Semi-Annual Social Monitoring Report

Project number: 42173-013

Period: January - June 2016

BAN: Dhaka Environmentally Sustainable Water Supply Project

Prepared by Dhaka Water Supply and Sewerage Authority on behalf of the Ministry of Local Government and Rural Development and Cooperatives – Government of Bangladesh for the Asian Development Bank.

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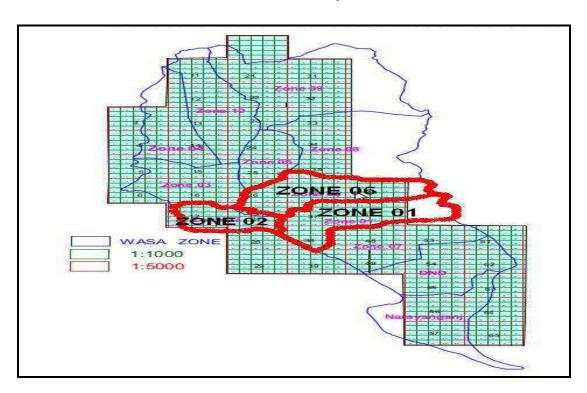
Government of the People's Republic of Bangladesh Ministry of Local Government, Rural Development and Co-operatives

Dhaka Environmentally Sustainable Water Supply Project (DESWSP) ADB Loan No-3051-BAN (SF)

Funded by: Asian Development Bank and Government of Bangladesh

SEMI ANNUAL SOCIAL SAFEGUARD MONITORING REPORT

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ABBREVIATIONS AND ACRONYMS

ADB Asian Development Bank

AP Affected People

DWASA Dhaka Water Supply and Sewerage Authority

DMC Design Management Consultant

DESWSP Dhaka Environmentally Sustainable Water Supply Project

DMA's District Metering Areas

EMP Environmental Management Plan

EA Executing Agency

EIA Environmental Impact Assessment
EMP Environmental Management Plan

FGD Focus Group Discussion

GAP Gender Action Plan

GRC Grievance Redress Committee

IP Indigenous People

NGO Non-Government Organization

RP Resettlement Plan

RF Resettlement Frame Work

WASA Water Supply and Sewerage Authority

GoB Government of Bangladesh

Ha Hectare

ICB International Competitive Bidding

IPP Indigenous People's Plan
PMU Project Management Unit

1. Executive Summary

The project for package No. ICB2.7 is prepared as part of a new project titled – Dhaka Environmentally Sustainable Water supply Project (DESWSP), implemented similarly as contracts under DWSSDP. Dhaka Environmentally Sustainable Water Supply Project (DESWSP) has been implementing activities in an around 16 District Metering Areas (DMAs) to improve water supply network in Dhaka City.

The activities broadly include i) rehabilitation or replacement of 376 km distribution pipeline of diameters varies from 150-500 mm and ii) rehabilitation of approximately 32000 house connections including meters for serving more than 12 million population. iii) Resettlement of project affected people caused from implementation of this project activity in accordance with ADB policy and national rules and legislations.

The Resettlement activities are being implemented under International Contract Bidding (ICB) packages 2.7 through one Non-government Organization (NGO) (Samahar) since February 2015.

There is no land acquisition under the proposed package. The main resettlement impact is the potential reduction in the income of shops and other businesses if the presence of trenches, excavated soil, and machinery make access difficult for customers.

Issues of involuntary resettlement will be addressed according to national legislation (Government of Bangladesh Acquisition of immovable Property Ordinance, 1982), and ADB Safeguard Policy Statement (SPS), 2009, and DWASA Policy (Resettlement Policy Framework, 2013). A Resettlement Framework (RF) was developed for DESWSP to provide the mechanism through which the EA will prepare Resettlement Plans (RP) for each Hydraulic area in the detailed design stage.

Update Status during Reporting Period (January- June 2016)

ICB 02.7, 603: A total number 8 (Eight) APs identified in DMA 603

ICB 02.7, 604: A total number 16 (Sixteen) APs identified in DMA 604

ICB 02.7, 606: A total number 48 (Forty Eight) APs identified in DMA 606

ICB 02.7,609 : A total number of 26 (Twenty six) APs identified in DMA 609

ICB 02.7, 612: A total number of 8 (Eight) APs identified in DMA 612

DMA	MODS Zone	Submitted RP	Total Affected Person	Persons compensated	Amount compensated earlier (BDT)	Amount compensated During January to June 2016 (BDT)	Remarks
603	06	Submitted	8	8	No	16500	
604	06	Submitted	16	16	No	36500	
606	06	Submitted	48	47	No	110250	One left the area
609	06	Submitted	26	Not yet done	Not yet done	Not yet done	
6012	06	Submitted	8	Not yet done	Not yet done	Not yet done	
		Total=	106	71		1,63,250	

The partner NGO SAMAHAR is working on resettlement issues in 02.7.

2. Major Positive & Negative issues

Positive issues:

- Increased awareness among communities regarding project activities and benefit.
- Increased community support and cooperation
- Reduced suffering of the community people during physical work as much as possible.
- Paid compensation to APs ahead of physical work.
- Increased cooperation and coordination between physical resettlement works plan and implementation

Negative issues

- · Water supply quantity and quality will be hampered during physical work in some places and
- Communication in the localities hampered during physical work

3. Background of the Report and Project Description

This semi-annual report covers period of January to June 2016 and prepared on the designed ADB Social Safeguard Monitoring reporting structure. Among other Resettlement activities, the report is restricted describing information on identification of APs and their compensation payment status since inception.

The project, DESWSP provides services to improve quality water supply, water pressure in the pipe lines, cost recovery, reduce water loss and gradual ground water depleting in Dhaka city. The Project is refurbishing existing water supply networks to repair leaks, increase capacity and pressure, remove illegal connections and provide a new system of metering to streamline leak detection and control and Aid cost recovery; Rehabilitation and reconstruction of the water supply system under the project are likely to have impacts (permanent and temporary) to the dwellers in the project sites.

Involuntary Resettlement impact that anywhere occurs from this project is and will be addressed according to ADB policy and national legislation. GoB Acquisition and Requisition of Immovable property Ordinance 1983, ADB policy on Involuntary Resettlement 1995 and the DWASA Resettlement Policy Framework, 2006 are the subject of the RPs, covering ICB 02.7 package.

4. Social Safeguard Impacts

ADB's Policy on Involuntary Resettlement was adopted in 1995 add became operational in January 1996 which has been followed in this project. The Policy requires involuntary Resettlement be and integral part of project design and dealt with from the earliest stages of the project cycle.

The Policy aims to:

- To avoid involuntary resettlement wherever possible
- To minimize involuntary resettlement by exploring project and design alternatives
- To enhance, or at least restore, the livelihoods of all displaced persons in real terms relative to preproject levels; and
- To improve the standards of living of the displaced poor and other vulnerable groups

During the reporting period January to June 2016, physical activities have been done in DMA 602,603,604 and 606. During implementing the physical activities, if any existing utility services damage, respective contractors repair those damages by their own initiatives and/or by respective departments.

Table 1: Summary of Identified Impacts of DMAs

Reporting period (Jan. to June 2016)

	Mitigation Action – Compensation Made				
Permanent Impact					
Land Acquisition Ha	N/A				
Community Resources	Disconnected under ground telephone lines, some water supply lines, which will be repair by the contractors immediately				
Affected Person					
Vulnerable APs	N/A				
Temporary Impact	N/A				
Affected Shops	None				
Owners-Shopkeepers	None				
Tenants-Shopkeepers	None				
Vulnerable Hawkers	None				
Affected APs	71				
Socio-economic Data (Estimated)	BD (Tk.1,63,250)				

5. Scope of Monitoring

5.1 Internal Monitoring

The Resettlement activities in the project are being implemented in accordance with the ADB Resettlement Framework. The project management with the support from the assigned NGOs prepared work plan specifying targets on month basis. The Resettlement workers of the assigned NGOs with help of community people implements activities in the respective DMAs under the guidance and supervision of team leaders and supervisors.

The progress monitoring reports are being prepared by the NGO in every month. The monthly monitoring report covers broadly progress, problems solutions and lessons learned along with work plan for next month.

PMU and MSC checks and validates progress mentioned in the monthly reports or Resettlement plans through physical verification, wherever necessary, Based on NGO reports the project management unit with the assistance of MSC prepares quarterly and semi-annual reports as ADB social safeguard monitoring reporting structure.

5.2 External Monitoring

Not yet conducted external monitoring

6. Scope of Impacts

The Project Resettlement Impacts will be observed in roads where new pipes will be installed. The nature and extent of Resettlement Impacts will be assessed through conducting field survey in all roads, lanes and sub-lanes under all DMAs. Prescribed tools used to record Resettlement Impacts and socio-economic information, which include:

- i. Numbers and types of ownership of affected shops and other business;
- ii. Average business incomes, rent paid by tenants and numbers of employees;
- iii. Numbers and types of affected hawkers, average daily incomes and any rent paid;
- iv. Numbers and types of affected structures (including common property and resources) and replacement costs: and
- v. Any other Resettlement Impacts.

The following Tables show status of identified APs and compensation payment status January-June, 2016.

ICB-02.7 DMA no. 3, Zone 6

DMA	MODS Zone	Submitted RP	Total Affected Person	Persons compensated	Amount compensated earlier (BDT)	Amount compensated During-Jan June,16 (BDT)	Remarks
603	6	Yes	8	8	No	16, 500	

ICB-02.7, DMAs 4, Zone 6

DMA	MODS Zone	Submitted RP	Total Affected Person	Persons compensated	Amount compensated earlier (BDT)	Amount compensated During- Jan June. 16 (BDT)	Remarks
604	6	Yes	16	16	No	36500	

ICB-02.7, DMA 6, Zone 6

DMA	MODS Zone	Submitted RP	Total Affected Person	Persons compensated	Amount compensated earlier (BDT)	Amount compensated During- JanJune. 16 (BDT)	Remarks
606	6	Yes	48	47	No	1,10,250	One gone back to his house

ICB-02.7, DMA 9, Zone 6

DMA	MODS Zone	Submitted RP	Total Affected Person	Persons compensated	Amount compensated earlier (BDT)	Amount compensated During- Jan June. 16 (BDT)	Remarks
609	6	Yes	26	Not yet done	Not yet done	Not yet done	

ICB-02.7, DMA 12, Zone 6

DMA	MODS Zone	Submitted RP	Total Affected Person	Persons compensated	Amount compensated earlier (BDT)	Amount compensated During- JanJune. 16 (BDT)	Remarks
612	6	Yes	8	Not yet done	Not yet done	Not yet done	

Identification of APs: APs will receive compensations for business and income losses, also assistance for relocation of their business cause by project implementation. NGO surveyed all roads of the respective **DMAs** where physical work will be implemented. They have assessed compensation amount for APs in roads which will be blocked temporarily for 5 days.

7. Institutional Arrangement and Capacity

7.1 Institutional Arrangement

- 1. Dhaka Water Supply and Sewerage Authority (DWASA) is both for Executing Agency (EA) and Implementation Agency (IA) for implementation of the project. A Project Management Unit (PMU) has been established with a Safeguard Implementation Unit (SIU) with a staff of Social and Gender Development Officer. The SIU Social and Gender Development Officer assisted by the Resettlement Expert of MSC will oversee the implementation of involuntary resettlement safeguard work under the project with support of the resettlement NGO SAMAHAR. The other staff responsible for looking the safeguard issue of the project include: one Executive Engineers, two Assistant Engineers and two Sub-assistant Engineers. The Project Director and two Deputy Project Directors and one Senior Water Supply Engineer administer the overall activities;
- 2. Consultant (MSC): The Resettlement Expert and Social and Gender Expert are responsible for taking care of the Resettlement work of all pipeline rehabilitation contracts ICB 02.7. One Contract Management Expert, three Assistant Residential Engineers (ARE) and six Sub-Assistant Residential Engineers (SARE) working for supervision and quality control of physical construction/implementation work and also cooperate with the Resettlement team for Resettlement activities. The engaged NGO staff works in close cooperation with CME's team and takes care to solve day to day problems of disturbed/ disrupted/affected people within the ongoing construction areas.
- 3. NGO; The Resettlement NGO consists of 9 members team is assigned for pipeline installation rehabilitation contract/package 2.7. The NGO is responsible for ensuring all the required field work and training associated with the resettlement work. The NGO is working in close coordination with DWASA PMU for public awareness campaign to ensure dissemination of key message that are Gender sensitive, in a format easily understood by resident of the project area, possible implementation schedule, possible disruptions, Grievance Redress Procedure The NGO will generate awareness about employment opportunity, entitlements, compensation etc. The NGO assist DWASA and LIC to provide water connection through formation of CBO (Community Based Organisation)
- 4. The engineering design continues for implementation of pipeline, house connection & other civil works continued for the contracts ICB 2.7. During implementation, the NGO staff discussed the implementation issues with the local people, affected persons and various organizations including schools, mosques, kitchen markets, shopping malls or other important places where to the rickshaws, dependent women and children for ensuring their easy movement to the area during implementation of the project work.

- 5. Issues discussed/message disseminated: During time/ period of physical work execution in particular road, ensuring uninterrupted water supply/alternative supply for interrupted consumers, keeping road accessible/ensuring alternative traffic arrangement, disconnection oil legal connections, legalization of illegal connections and compensation payment to APs.
- 6. A transparent, fair and effective complaint procedure has been established by the NGOs to the potential APs and the concerned residents who may be affected by construction, through distributing leaflets and leaving contact cell phone number of Executive Engineer of PMU/PCU, Resettlement Expert of MSC, NGO officials and contractor's assigned persons Site Engineers of Contractors office address etc.

7.2 Compensation and Rehabilitation:

Compensation payment to the all identified APs in the reporting period (Jan.- June 2016) has been made.

7.3 Disclosure and public consultation:

A series of public discussion and public discloser meeting organize by NGO SAMAHAR, in DMA,603 604, 606,609 and 612. The meeting details, signature sheet and photographs are attached in Appendix-III and IV.

7.4 Monitoring Results- Findings

NGOs followed a standard system of reporting as required from them.

7.5 Grievance Redress Mechanism (GRC)

Dhaka WASA has established GRC. On the other hand the NGO SAMAHAR formed GRC for each DMAs. During the reporting period (Jan.-June 2016) no complaint was received from the affected persons.

7.6 Compliance Status

Approval	Category								
No	Sector	Social	Financial	Economic	Others	Safeguard			
ADB Loan No.3051 BAN									

Note: Satisfactory – all covenants in the category are being completed.

8. Follow up Actions, Recommendations and Disclosure

The following actions need to be taken;

a. More intensive supervision of safeguard activities at the field level from the Dhaka WASA side.

9. Required Action to be Monitored and Reported During the Next Monitoring Report

In the next monitoring period the followings have to be monitored and reported:

- a. RP preparation for all other DMAs where work will start
- b. Ensuring compensation of APs before implementation of work
- c. Obtaining approval of RPs from the ADB
- d. Ensuring alternative water supply to the households where connection would be disrupted during implementation by the contractor, and
- e. Monitoring removal of excavated earth from the road.

Payment Received by the Affected Persons (DMA-603, 604 and 606) under Resettlement Works

- 1. ADB Loan No-3051 BAN (SF)
- 2. Name of Services: NGO for Resettlement in the Area of ICB 02.7
- 3. Name of NGO: Shamahar

Information of Discloser, Consultation and Participation

Public Consultation

Conducting public disclosure meetings at key stages have been done to inform the public regarding the progress and future plans and to provide copies of Summary Resettlement Plans in Bangla. During detailed design conducted Focus Group Discussions (FGD) together with the MSC Resettlement Specialist with stakeholders and public meetings (large and small-scale) to discuss and plan construction work with individual communities to reduce disturbance and other impacts and provide a mechanism through which stakeholders can participate in project monitoring and evaluation. Ensuring the views of women and vulnerable groups are equally represented in project committees and other decision making bodies. Resettlement impact was assessed by conducting a reconnaissance and house connection survey in all roads of DMA 603,604,606,609 and 612. The NGO SAMAHAR collected data on: numbers, types and ownership of affected shops and other business; incomes, rent paid by tenants, and numbers of employees; numbers of types of affected hawkers, average income and any rent paid; numbers of types of affected structures (including common property resources) and replacement costs; any other resettlement impacts. Details of consultation, the key issues raised and their incorporation in the project and resettlement plan is presented in Appendixes II.

10. Appendixes

- i. List of Affected Persons and Entitlements
- ii. Public consultations details.
- i i i . Summary of minutes of disclosure meetings in each DMA with signature sheet.
- i V. Photographs of the affected areas, consultation meetings, reconstruction activities, etc.
- V. Copies of AP's certification of payment (signed by the AP's)
- vi . Safeguards Compliance Monitoring Form & Checklist Safeguards Review Mission

Appendix- I List of APs and Entitlements

SI. No.	Number of DMAs	Number of APs Compensated	Compensated Amount	Remarks
1.	603	8	16500	
2.	604	16	36500	
3.	606	47	110250	
	Total	71	163250	

Dhaka Environmentally Sustainable Water Supply Project

Appendixes II: Public Consultation Details of 603

SL No	Date & Address, Participants	Participants Type	Purpose of Consultation	Key Issue Discussed	Interrogation on Design & Resettlement Plan
1	6.1.2016 Road # 05, Meradia Bhuyapara Participants:11	Local People of this area	Message Dissemination	Water Related Information, House Connection and water supply status.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
2	06.12.2015 Shohag Tea Stall, Titas Road, Bhuyanpara Participants: 15	Local People of this area	Awareness Rising, How to support Contractors during construction work	Where and how to claim for the inconvenience of the residents. When the contractor will response.	Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion
3	23.12.2015 Limon Tea Stall, Shipaheebag, Bhuyapara.	Local People	The Problem arises during construction work	Water supply Problem, Transportation Problem, Entrance or Exiting to Houses Problem etc.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
4	03.01.2016 Bhuyapara WASA Pump # 01. Participants: 26	Civil Society Representative, Local Elite Retired Officials, Professionals and & HH Members in presence of Contractors & NGO Representatives	Project Information Dissemination	Importance of the Project, Implementation Strategy and HH Connection & Pipe line Distribution.	Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion

Dhaka Environmentally Sustainable Water Supply Project Appendixes II: Public Consultation Details of DMA 604

SL No	Address	Participants Type	Purpose of Consultation	Key Issue Discussed	Interrogation on Design & Resettlement Plan
1	Main Road, B Block South Banosree	Local People of this area	Message Dissemination	Water Related Information, House Connection and water supply status.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
2	House # 97 Block K, south Banosree DMA-604	Residents of the DMA 604	Awareness Rising, How to support Contractors during construction work	Where and how to claim for the inconvenience of the residents. When the contractor will response.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
3	South Banosree School and College	Teacher, Local Elites and the Residents of G Block	The Problem arises during construction work	Water supply Problem, Transportation Problem, Entrance or Exiting to Houses Problem etc.	Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion
4	Office of the South Banosree Plot Owner Welfare Samitee	Local Elites, Welfare Samitee Members, Residents and the Influential Persons	Project Information Dissemination	Importance of the Project, Implementation Strategy and HH Connection & Pipe line Distribution.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion

Dhaka Environmentally Sustainable Water Supply Project Appendixes II: Public Consultation Details of DMA 606

Date	No. of participants and Address	Participants Type	Purpose of Consultation	Key Issue Discussed	Interrogation on Design & Resettlement Plan
02/03/2016	Participants: 45, Abdul Aziz School & College Mothertek	Teacher's and Residents of DMA-606	Information Dissemination and Awareness Rising	Water Related Information, Road Cutting Methods, Pipe Installation Process etc.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
03/03/2016	Participants: 24, Ward Councilor's Office; 479 Mid Mothertek, South Goran	Residents of the Area, Social & Political Leader's, Ward Councilor and the Local People	Awareness Rising, Information Dissemination and Problem Solving	Awareness Raising on work Procedure, Support seeking and problem solution process	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
06/03/2016	Participants: 24, Ward Councilor's Office; 41 Mid Mothertek, Basabo, Sabujbag	Residents of the Area, Social Leader's, Ward Councilor and the Local People	Project Information Disclosure Meeting	Importance of the Project, Implementation Strategy and HH Connection & Pipe line Distribution.	Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion

Dhaka Environmentally Sustainable Water Supply Project Appendixes II: Public Consultation Details of DMA 609

SL No	Address	Participants Type	Purpose of Consultation	Key Issue Discussed	Interrogation on Design & Resettlement Plan
1	East Rampur a High School	Teachers, Officials, Contractors Personnel, NGO Personnel etc.	Project Information Dissemination and Support Seeking	Pipe Installation System, Facilities from DWASA, and Support from the Water Users of the DMA area.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
2	Dhaka International School	Teachers, Officials, House Owner's Contractors Personnel, NGO Personnel etc.	Awareness Rising, Information Dissemination and Conflict management	Message Dissemination, Awareness Rising Indicator's, Grievance Raising Procedure, GRC formation Process and problem solution process	Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion
3	Quality Learner's High School	Teachers, Officials, House Owner's Contractors Personnel, NGO Personnel etc.	Pipe Installation System, water related Issues, communication system etc.	Importance of the Project, Implementation Strategy and HH Connection & Pipe line Distribution.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.
4	Ward Commissioner's Office	House Owner's, Retired Govt. Officials, Businessmen, Ward Commissioner and his Officials, Local Elites, Civil Society Personnel, Contractors Personnel and the NGO Representatives	Resettlement Plan disclosing among mass people, Leaflet Disclosing, IEC Material Discussion, Grievance Redress mechanism, compensation for AP provided.	Background of the Project, Resettlement Plan, Entitlement, Institutional Arrangement, Grievance Redress Mechanism, Open Discussion and Support Seeking Areas.	Entitlement of APs; Implementation arrangement and Grievance Redress Mechanism incorporated in the RP based on the discussion.

Dhaka Environmentally Sustainable Water Supply Project Appendixes II: Public Consultation Details of DMA 612

SL No	Address	Participants Type	Purpose of Consultation	Key Issue Discussed	Interrogation on Design & Resettlement Plan
1	Ward Commissioner Office Ward # 1, Khilgaon	Secretary of Ward Commissioner, Local Elite, House Owner, Resident of the DMA Area, NGO & Contractor's Personnel	Project Information Dissemination	Importance of the Project, Implementation Strategy and HH Connection & Pipe line Distribution.	Entitlement of APs, compensation procedure and Implementation arrangement RP based on the discussion.
2	Kilgaon High School, C/711 Khilgaon	Teachers, Officials of the School, Representative of House Owner, NGO and Contractor Personnel	Awareness Rising, Message &Information Dissemination and Support Seeking from the community	Leaflets Distribution, information of DESWSP dissemination, Awareness of Civil Works also discuss in the meeting.	Grievance Redress Mechanism incorporated in the RP based on the discussion.
3	Hossain Md. Ershad School, Ward # 1 Khilgaon	Teachers, Officials of the School, Representative of House Owner, NGO and Contractor Personnel	Awareness Rising, Message &Information Dissemination and Support Seeking from the community	Leaflets Distribution, information of DESWSP dissemination, Awareness of Civil Works also discuss in the meeting.	Stakeholder's participation and public awareness incorporated in the RP based on the discussion.
4	Quality Education School & College, 434/C Dhaka -1219	Teachers, Officials of the School, Representative of House Owner, NGO and Contractor Personnel	Awareness Rising, Message &Information Dissemination and Support Seeking from the community	Leaflets Distribution, information of DESWSP dissemination, Awareness of Civil Works also discuss in the meeting.	Grievance Redress incorporated in the RP based on the discussion.

Appendix-III

Minutes of Project Information Disclosure Meeting Dhaka Environmentally Sustainable Water Supply (DESWSP) Resettlement Intervention in the area of ICB-02.7 DMA – 603

Name of Meeting: Project Information Disclosure Meeting Date: 03/01/2016

Venue: Bhuiyapara WASA Pump # 01 Time: 11.00am

Introduction: Project Information Disclosure Meeting is a part of Resettlement Plan. On 3 January 2016 a meeting was held at the WASA Pump house # 1 Bhuyapara. Representative of Civil Society, Retired Officials, Professionals, Local Elite, Businessman, HH Members, Contractor Personnel and the NGO representative were present in the meeting. The following agenda were discussed in that meeting.

Agenda:

- 1. Disclosing Project Information.
- 2. Open Discussion Question & Answer.
- 3. Opinion of the participants
- 4. AOB
- 1. Disclosing Project Information: The Resettlement NGO SAMAHAR organized the meeting with the Representatives of Civil Society, Local Elite Retired Officials, Professionals and & HH Members in presence of Contractors & NGO Representatives. The main objective of the meeting was to share the resettlement plan among the People of the DMA. Another objective of the meeting is, seeking support and assistance from the community to avoid difficulties during construction period and to minimize inconvenience of the residents, Businessman & the Hawker/Vendor and Shopkeepers. The Resettlement Team shared the resettlement plan while the site managers of contractor discussed the technical terms and conditions.
 - a) Background: Dhaka, the capital of Bangladesh is facing shortage of water supply and demand is increasing day by day. Dhaka WASA is preparing Dhaka Environmentally Sustainable Water Supply Project (DESWSP) to supply treated surface water, collected from the river Meghna, to Dhaka city dwellers through the construction of Gandharbpur Water Treatment Plant Project (GWTPP). The project also includes distribution reinforcement and network improvements to reduce non-revenue water (NRW for safe water and support to low income communities (LICs). With financial assistance from ADB, AFD and EIB, this project aims to reduce abstraction of ground water amounting 150 million liter per day (MLM).
 - b) Project Description: The main project components are: (a) Water intake facility at Araihajar Upazilla; (b) Raw water transmission pipe (4 pipes with diameter 2,200 mm) for a total of length of 17.5 km from intake to Sejan Juice; (c) Raw water transmission pipe (2 pipes with diameter 2,200 mm) for a total of length 4.5km from Sejan Juice to Gandharbpur; (d) Water Treatment Plant (WTP) at Gandharbpur; (e) Treated water transmission pipe (2 pipes with diameter 2,200 mm) for a total length of about 14.2 km from WTP to Vitara Baridhara; and (f) distribution reinforcement and rehabilitation networks i Dhaka City areas (Provide the project locations)
 - c) Resettlement Plan, Policy and Principals: A Resettlement Plan (RP) has been prepared for the project based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh (GOB) Acquisition and Requisition of Immovable Property Ordinance 1982 (APIRO).
 - d) Involuntary Resettlement Impact: No land requisition will be required for the water supply distribution reinforcement and networks. The impact in these components will be limited to temporary distribution during civil works to vendors and hawkers in the project areas.

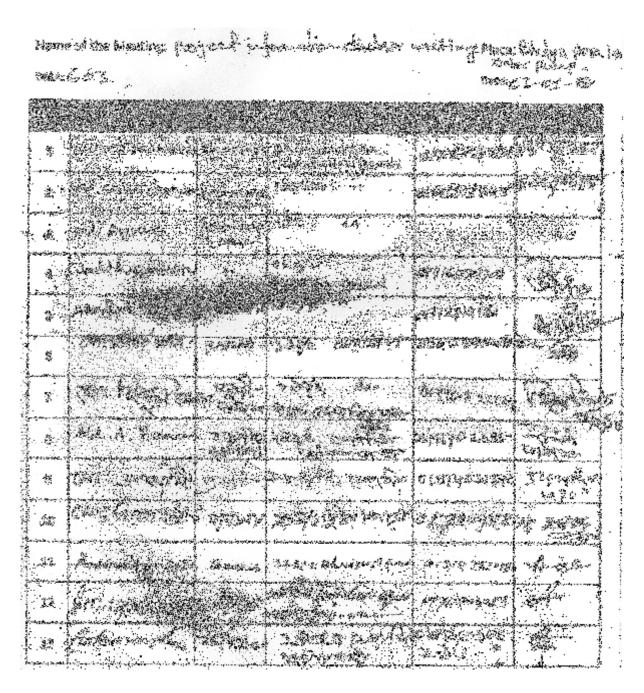
- e) Entitlement: The project provides for compensation of all potential losses including potential income losses for vendors at replacement value. As required by ADB Safeguards Policy (2009) the project will provide compensation and resettlement assistance for households' lost land, business, structures and other lost assets in connection with the project. The RP approach incorporates (i) compensation for lost assets; (ii) resettlement issues; (iii) impact mitigation with special attention to the women and vulnerable groups; and (iv) income generating support to the members of the physically displaced households and including them in the poverty reduction and livelihood enhancement program.
- f) Institutional Arrangement: DWASA has established, for the Project, a PMU headed by a PD, who will be responsible for the overall execution of the Project. The PMU will be supported with an experienced NGO for the implementation of resettlement activities which include livelihood rehabilitation. DWASA will implement the RP through setting a Safeguard Implementation (SIU) headed by DPD at the DESWSP PMU. The SIU, under the overall responsibility of the PD, will undertake day-to-day activities with the appointed NGO. The concerned Safeguards Officer at the level of AE of SIU, appointed by PIU will be convener of the JVC and PVAC. The DPD of SIU will perform as convener of GRC and RAC. The resettlement assistance NGO will assist APs to put forth grievances and access information on opportunities for employment in project related activities, rights and entitlements and the grievance redress process, and make informed choices.

g) Grievance Redress Mechanism:

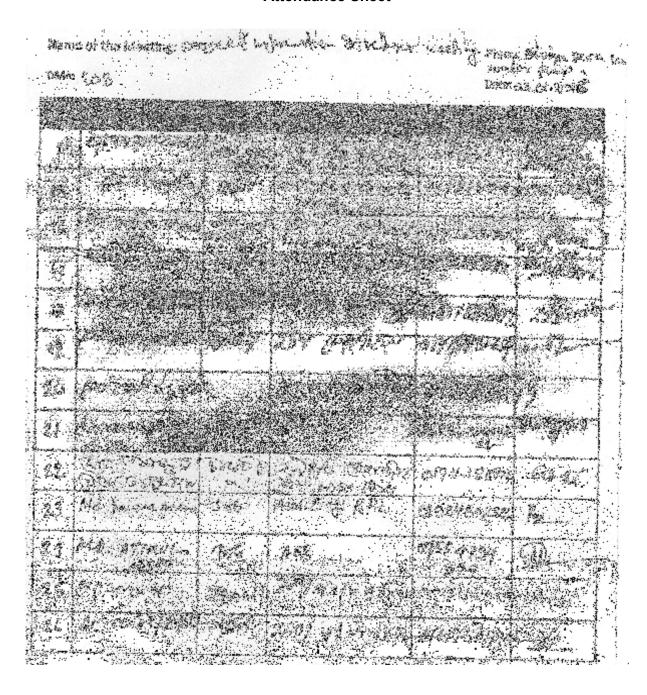
To resolve all project related grievance and complaints a common social and environmental grievance redress mechanism is in place. Common and simple grievances will be sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PMU and project NGO within 7 days. More serious complaints will be sent to the safeguard officer at the PMU to be resolved in 14 days. Any unresolved grievances will be forwarded to the Grievance Redress Committee GRC. Complaints and grievances which are not addressed by Grievance Redress committee (GRC) within 30 days will be sent to the Program Steering Committee (SC) to be resolved within 7 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.

- 2. Open Discussion Question & Answer: An open discussion session was held in the meeting. The participants of the meeting raised some queries which were very interactive. Participants raised queries that are when the construction work will be started? Who will pay the meter & pipe cost? Does the water pressure of main road and feeder road remain same? If the bill prepared with mistake then how could be it corrected? What are the sources of water? Are there any scopes to change the pipe? The site manager and the engineer of the contractor answered all the questions. The NGO Representative informed that there's a telephone no incorporated to complain in the leaflet if anybody face any trouble or difficulties or to communicate with NGO SAMAHAR at Banosree Office, Road # 14, Block # L, House # 02.
- 3. Opinion of the participants: The participants were asked to show their interest and opinion of the new system of the project. The participants said that they are very hopeful of the new piped water supply if they can avail water round 24 hours with pressure. The engineer added in this context that there is no opportunity to take illegal connection and this is why the pressure of the piped water will be exists unchanged. The Engineer from RFL invites the participants to watch the piped water supply system at Gulshan area how the pressure and availability of water exists there.
- **4. AOB:**As there was no more issue to discuss, the Ward Commissioner of this DMA closed the meeting with vote of Thanks.

Attendance Sheet



Attendance Sheet



Time: 4.30 pm

Appendix–III Minutes of Project Information Disclosure Meeting DMA – 604

Name of Meeting: Project Information Disclosure Meeting Date: 05/12/2015

Venue: Office of the South Banosree Plot Owner Welfare Samitee.

Introduction: In 5 December 2015 a meeting on Project Information Disclosure was held at the Office of the South Banosree Plot Owner Welfare Samitee. Representative of Civil Society, Member of the Welfare Samitee, Local Elite, Plot Owner, HH Members, Contractor Personnel and the NGO representative were present in the meeting. The following agenda were discussed in that meeting. Agenda:

- 1. Disclosing Project Information.
- 2. Open Discussion Question & Answer.
- 3. Opinion of the participants
- 4. AOB
- 1. Disclosing Project Information: The Resettlement NGO SAMAHAR organized the meeting with the Representatives of Civil Society, Member of the Welfare Samitee, Local Elite and Plot Owner & HH Members in presence of Contractors Representatives. The main objective of the meeting is to share the resettlement plan among the residents of the DMA. Another objective of the meeting is seeking support and assistance from the community to avoid difficulties during construction period and to minimize inconvenience of the residents. The Resettlement Team shared the resettlement plan while the site managers of contractor discussed the technical terms and conditions.
 - a) Background: Dhaka, the capital of Bangladesh is facing shortage of water supply and demand is increasing day by day. Dhaka WASA is preparing Dhaka Environmentally Sustainable Water Supply Project (DESWSP) to supply treated surface water, collected from the river Meghna, to Dhaka city dwellers through the construction of Gandharbpur Water Treatment Plant Project (GWTPP). The project also includes distribution reinforcement and network improvements to reduce non-revenue water (NRW for safe water and support to low income communities (LICs). With financial assistance from ADB, AFD and EIB, this project aims to reduce abstraction of ground water amounting 150 million liter per day (MLM).
 - b) Project Description: The main project components are: (a) Water intake facility at Araihajar Upazilla; (b) Raw water transmission pipe (4 pipes with diameter 2,200 mm) for a total of length of 17.5 km from intake to Sejan Juice; (c) Raw water transmission pipe (2 pipes with diameter 2,200 mm) for a total of length 4.5km from Sejan Juice to Gandharbpur; (d) Water Treatment Plant (WTP) at Gandharbpur; (e) Treated water transmission pipe (2 pipes with diameter 2,200 mm) for a total length of about 14.2 km from WTP to Vitara Baridhara; and (f) distribution reinforcement and rehabilitation networks i Dhaka City areas (Provide the project locations)
 - c) Resettlement Plan, Policy and Principals: A Resettlement Plan (RP) has been prepared for the project based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh (GOB) Acquisition and Requisition of Immovable Property Ordinance 1982 (APIRO).
 - **d) Involuntary Resettlement Impact:** No land requisition will be required for the water supply distribution reinforcement and networks. The impact in these components will be limited to temporary distribution during civil works to vendors and hawkers in the project areas.

- e) Entitlement: The project provides for compensation of all potential losses including potential income losses for vendors at replacement value. As required by ADB Safeguards Policy (2009) the project will provide compensation and resettlement assistance for households' lost land, business, structures and other lost assets in connection with the project. The RP approach incorporates (i) compensation for lost assets; (ii) resettlement issues; (iii) impact mitigation with special attention to the women and vulnerable groups; and (iv) income generating support to the members of the physically displaced households and including them in the poverty reduction and livelihood enhancement program.
- f) Institutional Arrangement: DWASA has established, for the Project, a PMU headed by a PD, who will be responsible for the overall execution of the Project. The PMU will be supported with an experienced NGO for the implementation of resettlement activities which include livelihood rehabilitation. DWASA will implement the RP through setting a Safeguard Implementation (SIU) headed by DPD at the DESWSP PMU. The SIU, under the overall responsibility of the PD, will undertake day-to-day activities with the appointed NGO. The concerned Safeguards Officer at the level of AE of SIU, appointed by PIU will be convener of the JVC and PVAC. The DPD of SIU will perform as convener of GRC and RAC. The resettlement assistance NGO will assist APs to put forth grievances and access information on opportunities for employment in project related activities, rights and entitlements and the grievance redress process, and make informed choices.

g) Grievance Redress Mechanism:

To resolve all project related grievance and complaints a common social and environmental grievance redress mechanism is in place. Common and simple grievances will be sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PMU and project NGO within 7 days. More serious complaints will be sent to the safeguard officer at the PMU to be resolved in 14 days. Any unresolved grievances will be forwarded to the Grievance Redress Committee GRC. Complaints and grievances which are not addressed by Grievance Redress committee (GRC) within 30 days will be sent to the Program Steering Committee (SC) to be resolved within 7 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.

- 2. Open Discussion Question & Answer: An open discussion session was held in the meeting. The participants of the meeting raised some queries which were very interactive. One of the participants raised a query how the road cutting permission has taken? The site manager and the engineer of the contractor informed that the Project has paid Eastern Housing Society for reconstruct the damaged roads because it is the valid authority giving us the permission. Another participant of the house raised a question, 'Does the pipe installation start in all roads at a time or part by part'? The Contractors men replied segment wise. Another question was raised in the house at last that if there occurred any problem then where we could communicate? The NGO Representative informed that there's a telephone no incorporated to complain in the leaflet.
- 3. Opinion of the participants: The participants were asked to show their interest and opinion of the new system of the project. The participants said that they are still in the dark because the new system is not yet established that they can see the pressure of the water with adequate supply. The engineer added in this context that there is no opportunity to take illegal connection and this is why the pressure of the piped water will be prevailed. One of the participants said that though the GRC is approved by the Govt. yet it could be better if a member of the committee could incorporate from the community.
- **4. AOB:** As there was no more issue to discuss, the president of the welfare Samitee closed meeting with vote of thanks.

Attendance Sheet

Name of the Meeting: Project Information Disclosure Hathaneeting Place: Plot Owner Smither
DMA: 604

Date: 05/12/2015

DMA: 604			Date: 05 / 12 / 2.015			
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Appendix – III Meeting Minutes of Project Information Disclosure Meeting DMA – 606

Venue: Office of the Ward Commissioner DCC South Ward # 02. Time: 11.00 am

Introduction: A meeting on Project Information Disclosure was held at the Office of Ward Commissioner DCC South Ward # 02 on 06/03/2016.Local Residents, Social Workers, Retired Officials, Professionals, Local Elite, Teachers, Businessman, Contractor Personnel and the NGO representative were present in the meeting.

Agenda:

- 1. Sharing on Project Information.
- 2. Question and Answer from the Participants.
- 3. Open Discussion
- 4. AOB

1. Sharing on Information:

- a) Background: Dhaka, the capital of Bangladesh is facing shortage of water supply and demand is increasing day by day. Dhaka WASA is preparing Dhaka Environmentally Sustainable Water Supply Project (DESWSP) to supply treated surface water, collected from the river Meghna, to Dhaka city dwellers through the construction of Gandharbpur Water Treatment Plant Project (GWTPP). The project also includes distribution reinforcement and network improvements to reduce non-revenue water (NRW for safe water and support to low income communities (LICs). With financial assistance from ADB, AFD and EIB, this project aims to reduce abstraction of ground water amounting 150 million liter per day (MLM).
- b) Resettlement Plan, Policy and Principals: A Resettlement Plan (RP) has been prepared for the project based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh (GOB) Acquisition and Requisition of Immovable Property Ordinance 1982 (APIRO).
- c) Entitlement: The project provides for compensation of all potential losses including potential income losses for vendors at replacement value. As required by ADB Safeguards Policy (2009) the project will provide compensation and resettlement assistance for households' lost land, business, structures and other lost assets in connection with the project. The RP approach incorporates (i) compensation for lost assets; (ii) resettlement issues; (iii) impact mitigation with special attention to the women and vulnerable groups; and (iv) income generating support to the members of the physically displaced households and including them in the poverty reduction and livelihood enhancement program.
- d) Institutional Arrangement: DWASA has established, for the Project, a PMU headed by a PD, who will be responsible for the overall execution of the Project. The PMU will be supported with an experienced NGO for the implementation of resettlement activities which include livelihood rehabilitation. DWASA will implement the RP through setting a Safeguard Implementation (SIU) headed by DPD at the DESWSP PMU. The SIU, under the overall responsibility of the PD, will undertake day-to-day activities with the appointed NGO. The concerned Safeguards Officer at the level of AE of SIU, appointed by PIU will be convener of the JVC and PVAC. The DPD of SIU will perform as convener of GRC and RAC. The resettlement assistance NGO will assist APs to put forth grievances and access information on opportunities for employment in project related activities, rights and entitlements and the grievance redress process, and make informed choices.

- e) Grievance Redress Mechanism: To resolve all project related grievance and complaints a common social and environmental grievance redress mechanism is in place. Common and simple grievances will be sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PMU and project NGO within 7 days. More serious complaints will be sent to the safeguard officer at the PMU to be resolved in 14 days. Any unresolved grievances will be forwarded to the Grievance Redress Committee GRC. Complaints and grievances which are not addressed by Grievance Redress committee (GRC) within 30 days will be sent to the Program Steering Committee (SC) to be resolved within 7 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.
- 2. Question and Answer from the Participants.: After sharing project information a question and answer session was conducted in the meeting. People of this area have shown their grievances on existing water supply system. They complaints that the supplied water is always dirty and unpleasant smelling (dis-odors). They asked how they could get rid of these sufferings. Site Manager RFL assured them that the new system will cover 24 hour water supply with sufficient pressure and the water of the new system is pure & safe. It doesn't need to boil for drinking purpose. One of the honorable participants has informed the contractor's representative by showing that the leaflet has shown HDD system but most roads are open cut; why? Contractor's representative said that we apply this system where the HDD machine could be set otherwise the method we apply are pipe bursting or open cut. Another Person asked how the house connection will be ensured? Contractor replied that they will establish it within 5 meters of boundary wall and the meter will be located at 14 inches deep down to plinth level. However the meeting was very fruitful and the participants were very satisfied.
- 3. Opinion of the participants: The participants were asked to show their interest and opinion of the new system of the project. The participants said that they were hopeful with the new system if the pressure of the water could remain 24 hour with availability of water supply. One ward councilor man informed that some roads are under repair and maintenance and if the pipe installation could start with this road reconstruction period then it would be a better working environment. The contractor's personnel agreed with the proposal and request to submit a priority list of the roads. The participants of the house assured that they will assist and support contractors in any issue of hindering the work.
- **4. AOB:** As there was no more issue to discuss, the meeting closed with vote of thanks.

Attendance Sheet of Project Information Disclosure Meeting

SL No	Name of the Participant	Occupation	Address	Mobile No	Signature
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SAMAHAR

Dhaka Environmentally Sustainable Water Supply Project (DESWSP)

Resettlement Awareness Program and Support LIC's in ICB-02.7

Name of the Meeting: Project Information DiclosureMeeting Place: Ward Councilor
DMA: 606

Meeting

Date: 06.03.2016

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Appendix –III Dhaka Environmentally Sustainable Water Supply (DESWSP) Resettlement Intervention in the area of ICB-02.7 DMA – 609

Project Information Disclosure Meeting

Venue: Office of the Ward Commissioner Ward # 22 East Rampura Time: 10.00 am

Introduction: The Resettlement NGO organized a meeting on Project Information Disclosure at Ward Commissioner Office on 09/06/2016 in DMA – 609. House Owner's, Retired Govt. Officials, Businessmen, Ward Commissioner and his Officials, Local Elites, Civil Society Personnel, Contractors Personnel and the NGO Representatives were present in the Meeting.

Agenda

- 1. Sharing on Project Information.
- 2. Queries from the Participants.
- 3. Opinion of the participants
- 4. AOB

1. Sharing on Information:

- a) Background: Dhaka, the capital of Bangladesh is facing shortage of water supply and demand is increasing day by day. Dhaka WASA is preparing Dhaka Environmentally Sustainable Water Supply Project (DESWSP) to supply treated surface water, collected from the river Meghna, to Dhaka city dwellers through the construction of Gandharbpur Water Treatment Plant Project (GWTPP). The project also includes distribution reinforcement and network improvements to reduce non-revenue water (NRW for safe water and support to low income communities (LICs). With financial assistance from ADB, AFD and EIB, this project aims to reduce abstraction of ground water amounting 150 million liter per day (MLM).
- b) Resettlement Plan, Policy and Principals: A Resettlement Plan (RP) has been prepared for the project based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh (GOB) Acquisition and Requisition of Immovable Property Ordinance 1982 (APIRO).
- c) Entitlement: The project provides for compensation of all potential losses including potential income losses for vendors at replacement value. As required by ADB Safeguards Policy (2009) the project will provide compensation and resettlement assistance for households' lost land, business, structures and other lost assets in connection with the project. The RP approach incorporates (i) compensation for lost assets; (ii) resettlement issues; (iii) impact mitigation with special attention to the women and vulnerable groups; and (iv) income generating support to the members of the physically displaced households and including them in the poverty reduction and livelihood enhancement program.
- d) Institutional Arrangement: DWASA has established, for the Project, a PMU headed by a PD, who will be responsible for the overall execution of the Project. The PMU will be supported with an experienced NGO for the implementation of resettlement activities which include livelihood rehabilitation. DWASA will implement the RP through setting a Safeguard Implementation (SIU) headed by DPD at the DESWSP PMU. The SIU, under the overall responsibility of the PD, will undertake day-to-day activities with the appointed NGO. The concerned Safeguards Officer at the level of AE of SIU, appointed by PIU will be convener of the JVC and PVAC. The DPD of SIU will perform as convener of GRC and RAC. The resettlement assistance NGO will assist APs to put forth grievances and access information on opportunities for employment in project related activities, rights and entitlements and the grievance redress process, and make informed choices.

- e) Grievance Redress Mechanism: To resolve all project related grievance and complaints a common social and environmental grievance redress mechanism is in place. Common and simple grievances will be sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PMU and project NGO within 7 days. More serious complaints will be sent to the safeguard officer at the PMU to be resolved in 14 days. Any unresolved grievances will be forwarded to the Grievance Redress Committee GRC. Complaints and grievances which are not addressed by Grievance Redress committee (GRC) within 30 days will be sent to the Program Steering Committee (SC) to be resolved within 7 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.
- f) Queries from the Participants and Solution: After Briefing the Project; participants were asked to show their interest or comments. They raised some question and those are as follows....

 When the work will be started? What are the sources of water supply? Does it underground water or surface water? Are there any water treatment plants? Does water supply stopped during construction period? Are there any plan installing new pumps in this DMA area? Brief at least one disadvantage that can be hinder smooth working environment?

Most of the above questions are technical and this is why the Site Manager RFL (Engineer) answered the questions that are as follows:

- a) The work is scheduled to start from mid June but considering public inconvenience during the Eid-ul-Fitr one of the biggest festivals of the Muslim Community; it will be started after the holly occasion.
- b. The existing water source is Deep Tube Well. Considering the demand of additional water which is increasing day by day; DWASA planned to depend on surface water. The main sources of surface water are the River Padma and the Meghna.
- c. Surely there's a big water treatment plant at Sayedabad in Dhaka South City Corporation.
- d. Water Supply will be continued during construction period because old supply lines will be remained untouched. Old pipeline will be disconnected after completion of the new construction.
- e. DWASA planned installing pumps according to the population living in a particular area. It calculates 160 liter water per person per day. So if needed DWASA takes initiative to install a new pump.
- f. One of the vital Pipe Installation Method is Pipe Bursting. During working in this system water supply stopped in those areas where the method is running. It's a big disadvantage in this system. DWASA ensured water supply in this area by its own water supply mechanism or inform water user earlier to preserve their water Tank.
- 3. Opinion of the participants: The participants were asked to show their interest and opinion of the new system of the project. One of the participants informed that one year ago WASA contractor dug a ditch for pipeline installation in the plan area and didn't fill the ditch after completion of the work. In the last rainy season the ditch came into full with rainwater and the house owner sucked water by motor from it and the dirty water goes into their water preserver and much people suffered with water borne diseases. He then threw a question to the Contractor Personnel's; Will the new Project Similar to the previous one? The Site Manager assured the house that no opportunities to merge waste water with this piped water. Because DWASA used PVC pipe in the past and now it is High Density Poly-phenyl Pipe.
- 4. AOB: As there was no more issue to discuss, the meeting closed with vote of thanks.

Attendance Sheet

SAMAHAR

Dhaka Environmentally Sustainable Water Supply Project (DESWSP) Resettlement Awareness Program and Support LIC's in ICB-02.7

Name of the Meeting: Project Information, Date: 09/06/2016 Meeting

Place: Wand Commissioner

Time: 10.00 alm

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Attendance Sheet SAMAHAR

Dhaka Environmentally Sustainable Water Supply Project (DESWSP)
Resettlement Awareness Program and Support LIC's in ICB-02.7

Name of the Meeting: Project Information Decloquire Place: whose Commissioner
Date: 09/06/2016 Ceting Time: 10:00 am.

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Appendix – III Meeting Minutes of Project Information Disclosure Meeting DMA – 612

Venue: Office of the Ward Commissioner Ward # 01/ South City Corporation Time: 11.30 AM

Introduction: A meeting on Project Information Disclosure was held at the Office of the Ward Commissioner of Ward # 01 Khilgaon Dhaka. Secretary of Ward Commissioner, Local Elite, House Owner, Resident of the DMA Area, Contractor Personnel, Management and Supervision Consultancy (MSC) and the NGO representative were present in the meeting.

Agenda:

- 1. Sharing on Project Information.
- 2. Queries from the Participants.
- 3. Opinion of the participants
- 4. AOB

1. Sharing on Information:

- a) Background: Dhaka, the capital of Bangladesh is facing shortage of water supply and demand is increasing day by day. Dhaka WASA is preparing Dhaka Environmentally Sustainable Water Supply Project (DESWSP) to supply treated surface water, collected from the river Meghna, to Dhaka city dwellers through the construction of Gandharbpur Water Treatment Plant Project (GWTPP). The project also includes distribution reinforcement and network improvements to reduce non-revenue water (NRW for safe water and support to low income communities (LICs). With financial assistance from ADB, AFD and EIB, this project aims to reduce abstraction of ground water amounting 150 million liter per day (MLM).
- b) Resettlement Plan, Policy and Principals: A Resettlement Plan (RP) has been prepared for the project based on ADB's Safeguard Policy Statement 2009 and Government of Bangladesh (GOB) Acquisition and Requisition of Immovable Property Ordinance 1982 (APIRO).
- c) Entitlement: The project provides for compensation of all potential losses including potential income losses for vendors at replacement value. As required by ADB Safeguards Policy (2009) the project will provide compensation and resettlement assistance for households' lost land, business, structures and other lost assets in connection with the project. The RP approach incorporates (i) compensation for lost assets; (ii) resettlement issues; (iii) impact mitigation with special attention to the women and vulnerable groups; and (iv) income generating support to the members of the physically displaced households and including them in the poverty reduction and livelihood enhancement program.
- d) Institutional Arrangement: DWASA has established, for the Project, a PMU headed by a PD, who will be responsible for the overall execution of the Project. The PMU will be supported with an experienced NGO for the implementation of resettlement activities which include livelihood rehabilitation. DWASA will implement the RP through setting a Safeguard Implementation (SIU) headed by DPD at the DESWSP PMU. The SIU, under the overall responsibility of the PD, will undertake day-to-day activities with the appointed NGO. The concerned Safeguards Officer at the level of AE of SIU, appointed by PIU will be convener of the JVC and PVAC. The DPD of SIU will perform as convener of GRC and RAC. The resettlement assistance NGO will assist APs to put forth grievances and access information on opportunities for employment in project related activities, rights and entitlements and the grievance redress process, and make informed choices.
- e) Grievance Redress Mechanism: To resolve all project related grievance and complaints a common social and environmental grievance redress mechanism is in place. Common and simple grievances will be sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PMU and project NGO within 7 days. More serious complaints will be sent to the safeguard officer at the PMU to be resolved in 14 days. Any unresolved grievances will be forwarded to the Grievance Redress Committee GRC. Complaints and grievances which are not addressed by Grievance Redress committee (GRC) within 30 days will be sent to the Program

Steering Committee (SC) to be resolved within 7 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.

- 2. **Queries from the Participants and Solution:** During the discussion session participants of the asked some question to the project personnel. Those are:
 - a) What are the pipe installation systems? Who will be responsible for repair and maintenance of the road? How many days after the new connection will be executed? How a user can get new connection? How much money to pay by the water user?

All of the questions were technical and the site manager FSL (Engineer) answered the question as follows:

- I. The Engineer replied that not system but we follow three types of method. Open cut or open trench, pipe bursting and HDD.
- II. City Corporation South is the authority for repair and maintenance of the road because this institution gives us road cutting permission.
- III. Immediate after the pipe installation and commissioning completed.
- IV. Anew User must submit an application to authority of MODs Zone 6
- V. Project will bear all cost including materials up to users meter point and the rest work will be executed by the user.
- 3. Opinion of the participants: The participants were asked to show their interest and opinion of the new system of the project. One of the participants said in the house that the service departments always show dreams to their clients but the reality is different. We are not interested to enjoy the dream. We want safe water by 24 hours. The Engineer assured the water users that just wait and See. Another participant made a comment that better services returns best. If WASA provide their service better the result will be positive for returning handsome revenue.
- 4. AOB: A Sub Assistant Engineer discussed environmental issues in the meeting and instructed the contractor not to show any kinds of environmental hazard during open cut or pipe bursting. On the other hand MSC representative Gender Specialist discussed about Affected Persons and the Grievance redress mechanism. As there was no more issue to discuss, the meeting closed with vote of thanks.

Attendance Sheet

SAMAHAR

Dhaka Environmentally Sustainable Water Supply Project (DESWSP) Resettlement Awareness Program and Support LIC's in ICB-02.7

Name of the Meeting: Project Information Disclosure Place: Ward Compagioner

Date: 21.00.2016

SL No	Name of the Participant	Occupation	Address	Mobile No	Signature
01	(MILTON)	councillor word NO-1		01911340892	= further
02	Heler Rohm	Consulted	Msc	017125320	42l
03	Ram chambra Deb nath	word secon-1	FII/CKHILGAON	0151258 5257	James T
04	Tasher Rolman.	tressens	471 k Klidg an	on 11338756	le.
05	Sumon	Durms	701c Khingaun	0/7/1/29261	Seem
06	Μολυ	Dustway	631/A. Khilgan	017.11398382	the.
07	nampadaul	T.L	Samahar	a743947932	1
08	Dipy	Busins	1000. Turabag	0167467837	Dire
09	Tomal	7essobs	308/4 Khilead	01988271	* Fand
10	mokin	Pleyer	233 midel Bashle	0191365825	lealin
//	Julash	Driver.	534/c. Khilgan	029139564	88 ang
12	NASIR	D.S.C.C.	D.S. C.C.	01843797913	A
13	Panna	word Na 1 ossice	1 wo ward	01911933393	Mari

Appendix – IV Photo Gallery of Public Consultation Meetings

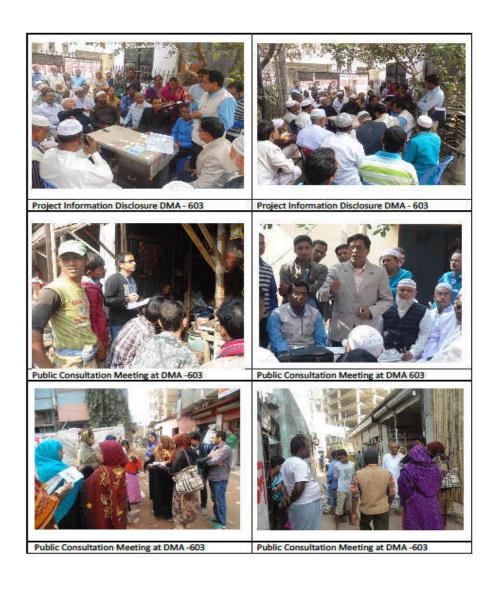


Photo Gallery of Public Consultation Meeting







Public Consultation Meeting on 03.03.2016

Public Consultation Meeting on 03.0302016







Public Consultation Meeting on 02.03.2016

Public Consultation Meeting on 02.03.2016







Project Information Disclosure Meeting at Ward Councilor's Office on 06.03.2016

Project Information Disclosure Meeting at Ward Councilor's Office on 06.03.2016



Project Information Disclosure Meeting at Ward Commissioner Office DMA-609 on 09.06.2016



Project Information Disclosure Meeting at Ward Commissioner Office DMA-609 on 09.06.2016



Public Consultation Meeting at East Rampura High School DMA-609 on 12.05.2016



Public Consultation Meeting at East Rampura High School DMA-609 on 12.05.2016



Public Consultation Meeting at Dhaka International School DMA 609 on 12.06.2016



Public Consultation Meeting at Dhaka International School DMA 609 on 12.06.2016





Public Consultation Meeting at DMA – 612 on 30.05.16

Public Consultation Meeting at DMA - 612 on 30.05.16





Project Information Disclosure Meeting on 31.05.16

Project Information Disclosure Meeting on 31.05.16





Public Consultation Meeting on 30.05.16

Public Consultation Meeting on 30.05.16

Appendix - V Dhaka Environmentally Sustainable Water Supply Project Payment Received by the Afforced People, OMA - 403 yields Reactfement Works Pathers Magreen : 100 Laggraph America Profesion Controlled. Marie Cartie MARIN. Vagletice. Seinder Fraktie 16/02/2016 Team Leader Date: SAMAHAR

Dhaka Environmentally Sustainable Water Supply Project Payment Received By the Affected People, DMA - 603 under Resettlement Works

#	Name of Vendor/Hawker	Fathers/ Mothers Name	Age	Nature of Work/Business	Location	Average	Compensation	Signature	Remarks
2	Joinal Abedin	Late Abdul Mojid Mollah / Late Boru Bibi	85	Fruits and Vegetables	House # 203 Bhuyanpara Main Road # 01	Profit/Day	2000.00	7	Soinal Ab
4	Md. Sohrab Uddin	Late Mofiz Uddin / Zobeda Khatun	50	Fruits and Vegetables	House # 255/1/1 Road # 89, Nobinbag	400.00	2000.00		ohraboss e
	Nir Das	Sattyaranjan Das / Basonti Das	45		House # 382, Road # 89, Nobin Bag	400.00	2000.00	Alwert	

Jean Leader SAMAHAR

Reviewed By:

Approved By:

Dhaka Environmentally Sustainable Water Supply Project Payment Received By the Affected People, DMA - 603 under Resettlement Works Average Name of Fathers /Mothers Nature of Compensation Age Profit / Signature Remarks Location Vendor/Hawker Name (Year) Work/Business Amount Day House # 382, Sattyaranjan Das / 45 Shoe Repair Road # 89, 400.00 2000.00 5 Nir Das Besonti Das Nobinbag Approved By: Prepared By: Reviewed By:

Dhaka Environmentally Sustainable Water Supply Project Payment Received By the Affected People, DMA - 604 under Resettlement Works

#	Name of Vendor/Hawker	Fathers / Mothers Name	Age (Year)	Nature of Work/Business	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
01	Momtaz Begum	Late Mobed Mistri / Late Golapi Begum	45	Fruits & Vegetables	Block-H, Road-7/3, E-W	500.00	2500.00	M May mo	
02	Md. Abul	Abdul Majid / Sufia Khatun	50	Betel Leaf- Cigarette	Block B, Road # 3/2	500.00	2500.00	Manual Hall	
03	Md. Roni	Md. Saju / Jahanara Begum	23	Fruits & Vegetables	Block-B, Road # 3/2	500.00	2500.00	Absent	
04	Chandan	Gouranga / Shuchitra	45	Shoe Repair	F Block, Road # 10	400.00	2000.00	wat i	

Prepared By: Date:

25.02.2016 Team Leady SAMAHAR

Dhaka Environmentally Sustainable Water Supply Project Payment Received By the Affected People, DMA – 604 under Resettlement Works

#	Name of Vendor/Hawker	Fathers/ Mothers Name	Age	Nature of Work/Business	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
05	Nepal Chandra Das	Late Jaminee Chandra Das / Surodhoni Das	51	Shoe Repair	G Block, Main Road, South Banosree	500.00	2500.00	M MANAGE ME	
06	Dinesh Babu	Late. Khitish Chandra Das/ Rangoswari Rani	55	Shoe Repair	B Block, Vegetables Market, South Banosree	400.00	2000.00	A Carried to	
07	Md. Hossain	Late. Tota Mia / Late Kachan Nesa	65	Cloths	B Block, Main Road, South Banosree	500.00	2500.00	The second of the	
08	Siddik Bepari	Late Amzad Ali/ Late Amena Begum	45	Others (Boiled Egg Seller)	B Block, Main Road , South Banosree	500.00	2500.00	bed springs bill	è

Prepared By:

SAMAHAR 25.02.2016

Approved By Date:

Dhaka Environmentally Sustainable Water Supply Project Payment Received By the Affected People, DMA - 604 under Resettlement Works

#	Name of Vendor/Hawker	Fathers/ Mothers Name	Ago	Nature of Work/Business	Location	Average Profit/Day	Compensation Amount	Signature	Remark
09	Bivision	Late Mirza All / Late Joisson Bibl	70	Betel Leaf- Cigarette	B Block, Moin Road, South Banosree	400.00	2000.00	Maria Maria	
10	Sona Mia	Late Sekandar Ali / Late Sufia Begum	47	Betel Loaf- Cigarette	B Black, Main Road, South Banosree	500.00	2500.00	CAPITAL	
11	Runa Akter	Late Abdul Karim Mollah / Late Sona Banu	55	Betel Leaf- Cigarette	B Block, Main Boad, South Banosree	400.00	2000.00	Absol	
12	Jahanara	Late Sona Mia / Late Rowsnan Ara Begum	45		6 Block, Main Road, South Banosree	500.00	2500.00	Absen 2	

Propared By: 30 Date: 25.02.2016 Team Leader SAMAHAR

Approved B

Dhaka Environmentally Sustainable Water Supply Project Payment Received By the Affected People, DMA – 604 under Resettlement Works

#	Name of Vendor/Hawker	Fathers/ Mothers Name	Age	Nature of Work/Business	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
13	Minara begum	Late Ali Akbar/ Late Ambia Khatun	45	Food	B Block, Main Road, South Banosree	400.00	2000.00	PIAK!	
14	Shahida Akter	Late Akalu Mia / Late Shahara Begum	45	Food	B Block, Main Road, South Banosree	400.00	2000.00	Absent	
15	Dipu Chandra Das	Niranjan Chandra Das/ Lilmoti Das	37	Shoe Repair	K Block, Road # 14, South Banosree	400.00	2000.00	M2	
16	Hazi Jafar Ali	Late Rushmat Ali / Asia Begum	65	Cloths	B Block, Main Road, South Banosree	500.00	2500.00	division to	

Date: 25.02.2016

SAMAHAR

Reviewed By: 101011

time

Approved By: Date:

Dhaka Environmentally Sustainable Water Supply Project Payment Received By the Affected People, DMA - 604 under Resettlement Works

#	Name of Vendor/Hawker	Fathers /Mothers Name	Age (Year)	Nature of Work/Business	Location	Average Profit / Day	Compensation Amount	Signature	Remarks
03	Md. Roni	Md. Saju / Jahanara Begum	23	Fruits & Vegetables	Block B, Road # 3/2	500.00	2500.00	ACT	
11	Runa Akter	Late Abdull Karim Mollah / Late Sona Banu	55	Betel leaf - Cigarette	B Block, Main Road, South Banosree	400.00	2000.00	100 M	
12	Jahanara	Late Sona Mia / Late Rowshan Ara Begum	45	Fruits and Vegetables	B Block, Main Road, South Banosree	500.00	2500.00	TARREST DAG	
14	Shahida Akter	Late Akalu Mia / Late Shahara Begum	45	Food	B Block, Main Road, South Banosree	400.00	2000.00	V 325 W	

Prepared By: 2016
Date: 01/03/2016
Nd. Hortarul Alam
Team Leader
SAMAHAR

Reviewed By:

Payment Received by the Affected People, DMA – 606 under resettlement Works

SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
1	Md. Salam	Late Sohrab Ali	42	Others (Tea Stall)	64/D/1/ Upaban Plaza	400.00	2000.00	ANTO SU	
2.	Md. Yunus Bepari	Late Kashem Bepari	40	Fruits & vegetables	82/1 Mothertek Bazar	500.00	2500.00	AL AL	r Ja
3	Md. Rafiqui Islam	Md. Ansar Ali	45	Fruits & vegetables	82/5 Mothertek Bazar	500.00	2500.00	An 20	2.00
4.	Md Akkas All Bepari	Late samad ASIi Bepari	41	Fruits & vegetables	82/5 Mothertek Bazar	500.00	2500.00	MO AVIA	Asc
5.	Md. Monir Hossain	Habibur Rahman	30	Fruits & vegetables	82/5 Mothertek Bazar	500.00	2500.00	Assent	

Signature of Team Leader:

Representative of MSC & WASA

47

Payment Received by the Affected People, DMA - 606 under resettlement Works

SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
6	Md. Jaikir	Md. Mofiz	20	Fruits & Vegetables	82/5 Mothertek Bazar	500.00	2500.00	970)	
7	Md. Mofizul Islam	Late Sekandar Ali	65	Fruits & Vegetables	82/5 Mothertek Bazar	500.00	2500.00	8/16/8/2	
8	Md. Faruk	Abdul Salamat Mir	38	Fruits & Vegetables	91/3 Mothertek Bazar	500.00	2500.00	Ex.	
9.	Md. Bashir Uddin	Late Monnaf Bepari	40	Fruits & Vegetables	92/12 Mothertek Bazar	500.00	2500.00	Tary)	
10	Md. Badal Bepari	Late Abdur Rahman Bepari	52	Fruits & Vegetables	82/1 Mothertek Bazar	500.00	2500.00		

Signature of Team Leader:

Representative of MSC & WASA

Project Director

Payment Received by the Affected People, DMA - 606 under resettlement Works

SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
11	Md. Jewel	Late Mohon	20	Fruits & Vegetables	82/1 Mothertek Bazar	500.00	2500.00	MAXY.	
12	Rotis das	Late Tofani Das	53	Shoe Repair	130/2/1 Baganbari South Mothertek	350.00	1750.00	I A COMPANY	E-111
13	Horipodo Das	Late Nabodip Das	45	Shoe Repair	67 Mothertek Chowrasta	400.00	2000.00	ROW.	
14	Md. Siddik	Late Sheikh Daliluddin	40	Others (Lock Repair)	67 Mothertek Chowrasta	400.00	2000.00		F. B. 199
15	Ripon Das	Rupihan Das	36	Shoe Repair	496/A East Goran	400.00	2000.00	香香	

Signature of Team Leader: 03/05/2016

Benracan Hop of MSC & WASA

49

Payment Received by the Affected People, DMA – 606 under resettlement Works

SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
16	Biddya Des	Late Shoshi Charan Das	49	Shoe Repair	418/5 North Goran	500.00	2500,00	An.	
17	Sumon Chandra Das	Biddya Chandra Das	22	Shoe Repair	338/1/A North Goran	500.00	2500.00	ford \	
18	Sujit Chandra Das	Late Shoshi	32	Shoe Repair	322/1 North Goran	400.00	2000.00	Albo	
19	Babul Chandra Das	Late Mohon Lal Chandra Das	47	Shoe Repair	369/1 North Goran	500.00	2500.00	Absent	
20	Md. Faziul Haq	Late Jamir Uddin	60	Fruits & Vegetables	369/1 North Goran	500.00	2500.00	1-090 4	9.6

Signature of Team Leader 23/

Payment Received by the Affected People, DMA - 606 under resettlement Works

SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
21	Md. Sirajul Islam	Late Khorshed Bepari	50	Fruits & Vegetables	369/1 North Goran	500.00	2500.00	garer 10	
22	Md. Jashim Uddin	Late Shaheb Ali Sarker	40	Others (Lock Repair)	369/1 North Goran	500.00	2500.00	क्षान्त्रवर्ग	6
23	Md. Fazar Ali Bepari	Md. Suraj Mia	53	Fruits & Vegetables	369/1 North Goran	400.00	2000.00	REAL WAY	B
24	Md. Ruhul Amin	Md. Shah Alam	30	Fruits & Vegetables	371 North Goran	500.00	2500.00	S. C. C.	
25	Md. Mohsin	Md. Morshed Mia	35	Others (Tea Stall)	371/1 North Goran	500.00	2500.00		

Signature of Team Leader: Md. Most;

Representative of MSC & WASA

51

SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average	Compensation	Signature	Remarks
26	Glas Uddin	Late Gohur Bepari	55	Others (Crocaries)	371 North Goran	Profit/Day	2500.00	ANG IN	Remarks
27	Chandu Mia	Late Abdul Hamid	65	Fruits & Vegetables	371 North Goran	400.00	2000.00	Absent	78
28	Md. Chan Mia	Late Tota Mia	48	Others (Boiled Egg)	371/1 North Goran	500.00	2500.00	EN-HELSH	
29	Md. Washim	Md. Shishu Mia	29	Others (Tea Stall)	187 North Goran	500.00	2500.00	Absul	
30	Rezia Begum	Late Hanif Repart	50	Others (Tea Stall)	187 North Goran	400.00	2000.00		12 @ (Sign)

Dhaka Environmentally Sustainably Water Supply Project (DESWSP) Payment Received by the Affected People, DMA - 606 under resettlement Works SL Name of Fathers name Average Compensation No Age Nature of Works Vendor/Hawkers Location Signature Remarks Profit/Day Amount 194/A 31 Md. Siddik All Hossain Modina 45 Others (Tea Stall) 400.00 2000.00 Mosjid Road Sottya Ranjan 32 318/2 East Late Shachindra 36 Shoe Repair Babu 400.00 2000.00 Goran ar Miles Late Lal Mia 33 Renu Mia 296 East 58 Others (Tea Stall) Sarder 500.00 2500.00 Goran SE MURSH 34 khokon Das 248/A East 2000\$.00 Tiso the wal Late Hore Krishna 40 Shoe Repair 400.00 Goran Me Nilusa Late Shoshi 35 Prodip Das 77 East 40 Shoc Repair Mohon Das 400.00 2000.00 Goran Marsen Representative of MSC & WASA Signature of Team Leader:

Payment Received by the Affected People, DMA - 606 under resettlement Works

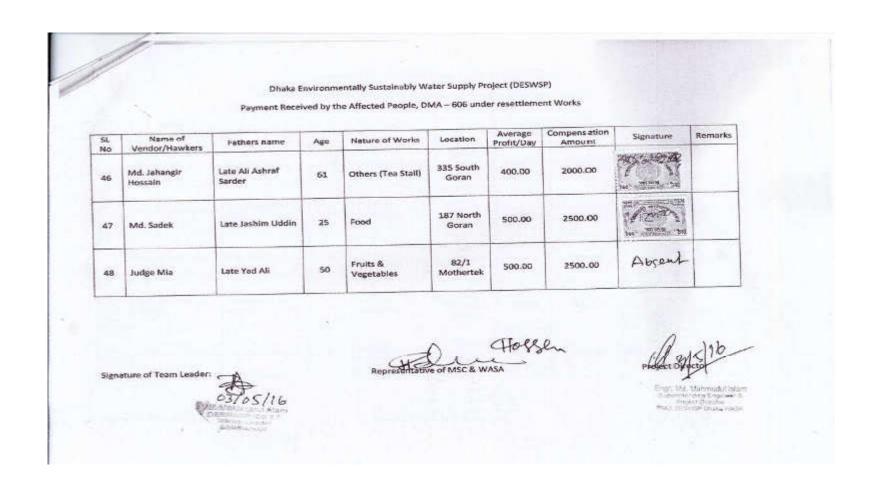
SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
36	Md. Aslam	Late Tyeb Ali Mondol	30	Others (Tea Stall)	209/1 Bagan Bari South Goran	500.00	2500.00		
37	Md. Dulal Hossain	Karam Ali Sarker	40	Others (Tea Stall)	209/1 Bagan Bari South Goran	500.00	2500.00	and the same	
38	Rehana Khatun	Late Moshiar Rahman	45	Others (Tea Stall)	211/1 Begun Bari South Goran	500.00	2500.00	100 mm	
39	Kulsum	Rupchand	24	Food	209/1 Bagan Bari South Goran	500.00	2500.00	375N	
40	Mabia Khatun	Late Mir Box	48	Others (Tea Stall)	209/1 Bagan Bari South Goran	500.00	2500.00	3h(2yn))	

Signature of Team Leader: 5

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SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation	Signature	Remarks
41	Sumon	Late Solkantha	30	Shoe Rapair	412/2 Bou Bazar East Goran	400.00	2000.00	সুৱাৰ	
42	Mobarak	Late Motahar Munshi	50	Others (Chicken Seller)	412/2 Bou Bazar East Goran	400.00	2000.00	24/-146	6
43	Abdur Rahim	Helal Uddin	35	Fruits & Vegetables	412/2 Bou Bazar East Goran	400.00	2000.00	6/30/2	
44	Muslim	Late Malek	55	Others (Tea Stall)	412/2 Bou Bazar East Goran	400.00	2000.00	THOUSE N	
45	Emon	Rupchand	28	Shoc Repair	475 South Goran	400.00	2000.00	Absent	



Payment Received by the Affected People, DMA - 606 under resettlement Works

Month: May 2016

Date: 14-05-2016

SL No	Marne of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
5	Md. Monir Hossain	Habibur Rahman	30	Fruits & Vegetables	82/5 Mothertek Bezar	500.00	2500.00	Marine to	
19	Babul Chandra Das	Late Mohon Lal Chandra Das	47	Shoe Repair	369/1 North Goran	500.00	2500.00		
27	Chandu Mla	Late Abdul Hamid	55	Fruits & Vegetables	371 North Goran	490.00	2000,00		chandle
29	Md. Washim	Md. Shishu Mia	29	Others (Tea Stall)	187 North Goran	500.00	2500.00		

Blg. Imitraci I Alam all system & 2.1 four Leader SANAMER

Project Director
Unity tills Alammadul is am
Anad mand in Engineer A
Hopen Barmur
Peau, 2010/25 // me vikilik

Payment Received by the Affected People, DMA - 606 under resettlement Works

Month: May 2016

Date: 14-05-2016

SL No	Name of Vendor/Hawkers	Fathers name	Age	Nature of Works	Location	Average Profit/Day	Compensation Amount	Signature	Remarks
31	Md. Siddik	Ali Hossain	45	Others (Tea Stall)	194/A Modina Mosjid Road	- 400.00	2000.00	OFFICE A	
45	Emon	Rupchand	28	Shoe Repair	475 South Goran	400.00	2000.00	201 and 6 300	
48	Judge Mia	Late Yad Ali	50	Fruits & Vegetables	82/1 Mothertek	500.00	2500.00	MAN AND	>

14/07/2016 Signature of Team Leader:

Representative of MSC & WASA

HILL DESTROYMENT WHEN

APPENDIX - VI Safeguards Compliance Monitoring Form & Checklist Safeguards Review Mission

Country : Bangladesh
Mission Date : November 2015

Project Data					
Project Name : Loan 3051-BAN: Dhaka Environmentally Sustainable Water Supply Project					
Safeguards Categorization	A	В	С		
IR	√				
IP			✓		

A. Design and Engineering Status

Item	Completion Status (Y/N)	Follow up required (Y/N)	Note
Final detailed engineering design of the project activity completed	Yes	Follow up Required	

B. Institutional Status

SI. No.	Item	Status (Ready/Not ready/NA)	Remarks	Note
1	Mobilization of key experts	Ready		
2	Mobilization of supporting staff and surveyor	Ready		
3	Establishment of local offices	Ready		
4	Appointment of government counterparts	Ready		

C. IR/IP Safeguards Supervision Checklist (to be completed as relevant)

Item No.	Safeguards Related Task	Status (Ready/Not ready/ NA)	Progress to Date/ Remarks
1.0	MANAGEMENT		
Instituti	onal Arrangements		
1.1	Financing and budget : (i) safeguard office and staff; (ii) RP/IPP cost	Ready	
1.2	Establish Safeguard Unit: (i) resettlement offices (ii) resettlement staff as in RP (iii) safeguards' database (iv) facilities (v) safeguards training		
Updatir	ng of DD/RP/IPP based on Detailed Design		
1.3	Update DD/RP/IPP: (i) revise based on DMS (ii) revise implementation schedule (iii) revise budget	Ready	
1.4	Compensation rates: (i) approved by Government; (ii) Adequate as per RP/RF; (iii) APs informed.		

Item No.	Safeguards Related Task	Status (Ready/Not ready/ NA)	Progress to Date/ Remarks
Disclos	ure and Grievance Redress Arrangements		
1.5	Disclose RP/IPP: (i) updated/final RP/IPP and/or (ii) sub-project RPs; (ii) to the APs in local language; (iii) on ADB website.	Ready of Final RP	
1.6	Grievance redress committees: (i) clear terms of reference; (ii) appointment decree; (iii) publicly disclosed among APs.	Ready	
Monito	ing and Reporting Arrangements		
1.7	Set up internal monitoring system : (i) assess capacity and staff requirements; (ii) criteria of assessment ; (iii) reporting mechanism		Ongoing
1.8	Appoint external monitoring agency (as relevant): (i) recruitment schedule; (ii) TOR; (iv) baseline survey (v) reporting mechanism (vi) action taken by management on reports.	Not Ready	
1.9	Reporting: (i) frequency; (ii) timeliness; (iii) identified issues; (iv) action taken and/recommendation.	Ready	
2.0	IMPLEMENTATION		
Consu	Itation		
2.1	Consultation: (i) responsibility; (ii)stakeholders Identified; (iii) consultation and process; (iv) documentation	Ready	
Mappii	ng and Inventory		
2.2	AP Identity cards & records	Ready	
2.3	Land acquisition activities: (i) maps of affected and relocation sites; (ii) acquisition & relocation schedule; (iii) coordination with the asset's acquiring, transfer and registration bodies	Ready	
2.4	Common property/ public assets: (i) final inventory; (ii) restoration plan and schedule; (iii) funding sources	Ready	
Compe	ensation, Relocation and Rehabilitation		
2.5	Payment of compensation and entitlements (as stated in the RP): (i) schedule; (ii) records	Ready	
2.6	Relocation of households (i) site readiness; (ii) housing construction & associated facilities	Ready	
2.7	Income restoration plan (as stated in the RP): (i) activities; (ii) schedule	Ready	
Monito	ring and Reporting		
2.8	Reporting: (i) semiannual monitoring reports; (ii) external monitoring and evaluation reports; (iii) completion report	Ready	