

Resettlement Plan

January 2017

BAN: Dhaka Environmentally Sustainable Water Supply Project-DMA 607 in ICB-02.7

Prepared by Dhaka Water Supply and Sewerage Authority on behalf of the Ministry of Local Government and Rural Development and Cooperatives—Government of Bangladesh for the Asian Development Bank.

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**Dhaka Water Supply and Sewerage Authority (DWASA)
Dhaka Environmentally Sustainable Water Supply Project (DESWSP)
Resettlement Intervention in the area of ICB-02.7**

Resettlement Plan (RP) of DMA-607

January 2017

Submitted to:

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Submitted by:



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Memo: Samahar/RAPICB-02.7/2016-039

Date: 05/01/2017

To

The Superintendent Engineer & Project Director
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Dhaka water Supply and Sewerage Authority (DWASA)
WASA Bhaban (8th Floor), 98 KaziNazrul Islam Avenue
Kawran Bazar C/A, Dhaka

Sub: **Submission of Resettlement Plan (RP) of DMA – 607 at MODs Zone 6.**

Dear Sir,

Greetings from SAMAHAR!

This is for your kind information that the NGO, SAMAHAR is going to submit Resettlement Plan of DMA – 607 in ICB02.7 at MODs Zone 6. The Resettlement NGO is performing its project activities as per the instruction and guidance of MSC & PMU. SAMAHAR has performed submission of 7 RP's earlier and now going to submit the RP of DMA-607 to the Project Authority. That is one of the major responsibilities of the Resettlement NGO. SAMAHAR executes its assignment with close coordination of PMU, MSC and RPL-FSL-CRFG JV by following the instructions and guidelines of the above Authorities.

Please feel free to ask us any issue regarding RP. Any suggestion, recommendation and query regarding RP will be highly appreciated.

We expect to get your favor and continued cooperation.

Sincerely Yours

Md. Moktarul Alam
Team Leader ICB-02.7
SAMAHAR

CC: Office Copy

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ABBREVIATIONS

ADB	-	Asian Development Bank
ARIPO	-	Acquisition & Requisition of Immovable Property Ordinance
AP	-	Affected Person
DC	-	Deputy Commissioner
DMA	-	District Meter Area
EMP	-	Environmental Management Plan
FGD	-	Focus Group Discussion
GRM	-	Grievance Redress Mechanism
IR	-	Involuntary Resettlement
NGO	-	Non-Government Organization
PMU	-	Project Management Unit
MSC	-	Management Supervision Consultant
RF	-	Resettlement Framework
RP	-	Resettlement Plan
SPS	-	Safeguard Policy Statement
SIU	-	Safeguard Implementation Unit
JVC	-	Joint Advisory Committee
PVAC	-	Property Valuation Assessment Committee
GRP	-	Grievance Readdress Procedure

EXECUTIVE SUMMARY

The ongoing Dhaka Water Supply Sector Development Project (DWSSDP) covers approximately 80% of the area and 70% of the population of Dhaka City and is jointly financed by Asian Development Bank (ADB) and the Government of Bangladesh. The aim of the Project is to improve the water supply network of Dhaka City by dividing the networking to approximately 100 District Metering Areas (DMAs); rehabilitation or replacement, of waterlines between 75 and 450 mm diameter; and replacement of approximately 175,000 connections serving more than 8 million people. The contract package no ICB 2.7 of distribution network rehabilitation is prepared as part of a new project titled - Dhaka Environmentally Sustainable Water Supply Project (DESWSP), implemented similarly as contracts under DWSSDP.

This Resettlement Plan (RP) is prepared for rehabilitation of distribution networks in 16 district metering areas (DMAs) as covered by Package No. ICB-02.7. The Package No ICB 2.7 is expected to have the following benefits: (i) rehabilitation of distribution network which will result in substantial reduction by water losses in the project area; and (ii) proper accounting for use of water and system losses by installation of metered connections.

Dhaka Water Supply and Sewerage Authority (DWASA) are both the Executing Agency (EA) and the Implementing Agency (IA) for the project. A Project management unit (PMU) has been established in the implementing agency. The PMU will be assisted by the Management and Supervision Consultants (MSC) for Distribution Network Improvement.

This RP is prepared based on ADB's Safeguard Policy Statement, 2009 and Government of Bangladesh laws also considered detailed designs prepared by the MSC, and updated by MSC resettlement specialist for the PMU - SIU based on detailed design during implementation.

There is no land acquisition under the proposed package. The main resettlement impact is the potential reeducation in the income of small shops and other businesses if the presence of trenches, excavated soil, and machinery make access difficult for customers. However, the RP is prepared in preparation of any potential temporary loss of income or livelihood during construction.

DESWSP Involuntary Resettlement (IR) is in accordance with ADB's Safeguard Policy Statement (SPS). But for this component the IR impact is limited to temporary loss of income to vendors and hawkers in the project areas during civil works.

The draft RP (in local language) has discussed with stakeholders and the document has been disclosed. The RP provides a strategy for continued consultation at different stages of RP implementation.

DWASA has its own Grievance Redress Procedure (GRP) which operates to address any dissatisfaction and complaints by residents and APs regarding its activities. Multi layers grievance redress mechanism has been applied for this project. First layer would resolve complaint, at project level through negotiations with community leaders and representatives of APS. If a case cannot be resolved at this level, the complaint will be submitted to a grievance Resolution Committee (GRC) led by the PMU Director with two other members. The GRC will decide within 14 days of receiving a complaint (verbally or in writing) from an AP or his representative. There will also be an appeals procedure where, if a person dissatisfied with the ruling of the GRC, he/she or his/her representative may attend their next meeting to re-present the case. The Committee will then

Re-consider the case in private, after which their decision is final. If the appellant is still not satisfied he has the right to take his case to the public courts.

The entitlement matrix (EM) prepared for DESWSP provides for compensation of all potential losses including potential income losses at replacement cost and also recognizes non-titleholders (encroachers and squatters) as APs. There is no possibilities vulnerability of households in this DMA, because this is richer residential area.

APs have provided 60 days advance notice to ensure none or minimal disruption, compensation in livelihood, followed by a reminder 7 days in advance and again 24 hours in advance of execution of works. Should construction activities result in unavoidable livelihood/income disruption, compensation for the lost income or a transitional allowance for the period of disruption will be provided based on the entitlement matrix and survey results. Compensation and assistance to APs must be made prior to displacement.

I. PROJECT DESCRIPTION

A. Introduction:

- a) The ongoing Dhaka Water Supply Sector Development Project (DWSSDP) covers approximately 80% of the area and 70% of the population of Dhaka City and is jointly financed by Asian Development Bank (ADB) and the government of Bangladesh. The aim of the Project is to improve the water supply network of Dhaka City by dividing the network into approximately 100 District Meter Area's (DMAs); rehabilitation or replacement of water lines between 75 and 450 mm diameter; and replacement of approximately 175,000 connections serving more than 8 million people. The project for package No. ICB2.7 is prepared as part of a new project titled – Dhaka Environmentally Sustainable Water Supply Project (DESWSP), implemented similarly as contracts under SWSSDP.
- b) There is no land acquisition under the proposed package. The main resettlement impact is the potential reduction in the income of shops and other businesses if the presence of trenches, excavated soil, and machinery make access difficult for customers. Initial designs indicate that the only areas where the project is expected to cause resettlement impacts is in 25% of the roads (equivalent to 94 km out of 376 km) in which pipes will be installed using open-cut method. This is a conservative estimate, and impacts will be further avoided as trenches will be small and located mainly near the center of roads. However, the new RP will be prepared if any potential temporary loss of income or livelihood during construction.
- c) Issues of involuntary resettlement will be addressed according to national legislation (Government of Bangladesh Acquisition of Immovable Property Ordinance, 1982), and ADB Safeguard Policy Statement (SPS), 2009, and DWASA Policy (Resettlement Policy Framework, 2013). A Resettlement Framework (RF) was developed for DESWSP to provide the mechanism through which the EA will prepare Resettlement Plans (RP) for each Hydraulic area in the detailed design stage.
- d) This RP is prepared for DMA–607 under ICB package No.02.7 based on detailed design prepared by the Monitoring and Supervision Consultants and will be updated based on detailed design during implementation. ADB and DWASA management will review and clear the revised RP during detailed design and prior to commencement of works.

B. Project Components

- a) The main contract components in the package include (i) rehabilitation and extension of distribution network in 16 district metering areas (DMAs), DMA 601 to 616 for 376 kilometers (Km); (ii) replacement of all fittings of all production tube wells; (iii) service connections including Installations of meter chamber, domestic meters and floating valve; and (iv) installations of valves, bulk meters and loggers, etc. For efficient and effective execution, the package will be implemented through a design-built contract, i.e. the civil works contractors will also prepare the detail designs.

C. Objectives of Resettlement Plan

- a) This RP is the mechanism through which compensation and other assistance is delivered, and provides a time-bound action plan with a budget, setting out the resettlement strategy, objectives, entitlement, actions, responsibilities, monitoring and evaluation, and is consistent with the resettlement framework for the investment project and ADB's SPS, 2009.

II. SCOPE OF LAND ACQUISITION AND RESETTLEMENT

- a) **Action to Minimize Land Acquisition and Resettlement Effects** There is no land acquisition in DMA 607 under package ICB 02.7.
- b) **Scope of the Resettlement Impacts of this RP**

The nature and extent of resettlement impacts were assessed by conducting a reconnaissance survey and Road Survey in all the roads of DMA – 607. We have prepared sheets including following records of resettlement impacts and socioeconomic data:

1. Numbers, types and ownership of affected shops and other business;
2. Average business incomes, rent paid by tenants, and numbers of employees;

3. Numbers and types of affected hawkers, average income and any rent paid;
4. Numbers and types of affected structures (including common property resources) and replacement costs; and
5. Any other resettlement impacts.

The Dhaka Environmentally Sustainable Water Supply Project (DESWSP) appointed SAMAHAR an NGO for conducting services related to the dissemination of information in the project implementation area, mitigation initiatives for the potential interruptions and the implementation of resettlement issues under guidance of the Management and Supervision Consultants (MSC) in the pre-construction and proofing period of the project in the area of ICB-02.7 under Zone 06 including 16 DMAs. Resettlement Awareness Team (RAT) of SAMAHAR has completed the road measurement survey and joint verification survey of the area of DMA – 607 and it has been found that the widths of most of the roads are below 10 meters except. 08 affected persons have been identified in Roads where the width is maximum 5.8 meters. In this DMA we have also determined all of the major and minor roads.

Identification of AP's: APs are entitled to receive compensations for their business losses, income losses and relocation of their businesses due to project implementation. Accordingly a list of APs has been prepared. According to project policy the roads width normally above 10 meter will not come under consideration for resettlement compensation. Considering all compensation issues a list of APs has been finalized for compensation 08 persons. Resettlement Awareness Team of SAMAHAR has surveyed all the roads and sub-roads and found 08 affected vendors and has prepared the Entitlement Card (EC) of APs who have business on the roads within less than 10 meter width and will block temporarily during project implementation / physical work.

Recommended Status of APs: As one of the core responsibilities of resettlement issues, we have collected information by interviewing each and every Vendors/Hawkers in the area under DMA-607 as per prescribed form of ADB and identified 08 (Eight) persons, (Vendors/Hawkers) for compensation. As per detailed survey report we recommend list of 08 (Eight) APs assessing compensation amount of their business loss or income loss. We have assessed compensation on the basis of their daily average profit and proposed compensation for five days. In consequence we proposed to allocate BDT. 14750/- (Fourteen Thousands Seven Hundred Fifty) only as compensation against their 5 (five) days average profit or income (Details are attached in Resettlement Budget and Financing Plan).

III SOCIO-ECONOMIC INFORMATION AND PROFILE

The DMA is located in the area where residential and Small Business area. Most Roads are narrow Goli (Lane) type. Widths of the Roads are below 5 meters except the main Road which is also 5.8 meters width only. There is no scope of running business by any vendor or hawkers in those roads except the main Road. On the other hand there is no carriage way of any road. Though it has less scope of severe socio-economic impact yet, through reconnaissance survey, road measurement and joint verification, we found and finalize 08 vendors as AP who will be losing their income for a few days (5) during physical work of the piped water supply system.

IV. INFORMATION DISCLOSURE, CONSULTATION, AND PARTICIPATION

To ensure awareness and gain support from local community people towards project interventions, very intensive population campaigns were conducted at different levels and category of people. The following methodologies are being used for carrying out public information campaign and consultations:

A. Public Consultation Conducted

- (i) Walk-through informal group consultations were held in the project area;
- (ii) The local communities were informed through public consultation on project interventions, including its benefits;
- (iii) The environmental concerns and suggestions made by the participants were listed, discussed, and suggestions accordingly incorporated in the EMP; and
- (iv) Various forms of informal public consultations (consultation through ad hoc discussion-site) have been used to discuss the project activities.
- (v) A Project Information Disclosure Meeting has been conducted

B. Future Consultation and Disclosure

Besides, following initiatives are planned for future public consultation and information disclosure:

1. The RP and other relevant documents will be made available at public locations in the city and posted on the DWASA and ADB websites. The consultation process will be continued and expanded during the project implementation through a nongovernment organization (NGO), to ensure stakeholders participate fully in project execution, as well as to implement comprehensive information, education and communication plan.
2. The public consultation and disclosure program with all interested and affected parties will remain a continuous process throughout the project implementation, and shall include the following:
 - (i) Consultations during construction phase: Public and small scale meeting with affected communities will be conducted to discuss project activities and construction works and schedule to reduce disturbance and other impacts and various social issues that may occur when construction started.
 - (ii) Project disclosure: (a) Public information campaigns (leaflet distribution to the communities) to the wider city population and prepare them for disruptions they may experience once construction is underway (b) public disclosure meetings at key project stages to inform the public of progress and future plans and to provide copies of summary documents in local language (c) formal disclosure of project progress reports and documents in the project websites in local language.
3. For the benefit of the community, the RP will be translated in the local language and made available at (i) DWASA office, (ii) area offices, and (iii) contractor's campsites. It will be sure that hard copies of RP are kept at places which are conveniently accessible to citizens, as a means to disclose the document and at the same time creating wider public awareness.

C. Involvement of NGO, CBOs and Women's Organizations

The NGO (SAMAHAR), Community Based Organizations (CBOs) representing women at different levels are actively involved in the project interventions in particular to the resettlement activities. Noted that the demand of the vulnerable people were well taken and addressed properly.

The particular role of the NGO in this respect is explained below:

- (i) Organize and implement consultation and disclosure activities described above, and the various awareness raising campaigns;
- (ii) Distribute leaflets and other education materials among the city dwellers
- (iii) Implementing Resettlement Plans in each hydraulic zone and distributing entitlements;
- (iv) Organize training for DWASA staff (including Environment and Resettlement Cells and affected communities);
- (v) Assist PMU and PIUs with other technical tasks for example conducting some of the resident surveys for the Environmental Management Plan, where an established relationship with the communities is essential.
- (vi) Ensuring views of women and vulnerable groups are equally represented in project committees and other decision making bodies.

V. GRIEVANCE REDRESS MECHANISM

Following ADB Safeguard Policy Statement (SPS), 2009 established time bound grievance committees together with procedures at three levels to address or resolve unusual incidences occurs during implementation of the project activities. The solution of incidences would be based on the complaints raised from APs and community people. In case of any unsettled dispute, GRC through submission of formal reference from DWASA will resolve the problem.

Formation of GRC:

Grievance Redress Committee (GRC) constituted comprising of a panel of five members; 1st is DWASA representative, 2nd NGO representative; 3rd MSC representative 4th DWASA

Representative and the other one is also from DWASA Safe Guard Officer (Social & Gender) as member Secretary.

The GRC of DMA 607 under ICB Package 02.7 of MODs Zone 6 is as below:

S.I	Name	Designation at GRC	Institution	Designation
1	Executive Engineer , DESWSP	Convener	DWASA	EE, DESWSP
2	Md. Moktarul Alam	Member	NGO, SAMAHAR	Team Leader
3	Social and Safe guard Specialist	Member	Consultant (MSC)	Social and Safe guard Specialist
4	Assistant Engineer	Member	DESWSP DWASA	AE DESWSP
5	Safe Guard officer (Social and Gender)	Member Secretary	DESWSP DWASA	Safe Guard Officer (S&G) DESWSP

Procedures of resolving grievances are described below:

Step 1

In case of any grievances, the complainant approaches to the NGO field level officials for clarification, or submits any formal complaints. The NGO will provide clarification to the DPs and try to resolve the problem at the local level with the involvement of SIU social safeguards officer, If not resolved.

Step 2

The NGO will recommend that APs submit their complaints to the GRC. NGO staff assists the DPs filing the complaints and organizes hearing within 14 days of receiving the complaints.

Step 3

GRC to scrutinize applications determine whether the submitted cases are within their mandate. Cases related to compensation under the ARIPO will be referred to DC through DWASA SIU for further review and action.

Step 4

If within the GRC mandate and not related to compensation under ARIPO, GRC will hold session with aggrieved APs, minutes recorded. If resolved, the project director approves. If not resolved;

Step 5

The DP may accept GRC decision; if not, he/she may file a case in the court of law for further appeal.

Step 6

The GRC minutes, approved by the project director will be received at the conveners' office.

The approved verdict is communicated to the complainant AP in writing. APs will be able to submit their grievance/complaint about any aspects of resettlement plan implementation and compensation. Grievances can be shared with DWASA verbally or in written form, but in case of

verbal form, the NGO representatives in the GRC will write it down at the first instance during the meeting at no cost to APs. The AP will sign and formally submit the written report to the GRCs at the office of the NGO by assisting DWASA in implementing the RP. Any AP can also take their case to the court following the country legal system at any stage without going through the project GRM, if they wish to do so.

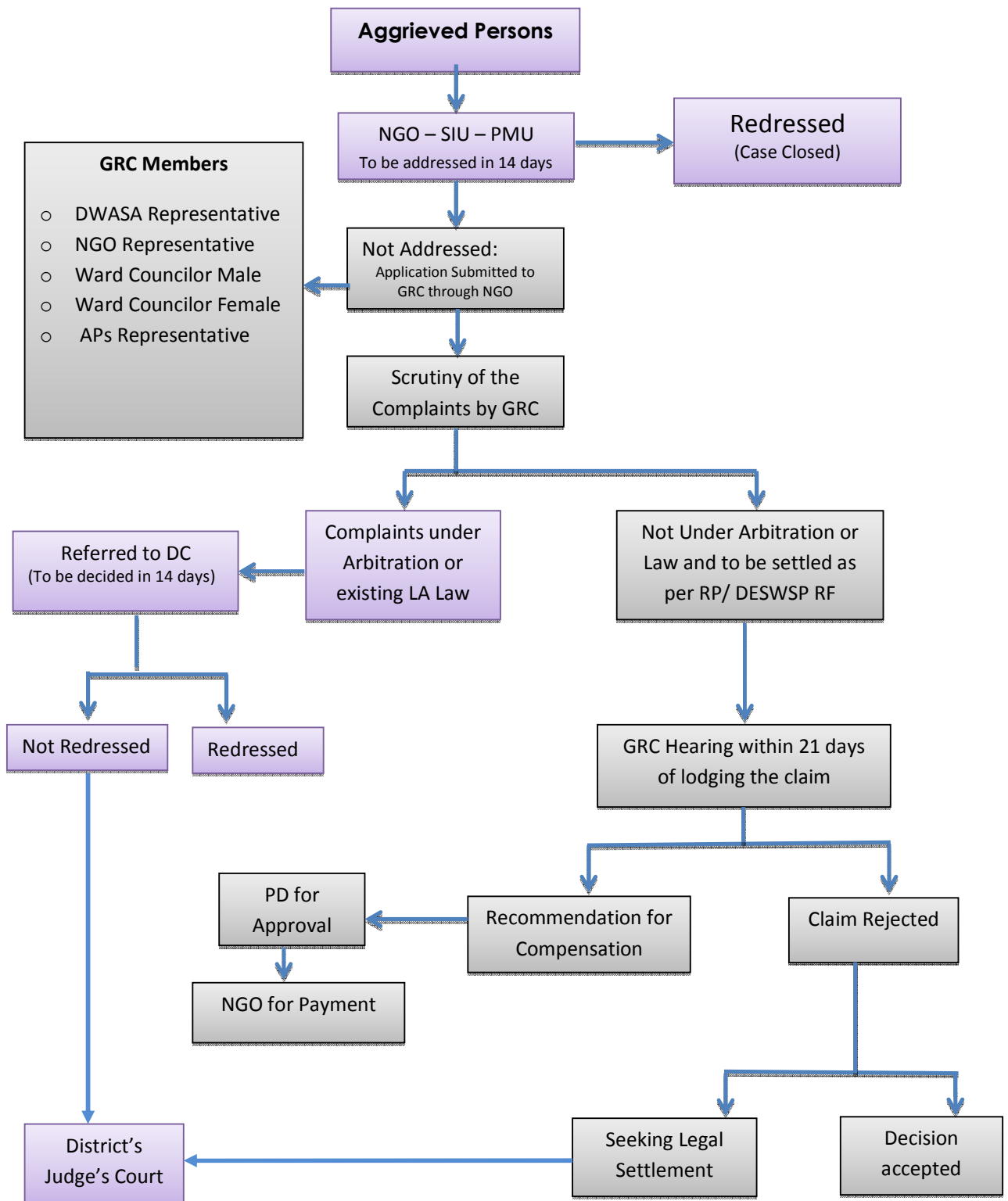
The GRCs has been activated with power to resolve resettlement and compensation issues not to be addressed under legal suit in the courts. The GRCs is ready to receive grievance cases from the affected persons through the resettlement awareness NGO (SAMAHAR). The NGO will assist the APs in lodging their resettlement complaints in a proper format acceptable to the GRCs after they get ID cards from DWASA or are informed about their entitlements and losses.

The appeal procedure and conflict resolution will be as follows:

- (i) All complaints from the APs will be received at the field office of the resettlement awareness NGO (SAMAHAR), the member secretary of the GRCs, with a copy for the concerned City Corporation Ward Commissioner's representatives.
- (ii) The representative of the NGO (SAMAHAR) in the GRCs, upon receipt of complaints, will inform the convener (DWASA representative) of the GRC and convener will organize a hearing session from the complainants in the concerned City Corporation/Word Commissioner office, where the complaint was received.
- (iii) The GRC will review the proceedings and pass verdicts to convey to the concerned AP through the NGO.
- (iv) If there are matters relating to arbitration or compensation under the existing law, the matter will be referred to the DC and the courts. The DC has to make decision within maximum of 14 days.
- (v) The GRC will settle the disputes within a maximum of 21 days of receiving the complaints from the APs.
- (vi) Resolution of the GRCs will be sent to the PD for approval, and after approval these will be adopted in the process of resettlement for issuance of ID cards, determination of loss and entitlements, and payment thereof.

In the event that the established GRM is not in a position to resolve the issue, the affected person can also use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB Headquarters or the ADB Bangladesh Resident Mission (BRM). The complaint can be submitted in any of the official Languages of ADB's DMCs. The ADB Accountability Mechanism information will be included in the PID to be distributed to the affected communities, as part of the project GRM.

Flow Chart of Grievance Redress Mechanism



VI. POLICY AND LEGAL FRAMEWORK

This RP is prepared based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994 (ARIPO) and ADB's Safeguards Policy Statement (SPS), 2009. In case of discrepancy between the policies of ADB and the government, the ADB policy will prevail.

The government's ARIPO policy does not cover project-displaced persons without titles or ownership record, such as informal settler/squatters, occupiers, and informal tenants and leaseholders (without documents), and does not provide for replacement value of the property acquired. The ARIPO has no provision for resettlement assistance for restoration of livelihoods of displaced persons, except for legal compensation for land and structures. Further, in most of the cases, the compensation paid does not constitute market or replacement value of the property acquired. Gaps between national law and ADB's SPS, 2009 were identified, and bridging measures included in the entitlement matrix for the project. ADB's SPS 2009 applies to all ADB-financed and/or ADB-administered sovereign projects and their components, regardless of the source of financing, including investment projects funded by a loan, a grant, or other means. The draft resettlement plan represents a single, uniform document agreed upon by both the Government of Bangladesh and ADB to ensure compliance with respective rules and policies.

The land acquisition law of Bangladesh, the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 with subsequent amendments in 1993 and 1994, is followed for acquisition and requisition of properties required for the development project in Bangladesh, which is not consistent with the government's commitment to reduce poverty. There are some gaps between the land acquisition law of Bangladesh and ADB Safeguard Policy Statement (SPS) 2009. The major gaps mostly related to requirement for (i) consultations and disclosure ;(ii) livelihood restoration; (iii) land based resettlement strategy and relocation assistance; and(iv) compensation and assistance to the non-titled people. The detail comparative analysis between ARIPO's laws related to land acquisition, compensation, and involuntary resettlement and ADB's requirements as prescribed in the SPS 2009.

VII. ENTITLEMENTS, ASSISTANCE, AND BENEFITS

The entitlements, assistance and benefits of the APs have strictly been followed according to the approved Resettlement Framework. We have applied all the guideline provided by PMU/MSD to prepare our survey report and entitlement of APs. This document represents a key requirement of ADB that will constitute the basis for land acquisition, compensation and resettlement. Vendors requiring temporary shifting assistance during construction period will be notified in advance and assisted to shift to alternative locations to continue their trade with limited disruption. They will be allowed to return to their original location after construction is completed.

Project Benefits Access to improved water supply is expected to improve the health status of households (especially children and the elderly) and reduce medical expenditures on water-borne and vector-borne diseases. The project will help DWASA expand water services in its service area, where temporarily affected businesses and residents get long-term benefits. Some Female labors are already been employed in this project with local people (At different skill levels) during implementation and will be continued after completion. Though DMA – 607 is both residential and commercial area yet we didn't found any vulnerable group.

VIII. RELOCATION OF HOUSING AND SETTLEMENTS

The physical intervention of the project activities does not affect any kind of structure, so it does not require relocation of structure and settlements.

IX. INCOME RESTORATION AND REHABILITATION

The compensation mechanism and income restoration has followed the approved Resettlement Plan (RP) of ICB: 02.7 at Zone 06 dated August 2013 under Dhaka Environmentally Sustainable Water Supply Project in Bangladesh-(Distribution Network Improvement) Package No.ICB 02.7.

The transect surveys identified loss of income as the only resettlement impact and the Entitlement Matrix indicates that this will be compensated by a straightforward income restoration strategy. This involves the provision of cash compensation to shopkeepers, the owners and operators or other businesses, and hawkers, equivalent to the amount of income they lose. Compensation and assistance to APs must be provided prior to start of civil works. APs will be provided 60 days advance notice, followed by a reminder 1 week before construction, and again, 1 day before construction to ensure no or minimal disruption in

livelihood. If required, they will also be assisted to temporarily shift for continued economic activity. Preferential employment in project-related work will be offered to local people, with priority to vulnerable persons.

X. RESETTLEMENT BUDGET AND FINANCING PLAN

Resettlement Budget for Compensation

Resettlement Costs	Quantity	Unit Cost (BDT)	Total	Total (US\$)
Provisional sum for lost income-shopkeepers, owners/tenants of other businesses	--	--	--	--
Provisional sum for lost income of hawkers / Vendor	08	1843.75	14750	189.10 US Dollar @ Taka 78
GRM				
Contingency Cost	--	--	--	--
Total	08	1843.75	14750	189.10 \$

Source: Drat RP of Package # ICB-02.7

Amount in TK: 14750.00 (Fourteen Thousand Seven Hundred and Fifty) BDT.

- DMA-607, (Meradia)
- Proposed Compensated Person- 08 Person for five days.
- A detailed affected Person is attached.

XI. INSTITUTIONAL ARRANGEMENTS

DWASA is both the EA responsible for the management, coordination and overall technical supervision of the program, and the IA responsible for supervising construction of the infrastructure and conducting the non-infrastructure elements. DWASA has established a PMU, responsible for day-to-day management of the program, including tendering and selection of contractors, construction supervision, monitoring and evaluation, and compliance with

safeguards policies. The PMU is headed by a full-time Project Director (PD) and two Deputy Project Directors (DPDs). Safeguards Implementation Unit (SIU) will be established in one of the DPD offices. Two safeguards officers will be appointed and one of them will be responsible for the social safeguards related issues.

The PMU will be supported by the Management and Supervision Consultants (MSC), who will update the RP and implement and monitor resettlement plan implementation, design the infrastructure, manage tendering of contractors and supervise the construction process; and NGOs, who conduct public awareness campaigns.

MSC and DWASA (PMU/SIU) will supervise and monitor the implementation works at the field level to ensure the quality and specification of the implemented works and will be fielded along with resettlement awareness NGO. Thus, each spot of work will be under close supervision of the MSC, NGO and PMU staff. The resettlement expert of the MSC will conduct all inclusive monitoring of the resettlement and compensation aspects.

Contractor: The contractor will have social safeguards personnel to (i) coordinate with MSC on updating the RP based on detailed designs, and (ii) ensure implementation of RP during civil works. Organizational procedures/institutional roles and responsibilities for safeguards implementation steps/activities involved in delivery of entitlements.

Details are described in below:

SL #	Activity	Responsible Agency
Institutional Strengthening		
1	Consultancy Support to PMU Safeguard Implementation Unit	PMU – MSC
2	Training and Support to DWASA and NGO	PMU – MSC RS
3	NGO Support to PMU	PMU – SIU – MSC
Resettlement Plan Finalization		
1	Designs of DMA Questionnaires	PMU SIU – MSC RS
2	DMA's data collection and screening the vulnerable HH	NGO – SIU – MSC
3	Calculation of entitlements values and resettlement budget	PMU SIU – NGO - MSC
4	RP updating and preparation (if any)	PMU SIU – MSC
5	Public consultation and establishment project cutoff date	PMU–SIU–NGO – MSC
6	RP finalization and submission to ADB for approval	PMU – SIU – MSC
7	RP public disclosure and GRM establishment	PMU–SIU– NGO - MSC
Resettlement Plan Implementation		
1	Establish FRC	PMU SIU – MSC
2	Budget allocation	DWASA, PMU-SIU-MSC
3	Preparation and disbursement of entitlement cards of the eligible AP	PMU–SIU – NGO -MSC
4	Provision of checks to AP	PMU–SIU– NGO - MSC
5	Submission of progress report and semiannual monitoring reports	PMU SIU- MSC
6	Continuing public consultation and participation	SIU – NGO –MSC
7	Entertain grievance and redress cases	PMU – SIU –NGO-MSC
8	Implementation of additional support to vulnerable groups	SIU – NGO- MSC
9	Submissions of RP completion report	PMU – SIU - MSC

XII. IMPLEMENTATION SCHEDULE

DESWSP RF, 2013, ADB SPS,2009, and DWASA RFP, 2006 require that compensation for all resettlement impacts is provided before the loss is incurred, so this RP has been updated early in the design stage, and the process of arranging compensation and other entitlements will commence as soon as the revised RP has been approved by ADB.

XIII. MONITORING AND REPORTING

Implementation of ICB 2.7 resettlement activities will be monitored by the Safeguards Implementation Unit under the DESWSP PMU. Staff will be given training in resettlement tissues, social survey methods, etc. by MSC Resettlement Specialist where necessary. Monitoring data will be collected from the NGOs implementing the RP and individual APs, and will be compared with entitlements and disbursement schedules established in the RP.

The PMU-SIU will consolidate the monthly reports submitted by the NGO and MSC resettlements specialist and prepare semiannual monitoring report on the progress of the RP implementation and other safeguards related issues including the status of any grievances and redress cases logged by any complainants during the project implementation.

Appendix-1

Checklist

Socioeconomic Survey Status of Affected Businesses under detail Measurement Survey at DMA-607

Date of Survey	16.11.2016	SL-01
DMA No	607	
Name of The Road	Meradia Main Road	
Type of Road (by width)	<2 m	2 to 4 m <input checked="" type="checkbox"/> >4 m
Name of the Affected Person	Saheda	
Father's/Mother's Name	Altaf Hossain / Mojitunnessa	
Address / Location	77/3, Meradia Main Road, Meradia	
Type of Business	Permanent	Semi -Permanent <input checked="" type="checkbox"/> Hawker/Movable
Type of Merchandise	Fruits and Vegetables	Food Books /Stationery
	Cloths	Shoe Repair <input checked="" type="checkbox"/> Others (Tea stall)
Status of Ownership	<input checked="" type="checkbox"/> Owner	Tenant
Since when does the person operate in that location	2014	
Frequency of operating in a week	<input checked="" type="checkbox"/> Every day	Most days 1 to 2 days / week
	Less than 1 day / week	Seasonal (Specify) Others (Specify)
Person' employed, if any	N/A	
Per month rent, if any	N/A	
Average profit per day	400.00	
Will the person be affected	<input checked="" type="checkbox"/> Yes	No
Type of Vulnerability/distress	None	BPL Disabled
	<input type="checkbox"/> WHH	Minority/Child Worker Other's (Specify)
Work Starting Date in Road		
Permanent Structure/s Present	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Use of Permanent Structure	<input type="checkbox"/> Boundary Wall	<input type="checkbox"/> Residential <input type="checkbox"/> Commercial / Business
If Structure is present, type of ownership	<input type="checkbox"/> Owner	<input type="checkbox"/> Rental How much per month-----BDT
Document Prepared By:	Supervised By:	Documented By:

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Socioeconomic Survey Status of Affected Businesses under detail Measurement Survey at DMA-607

Date of Survey	22.11.2016	SL-02	
DMA No	607		
Name of The Road	Meradia Main Road		
Type of Road (by width)	<2 m	2 to 4 m	<input type="radio"/> >4 m
Name of the Affected Person	Mithun Das		
Father's/Mother's Name	Lolit Das / Anjona		
Address / Location	60/GA, Meradia Main Road, Meradia		
Type of Business	Permanent	Semi -Permanent	<input checked="" type="radio"/> Hawker/Movable
Type of Merchandise	Fruits and Vegetables	Food	Books /Stationery
	Cloths	<input checked="" type="radio"/> Shoe Repair	Others
Status of Ownership	<input checked="" type="radio"/> Owner	Tenant	
Since when does the person operate in that location	2012		
Frequency of operating in a week	<input checked="" type="radio"/> Every day	Most days	1 to 2 days / week
	Less than 1 day / week	Seasonal (Specify)	Others (Specify)
Person' employed, if any	N/A		
Per month rent, if any	N/A		
Average profit per day	400.00		
Will the person be affected	<input checked="" type="radio"/> Yes	No	
Type of Vulnerability/distress	None	BPL	Disabled
	WHH	Minority/Child Worker	Other's (Specify)
Work Starting Date in			
Permanent Structure/s Present	<input type="radio"/> Yes	<input type="radio"/> No	
Use of Permanent Structure	<input type="radio"/> Boundary Wall	<input type="radio"/> Residential	<input type="radio"/> Commercial / Business
If Structure is present, type of ownership	<input type="radio"/> Owner	<input type="radio"/> Rental How much per month----- BDT	
Document Prepared By:	Supervised By:	Documented By:	

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Socioeconomic Survey Status of Affected Businesses under detail Measurement Survey at DMA-607

Date of Survey	22.11.2016	SL-03	
DMA No	607		
Name of The Road	Meradia Main Road		
Type of Road (by width)	<2 m	2 to 4 m	>4 m
Name of the Affected Person	Dulaly Begum		
Father's/Mother's Name	Late Nagor kha / Late Amironnessa		
Address / Location	60/GA, Meradia Main Road, Meradia		
Type of Business	Permanent	Semi -Permanent	✓ Hawker/Movable
Type of Merchandise	Fruits and Vegetables	✓ Food	Books /Stationery
	Cloths	Shoe Repair	Others
Status of Ownership	✓ Owner	Tenant	
Since when does the person operate in that location	2006		
Frequency of operating in a week	✓ Every day	Most days	1 to 2 days / week
	Less than 1 day / week	Seasonal (Specify)	Others (Specify)
Person' employed, if any	N/A		
Per month rent, if any	N/A		
Average profit per day	350.00		
Will the person be affected	✓ Yes	No	
Type of Vulnerability/distress	None	BPL	Disabled
	WHH	Minority/Child Worker	Other's (Specify)
Work Starting Date in			
Permanent Structure/s Present	○ Yes	○ No	
Use of Permanent Structure	○ Boundary Wall	○ Residential	○ Commercial / Business
If Structure is present, type of ownership	○ Owner	○ Rental How much per month----- BDT	
Document Prepared By:	Supervised By:	Documented By:	

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Socioeconomic Survey Status of Affected Businesses under detail Measurement Survey at DMA-607

Date of Survey	17.12.2016	SL-04	
DMA No	607		
Name of The Road	Meradia Main Road		
Type of Road (by width)	<2 m	2 to 4 m	>4 m
Name of the Affected Person	Md.Jahed Ali		
Father's/Mother's Name	Late Abdul Jabbar / Surjo Banu		
Address / Location	54,Meradia Main Road, Meradia		
Type of Business	Permanent	Semi -Permanent	√Hawker/Movable
Type of Merchandise	√Fruits and Vegetables	Food	Books /Stationery
	Cloths	Shoe Repair	Others (Tea stall)
Status of Ownership	√ Owner		Tenant
Since when does the person operate in that location	2014		
Frequency of operating in a week	√ Every day	Most days	1 to 2 days / week
	Less than 1 day / week	Seasonal (Specify)	Others (Specify)
Person' employed, if any	N/A		
Per month rent, if any	N/A		
Average profit per day	350.00		
Will the person be affected	√ Yes		No
Type of Vulnerability/distress	None	BPL	Disabled
	WHH	Minority/Child Worker	Other's (Specify)
Work Starting Date in			
Permanent Structure/s Present	○ Yes		○ No
Use of Permanent Structure	○ Boundary Wall	○ Residential	○ Commercial / Business
If Structure is present, type of ownership	○ Owner		○ Rental How much per month----- BDT
Document Prepared By:	Supervised By:	Documented By:	

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Socioeconomic Survey Status of Affected Businesses under detail Measurement Survey at DMA-607

Date of Survey	18.12.2016	SL-05	
DMA No	607		
Name of The Road	Grave Yard Road		
Type of Road (by width)	<2 m	<input checked="" type="checkbox"/> 2 to 4 m	>4 m
Name of the Affected Person	Romon Das		
Father's/Mother's Name	Late Kali charan Das/ Late Palori Rani		
Address / Location	14, Grave Yard Road, Meradia		
Type of Business	Permanent	Semi -Permanent	<input checked="" type="checkbox"/> Hawker/Movable
Type of Merchandise	Fruits and Vegetables	Food	Books /Stationery
	Cloths	<input checked="" type="checkbox"/> Shoe Repair	Others (Tea stall)
Status of Ownership	<input checked="" type="checkbox"/> Owner		Tenant
Since when does the person operate in that location	2011		
Frequency of operating in a week	<input checked="" type="checkbox"/> Every day	Most days	1 to 2 days / week
	Less than 1 day / week	Seasonal (Specify)	Others (Specify)
Person' employed, if any	N/A		
Per month rent, if any	N/A		
Average profit per day	350.00		
Will the person be affected	<input checked="" type="checkbox"/> Yes		No
Type of Vulnerability/distress	<input type="checkbox"/> None	<input type="checkbox"/> BPL	<input type="checkbox"/> Disabled
	<input type="checkbox"/> WHH	<input type="checkbox"/> Minority/Child Worker	<input type="checkbox"/> Other's (Specify)
Work Starting Date in Road			
Permanent Structure/s Present	<input type="checkbox"/> Yes		<input type="checkbox"/> No
Use of Permanent Structure	<input type="checkbox"/> Boundary Wall	<input type="checkbox"/> Residential	<input type="checkbox"/> Commercial / Business
If Structure is present, type of ownership	<input type="checkbox"/> Owner		<input type="checkbox"/> Rental How much per month----- BDT
Document Prepared By:	Supervised By:	Documented By:	

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Socioeconomic Survey Status of Affected Businesses under detail Measurement Survey at DMA-607

Date of Survey	17.12.2016	SL-06	
DMA No	607		
Name of The Road	Grave Yard Road		
Type of Road (by width)	<2 m	<input checked="" type="checkbox"/> 2 to 4 m	>4 m
Name of the Affected Person	Rahima Begum		
Father's/Mother's Name	Yunus Howlader / Late Jobeda bebi		
Address / Location	14, Grave Yard Road, Meradia		
Type of Business	Permanent	Semi -Permanent	<input checked="" type="checkbox"/> Hawker/Movable
Type of Merchandise	Fruits and Vegetables	<input checked="" type="checkbox"/> Food	Books /Stationery
	Cloths	Shoe Repair	Others (Cake seller)
Status of Ownership	<input checked="" type="checkbox"/> Owner		Tenant
Since when does the person operate in that location	2013		
Frequency of operating in a week	<input checked="" type="checkbox"/> Every day	Most days	1 to 2 days / week
	Less than 1 day / week	Seasonal (Specify)	Others (Specify)
Person' employed, if any	N/A		
Per month rent, if any	N/A		
Average profit per day	350.00		
Will the person be affected	<input checked="" type="checkbox"/> Yes		No
Type of Vulnerability/distress	<input type="checkbox"/> None	<input type="checkbox"/> BPL	<input type="checkbox"/> Disabled
	<input type="checkbox"/> WHH	<input type="checkbox"/> Minority/Child Worker	<input type="checkbox"/> Other's (Specify)
Work Starting Date in Road			
Permanent Structure/s Present	<input type="checkbox"/> Yes		<input type="checkbox"/> No
Use of Permanent Structure	<input type="checkbox"/> Boundary Wall	<input type="checkbox"/> Residential	<input type="checkbox"/> Commercial / Business
If Structure is present, type of ownership	<input type="checkbox"/> Owner		<input type="checkbox"/> Rental How much per month----- BDT
Document Prepared By:	Supervised By:	Documented By:	

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Socioeconomic Survey Status of Affected Businesses under detail Measurement Survey at DMA-607

Date of Survey	17.12.2016	SL-07	
DMA No	607		
Name of The Road	Grave Yard Road		
Type of Road (by width)	<2 m	<input checked="" type="checkbox"/> 2 to 4 m	>4 m
Name of the Affected Person	Morjina Begum		
Father's/Mother's Name	Late Moinuddin / Late Jamiron		
Address / Location	14, Grave Yard Road, Meradia		
Type of Business	Permanent	Semi -Permanent	<input checked="" type="checkbox"/> Hawker/Movable
Type of Merchandise	Fruits and Vegetables	<input checked="" type="checkbox"/> Food	Books /Stationery
	Cloths	Shoe Repair	Others (Cake seller)
Status of Ownership	<input checked="" type="checkbox"/> Owner		Tenant
Since when does the person operate in that location	2014		
Frequency of operating in a week	<input checked="" type="checkbox"/> Every day	Most days	1 to 2 days / week
	Less than 1 day / week	Seasonal (Specify)	Others (Specify)
Person' employed, if any	N/A		
Per month rent, if any	N/A		
Average profit per day	350.00		
Will the person be affected	<input checked="" type="checkbox"/> Yes		No
Type of Vulnerability/distress	<input type="checkbox"/> None	<input type="checkbox"/> BPL	<input type="checkbox"/> Disabled
	<input type="checkbox"/> WHH	<input type="checkbox"/> Minority/Child Worker	<input type="checkbox"/> Other's (Specify)
Work Starting Date in Road			
Permanent Structure/s Present	<input type="checkbox"/> Yes		<input type="checkbox"/> No
Use of Permanent Structure	<input type="checkbox"/> Boundary Wall	<input type="checkbox"/> Residential	<input type="checkbox"/> Commercial / Business
If Structure is present, type of ownership	<input type="checkbox"/> Owner		<input type="checkbox"/> Rental How much per month----- BDT
Document Prepared By:	Supervised By:	Documented By:	

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Socioeconomic Survey Status of Affected Businesses under detail Measurement Survey at DMA-607

Date of Survey	18.12.2016	SL-08	
DMA No	607		
Name of The Road	Meradia Main Road		
Type of Road (by width)	<2 m	2 to 4 m	>4 m
Name of the Affected Person	Gopal Das		
Father's/Mother's Name	Late Narandra Das / Suro Bala		
Address / Location	179/1,Meradia Main Road, Meradia		
Type of Business	Permanent	Semi -Permanent	√ Hawker/Movable
Type of Merchandise	Fruits and Vegetables	Food	Books /Stationery
	Cloths	√Shoe Repair	Others (Specify)
Status of Ownership	√ Owner	Tenant	
Since when does the person operate in that location	2006		
Frequency of operating in a week	√ Every day	Most days	1 to 2 days / week
	Less than 1 day / week	Seasonal (Specify)	Others (Specify)
Person' employed, if any	N/A		
Per month rent, if any	N/A		
Average profit per day	400.00		
Will the person be affected	√ Yes	No	
Type of Vulnerability/distress	○ None	○ BPL	○ Disabled
	○ WHH	○ Minority/Child Worker	○ Other's (Specify)
Work Starting Date in Road			
Permanent Structure/s Present	○ Yes	○ No	
Use of Permanent Structure	○ Boundary Wall	○ Residential	○ Commercial / Business
If Structure is present, type of ownership	○ Owner	○ Rental How much per month----- BDT	
Document Prepared By:	Supervised By:	Documented By:	

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman

Appendix-2
List of Potentially affected person

SL #	Name of AP	Father's Name/Mother's Name	Address	Age	Type of Business	Average Profit/ Day	Proposed Day to Compensate	Total Amount
1	Saheda	Altaf Hossain / Mojitunnessa	77/3,Meradia Main Road, Meradia	38	Others(Tea stall)	400	5 Day's	2000
2	Mithun Das	Lolit Das / Anjona	60/GA, Meradia Main Road, Meradia	20	Shoe Repair	400	5 Days	2000
3	Dulaly Begum	Late Nagor kha / Late Amironnessa	60/GA, Meradia Main Road, Meradia	48	Food	350	5 Days	1750
4	Md.Jahed Ali	Late Abdul Jabbar / Surjo Banu	54,Meradia Main Road, Meradia	55	Fruits & Vegetables	350	5 Days	1750
5	Romon Das	Late Kali charan Das/ Late Palori Rani	14,Grave Yard Road, Meradia	55	Shoe Repair	350	5 Days	1750
6	Rahima Begum	Yunus Howlader / Late Jobeda bebi	14,Grave Yard Road, Meradia	40	Food	350	5 Days	1750
7	Morjina Begum	Late Moinuddin / Late Jamiron	14,Grave Yard Road, Meradia	48	Food	350	5 Days	1750
8	Gopal Das	Late Narandra Das/ Suro Bala	179/1,Meradia Main Road, Meradia	58	Shoe Repair	400	5 Days	2000
Total								14750

Appendix –3
Dhaka Environmentally Sustainable Water Supply (DESWSP)
Resettlement Intervention in the area of ICB-02.7
DMA – 607

Project Information Disclosure Meeting

Venue: Office of the Ward Commissioner

Time: 6.00 p.m.

Introduction: A meeting was organized by the Resettlement NGO on Project Information Disclosure at Ward Commissioner Office on 18/10/2016 in DMA – 607. House Owner's, Govt. Officials, Businessmen, Ward Commissioner, Local Elites, Contractors Personnel, MSC representatives and the NGO Representatives were present in the Meeting.

Agenda

1. Sharing on Project Information.
2. Discussion on activities for DMA System, Question and Answer.
3. Opinion of the participants
4. AOB

1. Sharing on Information:

- a) **Background:** Dhaka, the capital of Bangladesh is facing shortage of water supply and demand is increasing day by day. Dhaka WASA is preparing Dhaka Environmentally Sustainable Water Supply Project (DESWSP) to supply treated surface water, collected from the river Meghna, to Dhaka city dwellers through the construction of Gandharbapur Water Treatment Plant Project (GWTPP). The project also includes distribution reinforcement and network improvements to reduce non-revenue water (NRW for safe water and support to low income communities (LICs). With financial assistance from ADB, AFD and EIB, this project aims to reduce abstraction of ground water amounting 150 million liter per day (MLM).
- b) **Resettlement Plan, Policy and Principals:** A Resettlement Plan (RP) has been prepared for the project based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh (GOB) Acquisition and Requisition of Immovable Property Ordinance 1982 (APIRO).
- c) **Entitlement:** The project provides for compensation of all potential losses including potential income losses for vendors at replacement value. As required by ADB Safeguards Policy (2009) the project will provide compensation and resettlement assistance for households' lost land, business, structures and other lost assets in connection with the project. The RP approach incorporates (i) compensation for lost assets; (ii) resettlement issues; (iii) impact mitigation with special attention to the women and vulnerable groups; and (iv) income generating support to the members of the physically displaced households and including them in the poverty reduction and livelihood enhancement program.
- d) **Institutional Arrangement:** DWASA has established, for the Project, a PMU headed by a PD, who will be responsible for the overall execution of the Project. The PMU will be

supported with an experienced NGO for the implementation of resettlement activities which include livelihood rehabilitation. DWASA will implement the RP through setting a Safeguard Implementation (SIU) headed by DPD at the DESWSP PMU. The SIU, under the overall responsibility of the PD, will undertake day-to-day activities with the appointed NGO. The concerned Safeguards Officer at the level of AE of SIU, appointed by PIU will be convener of the JVC and PVAC. The DPD of SIU will perform as convener of GRC and RAC. The resettlement assistance NGO will assist APs to put forth grievances and access information on opportunities for employment in project related activities, rights and entitlements and the grievance redress process, and make informed choices.

- e) **Grievance Redress Mechanism:** To resolve all project related grievance and complaints a common social and environmental grievance redress mechanism is in place. Common and simple grievances will be sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PMU and project NGO within 7 days. More serious complaints will be sent to the safeguard officer at the PMU to be resolved in 14 days. Any unresolved grievances will be forwarded to the Grievance Redress Committee GRC. Complaints and grievances which are not addressed by Grievance Redress committee (GRC) within 30 days will be sent to the Program Steering Committee (SC) to be resolved within 7 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.
- 2. **Discussion on activities for DMA System, Question and Answer:** The area of this DMA – 607 is very crucial of DMA system. Because of the roads of this DMA are very narrow and no scope of vendors or hawkers running their business in the roads. The area is developed both commercial and residential. Most Roads are below 5 meters and the main road is only 5.8 meters. MSC Resettlement Experts delivered her inaugural speech by sharing Background of the Project, Resettlement Plan, Policy and Principals, entitlement, Institutional Arrangement and Grievance Redress mechanism. She addressed some advantage and the benefits of the Project.
 - a) Establishing District Metering Area System (DMA)
 - b) Using High Density Poly-phenyl (HDP)
 - c) Establishing 1 bar pressure 24 Hours
 - d) Reducing water Lose from 40% to 15%
 - e) Connection will be established up to Meter Chamber by Project Cost
 - f) Stopping illegal Connection.
 - g) Ensure Safeguard Compliance.

Sharing of Participants:

The ward commissioner and the resident of this area shared their views regarding the construction works.

The followings are the concise of the discussion;

Ward Commissioner Mr. Maksud Hossain shared some experience of DMA 603. He said that in the DMA-603 people suffered in some roads. The contractor's people didn't remove garbage immediately after the cutting of the trench more than 5 days. This should be forsaken. We are not wanted to see the same mismanagement in this DMA. He made a recommend that as the area is crowded and the roads are very narrow contractors should construct the main road after completion of the feeder roads. Contractor should accomplish part by part construction work in the main road completing one part to another. He commented that the water supply is up to the mark under this project at DMA-603 we saw. We committed to provide support completing the construction work from our end successfully.

NGO Representative:

NGO Representative seeks support from the house owner for message dissemination and awareness rising campaign during pre construction period, construction period and during commissioning. He urged the participants to communicate with the respective personnel provided phone numbers in the leaflet for any kinds of problem. He said that water supply could be interrupted in some cases during construction period. If so then communicate with us and contractor will ensure water supply by special arrangement.

After the briefing session the representative of the of the house owner and the participants raised the following questions;

- a) How much depth the pipe will be installed?
- b) The existing pipeline are well functioning why the new system?
- c) How much time needed to complete construction in the area?
- d) If water supply interrupts during construction what measures will be taken?
- e) There is a clause in the leaflet that all existing meters will be replaced by a newer one why?
- f) How the House Connection established?

The technical persons of RFL Group answered the question as follows;

- a) In most cases it is 5 feet deep.
- b) Existing water supply is from the pump water and the supply lines are PVC pipe but the new system will be treated surface water and the pipelines are High Density Poly-phenyl (HDP)
- c) Scheduled time is 3 months.
- d) The Contractor will ensure water supply by DWASA water Tank Lorrie.
- e) There is an amendment that only the older, broken fork, non functional and those meters reading not showing clearly will be replaced.
- f) The Project will connect pipeline up to the user meters only.

3. Opinion of the participants: The participants were asked to show their interest and opinion from new system of the project. One of the participants informed that the new system is very we observed in the nearest DMA where the construction completed. There is sufficient pressure and water supply. One of the participants said that there are available water in the pipeline with sufficient pressure I observed in the area where the new system now in operation. The users are having sufficient water even in some cases water have flown. The commissioner and the other participants of the meeting said that they are now informed about the project information and assured to provide their necessary support and assistance to all concern. Another participant of the meeting repeated that construction should be conducted part by part by of the road due to minimize casualties of the people kept in mind.

4. AOB: As there was no more issue to discuss, the meeting closed with vote of thanks.

Attendance Sheet

SAMA HAR

Dhaka Environmentally Sustainable Water Supply Project (DESWSP)
Resettlement Awareness Program and Support LIC's in ICB-02.7

Name of the Meeting: Project Information Disclosure Meeting
Place: Ward Commissioner's office
Date: 24/12/2016
Time: 6:00 PM

SL No	Name of the Participant	Occupation	Address	Mobile No	Signature
01	M. AZID	Service	15/1 Maradira Dhaka	01721 345235	
02	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১১/১ (মহাশিখা)	০১৭১১-৬২৫০০০	
০৬	Mr. M. K. M. Hossain	কর্মসূচী	১২/১/৬ "	০১৭১২৭৬০১০০	
০৪	Mr. M. K. M. Hossain	Service	১৬০৭ (মহাশিখা)	০১৭১২০৫৬৬৩৩	
০৫	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১৬০৭/১ (মহাশিখা)	—	
০৬	Mr. M. K. M. Hossain	কর্মসূচী	১০০/১ (মহাশিখা)	০১৬৭৬৫৩১৩৩৬	
০৭	Mr. M. K. M. Hossain	কর্মসূচী	১০০০/১ (মহাশিখা)	০১৮৩৮১৫৬৮৩৪	
০৮	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
০৯	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৬৭৭৬৪৩৭২	
১০	Mr. M. K. M. Hossain	কর্মসূচী	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১১	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১২	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১৩	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১৪	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১৫	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১৬	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১৭	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১৮	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
১৯	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
২০	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
২১	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
২২	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
২৩	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	
২৪	Mr. M. K. M. Hossain	কাজের ক্ষেত্রে	১০০০/১ (মহাশিখা)	০১৭১৭৬১১৫৮১	

Appendix – 4
NGO Activities Schedule at DMA - 607

SI no	Activities	Time schedule					
		Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
A. Resettlement Plan Finalization							
01	Data collection and screening the vulnerable HH						
02	Calculation of entitlement values and resettlement budget						
03	Public consultation and establish project cut-off date						
04	RP Preparation						
05	RP public discloser and GRM establishment						
c) Resettlement Plan Implementation							
06	Preparation and disbursement of entitlement cards (EC) of the eligible APs						
07	Provision of checks to APs by PMU/SIU/NGO						
08	Continuing public consultation and participation						
09	Entertain grievance and redress						
10	Implantation of additional supports vulnerable groups						
11	Message dissemination by house						
12	Miking (Loud speaker)						
13	Leaflet distribution						
14	Video documentation						
15	Monthly/quarterly meeting at MSC/PMU office						
16	Site meeting with MSC/PMU						
17	Staff meeting						

Appendix - 5
Road Survey

Road No	Road Name	Width of the Road		Merchandise	No of AP to Compensate	Road Cutting Method
		Carriage Way (M)	Wall to Wall (M)			
60710001	Shukur Ali Garments	2.30	2.30	No Vendor	N/A	OT
60710002	Shukur Ali Garments	1.50	1.50	No Vendor	N/A	OT
60710003	Shukur Ali Garments	1.00	1.00	No Vendor	N/A	OT
60710004	Shukur Ali Garments	1.50	1.50	No Vendor	N/A	OT
60710005	Shukur Ali Garments	1.50	1.50	No Vendor	N/A	HDD
60710006	Meradia Main Road	5.70	5.70	Shoe Repair	02	HDD/OT

Road No	Road Name	Width of the Road		Merchandise	No of AP to Compensate	Road Cutting Method
		Carriage Way (M)	Wall to Wall (M)			
60710006	Meradia Main Road	5.70	5.70	Fruits & Vegetables	01	OT
				Others (Tea Stall)	01	OT
				Others (Food)	01	OT
60710007	Meradia Main Road	5.40	5.40	No Vendor	N/A	HDD
60710008	Hazi Noor Masjid Goli	1.00	1.00	No Vendor	N/A	OT
60710009	Saw Mills Goli	5.80	5.80	No Vendor	N/A	HDD/OT
60710010	Ashrom Mondir Goli	4.60	4.60	No Vendor	N/A	OT
60710011	MondirGoli	1.60	1.60	No Vendor	N/A	OT
60710012	Ayub Ali Goli	3.50	3.50	No Vendor	N/A	OT
60710013	Ayub Ali Goli	3.00	3.00	No Vendor	N/A	PB
60710014	Ayub Ali Goli	4.50	4.50	No Vendor	N/A	OT
60710015	Madrasha Road	2.30	2.30	No Vendor	N/A	OT
60710016	Naya Para Pump Goli	5.40	5.40	No Vendor	N/A	HDD/OT
60710017	Hindupara Road	3.20	3.20	No Vendor	N/A	HDD/OT
60710018	Hindupara Road	4.10	4.10	No Vendor	N/A	HDD
60710019	Hindupara Road	2.70	2.70	No Vendor	N/A	OT
60710020	Hindupara Road	4.00	4.00	No Vendor	N/A	HDD
60710021	Naya Para Goli	3.40	3.40	No Vendor	N/A	OT
60710022	Naya Para Goli	2.40	2.40	No Vendor	N/A	OT
60710023	Ayub Ali Masjid Road	2.00	2.00	No Vendor	N/A	OT
60710024	Ayub Ali Masjid Road	2.10	2.10	No Vendor	N/A	OT
60710025	Nayapara Goli	0.90	0.90	No Vendor	N/A	OT
60710026	Porabari Goli	3.20	3.20	No Vendor	N/A	OT
60710027	Porabari Goli	2.50	2.50	No Vendor	N/A	OT
60710028	Porabari Goli	2.20	2.20	No Vendor	N/A	OT
60710029	Porabari Goli	1.50	1.50	No Vendor	N/A	OT
60710030	Porabari Goli	1.90	1.90	No Vendor	N/A	OT
60710031	Porabari Goli	2.50	2.50	No Vendor	N/A	OT
60710032	Porabari Goli	5.50	5.50	No Vendor	N/A	OT
60710033	Porabari Goli	1.80	1.80	No Vendor	N/A	OT
60710034	Porabari Goli	3.20	3.20	No Vendor	N/A	PB
60710035	Porabari Goli	3.80	3.80	No Vendor	N/A	OT
60710036	Porabari Goli	3.00	3.00	No Vendor	N/A	OT
60710037	Porabari Goli	3.50	3.50	No Vendor	N/A	OT
60710038	Matbor Goli	5.50	5.50	No Vendor	N/A	OT
60710039	Matbor Goli	1.60	1.60	No Vendor	N/A	OT
60710040	Matbor Goli	2.40	2.40	No Vendor	N/A	OT
60710041	Matbor Goli	3.70	3.70	No Vendor	N/A	OT
60710042	Matbor Goli	1.00	1.00	No Vendor	N/A	OT
Road No	Road Name	Width of the Road		Merchandise	No of AP to	Road

		Carriage Way (M)	Wall to Wall (M)		Compensate	Cutting Method
60710043	Matbor Goli	1.60	1.60	No Vendor	N/A	OT
60710044	Matbor Goli	1.80	1.80	No Vendor	N/A	OT
60710045	Matbor Goli	1.50	1.50	No Vendor	N/A	OT
60710046	Matbor Goli	1.50	1.50	No Vendor	N/A	HDD
60710047	Matbor Goli	2.50	2.50	No Vendor	N/A	OT
60710048	Matbor Goli	1.00	1.00	No Vendor	N/A	OT
60710049	Matbor Goli	2.20	2.20	No Vendor	N/A	OT
60710050	Matbor Goli	1.90	1.90	No Vendor	N/A	OT
60710051	Matbor Goli	1.70	1.70	No Vendor	N/A	OT
60710052	Matbor Goli	3.10	3.10	No Vendor	N/A	OT
60710053	Matbor Goli	1.00	1.00	No Vendor	N/A	OT
60710054	Lalmia Road	4.00	4.00	No Vendor	N/A	OT
60710055	Lalmia Road	1.50	1.50	No Vendor	N/A	OT
60710056	Lalmia Road	1.40	1.40	No Vendor	N/A	OT
60710057	Lalmia Road	1.80	1.80	No Vendor	N/A	OT
60710058	Lalmia Road	3.50	3.50	No Vendor	N/A	OT
60710059	Lalmia Road	1.50	1.50	No Vendor	N/A	OT
60710060	Lalmia Road	2.10	2.10	No Vendor	N/A	OT
60710061	Lalmia Road	1.60	1.60	No Vendor	N/A	OT
60710062	Chanmia Road	1.50	1.50	No Vendor	N/A	OT
60710063	Chanmia Road	1.50	1.50	No Vendor	N/A	OT
60710064	Lalmia Goli	1.50	1.50	No Vendor	N/A	HDD/OT
60710065	Lalmia Goli	1.00	1.00	No Vendor	N/A	OT
60710066	Lalmia Goli	2.10	2.10	No Vendor	N/A	OT
60710067	Lalmia Goli	1.00	1.00	No Vendor	N/A	OT
60710068	Lalmia Goli	1.00	1.00	No Vendor	N/A	OT
60710069	Lalmia Goli	2.50	2.50	No Vendor	N/A	OT
60710070	Lalmia Goli	1.60	1.60	No Vendor	N/A	OT
60710071	Lalmia Goli	1.80	1.80	No Vendor	N/A	OT
60710072	Lalmia Goli	3.00	3.00	No Vendor	N/A	OT
60710073	Lalmia Goli	5.40	5.40	No Vendor	N/A	OT
60710074	Lalmia Goli	2.30	2.30	No Vendor	N/A	OT
60710075	Lalmia Goli	2.20	2.20	No Vendor	N/A	OT
60710076	Lalmia Road - 2	2.30	2.30	No Vendor	N/A	OT
60710077	Lalmia Road - 2	2.20	2.20	No Vendor	N/A	OT
60710078	Lalmia Road - 2	3.40	3.40	No Vendor	N/A	OT
60710079	Lalmia Road - 2	2.70	2.70	No Vendor	N/A	OT
60710080	Lalmia Road - 2	1.40	1.40	No Vendor	N/A	OT
60710081	Matbor Goli	1.20	1.20	No Vendor	N/A	OT
60710082	Sunlit School Goli	1.60	1.60	No Vendor	N/A	OT
60710083	Sunlit School Goli	1.30	1.30	No Vendor	N/A	OT
60710084	Maddhyapara Road	2.20	2.20	No Vendor	N/A	OT

Road No	Road Name	Width of the Road		Merchandise	No of AP to Compensate	Road Cutting Method
		Carriage Way (M)	Wall to Wall (M)			
60710085	Maddhyapara Road	2.40	2.40	No Vendor	N/A	OT
60710086	Maddhyapara Road	2.00	2.00	No Vendor	N/A	OT
60710087	Maddhyapara Road	3.80	3.80	No Vendor	N/A	OT
60710088	Maddhyapara Road	1.20	1.20	No Vendor	N/A	OT
60710089	Maddhyapara Road	2.40	2.40	No Vendor	N/A	OT
60710090	Maddhyapara Road	1.30	1.30	No Vendor	N/A	HDD
60710091	Maddhyapara Road	1.40	1.40	No Vendor	N/A	OT
60710092	Maddhyapara Road	1.70	1.70	No Vendor	N/A	OT
60710093	Maddhyapara Road	1.20	1.20	No Vendor	N/A	OT
60710094	Maddhyapara Road	1.20	1.20	No Vendor	N/A	OT
60710095	Maddhyapara Road	1.00	1.00	No Vendor	N/A	HDD
60710096	Maddhyapara Road	2.00	2.00	No Vendor	N/A	HDD
60710097	Maddhyapara Road	3.80	3.80	No Vendor	N/A	OT
60710098	Maddhyapara Road	3.00	3.00	No Vendor	N/A	OT
60710099	Maddhyapara Road	2.20	2.20	No Vendor	N/A	OT
60710100	Maddhyapara Road	1.20	1.20	No Vendor	N/A	OT
60710101	Maddhyapara Road	1.70	1.70	No Vendor	N/A	OT
60710102	Maddhyapara Road	1.20	1.20	No Vendor	N/A	OT
60710103	Maddhyapara Road	1.40	1.40	No Vendor	N/A	OT
60710104	Maddhyapara Road	1.00	1.00	No Vendor	N/A	OT
60710105	Maddhyapara Road	2.80	2.80	No Vendor	N/A	HDD
60710106	Maddhyapara Road	1.60	1.60	No Vendor	N/A	OT
60710107	Maddhyapara Road	4.10	4.10	No Vendor	N/A	OT
60710108	Maddhyapara Road	1.50	1.50	No Vendor	N/A	OT
60710109	Maddhyapara Road	1.30	1.30	No Vendor	N/A	OT
60710110	Bhuyan Goli	1.40	1.40	No Vendor	N/A	OT
60710111	Bhuyan Goli	2.10	2.10	No Vendor	N/A	OT
60710112	Bhuyan Goli	1.60	1.60	No Vendor	N/A	OT
60710113	Bhuyan Goli	1.50	1.50	No Vendor	N/A	OT
60710114	Bhuyan Goli	2.10	2.10	No Vendor	N/A	OT
60710115	Bhuyan Goli	1.90	1.90	No Vendor	N/A	OT
60710116	Romiz Uddin Lane Road	1.50	1.50	No Vendor	N/A	OT
60710117	Romiz Uddin Lane Road	1.00	1.00	No Vendor	N/A	OT
60710118	Romiz Uddin Lane Road	1.30	1.30	No Vendor	N/A	OT
60710119	Romiz Uddin Lane Road	1.20	1.20	No Vendor	N/A	OT
60710120	Romiz Uddin Lane Road	1.50	1.50	No Vendor	N/A	OT
60710121	Romiz Uddin Lane Road	2.10	2.10	No Vendor	N/A	OT
60710122	Romiz Uddin Lane Road	2.20	2.20	No Vendor	N/A	OT
60710123	Romiz Uddin Lane Road	2.80	2.80	No Vendor	N/A	OT
60710124	Romiz Uddin Lane Road	1.20	1.20	No Vendor	N/A	OT
60710125	Commissioner Bari Goli	2.30	2.30	No Vendor	N/A	OT

Road No	Road Name	Width of the Road		Merchandise	No of AP to Compensate	Road Cutting Method
		Carriage Way (M)	Wall to Wall (M)			
60710126	Commissioner Goli	1.90	1.90	No Vendor	N/A	OT
60710127	Commissioner Goli	3.10	3.10	No Vendor	N/A	OT
60710128	Commissioner Goli	3.40	3.40	No Vendor	N/A	OT
60710129	Commissioner Goli	1.00	1.00	No Vendor	N/A	OT
60710130	Commissioner Goli	1.30	1.30	No Vendor	N/A	OT
60710131	Commissioner Goli	2.10	2.10	No Vendor	N/A	OT
60710132	Commissioner Goli	1.60	1.60	No Vendor	N/A	OT
60710133	Commissioner Goli	1.90	1.90	No Vendor	N/A	OT
60710134	Commissioner Goli	1.60	1.60	No Vendor	N/A	OT
60710135	Commissioner Goli	3.50	3.50	No Vendor	N/A	OT
60710136	Commissioner Goli	2.10	2.10	No Vendor	N/A	OT
60710137	Commissioner Goli	1.70	1.70	No Vendor	N/A	OT
60710138	Ansarbag Graveyard Road	3.40	3.40	No Vendor	N/A	OT
60710139	Ansarbag Graveyard Road	2.10	2.10	No Vendor	N/A	OT
60710140	Ansarbag Graveyard Road	1.20	1.20	No Vendor	N/A	OT
60710141	Ansarbag Graveyard Road	4.70	4.70	No Vendor	N/A	HDD
60710142	Ansarbag Road	3.30	3.30	No Vendor	N/A	OT
60710143	Ansarbag Road	1.20	1.20	No Vendor	N/A	OT
60710144	Ansarbag Road	3.30	3.30	No Vendor	N/A	OT
60710145	Ansarbag Road	1.50	1.50	No Vendor	N/A	OT
60710146	Ansarbag Road	2.20	2.20	No Vendor	N/A	OT
60710147	Barobari Grave Yard Road	3.20	3.20	No Vendor	N/A	HDD
60710148	Barobari Grave Yard Road	3.50	3.50	No Vendor	N/A	HDD
60710149	Barobari Grave Yard Road	3.00	3.00	No Vendor	N/A	OT
60710150	Barobari Grave Yard Road	1.20	1.20	No Vendor	N/A	OT
60710151	Barobari Grave Yard Road	1.80	1.80	No Vendor	N/A	OT
60710152	Grave Yard Road	1.20	1.20	No Vendor	N/A	OT
60710153	Grave Yard Road	4.30	4.30	No Vendor	N/A	OT
60710154	Grave Yard Road	2.10	2.10	No Vendor	N/A	OT
60710155	Grave Yard Road	3.20	3.20	Food	02	OT
				Shoe Repair	01	OT
60710156	Grave Yard Road	2.10	2.10	No Vendor	N/A	OT
60710157	Grave Yard Road	2.00	2.00	No Vendor	N/A	OT
60710158	Ansarbag Road	1.60	1.60	No Vendor	N/A	OT
60710159	Ansarbag Road	1.90	1.90	No Vendor	N/A	OT
60710160	Ansarbag Road	1.80	1.80	No Vendor	N/A	OT
60710161	Ansarbag Road	1.20	1.20	No Vendor	N/A	OT
60710162	Ansarbag Road	1.00	1.00	No Vendor	N/A	OT
60710163	Meradia Moddhyapara	1.20	1.20	No Vendor	N/A	PB
60710164	Titas Road	5.00	5.00	No Vendor	N/A	HDD
60710165	Titas Road North Goran	3.00	3.00	No Vendor	N/A	OT

Road No	Road Name	Width of the Road		Merchandise	No of AP to Compensate	Road Cutting Method
		Carriage Way (M)	Wall to Wall (M)			
60710166	Titas Road North Goran	2.50	2.50			OT
60710167	Matbor Goli	1.30	1.30			OT
60710168	Nayapara Road	1.20	1.20			OT
60710169	Nayapara Road	2.50	2.50			OT
60710170	Lalmia Road	2.20	2.20			OT
60710171	Lalmia Road	1.20	1.20			OT

Appendix - 6
Contractors Schedule

Contractors Schedule						
Road No	Road Name	Width of the Road		January'17	February'17	March'17
		Carriage Way (M)	Wall to Wall (M)			
60710001	Shukur Ali Garments	2.30	2.30	Design Finalized	Design Finalized	Design Finalized
60710002	Shukur Ali Garments	1.50	1.50			
60710003	Shukur Ali Garments	1.00	1.00			
60710004	Shukur Ali Garments	1.50	1.50			
60710005	Shukur Ali Garments	1.50	1.50			
60710006	Meradia Main Road	5.70	5.70			
60710007	Meradia Main Road	5.40	5.40			
60710008	Hazi Noor Masjid Goli	1.00	1.00			
60710009	Saw Mills Goli	5.80	5.80			
60710011	MondirGoli	1.60	1.60			
60710012	Ayub Ali Goli	3.50	3.50			
60710013	Ayub Ali Goli	3.00	3.00			
60710014	Ayub Ali Goli	4.50	4.50			
60710015	Madrasha Road	2.30	2.30			
60710016	Naya Para Pump Goli	5.40	5.40			
60710017	Hindupara Road	3.20	3.20			
60710018	Hindupara Road	4.10	4.10			
60710019	Hindupara Road	2.70	2.70			
60710020	Hindupara Road	4.00	4.00			
60710021	Naya Para Goli	3.40	3.40			
60710022	Naya Para Goli	2.40	2.40			
60710023	Ayub Ali Masjid Road	2.00	2.00			
60710024	Ayub Ali Masjid Road	2.10	2.10			
60710025	Nayapara Goli	0.90	0.90			
60710026	Porabari Goli	3.20	3.20			
60710027	Porabari Goli	2.50	2.50			
60710028	Porabari Goli	2.20	2.20			
60710029	Porabari Goli	1.50	1.50			

Road No	Road Name	Width of the Road		January'17	February'17	March'17
		Carriage Way (M)	Wall to Wall (M)			
60710030	Porabari Goli	1.90	1.90	Design Finalized	Design Finalized	Design Finalized
60710031	Porabari Goli	2.50	2.50			
60710032	Porabari Goli	5.50	5.50			
60710033	Porabari Goli	1.80	1.80			
60710034	Porabari Goli	3.20	3.20			
60710035	Porabari Goli	3.80	3.80			
60710036	Porabari Goli	3.00	3.00			
60710037	Porabari Goli	3.50	3.50			
60710038	Matbor Goli	5.50	5.50			
60710039	Matbor Goli	1.60	1.60			
60710040	Matbor Goli	2.40	2.40			
60710041	Matbor Goli	3.70	3.70			
60710042	Matbor Goli	1.00	1.00			
60710043	Matbor Goli	1.60	1.60			
60710044	Matbor Goli	1.80	1.80			
60710045	Matbor Goli	1.50	1.50			
60710046	Matbor Goli	1.50	1.50			
60710047	Matbor Goli	2.50	2.50			
60710048	Matbor Goli	1.00	1.00			
60710049	Matbor Goli	2.20	2.20			
60710050	Matbor Goli	1.90	1.90			
60710051	Matbor Goli	1.70	1.70			
60710052	Matbor Goli	3.10	3.10			
60710053	Matbor Goli	1.00	1.00			
60710054	Lalmia Road	4.00	4.00			
60710055	Lalmia Road	1.50	1.50			
60710056	Lalmia Road	1.40	1.40			
60710057	Lalmia Road	1.80	1.80			
60710058	Lalmia Road	3.50	3.50			
60710059	Lalmia Road	1.50	1.50			
60710060	Lalmia Road	2.10	2.10			
60710061	Lalmia Road	1.60	1.60			
60710062	Chanmia Road	1.50	1.50			
60710063	Chanmia Road	1.50	1.50			
60710064	Lalmia Goli	1.50	1.50			
60710065	Lalmia Goli	1.00	1.00			
60710066	Lalmia Goli	2.10	2.10			
60710067	Lalmia Goli	1.00	1.00			
60710068	Lalmia Goli	1.00	1.00			
60710069	Lalmia Goli	2.50	2.50			
60710070	Lalmia Goli	1.60	1.60			
60710071	Lalmia Goli	1.80	1.80			

Road No	Road Name	Width of the Road		January'17	February'17	March'17
		Carriage Way (M)	Wall to Wall (M)			
60710072	Lalmia Goli	3.00	3.00	Design Finalized	Design Finalized	Design Finalized
60710073	Lalmia Goli	5.40	5.40			
60710074	Lalmia Goli	2.30	2.30			
60710075	Lalmia Goli	2.20	2.20			
60710076	Lalmia Road - 2	2.30	2.30			
60710077	Lalmia Road - 2	2.20	2.20			
60710078	Lalmia Road - 2	3.40	3.40			
60710079	Lalmia Road - 2	2.70	2.70			
60710080	Lalmia Road - 2	1.40	1.40			
60710081	Matbor Goli	1.20	1.20			
60710082	Sunlit School Goli	1.60	1.60			
60710083	Sunlit School Goli	1.30	1.30			
60710084	Maddhyapara Road	2.20	2.20			
60710085	Maddhyapara Road	2.40	2.40			
60710086	Maddhyapara Road	2.00	2.00			
60710087	Maddhyapara Road	3.80	3.80			
60710088	Maddhyapara Road	1.20	1.20			
60710089	Maddhyapara Road	2.40	2.40			
60710090	Maddhyapara Road	1.30	1.30			
60710091	Maddhyapara Road	1.40	1.40			
60710092	Maddhyapara Road	1.70	1.70			
60710093	Maddhyapara Road	1.20	1.20			
60710094	Maddhyapara Road	1.20	1.20			
60710095	Maddhyapara Road	1.00	1.00			
60710096	Maddhyapara Road	2.00	2.00			
60710097	Maddhyapara Road	3.80	3.80			
60710098	Maddhyapara Road	3.00	3.00			
60710099	Maddhyapara Road	2.20	2.20			
60710100	Maddhyapara Road	1.20	1.20			
60710101	Maddhyapara Road	1.70	1.70			
60710102	Maddhyapara Road	1.20	1.20			
60710103	Maddhyapara Road	1.40	1.40			
60710104	Maddhyapara Road	1.00	1.00			
60710105	Maddhyapara Road	2.80	2.80			
60710106	Maddhyapara Road	1.60	1.60			
60710107	Maddhyapara Road	4.10	4.10			
60710108	Maddhyapara Road	1.50	1.50			
60710109	Maddhyapara Road	1.30	1.30			
60710110	Bhuyan Goli	1.40	1.40			
60710111	Bhuyan Goli	2.10	2.10			
60710112	Bhuyan Goli	1.60	1.60			

Road No	Road Name	Width of the Road		January'17	February'17	March'17
		Carriage Way (M)	Wall to Wall (M)			
60710113	Bhuyan Goli	1.50	1.50	Design Finalized	Design Finalized	Design Finalized
60710114	Bhuyan Goli	2.10	2.10			
60710115	Bhuyan Goli	1.90	1.90			
60710116	Romiz Uddin Lane Road	1.50	1.50			
60710117	Romiz Uddin Lane Road	1.00	1.00			
60710118	Romiz Uddin Lane Road	1.30	1.30			
60710119	Romiz Uddin Lane Road	1.20	1.20			
60710120	Romiz Uddin Lane Road	1.50	1.50			
60710121	Romiz Uddin Lane Road	2.10	2.10			
60710122	Romiz Uddin Lane Road	2.20	2.20			
60710123	Romiz Uddin Lane Road	2.80	2.80			
60710124	Romiz Uddin Lane Road	1.20	1.20			
60710125	Commissioner Bari Goli	2.30	2.30			
60710126	Commissioner Goli	1.90	1.90			
60710127	Commissioner Goli	3.10	3.10			
60710128	Commissioner Goli	3.40	3.40			
60710129	Commissioner Goli	1.00	1.00			
60710130	Commissioner Goli	1.30	1.30			
60710131	Commissioner Goli	2.10	2.10			
60710132	Commissioner Goli	1.60	1.60			
60710133	Commissioner Goli	1.90	1.90			
60710134	Commissioner Goli	1.60	1.60			
60710135	Commissioner Goli	3.50	3.50			
60710136	Commissioner Goli	2.10	2.10			
60710137	Commissioner Goli	1.70	1.70			
60710138	Ansarbag Graveyard Road	3.40	3.40			
60710139	Ansarbag Graveyard Road	2.10	2.10			
60710140	Ansarbag Graveyard Road	1.20	1.20			
60710141	Ansarbag Graveyard Road	4.70	4.70			
60710142	Ansarbag Road	3.30	3.30			
60710143	Ansarbag Road	1.20	1.20			
60710144	Ansarbag Road	3.30	3.30			
60710145	Ansarbag Road	1.50	1.50			
60710146	Ansarbag Road	2.20	2.20			
60710147	Barobari Grave Yard Road	3.20	3.20			
60710148	Barobari Grave Yard Road	3.50	3.50			
60710149	Barobari Grave Yard Road	3.00	3.00			
60710150	Barobari Grave Yard Road	1.20	1.20			
60710151	Barobari Grave Yard Road	1.80	1.80			
60710152	Grave Yard Road	1.20	1.20			
60710153	Grave Yard Road	4.30	4.30			
60710154	Grave Yard Road	2.10	2.10			

Road No	Road Name	Width of the Road		January'17	February'17	March'17
		Carriage Way (M)	Wall to Wall (M)			
60710155	Grave Yard Road	3.20	3.20	Design Finalized	Design Finalized	Design Finalized
60710156	Grave Yard Road	2.10	2.10			
60710157	Grave Yard Road	2.00	2.00			
60710158	Ansarbag Road	1.60	1.60			
60710159	Ansarbag Road	1.90	1.90			
60710160	Ansarbag Road	1.80	1.80			
60710161	Ansarbag Road	1.20	1.20			
60710162	Ansarbag Road	1.00	1.00			
60710163	Meradia Moddhyapara	1.20	1.20			
60710164	Titas Road	5.00	5.00			
60710165	Titas Road North Goran	3.00	3.00			
60710166	Titas Road North Goran	2.50	2.50			
60710167	Matbor Goli	1.30	1.30			
60710168	Nayapara Road	1.20	1.20			
60710169	Nayapara Road	2.50	2.50			
60710170	Lalmia Road	2.20	2.20			
60710171	Lalmia Road	1.20	1.20			

Appendix – 7
Public Consultation Details

SL No	Address	Participants Type	Purpose of Consultation	Key Issue Discussed	Interrogation on Design & Resettlement Plan
1	Sunlit Public Ideal School & College	Teachers, Officials, House Owners, Guardians, MSC Representative Contractors Personnel & NGO Personnel etc.	Importance of Project, Problem, Project New System, Meter Changing, Construction Duration. Support from Users	Project Description, Support from the Community to contractors and keeping ready of the house connection papers.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
2	Green Bird Basic Education and High School	Teachers, Officials, House Owner, Guardians, Retired Officials, Contractors Personnel, NGO Personnel etc.	Importance and Objective of the Project, Cutting Method, Meter Change, Advantage of new Supply Line and Support from Users	Awareness Rising Indicator's, Grievance Raising Procedure, GRC formation Process and problem solution process	Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion
3	Merit Model-e School & College	Teachers, Officials, House Owner's, Guardians, Contractors Personnel and NGO Personnel etc.	Support Contractors, Objective and Importance of the Project, Construction Duration, Road Cutting method, Gender Issues and Environmental and Safeguard Issues etc.	Project Implementation procedure and HH Connection & Pipe line Distribution issues, Environmental Issues and safeguard compliance.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
4	Ward Counselor's Office	House Owner's, Govt. Officials, Businessmen, Local Elites, Civil Society Personnel, Contractors Personnel, MSC and the NGO Representatives.	Resettlement Plan Disclosing Project Information Dissemination, Support Seeking for construction work, Grievance Redressing, Road Repair & maintenance and compensation for AP.	Background of the Project, Resettlement Plan, Entitlement, Institutional Arrangement, Grievance Redress Mechanism, Open Discussion and Support Seeking Areas.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.

Appendix – 8

SAMPLE GRIEVANCE REDRESS FORM

The _____ Project welcomes complaints, suggestions, queries, and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback.

Should you choose to include your personal details but want that information to remain confidential? Please inform us by writing/typing *(CONFIDENTIAL)* above your name. Thank you.

Date	Place of Registration				
Contact Information/Personal Details					
Name		Gender	* Male * Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where, and how) of your grievance below:					
If included as attachment/note/letter, please tick here:					
How do you want us to reach you for feedback or update on your comment/grievance?					

FOR OFFICIAL USE ONLY

Registered by: (Name of Official registering grievance)	
Mode of communication: Note/Letter E-mail Verbal/Telephonic	
Reviewed by: (Names/Positions of Officials Reviewing Grievance)	
Action Taken:	
Whether Action Taken Disclosed:	Yes No
Means of Disclosure:	

Appendix – 9

Photo Gallery on Activities at DMA – 607 for Resettlement Plan Preparation Procedure

Photo Gallery

