



## Public Sector Modernization Project III (P149913)

EUROPE AND CENTRAL ASIA | Armenia | Governance Global Practice |  
IBRD/IDA | Investment Project Financing | FY 2016 | Seq No: 2 | ARCHIVED on 16-May-2016 | ISR23612 |

Implementing Agencies: Office of the Government

### Key Dates

#### Key Project Dates

Bank Approval Date:30-Sep-2015	Effectiveness Date:--
Planned Mid Term Review Date:28-Dec-2018	Actual Mid-Term Review Date:--
Original Closing Date:31-Dec-2020	Revised Closing Date:31-Dec-2020

### Project Development Objectives

Project Development Objective (from Project Appraisal Document)  
The project development objective (PDO) is to improve quality of the public financial reporting and to improve access to selected enhanced e-government services.

Has the Project Development Objective been changed since Board Approval of the Project Objective?  
No

### Components

Name
Public Financial Management Information Systems:(Cost \$19.00 M)
e-Governance Solutions for Improved Service Delivery:(Cost \$14.00 M)
Capacity Building and Small Capacity Building Interventions:(Cost \$1.85 M)
Project Management:(Cost \$1.85 M)

### Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Satisfactory	● Satisfactory
Overall Implementation Progress (IP)	● Satisfactory	● Satisfactory
Overall Risk Rating	● Substantial	● Substantial



## Implementation Status and Key Decisions

The World Bank Board of Executive Directors approved the US\$21 million loan for the Third Public Sector Modernization Project (PSMP-III) for Armenia on September 30, 2015. The project will further assist the Government of Armenia in its on-going efforts to improve quality of the public financial reporting and to improve access to selected enhanced e-government services. PSMP-III includes three main components:

- 1) Public Financial Management Information Systems;
- 2) e-Governance Solutions for Improved Service Delivery; and
- 3) Capacity Building and Small Capacity Building Interventions.

The Loan Agreement was signed on November 18, 2015 and the project became effective on May 6, 2016.



## Risks

### Systematic Operations Risk-rating Tool



Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	● Substantial	● Substantial	● Substantial
Macroeconomic	● Moderate	● Moderate	● Moderate
Sector Strategies and Policies	● Moderate	● Moderate	● Moderate
Technical Design of Project or Program	● Substantial	● Substantial	● Substantial
Institutional Capacity for Implementation and Sustainability	● Substantial	● Substantial	● Substantial
Fiduciary	● Moderate	● Moderate	● Moderate
Environment and Social	● Low	● Low	● Low
Stakeholders	● Moderate	● Moderate	● Moderate
Other	--	--	--
Overall	● Substantial	● Substantial	● Substantial

## Results

### Project Development Objective Indicators

#### ► Improved quality of annual financial reporting (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Financial reports for two selected pilot sectors are prepared annually but do not include all information on revenue, expenditure, financial assets and liabilities, guarantees and long-term obligations.	--	Project implementation has not started yet.	Financial reports for two selected pilot sectors prepared annually and are comparable with the approved budget, and include information on revenue, expenditure, financial assets and liabilities, guarantees and long-term obligations.
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

#### ► Average processing time for public services (hours)(Comment: Reduced time for processing a passport extension request by the Consular Department of the Ministry of Foreign Affairs. (Hours, Custom)



Value	500.00	--	500.00	48.00
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

► Increased access to e- consular services for issuing citizenship, civil status certificates and statements on any existing criminal records (data disaggregated by gender) (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	10000.00
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

#### Overall Comments

Since project implementation has not yet started, the actual (current) values remain the same as baseline value.

#### Intermediate Results Indicators

► Rollout and use for financial reporting (annual financial statements) of newly adopted APSAS (based on IPSAS) (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Currently no accounting standards (Armenia is currently using Accounting rules based on former USSR 1987 Decree)	--	Same as the baseline since project implementation has not started during the period covered by this Aide Memoire.	APSAS is fully implemented in two selected pilot sectors and consolidated government financial statements are prepared.
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020



▶ Reduced time for police dispatch in emergency situations (in at least two selected pilot regions/marzes). (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	15-20 minutes	--	15-20 minutes (same as baseline)	Under 5 minutes
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

▶ Reduced time to transmit information/messages relevant for the pre-trial proceedings between prosecutors' offices in different regions. (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	One week by special express mail (send via post office)	--	Same as baseline since project implementation has not started during the period covered by this AM (Aide Memoire).	Immediate (electronic transmission)
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

▶ Increase in the average number of bids/tenders competing for bus and minibus interregional routes. (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1.10	--	1.10	1.50
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

▶ Increase the share of total number of cases processed by the Ethics Commission and which will be analyzed based on the risk indicators/Red Flags (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	100.00
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020



► Increased gender-disaggregated data is available on the use of e-services which are provided by selected agencies (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No gender disaggregated data available in line ministries/agencies which will provide e-services	--	Same as baseline since project implementation has not started yet.	Gender disaggregated data on e-services is available to ministry of foreign affairs; Prosecutor's Department; Ethics Commission; Police
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

► Reduced time to issue the certificate of civil status by the Consular Department of the Ministry of Foreign Affairs (Days, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	60.00	--	60.00	10.00
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

► Increased share of citizens (disaggregated by gender) providing voluntary feedback on specific public services (percentage - data generated from system) (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	20.00
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020



► Number of Armenian Academy of Public Administration ToTs through proposed twinning arrangements/collaborations with selected international public schools . (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	50.00
Date	01-Jan-2016	--	28-Mar-2016	31-Dec-2020

#### Overall Comments

Since project implementation has not started during the period covered by this mission (March 28-April 2, 2016), the current (actual) values are the same as those in the baseline.

### Data on Financial Performance

#### Disbursements (by loan)

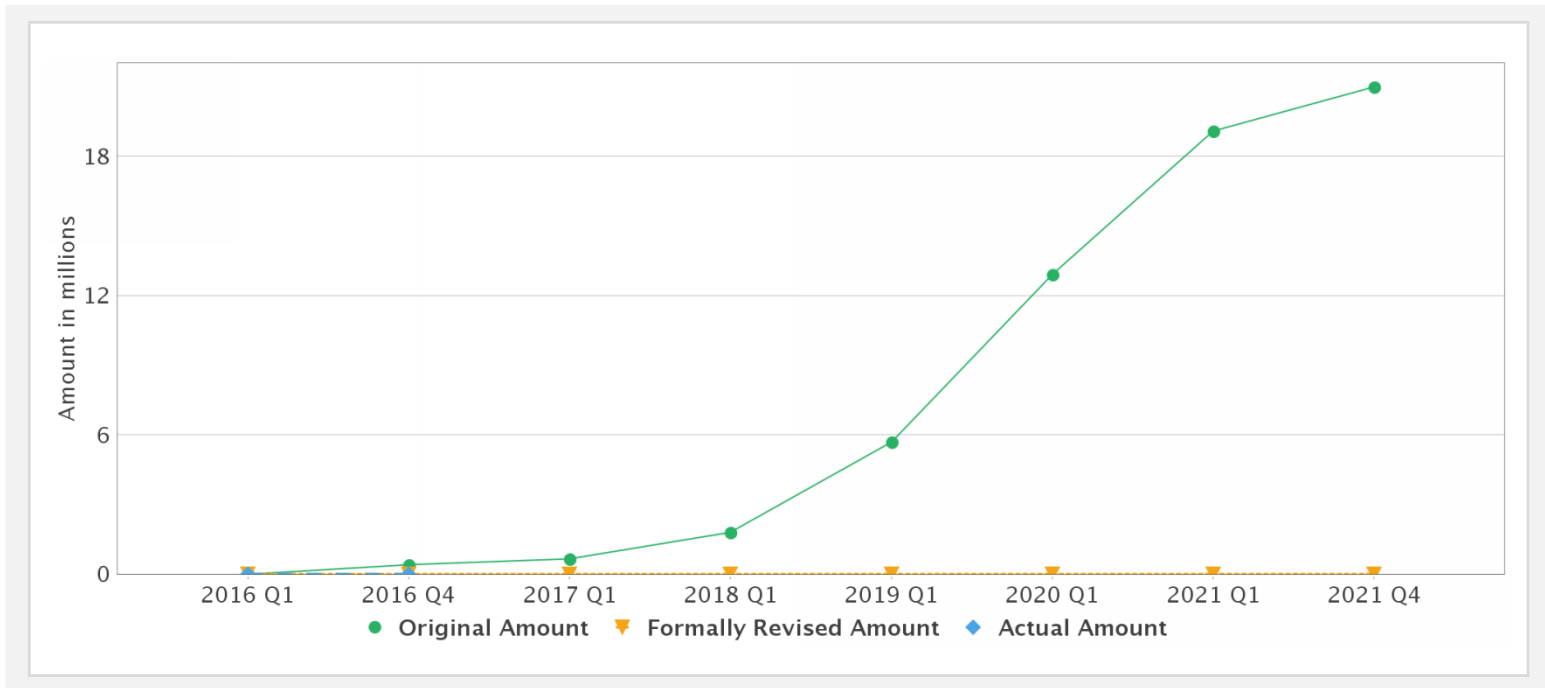
Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P149913	IBRD-85390	Not Effective	USD	21.00	21.00	0.00	0.00	21.00	0%

#### Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P149913	IBRD-85390	Not Effective	30-Sep-2015	18-Nov-2015	--	31-Dec-2020	31-Dec-2020

#### Cumulative Disbursements





## Restructuring History

There has been no restructuring to date.

## Related Project(s)

There are no related projects.