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# BAN: Coastal Towns Environmental Infrastructure Project – Amtali Town

Prepared by the Local Government Engineering Department, Government of Bangladesh for the Asian Development Bank.

# CURRENCY EQUIVALENTS

(as of	f 9 Oc	tober 2013)
Currency Unit	=	Tk
Tk1.00	=	\$0.01
\$1.00	=	77.66

#### ABBREVIATIONS

ADB AP CTEIP DOE DPHE EMP FGD GRC GRM IPSC IR IPSC IR Ipcd LGED NGO OHT		Asian Development Bank affected person Coastal Towns Environmental Infrastructure Project Department of Environment Department of Public Health Engineering environmental management plan focus group discussion grievance redressal committee grievance redress mechanism interministerial project steering committee involuntary resettlement liters per capita per day local government engineering department nongovernment organization overhead tank
oht Piu		
PMU	_	project management unit
PPTA	_	project preparatory technical assistance
PTW	_	production tubewell
ROW	_	right of way
RF	-	resettlement framework
RP	—	resettlement plan
SPS	-	Safeguard Policy Statement
ToR	_	terms of reference
WAPDA	_	Water and Power Development Authority

# WEIGHTS AND MEASURES

km	-	kilometer
m²	—	square meter
mm	—	millimeter
m <sup>3</sup>	_	cubic meter

# **GLOSSARY OF BANGLADESHI TERMS**

crore		10 million ( = 100 <i>lakh</i> )
ghat	-	landing station for boats, steps providing access to river/canal for bathing, etc.
hartal	—	nationwide strike/demonstration called by opposition parties
khal	_	drainage ditch/canal
khas, khash	—	land/property belonging to government

kutcha	_	temporary structure, e.g made of tin and wood
lakh, lac	-	100,000
madrassa	—	Islamic school/college
mohalla	_	community area
mouza	_	government-recognized land area
<i>mouza</i> map	-	cadastral map of mouza showing plots and their
		numbers
parshad	—	councilor
pourashava	—	municipality
pucca	—	good quality, well-built, solid
thana	—	police station
upazila	—	subdistrict

#### NOTES

In this report, "\$" refers to US dollars. "TK" refers to Bangladesh Taka.

This resettlement plan is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

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#### EXECUTIVE SUMMARY

1. **Background.** The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of three components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened institutional capacity, governance, and awareness; and (iii) project management and administration support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate-disaster resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years, from 2014 to 2020.

2. A project lending modality is used; the release of project funds to the *pourashavas* will be administered under a two-stage process known as a performance criteria mechanism, whereby the project *pourashavas* have to meet certain institutional capacity and governance criteria to receive funding. Infrastructure investments are therefore divided between Batch 1 and Batch 2 towns, with towns in each batch receiving funds under two stages (Stage I and Stage II). Batch 1 covers the *pourashava* of Amtali, Galachipa, Mathbaria, and Pirojpur, while Batch 2 covers the *pourashavas* of Barguna, Daulat Khan, Kalapara, and Bhola. This resettlement plan (RP) is prepared for all subprojects proposed for the Batch 1 town of Amtali in Stage I of CTEIP.

3. **Subproject description.** Subproject components proposed in Amtali for building urban infrastructure under Batch 1 Stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Amtali include (i) 6.88 km of road improvement; (ii) 3 cyclone shelters; (iii) equipment procurement for solid waste management; (iv) 2.66 km of drainage and flood control interventions; (v) improvements to and extension of the water supply system; and (vi) improved sanitation, including 2 public toilets, 2 community toilets, and equipment procurement financed by ADB, as well as 2 sanitation facilities co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for water supply, solid waste management and sanitation, all proposals are for civil works components.

4. **Resettlement plan.** This resettlement plan (RP) is prepared for all subproject components proposed for Amtali *pourashava* in Stage I of CTEIP. This RP is prepared based on ADB's Safeguard Policy Statement 2009, and Government of Bangladesh laws. ADB, BMGF, and the local government engineering department (LGED) will review and clear the revised RP after detailed design, prior to commencement of works.

5. **Scope of land acquisition and resettlement.** No major IR impacts are envisaged under the proposed project components of CTEIP in Amtali. The components requiring land other than that owned by the *pourashava* include: (i) one production tubewell and one overhead tank, for which land will be available through donation (ADB's safeguard policy makes it obligatory to endorse any land donation by an independent third party evaluator, e.g. an eminent citizen of the *pourashava*), to ensure there is no significant social and economic impact due to land donation); and (ii) two public toilet complexes proposed on the Water and Power Development Authority (WAPDA) land, two community toilet complexes proposed on Khas land, and a wastewater treatment facility at the Upajila Health Complex, a government hospital.

Private land acquisition will not be necessary for these proposed works. For the drainage component, however, relocation of two households (16 persons) and residential structures is anticipated. These households are on government land. No private land acquisition is anticipated for proposed interventions at Amtali under CTEIP. Six structures are likely to be partially affected and four fully affected. Of the fully affected structures, 2 are abandoned and the remaining 2 (1 residential, occupied by a BPL household, and 1 residential-cum-commercial) will require relocation.

6. **Consultation and disclosure.** Goals and objectives of the project have been disclosed with the affected people and other stakeholders through a total of 12 focus group discussions in June and September 2013. The project cut-off date was established as 10 October 2013 during the formal disclosure of the RP.

7. **Institutional set-up.** The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. LGED will be the lead executing agency (EA) for the project, and the Department of Public Health Engineering (DPHE) will be a co-executing agency (for water supply and sanitation). A project management unit (PMU) will be established in LGED. The participating *pourashava* will be the implementing agencies (IAs), and will establish a project implementation unit (PIU) within the *pourashava* structure. Safeguard officers will be appointed in PMU and PIUs, and will be responsible for undertaking day-to-day safeguard tasks and requirements, including implementation of project's grievance redress mechanism (GRM). The safeguard officers will be supported by the resettlement specialists and experts from the detailed design consultant and project management and supervision consultant.

8. **Categorization.** The subproject is classified as category B in accordance with ADB's Safeguard Policy Statement (SPS). ADB's SPS covers both temporary and permanent impacts to both titled and non-titled persons, and includes both physical and economic displacement.

9. **Resettlement budget and financing plan.** The resettlement cost for the subproject in Amtali is estimated at \$41,607, which will be met from counterpart (government) funds.

# I. PROJECT DESCRIPTION

# A. Introduction

1. The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of four components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened governance and institutional capacity; (iii) enhanced public awareness, behavior change, and community-based climate adaptation; and (iv) project management support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate-disaster resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years, from 2014 to 2020.

2. A project lending modality is used; the release of project funds to the pourashavas will be administered under a two-stage process known as Performance Criteria Mechanism, whereby the project *pourashavas* have to meet certain institutional capacity and governance criteria to receive funding. Infrastructure investments are therefore divided between Batch 1 and Batch 2 towns, with towns in each batch receiving funds under two stages (Stage I and Stage II). Batch 1 covers the *pourashavas* of Amtali, Galachipa, Mathbaria, and Pirojpur, while Batch 2 covers the *pourashavas* of Barguna, Daulat Khan, Kalapara, and Bhola. This resettlement plan (RP) is prepared for all subprojects proposed for the Batch 1 town of Amtali in Stage I of CTEIP. The regional setting of Amtali is depicted in Figure 1.

3. ADB requires the consideration of social safeguard issues in all aspects of its operations, and the requirements for environmental assessment are described in ADB's Safeguard Policy Statement (SPS, 2009). This RP has been prepared in accordance with ADB SPS's requirements for IR category B projects.

# B. Proposed Subproject Components

4. Subproject components proposed in Amtali for building urban infrastructure under stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Amtali include (i) 6.88 km of road improvement; (ii) 3 cyclone shelters; (iii) equipment procurement for solid waste management; (iv) 2.66 km of drainage and flood control interventions; (v) improvements to and extension of the water supply system; and (vi) improved sanitation, including 2 public toilets, 2 community toilets, and equipment procurement financed by ADB, as well as 2 sanitation facilities co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for water supply, solid waste management, and sanitation, all proposals are for civil works components.

5. Measures to avoid and minimize involuntary resettlement impacts include identification of government land (land belonging to the *pourashava* or other government department) and semi-government institutional land with no-objection certificates (NOC) from the concerned institutions for the proposed civil works. On the basis of the project preparatory technical assistance (PPTA) report, some anticipated impacts are permanent but not significant, while others are temporary, e.g. impacts on hawkers, vendors, and residents during laying of

networks. Traffic management during construction of roads, drains, and pipelines, and barriers to access posed during construction, shall be undertaken as per available guidelines and best practice. Timely information will be provided to the public about potential negative impacts and mitigation measures, including time taken to repair any damage to individual property and grievance redress procedures, prior to start of project implementation. Provision of alternate arrangements for essential affected facilities must be made to ensure less inconvenience to the public during the period of construction.

# C. Objectives of Resettlement Plan

6. This resettlement plan is prepared for Stage I investments proposed in Amtali as part of the Coastal Towns Environmental Infrastructure Project. It addresses the involuntary resettlement (IR) impacts of the proposed project, and is consistent with the resettlement framework (RF) for the investment program and ADB's SPS 2009.

7. This RP has been prepared in accordance with ADB SPS requirements for IR category B projects and to meet the following objectives:

- (i) to describe the identified scope and extent of land acquisition and involuntary resettlement impacts as a result of identified project components, and to address them through appropriate recommendations and mitigation measures in the RP;
- to present the socioeconomic profile of the population in the project area, identify social impacts, including impacts on the poor and vulnerable, and the needs and priorities of different sections of the population, including women, poor and vulnerable;
- (iii) to describe the likely economic impacts and identified livelihood risks of the proposed project components;
- (iv) to describe the process undertaken during project design to engage stakeholders, the planned information disclosure measures, and the process for carrying out consultation with affected people and facilitating their participation during project implementation;
- (v) to establish a framework for grievance redressal for affected persons (APs) that is appropriate to the local context, in consultation with stakeholders;
- (vi) to describe the applicable national and local legal framework for the project, and to define the applicable IR policy principles;
- (vii) to define entitlements of affected persons, and assistance and benefits available under the project;
- (viii) to present a budget for resettlement and to define institutional arrangements, implementation responsibilities, and schedule for resettlement implementation; and
- (ix) to describe the mechanism that will be used to monitor resettlement plan implementation.

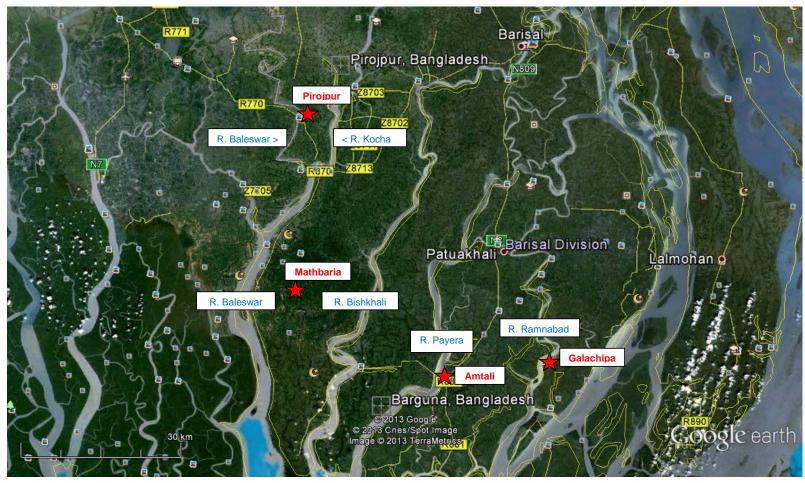


Figure 1: Location Map of Amtali Pourashava

🛨 Study town

#### II. SCOPE OF LAND ACQUISITION AND RESETTLEMENT

8. The scope of land acquisition and resettlement is identified based on field visits to each site and/or alignment. No private land acquisition is anticipated for proposed interventions at Amtali under CTEIP. Six structures are likely to be partially affected, and four fully affected. Of the fully affected structures, 2 are abandoned and the remaining 2 (1 residential, occupied by a below-poverty-line household, and 1 residential-cum-commercial) will require relocation assistance. Efforts to avoid and minimize involuntary resettlement impacts have been conducted as described in each subproject component below. Proposed interventions and their potential IR impacts are presented according to subproject components in Appendix 1.

## A. Roads

9. Improvements to 8 existing *pourashava* roads (6.83 km) are proposed, of which 6 are in core areas and 2 in fringe areas of the town. Proposals include improvement and widening of surfaced road area within the existing road right of way.<sup>1</sup> Among the roads in the core area, the RP identifies the following potential impacts and avoidance/mitigation measures for some of the proposed roads: 1) in case of Road No. 3 (road from *pourashava* near Jogen Singh house to Bandth of Ward Nos. 1 and 4), permanent impacts should be avoided by improving road surface along existing road RoW for about 20 feet from the starting point<sup>2</sup>; and (2) for Road No. 6 (Mazar Road to ATO Kashem Mia house via Laker Par, Ward No. 3), the verandah of a house projecting into the road RoW should be avoided. Joint transect walks with *pourashava* and project engineers indicate the feasibility of avoidance of these potential permanent impacts. Along the remaining proposed roads, loss of trees, compound walls, and minor structures constructed on road RoW is anticipated; the RP provides for compensation against such loss. Appendix 1, Table A1.1 provides details of IR impacts according to roads.

#### B. Cyclone Shelters

10. No land acquisition is anticipated for the three cyclone shelters-cum-schools at Amtali; two are proposed on government land (Surikata Primary School and Basuki Non-Government Primary School), while the third is proposed at Amtali Bandar Hossainia Fazil Madrassa, a semi-government school.<sup>3</sup> Existing damaged and abandoned structures at the Hossainia *madrassa* and Surikata School are to be replaced with new cyclone shelters-cum-schools. Vacant land is available at Basuki School. Appendix 1, Table A1.2 provides assessment of LA/IR impacts according to cyclone shelter facilities.

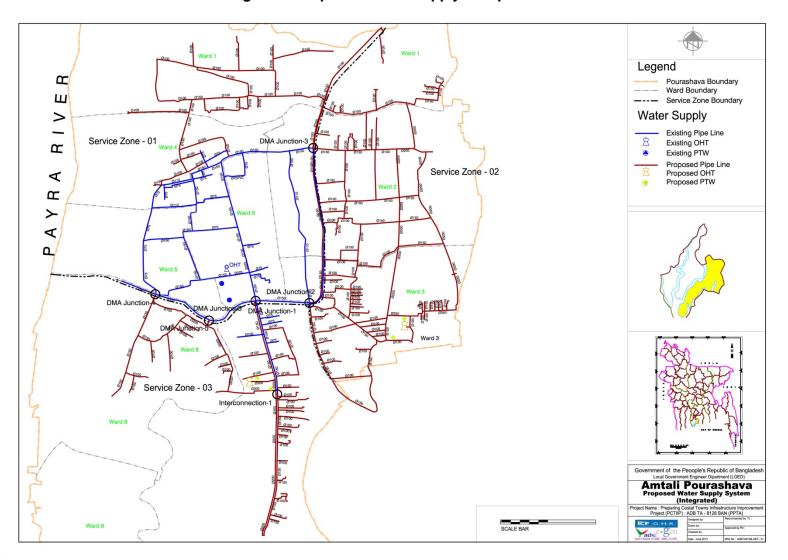
#### C. Solid Waste Management

11. There will be no potential IR impacts, as only equipment procurement for solid waste management is proposed (Appendix 1, Table A1.3).

<sup>&</sup>lt;sup>1</sup> As per government of Bangladesh rules, each landowner is required to leave a minimum 0.8 m-wide strip of land along *pourashava* roads, hence the existing right of way or road shoulders belong to the *pourashava*. Bangladesh Gazette notification no. BA/1dated 18 July 1996: Building Construction Rules, 1996.

<sup>&</sup>lt;sup>2</sup> Proposed road width of 3.7 m is available after a distance of 20 ft from the starting point of the road.

<sup>&</sup>lt;sup>3</sup> A no-objection certificate is required prior to commencement of detailed design, from all semi-government entities where project facilities are proposed.



## Figure 2: Proposed Water Supply Components

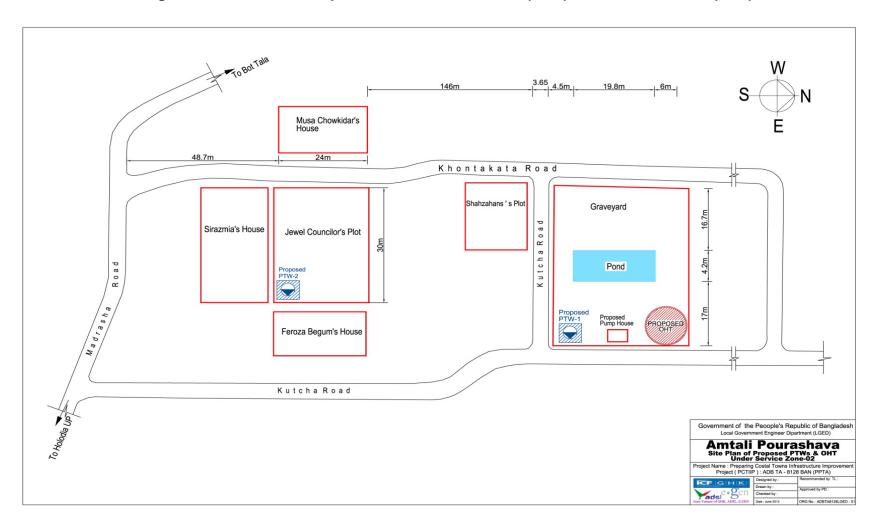


Figure 3: Schematic of Proposed Production Tubewell (PTW) and Overhead Tank (OHT)

#### D. Drainage and Flood Control

12. **Relocation.** Two structures are likely to be fully affected, requiring relocation. One, located along drain no. SD 14: AKS School Chowrasta to Khontakata, is occupied by a nontitled land user on khas land, and is under residential use.<sup>4</sup> Another structure under mixed use (residential-cum-commercial) is located along drain no. SD 16 Khontaka Mazar Road box culvert, and occupied by a tenant.<sup>5</sup>

13. Affected persons. A total of 16 persons living in the fully affected structures will require relocation, of which 12 are below poverty line (BPL).

Partially affected structures. A total of 5 structures are partially affected as a result of 14. proposed drainage improvements, including 1 residential property, 1 commercial property, and 3 boundary walls. Details of impacts according to drains are provided in Appendix 1, Table A1.4.

#### Ε. Water Supply

15. Proposed water supply improvements in Amtali are depicted in Figure 2. Two production tubewells (PTW) are proposed: one on private land belonging to a councilor who has agreed to donate the land (10x10 ft) to the pourashava, and the second on pourashava land, adjacent to a graveyard, where an overhead tank (OHT) is also proposed (Figure 3). The RP recommends construction of a compound wall around the proposed PTW and OHT, with a separate access from a graveyard to ensure there are no acceptability issues in the future.<sup>6</sup>

16. Transmission and distribution pipelines (31.5 km) of 100-250 mm diameter are proposed for unserved areas of the *pourashava*. An additional 5 km of existing 50 mm pipelines are to be replaced with 100 mm pipelines. Since proposed pipe diameters are small, full closure of roads is not anticipated; width of excavation required for pipe-laying work is estimated to be 2.5-3 ft. Partial closure of roads is anticipated, with every 300-500 m length of pipe requiring 7 days for completion. The proposed linear works are anticipated to lead to temporary income losses for 55 hawkers with semi-permanent structures for a maximum of 7 days. Twenty-seven mobile hawkers and vendors will be required to shift to alternate locations during the period of construction; no income loss is anticipated.<sup>7</sup> Affected mobile hawkers and vendors with moveable structures will be assisted by contractors to move to nearby locations and return after construction is completed. Other potential temporary impacts of pipe laying/replacement include disruption in water supply during construction, impacts on access, disruption of traffic, possible damage to individual house connections, and economic impacts on vendors, etc. Where businesses are unable or not required to shift, access will be ensured by the contractor. The construction period will be minimized. Thirty hand-deep tubewells are proposed in rural areas of the pourashava, the exact locations of which have not been identified. Procurement of laboratory equipment and logistics support equipment will have no IR impacts. Affected mobile

<sup>&</sup>lt;sup>4</sup> The *pourashava* has assured that the 12 affected persons (12 members of a BPL household occupying the

structure) will be assisted to shift to *khas* land in Ward No. 2, Khontakata, within 500 m distance. <sup>5</sup> The *pourashava* has agreed to assist the tenant to find similar, suitable rental accommodation, and provide assistance to shift. The pourashava has also agreed to compensate the owner of the structure, also a non-titled land user, as per the entitlement matrix for the project.

<sup>&</sup>lt;sup>6</sup> Should any issues/concerns regarding water use arise during consultations with community prior to construction, an alternate site (vacant land) at Khontakata Begum Noorjehan Besarkari Primary School, Ward No. 3, a semigovernment school, may be considered. The pourashava will be required to get a no-objection certificate for construction of PTW at the alternate site.

<sup>&</sup>lt;sup>7</sup> Temporary impacts have been estimated on the basis of transect walks through roads in proposed water supply service zones.

hawkers and vendors with moveable structures will be assisted by contractors to move to the other side of the road, and to return after construction is completed.

# F. Sanitation

17. No land acquisition or IR impacts are anticipated for proposed sanitation interventions.

18. Public toilets are proposed at Launch Ghat wood market and Fish Market, both on government land belonging to the Water and Power Development Authority (WAPDA).

19. Community toilets are proposed at Zilla Parishad Natun Bandh Basti and Bandh Banglo, New Embankment Basti, both on government *khas* land.

20. **Pilot projects.** Two pilot projects are proposed for co-financing by the Bill and Melinda Gates Foundation: (i) community-based sanitation facility at Mango Market on *pourashava* land; and (ii) wastewater management in a large public institution, a hospital, also on government land. Assessment of IR impacts of sanitation projects is given in Appendix 1, Table A1.7.

21. Estimated resettlement impacts of proposed interventions in Amtali, based on impact inventory surveys, are presented in Table 1 below:

S.	Details No. of APs			
No.				
1	Permanent land acquisition	None		
2	Fully affected structures	4		
2a	Fully affected abandoned structures	2		
2b	Fully affected structures requiring relocation	2		
2c	Number of households to be relocated	2		
2d	Number of BPL households to be relocated <sup>a</sup>	1		
2e	Number of persons to be relocated	16		
2f	Number of BPL persons to be relocated	12		
3	Temporarily affected mobile hawkers	27		
4	Temporarily affected vendors with moveable structures (income loss)	55		
4a	Affected BPL APs (temporary income loss)	10		
4b	Affected WHH APs (temporary income loss)	02		
5	Affected immovable businesses (partially affected)	01 <sup>b</sup>		
6	Affected employees of businesses	None		

Table 1: Summary of Resettlement Impacts

<sup>a</sup> In the absence of both national and regional benchmarks of below poverty level (BPL), this project uses the upper poverty line at Tk. 1,870.6/capita/month to determine vulnerable households. This is calculated from the 2010 upper poverty line determined by Bangladesh Bureau of Statistics with inflation rate added.

<sup>b</sup> Transect walks and reconnaissance surveys in the project area do not indicate the need for full closure of roads to traffic. Pedestrian access will be maintained. One immovable shop wall will need to be partially broken for a drainage project, but no employees are likely to be laid off, as the shop will continue to remain at the same location.

22. The components requiring land other than that owned by the *pourashava* include (i) land required for 1 production tubewell and 1 overhead tank, for which land will be available through donation; and (ii) 2 public toilet complexes proposed on WAPDA land, 2 community toilet complexes proposed on *khas* land, and a wastewater treatment facility at the Upajila Health Complex, a government hospital. Private land acquisition will not be necessary for these proposed works. For the drainage component, however, relocation of two households (16 persons) and residential structures is anticipated. The preliminary scope of land acquisition and resettlement identified in this RP will be updated during detailed design.

23. Through implementation of the environmental management plan (EMP), contractors are required to maintain access to shops to avoid and limit the disturbance to the extent possible, and mitigation measures incorporated into their contracts and monitored by the construction supervision consultants.<sup>8</sup> Temporary economic impacts to businesses along the pipe routes will be avoided and/or mitigated through night works, good traffic management planning and implementation,<sup>9</sup> and maintaining access to shops during the construction period as outlined in the EMP.<sup>10</sup> Temporarily affected mobile hawkers and vendors, including those with stalls and temporary structures or those with movable equipment/tools, will be assisted by contractors in moving to alternative locations during the brief period of construction, and allowed to return once construction in the area is declared complete, usually within 15 days. However, in the event that there are income losses for persons with temporary, movable structures/equipment during shifting (anticipated for a maximum period of 7 days in most cases), compensation for lost income will be made for the time of disruption. Additional assistance will be provided to vulnerable APs. The contractors, PMU, and PIU will be required to provide at least 7 days' advance notice, followed by a reminder 2 days prior to construction.

24. The following mitigation measures are proposed to avoid and/or reduce the impacts to businesses and residents during linear works: (i) provision of advance notice to community; (ii) conducting awareness campaigns; (iii) maintaining access by providing planks and leaving spaces to avoid disturbance to residents and businesses; (iv) managing traffic flows as per the traffic management plan prepared by the contractor, in coordination with local authorities and communities; (v) limiting the amount of time that trenches remain open; (vi) placing telephone hotlines in signs in visible areas; (vii) making the community fully aware of the grievance redress mechanism; (viii) providing contact information of the PIU and PMU offices; and (ix) providing assistance to vendors and hawkers in shifting to alternative nearby locations.

# III. SOCIOECONOMIC INFORMATION AND PROFILE

# A. Profile of Affected Persons

25. Impact inventory surveys reveal that two households in Amtali are likely to require relocation due to drainage projects, one of which is a BPL household with 12 members. The second household, with four members, resides in a rented structure requiring relocation. Both permanently affected households are encroachers on *khas* (government) land, and have been residing at the location for over 10 years and pursuing economic activities close to the location. The BPL household head works as a casual laborer, while the tenant is an employee in a shop.<sup>11</sup>

26. Land donation is envisaged for the proposed production tubewell and overhead tank by the private landowner, a councilor in the *pourashava*, who at present does not use the vacant site and is not dependent on it for for any economic activity.<sup>12</sup>

<sup>&</sup>lt;sup>8</sup> The project management and supervision consultant (PMSC) will be responsible for construction supervision.

<sup>&</sup>lt;sup>9</sup> Traffic management plans will be developed by the contractor (approved by the PMSC) for congested road segments in the town core during the implementation period.

<sup>&</sup>lt;sup>10</sup> To ensure disturbance is minimized to the extent possible, contractors will be required to expedite works in business areas, provide pedestrian planks across trenches, manage traffic flows, conduct works at night, etc.

<sup>&</sup>lt;sup>11</sup> The owner of the tenanted property was not available during site visits to Amtali, hence could not be interviewed.

<sup>&</sup>lt;sup>12</sup> The *pourashava* will obtain a letter indicating willingness to donate the land and provide access.

27. The impact inventory and survey of businesses undertaken in Amtali reveal that 22% of the temporarily affected persons comprise BPL people. Within this group of temporarily affected BPL households, female-headed households comprise 4% of the total, with multiple vulnerabilities. Daily profits of affected hawkers and vendors facing temporary income loss during linear works were found to range from Tk. 300 to Tk. 400.

# IV. INFORMATION DISCLOSURE, CONSULTATION, AND PARTICIPATION

# A. Public Consultation

28. As part of the PPTA, extensive consultations were undertaken with key stakeholders in line with ADB's requirements pertaining to environment and social considerations. Tools used for consultation were stakeholder workshops and meetings, interviews, structured questionnaires, and focus group discussions (FGD). During project preparation, 12 FGDs were held with 129 participants (fully or partially affected persons and beneficiaries, including men and women) at or around various project sites to understand their key concerns related to the project. Key concerns recorded were whether disruptions to economic activities could be minimized, who would manage common facilities and how, avoiding construction on market days, whether partial closure of roads rather than full closure was possible, whether pedestrian access to shops and immovable businesses would be provided/ensured, whether vendors would be assisted to shift to other locations, the likely period of disruption, and whether any damage caused by the contractor to compound walls, existing connections, etc. would be repaired. Almost all participants were in favor of the project, as they understood that all residents of Amtali would benefit from the project and therefore expressed willingness to bear with inconveniences for a limited period of time and shift their fences and temporary shops or structures if required for improved facility provsion. Appendix 2 provides the summary of public consultations held.

29. Surveys and inventories were conducted all along proposed drain, road, and pipeline alignments; detailed surveys covered 57 affected persons, with whom potential impacts and mitigation measures were discussed. Meetings with *pourashava* staff were also held. These consultations helped identify the felt needs and concerns of the communities related to the project and priorities of relevant stakeholders.

# B. Information Disclosure

30. To provide for more transparency in planning and for further active involvement of displaced persons and other stakeholders, project information will be disseminated through disclosure of the translated versions of the resettlement planning documents in Bangla as well as English. The information will also be made available in public places, including the offices of LGED, DPHE, PMU, PIU, and *pourashava* and ward level offices. Project signboards shall be put up at strategic locations in the project area. Appendix 3 provides a draft leaflet for project imformation disclosure. A copy of the resettlement plan will be disclosed on the ADB, BMGF, LGED, and project-related websites, and will also be available from the PMU and PIU on request. The project cut-off date was established during the formal disclosure of the RP on 10 October 2013.

# C. Continued Consultation and Participation

31. The PMU and PIU will extend and expand the consultation and disclosure process during the detailed design stage and the construction period. The institutional capacity and

community development consultants (ICCDC) will be recruited, who will also conduct a public awareness, 3Rs, and water, santitaion, and hygiene (WASH) program during project implementation.

32. A consultation and participation plan is prepared for the project; ongoing consultation activities will be coordinated by the PMU and project management and supervision consultants (PMSC) to ensure that the communities in project areas are fully aware of project activities at all stages of construction. Community groups will be consulted and made aware of the civil works and project activities prior to construction.

# V. GRIEVANCE REDRESS MECHANISM

33. A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of AP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project.

34. **Common GRM.** A common GRM will be in place for social, environmental, or any other grievances related to the project; the RPs and IEEs will follow the GRM described below, which is developed in consultation with key stakeholders. The GRM will provide an accessible and trusted platform for receiving and facilitating resolution of affected persons' grievances related to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.

35. *Pourashava*-wide public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The PIU safeguard assistant and institutional capacity and community development consultants (ICCDC) that will conduct *pourashava*-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements, and will work with the PIU safeguard assistant to help ensure that their grievances are addressed.

36. Affected persons (APs) will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that have already been installed by project *pourashavas*, or through telephone hotlines at accessible locations, by e-mail, by post, or by writing in a complaints register in *pourashava* offices. Appendix 4 has the sample grievance registration form. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The safeguard officers from the PMU and PIU will have the overall responsibility for timely grievance redressal on environmental and social safeguard issues and for registration of grievances, related disclosure, and communication with the aggrieved party.

37. **Grievance redress process.** In case of grievances that are immediate and urgent in the perception of the complainant, the contractor and supervision personnel from the PMSC on-site will provide the most easily accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguard assistant, contractors, PMU safeguard officer, and PMSC environmental and social safeguard specialists will be posted at all construction sites at visible locations.

- (i) 1<sup>st</sup> level grievance. The contractors, PIU supervision personnel, and PIU safeguard assistant can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. Assistance of ward level coordination committees (WLCC) will be sought if required for resolution of the issue, by any one or all of them jointly.
- (ii) 2<sup>nd</sup> level grievance. All grievances that cannot be redressed within 3 days at field/ward level will be jointly reviewed by the grievance redress committee (GRC) at town level and the PIU safeguard assistant (the second level of grievance redress), who will attempt to resolve them within 7 days.<sup>13</sup> The PIU safeguard assistant will be responsible to see the process of redressal of each grievance through.
- (iii) 3<sup>rd</sup> level grievance. The PIU safeguard assistant will refer any unresolved or major issues to the PMU safeguard officer and PMSC (third level of grievance redress), who will resolve them within 15 days.
- (iv) 4<sup>th</sup> level grievance. Very major issues that are beyond the jurisdictional authority of the GRC, those that have the potential to cause social conflicts or environmental damage, or those that remain unresolved at PMU level will be referred to the interministerial project steering committee (IPSC)<sup>14</sup> to be resolved within 14 days. All paperwork (details of grievances) needs to be completed by the PIU safeguard assistant and circulated to the respective WLCC, GRC, and IPSC members at least a week in advance of the scheduled meetings. All decisions taken by the GRC and IPSC will be communicated to the APs by the PIU safeguard assistant.

38. The project GRM notwithstanding, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

39. In the event the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). The complaint can be submitted in any of the official languages of ADB's developing member countries (DMCs). The ADB Accountability Mechanism information will be included in the Project Information Document (PID) to be distributed to the affected communities, as part of the project GRM.

<sup>&</sup>lt;sup>13</sup> Grievance redress committees (GRC) have already been formed at town level. For example, in Pirojpur *pourashava*, the GRC is comprised of the panel mayor as chairperson, one councilor, the *pourashava* executive engineer, *pourashava* secretary, and *pourashava* administrative officer as members. All town-level GRCs shall have at least one woman member/chairperson and AP representative or independent NGO as committee member. In addition, for project-related grievances, representatives of APs, community-based organizations (CBOs), and eminent citizens must be invited as observers in GRC meetings.

eminent citizens must be invited as observers in GRC meetings.
 <sup>14</sup> The interministerial project steering committee (IPSC) responsible for grievance redress will be chaired by the Secretary of the Local Government Division, and will have as members the Local Government Engineering Department; Department of Public Health Engineering; Bangladesh Water Development Board; Planning Commission (Physical Infrastructure Division); Ministry of Housing and Public Works (Urban Development Directorate); Ministry of Environment and Forests (Climate Change Unit); Department of Environment; Disaster Management Bureau (Disaster Management and Relief Division); Roads and Highways Department; Economic Relations Division; Ministry of Finance (Finance Division); and representatives of coastal towns.

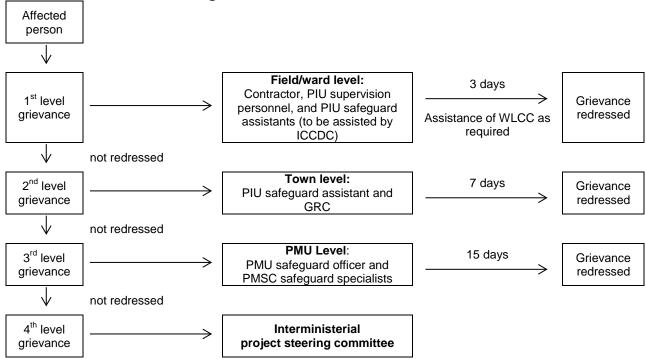


Figure 4: Grievance Redress Process

Note: GRC = grievance redressal committee; ICCDC = institutional capacity and community development consultants; PIU = project implementation unit; PMSC = project management and supervision consultants; PMU = project management unit; WLCC = ward level coordination committee

40. **Record-keeping.** Records will be kept by PIU of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions, and the date of the incident and final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU office, municipal office, and on the web, as well as reported in the safeguard monitoring reports submitted to ADB on a semi-annual basis.

41. **Periodic review and documentation of lessons learned.** The PMU safeguard officer will periodically review the functioning of the GRM in each town, and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

42. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication and reporting/information dissemination) will be borne by the concerned PIU at town level; while costs related to escalated grievances will be met by the PMU. Cost estimates for grievance redress are included in resettlement cost estimates.

#### VI. POLICY AND LEGAL FRAMEWORK

43. **ADB Safeguard Policy Statement (2009).** The three important elements of the ADB's Safeguard Policy Statement (SPS) are (i) compensation to replace lost assets, livelihood, and income; (ii) assistance for relocation, including provision of relocation sites with appropriate facilities and services; and (iii) assistance for rehabilitation to achieve at least the same standard of living with the project as without it. In addition, the absence of legal title to land should not be a bar to compensation. ADB SPS requires compensation prior to actual income

loss. In cases where the contractors know which streets will be closed and for how long, compensation is to be paid to the affected businesses prior to construction.

44. **Government of Bangladesh Laws and Policies**. So far, need for land acquisition has not been identified for the project. This draft resettlement plan is prepared based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994, and ADB's Safeguard Policy Statement (SPS), 2009. The resettlement framework for CTEIP specifies that in case of discrepancy between the policies of ADB and the government, ADB policy will prevail.

45. ARIPO does not cover non-titleholders, such as encroachers, informal settler/squatters, occupiers, and informal tenants and leaseholders without documents. ARIPO also does not provide for replacement value of the property acquired, and has no provision for resettlement assistance for restoration of livelihoods of displaced persons, except for legal compensation for land and structures. Further, in a majority of the cases, the compensation paid does not constitute market or replacement value of the property acquired. Gaps between national law and ADB's SPS were identified, and bridging measures included in the entitlement matrix for the project. ADB's SPS applies to all ADB-financed and/or ADB-administered sovereign projects and their components, regardless of the source of financing, including investment projects funded by a loan, a grant, or other means. The draft resettlement plan and entitlement matrix therein represents a uniform document agreed upon by both the Government of Bangladesh and ADB to ensure compliance with their respective rules and policies. Appendix 5 provides a comparison of ARIPO and ADB SPS policy principles, and provides a gap analysis.

# VII. ENTITLEMENTS, ASSISTANCE, AND BENEFITS

# A. Types of Losses and Affected Person (AP) Category

46. The types of losses—permanent or temporary, total or partial—due to the project include (i) loss of land; (ii) loss of residential/commercial/community structures; (iii) loss of trees; (iv) loss of crops; (v) loss of business; (vi) loss of work days/incomes, and relocation of households and businesses; (vii) loss of rental premises; and (viii) loss of access to premises for residence and trading.

47. According to SPS 2009 of ADB, in the context of involuntary resettlement in Amtali, affected persons (APs) are those who are physically relocated, or lose residential land or shelter, and/or are economically displaced (with loss of structures, assets, access to assets, income sources, or means of livelihood). The absence of formal and legal title to the land should not prevent the affected person from receiving compensation and resettlement assistance from the project.

48. The following categories of APs are likely to be impacted due to the implementation of the project:

- APs whose lands are lost (partial or total) APs whose lands are being used for residential, commercial, community (school, *madrassa*, mosque, etc.) or other purposes;
- (ii) APs whose structures are demolished APs whose structures (including ancillary and secondary structures) are being used for residential, commercial, community, or worship purposes, and which are affected in part or in total;

- (iii) APs losing income or livelihoods APs whose crops, trees, business, employment, daily wages as source of income, or livelihood (including tenants, businesses, employees, laborers, etc.) are affected, permanently or temporarily; and
- (iv) Vulnerable APs APs included in any of the above categories who are defined as low-income people or physically or socially challenged and without title to land, female-headed households, vulnerable indigenous peoples or IP (tribal), or ethnic/religious minorities.

# B. Land Donation

49. In case of donation of land for public purpose, the land will be transferred in the name of the *pourashava*. Land donation has to be legalized in the following manner:

- (i) A deed of gift must be drawn and registered in the name of the *pourashava*.
- (ii) Stamp duty on such deed of gift is to be exempted or borne by the project.
- (iii) Any other relevant legal costs will be borne by the *pourashava*.

50. In addition, ADB's safeguard policy makes it obligatory to have the process of land donation witnessed, recorded, and endorsed by an independent third party evaluator, for example, the district commissioner or senior officer in any government department that is not a direct stakeholder of the project. This is to ensure that there is no significant social and economic impact on the affected people/community due to the land donation.

# C. Principles and Legal and Policy Commitments

51. The RP has the following specific principles based on the government provisions and ADB policy:

- (i) The land acquisition and resettlement impacts on persons displaced by the project would be avoided or minimized as much as possible through alternate design/engineering options.
- (ii) Where the negative impacts are unavoidable, the persons displaced by the project and vulnerable groups will be identified and assisted in improving or regaining their standard of living.
- (iii) Information related to the preparation and implementation of RP will be disclosed to all stakeholders, and people's participation will be ensured in planning and implementation. The RP will be disclosed to the DPs in local language.
- (iv) The displaced persons who do not own land or other properties, but have economic interests or lose their livelihoods, will be assisted, as per the broad principles described in the entitlement matrix of this document.
- (v) Before starting civil works, compensation and resettlement and rehabilitation (R&R) assistance will be paid in full, in accordance with the provisions described in this document.
- (vi) An entitlement matrix for different categories of people displaced by the project has been prepared. People moving into the project area after the cut-off date will not be entitled to any assistance.
- (vii) For non-titleholders such as informal settlers/squatters and encroachers, the date of completion of survey during detailed design will be the cut-off date, which will be declared by the EA.
- (viii) Appropriate grievance redress mechanisms will be established to ensure speedy resolution of disputes.

- (ix) All activities related to resettlement planning, implementation, and monitoring will ensure the involvement of women and other vulnerable groups.
- (x) Consultations with the APs will continue during the implementation of resettlement and rehabilitation works.
- (xi) There should be a clause in the contract agreement that the construction contractor will compensate any loss or damage in connection with collection and transportation of borrow materials.

52. In accordance with the entitlement matrix suggested for the project, all displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets; scope of the impacts, including socioeconomic vulnerability of the displaced persons; and measures to support livelihood restoration if livelihood impacts are envisaged. The displaced persons will be entitled to (i) compensation for loss of land at the replacement value; (ii) compensation for loss of structures (residential/commercial) and other immovable assets at their replacement value (without counting the depreciation value); (iii) compensation for loss of business/wage income; (iv) assistance for shifting of structure; (v) rebuilding and/or restoration of community resources/facilities; and (vi) livelihood/transitional cash assistance for 6 months for all physically displaced persons at official minimum wage of the appropriate AP's occupation, for each head of the affected family.

Type of Loss	Specification	Eligibility	Entitlements
1. STRUCTURES	6		
Residential, agricultural, commercial, community	Partial loss (<30%) and alteration of structure	Owner (including non- titled land user)	Cash compensation for lost parts of structure at replacement cost and repair of remaining structure at market rate for materials, labor, transport, and other incidental costs, without deduction of depreciation for age Right to salvage materials from lost structure Allowed to construct temporary structure on unused part of project land after completion of civil work, through some lease/rent system In case of loss of toilet rendering structure unlivable, replacement with safe sanitation facilities at adjacent or nearby location, or, compensation for the entire structure at the discretion of the owner
		Lessee, tenant	Cash refund of the lease money for the lessee for duration of remaining lease period (to be deducted from the owner)
	Full loss of structure (=>30%) and relocation	Owner (including non- titled land user)	<ul> <li>The AP may choose between the following alternatives:</li> <li>Compensation through provision of fully titled and registered replacement structure of comparable quality and value, including payment of all transaction costs, such as applicable fees and taxes, at a relocation site or a location agreeable to the AP OR</li> <li>Cash compensation for the affected structure at replacement cost, including all transaction costs, such as applicable fees and taxes, without deduction due to depreciation value</li> <li>In case of the remaining structure becoming unlivable, compensation calculated for the entire structure without deduction of depreciation value and self-relocation</li> </ul>
			Right to salvage materials from lost structure
		Lessee, tenant	Cash refund at rate of rental fee proportionate to size of lost plot for 6 months The lease money for the lessee for duration of remaining lease period to be deducted from the owner
	Moving of minor structures (fences, sheds, kitchens, latrines, etc.)	Owner, lessee, tenant	The AP may choose between the following alternatives: Cash compensation for self-reconstruction of structure at market rate (labor, materials, transport, and other incidental costs) OR Relocation/reconstruction of the structure by the project IN EITHER CASE Access to the affected facility to be restored
	Stalls, kiosks	Vendors (including titled and non-titled land users)	Assistance for finding alternative land to continue business Allowed to construct temporary structure/continue business through some lease/rent system as vendor,, at alternative location comparable to lost location; and Cash compensation for self-relocation of stall/kiosk at market rate (labor, materials, transport, and other incidental costs)
	Fixed assets attached to affected structures (water supply, telephone	Owner, lessee, tenant	Cash compensation for reinstallation and connection charges

## **Table 2: Entitlement Matrix**

Type of Loss	Specification	Eligibility	Entitlements
	lines)		
2. RELOCATION			
Assistance and allowances	Residence or means of livelihood (agricultural land, business premises)	All APs to be relocated due to loss of land and/or structures (including squatters)	Logistical and administrative assistance, with identification and purchasing or rental of replacement plots and/or structures, or the construction of new ones Cash allowance covering the cost of transport of people and their moveable property at current market rate on actual cost basis Transition allowance of 6 months of official minimum wage of the appropriate APs' occupation (head of household) Transition housing/commercial space/residential-cum-commercial space of equal quality to lost housing/means of livelihood or rental payment for equivalent housing for the duration of delay of completion of relocation of housing/site structures
Security of tenure	Residence or means of livelihood	Owner (titleholder, legalizable user)	Provision of ownership titles to the replacement land and/or structures and/or for the remaining plots and assets The cost of assets registration to be borne by the project
		Lessee, tenant	Long-term rental agreements
		Non-titled user (squatter, encroacher)	Long-term rental agreements for land and structures if desired
Host communities		Host community residents	Sharing of public services and facilities established at relocation sites or separate provision
3. INCOME REST	ORATION		
Trees	Affected trees	Cultivator	Cash compensation for perennial crop trees at current market rate of crop type and average yield (i) multiplied, for immature non-bearing trees, by the years required to grow tree to productivity, or (ii) multiplied, for mature crop- bearing trees, by 5 years average crops (the grafted/tissue cultured plant usually starts fruiting within 2-3 years), plus cost of purchase of grafted/tissue cultured plant and required inputs to replace trees Cash compensation for timber trees at current market rate of timber value of species at current volume, plus cost of purchase of seedlings/sapling and required inputs to replace trees
		Parties to sharecrop arrangement	Same as above, and distributed between land owner and tenant according to legally stipulated or traditionally/informally agreed share
Maintenance of access to means of livelihood	Obstruction by subproject facilities	All APs	Accessibility of agricultural fields, community/social facilities, business premises, and residences of persons in the project area ensured Accessibility of the original/alternative fishing ground

Type of Loss	Specification	Eligibility	Entitlements
Businesses (Commercial Business Enterprise/CBE)	Temporary business loss due to land acquisition and resettlement (LAR) or construction activities of project	Owner of business (registered, informal)	Cash compensation equal to lost income during period of business interruption based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records
Employment	Temporary employment loss due to LAR or construction activities	All laid-off employees of affected businesses	Cash compensation equal to lost wages during period of employment interruption up to 6 months, based on tax record or registered wage, or, in its absence, comparable rates for employment of the same type As applicable by labor code, compensation to be paid to the employer to enable him/her to fulfill legal obligations to provide compensation payments to laid-off employees, to be verified by government labor inspector
4. COMMON RES	OURCES, PUBLIC SERVI	CES, AND FACILITI	ES
Loss of common resources, public services, and facilities	Footbridges, roads, footpaths, culverts, places of worship, classrooms in educational institutions, common water points/connections, public/community toilets, community spaces, playgrounds, etc.	Service provider	Full restoration at original site or reestablishment at relocation site of lost common resources, public services, and facilities, including replacement of related land and relocation of structures according to provisions under Sections 1 and 2 of this entitlement matrix One time grant fund for the CPR committee and management
5. SPECIAL PRO	VISIONS		
Vulnerable APs	Loss of land, structure, and/or employment	All vulnerable APs (in all project locations)	Assistance in identification and purchase or rental of new plot/structure through microcredit scheme Assistance with administrative process of land transfer, property title, cadastral mapping, and preparation of compensation agreements Provision of livelihood training, job placement Inclusion in the project livelihood restoration and rehabilitation program Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity Subsistence allowance of minimum of 12 months of official minimum wage Preferential selection for project-related employment
Women, social/ religious minorities, elderly-headed households <sup>a</sup> , poor households	Loss of land and structures	Titled or recognized owners of land and structures	Titling of replacement land and structures in female owner/minority/elderly HH head's name (as applicable) Cash compensation paid directly to female owners and head of minority HHs
Other impacts	Unanticipated impacts and negotiated changes	All APs	To be determined in accordance with the IR safeguard requirements of the ADB SPS and the resettlement framework for CTEIP

Type of Loss	Specification	Eligibility	Entitlements
	to entitlements		Project RP to be updated and disclosed on ADB website
			Standards of the entitlement matrix of the RP not to be lowered

<sup>a</sup> The eligibility criteria will follow the Department of Social Service Ministry of Social Welfare that uses age 65 for men and 62 for women to identify elderly people.

## VIII. COMPENSATION MECHANISM

53. The project will ensure that the properties (structure and non-structure assets) to be displaced for the project will be compensated at their full replacement cost, determined by legally constituted bodies like the property valuation advisory committee (PVAC), joint verification committee (JVC), and resettlement advisory committee (RAC). The principle for determining valuation and compensation for assets, incomes, and livelihoods is replacing the loss of affected assets, and restoring the loss of income and workdays experienced by the displaced households. Livelihood rehabilitation assistance will target poor and vulnerable households.

54. This RP ensures compensation at replacement cost for all the displaced people/affected people (AP) of the project. Since the compensation rate under national law as established by the government is mostly lower than the replacement value, the people who have legal title to the affected properties will be compensated in two steps. First, they are entitled to receive compensation according to the government policy (ARIPO) from the DC's office based on their legal documents. After DC pays the compensation under the Cash Compensation under the Law (CCL), entitlement for the next step is ensured for these people. In the next step, the APs will receive additional compensation from the project to top up the compensation amount provided by the government under ARIPO in order to make it equal to the market rate. Non-titleholders who are not covered by ARIPO will receive compensation from the project, with support from the ICCDC community mobilizers. The PIU will assist the affected person in opening an account in case the affected person does not have one.

#### A. Replacement Value for Immovable Property

- 55. The valuation measures to be taken by the *pourashavas* are as follows:
  - (i) **Houses and buildings.** The value of the houses, buildings, and other immovable properties of the DPs shall include the cost of labor and transfer of the construction materials.
  - (ii) Seasonal crops. If\_notice for harvest of standing seasonal crops cannot be given, then valuation of lost standing crop at market value will be made. In addition, valuation for loss of standing crop for <u>1 more</u> year will be made, and compensation for that will be paid for both permanent and temporary loss of agricultural crops.
  - (iii) **Perennial crops.** Valuation for perennial crops will be calculated as annual net product value multiplied by number of productive years remaining. The Department of Agriculture will determine the valuation of crops.
  - (iv) **Timber-bearing trees.** Value will be based on the market price of timber and will be determined by the Forest Department.
  - (v) Fruit-bearing trees. Market value of products multiplied by number of productive years remaining will be the basis for the valuation of fruit-bearing trees. If the trees are yet to reach age of maturity for calculating economic value, cost of seedlings, saplings, and agricultural inputs will be added to the compensation valuation. Valuation of fruit trees will be done by Department of Horticulture.
  - (vi) **Fish livestock.** Value will be based on the market price of the fish and will be determined by the Fishery Department.

## B. Valuation of Other Assets

56. Compensation for the assets attached with land such as (wells, irrigation units, etc.) will be based on replacement value. The valuation committee shall estimate this through detailed market surveys. Displaced persons will be given the right to take all movable assets attached to land, such as irrigation pump sets, etc.

57. Apart from compensation for land, trees, crops, structures, and other assets, assistance for loss of income and livelihood will also be paid to the DPs as per the entitlement matrix. This assistance will be calculated by the valuation committee. All compensation and resettlement assistance will be paid to the entitled DPs prior to commencement of civil works, and the land/ structures which will be acquired after payment in full shall be handed over to the *pourashavas* free of all encumbrances, such as debt, mortgage, etc. If any loan taken on such land/properties remains unadjusted, the balance amount of loan will be deducted from the total compensation. The acquired land/properties shall vest with the *pourashava* competent authority.

Temporary loss of incomes of affected persons will be compensated based on 58. replacement value of income losses or a transitional allowance for the period of disruption up to 6 months, as detailed in the entitlement matrix. Preferential employment in project-related work will be offered to local people, with priority to vulnerable persons. APs will be provided 7 days advance notice, followed by a reminder 2 days before construction to ensure no or minimal disruption in livelihood. If required, they will also be assisted to temporarily shift for continued economic activity; for example, they will be assisted to shift to the other side of the road where there is no construction, and then assisted to shift back, post-construction. Ensuring there is no income or access loss during subproject construction is the responsibility of contractors. Consistent with the environmental management plan, contractors will ensure that (i) access is maintained by making sure that space is left for access between mounds of soil; (ii) walkways and metal sheets are provided to maintain access across trenches for people and vehicles where required; (iii) increased workforce is available to finish work in areas with impacts on access; (iv) timing of works is such that it reduces disruption during business hours and periods of peak business activities, e.g. festivals; and (v) phased construction schedule is followed, and work is undertaken on one segment at a time and one side of a road at a time. Compensation and assistance to APs must be provided prior to start of civil works.

# IX. RESETTLEMENT BUDGET AND FINANCING PLAN

# A. Unit Costs

59. Market surveys were conducted in and around the Stage I towns of CTEIP to determine the unit replacement cost of different items in the resettlement budget. The market surveys were conducted using a structured questionnaire, which was administered on local people (minimum of 20 people for each item) living in and around project sites where impacts are anticipated. Other than land value, which is specific to each *pourashava* and depends on location of the site and type of land, the cost of structures, trees, and manual labor was found to be similar across towns in the region. For computation of unit cost for temporary income loss, results of the survey of affected businesses were used. The business surveys reveal that affected businesses in Amtali report the highest daily profit of Tk. 400 per day, which is used as the unit rate for computation of compensation.

#### B. Resettlement Costs

60. The resettlement cost estimate for project 2 (Table 3) includes replacement cost of affected structures, assistance and allowances for relocation, tree cost, sums for potential income losses to vendors, and additional provisions for vulnerable APs. These costs will be borne by counterpart funds.

61. Mitigation measures for households and businesses affected by temporary disruptions such as information disclosure, personnel costs, cost of training safeguard personnel of PMU, PIU, and contractor, RP updating costs, survey costs (as required), and contingencies to cover damages to government /private property, if any, are covered under other budget heads (Table 3).

S.No.	Compensation for Type of Loss	No.	Туре	Period	Unit	Total	Remarks
				Days	Rate (TK)	Amount (TK)	
1	Structures						
1.1	Partial loss						
	Semi- <i>pucca</i> kitchen	1	Owner		693	38,808	
	Boundary wall ( <i>pucca</i> )	4	Owners		15,000	60,000	
	Stairs	2	Owner		12,000	24,000	
	Repair of partially affected structure (wall of furniture shop)	1	Owner		20,000	20,000	
1.2	Full loss/relocation						
	Kutcha house	1	Owner		239	52580	
	Kutcha house	1	Tenant		500	1,000	Rent for 2 months
	Kutcha house	1	Owner		239	52,580	
2	Relocation assistance						
2.1	Transport allowance	2			5000	10,000	
2.2	Labor cost (shifting assistance); check if covered under contractor's budget	4		2	350	2,800	For APs with fully affected structures
2.3	Lease deed registration fee, stamp fee, and third party fee	1			25,000	25,000	For PTW, involvng land donation
2.4	DC's permission	2			15,000	30,000	For relocated structures
2.5	Transition allowance						
	Transition allowance for 6 months	1		180	350	63,000	
	Transition allowance for vulnerable APs (12 months)	1		365	350	127,750	
	Livelihood training for vulnerable APs	1		LS	10,000	10,000	
3	Temporary income loss						
3.1	Hawkers and vendors	55		7	400	154,000	
3.2	Special assistance for vulnerable APs (livelihood training)						
	WHH	2		LS	10,000	20,000	
	BPL	10		LS	10,000	100,000	
4	Loss of trees						
	Mahogany	85			7,070	600,950	
	Chambul	24			5,050	121,200	
	Silk cotton	1			2,040	2,040	
	Arecanut	5			2,320	11,600	
	Safeda	1			1,850	1,850	
	Tamarind	3			2,030	6,090	

Table 3: Indicative Cost for RP Implementation

S.No.	Compensation for Type of Loss	No.	Туре	Period	Unit	Total	Remarks
				Days	Rate (TK)	Amount (TK)	
	Guava	10			1,825	18,250	
	Raintree	9			6,050	54,450	
5	Other						
	Water supply complex boundary wall	900	Sft	LS		450000	
	Shifting assistance (labor cost)	4		120	350	168,000	For fences, tin barricades, kiosks etc. that do not require demolition/reloc ation
	Consultations with APs during construction			LS		300,000	
	Grievance redress			LS		500,000	
	Awareness material					-	Covered under ICCDC budget
	RP updation					-	Covered under design consultant budget
	Surveys and consultations with APs during RP updating					-	Covered under design consultant budget
	Monitoring surveys of APs					-	PMSC cost
	Training/orientation of safeguard personnel: PMU, PIU, contractor, ICCDC community mobilizers					-	PMSC cost
	Restoration cost for damaged structures during construction, other than those indicated above					-	Contractor third party insurance
	Total (Tk)					30,25,948	
	Contingency (Tk)	10%				3,02,595	
	Grand total (Tk)					33,28,543	
	Grand total (US\$)					41,607	

#### X. IMPLEMENTATION ARRANGEMENTS

62. **Executing agencies and project management unit.** The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. LGED will be the lead EA for the project, and DPHE will be a co-executing agency (for water supply and sanitation). A PMU will be established in LGED.

63. **Project management unit.** The PMU will be staffed with a safeguard officer, and will receive support from safeguard specialists (environment and resettlement) on the DDS and PMSC consultant team. Key tasks and responsibilities of the PMU safeguard officer on involuntary resettlement safeguards are as follows:

- (i) confirm and review final RPs prepared by detailed design consultants, and ensure that new RPs are prepared in accordance with the RF;
- (ii) provide oversight on social safeguard aspects (avoidance and mitigation of impacts) of subprojects, and ensure RPs are implemented in a timely manner by project implementation unit (PIU) and contractors;
- (iii) establish a system to monitor social safeguard of the project, including monitoring the indicators set out in the monitoring plan of the RP;

- (iv) facilitate and confirm overall compliance with project policy related to entitlements and compensation, as relevant;
- (v) supervise and provide guidance to the PIUs to properly carry out the social safeguard monitoring and assessments as per the RF;
- (vi) review, monitor, and evaluate the effectiveness with which the RPs are implemented, and recommend necessary corrective actions to be taken as necessary;
- (vii) consolidate monthly social safeguard monitoring reports from PIUs and submit semi-annual monitoring reports to ADB;
- (viii) ensure consultations with the affected people and timely disclosure of final RPs in locations and form accessible to the public; and
- (ix) address any grievances brought about through the grievance redress mechanism in a timely manner.

64. **Implementing agencies.** The participating *pourashavas* will be the IAs, and will establish a PIU within the *pourashava* structure.

65. **Project implementation units.** The PIU will be established in each participating *pourashava* and staffed with a safeguard officer, and will receive support from the PMU safeguard officer and safeguard specialists (environment and resettlement) on the DDS and PMSC consultant team. Key tasks and responsibilities of the PIU safeguard officer on involuntary resettlement safeguard are as follows:

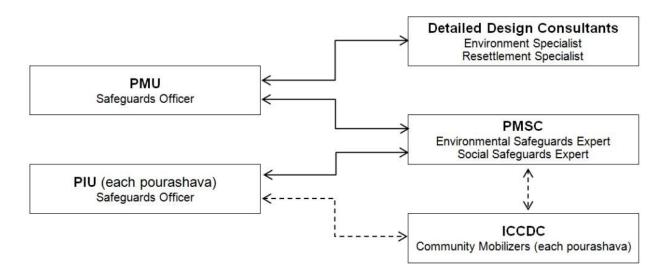
- (i) assist the detailed design consultants to communicate, consult, and disclose the updated/finalized safeguard documents to the affected people for their endorsement;
- (ii) implement final RPs and ensure timely payment of compensation and other assistance prior to the dispossession of the affected assets or the start of civil works;
- (iii) facilitate/assist the detailed design consultants in the draft RP updating and preparation of safeguard documents for future subprojects;
- (iv) support the detailed design consultants in assessing and reviewing the land availability and ownership status of the proposed subproject areas;
- (v) conduct social safeguard monitoring during civil works and submit monthly report to PMU;
- take corrective actions when necessary to ensure avoidance/minimization of IR impacts;
- (vii) establish the GRC, disclose the project GRM to the affected communities, and coordinate with other local government agencies for the preparation and implementation of the RP; and
- (viii) address any grievances brought about through the project's grievance redress mechanism in a timely manner.

66. **Project management and supervision consultants.** The PMSC will have an environment safeguard expert and a resettlement expert. The PMSC safeguard expert will assist the PMU and PIUs to implement and manage safeguard requirements and policy compliance of the project. The resettlement expert will implement the capacity building program for PMU, PIUs, project staff, and contractors involved in project implementation on (i) ADB SPS (2009) and approved RF, (ii) national law on involuntary resettlement (ARIPO, 1982) and other relevant regulations, (iii) core labor standards, and (iv) the roles of PMU, PIU, and contractors in the project's GRM, public relations, and ongoing consultations.

67. **Civil works contracts and contractors.** The contractor will be required to designate a resettlement supervisor to (i) ensure compliance with RP and RF during civil works, and to (ii) carry out all mitigation and monitoring measures, such as rebuilding damaged structures/private property outlined in their contract.

68. The government will ensure that bidding and contract documents include specific provisions requiring contractors to comply with: (i) all applicable labor laws and core labor standards on (a) prohibition of child labor as defined in national legislation for construction and maintenance activities, (b) equal pay for equal work of equal value regardless of gender, ethnicity or caste, and (c) elimination of forced labor; and (ii) the requirement to disseminate information on sexually transmitted diseases, including HIV/AIDS, to employees and local communities surrounding the project sites.

## Figure 1: Safeguard Implementation Arrangement



#### Table 4: Institutional Roles and Responsibilities for Safeguard Implementation

Activities	Agency Responsible					
Update of RP based on detailed design, field inspections, AP census, detailed measurement survey (DMS), and consultation with AP	Design consultant, PIU					
Review of updated RP/IEE and send to ADB for approval prior to construction	PMU; PMSC					
Clearance and disclosure of updated safeguard documents on website and affected people	Design consultant; LGED-PIU ADB-BMGF					
Identification of roads for full or partial closure, existing utilities, road conditions, based on detailed design	PIU PMSC					
Transect walks through identified road stretches for full or partial closure, to identify potential impacts	Design consultant, PIU Contractor					
Design/implementation of DMS <sup>a</sup> on roads for full/partial closure where potential impacts identified; identification of poor and vulnerable APs	Design consultant					
Conducting focus group discussions/meetings/consultations/workshops during DMS survey	Design consultant					
Computation of entitlements	Design consultant; PMSC; PMU; PIU					
Categorization of APs for finalizing entitlements	Design consultant; PMSC; PMU; PIU					
Finalizing entitlements and rehabilitation packages for all APs	Design consultant; PMSC; PMU; PIU					
Disclosure of proposed project, social/environmental impacts, proposed entitlements/mitigation measures in local languages	Design consultant; PMU; PIU ICCDC; PMSC					

Activities	Agency Responsible
Disclosure of grievance redress mechanism/process	PMU; PIU; ICCDC; PMSC
Disclosure of final entitlements and rehabilitation packages	Design consultant; PMU; PIU; PMSC
Delivery of entitlements/award of checks	PMU; PIU; PMSC
Implementation of mitigation and rehabilitation measures	PIU-PMU; PMSC; contractor
Consultations with APs during rehabilitation activities	PMSC; PIU; contractor
Grievance redressal	PMU; PIU; grievance redressal
	committee; PMSC; contractor
Internal monitoring	PIU-PMU; PMSC

<sup>a</sup> Detailed measurement survey to be carried out during detailed design, to record and quantify resettlement impacts with precision. Appendix 6 provides a sample template for inventory of losses during DMS surveys.

#### A. Capacity Building

69. The PMSC Resettlement Specialist will be responsible for development of a training program based on a capacity assessment of target participants (PMU, PIU staff, ICCDC community mobilizers, contractors), and for implementation of the training program to build capabilities on resettlement policy, planning, mitigation measures, and safeguard. These will be conducted by the PMSC RS with external resources as required. Typical modules will be (i) sensitization to social safeguard, gender, and vulnerability issues, (ii) introduction to social safeguard policy, planning, and implementation issues, monitoring methods, and tools; (iii) review of RP; and (iv) monitoring and reporting on RP implementation.

70. PMU and PMSC will also organize an induction course for the training of contractors, preparing them on RP implementation, including ADB policy, GRM, and social safeguard monitoring requirements and mitigation measures. The suggested outline of the training program is presented in Table 5.

Table 5. Indicative capacity building and Training Program											
Description	Contents	Schedule	Participants								
Program 1 Orientation workshop	Module 1 – Orientation ADB Safeguard Policy Statement	1 day	LGED and DPHE officials involved in								
Chemation workshop	Government of Bangladesh policy		project implementation								
	Module 2 – Social/Environmental Assessment and Resettlement Planning/IEE Process ADB policy and process, identification of impacts and mitigation measures, RP/IEE preparation, implementation, and monitoring requirements Incorporation of safeguard into project design and contracts		PMU, PIUs								
Program 2 Workshop for contractors and supervisory staff	IR/environmentalissuesduringconstructionImplementation of RP/IEEMonitoringofRP/IEEimplementationReporting requirements	1 day	PIUs ICCDC community mobilizers Contractors								
Program 3 Experiences and best practices sharing	Experiences on RP/IEE implementation – issues and challenges - Best practices followed	1 day on a regular period to be determined by PMU and PMSC	PMU; PIUs; PMSC ICCDC; contractors DOE representatives								

#### Table 5: Indicative Capacity Building and Training Program

Note: The above sessions will cover both environmental and social safeguard. Costs are included in PMSC costs.

71. The subproject is to be implemented over a period of 6 years. The detailed design stage is expected to commence in 2013, and the construction period will cover 24 months. The RP implementation schedule is shown in Figure 5.

## Figure 5: Implementation Schedule

	2014									2015	2016	16			
	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12	/112		
Establish PMUand PIU, including safeguard															
officers															
Mobilize PDA with safeguard personnel															
RP updating															
Conduct detailed measurement															
Surveys/business surveys**															
Identification of vulnerable APs															
Update draft RP to reflect DMS/business															
survey															
Consultations and disclosure															
Review and approval (PMU, ADB, BMGF)															
Mobilize PMSC with safeguard personnel															
Mobilize ICCDC with community mobilisers															
Training of PMU/PIU safeguard personnel and															
ICCDC community mobilizers															
Issuance of ID cards to affected persons															
Issuance of notice to APs, as required															
Compensation prior to start of construction															
and assistance as required, including to															
vulnerable APs*															
Start of civil works															
Internal monitoring, including surveys of APs															
on entitlements, satisfaction surveys											ļ				
Repair/reconstruction of affected facilities,													Immediately		co-
structures, connections, utilities if any													ordination	with	other
													departments	s, as req	uired

72. RP implementation will be closely monitored to provide the PMU with an effective basis for assessing the resettlement progress and identifying potential difficulties and problems. Monitoring will be undertaken by the PMSC and PMU. Monitoring will involve (i) administrative monitoring, to ensure that implementation is on schedule and problems are dealt with in a timely manner; (ii) socioeconomic monitoring during and after any resettlement impact, utilizing baseline information established through the detailed measurement survey of APs undertaken during project sub-preparation; and (iii) overall monitoring. Monthly progress reports will be prepared by PMSC, reporting the status of RP implementation. The EA will submit semi-annual monitoring reports to ADB and BMGF for review and post all safeguard monitoring reports on ADB's and BMGF's websites. A sample monitoring template is given in Appendix 7.

#### APPENDIX 1: PROPOSED SUBPROJECT COMPONENTS IN AMTALI AND THEIR INVOLUNTARY RESETTLEMENT IMPACTS STATUS

-			able A					
S. No.	Road Name	Existing Features						IR Impacts Status
			L (m)	W (m)	Rise (m)	Culvert	Туре	
1	Sabujbag Selim's house to R&H road via TNT and College Mosque. Wards No. 5, 6	W= 3 m, BC, CC	1,000	3.7	0.30	3	BC road	20 mahogany trees and 1 raintree affected
2	Wapda Road to Kamal Sangbadik house via Mostofa Commissioner) and Firoj. Ward No. 8	W= 2 m, CC	1,100	3.0	0.30	5	RCC road	Road in fringe area. Adequate road RoW available; road shoulders are <i>pourashava</i> property. No permanent IR impacts anticipated.
3	Road from Pourashava near Jogen Singh house to Bandth of Wards No. 1 and 4	W=3.6m, earthen	250	3.7	0.45	2	RCC road	Present condition: mud road. Temporary IR impacts anticipated during construction. Permanent impacts to be avoided by keeping about 20-ft road length from starting point, less width than proposed. RoW width of 3.7 m available after 20 ft, till the end.
4	Zilla Parishad Road to Ferry Ghat road via TNT Office.Wards No. 5 and 6	W=2.5 m, CC	600	3.0	0.30	3	RCC road	No permanent IR impacts anticipated. Adequate road RoW available for proposed improvement.
5	Zilla Parishad Road to Muktizodda School via Mofij Talukder House. Wards No. 6, 5	W=3 m, CC	430	3.7	0.30	3	RCC road	Road condition bad; caving in near pond. People are willing to shift compound wall, stairs etc. as the need for improved road with drainage is perceived (presently, houses/compounds get inundated). Temporary (tin) fencing of two houses will need to be shifted by 1 ft. Owners (Alamgir and Dukhu Musulli) willing to shift fencing. Compound wall of one house affected; owner, Haji Md. Ali Akbar Mian, willing to shift boundary wall.
6	Mazar road to ATO Kashem Mia house via Leker Par. Ward No. 3	W=2 m CC	1,000	3.0	0.30	2	RCC road	Trees on private property affected: Chambul tree (1), mahogany (5), silk cotton (1), and areca nut (4). Cemented approach of

#### Table A1.1: Roads

S. No.	Road Name	Existing Features		Prop	osed F		IR Impacts Status	
			L (m)	W (m)	Rise (m)	Culvert	Туре	
								one house (Monirul Islam) and buttress of gate of Hawaladar Villa (Monir Ahmad and Morshidul Alam) likely to be affected. People aware that strip of 2 ft on either side of road belongs to <i>pourashava</i> and willing to adjust; they also perceive need for an improved road. Verandah of Humayun Kabir, teacher, <i>madrassa</i> , projecting out, to be avoided.
7	Road from sluice gate to Locha Bottola. Wards No. 8, 9	W=4 m BC road	2,500	4.0	0.00	5	BC with WBM only.	Road in fringe area of town. No widening proposed, hence no permanent IR impacts anticipated. No commercial activity on the road. Temporary impact on access to residences anticipated.
8	Road leading to Amtali Bandar Hossainia Fazil Madrassa							Road required to provide access to cyclone shelter at the madrassa. Improvements proposed within existing road RoW, hence no permanent IR impacts anticipated.
		Total =	6,830			23		

# Table A1.2: Cyclone Shelters

SI.	Name, Location,	Land	Present	IR Impacts Status
-	, , ,			ik impacts Status
No.	Ward No.	Ownership	Condition	
1	Amtali Bandar Hosainia Fajil Madrasa in Ward No 4. Need land ownership documents	Madrassa Authority	Damaged, abandoned tin- shed	No IR impacts anticipated. NOC required from school authority
2	Surikata Primary School	Government	Damaged, abandoned existing cyclone shelter to be replaced	No impacts on classes or other activities; access impacts during construction to be avoided through proper planning on where to dump construction materials
3	Basuki Non-Government Primary School in Ward No 8.	Khas (government) land on which permission was granted to run school	Vacant land	No IR impacts anticipated. NOC required from school authority.

Note: Careful screening of potential alternative locations led to identification of the above three schools as suitable locations for cyclone shelters.

Table A1.3: Solid Waste Management									
Equipment Procurement	Quantity (No.)	IR Impacts Status							
i) Ricksha-van	5	No impact							
ii) Pushcart /hand trolley	10	No impact							

#### Table A4 2. Calld Ma

SL No	Drain/ Str.ID	Ward No.		Existing Condition		Drainage and Flood	Proposed Inte	ervention		IR Impacts Status
	No.		Location and Length	Section and Structure Type	Existing Condition	Section (m x m)	Proposed Structure Type	Length (m)	Scope of Works / Remarks	
01	NPD01	W2				2.13 x 1.83	RCC box culvert with gate on lakeside and weir to regulate water	152.44	The drain will connect Amtali Lake to the sluice intake channel crossing the Zilla Parishad Road and proposed Eidgah (large open field for Eid prayers)	No IR impacts anticipated
02	NSD02	W6				T=3.05 m B=1.52 m D=1.52 m	Earthen CC block lined canal	121.95	Ward No. 6, connecting Lake to SND01/W6 to drain lake water	Lining of existing earthen canal proposed. No IR impacts anticipated.
03	NSD01	W6				1.52 m X 2.13 m	RCC box culvert	12.20	Ward No. 6, Zilla Parrshad Road crossing to college boundary, new drain	Partial closure of road during construction. No IR impacts anticipated.
04	SD06	W6	Side of Nazrul Rd, Ward No. 6 L=259.15 m	9.15 m -wide earthen channel	North side canal bank erosion damage to adjacent road	CC block-lined channel	256.15 m	256.15	The channel to connect the proposed sluice gate NSG03/W5	No permanent IR impacts anticipated
05	NSD07	W6/W5				RCC box culvert, 2.74 m x 2.74 m	12.20 m	12.20	Connect the SD06/W6 to the proposed sluice gate and adjacent to the existing road crossing culvert	Partial closure of road during construction. No IR impacts anticipated.
06	PD08	W5	Ward 5 at the intake of PSG03/W5 201.22m X	201.22 m X 48.78 m X 1.21 m deep, earthen channel	Used as collection of wastewater from nearby	201.22 m x 48.8 m x 1.83 m	Earthen channel	201. 22	The pond to be re- excavated by 0.61 m at ponding area at intake at	Large pond near Launch Ghat to be re- excavated. No IR impacts anticipated

#### Table A1.4. Drainage and Flood Control

SL No	Drain/ Str.ID	Ward No.		Existing Condition	on		Proposed Int	ervention		IR Impacts Status
No	No.	NO.	Location and Length	Section and Structure Type	Existing Condition	Section (m x m)	Proposed Structure Type	Length (m)	Scope of Works / Remarks	
			48.78m		settlements				oPSG03/W5	
07	SD09	W6	Along west side of Zilla Parisad Rd, L =457.32 m	T = 18.29 m, B=9.15 m, D=1.22 m, deep, earthen channel	Used as drainage channel	T=18.29 m, B=9.15 m D=1.83 m	Earthen channel	457.32	Re-excavate of bed by 2 ft	No permanent IR impacts anticipated.
08	SD10	W4	Old mango market, W4, L=121.95 m	Katcha drain flat section	Water congestion due to wastewater overflowing from <i>kutcha</i> drain	W=0.46 m, D=0.915 m	RCC drain	122	Connect the existing brick drain to outfall canal	Small connector drain proposed. Temporary impacts (access disruptions) likely during construction, to be mitigated by contractor
09	SD11	W4/W1	Rashid Sakar House to Shahnaj House W4, L=72.22 m	Flat section <i>kutcha</i> drain	Wastewater overflow causes water congestion	W=0.76 m D=1.37 m	RCC drain	213.42	Connect the existing RCC 2'6" x 4'6" drain from Rashid Sarkar House to Kalibari Sluice Gate	Boundary walls (permanent structures) of three residential properties partially affected. One is a woman-headed household. Thirty-two trees belonging to one household (encroacher) likely to be affected.
10	NSD13	W2	AKS School Chowrasta to Khontakata, L=152.44 m	Irregular flat section, earthen canal	Flow discontinuity due to flat and shallow depth	T=3.05 m B=1.52 m H=1.52 m	Lined earthen channel	152.44	Connect SD12/W2 to the Amtoli Lake	No permanent IR impacts anticipated.
11	SD14	W2	AKS School Chowrasta to Khontakata, L=198.17 m	Irregular flat earthen channel	Flow discontinuity due to flat and shallow depth	T=3.05 m B=1.52 m H=1.52m	Earthen channel re- excavation	198.17	Connect the existing borrow pits to work as channel	One <i>kutcha</i> residential structure fully affected. Non-title holders; 12 members in household. Thirty-five trees (serving as property boundaries) likely to be affected.
12	NSD15	W2/W3	Khontakata			1.52 m X 1.83 m	RCC box culvert	9.15	Facilitating drainage flow through roadside drain in government land at	Government land; no IR impacts anticipated

SL No	Drain/ Str.ID	Ward No.		Existing Condition	on		Proposed Inte	ervention		IR Impacts Status
	No.		Location and Length	Section and Structure Type	Existing Condition	Section (m x m)	Proposed Structure Type	Length (m)	Scope of Works / Remarks	
13	SD16	W3	Khontakata Mazar Rd., L=18.29 m	RCC pipe culvert	Inadequate section causing congestion upstream	1.52 m X 1.83 m	RCC box culvert	21.34	Khontakata Connect two water bodies on both sides of road	One <i>kutcha</i> residential- cum-commercial structure fully affected. Residents (four members of a household) are tenants; makeshift materials used for construction.
14	SD17	W3	Khontekata Lake/ Jhiler Par, L=76.22 m	0.915 m x1.22 m earthen drain	Water congestion due to encroachment into drain	1.22 m x 1.52 m	RCC rectangular open channel	76.22	Connect the existing water body to the road culvert SD18/W3	Pucca residentialStructure(encroachment) overdrain on one side and atemporary (tin)boundary wall onanother. Residentialstructure to be avoidedand boundary wallshifted.Two residentialstructures partiallyaffected; of these,kutcha structure can beshifted. Kitchen andlatrine of semi-puccastructure affected.Twenty-seven treeslikely to be affected.
15	SD18	W3	Khontakata Rd., L=6.1m	5.49 m diameter. RCC pipe culvert	Inadequate section to drain out water from large catchment	1.52 m X 1.52 m	RCC box culvert	18.29	Outfall to Amtali Khal	One semi- <i>pucca</i> commercial structure (furniture, hardware, electronics goods) taken on rent by Md. Jakir likely to be temporarily affected. One affected wall (wood and tin with <i>pucca</i> plinth) of structure will need to be

SL No	Drain/ Str.ID	Ward No.		Existing Condition	on		Proposed Inte	ervention		IR Impacts Status
No	No.		Location and Length	Section and Structure Type	Existing Condition	Section (m x m)	Proposed Structure Type	Length (m)	Scope of Works / Remarks	
										shifted away from road. Temporary income loss = 9 (business owner and 8 employees) for a maximum of 10 days.
16	SD19	W2	East Kalibari, L=27.44 m	1.83 m X1.22 m earthen channel	The channel is filled up with trash and debris by local people	T=3.05 m B=1.52 m D=1.22 m	Re- excavation of earthen channel	27.44	Connect two separated channels for flow continuity	No permanent IR impacts anticipated
17	NSD20	W2	Bokulgacha Mohila College Rd. to Kalibari Khal	Flat slopeing land	No defined drain exists in the area	T=1.83 m B=0.92 m D=0.92 m	New lined earthen channel	182.93	Connect main road to <i>khal</i> outfall	Vacant government land (formerly a river bed) for 150 m length. No IR impacts anticipated along this stretch. Seventy young trees belonging to three households affected on remaining stretch (32.9 m) at the edge of private lands.
18	SD21	W7	Nutan Bazar Chowrasta, L=24.39 m	1.53 m x 1.53 m gated RCC culvert of Roads and Highway	Gate on riverside damaged; culvert filled up by garbage			24.39	Cleaning of box culvert and rehabilitation of gate needed	No permanent IR impacts anticipated
19	SD22		North side of Dhiren Tahshilder house, from Zilla parished Rd. to Amtoli lake L=121.95 m	Earthen channel				121.95	Earthen lined channel connecting with Amtoli Lake	One semi- <i>pucca</i> kitchen constructed over drain will be affected. Owner willing to shift kitchen and has land (adjacent to present kitchen). Sixty-five trees at property boundaries likely to be affected.
20	SD23	W2				1.22 m x1.22 m RCC	Box culvert carring main road to NSD	12.2	Connecting NSD 20 to open land south side through	No permanent IR impacts anticipated

SL No	Drain/ Str.ID	Ward No.		Existing Condition	n		Proposed Inte	ervention		IR Impacts Status
	No.		Location and Length	Section and Structure Type	Existing Condition	Section (m x m)	Proposed Structure Type	Length (m)	Scope of Works / Remarks	
							20		crossing	

# Table A1.5: Water Supply

61	ltomo			water Supply	Statua
SI. No.	Items	Unit	Quantity	Location	Status
1.0	Installation of production tube wells (PTW): • Well capacity = 100 m <sup>3</sup> /hr • Well size = 150 x 350 mm • Drilling depth = 350 m • Upper well casing = 35 m • Lower well casing = 250 m • Screen length = 35 m • Column pipe diameter = 125 mm • Column pipe length = 30 m • Pump = submersible	No.	2	PTW 1: Ward No. 3 PTW 2: Ward No. 3	PTW 1: Private land (vacant site) belonging to councilor, Mr. Zahidul Islam Jewel, Ward No. 3. Owner willing to donate required land for PTW (10ft x 10ft) to <i>pourashava</i> and provide access for O&M. No IR impacts. PTW 2: Facility proposed on edge of <i>pourashava</i> 's graveyard; a pond separates the proposed PTW site from the graves. Site to be cordoned off with compound wall and clearly delineated/separated from graveyard to ensure there are no acceptability issues in future. Graveyard and PTW/OHT site to have separate access from different sides. (Consultations to be held during detailed design by PDA consultants prior to finalization of location.)*
2.0	Construction tanks (OHTs):of overhead• Capacity = 500 m³• Height = 25 m	No.	1	Khontakata Poura graveyard: Ward No. 3	No IR impacts as OHT proposed on pourashava graveyard; graves are not affected. FGDs reveal that people do not foresee any problems with the location.
3.0	Installation of water			Wards 1, 2, 3	Temporary impacts during construction;
Í Í	transmission and distribution			(total coverage),	income losses for vendors for maximum of
2.1	pipelines	1/m	10	4 and 8 (partial	7 days. Haat/market days to be avoided
3.1 3.2	100 mm diameter 150 mm diameter	Km Km	18 9	coverage)	during construction to minimize loss. On other days, temporary income losses for
3.2 3.3	200 mm diameter	Km	3		47 hawkers and vendors anticipated, of
3.3 3.4	250 mm diameter	Km	3 1.5		which 16 are mobile hawkers and the
5.4	Total	Km	31.5		remaining have temporary, moveable structures.
4.0	Replacement of existing 50-	Km	51.5	Wards 5 and 6	Temporary impacts during construction;
	mm distribution pipelines with 100-mm pipes				disruptions in water supply; potential damage to house connections etc. Income losses to 35 vendors for maximum of 7 days, of which 11 are mobile vendors and the remaining have temporary, moveable structures.
5.0	Laying of service connections, including water meter chambers			All wards where pipe laying works proposed	No permanent IR impacts anticipated
5.1	13 mm connection	No.	1,400	P.000000	
5.2	20 mm connection	No.	145		
5.3	25 mm connection	No.	10		
5.4	50 mm connection	No.	5		
	Total	No.	1,555		
6.0	Reconnection of existing service connections with 50 mm pipelines				Temporary impacts (access disruptions) during construction to be mitigated by contractor
6.1	13 mm connection	No.	350		
6.2	20 mm connection	No.	50		

SI.	Items	Unit	Quantity	Location	Status
No.					
7.0	Procurement and installation of water meters in service connections				No IR impacts anticipated
7.1	13 mm connection	No.	1,400		
7.2	20 mm connection	No.	145		
7.3	25 mm connection	No.	10		
7.4	50 mm connection	No.	5		
8.0	Procurement and installation of bulk water meter				No IR impacts anticipated
8.1	150 mm diameter	No.	3		
9.0	Installation of hand-deep tubeeell (depth of 300 m) for rural area	No.	30	Rural part of the <i>pourashava</i> which will not be covered by the proposed piped water supply extension	No IR impacts anticipated. Facilities to be located based on criteria provided in the EARF
10.0	Mini water testing laboratory	LS	1	Proposed at existing <i>pourashava</i> water supply office building in Ward No. 7, Surikata, beside National Highway	Laboratory testing kit to be procured. No IR impacts anticipated
11.0	Logistics				Procurement of equipment proposed; no IR impacts anticipated

\* Should local people object to construction of PTW at proposed site near graveyard, an alternate site is available at Khontakata Begum Noorjehan Besarkari Primary School, Ward No. 3, a semi-government school, from which the municipality will be able to get an NOC.

-		-		Sanitation	
SI No	Items	Unit	Quantity	Location	IR Impacts Status
1.0	Public toilets				
1.1	Launch Ghat Wood Market	No.	1	Ward No. 5	WAPDA land; NOC required
1.2	Fish Market	No.	1	Ward No. 7	WAPDA land; pourashava has an NOC for building construction at the site. Vacant site available. No IR impacts anticipated
2.0	Community latrines				
2.1	Zilla Parishad Dak Banglo- Natun Bandh Basti	No.	6	Ward No. 4	Khas land; NOC required from district commissioner
2.2	Bandh Banglo-New Embankment	No.	4	Ward No. 4	Khas land; NOC required from district commissioner
3.0	Truck-mounted desludging equipment	No.	1		No IR impacts

#### Table A1.6: Sanitation

SI. No.	Proposal	Location	IR Impacts Status
Wastewater management in large public institution (hospital)	Provision of improved wastewater treatment facility for new hospital block	Upajila Health Complex, Ward No. 7	Land behind existing hospital building proposed for hospital wastewater management. Presently not being used for any purpose. > 3 katha/9 decimals (0.36 hectares) of land available; 4.68 decimals (200 m <sup>2</sup> ) required for proposed facility. The total extent of land has 40 trees, of which an estimated 20-25 trees— coconut (3), chambul (3) ,and mahogany (18)—may need to be cut for the proposed facility.
Community based sanitation facility (with public toilet) at Mango Market		Ward No. 1	100 m <sup>2</sup> vacant land belonging to <i>pourashava</i> available; no IR impacts anticipated.

# Table A1.7: Pilot Projects (Sanitation)

Note: The above pilot projects will be co-financed by the Bill and Melinda Gates Foundation

# APPENDIX 2: SUMMARY OF PUBLIC CONSULTATIONS

S.	Proposed Project	Date	Venue		of particip		Key Safeguard	Concerns	Suggestions from
No.	Facility/Alignment Discussed			Male	Female	Total	Issues Discussed	Expressed Related to Project	People/Willingness to Participate in Project
1	Cyclone shelter	22 June 2013	Bashuki Non-Government Primary School, Ward No. 8-Amtali	8	7	15	Vacant <i>khas</i> land available No resettlement issues	Maintenance of facility should be a joint responsibility of the pourashava and the school authority	Requirement for water supply/tube well, generator/solar power, toilets (separate for men and women), four-storey building, etc. expressed.
2	Cyclone shelter	22 June 2013	Surikata Government Primary School, Ward No.7-Amtali	2	9	11	Old abandoned cyclone shelter needs to be replaced Since cyclone shelter is proposed in the same compound, it should be ensured that construction work does not hamper regular classes.	Inadequate funds are available for maintenance of the facility/	Requirement for water supply/tube well, generator/solar power, toilets (separate for men and women), four- storey building, etc. expressed.
3	Water- OHT and PTW	22 June 2013	Khuntacata Poura Graveyard, Ward No. 3 - Amtali	8	7	15	Vacant land available, away from the graves Site located in a graveyard compound used by both Muslim and non-Muslim <i>pourashava</i> dwellers	How the project will ensure provision of water supply facilities to poor households; whether tariffs will be affordable	People have no objection to siting of an OHT at the proposed location (in a corner of the graveyard compound, away from the graves).
4	Community toilet	19June 2013	Old Mango Market, Ward No. 4-Amtali		16	21	Majority of participants expressed need for the proposed facility. Members of one household objected to the proposed site for the community toilet, as it is very close to their house, which is under construction.	Maintenance by local community preferred	Water supply/tubewell, sanitation (men and women separately), toilet and urinal facilities, electricity/solar lighting, etc. should be provided. Willing to pay nominal sum per use.
5	Community toilet	22 June 13	Behind Dakbanglo, Ward No. 7-Amtali	5	10	15	Urgent need for toilets expressed, especially by women and adolescent girls	Maintenance by local committee preferred	Water supply/tubewell, light/solar, toilet (separate for men and women), etc. Willingness to maintain facility

S.	Proposed Project	Date	Venue	No.	of particip	ants	Key Safeguard	Concerns	Suggestions from
No.	Facility/Alignment Discussed			Male	Female	Total	Issues Discussed	Expressed Related to Project	People/Willingness to Participate in Project
6	Public toilet	22June 2013	Fish Market, Ward No. 7- Amtali	5	2	7	Vacant government land, no resettlement issues. Need for toilet facilities expressed	Proper plan for maintenance required	Water supply/tubewell, light/solar, separate toilets for men and women, etc.
7	Public toilet	19June 2013	Wood Market, near Launch Ghat Ward No. 5- Amtali	9	7	16	Vacant government.land, need for toilets at the location expressed	Proper plan for maintenance required	Separate facilities required for men and women, water supply/tubewell, electricity/solar power, need for <i>oju khana</i> for prayer also expressed.
8	Drainage	5 Septembe r 2013	Amtali Bandar Hossainia Fajil Madrassa	6		6	Primary school building likely to be affected, will require relocation School buildings in disrepair, lack of toilets, drinking water supply, footpath and proper drainage.	School authorities were concerned that the school, where mainly students from poor households study, may be excluded from project benefits.	Willing to shift temporary structure presently used as primary school to make way for drainage outfall. Need for cyclone shelter-cum-school with proper toilets and drinking water facilities expressed. Urgent need for repairs (damp- proofing of roof) for old school building also expressed.
9	Proposed site for septage management facility	4 Septembe r 2013	Near WAPDA office	3		3	Location of proposed facility; profile of land users; economic activities and dependence on proposed site for livelihood; land title	Land acquisition undertaken by WAPDA in 1967; full compensation not yet paid to households. Exact extent of land for proposed facility to be marked on map and ground.	Willing to give up cultivation at the proposed site for the benefit of Amtali's residents
10	Five proposed roads in core area of Amtali	4 Septembe r 2013	R1, R3, R4, R5, R6	10	10	20	Felt need for improved roads expressed. Awareness of the fact that 0.8 m on either side of <i>pourashava</i> roads belongs to the	Time taken for execution of work and likely disruptions in access to properties/businesses	Willingness to shift temporary fences and minor structures as there is an acutely felt need for the proposed improvements

S.	Proposed Project	Date	Venue	No.	of particip	ants	Key Safeguard	Concerns	Suggestions from
No.	Facility/Alignment Discussed			Male	Female	Total	Issues Discussed	Expressed Related to Project	People/Willingness to Participate in Project
							local body. This was cited as the main reason for construction of bamboo and tin fencing, which can be easily dismantled.		
				61	68	129			

# APPENDIX 3: DRAFT PROJECT INFORMATION DISCLOSURE LEAFLET

# A. Background

1. The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of three components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened institutional capacity, governance, and awareness; and (iii) project management and administration support The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate-disaster resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

# B. Subproject Description

2. Subproject components proposed in Amtali for building climate-resilient urban infrastructure under Batch 1 Stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Amtali include (i) 6.88 km of road improvement, (ii) 3 cyclone shelters, (iii) equipment procurement for solid waste management, (iv) 2.66 km of drainage and flood control interventions, (v) improvements to and extension of the water supply system, and (vi) improved sanitation, including 2 public toilets, 2 community toilets, and equipment procurement financed by ADB, as well as 2 sanitation facilities co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for water supply, solid waste management, and sanitation, all proposals are for civil works components.

# C. Resettlement Plan: Policy and Principles

3. A resettlement plan (RP) has been prepared for Amtali, based on ADB's Safeguard Policy Statement 2009, and on applicable legal and policy frameworks of the Government of Bangladesh, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994 and ADB's Safeguard Policy Statement (SPS), 2009.

# D. Involuntary Resettlement impact

4. No major IR impacts are envisaged under the proposed project components of CTEIP in Amtali. The components requiring land other than that owned by *pourashava* include (i) land required for 1 production tubewell and 1 overhead tank, for which land will be available through donation; and (ii) 2 public toilet complexes proposed on WAPDA land, 2 community toilet complexes proposed on *khas* land, and a wastewater treatment facility at the Upajila Health Complex, a government hospital. Private land acquisition will not be necessary for these proposed works. For the drainage component, however, relocation of two households (16 persons) and residential structures is anticipated. No private land acquisition is anticipated for proposed interventions at Amtali under CTEIP. Six structures are likely to be partially affected and four fully affected. Of the fully affected structures, 2 are abandoned and the remaining 2 (1)

residential, occupied by a BPL household, and 1 residential-cum-commercial) will require relocation.

# E. Entitlement

5. The project provides for compensation of all potential losses, including potential income losses for vendors at replacement value. All displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets; scope of the impacts, including socioeconomic vulnerability of the displaced persons; and measures to support livelihood restoration if livelihood impacts are envisaged. The displaced persons will be entitled to (i) compensation for loss of land at the replacement value; (ii) compensation for loss of structures (residential/commercial) and other immovable assets at their replacement value (without counting the depreciation value); (iii) compensation for loss of business/wage income; (iv) assistance for shifting structure: rebuilding and/or of (v) restoration of communityresources/facilities; and (vi) livelihood/ transitional cash assistance for 6 months for all physically displaced persons at official minimum wage of the appropriate AP's occupation for each head of the affected family. A budgetary provision of \$41,607 for RP implementation is made.

6. The eligible displaced persons (DP) for compensation and/or assistance for this project are (i) title owners who will lose land, partially or totally; (ii) owners of affected houses, shops, sheds, or other types of structures for residential or commercial purposes, regardless of their titles to the land; (iii) owners of affected trees, crops, and fish ponds affected by the land acquisition, regardless to their titles to the land; (iv) any DPs who will lose livelihood income, permanently or temporarily, from any income-generating activity affected by the project; (v) DPs who will loss access to land or communal facilities; (vi) any formal and informal lessee of land, shelters, shops, sharecroppers, shareholders, renters, etc. who will lose their access to land or shops/shelters due to acquisition of such assets by the project; and (vii) vulnerable DPs as defined by ADB safeguard policy. The people who have legal titles to the affected properties will be compensated in two steps. First, they will receive compensation according to the government policy (ARIPO) from the DC office based on their legal documents. Second, they will receive additional compensation from LGED/pourashava.

# F. Institutional Arrangement

7. The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. The Local Government Engineering Department (LGED) is the lead executing agency (EA), and the Department of Public Health Engineering (DPHE) is the co-executing agency.<sup>1</sup> LGED is responsible for providing support and guidance to *pourashavas* concerning performance criteria and *pourashava* development planning. Implementation activities will be overseen by a separate project management unit (PMU). The participating *pourashavas* are the implementing agencies (IA), with a project implementation unit (PIU) within the *pourashava* structure. Local LGED and DPHE offices will be involved in the function of the PIUs to provide technical support. Consultant

<sup>&</sup>lt;sup>1</sup> LGED is responsible for (i) roads, (ii) bridges, (iii) solid waste management, (iv) cyclone shelters, and (v) drainage and flood control. DPHE is responsible for (i) water supply and (ii) sanitation.

teams<sup>2</sup> are responsible for (i) detailed engineering design, contract documents preparation, and safeguard facilitation; (ii) project management and administration support; (iii) assistance in supervising construction; (iv) strengthening of local governance, conducting studies/surveys on flood inundation and climate change impacts, facilitating disaster risk management capacity building, and community level adaptation through locally managed climate resilience funds; and (v) community-based climate adaptation and disaster preparedness, awareness raising on behavioral change in water, sanitation, and hygiene (WASH) activities, and facilitating resettlement procedures.

# G. Grievance Redress Mechanism (GRM)

8. To resolve all project-related grievances and complaints, a common social and environmental grievance redress mechanism will be in place. Common and simple grievances will be sorted out at project site level by the contractor's resettlement supervisor, supervision staff of PIU, within 7 days, with the involvement of the ward level coordination committee, as required. Any unresolved grievances will be forwarded to the town-level grievance redress committee (GRC), which will have affected persons and civil society/eminent citizens as members. Complaints and grievances which are not addressed by the GRC within 15 days will be sent to the PMU. Those grievances that remain unresolved will be sent to the interministerial program steering committee (IPSC) for resolution within 14 days. The project GRM notwithstanding, an aggrieved person shall still have access to the country's legal system at any stage.

H. Contact Details
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Organization	Name	Position	Address and Phone Numbers
PIU		Safeguard officer	
Contractor		Safeguard supervisor	
ICCDC		Community mobilizer	
PMU		Safeguard officer	
PMSC		Safeguard specialist	

<sup>&</sup>lt;sup>2</sup> Consultant teams are composed of project design advance (PDA) detailed design consultants, project management and supervision consultants (PMSC), and institutional capacity and community development consultants (ICCDC).

### APPENDIX 4: SAMPLE GRIEVANCE REDRESS FORM

(To be available in Bangla and English)

The \_\_\_\_\_Project welcomes complaints, suggestions, queries, and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing \*(CONFIDENTIAL)\* above your name. Thank you.

Date		Place of registration	n			
Contact information	/personal details					
Name			Gender	* Male * Female	Age	
Home address						
Place						
Phone no.						
E-mail						
<b>Complaint/suggestion/comment/question:</b> Please provide the details (who, what, where, and how) of your grievance below:						
If included as attachment/note/letter, please tick here:						
How do you want us to reach you for feedback or update on your comment/grievance?						

# FOR OFFICIAL USE ONLY

Registered by: (Name of official registering grievar	ice)				
Mode of communication:					
Note/letter					
E-mail					
Verbal/telephone					
Reviewed by: (Names/positions of officials reviewing grievance)					
Action taken:					
Whether action taken disclosed:	Yes				
	No				
Means of disclosure:	<b>.</b>				

# APPENDIX 5: COMPARISON BETWEEN GOVERNMENT OF BANGLADESH LAWS AND ADB SAFEGUARD POLICY STATEMENT, 2009

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
1	Involuntary resettlement to be avoided wherever possible.	Not defined in the ARIPO	As with other donor-funded projects in Bangladesh, the approach of avoiding involuntary resettlement has already been taken care of while preparing this project. This will be further practiced during design and implementation.
2	Minimize involuntary resettlement by exploring project and design alternatives	Not so clearly defined in the ARIPO Sections 3 and 18 exempt the acquisition of property used by the public for religious worship, public or educational institutions, graveyards, and cremation grounds.	The resettlement plan clearly defines the procedures on how to minimize the involuntary resettlement through proper alternate engineering design and adequate consultation with stakeholders.
3	Conducting census of displaced persons and resettlement planning	The ARIPO spells out that upon approval of the request for land by the office of the deputy commissioner, its own staff will conduct the physical inventory of assets and properties found on the land. The inventory form consists of the name of person, area of land, the list of assets affected, and the materials used in the construction of the house. The cut- off date is the date of publication of notice that land is subject to acquisition, and that any alteration or improvement thereon will not be considered for compensation.	The ARIPO does not define the census survey. It only reflects the inventory of losses (IOL), which is more in physical terms and only includes the names of the owners, etc. The ADB policy spells out a detailed census through household surveys of displaced persons in order to assess vulnerability and other entitlements. This RP has been prepared based on the data collected through conducting a census, a socioeconomic survey for the displaced persons, and an inventory of losses.
4	Carry out meaningful consultation with displaced persons and ensure their participation in planning, implementation, and monitoring of resettlement program.	Section 3 of the ordinance provides that whenever it appears to the deputy commissioner that any property is needed or is likely to be needed for any public purpose or in the public interest, he will publish a notice at convenient places on or near the property in the prescribed form and manner, stating that the property is proposed for acquisition.	The ARIPO does not directly meet ADB's requirements. This section of the ordinance establishes an indirect form of public consultation. However, it does not provide for public meetings and project disclosure, so stakeholders are not informed about the purpose of land acquisition, its proposed use, compensation, entitlements, or special assistance measures. The resettlement plan for the project has been prepared following a consultation process which involves all stakeholders (affected persons, government department/line agencies, local community, etc.), and the consultation will be a continuous process at all stages of the project development, such as project formulation, feasibility study, design, implementation, and post-implementation, including the monitoring phase.
5	Establish grievance redress mechanism.	Section 4 allows the occupant of the land to raise objections in writing. These should be filed with the deputy commissioner within 15 days after the publication. The deputy commissioner will then hear	The Section 4 provision is consistent with ADB's grievance redress requirements. The resettlement plan has a special provision for grievance procedures, which includes formation of a grievance redress committee, appointment of an arbitrator, and publication of the notice of

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
		the complaints and prepare a report and record of proceedings within 30 days following expiry of the 15-day period given to affected persons to file their objections.	hearings and the scope of proceedings.
6	Improve or at least restore the livelihoods of all displaced persons.	The ARIPO does not address the issues related to income loss, livelihood, or loss of the non- titleholders. This only deals with the compensation for loss of land, structures, buildings, crops and trees, etc. for the legal titleholders.	The resettlement plan for this project keeps the provision for a census survey that will have the data on the loss of income and livelihood, and the same will be compensated as per the entitlement matrix for both physically and economically affected persons.
7	Land-based resettlement strategy	The ARIPO does not address these issues.	The ARIPO does not meet the requirement of ADB. Though this option may be a difficult proposition, given the lack of government land and the difficulties associated with the acquisition of private lands, the resettlement plan proposes land-for-land compensation as its priority, if feasible. Attempt will be made to find alternate land for the loss of land, in case it is available and if it is feasible, looking at the concurrence of the host community and land value.
8	All compensation should be based on the principle of replacement cost.	The ARIPO states that the deputy commissioner determines the amount of compensation by considering: (i) the market value of the property based on the average value during the 12 months preceding the publication of notice of acquisition; (ii) the damage to standing crops and trees; (iii) damage by severing such property from the other properties of the person occupying the land; (iv) adverse effects on other properties, immovable or movable, and/or earnings; and (v) the cost of change of place of residence or place of business. The deputy commissioner also awards a sum of 50% of the market value of the property to be acquired.	The ARIPO is largely consistent with ADB policy. However, there are differences in the valuation of land and prices of affected assets, where ADB prescribes the use of current market rates/replacement cost in the project area. The ordinance does not ensure replacement value or restoration of pre-project incomes of the affected persons. The resettlement plan addresses all these issues, and spells out a mechanism to fix the replacement cost by having an independent evaluator (committee) who will be responsible for deciding the replacement costs.
9	Provide relocation assistance to displaced persons.	No mention of relocation assistance to affected persons in ARIPO	The resettlement plan provides for the eligibility and entitlement for relocation of the affected persons, in the form of relocation assistance, which includes shifting allowances, right to salvage materials, and additional transitional assistance for the loss of business and employment.
10	Ensure that displaced persons without titles to land or any recognizable legal rights to land are eligible for resettlement assistance and	The ARIPO does not have this provision.	The ARIPO does not comply with ADB policy. This is a major drawback of the national law/policy compared to that of ADB. The ARIPO only takes into consideration the legal titleholders and ignores the non-titleholders. The resettlement plan ensures compensation and assistance to all affected persons, whether physically displaced or economically displaced,

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
	compensation for loss of non-land assets.		irrespective of their legal status. The end of the census survey will be considered the cut-off date, and affected persons listed before the cut-off date will be eligible for assistance.
11	Disclose the resettlement plan, including documentation of the consultation, in an accessible place and a form and language understandable to affected persons and other stakeholders.	The ordinance only ensures the initial notification for the acquisition of a particular property.	The ARIPO does not comply with ADB's SPS 2009 as there is no mention of disclosure of resettlement plan. The SPS ensures that the resettlement plan, along with the necessary eligibility and entitlement, will be disclosed to the affected persons in the local language (Bangla) in the relevant project locations and concerned government offices, and the same resettlement plan will also be disclosed on the executing agency's website and on the website of ADB.
12	Conceive and execute involuntary resettlement as part of a development project or program. Include the full costs of resettlement in the presentation of project's costs and benefits.	The ARIPO has a provision to include all the costs related to land acquisition and compensation of legal property and assets. However, it does not take into account the cost related to other assistance and involuntary resettlement.	The ARIPO partially meets the requirement of ADB, as it only deals with the cost pertaining to land acquisition. The resettlement plan provides eligibility to both titleholders and non-titleholders with compensation and various kinds of assistances as part of the resettlement packages, and the entire cost will be part of the project cost.
13	Pay compensation and provide other resettlement entitlements before physical or economic displacement.	The ARIPO has the provision that all the compensation will be paid prior to possession of the acquired land.	The ARIPO meets the requirement of ADB.
14	Monitor and assess resettlement outcomes and their impacts on the standards of living of displaced persons.	This is not clearly defined in the ARIPO.	The ARIPO does not comply with ADB safeguard policies. The resettlement plan has a detailed provision for a monitoring system within the executing agency. The executing agency will be responsible for proper monitoring of resettlement plan implementation, and the monitoring will be verified by an external expert.

ADB = Asian Development Bank, ARIPO = Acquisition and Requisition of Immovable Property Ordinance 1982, IOL = inventory of losses, SPS = Safeguard Policy Statement.

# APPENDIX 6: SAMPLE FORM FOR INVENTORY OF LOSS SURVEYS

Questionnaire no.:	
Town:	
Name of the Eenumerator:	Date:
Field supervisor:	Time:

# 1.0 GENERAL IDENTIFICATION:

1.1	Name of road:	1.4	Address	
1.2	Mouza/Khatiar:	1.5	Survey no. / dag no./ plot no.:	
1.3	Location/PIN CODE:	1.6	Owner/sharecropper/laborer/encroacher/other, specify	
<b>2.0</b> 2.1 2.2 2.3 2.4	HOUSEHOLD IDENTIFICATION: Name of the head of the household Name of the respondent: Relationship of the respondent wit Type of loss Structure on Orchard/tree	<b>h the hea</b> ly	ad of the household: (Code) Land only Land and structure Other assets	
<b>3.0</b> 3.1 3.2 3.3	Vulnerability: (tick, multiple respons	st 4. Chr es possibl 3. Indi	ristian 5. Other (specify)	No
3.4	Type of family: 1. Nuclear 2. Joint	3. Ext	tended	
3.5 3.6	Present sources of income:: Primary source of income:			
<b>4.0</b> 4.1	Details of affected land Present use(s) of land			
4.2	Total area of land held at the locatio	n	(in acres/ha/other, please specify)	
4.3	Annual income (total turnover) per u	init (acre/h	ha) in Tk	
4.4 and	Annual cost of operation of the total operating cost including fertilizer, pesti-			

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#### 4.5 **Details of Sharecroppers on Concerned Landholding**

Sharecropper(s)	No.	Lease Amount Paid / xx Months or Year	For Landowner: Whether sharecropper(s) can operate in remaining landholding/other property of landowner (Yes/No). If yes, where?	For Landowner: Whether willing to return lease amount and compensate sharecropper for losses (Yes/No). If yes, how much?	For Sharecropper: What losses will you incur when this land is acquired (Tk)? What do you think will be fair compensation (Tk)?

# 4.7 Details of Workers Employed in Concerned Landholding

Workers/laborers	No.	Wages paid (Tk./day month, please specify)	or	Whether workers can be employed in remaining landholding/other property of landowner (Yes/No)
Permanent workers				
Migrant/seasonal workers				

4.8 Are there any trees on the identified land? Yes/No

#### 4.8.1 If yes, please specify species, number, use, and income from such trees

Tree species	No.	Use	Income (Tk.)

#### 4.8.2 Details of cultivation/plantation

Crop(s)	Production (specify unit,	Production for own use -1	
	e.g kg/ tons/quintals)	/sale -2	income (Tk. per
			(annum/season/other,
			specify)

4.9 Do you have the ownership papers for the affected land? Yes/No

4.9.1 If yes, please name the documents in support of your ownership\_\_\_\_\_

4.10 What is the market value of land of similar quality in this area (Tk. per acre/ha/bigha/katha, specify)?\_\_\_\_\_

4.11 Is there any existing dispute over the affected land? Yes/No

4.12 What in your opinion is a viable landholding size for a similar use?\_\_\_\_\_(specify unit)

#### Value (Tk.) SI. Details Materials used Length in m. Breadth in Height No Roof Wall Floor m. in m. (2) (1) (3) (4) (5) (6) (7) (8) (9) Room 1 1 2 Room 2 3 Room 3 4 Room 4 5 Room 5 6 Room 6 7 Room 7 8 Room 8 Total of rooms 9 Verandah 10 Kitchen Store 11 12 Toilet 14 Cowshed 15 Compound wall 16 Others/specify 17 Irrigation structures Total Area

#### 5.0 Details of Affected Structure

#### Materials used (Col 3,4,5)

1. Tin/zinc sheets

5. RCC 9. Thatched 2. Mud 6. Stone 10. Timber Brick masonry
 Wood shingles
 Masonry

4. Stone masonry
 8. Concrete
 12. Stone/bricks

#### 6.0 Summary of Affected Structure

Use of Structure	Type of Structure 1= <i>pucca</i> 2=semi- <i>pucca</i> 3= <u>kucha</u>	No. of Storeys	No. of Rooms	Size	Whether in Use 1= In use 2=Vacant/ abandoned	General Condition 1=good 2=bad 3=poor	Age of Structure	Ownership
Residential								
Commercial								
Residential-cum-								

Use of Structure	Type of Structure 1= <i>pucca</i> 2=semi- <i>pucca</i> 3= <u>kucha</u>	No. of Storeys	No. of Rooms	Size	Whether in Use 1= In use 2=Vacant/ abandoned	General Condition 1=good 2=bad 3=poor	Age of Structure	Ownership
commercial								
Work shed /HH Industry								
Cattle shed								
Kiosks								
Irrigation structure								
Other								

6.1 Do	you have le	gal rights/docum	ents for th	is affected	l structu	re? 1 - Yes	2 – No

#### 6.2 If yes, name the documents in support of your ownership \_\_\_\_\_

6.3 Is there any tenant/worker in this affected structure?

6.4 If 'Yes,' number of tenants/workers: \_

6.5 Do the tenants'/workers' families live in the affected structure?<sup>1</sup>

6.6 What is the market value of this affected structure as of today?

6.7 How much house/holding tax are you paying? (Last tax paid) (FY) \_\_\_\_\_

#### 7.0 RESETTLEMENT AND REHABILITATION OPTION

#### 7.1 What is your opinion (priority wise) about resettlement and rehabilitation option?

In case of Structure Loss		Priority No	In ca	ase of Land Loss	Priority No.
1.	Constructed structure		1.	Land for land	
2.	Land for structure		2.	Cash compensation	
3.	Cash compensation		3.	Assistance for allied activities	
4.	Others (specify):		4.	Others (specify):	

1 - Yes 2 - No

\_\_\_\_

#### 8.0 DETAILS OF OTHER ASSETS:

#### 8.1 **Do you possess any other assets elsewhere?**

a) If 'Yes,' please give details

Land	Ac/Ha/ No.	Use (Sale/Consu mption/ Both	Income from the Asset (Tk.)	Approximate Replacement Cost/ Market Value (Tk.)
Irrigated				
Non-irrigated				
Barren				
Orchards				
Trees				
Well				
Tube/bore well				
Any other				

#### 8.2 **Details of household assets**

<sup>&</sup>lt;sup>1</sup> Note: If yes, enumerator to fill up questionnaire for 33% of affected households.

		a) Do	you have follow	wing ite	ems in y	your house	€?					
		Items				1-Yes, 2-N	lo Item	S		1-\	Yes, 2-No	
		i) Te	elevision				vi) v	washing ı	machine			
		ii) Re	efrigerator				vii) C	ther, spe	cify			
		iii) Co	omputer									
		iv) M	otorcycle/scoo	ter								
		v) Ca	ar/jeep									
	8.3	Do yo	u receive any l	penefits	s from	governmer	nt (under soci	ial welfar	e programs, fo	ood security	programs,	BPL
			ts etc.)?		Yes	-	2. No			-		
		If yes,	please specify	/ progra	am and	l benefit re	ceived					
	8.4		belong to an		ional tri	ibal comm	unity? 1. Yes	3 2. No				
		If yes,	please specify	/								
ç	9.0 <b>HOU</b>	SEHOL	D DETAILS									
9	9.1 Male		9.2 Female		9.3 Adı	ult	9.4 Child	dren	9.5 Married	d 9.	.6 Unmarrie	ed
									Г			
	Widow/c	livorced	Major o	occupat	tion			└── Hai	ndicapped L	Total	HH income	(PA)
			,									(1.0.0)
	Tk.		,									, (i . <i>i</i> .i)
	Tk.		,	·								(1.7.1)
SI.	Name	of HH	Relationshi	Age	Sex	Marital	Education		cupation	Income	Whether	Any
-	Name		Relationshi p to		Sex	Marital Status	Education	Oc	cupation	Income per		Any special
SI.	Name	of HH	Relationshi		Sex		Education			Income per Month/Ye	Whether	Any special Skill
SI. No.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No.	Name	of HH nber	Relationshi p to		Sex (5)		Education (7)	Oc	cupation	Income per Month/Ye	Whether	Any special Skill
SI. No. (1) 1.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1. 2. 3.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1. 2. 3. 4.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1. 2. 3. 4. 5.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1. 2. 3. 4. 5. 6. 7.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1. 2. 3. 4. 5. 6. 7. 8.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1. 2. 3. 4. 5. 6. 7. 8. 9.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1. 2. 3. 4. 5. 6. 7. 8. 9. 10.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed
SI. No. (1) 1. 2. 3. 4. 5. 6. 7. 8. 9.	Name Men	of HH nber	Relationshi p to HH Head	Age		Status		Oc Main	cupation	Income per Month/Ye ar (in Tk.)	Whether PCH	Any special Skill possessed

10.0. Income/Employment Details (Supplementary Information for Table 9.0)

10.1 Total Monthly/Yearly Household Income: Tk.....

#### 10.2 Expenditure Details of Household

SI. No	Head of Expenditure	Tk./Month
	Food	
	Clothing	
	Education	
	Health	
	Taxes (including land, property, income/sales)	
	Miscellaneous	
	Total	

10.3 Is any member of household unemployed? Yes/No

10.4 Would any member of household like to undergo skill training/enhancement/refresher course? Yes/No\_\_\_\_\_\_If yes, what type of training (please specify)\_\_\_\_\_\_

11. Concerns/ suggestions of respondent

#### **APPENDIX 7: SAMPLE MONITORING TEMPLATE**

A semi-annual monitoring report shall be prepared on resettlement plan implementation, and submitted to ADB and BMGF by the PMU. It will include: (i) the list of APs, with compensation, if any, due to each; details of compensation paid with signed receipts annexed to the report; and socioeconomic status and satisfaction levels of APs with the RP implementation process, compensation, and mitigation measures; (ii) the list of vulnerable APs and additional compensation/special protection measures planned/implemented for them, as well as socioeconomic status and satisfaction levels of vulnerable APs with the RP implementation process, compensation, and mitigation measures; (iii) list of common facilities affected, plan to restore access, and/or actions taken to restore access to the same or facilities of equal quality elsewhere; (iv) list of roads for closure and actions planned/taken to minimize disturbance; (v) details of consultations held with APs (with number of participants by gender, issues raised, conclusion/agreement reached, actions required/taken; (vi) details of grievances registered, redressed, outstanding complaints, and minutes of GRM meetings held; (vii) details of information disclosure and awareness generation activities, levels of awareness among target population, and behavior change, if any; and (viii) any other relevant information showing RP implementation progress. The following checklist may be used for overall monitoring of RP implementation.

S. N.	Resettlement Plan Activities	Completed Y/N	Remarks					
A. Pre-construction Activities and Resettlement Plan Activities								
1	Approval of final resettlement plan by ADB and BMGF prior to contract award							
2	Disclosure of final resettlement plan on ADB, BMGF, and EA websites							
3	Circulation of summary RP in the three local languages to all stakeholders							
A. R	esettlement Plan Implementation							
1	Grievance redress committee and telephone hotlines established							
2	Entitlements and grievance redress procedure disclosed							
3	Finalization of list of APs, vulnerable Aps, and compensation/assistance/allowances due							
4	Finalization of list of affected common facilities and roads for closure; mitigation measures proposed							
5	Affected persons have received entitlements as per amounts and program specified in RP							
6	Payment of compensation, allowances, and assistance (no. of APs)							
7	Additional assistance for vulnerable households given (no. of vulnerable APs)							
8	Livelihood arrangements provided to vulnerable APs							
9	Reinstallation of affected common facilities							
10	Grievances							
	Number of grievances registered							
	Number of grievances redressed							
	Outstanding complaints							
	Disclosure of grievance redress statistics							
11	Consultation, participation, and disclosure as per plan							
C. M	onitoring							
1	Survey on socioeconomic status of APs (including vulnerable APs) completed and							
	compared with baseline survey results							
2	Survey on satisfaction levels of APs with RP implementation completed							
D.	Labor							
1	Implementation of all statutory provisions on labor, such as health, safety, welfare, sanitation, and working conditions by contractors							
2	Equal pay for equal work for men and women							

NOTE: Where applicable, the information provided in the table should be supported by detailed explanatory report, receipts, and other details.

November 2013

# BAN: Coastal Towns Environmental Infrastructure Project – Galachipa Town

Prepared by the Local Government Engineering Department, Government of Bangladesh for the Asian Development Bank

# CURRENCY EQUIVALENTS

(as of	f 9 Oc	tober 2013)
Currency Unit	=	Tk
Tk1.00	=	\$0.01
\$1.00	=	77.66

#### ABBREVIATIONS

DOE-Department of EnvironmentDPHE-Department of Public Health EngineeringEMP-environmental management planFGD-focus group discussionGRC-grievance redressal committeeGRM-grievance redress mechanismIPSC-interministerial project steering committeeIR-involuntary resettlementlpcd-liters per capita per dayLGED-Local Government Engineering DepartmentNGO-nongovernment organizationOHT-overhead tankPIU-project management unitPMU-project preparatory technical assistancePTW-production tubewellROW-right of wayRF-resettlement frameworkRP-resettlement planSPS-Safeguard Policy StatementToR-terms of referenceWAPDA-Water and Power Development Authority	DPHE EMP FGD GRC GRM IPSC IR Ipcd LGED NGO OHT PIU PMU PPTA PTW ROW RF RP SPS ToR		Department of Public Health Engineering environmental management plan focus group discussion grievance redressal committee grievance redress mechanism interministerial project steering committee involuntary resettlement liters per capita per day Local Government Engineering Department nongovernment organization overhead tank project implementation unit project management unit project preparatory technical assistance production tubewell right of way resettlement framework resettlement plan Safeguard Policy Statement terms of reference
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#### WEIGHTS AND MEASURES

km	_	kilometer
m²	—	square meter
mm	—	millimeter
m³	-	cubic meter

# **GLOSSARY OF BANGLADESHI TERMS**

crore	_	10 million (= 100 <i>lakh</i> )
ghat	-	landing station for boats, steps providing access to river/canal for bathing, etc.
hartal	-	nationwide strike/demonstration called by opposition parties
khal	_	drainage ditch/canal
khas, khash	-	land/property belonging to government
kutcha	-	temporary structure, e.g made of tin and wood

lakh, lac	_	100,000
madrassa	_	Islamic school/college
mohalla	—	community area
mouza	_	government-recognized land area
mouza map	-	cadastral map of mouza showing plots and their
		numbers
parshad	—	councilor
pourashava	_	municipality
рисса	—	good quality, well-built, solid
thana	—	police station
upazila	_	subdistrict

#### NOTES{S}

In this report "\$" refers to US dollars. "TK" refers to Bangladesh Taka.

This resettlement plan is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

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#### EXECUTIVE SUMMARY

1. **Background.** The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of four components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened governance and institutional capacity; (iii) enhanced public awareness, behavior change, and community-based climate adaptation; and (iv) project management support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

2. A project lending modality is used; the release of project funds to the *pourashavas* will be administered under a two-stage process known as a performance criteria mechanism, whereby the project *pourashavas* have to meet certain institutional capacity and governance criteria to receive funding. Infrastructure investments are therefore divided between Batch 1 and Batch 2 towns, with towns in each batch receiving funds under two stages (Stage I and Stage II). Batch 1 covers the *pourashavas* of Amtali, Galachipa, Mathbaria, and Pirojpur, while Batch 2 covers the *pourashavas* of Barguna, Daulat Khan, Kalapara, and Bhola. This resettlement plan (RP) is prepared for all subprojects proposed for the Batch 1 town of Galachipa in Stage I of CTEIP.

3. Subproject description. Subproject components proposed in Galachipa for building urban infrastructure under Stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Galachipa include (i) 6.99 km of road improvement; (ii) 3 cyclone shelters; (iii) equipment procurement for solid waste management; (iv) 10.35 km of drainage and flood control interventions; (v) 2 production tubewells and 1 overhead tank for water supply; (vi) 29 km of new water transmission and distribution lines; (vii) replacement of 4 km of old water supply lines; (viii) service connections and water meters, bulk water meters, water testing laboratory equipment, etc.; and (ix) 5 public toilets, 3 school toilets, and 2 community toilets, under ADB funding. Sanitation components include 3 pilot projects, including a septage management system for the town; public sanitation facilities and wastewater management facility near Bailey Bridge; and toilets and wastewater management facility at 40 Barracks, a low-income settlement, co-financed by the Bill and Melinda Gates Foundation. Other than equipment procurement for solid waste management and sanitation and procurement of water meters, water testing laboratory equipment, and logistics equipment for water supply, all proposals are for civil works components.

4. **Resettlement plan.** This resettlement plan (RP) is prepared for all subproject components proposed for Batch 1 town, Galachipa *pourashava*, in Stage I of CTEIP. This RP is prepared based on ADB's Safeguard Policy Statement 2009, and Government of Bangladesh laws. The RP will be revised at detailed design stage; ADB, BMGF, and LGED will review and clear the revised RP prior to commencement of works.

5. **Scope of land acquisition and resettlement.** No major IR impacts are envisaged under the proposed project components of CTEIP in Galachipa. The scope of land acquisition and resettlement is identified based on field visits to each site and/or alignment. No private land

acquisition is required in Galachipa.<sup>1</sup> A total of 185 structures (from road, drainage, and sanitation components) are likely to be partially affected and 6 structures fully affected, of which 4 are abandoned structures. Two businesses (9 APs) will require relocation.

6. **Consultation and disclosure.** Goals and objectives of the project have been disclosed with the affected people and other stakeholders through a total 13 focus group discussions in June and August 2013. The project cut-off date was established as 10 October 2013 during the formal disclosure of the RP.

7. **Institutional set-up.** The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. LGED will be the lead executing agency (EA) for the project, and DPHE will be a co-executing agency (for water supply and sanitation). A PMU will be established in LGED. The participating *pourashavas* will be the implementing agencies (IAs), and will establish a PIU within the *pourashava* structure. Safeguards officers will be appointed in PMU and PIUs, and will be responsible for undertaking day-to-day safeguard tasks and requirements, including implementation of project's GRM. The safeguard officers will be supported by the resettlement specialists and experts from the detailed design consultant and project management and supervision consultant.

8. **Categorization.** The subproject is classified as category B in accordance with ADB's Safeguard Policy Statement (SPS). ADB's SPS covers both temporary and permanent impacts to both titled and non-titled persons, and includes both physical and economic displacement.

9. **Resettlement budget and financing plan.** The resettlement cost for the subproject in Galachipa is estimated at US\$, 85,472, which will be met from counterpart (government) funds.

Government land belonging to different departments and semi-government institutional lands are identified for different facilities proposed, from which clearances and no-objection certificates are required, to be attached to the RP.

# I. PROJECT DESCRIPTION

#### A. Introduction

1. The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of four components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened governance and institutional capacity; (iii) enhanced public awareness, behavior change, and community-based climate adaptation; and (iv) project management support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

2. A project lending modality is used; the release of project funds to the *pourashavas* will be administered under a two-stage process known as a performance criteria mechanism, whereby the project *pourashavas* have to meet certain institutional capacity and governance criteria to receive funding. Infrastructure subprojects are therefore divided between Batch 1 Stage I and II funding and Batch 2 Stage I and II funding. Batch 1 Stage I covers the *pourashavas* of Amtali, Galachipa, Mathbaria, and Pirojpur, while Batch 2 covers the *pourashavas* of Barguna, Daulat Khan, Kalapara, and Bhola. This resettlement plan (RP) is prepared for all subprojects proposed for Pirojpur *pourashava* in Batch 1 Stage I of CTEIP. The regional setting of Galachipa is depicted in Figure 1.

3. ADB requires the consideration of social safeguard issues in all aspects of its operations, and the requirements for environmental assessment are described in ADB's Safeguard Policy Statement (SPS, 2009). This RP has been prepared in accordance with ADB SPS's requirements for IR category B projects.

# B. Proposed Subproject Components

Subproject components proposed in Galachipa for building urban infrastructure under 4. Stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Galachipa include (i) 6.99 km of road improvement; (ii) 3 cyclone shelters; (iii) equipment procurement for solid waste management; (iv) 10.35 km of drainage and flood control interventions; (v) 2 production tubewells and 1 overhead tank for water supply; (vi) 29 km of new water transmission and distribution lines; (vii) replacement of 4 km of old water supply lines; (viii) service connections and water meters, bulk water meters, water testing laboratory equipment, etc.; and (ix) 5 public toilets, 3 school toilets, and 2 community toilets, under ADB funding. Sanitation components include 3 pilot projects, including a septage management system for the town, public sanitation facilities and wastewater management facility near Bailey Bridge, and toilets and wastewater management facility in 40 Barracks, a low-income settlement, co-financed by the Bill and Melinda Gates Foundation. Other than equipment procurement for solid waste management and sanitation and procurement of water meters, water testing laboratory equipment, and logistics equipment for water supply, all proposals are for civil works components.

5. Measures to avoid and minimize involuntary resettlement impacts include identification of government land (land belonging to the *pourashava* or other government department) and semi-government institutional land, with no-objection certificates from the concerned institutions for the proposed civil works. On the basis of the PPTA report, some anticipated impacts are permanent but not significant, while others are temporary, e.g. impacts on hawkers and vendors and residents during laying of networks. Traffic management during construction of roads, drains, and pipelines, and barriers to access posed during construction, shall be undertaken as per available guidelines and best practice. Timely information will be provided to the public about potential negative impacts and mitigation measures, including time taken to repair any damage to individual property and grievance redress procedures, etc. prior to start of project implementation. Provision of alternate arrangements for essential affected facilities must be made to ensure less inconvenience to the public during the period of construction.

# C. Objectives of Resettlement Plan

6. This Resettlement Plan (RP) is prepared for Batch 1 Stage I investments proposed in Galachipa as part of the CTEIP. It addresses the IR impacts of the proposed project and is consistent with the resettlement framework for the investment program and ADB's SPS 2009.

7. This RP has been prepared in accordance with ADB SPS requirements for IR category B projects and to meet the following objectives:

- (i) to describe the identified scope and extent of land acquisition and involuntary resettlement impacts as a result of identified project components, and to address them through appropriate recommendations and mitigation measures in the RP;
- to present the socioeconomic profile of the population in the project area, identify social impacts, including impacts on the poor and vulnerable, and the needs and priorities of different sections of the population, including women and the poor and vulnerable;
- (iii) to describe the likely economic impacts and identified livelihood risks of the proposed project components;
- (iv) to describe the process undertaken during project design to engage stakeholders, the planned information disclosure measures, and the process for carrying out consultation with affected people and facilitating their participation during project implementation;
- (v) to establish a framework for grievance redressal for affected persons (APs) that is appropriate to the local context, in consultation with stakeholders;
- (vi) to describe the applicable national and local legal framework for the project, and define the IR policy principles applicable to the project;
- (vii) to define entitlements of affected persons, and assistance and benefits available under the project;
- (viii) to present a budget for resettlement and define institutional arrangements, implementation responsibilities, and implementation schedule for resettlement implementation; and
- (ix) to describe the monitoring mechanism that will be used to monitor resettlement plan implementation.



Figure 1: Location Map of Galachipa Pourashava

★ Study town

# II. SCOPE OF LAND ACQUISITION AND RESETTLEMENT

8. The scope of land acquisition and resettlement is identified based on field visits to each site and/or alignment. No private land acquisition is required in Galachipa.<sup>1</sup> A total of 185 structures are likely to be partially affected and 6 structures fully affected, of which 4 are abandoned structures. Two businesses (9 APs) will require relocation. Efforts to avoid and minimize involuntary resettlement impacts have been made as described in each subproject component below. Proposed interventions and their potential IR impacts, according to subproject components, are presented in Appendix 1.

# A. Roads

9. Improvements to 7 existing *pourashava* roads (6.99 km) are proposed, of which 5 are in core areas and 2 in fringe areas of the town. Proposals include improvement and widening of surfaced road area within the existing road RoW.<sup>2</sup> Among the roads in in the core area, the RP identifies the following potential impacts and avoidance/mitigation measures for some of the proposed roads: (1) In the case of Road No. 6 (Feeder Road, Ward No. 7), the initially proposed road width was 3.7 m, which would have involved impacts on several structures (compound walls, staircases, etc.). Hence, in discussion with the project engineer, it was agreed that the proposed road width would be reduced to 3.5 m, resulting in avoidance of impact. (2) In the case of Road No. 3 Banani Road, permanent relocation/income losses to a shop will be minimized by providing assistance to shift inwards/away from the road. Samudabad Road (Road No. 7) is the only road with permanent but minor impacts on compound walls, staircases, etc. that cannot be avoided if the road width proposed remains the same; the RP provides for compensation against such loss. Appendix 1 Table A1.1 provides details of IR impacts according to roads.

# B. Cyclone Shelters

10. No land acquisition for the three cyclone shelters-cum-schools is proposed at Galachipa, as the buildings are proposed on semi-government institutional land.<sup>3</sup> An existing damaged and abandoned structure at the Galachipa Degree College is to be replaced with a new cyclone shelter-cum-school. Vacant land is available at Furtura Sharif and Hafezia Madrasa. Appendix 1 Table A1.2 provides assessment of LA/IR impacts according to facilities.

# C. Solid Waste Management

11. There will be no potential IR impacts, as only equipment procurement for solid waste management is proposed (Appendix 1, Table A1.3).

# D. Drainage and Flood Control

12. The RP attempted to minimize impacts in discussion with project engineers. Drainage proposals for drain PD04 (Thana Morh to Textile School, 2.4 km) initially envisaged

<sup>&</sup>lt;sup>1</sup> Clearances and no-objection certificates are required from each of the semi-government instituions, to be attached to the RP.

 <sup>&</sup>lt;sup>2</sup> As per government of Bangladesh rules, each landowner is required to leave a minimum 0.8 m-wide strip of land along *pourashava* roads, hence the existing right of way or road shoulders belong to the *pourashava*. Bangladesh Gazette notification no. BA/1dated 18 July 1996: Building Construction Rules, 1996.

<sup>&</sup>lt;sup>3</sup> A no-objection certificate is required prior to commencement of detailed design, from all semi-government entities where project facilities are proposed.

improvements on 60 m of drain RoW, which would have partially impacted more than 460 structures. Hence, the feasibility of reducing drain width was considered by the drainage engineers and at certain stretches of the drain, it was agreed that a width of 40 m would suffice. This resulted in significant reduction in the number of affected persons. Drainage proposals are now anticipated to have permanent impacts, though not significant.

13. **Fully affected structures/relocation.** Drainage proposals in Galachipa are anticipated to have relocation impacts for 2 commercial structures with 9 affected persons.<sup>4</sup> The *pourashava* proposed to relocate these affected structures to the municipal market area, near their current sites.

14. **Partially affected structures**. A total of 176 structures are partially affected as a result of proposed drainage improvements. This includes 132 residential properties (mostly facing loss of kitchens and toilets), 24 commercial, 14 mixed, 2 religious, and 4 boundary walls—all temporary structures. The RP provides for compensation against each of these losses.<sup>5</sup> Details of impacts according to drains are provided in Appendix 1 Table A1.4. The affected structures/facility will be reconstructed prior to demolition to avoid any inconvenience to the affected households.

# E. Water Supply

Two production tubewells and an overhead tank are proposed on vacant land belonging 15. to Galachipa Degree College, a semi-government institution from which the local body has obtained a no-objection certificate.<sup>6</sup> Transmission and distribution pipelines (53 km) of 100-250 mm diameter are proposed for unserved areas of the pourashava. An additional 12 km of existing 50-mm pipelines are proposed to be replaced by 100-mm pipelines. Since proposed pipe diameters are small, full closure of roads is not anticipated; width of excavation required for pipe laving work is estimated to be 2.5-3 ft. Partial closure of roads is anticipated, with every 300-500 m length of pipe requiring 7 days for completion. The proposed linear works are anticipated to lead to temporary income losses for 32 hawkers with semi-permanent structures for a maximum of 7 days. Mobile hawkers and vendors (27) will be required to shift to alternate locations during the period of construction; no income loss is anticipated. Affected mobile hawkers and vendors with moveable structures will be assisted by contractors to move to nearby locations and to return after construction is completed. Other potential temporary impacts of pipe laying/replacement activity include disruption in water supply during construction, impacts on access, disruption of traffic, possible damage to individual house connections, and economic impacts on vendors, etc. Where businesses are unable to or are not required to shift, access will be ensured by the contractor. The construction period will be minimized. Procurement of laboratory equipment and logistics support equipment will have no IR impacts. Affected mobile hawkers and vendors with moveable structures will be assisted by contractors to move to the other side of the road and to return after construction is completed. Transmision and distribution lines are proposed.

<sup>&</sup>lt;sup>4</sup> The three fully affected structures are abandoned tin sheds on institutional land where cyclone shelters are proposed, hence no relocation is involved. Partially affected structures (27) will also not require relocation.

<sup>&</sup>lt;sup>5</sup> In case of the latrine pits, the affected household will be provided a technically feasible solution by the project engineer acceptable to the household.

<sup>&</sup>lt;sup>6</sup> To be annexed to RP when available.

## F. Sanitation

16. A total of 5 public toilets, 3 school toilets, and 2 community toilets are proposed on government or semi-government institutional land, with ADB funding. Toilets proposed at Galachipa Degree College will require demolition of existing toilets that are in a state of disrepair, while those opposite Lipi Talkies will require demolition of a wall belonging to a government building.

17. Three pilot projects are proposed for sanitation under co-financing arrangements with the Bill and Melinda Gates Foundation.

- (i) **Septage management facility** is proposed on government (WAPDA) land; the *pourashava* will need to obtain clearance for the same. Two residential structures at one corner of the proposed site are to be avoided through careful selection and demarcation of the required land at the northern end. Discussions with *pourashava* and project engineers indicate that it is possible to avoid resettlement. Assessment of IR impacts of sanitation projects is given in Appendix 1 Table A1.6.
- (ii) **Public sanitation facility** is proposed at Bailey bridge on government land belonging to Zilla Parishad, for which consent from the authority will be required. Two existing abandoned tin sheds at the site will require demolition.
- (iii) **Wastewater management** project is proposed in 40 Barracks, a low-income housing settlement, where land is owned by the district commissioner. A handpump near the proposed site for toilet and wastewater management will need to be shifted.

18. Estimated resettlement impacts of proposed interventions in Galachipa, based on impact inventory surveys, are presented in Table 1 below.

S. No.	Details	No. of APs
1	Private land acquisition through negotiated purchase	None
2	Fully affected abandoned structures	4
3	Partially affected structures (from all components)	185
4	Temporarily affected mobile hawkers	27
5	Temporarily affected vendors with moveable structures (income losses)	32
5.1	BPL APs (temporary income losses) <sup>7</sup>	33
5.2	WHH APs (temporary income losses)	08
6	Permanently affected businesses requiring relocation	2 <sup>a</sup>
7	Affected employees of permanently affected businesses	09

 Table 1: Summary of Resettlement Impacts

Note: 1 acre =100 decimals.

<sup>a</sup> Transect walks and reconnaissance surveys in the project area do not indicate the need for full closure of roads to traffic. Pedestrian access will be maintained

\*\*Both have temporary structures.

19. No land acquisition is envisaged, as all facilities are proposed on government or semigovernment institutional land. Two fully affected temporary structures under commercial use will require relocation. A total of 185 structures will be partially impacted. The preliminary scope of land acquisition and resettlement identified in this RP will be updated during detailed design.

<sup>&</sup>lt;sup>7</sup> In the absence of both national and regional benchmarks of below poverty level (BPL) households, this project uses the upper poverty line at Tk. 1,870.6/capita/month to determine vulnerable households. This is calculated from 2010 upper poverty line as determined by the Bangladesh Bureau of Statistics, with inflation rate added.

20. Through implementation of the environmental management plan (EMP), contractors are required to maintain access to shops to avoid and limit disturbance to the extent possible, and mitigation measures incorporated into their contracts and monitored by the construction supervision consultants.<sup>8</sup> Temporary economic impacts to businesses along the pipe routes will be avoided and/or mitigated through night works, good traffic management planning and implementation,<sup>9</sup> and maintaining access to shops during the construction period, as outlined in the EMP.<sup>10</sup> Temporarily affected mobile hawkers and vendors, including those with stalls and temporary structures or those with movable equipment/tools, will be assisted by contractors in moving to alternative locations during the brief period of construction and allowed to return once construction in the area is declared complete, usually within 15 days. However, in the event that there are income losses for persons with temporary, movable structures/equipment during shifting (anticipated for a maximum period of 7 days in most cases), compensation for lost income will be made for the time of disruption. Additional assistance will be provided to vulnerable APs. The contractors, PMU, and PIU will be required to provide at least 7 days' advance notice, followed by a reminder 2 days prior to construction.

21. The following mitigation measures are proposed to avoid and/or reduce the impacts to businesses and residents during linear works: (i) provision of advance notice to community; (ii) conducting awareness campaigns; (iii) maintaining access by providing planks and leaving spaces to avoid disturbance to residents and businesses; (iv) managing traffic flow as per the traffic management plan prepared by the contractor in coordination with local authorities and communities; (v) limiting the amount of time that trenches remain open; (vi) placing telephone hotlines in signs in visible areas; (vii) making the community fully aware of the grievance redress mechanism; (viii) providing contact information of the PIU and PMU offices; and (ix) providing assistance to vendors and hawkers in shifting to alternative nearby locations.

# III. SOCIOECONOMIC INFORMATION AND PROFILE

# A. Profile of Affected Persons

22. Socioeconomic details of persons affected by permanent but partial structure loss are provided in Table 2.

S.No.	Socioeconomic Characteristics	Unit	Details
1	Affected households	No.	132
2	Affected persons	No.	826
	Male APs	No. (%)	54.96%
	Female APs	No. (%)	45.03%
4	Average household size	Average no. of persons/HH	6.25
4	Occupation of household head		
	Business	No. (%)	118 (71%)
	Service	No. (%)	38 (23%)
	Agriculture	No. (%)	4 (2%)

#### Table 2: Socioeconomic Profile of Households Affected by Structural Impacts (Permanent, Partial Impacts)

<sup>&</sup>lt;sup>8</sup> The project management and supervision consultant (PMSC) will be responsible for construction supervision.

<sup>&</sup>lt;sup>9</sup> Traffic management plans will be developed by the contractor (approved by the PMSC) for congested road segments in the town core during the implementation period.

<sup>&</sup>lt;sup>10</sup> To ensure disturbance is minimized to the extent possible, contractors will be required to expedite works in business areas, provide pedestrian planks across trenches, manage traffic flows, conduct works at night, etc.

S.No.	Socioeconomic Characteristics	Unit	Details	
	Manual laborer	No. (%)	1 (1%)	
	Worker in school/mosque	No. (%)	4 (2%)	
	Retired	No. (%)	2 (1%)	
5	Housing status			
	Own	(%)	87%	
	Rented	(%)	13%	

Source: Survey of affected structures, PPTA 2013.

23. Impact inventory surveys reveal that 32 vendors with semi-permanent structures are likely to be affected by the project.

No. of persons facing temporary income loss	32
Occupations of APs	Hawkers, vendors, small businesses with temporary
	structures and their employees
Type of loss	Temporary income loss (max. 7 days)
Male APs	30
Female APs	2
Average profit per day (Tk)	302
Highest reported profit per day (Tk)	400
	Type of loss Male APs Female APs Average profit per day (Tk)

 Table 3: Profile of APs with Temporary Income Loss

Source: CTEIP Business surveys, 2013.

# IV. INFORMATION DISCLOSURE, CONSULTATION, AND PARTICIPATION

# A. Public Consultation

As part of the PPTA, extensive consultations were undertaken with key stakeholders in 24. line with ADB's requirements pertaining to environment and social considerations. Tools used for consultation were stakeholder workshops and meetings, interviews, structured questionnaires, and focus group discussions (FGDs). During project preparation, 13 FGDs were held with 183 participants (fully or partially affected persons and beneficiaries, including men and women) at or around various project sites to understand their key concerns related to the project. Key concerns recorded were whether disruptions to economic activities could be minimized, who would manage common facilities and how, avoiding construction on market days, whether partial closure of road rather than full closure was possible, whether pedestrian access to shops and immovable businesses would be provided/ensured, whether vendors would be assisted to shift to other locations, the likely period of disruption, and whether any damage caused by the contractor to compound walls, existing connections etc. would be repaired. Almost all participants were in favor of the project as they understood that all residents of Galachipa would benefit, and therefore expressed willingness to bear with inconveniences for a limited period of time and shift their fences and temporary shops or structures if required for improved facility provision. Appendix 2 provides the summary of public consultations held.

25. Surveys and inventories were conducted all along proposed drain, road, and pipeline alignments; detailed surveys covered 24 affected persons, with whom potential impacts and mitigation measures were discussed. Meetings with *pourashava* staff were also held. These consultations helped identify the felt needs/concerns of the communities related to the project and priorities of relevant stakeholders.

# B. Information Disclosure

26. To provide for more transparency in planning and for further active involvement of displaced persons and other stakeholders, project information will be disseminated through disclosure of the translated versions of the resettlement planning documents in Bangla as well as English. The information will also be made available at public places, including the offices of LGED, DPHE, PMU, PIU, and *pourashava* and ward level offices. Project signboards shall be put up at strategic locations in the project area. Appendix 3 provides a draft leaflet for project imformation disclosure. A copy of the resettlement plan will be disclosed on the ADB, BMGF, LGED, and project-related websites, and will also be available from the PMU and PIU on request. The project cut-off date was established during the formal disclosure of the RP as 10 October 2013.

# C. Continued Consultation and Participation

27. The PMU and PIU will extend and expand the consultation and disclosure process during the detailed design stage and the construction period. The institutional capacity and community development consultants (ICCDC) will be recruited, who will also conduct a public awareness, 3Rs, and water, sanitation, and hygiene (WASH) program during project implementation.

28. A consultation and participation plan is prepared for the project; ongoing consultation activities will be coordinated by the PMU and project management and supervision consultants (PMSC) to ensure that the communities in project areas are fully aware of project activities at all stages of construction. Community groups will be consulted and made aware of the civil works and project activities prior to construction.

# V. GRIEVANCE REDRESS MECHANISM

29. A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of AP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project.

30. **Common GRM.** A common GRM will be in place for social, environmental, or any other grievances related to the project; the resettlement plans (RPs) and IEEs will follow the GRM described below, which is developed in consultation with key stakeholders. The GRM will provide an accessible and trusted platform for receiving and facilitating resolution of affected persons' grievances related to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.

31. *Pourashava*-wide public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The project implementation unit (PIU) safeguards assistant and institutional capacity and community development consultants (ICCDC) that will conduct *pourashava*-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements, and will work with the PIU safeguard assistant to help ensure that their grievances are addressed.

32. Affected persons (APs) will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that have already been installed by project *pourashavas* or through telephone hotlines at accessible locations, by e-mail, by post, or by writing in a complaints register in *pourashava* offices. Appendix 4 has the sample grievance registration form. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The safeguards officers from PMU and PIU will have the overall responsibility for timely grievance redressal on environmental and social safeguard issues and for registration of grievances, related disclosure, and communication with the aggrieved party.

33. **Grievance redress process.** In case of grievances that are immediate and urgent in the perception of the complainant, the contractor and supervision personnel from the project management and supervision consultants (PMSC) on-site will provide the most easily

accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguards assistant, contractors, PMU safeguards officer, and PMSC environmental and social safeguard specialists will be posted at all construction sites at visible locations.

- (i) 1<sup>st</sup> level grievance. The contractors, PIU supervision personnel, and PIU safeguard assistant can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. Assistance of ward level coordination committees (WLCC) will be sought if required for resolution of the issue, by any one or all of them jointly.
- (ii) 2<sup>nd</sup> level grievance. All grievances that cannot be redressed within 3 days at field/ward level will be jointly reviewed by the grievance redress committee (GRC) at town level and the PIU safeguard assistant (the second level of grievance redress), who will attempt to resolve them within 7 days.<sup>11</sup> The PIU safeguard assistant will be responsible to see through the process of redressal of each grievance.
- (iii) 3<sup>rd</sup> level grievance. The PIU safeguard assistant will refer any unresolved or major issues to the PMU safeguard officer and PMSC (third level of grievance redress), who will resolve them within 15 days.
- (iv) 4<sup>th</sup> level grievance. Very major issues that are beyond the jurisdictional authority of the GRC, those that have the potential to cause social conflicts or environmental damage, or those that remain unresolved at PMU level will be referred to the interministerial project steering committee (IPSC), to be resolved within 14 days<sup>12</sup>. All paperwork (details of grievances) needs to be completed by the PIU safeguard assistant and circulated to the respective WLCC, GRC, and IPSC members at least a week in advance of the scheduled meetings. All decisions made by the GRC and IPSC will be communicated to the APs by the PIU safeguard assistant.

34. The project GRM notwithstanding, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

35. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). The complaint can be submitted in any of the official languages of ADB's developing member countries (DMCs). The ADB Accountability Mechanism

<sup>&</sup>lt;sup>11</sup> Grievance redress committees (GRC) have already been formed at town level. For example, in Pirojpur *pourashava*, the GRC is comprised of: panel mayor as chairperson, one councilor, the *pourashava* executive Eengineer, *pourashava* secretary, and *pourashava* administrative officer as members. All town-level GRCs shall have at least one woman member/chairperson and AP representative or independent NGO as committee member. In addition, for project-related grievances, representatives of APs, community-based organizations (CBOs) and eminent citizens must be invited as observers in GRC meetings.

<sup>&</sup>lt;sup>12</sup> The interministerial project steering committee (IPSC) responsible for grievance redress will be chaired by the Secretary of the Local Government Division, and will have as members the Local Government Engineering Department; Department of Public Health Engineering; Bangladesh Water Development Board; Planning Commission (Physical Infrastructure Division); Ministry of Housing and Public Works (Urban Development Directorate); Ministry of Environment and Forests (Climate Change Unit); Department of Environment; Disaster Management Bureau (Disaster Management and Relief Division); Roads and Highways Department; Economic Relations Division; Ministry of Finance (Finance Division); and representatives of coastal towns.

information will be included in the project information document (PID) to be distributed to the affected communities, as part of the project GRM.

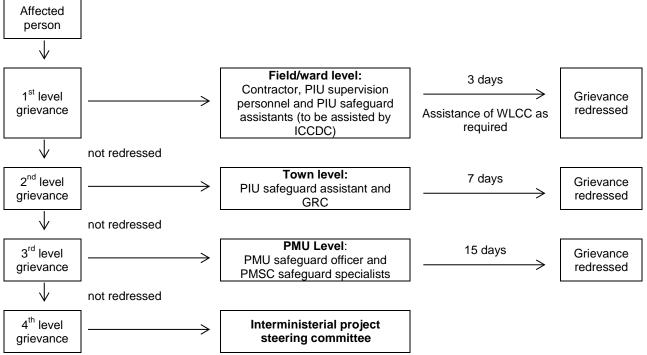


Figure 4: Grievance Redress Process

Note: GRC = grievance redressal committee; ICCDC = institutional capacity and community development consultants; PIU = project implementation unit; PMSC = project management and supervision consultants; PMU = project management unit; WLCC = ward level coordination committee

36. **Record-keeping.** Records will be kept by PIU of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions, and the date of the incident and final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU office, municipal office, and on the web, as well as reported in the safeguard monitoring reports submitted to ADB on a semi-annual basis.

37. **Periodic review and documentation of lessons learned.** The PMU safeguard officer will periodically review the function of the GRM in each town and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

38. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication, and reporting/information dissemination) will be borne by the concerned PIU at town level, while costs related to escalated grievances will be met by the PMU. Cost estimates for grievance redress are included in resettlement cost estimates.

# VI. POLICY AND LEGAL FRAMEWORK

39. **ADB Safeguard Policy Statement (2009).** The three important elements of ADB's Safeguard Policy Statement (SPS) are (i) compensation to replace lost assets, livelihood, and

income; (ii) assistance for relocation, including provision of relocation sites with appropriate facilities and services; and (iii) assistance for rehabilitation to achieve at least the same standard of living with the project as without it. In addition, the absence of legal title to land should not be a bar to compensation. ADB SPS requires compensation prior to actual income loss. In cases where the contractors know which streets will be closed and for how long, compensation is to be paid out to the affected businesses prior to construction.

40. **Government of Bangladesh laws and policies**. So far, need for land acquisition has not been identified for the project. This draft resettlement plan is prepared based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994, and ADB's Safeguard Policy Statement (SPS), 2009. The resettlement framework for CTEIP specifies that in case of discrepancy between the policies of ADB and the government, ADB policy will prevail.

41. ARIPO does not cover non-titleholders, such as encroachers, informal settler/squatters, occupiers, and informal tenants and leaseholders without documents. ARIPO also does not provide for replacement value of the property acquired, and has no provision for resettlement assistance for restoration of livelihoods of displaced persons, except for legal compensation for land and structures. Further, in a majority of the cases, the compensation paid does not constitute market or replacement value of the property acquired. Gaps between national law and ADB's SPS were identified, and bridging measures included in the entitlement matrix for the project. ADB's SPS applies to all ADB-financed and/or ADB-administered sovereign projects and their components, regardless of the source of financing, including investment projects funded by a loan, a grant, or other means. The draft resettlement plan and entitlement matrix therein represents a uniform document agreed upon by both the Government of Bangladesh and ADB to ensure compliance with their respective rules and policies. Appendix 5 provides a comparison of ARIPO and ADB SPS policy principles and provides a gap analysis.

# VII. ENTITLEMENTS, ASSISTANCE, AND BENEFITS

# A. Types of Losses and Affected Person (AP) Category

42. The types of losses—permanent or temporary, total or partial—due to the project include (i) loss of land; (ii) loss of residential/commercial/community structures; (iii) loss of trees; (iv) loss of crops; (v) loss of business; (vi) loss of work days/incomes, and relocation of households and businesses; (vii) loss of rental premises; and (viii) loss of access to premises for residence and trading.

43. According to SPS 2009 of ADB, in the context of involuntary resettlement, affected persons (APs) are those who are physically relocated, or lose residential land or shelter and/or are economically displaced (with loss of structures, assets, access to assets, income sources, or means of livelihood). The absence of formal and legal title to the land should not prevent the affected person from receiving compensation and resettlement assistance from the project.

44. The following categories of APs are likely to be impacted due to the implementation of the project:

 APs whose lands are lost (partial or total) – APs whose lands are being used for residential, commercial, community (school, *madrassa*, mosque, etc.) or other purposes;

- (ii) APs whose structures are demolished APs whose structures (including ancillary and secondary structures) are being used for residential, commercial, community, or worship purposes which are affected in part or in total;
- (iii) APs losing income or livelihoods APs whose crops, trees, business, employment, daily wages as source of income, or livelihood (including tenants, businesses, employees, laborers, etc.) are affected, permanently or temporarily; and
- (iv) Vulnerable APs APs included in any of the above categories who are defined as low-income people or physically or socially challenged and without title to land, female-headed households, vulnerable IP (tribal), or ethnic/religious minority.

# B. Principles and Legal and Policy Commitments

45. The RP has the following specific principles based on government provisions and ADB policy:

- (i) The land acquisition and resettlement impacts on persons displaced by the project will be avoided or minimized as much as possible through alternate design/engineering options.
- (ii) Where the negative impacts are unavoidable, the persons displaced by the project and vulnerable groups will be identified and assisted in improving or regaining their standard of living.
- (iii) Information related to the preparation and implementation of RP will be disclosed to all stakeholders, and people's participation will be ensured in planning and implementation. The RP will be disclosed to the DPs in local language.
- (iv) The displaced persons who do not own land or other properties, but have economic interests or lose their livelihoods, will be assisted as per the broad principles described in the entitlement matrix of this document.
- (v) Before starting civil works, compensation and resettlement and rehabilitation (R&R) assistance will be paid in full, in accordance with the provisions described in this document.
- (vi) An entitlement matrix for different categories of people displaced by the project has been prepared. People moving into the project area after the cut-off date will not be entitled to any assistance.
- (vii) For non-titleholders such as informal settlers/squatters and encroachers, the date of completion of survey during detailed design will be the cut-off date, which will be declared by the EA.
- (viii) Appropriate grievance redress mechanisms will be established to ensure speedy resolution of disputes.
- (ix) All activities related to resettlement planning, implementation, and monitoring will ensure the involvement of women and other vulnerable groups.
- (x) Consultations with the APs will continue during the implementation of resettlement and rehabilitation works.
- (xi) There should be a clause in the contract agreement that the construction contractor will compensate any loss or damage in connection with collection and transportation of borrow materials.

46. In accordance with the entitlement matrix suggested for the project, all displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets, scope of the impacts including socioeconomic vulnerability of the displaced persons, and measures to

support livelihood restoration if livelihood impacts are envisaged. The displaced persons will be entitled to (i) compensation for loss of land at the replacement value; (ii) compensation for loss of structures (residential/commercial) and other immovable assets at their replacement value (without counting the depreciation value); (iii) compensation for loss of business/wage income; (iv) assistance for shifting of structure; (v) rebuilding and/or restoration of community resources/facilities; and (vi) livelihood/ transitional cash assistance for 6 months for all physically displaced persons at official minimum wage of the appropriate AP's occupation for each head of the affected family.

#### Type of Loss Entitlements Specification Eligibility **1. STRUCTURES** Residential, agricultural, Partial loss (<30%) and Owner Cash compensation for lost parts of structure at replacement cost, and repair of commercial, community alteration of structure (including non-titled remaining structure at market rate for materials, labor, transport, and other incidental land user) costs, without deduction of depreciation for age Right to salvage materials from lost structure ٠ • Allowed to construct temporary structure on unused part of project land after completion of civil work, through some lease/rent system In case of loss of toilet rendering structure unlivable, replacement with safe sanitation • facilities at adjacent or nearby location, or compensation for the entire structure at the discretion of the owner Lessee, tenant Cash refund of the lease money for the lessee for duration of remaining lease period ٠ (to be deducted from the owner) Full loss of structure Owner The AP may choose between the following alternatives: (=>30%) and relocation (including non-titled Compensation through provision of fully titled and registered replacement structure of • land user) comparable quality and value, including payment of all transaction costs, such as applicable fees and taxes, at a relocation site or a location agreeable to the AP OR Cash compensation for the affected structure at replacement cost, including all • transaction costs, such as applicable fees and taxes, without deduction due to depreciation value . In case of the remaining structure becoming unliveable, the compensation will be calculated for the entire structure without deduction of depreciation and selfrelocation IN EITHER CASE Right to salvage materials from lost structure ٠ Lessee, tenant Cash refund at rate of rental fee proportionate to size of lost plot for 6 months ٠ The lease money for the lessee for duration of remaining lease period will be • deducted from the owner The AP may choose between the following alternatives: Moving of minor structures Owner, lessee, tenant (fences, sheds, kitchens, Cash compensation for self-reconstruction of structure at market rate (labor. ٠ latrines, etc.) materials, transport, and other incidental costs) OR • Relocation/reconstruction of the structure by the project IN EITHER CASE ٠ Access to the affected facility to be restored Stalls, kiosks Vendors Assistance for finding alternative land to continue business ٠ (including titled and Allowed to construct temporary structure/continue business through some lease/rent ٠ non-titled land users) system as vendor, at alternative location comparable to lost location

#### **Table 4: Entitlement Matrix**

Type of Loss	Specification	Eligibility	Entitlements
			<ul> <li>AND</li> <li>Cash compensation for self-relocation of stall/kiosk at market rate (labor, materials, transport, and other incidental costs)</li> </ul>
	Fixed assets attached to affected structures (water supply, telephone lines)	Owner, lessee, tenant	Cash compensation for reinstallation and connection charges
2. INCOME RESTORATION			
Crops/fish stocks	Affected crops	Cultivator	<ul> <li>Cash compensation at current market rate proportionate to size of lost plot for 1 year's future harvests, based on crop/fish stock type and highest average yield over past 3 years</li> <li>Residual harvest can be taken away without any deduction</li> </ul>
		Parties to sharecrop arrangement	Same as above and distributed between land owner and tenant according to legally stipulated or traditionally/informally agreed share
Trees	Affected trees	Cultivator	<ul> <li>Cash compensation for perennial crop trees at current market rate of crop type and average yield (i) multiplied, for immature non-bearing trees, by the years required to grow tree to productivity, or (ii) multiplied, for mature crop-bearing trees, by 5 years average crops (the grafted/tissue cultured plant usually starts fruiting within 2-3 years), plus cost of purchase of grafted/tissue cultured plant and required inputs to replace trees</li> <li>Cash compensation for timber trees at current market rate of timber value of species at current volume, plus cost of purchase of seedlings/sapling and required inputs to replace trees</li> </ul>
		Parties to sharecrop arrangement	Same as above and distributed between land owner and tenant according to legally stipulated or traditionally/informally agreed share
Permanent loss of agriculture-based livelihood	Partial loss of agricultural land with viable land remaining	Owner, lessee, sharecrop tenant, non- titled land user	<ul> <li>Provision of support for investments in productivity-enhancing inputs, such as land leveling, terracing, erosion control, and agricultural extension, as feasible and applicable</li> <li>Additional financial supports/grants if land/crop compensation is insufficient for additional income-generating investments to maintain livelihood @ Tk. 70,000/HH</li> </ul>
	Full loss of viable agricultural land without availability of alternative land	Owner, lessee, sharecrop tenant, non- titled land user	<ul> <li>Provision of retraining, job placement</li> <li>Included in the project livelihood restoration and rehabilitation program</li> <li>Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity @ Tk. 90,000/HH</li> </ul>
Loss of income from agricultural labor		Wage laborers in WTP, septage management areas or any other affected agricultural land	<ul> <li>Cash assistance for loss of income up to 7 days at Tk 350 per day</li> <li>Preferential selection for work at project site during civil works</li> </ul>
Maintenance of access to means of livelihood	Obstruction by subproject facilities	All APs	<ul> <li>Accessibility of agricultural fields, community/social facilities, business premises, and residences of persons in the project area ensured</li> <li>Accessibility to the original/alternative fishing ground</li> </ul>

Type of Loss	Specification	Eligibility	Entitlements
Businesses (CBE)	Temporary business loss due to LAR or construction activities of project	Owner of business (registered, informal)	<ul> <li>Cash compensation equal to lost income during period of business interruption based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records</li> </ul>
	Permanent business loss due to LAR without possibility of establishing alternative business	Owner of business (registered, informal)	<ul> <li>Cash compensation equal to lost income for 1 year, based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records AND</li> </ul>
			<ul> <li>Provision of retraining, job placement, additional financial grants and microcredit for equipment and buildings, as well as organizational/logistical support to establish AP in alternative income generation activity</li> </ul>
Employment	Temporary employment loss due to land acquisition and resettlement (LAR) or construction activities	All laid-off employees of affected businesses	<ul> <li>Inclusion in the project livelihood restoration and rehabilitation program</li> <li>Cash compensation equal to lost wages during period of employment interruption up to 6 months, based on tax record or registered wage, or, in its absence, comparable rates for employment of the same type</li> <li>As applicable by labor code, compensation will be paid to the employer to enable him/her to fulfill legal obligations to provide compensation payments to laid-off employees, to be verified by government labor inspector</li> </ul>
	Permanent employment loss due to LAR without possibility of re- employment in similar sector and position in or near area of lost employment/daily wage	All laid-off employees of affected businesses	<ul> <li>Cash compensation equal to lost wages for 6 months, based on tax record or registered wage, or, in its absence, comparable rates for employment of the same type</li> <li>If required by the applicable labor code, compensation will be paid to employer to enable him/her to fulfill legal obligations to provide severance payments to laid-off employees, to be verified by government labor inspector AND</li> <li>Provision of retraining, job placement, additional financial grants, and microcredit for equipment and buildings, as well as organizational/logistical support to establish AP</li> </ul>
			<ul><li>in alternative income generation activity</li><li>Included in the project livelihood restoration and rehabilitation program</li></ul>
3. COMMON RESOURCES,		ACILITIES	
Loss of common resources, public services, and facilities	Footbridges, roads, footpaths, culverts, places of worship, classrooms in educational institutions, canal water by downstream users, common water points/connections,	Service provider	<ul> <li>Full restoration at original site or reestablishment at relocation site of lost common resources, public services, and facilities, including replacement of related land and relocation of structures according to provisions under Sections 1 and 2 of this entitlement matrix</li> <li>One-time grant fund for the CPR committee and management</li> </ul>
	public/community toilets, community spaces, playgrounds, etc.		

Type of Loss	Specification	Eligibility	Entitlements
4. SPECIAL PROVISIONS	· · · · · · · · · · · · · · · · · · ·		
Vulnerable APs	Loss of land, structure, and/or employment	All vulnerable APs (in all project locations)	<ul> <li>Assistance in identification and purchase or rental of new plot/structure through microcredit scheme</li> <li>Assistance with administrative process of land transfer, property title, cadastral mapping, and preparation of compensation agreements</li> <li>Provision of livelihood training, job placement</li> <li>Inclusion in the project livelihood restoration and rehabilitation program</li> <li>Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity</li> <li>Subsistence allowance of minimum of 12 months of official minimum wage</li> <li>Preferential selection for project-related employment</li> </ul>
Women, social/religious minorities, elderly-headed household, <sup>a</sup> poor households	Loss of land and structures	Titled or recognized owners of land and structures	<ul> <li>Titling of replacement land and structures in female owner's/minority/ elderly HH head's name (as applicable)</li> <li>Cash compensation paid directly to female owners and heads of minority HHs</li> </ul>
Other impacts	Unanticipated impacts and negotiated changes to entitlements	All APs	<ul> <li>To be determined in accordance with the IR safeguard requirements of the ADB SPS and project resettlement framework</li> <li>Project RP to be updated and disclosed on ADB website</li> <li>Standards of the entitlement matrix of the RP not to be lowered</li> </ul>

<sup>a</sup> The eligibility will follow the Department of Social Service of Ministry of Social Welfare that uses age 65 for men and 62 for women to define elderly people.

# VIII. COMPENSATION MECHANISM

47. The project will ensure that the properties (structure and non-structure assets) to be displaced for the project will be compensated at their full replacement cost, determined by legally constituted bodies like the property valuation advisory committee (PVAC), joint verification committee (JVC), and resettlement advisory committee (RAC). The principle for determining valuation and compensation for assets, incomes, and livelihoods is replacing the loss of affected assets and restoring the loss of income and workdays experienced by the displaced households. Livelihood rehabilitation assistance will target poor and vulnerable households.

48. This RP ensures compensation at replacement cost for all the displaced people/affected people (AP) of the project. Since the compensation rate under national law as established by the government is mostly lower than the replacement value, the people who have legal title to the affected properties will be compensated in two steps. First, they are entitled to receive compensation according to the government policy (ARIPO) from the DC's office based on their legal documents. After DC pays the compensation under the cash compensation under the law (CCL), entitlement for the next step is ensured for these people. In the next step, the APs will receive additional compensation from the project to top up the compensation amount provided by the government under ARIPO in order to make it equal to the market rate. Non-titleholders who are not covered by ARIPO will receive compensation from the project, with support from the ICCDC community mobilizers. The PIU will assist the affected person in opening an account in the case the affected person does not have one.

# A. Replacement Value for Immovable Property

- 49. The valuation measures to be taken by the *pourashavas* are as follows:
  - (i) **Houses and buildings**. The value of the houses, buildings, and other immovable properties of the DPs shall include the cost of labor and transfer of the construction materials.
  - (ii) Seasonal crops. If\_notice for harvest of standing seasonal crops cannot be given, then valuation of lost standing crop at market value will be made. In addition, valuation for loss <u>of standing crop for 1 more year will be made</u>, and compensation for that will be paid for both permanent and temporary loss of agricultural crops.
  - (iii) **Perennial crops.** Valuation for perennial crops will be calculated as annual net product value multiplied by number of productive years remaining. The Department of Agriculture will determine the valuation of crops.
  - (iv) **Timber-bearing trees**. Value will be based on the market price of timber and will be determined by the Forest Department.
  - (v) Fruit-bearing trees. Market value of products multiplied by number of productive years remaining will be the basis of the valuation of fruit-bearing trees. If the trees are yet to reach age of maturity for calculating economic value, cost of seedlings, saplings, and agricultural inputs will be added to the compensation valuation. Valuation of fruit trees will be done by the Department of Horticulture.
  - (vi) **Fish livestock.** Value will be based on the market price of the fish and will be determined by the Fishery Department.

# B. Valuation of Other Assets

50. Compensation for the assets attached to land, such as wells, irrigation units, etc., will be based on replacement value. Valuation committee shall estimate this through detailed market surveys. Displaced persons will be given right to take all movable assets attached with land, such as irrigation pump sets, etc.

51. Apart from compensation for land, trees, crops, structures, and other assets, assistance for loss of income and livelihood will also be paid to the DPs as per entitlement matrix. These resettlement assistances will be calculated by the valuation committee. All compensation and resettlement assistances will be paid to the entitled DPs prior to commencement of civil works, and the land/structures, which will be acquired after payment in full, shall be handed over to the *pourashavas* free of all encumbrances, such as debt, mortgage, etc. If any loan taken on such land/properties remains unadjusted, the balance amount of loan will be deducted from the total compensation. The acquired land/properties shall vest with the *pourashava* competent authority.

52. Temporary loss of incomes of affected persons will be compensated based on replacement value of income losses or a transitional allowance for the period of disruption up to 6 months, as detailed in the entitlement matrix. Preferential employment in project-related work will be offered to local people, with priority to vulnerable persons. APs will be provided 7 days advance notice, followed by a reminder 2 days before construction to ensure no or minimal disruption in livelihood. If required, they will also be assisted to temporarily shift for continued economic activity; for example, they will be assisted to shift to the other side of the road where there is no construction and then assisted to shift back, post-construction. Ensuring there is no income or access loss during subproject construction is the responsibility of contractors. Consistent with the environmental management plan, contractors will ensure access is maintained by (i) making sure that space is left for access between mounds of soil; (ii) walkways and metal sheets are provided to maintain access across trenches for people and vehicles where required; (iii) increased workforce is available to finish work in areas with impacts on access; (iv) timing of works is such that it reduces disruption during business hours and periods of peak business activities, e.g. festivals; and (v) phased construction schedule is followed, and work undertaken on one segment at a time and one side of a road at a time. Compensation and assistance to APs must be provided prior to start of civil works.

# IX. RESETTLEMENT BUDGET AND FINANCING PLAN

# A. Unit Costs

53. Market surveys were conducted in and around the Stage I towns of CTEIP to determine the unit replacement cost of different items in the resettlement budget. The market surveys were conducted using a structured questionnaire, which was administered to local people (minimum of 20 people for each item) living in and around project sites where impacts are anticipated. Other than land value, which is specific to each *pourashava* and depends on the location of the site and type of land, the cost of structures, trees, and manual labor was found to be similar across towns in the region. For computation of unit cost for temporary income loss, results of the survey of affected businesses are used. The business surveys reveal that affected businesses in Galachipa report the highest daily profit of Tk. 400 per day, which is used as the unit rate for computation of compensation.

#### B. Resettlement Costs

54. The resettlement cost estimate for Project 2 (Table 5) includes replacement cost of affected structures, assistance and allowances for relocation, tree costs, sums for potential income losses to vendors, and additional provisions for vulnerable APs. These costs will be borne by counterpart funds.

55. Mitigation measures for households and businesses affected by temporary disruptions such as information disclosure, personnel costs, cost of training safeguard personnel of PMU, PIU, and contractor, RP updating costs, survey costs (as required), and contingencies to cover damages to government /private property, if any, are covered under other budget heads (Table 5).

S.No	Compensation for Type of Loss	No.	Period	Unit	Total	Remarks
-			(Days)	Rate (TK)	Amount (TK)	
1	Structures				, ,	
	Fully affected					
	Kutcha shops	340 ft <sup>2</sup> ; no-2		239	81260	Total ft <sup>2</sup> for 2 shops=340
	Partially affected					
	Semi- <i>pucca</i> shop	300 ft <sup>2</sup> ; 3 rooms		693	207900	Same as above
	Semi- <i>pucca</i> house	72 ft <sup>2</sup> ; no-1		693	49896	
	Kutcha room-commercial	120 ft <sup>2</sup> ; no-4		239	28680	
	Kutcha room-residential	1176 ft <sup>2</sup> ; no- 14		239	281064	
	<i>Kutcha</i> kitchen	5500 ft <sup>2</sup> ; no- 109		239	1314500	
	<i>Kutcha</i> toilet (cost of replacement with semi- <i>pucca</i> toilet inside house)	1600 ft <sup>2</sup> ; no- 100		693	1108800	Of 123 households losing toilets, 23 poor households losing toilets will be provided community-cum-public toilets for viability. Others would prefer individual facilities.
	Boundary wall ( <i>pucca</i> )	325 ft <sup>2</sup> ; no-4			113750	
2	Relocation assistance					
	Transport allowance	2		5000	10000	
	Labor cost for shifting assistance		300	350	105000	
	DC's permission	2		15000	30000	For relocated structures
	Transition allowance					
	Transition allowance for 6 months	2	180	500	180000	
	Transition allowance for affected employees	7	180	350	441000	
3	Temporary income loss					
3.1	Hawkers and vendors	32	7	400	89600	
3.2	Special assistance for vulnerable APs					
	(livelihood training)					
	WHH (structure loss)	8	LS	10000	80000	
	BPL (structure loss)	33	LS	10000	330000	
4	Loss of trees					
	Mahogany	53		7070	374710	
	Chambul	8		5050	40400	

# Table 5: Indicative Cost for RP Implementation

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S.No	Compensation for Type of Loss	No.	Period	Unit	Total	Remarks
	Coconut	40		6500	260000	
	Arecanut	4		2320	9280	
	Raintree	2		6050	12100	
5	Other					
	Cash compensation for repair of partially affected structures (e.g, wall)				268205	
	Construction of community toilets for APs whose toilets are affected	4				Considered under total project cost
	RP updating				0	Covered under design consultant budget
	Surveys and consultations with APs during RP updating				0	Covered under design consultant budget
	Consultations with APs during construction		LS		300000	
	Grievance redress		LS		500000	
	Awareness material				0	Covered under ICCDC budget
	Total					
					6216145	
	Contingency	10%				
					621615	
	Grand Total (Tk)					
					6837760	
	(USD)				85,472	

# X. IMPLEMENTATION ARRANGEMENTS

56. **Executing agencies and project management unit.** The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. LGED will be the lead EA for the project, and DPHE will be a co-executing agency (for water supply and sanitation). A PMU will be established in LGED.

57. **Project management unit.** The PMU will be staffed with a safeguard officer and will receive support from safeguard specialists (environment and resettlement) on the DDS and PMSC consultant team. Key tasks and responsibilities of the PMU safeguards officer on involuntary resettlement safeguards are as follows:

- (i) confirm and review final RPs prepared by detailed design consultants, and ensure that new RPs are prepared in accordance with the RF;
- (ii) provide oversight on social safeguard aspects (avoidance and mitigation of impacts) of subprojects and ensure RPs are implemented by project implementation unit (PIU) and contractors in a timely manner;
- (iii) establish a system to monitor social safeguards of the project, including monitoring the indicators set out in the monitoring plan of the RP;
- (iv) facilitate and confirm overall compliance with project policy related to entitlements and compensation, as relevant;
- (v) supervise and provide guidance to the PIUs to properly carry out the social safeguard monitoring and assessments as per the RF;
- (vi) review, monitor, and evaluate the effectiveness with which the RPs are implemented, and recommend necessary corrective actions to be taken as necessary;
- (vii) consolidate monthly social safeguards monitoring reports from PIUs and submit semi-annual monitoring reports to ADB;

- (viii) ensure consultations with the affected people and timely disclosure of final RPs in locations and form accessible to the public; and
- (ix) address any grievances brought about through the grievance redress mechanism in a timely manner.

58. **Implementing agencies.** The participating *pourashavas* will be the IAs, and will establish a PIU within the *pourashava* structure.

59. **Project implementation units.** The PIU will be established in each participating *pourashava*, will be staffed with a safeguard officer, and will receive support from the PMU safeguard officer and safeguard specialists (environment and resettlement) on the DDS and PMSC consultant team. Key tasks and responsibilities of the PIU safeguard officer on involuntary resettlement safeguards are as follows:

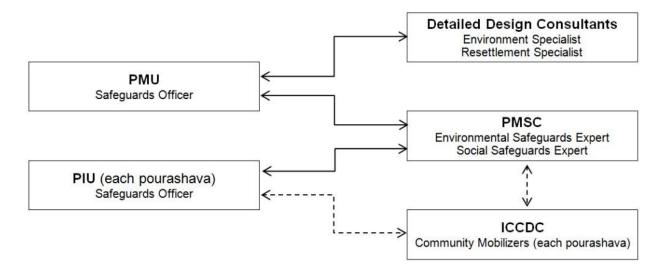
- (i) assist the detailed design consultants to communicate, consult, and disclose the updated/finalized safeguard documents to the affected people acknowledgement for their endorsement;
- (ii) implement final RPs and ensure timely payment of compensation and other assistance prior to the dispossession of the affected assets or the start of civil works;
- (iii) assist the detailed design consultants for the draft RP updating and preparation of safeguard documents for future subprojects;
- (iv) support the detailed design consultants in assessing and reviewing the land availability and ownership status of the proposed subproject areas;
- (v) conduct social safeguards monitoring during civil works and submit monthly report to PMU;
- (vi) take corrective actions when necessary to ensure avoidance/minimization of IR impacts;
- (vii) establish the GRC, disclose the project GRM to the affected communities, and coordinate with other local government agencies for the preparation and implementation of the RP; and
- (viii) address any grievances brought about through the project's grievance redress mechanism in a timely manner.

60. **Project management and supervision consultants.** The PMSC will have an environment safeguard expert and a resettlement expert. The PMSC safeguard experts will assist the PMU and PIUs to implement and manage safeguard requirements and policy compliance of the project. The resettlement expert will implement the capacity building program for PMU, PIUs, project staff, and contractors involved in project implementation on (i) ADB SPS (2009) and approved RF, (ii) national law on involuntary resettlement (ARIPO, 1982) and other relevant regulations, (iii) core labor standards, and (iv) the roles of PMU, PIU, and contractors on the project's GRM, public relations, and ongoing consultations.

61. **Civil works contracts and contractors.** The contractor will be required to designate a resettlement supervisor to (i) ensure compliance with RP and RF during civil works, and to (ii) carry out all mitigation and monitoring measures, such as rebuilding of damaged structures/private property outlined in their contract.

62. The government will ensure that bidding and contract documents include specific provisions requiring contractors to comply with: (i) all applicable labor laws and core labor standards on (a) prohibition of child labor as defined in national legislation for construction and maintenance activities; (b) equal pay for equal work of equal value, regardless of gender,

ethnicity, or caste; and (c) elimination of forced labor; and (ii) the requirement to disseminate information on sexually transmitted diseases, including HIV/AIDS, to employees and local communities surrounding the project sites.



# Figure 1: Safeguards Implementation Arrangement

#### Table 6: Institutional Roles and Responsibilities for Safeguards Implementation

Activities	Agency Responsible
Update RP based on detailed design, field inspections, AP census,	Design consultant; PIU
DMS, and consultation with affected peoples	
Review updated RP/IEE and send to ADB for approval prior to	PMU; PMSC
construction	
Clearance and disclosure of updated safeguard documents on	ADB; LGED–PIU; BMGF
website and affected people	
Identification of roads for full or partial closure, existing utilities, and	PIU; PMSC
road conditions, based on detailed design	
Transect walks through identified road stretches for full or partial	PMSC; Contractor; PIU
closure, to identify potential impacts	
Design/implementation of detailed measurement survey (DMS) <sup>a</sup> on	Design consultant
roads for full/partial closure where potential impacts identified;	
Identification of poor and vulnerable APs	
Conducting focus group	Design consultant
discussions/meetings/consultations/workshops during DMS survey	
Computation of entitlements	Design consultant ; PMSC; PMU; PIU
Categorization of APs for finalizing entitlements	Design consultant ; PMSC; PMU; PIU
Finalizing entitlements and rehabilitation packages for all APs	Design consultant ; PMSC; PMU; PIU
Disclosure of proposed project, social/environmental impacts,	Design consultant ; PMU; PIU; ICCDC; PMSC
proposed entitlements/mitigation measures in local languages	
Disclosure of grievance redress mechanism/process	PMU; PIU; ICCDC; PMSC
Disclosure of final entitlements and rehabilitation packages	Design Consultant; PMU; PIU; PMSC
Delivery of entitlements/award of checks	PMU; PIU; PMSC;
Implementation of mitigation and rehabilitation measures	PMU; PMSC; contractor
Consultations with APs during rehabilitation activities	PMSC; PIU; contractor
Grievance redressal	PMU; PIU; grievance redressal committee;
	PMSC; contractor
Internal monitoring	PMU; PMSC

<sup>a</sup> Detailed measurement survey to be carried out during detailed design, to record and quantify resettlement impacts and entitled persons with precision. Appendix 6 provides a sample template for inventory of losses during DMS surveys.

# A. Capacity Building

63. The PMSC resettlement specialist will be responsible for development of a training program based on a capacity assessment of target participants (PMU, PIU staff, ICCDC community mobilizers, contractors) and for implementation of the training program to build capabilities on resettlement policy, planning, mitigation measures, and safeguards. These will be conducted by the PMSC RS with external resources as required. Typical modules will be (i) sensitization to social safeguards, gender, and vulnerability issues, (ii) introduction to social safeguards policy, planning, and implementation issues, monitoring methods, and tools; (iii) review of RP; and (iv) monitoring and reporting on RP implementation.

64. PMU and PMSC will also organize an induction course for the training of contractors, preparing them on RP preparation, implementation (including ADB policy), and social safeguard monitoring requirements related to mitigation measures. The suggested outline of the training program is presented in Table 7.

Description	Contents	Schedule	Participants			
Program 1 Orientation workshop	Module 1 – Orientation ADB Safeguard Policy Statement Government of Bangladesh policy	1 day	LGED and DPHE officials involved in project implementation			
	Module 2 – Social/Environmental Assessment and Resettlement Planning/IEE Process ADB policy and process, identification of impacts and mitigation measures, RP/IEE preparation, implementation, and monitoring requirements. Incorporation of safeguards into project design and contracts		PMU, PIUs			
<b>Program 2</b> Workshop for contractors and supervisory staff	IR/environmental issues during construction Implementation of RP/IEE Monitoring of RP/IEE implementation Reporting requirements	1 day	PIUs ICCDC community mobilizers Contractors			
<b>Program 3</b> Experiences and best practices sharing	Experiences on RP/IEE implementation – issues and challenges - Best practices followed	1 day on a regular period to be determined by PMU and PMSC	PMU PIUs PMSC ICCDC Contractors DOE representatives			

Table 7: Indicative Capacity Building and Training Program

Note: The above sessions will cover both environmental and social safeguards. Costs are included in PMSC costs.

# XI. IMPLEMENTATION SCHEDULE

65. The subproject is to be implemented over a period of 6 years. The detailed design stage is expected to commence in 2013, and the construction period will cover 24 months. The RP implementation schedule is shown in Figure 5.

# Figure 5: Implementation Schedule

	2014	Ŭ	•	<u></u>									2015	2016
	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12		
Establish PMU and PIU, including safeguard														
officer														
Mobilize design consultant with safeguard														
personnel														
RP updating														
Conduct detailed measurement														
surveys/business surveys**														
Identification of vulnerable APs														
Update draft RP to reflect DMS/business														
survey														
Consultations and disclosure														
Review and approval (PMU, ADB, BMGF)														
Mobilize PMSC with safeguards personnel														
Mobilize ICCDC with community mobilizers														
Training of PMU/PIU safeguard personnel and														
ICCDC community mobilizers														
Issuance of ID cards to affected persons														
Issuance of notice to APs, as required														
Compensation and relocation prior to start of														
construction and assistance as required,														
including to vulnerable APs*														
Start of civil works														
Internal monitoring, including surveys of APs														
on entitlements, satisfaction surveys														
Repair/reconstruction of affected facilities,													Immediate	
structures, connections, utilities if any													ordination with other	
													departmer	ts, as required

#### XII. MONITORING AND REPORTING

66. RP implementation will be closely monitored to provide the PMU with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. Monitoring will be undertaken by the PMSC and PMU. Monitoring will involve (i) administrative monitoring to ensure that implementation is on schedule and problems are dealt with in a timely manner; (ii) socioeconomic monitoring during and after any resettlement impact utilizing baseline information established through the detailed measurement survey of APs undertaken during project sub-preparation; and (iii) overall monitoring. Monthly progress reports will be prepared by PMSC, reporting status of RP implementation. The EA will submit semi-annual monitoring reports to ADB and BMGF for review and post all safeguard monitoring reports on ADB's and BMGF's websites. A sample monitoring template is given in Appendix 7.

# APPENDIX 1: PROPOSED SUBPROJECT COMPONENTS IN GALACHIPA AND THEIR INVOLUNTARY RESETTLEMENT IMPACTS STATUS

	Name of Road, Ward No.	Length (m)	IR Impacts Status
1	College Road, Wards No. 8–9 Need to add link road to cyclone shelter site, 500 m	1,640	No permanent IR impacts anticipated. Adequate road RoW available.
2	Wapda Road (damaged parts), Wards No. 1,2,3, 4	1,500	No permanent IR impacts anticipated.
3	Banani Road with connecting Khalifa Road. Ward No. 9.	1,210	One temporary structure (shop) to be shifted inwards; space available. Income loss of 1 day anticipated. Trees ( <i>chambul</i> =8, mahogany=20) likely to be cut.
4	Santi Bagh Road, Ward No. 3	610	Adequate road RoW available. Affected trees: raintree=2; coconut tree=1 Rafiqul Islam, councilor, and his family members own most of the land along the road. His relative, Kalam Mirdha, expressed willingness on behalf of all family members to provide a strip of land that may be required for the road to be widened; they are aware that <i>pourashava</i> owns 2.5 feet along road shoulders.
5	Sadar Road, Wards No. 4–7.	840	No permanent IR impacts anticipated, as same road width proposed. Temporary impacts during construction anticipated.
6	Feeder road, Ward No. 7. RP	695	No permanent impacts anticipated, as road RoW adequate to accommodate 3.5-m width. (Initial width proposed was 4 m, which was reduced during fact-finding mission site visits to 3.5 m.)
7	Samudabad Road, Wards No 6–8. RP	500	Present width= 3 m; proposed width=4.5 m (14.3 feet). Several trees (including mahogany=9, areca nut=4, coconut=3), boundary walls of plots (3), and semi- <i>pucca</i> shops (3, including tea shops, small grocers, etc.) are likely to require partial demolition of front wall and staircase/approach to <i>pucca</i> shops (4 shops). All shopkeepers and residents participating in FGDs expressed need for improved road and willingness to cooperate. ULB proposes to construct a drain on the eastern side, hence road will need to be constructed on western side.
	Total =	6,995	

#### Table A1.1: Roads

# Table A1.2: Cyclone Shelters

SI. No.	Name, Location, Ward No.	Land Ownership	Present Condition	IR Impacts Status
1	Furfura Sharif Quranul Talimul Madrassa Ward No. 2	Madrassa land (semi- government)	Vacant land	No permanent IR impacts anticipated. NOC and consent for public access during disaster required.
2	Galachipa Degree College compound. Ward No. 9. Need to add approach road	College Authority (semi- government)	Damaged tin shed.	Existing abandoned wood and tin structure (classrooms) proposed to be replaced. NOC required from college authorities.
3	Beside Sarshina Khanka and Hafezia Madrasa in Ward No. 3.	<i>Madrassa</i> Authority (semi- government)	Vacant land	Vacant land. No permanent IR impacts anticipated. NOC and consent for public access during disaster required.

# Table A1.3: Solid Waste Management

Solid Waste Management - Galachipa Pourashava

Equipment, Name	Quantity (No.)	Stage	IR Impacts Status
i) Ricksha-van.	5		No IR impacts anticipated, as only equipment procurement
ii) Pushcart /hand trolley	10		proposed

SL No	Drain/ Str.ID	Ward No.	Existing	Existing Condition Proposed Intervention						IR Impacts Status
	No.		Location and length	Section and structure type	Existing condition	Section	Proposed structure type	Length (m)	Scope of works / remarks	
01	PD04	Ward s No.1, 2,3,4, 7,8	Thana Morh to Textile School, L=2484.8 m 600 m intermittent encroachment, 40 ft where there is encroachment, 60 ft where no encroachment.	T=18.3m B=6.1m, D=1.52m, earthen canal	Silted up, encroached by settlements	T=18.3m, B=4.57m, D=4.57m	Earthen canal with CC block	2484.8	Re- excavation With CC block lining	Partially affected structures (rooms)=14 (including a generator house belonging to <i>pourashava</i> , office room, store room, and rooms in residential structures) Partially affected structures (kitchens)=109 Partially affected structures (toilets)=123 Fully affected structures (shops)=2 temporary buildings, of which 1 is a restaurant and 1 is a small grocery shop. Nine employees in affected commercial establishments will face temporary loss of income for a period of 30 days. Pipeline connected to 1 deep tubewell located on drain RoW to be provided. Trees: coconut=36, mahogany=20
02	NPD0 2	Ward s No. 8,7,6	Sub-Registrar Office to Kabikha Rd. drain			B=1.52m, D=1.83m.	RCC open U-drain	1,367		1 boundary wall affected Semi- <i>pucca</i> shops partially affected=3 Semi- <i>pucca</i> house partially affected=1 Trees (mahogany)=4
03	NPD0 3	Ward No. 8	Registrar Office Morh (roundabout)			1.52 m x 1.83 m	culvert	40	Connect NP02 to Galachipa Khal	Temporary impacts on traffic/access during construction
04	NPD0 4	Ward s No. 5,6,7	Sohrab Mia House to Cinema Hall Morh, L=351 m	No drain		1.52 m x 1.83 m	U-drain	351		No permanent IR impacts anticipated
05	NPD0 5	Ward s No. 5,6	Cinema Hall Morh to Asad Manjil Lane, L=524 m	Do		1.52 m x 1.83 m	RCC U- drain covered	523		Temporary impacts during construction

# Table A1.4: Drainage and Flood Control

SL No	Drain/ Str.ID	ID No.	Existing	g Condition			Proposed In	itervention	1	IR Impacts Status
No	No.		Location and length	Section and structure type	Existing condition	Section	Proposed structure type	Length (m)	Scope of works / remarks	
							with slab			
06	NSD0 1	Ward s No. 4,7,9	Thana Morh to Textile School, L=2484 m	Do		0.915m x 1.22 m	RCC U- drain covered by slab	2283		Roadside drain; nine temporary shops to be shifted inward
								293		No permanent IR impacts anticipated
07	NSD1 4	Ward s No. 8,9	Dr. Alamin house to Jasim house canal			0.915m x 1.22 m	RCC U- drain covered			
08	NSD1 5	Ward No. 3	Delwar Matbar house to canal via Chunnu Molla house			0.915m x 1.22 m	RCC U- drain covered	168		No permanent IR impacts anticipated
09	NPD0 1	Ward s No. 4,5,6	Thana Complex to Puran Piadabari			B=2.44m, D=1.52m	RCC open U-drain	1460	Connect the existing and proposed sluice gates on country side	Near embankment; no permanent IR impacts anticipated
10	NSD0 3	Ward No. 5	Muktijhoddha Parshad Morh to WAPEDA Drain, L=250 m	Do		0.915m x 1.22 m	Do	250		Four shops (temporary structures) partially affected. Maximum profit per day=Tk. 600
11	NSD0 4	Ward s No. 5,6	Mustafa Enterprise Morh to WAPDA Main Drain, L=274.4 m	Do		0.915m x 1.22 m	Do	274		<i>Kutcha</i> boundary walls (11 properties) need to be shifted. People want drain to be improved and are willing to shift the same. No permanent IR impacts anticipated.
12	NSD1 0	Ward No. 7	Samir Pal house to Sohrab Mia canal	Do		0.915 m x1.83m	Do	366		Temporary impacts during construction
13	NSD1 3	Ward No. 2	Veterinarian Hospital to Galachipa canal via football ground, L=183m		Water congestion	0.915m x 1.52 m	RCC covered U-drain	183		Temporary impacts during construction
18	PD02	Ward No. 6	Arambag and heliport Khal	T=12.2m B=6.1m	Earthen canal silted	T=12.2m B=6.1m	Earthen canal	305	Earthen canal re-	Wide canal without encroachment in outskirts of pourashava. No permanent IR impacts

SL No	Drain/ Str.ID	Ward No.	Existing	g Condition			Proposed In	tervention		IR Impacts Status
	No.		Location and length	Section and structure type	Existing condition	Section	Proposed structure type	Length (m)	Scope of works / remarks	
			L=305m	D=1.52m	up	D=2.13m			excavation	anticipated.

# Table A1.5: Water Supply

SI. No.	Items	Unit	Rate (Lac Tk.)	Qty	IR Impacts Stat us
1.0	Installation of production tube wells: • Capacity = 100 m <sup>3</sup> /h • Well size = 150x350 mm • Drilling depth = 350 m • Upper well casing = 35 m • Lower well casing = 250 m • Screen length = 35 m • Column pipe diameter = 125 mm • Column pipe length = 30 m • Pump = submersible	No.	100.00	2	Land belongs to Galchipa Degree College; vacant land available for PTWs. FGD with college authority reveals willingness to provide land. Semi-government institution; NOC required.
2.0	Construction of overhead tank (OHT): • Capacity = 500 m <sup>3</sup> • Height = 25 m	No.	220.00	1	Proposed at Galachipa Degree College; vacant land available for OHT. FGD with college authority reveals willingness to provide land. Semi-government institution; NOC required.
3.0	Installation of water transmission and distribution pipelines				Temporary impacts during construction; income losses for vendors for maximum 7 days. <i>Haat/</i> market days to be avoided during construction to minimize loss. On other days, temporary income losses for 34 hawkers and vendors anticipated, of which 12 are mobile hawkers and the remaining have temporary, moveable structures. OHT and PTW are in the same college compound so transmission line has no IR impact.

SI. No.	Items	Unit	Rate	Qty	IR Impacts Stat us
0.4			(Lac Tk.)	17.00	
3.1 3.2	100 mm diameter	Km	12.00 16.00	17.00	
3.2 3.3	150 mm diameter	Km Km	25.00	6.00	
3.3 <b>4.0</b>	200 mm diameter			2.00	Temperany imposts during
5.0	Replacement of existing 50-mm distribution pipelines by 100-mm pipes	km	12.00	4.00	Temporary impacts during construction; disruptions in water supply; potential damage to house connections etc. Income losses to 25 vendors for maximum of 7 days, of which 15 are mobile vendors and the remaining have temporary, moveable structures.
5.0	Laying of service connections, including water meter chambers				Temporary impacts (access disruptions) possible during construction. No IR impacts anticipated.
5.1	13-mm connection	Nos.	0.06	2,100	
5.2	20-mm connection	Nos.	0.065	360	
5.3	25-mm connection	Nos.	0.07	30	
5.4	50-mm connection	Nos.	0.075	10	
6.0	Reconnection of existing service connections with 50-mm pipelines	Nos.			Temporary impacts (access disruptions) during construction to be mitigated by contractor
6.1	13-mm connection	Nos.	0.06	570	
6.2	20-mm connection	Nos.	0.065	30	
7.0	Procurement and installation of water meters in service connections				No IR Impacts anticipated
7.1	13 mm	Nos.	0.03	2,100	
7.2	20 mm	Nos.	0.035	360	
7.3	25 mm	Nos.	0.04	30	
7.4	50 mm	Nos.	0.05	10	
8.0	Procurement and installation of bulk water meters				
8.1	150-mm diameter	Nos.	0.40	4	
9.0	Mini water testing laboratory	LS	0.50	1	No IR impacts anticipated; equipment procurement proposed
10.0	Logistics				No IR impacts anticipated; equipment procurement proposed
10.1	Pick-up	No.	50.00	1	
10.2	Motorcycle	No.	1.00	2	
10.3	Computers, software etc.	LS		1	
10.4	Generator foreExisting and proposed water supply system	LS		2	

SI No	Items	Unit	Quantity	IR Impacts Status
1.0			Ī	·
1.1	Galacipa Chou Rashta, Ward No. 8 shifted to	No.	1	Semi-government institution. Vacant land available. NOC required from
	Udayan Madhyamik Vidyalaya			school authorities
1.2	Opp Lipi Tokij Mor, Ward No. 5	No.	1	Government land; NOC required from upazila parishad. Compound wall
				of government land will need to be demolished.
1.3	Dhaka Launch Ghat, Ward No. 1	No.	1	Khas land, presently vacant. NOC required from DC.
1.4	Ferry Ghat, Ward No. 4	No.	1	DC land, presently vacant. NOC required from DC.
1.5	Galacipa Girls High School, Ward No. 4	No.	1	Semi-government institution. Toilets required for teachers (M/F) adjacent
				to library (on columns) and students on ground floor. Preferable location:
				adjacent to existing toilet. Wall/corridor required for privacy for girls (as
				expressed during FGD).
2.0			_	
2.1	Ratandi Palli Unnayan Government Primary	No.	1	Government land. Toilets required at newly constructed cyclone shelter-
	School, Ward No. 9			cum- school building on both floors, for boys and girls. Tubewell will be
				required. Minimum of 2 toilets (M/F) + 1 tubewell on each floor.
2.2	Galacipa Degree College, Ward No. 9	No.	1	Existing toilet in disrepair to be replaced. Few toilets available for use by
				students/authorities during construction period.
2.3	Ratandi Shishu Sadan Hafizia Madrasa	No.	1	Madrassa land. Proposed location is a vacant piece of land on south side
	Ward No. 9			of existing tin shed. NOC required.
3.0				
3.1	Shantibagh Sluice Gate Basti, Ward No. 3	No.	4	Government land, no permanent IR impacts anticipated.
3.2	Ratanpur Sluice Gate Basti, Ward No. 6	No.	4	Government land, no permanent IR impacts anticipated.
3.3	Along main <i>khal</i> for APs	No.	4	Community toilets will be required at Shanti Bagh and Shyamoli Bagh
				(3+3 seats at each location)
4.0	Truck-mounted desludging equipment	No.	1	No IR impacts anticipated.
ч.v	Huck-mounted desidaging equipment	INU.		

#### Table A1.6: Sanitation (ADB-Financed Components)

# Table A1.7: Proposed Pilot Projects (Co-financed by BMGF)

S. No.		Location	Land ownership	IR impacts status
1	Septage management system for Galachipa Town	WAPDA Road	WAPDA land	2 temporary structures (houses) to be avoided by selecting land on northern side of WAPDA land
2	Public sanitation facility near Bailey Bridge	Bailey Bridge, opposite Galachipa Degree College	Zilla Parishad land	2 abandoned tin sheds affected. NOC required.
3	Wastewater management in housing settlement, 40 Barracks	Launch Ghat Road	Initially DC land, donated to <i>pourashava</i> to construct resettlement colony.	Hand-pump tubewell needs to shifted to a safe distance from proposed toilet.

# **APPENDIX 2: SUMMARY OF PUBLIC CONSULTATIONS**

SI.	Proposed Project	Date	Venue		of Particip		Key Safeguard Issues Discussed	Concerns Expressed Related	Suggestions From People/
No.	Facility/Alignment					Total		to Project	Willingness to Participate in Project
1	Cyclone shelter	20 June 2013	Galachipa Degree College	15	0	15	<ul> <li>Proposed site for cyclone shelter is an abandoned tin shed (earlier used as classroom) of the college in their same boundary.</li> <li>Being in the same compound, it should be ensured that the construction works do not hamper regular classes and safely of the people working in compound (especially college students).</li> </ul>	<ul> <li>Participants expressed that the proposed shelter should be usable both as college classroom and cyclone shelter.</li> <li>According to them, proposed building should be maintained by the college authority.</li> </ul>	<ul> <li>Building should be four-storied.</li> <li>Lighting/solar power should be provided;</li> <li>Water supply facilities required on each floor (hand tubewell facilities may be provided)</li> </ul>
2	Cyclone shelter	20 June 2013	Shania Denia Madrasa Complex, Galachipa	15	0	15	<ul> <li>Vacant land owned by madrassa will be provided.</li> <li>Inconvenience to students during construction to be avoided through proper planning by contractor</li> </ul>	<ul> <li>Building is to be madrassa classroom-cum-cyclone shelter.</li> </ul>	<ul> <li>Maintenance by madrassa authority is possible.</li> </ul>
3	Cyclone shelter	20 June 2013	40 Barracks Pukur Par, Galachipa	11	14	25	<ul> <li>Vacant government land (DC land) for which <i>pourashava</i> has received clearance to construct resettlement colony or any other structure for the welfare of the people, adjacent to the pond and near the river</li> <li>Hand-pump tubewell needs to shifted to a safe distance from the proposed toilet location.</li> </ul>	<ul> <li>Since there is no school there, participants expressed that the proposed shelter should be a school-cum- cyclone shelter.</li> </ul>	<ul> <li>Proper facilities should be provided at the shelter.</li> <li>The building should be maintained by the <i>pourashava</i> authority/ school authority, the low income community would not be able to contribute.</li> </ul>
4	Water overhead tank and production tubewell	20 June 2013	Galachipa Degree College	15	0	15	<ul> <li>Vacant land within the compound</li> <li>Safety measures to be followed during construction period</li> </ul>	<ul> <li>College authority will allow use of their land.</li> <li>This infrastructure should be maintained by <i>pourashava</i>.</li> </ul>	<ul> <li>Assist and cooperate the construction team in taking safety measures during overhead tank construction.</li> </ul>
5	Community toilet	21 June 2013	Shantibag, Galachipa	11	7	18	<ul> <li>Government free land</li> <li>No resettlement or safeguard issue</li> </ul>	<ul> <li>Local people would like to cooperate in contracting the community toilet as they badly need such facilities.</li> <li>According to them, proposed community toilet should be maintained by <i>pourashava</i>.</li> </ul>	<ul> <li>Water supply/tubewell, lighting/solar power, separate arrangements for male and female should be ensured.</li> </ul>

SI.	Proposed Project	Date	Venue	No. d	of Particip	oants	Key Safeguard Issues Discussed	Concerns Expressed Related	Suggestions From People/
No.	Facility/Alignment			Male	Female	Total		to Project	Willingness to Participate in Project
6	Public toilet	21 June 2013	Al Aksa Jame Mosque near Poshu Hospital, Galachipa	14	1	15	<ul> <li>Vacant government land in front of the mosque, at the side of road and bridge; (mosque is also built socially on government free land)</li> <li>No resettlement or safeguard issue</li> </ul>	<ul> <li>This project should be maintained by mosque committee.</li> </ul>	<ul> <li>Separate arrangements for men and women should be ensured;</li> <li>Separate <i>oju khana</i> (prayer room) for men and women should be part of the complex</li> <li>Separate entrance for men and women should be ensured.</li> </ul>
7	Public toilet	21 June 2013	Lipi Tokij Cinema Hall, Galachipa	9	0	9	<ul> <li>Proposed site's land is private land. Proprietor of Lipi Talkies Cinema Hall is the owner of the land. Value of the proposed land is high due to its location (very busy place).</li> </ul>	<ul> <li>Hall owner might not give the land for setting public toilet.</li> <li>Participants expressed that the PT should be constructed inside Upazilla Parishad Complex, which would be adjacent to this proposed place. Vacant government land available.</li> <li>People badly need the facility at the location.</li> </ul>	<ul> <li>The public toilet should be maintained by <i>pourashava</i>.</li> <li>Should have water supply/tube well, lighting/solar power, and separate facilities for men and women.</li> <li>Decision taken to shift the site to <i>upazilla parishad</i> land opposite Lipi Talkies. NOC required for the new location.</li> </ul>
8	Public toilet	21 June 2013	Chourasta, Galachipa	9	0	9	<ul> <li>Government land</li> <li>No resettlement or safeguard issue</li> </ul>	<ul> <li>This public toilet should be maintained by <i>pourashava</i>.</li> </ul>	<ul> <li>Toilet should charge for use; people willing to pay Tk 2 per use. Toilets with separate access for men and women required</li> </ul>
9	Public toilet	21 June 2013	Launch Ghat, Galachipa	8	2	10	<ul> <li>Government free land.</li> <li>No resettlement or safeguard issue.</li> </ul>	<ul> <li>This project should be maintained by <i>pourashava</i>.</li> </ul>	<ul> <li>Separate entrance for men and women required</li> </ul>
10	College toilet	20 June 2013	Galachipa Degree College	15	0	15	<ul> <li>Vacant land owned by college, no resettlement issues</li> </ul>	0	<ul> <li>Separate toilets for men and women with covered corridor access for women</li> <li>Proposed toilet should be maintained by the college authority.</li> </ul>
11	Septage management	31 September 2013	Proposed site near WAPDA Road	0	6	6	<ul> <li>Two non-titleholders reside on one side of the large land parcel (fisherman and daily laborer).</li> <li>Pourashava engineers indicated that it would be possible to avoid</li> </ul>	<ul> <li>No water supply sources at the site.</li> </ul>	<ul> <li>People did not appear to understand the implications of living near a septage management site. Awareness on potential</li> </ul>

SI.	Proposed Project	Date	Venue	No. of Participants			Key Safeguard Issues Discussed	Concerns Expressed Related	Suggestions From People/
No.	Facility/Alignment			Male	Female	Total		to Project	Willingness to Participate in Project
							resettlement by constructing the facility on the other side.		hazards needs to be generated.
12	Public sanitation facility at Bailey Bridge	31 September 2013	Near Bailey Bridge	4	5	9	<ul> <li>People presently use the site as an open urinal, in the absence of any facility.</li> <li>Two abandoned tin sheds constructed by Galachipa Degree College many years ago will need to be demolished.</li> </ul>	<ul> <li>None; felt need for the project expressed</li> </ul>	-
				145	38	183	0		

# APPENDIX 3: DRAFT PROJECT INFORMATION DISCLOSURE LEAFLET

# A. Background

1. The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities) incorporating climate change resilience measures. The project consists of four components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened governance and institutional capacity; (iii) enhanced public awareness, behavior change, and community-based climate adaptation; and (iv) project management support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

# B. Subproject Description

2. Subproject components proposed in Galachipa for building urban infrastructure under Stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Galachipa include (i) 6.99 km of road improvement; (ii) 3 cyclone shelters; (iii) equipment procurement for solid waste management; (iv) 10.35 km of drainage and flood control interventions; (v) 2 production tubewells and 1 overhead tank for water supply; (vi) 29 km of new water transmission and distribution lines; (vii) replacement of 4 km of old water supply lines; (viii) service connections and water meters, bulk water meters, water testing laboratory equipment, etc.; and (ix) 5 public toilets, 3 school toilets, and 2 community toilets, under ADB funding. Sanitation components include three pilot projects, including a septage management system for the town, public sanitation facilities and wastewater management facility near Bailey Bridge, and toilets and wastewater management facility at 40 Barracks, a low-income settlement, co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for solid waste management and sanitation and procurement of water meters, water testing laboratory equipment, and logistics equipment for water supply, all proposals are for civil works components.

### C. Resettlement Plan: Policy and Principles

3. A resettlement plan (RP) has been prepared for Galachipa, based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance 1982 and its subsequent amendments in 1993 and 1994 (ARIPO), and ADB's Safeguard Policy Statement (SPS), 2009.

### D. Involuntary Resettlement impact

4. No major IR impacts are envisaged under the proposed project components of CTEIP in Galachipa. The scope of land acquisition and resettlement is identified based on field visits to

each site and/or alignment. No private land acquisition is required in Galachipa.<sup>1</sup> A total of 185 structures are likely to be partially affected and 6 structures fully affected, of which 4 are abandoned structures. Two businesses (9 APs) will require relocation.

# E. Entitlement

5. In accordance with the entitlement matrix suggested for the project, all displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets, scope of the impacts, including socioeconomic vulnerability of the displaced persons, and measures to support livelihood restoration if livelihood impacts are envisaged. The displaced persons will be entitled to: (i) compensation for loss of land at the replacement value; (ii) compensation for loss of structures (residential/commercial) and other immovable assets at their replacement value (without counting the depreciation value); (iii) compensation for loss of business/wage income; (iv) assistance for shifting structure: rebuilding and/or of (v) restoration of communityresources/facilities; and (vi) livelihood/ transitional cash assistance for 6 months for all physically displaced persons at official minimum wage of the appropriate AP's occupation for each head of the affected family. A budgetary provision of US\$ 85,472 for RP implementation is made.

6. The eligible displaced persons (DP) for compensation and/or assistance for this project are (I) title owners who will lose land partially or totally; (ii) owners of affected houses, shops, sheds, or other types of structures for residential or commercial purposes regardless of their title to the land; (iii) owners of affected trees, crops, and fish ponds affected by the land acquisition, regardless of their titles to the land; (iv) any DPs who will lose livelihood income, permanently or temporarily, from any income generating activity affected by the project; (v) DPs who will loss access to land or communal facility; (vi) any formal and informal lessee to land, shelters, shops, sharecroppers, shareholders, renters, etc. who will lose their access to land or shops/shelters due to acquisition of such assets by the project; and (vii) vulnerable DPs as defined by ADB safeguard policy. The people who have legal title to the affected properties will be compensated in two steps. Initially, they will receive compensation according to the government policy (ARIPO) from DC office based on their legal documents. In the next step, they will receive additional compensation from LGED/pourashava.

# F. Institutional Arrangement

7. The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. The Local Government Engineering Department (LGED) is the lead executing agency (EA), and the Department of Public Health Engineering (DPHE) is the co-executing agency.<sup>2</sup> LGED is responsible for providing support and guidance to *pourashavas* concerning performance criteria and *pourashava* development planning. Implementation activities will be overseen by a separate project management unit (PMU). The participating *pourashavas* are the implementing agencies (IA), with a project implementation unit (PIU) within the *pourashava* structure. Local LGED and DPHE offices will be involved in the functioning of the PIUs to provide technical support.

<sup>&</sup>lt;sup>1</sup> Government land belonging to different departments and semi-government institutional lands are identified for different facilities proposed, from which clearances and no-objection certificates are required, to be attached to the RP.

<sup>&</sup>lt;sup>2</sup> LGED is responsible for (i) roads, (ii) bridges, (iii) solid waste management, (iv) cyclone shelters, and (v) drainage and flood control. DPHE is responsible for (i) water supply and (ii) sanitation.

Consultant teams<sup>3</sup> are responsible for (i) detailed engineering design, contract documents preparation, and safeguards facilitation; (ii) project management and administration support; (iii) assistance in supervising construction; (iii) strengthening of local governance, conducting studies/surveys on flood inundation and climate change impacts, and facilitating disaster risk management capacity building and community level adaptation through locally managed climate resilience funds; and (iv) community-based climate adaptation and disaster preparedness, awareness raising on behavioral change in water, sanitation, and hygiene (WASH) activities, and facilitating resettlement procedures.

#### G. Grievance Redress Mechanism (GRM)

8. To resolve all project-related grievances and complaints a common social and environmental grievance redress mechanism will be in place. Common and simple grievances will be sorted out at project site level by the contractor's resettlement supervisor, supervision staff of PIU, within 7 days, with the involvement of the ward level coordination committee, as required. Any unresolved grievances will be forwarded to the town-level grievance redress committee (GRC), which will have affected persons and civil society/eminent citizens as members. Complaints and grievances not addressed by the GRC within 15 days will be sent to the PMU. Those remaining unresolved will be sent to the interministrial program steering committee (IPSC) to be resolved within 14 days. The project GRM notwithstanding, an aggrieved person shall have access to the country's legal system at any stage.

#### H. Contact Details

Organization	Name	Position	Address and Phone Numbers
PIU		Safeguard officer	
Contractor		Safeguard supervisor	
ICCDC		Community mobilizer	
PMU		Safeguard officer	
PMSC		Safeguard specialist	

<sup>&</sup>lt;sup>3</sup> Consultant teams are composed of project detailed design consultants, project management and supervision consultants (PMSC), and institutional capacity and community development consultants (ICCDC)

#### APPENDIX 4: SAMPLE GRIEVANCE REDRESS FORM

(To be available in Bangla and English)

The \_\_\_\_\_Project welcomes complaints, suggestions, queries, and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing \*(CONFIDENTIAL)\* above your name. Thank you.

Date		Place of registrat	tion				
Contact information	/personal details						
Name			Gender		Male <sup>-</sup> emale	Age	
Home address							
Place							
Phone no.							
E-mail							
Complaint/suggesti grievance below:	on/comment/questior	Please provide t	he details (w	ho, what	, where,	and how	/) of your
If included as attachr	nent/note/letter, please	tick here:					
How do you want us	s to reach you for feed	dback or update of	n your comme	ent/grieva	ance?		

#### FOR OFFICIAL USE ONLY

Registered by: (Name of official registering grievance)	
Mode of communication:	
Note/letter	
E-mail	
Verbal/telephonic	
Reviewed by: (Names/positions of officials reviewing grievanc	e)
Action taken:	
Whether action taken disclosed:	Yes
	No
Means of disclosure:	

#### APPENDIX 5: COMPARISON BETWEEN GOVERNMENT OF BANGLADESH LAWS AND ASIAN DEVELOPMENT BANK SAFEGUARD POLICY STATEMENT, 2009

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable	Gaps Between ARIPO and ADB's Policies and Action Taken
		Property Ordinance (ARIPO) of 1982	to Bridge the Gap
1	Involuntary resettlement should be avoided wherever possible.	Not defined in the ARIPO	Like with other donor-funded projects in Bangladesh, the approach of avoiding involuntary resettlement has already been taken care of while preparing this project. This will be further practiced during design and implementation.
2	Minimize involuntary resettlement by exploring project and design alternatives.	Not so clearly defined in the ARIPO Sections 3 and 18 exempt the acquisition of property used by the public for religious worship, public or educational institutions, graveyards, and cremation grounds.	The resettlement plan clearly defines the procedures on how to minimize the involuntary resettlement through proper alternate engineering design and adequate consultation with stakeholders.
3	Conducting census of displaced persons and resettlement planning.	The ARIPO spells out that upon approval of the request for land by the office of the deputy commissioner, its own staff will conduct the physical inventory of assets and properties found on the land. The inventory form consists of the name of person, area of land, the list of assets affected, and the materials used in the construction of the house. The cut-off date is the date of publication of notice that land is subject to acquisition, and that any alteration or improvement thereon will not be considered for compensation.	The ARIPO does not define the census survey. It only reflects the inventory of losses (IOL), which is more in physical terms and only includes the names of the owners, etc. The ADB policy spells out a detailed census through household surveys of displaced persons in order to assess the vulnerability and other entitlements. This RP has been prepared based on the data collected through conducting a census, a socioeconomic survey for the displaced persons, and an inventory of losses.
4	Carry out meaningful consultation with displaced persons and ensure their participation in planning, implementation, and monitoring of resettlement program.	Section 3 of the ordinance provides that whenever it appears to the deputy commissioner that any property is needed or is likely to be needed for any public purpose or in the public interest, he will publish a notice at convenient places on or near the property in the prescribed form and manner, stating that the property is proposed for acquisition.	The ARIPO does not directly meet ADB's requirements. This section of the ordinance establishes an indirect form of public consultation. However, it does not provide for public meetings and project disclosure, so stakeholders are not informed about the purpose of land acquisition, its proposed use, or compensation, entitlements, or special assistance measures. The resettlement plan for the project has been prepared following a consultation process which involves all stakeholders (affected persons, government department/line agencies, local community, etc.), and the consultation will be a continuous process at all stages of the project development such as project formulation, feasibility study, design, implementation, and post-implementation, including the monitoring phase.
5	Establish grievance redress mechanism.	Section 4 allows the occupant of the land to raise objections in writing. These should be filed with the deputy commissioner within 15 days after the publication. The deputy commissioner will then hear the complaints and prepare a report and	The Section 4 provision is consistent with ADB's grievance redress requirements. The resettlement plan has a special provision for grievance procedures, which includes formation of a grievance redress committee, appointment of an arbitrator, and publication of the notice of hearings and the scope of proceedings.

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
		record of proceedings within 30 days following expiry of the 15-day period given to affected persons to file their objections.	
6	Improve or at least restore the livelihoods of all displaced persons.	The ARIPO does not address the issues related to income loss, livelihood, or loss of the non- titleholders. This only deals with the compensation for loss of land, structures, buildings, crops and trees, etc. for the legal titleholders.	The resettlement plan for this project keeps the provision for a census survey that will have the data on the loss of income and livelihood, and the same will be compensated as per the entitlement matrix for both physically and economically affected persons.
7	Land-based resettlement strategy	The ARIPO does not address these issues.	The ARIPO does not meet the requirement of ADB. Though this option may be a difficult proposition, given the lack of government land and the difficulties associated with the acquisition of private lands, the resettlement plan proposes land-for-land compensation as its priority, if feasible. Attempt will be made to find alternate land for the loss of land, in case it is available and if it is feasible, looking at the concurrence of host community and land value.
8	All compensation should be based on the principle of replacement cost.	The ARIPO states that the deputy commissioner determines the amount of compensation by considering: (i) the market value of the property based on the average value during the 12 months preceding the publication of notice of acquisition; (ii) the damage to standing crops and trees; (iii) damage by severing such property from the other properties of the person occupying the land; (iv) adverse effects on other properties, immovable or movable, and/or earnings; and (v) the cost of change of place of residence or place of business. The deputy commissioner also awards a sum of 50% of the market value of the property to be acquired.	The ARIPO is largely consistent with ADB policy. However, there are differences in the valuation of land and prices of affected assets, where ADB prescribes the use of current market rates/replacement cost in the project area. The ordinance does not ensure replacement value or restoration of pre-project incomes of the affected persons. The resettlement plan addresses all these issues, and spells out a mechanism to fix the replacement cost by having an independent evaluator (committee) who will be responsible for deciding the replacement costs.
9	Provide relocation assistance to displaced persons.	No mention of relocation assistance to affected persons in ARIPO	The resettlement plan provides for the eligibility and entitlement for relocation of the affected persons, in the form of relocation assistance, which includes shifting allowances, right to salvage materials, and additional transitional assistance for the loss of business and employment.
10	Ensure that displaced persons without titles to land or any recognizable legal rights to land are eligible for resettlement assistance and	The ARIPO does not have this provision.	The ARIPO does not comply with ADB policy. This is a major drawback of the national law/policy compared to that of ADB. The ARIPO only takes into consideration the legal titleholders and ignores the non-titleholders. The resettlement plan ensures compensation and assistance to all affected persons, whether

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable	Gaps Between ARIPO and ADB's Policies and Action Taken
		Property Ordinance (ARIPO) of 1982	to Bridge the Gap
	compensation for loss of non- land assets.		physically displaced or economically displaced, irrespective of their legal status. The end of the census survey will be considered the cut-off date, and affected persons listed before the cut-off date will be eligible for assistance.
11	Disclose the resettlement plan, including documentation of the consultation, in an accessible place and a form and language understandable to affected persons and other stakeholders.	The ordinance only ensures the initial notification for the acquisition of a particular property.	The ARIPO does not comply with ADB's SPS-2009, as there is no mention of disclosure of resettlement plan. The SPS ensures that the resettlement plan, along with the necessary eligibility and entitlement, will be disclosed to the affected persons in the local language (Bangla) in the relevant project locations and concerned government offices, and the same resettlement plan will also be disclosed on the executing agency's website and on the website of ADB.
12	Conceive and execute involuntary resettlement as part of a development project or program. Include the full costs of resettlement in the presentation of project's costs and benefits.	related to other assistance and involuntary	The ARIPO partially meets the requirement of ADB, as it only deals with the cost pertaining to land acquisition. The resettlement plan provides eligibility to both titleholders and non-titleholders with compensation and various kinds of assistances as part of the resettlement packages, and the entire cost will be part of the project cost.
13	Pay compensation and provide other resettlement entitlements before physical or economic displacement.	The ARIPO has the provision that all the compensation will be paid prior to possession of the acquired land.	The ARIPO meets the requirement of ADB.
14	Monitor and assess resettlement outcomes, and their impacts on the standards of living of displaced persons.	This is not clearly defined in the ARIPO.	The ARIPO does not comply with ADB safeguard policies. The resettlement plan has a detailed provision for a monitoring system within the executing agency. The executing agency will be responsible for proper monitoring of resettlement plan implementation, and the monitoring will be verified by an external expert.

ADB = Asian Development Bank, ARIPO = Acquisition and Requisition of Immovable Property Ordinance 1982, IOL = inventory of losses, SPS = Safeguard Policy Statement.

# APPENDIX 6: SAMPLE FORM FOR INVENTORY OF LOSS SURVEYS

	Questionnaire no.:		
	Town: Name of the enumerator:		Date:
	Field supervisor:		Time:
1.0	GENERAL IDENTIFICATION:		
1.1	Name of road:	1.4	Address
1.2	Mouza/khatiar:	1.5	Survey no./ Dag no./ Plot no.:
1.3	Location/PIN CODE:	1.6	Owner/sharecropper/laborer/encroacher/other, specify
2.0 2.1 2.2 2.3 2.4	HOUSEHOLD IDENTIFICATION: Name of the head of the household: Name of the respondent: Relationship of the respondent with the head Type of loss Structure only Orchard/tree	La	he household: (Code) and only Land and structure ther assets
<ul><li><b>3.0</b></li><li>3.1</li><li>3.2</li><li>3.3</li></ul>	Vulnerability: (tick, multiple responses possibulation 1:BPL2.Disabled member/head3. Ind	iristian ble) ligenou	
3.4	Type of family: 1. Nuclear 2. Joint 3. Ex	tended	1
3.5 3.6	Present sources of Income:: Primary source of Income:		
<b>4.0</b> 4.1	Details of affected land Present use(s) of land		
4.2	Total area of land held at the location		(in acres/ha/other, please specify)
4.3	Annual income (total turnover) per unit (acre/l	ha) in 1	<sup>-</sup> k
4.4 and	Annual cost of operation of the total landhold operating cost including fertilizer, pesticide, wate		

# 4.5 **Details of sharecroppers on concerned landholding**

Sharecropper(s)	No.	Lease Amount Paid / xx Months or Years	For landowner: Whether sharecropper(s) can operate in remaining landholding/other property of landowner (Yes/No). If yes, where?	For landowner: Whether willing to return lease amount and compensate sharecropper for losses (Yes/No). If yes, how much?	For sharecropper: What losses will you incur when this land is acquired (Tk)? What do you think will be fair compensation (Tk)?

# 4.7 Details of workers employed on concerned landholding

Workers/labourers	No.	Wages paid (Tk./day or month, please specify)	Whether workers can be employed in remaining landholding/other property of landowner (Yes/No)
Permanent workers			
Migrant/seasonal workers			

#### 4.8 Are there any trees on the identified land? Yes/No

# 4.8.1 If yes, please specify species, number, use, and income from such trees

Tree species	No.	Use	Income (Tk.)

#### 4.8.2 Details of cultivation/plantation

Crop(s)	Production (specify unit, e.g kg/ tons/quintals)	Production for own use -1 /sale -2	If produced for sale, income (Tk. per (annum/season/other, specify)

4.9 Do you have the ownership papers for the affected land? Yes/No

4.9.1 If yes, please name the documents in support of your ownership\_\_\_\_\_

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4.10 What is the market value of land of similar quality in this area (Tk. per acre/ha/bigha/katha, specify)?\_

4.11 Is there any existing dispute over the affected land? Yes/No

4.12 What in your opinion is a viable land holding size for a similar use? (Specify unit)

#### 5.0 **Details of affected structure**

SI.	Details	Ma	terials Us	ed	Length in M	Breadth in M	Height	Value (Tk.)
No		Roof	Wall	Floor			in M	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	Room 1							
2	Room 2							
3	Room 3							
4	Room 4							
5	Room 5							
6	Room 6							
7	Room 7							
8	Room 8							
	Total of rooms							
9	Verandah							
10	Kitchen							
	Store							
11								
12	Toilet							
14	Cowshed							
15	Compound wall							
16	Others/specify							
17	Irrigation structures							
	Total Area							

#### Materials used (Col 3,4,5) 2. Mud

1. Tin/zinc sheets

5. RCC 9. Thatched 6. Stone 10. Timber 3. Brick masonry 7. Wood Shingles

11. Masonry

4. Stone masonry

8. Concrete

12. Stone/bricks

#### 6.0 Summary of affected structure

Use of structure	Type of Structure 1= pucca 2=semi-pucca 3=kucha	No. of storeys	No. of rooms	Size	Whether in use 1= In use 2=Vacant/ abandoned	General condition 1=good 2=bad 3=poor	Age of structure	Owne rship
Residential								
Commercial								
Residential-cum commercial								
Work shed /HH Industry								
Cattle shed								
Kiosks								
Irrigation structure								
Other								

**6.1** Do you have legal rights/documents of this affected structure? 1 - Yes2 – No

6.2 If yes, name the documents in support of your ownership \_\_\_\_\_

**6.3** Is there any tenant/worker in this affected structure? 1 - Yes 2 - No

6.4 If "Yes," number of tenants/workers: \_

6.5 Do the tenants'/workers' families live in the affected structure?<sup>1</sup>

6.6 What is the market value of this affected structure as on today's date?

6.7 How much house/holding tax are you paying? (Last tax paid) (FY) \_\_\_\_

# 7.0 RESETTLEMENT AND REHABILITATION OPTION

7.1 <u>What is your opinion (priority wise)</u> about resettlement and rehabilitation option?

	In Case of Structure Loss	Priority No		In Case of Land Loss	Priority No.
1.	Constructed structure		1.	Land for land	
2.	Land for structure		2.	Cash compensation	
3.	Cash compensation		3.	Assistance for allied activities	
4.	Others (specify)		4.	Others (specify)	

#### 8.0 DETAILS OF OTHER ASSETS:

#### 8.1 Do you possess any other assets elsewhere?

a) If "Yes," please give details

Land	Ac/Ha/ No.	Use (Sale/Consum ption/ Both	Income from the Asset (Tk.)	Approx. Replacement Cost/ Market value (Tk.)
Irrigated				
Non-irrigated				
Barren				
Orchards				
Trees				
Well				
Tube/bore well				
Any other				

#### 8.2 **Details of household assets**

a) Do you have following items in your house?

	Items	1-Yes, 2-No	Items	1-Yes, 2-No
	i) Television		vi) Washing machine	
	ii) Refrigerator		vii) Other, specify	
	iii) Computer			
	iv) Motorcycle/scooter			
	v) Car/jeep			
8.3	Do you receive any benefits from g	overnment (under s	ocial welfare programs, food security pro	grams, BPL benefits
	etc.)? 1. Yes	2. No		
	If yes, please specify program and b	enefit received		
8.4	Do you belong to any traditional triba	al community? 1. Ye	s 2. No	
	If yes, please specify			

<sup>1</sup> Note: If yes, enumerator to fill up questionnaire for 33% of affected households.

#### 9.0 HOUSEHOLD DETAILS

9.1 Male 9.2 Female 9.3 Adult	9.4 Children 9.5 Married 9.6 Unmarried
Widow/divorced Major occupation	Handicapped Total HH Income (P.A.) The second secon

SI. No.	Name of HH member	Relation to HH head @	Age	Sex	Marital Status	Education	Occ	upation	Income per Month/Year (in Tk.)	Whether PCH	Any Special Skill
							Main	Subsidiary	(		Possessed
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
1.											
2.											
3.											
4.											
5.											
6.											
7.											
8.											
9.											
10.											
11.											
12.											

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# 10.0. Income/employment details (supplementary information of table 9.0)

#### 10.1 Total monthly/yearly household Income:

Tk.....

#### 10.2 Expenditure details of household

SI. No	Head of Expenditure	Tk./Month
	Food	
	Clothing	
	Education	
	Health	
	Taxes (including land, property, income/sales)	
	Miscellaneous	
	Total	

10.3 Whether any member of household is unemployed? Yes/No

10.4 Would any member of household like to undergo skill training/enhancement/refresher course? Yes/No\_\_\_\_\_If yes, what type of training? (please specify)\_\_\_\_\_

11. Concerns/ suggestions of respondent

: .\_\_\_\_\_

#### **APPENDIX 7: SAMPLE MONITORING TEMPLATE**

1. A semi-annual monitoring report shall be prepared on resettlement plan implementation and submitted to ADB and BMGF by the PMU. It will include: (i) the list of APs, with compensation, if any, due to each: details of compensation paid with signed receipts annexed to the report; and socioeconomic status and satisfaction levels of APs with the RP implementation process, compensation, and mitigation measures; (ii) the list of vulnerable APs and additional compensation/special protection measures planned/implemented for them, as well as socioeconomic status and satisfaction levels of vulnerable APs with the RP implementation process, compensation, and mitigation measures; (iii) list of affected common facilities, plan to restore access, and/or actions taken to restore access to the same or facilities of equal quality elsewhere; (iv) list of roads for closure and actions planned/taken to minimize disturbance; (v) details of consultations held with APs (with number of participants by gender, issues raised, conclusion/agreement reached, and actions required/taken; (vi) details of grievances registered, redressed, outstanding complaints, and minutes of GRM meetings held; (vii) details of information disclosure and awareness generation activities, levels of awareness among target population, and behavior change, if any; and (viii) any other relevant information showing RP implementation progress. The following checklist may be used for overall monitoring of RP implementation.

S. N.	Resettlement Plan Activities	Completed Y/N	Remarks
A. Pre-	construction Activities and Resettlement Plan Activities		
1	Approval of final resettlement plan by ADB and BMGF prior to contract award		
2	Disclosure of final resettlement plan on ADB, BMGF, and EA websites		
3	Circulation of summary RP in the three local languages to all stakeholders		
A. Res	ettlement Plan Implementation		
1	Grievance redress committee and telephone hotlines established		
2	Entitlements and grievance redress procedure disclosed		
3	Finalization of list of APs, vulnerable APs, and compensation/assistance/allowances due		
4	Finalization of list of affected common facilities and roads for closure; mitigation measures proposed		
5	Affected persons received entitlements as per amounts and program specified in RP		
6	Payment of compensation, allowances, and assistance (no. of APs)		
7	Additional assistance for vulnerable households given (no. of vulnerable APs)		
8	Livelihood arrangements provided to vulnerable APs		
9	Reinstallation of affected common facilities		
10	Grievances		
	Number of grievances registered		
	Number of grievances redressed		
	Outstanding complaints		
	Disclosure of grievance redress statistics		
11	Consultation, participation, and disclosure as per plan		
C. Mon	itoring		
1	Survey on socioeconomic status of APs (including vulnerable APs) completed and compared with baseline survey results		
2	Survey on satisfaction levels of APs with RP implementation completed		
D.	Labor		
1	Implementation of all statutory provisions on labor like health, safety, welfare, sanitation, and working conditions by contractors		
2	Equal pay for equal work for men and women		

NOTE: Where applicable, the information provided in the table should be supported by detailed explanatory report, receipts, and other details.

November 2013

# BAN: Coastal Towns Environmental Infrastructure Project – Mathbaria Town

Prepared by the Local Government Engineering Department, Government of Bangladesh for the Asian Development Bank.

# CURRENCY EQUIVALENTS

(as of	f 9 Oc	tober 2013)
Currency Unit	=	Tk
Tk1.00	=	\$0.01
\$1.00	=	77.66

#### ABBREVIATIONS

AP-affected personCTEIP-Coastal Towns Environmental Infrastructure ProjectDOE-Department of EnvironmentDPHE-Department of Public Health EngineeringEMP-environmental management planFGD-focus group discussionGRC-grievance redressal committeeGRM-grievance redress mechanismIPSC-interministerial project steering committeeIR-involuntary resettlementILpcd-liters per capita per dayLGED-Local Government Engineering DepartmentNGO-nongovernmental organizationOHT-overhead tankPIU-project implementation unitPMU-project preparatory technical assistancePTW-production tubewellROW-right of wayRF-resettlement frameworkRP-resettlement planSPS-Safeguard Policy StatementToR-terms of referenceWAPDA-Water and Power Development Authority	DOE DPHE EMP FGD GRC GRM IPSC IR ILpcd LGED NGO OHT PIU PMU PPTA PTW ROW RF RP SPS ToR
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#### WEIGHTS AND MEASURES

km	_	kilometer
m²	—	square meter
mm	—	millimeter
m <sup>3</sup>	_	cubic meter

# **GLOSSARY OF BANGLADESHI TERMS**

crore	-	10 million (= 100 <i>lakh</i> )
ghat	—	landing station for boats, steps providing access to
		river/canal for bathing etc.
hartal	—	nationwide strike/demonstration called by opposition
		parties
khal	—	drainage ditch/canal
khas, khash	—	land/property belonging to government
kutcha	_	temporary structure e.g made of tin and wood

lakh, lac	—	100,000
madrassa	-	Islamic school / college
mohalla	_	community area
mouza	_	government-recognized land area
mouza map	-	cadastral map of mouza showing plots and their numbers
parshad	—	councilor
pourashava	—	municipality
pucca	—	good quality, well built, solid
thana	—	police station
upazila	—	subdistrict

#### NOTES{S}

In this report "\$" refers to US dollars. "TK" refers to Bangladesh Taka.

This resettlement plan is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

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#### EXECUTIVE SUMMARY

1. **Background.** The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of three components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened institutional capacity, governance, and awareness; and (iii) project management and administration support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

2. A project lending modality is used; the release of project funds to the *pourashavas* will be administered under a two-stage process known as a performance criteria mechanism, whereby the project *pourashavas* have to meet certain institutional capacity and governance criteria to receive funding. Infrastructure investments are therefore divided between Batch 1 and Batch 2 towns, with towns in each batch receiving funds under two stages (Stage I and Stage II). Batch 1 covers the *pourashavas* of Amtali, Galachipa, Mathbaria, and Pirojpur, while Batch 2 covers the *pourashavas* of Barguna, Daulat Khan, Kalapara, and Bhola. This resettlement plan (RP) is prepared for all subprojects proposed for the Batch 1 town of Mathbaria in Stage I of CTEIP.

3. **Subproject description.** Subproject components proposed in Mathbaria for building urban infrastructure under Stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Mathbaria include (i) 6.88 km of road improvement; (ii) 3 cyclone shelters; (iii) equipment procurement for solid waste management; (iv) 2.66 km of drainage and flood control interventions; (v) mprovements to and extension of the water supply system; and (vi) improved sanitation, including 2 public toilets, 2 community toilets, and equipment procurement financed by ADB, as well as 2 sanitation facilities co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for water supply, solid waste management, and sanitation, all proposals are for civil works components.

4. **Resettlement plan.** This resettlement plan (RP) is prepared for all subproject components proposed for Mathbaria *pourashava* in Batch 1 Stage I of CTEIP. This RP is prepared based on ADB's Safeguard Policy Statement 2009, and Government of Bangladesh laws. ADB, BMGF, and LGED will review and clear the updated RP after detailed design, prior to commencement of works.

5. **Scope of land acquisition and resettlement.** The components requiring land other than that owned by *pourashava* include: (i) private land acquisition for surface water treatment plant (SWTP) (10 acres/4.04 hectares) and septage treatment plant (1,500 m<sup>2</sup>/0.5 decimal), with the percentage of loss to each landowner to be confirmed by the final RP, to determine whether the loss is significant; (ii) community toilet complexes proposed on WAPDA/other government department land; and (iii) 2 public toilet complexes proposed on DC land/Zilla Parishad land, 1 on cooperative bank land, and 1 on religious institution land. For the two sanitation pilot projects other than septage management, DC land and a semi-government institutional land are

identified. For the bridge component, relocation of 1 household and 1 shop will be required; the area to which they can be relocated is identified 50-70 m away. For the drainage component, a temporary structure of a primary school (tin shed) needs to be shifted a few meters away; the school will benefit through provision of a cyclone shelter. Relocation will affect 7 persons: 2 BPL persons related to the affected business and 5 members of an affected household.

6. **Categorization.** The subproject is classified as category B in accordance with ADB's Safeguard Policy Statement (SPS). ADB's SPS covers both temporary and permanent impacts to both titled and non-titled persons, and includes both physical and economic displacement.

7. **Consultation and disclosure.** Goals and objectives of the project have been disclosed with the affected people and other stakeholders through a total 11 public consultations and focus group discussions in June to July 2013. The project cut-off date was established as 10 October 2013, during the formal disclosure of the RP.

8. **Institutional set-up.** The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. LGED will be the lead EA for the project, and DPHE will be a co-executing agency (for water supply and sanitation). A PMU will be established in LGED. The participating *pourashavas* will be the IAs, and will establish a PIU within the *pourashava* structure. Safeguard officers will be appointed in PMU and PIUs, and will be responsible to undertake day-to-day safeguard tasks and requirements, including implementation of the project's GRM. The safeguard officers will be supported by the resettlement specialists and experts from the detailed design consultant and project management and supervision consultant.

9. **Resettlement budget and financing plan.** The resettlement cost for the subproject in Mathbaria is estimated at US\$ 527,817 which will be met from counterpart (government) funds.

# I. PROJECT DESCRIPTION

### A. Introduction

1. The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project consists of three components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened institutional capacity, governance, and awareness; and (iii) project management and administration support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

2. A project lending modality is used; the release of project funds to the *pourashavas* will be administered under a two-stage process known as a performance criteria mechanism, whereby the project *pourashavas* have to meet certain institutional capacity and governance criteria to receive funding. Infrastructure investments are therefore divided between Batch 1 and Batch 2 towns, with towns in each batch receiving funds under two stages (Stage I and Stage II). Batch 1 covers the *pourashavas* of Amtali, Galachipa, Mathbaria, and Pirojpur, while Batch 2 covers the pourashavas of Barguna, Daulat Khan, Kalapara, and Bhola. This resettlement plan (RP) is prepared for all subprojects proposed for the Batch 1 town of Mathbaria in Stage I of CTEIP. The regional setting of Mathbaria is depicted in Figure 1.

3. ADB requires the consideration of social safeguard issues in all aspects of its operations, and the requirements for environmental assessment are described in ADB's Safeguard Policy Statement (SPS, 2009). This resettlement plan (RP) has been prepared in accordance with ADB SPS's requirements for IR category B projects.'

### B. Proposed Subproject Components

4. Subproject components proposed in Mathbaria for building urban infrastructure under Stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Mathbaria include (i) 8 km of road improvement; (ii) 1 cyclone shelter; (iii) equipment procurement for solid waste management; (iv) 10.8 km (7 stretches) of drainage and flood control interventions; (v) construction of a new water supply system; and (vi) improved sanitation, including 4 public toilets, 6 school toilets, 8 community toilets, and equipment procurement financed by ADB, as well as 3 sanitation pilot projects co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for water supply, solid waste management, and sanitation, all proposals are for civil works components.

5. Measures to avoid and minimize involuntary resettlement impacts include identification of government land (land belonging to the *pourashava* or other government department) and semi-government institutional land with no-objection certificates (NOC) from the concerned institutions for the proposed civil works. On the basis of the PPTA report, some anticipated impacts are permanent, due to land acquisition,<sup>1</sup> while others are temporary, e.g. impacts on hawkers and vendors and residents during laying of networks. Traffic management during

<sup>&</sup>lt;sup>1</sup> The final RP needs to confirm the percentage of loss to each landowner, to determine whether the loss is significant.

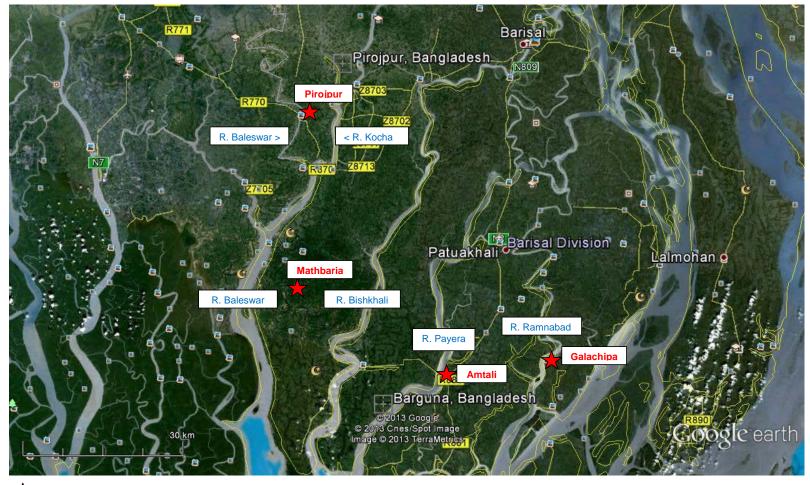
construction of roads, drains, and pipelines, and barriers to access posed during construction, shall be undertaken as per available guidelines and best practice. Timely information will be provided to the public about potential negative impacts and mitigation measures, including time taken to repair any damage to individual property and grievance redress procedures, etc., prior to start of project implementation. Provision of alternate arrangements for essential affected facilities must be made to ensure less inconvenience to the public during the period of construction.

# C. Objectives of Resettlement Plan

6. This resettlement plan (RP) is prepared for Stage I investments proposed in Mathbaria as part of the CTEIP. It addresses the IR impacts of the proposed project and is consistent with the resettlement framework and ADB's SPS 2009.

7. This RP has been prepared in accordance with ADB SPS requirements for IR category B projects and to meet the following objectives:

- (i) to describe the identified scope and extent of land acquisition and involuntary resettlement impacts as a result of identified project components, and to address them through appropriate recommendations and mitigation measures in the RP;
- to present the socioeconomic profile of the population in the project area, identify social impacts, including impacts on the poor and vulnerable, and the needs and priorities of different sections of the population, including women and the poor and vulnerable;
- (iii) to describe the likely economic impacts and identified livelihood risks of the proposed project components;
- (iv) to describe the process undertaken during project design to engage stakeholders, the planned information disclosure measures, and the process for carrying out consultation with affected people and facilitating their participation during project implementation;
- (v) to establish a framework for grievance redressal for affected persons (APs) that is appropriate to the local context, in consultation with stakeholders;
- (vi) to describe the applicable national and local legal framework for the project, and define the IR policy principles applicable to the project;
- (vii) to define entitlements of affected persons, and assistance and benefits available under the project;
- (viii) to present a budget for resettlement and define institutional arrangements, implementation responsibilities, and implementation schedule for resettlement implementation; and
- (ix) to describe the monitoring mechanism that will be used to monitor resettlement plan implementation.



#### Figure 1: Location Map of Mathbaria Pourashava

**t** Study town

#### II. SCOPE OF LAND ACQUISITION AND RESETTLEMENT

8. The scope of land acquisition and resettlement is identified based on field visits to each site and/or alignment. Private land acquisition is anticipated for proposed interventions at Mathbaria for the construction of the new water supply system. Seven structures are likely to be partially affected and 6 fully affected. Of the fully affected structures, 3 are abandoned and the remaining 3 (1 commercial and 1 residential) will require relocation assistance. Efforts to avoid and minimize involuntary resettlement impacts have been conducted as described in each subproject component below. Proposed interventions and their potential IR impacts are presented according to subproject components in **Appendix 1**.

#### A. Roads

9. Improvements to five existing *pourashava* roads (8 km) are proposed. Proposals include improvement and widening of surfaced road area within the existing road right of way.<sup>2</sup> All proposed roads are in the core area of the town. The RP identifies the following potential impacts and avoidance/mitigation measures for some of the proposed roads:

- (i) In the case of Road No. 1 (Land office to Mollik Bari House, Wards No. 2 and 4), shopkeepers who have constructed temporary structures over the footpath (bamboo poles and temporary roofs as sunshades) are willing to remove the structures during construction, and need to be given adequate notice to do so.
- (ii) In the case of Road No. 4 (R&H Road to Government College via New Market), permanent impacts to two properties should be avoided by improving road surface along existing road RoW. Joint transect walks with *pourashava* and project engineers indicate the feasibility of avoidance of these potential permanent impacts.
- (iii) Temporary fences will be shifted from the remaining road RoWs by providing sufficient notice and assistance for shifting, and loss of trees compensated for.

10. Along the remaining proposed roads, loss of trees, compound walls, and minor structures constructed on road RoW are anticipated; the RP provides for compensation against such loss. Appendix 1 Table A1.1 provides details of IR impacts according to roads.

#### B. Bridge

11. One bridge (42 m long) is proposed over Masua Khal near government hospital, connecting R&H Road and WAPDA Road. Presently, an old wooden bridge is being used; however, the new bridge is proposed about 50 m away, as it will link up with a connecting road directly. A semi-*pucca* residential structure at one end and a temporary shed (firewood shop) will need to be relocated for the purpose, leading to permanent relocation impacts on seven persons. However, since the *pourashava* has assured that the shop and the residential structure will be relocated to where the wooden bridge currently exists, there will only be temporary income loss during shifting, and no permanent economic impacts on the APs are anticipated. (Appendix 1 Table A1.2).

<sup>&</sup>lt;sup>2</sup> As per government of Bangladesh rules, each landowner is required to leave a mnimum 0.8 m-wide strip of land along *pourashava* roads, hence the existing right of way or road shoulders belong to the *pourashava*. Bangladesh Gazette notification no. BA/1dated 18 July 1996: Building Construction Rules, 1996.

#### C. Cyclone Shelter

12. The cyclone shelter-cum-school at Mathbaria is proposed on semi-government institutional land (Mominia Madrasa).<sup>3</sup> An existing primary school functioning in a newly constructed tin shed will need to be shifted to adjacent vacant land to accommodate a storm water drain outfall. The school needs a permanent structure, and people in the vicinity (the area is fairly densely populated) perceive the requirement for a cyclone shelter in the area. Apppendix 1 Table A1.3 provides the assessment of LA/IR impacts.

### D. Solid Waste Management

13. There will be no potential IR impacts, as only equipment procurement for solid waste management is proposed (Appendix 1 Table A1.4).

#### E. Drainage and Flood Control

14. **Relocation.** One structure (a primary school building and temporary structure at Mominia Madrasa) is likely to be fully affected, requiring relocation to a space adjacent to its present location, to enable construction of a drainage outfall. Presently, 200 students (girls and boys) from poor households study there. As mentioned, a cyclone shelter-cum-school is proposed at the location, the need for which is greatly perceived by the *madrassa* authorities as well as the local community.

15. **Partially affected structures.** A total of seven structures will be partially affected as a result of proposed drainage improvements, all residential properties. Details of impacts according to drains are provided in Appendix 1 Table A1.5.

### F. Water Supply

16. Proposed water supply improvements in Mathbaria are depicted in Figure 2. Investments under this subproject include construction of (i) 5.5 MLD surface water treatment plant (SWTP); (ii) river intake and resectioning of *khals*; (iii) 1 overhead tank and 1 ground reservoir; (iv) embankment; (v) 10 exploratory wells; and (vi) 3.5 km of transmission mains and 49 km of distribution network, and provision of (i) 3,200 service connections; (ii) mini-water testing equipment; and (iii) generator set for electricity back-up.

17. About 10 acres (4.04 ha) of agricultural land at Surjomoni near Boddhabhumi under Tikikata union will be acquired for construction of the SWTP, pre-settling and sedimentation basin, raw water intake, pump house, water storage, storage for chemical, office-cum - residence, etc. A total of 23 households comprising 116 persons will be affected by private land acquisition for the WTP complex.<sup>4</sup> An overhead tank (OHT) will be constructed near Tikikata union on government (WAPDA) land. (Figures 2 and 3)

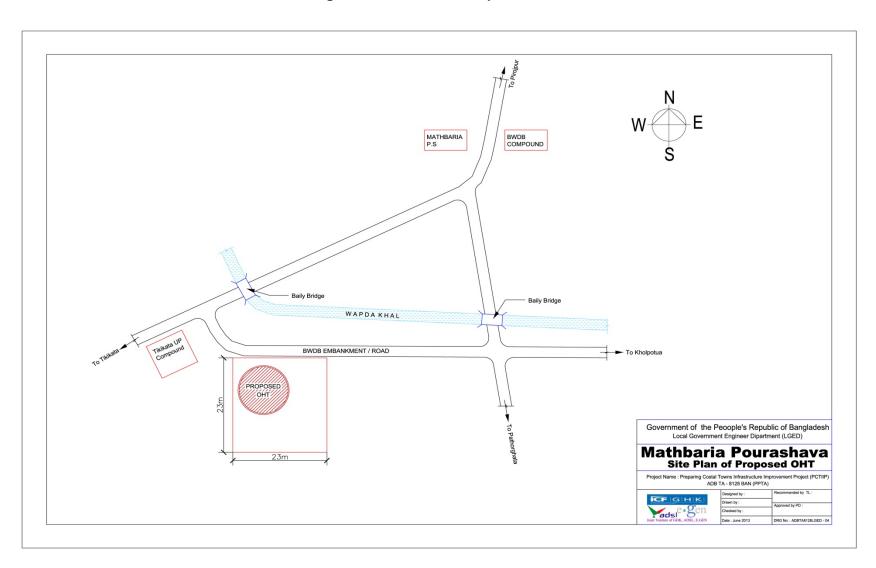
<sup>&</sup>lt;sup>3</sup> A no-objection certificate is required prior to commencement of detailed design from all semi-government entities where project facilities are proposed.

<sup>&</sup>lt;sup>4</sup> Details of affected land such as *khatian* no., plot no., and ownership are provided in Appendix 2.

5m 1 22m 61m 61m TO BISHKHALI RIVER MATHBARIA - KHOLPOTUE KHAL BOLESWAR RIVER TO MATHBARIA BWDB EMBANKMENT / ROAD BWDB EMBANKMENT / ROAD H/O 45m SALIM'S BADDHA BHUMI H/O MR. ZAKIF SHURJOMONI SLUICE 48m 1 15m PROPOSED SWTP WOOD GARDEN SURJOMONI 40m PROPOSED GRAVITY INTAKE FOR SWTP 46m H / O DR. ABDUL HAKIM H / O MANIK HOWLADER XXXXXXX Government of the Peoople's Republic of Bangladesh Local Government Engineer Dipartment (LGED) Mathbaria Pourashava Site Plan of Proposed SWTP 131m 118m Project Name : Preparing Costal Towns Infrastructure Imp ADB TA - 8128 BAN (PPTA) nent Project (PCTIIF ICF GIHK Drawn by Approved by Pl Vadsle - gen Checked by : Date : June 2013 DRG No : ADBTA8128LGED - 04

Figure 2: Site Plan of Proposed WTP

Figure 3: Site Plan of Proposed OHT



18. About 3.5 km transmission pipeline of will be laid from SWTP to OHT. About 49 km of pipes will be laid for the distribution network. Pipe diameters will range from 100 mm to 250 mm. Since proposed pipe diameters are small, full closure of roads is not anticipated; width of excavation required for pipe-laying work is estimated to be 2.5-3 ft. Partial closure of roads is anticipated, with every 300-500 m length of pipe requiring 7 days for completion. The proposed linear works are anticipated to lead to temporary income losses for 110 hawkers with semi-permanent structures for a maximum of 7 days. Mobile hawkers and vendors (52) will be required to shift to alternate locations during the period of construction; no income loss is anticipated.<sup>5</sup> Affected mobile hawkers and vendors with moveable structures will be assisted by contractors to move to nearby locations, and to return after construction is completed.

19. Other potential temporary impacts of pipe-laying/replacement activity include disruption in water supply during construction, impacts on access, disruption of traffic, possible damage to individual house connections, and economic impacts on vendors, etc. Where businesses are unable to or are not required to shift, access will be ensured by the contractor. The construction period will be minimized. Exploratory tubewells (10) are proposed in rural areas of the *pourashava*, the exact locations of which have not been identified. Procurement of laboratory equipment and logistics support equipment will have no IR impacts. Affected mobile hawkers and vendors with moveable structures will be assisted by contractors to move to the other side of the road and to return after construction is completed.

20. Resectioning of *khal*/canal is proposed for the intake. However, since the canal is linked to two rivers, Biskhali and Baleshwar, it is perennial and gets filled up every day with the tide. Hence, a total of eight farmers and downstream users, with whom FGDs were conducted at the site, were of the opinion that they would not be affected by the drawing of water at the WTP and were supportive of the project. (Appendix 1 Table A1.6).

### G. Sanitation

21. No land acquisition or IR impacts are anticipated for proposed sanitation interventions.

22. **Public toilets** are proposed at 4 locations with ADB funding, and 1 on land belonging to a religious institution where there is a felt need for toilets by the authority as well as the community.

23. **School toilets** are proposed in 6 educational institutions under ADB funding, of which 2 are government schools and the remaining 4 are on semi-government institutional land.

24. **Community toilets** are proposed at WAPDA Basti and Nabinagar Basti, both on government land. Vacant land is available at both locations.

25. **Pilot projects.** Three pilot projects are proposed for co-financing by the Bill and Melinda Gates Foundation: (i) For the proposed septage management pilot, Mathbaria *pourashava* has not identified the exact location for the septage management pilot yet. The *pourashava* has tentatively identified a piece of land near Nabinagar Basti for the purpose; the required land area is 0.5 decimals; the process of land acquisition is yet to be initiated; (ii) the proposed college toilets and wastewater management facility at Mohiuddin Ahmed Girls' Degree College are proposed on vacant land owned by the semi-government institution; and (iii) a public toilet in

<sup>&</sup>lt;sup>5</sup> Temporary impacts have been estimated on the basis of transect walks through roads in proposed water supply service zones.

front of AI Arafa Bank is proposed on government land (district commissioner's office) within the compound of the assistant commissioner's residence, for which permission to demolish a compound wall in one corner of the property and construct the toilet will be required. Assessment of IR impacts of sanitation projects is given in Appendix 1 Table A1.7.

26. Estimated resettlement impacts of proposed interventions in Mathbaria, based on impact inventory surveys, are presented in Table 1 below:

S. No.	Details	No. of APs
1	Permanent land acquisition (acres)	10
2	Fully affected structures	6
2a	Fully affected abandoned structures	3
2b	Fully affected structures requiring relocation	3
2c	Number of households to be relocated	1
2d	Number of BPL <sup>a</sup> households to be relocated	None
2e	Number of persons to be relocated	7
2f	Number of BPL persons to be relocated	02
3	Temporarily affected mobile hawkers	52
4	Temporarily affected vendors with moveable structures (income losses)	110
4a	Affected BPL APs (temporary income losses)	08
4b	Affected WHH APs (temporary income losses)	04
5	Temporarily affected small shopkeepers (possible income loss)	06

Table 1: Summary	of Resettlement Impacts
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<sup>a</sup> In the absence of both national and regional benchmarks of below poverty line (BPL) households, this project uses the upper poverty line at Tk.1,870.6/capita/month to determine vulnerable households. This is calculated from the 2010 upper poverty line as determined by Bangladesh Bureau of Statistics, with the inflation rate added.

27. The components requiring land other than that owned by *pourashava*/government/semigovernment institutions include (i) land required for SWTP (10 acres) and (ii) land required for septage management facility for Mathbaria (0.5 acres). For the bridge and drainage components, relocation of 7 persons and 1 residential, 1 commercial, and 1 institutional structure is anticipated. The preliminary scope of land acquisition and resettlement identified in this RP will be updated during detailed design.

28. Through implementation of the environmental management plan (EMP), contractors are required to maintain access to shops to avoid and limit the disturbance to the extent possible, and mitigation measures incorporated into their contracts and monitored by the construction supervision consultants.<sup>6</sup> Temporary economic impacts on businesses along the pipe routes will be avoided and/or mitigated through night works, good traffic management planning and implementation,<sup>7</sup> and maintaining access to shops during the construction period as outlined in the EMP.<sup>8</sup> Temporarily affected hawkers and vendors, including those with stalls and temporary structures or those with movable equipment/tools, will be assisted by contractors in moving to alternative locations or in moving wares from road RoW during the brief period of construction, and allowed to return once construction in the area is declared complete, usually within 15 days. However, in the event that there are income losses for persons with temporary, movable structures/equipment during shifting (anticipated to be for a maximum period of 7 days in most cases), compensation for lost income will be made for the time of disruption. Additional

<sup>&</sup>lt;sup>6</sup> The Project Management and Supervision Consultant (PMSC) will be responsible for construction supervision.

<sup>&</sup>lt;sup>7</sup> Traffic management plans will be developed by the Contractor (approved by the PMSC) for congested road segments in the town core during the implementation period.

<sup>&</sup>lt;sup>8</sup> To ensure disturbance is minimized to the extent possible, contractors will be required to expedite works in business areas, provide pedestrian planks across trenches, manage traffic flows, conduct works at night, etc.

assistance will be provided to vulnerable APs. The contractors, PMU, and project implementation unit (PIU) will be required to provide at least 7 days' advance notice, followed by a reminder 2 days prior to construction.

29. The following mitigation measures are proposed to avoid and/or reduce the impacts to businesses and residents during linear works: (i) provision of advance notice to community; (ii) conducting awareness campaigns; (iii) maintaining access by providing planks and leaving spaces to avoid disturbance to residents and businesses; (iv) managing traffic flows as per the traffic management plan prepared by the contractor in coordination with local authorities and communities; (v) limiting the amount of time that trenches remain open; (vi) placing telephone hotlines on signs in visible areas; (vii) making the community fully aware of the grievance redress mechanism; (viii) providing contact information of the PIU and PMU offices; and (ix) providing assistance to vendors and hawkers in shifting to alternative nearby locations.

# III. SOCIOECONOMIC INFORMATION AND PROFILE

#### A. Profile of Affected Persons

30. Permanently affected persons (116) due to proposed land acquisition for SWTP comprise farmers, skilled workers, businessmen, and government/private sector employees. Table 2 presents a socioeconomic profile of permanently affected persons; the list of affected landowners by plot number is provided in Appendix 2.

S.No.	Characteristics of Sample APs	No. (%)
1	Number of affected plots	18
2	Number of privately owned plots	17*
3	Number of permanently affected households	23
4	Number of affected persons	116
5	Average household size	5
6	Religious groups	
	Muslim	95.6% HH
	Hindu	4.34% HH
7	Primary occupation of household head	
	Farmer/fisherman	31.25%
	Skilled workers	12.5%
	Businessmen	31.25%
	Employees with government/private sector	25%
8	Vulnerable APs	5
9	Average annual income/acre (Tk)	130,000
10	Number of sharecroppers	1
11	Number of seasonal agricultural labor employed	12
12	Number of permanent agricultural labor employed**	09
13	Wages paid – seasonal labor (Tk)	350-400
14	Wages paid – permanent agricultural labor (Tk)	300-800
15	Cash compensation preferred	>90%

#### Table 2: Socioeconomic Profile of Permanently Affected Persons (SWTP)

\*Note: Khatian/plot no. 1203/4285 belongs to the district commissioner's office.

The 17 plots of private land are owned by 23 persons.

\*\*Details of agricultural labor households could not be collected; to be collected at detailed design stage.

31. Impact inventory surveys reveal that 1 household and 1 shop in Mathbaria are likely to require relocation to a nearby area (about 50 m from the present location) due to the bridge project, of which 2 persons (shopkeeper and assistant) are below poverty line (BPL). The

household requiring relocation has five members, residing in a newly constructed semipermanent structure requiring relocation. Both are encroachers on *khas* (government) land. The BPL person and his shop assistant run a firewood shop. The affected household has a *madrassa* teacher as household head, with five family members.

32. The impact inventory and survey of businesses undertaken in Mathbaria reveal that 7% of the temporarily affected persons comprise BPL people, while female-headed households comprise about 3.5% of the total. Daily profits of affected small shopkeepers, hawkers, and vendors facing temporary income loss during linear works were found to range from Tk. 250 to Tk. 400.

# IV. INFORMATION DISCLOSURE, CONSULTATION, AND PARTICIPATION

# A. Public Consultation

33. As part of the PPTA, extensive consultations were undertaken with key stakeholders in line with ADB's requirements pertaining to environment and social considerations. Tools used for consultation were stakeholder workshops and meetings, interviews, structured questionnaires, and focus group siscussions (FGD). During project preparation, 11 FGDs were held with 174 participants (fully or partially affected persons and beneficiaries, including men and women) at or around various project sites to understand their key concerns related to the project. Key concerns recorded were whether disruptions to economic activities could be minimized, who would manage common facilities and how, avoiding construction on market days, whether partial closure of road rather than full closure was possible, whether pedestrian access to shops and immovable businesses would be provided/ensured, whether vendors would be assisted to shift to other locations, the likely period of disruption, and whether any damage caused by the contractor to compound walls, existing connections, etc. would be repaired. Almost all participants were in favor of the project as they understood that all residents of Mathbaria would benefit, and therefore expressed willingness to bear with inconveniences for a limited period of time and shift their fences and temporary shops or structures if required for improved facility provsion. Appendix 3 provides the summary of public consultations held.

34. Surveys and inventories were conducted all along proposed drain, road, and pipeline alignments; detailed surveys covered 7 permanently affected persons and 116 hawkers, vendors and small shopkeepers, with whom potential impacts and mitigation measures were discussed. Meetings with *pourashava* staff were also held. These consultations helped identify the felt needs/concerns of the communities related to the project, and priorities of relevant stakeholders.

### B. Information Disclosure

35. To provide for more transparency in planning and for further active involvement of displaced persons and other stakeholders, project information will be disseminated through disclosure of the translated versions of the resettlement planning documents in Bangla as well as English. The information will also be made available at public places, including the offices of LGED, DPHE, PMU, PIU, and *pourashava* offices and ward level offices. Project signboards shall be put up at strategic locations in the project area. Appendix 4 provides a draft leaflet for project imformation disclosure. A copy of the resettlement plan will be disclosed on the ADB, BMGF, LGED, and project-related websites, and will also be available from the PMU and PIU on request.

#### C. Continued Consultation and Participation

36. The PMU and PIU will extend and expand the consultation and disclosure process during the detailed design stage and the construction period. The institutional capacity and community development consultants (ICCDC) will be recruited, which will also conduct a public awareness, 3Rs, and water, sanitation, and hygiene (WASH) program during project implementation.

37. A consultation and participation plan is prepared for the project; ongoing consultation activities will be coordinated by the PMU, project management and supervision consultants (PMSC) to ensure that the communities in project areas are fully aware of project activities at all stages of construction. Community groups will be consulted and made aware of the civil works and project activities prior to construction.

#### V. GRIEVANCE REDRESS MECHANISM

38. A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of AP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice out and resolve social and environmental concerns linked to the project.

39. **Common GRM.** A common GRM will be in place for social, environmental, or any other grievances related to the project; the resettlement plans (RPs) and IEEs will follow the GRM described below, which is developed in consultation with key stakeholders. The GRM will provide an accessible and trusted platform for receiving and facilitating resolution of affected persons' grievances related to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.

40. *Pourashava*-wide public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The project implementation unit (PIU) safeguard assistant and institutional capacity and community development consultants (ICCDC) will conduct *pourashava*-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements, and will work with the PIU safeguards assistant to help ensure that their grievances are addressed.

41. Affected persons (APs) will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that have already been installed by project *pourashavas* or through telephone hotlines at accessible locations, by e-mail, by post, or by writing in a complaints register in *pourashava* offices. Appendix 5 has the sample grievance registration form. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The safeguards officers from project management unit (PMU) and project implementation unit (PIU) will have the overall responsibility for timely grievance redressal on environmental and social safeguard issues and for registration of grievances, related disclosure, and communication with the aggrieved party.

42. **Grievance redress process.** In case of grievances that are immediate and urgent in the perception of the complainant, the contractor and supervision personnel from the project management and supervision consultants (PMSC) on-site will provide the most easily

accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguard assistant, contractors, PMU safeguard officer, and PMSC environmental and social safeguard specialists will be posted at all construction sites at visible locations.

- (i) 1<sup>st</sup> level grievance. The contractors, PIU supervision personnel, and PIU safeguard assistant can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. Assistance of ward level coordination committees (WLCC) will be sought if required for resolution of the issue, by any one or all of them jointly.
- (ii) 2<sup>nd</sup> level grievance. All grievances that cannot be redressed within 3 days at field/ward level will be jointly reviewed by the grievance redress committee (GRC) at town level and the PIU safeguards assistant (the second level of grievance redress), who will attempt to resolve them within 7 days.<sup>9</sup> The PIU safeguard assistant will be responsible to see through the process of redressal of each grievance.
- (iii) 3<sup>rd</sup> level grievance. The PIU safeguards assistant will refer any unresolved or major issues to the PMU safeguards officer and PMSC (third level of grievance redress), who will resolve them within 15 days.
- (iv) 4<sup>th</sup> level grievance. Very major issues that are beyond the jurisdictional authority of the GRC, those that have the potential to cause social conflicts or environmental damage, or those that remain unresolved at PMU level will be referred to the interministerial project steering committee (IPSC)<sup>10</sup> to be resolved within 14 days. All paperwork (details of grievances) needs to be completed by the PIU safeguard assistant and circulated to the respective WLCC, GRC, and IPSC members at least a week in advance of the scheduled meetings. All decisions taken by the GRC and IPSC will be communicated to the APs by the PIU safeguards assistant.

43. The project GRM notwithstanding, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

44. In the event the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). The complaint can be submitted in any of the official languages of ADB's DMCs. The ADB Accountability Mechanism information will be included in the PID to be distributed to the affected communities, as part of the project GRM.

<sup>&</sup>lt;sup>9</sup> Grievance redress committees (GRC) have already been formed at town- evel. For example, in Pirojpur pourashava, the GRC is comprised of the panel mayor as chairperson, one councilor, the pourashava executive engineer, pourashava secretary, and pourashava administrative officer as members. All town-level GRCs shall have at least one woman member/chairperson and AP representative or independent NGO as committee member. In addition, for project-related grievances, representatives of APs, community-based organizations (CBOs), and eminent citizens must be invited as observers in GRC meetings.

eminent citizens must be invited as observers in GRC meetings.
 <sup>10</sup> The interministerial project steering committee (IPSC) responsible for grievance redress will be chaired by the Secretary of the Local Government Division, and will have as members the Local Government Engineering Department; Department of Public Health Engineering; Bangladesh Water Development Board; Planning Commission (Physical Infrastructure Division); Ministry of Housing and Public Works (Urban Development Directorate); Ministry of Environment and Forests (Climate Change Unit); Department of Environment; Disaster Management Bureau (Disaster Management and Relief Division); Roads and Highways Department; Economic Relations Division; Ministry of Finance (Finance Division); and representatives of coastal towns.

45. **Record-keeping.** Records will be kept by PIU of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions, the date of the incident, and final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU office, municipal office, and on the web, as well as reported in the safeguards monitoring reports submitted to ADB on a semi-annual basis.

46. **Periodic review and documentation of lessons learned.** The PMU safeguard officer will periodically review the functioning of the GRM in each town, and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

47. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication, and reporting/information dissemination) will be borne by the concerned PIU at town level, while costs related to escalated grievances will be met by the PMU. Cost estimates for grievance redress are included in resettlement cost estimates.

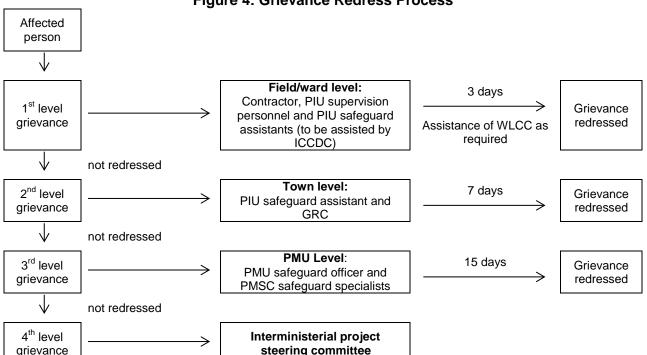


Figure 4: Grievance Redress Process

Note: GRC = grievance redressal committee; ICCDC = institutional capacity and community development consultants; PIU = project implementation unit; PMSC = project management and supervision consultants; PMU = project management unit; WLCC = ward level coordination committee

#### VI. POLICY AND LEGAL FRAMEWORK

48. **ADB Safeguard Policy Statement (2009).** The three important elements of the ADB's Safeguard Policy Statement (SPS) are (i) compensation to replace lost assets, livelihood, and income; (ii) assistance for relocation, including provision of relocation sites with appropriate facilities and services; and (iii) assistance for rehabilitation to achieve at least the same standard of living with the project as without it. In addition, the absence of legal title to land

should not be a bar to compensation. ADB SPS requires compensation prior to actual income loss. In cases where the contractors know which streets will be closed and for how long, compensation is to be paid out to the affected businesses prior to construction.

49. **Government of Bangladesh laws and policies.** So far, need for land acquisition has not been identified for the project. This draft resettlement plan is prepared based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994 and ADB's Safeguard Policy Statement (SPS), 2009. The resettlement framework for CTEIP specifies that in case of discrepancy between the policies of ADB and the government, ADB policy will prevail.

50. ARIPO does not cover non-titleholders, such as encroachers, informal settler/squatters, occupiers, and informal tenants and leaseholders without documents. ARIPO also does not provide for replacement value of the property acquired, and has no provision for resettlement assistance for restoration of livelihoods of displaced persons, except for legal compensation for land and structures. Further, in a majority of the cases, the compensation paid does not constitute market or replacement value of the property acquired. Gaps between national law and ADB's SPS were identified, and bridging measures included in the entitlement matrix for the project. ADB's SPS applies to all ADB-financed and/or ADB-administered sovereign projects and their components, regardless of the source of financing, including investment projects funded by a loan, a grant, or other means. The draft resettlement plan and entitlement matrix therein represents a uniform document agreed upon by both the Government of Bangladesh and ADB to ensure compliance with their respective rules and policies. Appendix 6 provides a comparison of ARIPO and ADB SPS policy principles and provides a gap analysis.

# VII. ENTITLEMENTS, ASSISTANCE, AND BENEFITS

# A. Types of Losses and Affected Person (AP) Category

51. The types of losses—permanent or temporary, total or partial—due to the project include (i) loss of land; (ii) loss of residential/commercial/community structures; (iii) loss of trees; (iv) loss of crops; (v) loss of business; (vi) loss of work days/incomes, and relocation of households and businesses; (vii) loss of rental premises; and (viii) loss of access to premises for residence and trading.

52. According to SPS 2009 of ADB, in the context of involuntary resettlement in Mathbaria, affected persons (APs) are those who are physically relocated, or lose residential land or shelter and/or are economically displaced (with loss of structures, assets, access to assets, income sources, or means of livelihood). The absence of formal and legal title to the land should not prevent the affected person from receiving compensation and resettlement assistance from the project.

53. The following categories of APs are likely to be impacted due to the implementation of the project:

- APs whose lands are lost (partial or total) APs whose lands are being used for residential, commercial, community (school, *madrassa*, mosque, etc.) or other purposes;
- (ii) APs whose structures are demolished APs whose structures (including ancillary and secondary structures) are being used for residential, commercial, community, or worship purposes which are affected in part or in total;

- (iii) APs losing income or livelihoods APs whose crops, trees, business, employment, daily wages as source of income, or livelihood (including tenants, businesses, employees, laborers, etc.) are affected, permanently or temporarily; and
- (iv) vulnerable APs APs included in any of the above categories who are defined as low-income people or physically or socially challenged and without title to land, female-headed households, vulnerable IP (tribal), or ethnic/religious minority.

## B. Principles and Legal and Policy Commitments

54. The RP has the following specific principles based on the government provisions and ADB policy:

- (i) The land acquisition and resettlement impacts on persons displaced by the project will be avoided or minimized as much as possible through alternate design/engineering options.
- (ii) Where the negative impacts are unavoidable, the persons displaced by the project and vulnerable groups will be identified and assisted in improving or regaining their standard of living.
- (iii) Information related to the preparation and implementation of RP will be disclosed to all stakeholders, and people's participation will be ensured in planning and implementation. The RP will be disclosed to the DPs in local language.
- (iv) The displaced persons who do not own land or other properties, but have economic interests or lose their livelihoods, will be assisted as per the broad principles described in the entitlement matrix of this document.
- (v) Before starting civil works, compensation and resettlement and rehabilitation (R&R) assistance will be paid in full in accordance with the provisions described in this document.
- (vi) An entitlement matrix for different categories of people displaced by the project has been prepared. People moving into the project area after the cut-off date will not be entitled to any assistance.
- (vii) For non-titleholders such as informal settlers/squatters and encroachers, the date of completion of survey during detailed design will be the cut-off date, which will be declared by the EA.
- (viii) Appropriate grievance redress mechanisms will be established to ensure speedy resolution of disputes.
- (ix) All activities related to resettlement planning, implementation, and monitoring will ensure the involvement of women and other vulnerable groups.
- (x) Consultations with the APs will continue during the implementation of resettlement and rehabilitation works.
- (xi) There should be a clause in the contract agreement that the construction contractor will compensate any loss or damage in connection with collection and transportation of borrow materials.

55. In accordance with the entitlement matrix suggested for the project, all displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on (i) the nature of ownership rights on lost assets; (ii) scope of the impacts, including socioeconomic vulnerability of the displaced persons; and (iii) measures to support livelihood restoration if livelihood impacts are envisaged. The displaced persons will be entitled to (i) compensation for loss of land at the replacement value; (ii) compensation for loss of structures (residential/commercial) and other immovable assets at their

replacement value (without counting the depreciation value); (iii) compensation for loss of business/wage income; (iv) assistance for shifting of structure; (v) rebuilding and/or restoration of community resources/facilities; and (vi) livelihood/ transitional cash assistance for 6 months for all physically displaced persons at official minimum wage of the appropriate AP's occupation for each head of the affected family.

Type of Loss	Specification	Eligibility	Entitlements
1. LAND			
Agricultural (including crop land, pastures, wasteland, ponds, etc.)	Partial loss of plot (<50%)	Owner (titleholder, legalizable <sup>a</sup> user)	<ul> <li>Cash compensation at fair market value, including all transaction costs, such as applicable fees and taxes</li> <li>Provision of title for remaining land to legalizable user</li> <li>Subsistence cash allowance based on income from lost plot: (i) for a period of 6 months if residual land unviable; (ii) for a period of 3 months if residual land viable</li> </ul>
		Lessee	<ul> <li>Cash refund of the lease money for the lessee for duration of remaining lease period to be deducted from the owner</li> <li>Assistance to find alternative land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot, for a period of 3 months</li> </ul>
		Sharecrop tenant (registered, informal)	<ul> <li>Assistance to find alternative land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot, for a period of 3 months</li> </ul>
		Non-titled user (squatter/informal land users)	<ul> <li>No compensation for land loss</li> <li>Provision to use the remaining land as titled or rental/lease land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot</li> </ul>
	Full loss of plot (≥ 50%)	Owner (titleholder, legalizable user)	<ul> <li>Cash compensation at fair market value, including all transaction costs, such as applicable fees and taxes</li> <li>Unaffected portions of a plot that become unviable as a result of impact will also be compensated</li> </ul>
		Lessee	<ul> <li>Cash refund at rate of rental fee proportionate to size of lost plot for 6 months</li> <li>Cash refund of the lease money for the lessee for duration of remaining lease period, to be deducted from the owner</li> <li>Assistance to find alternative land for rent/lease</li> </ul>
		Sharecrop tenant (registered, informal)	<ul> <li>Cash compensation equal to current market value of share of 1 year of harvests for entire lost plot</li> <li>Assistance to find alternative land</li> </ul>
		Non-titled user (squatters/informal land users)	<ul> <li>No compensation for land loss</li> <li>Assistance for finding alternative land as titled or rental/lease land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot, for a period of 3 months</li> </ul>
Residential, commercial, community	Partial loss of plot (<50%)	Owner (titleholder, legalizable user)	<ul> <li>Cash compensation at fair market value including all transaction costs, such as applicable fees and taxes</li> <li>Provision of title for remaining land to legalizable user</li> </ul>
		Lessee, tenant	<ul> <li>Cash refund of the lease money for the lessee for duration of remaining lease period to be deducted from the owner</li> <li>Provision of cash compensation for 6 months' rental value of similar level of structure</li> </ul>

**Table 3: Entitlement Matrix** 

Type of Loss	Specification	Eligibility	Entitlements
		Non-titled user (squatter, encroacher)	<ul> <li>No compensation for land loss</li> <li>Provision to use the remaining land or alternative land as titled or rental/lease land</li> </ul>
	Full loss of plot (=> 50 %)	Owner (titleholder, legalizable user)	<ul> <li>The AP may choose between the following alternatives:</li> <li>Land-for-land compensation through provision of fully titled and registered replacement plot of comparable value and location as lost plot (possibly at relocation site for displaced community), including payment of all transaction costs, such as applicable fees and taxes OR</li> <li>Cash compensation at fair market value, including all transaction costs, such as applicable fees and taxes</li> </ul>
		Lessee, tenant	<ul> <li>Cash refund of the lease money for the lessee for duration of remaining lease period to be deducted from the owner</li> <li>Assistance to find alternative place for lease/rent</li> </ul>
		Non-titled user (squatter, encroacher)	<ul> <li>No compensation for land loss</li> <li>Assistance to find alternative land as titled or rental/lease land</li> <li>Allowed to construct temporary structure on land identified through some lease/rent system</li> </ul>
Temporary land acquisition	Land required temporarily during civil works	Owner, lessee, tenant	<ul> <li>Rental fee payment for period of occupation of land</li> <li>Restoration of land to original state</li> <li>Guarantee of access to land and structures located on remaining land</li> </ul>
		Non-titled user	<ul> <li>Restoration of land to original state</li> <li>Guarantee of access to land and structures located on remaining land</li> </ul>
2. STRUCTURES			
Residential, agricultural, commercial, community	Partial loss (<30%) and alteration of structure	Owner (including non-titled land user)	<ul> <li>Cash compensation for lost parts of structure at replacement cost, and repair of remaining structure at market rate for materials, labor, transport, and other incidental costs, without deduction of depreciation for age</li> <li>Right to salvage materials from lost structure</li> <li>Allowed to construct temporary structure on unused part of project land after completion of civil work, through some lease/rent system</li> <li>In case of loss of toilet rendering structure unlivable, replacement with safe sanitation facilities at adjacent or nearby location, or compensation for the entire structure at the discretion of the owner.</li> </ul>
		Lessee, tenant	Cash refund of the lease money for the lessee for duration of remaining lease period (to be deducted from the owner)
	Full loss of structure (=>30%) and relocation	Owner (including non-titled land user)	<ul> <li>The AP may choose between the following alternatives:</li> <li>Compensation through provision of fully titled and registered replacement structure of comparable quality and value, including payment of all transaction costs, such as applicable fees and taxes, at a relocation site or a location agreeable to the AP OR</li> </ul>

Type of Loss	Specification	Eligibility	Entitlements
			<ul> <li>Cash compensation for the entire structure at replacement cost, including all transaction costs, such as applicable fees and taxes, without deduction of depreciation for age, for self-relocation</li> <li>In case of the remaining structure becoming unliveable, the compensation will be calculated for the entire structure without deduction of depreciation and self-relocation         IN EITHER CASE         Right to salvage materials from lost structure     </li> </ul>
		Lessee, tenant	<ul> <li>Cash refund at rate of rental fee proportionate to size of lost plot for 6 months</li> <li>The lease money for the lessee for duration of remaining lease period will be deducted from the owner</li> </ul>
	Moving of minor structures (fences, sheds, kitchens, latrines, etc.)	Owner, lessee, tenant	<ul> <li>The AP may choose between the following alternatives:</li> <li>Cash compensation for self-reconstruction of structure at market rate (labor, materials, transport, and other incidental costs) OR</li> <li>Relocation/reconstruction of the structure by the project IN EITHER CASE</li> <li>Access to the affected facility to be restored</li> </ul>
	Stalls, kiosks	Vendors (including titled and non-titled land users)	<ul> <li>Assistance for finding alternative land to continue business</li> <li>Allowed to construct temporary structure/continue business through some lease/rent system as vendor, at alternative location comparable to lost location AND</li> <li>Cash compensation for self-relocation of stall/kiosk at market rate (labor, materials, transport, and other incidental costs)</li> </ul>
	Fixed assets attached to affected structures (water supply, telephone lines)	Owner, lessee, tenant	Cash compensation for reinstallation and connection charges
3. RELOCATION		·	
Assistance and allowances	Residence or means of livelihood (agricultural land, business premises)	All APs to be relocated due to loss of land and/or structures (including squatters)	<ul> <li>Logistical and administrative assistance, with identification and purchasing or rental of replacement plots and/or structures, or the construction of new ones</li> <li>Cash allowance covering the cost of transport of people and their moveable property at current market rate on actual cost basis</li> <li>Transition allowance of 6 months of official minimum wage of the appropriate AP's occupation (head of household)</li> <li>Transition housing/commercial space/residential-cum-commercial space of equal quality to lost housing/means of livelihood, or rental payment for equivalent housing for the duration of delay of completion of relocation housing/site structures</li> </ul>
Security of tenure	Residence or means of livelihood	Owner (titleholder, legalizable user)	<ul> <li>Provision of ownership titles to the replacement land and/or structures, and/or for the remaining plots and assets</li> </ul>

Type of Loss	Specification	Eligibility	Entitlements
			The cost of assets registration would be borne by the project
		Lessee, tenant	Long-term rental agreements
		Non-titled user (squatter, encroacher)	Long-term rental agreements for land and structures if desired
Host communities		Host community residents	<ul> <li>Sharing of public services and facilities established at relocation sites or separate provision</li> </ul>
4. INCOME RESTORATIO	Ν		
Crops/fish stocks	Affected crops	Cultivator Parties to sharecrop	<ul> <li>Cash compensation at current market rate proportionate to size of lost plot for 1 year's future harvests, based on crop/fish stock type and highest average yield over past 3 years</li> <li>Residual harvest can be taken away without any deduction</li> <li>Same as above and distributed between land owner and tenant according to</li> </ul>
		arrangement	<ul> <li>Same as above and distributed between and owner and tenant according to legally stipulated or traditionally/informally agreed share</li> </ul>
Trees	Affected trees	Cultivator	<ul> <li>Cash compensation for perennial crop trees at current market rate of crop type and average yield (i) multiplied, for immature non-bearing trees, by the years required to grow tree to productivity, or (ii) multiplied, for mature crop-bearing trees, by 5 years average crops (the grafted/tissue cultured plant usually starts fruiting within 2-3 years), plus cost of purchase of grafted/tissue cultured plant and required inputs to replace trees</li> <li>Cash compensation for timber trees at current market rate of timber value of species at current volume, plus cost of purchase of seedlings/sapling and required inputs to replace trees</li> </ul>
		Parties to sharecrop arrangement	<ul> <li>Same as above and distributed between land owner and tenant according to legally stipulated or traditionally/informally agreed share</li> </ul>
Permanent loss of agriculture-based livelihood	Partial loss of agricultural land with viable land remaining	Owner, lessee, sharecrop tenant, non-titled land user	<ul> <li>Provision of support for investments in productivity enhancing inputs, such as land leveling, terracing, erosion control, and agricultural extension, as feasible and applicable</li> <li>Additional financial supports/grants if land/crop compensation is insufficient for additional income-generating investments to maintain livelihood @ Tk. 70,000/HH</li> </ul>
	Full loss of viable agricultural land without availability of alternative land	Owner, lessee, sharecrop tenant, non-titled land user	<ul> <li>Provision of retraining, job placement</li> <li>Included in the project livelihood restoration and rehabilitation program</li> <li>Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity @ Tk. 90,000/HH</li> </ul>
Loss of income from agricultural labor		Wage laborers in WTP, septage management areas, or any other affected agricultural land	<ul> <li>Cash assistance for loss of income up to 7 days at Tk. 350 per day</li> <li>Preferential selection for work at project site during civil works</li> </ul>
Maintenance of access to	Obstruction by	All APs	• Accessibility of agricultural fields, community/social facilities, business premises,

Type of Loss	Specification	Eligibility	Entitlements
means of livelihood	subproject facilities		<ul> <li>and residences of persons in the project area ensured</li> <li>Accessibility to the original/alternative fishing ground</li> </ul>
Businesses (CBE)	Temporary business loss due to land acquisition an resettlement (LAR) or construction activities of project	Owner of business (registered, informal)	<ul> <li>Cash compensation equal to lost income during period of business interruption based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records</li> </ul>
	Permanent business loss due to LAR without possibility of establishing alternative business	Owner of business (registered, informal)	<ul> <li>Cash compensation equal to lost income for 1 year, based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records         AND</li> <li>Provision of retraining, job placement, additional financial grants, and microcredit for equipment and buildings, as well as organizational/logistical support to establish AP in alternative income generation activity</li> <li>Included in the project livelihood restoration and rehabilitation program</li> </ul>
Employment	Temporary employment loss due to LAR or construction activities	All laid-off employees of affected businesses	<ul> <li>Cash compensation equal to lost wages during period of employment interruption up to 6 months, based on tax record or registered wage, or, in its absence, comparable rates for employment of the same type</li> <li>As applicable by labor code, compensation will be paid to the employer to enable him/her to fulfill legal obligations to provide compensation payments to laid-off employees, to be verified by government labor inspector</li> </ul>
	Permanent employment loss due to LAR without possibility of re- employment in similar sector and position in or near area of lost employment/daily wage	All laid-off employees of affected businesses	<ul> <li>Cash compensation equal to lost wages for 6 months, based on tax record or registered wage, or, in its absence, comparable rates for employment of the same type</li> <li>If required by the applicable labor code, compensation will be paid to employer to enable him/her to fulfill legal obligations to provide severance payments to laid-off employees, to be verified by government labor inspector AND</li> <li>Provision of retraining, job placement, additional financial grants, and microcredit for equipment and buildings, as well as organizational/logistical support to establish AP in alternative income generation activity</li> <li>Included in the project livelihood restoration and rehabilitation program</li> </ul>
5. COMMON RESOURCES			
Loss of common resources, public services, and facilities	Footbridges, roads, footpaths, culverts, places of worship, classrooms in educational institutions, canal water by downstream users, common water	Service provider	<ul> <li>Full restoration at original site or reestablishment at relocation site of lost common resources, public services, and facilities, including replacement of related land and relocation of structures according to provisions under Sections 1 and 2 of this entitlement matrix</li> <li>One-time grant fund for the CPR committee and management</li> </ul>

Type of Loss	Specification	Eligibility	Entitlements
6. SPECIAL PROVISIONS	points/connections, public/community toilets, community spaces, playgrounds, etc.		
Vulnerable APs	Loss of land, structure, and/or employment	All vulnerable APs (in all project locations)	<ul> <li>Assistance in identification and purchase or rental of new plot/structure through microcredit scheme</li> <li>Assistance with administrative process of land transfer, property title, cadastral mapping, and preparation of compensation agreements</li> <li>Provision of livelihood training, job placement<sup>b</sup></li> <li>Inclusion in the project livelihood restoration and rehabilitation program</li> <li>Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity</li> <li>Subsistence allowance of minimum of 12 months of official minimum wage</li> <li>Preferential selection for project-related employment</li> </ul>
Women, social/religious minorities, elderly-headed households <sup>c</sup> , poor households	Loss of land and structures	Titled or recognized owners of land and structures	<ul> <li>Titling of replacement land and structures in female owner's/minority's/elderly HH head's name (as applicable)</li> <li>Cash compensation paid directly to female owners and heads of minority HHs</li> </ul>
Other impacts	Unanticipated impacts and negotiated changes to entitlements	All APs	<ul> <li>To be determined in accordance with the IR safeguards requirements of the ADB SPS and local legal framework</li> <li>Project RP to be updated and disclosed on ADB website</li> <li>Standards of the entitlement matrix of the RP not to be lowered</li> </ul>

<sup>a</sup> Land owners/users that only have traditional/customary rights to the land but have no formal/legal papers of the ownerships. This is commonly found among the traditional/tribal/indigenous communities.
 <sup>b</sup> Training will be provided to any one member of vulnerable AP's household with the aptitude for such training.
 <sup>c</sup> The eligibility criteria will follow the Department of Social Service of Ministry of Social Welfare that uses age 65 for men and 62 for women to define elderly

people.

## VIII. COMPENSATION MECHANISM

56. The project will ensure that the properties (structure and non-structure assets) to be displaced for the project will be compensated at their full replacement cost, determined by legally constituted bodies like the property valuation advisory committee (PVAC), joint verification committee (JVC), and resettlement advisory committee (RAC). The principle for determining valuation and compensation for assets, incomes, and livelihoods is replacing the loss of affected assets and restoring the loss of income and workdays experienced by the displaced households. Livelihood rehabilitation assistance will target poor and vulnerable households.

57. This RP ensures compensation at replacement cost for all the displaced people/affected people (AP) of the project. Since the compensation rate under national law as established by the government is mostly lower than the replacement value, the people who have legal title to the affected properties will be compensated in two steps. First, they are entitled to receive compensation according to the government policy (ARIPO) from the DC's office based on their legal documents. After DC pays the compensation under the cash compensation under the law (CCL), entitlement for the next step is ensured for these people. In the next step, the APs will receive additional compensation from the project to top up the compensation amount provided by the government under ARIPO in order to make it equal to the market rate. Non-titleholders who are not covered by ARIPO will receive compensation from the project, with support from the ICCDC community mobilisers. The PIU will assist the affected person in opening an account in the case the affected person does not have one.

## A. Replacement Value for Immovable Property

- 58. The valuation measures to be taken by the *pourashavas* are as follows:
  - (i) **Houses and buildings**. The value of the houses, buildings, and other immovable properties of the DPs shall include the cost of labor and transfer of the construction materials.
  - (ii) Seasonal crops. If\_notice for harvest of standing seasonal crops cannot be given, then valuation of lost standing crop at market value will be made. In addition, valuation for loss of standing crop for one more year will be made, and compensation for that will be paid for both permanent and temporary loss of agricultural crops.
  - (iii) **Perennial crops.** Valuation for perennial crops will be calculated as annual net product value multiplied by number of productive years remaining. The Department of Agriculture will determine the valuation of crops.
  - (iv) **Timber-bearing trees.** Value will be based on the market price of timber and will be determined by the Forest Department.
  - (v) <u>Fruit-bearing trees.</u> Market value of products multiplied by number of productive years remaining will be the basis of the valuation of fruit bearing trees. If the trees are yet to reach age of maturity for calculating economic value, cost of seedlings, saplings, and agricultural inputs will be added to the compensation valuation. Valuation of fruit trees will be done by the Department of Horticulture.
  - (vi) **Fish livestock.** Value will be based on the market price of the fish and will be determined by the Fishery Department.

### B. Valuation of Other Assets

59. Compensation for the assets attached to land, such as wells, irrigation units, etc., will be based on replacement value. Valuation committee shall estimate this through detailed market surveys. Displaced persons will be given the right to take all movable assets attached to land, such as irrigation pump sets, etc.

60. Apart from compensation for land, trees, crops, structures, and other assets, assistance for loss of income and livelihood, will also be paid to the DPs as per entitlement matrix. These resettlement assistances will be calculated by the valuation committee. All compensation and resettlement assistances will be paid to the entitled DPs prior to commencement of civil works, and the land/structures which will be acquired, after payment in full, shall be handed over to the *pourashavas* free of all encumbrances, such as debt, mortgage, etc. If any loan taken on such land/properties remains unadjusted, the balance amount of loan will be deducted from the total compensation. The acquired land/properties shall vest with the *pourashava* competent authority.

61. Temporary loss of incomes of affected persons will be compensated based on replacement value of income losses or a transitional allowance for the period of disruption up to 6 months, as detailed in the entitlement matrix. Preferential employment in project-related work will be offered to local people, with priority to vulnerable persons. APs will be provided 7 days advance notice, followed by a reminder 2 days before construction to ensure no or minimal disruption in livelihood. If required, they will also be assisted to temporarily shift for continued economic activity; for example, they will be assisted to shift to the other side of the road where there is no construction and then assisted to shift back, post-construction. Ensuring there is no income or access loss during subproject construction is the responsibility of contractors. Consistent with the environmental management plan, contractors will ensure (i) access is maintained by making sure that space is left for access between mounds of soil; (ii) walkways and metal sheets are provided to maintain access across trenches for people and vehicles where required; (iii) increased workforce is available to finish work in areas with impacts on access; (iv) timing of works is such that it reduces disruption during business hours and periods of peak business activities, e.g. festivals; and (v) phased construction schedule is followed and work undertaken on one segment at a time and one side of a road at a time. Compensation and assistance to APs must be provided prior to start of civil works.

## IX. RESETTLEMENT BUDGET AND FINANCING PLAN

## A. Unit Costs

62. Market surveys were conducted in and around the Stage I towns of CTEIP to determine the unit replacement cost of different items in the resettlement budget. The market surveys were conducted using a structured questionnaire, which was administered to local people (minimum of 20 people for each item) living in and around project sites where impacts are anticipated. Other than land value, which is specific to each *pourashava* and depends on location of the site and type of land, the cost of structures, trees, and manual labor was found to be similar across towns in the region. For computation of unit cost for temporary income loss, results of the survey of affected businesses are used. The business surveys reveal that affected businesses in Mathbaria report the highest daily profit of Tk. 400 per day, which is used as the unit rate for computation of compensation.

#### B. Resettlement Costs

63. The resettlement cost estimate (Table 4) includes replacement costs of affected structures, assistance and allowances for relocation, tree costs, sums for potential income losses to vendors, and additional provisions for vulnerable APs. These costs will be borne by counterpart funds.

64. Mitigation measures for households and businesses affected by temporary disruptions such as information disclosure, personnel costs, cost of training safeguards personnel of PMU, PIU, and contractor, RP updating costs, survey costs (as required), and contingencies to cover damages to government /private property, if any, are covered under other budget heads (Table 4).

S.	Compensation for Type of Loss	Quantity	Туре	Unit Rate	Total Amount
no.				(TK)	(TK)
1	Land (1050 decimals)				
	Loss of private, agricultural land (WTP), and septage management	1,000	owner	30000	3000000
	Loss of private land (septage)	50		50000	2500000
	Crop loss (1 year)	00		00000	525000
	Subsistence cash allowance (3 months income from plot)				131250
	Share cropper				8000
	Administrative and logistic assistance to find new land	LS			50000
2	Structures				
	Fully affected				
	Semi-pucca house	722 ft <sup>2</sup> -1 house		693	500346
	Kutcha	300 ft <sup>2</sup> -1 shop		293	87900
	Partially affected	•			
	Semi-pucca room	360 ft <sup>2</sup> -3 rooms		693	249480
	Kutcha room-residential	266 ft <sup>2</sup> ; no-3		239	63574
	Semi-pucca toilet	60 ft <sup>2</sup> ; no-2		693	41580
	Boundary wall ( <i>pucca</i> )	100 ft <sup>2</sup> ; no-3		350	35000
3	Temporary income loss				
	6 shops (small shopowners)	6 shops x 7 days=42		400	16800
	110 hawkers and vendors	110 hawkers x 7 days=770		350	269500
4	Trees				
	Mahogany	272		7070	1923040
	Chambul	50		5050	252500
	Coconut	9		6500	58500
	Arecanut	77		2320	178640
	Raintree	36		6050	217800
5	Vulnerable *				
	WHH (structure loss)	4		10000	40000
	BPL (land/structure loss)	15		10000	150000
6	Relocation				
	Transport allowance	2			25000
	Labour cost for shifting assistance (school building, shop, residence, compound	180		350	63000
	walls, etc.) Lease deed registration fee + any taxes	2	+	15000	38963
7	Other	<u> </u>		15000	30903
'	Cash compensation for repair of partially			1	97788
	Cash compensation for repair of partially				91100

**Table 4: Indicative Cost for RP Implementation** 

S.	Compensation for Type of Loss	Quantity	Туре	Unit Rate	Total Amount
no.				(TK)	(TK)
	affected structures (e.g wall)				
	Transition allowance for 180 days	1 shop			
		+1residence			63000
	Consultations with APs during				
	construction				300000
	Grievance redress				500000
	Sub-total				38386661
	Contingency	10%			3838666
	Grand total (Tk)				42225328
	US\$				527,817

#### X. IMPLEMENTATION ARRANGEMENTS

65. **Executing agencies and project management unit.** The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. LGED will be the lead EA for the project, and DPHE will be a co-executing agency (for water supply and sanitation). A PMU will be established in LGED.

66. **Project management unit.** The PMU will be staffed with a safeguards officer and will receive support from safeguard specialists (environment and resettlement) on the DDS and PMSC consultant team. Key tasks and responsibilities of the PMU safeguards officer on involuntary resettlement safeguards are as follows:

- (i) confirm and review final RPs prepared by detailed design consultants, and ensure that new RPs are prepared in accordance with the RF;
- (ii) provide oversight on social safeguard aspects (avoidance and mitigation of impacts) of subprojects, and ensure RPs are implemented by project implementation unit (PIU) and contractors in a timely manner;
- (iii) establish a system to monitor social safeguards of the project, including monitoring the indicators set out in the monitoring plan of the RP;
- (iv) facilitate and confirm overall compliance with project policy related to entitlements and compensation, as relevant;
- (v) supervise and provide guidance to the PIUs to properly carry out the social safeguard monitoring and assessment as per the RF;
- (vi) review, monitor, and evaluate the effectiveness with which the RPs are implemented, and recommend necessary corrective actions to be taken as necessary;
- (vii) consolidate monthly social safeguards monitoring reports from PIUs and submit semi-annual monitoring reports to ADB;
- (viii) ensure consultations with the affected people and timely disclosure of final RPs in locations and form accessible to the public; and
- (ix) address any grievances brought about through the grievance redress mechanism in a timely manner.

67. **Implementing agencies.** The participating pourashavas will be the IAs, and will establish a PIU within the *pourashava* structure.

68. **Project implementation units.** The PIU will be established in each participating *pourashava* and staffed with a safeguard officer, and will receive support from the PMU safeguard officer and safeguard specialists (environment and resettlement) on the DDS and

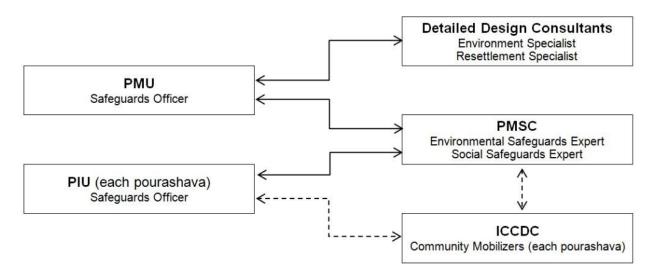
PMSC consultant team. Key tasks and responsibilities of the PIU safeguard officer on involuntary resettlement safeguards are as follows:

- (i) assist the detailed design consultants to communicate, consult, and disclose the updated/finalized safeguard documents to the affected people for their endorsement;
- (ii) implement final RPs and ensure timely payment of compensation and other assistance prior to the dispossession of the affected assets or the starts of civil works;
- (iii) facilitate/assist the detailed design consultants for the draft RP updating and preparation of safeguards documents for future subprojects;
- (iv) support the detailed design consultants in assessing and reviewing the land availability and ownership status of the proposed subproject areas;
- (v) conduct social safeguard monitoring during civil works and submit monthly report to PMU;
- take corrective actions when necessary to ensure avoidance/minimization of IR impacts;
- (vii) establish the GRC, disclose the project GRM to the affected communities, and coordinate with other local government agencies for the preparation and implementation of the RP; and
- (viii) address any grievances brought about through the project's grievance redress mechanism in a timely manner.

69. **Project management and supervision consultants.** The PMSC will have an environment safeguard expert and a resettlement expert. The PMSC safeguard experts will assist the PMU and PIUs to implement and manage safeguard requirements and to ensure policy compliance of the project. The resettlement expert will implement the capacity building program for PMU, PIUs, project staff, and contractors involved in project implementation on (ii) ADB SPS (2009) and approved RF, (ii) national law on involuntary resettlement (ARIPO, 1982) and other relevant regulations, (iii) core labor standards, and (iv) the roles of PMU, PIU and contractors on the project's GRM, public relations, and ongoing consultations.

70. **Civil works contracts and contractors.** The contractor will be required to designate a resettlement supervisor to (i) ensure compliance with RP and RF during civil works, and to (ii) carry out all mitigation and monitoring measures, such as rebuilding of damaged structures/private property outlined in their contract.

71. The government will ensure that bidding and contract documents include specific provisions requiring contractors to comply with: (i) all applicable labor laws and core labor standards on (a) prohibition of child labor as defined in national legislation for construction and maintenance activities; (b) equal pay for equal work of equal value, regardless of gender, ethnicity, or caste; and (c) elimination of forced labor; and (ii) the requirement to disseminate information on sexually transmitted diseases, including HIV/AIDS, to employees and local communities surrounding the project sites.



### Figure 5: Safeguards Implementation Arrangement

Table 5: Institutional Roles and Responsibilities for Safeguards Implementation

Activities	Agency Responsible
Update RP based on detailed design, field inspections, AP census, DMS, and consultation with affected peoples	Design consultant, PIU
Review updated RP/IEE and send to ADB for approval prior to construction	PMU; PMSC
Clearance and disclosure of updated safeguard documents on website and affected people	Design consultant; LGED; PIU ADB-BMGF
Identification of roads for full or partial closure, existing utilities, and road conditions based on detailed design	PIU PMSC
Transect walks through identified road stretches for full or partial closure, to identify potential impacts	Design consultant PIU; contractor
Design/implementation of detailed measurement survey (DMS) <sup>a</sup> on roads for full /partial closure where potential impacts identified; identification of poor and vulnerable APs	Design consultant
Conducting focus group discussions/meetings/consultations/workshops during DMS survey	Design consultant
Computation of entitlements	Design consultant; PMSC; PMU; PIU
Categorization of APs for finalizing entitlements	Design consultant; PMSC; PMU; PIU
Finalizing entitlements and rehabilitation packages for all APs	Design consultant; PMSC; PMU; PIU
Disclosure of proposed project, social/environmental impacts, proposed entitlements/mitigation measures in local languages	Design consultant; PMU; PIU; ICCDC; PMSC
Disclosure of grievance redress mechanism/process	PMU; PIU; ICCDC; PMSC
Disclosure of final entitlements and rehabilitation packages	PDA; PMU; PIU; PMSC
Delivery of entitlements/award of checks	PMU; PIU; PMSC;
Implementation of mitigation and rehabilitation measures	PIU-PMU; PMSC;contractor
Consultations with APs during rehabilitation activities	PMSC; PIU; contractor
Grievance redressal	PMU; PIU;
	Grievance Redressal Committee PMSC; contractor
Internal monitoring	PIU-PMU; PMSC

<sup>a</sup> Detailed measurement survey is to be carried out during detailed design, to record and quantify resettlement impacts and entitled persons with precision. Appendix 6 provides a sample template for inventory of losses during DMS surveys.

## A. Capacity Building

72. The PMSC resettlement specialist will be responsible for development of a training program based on a capacity assessment of target participants (PMU, PIU staff, ICCDC community mobilizers, contractors) and for implementation of the training program to build capabilities on resettlement policy, planning, mitigation measures, and safeguards. These will be conducted by the PMSC RS with external resources as required. Typical modules will be (i) sensitization to social safeguards, gender, and vulnerability issues; (ii) introduction to social safeguards policy, planning and implementation issues, and monitoring methods and tools; (iii) review of RP; and (iv) monitoring and reporting on RP implementation.

73. PMU and PMSC will also organize an induction course for the training of contractors preparing them on RP implementation, including ADB policy, GRM, and social safeguards monitoring requirements and mitigation measures. The suggested outline of the training program is presented in Table 6.

Description	Contents	Schedule	Participants
Program 1	Module 1 – Orientation	1 day	LGED and DPHE
Orientation workshop	ADB Safeguard Policy Statement		officials involved in
	Government of Bangladesh policy		project implementation
	Module 2 – Social/Environmental		PMU, PIUs
	Assessment and Resettlement		
	Planning/IEE Process		
	ADB policy and process,		
	identification of impacts and		
	mitigation measures, RP/IEE		
	preparation, implementation, and		
	monitoring requirements		
	Incorporation of safeguards into project design and contracts		
Program 2	IR/environmental issues during	1 day	PIUs
Workshop for contractors	construction	r ddy	ICCDC community
and supervisory staff	Implementation of RP/IEE		mobilizers
	Monitoring of RP/IEE		Contractors
	implementation		
	Reporting requirements		
Program 3	Experiences on RP/IEE	1 day on a regular	PMU
Experiences and best	implementation – issues and	period to be	PIUs
practices sharing	challenges	determined by PMU	PMSC
	<ul> <li>Best practices followed</li> </ul>	and PMSC	ICCDC
			Contractors
			DOE representatives

#### Table 6: Indicative Capacity Building and Training Program

Note: The above sessions will cover both environmental and social safeguards. Costs are included in PMSC costs.

## XI. IMPLEMENTATION SCHEDULE

74. The subproject is to be implemented over a period of 6 years. The detailed design stage is expected to commence in 2013, and the construction period will cover 24 months. The RP implementation schedule is shown in Figure 6.

		igui			-		2014						2015	2016
	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12		
Establish PMUand PIU, including safeguard officers														
Mobilize PDA with safeguards personnel														
RP updating														
Conduct detailed measurement surveys/business														
surveys**														
Identification of vulnerable APs														
Update draft RP to reflect DMS/business survey														
Consultations and disclosure														
Review and approval (PMU, ADB, BMGF)														
Mobilize PMSC with safeguard personnel														
Mobilize ICCDC with community mobilizers														
Training of PMU/PIU safeguard personnel and ICCDC														
community mobilizers														
Issuance of ID cards to affected persons														
Issuance of notice to APs, as required														
Compensation prior to start of construction and assistance as required, including to vulnerable APs*														
Start of civil works														
Internal monitoring, including surveys of APs on entitlements, satisfaction surveys														
Repair/reconstruction of affected facilities, structures, connections, utilities if any													Immediately, in o other department	coordination with nts, as required

75. RP implementation will be closely monitored to provide the PMU with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. Monitoring will be undertaken by the PMSC and PMU. Monitoring will involve (i) administrative monitoring to ensure that implementation is on schedule and problems are dealt with in a timely manner; (ii) socioeconomic monitoring during and after any resettlement impact utilizing baseline information established through the detailed measurement survey of APs undertaken during project subpreparation; and (iii) overall monitoring. Monthly progress reports will be prepared by PMSC, reporting status of RP implementation. The EA will submit semi-annual monitoring reports to ADB and BMGF for review, and post all safeguard monitoring reports on ADB's and BMGF's websites. A sample monitoring template is given in Appendix 8.

### APPENDIX 1: PROPOSED SUBPROJECT COMPONENTS IN MATHBARIA AND THEIR INVOLUNTARY RESETTLEMENT IMPACTS STATUS

	Road Name	Existing Feature	L	W	S /FP	Rise	IR Impacts
		-	(m)	(m)	(m)	(m)	•
1.	Land Office to Mollik Bari house Via Sadar Road, Wards No. 2 and 4	Type =CC, BC, WBM W=3.65 to 5m	3500	5.50	0	0.45	Six shops along the road are presently using the footpath for display of wares and have constructed temporary structures (bamboo poles and tin roofs). Shopkeepers are aware that the space is not theirs and are willing to move their wares. Shopkeepers consulted: Abul Hasan, Zakir Hussain, Hanif Hussain (2 shops), Nurul Mia (2 shops).
2.	R&H road to Bairatala Khal via Vatenary hospital. Ward No. 5.	Type =CC/BSF W=2.25 m Poor condition	600	3.00	0	0.45	Trees on private property (owners: Manju Akhon, Md. Badal, Joshi Akhon, Batru Commander, Monirul Islam Akhon): arecanut =30, coconut =6, mahogany =20; and toilet constructed by Md. Farooq on road RoW likely to be affected. One BPL hawker with semi- permanent structure likely to be affected (temporary income loss).
3.	Mathbaria Masua road to Mathbaria Tuskhali <i>khal</i> via Women's college. Ward No. 2	Type=WBM W=3 m Poor condition.	800	3.70	0	0.45	Temporary boundaries erected using arecanut fronds and tin sheets can be shifted easily; people are aware that it is municipal property and are willing to do so. One mobile hawker (BPL) affected.
4.	R&H Road to Government College via New Market. Ward No. 7	Type =BC W=3 m Poor condition	1200	4.25	0	0.30	Compound wall (belonging to Moulana Abdul Aziz) and columns in front of house (belonging to Salim Matobbar) to be avoided during detailed design by reducing road widths at these locations. Since traffic volume on the road is low, it should be possible to reduce road width to avoid permanent impacts. In case of other properties, temporary boundaries erected using arecanut fronds and tin sheets can be shifted easily; people are aware that it is municipal property and are willing to do so.
5.	Bairatala to Mistri bari via Shafa road end of <i>pourashava</i> . Ward No. 5	Type=BC W=3m Poor condition	1900	4.50	0	0.00	Temporary boundaries erected using arecanut fronds and tin sheets can be shifted easily; people are aware that it is municipal property and are willing to do so.
		Total =	8,000				

## Table A1.1: Roads

			Alle Bliage	
	Name, Location, Ward No.	Required Length (m)	Present Condition	IR Impacts
1.	Bridge over Masua Khal near Government Hospital. Connected RH and WAPDA roads. Wards No. 2 and 3 <i>RP</i>	42	Wooden bridge used at present	<ul> <li>A semi-<i>pucca</i> residential-cum- commercial house (Mujibur Rahman, teacher at a <i>madrassa</i>) with size of 85.88 m<sup>2</sup> will be fully affected and will need to be shifted. Total affected persons=5</li> <li>Another <i>kutcha</i> structure (firewood shop) with size of 15 m<sup>2</sup> will be affected. Affected persons facing income loss (1 owner and 1 employee)</li> </ul>

## Table A1.2: Bridge

#### Table A1.3: Cyclone Shelter

	Name, Location, Ward No.	Land Ownership	Present Condition	IR Impacts
1.	Mominia Dakhil Madrasha Ward No 1 at drain outfall	Semi-government institutional land ( <i>madrassa</i> land)	Temporary; shelter presently used as primary school to be shifted	A <i>kutcha</i> structure (tin and wood) presently in use as a primary school building by 200 students is likely to be shifted, as it will be affected by a proposed drain outfall. A school- cum-cyclone shelter is proposed at the site. Land is belongs to the <i>madrassa</i> authority. The size of existing shed to be shifted is 2,400 ft <sup>2</sup> . Trees likely to be affected: mahogany (12) and coconut (3).

## Table A1.4: Solid Waste Management

	Equipment, Name	Quantity (No.)	IR Impacts
1.	Ricksha-van	5	No impact anticipated, as equipment
			procurement proposed
2.	Pushcart /hand trolley.	10	Same as above

	Drain/ Ward Existing Condition Proposed Intervention IR Impacts									
	Drain/	Ward	Existing Condition							IR Impacts
	Struct ure ID No.	No.	Location and Length	Section and Structure Type	Existing Condition	Section	Proposed Structure Type	Length	Scope of Work/ Remarks	
1.	SD01	1, 2	Mominia Madrasha to Skider Bari, L =1,050 m	T =6.71 m B =2.44 m, D =1.52 m, Earthen	Silted up; garbage dumping; canal encroachm ent by settlements	T=7.31 m, B=1.22 m, D =2.13 m	CC block lined channel	1,050 m	Basi Rum Canal to be reexcavated	Drain outfall channel will need to be constructed through Mominiya Madrassa. Permanent impact anticipated; <i>madrassa</i> willing to give up land for outfall. A temporary structure being used as primary school classroom serves 200 children, and will need to be shifted to provide drain RoW. Shifting needs to be done during holidays as temporary arrangement. A school-cum- cyclone shelter should be provided to replace the affected structure.
2.	SD02	7, 6, 5	Graveyard culvert to Ismail House L = 750 m	T = $3.354$ m, B = $1.22$ m, D = $0.915$ m Earthen canal	Do	W =2.14 m D =1.53 m	R.C.C. covered drain	750 m	Central Mosjid Canal	Sixteen trees affected, including mahogany (10) and raintree (6); 4 residential structures made of temporary materials partially affected (kitchen/room).
3.	SD03	5	A. Halim Jalim Jamadder House to <i>Pourashava</i> End, L = 900 m	T = 3.66 m, B =1.22 m, D =0.915 m Earthen canal	Do	W =2.14 m D =1.53 m	Do	900 m	Discharges in to Shafa Khal	No permanent IR impacts anticipated
4.	SC02	4, 2, 5, 1	Dakkhin Bondor Sluice to Baheratola, L = 1,700 m	T=17.68 m, B =6.40 m, D =2.44 m Earthen	Do	T = 18.29 m, B = 9.15 m D =3.05 m	Earthen canal	1,600 m	Boyratala Khal; to be reexcavated	One toilet (semi- <i>pucca</i> structure) affected. Will need to be provided on other side of house. Space available.
				canal			CC block lined channel	100 m		
5.	SC03	1	Baharatala to <i>Pourashava</i> End, L = 1,700 m	T =12.20 m, B =3.96 m, D =1.52 m Earthen	Do	T=12.20 m B =6.10 m, D =2.13 m	Earthen canal	1,525 m	Tushkhali Khal, needs to be reexcavated	One temporary boundary wall needs to be shifted. One semi- <i>pucca</i> residential structure and 1 <i>kutcha</i> residential structure will be partially affected. <i>Ghat</i> and steps

Table A1.5: Drainage

	Drain/	Ward	Existing Condition	on		Proposed I	ntervention			IR Impacts
	Struct ure ID No.	No.	Location and Length	Section and Structure Type	Existing Condition	Section	Proposed Structure Type	Length	Scope of Work/ Remarks	
				canal						provided by the <i>pourashava</i> can be avoided.
							CC block lined channel	175 m		
6.	SC04	5,1	Baharatala to Jomadder Bari,	T = 15.24 m,	Do	T=15.24 m B =9.15 m	Earthen canal	2,050 m	Shafa Khal; needs to be reexcavated	No permanent IR impacts anticipated
			L = 2,200 m	B =6.10 m, D =1.52 m Earthen canal		D =2.13 m	CC block lined channel	150m		
7.	PC02	2, 4, 7, 8	Dakkhim Bondor Sluice to Gopal	T =16.77, B =15.49	Do	T=16.77 m B =7.62 m	Earthen canal	2,300 m	Mirukhali Khal; to be reexcavated	Large canal; no permanent IR impacts anticipated
			Bori House, L = 2,500 m	m, D =2.44 m Earthen canal		D =3.05 m	CC block lined channel	200m		
		Total	L = 18,800							

## Table A1.6: Water Supply

	Items	Unit	Rate ( <i>Lakh</i> Tk.)	Quantity	IR Impacts
1.	Land acquisition for SWTP	Acre	15.00	10	Total land required for WTP is 10 acres. Affected persons comprise 23 households (116 persons) and the district commissioner's office, which owns a small part of marshy land. Private land acquisition and NOC from DC required. Presently used for paddy cultivation (two crops). One owner uses his land as an orchard (357 trees, with mahogany, chambul, nut, raintree trees). A total of 22 private landowners, 1 sharecropper, and 1 government department (DC office) affected.
2.	Overhead tank (OHT) of capacity 680 m <sup>3</sup>	No.	200.00	1	WAPDA land, no permanent IR impact anticipated. NOC required
3.	Ground reservoir of capacity 2,000 m <sup>3</sup> for emergency water storage provision	No.	600.00	1	Proposed in SWTP complex; impacts are same as above.
4.	Installation of water transmission and distribution				During construction, access to residences and shops likely to be temporarily affected. Contractor will have to ensure access as per EMP provisions. High
4.1	100 mm diameter	km	12.00	32	densities in town area; 132 hawkers and vendors likely to be affected, of
4.2	150 mm diameter	km	16.00	7	which 41 are mobile hawkers.

	Items	Unit	Rate ( <i>Lakh</i> Tk.)	Quantity	IR Impacts
4.3	200 mm diameter	km	25.00	5.5	
4.4	250 mm diameter	km	35.00	4.5	
5.	Laying of service connection				During construction period, access to residences and shops likely to be
5.1	13 mm connection	Nos.	0.06	3000	temporarily affected. Contractor will have to ensure access as per EMP
5.2	20 mm connection	Nos.	0.065	175	provisions. Thirty hawkers, of which 11 are mobile hawkers, likely to be
5.3	25 mm connection	Nos.	0.70	25	affected.
6.	Procurement and installation of wat	er meters ir	service connec	tions	
6.1	13 mm connection	Nos.	0.03	3000	
6.2	20 mm connection	Nos.	0.035	450	
6.3	25 mm connection	Nos.	0.04	50	
7.	Construction of protection embankment surrounding the SWTP compound	М	0.10	800	No additional IR impacts, other than those given above
8.	Resectioning of <i>khal</i>	km	5.00	3.0	Potential impacts on downstream users due to construction of intake discussed with local farmers, who indicated that there would be adequate water for WTP and their fields, as it was abundant.
9.	Exploratory drilling	Nos.	1.50	10	Locations not identified yet by pourashava
10.	Mini water testing laboratory	LS	0.50	1	No IR impacts anticipated, as equipment procurement proposed
11.	Pourashava water supply office- cum-residence	No.	25.00	1	Proposed within WTP complex, hence no additional IR impacts anticipated
12.	Logistics				No IR impacts anticipated, as vehicle and equipment procurement proposed
12.1	Pick-up	No.	50.00	1	
12.2	Motorcycle	No.	1.00	2	
12.3	Computers, software, etc.	LS	2.00	1	
12.4	Generator for proposed system	LS	25.0	1	

## Table A1.7: Sanitation

	Items	Unit	Qty	IR Impacts
1.0	Public Toilet			
1.1	Behind Kali Mandir, Ward No. 4	No.	1	Government land abutting drain, behind Kali Mondir, Ward No. 4, Mathbaria <i>Pourashava</i> . Vacant space currently used as dumpsite and open urinal; toilets required at location.
1.2	Bankpara, Ward No. 4	No.	1	Vacant land belonging to cooperative bank. NOC required.
1.3	Near Holy Child Pre-cadet School, Ward No. 7	No.	1	Vacant government land behind Holy Child School.
1.4	Central Jeme Mosque (Behind Poura Bhaban), Ward No. 6	No.	1	Land owned by <i>masjid</i> authority. Abandoned toilets to be replaced. Need for toilets at location expressed by community and <i>masjid</i> authority. NOC required.
2.0	School Toilets			
2.1	Government Model Primary School, Ward No. 6	No.	1	Vacant government land.
2.2	Owahabia Girls Madrasa, Ward No. 3	No.	1	Madrassa land, old, abandoned toilets will need to be

	Items	Unit	Qty	IR Impacts
				dismantled and new toilet block constructed. NOC required.
2.3	Momenia Madrasa School, Ward No. 1	No.	1	Vacant madrassa land. NOC required.
2.4	Mathbaria Degree College, Ward No. 7	No.	1	Government land; vacant land available for toilet construction.
2.5	Udayan Madhyamik Biddaloy, Ward No. 7	No.	1	Semi-government school; vacant land. NOC required.
2.6	Udayan Registered Primary School, Ward No. 7	No.	1	Semi-government school; vacant land. NOC required.
3.0	Community Toilets			
3.1	WAPDA Basti, Ward No. 3	No.	4	WAPDA land. Abandoned <i>kutcha</i> structure will need to be replaced with the toilets. Located on north side of WAPDA Road -Basti, Ward No. 3-Mathbaria
3.2	Nabinagar Basti, Ward No. 3 Sweepers' colony – toilet and septic tanks*	No.	4	Government land; north side of Nabinagar Basti, Ward No. 3, Mathbaria Pourashava. Space available opposite row of slum houses. Separate entrance to toilets for men and women required for privacy; equal number of toilets for men and women should be provided.

## Table A1.8: Proposed Sanitation Pilots in Mathbaria town

	Pilot Projects	Location		IR Impacts
1.	Public toilet and wastewater treatment	In front of Alarafa Islami Bank, Ward.No. 4	Vacant government land inside compound wall of AC's residence (quarters), southeast side of Kaporer Patti Road, Wards No. 4, 1	Compound wall separating AC's residence from proposed public sanitation facility will be required.
2.	College toilets	Mohiuddin Ahmed Mohila Degree College, Ward No. 1	Semi-government institution	Presently, toilets are semi- <i>pucca</i> structures and are insufficient. Space available for construction of toilets and treatment facility. NOC required.
3.	Septage management facility for Mathbaria Town	Land tentatively identified near Nabinagar basti.	Private	<i>Pourashava</i> to initiate process of acquisition/purchase. Land requirement: 1,500 m <sup>2</sup>

## APPENDIX 2: DETAILS OF LAND PROPOSED FOR ACQUISITION FOR SURFACE WATER TREATMENT PLANT (SWTP)

SI.No	<i>Khatian</i> No	Plot No	Plot Area- Decimal	Needed Area- Decimal	Full/Part	Name
1	1219/1164	4272	60	11	Part	Radha Madhab Das
2	1476	4275	48	48	Full	Md. Ansar Ali and Monsur Ali
3	234	4276	37	37	Full	Md. Fafjlul Hoque, Shah Alam
4	140/142	4277	44	44	Full	Md. Matiar Rahman, Md. Manik, Farjana Yasmin Rehana, Abdur Razzak, Lahu Mia, Kabir Hossain, Nuruzzaman
5	1323	4280	76	76	Full	Md. Hemayet
6	1476	4281	31	25	Full	Md. Anwar Hossain
7	142	4273	16	16	Full	Md. Matiar Rahman, Md. Manik, Farjana Yasmin Rehana
8	1476	4296	132	132	Full	Md. Ansar Ali and Monsur Ali
9	1203	4297	119	100	Full	Md. Ansar Ali and Monsur Ali, Radha Madhab Das
10	1476	4298	227	80	Part	Md. Ansar Ali and Monsur Ali
11	234	4299	193	65	Part	Md. Fafjlul Hoque
12	1202/1165	4267	502	271	Part	Md. Anwar Hossain, Radha Madhab Das, Elias Mia, Montu Zamaddar
13	140/142	4270	30	30	Full	Md. Matiar Rahman, Md. Manik, Farjana Yasmin Rehana, Abdur Razzak, Lahu Mia, Noor Alam, Kabir Hossain, Nuruzzaman
14	1323	4282	50	3	Full	Md. Hemayet
15	1203	4285	102	25	Part	District Commissioner-DC
16	65	4269	87	5	Part	Wazed Member
17	1476	4295	102	20	Part	Md. Ansar Ali and Monsur Ali, Radha Madhab Das, Chand Mia Zamaddar
18	880	4271	144	12	Part	Ruhul Fakir, Noor Hossain Fakir
			2,000	1,000		

#### Table A2.1: Details of Ownership of Proposed Land for SWTP

Source: Land Registrar, Mathbaria. **NOTE:** Full loss indicated in table above indicates whether the entire land parcel (plot no.) is to be acquired, or part therefof.

				(landholdng in decimals)
S. No.	Name of AP	Total Landholding of AP (in	Affected Land Size	Percentage of Affected Land to
		and outside WTP area)		Total Land held by AP
1.	Md. Monsur Ali	272	164	60.29
2.	Hemayet	148	79	53.38
3.	Farzana Yesmin Rehana	32	22	68.75
4.	Abdur Razzak	42	22	52.38
5.	Lahu Mia	63	31	49.21
6.	Md. Elias Mia	124	52	41.94
7.	Noor Alam	236	12	5.08
8.	Sedum	203	70	34.48
9.	Nurjahan	84	74	88.10
10.	Shah Alam	103	37	35.92
11.	Md. Ansar Ali	286	196	68.53
12.	Md. Anwar Hossain	258	120	46.51
13.	Md. Manik	56	16	28.57
14.	Radha Madhob Das	481	90	18.71

# Table A2.2: Extent of Loss to Affected Persons (AP) due to Proposed Land Acquisition for Surface Water Treatment Plant (SWTP)

Note: Of the total 23 APs, 22 are private landowners and 1 is a government department. Survey of 64% private landowner APs (14 of 22 private landowners) of WTP Mathbaria reveals that all APs except one stand to lose over 10% of their landholdings. The remaining 36% private landowners have migrated from the area either due to marriage or in search of employment, and could not be interviewed. A few socioeconomic details of the migrated Aps, such as number of members in household and whether vulnerable, could be obtained in discussion with the community; however, details of total landholding of the migrated APs could not be obtained. Final RP to confirm whether the loss is significant for each AP (including migrants).

APPENDIX 3: SUMMARY (	OF PUBLIC	CONSULTATIONS
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S.No.	Proposed Project	Date	Venue	No. of	Participant	ts	Key Safeguards	Concerns	Suggestions from
	Facility/Alignment			Male	Female	Total	Issues Discussed	Expressed Related to Project	People/Willingness to Participate in Project
1	Cyclone shelter	3 July 2013	Mohiuddun Ahmed Mohila Degree College, Ward No. 2-Mathbaria Pourashava	7	9	16	<ul> <li>♦ Vacant land owned by the school authority (semi-government)</li> </ul>	♦ Who will maintain facility	♦ Consultatio ns with the community revealed the presence of a government school and an affected semi-government institution (madrasa in the vicinity), which are in greater need of a cyclone shelter.
2	Cyclone shelter	1 July 2013	Hatim Ali High School, Ward No. 6-Mathbaria Pourashava	10	5	15	Vacant land owned by the madrasa authority. - It should ensured that the construction work does not hamper regular classes of the madrasa students.	Regular operation and maintenance versus maintenance post cyclone	
3	Cyclone shelter	1 July 2013	Udayan High School, Ward No.7-Mathbaria Pourashava	16	6	22	-Semi-government school land; a tin- wooden shed is present at the site.	Maintenance of facility post cyclone	The school authority is willing to demolish the structure before construction.
4	Cyclone shelter	1 July 2013	Mathbaria Wahabia Mohila Alim Madrasha, Ward No. 3- Mothbaria Pourashava	15	4	19	<ul> <li>Abandoned old tin shed located on the site would need to be demolished.</li> <li>Construction work should not hamper regular classes of the <i>madrasa</i> students.</li> </ul>	The facility is greatly required but the institution does not have funds for maintenance of the facility, as it is a school for girls from poor families.	
5	Bridge	30 June 13	Over Mausa Canal Ward No. 2-Mathbaria	15	0	15	-Resettlement issues were identified: - One family, of a school teacher - One firewood shop	Bridge required to connect the town core to the peripheral areas; presently blocked by houses and shops	Residents asked that the potential resettlement and land acquisition impacts be considered and the project properly planned and

S.No.	Proposed Project	Date	Venue	No. of	Participant	S	Key Safeguards	Concerns	Suggestions from
		0.111							implemented with minimum loss to the public. <i>Pourashava</i> officials present at the FGD promised to relocate the two affected structures
6	Water - overhead tank	2 July 2013	Near Tikikata Union Parishad office, Ward No. 9-Mathbaria Pourashava	14	0	14	Government (WAPDA) land		Clearance will be required from WAPDA
7	Water treatment plant	2 July 2013	Surjamoni Tikikata Union , Ward No. 3- out side of Matahbaria Pourashava boundary	9	6	15	-Nos. of trees: 350 -Land required: 10 acres; agriculture land, two crops; land under paddy cultivation		Local communities around the WTP area, especially women, would like to have access to improved water supply from the WTP
8	Community toilet	30 June 2013	North side of WAPDA Road -Basti, Ward No. 3- Mathbaria Pourashava	2	12	14	-A private katcha structure there -Compensation to be provided	Community perceives the need for toilets and is willing to maintain them	-
9	Community toilet	2July 2013	North side of Nabinagar Basti, Ward No. 3- Mathbaria Pourashava	7	9	16	-	-	Proper facilities sought by residents. Willing to participate in O&M of facility.
10	Public toilet	2 July 2013	Inside of AC Land residence, south east side of Kaporer Patti Road Ward No 4–Mathbaria Pourashava	15	0	15	- Vacant government land, no major involuntary resettlement issues foreseen	Great need for facility perceived by the public at the location	Permission to construct may be difficult to obtain, as administrative officers in the district may not appreciate the idea of a public toilet within the compound of their residential quarters.
11	Public toilet	2 July 2013	South West side of Workshop Patti, Ward No. 4, Mathbaria Pourashava	13	0	13	-School land, no resettlement issue -School authority will donate land		
				123	51	174			

## APPENDIX 4: DRAFT PROJECT INFORMATION DISCLOSURE LEAFLET

## A. Background

1. The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of three components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened institutional capacity, governance, and awareness; and (iii) project management and administration support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

## B. Subproject Description

2. Subproject components proposed in Mathbaria for building climate resilient urban infrastructure under Batch 1 Stage 1 of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Mathbaria include: (i) new water supply system; (ii) 8 km of road improvement; (iii) 1 cyclone shelter; (iv) equipment procurement for solid waste management; (v) 10.8 km of drainage and flood control interventions; (vi) improvements to and extension of the water supply system; and (vii) improved sanitation including 4 public toilets, 6 school toilets, 8 community toilets, and equipment procurement financed by ADB, as well as 3 sanitation facilities co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for water supply, solid waste management, and sanitation, all proposals are for civil works components.

## C. Resettlement Plan: Policy and Principles

3. A resettlement plan (RP) has been prepared for Mathbaria, based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh's ARIPO.

## D. Involuntary Resettlement impact

4. No major IR impacts are envisaged under the proposed project components of CTEIP in Mathbaria. The components requiring land other than that owned by *pourashava* include: (i) private land acquisition for SWTP (10 acres/4.04 ha) and septage treatment plant (1,500 m<sup>2</sup>/0.5 decimal); (ii) community toilet complexes proposed on WAPDA/other government department land; and (iii) 2 public toilet complexes proposed on DC land/Zilla Parishad land, 1 on cooperative bank land and 1 on religious institution land. For the two sanitation pilot projects other than septage management, DC land and semi-government institional land are identified. For the bridge component, relocation of 1 household and 1 shop will be required to an area 50-70 m away. For the drainage component, a temporary primary school (tin shed) needs to be shifted a few meters away; the school will benefit through provision of a cyclone shelter. Relocation will affect 7 persons: 2 BPL persons related to the affected business and 5 members of an affected household.

## E. Entitlement

The project provides for compensation of all potential losses, including potential income 5. losses for vendors at replacement value. All displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets; scope of the impacts, including socioeconomic vulnerability of the displaced persons; and measures to support livelihood restoration if livelihood impacts are envisaged. The displaced persons will be entitled to (i) compensation for loss of land at the replacement value; (ii) compensation for loss of structures (residential/commercial) and other immovable assets at their replacement value (without counting the depreciation value); (iii) compensation for loss of business/wage income; (iv) assistance for shiftina of structure; (v) rebuilding and/or restoration of communityresources/facilities; and (vi) livelihood/transitional cash assistance for 6 months for all physically displaced persons at official minimum wage of the appropriate AP's occupation for each head of the affected family. A budgetary provision of US\$ 527.817 for RP implementation is made.

6. The eligible displaced persons (DP) for compensation and/or assistance for this project are (i) title owner who will lose land partially or totally; (ii) owners of affected houses, shops, sheds, or other types of structures for residential or commercial purposes, regardless of their title to the land; (iii) owners of affected trees, crops, and fish ponds affected by the land acquisition, regardless of their titles to the land; (iv) any DPs who will lose livelihood income permanently or temporarily from any income generating activity affected by the project; (v) DP who will loss access to land or communal facility; (vi) any formal and informal lessee to land, shelters, shops, sharecroppers, shareholders, renters, etc. who will lose their access to land or shops/shelters due to acquisition of such assets by the project; and (vii) vulnerable DPs as defined by ADB safeguard policy. The people who have legal title to the affected properties will be compensated in two steps. Initially they will receive compensation according to the government policy (ARIPO) from the DC office based on their legal documents. In the next step they will receive additional compensation from LGED/pourashava.

## F. Institutional Arrangement

7. The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. Local Government Engineering Department (LGED) is the lead executing agency (EA), and Department of Public Health Engineering (DPHE) is the co-executing agency.<sup>1</sup> LGED is responsible for providing support and guidance to *pourashavas* concerning performance criteria and *pourashava* development planning. Implementation activities will be overseen by a separate program management unit (PMU). The participating *pourashavas* are the implementing agencies (IA), with a project implementation unit (PIU) within the *pourashava* structure. Local LGED and DPHE offices will be involved in the functioning of the PIUs to provide technical support. Consultant teams<sup>2</sup> are responsible for (i) detailed engineering design, contract documents preparation, and safeguard facilitation; (ii) project management and administration support; (iii) assistance in supervising construction; (iii) strengthening of local governance,

<sup>&</sup>lt;sup>1</sup> LGED is responsible for (i) roads, (ii) bridges, (iii) solid waste management, (iv) cyclone shelters, and (v) drainage and flood control. DPHE is responsible for (i) water supply and (ii) sanitation.

<sup>&</sup>lt;sup>2</sup> Consultant teams are composed of project design advance (PDA) detailed design consultants, project management and supervision consultants (PMSC), and institutional capacity and community development consultants (ICCDC).

conducting studies/surveys on flood inundation and climate change impacts, and facilitating disaster risk management capacity building and community level adaptation through locally managed climate resilience funds; and (iv) community-based climate adaptation and disaster preparedness, awareness raising on behavioral change in water, sanitation, and hygiene (WASH) activities, and facilitating resettlement procedures.

## G. Grievance Redress Mechanism (GRM)

8. To resolve all project-related grievances and complaints, a common social and environmental grievance redress mechanism will be in place. Common and simple grievances will be sorted out at project site level by the contractor's resettlement supervisor and supervision staff of PIU within 7 days, with the involvement of the ward level coordination committee, as required. Any unresolved grievances will be forwarded to the town-level grievance redress committee (GRC), which will have affected persons and civil society/eminent citizens as members. Complaints and grievances which are not addressed by the grievance redress committee (GRC) within 15 days will be sent to the PMU. Those remaining unresolved will be sent to the interministrial program steering committee (IPSC) for resolution within 14 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.

#### H. Contact Details

Organization	Name	Position	Address and Phone Numbers
PIU		Safeguard assistant	
Contractor		Safeguard supervisor	
ICCDC		Community mobilizer	
PMU		Safeguard officer	
PMSC		Safeguard specialist	

## APPENDIX 5: SAMPLE GRIEVANCE REDRESS FORM

(To be available in Bangla and English)

The \_\_\_\_\_Project welcomes complaints, suggestions, queries, and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing \*(CONFIDENTIAL)\* above your name. Thank you.

Date		Place of registrat	ion							
Contact information	Contact information/personal details									
Name			Gender	* Male * Female	Age					
Home address										
Place										
Phone no.										
E-mail										
Complaint/sugges	stion/comment/ques	stion Please provid	le the details (v	vho, what, wh	iere, and	d how) of				
your grievance bel	ow:									
		<i></i>								
	hment/note/letter, ple									
How do you want us to reach you for feedback or update on your comment/grievance?										

#### FOR OFFICIAL USE ONLY

Registered by: (Name of official registering grievance)					
Mode of communication:					
Note/letter					
E-mail					
Verbal/telephonic					
Reviewed by: (Names/positions of officials reviewing	grievance)				
Action taken:					
Whather action taken disclosed	No.				
Whether action taken disclosed:	Yes				
Means of disclosure:	No				

#### APPENDIX 6: COMPARISON BETWEEN GOVERNMENT OF BANGLADESH LAWS AND ADB SAFEGUARD POLICY STATEMENT, 2009

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
1	Involuntary resettlement should be avoided wherever possible.	Not defined in the ARIPO	Like with other donor-funded projects in Bangladesh, the approach of avoiding involuntary resettlement has already been taken care of while preparing this project. This will be further practiced during design and implementation.
2	Minimize involuntary resettlement by exploring project and design alternatives	Not so clearly defined in the ARIPO Sections 3 and 18 exempt the acquisition of property used by the public for religious worship, public or educational institutions, graveyards, and cremation grounds.	The resettlement plan clearly defines the procedures on how to minimize the involuntary resettlement through proper alternate engineering design and adequate consultation with stakeholders.
3	Conducting census of displaced persons and resettlement planning	The ARIPO spells out that upon approval of the request for land by the office of the deputy commissioner, its own staff will conduct the physical inventory of assets and properties found on the land. The inventory form consists of the name of person, area of land, the list of assets affected, and the materials used in the construction of the house. The cut-off date is the date of publication of notice that land is subject to acquisition, and that any alteration or improvement thereon will not be considered for compensation.	The ARIPO does not define the census survey. It only reflects the inventory of losses (IOL), which is more in physical terms and only includes the names of the owners, etc. The ADB policy spells out a detailed census through household surveys of displaced persons in order to assess the vulnerability and other entitlements. This RP has been prepared based on the data collected through conducting a census, a socioeconomic survey for the displaced persons, and an inventory of losses.
4	Carry out meaningful consultation with displaced persons and ensure their participation in planning, implementation, and monitoring of resettlement program.	Section 3 of the ordinance provides that whenever it appears to the deputy commissioner that any property is needed or is likely to be needed for any public purpose or in the public interest, he will publish a notice at convenient places on or near the property in the prescribed form and manner, stating that the property is proposed for acquisition.	The ARIPO does not directly meet ADB's requirements. This section of the ordinance establishes an indirect form of public consultation. However, it does not provide for public meetings and project disclosure, so stakeholders are not informed about the purpose of land acquisition, its proposed use, compensation, entitlements, or special assistance measures. The resettlement plan for the project has been prepared following a consultation process which involves all stakeholders (affected persons, government department/line agencies, local community, etc.), and the consultation will be a continuous process at all stages of project development, such as project formulation, feasibility study, design, implementation, and post-implementation, including the monitoring phase.
5	Establish grievance redress mechanism.	Section 4 allows the occupant of the land to raise objections in writing. These should be filed with the deputy commissioner within 15 days after the publication. The deputy commissioner will then hear the complaints and prepare a report and	The Section 4 provision is consistent with ADB's grievance redress requirements. The resettlement plan has a special provision for grievance procedures, which includes formation of a grievance redress committee, appointment of an arbitrator, and publication of the notice of hearings and the scope of proceedings.

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
		record of proceedings within 30 days following expiry of the 15-day period given to affected persons to file their objections.	
6	Improve or at least restore the livelihoods of all displaced persons.	The ARIPO does not address the issues related to income loss, livelihood, or loss of the non- titleholders. This only deals with the compensation for loss of land, structures, buildings, crops and trees, etc. for the legal titleholders.	The resettlement plan for this project keeps the provision for a census survey that will have the data on the loss of income and livelihood, and the same will be compensated as per the entitlement matrix for both physically and economically affected persons.
7	Land-based resettlement strategy	The ARIPO does not address these issues.	The ARIPO does not meet the requirement of ADB. Though this option may be a difficult proposition, given the lack of government land and the difficulties associated with the acquisition of private lands, the resettlement plan proposes land-for-land compensation as its priority, if feasible. Attempt will be made to find alternate land for the loss of land, in case it is available and if it is feasible, looking at the concurrence of host community and land value.
8	All compensation should be based on the principle of replacement cost.	The ARIPO states that the deputy commissioner determines the amount of compensation by considering: (i) the market value of the property based on the average value during the 12 months preceding the publication of notice of acquisition; (ii) the damage to standing crops and trees; (iii) damage by severing such property from the other properties of the person occupying the land; (iv) adverse effects on other properties, immovable or movable, and/or earnings; and (v) the cost of change of place of residence or place of business. The deputy commissioner also awards a sum of 50% of the market value of the property to be acquired.	The ARIPO is largely consistent with ADB policy. However, there are differences in the valuation of land and prices of affected assets, where ADB prescribes the use of current market rates/replacement cost in the project area. The ordinance does not ensure replacement value or restoration of pre-project incomes of the affected persons. The resettlement plan addresses all these issues, and spells out a mechanism to fix the replacement cost by having an independent evaluator (committee) who will be responsible for deciding the replacement costs.
9	Provide relocation assistance to displaced persons.	No mention of relocation assistance to affected persons in ARIPO	The resettlement plan provides for the eligibility and entitlement for relocation of the affected persons, in the form of relocation assistance, which includes shifting allowances, right to salvage materials, and additional transitional assistance for the loss of business and employment.
10	Ensure that displaced persons without titles to land or any recognizable legal rights to land are eligible for resettlement assistance and	The ARIPO does not have this provision.	The ARIPO does not comply with ADB policy. This is a major drawback of the national law/policy compared to that of ADB. The ARIPO only takes into consideration the legal titleholders and ignores the non-titleholders. The resettlement plan ensures compensation and assistance to all affected persons, whether

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
	compensation for loss of non- land assets.		physically displaced or economically displaced, irrespective of their legal status. The end of the census survey will be considered the cut-off date, and affected persons listed before the cut-off date will be eligible for assistance.
11	Disclose the resettlement plan, including documentation of the consultation, in an accessible place and a form and language understandable to affected persons and other stakeholders.	The ordinance only ensures the initial notification for the acquisition of a particular property.	The ARIPO does not comply with ADB's SPS-2009 as there is no mention of disclosure of resettlement plan. The SPS ensures that the resettlement plan, along with the necessary eligibility and entitlement, will be disclosed to the affected persons in the local language (Bangla) in the relevant project locations and concerned government offices, and the same resettlement plan will also be disclosed on the executing agency's website and on the website of ADB.
12	Conceive and execute involuntary resettlement as part of a development project or program. Include the full costs of resettlement in the presentation of project's costs and benefits.	The ARIPO has a provision to include all the costs related to land acquisition and compensation of legal property and assets. However, it does not take into account the cost related to other assistance and involuntary resettlement.	The ARIPO partially meets the requirement of ADB, as it only deals with the cost pertaining to land acquisition. The resettlement plan provides eligibility to both titleholders and non-titleholders with compensation and various kinds of assistances as part of the resettlement packages, and the entire cost will be part of the project cost.
13	Pay compensation and provide other resettlement entitlements before physical or economic displacement.	The ARIPO has the provision that all the compensation will be paid prior to possession of the acquired land.	The ARIPO meets the requirement of ADB.
14	Monitor and assess resettlement outcomes, and their impacts on the standards of living of displaced persons.	This is not clearly defined in the ARIPO.	The ARIPO does not comply with ADB safeguards policies. The resettlement plan has a detailed provision for a monitoring system within the executing agency. The executing agency will be responsible for proper monitoring of resettlement plan implementation, and the monitoring will be verified by an external expert.

ADB = Asian Development Bank, ARIPO = Acquisition and Requisition of Immovable Property Ordinance 1982, IOL = inventory of losses, SPS = Safeguard Policy Statement.

## **APPENDIX 7: SAMPLE FORM FOR INVENTORY OF LOSS SURVEYS**

#### **Questionnaire No.:** \_\_\_\_

I own:	
Name of the enumerator:	Date:
Field supervisor:	Time:

#### 1.0 GENERAL IDENTIFICATION:

1.1	Name of road:		1.4	Address			
1.2	Mouza/khatiar:     1.5     Survey no. / Dag no./ Plot no.:		g no./ Plot no.:				
1.3	Location/PIN CODE:	ocation/PIN CODE: 1.6 Owner/sharecropper/laborer/encroacher/ specify				r/other,	
<b>2.0</b> 2.1 2.2	HOUSEHOLD IDENTIFI Name of the head of the Name of the responden	e household: t:				 - -	]
2.3 2.4	Relationship of the resp Type of loss	Structure only		ind only	Land and structure		
		Orchard/tree	Ot	her assets			
<b>3.0 \$</b> 3.1	SOCIOECONOMIC PROF Religious group: 1. Muslim 2. Hindu			5 Other (specify)			
3.2	Vulnerability: (tick, mult 1:BPL2.Disabled mo	iple responses pos ember/head3. I	sible) ndigenou:	s people3. C	Other (specify)		
3.3	Is the Head	of the	НН	Female:	1-Yes 2	—	No
3.4	Type of family: 1. Nucle	ear 2. Joint 3.	Extended				
3.5	Present sources of incon	ne::					
3.6	Primary source of income	e:					
	f <b>affected land</b> se(s) of land						

4.1

4.0

4.2 Total area of land held at the location \_\_\_\_\_(in acres/ha/other, please specify)

4.3 Annual income (total turnover) per unit (acre/ha) in Tk.\_\_\_\_\_

4.4 Annual cost of operation of the total landholding in Tk.\_\_\_\_\_(Please include labor cost and operating cost including fertilizer, pesticide, water, electricity, any other cost.)

#### 4.5 **Details of sharecroppers on concerned landholding**

Sh	arecropper(s)	No.	Lease amount paid / xx months or years	For landowner: Whether sharecropper(s) can operate in remaining landholding/other property of landowner (Yes/No). If yes, where?	For landowner: Whether willing to return lease amount and compensate sharecropper for losses (Yes/No). If yes, how much?	For sharecropper: What losses will you incur when this land is acquired (Tk.)? What do you think will be fair compensation (Tk)?

#### 4.7 Details of workers employed on concerned landholding

Workers/laborers	No.	Wages paid (Tk./day or month, please specify)	Whether workers can be employed in remaining landholding/other property of landowner (Yes/No)
Permanent workers			
Migrant/seasonal workers			

4.8 Are there any trees on the identified land? Yes/No

4.8.1 If yes, please specify species, number, use, and income from such trees

Tree species	No.	Use	Income (Tk.)

#### 4.8.2 Details of cultivation/plantation

Crop(s)	Production (specify unit e.g kg/ ton/quintals)	Production for own use -1 /sale -2	If produced for sale, income (Tk. per
			(annum/season/other, specify)

- 4.9 Do you have the ownership papers for the affected land? Yes/No
- 4.9.1 If yes, please name the documents in support of your ownership\_\_\_\_\_
- 4.10 What is the market value of land of similar quality in this area (Tk. per acre/ha/bigha/katha, specify)?\_\_\_\_\_
- 4.11 Is there any existing dispute over the affected land? Yes/No
- 4.12 What in your opinion is a viable land holding size for a similar use?\_\_\_\_\_(specify unit)

#### 5.0 Details of affected structure

SI.	Details	Materials used		Length in m	Breadth in	Height	Value (Tk.)	
No		Roof	Wall	Floor		m	in m	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	Room 1							

2	Room 2			
3	Room 3			
4	Room 4			
5	Room 5			
6	Room 6			
7	Room 7			
8	Room 8			
	Total of rooms			
9	Verandah			
10	Kitchen			
	Store			
11				
12	Toilet			
14	Cowshed			
15	Compound wall			
16	Others/specify			
17	Irrigation			
	structures			
	Total Area			

#### Materials used (Col 3,4,5)

1. Tin/zinc sheets	2. Mud	<ol><li>Brick masonry</li></ol>
5. RCC	6. Stone	<ol><li>Wood Shingles</li></ol>
9. Thatched	10. Timber	11. Masonry

- 4. Stone masonry
- 8. Concrete 12. Stone/bricks

#### 6.0 Summary of affected structure

Use of Structure	Type of Structure 1= pucca 2=semi- pucca 3=kucha	No. of Storey S	No. of Rooms	Size	Whether in Use 1= In use 2=Vacant/ abandoned	General Condition 1=good 2=bad 3=poor	Age of Structur e	Own ershi p
Residential								
Commercial								
Residential-cum-								

Use of Structure	Type of Structure 1= <i>pucca</i> 2=semi- <i>pucca</i> 3=kucha	No. of Storey S	No. of Rooms	Size	Whether in Use 1= In use 2=Vacant/ abandoned	General Condition 1=good 2=bad 3=poor	Age of Structur e	Own ersh p
commercial								
Workshed /HH industry								
Cattle shed								
Kiosks								
Irrigation structure								
Other								

6.1 Do you have legal rights/documents of this affected structure? 1 – Yes 2 – No

6.2 If yes, name the documents in support of your ownership \_\_\_\_\_

6.3 Is ther	e any te	enant/w	orker	in th	is affected structure?	1 - Ye	s 2 - No
o				,			

6.4 If "Yes," number of tenants/workers: \_\_\_\_\_

6.5 Do the tenants'/workers' families live in the affected structure?<sup>1</sup>\_

6.6 What is the market value of this affected structure as of today's date?

6.7 How much house/holding tax are you paying? (Last tax paid) (FY) \_\_\_\_\_

#### 7.0 RESETTLEMENT AND REHABILITATION OPTION

7.1 What is your opinion (priority wise) about resettlement and rehabilitation option:

	In case of Structure Loss			In case of Land Loss	Priority No.
1.	Constructed structure		1.	Land for land	
2.	Land for structure		2.	Cash compensation	
3.	Cash compensation		3.	Assistance for allied activities	

<sup>&</sup>lt;sup>1</sup> Note: If yes, enumerator to fill up questionnaire for 33% of affected households.

1	Others (specify) :	1	Others (specify) :	
4.	Ouriers (specify).	4.	Others (specify).	

#### 8.0 DETAILS OF OTHER ASSETS:

#### 8.1 **Do you possess any other assets elsewhere?**

a) If "Yes," please give details

Land	Ac/Ha/ No.	Use (Sale/Consu mption/ Both	Income from the Asset (Tk.)	Approximate Replacement Cost/ Market Value (Tk.)
Irrigated				
Non-irrigated				
Barren				
Orchards				
Trees				
Well				
Tube/bore well				
Any other				

#### 8.2 Details of household assets

a) Do you have following items in your house?

	Items	1-Yes, 2-No	Items	1-Yes, 2-No
	i) Television		vi) Washing machine	
	ii) Refrigerator		vii) Other, specify	
	iii) Computer			
	iv) Motorcycle/scooter			
	v) Car/jeep			
8.3	Do you receive any benefits fron	n government (und	er social welfare programs, food secu	urity programs, BPL
	benefits, etc.)? 1. Yes		No	
	If yes, please specify program ar	nd benefit received		
8.4	Do you belong to any traditional	tribal community?	1. Yes 2. No	
	If yes, please specify			

#### 56 Appendix 7

#### 9.0 HOUSEHOLD DETAILS

9.1 Male 9.2 Female 9.3 Adult	9.4 Children 9.5 Married	9.6 Unmarried
Widow/divorced Major occupation	Handicapped	Total HH Income (P.A.) Tk.

SI. No.	Name of HH member	Relation with	Age	Sex	Marital Status			upation	Income per Month/Year	Whether PCH	Any Special Skill
		HH Head @					Main	Subsidiary	(in Tk.)		<ul> <li>Possessed</li> </ul>
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
1.											
2.											
3.											
4.											
5.											
6.											
7.											
8.											
9.											
10.											
11.											
12.											

10.0. Income/employment details (supplementary information of table 9.0)

10.1 Total monthly/yearly household income: Tk.....

#### 10.2 Expenditure details of household

SI. No	Head of Expenditure	Tk./Month
	Food	
	Clothing	
	Education	
	Health	
	Taxes (including land, property, income/sales)	
	Miscellaneous	
	Total	

10.3 Whether any member of household is unemployed? Yes/No

10.4 Whether any member of household would like to undergo skill training/enhancement/refresher course? Yes/No\_\_\_\_\_\_If yes, what type 

:\_

#### **APPENDIX 8: SAMPLE MONITORING TEMPLATE**

1. A semi-annual monitoring report shall be prepared on resettlement plan implementation and submitted to ADB and BMGF by the PMU. It will include: (i) the list of APs, with compensation, if any, due to each: details of compensation paid with signed receipts annexed to the report; and socioeconomic status and satisfaction levels of APs with the RP implementation process, compensation, and mitigation measures; (ii) the list of vulnerable APs and additional compensation/special protection measures planned/implemented for them, as well as socioeconomic status and satisfaction levels of vulnerable APs with the RP implementation process, compensation, and mitigation measures; (iii) list of affected common facilities, plan to restore access, and/or actions taken to restore access to the same or facilities of equal quality elsewhere; (iv) list of roads for closure and actions planned/taken to minimise disturbance; (v) details of consultations held with APs (with number of participants by gender, issues raised, conclusion/agreement reached, actions required/taken; (vi) details of grievances registered, redressed, outstanding complaints, minutes of GRM meetings held; (vii) details of information disclosure and awareness generation activities, levels of awareness among target population and behavior change, if any; and (viii) any other relevant information showing RP implementation progress. The following checklist may be used for overall monitoring of RP implementation.

S. N.	Resettlement Plan Activities	Completed Y/N	Remarks				
A. Pr	A. Pre-construction Activities and Resettlement Plan Activities						
1	Approval of final resettlement plan by ADB and BMGF prior to contract award						
2	Disclosure of final resettlement plan on ADB, BMGF, and EA websites						
3	Circulation of summary RP in the three local languages to all stakeholders						
A. Re	esettlement Plan Implementation						
1	Grievance redress committee and telephone hotlines established						
2	Entitlements and grievance redress procedure disclosed						
3	Finalization of list of APs, vulnerable APs, and compensation/assistance/allowances due						
4	Finalization of list of affected common facilities and roads for closure; mitigation measures proposed						
5	Affected persons receiving entitlements as per amounts and program specified in RP						
6	Payment of compensation, allowances, and assistance (number of APs)						
7	Additional assistance for vulnerable households given (number of vulnerable APs)						
8	Livelihood arrangements provided to vulnerable APs						
9	Reinstallation of affected common facilities						
10	Grievances						
	Number of grievances registered						
	Number of grievances redressed						
	Outstanding complaints						
	Disclosure of grievance redress statistics						
11	Consultation, participation, and disclosure as per plan						
C. M	onitoring						
1	Survey on socioeconomic status of APs (including vulnerable APs) completed and						
	compared with baseline survey results						
2	Survey on satisfaction levels of APs with RP implementation completed						
D.	Labor						
1	Implementation of all statutory provisions on labor like health, safety, welfare, sanitation, and working conditions by contractors						
2	Equal pay for equal work for men and women						

NOTE: Where applicable, the information provided in the table should be supported by detailed explanatory report, receipts, and other details.

November 2013

# BAN: Coastal Towns Environmental Infrastructure Project – Pirojpur Town

Prepared by the Local Government Engineering Department, Government of Bangladesh for the Asian Development Bank.

## CURRENCY EQUIVALENTS

(as of	(as of 9 October 2013)				
Currency Unit	=	Tk			
Tk1.00	=	\$0.01			
\$1.00	=	77.66			

#### ABBREVIATIONS

ADB-Asian Development BankAP-affected personCTEIP-Coastal Towns Environmental Infrastructure ProjectDOE-Department of EnvironmentDPHE-Department of Public Health EngineeringEMP-environmental management planFGD-focus group discussionGRC-grievance redressal committeeGRM-grievance redress mechanismIPSC-interministerial project steering committeeIR-involuntary resettlementIpcd-liters per capita per dayLGED-Local Government Engineering DepartmentNGO-nongovernment organizationOHT-project implementation unitPMU-project preparatory technical assistancePTW-production tubewellROW-right of wayRF-resettlement frameworkRP-resettlement planSPS-Safeguard Policy StatementToR-terms of referenceWAPDA-Water and Power Development Authority	CTEIP DOE DPHE EMP FGD GRC GRM IPSC IR IpCd LGED NGO OHT PIU PMU PPTA PTW ROW RF RP SPS ToR	
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#### WEIGHTS AND MEASURES

km	_	kilometer
m²	—	square meter
mm	—	millimeter
m <sup>3</sup>	_	cubic meter

### **GLOSSARY OF BANGLADESHI TERMS**

crore ghat	_	10 million (= 100 <i>lakh</i> ) landing station for boats, steps providing access to river/canal for bathing etc.
hartal	—	nationwide strike/demonstration called by opposition parties
khal	—	drainage ditch/canal
khas, khash	_	land/property belonging to government
kutcha	-	temporary structure, e.g made of tin and wood

lakh, lac	_	100,000
madrassa	—	Islamic school/college
mohalla	_	community area
mouza	—	government-recognized land area
mouza map	-	cadastral map of <i>mouza</i> showing plots and their numbers
parshad	_	councilor
pourashava	-	municipality
pucca	—	good quality, well-built, solid
thana	—	police station
upazila	—	subdistrict

#### NOTES{S}

In this report "\$" refers to US dollars. "TK" refers to Bangladesh Taka.

This resettlement plan is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

In preparing any country program or strategy, financing any project, or by making any designation of or reference to a particular territory or geographic area in this document, ADB does not intend to make any judgments as to the legal or other status of any territory or area.

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#### EXECUTIVE SUMMARY

1. **Background.** The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of four components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened governance and institutional capacity; (iii) enhanced public awareness, behavior change, and community-based climate adaptation; and (iv) project management support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

2. A project lending modality is used; the release of project funds to the *pourashavas* will be administered under a two-stage process known as a performance criteria mechanism, whereby the project *pourashavas* have to meet certain institutional capacity and governance criteria to receive funding. Infrastructure investments are therefore divided between Batch 1 and Batch 2 towns, with towns in each batch receiving funds under two stages (Stage I and Stage II). Batch 1 covers the *pourashavas* of Amtali, Galachipa, Mathbaria, and Pirojpur, while Batch 2 covers the *pourashavas* of Barguna, Daulat Khan, Kalapara, and Bhola. This resettlement plan (RP) is prepared for all subprojects proposed for the Batch 1 town of Amtali in Stage I of CTEIP.

3. **Subproject description.** Subproject components proposed in Pirojpur for building urban infrastructure under stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Pirojpur include (i) 34.2 km of road improvement; (ii) 5 bridges; (iii) 5 cyclone shelters; (iv) equipment procurement for solid waste management; (v) 25.9 km of drainage and flood control interventions financed by ADB; and (vi) a septage treatment facility, sanitation facilities (community toilets and wastewater management facility) for a low-income settlement, and a wastewater management facility for a housing settlement with low, medium, and high income groups, co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for solid waste management and sanitation, all proposals are for civil works components.

4. **Resettlement plan.** This resettlement plan (RP) is prepared for all subprojects proposed for Pirojpur *pourashava* in Stage I of CTEIP. This RP is prepared based on ADB's Safeguard Policy Statement 2009, and Government of Bangladesh laws. The RP will be revised at detailed design stage; ADB, BMGF, and LGED will review and clear the revised RP prior to commencement of works.

5. **Scope of land acquisition and resettlement.** No major IR impacts are envisaged under the proposed project components of CTEIP in Pirojpur. Private land acquisition of 0.51 acres (0.21 ha) is anticipated for the proposed pilot for septage treatment at Pirojpur under CTEIP. Twenty-seven structures are likely to be partially affected, and 3 abandoned structures fully affected.

6. **Consultation and disclosure.** Goals and objectives of the project have been disclosed with the affected people and other stakeholders through a total eight focus group discussions in

July and August 2013. The project cut-off date was established as 10 October 2013 during the formal disclosure of the RP.

7. **Institutional set-up.** The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. LGED will be the lead EA for the project, and DPHE will be a co-executing agency (for water supply and sanitation). A PMU will be established in LGED. The participating *pourashavas* will be the IAs, and will establish a PIU within the *pourashava* structure. Safeguard officers will be appointed in PMU and PIUs and will be responsible to undertake day-to-day safeguard tasks and requirements, including implementation of project's GRM. The safeguard officers will be supported by the resettlement specialists and experts from the detailed design consultant and project management and supervision consultant.

8. **Categorization.** The subproject is classified as category B in accordance with ADB's Safeguard Policy Statement (SPS). ADB's SPS covers both temporary and permanent impacts to both titled and non-titled persons, and includes both physical and economic displacement.

9. **Resettlement budget and financing plan.** The resettlement cost for the subproject in Pirojpur is estimated at US\$ 72,665, which will be met from counterpart (government) funds.

#### I. PROJECT DESCRIPTION

#### A. Introduction

1. The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of three components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened institutional capacity, governance, and awareness; and (iii) project management and administration support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

2. A project lending modality is used; the release of project funds to the *pourashavas* will be administered under a two-stage process known as a performance criteria mechanism, whereby the project *pourashavas* have to meet certain institutional capacity and governance criteria to receive funding. Infrastructure subprojects are therefore divided between Batch 1 Stage I and II funding and Batch 2 Stage I and II funding. Batch 1 Stage I covers the *pourashavas* of Amtali, Galachipa, Mathbaria, and Pirojpur, while Batch 2 covers the *pourashavas* of Barguna, Daulat Khan, Kalapara, and Bhola. This resettlement plan (RP) is prepared for all subprojects proposed for Pirojpur *pourashava* in Batch 1 Stage I of CTEIP. The regional setting of Pirojpur is depicted in Figure 1.

3. ADB requires the consideration of social safeguard issues in all aspects of its operations, and the requirements for environmental assessment are described in ADB's Safeguard Policy Statement (SPS, 2009). This resettlement plan (RP) has been prepared in accordance with ADB SPS's requirements for IR category B projects.

#### B. Proposed Subproject Components

4. Subproject components proposed in Pirojpur for building urban infrastructure under Stage I of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Pirojpur include (i) 34.2 km of road improvement; (ii) 5 bridges; (iii) 5 cyclone shelters; (iv) equipment procurement for solid waste management; (v) 25.9 km of drainage and flood control interventions financed by ADB; and (vi) a septage treatment facility, sanitation facilities (community toilets and wastewater management facility) for a low-income settlement, and a wastewater management facility for a housing settlement with low, medium, and high income groups, co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for solid waste management and sanitation, all proposals are for civil works components.

5. Measures to avoid and minimize involuntary resettlement impacts include identification of government land (land belonging to the *pourashava* or other government department) and semi-government institutional land with no-objection certificates (NOC) from the concerned institutions for the proposed civil works. On the basis of the PPTA report, some anticipated impacts are permanent but not significant, while others are temporary, e.g. impacts on hawkers and vendors and residents during laying of networks. Traffic management during construction of

roads, drains and pipelines, and barriers to access posed during construction shall be undertaken as per available guidelines and best practice. Timely information will be provided to the public about potential negative impacts and mitigation measures, including time taken to repair any damage to individual property and grievance redress procedures, etc., prior to start of project implementation. Provision of alternate arrangements for essential affected facilities must be made to ensure less inconvenience to the public during the period of construction.

#### C. Objectives of Resettlement Plan

6. This resettlement plan (RP) is prepared for Batch 1 Stage I investments proposed in Pirojpur as part of the Coastal Towns Environmental Infrastructure Project. It addresses the IR impacts of the proposed project and is consistent with the project resettlement framework and ADB's SPS 2009.

7. This RP has been prepared in accordance with ADB SPS requirements for IR category B projects, and to meet the following objectives:

- (i) to describe the identified scope and extent of land acquisition and involuntary resettlement impacts as a result of identified project components, and to address them through appropriate recommendations and mitigation measures in the RP;
- to present the socioeconomic profile of the population in the project area, identify social impacts, including impacts on the poor and vulnerable, and the needs and priorities of different sections of the population, including women and the poor and vulnerable;
- (iii) to describe the likely economic impacts and identified livelihood risks of the proposed project components;
- (iv) to describe the process undertaken during project design to engage stakeholders, the planned information disclosure measures, and the process for carrying out consultation with affected people and facilitating their participation during project implementation;
- (v) to establish a framework for grievance redressal for affected persons (APs) that is appropriate to the local context, in consultation with stakeholders;
- (vi) to describe the applicable national and local legal framework for the project, and to define the IR policy principles applicable to the project;
- (vii) to define entitlements of affected persons, and assistance and benefits available under the project;
- (viii) to present a budget for resettlement and define institutional arrangements, implementation responsibilities, and implementation schedule for resettlement implementation; and
- (ix) to describe the monitoring mechanism that will be used to monitor resettlement plan implementation.



Figure 1: Location Map of Pirojpur Pourashava

**★** Study town

#### II. SCOPE OF LAND ACQUISITION AND RESETTLEMENT

8. The scope of land acquisition and resettlement is identified based on field visits to each site and/or alignment. Private land acquisition of 0.51 acres (0.21 ha) is anticipated for the proposed pilot for septage treatment at Pirojpur under CTEIP. Twenty-seven structures are likely to be partially affected and 3 abandoned structures fully affected. Efforts to avoid and minimize involuntary resettlement impacts have been conducted as described in each subproject component below. Proposed interventions and their potential IR impacts are presented according to subproject components in Appendix 1.

#### A. Roads

9. Improvements to 17 existing pourashava roads (34.2 km) are proposed, of which 5 are in core areas and 12 in fringe areas of the town. Proposals include improvement and widening of surfaced road area within the existing road right of way.<sup>1</sup> Among the roads in in the core area, the RP identifies the following potential impacts and avoidance/mitigation measures for some of the proposed roads: (i) In the case of Road No. 5 (Sadhona Bridge to Shaik Bari Mosque via Basonto Pul) and Road No. 9 (Apar Circular Branch Road, Moddo Road from Shahid Bidhan road to bypass road), both in Ward No. 5, impacts on graveyard walls should be avoided. Joint transect walks with pourashava and project engineers indicate the feasibility of avoidance of these potential permanent impacts. (ii) In the case of Road No. 6 Vijora Road, Road No. 8 Baneshwarpur-Kumirmara Road, and Road No. 11 Jhatokati Road Sahebpara Road, temporary income losses to hawkers and vendors can be minimized by providing assistance to shift to the opposite side of the road or nearby places during construction. Along the remaining proposed roads, loss of trees, compound walls, and minor structures constructed on road RoW is anticipated; the RP provides for compensation against such loss. Appendix 1 Table A1.1 provides details of IR impacts according to roads.

#### B. Bridges

10. Of the 5 bridges proposed, 4 are existing bridges requiring improvement and strengthening, and only 1 is a new bridge. The RP recommends maintenance of pedestrian access at each of these locations by the contractor during the period of construction by providing bamboo bridges. Appendix 1 Table A1.2 provides an assessment of IR impacts of the proposed bridges.

#### C. Cyclone Shelters

11. No land acquisition for the 5 cyclone shelters-cum- schools is proposed at Pirojpur; 3 are proposed in government schools (Khamkata Government Primary School, Moddho Namajpur Government Primary School, and Moddho Dumuritala Government Primary School), while the remaining 2 are proposed at Adarshapara Secondary School and Hularhat Dakhil Madrasa, both semi-government schools.<sup>2</sup> Existing damaged and abandoned structures at the two semi-government schools and Moddho Dumuritala Government Primary School are to be replaced with new cyclone shelters-cum-schools. Vacant land is available at Khamkata and Moddho

<sup>&</sup>lt;sup>1</sup> As per government of Bangladesh rules, each landowner is required to leave a mnimum 0.8 m-wide strip of land along *pourashava* roads, hence the existing right of way or road shoulders belong to the *pourashava*. Bangladesh Gazette notification no. BA/1dated 18 July 1996: Building Construction Rules, 1996.

<sup>&</sup>lt;sup>2</sup> A no-objection certificate is required prior to commencement of detailed design from all semi-government entities where project facilities are proposed.

Namajpur schools. Apppendix 1 Table A1.3 provides assessment of LA/IR impacts according to facilities.

### D. Solid Waste Management

12. There will be no potential IR impacts, as only equipment procurement for solid waste management is proposed (Appendix 1 Table A1.4).

#### E. Drainage and Flood Control

13. **Relocation.** Drainage proposals in Pirojpur are not anticipated to have any relocation impacts.<sup>3</sup>

14. **Partially affected structures**. A total of 21 structures are partially affected as a result of proposed drainage improvements, including 5 residential properties, 14 commercial properties (all temporary structures), and 2 latrine pits constructed on drain RoW. The RP provides for compensation against each of these losses.<sup>4</sup> Details of impacts according to drains are provided in Appendix 1 Table A1.5. The affected structures/facility will be rehabilitated/replaced prior demolition to avoid any inconvenience to the affected households.

#### F. Sanitation

15. Three pilot projects are proposed for sanitation under co-financing arrangements with the Bill and Melinda Gates Foundation:

- (i) **wastewater management** in South Shikarpur Housing Settlement, where the facility is proposed on land under a *pourashava* road (400-m stretch) adjacent to the housing colony in Ward No. 4. This was selected to avoid LA/IR impacts;
- (ii) **improved sanitation system for sweepers' housing colony**, where shared toilets and a wastewater management facility are proposed on *pourashava* land; hence, no land acquisition and IR impacts are envisaged; and
- (iii) **septage management facility**. Private land acquisition (51 decimals or about half an acre) will be required for the proposed facility. The *pourashava* has obtained council approval and has initiated the process of direct negotiated purchase from the landowner, by entering into a sale agreement.<sup>5</sup> There are no structures at the proposed site. Assessment of IR impacts of sanitation projects is given in Appendix 1 Table A1.6. Details of the affected land parcel are provided in Appendix 2.

16. Estimated resettlement impacts of proposed interventions in Pirojpur based on impact inventory surveys are presented in Table 1 below:

<sup>&</sup>lt;sup>3</sup> The three fully affected structures are abandoned tin sheds on institutional land where cyclone shelters are proposed, hence no relocation is involved. Partially affected structures (27) will also not require relocation.

<sup>&</sup>lt;sup>4</sup> In case of the latrine pits, the affected household will be provided a technically feasible solution by the project engineer acceptable to the household.

<sup>&</sup>lt;sup>5</sup> ADB's SPS does not apply to negotiated settlements, unless failed negotiation leads to compulsory land acquisition by expropriation. However, the borrower/client will ensure, through meaningful consultation with the displaced person(s), adequate and fair price for land/other assets. An independent external party will be engaged to document the negotiation and settlement processes and agree with ADB on consultation processes, policies, and laws that are applicable to such transactions; third-party validation; mechanisms for calculating the replacement costs of land and other assets affected; and record-keeping requirements..

S. No.	Details	No. of APs
1	Private land acquisition through negotiated purchase	51 decimals
1.1	Number of households affected by land acquisition	01
1.2	Number of persons affected by land acquisition	06
1.3	Number of persons affected by land acquisition requiring	None
	relocation	
2	Fully affected abandoned structures	3
3	Partially affected structures	27
4	Temporarily affected mobile hawkers	18
5	Temporarily affected vendors with moveable structures	
	(income losses)	23
5.1	Affected BPL APs (temporary income losses) <sup>a</sup>	06
5.2	Affected WHH APs (temporary income losses)	01
6	Affected immovable businesses (partially affected) <sup>b</sup>	01°
7	Affected employees of immovable businesses	None

**Table 1: Summary of Resettlement Impacts** 

Note: 1 acre = 100 decimals.

<sup>a</sup> In the absence of both national and regional benchmarks of below poverty line (BPL) households, this project uses the upper poverty line at Tk. 1870.6/capita/month to determine vulnerable households. This is calculated from 2010 upper poverty line as determined by the Bangladesh Bureau of Statistics, with inflation rate added.

<sup>b</sup> Of the 2 immovable businesses, 2 are semi-permanent structures and 1 is a permanent structure.

<sup>c</sup> Transect walks and reconnaissance surveys in the project area do not indicate the need for full closure of roads to traffic. Pedestrian access will be maintained.

17. The components requiring land other than that owned by *pourashava* include (i) 0.5 decimals of land required for the septage management pilot project, for which the *pourashava* has initiated the process of negotiated land purchase; and (ii) 2 cyclone shelters proposed on semi-government institutional land. There are no structures at these sites. No relocation is foreseen for any of the proposed interventions. The preliminary scope of land acquisition and resettlement identified in this RP will be updated during detailed design.

Through implementation of the environmental management plan (EMP), contractors are 18. required to maintain access to shops to avoid and limit the disturbance to the extent possible, and mitigation measures incorporated into their contracts and monitored by the construction supervision consultants.<sup>6</sup> Temporary economic impacts to businesses along the pipe routes will be avoided and/or mitigated through night works, good traffic management planning and implementation,<sup>7</sup> and maintaining access to shops during the construction period as outlined in the EMP.<sup>8</sup> Temporarily affected mobile hawkers and vendors, including those with stalls and temporary structures or those with movable equipment/tools, will be assisted by contractors in moving to alternative locations during the brief period of construction, and allowed to return once construction in the area is declared completed, usually within 15 days. However, in the event that there are income losses for persons with temporary, movable structures/equipment during shifting (anticipated to be for a maximum period of 7 days in most cases), compensation for lost income will be made for the time of disruption. Additional assistance will be provided to vulnerable APs. The contractors, PMU, and project implementation unit (PIU) will be required to provide at least 7 days' advance notice, followed by a reminder 2 days prior to construction.

<sup>&</sup>lt;sup>6</sup> The project management and supervision consultant (PMSC) will be responsible for construction supervision.

<sup>&</sup>lt;sup>7</sup> Traffic management plans will be developed by the contractor (approved by the PMSC) for congested road segments in the town core during the implementation period.

<sup>&</sup>lt;sup>8</sup> To ensure disturbance is minimized to the extent possible, contractors will be required to expedite works in business areas, provide pedestrian planks across trenches, manage traffic flows, conduct works at night, etc.

19. The following mitigation measures are proposed to avoid and/or reduce the impacts to businesses and residents during linear works: (i) provision of advance notice to community; (ii) conducting awareness campaigns; (iii) maintaining access by providing planks and leaving spaces to avoid disturbance to residents and businesses; (iv) managing traffic flows as per the traffic management plan prepared by the contractor in coordination with local authorities and communities; (v) limiting the amount of time that trenches remain open; (vi) placing telephone hotlines in signs on visible areas; (vii) making the community fully aware of the grievance redress mechanism; (viii) providing contact information of the PIU and PMU offices; and (ix) providing assistance to vendors and hawkers in shifting to alternative nearby locations.

#### SOCIOECONOMIC INFORMATION AND PROFILE III.

#### **Profile of Affected Persons** Α.

Negotiated purchase of agricultural land is envisaged for the proposed septage 20. treatment site from a private landowner.<sup>9</sup> Socioeconomic details of the permanently affected persons are provided in Table 2.

S.No.	Socioeconomic Characteristics	
1	Name of household head	Abdur Rauf Sikdar
2	Type of loss	Agricultural land
3	Education level of household head	Bachelor's degree
4	Occupation	Farmer, contractor (small civil works contracts)
5	Household (HH) size	6
5.1	Male APs	4
5.2	Female APs	2
6	Type of school attended by children	Primary school
7	Annual household income from all sources	Tk. 550,000
8	Annual household income from affected land	Tk 20,000 (3.63%)

Table 2: Profile of Persons Affected by Land Purchase (Permanent Impact)

Note: Only one household is affected by permanent land acquisition.

21. Impact inventory surveys reveal that 23 vendors with semi-permanent structures are likely to be affected by the project.

Table 3: Profile of APs with Temporary Income Loss			
Characteristic	Details		
No. of persons facing temporary income loss	23		
Occupations of APs	Hawkers, vendors, small businesses with temporary structures and their employees		
Type of loss	Temporary income loss (maximum 7 days)		
Male APs	22		
Female APs	1		
Average profit per day (Tk.)	353		
Highest reported profit per day (Tk)	600		
Vulnerability			
BPL	06		
WHH	01		
Average profit per day, vulnerable APs (Tk)	169		
	Characteristic         No. of persons facing temporary income loss         Occupations of APs         Type of loss         Male APs         Female APs         Average profit per day (Tk.)         Highest reported profit per day (Tk)         Vulnerability         BPL         WHH		

Source: CTEIP Business surveys, 2013.

<sup>&</sup>lt;sup>9</sup> The *pourashava* has entered into a sale agreement with the landowner.

22. The survey of businesses undertaken in Pirojpur reveals that 26% of the temporarily affected persons comprise below poverty line (BPL) persons, while 4.34% are women-headed households (WHH). Daily.profits of affected shopkeepers, hawkers, and vendors facing temporary income loss during linear works were found to range from Tk. 250 to Tk. 600. The average profits reported by vulnerable APs (Tk. 169) are considerably lower than those reported by the overall group of APs (Tk. 353).

#### IV. INFORMATION DISCLOSURE, CONSULTATION, AND PARTICIPATION

#### A. Public Consultation

23. As part of the PPTA, extensive consultations were undertaken with key stakeholders in line with ADB's requirements pertaining to environment and social considerations. Tools used for consultation were stakeholder workshops and meetings, interviews, structured questionnaires, and focus group discussions (FGD). During project preparation, eight FGDs were held with 105 participants (fully or partially affected persons and beneficiaries, including men and women) at or around various project sites to understand their key concerns related to the project. Key concerns recorded were whether disruptions to economic activities could be minimized, who would manage common facilities and how, avoiding construction on market days, whether partial closure of road rather than full closure was possible, whether pedestrian access to shops and immovable businesses would be provided/ensured, whether vendors would be assisted to shift to other locations, the likely period of disruption, and whether any damage caused by the contractor to compound walls, existing connections etc. would be repaired. Almost all participants were in favor of the project, as they understood that all residents of Pirojpur would benefit and therefore expressed willingness to bear with inconveniences for a limited period of time and shift their fences and temporary shops or structures if required for improved facility provsion. Appendix 3 provides the summary of public consultations held.

24. Surveys and inventories were conducted all along proposed drain, road, and pipeline alignments; detailed surveys covered 24 affected persons, with whom potential impacts and mitigation measures were discussed. Meetings with *pourashava* staff were also held. These consultations helped identify the felt needs/concerns of the communities related to the project and priorities of relevant stakeholders.

#### B. Information Disclosure

25. To provide for more transparency in planning and for further active involvement of displaced persons and other stakeholders, project information will be disseminated through disclosure of the translated versions of the resettlement planning documents in Bangla as well as English. The information will also be made available at public places, including the offices of LGED, DPHE, PMU, PIU, and *pourashava* offices and ward level offices. Project signboards shall be put up at strategic locations in the project area. Appendix 4 provides a draft leaflet for project imformation disclosure. A copy of the resettlement plan will be disclosed on the ADB, BMGF, LGED, and project-related websites and will also be available from the PMU and PIU on request.

#### C. Continued Consultation and Participation

26. The PMU and PIU will extend and expand the consultation and disclosure process during the detailed design stage and the construction period. The institutional capacity and

community development consultants (ICCDC) will be recruited, who will also conduct a public awareness, 3Rs, and water, sanitation, and hygiene (WASH) program during project implementation.

27. A consultation and participation plan is prepared for the project; ongoing consultation activities will be coordinated by the PMU project management and supervision consultants (PMSC) to ensure that the communities in project areas are fully aware of activities at all stages of construction. Community groups will be consulted and made aware of the civil works and project activities prior to construction.

#### V. GRIEVANCE REDRESS MECHANISM

28. A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of AP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project.

29. **Common GRM.** A common GRM will be in place for social, environmental, or any other grievances related to the project; the resettlement plans (RPs) and IEEs will follow the GRM described below, which is developed in consultation with key stakeholders. The GRM will provide an accessible and trusted platform for receiving and facilitating resolution of affected persons' grievances related to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.

30. *Pourashava*-wide public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The project implementation unit (PIU) safeguard assistant and institutional capacity and community development consultants (ICCDC) will conduct *pourashava*-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements, and will work with the PIU safeguard assistant to help ensure that their grievances are addressed.

31. Affected persons (APs) will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that have already been installed by project *pourashavas* or through telephone hotlines at accessible locations, by e-mail, by post, or by writing in a complaints register in *pourashava* offices. Appendix 4 has the sample grievance registration form. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The safeguard officer from project management unit (PMU) and project implementation unit (PIU) will have the overall responsibility for timely grievance redressal on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the aggrieved party.

32. **Grievance redress process.** In case of grievances that are immediate and urgent in the perception of the complainant, the contractor and supervision personnel from the project management and supervision consultants (PMSC) on-site will provide the most easily accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguard assistant, contractors, PMU safeguard officer, and PMSC environmental and social safeguard specialists will be posted at all construction sites at visible locations.

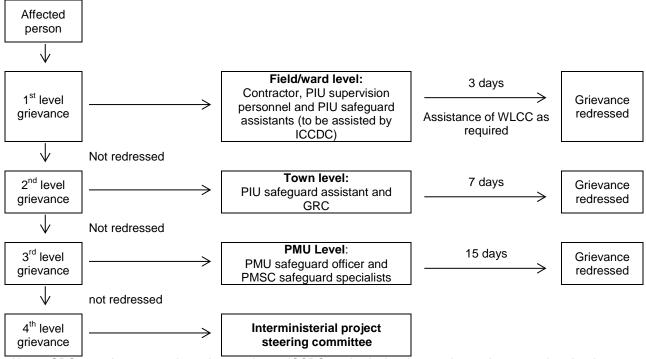
- (i) 1<sup>st</sup> level grievance. The contractors, PIU supervision personnel, and PIU safeguard assistant can immediately resolve issues on-site in consultation with each other, and will be required to do so within 3 days of receipt of a complaint/grievance. Assistance of ward level coordination committees (WLCC) will be sought if required for resolution of the issue, by any one or all of them jointly.
- (ii) 2<sup>nd</sup> level grievance. All grievances that cannot be redressed within 3 days at field/ward level will be jointly reviewed by the grievance redress committee (GRC) at town level and the PIU safeguards assistant (the second level of grievance redress), who will attempt to resolve them within 7 days.<sup>10</sup> The PIU safeguard assistant will be responsible for seeing the process of redressal of each grievance through.
- (iii) 3<sup>rd</sup> level grievance. The PIU safeguards assistant will refer any unresolved or major issues to the PMU safeguards officer and PMSC (third level of grievance redress), who will resolve them within 15 days.
- (iv) 4<sup>th</sup> level grievance. Very major issues that are beyond the jurisdictional authority of the GRC, those that have the potential to cause social conflicts or environmental damage, or those that remain unresolved at PMU level will be referred to the interministerial project steering committee (IPSC)<sup>11</sup> to be resolved in 14 days. All paperwork (details of grievances) needs to be completed by the PIU safeguard assistant and circulated to the respective WLCC, GRC, and IPSC members at least a week in advance of the scheduled meetings. All decisions made by the GRC and IPSC will be communicated to the APs by the PIU safeguard assistant.

33. The project GRM notwithstanding, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

34. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). The complaint can be submitted in any of the official languages of ADB's DMCs. The ADB Accountability Mechanism information will be included in the PID to be distributed to the affected communities, as part of the project GRM.

<sup>&</sup>lt;sup>10</sup> Grievance redress committees (GRC) have already been formed at town level. For example in Pirojpur pourashava, the GRC is comprised of the panel mayor as chairperson, one councilor, the *pourashava* executive engineer, *pourashava* secretary, and *pourashava* administrative officer as members. All town-level GRCs shall have at least one woman member/chairperson and AP representative or independent NGO as committee member. In addition, for project-related grievances, representatives of APs, community-based organizations (CBOs), and eminent citizens must be invited as observers in GRC meetings.

<sup>&</sup>lt;sup>11</sup> The interministerial project steering committee (IPSC) responsible for grievance redress will be chaired by the Secretary of the Local Government Division, and will have as members the Local Government Engineering Department; Department of Public Health Engineering; Bangladesh Water Development Board; Planning Commission (Physical Infrastructure Division); Ministry of Housing and Public Works (Urban Development Directorate); Ministry of Environment and Forests (Climate Change Unit); Department of Environment; Disaster Management Bureau (Disaster Management and Relief Division); Roads and Highways Department; Economic Relations Division; Ministry of Finance (Finance Division); and representatives of coastal towns.



#### Figure 4: Grievance Redress Process

Note: GRC = grievance redressal committee; ICCDC = institutional capacity and community development consultants; PIU = project implementation unit; PMSC = project management and supervision consultants; PMU = project management unit; WLCC = ward level coordination committee

35. **Record-keeping.** Records will be kept by PIU of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions, and the date of the incidents and final outcome. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMU office, municipal office, and on the web, as well as reported in safeguards monitoring reports submitted to ADB on a semi-annual basis.

36. **Periodic review and documentation of lessons learned.** The PMU safeguard officer will periodically review the functioning of the GRM in each town, and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

37. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication, and reporting/information dissemination) will be borne by the concerned PIU at town level, while costs related to escalated grievances will be met by the PMU. Cost estimates for grievance redress are included in resettlement cost estimates.

#### VI. POLICY AND LEGAL FRAMEWORK

38. **ADB Safeguard Policy Statement (2009).** The three important elements of the ADB's Safeguard Policy Statement (SPS) are (i) compensation to replace lost assets, livelihood, and income; (ii) assistance for relocation, including provision of relocation sites with appropriate facilities and services; and (iii) assistance for rehabilitation to achieve at least the same standard of living with the project as without it. In addition, the absence of legal title to land should not be a bar to compensation. ADB SPS requires compensation prior to actual income

loss. In cases where the contractors know which streets will be closed and for how long, compensation is to be paid out to the affected businesses prior to construction.

39. **Government of Bangladesh laws and policies**. So far, need for land acquisition has not been identified for the project. This draft resettlement plan is prepared based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994 and ADB's Safeguard Policy Statement (SPS), 2009. The resettlement framework for CTEIP specifies that in case of discrepancy between the policies of ADB and the government, ADB policy will prevail.

40. ARIPO does not cover non-titleholders, such as encroachers, informal settler/squatters, occupiers, and informal tenants and leaseholders without documents. ARIPO also does not provide for replacement value of the property acquired, and has no provision for resettlement assistance for restoration of livelihoods of displaced persons, except for legal compensation for land and structures. Further, in a majority of the cases, the compensation paid does not constitute market or replacement value of the property acquired. Gaps between national law and ADB's SPS were identified, and bridging measures included in the entitlement matrix for the project. ADB's SPS applies to all ADB-financed and/or ADB-administered sovereign projects and their components, regardless of the source of financing, including investment projects funded by a loan, a grant, or other means. The draft resettlement plan and entitlement matrix therein represents a uniform document agreed upon by both the Government of Bangladesh and ADB to ensure compliance with their respective rules and policies. Appendix 6 provides a comparison of ARIPO and ADB SPS policy principles and provides a gap analysis.

### VII. ENTITLEMENTS, ASSISTANCE, AND BENEFITS

#### A. Types of Losses and Affected Person (AP) Category

41. The types of losses—permanent or temporary, total or partial—due to the project include (i) loss of land; (ii) loss of residential/commercial/community structures; (iii) loss of trees; (iv) loss of crops; (v) loss of business; (vi) loss of work days/incomes, and relocation of households and businesses; (vii) loss of rental premises; and (viii) loss of access to premises for residence and trading.

42. According to SPS 2009 of ADB, in the context of involuntary resettlement, affected persons (APs) are those who are physically relocated, or lose residential land or shelter, and/or are economically displaced (with loss of structures, assets, access to assets, income sources, or means of livelihood). The absence of formal and legal title to the land should not prevent the affected person from receiving compensation and resettlement assistance from the project.

43. The following categories of APs are likely to be impacted due to the implementation of the project:

- APs whose lands are lost (partial or total) APs whose lands are being used for residential, commercial, community (school, *madrassa*, mosque, etc.) or other purposes;
- (ii) APs whose structures are demolished APs whose structures (including ancillary and secondary structures) are being used for residential, commercial, community, or worship purposes which are affected in part or in total;
- (iii) APs losing income or livelihoods APs whose crops, trees, business, employment, daily wages as source of income, or livelihood (including tenants,

businesses, employees, laborers, etc.) are affected, permanently or temporarily; and

(iv) Vulnerable APs – APs included in any of the above categories who are defined as low-income people or physically or socially challenged and without title to land, female-headed households, vulnerable IP (tribal), or ethnic/ religious minority.

#### B. Negotiated Settlement

44. In line with ADB SPS 2009 (Safeguards Requirements 2), the project resettlement framework does not apply to negotiated settlements. The policy encourages acquisition of land and other assets through a negotiated settlement wherever possible, based on meaningful consultation with affected persons, including those without title to assets. A negotiated settlement will offer adequate and fair price for land and other assets. Also, in case of negotiated settlement, an independent external party will be engaged by the implementing agency to document the negotiation and settlement processes. The principles of the resettlement framework with regard to meaningful consultation processes, mechanisms for calculating the replacement costs of land and other assets affected, and record-keeping requirements will be followed during the negotiated settlement. An external independent entity will supervise and document the consultation process and validate the process of negotiated settlement as per legal requirements.

45. The steps to be followed and measures to be taken by the *pourashavas* for negotiated settlement, according to ADB's SPS, Safeguard Requirement 2, are as follows:

- (i) Step 1: *Pourashava* will start identifying required land portions for proposed infrastructure, preferably a suitable government-owned plot. If such land is not available, identification of private land owned by individuals, families, or organizations willing to sell that piece of land will be carried out, and preliminary negotiation started with the legal titleholders. *Pourashava* will also search for the land title, and check if there are any legal or other critical issues involved (such as jointly owned land, land under legal dispute, etc).
- (ii) Step 2: If legal title is clear, a detailed measurement survey (DMS) of the land parcel proposed for negotiation will be conducted by government surveyor, supervised by *pourashava* engineer, and monitored by the project management unit (PMU), or local staff of LGED, in the event that the PMU is not yet set up. The survey will cover detailed measurement of the land parcel and inventory and status/condition of all other assets on the land, e.g. trees, irrigation infrastructure, etc.
- (iii) Step 3: The valuation committee will arrive at the current value of the land and structures or assets, if any, based on the market price. This process helps define the amount that can be offered to the landowner.
- (iv) Step 4: Negotiated settlement process will start between the willing landowners and other partners (in case of joint ownership) and the *pourashava* to arrive at a consensus. During negotiation, the requirements, the purpose for which the land is sought, and provisions under Government of Bangladesh policy (ARIPO) and ADB policy will be explained to the landowner. Prior to the negotiation meeting, *pourashava* will engage an independent third party (preferably from the locality, a senior leader of the community, agency, or NGO/CBO) in consultation with the concerned district commissioner. The independent third party will keep records of meetings, prepare minutes of meetings, and be prepared to submit these if required. The minutes of all the meetings will be recorded for transparency, and

will be sent along with a note on negotiated land price to the PMU. The independent third party should ensure balanced information is provided to both parties on the value of the affected land and assets. An agreement stating intent to sell/purchase will be entered into by the *pourashava* and landowner.

(v) Step 5: If negotiated price for sale of land is not accepted by the land owners, or if negotiation fails to lead to an agreement within 2 months from date of initiation of negotiation, the *pourashava* will seek at least two alternative plot(s) of land and follow the steps/process described above. In the event that negotiations for these fail in the subsequent 2 months, as well, *pourashava* will adopt the involuntary land acquisition approach/route, which will require resettlement plan preparation/updating.

#### C. Principles and Legal and Policy Commitments

46. The RP has the following specific principles based on the government provisions and ADB policy:

- (i) The land acquisition and resettlement impacts on persons displaced by the project will be avoided or minimized as much as possible through alternate design/engineering options.
- (ii) Where the negative impacts are unavoidable, the persons displaced by the project and vulnerable groups will be identified and assisted in improving or regaining their standard of living.
- (iii) Information related to the preparation and implementation of RP will be disclosed to all stakeholders, and people's participation will be ensured in planning and implementation. The RP will be disclosed to the DPs in local language.
- (iv) The displaced persons who do not own land or other properties, but have economic interests or lose their livelihoods, will be assisted as per the broad principles described in the entitlement matrix of this document.
- (v) Before starting civil works, compensation and resettlement and rehabilitation (R&R) assistance will be paid in full in accordance with the provisions described in this document.
- (vi) An entitlement matrix for different categories of people displaced by the project has been prepared. People moving into the project area after the cut-off date will not be entitled to any assistance.
- (vii) For non-titleholders such as informal settlers/squatters and encroachers, the date of completion of survey during detailed design will be the cut-off date, which will be declared by the EA.
- (viii) Appropriate grievance redress mechanisms will be established to ensure speedy resolution of disputes.
- (ix) All activities related to resettlement planning, implementation, and monitoring will ensure the involvement of women and other vulnerable groups.
- (x) Consultations with the APs will continue during the implementation of resettlement and rehabilitation works.
- (xi) There should be a clause in the contract agreement that the construction contractor will compensate any loss or damage in connection with collection and transportation of borrow materials.

47. In accordance with the entitlement matrix suggested for the project, all displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets; scope of the impacts, including socioeconomic vulnerability of the displaced persons; and measures to

support livelihood restoration if livelihood impacts are envisaged. The displaced persons will be entitled to (i) compensation for loss of land at the replacement value; (ii) compensation for loss of structures (residential/commercial) and other immovable assets at their replacement value (without counting the depreciation value); (iii) compensation for loss of business/wage income; (iv) assistance for shifting of structure; (v) rebuilding and/or restoration of community resources/facilities; and (vi) livelihood/ transitional cash assistance for 6 months for all physically displaced persons at official minimum wage of the appropriate AP's occupation for each head of the affected family.

Type of Loss	Specification	Eligibility	Entitlements
1. LAND		·       •	
Agricultural (including crop land, pastures, wasteland, ponds, etc.)	Partial loss of plot (<50%)	Owner (titleholder, legalizable <sup>a</sup> user)	<ul> <li>Cash compensation at fair market value, including all transaction costs, such as applicable fees and taxes</li> <li>Provision of title for remaining land to legalizable user</li> <li>Subsistence cash allowance based on income from lost plot: (i) for a period of 6 months if residual land unviable; (ii) for a period of 3 months if residual land viable</li> </ul>
		Lessee	<ul> <li>Cash refund of the lease money for the lessee for duration of remaining lease period to be deducted from the owner</li> <li>Assistance to find alternative land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot, for a period of 3 months</li> </ul>
		Sharecrop tenant (registered, informal)	<ul> <li>Assistance to find alternative land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot, for a period of 3 months</li> </ul>
		Non-titled user (squatter/informal land users)	<ul> <li>No compensation for land loss</li> <li>Provision to use the remaining land as titled or rental/lease land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot</li> </ul>
	Full loss of plot (≥ 50 %)	Owner (titleholder, legalizable user)	<ul> <li>Cash compensation at fair market value, including all transaction costs, such as applicable fees and taxes</li> <li>Unaffected portions of a plot that become unviable as a result of impact will also be compensated</li> </ul>
		Lessee	<ul> <li>Cash refund at rate of rental fee proportionate to size of lost plot for 6 months</li> <li>Cash refund of the lease money for the lessee for duration of remaining lease period, to be deducted from the owner; assistance to find alternative land for rent/lease</li> </ul>
		Sharecrop tenant (registered, informal)	<ul> <li>Cash compensation equal to current market value of share of 1 year of harvests for entire lost plot</li> <li>Assistance to find alternative land</li> </ul>
		Non-titled user (squatters/informal land users)	<ul> <li>No compensation for land loss</li> <li>Assistance for finding alternative land as titled or rental/lease land</li> <li>Subsistence cash allowance based on 3 months' income from lost plot, for a period of 3 months</li> </ul>
Residential, commercial, community	Partial loss of plot (<50 %)	Owner (titleholder, legalizable user)	<ul> <li>Cash compensation at fair market value including all transaction costs, such as applicable fees and taxes</li> <li>Provision of title for remaining land to legalizable user</li> </ul>
		Lessee, tenant	<ul> <li>Cash refund of the lease money for the lessee for duration of remaining lease period to be deducted from the owner</li> <li>Provision of cash compensation for 6 months' rental value of similar level of structure</li> </ul>
		Non-titled user (squatter,	<ul> <li>No compensation for land loss</li> <li>Provision to use the remaining land or alternative land as titled or rental/lease land</li> </ul>

Type of Loss	Specification	Eligibility	Entitlements
		encroacher)	
	Full loss of plot (=>50 %)	Owner (titleholder, legalizable user)	<ul> <li>The AP may choose between the following alternatives:</li> <li>Land-for-land compensation through provision of fully titled and registered replacement plot of comparable value and location as lost plot (possibly at relocation site for displaced community), including payment of all transaction costs, such as applicable fees and taxes OR</li> <li>Cash compensation at fair market value, including all transaction costs, such as</li> </ul>
		Lessee, tenant	<ul> <li>applicable fees and taxes</li> <li>Cash refund of the lease money for the lessee for duration of remaining lease period to be deducted from the owner</li> </ul>
			Assistance to find alternative place for lease/rent
		Non-titled user (squatter, encroacher)	<ul> <li>No compensation for land loss</li> <li>Assistance to find alternative land as titled or rental/lease land</li> <li>Allowed to construct temporary structure on land identified through some lease/rent system</li> </ul>
Temporary land acquisition	Land required temporarily during civil works	Owner, lessee, tenant	<ul> <li>Rental fee payment for period of occupation of land</li> <li>Restoration of land to original state</li> <li>Guarantee of access to land and structures located on remaining land</li> </ul>
		Non-titled user	<ul> <li>Restoration of land to original state</li> <li>Guarantee of access to land and structures located on remaining land</li> </ul>
2. STRUCTURES			
Residential, agricultural, commercial, community	Partial loss (<30%) and alteration of structure	Owner (including non-titled land user)	<ul> <li>Cash compensation for lost parts of structure at replacement cost and repair of remaining structure at market rate for materials, labor, transport, and other incidental costs, without deduction of depreciation for age</li> <li>Right to salvage materials from lost structure</li> <li>Allowed to construct temporary structure on unused part of project land after completion of civil work, through some lease/rent system</li> <li>In case of loss of toilet rendering structure unlivable, replacement with safe sanitation</li> </ul>
			facilities at adjacent or nearby location, or compensation for the entire structure at the discretion of the owner.
		Lessee, tenant	<ul> <li>Cash refund of the lease money for the lessee for duration of remaining lease period (to be deducted from the owner)</li> </ul>
	Full loss of structure (=>30%) and relocation	Owner (including non-titled land user)	<ul> <li>The AP may choose between the following alternatives:</li> <li>Compensation through provision of fully titled and registered replacement structure of comparable quality and value, including payment of all transaction costs, such as applicable fees and taxes, at a relocation site or a location agreeable to the AP OR</li> </ul>
			<ul> <li>Cash compensation for the entire structure at replacement cost, including all transaction costs, such as applicable fees and taxes, without deduction due to depreciation value</li> <li>In case of the remaining structure becoming unliveable, the compensation will be</li> </ul>

Type of Loss	Specification	Eligibility	Entitlements
			calculated for the entire structure without deduction of depreciation and self- relocation
			IN EITHER CASE
			Right to salvage materials from lost structure
		Lessee, tenant	<ul> <li>Cash refund at rate of rental fee proportionate to size of lost plot for 6 months</li> <li>The lease money for the lessee for duration of remaining lease period will be deducted from the owner</li> </ul>
	Moving of minor structures (fences, sheds, kitchens, latrines, etc.)	Owner, lessee, tenant	<ul> <li>The AP may choose between the following alternatives:</li> <li>Cash compensation for self-reconstruction of structure at market rate (labor, materials, transport, and other incidental costs) OR</li> <li>Relocation/reconstruction of the structure by the project IN EITHER CASE</li> </ul>
			Access to the affected facility should be to be restored
	Stalls, kiosks	Vendors (including titled and non-titled land users)	<ul> <li>Assistance for finding alternative land to continue business</li> <li>Allowed to construct temporary structure/continue business through some lease/rent system as vendor, at alternative location comparable to lost location AND</li> <li>Cash compensation for self-relocation of stall/kiosk at market rate (labor, materials, transport, and other incidental costs)</li> </ul>
	Fixed assets attached to affected structures (water supply, telephone lines)	Owner, lessee, tenant	Cash compensation for reinstallation and connection charges
3. INCOME RESTORATION	N		
Crops/fish stocks	Affected crops	Cultivator	<ul> <li>Cash compensation at current market rate proportionate to size of lost plot for 1 year's future harvests, based on crop/fish stocks type and highest average yield over past 3 years</li> <li>Residual harvest can be taken away without any deduction</li> </ul>
		Parties to sharecrop arrangement	<ul> <li>Same as above and distributed between land owner and tenant according to legally stipulated or traditionally/informally agreed share</li> </ul>
Trees	Affected trees	Cultivator	<ul> <li>Cash compensation for perennial crop trees at current market rate of crop type and average yield (i) multiplied, for immature non-bearing trees, by the years required to grow tree to productivity, or (ii) multiplied, for mature crop-bearing trees, by 5 years average crops (the grafted/tissue cultured plant usually starts fruiting within 2-3 years), plus cost of purchase of grafted/tissue cultured plant and required inputs to replace trees</li> <li>Cash compensation for timber trees at current market rate of timber value of species at current volume, plus cost of purchase of seedlings/sapling and required inputs to replace trees</li> </ul>
		Parties to sharecrop arrangement	Same as above and distributed between land owner and tenant according to legally stipulated or traditionally/informally agreed share

Type of Loss	Specification	Eligibility	Entitlements
Permanent loss of agriculture-based livelihood	Partial loss of agricultural land with viable land remaining	Owner, lessee, sharecrop tenant, non-titled land user	<ul> <li>Provision of support for investments in productivity enhancing inputs, such as land leveling, terracing, erosion control, and agricultural extension, as feasible and applicable</li> <li>Additional financial supports/grants if land/crop compensation is insufficient for</li> </ul>
			additional income-generating investments to maintain livelihood @ Tk. 70,000/ HH
	Full loss of viable agricultural land without availability of alternative land	Owner, lessee, sharecrop tenant, non-titled land user	<ul> <li>Provision of retraining, job placement</li> <li>Inclusion in the project livelihood restoration and rehabilitation program</li> <li>Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity @ Tk 90,000/HH</li> </ul>
Loss of income from agricultural labor		Wage laborers in WTP, septage management areas, or any other affected agricultural land	<ul> <li>Cash assistance for loss of income up to 7 days at Tk. 350 per day</li> <li>Preferential selection for work at project site during civil works</li> </ul>
Maintenance of access to means of livelihood	Obstruction by subproject facilities	All APs	<ul> <li>Accessibility of agricultural fields, community/social facilities, business premises, and residences of persons in the project area ensured</li> <li>Accessibility to the original/alternative fishing ground</li> </ul>
Businesses (CBE)	Temporary business loss due to land acquisition and resettlement (LAR) or construction activities of project	Owner of business (registered, informal)	<ul> <li>Cash compensation equal to lost income during period of business interruption based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records</li> </ul>
	Permanent business loss due to LAR without possibility of establishing alternative business	Owner of business (registered, informal)	<ul> <li>Cash compensation equal to lost income for 1 year, based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records AND</li> </ul>
			<ul> <li>Provision of retraining, job placement, additional financial grants, and microcredit for equipment and buildings, as well as organizational/logistical support to establish AP in alternative income generation activity</li> <li>Inclusion in the project livelihood restoration and rehabilitation program</li> </ul>
Employment	Temporary employment loss due to LAR or construction activities	All laid-off employees of affected businesses	<ul> <li>Cash compensation equal to lost wages during period of employment interruption up to 6 months, based on tax record or registered wage, or, in its absence, comparable rates for employment of the same type</li> <li>As applicable by labor code, compensation will be paid to the employer to enable</li> </ul>
	Permanent employment loss due to LAR without possibility of re- employment in similar sector and position in or near area of lost	All laid-off employees of affected businesses	<ul> <li>him/her to fulfill legal obligations to provide compensation payments to laid-off employees, to be verified by government labor inspector</li> <li>Cash compensation equal to lost wages for 6 months, based on tax record or registered wage, or, in its absence, comparable rates for employment of the same type</li> <li>If required by the applicable labor code, compensation will be paid to employer to enable him/her to fulfill legal obligations to provide severance payments to laid-off</li> </ul>

Type of Loss	Specification	Eligibility	Entitlements
	employment/ daily wage		<ul> <li>employees, to be verified by government labor inspector AND</li> <li>Provision of retraining, job placement, additional financial grants, and microcredit for equipment and buildings, as well as organizational/logistical support to establish AP in alternative income generation activity</li> <li>Inclusion in the project livelihood restoration and rehabilitation program</li> </ul>
	PUBLIC SERVICES, AND FA		
Loss of common resources, public services, and facilities 5. SPECIAL PROVISIONS	Footbridges, roads, footpaths, culverts, places of worship, classrooms in educational institutions, canal water by downstream users, common water points/connections, public/community toilets, community spaces, playgrounds, etc.	Service provider	<ul> <li>Full restoration at original site or reestablishment at relocation site of lost common resources, public services, and facilities, including replacement of related land and relocation of structures according to provisions under Sections 1 and 2 of this entitlement matrix</li> <li>One-time grant fund for the CPR committee and management</li> </ul>
Vulnerable APs	Loop of long structure	[	Assistance in identification and numbers or rental of neuralst/structure through
	Loss of land, structure, and/or employment	All vulnerable APs (in all project locations)	<ul> <li>Assistance in identification and purchase or rental of new plot/structure through microcredit scheme</li> <li>Assistance with administrative process of land transfer, property title, cadastral mapping, and preparation of compensation agreements</li> <li>Provision of livelihood training, job placement</li> <li>Inclusion in the project livelihood restoration and rehabilitation program</li> <li>Financial grants and/or microcredit access for livelihood investment as well as organizational/logistical support to establish an alternative income generation activity</li> <li>Subsistence allowance of minimum of 12 months of official minimum wage</li> <li>Preferential selection for project-related employment</li> </ul>
Women, social/ religious minorities, elderly-headed household, <sup>b</sup> poor households	Loss of land and structures	Titled or recognized owners of land and structures	<ul> <li>Titling of replacement land and structures in female owner's/minority's/elderly HH head's name (as applicable)</li> <li>Cash compensation paid directly to female owners and head of minority HHs</li> </ul>
Other impacts	Unanticipated impacts and negotiated changes to entitlements	All APs	<ul> <li>To be determined in accordance with the IR safeguards requirements of the ADB SPS and project resettlement framework</li> <li>Project RP to be updated and disclosed on ADB website</li> <li>Standards of the entitlement matrix of the RP not to be lowered</li> </ul>

<sup>a</sup> Land owners/users that only have traditional/customary rights to the land but have no formal/legal papers of the ownerships. This is commonly found among the traditional/tribal/indigenous communities.
 <sup>b</sup> The eligibility will follow the Department of Social Service of Ministry of Social Welfare that uses age 65 for men and 62 for women to define elderly people.

#### VIII. COMPENSATION MECHANISM

48. The project will ensure that the properties (structure and non-structure assets) to be displaced for the project will be compensated at their full replacement cost, determined by legally constituted bodies like the property valuation advisory committee (PVAC), and joint verification committee (JVC), and resettlement advisory committee (RAC). The principle for determining valuation and compensation for assets, incomes, and livelihoods is replacing the loss of affected assets and restoring the loss of income and workdays experienced by the displaced households. Livelihood rehabilitation assistance will target poor and vulnerable households.

49. This RP ensures compensation at replacement cost for all the displaced people/affected people (AP) of the project. Since the compensation rate under national law as established by the government is mostly lower than the replacement value, the people who have legal title to the affected properties will be compensated in two steps. First, they are entitled to receive compensation according to the government policy (ARIPO) from the DC's office based on their legal documents. After DC pays the compensation under the cash compensation under the law (CCL), entitlement for the next step is ensured for these people. In the next step, the APs will receive additional compensation from the project to top up the compensation amount provided by the government under ARIPO in order to make it equal to the market rate. Non-titleholders who are not covered by ARIPO will receive compensation from the project directly. Resettlement assistance as indicated in this RP will be provided by the project with support from the ICCDC community mobilizers. The PIU will assist the affected person in opening an account in the case the affected person does not have one.

#### A. Replacement Value for Immovable Property

- 50. The valuation measures to be taken by the *pourashavas* are as follows:
  - (i) **Houses and buildings.** The value of the houses, buildings, and other immovable properties of the DPs shall include the cost of labor and transfer of the construction materials.
  - (ii) Seasonal crops. If\_notice for harvest of standing seasonal crops cannot be given then valuation of lost standing crop at market value will be made. In addition, valuation of for loss of standing crop for 1 more year will be made, and compensation for that will be paid for both permanent and temporary loss of agricultural crops.
  - (iii) **Perennial crops.** Valuation for perennial crops will be calculated as annual net product value multiplied by number of productive years remaining. The Department of Agriculture will determine the valuation of crops.
  - (iv) **Timber-bearing trees.** Value will be based on the market price of timber and will be determined by the Forest Department.
  - (v) Fruit-bearing trees. Market value of products multiplied by number of productive years remaining will be the basis of the valuation of fruit-bearing trees. If the trees are yet to reach age of maturity for calculating economic value, cost of seedlings, saplings, and agricultural inputs will be added to the compensation valuation. Valuation of fruit trees will be done by the Department of Horticulture.
  - (vi) **Fish livestock.** Value will be based on the market price of the fish and will be determined by the Fishery Department.

#### B. Valuation of Other Assets

51. Compensation for the assets attached to land such as wells, irrigation units, etc. will be based on replacement value. Valuation committee shall estimate this through detailed market surveys. Displaced persons will be given right to take all movable assets attached to land, such as irrigation pump sets, etc.

52. Apart from compensation for land, trees, crops, structures, and other assets, assistance for loss of income and livelihood will also be paid to the DPs as per entitlement matrix. These resettlement assistances will be calculated by the valuation committee. All compensation and resettlement assistances will be paid to the entitled DPs prior to commencement of civil works, and the land/structures, which will be acquired after payment in full, shall be handed over to the i free of all encumbrances, such as debt, mortgage, etc. If any loan taken on such land/properties remains unadjusted, the balance amount of loan will be deducted from the total compensation. The acquired land/properties shall vest with the *pourashava* competent authority.

Temporary loss of incomes of affected persons will be compensated based on 53. replacement value of income losses or a transitional allowance for the period of disruption up to 6 months, as detailed in the entitlement matrix. Preferential employment in project-related work will be offered to local people, with priority to vulnerable persons. APs will be provided 7 days advance notice, followed by a reminder 2 days before construction to ensure no or minimal disruption in livelihood. If required, they will also be assisted to temporarily shift for continued economic activity; for example, they will be assisted to shift to the other side of the road where there is no construction, and then assisted to shift back, post-construction. Ensuring there is no income or access loss during subproject construction is the responsibility of contractors. Consistent with the environmental management plan, contractors will ensure access is maintained by making sure that space is left for access between mounds of soil; walkways and metal sheets are provided to maintain access across trenches for people and vehicles where required; increased workforce is available to finish work in areas with impacts on access; timing of works is such that it reduces disruption during business hours and periods of peak business activities, e.g. festivals; and phased construction schedule is followed and work undertaken on one segment at a time and one side of a road at a time. Compensation and assistance to APs must be provided prior to start of civil works.

#### IX. RESETTLEMENT BUDGET AND FINANCING PLAN

#### A. Unit Costs

54. Market surveys were conducted in and around the Stage I towns of CTEIP to determine the unit replacement cost of different items in the resettlement budget. The market surveys were conducted using a structured questionnaire, which was administered to local people (minimum of 20 people for each item) living in and around project sites where impacts are anticipated. Other than land value, which is specific to each *pourashava* and depends on location of the site and type of land, the cost of structures, trees, and manual labor was found to be similar across towns in the region. For computation of unit cost for temporary income loss, results of the survey of affected businesses are used. The business surveys reveal that affected businesses in Pirojpur report the highest daily profit of Tk. 600 per day, which is used as the unit rate for computation of compensation.

#### B. Resettlement Costs

55. The resettlement cost estimate for project 2 (Table 5) includes replacement cost of affected structures, assistance and allowances for relocation, tree cost, sums for potential income losses to vendors, and additional provisions for vulnerable APs. These costs will be borne by counterpart funds.

56. Mitigation measures for households and businesses affected by temporary disruptions such as information disclosure, personnel costs, cost of training safeguards personnel of PMU, PIU, and contractor, RP updating costs, survey costs (as required), and contingencies to cover damages to government/private property, if any, are covered under other budget heads (Table 5).

	Table 5: Indicative						···
S.No.	Compensation for Type of Loss	No.	Туре	Period/ Days	Unit Rate (Tk)	Total Amount (Tk)	Remarks
1	Land (51 decimals)						
	Loss of private, agricultural land	50	Owne r		20000	1000000	Market rate
	Crop loss (1 year)					50000	
	Subsistence cash allowance (3 months' income from plot)					12500	
	Loss of trees on affected land						
	Bamboo (recently planted)	40			200	8000	Plantation not
	Mango (recently planted)	15			1625	24375	yielding any
	Jackfruit (4-5 years old)	20			1300	26000	returns at
	Arecanut saplings recently planted	300			20	6000	present
	Mahogany (5-6 years old)	200			4200	840000	
	Raintree (5-6 years old)	22			3050	67100	
	Chambul	10			2040	20400	-
	Koroi	2			2050	4100	-
	Akashmoni	62			2080	128960	-
	Coconut saplings (recently planted)	53			150	7950	
2	Structures						
	Partial loss						
	Kutcha kitchen	1			239	16730	
	Kutcha toilet	1			239	13384	
	Latrine pits	2			2000	4000	
	Kutcha shops	16			19120	305920	
	Pucca shop	1			81360	81360	
	Boundary wall ( <i>pucca</i> )	5			15000	75000	
	Kutcha house (room)	1			22944	22944	
3	Temporary income loss						
3.1	Small shopkeepers, hawkers, and vendors	23		7	600	96600	
3.2	Special assistance for vulnerable APs (livelihood training)						
	WHH	1		LS	10000	10000	
	BPL	6		LS	10000	60000	
4	Loss of trees						
	Mahogany	91			7070	643370	
	Chambul	33			5050	166650	
	Kocha	16			120	1920	
	Arecanut	195			2320	452400	
	Coconut	18			6500	117000	
	Raintree	2			6050	12100	

Table 5: Indicative Cost for RP Implementation

S.No.	Compensation for Type of Loss	No.	Туре	Period/	Unit	Total Amount	Remarks
				Days	Rate (Tk)	(Tk)	
5	Other						
	Shifting assistance (labor cost)	4		150	350	210000	For fences, tin barricades, kiosks etc. that do not require demolition/rel ocation
	RP updating					0	Covered under design consultant budget
	Surveys and consultations with APs during RP updation					0	Covered under design consultant budget
	Consultations with APs during construction			LS		300000	
	Grievance redress			LS		500000	
	Awareness material					0	covered under ICCDC budget
	Total					52,84,763	¥
	Contingency	10%				5,28,476	
	Grand total (Tk)					58,13,239	
	(US\$)					72,665.49	

#### X. IMPLEMENTATION ARRANGEMENTS

57. **Executing agencies and project management unit.** The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. LGED will be the lead EA for the project, and DPHE will be a co-executing agency (for water supply and sanitation). A PMU will be established in LGED.

58. **Project management unit.** The PMU will be staffed with a safeguard officer and will receive support from safeguard specialists (environment and resettlement) on the DDS and PMSC consultant team. Key tasks and responsibilities of the PMU safeguard officer on involuntary resettlement safeguards are as follows:

- (i) confirm and review final RPs prepared by detailed design consultants and ensure that new RPs are prepared in accordance with the RF;
- (ii) provide oversight on social safeguard aspects (avoidance and mitigation of impacts) of subprojects and ensure RPs are implemented by project implementation unit (PIU) and contractors in a timely manner;
- (iii) establish a system to monitor social safeguards of the project, including monitoring the indicators set out in the monitoring plan of the RP;
- (iv) facilitate and confirm overall compliance with project policy related to entitlements and compensation, as relevant;
- (v) supervise and provide guidance to the PIUs to properly carry out the social safeguard monitoring and assessments as per the RF;

- (vi) review, monitor, and evaluate the effectiveness with which the RPs are implemented, and recommend necessary corrective actions to be taken as necessary;
- (vii) consolidate monthly social safeguard monitoring reports from PIUs and submit semi-annual monitoring reports to ADB;
- (viii) ensure consultations with the affected people and timely disclosure of final RPs in locations and form accessible to the public; and
- (ix) address any grievances brought about through the grievance redress mechanism in a timely manner.

59. **Implementing agencies.** The participating *pourashavas* will be the IAs, and will establish a PIU within the *pourashava* structure.

60. **Project implementation units.** The PIU will be established in each participating pourashava and staffed with a safeguard officer, and will receive support from the PMU safeguard officer and safeguard specialists (environment and resettlement) on the DDS and PMSC consultant team. Key tasks and responsibilities of the PIU safeguard officer on involuntary resettlement safeguards are as follows:

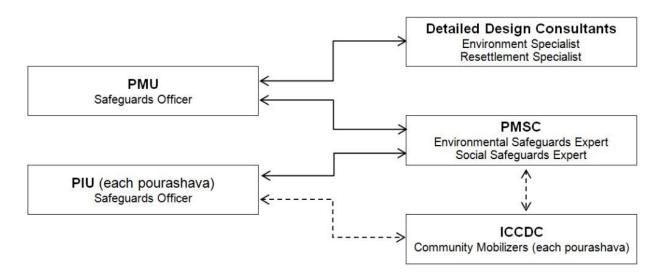
- (i) assist the detailed design consultants to communicate, consult, and disclose the updated/finalized safeguards documents to the affected people for their endorsement;
- (ii) implement final RPs and ensure timely payment of compensation and other assistance prior to the dispossession of the affected assets or the starts of civil works;
- (iii) facilitate/assist the detailed design consultants for the draft RP updating and preparation of safeguard documents for future subprojects;
- (iv) support the detailed design consultants in assessing and reviewing the land availability and ownership status of the proposed subproject areas;
- (v) conduct social safeguard monitoring during civil works and submit monthly report to PMU;
- (vi) take corrective actions when necessary to ensure avoidance/minimization of IR impacts;
- (vii) establish the GRC, disclose the project GRM to the affected communities, and coordinate with other local government agencies for the preparation and implementation of the RP; and
- (viii) address any grievances brought about through the project's grievance redress mechanism in a timely manner.

61. **Project management and supervision consultants.** The PMSC will have an environment safeguard expert and a resettlement expert. The PMSC safeguard experts will assist the PMU and PIUs to implement and manage safeguard requirements and policy compliance of the project. The resettlement expert will implement the capacity building program for PMU, PIUs, project staff, and contractors involved in project implementation based on (i) ADB SPS (2009) and approved RF; (ii) national law on involuntary resettlement (ARIPO, 1982) and other relevant regulations; (iii) core labor standards; (iv) the roles of PMU, PIU, and contractors on the project's GRM; and (v) public relations and ongoing consultations.

62. **Civil works contracts and contractors.** The contractor will be required to designate a resettlement supervisor to (i) ensure compliance with RP and RF during civil works, and (ii) carry out all mitigation and monitoring measures, such as rebuilding of damaged structures/private property outlined in their contract.

63. The government will ensure that bidding and contract documents include specific provisions requiring contractors to comply with all: (i) applicable labor laws and core labor standards on (a) prohibition of child labor as defined in national legislation for construction and maintenance activities; (b) equal pay for equal work of equal value regardless of gender, ethnicity, or caste, and (c) elimination of forced labor; and (ii) the requirement to disseminate information on sexually transmitted diseases, including HIV/AIDS, to employees and local communities surrounding the project sites.

Figure 1: Safeguards Implementation Arrangement



#### Table 6: Institutional Roles and Responsibilities for Safeguards Implementation

Activities	Agency Responsible
Update RP based on detailed design, field inspections, AP census, DMS, and consultation with affected peoples	Design consultant, PIU
Review updated RP/IEE and send to ADB for approval prior to construction	PMU; PMSC
Clearance and disclosure of updated safeguard documents on website and	Design consultant; LGED - PIU
affected people	ADB-BMGF
Identification of roads for full or partial closure, existing utilities, and road	PIU; PMSC
conditions, based on detailed design	
Transect walks through identified road stretches for full or partial closure, to	Design consultant; PIU; contractor
identify potential impacts	
Design/implementation of detailed measurement survey (DMS) <sup>a</sup> on roads for full/	Design consultant
partial closure where potential impacts identified; identification of poor and	
vulnerable APs	
Conducting focus group discussions/meetings/consultations/workshops during	Design consultant
DMS survey	
Computation of entitlements	Design consultant; PMSC; PMU; PIU
Categorization of APs for finalizing entitlements	Design consultant; PMSC; PMU; PIU
Finalizing entitlements and rehabilitation packages for all APs	Design consultant; PMSC; PMU; PIU
Disclosure of proposed project, social/environmental impacts, proposed	Design consultant; PMU; PIU; ICCDC;
entitlements/mitigation measures in local languages	PMSC
Disclosure of grievance redress mechanism/process	PMU; PIU; ICCDC; PMSC
Disclosure of final entitlements and rehabilitation packages	PDA; PMU; PIU; PMSC
Delivery of entitlements/award of checks	PMU; PIU; PMSC;
Implementation of mitigation and rehabilitation measures	PIU; PMU; PMSC; contractor
Consultations with APs during rehabilitation activities	PMSC; PIU; contractor
Grievance redressal	PMU; PIU; grievance redressal

Activities	Agency Responsible
	committee; PMSC; contractor
Internal monitoring	PMU; PMSC; PIU

Detailed measurement survey to be carried out during detailed design, to record and quantify resettlement impacts and entitled persons with precision. Appendix 6 provides a sample template for inventory of losses during DMS.

#### A. Capacity Building

64. The PMSC resettlement specialist will be responsible for development of a training program based on a capacity assessment of target participants (PMU, PIU staff, ICCDC community mobilizers, contractors) and for implementation of the training program to build capabilities on resettlement policy, planning, mitigation measures, and safeguards. These will be conducted by the PMSC RS with external resources as required. Typical modules will be (i) sensitization to social safeguards, gender, and vulnerability issues; (ii) introduction to social safeguard policy, planning and implementation issues, monitoring methods and tools; (iii) review of RP; and (iv) monitoring and reporting on RP implementation.

65. PMU and PMSC will also organize an induction course for the training of contractors, preparing them on RP implementation including ADB policy, GRM, and social safeguard monitoring requirements and mitigation measures. The suggested outline of the training program is presented in Table 7.

Table 7. Indicative Capacity Building and Training Trogram									
Description	Contents	Schedule	Participants						
Program 1	Module 1 – Orientation	1 day	LGED and DPHE						
Orientation workshop	ADB Safeguard Policy Statement		officials involved in						
	Government of Bangladesh policy		project implementation						
	Module 2 – Social/Environmental Assessment and Resettlement Planning/IEE Process ADB policy and process, identification of impacts and mitigation measures, RP/IEE preparation, implementation, and monitoring requirements Incorporation of safeguards into project design and contracts		PMU, PIUs						
Program 2	IR/environmental issues during	1 day	PIUs						
Workshop for	construction		ICCDC community						
contractors and	Implementation of RP/IEE		mobilizers						
supervisory staff	Monitoring of RP/IEE implementation		Contractors						
	Reporting requirements								
Program 3	Experiences on RP/IEE implementation -	1 day on a regular	PMU						
Experiences and best	Issues and challenges	period to be	PIUs						
practices sharing	Best practices followed	determined by PMU	PMSC						
_		and PMSC	ICCDC						
			Contractors						
			DOE representatives						
	no will cover both any incomponial and cociel of								

#### Table 7: Indicative Capacity Building and Training Program

Note: The above sessions will cover both environmental and social safeguards. Costs are included in PMSC costs.

#### XI. IMPLEMENTATION SCHEDULE

66. The subproject is to be implemented over a period of 6 years. The detailed design stage is expected to commence in 2013, and the construction period will cover 24 months. The RP implementation schedule is shown in Figure 5.

						201	3/201	4					2015	2016
	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12		
Establish PMU and PIU including safeguard officer														
Mobilize PDA with safeguard personnel														
RP updating														
Conduct detailed measurement durveys/business														
surveys**														
Identification of vulnerable APs														
Update draft RP to reflect DMS/business survey														
Consultations and disclosure														
Review and approval (PMU, ADB, BMGF)														
Mobilize PMSC with safeguard personnel														
Mobilize ICCDC with community mobilizers														
Training of PMU/PIU safeguard personnel and														
ICCDC community mobilizers														
Issuance of ID cards to affected persons														
Issuance of notice to APs, as required														
Compensation prior to start of construction and														
assistance as required, including to vulnerable APs*														
Start of civil works														
Internal monitoring, including surveys of APs on														
entitlements, satisfaction surveys														
Repair/reconstruction of affected facilities,													Immediately, in o	
structures, connections, utilities if any													other departmer	nts, as required

# Figure 5: Implementation Schedule

67. RP implementation will be closely monitored to provide the PMU with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. Monitoring will be undertaken by the PMSC and PMU. Monitoring will involve (i) administrative monitoring to ensure that implementation is on schedule, and problems are dealt with in a timely manner; (ii) socioeeconomic monitoring during and after any resettlement impact utilizing baseline information established through the detailed measurement survey of APs undertaken during project subpreparation; and (iii) overall monitoring. Monthly progress reports will be prepared by PMSC, reporting status of RP implementation. The EA will submit semi-annual monitoring reports to ADB and BMGF for review and post all safeguard monitoring reports on ADB's and BMGF's website. A sample monitoring template is given in Appendix 8.

#### APPENDIX 1: PROPOSED SUBPROJECT COMPONENTS IN PIROJPUR AND THEIR INVOLUNTARY RESETTLEMENT IMPACTS STATUS

Table A1.1: Roads							
SI. No.	Road Name	Existing Feature	L (m)	W (m)	Туре	IR Impacts Status	
1	Masimpur main road from R&H road Sargicare (in front) towards Yasin Khal Pul towards west side Jubo Unnayan to bypass road. Ward No. 8.	Type =BC, W= 2.5 to 3 m Poor condition	2100	3.00	BC road	Temporary (bamboo and arecanut leaves) boundaries on both sides erected by the people. Willing to remove, as they are aware that it is <i>pourashava</i> property. People have not constructed permanent walls for this very reason. (Constructed as protection against cattle and setting up of shops, etc.)	
2	Balaka Club to Sargicare hospital via Modho Pirojpur Government Primary School (Majid bari road). Ward No. 7.	Type = BC, W=3 to 3.5 m Poor condition	1500	3.70	BC road	Temporary (bamboo and arecanut leaves) boundaries on both sides erected by the people. Willing to remove, as they are aware that it is <i>pourashava</i> property. People have not constructed permanent walls for this very reason. (Constructed as protection against cattle and setting up of shops, etc.) One permanent compound wall near Mr. Hasan's house may need to be demolished. Estimated Cost = Tk. 20,000-25,000.	
3	South Sikarpur Muslimpara road. Ward No. 4.	Type = CC/BFS, W= 2 to 2.44 m	1500	3.70	RCC road	Low traffic volume; canal on one side and residences on another. Widening to 3.7 m to be avoided and restricted to 2.7-3 m to avoid major IR impacts.	
4	Narkahli road from, Baro Khalisha khali road to Jalil Sk house via Narkhali Government Primary School. Ward No. 3.	Type = BFS, Earthen. W=2.44 to 3 m	3000	3.00	RCC road	Road in fringe area of town. No permanent IR impacts anticipated, as road not proposed to be widened.	
5	Sadhona Bridge to Shaik Bari Mosque via Basonto pul. Ward No 5.	Type =BC, W= 3 to 3.5 m	1000	3.70	BC road	Towards the end of the road, 8-10 foot long walls (2) of one property on road RoW. Cost = Tk. 15000 Wall of graveyard also on road RoW can be avoided by widening along existing RoW on opposite side.	
6	Vijora road, from R&H road (near Vijora Government Primary School) to Mathkhola via Modho Namajpur Govt.P/School. Ward No. 6.	Type =BFS, W=2.44 to 3.m Poor condition	4000	3.00	RCC road	One temporary structure (umbrella repair shop) likely to be affected. Income loss can be minimized by providing temporary space/shifting assistance for conduct of business during construction.	
7	Masimpur Varani khal road from Baro Pul to Molla Bari Pul at east side. Ward No. 8.	Type =BC, W=3 to 3.5 m	2000	3.00	BC road	No permanent IR impacts anticipated as road is on fringe area of town. Adequate road RoW available.	
8	Baneshwarpur - Kumirmara road, from Baneshwarpur Governmen P/School to RHD road via Kumirmara Government. P/School. Ward No. 9.	Type =BFS,.W= 2.5 to 3 m Poor condition	1800	3.00	RCC road	Two hawkers with movable structures (selling books and stationery) likely to be temporarily shifted. Minimal income loss (2 days of shifting) anticipated.	

Table A1.1: Roads

SI. No.	Road Name	Existing Feature	L (m)	W (m)	Туре	IR Impacts Status
9	Apar circular Branch road, Moddo road from Shahid Bidhan road to bypass road, Ward No. 5	Type =BC, W=3 to 3.5 m Poor condition	1100	3.70	BC road	Wall of graveyard also on road RoW; can be avoided by widening along existing RoW on opposite side (similar situation as R5). Open space opposite house with tiled compound wall belonging to the same owner can be used. As per <i>pouroshava's</i> by-laws, a minimum of 2.5 feet setback is mandatory for every building, hence no land acquisition will be required in these cases.
10	Muktarkati from Pirojpur Nazirpur BC road to Nimabridge via water supply road. Wards No. 1, 4.	Type =BFS, W=3 to 3.5 m	4200	3.00	RCC road	One hawker with moveable structure, selling books (profit/day: Tk 100).
11	Jhatokati road Sahebpara road to Sunil Dakua's house. (Left side canal). Ward No 2.	Type =BC,.W=3 to 3.5 m	1200	3.70	BC road	1 permanent and 2 temporary food stalls (max. profit/day=Tk 400) present along road alignment. The temporary stalls can be shifted to nearby location. Permanent stall partially affected.
12	Pirojpur -Nazirpur R&H road to Police line via Kanak Thakur's house. Ward No. 2.	Type =BFS, W=2.44 to 3 m	2000	3.70	RCC road	Temporary (bamboo and arecanut leaves) boundaries on both sides erected by the people. Willing to remove, as they are aware that it is <i>pourashava</i> property. People have not constructed permanent walls for this very reason. (Constructed as protection against cattle and setting up of shops, etc.)
13	Narkahli Mallik bari to Molla bari and Kalam Sk house. Ward No. 3.	Type=BFS, Earthen. W= 2.5 to 3 m	2000	3.00	RCC road	No permanent IR impacts anticipated.
14	West Sikarpur road from Palpara –Razarhat road near Amjed Bekari to Jaydebi tala with Maddo Sikarpur road in front of Uttarpara Government Primary School. Ward No. 4. Revise to focus on end part where there is damage and water logging (need side drains)	Type =BC. W=3 to 3.7 m Poor condition.	2700	3.70	BC/R CC road	People have constructed temporary boundary walls as they are aware that <i>pourashava</i> road RoW extends to 0.8 m beyond existing road, and are willing to voluntarily remove the temporary structures.*
15	Ranipur Branch road from Ranipur BC Road Pourashava last to Bekutia- RHD road via Sorab Hossain master's house. Ward No. 9.	Type =BFS,.W= 2.5 to 3 m Poor condition	900	3.00	RCC road	Temporary (bamboo and arecanut leaves) boundaries on both sides erected by the people. Willing to remove, as they are aware that it is <i>pourashava</i> property. People have not constructed permanent walls for this very reason. (Constructed as protection against cattle and setting up of shops, etc.)
16	Brammonkati road, from Pirojpur –Nazirpur BC road to Mozahar Mia's house via Misu Councilor's house.	Type =B.FS, W=3 to 3.5 m	700	3.00	RCC road	Road in fringe area of town; no permanent IR impacts anticipated.

SI. No.	Road Name	Existing Feature	L (m)	W (m)	Туре	IR Impacts Status
	Length 700m. Ward No. 1.	Poor condition				
17	Vijora road, from R&H road (near Boropul) to Vijora Krinhnachura via Skdar bari. Ward No 6.	=BFS, W=	2500	3.00	RCC road	Road in fringe area of town; no permanent IR impacts anticipated.
		Total (I) =	34200			

Bridg	ges: Priority List –Pirojpur <i>Pouras</i>	shava	U		
SI. #	Name, Location,	Required Length (m)	Present Condition	Ward No	IR Impacts Status
1	Bridge on proposed road near Kuddus Mia's house. <b>Road:</b> Vijora road, from R&H road (near Vijora Government primary School) to Mathkhola. Ward No. 6.	10	Iron sleeper bridge. Damaged and risky.	6	New bridge proposed at location. Temporary bamboo bridge at the location to be shifted to nearby location during construction to avoid any inconvenience
2	Bridge on proposed road near Feroj Howladar's house. <b>Road:</b> Vijora road, from R&H road (near Vijora Government primary School) to Mathkhola. Ward No. 6.	10	Iron sleeper bridge. Damaged and risky.	6	Existing bridge to be replaced. Five areca nut trees at Feroj Howladar's house likely to be affected. Contractor to ensure at least pedestrian access during construction by providing bamboo bridge.
3	Bridge on P/road near Shakil Khan's house. <b>Road:</b> Masimpur main road from R&H road Sargicare (in front) towards Yasin Khal Pul towards west side Jubo Unnayan to bypass road. Ward No. 8.	8	Iron sleeper bridge. Damaged and risky.	8	Existing bridge to be replaced. Three areca nut trees, 4 mahogany trees at Shakil Khan's's house likely to be affected. Contractor to ensure at least pedestrian access during construction by providing bamboo bridge.
4	Bridge on P/road near X- Councilor Shajahan Sk's house. <b>Road:</b> Masimpur Varani khal road from Baro Pul to Molla Bari Pul at east side. Ward No. 8.	10	Iron sleeper bridge. Damaged and risky.	8	Existing bridge to be replaced. Contractor to ensure at least pedestrian access during construction by providing bamboo bridge.
5	Strengthen bridge near Kocha end of Damudor khal at Dakhil Madrasha point, Wards No. 3 and 9	NA	Repairs required to ensure access to proposed cyclone shelter	NA	Contractor to ensure at least pedestrian access during construction by providing bamboo bridge.

# Table A1.2: Bridges

# Table A1.3: Cyclone Shelters

SI.	Name, Location, Ward	Land	Present	IR Impacts Status
No.	No.	Ownership	Condition	
1	Adrashapara Secondary	School	Tin-shed and	Semi-government school; NOC to be obtained. Existing
	School. Ward No. 5.	authority	land	abandoned building may be replaced. Vacant land also
				available. No IR impacts anticipated.
2	Khamkata Government	Government	Vacant land	Option 1: Area adjacent to existing building (northern
	Primary School. Ward	land		side) may be used; this will provide ease of access to
	No 8.			sheter. 5 coconut trees likely to be affected. Option 2:
				Vacant land in front of school may be used; this will

SI.	Name, Location, Ward	Land	Present	IR Impacts Status
No.	No.	Ownership	Condition	-
				reduce assembly and play area. Three coconut trees likely to be affected. Option 1 is the preferred location.
3	Moidho Namajpur Government Primary School. Ward No 6.	Government land	Vacant land	Vacant land near existing school building available. Tem porary impacts during construction (access obstruction) can be avoided through proper planning.
4	Moidho Dumuritala Government Primary School. Ward No. 9.	Government land	Tin-shed with land	Abandoned tin shed to be dismantled. Trees (4 mahogany) behind tin shed likely to be affected.
5	Hularhat Dakhil Madrasha, at Ward No. 3	School authority	Tin sheds (school buildings) and large land parcel	Semi-government institution; NOC required from <i>madrassa</i> . An existing tin shed to be shifted and an adjacent abandoned post office building (small room) to be demolished. Temporary impacts on classes held in tin shed during period of shifting can be minimized by doing so on holidays.

Table / III II Cona Made Management	Table	A1.4:	Solid	Waste	Management
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Equipment procurement	Quantity (No.)	IR Impacts Status
i) Ricksha-van	6	No impact
ii) Pushcart /hand trolley.	15	No impact

SL	Drain/	Ward No.	Evictin	g Condition	.o. Dramag	ge and Flood Control Proposed Intervention				IR Impacts Status
No	No.	waru No.	LAISUIT	gconultion			FTOPOSEU		511	in impacts status
			Location and Length	Section and Structure Type	Existing Condition	Section	Proposed Structure Type	Length	Scope of Works / Remarks	
01	PD 01	W4,5,7,2,3,8,9	Damudar <i>khal</i> , from Bowlesher river,L= 4.00 km (up to Borokhalishakhali Bridge)	T-17.71 m B- 6.5 m D-1.7 m Earthen Canal	Bed silted up Settlement of bank	T- 20 m B - 7.5 m D- 3.5 m	Earthen canal CC block lined channel	3800 m 200 m	Re- excavation of canal	Drain RoW available; few private wooden ghats (bathing and boat landing) may be temporarily removed during construction and then placed back post- construction. Three permanent ghats to be avoided. No other permanent IR impacts anticipated
02	SD 02	W5,6,7,8	2(a)Pirojpurparerhatvaranikhal, from Damuderkhaltoparerhatkhal near Barapul,L=2.6 km2(b) Malaria pule to	T- 7 m B $-2$ m C $-1.25$ m Earthen canal T $-5$ m,	Do	T- 8.m, B-3.5 m, D-1.75 m T-5 m	Earthen canal CC block lined channel Earthen	2470 m 130 450 m	Do	2(a) Drain RoW available; no permanent IR impacts anticipated
			Primary School (Mashid bari)	B-2 m, D-1.25m		B-2 m	canal CC block lined channel	50 m		2(b) One shop (temporary structure) and 2 temporary boundary walls need to be shifted.
03	SD 03	W4	Pal para <i>khal</i> , from Damuder <i>khal</i> to Mr.Kabil house,L- 1.50 km	T-4.25 m B-1.5 m D-1 m Earthen canal	Do	T-1.25 m, D-1.5 m	R.C.C Covered U channel	1500 m	Adjacent road to be widened	Four coconut trees and 3 arecanut trees likely to be affected. Three temporary tin boundary walls need to be shifted inwards.
04	PD 02	W5	Chan Mari <i>khal</i> , from Bowlesher River to Sarder bari field, L-1580 m	T -4.55 m B-2 m D-1.3 m Earthen canal	Do	04	Earthen canal CC block lined channel	1422 m 158	Do	No permanent IR impacts anticipated.
05	SD 04	W7	Gazi bari <i>khal</i> from Damuder <i>khal</i>	T-4.80 m B-2.00m	Do	B=4.0 m	R.C.C Covered U	1736 m	Re- excavation of	Trees: Arecanut=25, coconut=5, mahogany=6

#### Table A1.5: Drainage and Flood Control

SL No	Drain/ No.	Ward No.	Existin	g Condition			Proposed	I Interventi	on	IR Impacts Status
			Location and Length	Section and Structure Type	Existing Condition	Section	Proposed Structure Type	Length	Scope of Works / Remarks	
			(near barring gate ) to S.K. Jalil mia`s house, L-1736 m	D-1.20m Earthen canal		D=1.5m	channel		Canal	Chambul=3 Temporary tin/bamboo boundaries likely to require shifting; space available for shifting of walls.
06	SD 06	W5	Modda Rasta Kacha drain from Chan mari <i>khal</i> to Maddo rasta via Mr.Farruk sarder house	B-2 m D-1.5 m	Do	B-2 m D-1.5 m	R.C.C. Open channel	500 m	Do	Estimated length of the drain stretch runs through private lands, which are not proposed to be funded under the project. Remaining major portion of the drain runs through <i>pourashava</i> land. Temporary (tin) fences of houses in drain RoW may need to be shifted and trees (35 arecanut and mahogany trees) may need to be cut.
07	SD 07	W5	Primary Education Office drain from existing R.c.c. drain to Mr.Delower house,	B-1.5 m D-1.25 m	Do	B-1.5m D- 1.25m	R.C.C. Open channel	250 m	Do	Estimated length of the drain stretch runs through private lands, which are not proposed to be funded under the project. Remaining major portion of the drain runs through <i>pourashava</i> land. No permanent IR impacts anticipated on portions running through government land.
08	SD 08	W4	West Sikarpur kacha drain from Chilla <i>khal</i> to cfitala near Mr.Abu mia house,via babo Dulal Ghoos	B-2 m D-1.5 m	Do	B-2 m D-1.5 m	R.C.C. Open channel	600 m	Do	Estimated length of the drain stretch runs through private lands, which are not proposed to be funded under the project. Remaining major portion of the drain runs through

SL No	Drain/ No.	Ward No.	Existin	g Condition			Proposed	I Interventi	on	IR Impacts Status
			Location and Length	Section and Structure Type	Existing Condition	Section	Proposed Structure Type	Length	Scope of Works / Remarks	
										pourashava land. Temporary (tin) fences of houses in drain RoW may need to be shifted and trees (25 arecanut trees) may need to be cut.
09	SD 09	W7	Damuder <i>khal</i> to Mr.Haque Mias house, side of S.P house	B-2 m D-1.5 m	Do	B-2 m D-1.5 m	R.C.C. Open channel	500 m	Do	Trees (arecanut=30, coconut=6) Latrine pits (2) Temporary tin boundaries to be shifted <i>Pucca</i> boundary wall of SP quarters to be avoided.
10	SD 10	W7	Pirojpur – Paraerhat Varani <i>khal</i> to Maddo Mushid house north side of Bypass	B-1.5 m D-2.5 m	Do	T-6 m B-1.75 m D-1.5 m	R.C.C Covered U channel	1736 m	Re- excavation of canal	Fourteen shops (temporary structures), mainly food stalls partially affected; 2 commercial establishments (temporary structures) – 1 mobile recharge and 1 tea stall on either side of culvert fully affected and will need to be shifted. Adequate space available along road to accommodate these shops; income loss (max Tk. 500 per day for owner and Tk. 100 per day for tea stall employee) only during shifting anticipated.
11	SD 11	W5	Adorshapara drain from Bolesher river to east side of sultan mia`s house	New	Do	B-2 m D-1.5 m	R.C.C. Open channel	500 m	Do	3 temporary structures (residences) partially affected.
12	PD 12	W7	Murshid bari <i>khal</i> from Pirojpur – parerhat varani <i>khal</i> to Mr.Alom	New	Do	B-1.5 m D-2 m	R.C.C. Open channel	500 m	Do	Wide primary drain; no encroachments in proposed stretch, hence no permanent IR impacts

SL No	Drain/ No.	Ward No.	Existin	g Condition			Proposed	I Interventio	on	IR Impacts Status
			Location and Length	Section and Structure Type	Existing Condition	Section	Proposed Structure Type	Length	Scope of Works / Remarks	
			house							likely.
13	SD 13		Khumuria Asrom bari road side drain to Balasher river	New	Do	B- 2 m D-1.5 m	R.C.C. Open channel	600 m	Do	No permanent IR impacts likely.
14	SD 04	W4	14(a) Sikarpur <i>khal</i> from Damuder <i>khal</i>	T-5.68 m B-2 m	Do	T-6.5 m B-3 m	Earthen canal	900 m	Do	Four <i>kutcha</i> residential structures to be avoided.
			to water supply Compound, L-1 Km	D-1.25 m Earthen canal			CC block lined channel	100 m		Thirty-six trees used as boundary ( <i>kocha</i> trees, mahogany and raintrees) likely to be affected.
		W4	14(b)Sikder bari to Sheikh bari ,L – 2.50 km		Do	T-5 m B-2 m D-1.25	Earthen canal	440 m	Do	Fifty-five arecanut trees, 16 chambul,22 mahogany likely to be affected.
						m	CC block lined hannel	60 m		
		W4	14(c) Sikder bari culvert to Huque driver house	Do	Do	T-6.5 m B-3 m	Earthen canal	450 m	Do	Temporary boundary walls need to be shifted. Trees: chambul=7, mahogany=14, arecanut=12, coconut=3 affected.
							R.C.C. Open channel	600 m		
15	SD 05	W8	Fire service <i>khal</i> (Machempur	B-2 m D-1.5 m	Do	T-5 m B-2 m	Earthen canal	1369.8m	Do	No permanent IR impacts anticipated
			Kisnagur) from Damuder <i>khal</i> to Stadium compound L- 1522 m	Earthen <i>khal</i>		D-1.25 m	CC block lined channel	152.2m		
16	SD 06	W2,4	Side of Primary Teacher's Training Institute <i>khal</i> , from Damuder <i>khal</i> to Police line, L-1736 m	T-10.10 m B-3 m D-1.30 m Earthen canal	Do	T-6 m B- 1.75m	Earthen canal	1.35 km	Do	Temporary tin boundary walls will need to be shifted inwards; people are willing to so. Seventeen arecanut trees, 7 chambul and 12 mahogany trees likely to

SL No	Drain/ No.	Ward No.	Existing Condition			Proposed	I Interventi	on	IR Impacts Status	
			Location and Length	Section and Structure Type	Existing Condition	Section	Proposed Structure Type	Length	Scope of Works / Remarks	
										be affected.
							CC block lined channel	0.15		
17	SD 07	W8,9	Dhup pasa <i>khal</i> , fromD amuder <i>khal</i> to Krisna Nagur Field,	T-9.23 m B-3.5 m D-1.5 m Earthen	Do	D-1.50 m T- 9.23m	Earthen canal	2700 m	Do	Fou residential properties have <i>pucca</i> boundary walls adjacent to drain RoW; 2 can be avoided.
			L-1275m	canal			CC block lined channel	300 m		
18	SD 08	W4	HBN Bricks to East side of Mr. Muklasur Rahman house,via Madu	T-4.8 m B-2. m D-1.20 m Earthen	Do		Earthen canal	1562.4 m	Reexcavation of canal	Six tin boundary walls, 1 kicthen and 1 toilet ( <i>kutcha</i> structures) likely to be affected.
			Mia`s Mill khal, L-3 km	canal			CC block lined channel	173.6 m		

	Proposal	Land ownership	IR Impacts Status
Wastewater management in South Shikarpur housing settlement	Collection and treatment of wastewater from household toilets using simplified sewer system and improved wastewater treatment system. Expected to benefit 100 households (500 persons).	Land under pourashava road (400 m stretch) adjacent to the housing colony, Ward No. 4	Adequate land available
Improved sanitation system for sweepers housing colony, Krishnanagar	Shared toilets (1 per 2 households) and wastewater management facility	<i>Pourashava</i> land at sweeper's colony, Krishnanager, Ward No. 8	Adequate land available in front of the row of houses. Housing condition in the sweeper's colony is very poor and houses will need to be rebuilt. Hence, facilities provided under CTEIP need to be built away from the structure. Community needs to be consulted on actual placement of the toilet and pits during detailed design.
Septage treatment	Septage treatment plant	Private land, Norkhali and Lokkhakati Mouzas	Private land (51 decimals) belonging to Abdur Rauf Sikder identified for the purpose. <i>Pourashava</i> has entered into a sale agreement with the landowner. Land price offered (Tk. 960,000/) appears similar to prevailing market price in the two <i>mouzas</i> for lands with similar productivity (Tk 10 <i>lakh</i> ), available from market survey results.

Table A1.6: Sanit	tation: Proposed P	ilot Projects
Juanaal	Lond our or other	ID Immedia Cta

#### APPENDIX 2: DETAILS OF LAND FOR NEGOTIATED PURCHASE

	Details of Affected Land Farcer					
	Details of Landowner (of Land Proposed for Negotiated Purchase)					
Name of affected landowner	Abdur Rauf Sikdar					
Contact no.	01712194740					
Present address	Sikdar Manzil, Hularhat, Pirojpur district.					
Plot no.	GL no. 52, 53. Mouza Norkhali, Lokhakati. SA no.= 67,203,342,284,288,342.					
Total land owned 131 decimals						
Affected land area	51 decimals (38.9% of total land owned)					
Crops	2 crops of paddy (cultivated on 18 decimals of land)					
Trees	About 723 trees planted on the remaining affected land					
Whether any labor employed on affected land	Yes. Agricultural labor employed as and when required (during transplanting, harvesting etc.); no permanent employees/laborers or sharecroppers.					
Structures	None on affected land					
Willingness to sell identified land	Yes; at prevalent market rate					

#### Table A2.1: Details of Affected Land Parcel

# Table A2.2: Land Prices: Registered Price versus Market Price and Negotiated Price of Land in Mouza Norkhali and Lokhakati (Unit Rate/Decimal, in Tk)

<i>Mouza</i> /Land Type	Agricultural	Homestea d	Orchard	<i>Bhita</i> /Ro cky	Pond/Low- lying Land
Registered price					
Norkhali	7937	10013	9600	13516	636
Lokhakati	5672	4400	2656	4000	750
Market price					
Norkhali	22500	75000	50000	60000	20000
Lokhakati	20000	60000	50000	55000	18000
Negotiated sale price	18824	NA	NA	NA	NA

Source: Pirojpur District Land Registrar's Office, Pirojpur *pourashava* and Market Survey for PPTA, 2013. Note: It is evident that the price of trees is not considered in the negotiated land price by the *pourashava*. Discussions with the affected landowner indicated that in his opinion, fair market price should range between Tk 18000 and Tk 20000 per decimal.

<b>APPENDIX 3: SUMMARY OF P</b>	PUBLIC CONSULTATIONS
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S.No.	Proposed	Date	Venue	r	of Participa		Key Safeguard Issues	Concerns Expressed	Suggestions from
	Project Facility/Alignm ent			Male	Female	Total	Discussed	Related to Project	People/Willingness to Participate in Project
1	Cyclone shelter	7 July 2013	Pirojpur Adarshapara Secondary School, Ward No. 5-Pirojpur <i>Pourashava</i>	10	5	15	-Vacant land available	Who would be responsible for maintenance of the facility?	-Approach road needs to be constructed from the main road to the cyclone shelter Facilities required at the cyclone shelter: water supply, sanitation (separate toilets for men and women), electricity/solar lighting, generator, four-storey building, strong, safe and secure building, separate maternity and childcare room, first aid boxes, hall for school/community center, etc.
2	Cyclone shelter	6 July 2013	Khamkata Govt. Primary School, Ward No. 8- Pirojpur <i>Pourashava</i>	7	8	15	Vacant government land; no involuntary resettlement issues envisaged Construction work should not hamper regular classes and activities of the school.	<i>Pourashava</i> should maintain the facility as the school does not have any funds	The proposed cyclone shelter-cum-school should be properly designed, with a fire escape (two staircases), bathrooms for men and women with access from the building (toilets are often provided outside or behind cyclone shelters, making them difficult to access when it rains).
3	Cyclone shelter	7 July 2013	Madha-dumuritala Government Primary School, Ward No. 9- Pirojpur <i>Pourashava</i>	5	13	18	An existing old, abandoned tin and wood shed will be removed by the school authority to make space for the cyclone shelter-cum school.	-	Need for a larger school building-cum-cyclone shelter with toilets and other facilities expressed.
4	Cyclone shelter	6 July 2013	Hularhat Dakhil Madrasha, Ward No. 3-Pirojpur <i>Pourashava</i>	14	1	15	Vacant land available. An old small tin shed (abandoned building) is present at the site (8x10 ft).	Who will maintain the building?	Willingness to provide space for the cyclone shelter

S.No.	Proposed	Date	Date Venue	No.	of Participa	nts	Key Safeguard Issues	Concerns Expressed	Suggestions from	
	Project Facility/Alignm ent			Male	Female	Total	Discussed	Related to Project	People/Willingness to Participate in Project	
							- It should ensured that the construction work does not hamper regular classes of the madrasa students.			
5	Cyclone shelter	28 July 2013	Maddhaya Namajpur, Ward No. 6-Pirojpur <i>Pourashava</i>	9	5	14	Vacent land available, being on the same compound, so that the construction would not hamper regular classes of the school students	-	Three storied building with sanitation (separate for male and female), electricity, generator, water and mick to be provided. The design of the building will be needed as school-as well as- cyclone shelter.	
6	Bridge	5 July 2013	Near Firoj Howlader House, Ward No. 6- Pirojpur <i>Pourashava</i>	11	4	15	No involuntary resettlement (IR) impacts foreseen		Even though trees acting as boundary to a property may be required to be cut, people would like the bridge to be improved.	
7	Road	29-09-13	West Sikarpur Road (R14) from Palpara to Maddho Sikarpur Road	5	1	6	Road in fairly good condition, except for the last 70 m stretch	Improper drainage is a bigger problem than the road. Proper drainage required to ensure hygienic living conditions.	Aware that a few feet of road shoulders on either side belong to the <i>pourashava</i> . Willing to shift temporary fences for road and drain improvements.	
8	Drain	29 September 2013	SD08 West Sikarpur kacha drain from Chilla Khal to Chitala near Abu Mia house via Babu Dulal Ghosh	4	3	7	Felt need for drain improvement expressed by the community.	-	Drain runs through private property for about 50-70 m length, the remaining length (approx530-550 m) under <i>pourashava</i> control	
i				65	40	105				

#### APPENDIX 4: DRAFT PROJECT INFORMATION DISCLOSURE LEAFLET

#### A. Background

1. The Coastal Towns Environmental Infrastructure Project (CTEIP) is a key infrastructure initiative of the Government of Bangladesh. The project is located in the coastal area of Bangladesh, and is designed to improve and expand municipal infrastructure and related services in selected *pourashavas* (municipalities), incorporating climate change resilience measures. The project consists of three components: (i) improved climate-resilient municipal infrastructure; (ii) strengthened institutional capacity, governance, and awareness; and (iii) project management and administration support. The impact of the project will be improved climate change resilience and natural disaster preparedness in coastal towns. The outcome of the project will be improved access to climate disaster-resilient municipal services, including (i) municipal infrastructure such as drainage, cyclone shelters, urban roads, bridges, culverts, solid waste management, bus terminals, slum improvements, boat landings, and markets; (ii) water supply; and (iii) sanitation. The project is to be implemented in 6 years from 2014 to 2020.

#### B. Subproject Description

2. Subproject components proposed in Pirojpur for building urban infrastructure under Batch 1 Stage of CTEIP have been prioritized using climate resilience criteria as well as need. Proposed subprojects in Pirojpur include (i) 34.2 km of road improvement; (ii) 5 bridges; (iii) 5 cyclone shelters; (iv) equipment procurement for solid waste management; (v) 25.9 km of drainage and flood control interventions financed by ADB; and (vi) a septage treatment facility, sanitation facilities (community toilets and wastewater management facility) for a low-income settlement, and a wastewater management facility for a housing settlement with low, medium, and high income groups, co-financed by the Bill and Melinda Gates Foundation (BMGF). Other than equipment procurement for solid waste management and sanitation, all proposals are for civil works components.

#### C. Policy and Principles

3. A resettlement plan (RP) has been prepared for Pirojpur, based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994 and ADB's Safeguard Policy Statement (SPS), 2009.

#### D. Involuntary Resettlement impact

4. No major IR impacts are envisaged under the proposed project components of CTEIP in Pirojpur. The scope of land acquisition and resettlement is identified based on field visits to each site and/or alignment. Private land acquisition of 0.51 acres (0.21 ha) is anticipated for the proposed pilot for septage treatment at Pirojpur under CTEIP. Twenty-seven structures are likely to be partially affected and 3 abandoned structures fully affected.

#### E. Entitlement

5. The project provides for compensation of all potential losses, including potential income losses for vendors at replacement value. All displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets; scope of the impacts, including socioeconomic

vulnerability of the displaced persons; and measures to support livelihood restoration if livelihood impacts are envisaged. The displaced persons will be entitled to (i) compensation for loss of land at the replacement value; (ii) compensation for loss of structures (residential/commercial) and other immovable assets at their replacement value (without counting the depreciation value); (iii) compensation for loss of business/wage income: (iv) assistance for shiftina of structure; (v) rebuilding and/or restoration of communityresources/facilities; and (vi) livelihood/transitional cash assistance for 6 months for all physically displaced persons at official minimum wage of the appropriate AP's occupation for each head of the affected family. A budgetary provision of US\$ 72,665 for RP implementation is made.

6. The eligible displaced persons (DP) for compensation and/or assistance for this project are (i) title owners who will lose land partially or totally; (ii) owners of affected houses, shops, sheds, or other types of structures for residential and commercial purposes, regardless of their title to the land; (iii) owners of affected trees, crops, and fish ponds affected by the land acquisition, regardless of their titles to the land; (iv) any DPs who will lose livelihood income permanently or temporarily, from any income generating activity affected by the project; (v) DPs who will loss access to land or communal facility; (vi) any formal and informal lessee to land, shelters, shops, sharecroppers, shareholders, renters, etc. who will lose their access to land or shops/shelters due to acquisition of such assets by the project; and (vi) vulnerable DPs as defined by ADB safeguard policy. The people who have legal title of the affected properties will be compensated in two steps. Initially they will receive compensation according to the government policy (ARIPO) from DC office based on their legal documents. In the next step they will receive additional compensation from LGED/*Pourashava*.

#### F. Institutional Arrangement

7. The Ministry of Local Government, Rural Development and Cooperatives (MLGRDC) acting through its Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE) will be the Executing Agencies of the project. The Local Government Engineering Department (LGED) is the lead executing agency (EA), and the Department of Public Health Engineering (DPHE) is the co-executing agency.<sup>1</sup> LGED is responsible for providing support and guidance to pourashavas concerning performance criteria and pourashava development planning. Implementation activities will be overseen by a separate program management unit (PMU). The participating pourashavas are the implementing agencies (IA), with a project implementation unit (PIU) within the pourashava structure. Local LGED and DPHE offices will be involved in the functioning of the PIUs to provide technical support. Consultant teams<sup>2</sup> are responsible for (i) detailed engineering design, contract documents preparation, and safeguard facilitation; (ii) project management and administration support; (iii) assistance in supervising construction; (iv) strengthening of local governance, conducting studies/surveys on flood inundation and climate change impacts, and facilitating disaster risk management capacity building and community level adaptation through locally managed climate resilience funds; and (iv) community-based climate adaptation and disaster preparedness, awareness raising on behavioral change in water, sanitation, and hygiene (WASH) activities, and facilitating resettlement procedures.

<sup>&</sup>lt;sup>1</sup> LGED is responsible for (i) roads, (ii) bridges, (iii) solid waste management, (iv) cyclone shelters, and (v) drainage and flood control. DPHE is responsible for (i) water supply and (ii) sanitation.

<sup>&</sup>lt;sup>2</sup> Consultant teams are composed of project design advance (PDA) detailed design consultants, project management and supervision consultants (PMSC), and institutional capacity and community development consultants (ICCDC).

#### G. Grievance Redress Mechanism (GRM)

8. To resolve all project-related grievances and complaints, a common social and environmental grievance redress mechanism will be in place. Common and simple grievances will be sorted out at project site level by the contractor's resettlement supervisor, supervision staff of PIU, within 7 days, with the involvement of the ward level coordination committee, as required. Any unresolved grievances will be forwarded to the town-level grievance redress committee (GRC), which will have affected persons and civil society/eminent citizens as members. Complaints and grievances which are not addressed by the GRC within 15 days will be sent to the PMU. Those remaining unresolved will be sent to the interministrial program steering committee (IPSC) to be resolved within 14 days. The project GRM notwithstanding, an aggrieved person shall have access to the country's legal system at any stage.

#### H. Contact Details

Organization	Name	Position	Address and Phone Numbers
PIU		Safeguard officer	
Contractor		Safeguard supervisor	
ICCDC		Community mobilizer	
PMU		Safeguard officer	
PMSC		Safeguard specialist	

#### APPENDIX 5: SAMPLE GRIEVANCE REDRESS FORM

(To be available in Bangla and English)

The \_\_\_\_\_Project welcomes complaints, suggestions, queries, and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing \*(CONFIDENTIAL)\* above your name. Thank you.

Date		Place of registra	ation				
Contact information	/personal details						
Name			Gende	er	* Male * Female	Age	
Home address					<u>.</u>		
Place							
Phone no.							
E-mail							
Complaint/suggesti	on/comment/question	Please provide	the details	(who, w	hat, where,	and how	) of your
grievance below:							
If included as attachment/note/letter, please tick here:							
How do you want us to reach you for feedback or update on your comment/grievance?							

#### FOR OFFICIAL USE ONLY

Registered by: (Name of official registering grievance)						
Mode of communication:						
Note/letter						
E-mail	E-mail					
Verbal/telephonic						
Reviewed by: (Names/positions of officials reviewi	ng grievance)					
Action taken:						
Whether action taken disclosed:	Yes					
	No					
Means of disclosure:						

#### APPENDIX 6: COMPARISON BETWEEN GOVERNMENT OF BANGLADESH LAWS AND ADB SAFEGUARD POLICY STATEMENT, 2009

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
1	Involuntary resettlement should be avoided wherever possible.	Not defined in the ARIPO	Like with other donor-funded projects in Bangladesh, the approach of avoiding involuntary resettlement has already been taken care of while preparing this project. This will be further practiced during design and implementation.
2	Minimize involuntary resettlement by exploring project and design alternatives	Not so clearly defined in the ARIPO Sections 3 and 18 exempt the acquisition of property used by the public for religious worship, public or educational institutions, graveyards, and cremation grounds.	The resettlement plan clearly defines the procedures on how to minimize the involuntary resettlement through proper alternate engineering design and adequate consultation with stakeholders.
3	Conducting census of displaced persons and resettlement planning	The ARIPO spells out that upon approval of the request for land by the office of the deputy commissioner, its own staff will conduct the physical inventory of assets and properties found on the land. The inventory form consists of the name of person, area of land, the list of assets affected, and the materials used in the construction of the house. The cut- off date is the date of publication of notice that land is subject to acquisition, and that any alteration or improvement thereon will not be considered for compensation.	The ARIPO does not define the census survey. It only reflects the inventory of losses (IOL), which is more in physical terms and only includes the names of the owners, etc. The ADB policy spells out a detailed census through household surveys of displaced persons in order to assess the vulnerability and other entitlements. This RP has been prepared based on the data collected through conducting a census, a socioeconomic survey for the displaced persons, and an inventory of losses.
4	Carry out meaningful consultation with displaced persons and ensure their participation in planning, implementation, and monitoring of resettlement program.	Section 3 of the ordinance provides that whenever it appears to the deputy commissioner that any property is needed or is likely to be needed for any public purpose or in the public interest, he will publish a notice at convenient places on or near the property in the prescribed form and manner, stating that the property is proposed for acquisition.	The ARIPO does not directly meet ADB's requirements. This section of the ordinance establishes an indirect form of public consultation. However, it does not provide for public meetings and project disclosure, so stakeholders are not informed about the purpose of land acquisition, its proposed use, compensation, entitlements, or special assistance measures. The resettlement plan for the project has been prepared following a consultation process which involves all stakeholders (affected persons, government department/line agencies, local community, etc.), and the consultation will be a continuous process at all stages of the project development, such as project formulation, feasibility study, design, implementation, and post-implementation, including the monitoring phase.
5	Establish grievance redress mechanism.	Section 4 allows the occupant of the land to raise objections in writing. These should be filed with the deputy commissioner within 15 days after the publication. The deputy commissioner will then hear	The Section 4 provision is consistent with ADB's grievance redress requirements. The resettlement plan has a special provision for grievance procedures, which includes formation of a grievance redress committee, appointment of an arbitrator, and publication of the notice of

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
		the complaints and prepare a report and record of proceedings within 30 days following expiry of the 15-day period given to affected persons to file their objections.	hearings and the scope of proceedings.
6	Improve or at least restore the livelihoods of all displaced persons.	The ARIPO does not address the issues related to income loss, livelihood, or loss of the non-titleholders. This only deals with the compensation for loss of land, structures, buildings, crops and trees, etc. for the legal titleholders.	The resettlement plan for this project keeps the provision for a census survey that will have the data on the loss of income and livelihood, and the same will be compensated as per the entitlement matrix for both physically and economically affected persons.
7	Land-based resettlement strategy	The ARIPO does not address these issues.	The ARIPO does not meet the requirement of ADB. Though this option may be a difficult proposition, given the lack of government land and the difficulties associated with the acquisition of private lands, the resettlement plan proposes land-for-land compensation as its priority, if feasible. Attempt will be made to find alternate land for the loss of land, in case it is available and if it is feasible, looking at the concurrence of host community and land value.
8	All compensation should be based on the principle of replacement cost.	The ARIPO states that the deputy commissioner determines the amount of compensation by considering: (i) the market value of the property based on the average value during the 12 months preceding the publication of notice of acquisition; (ii) the damage to standing crops and trees; (iii) damage by severing such property from the other properties of the person occupying the land; (iv) adverse effects on other properties, immovable or movable, and/or earnings; and (v) the cost of change of place of residence or place of business. The deputy commissioner also awards a sum of 50% of the market value of the property to be acquired.	The ARIPO is largely consistent with ADB policy. However, there are differences in the valuation of land and prices of affected assets, where ADB prescribes the use of current market rates/replacement cost in the project area. The ordinance does not ensure replacement value or restoration of pre-project incomes of the affected persons. The resettlement plan addresses all these issues, and spells out a mechanism to fix the replacement cost by having an independent evaluator (committee) who will be responsible for deciding the replacement costs.
9	Provide relocation assistance to displaced persons.	No mention of relocation assistance to affected persons in ARIPO	The resettlement plan provides for the eligibility and entitlement for relocation of the affected persons, in the form of relocation assistance, which includes shifting allowances, right to salvage materials, and additional transitional assistance for the loss of business and employment.
10	Ensure that displaced persons without titles to land or any recognizable legal rights to land are eligible for resettlement assistance and compensation for	The ARIPO does not have this provision.	The ARIPO does not comply with ADB policy. This is a major drawback of the national law/policy compared to that of ADB. The ARIPO only takes into consideration the legal titleholders and ignores the non-titleholders. The resettlement plan ensures compensation and assistance to all affected persons, whether physically displaced or economically displaced, irrespective of their legal status. The end of the

SI. No.	ADB's SPS (2009)	Acquisition and Requisition of Immovable Property Ordinance (ARIPO) of 1982	Gaps Between ARIPO and ADB's Policies and Action Taken to Bridge the Gap
	loss of non-land assets.		census survey will be considered the cut-off date, and affected persons listed before the cut-off date will be eligible for assistance.
11	Disclose the resettlement plan, including documentation of the consultation in an accessible place and a form and language understandable to affected persons and other stakeholders.	The ordinance only ensures the initial notification for the acquisition of a particular property.	The ARIPO does not comply with ADB's SPS- 2009 as there is no mention of disclosure of resettlement plan. The SPS ensures that the resettlement plan, along with the necessary eligibility and entitlement, will be disclosed to the affected persons in the local language (Bangla) in the relevant project locations and concerned government offices, and the same resettlement plan will also be disclosed on the executing agency's website and on the website of ADB.
12	Conceive and execute involuntary resettlement as part of a development project or program. Include the full costs of resettlement in the presentation of project's costs and benefits.	The ARIPO has a provision to include all the costs related to land acquisition and compensation of legal property and assets. However, it does not take into account the cost related to other assistance and involuntary resettlement.	The ARIPO partially meets the requirement of ADB, as it only deals with the cost pertaining to land acquisition. The resettlement plan provides eligibility to both titleholders and non-titleholders with compensation and various kinds of assistances as part of the resettlement packages, and the entire cost will be part of the project cost.
13	Pay compensation and provide other resettlement entitlements before physical or economic displacement.	The ARIPO has the provision that all the compensation will be paid prior to possession of the acquired land.	The ARIPO meets the requirement of ADB.
14	Monitor and assess resettlement outcomes, and their impacts on the standards of living of displaced persons.	This is not clearly defined in the ARIPO.	The ARIPO does not comply with ADB safeguards policies. The resettlement plan has a detailed provision for a monitoring system within the executing agency. The executing agency will be responsible for proper monitoring of resettlement plan implementation, and the monitoring will be verified by an external expert.

ADB = Asian Development Bank, ARIPO = Acquisition and Requisition of Immovable Property Ordinance 1982, IOL = inventory of losses, SPS = Safeguard Policy Statement.

# APPENDIX 7: SAMPLE FORM FOR INVENTORY OF LOSS SURVEYS

Questionnaire no.: Town:	
Name of the enumerator:	Date:
Field supervisor:	Time:

#### 1.0 GENERAL IDENTIFICATION:

1.1	Name of road:		1.4	Address		
1.2	Mouza/Khatiar:		1.5	Survey no. / Dag	g no./ Plot no.:	
1.3	Location/PIN CODE	:	1.6	Owner/sharecro specify	opper/laborer/encroacher/other,	
2.0	HOUSEHOLD IDEN	TIFICATION:				
2.1	Name of the head o					
2.2	Name of the respon				• • •	
2.3	-	respondent with the h		•	Land and structure	
2.4	Type of loss	Structure only	Là	and only	Land and structure	
		Orchard/tree	0	ther assets		
3.0	SOCIOECONOMIC P	ROFILE OF HOUSEHO	DLD			
3.1	<b>Religious group</b> : 1. Muslim 2. H	indu 3. Buddhist 4. (	Christian	5. Other (specify)		
3.2	Vulnerability: (tick, I	multiple responses pos d member/head3. I	sible)			
3.3	Is the head of the HI	female: 1-Yes 2 – No	0			
3.4	Type of family: 1. N	Nuclear 2. Joint 3.	Extended	I		
3.5	Present sources of li	ncome::				
3.6	Primary source of Ind	come:				
<b>4.0</b> 4.1	Details of affected Present use(s) of la	<b>i land</b> and				

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4.2 Total area of land held at the location \_\_\_\_\_(in acres/ha/other, please specify)

4.3 Annual income (total turnover) per unit (acre/ha) in Tk.\_\_\_\_\_

4.4 Annual cost of operation of the total landholding in Tk.\_\_\_\_\_(Please include labor cost and operating cost including fertilizer, pesticide, water, electricity, any other cost.)

#### 4.5 **Details of sharecroppers on concerned landholding**

Sharecropper(s)	No.	Lease amount paid/xx months or years	For landowner: Whether sharecropper(s) can operate in remaining landholding / other property of landowner (Yes/No). If yes, where?	For landowner: Whether willing to return lease amount and compensate sharecropper for losses (Yes/No). If yes, how much?	For sharecropper: What losses will you incur when this land is acquired (Tk)? What do you think will be fair compensation (Tk)?

#### 4.7 Details of workers employed on concerned landholding

Workers/laborers	No.	Wages paid (Tk./day or month, please specify)	Whether workers can be employed in remaining landholding/other property of landowner (Yes/No)
Permanent workers			
Migrant/seasonal workers			

#### 4.8 Are there any trees on the identified land? Yes/No

#### 4.8.1 If yes, please specify species, number, use and income from such trees

Tree species	No.	Use	Income (Tk.)

#### 4.8.2 Details of cultivation/plantation

Crop(s)	Production (specify unit e.g kg/tons/quintals)	Production for own use -1 /sale -2	If produced for sale, income (Tk. per
			(annum/season/other, specify)

- 4.9 Do you have the ownership papers for the affected land? Yes/No
- 4.9.1 If yes, please name the documents in support of your ownership\_\_\_\_\_
- 4.10 What is the market value of land of similar quality in this area (Tk. per acre/ha/bigha/katha, specify)?\_\_\_\_\_
- 4.11 Is there any existing dispute over the affected land? Yes/No
- 4.12 What in your opinion is a viable land holding size for a similar use?\_\_\_\_\_(Specify unit)

#### 5.0 Details of affected structure

SI.	Details	Materia	als Used		Length in M	Breadth in Height Value		Value (Tk.)
No		Roof	Wall	Floor		Μ	in M	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	Room 1							
2	Room 2							
3	Room 3							
4	Room 4							
5	Room 5							

SI.	Details	Materia	als Used		Length in M	Breadth in	Height	Value (Tk.)
No		Roof	Wall	Floor		М	in M	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
6	Room 6							
7	Room 7							
8	Room 8							
	Total of rooms							
9	Verandah							
10	Kitchen							
	Store							
11								
12	Toilet							
14	Cowshed							
15	Compound wall							
16	Others/specify							
17	Irrigation							
	structures							
	Total area							

Materials used (Col 3,4,5)1. Tin/zinc sheets2. 5. RCC 9. Thatched

2. Mud 6. Stone 10. Timber

3. Brick masonry 7. Wood shingles 11. Masonry

4. Stone masonry 8. Concrete 12. Stone/bricks

#### 6.0 Summary of affected structure

Use of structure	Type of Structure 1= pucca 2=semi- pucca 3=kucha	No. of storeys	No. of rooms	Size	Whether in use 1= In use 2=Vacant/ abandoned	General condition 1=good 2=bad 3=poor	Age of structure	Own ershi p
Residential								
Commercial								
Residential-cum								
commercial								
Workshed /HH								
industry								

Use of structure	Type of Structure 1= pucca 2=semi- pucca 3=kucha	No. of storeys	No. of rooms	Size	Whether in use 1= In use 2=Vacant/ abandoned	General condition 1=good 2=bad 3=poor	Age of structure	Own ershi p
Cattle shed								
Kiosks								
Irrigation structure								
Other								

6.1 Do you have legal rights/documents to this affected structure? 1 - Yes 2 - No

6.2 If yes, name the documents in support of your ownership \_\_\_\_\_

**6.3** Is there any tenant/worker in this affected structure? 1 - Yes 2 - No

6.4 If "Yes," number of tenants/workers:

6.5 Do the tenants'/workers' families live in the affected structure? 1\_\_\_\_

6.6 What is the market value of this affected structure as of today's date?

6.7 How much house/holding tax are you paying? (Last tax paid) (FY)

#### 7.0 RESETTLEMENT AND REHABILITATION OPTION

7.1 What is your opinion (priority wise) about resettlement and rehabilitation option:

In Ca	In Case of Structure Loss Priorit No			ase of Land Loss	Priority No.
1.	Constructed structure	onstructed structure 1. Land for land			
2.	Land for structure		2.	Cash compensation	
3.	Cash compensation		3.	Assistance for allied activities	
4.	Others (specify):		4.	Others (specify):	

#### 8.0 **DETAILS OF OTHER ASSETS:**

#### Do you possess any other assets elsewhere? 8.1

a) If "Yes," please give details

Note: If yes, enumerator to fill up questionnaire for 33% of affected households.

Land	Acre/H a/ No.	Use (Sale/Consu mption/ Both	Income from the Asset (Tk.)	Approx. Replacement Cost/ Market Value (Tk.)
Irrigated				
Non-irrigated				
Barren				
Orchards				
Trees				
Well				
Tube/bore well				
Any other				

#### 8.2 **Details of household assets**

a) Do you have following items in your house?

Items	1-Yes, 2-No	Items	1-Yes, 2-No
i) Television		vi) Washing machine	
ii) Refrigerator		vii) Other, specify	
iii) Computer			
iv) Motorcycle/scooter			
v) Car/jeep			
3 Do you receive any benefits f	rom government (ur	der social welfare programs, foo	d security programs, BPI
benefits etc.)? 1. Ye	es :	2. No	
If yes, please specify program			
4 Do you belong to any tradition	nal tribal community	? 1. Yes 2. No	
If yes, please specify			

#### 9.0 HOUSEHOLD DETAILS

9.1 Male 9.2 Female 9.3 Adult	9.4 Children 9.5 Married 9.6 Unmarried
Widow/divorced Major occupation	Handicapped Total HH income (P.A.) Tk

SI. No.	Name of HH member	Relation to HH Head	Age	Sex	Marital Status	Education		n	Income per Month/Year (in	Whether PCH	Any special Skill
		@				Main (7) (8) (8) (7) (8) (7) (8) (8) (7) (8) (8) (7) (8) (8) (8) (8) (8) (8) (8) (8) (8) (8	Main	Subsidiary	- Tk.)		possessed
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
1.											
2.											
3.											
4.											
5.											
6.											
7.											
8.											
9.											
10.											
11.											
12.											

10.0. Income/employment details (supplementary information of table 9.0)

10.1 Total monthly/yearly household income: Tk.....

#### **10.2 Expenditure details of household**

SI. No	Head of Expenditure	Tk./Month
	Food	
	Clothing	
	Education	
	Health	
	Taxes (including land, property, income/sales)	
	Miscellaneous	
	Total	

10.3 Whether any member of household is unemployed? Yes/No

10.4 Whether any member of household would like to undergo skill training/enhancement/refresher course? Yes/No\_\_\_\_\_\_If yes, what type of training? (Please specify)\_\_\_\_\_\_

11. Concerns/ suggestions of respondent

#### **APPENDIX 8: SAMPLE MONITORING TEMPLATE**

A semi-annual monitoring report shall be prepared on resettlement plan implementation and submitted to ADB and BMGF by the PMU. It will include: (i) the list of APs, with compensation, if any due, to each, and details of compensation paid with signed receipts annexed to the report: socioeconomic status; and satisfaction levels of APs with the RP implementation process, compensation, and mitigation measures; (ii) the list of vulnerable APs and additional compensation/special protection measures planned/implemented for them, and socio-economic status and satisfaction levels of vulnerable APs with the RP implementation process, compensation, and mitigation measures; (iii) list of affected common facilities affected, plan to restore access, and/or actions taken to restore access to the same or facilities of equal quality elsewhere; (iv) list of roads for closure and actions planned/taken to minimize disturbance; (v) details of consultations held with APs (with number of participants by gender, issues raised, conclusion/agreement reached, actions required/taken; (vi) details of grievances registered, redressed, outstanding complaints, minutes of GRM meetings held; (vii) details of information disclosure and awareness generation activities, levels of awareness among target population and behavior change, if any; and (viii) any other relevant information showing RP implementation progress. The following checklist may be used for overall monitoring of RP implementation.

S. N.	Resettlement Plan Activities	Completed Y/N	Remarks	
A. Pre-construction Activities and Resettlement Plan Activities				
1	Approval of final resettlement plan by ADB and BMGF prior to contract award			
2	Disclosure of final resettlement plan on ADB, BMGF, and EA websites			
3	Circulation of summary RP in the three local languages to all stakeholders			
A. Resettlement Plan Implementation				
1	Grievance redress committee and telephone hotlines established			
2	Entitlements and grievance redress procedure disclosed			
3	Finalization of list of APs, vulnerable APs and			
	compensation/assistance/allowances due			
4	Finalization of list of affected common facilities and roads for closure; mitigation			
	measures proposed			
5	Affected persons receiving entitlements as per amounts and program specified			
	in RP			
6	Payment of compensation, allowances, and assistance (number of APs)			
7				
	APs)			
8	Livelihood arrangements provided to vulnerable APs			
9	Reinstallation of affected common facilities			
10	Grievances			
	Number of grievances registered			
	Number of grievances redressed			
	Outstanding complaints			
	Disclosure of grievance redress statistics			
11	Consultation, participation, and disclosure as per plan			
C. Monitoring				
1	Survey on socioeconomic status of APs (including vulnerable APs) completed			
-	and compared with baseline survey results			
2	Survey on satisfaction levels of APs with RP implementation completed			
D.	Labor			
1	Implementation of all statutory provisions on labor like health, safety, welfare,			
	sanitation, and working conditions by contractors			
2	Equal pay for equal work for men and women			

NOTE: Where applicable, the information provided in the table should be supported by detailed explanatory report, receipts, and other details.