

Resettlement Plan

December 2015

BAN: Dhaka Environmentally Sustainable Water Supply Project-DMA 604 in ICB-02.7

Prepared by Dhaka Water Supply and Sewerage Authority on behalf of the Ministry of Local Government and Rural Development and Cooperatives—Government of Bangladesh for the Asian Development Bank.

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**Dhaka Water Supply and Sewerage Authority (WASA)
Dhaka Environmentally Sustainable Water Supply (DESWSP)
Resettlement Intervention in the area of ICB-02.7**

Resettlement Plan (RP) of DMA-604

December, 2015

Submitted to:

**Project Director
Dhaka Environmentally Sustainable Water Supply Project (DESWSP)
Dhaka Water Supply and Sewerage Authority
8th Floor, WASA Bhaban, 98 Kazi Nazrul Islam Avenue
Kawran Bazar C/A, Dhaka.**

Submitted by:



SAMAHAR

(A Multidisciplinary Research & Development Organization)

**House # 817, Road # 04, Baitul Aman Housing Society Adabor,
Mohammadpur, Dhaka-1207, Bangladesh, Phone: 9115530,
Fax: 9113867, Email: samaharwc@yahoo.com**

CHECKED BY:



Kunhwa Engineering & Consulting Co. Ltd., Korea

in Joint Venture with



Development Design Consultants Ltd., Bangladesh



Farhat Consulting Engineers and Architects Ltd., Bangladesh

in association with



Vernacular Consultants Ltd., Bangladesh



SAMA HAR
(A Multidisciplinary Research Organization)

Memo: Samahar/RAPICB-02.7/2016-002

Date: 02/01/2016

To
The Superintendent Engineer & Project Director
Dhaka Environmentally Sustainable Water Supply Project (DESWSP)
Dhaka Water Supply and Sewerage Authority (DWASA)
WASA Bhaban (8th floor), 98 Kazi Nazrul Islam Avenue
Kawran Bazar C/A, Dhaka.

Subject: Submission of Resettlement Plan (RP) DMA 604 of MODs Zone 6.

Dear Sir,

Greetings from SAMAHAR!

This is our pleasure to inform you that SAMAHAR is going to submit the RP of DMA-604 in ICB-02.7 at MODs Zone 6. SAMAHAR the Resettlement NGO is performing the assigned activities from February 1, 2015 as per the instruction of MSC and PMU and is carrying out project's activities successfully. SAMAHAR is now submitting the Resettlement Plan (RP) of DMA 604; that is one of the prime responsibilities of Resettlement NGO (SAMAHAR). It has prepared the RP in close coordination with PMU, MSC and RFL-FSL-CRFG JV by following instructions and guidelines of above authorities.

Any suggestion, recommendation and query regarding the issues from your end will be highly appreciated and also your cordial cooperation is expected.

Yours Sincerely

Md. Moktarul Alam
Team Leader, SAMAHAR
DESWSP Project

CC: Team Leader, MSC, DESWSP, DWASA.

Address :

House No. 1/9, Block - D, Lalmatia
Dhaka-1207, Phone : +88-02-8128858

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ABBREVIATIONS

| | |
|-------|---|
| ADB | - Asian Development Bank |
| ARIPO | - Acquisition & Requisition of Immovable Property Ordinance |
| AP | - Affected Person |
| DMA | - District Metering Area |
| EMP | - Environmental Management Plan |
| FGD | - Focus Group Discussion |
| GRM | - Grievance Redress Mechanism |
| IR | - Involuntary Resettlement |
| NGO | - Non-Government Organization |
| PMU | - Project Management Unit |
| MSC | - Management Supervision Consultant |
| RF | - Resettlement Framework |
| RP | - Resettlement Plan |
| SPS | - Safeguard Policy Statement |
| SIU | - Safeguard Implementation Unit |
| JVC | - Joint Advisory Committee |
| PVAC | - Property Valuation Assessment Committee |
| GRP | - Grievance Redress Procedure |
| GRC | - Grievance Redress Committee |

EXECUTIVE SUMMARY

The ongoing Dhaka Water Supply Sector Development Project (DWSSDP) covers approximately 80% of the area and 70% of the population of Dhaka City and is jointly financed by Asian Development Bank (ADB) and the Government of Bangladesh. The aim of the Project is to improve the water supply network of Dhaka City by dividing the networking to approximately 100 District Metering Areas (DMAs); rehabilitation or replacement, of waterlines between 75 and 450 mm diameter; and replacement of approximately 175,000 connections serving more than 8 million people. The contract package no ICB 2.7 of distribution network rehabilitation is prepared as part of a new project titled - Dhaka Environmentally Sustainable Water Supply Project (DESWSP), implemented similarly as contracts under DWSSDP.

This Resettlement Plan (RP) is prepared for rehabilitation of distribution networks in 16 district metering areas (DMAs) as covered by Package No. ICB-02.7. The Package No ICB 2.7 is expected to have the following benefits: (i) rehabilitation of distribution network which will result in substantial reduction by water losses in the project area; and (ii) proper accounting for use of water and system losses by installation of metered connections.

Dhaka Water Supply and Sewerage Authority (DWASA) are both the Executing Agency (EA) and the Implementing Agency (IA) for the project. A Project management unit (PMU) has been established in the implementing agency. The PMU will be assisted by the Management and Supervision Consultants (MSC) for Distribution Network Improvement.

This RP is prepared based on ADB's Safeguard Policy Statement, 2009 and Government of Bangladesh laws also considered detailed designs prepared by the MSC, and updated by MSC resettlement specialist for the PMU - SIU based on detailed design during implementation.

There is no land acquisition under the proposed package. The main resettlement impact is the potential reeducation in the income of small shops and other businesses if the presence of trenches, excavated soil, and machinery make access difficult for customers. However, the RP is prepared in preparation of any potential temporary loss of income or livelihood during construction.

DESWSP Involuntary Resettlement (IR) is in accordance with ADB's Safeguard Policy Statement (SPS). But for this component the IR impact is limited to temporary loss of income to vendors and hawkers in the project areas during civil works.

The draft RP (in local language) has discussed with stakeholders and the document has been disclosed. The RP provides a strategy for continued consultation at different stages of RP implementation.

DWASA has its own Grievance Redress Procedure (GRP) which operates to address any dissatisfaction and complaints by residents and APs regarding its activities. Multi layers grievance redress mechanism has been applied for this project. First layer would resolve complaint, at project level through negotiations with community leaders and representatives of APS. If a case cannot be resolved at this level, the complaint will be

submitted to a Grievance Resolution Committee (GRC) led by the PMU Director with two other members. The GRC will decide within 14 days of receiving a complaint (verbally or in writing) from an AP or his representative. There will also be an appeals procedure where, if a person dissatisfied with the ruling of the GRC, he/she or his/her representative may attend their next meeting to re-present the case. The Committee will then re-consider the case in private, after which their decision is final. If the appellant is still not satisfied he has the right to take his case to the public courts.

The entitlement matrix (EM) prepared for DESWSP provides for compensation of all potential losses including potential income losses at replacement cost and also recognizes non-titleholders (encroachers and squatters) as APs. There is no possibilities vulnerability of households in this DMA, because this is richer residential area.

APs have provided 60 days advance notice to ensure none or minimal disruption, compensation in livelihood, followed by a reminder 7 days in advance and again 24 hours in advance of execution of works. Should construction activities result in unavoidable livelihood/income disruption, compensation for the lost income or a transitional allowance for the period of disruption will be provided based on the entitlement matrix and survey results. Compensation and assistance to APs must be made prior to displacement.

I. PROJECT DESCRIPTION

A. Introduction

- a) The ongoing Dhaka Water Supply Sector Development Project (DWSSDP) covers approximately 80% of the area and 70% of the population of Dhaka City and is jointly financed by Asian Development Bank (ADB) and the government of Bangladesh. The aim of the Project is to improve the water supply network of Dhaka City by dividing the network into approximately 100 District Meter Area's (DMAs); rehabilitation or replacement of water lines between 75 and 450 mm diameter; and replacement of approximately 175,000 connections serving more than 8 million people. The project for package No. ICB2.7 is prepared as part of a new project titled – Dhaka Environmentally Sustainable Water supply Project (DESWSP), implemented similarly as contracts under SWSSDP.
- b) There is no land acquisition under the proposed package. The main resettlement impact is the potential reduction in the income of shops and other businesses if the presence of trenches, excavated soil, and machinery make access difficult for customers. Initial designs indicate that the only areas where the project is expected to cause resettlement impacts is in 25% of the roads (equivalent to 94 km out of 376 km) in which pipes will be installed using open-cut method. This is a conservative estimate, and impacts will be further avoided as trenches will be small and located mainly near the center of roads. However, the new RP will be prepared if any potential temporary loss of income or livelihood during construction.
- c) Issues of involuntary resettlement will be addressed according to national legislation (Government of Bangladesh Acquisition of immovable Property Ordinance, 1982), and ADB Safeguard Policy Statement (SPS), 2009, and DWASA Policy (Resettlement Policy Framework, 2013). A Resettlement Framework (RF) was developed for DESWSP to provide the mechanism through which the EA will prepare Resettlement Plans (RP) for each Hydraulic area in the detailed design stage.
- d) This RP is prepared for DMA 604 under ICB package No.02.7 based on detailed design prepared by the Design and Management Consultants and will be updated based on detailed design during implementation. ADB and DWASA management will review and clear the revised RP during detailed design and prior to commencement of works.

B. Project Components

- a) The main contract components in the package include (i) rehabilitation and extension of distribution network in 16 district metering areas (DMAs), DMA 601 to 616 for 376 kilometers (Km); (ii)

replacement of all fittings of all production tube wells; (iii) service connections including Installations of meter chamber, domestic meters and floating valve; and (iv) installations of valves, bulk meters and loggers, etc. For efficient and effective execution, the package will be implemented through a design-built contract, i.e. the civil works contractors will also prepare the detail designs.

C. Objectives of Resettlement Plan

- a) This RP is the mechanism through which compensation and other assistance is delivered, and provides a time-bound action plan with a budget, setting out the resettlement strategy, objectives, entitlement, actions, responsibilities, monitoring and evaluation, and is consistent with the resettlement framework for the investment project and ADB's SPS, 2009.

II. SCOPE OF LAND ACQUISITION AND RESETTLEMENT

- a) **Action to Minimize Land Acquisition and Resettlement Effects** There is no land acquisition in DMA 604 under package ICB 02.7.

- b) **Scope of the Resettlement Impacts of this RP**

The nature and extent of resettlement impacts were assessed by conducting a reconnaissance survey in all the roads of DMA 604. We have prepared sheets including following records of resettlement impacts and socioeconomic data:

1. Numbers, types and ownership of affected shops and other business;
2. Average business incomes, rent paid by tenants, and numbers of employees;
3. Numbers and types of affected hawkers, average income and any rent paid;
4. Numbers and types of affected structures (including common property resources) and replacement costs; and
5. Any other resettlement impacts.

The Dhaka Environmentally Sustainable Water Supply Project (DESWSP) appointed SAMAHAR an NGO for conducting services related to the dissemination of information in the project implementation area, mitigation initiatives for the potential interruptions and the implementation of resettlement issues under guidance of the Management and Supervision Consultants (MSC) in the pre-construction and proofing period of the project in the area of ICB-02.7 under Zone 06 including 16 DMAs. Resettlement Awareness Team (RAT) of SAMAHAR has completed the road measurement survey and joint verification survey of the area of DMA 604 and it has been found that the width of most of the roads is above 6 meter except a few roads where 16 affected persons have been identified. In that DMA we have also determined the major and minor roads.

Identification of AP's: APs are entitled to receive compensations for their business losses, income losses and relocation of their businesses due to project implementation. Accordingly a list of APs has been prepared. According to project policy the roads width normally above 10 meter will not come under consideration for resettlement compensation. Considering all compensation issues a list of APs has been finalized for compensation 16 persons. Resettlement Awareness Team of SAMAHAR has surveyed all the roads and sub-roads and found 16 affected vendors and has prepared the Entitlement Card (EC) of APs who have business on the roads within less than 10 meter width and will block temporarily during project implementation / physical work.

Recommended Status of APs: As one of the core responsibilities of resettlement issues, we have collected information by interviewing each and every Vendors/Hawkers in the area under DMA 604

as per prescribed form supplied by PMU/MSC and identified 16 (Sixteen) persons, (Vendors/Hawkers) for compensation. As per detailed survey report we recommend list of 16 (Sixteen) APs assessing compensation amount of their business loss or income loss. We have assessed compensation on the basis of their daily average profit and proposed compensation for five days. In consequence we proposed to allocate BDT. 36500 (Thirty Six Thousand Five Hundred) only as compensation against their 5 (five) days average profit or income (Details are attached in Resettlement Budget and Financing Plan).

III SOCIO-ECONOMIC INFORMATION AND PROFILE

The DMA is located in the residential area (South Bonosree) where the shops and hawkers are not allowed to establish and run their business. Moreover, most of the roads widths are above 6 meters, so it has less scope of severe socio-economic impact. As a result, through reconnaissance survey, road measurement and joint verification found and finalize sixteen vendors as APs who will be losing their income for a few days (5) during physical work of the piped water supply system.

IV. INFORMATION DISCLOSURE, CONSULTATION, AND PARTICIPATION

To ensure awareness and gain support from local community people towards project interventions, very intensive population campaigns were conducted at different levels and category of people. The following methodologies are being used for carrying out public information campaign and consultations:

A. Public Consultation Conducted

- (i) Walk-through informal group consultations were held in the project area;
- (ii) The local communities were informed through public consultation on project interventions, including its benefits;
- (iii) The environmental concerns and suggestions made by the participants were listed, discussed, and suggestions accordingly incorporated in the EMP; and
- (iv) Various forms of informal public consultations (consultation through ad hoc discussion-site) have been used to discuss the project activities.
- (v) A Project Information Disclosure Meeting has been conducted

B. Future Consultation and Disclosure

Besides, following initiatives are planned for future public consultation and information disclosure:

1. The RP and other relevant documents will be made available at public locations in the city and posted on the DWASA and ADB websites. The consultation process will be continued and expanded during the project implementation through a nongovernment organization (NGO), to ensure stakeholders participate fully in project execution, as well as to implement comprehensive information, education, and communication plan.
2. The public consultation and disclosure program with all interested and affected parties will remain a continuous process throughout the project implementation, and shall include the following:
 - (i) Consultations during construction phase: Public and small scale meeting with affected communities will be conducted to discuss project activities and construction works and schedule to reduce disturbance and other impacts and various social issues that may occur when construction started.
 - (ii) Project disclosure: (a) Public information campaigns (leaflet distribution to the communities) to the wider city population and prepare them for disruptions they may experience once construction is underway; (b) public disclosure meetings at key project stages to inform the public of progress and future plans, and to provide copies of summary documents in local language; (c) formal disclosure of project progress reports and documents in the project websites in local language.
3. For the benefit of the community, the RP will be translated in the local language and made available at (i)

DWASA office, (ii) area offices, and (iii) contractor's campsites. It will ensure that hard copies of RP are kept at places which are conveniently accessible to citizens, as a means to disclose the document and at the same time creating wider public awareness.

C. Involvement of NGO, CBOs and Women's Organizations

The NGO (SAMAHAR), Community Based Organizations (CBOs) representing women at different levels are actively involved in the project interventions in particular to the resettlement activities. Noted that the demand of the vulnerable people were well taken and addressed properly.

The particular role of the NGO in this respect is explained below:

- (i) Organize and implement consultation and disclosure activities described above, and the various awareness raising campaigns;
- (ii) Distribute leaflets and other education materials among the city dwellers
- (iii) Implementing Resettlement Plans in each hydraulic zone and distributing entitlements;
- (iv) Organize training for DWASA staff (including Environment and Resettlement Cells and affected communities;
- (v) Assist PMU and PIUs with other technical tasks for example conducting some of the resident surveys for the Environmental Management Plan, where an established relationship with the communities is essential.
- (vi) Ensuring views of women and vulnerable groups are equally represented in project committees and other decision making bodies.

V. GRIEVANCE REDRESS MECHANISM

Following ADB Safeguard Policy Statement (SPS), 2009 established time bound grievance committees together with procedures at three levels to address or resolve unusual incidences occurs during implementation of the project activities. The solution of incidences would be based on the complaints raised from APs and community people. In case of any unsettled dispute, GRC through submission of formal reference from DWASA will resolve the problem.

Formation of GRC:

Grievance Redress Committee (GRC) constituted comprising of a panel of five members; 1st is DWASA representative as Convener, 2nd NGO representative as Member; 3rd MSC representative as member, 4th DWASA Representative as member and another DWASA Representative as Member Secretary.

The GRC of DMA 604 under ICB Package 02.7 of MODs Zone 6 is as below:

| Sl. No. | Name | Designation at GRC | Institution | Designation |
|---------|----------------------------|--------------------|----------------|--------------------------------|
| 1 | Executive Engineer, DESWSP | Convener | DWASA | EE, DESWSP |
| 2 | Md. Moktarul Alam | Member | NGO, SAMAHAR | Team Leader |
| 3 | Md. Ismail Hossain Ratan | Member | South Banasree | Ward Councillor |
| 4 | Afroja Bibta Harun | Member | South Banasree | Ward Councillor |
| 5 | Dipu Chandra Das | Member | South Banasree | Affected Person representative |

Procedures of resolving grievances are described below:

Step 1

In case of any grievances, the complainant approaches to the NGO field level officials for clarification, or

submits any formal complaints. The NGO will provide clarification to the DPs and try to resolve the problem at the local level with the involvement of SIU social safeguards officer, If not resolved.

Step 2

The NGO will recommend that APs submit their complaints to the GRC. NGO staff assists the DPs filing the complaints and organizes hearing within 14 days of receiving the complaints.

Step 3

GRC to scrutinize applications determine whether the submitted cases are within their man date. Cases related to compensation under the ARIPO will be referred to DC through DWASA SIU for further review and action.

Step 4

If within the GRC mandate and not related to compensation under ARIPO, GRC will hold session with aggrieved APs, minutes recorded. If resolved, the project director approves. If not resolved.....

Step 5

The AP may accept GRC decision; if not, he/she may file a case in the court of law for further appeal.

Step 6

The GRC minutes, approved by the project director will be received at the conveners' office.

The approved verdict is communicated to the complainant AP in writing.

APs will be able to submit their grievance/complaint about any aspects of resettlement plan implementation and compensation. Grievances can be shared with DWASA verbally or in written form, but in case of verbal form, the NGO representatives in the GRC will write it down at the first instance during the meeting at no cost to APs. The AP will sign and formally submit the written report to the GRCs at the office of the NGO assisting DWASA in implementing the RP. Any AP can also take their case to the court following the country legal system at any stage without going through the project GRM, if they wish to do so.

The GRCs has been activated with power to resolve resettlement and compensation issues not to be addressed under legal suit in the courts. The GRCs is ready to receive grievance cases from the affected persons through the resettlement awareness NGO (SAMAHAR). The NGO will assist the APs in lodging their resettlement complaints in a proper format acceptable to the GRCs after they get ID cards from DWASA or are informed about their entitlements and losses.

The appeal procedure and conflict resolution will be as follows:

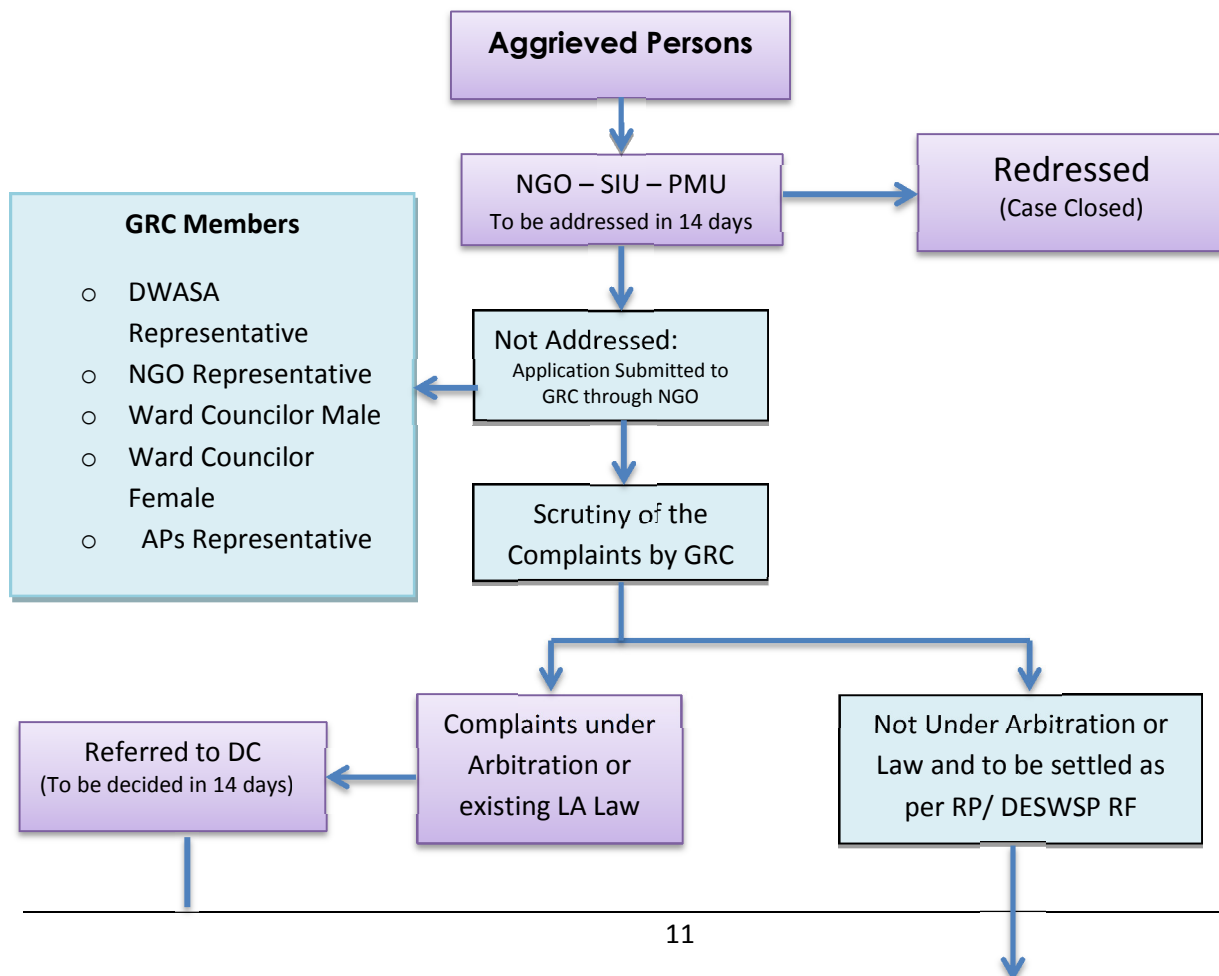
- (i) All complaints from the APs will be received at the field office of the resettlement awareness NGO (SAMAHAR), the member secretary of the GRCs, with a copy for the concerned City Corporation Ward Commissioner's representatives.
- (ii) The representative of the NGO (SAMAHAR) in the GRCs, upon receipt of complaints, will inform the convener (DWASA representative) of the GRC and convener will organize a hearing session from the complainants in the concerned City Corporation/Word Commissioner office, where the complaint was received.
- (iii) The GRC will review the proceedings and pass verdicts to convey to the concerned AP through the NGO.
- (iv) If there are matters relating to arbitration or compensation under the existing law, the matter will

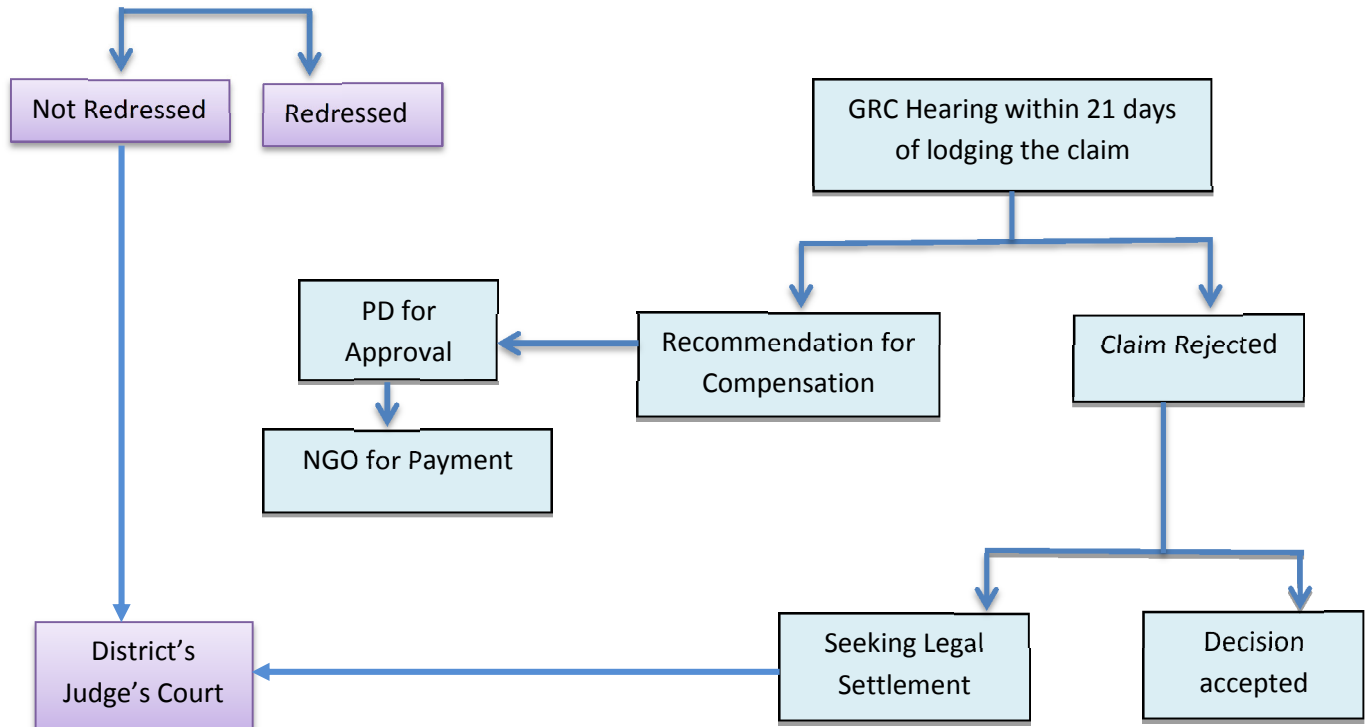
be referred to the DC and the courts. The DC has to make decision within maximum of 14 days.

- (v) The GRC will settle the disputes within a maximum of 21 days of receiving the complaints from the APs.
- (vi) Resolution of the GRCs will be sent to the PD for approval, and after approval these will be adopted in the process of resettlement for issuance of ID cards, determination of loss and entitlements, and payment thereof.

In the event that the established GRM is not in a position to resolve the issue, the affected person can also use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB Headquarters or the ADB Bangladesh Resident Mission (BRM). The complaint can be submitted in any of the official and gauges of ADB's DMCs. The ADB Accountability Mechanism information will be included in the PID to be distributed to the affected communities, as part of the project GRM.

Flow Chart of Grievance Redress Mechanism





VI. POLICY AND LEGAL FRAMEWORK

This RP is prepared based on applicable legal and policy frameworks of the government, namely the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 and its subsequent amendments in 1993 and 1994 (ARIPO) and ADB's Safeguards Policy Statement (SPS), 2009. In case of discrepancy between the policies of ADB and the government, the ADB policy will prevail.

The government's ARIPO policy does not cover project-displaced persons without titles or ownership record, such as informal settler/squatters, occupiers, and informal tenants and leaseholders (without documents), and does not provide for replacement value of the property acquired. The ARIPO has no provision for resettlement assistance for restoration of livelihoods of displaced persons, except for legal compensation for land and structures. Further, in most of the cases, the compensation paid does not constitute market or replacement value of the property acquired. Gaps between national law and ADB's SPS, 2009 were identified, and bridging measures included in the entitlement matrix for the project. ADB's SPS 2009 applies to all ADB-financed and/or ADB-administered sovereign projects and their components, regardless of the source of financing, including investment projects funded by a loan, a grant, or other means. The draft resettlement plan represents a single, uniform document agreed upon by both the Government of Bangladesh and ADB to ensure compliance with respective rules and policies.

The land acquisition law of Bangladesh, the Acquisition and Requisition of Immovable Property Ordinance (ARIPO), 1982 with subsequent amendments in 1993 and 1994, is followed for acquisition and requisition of properties required for the development project in Bangladesh, which is not consistent with the government's commitment to reduce poverty. There are some gaps between the land acquisition law of Bangladesh and ADB Safeguard Policy Statement (SPS) 2009. The major gaps mostly related to requirement for (i) consultations and disclosure ;(ii) livelihood restoration; (iii) land based resettlement strategy and relocation assistance; and(iv) compensation and assistance to the non-titled people. The detail comparative analysis between ARIPO's laws related to land acquisition, compensation, and involuntary resettlement and ADB's requirements as prescribed in the SPS 2009.

VII. ENTITLEMENTS, ASSISTANCE, AND BENEFITS

The entitlements, assistance and benefits of the APs have strictly been followed according to the approved Resettlement Framework. We have applied all the guideline provided by PMU/MSD to prepare our survey report and entitlement of APs. This document represents a key requirement of ADB that will constitute the basis for land acquisition, compensation and resettlement. Vendors requiring temporary shifting assistance during construction period will be notified in advance and assisted to shift to alternative locations to continue their trade with limited disruption. They will be allowed to return to their original location after construction is completed.

Project Benefits Access to improved water supply is expected to improve the health status of households (especially children and the elderly) and reduce medical expenditures on water-borne and vector-borne diseases. The project will help DWASA expand water services in its service area, where temporarily affected businesses and residents get long-term benefits. Some Female labors are already been employed in this project with local people (At different skill levels) during implementation and will be continued after completion. DMA 604 is in richer residential area and this is why no vulnerable group is expected in this DMA.

VIII. RELOCATION OF HOUSING AND SETTLEMENTS

The physical intervention of the project activities does not affect any kind of structure, so it does not require relocation of structure and settlements.

IX. INCOME RESTORATION AND REHABILITATION

The compensation mechanism and income restoration has followed the approved Resettlement Plan (RP) of ICB: 02.7 at Zone 06 dated August 2013 under Dhaka Environmentally Sustainable Water Supply Project in Bangladesh- (Distribution Network Improvement) Package No.ICB 02.7.

The transect surveys identified loss of income as the only resettlement impact and the Entitlement Matrix indicates that this will be compensated by a straightforward income restoration strategy. This involves the provision of cash compensation to shopkeepers, the owners and operators or other businesses, and hawkers, equivalent to the amount of income they lose. Compensation and assistance to APs must be provided prior to start of civil works. APs will be provided 60 days advance notice, followed by a reminder 1 week before construction, and again, 1 day before construction to ensure no or minimal disruption in livelihood. If required, they will also be assisted to temporarily shift for continued economic activity. Preferential employment in project-related work will be offered to local people, with priority to vulnerable persons.

X. RESETTLEMENT BUDGET AND FINANCING PLAN

Resettlement Budget for Compensation

| Resettlement Costs | Quantity | Unit Cost (Tk) | Total | Total (US\$) |
|---|-----------|----------------|--------------|----------------------------|
| Provisional sum for lost income-shopkeepers, owners/tenants of other businesses | -- | -- | -- | -- |
| Provisional sum for lost income-hawkers | 16 | 2281.25 | 36500 | 467.95 US Dollar @ Taka 78 |
| GRM | | | | |
| Contingency Cost | -- | -- | -- | -- |
| Total = | 16 | 2281.25 | 36500 | |

Source: *Draft RP of Package # ICB-02.7*

Amount in TK: 36500.00 (Thirty Six Thousand Five Hundred).

- DMA-604, (area South Banosree)
- Proposed compensated Person- 16 Person for five days.
- A detailed Affected Person's list is attached.

XI. INSTITUTIONAL ARRANGEMENTS

DWASA is both the EA responsible for the management, coordination and over all technical supervision of the program, and the IA responsible for supervising construction of the infrastructure and conducting the non-infrastructure elements. DWASA has established a PMU, responsible for day-to-day management of the program, including tendering and selection of contractors, construction supervision, monitoring and evaluation, and compliance with safeguards policies. The PMU is headed by a full-time Project Director (PD) and two Deputy Project Directors (DPDs). Safeguards Implementation Unit (SIU) will be established in one of the DPD offices. Two safeguards officers will be appointed and one of them will be responsible for the social safeguards related issues.

The PMU will be supported by the Management and Supervision Consultants (MSC), who will update the RP and implement and monitor resettlement plan implementation, design the infrastructure, manage tendering of contractors and supervise the construction process; and NGOs, who conduct public awareness campaigns. MSC and DWASA (PMU/SIU) will supervise and monitor the implementation works at the field level to ensure the quality and specification of the implemented works and will be fielded along with resettlement awareness NGO. Thus, each spot of work will be under close supervision of the MSC, NGO and PMU staff. The resettlement expert of the MSC will conduct all inclusive monitoring of the resettlement and compensation aspects.

Contractor: The contractor will have social safeguards personnel to (i) coordinate with MSC on updating the RP based on detailed designs, and (ii) ensure implementation of RP during civil works.

Organizational procedures/institutional roles and responsibilities for safeguards implementation steps/activities involved in delivery of entitlements are *described in the below table:*

| SL No. | Activity | Responsible Agency |
|---------------------------------------|--|---------------------|
| Institutional Strengthening | | |
| 1 | Consultancy Support to PMU Safeguard Implementation Unit | PMU – MSC |
| 2 | Training and Support to DWASA and NGO | PMU – MSC RS |
| 3 | NGO Support to PMU | PMU – SIU – MSC |
| Resettlement Plan Finalization | | |
| 1 | Designs of DMA Questionnaires' | PMU SIU – MSC RS |
| 2 | DMAs data collection and screening the vulnerable HH | NGO – SIU – MSC |
| 3 | Calculation of entitlements values and resettlement budget | PMU SIU – NGO - MSC |
| 4 | RP updating and preparation (if any) | PMU SIU – MSC |
| 5 | Public consultation and establishment project cutoff date | PMU–SIU–NGO–MSC |
| 6 | RP finalization and submission to ADB for approval | PMU – SIU – MSC |

| | | |
|---|---|---------------------|
| 7 | RP public disclosure and GRM establishment | PMU-SIU – NGO - MSC |
| Resettlement Plan Implementation | | |
| 1 | Establish FRC | PMU SIU – MSC |
| 2 | Budget allocation | DWASA, PMU-SIU- MSC |
| 3 | Preparation and disbursement of entitlement cards of the eligible of AP | PMU-SIU – NGO -MSC |
| 4 | Provision of checks to AP | PMU-SIU-NGO-MSC |
| 5 | Submission of progress report and semiannual monitoring reports | PMU SIU- MSC |
| 6 | Continuing public consultation and participation | SIU – NGO –MSC |
| 7 | Entertain grievance and redress cases | PMU– SIU – NGO -MSC |
| 8 | Implementation of additional support to vulnerable groups | SIU – NGO- MSC |
| 9 | Submissions of RP completion report | PMU – SIU - MSC |

XII. IMPLEMENTATION SCHEDULE

DESWSP RF 2013, ADB SPS 2009 and DWASA RFP 2006 require that compensation for all resettlement impacts is provided before the loss is incurred. So this RP has been updated early in the design stage and the process of arranging compensation and other entitlements will commence as soon as the revised RP has been approved by ADB.

XIII. MONITORING AND REPORTING

Implementation of ICB 2.7 resettlement activities will be monitored by the Safeguards Implementation Unit under the DESWSP PMU. Staff will be given training in resettlement issues, social survey methods etc. by MSC Resettlement Specialist where necessary. Monitoring data will be collected from the NGOs implementing the RP and individual APs, and will be compared with entitlements and disbursement schedules established in the RP.

The PMU-SIU will consolidate the monthly reports submitted by the NGO and MSC resettlements specialist and prepare semiannual monitoring report on the progress of the RP implementation and other safeguards related issues including the status of any grievances and redress cases logged by any complainants during the project implementation.

Appendix-1

Sample Socio-economic Survey Form of Affected Businesses under detail Measurement Survey

| | | | |
|-----------------------------|--|---------------------------------------|---|
| Date of Survey | | | Serial No. |
| DMA No | 604 | | |
| Name of The Road | Road # 7/3 East-West | | |
| Type of Road (by width) | <input type="radio"/> <2 m | <input type="radio"/> 2 to 4 m | <input type="radio"/> >4 m |
| Name of the Affected Person | | | |
| Father's/Mother's Name | | | |
| Address / Location | Block – H, Road # 7/3 East-West | | |
| Type of Business | <input type="radio"/> Permanent | <input type="radio"/> Semi -Permanent | <input type="radio"/> √ Hawker/Movable |
| Type of Merchandise | <input type="radio"/> √Fruits and Vegetables | <input type="radio"/> Food | <input type="radio"/> Books /Stationery |

| | | | |
|---|--|---|---|
| | <input type="radio"/> Cloths | <input type="radio"/> Shoe Repair | <input type="radio"/> Others (Specify) |
| Status of Ownership | <input checked="" type="radio"/> Owner | | <input type="radio"/> Tenant |
| Since when does the person operate in that location | Since 2012 | | |
| Frequency of operating in a week | <input checked="" type="radio"/> Every day | <input type="radio"/> Most days | <input type="radio"/> 1 to 2 days / week |
| | <input type="radio"/> Less than 1 day / week | <input type="radio"/> Seasonal (Specify) | <input type="radio"/> Others (Specify) |
| Person' employed, if any | No: | | |
| Per month rent, if any | Tk. | | |
| Average profit per day | Tk. | | |
| Will the person be affected | <input checked="" type="radio"/> Yes | | <input type="radio"/> No |
| Type of Vulnerability/distress | <input checked="" type="radio"/> None | <input type="radio"/> BPL | <input type="radio"/> Disabled |
| | <input type="radio"/> WHH | <input type="radio"/> Minority/Child Worker | <input type="radio"/> Other's (Specify) |
| Work Starting Date in Road | | | |
| Permanent Structure/s Present | <input type="radio"/> Yes | | <input checked="" type="radio"/> No |
| Use of Permanent Structure | <input type="radio"/> Boundary Wall | <input type="radio"/> Residential | <input type="radio"/> Commercial/Business |
| If Structure is present, type of ownership | <input type="radio"/> Owner | | <input type="radio"/> Rental How much per month-----Tk |

BPL = below poverty line; WHH = Woman headed household/chief wage earner is a woman



| | | |
|---|--|--|
| Document Prepared By: Shafiqul Islam Field Officer | Supervised By: Arun Kumar Biswas Field Supervisor | Documented By: Moktarul Alam, Team Leader |
|---|--|--|



Appendix-2
List of Affected Person (APs) Proposed for Compensation



| Sl. No. | Name of AP | Father's Name | Address | Age | Type of Business | Average Profit/ Day | Proposed Day to Compensate | Total Amount (TK.) |
|---------|-------------------|---------------------------|----------------------------|-----|----------------------------|---------------------|----------------------------|--------------------|
| 1 | Momtaz Begum | Late.Mobed Mistri | Block-H,Road-7/3,E-W | 45 | Fruits & Vegetables | 500 | 5 Days | 2500.00 |
| 2 | Md. Abul | Abdul Majid | Block-B, Road # 3/2 | 50 | Betel Leaf - Cigarette | 500 | 5 Days | 2500.00 |
| 3 | Md. Roni | Md. Saju | Block-B, Road # 3/2 | 23 | Fruits & Vegetables | 500 | 5 Days | 2500.00 |
| 4 | Chandan | Gouranga | F Block, Road # 10 | 45 | Shoe Repair | 400 | 5 Days | 2000.00 |
| 5 | Nepal Chandra Das | Late. Jaminee Chandra Das | Block-G, Main Road | 51 | Shoe Repair | 500 | 5 Days | 2500.00 |
| 6 | Dinesh Babu | Late. Khitish Chandra Das | B Block, Vegetables Market | 55 | Shoe Repair | 400 | 5 Days | 2000.00 |
| 7 | Md. Hossain | Late. Tota Miah | B Block, Main Road | 65 | Cloths | 500 | 5 Days | 2500.00 |
| 8 | Siddik Bepari | Late. Amzad Ali | B-Block, Main Road | 45 | Others (Boiled egg Seller) | 500 | 5 Days | 2500.00 |
| 9 | Bivision | Late. Mirza Ali | B Block, Main Road | 70 | Betel Leaf - Cigarette | 400 | 5 Days | 2000.00 |
| 10 | Sona Miah | Late Sekandar Ali | B Block, Main Road | 47 | Betel Leaf - Cigarette | 500 | 5 Days | 2500.00 |
| 11 | Runa Akter | Late. Abdul Karim Mollah | B Block, Main Road | 55 | Betel Leaf - Cigarette | 400 | 5 Days | 2000.00 |
| 12 | Jahanara | Late. Sona Mia | B Block, Main Road | 45 | Fruits & Vegetables | 500 | 5 Days | 2500.00 |
| 13 | Minara Begum | Late. Ali Akbar | B Block, Main Road | 45 | Food | 400 | 5 Days | 2000.00 |
| 14 | Shahida Akter | Late. Akalu Mia | B Block, Main Road | 45 | Food | 400 | 5 Days | 2000.00 |
| 15 | Dipu Chandra Das | Niranjan Chandra Das | K Block, Road-14 | 37 | Shoe Repair | 400 | 5 Days | 2000.00 |
| 16 | Hazi Jafar Ali | Late. Rushmat Ali | B Block, Main Road | 65 | Cloths | 500 | 5 Days | 2500.00 |



Appendix -3



AP ID card

|  WASA DMA-604, Card No: 01  | |
|--|--|
| Name | : Momtaz Begum |
| Father's Name | : Late Mobed Mistri |
| Mother's Name | : Late Golapi Begum |
| Sex | : Female |
| Age | : 45 Years |
| Business Location | : Block – H Road # 7/3 E-W |
| Road No. & Name | : Road # 7/3 East-West |
| Nature of Business | : Fruits & Vegetables |
| Vendor's Signature | Team Leader SAMAHAR NGO |
| | Project Director Project of DESWSP Dhaka WASA |

|  WASA DMA-604, Card No: 02  | |
|--|--|
| Name | : Abul |
| Father's Name | : Abdul Majid |
| Mother's Name | : Sufia Khatun |
| Sex | : Male |
| Age | : 50 Years |
| Business Location | : B Block, Road # 3/2 |
| Road No. & Name | : Road # 3/2 |
| Nature of Business | : Betel Leaf-Cigarette |
| Vendor's Signature | Team Leader SAMAHAR NGO |
| | Project Director Project of DESWSP Dhaka WASA |



|  WASA DMA-604, Card No: 03  | |
|--|--|
| Name | : Md. Roni |
| Father's Name | : Md. Saju |
| Mother's Name | : Jahanara Begum |
| Sex | : Male |
| Age | : 23 Years |
| Business Location | : B Block, Road # 3/2 |
| Road No. & Name | : Road # 3/2, South Banosree |
| Nature of Business | : Fruit Seller |
| Vendor's Signature | Team Leader SAMAHAR NGO |
| | Project Director Project of DESWSP Dhaka WASA |

|  WASA DMA-604, Card No: 04  | |
|--|--|
| Name | : Chandan |
| Father's Name | : Gourango |
| Mother's Name | : Shuchitra |
| Sex | : Male |
| Age | : 45 Years |
| Business Location | : F Block, Road # 10 |
| Road No. & Name | : Road # 10 |
| Nature of Business | : Shoe Repair |
| Vendor's Signature | Team Leader SAMAHAR NGO |
| | Project Director Project of DESWSP Dhaka WASA |

 **WASA**
DMA-604, Card No: 05 



Name : Nepal Chandra Das
Father's Name : Late Jamine Chandra Das
Mother's Name : Late Surodhoni Das
Sex : Male
Age : 51 Years
Business Location : G Block, Main Road
Road No. & Name : Main Road South Banosree
Nature of Business : Shoe Repair

Vendor's Signature **Team Leader** **Project Director**
 Signature **SAMAHAR** Project of DESWSP
 NGO Dhaka WASA

 **WASA**
DMA-604, Card No: 06 



Name : Dinesh Babu
Father's Name : Late Khitish Chandra
Mother's Name : Late Rangoswari Rani
Sex : Male
Age : 55 Years
Business Location : B Block, Vegetables Market
Road No. & Name : Main Road, South Banosree
Nature of Business : Shoe Repair

Vendor's Signature **Team Leader** **Project Director**
 Signature **SAMAHAR** Project of DESWSP
 NGO Dhaka WASA

 **WASA**
DMA-604, Card No: 07 



Name : Md. Hossain
Father's Name : Late Tota Mia
Mother's Name : Late Kachan Nesa
Sex : Male
Age : 65 Years
Business Location : B Block, Main Road
Road No. & Name : Main Road, South Banosree
Nature of Business : Cloths

Vendor's Signature **Team Leader** **Project Director**
 Signature **SAMAHAR** Project of DESWSP
 NGO Dhaka WASA

 **WASA**
DMA-604, Card No: 08 


Name : Siddik Bepari
Father's Name : Late Amzad Ali
Mother's Name : Late Amena Begum
Sex : Male
Age : 45 Years
Business Location : B Block, Main Road
Road No. & Name : Main Road South Banosree
Nature of Business : Boiled Egg Seller (Others)

Vendor's Signature **Team Leader** **Project Director**
 Signature **SAMAHAR** Project of DESWSP
 NGO Dhaka WASA

 **WASA**
DMA-604, Card No: 09 



Name : Bivision
Father's Name : Late Mirza Ali
Mother's Name : Late Joitun Bibi
Sex : Female
Age : 70 Years
Business Location : B Block, Main Road
Road No. & Name : Main Road South Banosree
Nature of Business : Betel Leaf-Cigarette

Vendor's Signature **Team Leader** **Project Director**
 Signature **SAMAHAR** Project of DESWSP
 NGO Dhaka WASA

 **WASA**
DMA-604, Card No: 10 



Name : Sona Mia
Father's Name : Late Sekander Ali
Mother's Name : Late Sufia Begum
Sex : Male
Age : 47 Years
Business Location : B Block, Main Road
Road No. & Name : Main Road South Banosree
Nature of Business : Betel Leaf-Cigarette

Vendor's Signature **Team Leader** **Project Director**
 Signature **SAMAHAR** Project of DESWSP
 NGO Dhaka WASA

 **WASA**
DMA-604, Card No: 11 



Name : Runa Akter
Father's Name : Late Abdul Karim Mollah
Mother's Name : Late Sona Banu
Sex : Female
Age : 55 Years
Business Location : B Block, Main Road
Road No. & Name : Main Road, South Banosree
Nature of Business : Betel Leaf-Cigarette

Vendor's Signature **Team Leader** **Project Director**
 Signature **SAMAHAR** Project of DESWSP
 NGO Dhaka WASA

 **WASA**
DMA-604, Card No: 12 



Name : Jahanara
Father's Name : Late Sona Mia
Mother's Name : Late Rowshan Ara Begum
Sex : Female
Age : 45 Years
Business Location : B Block, Main Road
Road No. & Name : Main Road, South Banosree
Nature of Business : Fruits & Vegetables

Vendor's Signature **Team Leader** **Project Director**
 Signature **SAMAHAR** Project of DESWSP
 NGO Dhaka WASA

 **WASA**
DMA-604, Card No: 13 



Name : Minara Begum
Father's Name : Late Ali Akbar
Mother's Name : Late Ambia Khatun
Sex : Female
Age : 45 Years
Business Location : B Block, Main Road
Road No. & Name : Main Road, South Banosree
Nature of Business : Food (Cake Seller)

Vendor's Signature _____
Team Leader **SAMAHAR**
NGO
Project Director Project of DESWSP
Dhaka WASA

 **WASA**
DMA-604, Card No: 14 



Name : Shahida Akter
Father's Name : Late Akalu Mia
Mother's Name : Late Shahara Begum
Sex : Female
Age : 45 Years
Business Location : B Block, Road # 06
Road No. & Name : Road # 06, South Banosree
Nature of Business : Food (Cake Seller)

Vendor's Signature _____
Team Leader **SAMAHAR**
NGO
Project Director Project of DESWSP
Dhaka WASA

 **WASA**
DMA-604, Card No: 15 

Name : Dipu Chandra Das
Father's Name : Niranjana Chandra Das
Mother's Name : Lilimoti Das
Sex : Male
Age : 37 Years
Business Location : K Block, Road # 14
Road No. & Name : Road # 14, South Banosree
Nature of Business : Shoe Repair

Vendor's Signature _____
Team Leader **SAMAHAR**
NGO
Project Director Project of DESWSP
Dhaka WASA

 **WASA**
DMA-604, Card No: 16 

Name : Hazi Jafar Ali
Father's Name : Late Rushmat Ali
Mother's Name : Asia Begum
Sex : Male
Age : 65 Years
Business Location : B Block, Main Road
Road No. & Name : Main Road, South Banosree
Nature of Business : Cloths

Vendor's Signature _____
Team Leader **SAMAHAR**
NGO
Project Director Project of DESWSP
Dhaka WASA

Appendix – 4
Minutes of Project Information Disclosure Meeting
DMA – 604

Name of Meeting: Project Information Disclosure Meeting

Date: 05/12/2015

Venue: Office of the South Banosree Plot Owner Welfare Samitee.

Time: 4.30 pm

Introduction: In 5 December 2015 a meeting on Project Information Disclosure was held at the Office of the South Banosree Plot Owner Welfare Samitee. Representative of Civil Society, Member of the Welfare Samitee, Local Elite, Plot Owner, HH Members, Contractor Personnel and the NGO representative were present in the meeting. The following agenda were discussed in that meeting.....

Agenda:

1. Disclosing Project Information.
2. Open Discussion – Question & Answer.
3. Opinion of the participants
4. AOB

1. **Disclosing Project Information:** The Resettlement NGO SAMAHAR organized the meeting with the Representatives of Civil Society, Member of the Welfare Samitee, Local Elite and Plot Owner & HH Members in presence of Contractors Representatives. The main objective of the meeting is to share the resettlement plan among the residents of the DMA. Another objective of the meeting is seeking support and assistance from the community to avoid difficulties during construction period and to minimize inconvenience of the residents. The Resettlement Team shared the resettlement plan while the site managers of contractor discussed the technical terms and conditions.

a) Background: Dhaka, the capital of Bangladesh is facing shortage of water supply and demand is increasing day by day. Dhaka WASA is preparing Dhaka Environmentally Sustainable Water Supply Project (DESWSP) to supply treated surface water, collected from the river Meghna, to Dhaka city dwellers through the construction of Gandharbpur Water Treatment Plant Project (GWTPP). The project also includes distribution reinforcement and network improvements to reduce non-revenue water (NRW for safe water and support to low income communities (LICs). With financial assistance from ADB, AFD and EIB, this project aims to reduce abstraction of ground water amounting 150 million liter per day (MLM).

b) Project Description: The main project components are : (a) Water intake facility at Araihaaj Upazilla; (b) Raw water transmission pipe (4 pipes with diameter 2,200 mm) for a total of length of 17.5 km from intake to Sejan Juice ; (c) Raw water transmission pipe (2 pipes with diameter 2,200 mm) for a total of length 4.5km from Sejan Juice to Gandharbpur; (d) Water Treatment Plant (WTP) at Gandharbpur ; (e) Treated water transmission pipe (2 pipes with diameter 2,200 mm) for a total length of about 14.2 km from WTP to Vitara Baridhara; and (f) distribution reinforcement and rehabilitation networks i Dhaka City areas (Provide the project locations)

c) Resettlement Plan, Policy and Principals: A Resettlement Plan (RP) has been prepared for the project based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh (GOB) Acquisition and Requisition of Immovable Property Ordinance 1982 (APIRO).

d) Involuntary Resettlement Impact: No land requisition will be required for the water supply distribution reinforcement and networks. The impact in these components will be limited to temporary distribution during civil works to vendors and hawkers in the project areas.

- e) **Entitlement:** The project provides for compensation of all potential losses including potential income losses for vendors at replacement value. As required by ADB Safeguards Policy (2009) the project will provide compensation and resettlement assistance for households' lost land, business, structures and other lost assets in connection with the project. The RP approach incorporates (i) compensation for lost assets; (ii) resettlement issues; (iii) impact mitigation with special attention to the women and vulnerable groups; and (iv) income generating support to the members of the physically displaced households and including them in the poverty reduction and livelihood enhancement program.
- f) **Institutional Arrangement:** DWASA has established, for the Project, a PMU headed by a PD, who will be responsible for the overall execution of the Project. The PMU will be supported with an experienced NGO for the implementation of resettlement activities which include livelihood rehabilitation. DWASA will implement the RP through setting a Safeguard Implementation (SIU) headed by DPD at the DESWSP PMU. The SIU, under the overall responsibility of the PD, will undertake day-to-day activities with the appointed NGO. The concerned Safeguards Officer at the level of AE of SIU, appointed by PIU will be convener of the JVC and PVAC. The DPD of SIU will perform as convener of GRC and RAC. The resettlement assistance NGO will assist APs to put forth grievances and access information on opportunities for employment in project related activities, rights and entitlements and the grievance redress process, and make informed choices.
- g) **Grievance Redress Mechanism:**

To resolve all project related grievance and complaints a common social and environmental grievance redress mechanism is in place. Common and simple grievances will be sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PMU and project NGO within 7 days. More serious complaints will be sent to the safeguard officer at the PMU to be resolved in 14 days. Any unresolved grievances will be forwarded to the Grievance Redress Committee GRC. Complaints and grievances which are not addressed by Grievance Redress committee (GRC) within 30 days will be sent to the Program Steering Committee (SC) to be resolved within 7 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.

2. **Open Discussion – Question & Answer:** An open discussion session was held in the meeting. The participants of the meeting raised some queries which were very interactive. One of the participants raised a query how the road cutting permission has taken? The site manager and the engineer of the contractor informed that the Project has paid Eastern Housing Society for reconstruct the damaged roads because it is the valid authority giving us the permission. Another participant of the house raised a question, 'Does the pipe installation start in all roads at a time or part by part?' The Contractors men replied segment wise. Another question was raised in the house at last that if there occurred any problem then where we could communicate? The NGO Representative informed that there's a telephone no incorporated to complain in the leaflet.
3. **Opinion of the participants:** The participants were asked to show their interest and opinion of the new system of the project. The participants said that they are still in the dark because the new system is not yet established that they can see the pressure of the water with adequate supply. The engineer added in this context that there is no opportunity to take illegal connection and this is why the pressure of the piped water will be prevailed. One of the participants said that though the GRC is approved by the Govt. yet it could be better if a member of the committee could incorporate from the community.
4. **AOB:** As there was no more issue to discuss, the president of the welfare Samitee closed meeting with vote of thanks.

Name of the Meeting: Project Information Disclosure
DMA: 604

Meeting Place: Plot owner samite
Date: 05-12-2015

Attendance Sheet

| SL No | Name of the Participant | Occupation | Address | Mobile No | Signature |
|-------|------------------------------|-----------------------------------|--|--------------|--------------|
| 1 | Khurshed Alam | Business Vice President | Road - 8 B.L Home - 9 | 01711287717 | K. Alam |
| 2 | Md. Fawda Chowdhury | Social worker | Secretary Plot Owner Welfare Association | 01552325643 | Fawda |
| 3 | Nob. Samlet Hossain | Secretary South Boro owner. | Road - 9/8 Block. Q | 01714106420 | Samlet |
| 4 | Md. Shafiqul Azaad Shafiq | Business | R-11 E-11 | 01711045172 | Shafiqul |
| 5 | Engr. M.K. Karim Magumder | Project Manager | Faigun Shanchuan Ltd. Engrs. & Bldg. | 01819415841 | M.K. Karim |
| 6 | Md. Fayleer Rahman | Business | R-11 H/40 B/L South Boro | 01828100338 | Fayleer |
| 7 | Md. Shazzad Hossain | Surveyor | R-17. H. No. 249. K-Block (F.S.L.) | 0198360496 | Shazzad |
| 8 | Gulam Satter | Business | K-296, R.No.-16 South Boro | 01556346277 | Gulam Satter |
| 9 | A. S. Satter | Business | E-184-R.No.9/4 | 01718069108 | A. S. Satter |
| 10 | Mr. Rafiq | Business | B-114 South Boro | 01931209625 | Rafiq |
| 11 | Md. Rubay Hossain | Engineer | FSL | 01771-342973 | Rubay |
| 12 | Md. Saeed Hossain | Engineer | RFL | 0124609409 | Saeed |
| 13 | M.A. Satter | Business | H-12, Rd-10, Block H-15, Boro | 01713016253 | A. Satter |
| 14 | Md. Mostafizul Alam | T.L | SAMAHAR | 01743947932 | Mostafizul |

Appendix – 5
NGO Activities schedule at DMA -604

| SI no | Activities | Time schedule | | | | | |
|-------------------------------------|--|---------------|--------|--------|--------|--------|--------|
| | | Aug-15 | Sep-15 | Oct-15 | Nov-15 | Dec-15 | Jan-16 |
| A. Resettlement Plan Finalization | | | | | | | |
| 01 | Data collection and screening the vulnerable HH | | | | | | |
| 02 | Calculation of entitlement values and resettlement budget | | | | | | |
| 03 | Public consultation and establish project cut-off date | | | | | | |
| 04 | RP Preparation | | | | | | |
| 05 | RP public discloser and GRM establishment | | | | | | |
| c) Resettlement Plan Implementation | | | | | | | |
| 06 | Preparation and disbursement of entitlement cards (EC) of the eligible APs | | | | | | |
| 07 | Provision of checks to APs by PMU/SIU/NGO | | | | | | |
| 08 | Continuing public consultation and participation | | | | | | |
| 09 | Entertain grievance and redress cases | | | | | | |
| 10 | Implantation of additional supports vulnerable groups | | | | | | |
| 11 | Message dissemination by house to house visit | | | | | | |
| 12 | Miking (Loud speaker) | | | | | | |
| 13 | Leaflet distribution | | | | | | |
| 13 | Support Contractors for executing physical work | | | | | | |
| 14 | Conduct Meetings with Resident during Construction work | | | | | | |
| 15 | Video documentation | | | | | | |
| 16 | Monthly/quarterly meeting at MSC/PMU office | | | | | | |
| 17 | Site meeting with MSC/PMU | | | | | | |
| 18 | Staff meeting | | | | | | |

Appendix – 6**Road Survey****(A Survey Result Presented Below)****Survey report of Road wise Vendors/Hawkers No and Pipe Installation Method at DMA -604****Zone-06****Area- South Banosree**

| Sl. No. | Road No. | Width of the Road (Meter) | | Types of APs | APs to compensate | Road Cutting Method |
|---------|--|---------------------------|---------|--|-------------------|---------------------|
| | | Carriage | Wall to | | | |
| 1 | South Banosree ,Block-K, Road No -14 | 6.00 | 6.00 | Shoe Repair | 01 | HDD |
| 2 | South Banosree ,Block-K, Road No -15 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 3 | South Banosree ,Block-K, Road No -16 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 4 | South Banosree ,Block-K, Road No -17 | 6.00 | 6.00 | No Vendor | N/A | PB |
| 5 | South Banosree ,Block-K, Road No -18 | 6.00 | 6.00 | No Vendor | N/A | PB |
| 6. | South Banosree ,Block-K, Road No -19 | 6.00 | 6.00 | No Vendor | N/A | PB |
| 7 | South Banosree ,Block-K, Road No -20 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 8 | South Banosree ,Block-K, Road No -20/1 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 9 | South Banosree ,Block-K, Road No -20/2 | 6.00 | 6.00 | No Vendor | N/A | PB |
| 10 | South Banosree ,Block-K, Road No -20/3 | 6.00 | 6.00 | No Vendor | N/A | PB |
| 11 | South Banosree ,Block-K, Road No -20/4 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 12 | South Banosree ,Block-K, Road No -20/5 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 13 | South Banosree ,Block-K, Road No -13/1 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 14 | South Banosree ,Block-K, Road No -13 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 15 | South Banosree ,Block-H, Road No-14 | 6.7 | 6.7 | No Vendor | N/A | HDD |
| 16 | South Banosree ,Block-H, Road No-7/8 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 17 | South Banosree ,Block-H, Road No-7/7 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 18 | South Banosree ,Block-H, Road No-7/6 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 19 | South Banosree ,Block-H, Road No-7/5 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 20 | South Banosree ,Block-H, Road No-7/4 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 21 | S. Banosree ,Block-H, Road No-7/3 E-W | 6.00 | 6.00 | Vegetables Seller | 01 | OT |
| 22 | S. Banosree ,Block-H, Road No-7/1 N-S | 6.00 | 6.00 | No Vendor | N/A | OT |
| 23 | S. Banosree ,Block-H, Road No-7/1 E-W | 6.0 | 6.0 | No Vendor | N/A | OT |
| 24 | South Banosree ,Block-H, Road No-7 | 6.0 | 6.0 | No Vendor | N/A | HDD |
| 25 | S. Banosree ,Block-H, Road No-7 E-W | 6.0 | 6.0 | No Vendor | N/A | HDD |
| 26 | S. Banosree ,Block-H, Road No-7 N-S | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 27 | S. Banosree ,Block-H, Road No-7/3 N-S | 6.4 | 6.4 | No Vendor | N/A | OT |
| 28 | South Banosree ,Block-B, Road No-6 | 6.0 | 6.0 | Food | 01 | OT |
| 29 | South Banosree ,Block-B, Road No-6/2 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 30 | South Banosree ,Block-B, Road No-6/1 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 31 | South Banosree ,Block-B, Road No-3/1 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 32 | South Banosree ,Block-B, Road No-3/2 | 6.00 | 6.00 | Pan Cigarette - 1 Fruits Seller - 1 | 02 | OT |
| 33 | South Banosree ,Block-B, Road No-03 | 6.00 | 6.00 | No Vendor No Vendor | N/A | HDD |
| 34 | South Banosree ,Block-B, Road No-3/3 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 35 | South Banosree ,Block-B, Road No-3/4 | 5.00 | 5.00 | No Vendor | N/A | OT |
| 36 | South Banosree ,Block-G, Road No-12 | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 37 | S. Banosree ,Block-G, Road No-12 N-S | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 38 | South Banosree ,Block-G, Road No-12/1 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 39 | S. Banosree ,Block-G, Road No-12/1E-W | 6.00 | 6.00 | No Vendor | N/A | HDD |

| Sl. No. | Road No. | Width of the Road (Meter) | | Types of APs | APs to compensate | Road Cutting Method |
|---------|--|---------------------------|---------|--------------|-------------------|---------------------|
| | | Carriage | Wall to | | | |
| 40 | South Banosree ,Block-G, Road No-11 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 41 | S. Banosree ,Block-G, Road No-11 N-S | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 42 | South Banosree ,Block-G, Road No-9/8 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 43 | South Banosree ,Block-G, Road No-9/7 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 44 | South Banosree ,Block-G, Road No-9/6 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 45 | South Banosree ,Block-J, Road No-12/2 | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 46 | South Banosree ,Block-J, Road No-12/3 | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 47 | South Banosree ,Block-J, Road No-12/4 | 6.5 | 6.5 | No Vendor | N/A | OT |
| 48 | South Banosree ,Block-E, Road No-9/5 | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 49 | South Banosree ,Block-E, Road No-9/4 | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 50 | South Banosree ,Block-E, Road No-9/3 | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 51 | South Banosree ,Block-E, Road No-9/2 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 52 | South Banosree ,Block-E, Road No-9/1 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 53 | S. Banosree ,Block-E, Road No-9/1 E-W | 5.50 | 5.50 | No Vendor | N/A | HDD |
| 54 | South Banosree ,Block-E, Road No-9 | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 55 | South Banosree ,Block-E, Road No-8/2 | 6.2 | 6.2 | No Vendor | N/A | OT |
| 56 | South Banosree ,Block-E, Road No-8 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 57 | South Banosree ,Block-E, Road No-8/1 | 6.2 | 6.2 | No Vendor | N/A | HDD |
| 58 | South Banosree ,Block-D, Road No-05 | 7.6 | 7.6 | No Vendor | N/A | OT |
| 59 | South Banosree ,Block-D, Road No-5/5 | 7.00 | 7.00 | No Vendor | N/A | HDD |
| 60 | South Banosree ,Block- D, Road No-5/4 | 6.5 | 6.5 | No Vendor | N/A | OT |
| 61 | South Banosree ,Block-D, Road No-5/3 | 7.00 | 7.00 | No Vendor | N/A | HDD |
| 62 | South Banosree ,Block-D, Road No-5/2 | 6.5 | 6.5 | No Vendor | N/A | HDD |
| 63 | South Banosree ,Block-D, Road No-5/1 | 7.5 | 7.5 | No Vendor | N/A | HDD |
| 64 | South Banosree ,Block-C, Road No-04 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 65 | South Banosree ,Block-C, Road No-4/3 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 66 | South Banosree ,Block-C, Road No-4/2 | 6.00 | 6.00 | No Vendor | N/A | HDD |
| 67 | South Banosree ,Block-C, Road No-4/1 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 68 | S. Banosree ,Block-C, Road No-4/1, N-S | 6.00 | 6.00 | No Vendor | N/A | OT |
| 69 | S. Banosree, Block C, Road 4 E-W | 6.00 | 6.00 | No Vendor | N/A | OT |
| 70 | S. Banosree, Block C, Road4 – N-S | 6.00 | 6.00 | No Vendor | N/A | OT |
| 71 | South Banosree ,Block-N, Road No-01 | 7.00 | 7.00 | No Vendor | N/A | OT |
| 72 | South Banosree ,Block-N, Road No-02 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 73 | South Banosree ,Block-N, Road No-03 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 74 | South Banosree ,Block-N, Road No-04 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 75 | South Banosree ,Block-N, Road No-05 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 76 | South Banosree ,Block-N, Road No-06 | 6.00 | 6.00 | No Vendor | N/A | OT |
| 77 | South Banosree , Block-N - Main Road | 14.00 | 14.00 | No Vendor | N/A | OT |
| 78 | Nandipara Road | 3.00 | 3.00 | No Vendor | N/A | OT |
| 79 | Nandipara Road-A | 3.00 | 3.00 | No Vendor | N/A | OT |
| 80 | Nandipara Road-01 | 2.00 | 2.00 | No Vendor | N/A | OT |
| 81 | Nandipara Road-02 | 2.4 | 2.4 | No Vendor | N/A | OT |
| 82 | Nandipara Road-03 | 1.8 | 1.8 | No Vendor | N/A | OT |
| 83 | Mosque Road | 3.00 | 3.00 | No Vendor | N/A | OT |
| 84 | Titas Road-04 North South | 3.6 | 3.6 | No Vendor | N/A | OT |
| 85 | Titas Road-04 | 3.6 | 3.6 | No Vendor | N/A | OT |
| 86 | Titas Road-03 | 2.00 | 2.00 | No Vendor | N/A | OT |
| 87 | Titas Road-02 | 3.6 | 3.6 | No Vendor | N/A | OT |
| 88 | Titas Road-01 | 3.00 | 3.00 | No Vendor | N/A | OT |

| Sl. No. | Road No. | Width of the Road (Meter) | | Types of APs | APs to compensate | Road Cutting Method |
|---------|---------------------------------------|---------------------------|---------|--------------------|-------------------|---------------------|
| | | Carriage | Wall to | | | |
| 89 | Titas Road | 5.5 | 5.5 | No Vendor | N/A | OT |
| 90 | East Goran –L/8 | 4.5 | 4.5 | No Vendor | N/A | OT |
| 91 | East Goran L/8 North –South | 4.4 | 4.4 | No Vendor | N/A | OT |
| 92 | East Goran L/8 East - West | 2.8 | 2.8 | No Vendor | N/A | OT |
| 93 | East Goran –L/8/1 | 3.6 | 3.6 | No Vendor | N/A | OT |
| 94 | South Banosree ,Block-F, Road No-10/8 | 5.7 | 5.7 | No Vendor | N/A | OT |
| 95 | South Banosree ,Block-F, Road No-10/7 | 5.7 | 5.7 | No Vendor | N/A | OT |
| 96 | South Banosree ,Block-F, Road No-10/6 | 3.8 | 3.8 | No Vendor | N/A | OT |
| 97 | South Banosree ,Block-F, Road No-10/5 | 3.8 | 3.8 | No Vendor | N/A | OT |
| 98 | South Banosree ,Block-F, Road No-10/4 | 5.7 | 5.7 | No Vendor | N/A | OT |
| 99 | South Banosree ,Block-F, Road No-10/3 | 5.7 | 5.7 | No Vendor | N/A | OT |
| 100 | South Banosree ,Block-F, Road No-10/2 | 5.5 | 5.5 | No Vendor | N/A | OT |
| 101 | South Banosree ,Block-F, Road No-10/1 | 5.5 | 5.5 | No Vendor | N/A | OT |
| 102 | South Banosree ,Block-F, Road No-10 | 7.4 | 7.4 | Cobbler | 01 | OT |
| 103 | Banosree Main Road | 6.00 | 9.00 | Shoe Repair-02 | 10 | HDD, OT |
| | | | | Pan Cigarette-03 | | |
| | | | | Fruits Seller - 01 | | |
| | | | | Cloths Seller- 02 | | |
| | | | | Food Seller – 01 | | |
| | | | | Egg Seller – 01 | | |

Appendix – 7

Contractor Implementation Schedule at DMA-602

Zone-06

Area- South Banosree

| Sl. No. | Road No. | Time Schedule | | |
|---------|--|------------------|------------------|------------------|
| | | January 2016 | February 2016 | March 2016 |
| 1 | South Banosree ,Block-K, Road No -14 | Design Finalized | Design Finalized | Design Finalized |
| 2 | South Banosree ,Block-K, Road No -15 | | | |
| 3 | South Banosree ,Block-K, Road No -16 | | | |
| 4 | South Banosree ,Block-K, Road No -17 | | | |
| 5 | South Banosree ,Block-K, Road No -18 | | | |
| 6. | South Banosree ,Block-K, Road No -19 | | | |
| 7 | South Banosree ,Block-K, Road No -20 | | | |
| 8 | South Banosree ,Block-K, Road No -20/1 | | | |
| 9 | South Banosree ,Block-K, Road No -20/2 | | | |
| 10 | South Banosree ,Block-K, Road No -20/3 | | | |
| 11 | South Banosree ,Block-K, Road No -20/4 | | | |
| 12 | South Banosree ,Block-K, Road No -20/5 | | | |
| 13 | South Banosree ,Block-K, Road No -13/1 | | | |
| 14 | South Banosree ,Block-K, Road No -13 | | | |
| 15 | South Banosree ,Block-H, Road No-14 | | | |
| 16 | South Banosree ,Block-H, Road No-7/8 | | | |
| 17 | South Banosree ,Block-H, Road No-7/7 | | | |
| 18 | South Banosree ,Block-H, Road No-7/6 | | | |
| 19 | South Banosree ,Block-H, Road No-7/5 | | | |
| 20 | South Banosree ,Block-H, Road No-7/4 | | | |
| 21 | S. Banosree ,Block-H, Road No-7/3 E-W | | | |
| 22 | S. Banosree ,Block-H, Road No-7/1 N-S | | | |
| 23 | S. Banosree ,Block-H, Road No-7/1 E-W | | | |

| Sl. No. | Road No. | Time Schedule | | |
|---------|--|------------------|------------------|------------------|
| | | January 2016 | February 2016 | March 2016 |
| 24 | South Banosree ,Block-H, Road No-7 | Design Finalized | Design Finalized | Design Finalized |
| 25 | S. Banosree ,Block-H, Road No-7 E-W | | | |
| 26 | S. Banosree ,Block-H, Road No-7 N-S | | | |
| 27 | S. Banosree ,Block-H, Road No-7/3 N-S | | | |
| 28 | South Banosree ,Block-B, Road No-6 | | | |
| 29 | South Banosree ,Block-B, Road No-6/2 | | | |
| 30 | South Banosree ,Block-B, Road No-6/1 | | | |
| 31 | South Banosree ,Block-B, Road No-3/1 | | | |
| 32 | South Banosree ,Block-B, Road No-3/2 | | | |
| 33 | South Banosree ,Block-B, Road No-03 | | | |
| 34 | South Banosree ,Block-B, Road No-3/3 | | | |
| 35 | South Banosree ,Block-B, Road No-3/4 | | | |
| 36 | South Banosree ,Block-G, Road No-12 | | | |
| 37 | S. Banosree ,Block-G, Road No-12 N-S | | | |
| 38 | South Banosree ,Block-G, Road No-12/1 | | | |
| 39 | S. Banosree ,Block-G, Road No-12/1 EW | | | |
| 40 | South Banosree ,Block-G, Road No-11 | | | |
| 41 | S. Banosree ,Block-G, Road No-11 N-S | | | |
| 42 | South Banosree ,Block-G, Road No-9/8 | | | |
| 43 | South Banosree ,Block-G, Road No-9/7 | | | |
| 44 | South Banosree ,Block-G, Road No-9/6 | | | |
| 45 | South Banosree ,Block-J, Road No-12/2 | | | |
| 46 | South Banosree ,Block-J, Road No-12/3 | | | |
| 47 | South Banosree ,Block-J, Road No-12/4 | | | |
| 48 | South Banosree ,Block-E, Road No-9/5 | | | |
| 49 | South Banosree ,Block-E, Road No-9/4 | | | |
| 50 | South Banosree ,Block-E, Road No-9/3 | | | |
| 51 | South Banosree ,Block-E, Road No-9/2 | | | |
| 52 | South Banosree ,Block-E, Road No-9/1 | | | |
| 53 | S. Banosree ,Block-E, Road No-9/1 E-W | Design Finalized | Design Finalized | Design Finalized |
| 54 | South Banosree ,Block-E, Road No-9 | | | |
| 55 | South Banosree ,Block-E, Road No-8/2 | | | |
| 56 | South Banosree ,Block-E, Road No-8 | | | |
| 57 | South Banosree ,Block-E, Road No-8/1 | | | |
| 58 | South Banosree ,Block-D, Road No-05 | | | |
| 59 | South Banosree ,Block-D, Road No-5/5 | | | |
| 60 | South Banosree ,Block- D, Road No-5/4 | | | |
| 61 | South Banosree ,Block-D, Road No-5/3 | | | |
| 62 | South Banosree ,Block-D, Road No-5/2 | | | |
| 63 | South Banosree ,Block-D, Road No-5/1 | | | |
| 64 | South Banosree ,Block-C, Road No-04 | | | |
| 65 | South Banosree ,Block-C, Road No-4/3 | | | |
| 66 | South Banosree ,Block-C, Road No-4/2 | | | |
| 67 | South Banosree ,Block-C, Road No-4/1 | | | |
| 68 | S. Banosree ,Block-C, Road No-4/1, N-S | | | |
| 69 | S. Banosree ,Block C, Road 4 E-W | | | |
| 70 | S. Banosree ,Block C, Road4 – N-S | | | |
| 71 | South Banosree ,Block-N, Road No-01 | | | |
| 72 | South Banosree ,Block-N, Road No-02 | | | |
| 73 | South Banosree ,Block-N, Road No-03 | | | |
| 74 | South Banosree ,Block-N, Road No-04 | | | |
| 75 | South Banosree ,Block-N, Road No-05 | | | |
| 76 | South Banosree ,Block-N, Road No-06 | | | |
| 77 | South Banosree , Block-N - Main Road | | | |
| 78 | Nandipara Road | | | |
| 79 | Nandipara Road-A | | | |

| Sl. No. | Road No. | Time Schedule | | |
|---------|---------------------------------------|------------------|------------------|------------------|
| | | January 2016 | February 2016 | March 2016 |
| 80 | Nandipara Road-01 | Design Finalized | Design Finalized | Design Finalized |
| 81 | Nandipara Road-02 | | | |
| 82 | Nandipara Road-03 | | | |
| 83 | Mosque Road | | | |
| 84 | Titas Road-04 North South | | | |
| 85 | Titas Road-04 | | | |
| 86 | Titas Road-03 | | | |
| 87 | Titas Road-02 | | | |
| 88 | Titas Road-01 | | | |
| 89 | Titas Road | | | |
| 90 | East Goran –L/8 | | | |
| 91 | East Goran L/8 North –South | | | |
| 92 | East Goran L/8 East - West | | | |
| 93 | East Goran –L/8/1 | | | |
| 94 | South Banosree ,Block-F, Road No-10/8 | | | |
| 95 | South Banosree ,Block-F, Road No-10/7 | | | |
| 96 | South Banosree ,Block-F, Road No-10/6 | | | |
| 97 | South Banosree ,Block-F, Road No-10/5 | | | |
| 98 | South Banosree ,Block-F, Road No-10/4 | | | |
| 99 | South Banosree ,Block-F, Road No-10/3 | | | |
| 100 | South Banosree ,Block-F, Road No-10/2 | | | |
| 101 | South Banosree ,Block-F, Road No-10/1 | | | |
| 102 | South Banosree ,Block-F, Road No-10 | | | |
| 103 | Banosree Main Road | | | |

Appendix – 8
SAMPLE GRIEVANCE REDRESS FORM

The _____Project welcomes complaints, suggestions, queries, and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback.

Should you choose to include your personal details but want that information to remain confidential? Please inform us by writing/typing *(CONFIDENTIAL)* above your name. Thank you.

| | | | | | |
|--|------------------------------|---------------|--------------------|------------|--|
| Date | Place of Registration | | | | |
| Contact Information/Personal Details | | | | | |
| Name | | Gender | * Male * Female | Age | |
| Home Address | | | | | |
| Place | | | | | |
| Phone no. | | | | | |
| E-mail | | | | | |
| Complaint/Suggestion/Comment/Question Please provide the details (who, what, where, and how) of your grievance below: | | | | | |
| If included as attachment/note/letter, please tick here: | | | | | |
| How do you want us to reach you for feedback or update on your comment/grievance? | | | | | |

FOR OFFICIAL USE ONLY

| | |
|---|-----------|
| Registered by: (Name of Official registering grievance) | |
| Mode of communication: Note/Letter E-mail Verbal/Telephonic | |
| Reviewed by: (Names/Positions of Officials Reviewing Grievance) | |
| Action Taken: | |
| Whether Action Taken Disclosed: | Yes No |
| Means of Disclosure: | |

Appendix – 9
Public Consultation Details

| SL No | Address | Participants Type | Purpose of Consultation | Key Issue Discussed | Interrogation on Design & Resettlement Plan |
|--------------|---|--|---|---|--|
| 1 | Main Road, B Block South Banosree | Local People of this area | Message Dissemination | Water Related Information, House Connection and water supply status. | Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion. |
| 2 | House # 97 Block K, south Banosree DMA-604 | Residents of the DMA 604 | Awareness Rising, How to support Contractors during construction work | Where and how to claim for the inconvenience of the residents. When the contractor will response. | Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion. |
| 3 | South Banosree School and College | Teacher, Local Elites and the Residents of G Block | The Problem arises during construction work | Water supply Problem, Transportation Problem, Entrance or Exiting to Houses Problem etc. | Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion |
| 4 | Office of the South Banosree Plot Owner Welfare Samitee | Local Elites, Welfare Samitee Members, Residents and the Influential Persons | Project Information Dissemination | Importance of the Project, Implementation Strategy and HH Connection & Pipe line Distribution. | Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion |

Appendix - 10

Socio-economic Background of APs of DMA – 604

Status of AP # 01

| | | |
|--|---|--------------------------|
| Name of AP | : | Momtaz Begum |
| Father's Name | : | Late Mobed Ali Mistri |
| Mother's Name | : | Late Golapi Begum |
| Address/Location of Business | : | Block – H Road # 7/3 E-W |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Fruits & Vegetables |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Everyday |
| Average profit per day | : | 500.00 Taka |
| Since when does he is operating the Business | : | 2012 |
| Total Investment in his Business | : | 10000.00 Taka |
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 02 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Status of AP # 02

| | | |
|--|---|-------------------------------|
| Name of AP | : | Md. Abul |
| Father's Name | : | Abdul Majid |
| Mother's Name | : | Sufia Khatun |
| Address/Location of Business | : | B Block, Road # 3/2 |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Others (Betel Leaf-Cigarette) |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Every Day |
| Average profit per day | : | 500.00 Taka |
| Since when does he is operating the Business | : | 2008 |
| Total Investment in his Business | : | 12000.00 Taka |
| Average Daily Operational Cost | : | 150.00 Taka |
| Family Member | : | 07 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Status of AP # 03

| | | |
|--|---|---------------------|
| Name of AP | : | Md. Roni |
| Father's Name | : | Md. Saju |
| Mother's Name | : | Jahanara Begum |
| Address/Location of Business | : | B Block, Road # 3/2 |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Fruits & Vegetables |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Everyday |
| Average profit per day | : | 500.00 Taka |
| Since when does he is operating the Business | : | 2013 |
| Total Investment in his Business | : | 20000.00 Taka |
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 07 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Status of AP # 04

Name of AP : Chandan
 Father's Name : Gouranga
 Mother's Name : Suchitra
 Address/Location of Business : F Block, Road # 10
 Type of Business : Hawker/Movable
 Type of Merchandise/Products : Shoe Repair
 Status of ownership : Owner
 Frequency of Operation : Every Day
 Average profit per day : 400.00 Taka
 Since when does he is operating the Business : 2010
 Total Investment in his Business : 3000.00 Taka
 Average Daily Operational Cost : 100.00 Taka
 Family Member : 07
 Earning Person : 01
 Alternative Income Source : N/A
 Well Being Status : Very Poor

Status of AP # 05

Name of AP : Nepal Chandra Das
 Father's Name : Late, Jaminee Chandra Das
 Mother's Name : Surodhoni Das
 Address/Location of Business : G Block, Main Road
 Type of Business : Hawker/Movable
 Type of Merchandise/Products : Shoe Repair
 Status of ownership : Owner
 Frequency of Operation : Everyday
 Average profit per day : 500.00 Taka
 Since when does he is operating the Business : 2010
 Total Investment in his Business : 5000.00 Taka
 Average Daily Operational Cost : 200.00 Taka
 Family Member : 04
 Earning Person : 01
 Alternative Income Source : N/A
 Well Being Status : Poor

Status of AP # 06

Name of AP : Dinesh Babu
 Father's Name : Late. Khitish Chanrda
 Mother's Name : Rangoswari Rani
 Address/Location of Business : B Block, Vegetables Market
 Type of Business : Hawker/Movable
 Type of Merchandise/Products : Shoe Repair
 Status of ownership : Owner
 Frequency of Operation : Every Day
 Average profit per day : 400.00 Taka
 Since when does he is operating the Business : 2010
 Total Investment in his Business : 2000.00 Taka
 Average Daily Operational Cost : 200.00 Taka
 Family Member : 06
 Earning Person : 01
 Alternative Income Source : N/A
 Well Being Status : Poor

Status of AP # 07

Name of AP : Md. Hossain
 Father's Name : Late. Tota Mia
 Mother's Name : Late. Kanchan Nesa

| | | |
|--|---|--------------------|
| Address/Location of Business | : | B Block, Main Road |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Cloths |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Everyday |
| Average profit per day | : | 500.00 Taka |
| Since when does he is operating the Business | : | 2010 |
| Total Investment in his Business | : | 3000.00 Taka |
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 06 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Status of AP # 08

| | | |
|--|---|----------------------------|
| Name of AP | : | Siddik Bepari |
| Father's Name | : | Late Amzad Ali |
| Mother's Name | : | Amena Begum |
| Address/Location of Business | : | B Block, Main Road |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Others (Boiled Egg Seller) |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Every Day |
| Average profit per day | : | 500.00 Taka |
| Since when does he is operating the Business | : | 2011 |
| Total Investment in his Business | : | 10000.00 Taka |
| Average Daily Operational Cost | : | 300.00 Taka |
| Family Member | : | 06 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Status of AP # 09

| | | |
|--|---|-------------------------------|
| Name of AP | : | Bivision |
| Father's Name | : | Late Mirza Ali |
| Mother's Name | : | Late Joitun Bibi |
| Address/Location of Business | : | G Block, Main Road |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Others (Betel Leaf-Cigarette) |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Everyday |
| Average profit per day | : | 400.00 Taka |
| Since when does he is operating the Business | : | 2008 |
| Total Investment in his Business | : | 10000.00 Taka |
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 02 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Status of AP # 10

| | | |
|------------------------------|---|--------------------------------|
| Name of AP | : | Sona Mia |
| Father's Name | : | Late Sekendar Ali |
| Mother's Name | : | Late Sufia Begum |
| Address/Location of Business | : | B Block, Main Road |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Others (Betel Leaf- Cigarette) |
| Status of ownership | : | Owner |

| | | |
|--|---|---------------|
| Frequency of Operation | : | Every Day |
| Average profit per day | : | 500.00 Taka |
| Since when does he is operating the Business | : | 2011 |
| Total Investment in his Business | : | 10000.00 Taka |
| Average Daily Operational Cost | : | 100.00 Taka |
| Family Member | : | 04 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Status of AP # 11

| | | |
|--|---|-------------------------------|
| Name of AP | : | Runa Akter |
| Father's Name | : | Late Abdul Karim Molla |
| Mother's Name | : | Late Sona Banu |
| Address/Location of Business | : | B Block, Main Road |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Others (Betel Leaf-Cigarette) |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Everyday |
| Average profit per day | : | 400.00 Taka |
| Since when does he is operating the Business | : | 2011 |
| Total Investment in his Business | : | 20000.00 Taka |
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 08 |
| Earning Person | : | 02 |
| Alternative Income Source | : | Son/ 250.00 Taka per day |
| Well Being Status | : | Poor |

Status of AP # 12

| | | |
|--|---|------------------------|
| Name of AP | : | Jahanara |
| Father's Name | : | Late Sona Mia |
| Mother's Name | : | Late Rowshan Ara Begum |
| Address/Location of Business | : | B Block, Main Road |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Fruits & Vegetables |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Every Day |
| Average profit per day | : | 500.00 Taka |
| Since when does he is operating the Business | : | 2011 |
| Total Investment in his Business | : | 20000.00 Taka |
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 04 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Status of AP # 13

| | | |
|--|---|--------------------|
| Name of AP | : | Minara Begum |
| Father's Name | : | Late Ali Akbar |
| Mother's Name | : | Late Ambia Khatun |
| Address/Location of Business | : | B Block, Main Road |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Food |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Everyday |
| Average profit per day | : | 400.00 Taka |
| Since when does he is operating the Business | : | 2008 |
| Total Investment in his Business | : | 3000.00 Taka |

| | | |
|--------------------------------|---|--------------------------|
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 08 |
| Earning Person | : | 02 |
| Alternative Income Source | : | Son/ 200.00 Taka per day |
| Well Being Status | : | Poor |

Status of AP # 14

| | | |
|--|---|-------------------------|
| Name of AP | : | Shahida Akter |
| Father's Name | : | Late Akalu Mia |
| Mother's Name | : | Late Shahara Begum |
| Address/Location of Business | : | B Block, Road # 06 |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Food |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Every Day |
| Average profit per day | : | 400.00 Taka |
| Since when does he is operating the Business | : | 2011 |
| Total Investment in his Business | : | 2500.00 Taka |
| Average Daily Operational Cost | : | 100.00 Taka |
| Family Member | : | 07 |
| Earning Person | : | 02 |
| Alternative Income Source | : | Son/250.00 Taka per Day |
| Well Being Status | : | Poor |

Status of AP # 15

| | | |
|--|---|--------------------------------------|
| Name of AP | : | Dipu Chandra Das |
| Father's Name | : | Niranjan Chandra Das |
| Mother's Name | : | Lilmoti Das |
| Address/Location of Business | : | K Block, Road # 14 |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Shoe Repair |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Everyday |
| Average profit per day | : | 400.00 Taka |
| Since when does he is operating the Business | : | 2011 |
| Total Investment in his Business | : | 5000.00 Taka |
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 08 |
| Earning Person | : | 02 |
| Alternative Income Source | : | Younger Brother/ 400.00 Taka per day |
| Well Being Status | : | Poor |

Status of AP # 16

| | | |
|--|---|--------------------|
| Name of AP | : | Hazi Jafar Ali |
| Father's Name | : | Late Rushmat Ali |
| Mother's Name | : | Late Asia Begum |
| Address/Location of Business | : | B Block, Main Road |
| Type of Business | : | Hawker/Movable |
| Type of Merchandise/Products | : | Cloths |
| Status of ownership | : | Owner |
| Frequency of Operation | : | Every Day |
| Average profit per day | : | 500.00 Taka |
| Since when does he is operating the Business | : | 2008 |
| Total Investment in his Business | : | 3000.00 Taka |
| Average Daily Operational Cost | : | 200.00 Taka |
| Family Member | : | 05 |
| Earning Person | : | 01 |
| Alternative Income Source | : | N/A |
| Well Being Status | : | Poor |

Appendix – 11

Photo Gallery of Public Consultation Meeting

