

Resettlement Plan

March 2016

BAN: Dhaka Environmentally Sustainable Water Supply Project-DMA 606 in ICB-02.7

Prepared by Dhaka Water Supply and Sewerage Authority on behalf of the Ministry of Local Government and Rural Development and Cooperatives–Government of Bangladesh for the Asian Development Bank.

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MANAGEMENT SUPERVISION CONSULTANT (MSC) FOR DISTRIBUTION NETWORK IMPROVEMENT (DNI), (ICB 02.7, 02.9 & 02.10), UNDER DHAKA ENVIRONMENTALLY SUSTAINABLE WATER SUPPLY PROJECT (DESWSP), DWASA

Project Office: House No-8, (2nd floor),
Road No-9, Block-D, Banashree
Rampura, Dhaka-1219.

Telephone: +88 02 8396478
E-mail: deswsp.wasa@gmail.com

Memo No: DESWSP/274/2016

Dated: 21.03.2016

To
Mr. Mahmudul Islam
Superintending Engineer
& Project Director
DESWSP Project
Dhaka WASA


Subject: Management Supervision Consultant (MSC) for Distribution Network Improvement (DNI), (ICB 02.7, 02.9 & 02.10) under DESWSP: **Submission of RP for DMA 606.**

Dear Sir,

SAMAHAR sent the RP of DMA 606 to MSC for checking and review. After checking and incorporating some additional information, we are sending to you for your kind information and necessary action. It would be appreciable, if you send it to ADB after review.

Thanks and regards

Sincerely yours.

 21/3/16

(Park Hwa Seok)
Team Leader, MSC
DESWSP, DWASA

**Dhaka Water Supply and Sewerage Authority (WASA)
Dhaka Environmentally Sustainable Water Supply (DESWSP)
Resettlement Intervention in the area of ICB-02.7**



Resettlement Plan (RP) of DMA-606

March, 2016

Submitted to:

**Project Director
Dhaka Environmentally Sustainable Water Supply Project (DESWSP)
Dhaka Water Supply and Sewerage Authority
8th Floor, WASA Bhaban, 98 Kazi Nazrul Islam Avenue
Kawran Bazar C/A, Dhaka.**

Submitted by:

SAMAHAR

(A Multidisciplinary Research & Development Organization)

**House # 817, Road # 04, Baitul Aman Housing Society Adabor,
Mohammadpur, Dhaka-1207, Bangladesh, Phone: 9115530,
Fax: 9113867, Email: samaharwc@yahoo.com**

CHECKED BY:



Kunhwa Engineering & Consulting Co. Ltd., Korea

in Joint Venture with



Development Design Consultants Ltd., Bangladesh



Farhat Consulting Engineers and Architects Ltd., Bangladesh

in association with



Vernacular Consultants Ltd., Bangladesh



SAMAHAR

A Multidisciplinary Research & Development Organization

Memo: Samahar/RAPICB-02.7/2016-009

Date: 20/03/2016

To
The Superintendent Engineer & Project Director
Dhaka Environmentally Sustainable Water Supply Project (DESWSP)
Dhaka Water Supply and Sewerage Authority (DWASA)
WASA Bhaban (8th floor), 98 Kazi Nazrul Islam Avenue
Kawran Bazar C/A, Dhaka.

Subject: Submission of Resettlement Plan (RP) of DMA 606 at MODs Zone 6.

Dear Sir,

Greetings from SAMAHAR!

This is our pleasure to inform you that SAMAHAR is going to submit RP of DMA-606 in ICB-02.7 at MODs Zone 6. We have started our activities from February 1, 2015 as per the instruction of MSC and PMU. Our endeavor is very successful to carry out the Project Activities in a befitting manner. We are submitting the Resettlement Plan (RP) of DMA 606 that is one of the prime responsibilities of Resettlement NGO (SAMAHAR). The RP is prepared with close coordination of PMU, MSC and RPL-FSL-CRFG JV by following instructions and guidelines of above mentioned authorities.

Any suggestion, recommendation and query regarding the issues from your end will be highly appreciated and also your cordial cooperation is expected.

Yours Sincerely

Md. Moktarul Alam
Team Leader, SAMAHAR
DESWSP Project

CC: Team Leader, MSC, DESWSP, DWASA.

Address :

House # 817, Road # 04, Baitul Aman Housing Society
Adabar, Dhaka-1207. Phone : +88-02-9115530, Fax : 9113867
e-mail : samahar1993@gmail.com

samaharwc@yahoo.com ▶

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ABBREVIATIONS

ADB	-	Asian Development Bank
ARIPO	-	Acquisition & Requisition of Immovable Property Ordinance
AP	-	Affected Person
DMA	-	District Meter Area
EMP	-	Environmental Management Plan
FGD	-	Focus Group Discussion
GRM	-	Grievance Redress Mechanism
IR	-	Involuntary Resettlement
NGO	-	Non-Government Organization
PMU	-	Project Management Unit
MSC	-	Management Supervision Consultant
RF	-	Resettlement Framework
RP	-	Resettlement Plan
SPS	-	Safeguard Policy Statement
SIU	-	Safeguard Implementation Unit
JVC	-	Joint Advisory Committee
PVAC	-	Property Valuation Assessment Committee
GRP	-	Grievance Readdress Procedure

EXECUTIVE SUMMARY

The ongoing Dhaka Water Supply Sector Development Project (DWSSDP) covers approximately 80% of the area and 70% of the population of Dhaka City and is jointly financed by Asian Development Bank (ADB) and the Government of Bangladesh. The aim of the Project is to improve the water supply network of Dhaka City by dividing the networking to approximately 100 District Metering Areas (DMAs); rehabilitation or replacement, of waterlines between 75 and 450 mm diameter; and replacement of approximately 175,000 connections serving more than 8 million people. The contract package no ICB 2.7 of distribution network rehabilitation is prepared as part of a new project titled - Dhaka Environmentally Sustainable Water Supply Project (DESWSP), implemented similarly as contracts under DWSSDP.

This Resettlement Plan (RP) is prepared for rehabilitation of distribution networks in 16 district metering areas (DMAs) as covered by Package No. ICB-02.7. The Package No ICB 2.7 is expected to have the following benefits: (i) rehabilitation of distribution network which will result in substantial reduction by water losses in the project area; and (ii) proper accounting for use of water and system losses by installation of metered connections.

Dhaka Water Supply and Sewerage Authority (DWASA) are both the Executing Agency (EA) and the Implementing Agency (IA) for the project. A Project management unit (PMU) has been established in the implementing agency. The PMU will be assisted by the Management and Supervision Consultants (MSC) for Distribution Network Improvement.

This RP is prepared based on ADB's Safeguard Policy Statement, 2009 and Government of Bangladesh laws also considered detailed designs prepared by the MSC, and updated by MSC resettlement specialist for the PMU - SIU based on detailed design during implementation.

There is no land acquisition under the proposed package. The main resettlement impact is the potential reeducation in the income of small shops and other businesses if the presence of trenches, excavated soil, and machinery make access difficult for customers. However, the RP is prepared in preparation of any potential temporary loss of income or livelihood during construction.

DESWSP Involuntary Resettlement (IR) is in accordance with ADB's Safeguard Policy Statement (SPS). But for this component the IR impact is limited to temporary loss of income to vendors and hawkers in the project areas during civil works.

The draft RP (in local language) has discussed with stakeholders and the document has been disclosed. The RP provides a strategy for continued consultation at different stages of RP implementation.

DWASA has its own Grievance Redress Procedure (GRP) which operates to address any dissatisfaction and complaints by residents and APs regarding its activities. Multi layers grievance redress mechanism has been applied for this project. First layer would resolve complaint, at project level through negotiations with community leaders and representatives of APS. If a case cannot be resolved at this level, the complaint will be submitted to a grievance Resolution Committee (GRC) led by the PMU Director with two other members. The GRC will decide within 14 days of receiving a complaint (verbally or in writing) from an AP or his representative. There will also be an appeals procedure where, if a person dissatisfied with the ruling of the GRC, he/she or his/her representative may attend their next meeting to re-present the case. The Committee will then re-consider the case in private, after which their decision is final. If the appellant is still not satisfied he has the right to take his case to the public courts.

The entitlement matrix (EM) prepared for DESWSP provides for compensation of all potential losses including potential income losses at replacement cost and also recognizes non-titleholders (encroachers and squatters) as APs. There is no possibilities vulnerability of households in this DMA, because this is richer residential area.

APs have provided 60 days advance notice to ensure none or minimal disruption, compensation in livelihood, followed by a reminder 7 days in advance and again 24 hours in advance of execution of works. Should construction activities result in unavoidable livelihood/income disruption, compensation for the lost income or a transitional allowance for the period of disruption will be provided based on the entitlement matrix and survey results. Compensation and assistance to APs must be made prior to displacement.

I. PROJECT DESCRIPTION

A. Introduction

- a) The ongoing Dhaka Water Supply Sector Development Project (DWSSDP) covers approximately 80% of the area and 70% of the population of Dhaka City and is jointly financed by Asian Development Bank (ADB) and the government of Bangladesh. The aim of the Project is to improve the water supply network of Dhaka City by dividing the network into approximately 100 District Meter Area's (DMAs);rehabilitation or replacement of water lines between 75 and 450 mm diameter; and replacement of approximately 175,000 connections serving more than 8 million people. The project for package No. ICB2.7 is prepared as part of a new project titled – Dhaka Environmentally Sustainable Water supply Project (DESWSP), implemented similarly as contracts under SWSSDP.
- b) There is no land acquisition under the proposed package. The main resettlement impact is the potential reduction in the income of shops and other businesses if the presence of trenches, excavated soil, and machinery make access difficult for customers. Initial designs indicate that the only areas where the project is expected to cause resettlement impacts is in 25% of the roads (equivalent to 94 km out of 376 km) in which pipes will be installed using open-cut method. This is a conservative estimate, and impacts will be further avoided as trenches will be small and located mainly near the center of roads. However, the new RP will be prepared if any potential temporary loss of income or livelihood during construction.
- c) Issues of involuntary resettlement will be addressed according to national legislation (Government of Bangladesh Acquisition of immovable Property Ordinance, 1982), and ADB Safeguard Policy Statement (SPS), 2009, and DWASA Policy (Resettlement Policy Framework, 2013). A Resettlement Framework (RF) was developed for DESWSP to provide the mechanism through which the EA will prepare Resettlement Plans (RP) for each Hydraulic area in the detailed design stage.
- d) This RP is prepared for DMA 606 under ICB package No.02.7 based on detailed design prepared by the Design and Management Consultants and will be updated based on detailed design during implementation. ADB and DWASA management will review and clear the revised RP during detailed design and prior to commencement of works.

B. Project Components

- a) The main contract components in the package include (i) rehabilitation and extension of distribution network in 16 district metering areas (DMAs), DMA 601 to 616 for 376 kilometers (Km); (ii) replacement of all fittings of all production tube wells; (iii) service connections including Installations of meter chamber, domestic meters and floating valve; and (iv) installations of valves, bulk meters and loggers, etc. For efficient and effective execution, the package will be implemented through a design-built contract, i.e. the civil works contractors will also prepare the detail designs.

C. Objectives of Resettlement Plan

- a) This RP is the mechanism through which compensation and other assistance is delivered, and provides a time-bound action plan with a budget, setting out the resettlement strategy, objectives, entitlement, actions, responsibilities, monitoring and evaluation, and is consistent with the resettlement framework for the investment project and ADB's SPS, 2009.

II. SCOPE OF LAND ACQUISITION AND RESETTLEMENT

- a) **Action to Minimize Land Acquisition and Resettlement Effects** There is no land acquisition in DMA 606 under package ICB 02.7.

b) Scope of the Resettlement Impacts of this RP

The nature and extent of resettlement impacts were assessed by conducting a reconnaissance survey in all the roads of DMA 606. We have prepared sheets including following records of resettlement impacts and socioeconomic data:

1. Numbers, types and ownership of affected shops and other business;
2. Average business incomes, rent paid by tenants, and numbers of employees;
3. Numbers and types of affected hawkers, average income and any rent paid;
4. Numbers and types of affected structures (including common property resources) and replacement costs; and
5. Any other resettlement impacts.

The Dhaka Environmentally Sustainable Water Supply Project (DESWSP) appointed SAMAHAR an NGO for conducting services related to the dissemination of information in the project implementation area, mitigation initiatives for the potential interruptions and the implementation of resettlement issues under guidance of the Management and Supervision Consultants (MSC) in the pre-construction and proofing period of the project in the area of ICB-02.7 under Zone 06 including 16 DMAs. Resettlement Awareness Team (RAT) of SAMAHAR has completed the road measurement survey and joint verification survey of the area of DMA 606 and it has been found that the width of most of the roads is less than 10 meter. This is why there is huge no of AP having been identified. We found 48 AP's in this DMA. In this DMA we have determined all of the major and minor roads.

Identification of AP's: APs are entitled to receive compensations for their business losses, income losses and relocation of their businesses due to project implementation. Accordingly a list of APs has been prepared. According to project policy the roads width normally above 10 meter will not come under consideration for resettlement compensation. Considering all compensation issues a list of APs has been finalized for compensation of 48 persons. Resettlement Awareness Team of SAMAHAR has surveyed all the roads and sub-roads and found 48 affected vendors and has prepared the Entitlement Card (EC) of APs who have business on the roads within less than 10 meter width and will block temporarily during project implementation / physical work.

Recommended Status of APs: As one of the core responsibilities of resettlement issues, we have collected information by interviewing each and every Vendors/Hawkers in the area under DMA 606 as per prescribed form supplied by PMU/MSC and identified 48 (Forty eight) persons,(Vendors/Hawkers) for compensation. As per detailed survey report we recommend list of 48 (Forty eight) AP's assessing compensation amount of their business loss or income loss. We have assessed compensation on the basis of their daily average profit and proposed compensation for five days. In consequence we proposed to allocate BDT. 107750.00 (One Lac Seven Thousand seven Hundred Fifty Taka) only as compensation against their 5 (five) days average profit or income (Details are attached in Resettlement Budget and Financing Plan).

III SOCIO-ECONOMIC INFORMATION AND PROFILE

The DMA 606 is located in both the residential and commercial area (Goran- Mothertek). This is the area where the most residents are either poor or lower middle class. Narrow Roads, poor drainage facilities and other public services are not at satisfactory level. Most people are involved with small trade/ small vendor traditional occupation and floating business or hawker. Most of the roads widths are below 10 meters, and there's an ample scope of severe socio-economic impact. As a result, through reconnaissance survey, road measurement and joint verification survey we found and finalized 48 (Forty eight who will be losing their income for a few days (5) during physical work of the piped water supply system.

IV. INFORMATION DISCLOSURE, CONSULTATION, AND PARTICIPATION

To ensure awareness and gain support from local community people towards project interventions, very intensive population campaigns were conducted at different levels and category of people. The following methodologies are being used for carrying out public information campaign and consultations:

A. Public Consultation Conducted

- (i) Walk-through informal group consultations were held in the project area;
- (ii) The local communities were informed through public consultation on project interventions, including its benefits;
- (iii) The environmental concerns and suggestions made by the participants were listed, discussed, and suggestions accordingly incorporated in the EMP; and
- (iv) Various forms of informal public consultations (consultation through adhoc discussion-site) have been used to discuss the project activities.
- (v) A Project Information Disclosure Meeting has been conducted.

B. Future Consultation and Disclosure

Besides, following initiatives are planned for future public consultation and information disclosure:

1. The RP and other relevant documents will be made available at public locations in the city and posted on the DWASA and ADB websites. The consultation process will be continued and expanded during the project implementation through a nongovernment organization (NGO), to ensure stakeholders participate fully in project execution, as well as to implement comprehensive information, education, and communication plan.
2. The public consultation and disclosure program with all interested and affected parties will remain a continuous process throughout the project implementation, and shall include the following:
 - (i) Consultations during construction phase: Public and small scale meeting with affected communities will be conducted to discuss project activities and construction works and schedule to reduce disturbance and other impacts and various social issues that may occur when construction started.
 - (ii) Project disclosure: (a) Public information campaigns (leaflet distribution to the communities) to the wider city population and prepare them for disruptions they may experience once construction is underway; (b) public disclosure meetings at key project stages to inform the public of progress and future plans, and to provide copies of summary documents in local language; (c) formal disclosure of project progress reports and documents in the project websites in local language.
3. For the benefit of the community, the RP will be translated in the local language and made available at (i) DWASA office, (ii) area offices, and (iii) contractor's campsites. It will ensure that hard copies of RP are kept at places which are conveniently accessible to citizens, as a means to disclose the document and at the same time creating wider public awareness.

C. Involvement of NGO, CBOs and Women's Organizations

The NGO (SAMAHAR), Community Based Organizations (CBOs) representing women at different levels are actively involved in the project interventions in particular to the resettlement activities. Noted that the demand of the vulnerable people were well taken and addressed properly.

The particular role of the NGO in this respect is explained below:

- (i) Organize and implement consultation and disclosure activities described above, and the various awareness raising campaigns;
- (ii) Distribute leaflets and other education materials among the city dwellers
- (iii) Implementing Resettlement Plans in each hydraulic zone and distributing entitlements;
- (iv) Organize training for DWASA staff (including Environment and Resettlement Cells) and affected communities;
- (v) Assist PMU and PIUs with other technical tasks for example conducting some of the resident surveys for the Environmental Management Plan, where an established relationship with the communities is essential.
- (vi) Ensuring views of women and vulnerable groups are equally represented in project committees and other decision making bodies.

V. GRIEVANCE REDRESS MECHANISM

Following ADB Safeguard Policy Statement (SPS), 2009 established time bound grievance committees together with procedures at three levels to address or resolve unusual incidences occurs during implementation of the project activities. The solution of incidences would be based on the complaints raised from APs and community people. In case of any unsettled dispute, GRC through submission of formal reference from DWASA will resolve the problem.

Procedures of resolving grievances are described below:

Step 1

In case of any grievances, the complainant approaches to the NGO field level officials for clarification, or submits any formal complaints. The NGO will provide clarification to the DPs and try to resolve the problem at the local level with the involvement of SIU social safeguards officer, If not resolved.

Step 2

The NGO will recommend that APs submit their complaints to the GRC. NGO staff assists the DPs filing the complaints and organizes hearing within 14 days of receiving the complaints.

Step 3

GRC to scrutinize applications determine whether the submitted cases are within their mandate. Cases related to compensation under the ARIPO will be referred to DC through DWASA SIU for further review and action.

Step 4

If within the GRC mandate and not related to compensation under ARIPO, GRC will hold session with aggrieved APs, minutes recorded. If resolved, the project director approves. If not resolved.

Step 5

The DP may accept GRC decision; if not, he/she may file a case in the court of law for further appeal.

Step 6

The GRC minutes, approved by the project director will be received at the conveners' office.

The approved verdict is communicated to the complainant AP in writing. APs will be able to submit their grievance/complaint about any aspects of resettlement plan implementation and compensation. Grievances can be shared with DWASA verbally or in written form, but in case of verbal form, the NGO representatives in the GRC will write it down at the first instance during the meeting at no cost to APs. The AP will sign and formally submit the written report to the GRCs at the office of the NGO assisting DWASA in implementing the RP. Any AP can also take their case to the court following the country legal system at any stage without going through the project GRM, if they wish to do so.

The GRCs has been activated with power to resolve resettlement and compensation issues not to be addressed under legal suit in the courts. The GRCs is ready to receive grievance cases from the affected persons through the resettlement awareness NGO (SAMAHAR). The NGO will assist the APs in lodging their resettlement complaints in a proper format acceptable to the GRCs after they get ID cards from DWASA or are informed about their entitlements and losses.

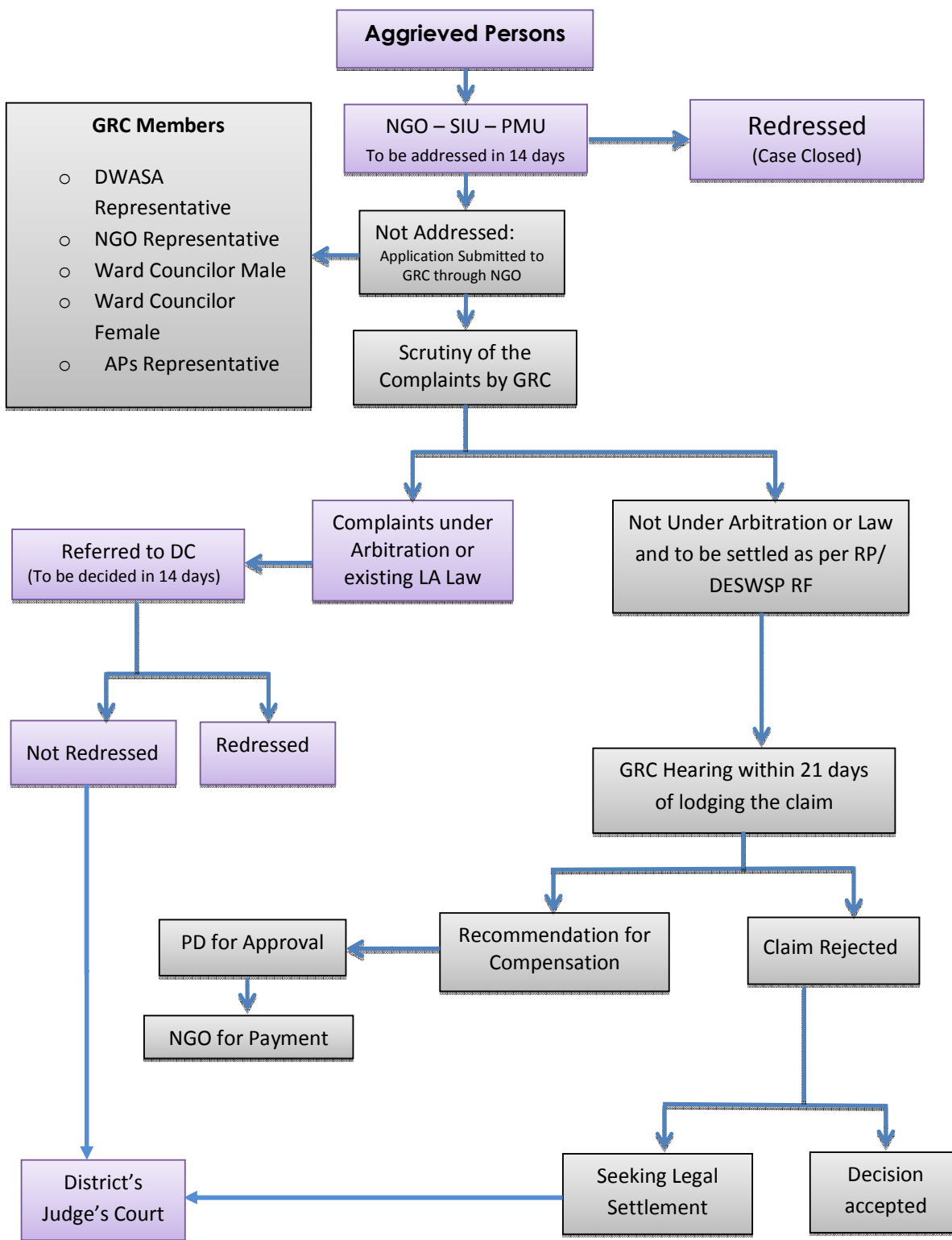
The appeal procedure and conflict resolution will be as follows:

- (i) All complaints from the APs will be received at the field office of the resettlement awareness NGO (SAMAHAR), the member secretary of the GRCs, with a copy for the concerned City Corporation Ward Commissioner's representatives.
- (ii) The representative of the NGO (SAMAHAR) in the GRCs, upon receipt of complaints, will inform the convener (DWASA representative) of the GRC and convener will organize a hearing session from the complainants in the concerned City Corporation/Ward Commissioner office, where the complaint was received.
- (iii) The GRC will review the proceedings and pass verdicts to convey to the concerned AP through the NGO.
- (iv) If there are matters relating to arbitration or compensation under the existing law, the matter will be referred to the DC and the courts. The DC has to make decision within maximum of 14 days.
- (v) The GRC will settle the disputes within a maximum of 21 days of receiving the complaints from the APs.
- (vi) Resolution of the GRCs will be sent to the PD for approval, and after approval these will be adopted in the process of resettlement for issuance of ID cards, determination of loss and entitlements, and payment thereof.

In the event that the established GRM is not in a position to resolve the issue, the affected person can also use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB Headquarters or the ADB Bangladesh

Resident Mission (BRM). The complaint can be submitted in any of the official and gauges of ADB’s DMCs. The ADB Accountability Mechanism information will be included in the PID to be distributed to the affected communities, as part of the project GRM.

Flow Chart of Grievance Redress Mechanism



VI. POLICY AND LEGAL FRAMEWORK

This RP is prepared based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994 (ARIPO) and ADB's Safeguards Policy Statement (SPS), 2009. In case of discrepancy between the policies of ADB and the government, the ADB policy will prevail.

The government's ARIPO policy does not cover project-displaced persons without titles or ownership record, such as informal settler/squatters, occupiers, and informal tenants and leaseholders (without documents), and does not provide for replacement value of the property acquired. The ARIPO has no provision for resettlement assistance for restoration of livelihoods of displaced persons, except for legal compensation for land and structures. Further, in most of the cases, the compensation paid does not constitute market or replacement value of the property acquired. Gaps between national law and ADB's SPS, 2009 were identified, and bridging measures included in the entitlement matrix for the project. ADB's SPS 2009 applies to all ADB-financed and/or ADB-administered sovereign projects and their components, regardless of the source of financing, including investment projects funded by a loan, a grant, or other means. The draft resettlement plan represents a single, uniform document agreed upon by both the Government of Bangladesh and ADB to ensure compliance with respective rules and policies.

The land acquisition law of Bangladesh, the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 with subsequent amendments in 1993 and 1994, is followed for acquisition and requisition of properties required for the development project in Bangladesh, which is not consistent with the government's commitment to reduce poverty. There are some gaps between the land acquisition law of Bangladesh and ADB Safeguard Policy Statement (SPS) 2009. The major gaps mostly related to requirement for (i) consultations and disclosure ;(ii) livelihood restoration; (iii) land based resettlement strategy and relocation assistance; and(iv) compensation and assistance to the non-titled people. The detail comparative analysis between ARIPO's laws related to land acquisition, compensation, and involuntary resettlement and ADB's requirements as prescribed in the SPS 2009.

VII. ENTITLEMENTS, ASSISTANCE, AND BENEFITS

The entitlements, assistance and benefits of the APs have strictly been followed according to the approved Resettlement Framework. We have applied all the guideline provided by PMU/MSR to prepare our survey report and entitlement of APs. This document represents a key requirement of ADB that will constitute the basis for land acquisition, compensation and resettlement. Vendors requiring temporary shifting assistance during construction period will be notified in advance and assisted to shift to alternative locations to continue their trade with limited disruption. They will be allowed to return to their original location after construction is completed.

Project Benefits Access to improved water supply is expected to improve the health status of households (especially children and the elderly) and reduce medical expenditures on water-borne and vector-borne diseases. The project will help DWASA expand water services in its service area, where temporarily affected businesses and residents get long-term benefits. Some Female labors are already been employed in this project with local people (At different skill levels) during implementation and will be continued after completion.

VIII. RELOCATION OF HOUSING AND SETTLEMENTS

The physical intervention of the project activities does not affect any kind of structure, so it does not require relocation of structure and settlements.

IX. INCOME RESTORATION AND REHABILITATION

The compensation mechanism and income restoration has followed the approved Resettlement Plan (RP) of ICB: 02.7 at Zone 06 dated August 2013 under Dhaka Environmentally Sustainable Water Supply Project in Bangladesh-(Distribution Network Improvement) Package No.ICB 02.7.

The transect surveys identified loss of income as the only resettlement impact and the Entitlement Matrix indicates that this will be compensated by a straightforward income restoration strategy. This involves the provision of cash compensation to shopkeepers, the owners and operators or other businesses, and hawkers, equivalent to the amount of income they lose. Compensation and assistance to APs must be provided prior to start of civil works. APs will be provided 60 days advance notice, followed by a reminder 1 week before construction, and again, 1 day before construction to ensure no or minimal disruption in livelihood. If required, they will also be assisted to temporarily shift for continued economic activity. Preferential employment in project-related work will be offered to local people, with priority to vulnerable persons.

X. RESETTLEMENT BUDGET AND FINANCING PLAN

Resettlement Budget for Compensation

Resettlement Costs	Quantity	Unit Cost (Tk)	Total	Total (US\$)
Provisional sum for lost income-shopkeepers, owners/tenants of other businesses	--	--	--	--
Provisional sum for lost income-hawkers	48	2296.875	110250.00	1413.46 US Dollar @ Taka 78
GRM				
Contingency Cost	--	--	--	--
Total	48	2296.875	110250.00	1413.46 US Dollar

Source: Drat RP of Package # ICB-02.7

Amount in TK: 110250.00 (One Lac Ten Thousand Two Hundred Fifty Taka).

- DMA-606, (Mothertek-Goran Area)
- Proposed compensated Person- 48for five days.
- A detailed list of affected Person is attached.

XI. INSTITUTIONAL ARRANGEMENTS

DWASA is both the EA responsible for the management, coordination and over all technical supervision of the program, and the IA responsible for supervising construction of the infrastructure and conducting the non-infrastructure elements. DWASA has established a PMU, responsible for day-to-day management of the program, including tendering and selection of contractors, construction supervision, monitoring and evaluation, and compliance with safeguards policies. The PMU is headed by a full-time Project Director (PD) and two Deputy Project Directors (DPDs). Safeguards Implementation Unit (SIU) will be established in one of the DPD offices. Two safeguards officers will be appointed and one of them will be responsible for the social safeguards related issues.

The PMU will be supported by the Management and Supervision Consultants (MSC),who will update the RP and implement and monitor resettlement plan implementation, design the infrastructure, manage tendering of contractors and supervise the construction process; and NGOs, who conduct public awareness campaigns.

MSC and DWASA (PMU/SIU) will supervise and monitor the implementation works at the field level to ensure the quality and specification of the implemented works and will be fielded along with resettlement awareness NGO. Thus, each spot of work will be under close supervision of the MSC, NGO and PMU staff. The resettlement expert of the MSC will conduct all inclusive monitoring of the resettlement and compensation aspects.

Contractor: The contractor will have social safeguards personnel to (i) coordinate with MSC on updating the RP based on detailed designs, and (ii) ensure implementation of RP during civil works. Organizational procedures/institutional roles and responsibilities for safeguards implementation steps/activities involved in delivery of entitlements.

Details are described in below:

SL No.	Activity	Responsible Agency
Institutional Strengthening		
1	Consultancy Support to PMU Safeguard Implementation Unit	PMU – MSC
2	Training and Support to DWASA and NGO	PMU – MSC RS
3	NGO Support to PMU	PMU – SIU – MSC
Resettlement Plan Finalization		
1	Designs of DMA Questionnaires'	PMU SIU – MSC RS
2	DMAs data collection and screening the vulnerable HH	NGO – SIU – MSC
3	Calculation of entitlements values and resettlement budget	PMU SIU – NGO - MSC
4	RP updating and preparation (if any)	PMU SIU – MSC
5	Public consultation and establishment project cutoff date	PMU–SIU– NGO–MSC
6	RP finalization and submission to ADB for approval	PMU – SIU–MSC
7	RP public disclosure and GRM establishment	PMU–SIU– NGO- MSC
Resettlement Plan Implementation		
1	Establish FRC	PMU SIU – MSC
2	Budget allocation	DWASA,PMU-SIU- MSC
3	Preparation and disbursement of entitlement cards of the eligible of AP	PMU–SIU–NGO-MSC
4	Provision of checks to AP	PMU –SIU–NGO- MSC
5	Submission of progress report and semiannual monitoring reports	PMU SIU- MSC
6	Continuing public consultation and participation	SIU – NGO –MSC
7	Entertain grievance and redress cases	PMU–SIU–NG -MSC
8	Implementation of additional support to vulnerable groups	SIU–NGO-MSC
9	Submissions of RP completion report	PMU – SIU -MSC

XII. IMPLEMENTATION SCHEDULE

DESWSP RF, 2013, ADB SPS,2009, and DWASA RFP, 2006 require that compensation for all resettlement impacts is provided before the loss is incurred, so this RP has been updated early in the design stage, and the process of arranging compensation and other entitlements will commence as soon as the revised RP has been approved by ADB.

XIII. MONITORING AND REPORTING

Implementation of ICB 2.7 resettlement activities will be monitored by the Safeguards Implementation Unit under the DESWSP PMU. Staff will be given training in resettlement tissues, social survey methods, etc., by MSC Resettlement Specialist where necessary. Monitoring data will be collected from the NGOs implementing the RP and individual APs, and will be compared with entitlements and disbursement schedules established in the RP.

The PMU-SIU will consolidate the monthly reports submitted by the NGO and MSC resettlements specialist and prepare semiannual monitoring report on the progress of the RP implementation and other safeguards related issues including the status of any grievances and redress cases logged by any complainants during the project implementation.

Appendix-01

A Sample form for Socioeconomic Survey of Affected Businesses under detail Measurement Survey

Date of Survey				Serial No-1
DMA No				
Name of The Road				
Type of Road (by width)	<input type="radio"/> <2 m	<input type="radio"/> √ 2 to 4 m	<input type="radio"/> >4 m	
Name of the Affected Person				
Father's/Mother's Name				
Address / Location				
Type of Business	<input type="radio"/> Permanent	<input type="radio"/> Semi -Permanent	<input type="radio"/> √ Hawker/Movable	
Type of Merchandise	<input type="radio"/> Fruits and Vegetables	<input type="radio"/> Food	<input type="radio"/> Books /Stationery	
	<input type="radio"/> Cloths	<input type="radio"/> Shoe Repair	<input type="radio"/> √Others (Tea Stall)	
Status of Ownership	<input type="radio"/> √ Owner		<input type="radio"/> Tenant	
Since when does the person operate in that location				
Frequency of operating in a week	<input type="radio"/> √ Every day	<input type="radio"/> Most days	<input type="radio"/> 1 to 2 days / week	
	<input type="radio"/> Less than 1 day / week	<input type="radio"/> Seasonal (Specify)	<input type="radio"/> Others (Specify)	
Person' Employed, if any	No			
Per Month Rent, if any				
Average Profit per day				
Will the person be affected	<input type="radio"/> √ Yes		<input type="radio"/> No	
Type of Vulnerability/distress	<input type="radio"/> √ None	<input type="radio"/> BPL	<input type="radio"/> Disabled	
	<input type="radio"/> WHH	<input type="radio"/> Minority/Child Worker	<input type="radio"/> Other's (Specify)	
Work Starting Date in Road				
Permanent Structure/s Present	<input type="radio"/> Yes		<input type="radio"/> √ No	
Use of Permanent Structure	<input type="radio"/> Boundary Wall	<input type="radio"/> Residential	<input type="radio"/> Commercial/Business	
If Structure is present, type of ownership	<input type="radio"/> Owner		<input type="radio"/> Rental How much per month-----Tk	
Document Prepared By: Shafiqul Islam Field Officer	Supervised By		Documented By:	

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Appendix 02

AP s ID Card (not included)

Appendix – 03**Meeting Minutes of Project Information Disclosure Meeting****DMA – 606****Venue:** Office of the Ward Commissioner DCC South Ward # 02.

Time: 11.00 am

Introduction: A meeting on Project Information Disclosure was held at the Office of Ward Commissioner DCC South Ward # 02 on 06/03/2016. Local Residents, Social Workers, Retired Officials, Professionals, Local Elite, Teachers, Businessman, Contractor Personnel and the NGO representative were present in the meeting.

Agenda:

1. Sharing on Project Information.
2. Question and Answer from the Participants.
3. Open Discussion
4. AOB

1. Sharing on Information:

- a) **Background:** Dhaka, the capital of Bangladesh is facing shortage of water supply and demand is increasing day by day. Dhaka WASA is preparing Dhaka Environmentally Sustainable Water Supply Project (DESWSP) to supply treated surface water, collected from the river Meghna, to Dhaka city dwellers through the construction of Gandharbpur Water Treatment Plant Project (GWTPP). The project also includes distribution reinforcement and network improvements to reduce non-revenue water (NRW) for safe water and support to low income communities (LICs). With financial assistance from ADB, AFD and EIB, this project aims to reduce abstraction of ground water amounting 150 million liter per day (MLM).
- b) **Resettlement Plan, Policy and Principals:** A Resettlement Plan (RP) has been prepared for the project based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh (GOB) Acquisition and Requisition of Immovable Property Ordinance 1982 (APIRO).
- c) **Entitlement:** The project provides for compensation of all potential losses including potential income losses for vendors at replacement value. As required by ADB Safeguards Policy (2009) the project will provide compensation and resettlement assistance for households' lost land, business, structures and other lost assets in connection with the project. The RP approach incorporates (i) compensation for lost assets; (ii) resettlement issues; (iii) impact mitigation with special attention to the women and vulnerable groups; and (iv) income generating support to the members of the physically displaced households and including them in the poverty reduction and livelihood enhancement program.
- d) **Institutional Arrangement:** DWASA has established, for the Project, a PMU headed by a PD, who will be responsible for the overall execution of the Project. The PMU will be supported with an experienced NGO for the implementation of resettlement activities which include livelihood rehabilitation. DWASA will implement the RP through setting a Safeguard Implementation (SIU) headed by DPD at the DESWSP PMU. The SIU, under the overall responsibility of the PD, will undertake day-to-day activities with the appointed NGO. The concerned Safeguards Officer at the

level of AE of SIU, appointed by PIU will be convener of the JVC and PVAC. The DPD of SIU will perform as convener of GRC and RAC. The resettlement assistance NGO will assist APs to put forth grievances and access information on opportunities for employment in project related activities, rights and entitlements and the grievance redress process, and make informed choices.

- e) **Grievance Redress Mechanism:** To resolve all project related grievance and complaints a common social and environmental grievance redress mechanism is in place. Common and simple grievances will be sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PMU and project NGO within 7 days. More serious complaints will be sent to the safeguard officer at the PMU to be resolved in 14 days. Any unresolved grievances will be forwarded to the Grievance Redress Committee GRC. Complaints and grievances which are not addressed by Grievance Redress committee (GRC) within 30 days will be sent to the Program Steering Committee (SC) to be resolved within 7 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.
2. **Question and Answer from the Participants.** : After sharing project information a question and answer session was conducted in the meeting. People of this area have shown their grievances on existing water supply system. They complaints that the supplied water is always dirty and unpleasant smelling (dis-odors). They asked how they could get rid of these sufferings. Site Manager RFL assured them that the new system will cover 24 hour water supply with sufficient pressure and the water of the new system is pure & safe. It doesn't need to boil for drinking purpose. One of the honorable participants has informed the contractor's representative by showing that the leaflet has shown HDD system but most roads are open cut; why? Contractor's representative said that we apply this system where the HDD machine could be set otherwise the method we apply are pipe bursting or open cut. Another Person asked how the house connection will be ensured? Contractor replied that they will establish it within 5 meters of boundary wall and the meter will be located at 14 inches deep down to plinth level. However the meeting was very fruitful and the participants were very satisfied.
3. **Opinion of the participants:** The participants were asked to show their interest and opinion of the new system of the project. The participants said that they were hopeful with the new system if the pressure of the water could remain 24 hour with availability of water supply. One ward councilor man informed that some roads are under repair and maintenance and if the pipe installation could start with this road reconstruction HDD then it would be a better working environment. The contractor's personnel agreed with the proposal and request to submit a priority list of the roads. The participants of the house assured that they will assist and support contractors in any issue of hindering the work.
4. **AOB:**As there was no more issue to discuss, the meeting closed with vote of thanks.

Appendix 04

Attendance Sheet of Project Information Disclosure Meeting

SL No	Name of the Participant	Occupation	Address	Mobile No	Signature
1	Md. Atikul Islam (Atik)	RCL RFL	105, Middle Badda	01554789 879	
2	Old. Sirazul Haque	RCL RFL	105 Middle Badda	01819119685	
3	(মঃ) সিরাজুল হােক	কাজ	১০৫, মধ্য বাদ্দা	01682713182	
4	Sheikh Md. Rehul Amin	RFL-RCL	105, Middle Badda	0192460148	
5	শেখ মদন আলী	কাজ	২০/১/২ নূরুল আমিন	01199180204	
6	(মঃ) হুমায়ুন কামিল	কাজ	৪০/৪, নূরুল আমিন	-	
7	(মঃ) নূরুল আমিন	কাজ	১৬৬/৬ নূরুল আমিন	019448680 57	
8	S. Zaman	SHOMBA FO	"	0194380935	
9	(মঃ) শাহীন হোসেন		২৬ নং (বি) আমিন	01838773 005	
10	Md. Shafiqul Islam	SAMAH AR/F.O	H-02 Road - 14 B-L South Banashree	0193-741002	
11	S. M. Rehul Amin	RCL	105, Middle Badda	0192460148	
12	(মঃ) বাহাদুর আলী	Business	WCD Modern 57 A/C	019296166 56	
13	(মঃ) বাহাদুর আলী	Business	70/2, Adanah P.O.	019296166 56	
14	(মঃ) আমরুল আমিন	BUSINESS	৪২/১, নূরুল আমিন	01711520054	

SAMAHAR

Dhaka Environmentally Sustainable Water Supply Project (DESWSP)

Resettlement Awareness Program and Support LIC's in ICB-02.7

Name of the Meeting: Project Information Disclosure Meeting Place: Ward Councilor Office
 DMA: 606 Date: 06.03.2016

SL No	Name of the Participant	Occupation	Address	Mobile No	Signature
13	শ্রী: মোস্তাফিজুর রহমান	কাজ	১১২ নম্বর ৬৬৬	০১৭৩১১৩৭১০৯	[Signature]
14	শ্রী: মোস্তাফিজুর রহমান	কাজ	১১২ নম্বর ৬৬৬	০১৭২২৭২ ৩৫৩৫	[Signature]
15	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১৭২২ ৪১৩৩৫৩	[Signature]
16	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১৮১৭৬০৭ ৪০১	[Signature]
17	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬		[Signature]
18	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১৮১৮৭৬৩ ৭২	[Signature]
19	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১০১২৭৭ ০৫০৭	[Signature]
20	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১৩২৫৪৩৩ ৪২৪	[Signature]
21	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১৬৪১৮৭৪১৪৪	[Signature]
22	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১৭১৭৪০ ৬৫৬০	[Signature]
23	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১৭১২২৭ ৫১৬৬	[Signature]
24	শ্রী: মোস্তাফিজুর রহমান	কাজ	৬০, নম্বর ৬৬৬	০১৬৪৬৭ -২৪১৭২	[Signature]

Appendix – 05
NGO Activities schedule at DMA -606

SI no	Activities	Time schedule					
		Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16
A. Resettlement Plan Finalization							
01	Data collection and screening the vulnerable HH						
02	Calculation of entitlement values and resettlement budget						
03	Public consultation and establish project cut-off date						
04	RP Preparation						
05	RP public disclosure and GRM establishment						
c) Resettlement Plan Implementation							
06	Preparation and disbursement of entitlement cards (EC) of the eligible APs						
07	Provision of checks to APs by PMU/SIU/NGO						
08	Continuing public consultation and participation						
09	Entertain grievance and redress						
10	Implantation of additional supports vulnerable groups						
11	Message dissemination by house visit						
12	Miking (Loud speaker)						
13	Leaflet distribution						
14	Video documentation						
15	Monthly/quarterly meeting at MSC/PMU office						
16	Site meeting with MSC/PMU						
17	Staff meeting						

Appendix – 06
Road Survey
(A Survey Result Presented Below)

SL. No.	Road Name / No.	Width of the Road		Type of Vendor	No. of APs to be compensated	Road Cutting Method
		Carriage Way (Meter)	Wall to Wall (Meter)			
1	606110001	4.5	4.5	Shoe Repair	02	HDD
2	606110002	9	9	Shoe Repair	01	HDD
				Fruits & Vegetables	05	
				Food	02	
				Others	11	
3	606110003	9	9	No Vendor	N/A	HDD
4	606110004	9	9	No Vendor	N/A	HDD
5	606110005	1.8	1.8	No Vendor	N/A	OT
6	606110006	3.6	3.6	No Vendor	N/A	OT & HDD
7	606110007	2.6	2.6	No Vendor	N/A	OT
8	606110008	1.4	1.4	No Vendor	N/A	OT
9	606110009	3.5	3.5	No Vendor	N/A	OT & HDD
10	606110010	2.5	2.5	Shoe Repair	01	OT
11	606110011	3.3	3.3	No Vendor	N/A	OT & HDD
12	606110012	2.8	2.8	No Vendor	N/A	OT
13	606110013	2.8	2.8	No Vendor	N/A	OT
14	606110014	1.8	1.8	No Vendor	N/A	OT
15	606110015	3.5	3.5	No Vendor	N/A	OT & HDD
16	606110016	4	4	No Vendor	N/A	OT
17	606110017	2	2	No Vendor	N/A	OT
18	606110018	2.8	2.8	No Vendor	N/A	OT
19	606110019	3	3	No Vendor	N/A	OT & HDD
20	606110020	3.2	3.2	No Vendor	N/A	OT
21	606110021	2.7	2.7	No Vendor	N/A	Out Design

22	606110022	4.2	4.2	No Vendor	N/A	OT
23	606110023	3.7	3.7	No Vendor	N/A	OT
24	606110024	2.1	2.1	No Vendor	N/A	OT
25	606110025	2	2	No Vendor	N/A	Out Design
26	606110026	2	2	No Vendor	N/A	OT
27	606110027	1.4	1.4	No Vendor	N/A	OT
28	606110028	4.5	4.5	No Vendor	N/A	OT & HDD
29	606110029	4	4	No Vendor	N/A	PB
30	606110030	1	1	No Vendor	N/A	OT
31	606110031	1	1	No Vendor	N/A	OT
32	606110032	2.8	2.8	No Vendor	N/A	OT
33	606110033	2.8	2.8	No Vendor	N/A	OT
34	606110034	2.2	2.2	No Vendor	N/A	OT
35	606110035	3.2	3.2	No Vendor	N/A	OT
36	606110036	2.8	2.8	No Vendor	N/A	OT
37	606110037	3.2	3.2	No Vendor	N/A	OT
38	606110038	2.6	2.6	No Vendor	N/A	OT
39	606110039	2.6	2.6	No Vendor	N/A	OT
40	606110040	3.5	3.5	No Vendor	N/A	OT
41	606110041	3	3	No Vendor	N/A	OT
42	606110042	0.6	0.6	No Vendor	N/A	OT
43	606110043	2.2	2.2	No Vendor	N/A	OT
44	606110044	1.6	1.6	No Vendor	N/A	OT
45	606110045	3.5	3.5	No Vendor	N/A	OT
46	606110046	1.5	1.5	No Vendor	N/A	OT
47	606110047	1.5	1.5	No Vendor	N/A	OT
48	606110048	2	2	No Vendor	N/A	OT
49	606110049	2	2	No Vendor	N/A	OT

50	606110050	2	2	No Vendor	N/A	OT
51	606110051	2	2	No Vendor	N/A	OT
52	606110052	1.5	1.5	No Vendor	N/A	OT
53	606110053	2.6	2.6	No Vendor	N/A	OT
54	606110054	2	2	No Vendor	N/A	OT
55	606110055	1.7	1.7	No Vendor	N/A	OT
56	606110056	5.5	5.5	Shoe Repair	01	HDD
57	606110057	1.6	1.6	No Vendor	N/A	OT
58	606110058	1.5	1.5	No Vendor	N/A	OT
59	606110059	2.5	2.5	No Vendor	N/A	OT
60	606110060	3.5	3.5	No Vendor	N/A	OT
61	606110061	3	3	No Vendor	N/A	OT
62	606110062	1.6	1.6	No Vendor	N/A	OT
63	606110063	2.1	2.1	No Vendor	N/A	OT
64	606110064	2.1	2.1	No Vendor	N/A	OT
65	606110065	3	3	No Vendor	N/A	OT
66	606110066	4	4	No Vendor	N/A	OT
67	606110067	1.6	1.6	No Vendor	N/A	OT
68	606110068	1.8	1.8	No Vendor	N/A	OT
69	606110069	2.5	2.5	No Vendor	N/A	OT
70	606110070	4.2	4.2	No Vendor	N/A	HDD & OT
71	606110071	3.6	3.6	No Vendor	N/A	Out Design
72	606110072	3	3	No Vendor	N/A	OT
73	606110073	2.1	2.1	No Vendor	N/A	OT
74	606110074	2	2	No Vendor	N/A	OT
75	606110075	2.2	2.2	No Vendor	N/A	OT
76	606110076	2.2	2.2	No Vendor	N/A	OT
77	606110077	2.8	2.8	No Vendor	N/A	OT

78	606110078	1.8	1.8	No Vendor	N/A	OT
79	606110079	1.4	1.4	No Vendor	N/A	OT
80	606110080	4.5	4.5	Shoe Repair	01	OT
81	606110081	2.4	2.4	No Vendor	N/A	OT
82	606110082	4.4	4.4	No Vendor	N/A	OT
83	606110083	1.8	1.8	No Vendor	N/A	OT
84	606110084	2.5	2.5	No Vendor	N/A	OT
85	606110085	3.3	3.3	No Vendor	N/A	OT
86	606110086	4.5	4.5	No Vendor	N/A	OT
87	606110087	3.8	3.8	No Vendor	N/A	OT
88	606110088	1.2	1.2	No Vendor	N/A	OT
89	606110089	3.1	3.1	No Vendor	N/A	OT
90	606110090	0.6	0.6	No Vendor	N/A	OT
91	606110091	2	2	Others	01	OT
92	606110092	1.3	1.3	No Vendor	N/A	OT
93	606110093	1.3	1.3	No Vendor	N/A	OT
94	606110094	2.8	2.8	No Vendor	N/A	OT
95	606110095	4	4	No Vendor	N/A	OT
96	606110096	3.6	3.6	No Vendor	N/A	OT
97	606110097	1.8	1.8	No Vendor	N/A	OT
98	606110098	3.5	3.5	No Vendor	N/A	OT
99	606110099	3.6	3.6	No Vendor	N/A	OT
100	606110100	6	6	Shoe Repair	01	HDD
				Others	01	
101	606110101	1.8	1.8	No Vendor	N/A	OT
102	606110102	2.4	2.4	No Vendor	N/A	OT
103	606110103	3	3	No Vendor	N/A	OT
104	606110104	3.2	3.2	No Vendor	N/A	Out Design
105	606110105	3.2	3.2	No Vendor	N/A	OT

106	606110106	1.2	1.2	No Vendor	N/A	OT
107	606110107	5.2	5.2	No Vendor	N/A	OT
108	606110108	2.6	2.6	No Vendor	N/A	OT
109	606110109	3	3	No Vendor	N/A	OT
110	606110110	3.2	3.2	No Vendor	N/A	HDD
111	606110111	1.2	1.2	No Vendor	N/A	OT
112	606110112	4.3	4.3	No Vendor	N/A	HDD
113	606110113	2.3	2.3	No Vendor	N/A	OT
114	606110114	4.8	4.8	No Vendor	N/A	HDD
115	606110115	3.8	3.8	No Vendor	N/A	HDD
116	606110116	5	5	No Vendor	N/A	OT
117	606110117	4	4	No Vendor	N/A	OT
118	606110118	2.2	2.2	No Vendor	N/A	OT
119	606110119	2.9	2.9	No Vendor	N/A	PB
120	606110120	2	2	No Vendor	N/A	PB
121	606110121	3	3	No Vendor	N/A	PB
122	606110122	3.2	3.2	No Vendor	N/A	OT
123	606110123	2.8	2.8	No Vendor	N/A	OT
124	606110124	2.2	2.2	No Vendor	N/A	OT
125	606110125	1.5	1.5	No Vendor	N/A	OT
126	606110126	1.5	1.5	No Vendor	N/A	OT
127	606110127	3.5	3.5	No Vendor	N/A	HDD & OT
128	606110128	3.4	3.4	No Vendor	N/A	OT
129	606110129	3.5	3.5	No Vendor	N/A	OT
130	606110130	2.2	2.2	No Vendor	N/A	OT
131	606110131	2.1	2.1	No Vendor	N/A	OT
132	606110132	5.5	5.5	No Vendor	N/A	PB
133	606110133	4	4	No Vendor	N/A	HDD

134	606110134	3.6	3.6	No Vendor	N/A	HDD
135	606110135	3.3	3.3	No Vendor	N/A	OT & PB
136	606110136	2.8	2.8	No Vendor	N/A	OT
137	606110137	1.1	1.1	No Vendor	N/A	OT
138	606110138	1.4	1.4	No Vendor	N/A	OT
139	606110139	0.9	0.9	No Vendor	N/A	OT
140	606110140	3	3	No Vendor	N/A	OT
141	606110141	3	3	No Vendor	N/A	HDD
142	606110142	3.3	3.3	No Vendor	N/A	PB
143	606110143	2.9	2.9	No Vendor	N/A	OT
144	606110144	1.4	1.4	No Vendor	N/A	OT
145	606110145	3.2	3.2	No Vendor	N/A	OT
146	606110146	2.9	2.9	No Vendor	N/A	OT
147	606110147	1.8	1.8	No Vendor	N/A	OT
148	606110148	1.9	1.9	No Vendor	N/A	OT
149	606110149	1.6	1.6	No Vendor	N/A	OT
150	606110150	3.6	3.6	No Vendor	N/A	OT
151	606110151	2.3	2.3	No Vendor	N/A	OT
152	606110152	2.5	2.5	No Vendor	N/A	OT
153	606110153	2.2	2.2	No Vendor	N/A	OT
154	606110154	3.7	3.7	No Vendor	N/A	OT
155	606110155	2.2	2.2	No Vendor	N/A	OT
156	606110156	3.2	3.2	No Vendor	N/A	HDD & PT
157	606110157	3.3	3.3	No Vendor	N/A	OT
158	606110158	2.9	2.9	No Vendor	N/A	HDD
159	606110159	3.4	3.4	No Vendor	N/A	HDD & PT
160	606110160	3.9	3.9	Shoe Repair	02	HDD
				Others	01	
161	606110161	2.2	2.2	No Vendor	N/A	OT

162	606110162	2.8	2.8	No Vendor	N/A	OT
163	606110163	1.7	1.7	No Vendor	N/A	OT
164	606110164	2.6	2.6	No Vendor	N/A	OT
165	606110165	2.9	2.9	No Vendor	N/A	OT
166	606110166	1.6	1.6	No Vendor	N/A	OT
167	606110167	3.3	3.3	No Vendor	N/A	PB
168	606110168	3.2	3.2	No Vendor	N/A	PB & OT
169	606110169	2.5	2.5	No Vendor	N/A	OT
170	606110170	2.4	2.4	No Vendor	N/A	OT
171	606110171	2.1	2.1	No Vendor	N/A	OT
172	606110172	2.2	2.2	No Vendor	N/A	OT
173	606110173	3.3	3.3	No Vendor	N/A	OT
174	606110174	2.2	2.2	No Vendor	N/A	OT
175	606110175	3.3	3.3	No Vendor	N/A	OT
176	606110176	2.9	2.9	No Vendor	N/A	OT
177	606110177	2.4	2.4	No Vendor	N/A	OT
178	606110178	2.7	2.7	No Vendor	N/A	OT
179	606110179	2.9	2.9	No Vendor	N/A	OT
180	606110180	3.4	3.4	No Vendor	N/A	OT
181	606110181	2.2	2.2	No Vendor	N/A	OT
182	606110182	2.5	2.5	No Vendor	N/A	OT
183	606110183	2.2	2.2	No Vendor	N/A	OT
184	606110184	3.6	3.6	No Vendor	N/A	HDD
185	606110185	3.6	3.6	No Vendor	N/A	OT
186	606110186	3.5	3.5	No Vendor	N/A	OT
187	606110187	3.1	3.1	No Vendor	N/A	OT
188	606110188	2.9	2.9	No Vendor	N/A	OT
189	606110189	2.8	2.8	No Vendor	N/A	HDD & PB

190	606110190	2	2	No Vendor	N/A	OT
191	606110191	2.2	2.2	No Vendor	N/A	OT
192	606110192	2.3	2.3	No Vendor	N/A	OT
193	606110193	0.9	0.9	No Vendor	N/A	OT
194	606110194	3.2	3.2	No Vendor	N/A	OT
195	606110195	1.4	1.4	No Vendor	N/A	OT
196	606110196	2.8	2.8	No Vendor	N/A	OT
197	606110197	1.6	1.6	No Vendor	N/A	Out of DMA
198	606110198	3.1	3.1	No Vendor	N/A	HDD
199	606110199	2	2	No Vendor	N/A	OT
200	606110200	1.9	1.9	No Vendor	N/A	OT
201	606110201	3.2	3.2	No Vendor	N/A	HDD
202	606110202	1.8	1.8	No Vendor	N/A	OT
203	606110203	1.5	1.5	No Vendor	N/A	OT
204	606110204	1.6	1.6	No Vendor	N/A	OT
205	606110205	4.2	4.2	No Vendor	N/A	HDD, OT & PB
206	606110206	3	3	No Vendor	N/A	HDD
207	606110207	2.6	2.6	No Vendor	N/A	OT
208	606110208	2.4	2.4	No Vendor	N/A	OT
209	606110209	2.4	2.4	No Vendor	N/A	OT
210	606110210	2.2	2.2	No Vendor	N/A	OT
211	606110211	2.9	2.9	No Vendor	N/A	OT
212	606110212	1.9	1.9	No Vendor	N/A	OT
213	606110213	1.4	1.4	No Vendor	N/A	OT
214	606110214	1.2	1.2	No Vendor	N/A	OT
215	606110215	5.8	5.8	No Vendor	N/A	HDD
216	606110216	3.4	3.4	No Vendor	N/A	PB
217	606110217	5	5	No Vendor	N/A	HDD

218	606110218	2.8	2.8	No Vendor	N/A	OT
219	606110219	1.3	1.3	No Vendor	N/A	OT
220	606110220	2.7	2.7	No Vendor	N/A	OT
221	606110221	1.2	1.2	No Vendor	N/A	Out of Design
222	606110222	2.1	2.1	No Vendor	N/A	Out of Design
223	606110223	2.7	2.7	No Vendor	N/A	OT
224	606110224	3.3	3.3	No Vendor	N/A	OT
225	606110225	3.5	3.5	No Vendor	N/A	HDD
226	606110226	3.3	3.3	No Vendor	N/A	HDD
227	606110227	1.5	1.5	No Vendor	N/A	OT
228	606110228	3.8	3.8	No Vendor	N/A	HDD
229	606110229	1.6	1.6	No Vendor	N/A	OT
230	606110230	3.4	3.4	No Vendor	N/A	HDD
231	606110231	3.2	3.2	No Vendor	N/A	OT
232	606110232	3.6	3.6	No Vendor	N/A	HDD
233	606110233	3.3	3.3	No Vendor	N/A	HDD
234	606110234	3.5	3.5	No Vendor	N/A	OT
235	606110235	3.5	3.5	No Vendor	N/A	HDD
236	606110236	3.6	3.6	No Vendor	N/A	HDD
237	606110237	4.5	4.5	No Vendor	N/A	HDD & OT
238	606110238	2	2	No Vendor	N/A	OT
239	606110239	2.6	2.6	No Vendor	N/A	OT
240	606110240	3.5	3.5	No Vendor	N/A	HDD. OT
241	606110241	1.6	1.6	No Vendor	N/A	OT
242	606110242	4	4	No Vendor	N/A	HDD
243	606110243	2.1	2.1	No Vendor	N/A	OT
244	606110244	2	2	No Vendor	N/A	OT
245	606110245	2.3	2.3	No Vendor	N/A	OT

246	606110246	3.5	3.5	No Vendor	N/A	HDD & OT
247	606110247	2.2	2.2	No Vendor	N/A	OT
248	606110248	3.4	3.4	No Vendor	N/A	HDD & OT
249	606110249	1.6	1.6	No Vendor	N/A	OT
250	606110250	3	3	No Vendor	N/A	HDD
251	606110251	3.7	3.7	No Vendor	N/A	OT
252	606110252	3.4	3.4	No Vendor	N/A	Out Design
253	606110253	1.5	1.5	No Vendor	N/A	OT
254	606110254	1.5	1.5	No Vendor	N/A	Out Design
255	606110255	2.1	2.1	No Vendor	N/A	OT
256	606110256	3.4	3.4	No Vendor	N/A	OT
257	606110257	0.6	0.6	No Vendor	N/A	OT
258	606110258	5	5	No Vendor	N/A	PB & OT
259	606110259	2	2	No Vendor	N/A	OT
260	606110260	3.8	3.8	No Vendor	N/A	OT
261	606110261	2.3	2.3	No Vendor	N/A	OT
262	606110262	3.9	3.9	Others	01	PB & HDD
263	606110263	2.1	2.1	No Vendor	N/A	OT
264	606110264	1.6	1.6	No Vendor	N/A	OT
265	606110265	3.4	3.4	No Vendor	N/A	OT
266	606110266	1.5	1.5	No Vendor	N/A	OT
267	606110267	3.3	3.3	No Vendor	N/A	HDD & OT
268	606110268	1.4	1.4	No Vendor	N/A	OT
269	606110269	2.7	2.7	No Vendor	N/A	OT
270	606110270	5.2	5.2	No Vendor	N/A	HDD
271	606110271	1.2	1.2	No Vendor	N/A	OT
272	606110272	2.7	2.7	Fruits & Vegetables	03	OT

273	606110273	3.1	3.1	No Vendor	N/A	PB & OT
274	606110274	1.6	1.6	No Vendor	N/A	OT
275	606110275	1.3	1.3	No Vendor	N/A	OT
276	606110276	2.2	2.2	Shoe Repair	01	OT
				Fruits & Vegetables	08	
277	606110277	2.8	2.8	No Vendor	N/A	OT
278	606110278	3.2	3.2	No Vendor	N/A	OT
279	606110279	1.6	1.6	No Vendor	N/A	OT
280	606110280	1.7	1.7	No Vendor	N/A	OT
281	606110281	2	2	No Vendor	N/A	OT
282	606110282	2.7	2.7	No Vendor	N/A	OT
283	606110283	0.9	0.9	No Vendor	N/A	OT
284	606110284	1.8	1.8	No Vendor	N/A	OT
285	606110285	0.6	0.6	No Vendor	N/A	OT
286	606110286	4.5	4.5	No Vendor	N/A	OT
287	606110287	2.3	2.3	No Vendor	N/A	OT
288	606110288	2.4	2.4	No Vendor	N/A	OT
289	606110289	2.5	2.5	No Vendor	N/A	OT
290	606110290	1	1	No Vendor	N/A	OT
291	606110291	3.6	3.6	No Vendor	N/A	OT
292	606110292	1.7	1.7	No Vendor	N/A	OT
293	606110293	2.1	2.1	No Vendor	N/A	OT
294	606110294	3	3	No Vendor	N/A	OT
295	606110295	5.5	5.5	No Vendor	N/A	OT
296	606110296	2.7	2.7	No Vendor	N/A	OT
297	606110297	5	5	No Vendor	N/A	HDD & OT
298	606110298	1.5	1.5	No Vendor	N/A	OT
299	606110299	4.1	4.1	No Vendor	N/A	OT

300	606110300	2.7	2.7	No Vendor	N/A	PB
301	606110301	3.3	3.3	No Vendor	N/A	PB
302	606110302	3.3	3.3	No Vendor	N/A	OT
303	606110303	3.4	3.4	No Vendor	N/A	OT
304	606110304	2.1	2.1	No Vendor	N/A	OT
305	606110305	3.6	3.6	No Vendor	N/A	OT
306	606110306	3.9	3.9	No Vendor	N/A	OT
307	606110307	2.7	2.7	No Vendor	N/A	OT
308	606110308	2.7	2.7	No Vendor	N/A	OT
309	606110309	1.6	1.6	No Vendor	N/A	OT
310	606110310	2.5	2.5	No Vendor	N/A	OT
311	606110311	3.4	3.4	No Vendor	N/A	OT
312	606110312	1.7	1.7	No Vendor	N/A	OT
313	606110313	1.7	1.7	No Vendor	N/A	OT
314	606110314	4.1	4.1	No Vendor	N/A	OT
315	606110315	3	3	No Vendor	N/A	HDD & OT
316	606110316	5.2	5.2	No Vendor	N/A	HDD
317	606110317	2	2	No Vendor	N/A	OT
318	606110318	3.9	3.9	No Vendor	N/A	OT
319	606110319	1.8	1.8	No Vendor	N/A	OT
320	606110320	3.3	3.3	No Vendor	N/A	HDD
321	606110321	3.3	3.3	No Vendor	N/A	OT
322	606110322	1.5	1.5	No Vendor	N/A	OT
323	606110323	7.5	7.5	Shoe Repair	02	HDD
				Others	02	
				Fruits & Vegetables	01	

Appendix – 07
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
1	606110001			
2	606110002			
3	606110003			
4	606110004			
5	606110005			
6	606110006			
7	606110007			
8	606110008			
9	606110009			
10	606110010			
11	606110011			
12	606110012			
13	606110013			
14	606110014			
15	606110015			
16	606110016			
17	606110017			
18	606110018			
19	606110019	Design Finalized	Design Finalized	Design Finalized
20	606110020			
21	606110021			
22	606110022			
23	606110023			
24	606110024			
25	606110025			
26	606110026			
27	606110027			
28	606110028			
29	606110029			
30	606110030			
31	606110031			
32	606110032			
33	606110033			
34	606110034			
35	606110035			
36	606110036			
37	606110037			

Appendix – 7
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
38	606110038			
39	606110039			
40	606110040			
41	606110041			
42	606110042			
43	606110043			
44	606110044			
45	606110045			
46	606110046			
47	606110047			
48	606110048			
49	606110049			
50	606110050			
51	606110051			
52	606110052			
53	606110053			
54	606110054			
55	606110055	Design Finalized	Design Finalized	Design Finalized
56	606110056			
57	606110057			
58	606110058			
59	606110059			
60	606110060			
61	606110061			
62	606110062			
63	606110063			
64	606110064			
65	606110065			
66	606110066			
67	606110067			
68	606110068			
69	606110069			
70	606110070			
71	606110071			
72	606110072			
73	606110073			
74	606110074			

Appendix – 7
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
75	606110075			
76	606110076			
77	606110077			
78	606110078			
79	606110079			
80	606110080			
81	606110081			
82	606110082			
83	606110083			
84	606110084			
85	606110085			
86	606110086			
87	606110087			
88	606110088			
89	606110089			
90	606110090			
91	606110091			
92	606110092			
93	606110093	Design Finalized	Design Finalized	Design Finalized
94	606110094			
95	606110095			
96	606110096			
97	606110097			
98	606110098			
99	606110099			
100	606110100			
101	606110101			
102	606110102			
103	606110103			
104	606110104			
105	606110105			
106	606110106			
107	606110107			
108	606110108			
109	606110109			
110	606110110			
111	606110111			

Appendix – 7
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
112	606110112			
113	606110113			
114	606110114			
115	606110115			
116	606110116			
117	606110117			
118	606110118			
119	606110119			
120	606110120			
121	606110121			
122	606110122			
123	606110123			
124	606110124			
125	606110125			
126	606110126			
127	606110127			
128	606110128			
129	606110129			
130	606110130	Design Finalized	Design Finalized	Design Finalized
131	606110131			
132	606110132			
133	606110133			
134	606110134			
135	606110135			
136	606110136			
137	606110137			
138	606110138			
139	606110139			
140	606110140			
141	606110141			
142	606110142			
143	606110143			
144	606110144			
145	606110145			
146	606110146			
147	606110147			
148	606110148			

Appendix – 7
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
149	606110149			
150	606110150			
151	606110151			
152	606110152			
153	606110153			
154	606110154			
155	606110155			
156	606110156			
157	606110157			
158	606110158			
159	606110159			
160	606110160			
161	606110161			
162	606110162			
163	606110163			
164	606110164			
165	606110165			
166	606110166			
167	606110167	Design Finalized	Design Finalized	Design Finalized
168	606110168			
169	606110169			
170	606110170			
171	606110171			
172	606110172			
173	606110173			
174	606110174			
175	606110175			
176	606110176			
177	606110177			
178	606110178			
179	606110179			
180	606110180			
181	606110181			
182	606110182			
183	606110183			
184	606110184			
185	606110185			

Appendix – 7
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
186	606110186			
187	606110187			
188	606110188			
189	606110189			
190	606110190			
191	606110191			
192	606110192			
193	606110193			
194	606110194			
195	606110195			
196	606110196			
197	606110197			
198	606110198			
199	606110199			
200	606110200			
201	606110201			
202	606110202			
203	606110203			
204	606110204			
205	606110205			
206	606110206			
207	606110207			
208	606110208			
209	606110209			
210	606110210			
211	606110211			
212	606110212			
213	606110213			
214	606110214			
215	606110215			
216	606110216			
217	606110217			
218	606110218			
219	606110219			
220	606110220			
221	606110221			
222	606110222			

Design Finalized

Design Finalized

Design Finalized

Appendix – 7
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
223	606110223			
224	606110224			
225	606110225			
226	606110226			
227	606110227			
228	606110228			
229	606110229			
230	606110230			
231	606110231			
232	606110232			
233	606110233			
234	606110234			
235	606110235			
236	606110236			
237	606110237			
238	606110238			
239	606110239			
240	606110240			
241	606110241			
242	606110242			
243	606110243			
244	606110244			
245	606110245			
246	606110246			
247	606110247			
248	606110248			
249	606110249			
250	606110250			
251	606110251			
252	606110252			
253	606110253			
254	606110254			
255	606110255			
256	606110256			
257	606110257			
258	606110258			
259	606110259			

Design Finalized

Design Finalized

Design Finalized

Appendix – 7
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
260	606110260			
261	606110261			
262	606110262			
263	606110263			
264	606110264			
265	606110265			
266	606110266			
267	606110267			
268	606110268			
269	606110269			
270	606110270			
271	606110271			
272	606110272			
273	606110273			
274	606110274			
275	606110275			
276	606110276			
277	606110277	Design Finalized	Design Finalized	Design Finalized
278	606110278			
279	606110279			
280	606110280			
281	606110281			
282	606110282			
283	606110283			
284	606110284			
285	606110285			
286	606110286			
287	606110287			
288	606110288			
289	606110289			
290	606110290			
291	606110291			
292	606110292			
293	606110293			
294	606110294			
295	606110295			
296	606110296			

Appendix – 7
Contractor Implementation Schedule at DMA-606

SL. No.	Road Name / No.	March 2016	April 2016	May 2016
297	606110297	Design Finalized	Design Finalized	Design Finalized
298	606110298			
299	606110299			
300	606110300			
301	606110301			
302	606110302			
303	606110303			
304	606110304			
305	606110305			
306	606110306			
307	606110307			
308	606110308			
309	606110309			
310	606110310			
311	606110311			
312	606110312			
313	606110313			
314	606110314			
315	606110315			
316	606110316			
317	606110317			
318	606110318			
319	606110319			
320	606110320			
321	606110321			
322	606110322			
323	606110323			

Appendix 08

Public Consultation Details

Date	No. of participants and Address	Participants Type	Purpose of Consultation	Key Issue Discussed	Interrogation on Design & Resettlement Plan
02/03/2016	Participants: 45, Abdul Aziz School & College Mothertek	Teacher's and Residents of DMA-606	Information Dissemination and Awareness Rising	Water Related Information, Road Cutting Methods, Pipe Installation Process etc.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
03/03/2016	Participants: 24, Ward Councilor's Office; 479 Mid Mothertek, South Goran	Residents of the Area, Social & Political Leader's, Ward Councilor and the Local People	Awareness Rising, Information Dissemination and Problem Solving	Awareness Raising on work Procedure, Support seeking and problem solution process	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
06/03/2016	Participants: 24, Ward Councilor's Office; 41 Mid Mothertek, Basabo, Sabujbag	Residents of the Area, Social Leader's, Ward Councilor and the Local People	Project Information Disclosure Meeting	Importance of the Project, Implementation Strategy and HH Connection & Pipe line Distribution.	Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion

**Appendix – 9
Photo Gallery**

	
Public Consultation Meeting on 03.03.2016	Public Consultation Meeting on 03.03.2016
	
Public Consultation Meeting on 02.03.2016	Public Consultation Meeting on 02.03.2016
	
Project Information Disclosure Meeting at Ward Councilor's Office on 06.03.2016	Project Information Disclosure Meeting at Ward Councilor's Office on 06.03.2016

Appendix - 10
SAMPLE GRIEVANCE REDRESS FORM

The _____ Project welcomes complaints, suggestions, queries, and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential? Please inform us by writing/typing *(CONFIDENTIAL)* above your name. Thank you.

Date		Place of Registration			
Contact Information/Personal Details					
Name		Gender	* Male * Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where, and how) of your grievance below:					
If included as attachment/note/letter, please tick here:					
How do you want us to reach you for feedback or update on your comment/grievance?					

FOR OFFICIAL USE ONLY

Registered by: (Name of Official registering grievance)	
Mode of communication: Note/Letter E-mail Verbal/Telephonic	
Reviewed by: (Names/Positions of Officials Reviewing Grievance)	
Action Taken:	
Whether Action Taken Disclosed:	Yes No
Means of Disclosure:	