES PAPs OUTSIDE ADB-ASSISTED AREA)

List of the Land owner Compensation for the structure & Fruit Bearing Trees Place: Shechnagthang New Town Sarpang Dzongkhag				
L NeName of The Owner	Structure Falls on	Th No.	Plot No.	
1 Dil Bdr Rai	Road	1510	3557/A	
2 Shahabir Mongar	Road	516	37/C	
3 Sherab Zangmo	Road	516	31/C	
4 Gopilal Karkl	Community Hali (A5)	and the second s	24/P	
5 Puspa Ral	Road	598	288/H	
6 Ganga Maya Rai	Road	739	40/E/2	
7 Dambar Kumar Siwakoti	Road & OS11	762	87/1	
8 Ganga Ram Basnet	Road	540	37/1/2	
9 Tek Bdr Rai	Road	572	288/G2	
10 Dil Bdr Rai	Road	737	40/18.2	
11 Indu Rai	Road	701	281/A	
12 Damanti Chhetri	Road	585	41/A	
13 Dhan Bdr Paray	Road	1725	83/1	
14 Chandra Bdr Panda	Road	527	39/A	
15 Mangalal Rai	Road	the second s	44/D/2	
16 Deo Ka Thapa	Road	1626	the second se	
17 Kharka Maya Khetiwera	Raod	and the second se	83/L	
18 kamala Thapa	Road	and the second se	39/1	
19 Rabilal Rai	Road	and the second se	292/F	
20 Tahal Man Rai	Road		1/1 & 1/2	
21 Deki	Road	517	290/1	
22 Nabin Kesar Bal	051	and the second se	283/5	
23 Mamu Rai	Road & S15	25	31	
24 Tshewang Lhamo	Road	515	30/B/2	
25 Man Bdr Rai	Road	604	2/D	
26 Penjor	Road	508	291/C	
27 Badhika Karki	Road	12	288/2	
28 Hasta Bdr Panda	OS1	537	283/J	
29 Dorji Drukpa	Road	479	289/E&Z	
30 Kinley Wangmo	near by plot	497	283/D	
31 Chitra Kala Sutar Karki	Road	1436	3410/A	
32 Gopal Khatri	Road	120	4/2	
33 Sumitra Ral	Road	605	2/1	
34 Bhim Bdr. Rai	Road	608	2/1	
35 FC8	Road & Municipal Off	and a first state of the	44/A	
36 Sunita Rai	Municipal Office Plot			
37 Rita Dhital	Municipal Office Plot			

Pars 2011

DISBURSEMENT COMMITTEE MEMBERS



DISBURSEMENT COMMITTEE MEMBERS WITNESSING THE PAYMENT OF COMPENSATION

Payment of complication 26/5/2017. RENEW LETAFJENINIVE: MS NEWDU LLA 2. Maridan Rohmon, Municipal Sugineer. 3. Rain Edi. Pitakon, Galidling Nongoni. (17260574) 4. Karma Tshering, Sarpang Dazersector 5. Ugyarta (Deco), Dangthey Ada. Stoppang c. Chimi wangelink, ADAO 7. Konge Wengers, DeAs 8. Rajush freedlan. John of 18 son 9. Rabin traden Anot. "

NOTICE OF PAYMENT FOR COMPENSATION OF AFFECTED PERSONS



SURVEY RESULTS ON ROADS, DRAINAGE MANAGEMENT

Date:16.03.2017Gewog/Thromde: Shechamthang, SarpangTotal Number of Respondents:24[11] Male = 46% [13] Female= 54%Total Number of Respondents:24[11] Male = 46% [13] Female= 54

Section A: Project Awareness	
 Have you heard about the project before? [21=87%] yes [03=13%] No If yes, where did you hear it from? [√] If yes, when did you hear about it? From Thromde staff Year 2016 	 3. Are you in favor of the project [100%] Yes] No] No Answer (x) 4. If No, why not?
Section B: Perception of Positive impacts and Be	enefits
What do you think are the benefits or positive impacts for having an improved road in your Thromde? (please check the box below as appropriate)	2. Increase opportunity for economic development
1. Facilitate higher mobility	2.1 Promote urban development[] Most significant [100%] Significant[] Less significant
1.1 High travel speed and time saving[] Most significant [100%] Significant [] Less significant	2.2. Promote industrialization [] Most significant [100%] Significant [] Less significant
1.2High accessibility to distant places [] Most significant [100%] Significant [] Less significant	 2.3 Increase in trade and business [] Most significant [75%] Significant [25%] Less significant
 1.3 Availability of safe transport service Most significant [75%] Significant [25%] Less significant 1.4Availability of comfort transport service Most significant [80%] Significant[10%] Less significant 	 2.4 Increase potential for tourism industry Most significant Less significant 2.5 Provide employment for local labor during construction , operation and maintenance [80%] Most significant [20%] Significant [] Less significant
	2.6.Increase in land value [100%] Most significant [] Significant [] Less significant

Section C: Issues and Concerns		
What are some of the problems or	negative issues	
that you perceive in implementing		2. Social impact
1. Natural Environment and Polluti 1.1 Loss of natural resources (trees, v [10%] High impact [90%] less impact[2.1 Land acquisition and resettlement [10%] High impact [90%] less impact [] No impact 2.2. Displacement of residential and 	
 1.2. Impact on nature reserved/protect conservation] High impact [10%] less impact impact 	 2.2. Displacement of residential and business communities High impact [90%] less impact[10%] No impact 2.3 Impact on cultural properties/historical settings 	
 Pollution (Noise, and vibration) [10%] High impact [90%] less im impact 	pact[] No	[] High impact[] less impact [100%] No impact
		2.4 impact on Ethnic minorities [] High impact[] less impact [100%] No impact
		2.5 Loss of livelihood (productive land) [10%] High impact [80%] less impact [10%] No impact
Section D: Planning Factors Conce	erned	<u> </u>
 Which factors should be especially concerned for selecting <u>the location of the</u> <u>roads (</u>check all items that apply) 	 [] Distance from [√] Availability of station location [] Impact on nat water, topography [√] Pollution prob [] Impact on soc ethnic minorities) [] Impact on lancemetery, heritag 	land for integrated development around the ural environment (protected area, forest, /) lem (Noise/vibration, etc) cial environment(community, cultural heritage, d use (ex. army area, industrial zone, es) on and resettlement Cost
based solid waste management is co their kitchen garden. People responde will think of forming the community to	e less concerned a the location and align ncerned, people ha ed that when the ac manage their wast	

SURVEY RESULTS ON WATER SUPPLY

Date:	16.03.2017	Gewog/Thromde: Shee	chamthang, Sarpang
Total N	Number of Respo	ndents: 24 [11] Male = 46%	[13] Female= 54%

Section A: Project Awareness				
Heard about the water project before? [21=87%] yes [03=13%] No If yes, where did you hear it from? [$$] If yes, when did you hear about it? From Thromde meeting in Year 2016	Are you in favor of the project [100%] Yes [] No [] No Answer If No, why not?			
Section B: Perception of Positive impacts and Benefits				
What do you think are the benefits or positive impacts for having an improved water project in your Thromde? (please check the box below as appropriate)	 4. Increase opportunity for economic development 2.1 Promote urban development [8.6%] Most significant [73%] Significant [18.4%] Less significant 			
 3. Improvement on health 1.1Decrease incidence on health-related sickness [17=71%] Most significant [5=21%] Significant [02=08%] Less significant 1.2 Savings on time in collecting water [0.0%] Most significant [89.2%] Significant [10.8%] Less significant [10.8%] Less significant 1.3Improved condition of women and children [72.3%] Most significant [14.8%] Significant [12.9%] Less significant 1.4 Regular availability of water [15.2%] Most significant [75.3%] Significant[9.5%] Less significant 	 4.2. Promote industrialization [79.8%] Most significant [11.5%] Significant [8.7%] Less significant 2.3 Increase in trade and business [10.2%] Most significant [65.7%] Significant [24.1%] Less significant 2.4 Increase potential for tourism industry [5.3%] Most significant [66.7%] Significant [28.0%] Less significant 2.5 Provide employment for local labor during construction , operation and maintenance [2.1%] Most significant [81%] Significant [16.9%] Less significant 2.6. Increase in land value [72.7%] Most significant [27.3%] Significant [0.0%] Less significant 			

Section C: Issues and Concerns				
 What are some of the problems or negative issues that you perceive in implementing this project? 1. Natural Environment and Pollution 1.1 Loss of natural resources (trees, vegetation, etc.) [0.0%] High impact [16.3%] less impact [83.7%] No impact 1.2. Impact on nature reserved/protected area conservation [3.4%] High impact [12.6%] less impact[84.0%] No impact 1.3 Pollution (Noise, and vibration) [10.7%] High impact [51.3%] less impact [38.0%] No impact 	 4. Social impact 2.1 Land acquisition and resettlement [60.2%] High impact [34.3%] less impact [5.5%] No impact 2.2.Dispalcement of residential and business communities [11.1%] High impact [35.7%] less impact [53.2%] No impact 2.5 Impact on cultural properties/historical settings [0.0%] High impact [0.0%] less impact [100%] No impact 2.4 impact on Ethnic minorities [0.0%] High impact [0.0%] less impact [100%] No impact 2.7 Loss of livelihood (productive land) [0.0%] High impact [34.7%] less impact [65.3%] No 			
	impact			
Section D: Information on Current Water situation				
 Present cost of water in /per cubic meter: 	Nu.3.5-4.0 per cu m			
 Is this affordable? 	[100%] yes [0.0%] No			
 Average consumption of HHs in M3/month: 	20-30 cu m/month			
Current sources of Water?	[0] Stream [100%] Spring [] River [] Others			
Distance to Water Source	[25.0%] Near [75.0%] Far if far specify distance: 13.5 km			
 Time or frequency/availability current source of water per day. 	[] 2 hours per day [25%] more than 2 hours per day [] available all the time [75%] very irregular			
Who fetches water	[50%] Men [50%] Women [] Girl child [] Boy child			
 Perception on the quality of present water source? 				
 Sickness related to water 	Diarrhea, Dysentery and Fever.			
 Problems on water (xiii) 	[25%] color not good [15%] smell is bad [60%] taste not good			
Recommendations to improve your water services": Not applicable as the people residing in Shechamthang collects water from the nearby ponds and Rural Water Supply Schemes.				