

Due Diligence Report – Social Safeguards

September 2015

BAN: Third Urban Governance and Infrastructure Improvement (Sector) Project – Rangamati Pourashava (Package 1) (Phase 1)

Prepared for the Local Government Engineering Department (LGED), Government of Bangladesh and for the Asian Development Bank.

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Due Diligence Report – Social Safeguards

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BAN: Urban Governance and Infrastructure
Improvement (UGIIP-3) – Rangamati Pourashava
Phase 1 (Package Nr:UGIIP-III-
I/RANG/UT+DR/01/2015 (Lot-1)

Prepared by the Local Government Engineering Department, Government of Bangladesh,
for the Asian Development Bank.

CURRENCY EQUIVALENTS

(as of 30/08/2015)

Currency Unit	=	BDT
BDT1.00	=	\$0.0128
\$1.00	=	BDT77.851

ABBREVIATIONS

ADB	–	Asian Development Bank
AP	–	affected person
ARIPO	–	Acquisition and Requisition of Immovable Properties Ordinance
CCL	–	Cash Compensation under Law
DC	–	Deputy Commissioner
DPHE	–	Department of Public Health Engineering
EMP	–	environmental management plan
FGD	–	focus group discussion
GICD		Governance Improvement and Capacity Development
GRC	–	grievance redressal cell
GRM	–	grievance redress mechanism
IR	–	involuntary resettlement
LGED	–	Local Government Engineering Department
PDB	–	Power Development Board
PIU	–	project implementation unit
PMO	–	project management office
PPTA	–	project preparatory technical assistance
ROW	–	right of way
RF	–	resettlement framework
RP	–	resettlement plan
SPS	–	Safeguard Policy Statement
ToR	–	terms of reference

GLOSSARY OF BANGLADESHI TERMS

Crone:	10 million (= 100 lakh)
Ghat:	Boat landing area along a river
Hat, hut, or haat:	Market (bazaar) operating certain afternoons during the week when sellers establish temporary shops. There are also some permanent shops in a Hat. Markets usually represent a significant source of income for municipalities
Hartal:	General strike
Khal:	drainage ditch/canal
Khas or khash:	land/property belonging to government
Kutchha, katchha or kacca:	structures built without bricks and mortar or without concrete
Lakh or la:	100,000
Moholla or mohalla:	Sub-division of a ward Mouza: Government-recognized land area
Mouza map:	Cadastral map of mouza showing plots and their numbers
Nasiman:	A 3-wheeler motorized vehicle
Parshad:	Councilor
Pourashava or Paurashava:	Municipality
Pucca or Puccha	Structures built with bricks and mortar or concrete
Semi-pucca or semi-puccha:	Structures built partly with bricks and mortar or concrete
Thana:	Police station
Upazila:	Administrative unit below the district level. A district is called a Zila

WEIGHTS AND MEASURES

Km	–	kilometer
m2	–	square meter
mm	–	millimeter
m3	–	cubic meter

NOTES

- (i) In this report, "\$" refers to US dollars.
- (ii) —BDT refers to Bangladeshi Taka

Disclaimer

This Sub Project Appraisal Report (SPAR) of Rangamati Pourashava under Third Urban Governance and Infrastructure Improvement (Sector) Project (UGIIP-III) has been prepared under the guidance of Team Leader and Deputy Team Leader of Management Design and Supervision consultant. All the data used to prepare the Sub Project Appraisal Report (SPAR), including this Due Diligence Report, have been collected from the Pourashava Development Plan (PDP). Some of the information has also been collected from the Pourashava personnel over telephone. Moreover some information has been collected by the respective experts of MDS consultant through intensive field visit which have been used in writing this report. If any information or data or any other things coincide with other project documents that are beyond our knowledge and fully coincidental event and we express apology for that.

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I. INTRODUCTION

A. Background

1. The Government of Bangladesh is developing third towns to improve living standards, particularly in the poorer areas, and to provide an alternative destination for rural dwellers that would otherwise join the migration to larger metropolitan centres, through Third Urban Governance and Infrastructure Improvement (Sector) project (UGIIP-3). UGIIP-3 is being implemented as a sector loan approach. After the successful implementation of Urban Governance and Infrastructure Improvement Projects (UGIIP I and II) in the selected Pourashavas, the Local Government Engineering Department (LGED) with the financial assistance of Asian Development Bank (ADB) have planned to implement a similar project (UGIIP-III) in pre-selected 31 Pourashavas (Figure 1) over a period of 6 years (2014 to 2020).

2. The impact will be improved living environment in project towns. The outcome will be improved municipal service delivery and urban governance in project towns. UGIIP-3 will improve existing and provide new municipal infrastructures including (i) roads; (ii) Drainages; (iii) water supply system; (iv) solid waste management facilities; (v) slaughterhouses; (vi) markets, community centres/auditorium, bus and truck terminals and river ghats; (vii) public toilets; and (viii) others such as provision for street lighting and improvement of slums.

3. A sector-lending approach is being used for the project as it has been well established and successfully practiced in the UGIIP-1 and 2. In accordance with ADB's Safeguard Policy Statement (SPS), 2009 requirements a Resettlement Framework (RF) has been prepared.

4. During project preparation, resettle plans (RPs) were prepared for 3 sample Pourashavas covering roads, drainage, kitchen market and solid waste management subprojects. The RPs concluded that the project will have only temporary impacts and therefore, UGIIP-3 has been categorized as resettlement Category B as per ADB SPS 2009. As a basic development principle, significant resettlement impacts (Category A type project) should be avoided to the extent possible in future subprojects. For any components, the social and resettlement assessments documents will be formulated and approved by ADB before any physical activities start.

5. This Resettlement and Social Impact Assessment Report has been prepared for Roads and Drainage Improvement subproject of Rangamati Pourashava taken up in phase-1 Package No. UGIIP-III-I/RANG/UT+DR/01/2015 (Lot-1). The subproject includes improvement of 16 existing roads and construction of 16 drains most of which are road side drains along the road edges without affecting any structure. After selection and completion of the designs of the proposed schemes, the safeguard team of the Management, Design and Supervision Consultants (MDSC) conducted resettlement and social impact assessments through thorough investigation of different social safeguard issues including land acquisition and resettlement requirements as per ADB's Safeguard Policy Statement (SPS, 2009). The resettlement and social impact assessment report for Rangamati Pourashava has been prepared based on the feasibility study and detailed engineering designs.

6. During investigations, it was revealed that the roads and drains proposed for improvement under Package No. UGIIP-III- I/RANG/UT+DR/01/2015 (Lot-1) will be implemented on the existing alignment of roads and drains and due to the improvement/construction of the aforesaid roads and drains are not expecting to have neither any physical nor any economic displacement of any people. As a result, there is no possibility of land acquisition and no structure affected, none found to require relocation, and consequently no

involuntary resettlement (IR) impact are anticipating thus the subproject is classified as Category C for IR. Under the circumstances, this report may be treated as due diligence report (DDR) with respect to social safeguard issues for the concern subproject.

B. Institutional Set-up

7. The Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE), both under the Local Government Division (LGD) of the Ministry of Local Government, Rural Development and Cooperatives (MLGRD&C) and having extensive experience in managing urban and water supply projects financed by ADB, are the executing agencies of the project. The participating Pourashavas are the implementing agencies (IA) with a project implementation unit (UNIT) within the Pourashava structure. Implementation activities will be overseen by a Project Management Office (PMO). Management, Design and Supervision Consultants (MDSC) and Governance Improvement and Capacity Development Consultants (GICDC) teams will provide support for (i) detailed engineering design, contract documents preparation and safeguards facilitation; (ii) project management and administrative support; (iii) assistance in supervising construction; (iv) awareness raising on behavioural change activities. Safeguards officers will be appointed in PMO and PIUs and will be responsible to undertake day to day safeguards tasks and requirements including implementation of project's grievance redress mechanism.

8. LGED will ensure that no physical displacement or economic displacement will occur until (i) compensation at full replacement cost has been paid to each displaced person, and (ii) other entitlements listed in the RPs have been provided.

II. SUBPROJECT DESCRIPTION

9. **Components.** The complete indicative list of subprojects in Rangamati Pourashava in Package Nr: UGIIP-III- I/RANG/UT+DR/01/2015 (Lot-1) are presented in Table 1 including ownership of lands and potential involuntary resettlement (IR) impacts. The components of the sub-project seek to upgrade and expand the urban services. The roads and drains are located in different wards of the Pourashava. The proposal is concerned with activities, which address the most acute needs for better urban services and facilities to inhabitants of the town/Pourashava. Figure 1 shows the location of Rangamati Pourashava and Figure 2 shows the location of subproject's schemes (alignment of roads and drains proposed under the subproject). No road requires resettlement, replacement or relocation. Strip diagram of two roads are given as a sample in Figures 3¹

10. The subprojects will mainly involve (i) rehabilitation/upgrade/construction of roads length-5.141 km, (II) drainage improvement of 0.272 km. The package to be implemented went through the process of meeting the selection criteria (General and Technical), environmental and social safeguard screening and conforming to the needs assessment done for Rangamati Pourashava.

11. The proposed roads ¹ are all existing internal service roads. Most of the roads are lower than the adjacent houses. So, water from houses flow over the roads and as a result, the roads are damage. There are low lying areas and ditches by the side of many roads needing retaining walls for protection of road embankments including shoulders. The Pourashava is subjected to flash flood and sometimes landslides. The roads, will be

¹ **Note:** Improvement of the sub-project roads and drains will be carried out on the existing alignments and will not require land acquisition; (ii) the drains will be constructed either as road side drains along the edge of the roads or drains will be constructed within the katchha alignments; (iii)) there are no structures, houses, shops, trees or any other establishments on the ROWs of the proposed roads and drains alignments; So only one strip diagram has been given as an example/ sample.

improved by bituminous surfacing, with Herring Bone Brick (HBB) pavements and Reinforced Concrete (RCC) pavement.

12. The subproject contains roadside drains to be constructed along the edge of the roads, and drains that are the extension of existing drains up to the nearby drains to act as the collector drains and are outfall drains discharging to the river/canal. All the drains will be constructed with Reinforced Cement Concrete (RCC) lining.

13. Figure 4 provides sample photographs of proposed road and drains alignments of Rangamati Pourashava under Phase-1 of UGIIP-III.

14. The subprojects went through the process of meeting the selection criteria (general and technical), environmental and social safeguard screening and conforming to the municipal infrastructure development plan and drainage need assessment for Rangamati. To avoid IR impacts, locations and siting of the proposed infrastructures considered: (i) locating components on government-owned land and/or within existing right-of-way (ROW) to reduce acquisition of land, (ii) prioritizing rehabilitation over new construction; (iii) taking all possible measures in design and selection of sites to avoid resettlement impacts; (iv) avoiding where possible locations that will result in destruction/disturbance to historical and cultural places/values; (v) avoiding tree-cutting where possible; and (vi) ensuring all planning and design interventions and decisions are made in consultation with local communities and reflecting inputs from public consultation and disclosure for site selection.

15. **Implementation Schedule.** Substantial time is required spanning the continuum of subproject preparation, approval, survey, design & estimate, contract award and contract execution. Efforts need to be made to follow the schedule of timely implementation of work. Normally the construction work season in Bangladesh runs from October through May (eight months). Construction works are sometimes impeded for the following reasons:

- Early floods in April/May,
- Late floods in September/October,
- Natural calamities (cyclone/tornado, excessive floods) occur in April/May and October/November.

16. Normally, the best construction period is only for 6 months a year (October to March). The construction period is sometimes squeezed to 4 months due to natural calamities. However, sometimes, based on time constraint or expediency, construction work may even need to be carried out in the monsoon. Whenever possible, parallel activities can be implemented and consequently, quantum of work can be maximized through efficient planning and adoption of best available practices.

17. Considering the above facts, it has been estimated that the implementation of phase 1 roads and drains of Rangamati Pourashava will cover 12-months period, and major works are planned to take place between November, 2015 to October, 2016. A tentative time-schedule for implementation (only as an indication) is shown in Figure 8 for period June 2015 to December 2016

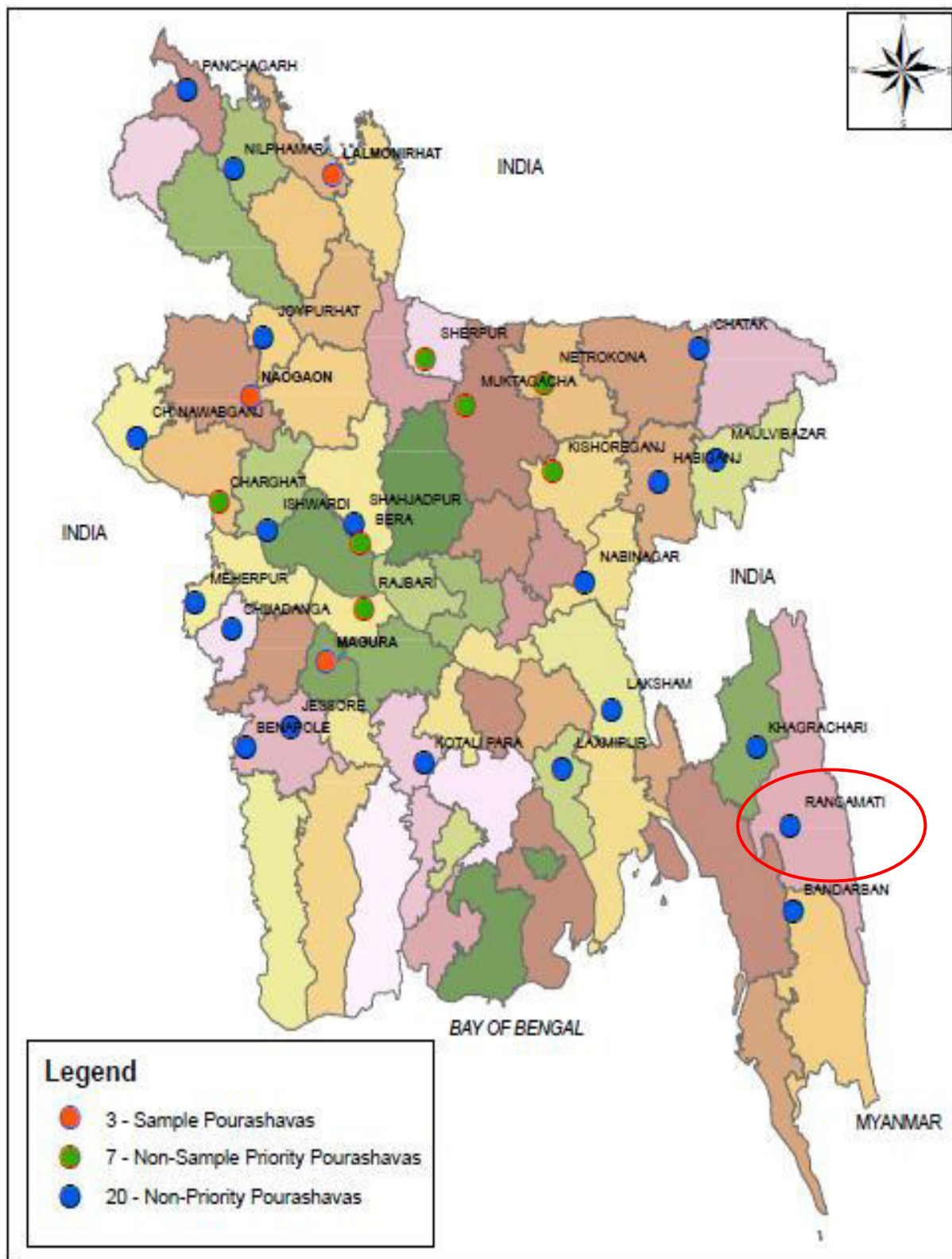


Figure 1: Location Map of Rangamati Pourashava

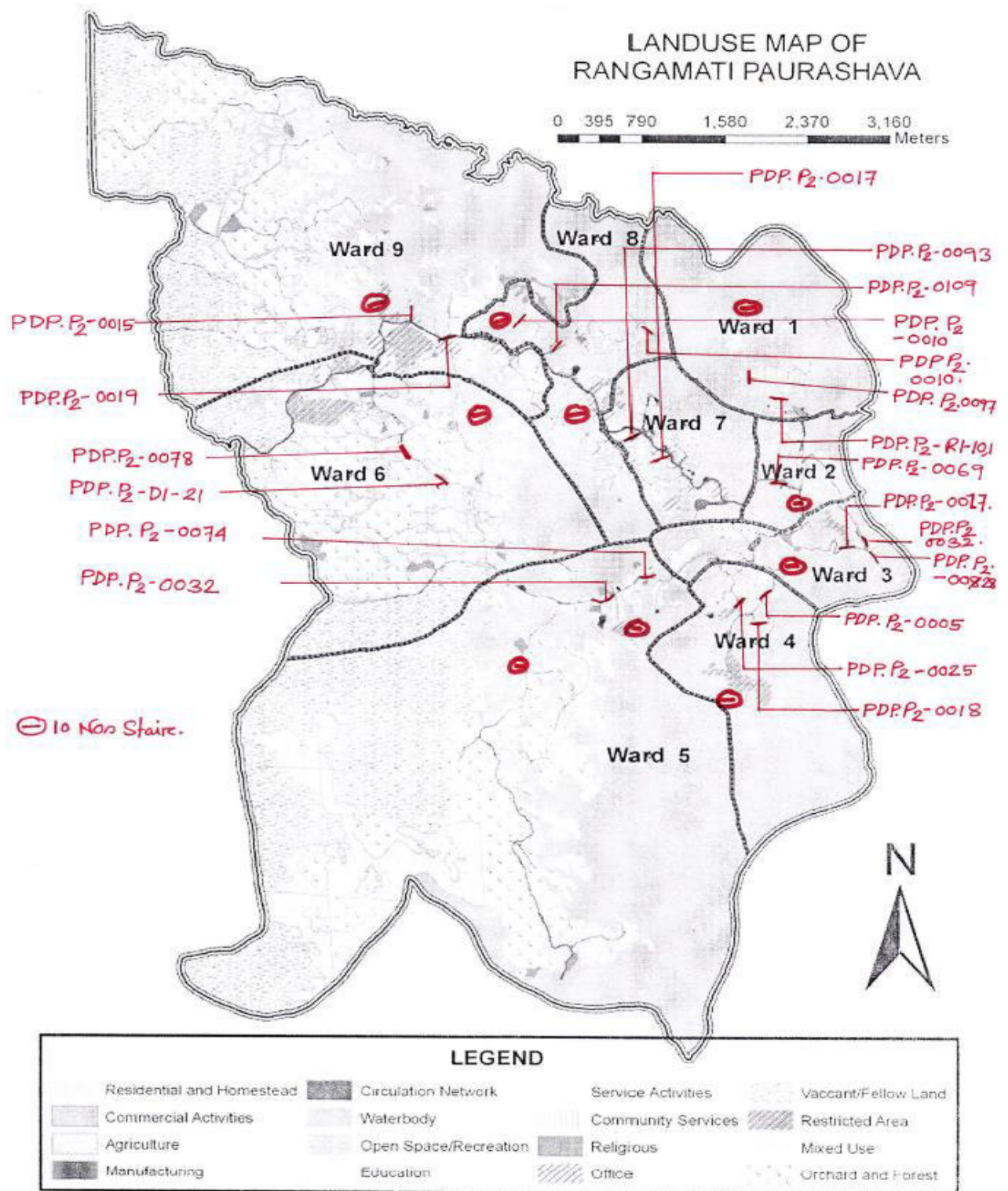


Figure 2: A General Map of Rangamati Pourashava Showing Schemes

PACKAGE NO: UGIIP-III-I/RANG/UT+DR/01/2015(LOT-01)

Name of Scheme:- Construction of RCC Police Line Road from " Police Line Road Hossain's house to Boat-Ghat at Salam's house "(Ch-00m to Ch-147 m), RCC Drain (20m+30m) & RCC Stair at Word-03, under- Rangamati Pourashava , Dist :- Rangamati . PDP-RI-008

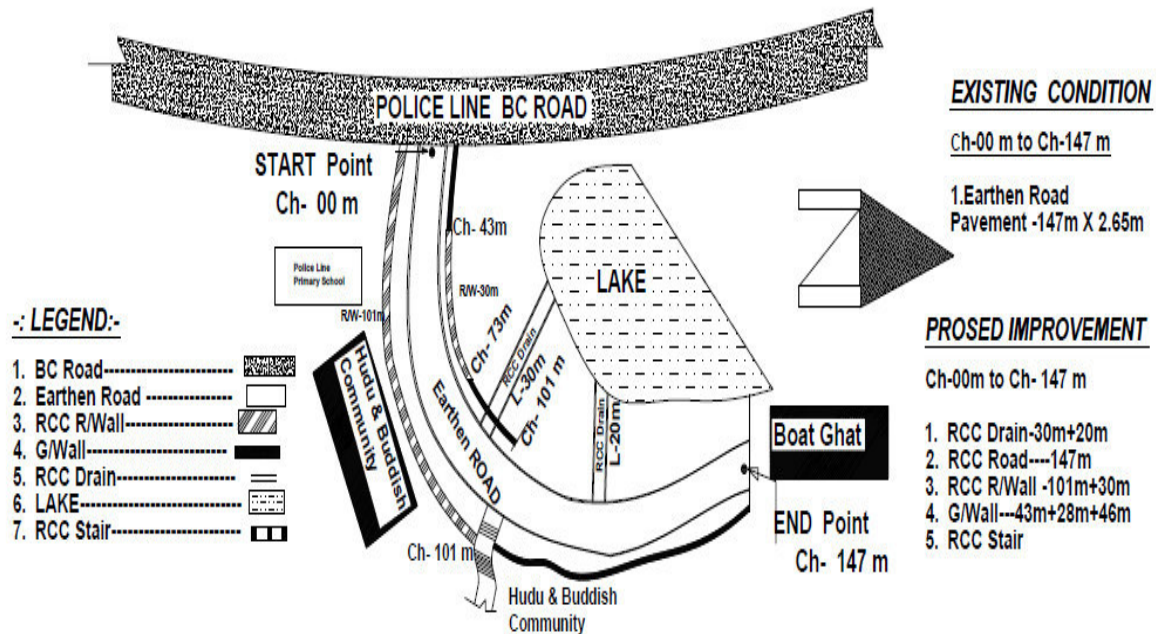


Figure 3: Sample of Strip Maps of Subprojects



Existing road for Sub project



Existing road for Sub project



Existing road for Sub project



Existing road for Sub project



Construction of Drain-cum- footpath from
"Khalek's house to Kohenoar's house



Santipur CC road at Sudhankshu's house to
Sushel Chakma's house

Figure 4: Typical Photographs of Sub Project Areas

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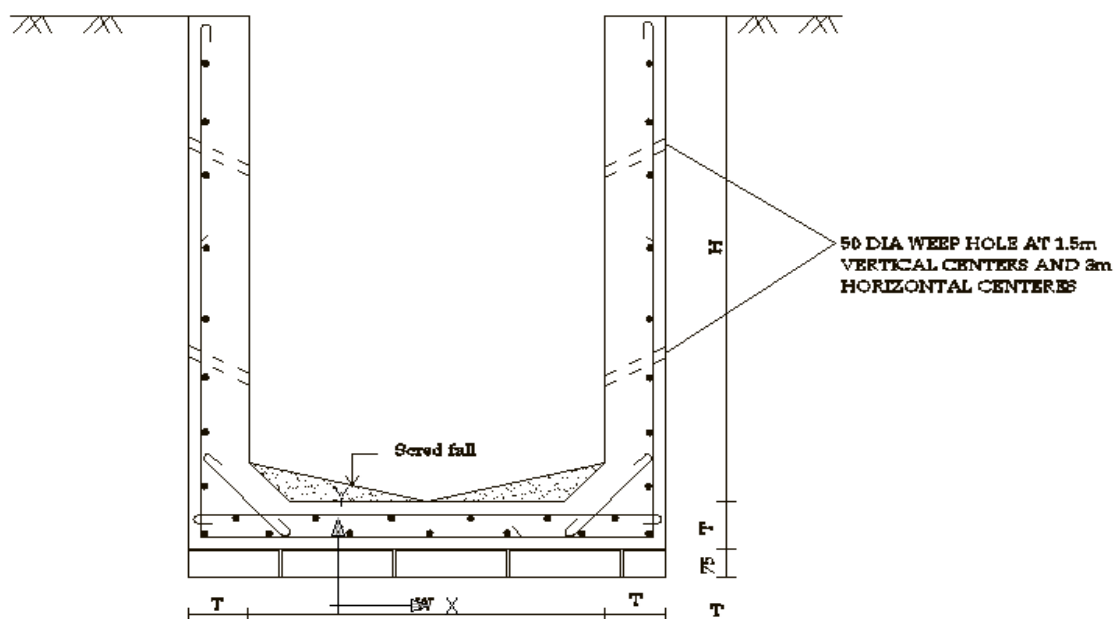


Figure 7: Concrete Drain Section

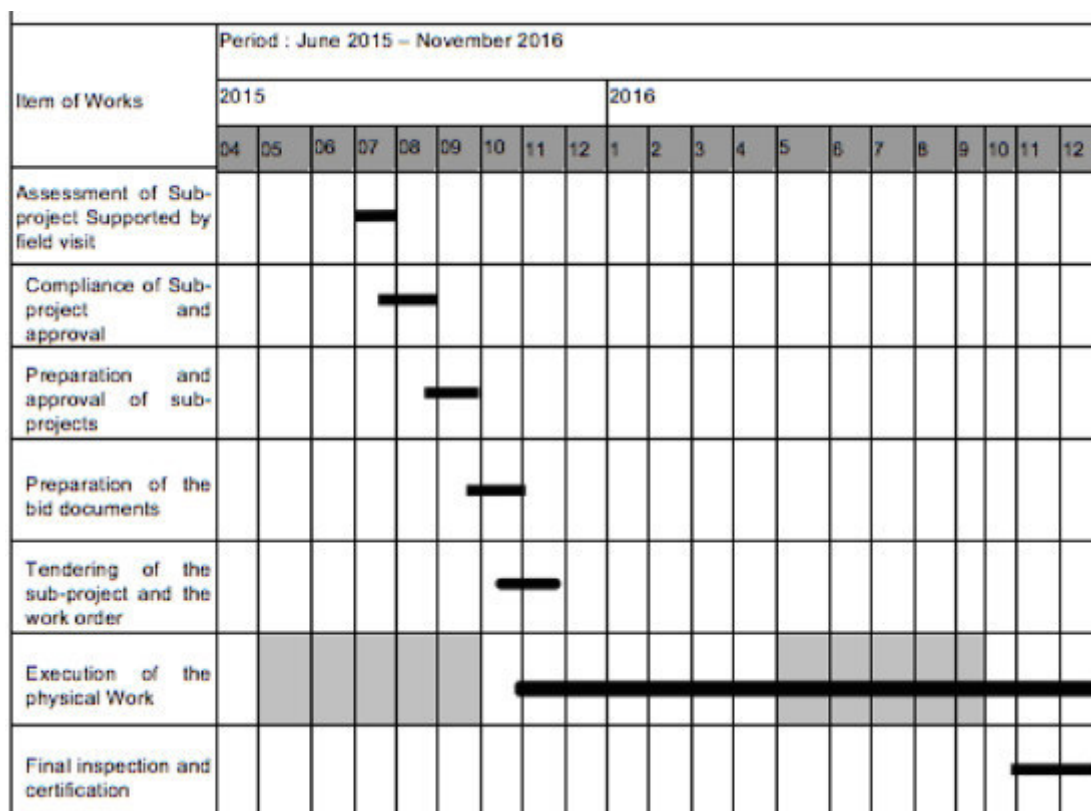


Figure 8: Phase 1 Gantt Chart Implementation Schedule

Table 1: Proposed subprojects in Rangamati Pourashava

SI No	PDP No./ Scheme No.	Name of Scheme	Road Length (m)	Drain Length (m)	Gross Amount (TK)	Salvage Amount (TK)	Net Amount (TK)	Remarks
R-1	18	Construction of Sha-amanot RCC Road from DC Banglo road to Buddish Community near Dhulu Baruya's house (ch-00m to ch-87m).0	87		1387536.77		1387536.77	Pourashava Ownership
R-2	8	Construction of RCC Police Line Road from Police Line Road at Hossain' house to Boat-Ghat at salam's house. (ch-00m to ch-147m), & 22m Road Conecting RCC Walkway (ch-110m) at Word-03.	169		5512242.50		5512242.50	Pourashava Ownership
R-3	10	Rehabilitation of West -Tribal Adam BC Road from Ctg-Rangamati Road at Al-Fafhani more to Chakma Community at Karbari house. (Ch-00 m to ch-400m), with connecting road-1: from West Tribal Adam Road to BOT-Tola.(Ch-00m to ch-100 m) connecting road-2: from West Tribal Adam Road to Buddish Comm.at cha-moni' s house " (Ch-00m to ch-90 m)	590		3987924.53		3987924.53	Pourashava Ownership
R-4	05 &02	Rehabilitation of Omdamiah Hill BC Road from Porjoton Road to shornotilla more.(Ch-00 m to ch-505m), with connecting Road-01-from Omdamiah hill Road to Bengali Comm.at Ahamudul hoques house. (ch-00m to ch-225m) & Conecting Road-02 from Omdamiah Hill road to DGFI Office at Khan Bari. (Ch-00m to Ch-110m).	840		9807587.36		9807587.36	Pourashava Ownership
R-5	97	Construction of Noa-Adam Conecting RCC Road from Noa-Adam Road to Chakma-Community areas at Srite-rangon- Chakma's House. (ch-00m to ch-330 m) at Noa –Adam.	330		6149011.65		6149011.65	Pourashava Ownership
R-6	05 &02	Construction of RCC Road from Taxi Stand to Fish Market (Ch-00m to Ch-190m) at Tabalchari-Bazer	190		2908124.91		2908124.91	Pourashava Ownership
R-7	11	Rehabilitation & Weidning of Rezev Bazer Main BC Road from Hotel Green Cassel at CTG-Rangamati Road to Rezev Bazer (ch-00 m to ch-560m).	560		6983879.53		6983879.53	Pourashava Ownership

SI No	PDP No./ Scheme No.	Name of Scheme	Road Length (m)	Drain Length (m)	Gross Amount (TK)	Salvage Amount (TK)	Net Amount (TK)	Remarks
R-8	13	Rehabilitation of Rezev-Bazar -2 BC Road from Taxi - Stand to Lounch-Ghat at Hindus Communities areas (ch-00 m to ch-152m) & Five Connecting BC/RCC Roads of Sutki-Potti Road's (Link-01=198m, Link-02=55m, Link-03=180m, Link-04=82m, Link-05=150m) at Rezev-Bazer including 35m Road connecting walkway	852		7493159.96		7493159.96	Pourashava Ownership
R-9	22	Construction of Abdul Ali- Acadamy RCC Road from Mohammod Ali's house at Rezev Bazar Road down side to Lake side at Dulal Babu's house . (ch-00m to ch-130m) at Abdul Ali Acadami Nech Parai.	130		2586989.17		2586989.17	Pourashava Ownership
R-10	502	Construction of Ton-Chongha para RCC Road from Rangamati-kaptai Road to Rangamati Lake.(Ch-00 m to Ch-87 m) With Connecting Road-01 Uday giri's house to Rupon Chakma's house. (ch-00 m to ch-401 m), & Other Conecting Road-02 of RCC Road (ch-00 m to ch-117 m) at Tonchonga -parai.	602		7841198.01		7841198.01	Pourashava Ownership
R-11	119	Improvement of RCC Road from College Gate BC road to H/O Ripon (ch-00 m to ch-90 m). & conecting Road from College gate BC road to Lake side Boat Ghat. (ch-00 m to ch-70 m) with 25m Road connecting walkway at Amanoth-Bage.	185		2506676.54		2506676.54	Pourashava Ownership
R-12	7	Construction of Santi-nagor RCC Road from Central Bus- Stand to Bengali Community at River side near Nurul Haque's house. (ch-00 m to ch-306 m) at Santinagor Area	306		8090417.33		8090417.33	Pourashava Ownership
R-13	TLCC	Construction of 300m (10 Nos) Road connecting RCC walkway for Different Place of Rangamati Pourashava.(Under ward#01 Pura para,Shariatpur-02 nos, ward#02, SP Office Nic para -01 nos, ward#03, Police Hospital area-01 nos, ward#04, Dewanpara -01 nos , ward#05,Ashambosti area,-01 nos, ward#06,Molla para area-01 nos, ward#07,Banarupa area ,-01 nos, ward#08,Chokropara-01 nos, ward#09, Amanothbag area-01 nos.)	300		7732041.77		7732041.77	Pourashava Ownership
Sub-Total(Road)								

SI No	PDP No./ Scheme No.	Name of Scheme	Road Length (m)	Drain Length (m)	Gross Amount (TK)	Salvage Amount (TK)	Net Amount (TK)	Remarks
			5141	0	72986790.03	0.00	72986790.03	
D-1	119	Construction of R.C.C Covered Drain from Existing Drain-cum-Footpath at Bengali-Chakma Community areas to Lake side at Mollah house. (ch-00 m-101 m)		101	1619405.17		1619405.17	Pourashava Ownership
D-2	119	Construction of RCC Covered Drain from Buddish Community near Shamim Ahamed's House to Old Drain. (Ch-00m to Ch-171 m) at Amanath-Bage		171	3208256.17		3208256.17	Pourashava Ownership
Sub-Total(Drain)				272	4827661.34	0.00	4827661.34	
Grant-Total(UT+DR-01)			5141	272	77814451.37	0.00	77814451.37	
R-1	32	Rehabilitation of Santimoy- Dewan BC Road from DC Banglo B.C Road to Goutom Dawon,s house at Chakma's community areas. (Ch-00m-to ch-145m)	145		1175669.28		1175669.28	Pourashava Ownership
R-2	15	Construction of RCC Road from Bejoy nagor CC Road to Bano-Beher HBB Road. (ch-00m to ch-175m & ch-185m to ch-285m)	275		4554990.10		4554990.10	Pourashava Ownership
R-3	10	Construction of RCC Road from Raj-Dip primary School to Babu-Para More.(Ch-00m to Ch-315m) at Chakkro - Para Lake side	315		5496967.96		5496967.96	Pourashava Ownership
R-4	78	Construction of RCC Road from Sadhona-Pur RCC Road to Buddish-Beher at Buddish community areas (ch-00m to ch-300m)	300		4574680.69		4574680.69	Pourashava Ownership
R-5	117	Construction of RCC Road from Punak BC Road to stair. (ch-00m to ch-80m), with 45m road connecting RCC walkway	125		1992482.07		1992482.07	Pourashava Ownership
R-6	5	Rehabilitation of BC Road from Thana more B.C Road to Santi metro's house of Buddish Community area.(Ch-00 m to ch-263m) at Master Coloney Tabalchari.	263		1771918.74		1771918.74	Pourashava Ownership
R-7	10	Construction of RCC Road from Shantipur CC Road at Sudhankshu's house to Sushel's house (ch-00m to ch-105m) with connecting road-01 Mokter Ahamed house to Dr. Jafor's house. (ch-00m-98.00m) & conecting road-02 Usuf's house to Rabiul Hossain's house. (Ch-	377		4748257.40		4748257.40	Pourashava Ownership

SI No	PDP No./ Scheme No.	Name of Scheme	Road Length (m)	Drain Length (m)	Gross Amount (TK)	Salvage Amount (TK)	Net Amount (TK)	Remarks
		00m-149m) at Lake side including 25m road connecting RCC walkway at santipur Rezev Bazar.						
R-8	25	Construction of RCC Road From Khanbari BC Road at Hazi-Serazul Mostafa's house to Lake side at Abdul Motin's house (ch-00m to ch-81m), connecting road-01 from main road to H/O Rezia Begum's (ch-00m to 35.00m), including 27 m road connecting RCC walkway at Omdamiha- Hill Area.	143		1520190.04		1520190.04	Pourashava Ownership
R-9	69	Rehabilitation of 2-No Pathor Ghata BC Road from Rezev Bazar Bus -Stand to Lake side of Munshi Miah's house. (Ch-00 m to ch-235.00m) at 2- No Pathor Ghata	235		1146892.96		1146892.96	Pourashava Ownership
R-10	74	Rehabilitation of Sarnotila BC Road from Existing Asam Bosti Main Road at Sawkot Hossain's house to Sri-Sri-Durga Mondir at Kanti's Shop. (Ch-00 m to ch-506.00m) & 40m road connecting RCC walkway at Sarnotila Area.	546		3183852.13		3183852.13	Pourashava Ownership
R-11	97	Construction of RCC Road from Rezev Bazar BC Road at Serajul Islam house to Eskander's house. (Ch-00 m to ch-150 m) with Connecting road-01 from Kasem's house to Dukhu Miah's house. (ch-00 m to 105 m) & Conecting road-02 at Rezev Bazer Moszid colony CC Road (Ch-00m-28.00 m).	283		3343502.48		3343502.48	Pourashava Ownership
R-12	109	Construction of RCC Road from Public health RCC Road to Lake side Boat-Ghat at Hazera Begum house. (ch-00 m to 54 m & ch-64 m to 189 m) with connecting road-01 from Main Road to Saju's house (ch-00 m to ch-19 m) at Public health Area	198		4780820.66		4780820.66	Pourashava Ownership
R-13	93	Rehabilitation of Damaged BC Road from Chittagong - Rangamati Road infront of Pourashava to BADC Link Road at BADC Office. (Ch-00m to Ch-468m) at Kathaltoli Area.	468		3487134.02		3487134.02	Pourashava Ownership
R-14	17	Construction of RCC Road from Forest colony BC Road to Existing Earthen Road infront of Al-fasani Acadami. (ch-00 m-ch-98 m) with connecting road-01 from Main road Ch. 16m to Al Amin Madrasha Road at TB Clinic (ch-00 m-ch-176 m).	274		4117619.48		4117619.48	Pourashava Ownership

SI No	PDP No./ Scheme No.	Name of Scheme	Road Length (m)	Drain Length (m)	Gross Amount (TK)	Salvage Amount (TK)	Net Amount (TK)	Remarks
R-15	30/01	Construction of 300m (10 Nos) Road connecting RCC walkway for Different Place of Rangamati Pourashava.(Under ward#01,Jalia para-01 nos, ward#02,1no Pathar Gata-01 nos, ward#03, D.C Banglo area-01 nos, ward#04,A.D.C Collony-01 nos ,ward#05,Swarnatila area,-01 nos,ward#06,Bill Adam Rangapani-01 nos, ward#07,Forest collony, Shoshi Dewan para,-02 nos, ward#08,Kolayan pur-01 nos, ward#09,P.T.I area-01 nos.)	300		7732041.77		7732041.77	Pourashava Ownership
Sub-Total(Road)			4247	0	53627019.78	0	53627019.78	
D-1	28	Construction of RCC Covered Drain from Existing DC banglo B.C Road at Saowal's house to Lake Side in Hilly part of Muslim Community based area at Haji-Sarker Road.(ch-00m to ch-109m)		109	2083248.38		2083248.38	Pourashava Ownership
D-2	110	Construction of RCC Covered Drain from Champoknagar Khalek's House to Kohenoora's house. (Ch-00m to Ch-98 m) with connecting U-drain from Bevash shaha's house to Lake. (ch-00m to ch-150m) at Chompok- Nagor.		248	3172539.43		3172539.43	Pourashava Ownership
D-3	119	Construction of RCC Covered Drain from Jubolal Chakma's house to Old Drain. (Ch-00m to Ch-175 m) at Amanoth-bage, with connecting Drain-01 (ch-00m to ch 50 m) & connecting Drain-02 (Ch-00 m to ch-65 m) at Muslim para.		290	5132114.62		5132114.62	Pourashava Ownership
D-4	21	Construction of RCC Covered Drain from Chong-ga-Ram Buddish Behar at Chakma communiti Areas to Old Drain at Vedvadi. (Ch-00m to Ch-230 m)		230	4058987.50		4058987.50	Pourashava Ownership
D-5	32	Construction of RCC Covered Drain from Sarnatila B.C Road stair down part at Usuf's house to Lake side at Sukkur's house. (ch-00 m- to ch-75 m) With Connecting drain at Boat ghat of Sarnotilla Moszid Coloney (ch-00 m- to ch-62 m)		137	2316008.85		2316008.85	Pourashava Ownership

SI No	PDP No./ Scheme No.	Name of Scheme	Road Length (m)	Drain Length (m)	Gross Amount (TK)	Salvage Amount (TK)	Net Amount (TK)	Remarks
D-6	18	Construction of R.C.C Covered Drain from Tabalchori Mosjid Market at Abul khair,s house to Lake. (Ch. 00-177 m), with Connecting RCC U-drain (Ch.00-32m & Ch.00-25 m) & Out-Let Drain(Ch.00-87 m) at Tadlechori Moszid Colony (Labour Colony).		321	4377334.85		4377334.85	Pourashava Ownership
D-7	10	Construction of RCC Cover Drain from Babu-Para More to Lake. (ch-00m to ch-69m) at Chakkro Para Lake side.		69	1284556.26		1284556.26	Pourashava Ownership
D-8	117	Construction of RCC Drain from End of Punak BC Road near stair to Lake side H/O Dewan Mazi. (ch-00m-to ch-150 m) including 50 m out let Drain at Hindus / Muslim community area		200	3221343.24		3221343.24	Pourashava Ownership
D-9	25	Construction of RCC Covaer Drain from H/O Rezia Begum's to Nurzahan Begum's house (ch-00m to 35m) at Omdamiha- Hill Area		35	678783.53		678783.53	Pourashava Ownership
Sub-Total(Road)				1639	26324916.66	0	26324916.66	

III. DUE DILIGENCE

A. Objectives of the Study/ Investigation

18. This Social Impact Assessment Report/Due Diligence Report has been prepared to meet the following objectives:

- thorough assessment of social safeguard issues and impacts - major objective is to assess and identify all the possible socioeconomic and resettlement impacts including impacts on women, poor and vulnerable;
- to plan to avoid, minimize, mitigate or compensate for the potential adverse impact;
- to describe the extent of land acquisition and involuntary resettlement impacts;
- to inform and consult the affected people to make them aware about the project activities and take feedback to prepare safeguard plans summarizing mitigation measures, monitoring program/ mechanism, institutional arrangement and presenting budget for resettlement;
- to describe the likely economic impacts and identified livelihood risks of the proposed project components; and
- to describe the process undertaken during project design to engage stakeholders and the planned information disclosure measures and the process for carrying out consultation with affected people and facilitating their participation during project implementation;
- to establish a framework for grievance redress mechanism for affected persons (APs);
- to describe the applicable national and local legal framework for the project, and define the IR policy principles applicable to the project; and
- to define entitlements of affected persons, and assistance and benefits available under the project;

B. Methodology Used in Assessing Land Acquisition and Involuntary Resettlement Impacts

19. **Data collection.** Social, economic and gender information has been collected primarily through desk work, field visits to the proposed subproject sites and one-on-one interviews with stakeholders. The literature survey broadly covered the following:

- (i) subproject details, reports, maps, and other documents available with the MDSC, LGED, and Rangamati *Pourashava*;
- (ii) relevant acts and extraordinary gazettes, and guidelines issued by Government of Bangladesh agencies; and
- (iii) literature on land use, socioeconomic profiles, and other planning documents collected from Government of Bangladesh agencies and websites.

20. **Stakeholder public consultations.** Comprehensive discussions with MDSC, Rangamati *Pourashava*, stakeholder agencies were conducted. The public participation process included (i) identifying interested parties (stakeholders); (ii) informing and providing the stakeholders with sufficient background and technical information regarding the proposed development; (iii) creating opportunities and mechanisms whereby they can participate and raise their viewpoints (issues, comments, and concerns) with regard to the proposed development; (iv) giving the stakeholders feedback on process findings and recommendations; and (v) ensuring compliance to process requirements with regards to the environmental and related legislation. Records of public consultation has been annexed with the report as Appendix-1.

21. **Meeting with Pourashava Mayor & Engineers.** The MDSC social safeguard Consultant visited Rangamati Pourashava and had a meeting with on 07/07/2015 and had a meeting with the Pourashava Mayor, XEN, Sub Assistant Engineer and Secretary and local government's representatives. The purpose of these meetings were public consultations as outlined above. During field visits, the consultants investigated about the existing condition of the roads and drainage alignments and emphasized on the issues like land acquisition, resettlement and rehabilitation. The participants were also informed of the subproject cut-off date of 31 August 2015 (date of completion of census survey). The Mayor has given the instruction to support for the assessment of roads and drains in the areas of Pourashava.

22. The following officials were present in the meeting.

1. Mr. Saiful Islam Chowdhury..... Mayor
2. Md. Atiqur Rahman..... Executive Engineer
3. Mr. Umesh Roy.....Secretary
4. Mr. Probir Das.....Assistant Engineer

23. Afterwards, Social Safeguard Team members started the social safeguard and resettlement impacts assessment on the roads and drains. Most of the *Pourashava* roads are around 3 m in width, in some cases even lower. These roads are incapable of accommodating the generated traffic during peak flow. As such, traffic congestion is a common scenario in municipal area. Appropriate road design may not have been followed in most of the cases at the time of earlier road improvement. These roads remain vulnerable to damage/decay well before normal desired design-life. The absence of proper road-side drainage result in stagnation/water logging, affecting the shearing parameters of these roads due to the infiltration of water into the sub-grade with a consequent shortening of the life of the roads. Appendix- 2 provides the site photographs taken during the field visits.

24. **Public consultations.** As a part of public consultation, relevant consultants and *Pourashava* officials arranged meetings both in *Pourashava* office and in the different roads and drains location of the *Pourashava*. Two formal consultation meetings were arranged by the *pourshava* official with the stakeholders for (Lot-1). The meeting sites were at Ward No - 2 & 3, at Santinagor More, and Abdul Awal Road. On 07/07/2015. Near about 70 participants were present during the consultation.

25. The main agenda was improvement, rehabilitation and reconstruction of different roads and drains. The potential affected persons and local residents/ community leaders and other stakeholders were also consulted through group meetings and personal contract. During field visits, consultants physically visited the above mentioned scheme sites to verify the likely impacts on the people with respect to land acquisition & resettlement, and other social safeguard issues. During site visits, concern Pourashava councillor, Assistant Engineer, one Sub Assistant Engineer, and a surveyor of Pourashava accompanied the consultants to assist to identify the locations of roads & alignments of proposed drains and organized consultations/ meetings with the local representatives and people of the subproject area.

26. The participants are composed of potential APs who may suffer temporary access disruptions during construction activities and shopkeepers/ businessmen from the subproject area. During open discussion session, participants raised following questions, queries and suggestions:

- When the construction will be started?
- Required maintenance and quality of the work
- Is there any compensation for Project Affected Persons (PAPs)?

- What are names of schemes of the subprojects under UGIIP-III?
- Most of the participants were happy to know the improvements of the Pourashava roads and drains
- Main concern of the participants is the quality of the construction work and they urged the authority not disturbing their livelihood any way and ensuring proper safety measures including pedestrian safety during construction period and alternative road should be arranged for the passer-by
- Is there any opportunity for employment?

27. The issues and concerns raised were addressed by the Pourashava officials and MSDC team by informing the participants that as per detailed design, private land will not be required. However, if in the course of subproject implementation private land is to be acquired/purchased then the entitlement of affected persons will follow the RF which was developed based on government laws and rules and ADB safeguard policy. The participants were also informed of the subproject cut-off date of 31 August 2015 (completion of census survey).

28. The participants expressed their happiness knowing that there will be no land acquisition, and tree cutting as the improvement works would be done on the existing ROWs, there will be no temporary relocation of business and mobile vendors/ hawkers during road and drainage construction as there is no encroachment of ROWs by the vendors/ hawkers, the pedestrian safety would be taken care of by the contractor during construction period by providing alternate roads, providing safety signs and boards, and providing speed breakers where required. Moreover, mitigation measures as specified in EMPs would also be implemented by the contractors which would be closely supervised by the Pourashava officials and consultants.

29. The participants were also informed that there would be local employment opportunity for skilled and unskilled laborers. Participation of women would be highly encouraged. The participants were also informed that road closure is not anticipated during construction period. The contractor will be required to submit a traffic management plan which will be implemented in coordination with the *Pourashava* authority. Alternative routes, if required, will be communicated via public announcements, billboards and notices.

30. Majority of participants expressed their support and willingness to participate in the project. The issues raised were communicated to the DSMC road and drainage experts to further fine tune the detailed design of the components. The details of records of issues discussed and feedback received along with dates, times, locations, and list of participants are given in Appendix 1.

31. **Transect walks.** The MDSC Regional Resettlement Specialist together with Bangladesh *Pourashava* engineering staff conducted transect walks during August 2015 to do rapid appraisal of the proposed locations and alignments of subproject using a standard IR checklist annexed with this report as Appendix 2.

32. **Reconnaissance Survey.** The social safeguard team of the MDSC visited Rangamati *Pourashava* on 6 August 2015 to measure the widths of drains and roads under Package Nr: UGIIP-III- I/RANG/UT+DR/01/2015 (Lot-1), count the number of trees along ROWs, informal discussions with local communities, formal discussions with *Pourashava* engineers, and visual assessment of IR impacts. The output of the survey was discussed with the design engineers of the project to incorporate into the designs to minimize the IR impacts.

Census of affected persons and inventory of affected assets. Complete census (100%) of affected households and assets using the form in the RF was NOT required nor used

during the surveys in August 2015 as there are no identified affected people and assets. As nobody was found who may be affected by the subproject activities, no structures to be removed/relocated/demolished, and no mobile hawkers/vendors in the subproject alignments, the census was not required.

IV. FINDINGS

33. **Involuntary Resettlement.** As per results of the data gathering, detailed survey of the sites and alignments together with review of land records, the IR Checklist has been completed (Appendix- 2). The results show the subproject is considered as Category C, i.e., the subproject does not require temporary or permanent land acquisition, and there are no impacts involving the loss of land, structures, crops and trees, businesses or income.

34. All drainage components under Package Nr: UGIIP-III- I/RANG/UT+DR/01/2015 (Lot-1) will be constructed on existing ROW widths of which are sufficient for the proposed components. MDSC together with PMO confirmed ownership and land records of Rangamati Pourashava of the road ROWs therefore no land acquisition is required.

35. All road components under Package Nr: UGIIP-III- I/RANG/UT+DR/01/2015 (Lot-1) will involve improvement of existing roads owned by Rangamati *Pourashava*. No new road construction or change of alignment will be involved. Widening, if required will be on roads ROWs which widths of which are sufficient for the proposed components. MDSC together with PMO confirmed ownership and land records of Rangamati *Pourashava* of the existing road and required widths in the ROWs therefore no land acquisition is required. Land ownership certificate is given in Appendix-5.

36. The Social Safeguard Unit of MDSC for UGIIP-III further verified and checked the roads and drains through the questionnaire that is titled "Initial Evaluation Assessment Format". Through this format, the team members have organized consultation with road users and gathered feedback on the subprojects. There are no encroachers, squatters, mobile vendors and hawkers along the ROW of proposed drains and roads. **Thus, it has been concluded that there is no IR impact and the subproject is classified as Category C for IR.** For recording and documentation purposes, the following are the socio-economic information and profile of survey participants:

- (i) no BPLs along the proposed drains and roads alignment
- (ii) no indigenous people (IP) along the proposed drains and roads alignment;

37. There is sufficient space along the ROWs for staging area, construction equipment, and stockpiling of materials. Besides, there is no possibility of affecting any structure needing relocation by the subproject activities as per detailed design of the components. Moreover, there is no possibility of loss of livelihood, neither permanent nor temporary due to loss of land/ assets occupied or squatting by anybody, is expected for the proposed development. Therefore, the potential impact of the subproject on privately owned land/ assets has been fully eliminated, and correspondingly, no issues relating to involuntary resettlement will occur during implementation of the subproject. Thus, it has been concluded that there is no IR impact and the subproject is classified as Category C for IR.

38. Full road closures are not expected during construction phase thus will not affect businesses. Residents and businesses along the subproject sites may experience impacts such as increased noise, vibration, dust and number of vehicles during construction phase

which can be mitigated through good construction practices as documented in the subproject's initial environmental examination report and environmental management plan (EMP).

39. Although concerned road and drainage schemes unlikely to have any IR or resettlement impact, however, the construction/ improvement of the subproject components may cause minor temporary disturbances limited to dust and noise, movement of people, etc. which will be limited to the construction period only, and can easily be mitigated by quick and timely completion of works, taking dust suppression measures, removal of debris regularly, providing alternate roads and access to houses during construction, erecting different road furniture, where required, to make the vehicular movement safe and to minimize road accidents. For mitigating noise pollution, brick crushing yards, bituminous hot mix plants and concrete batching plants shall be located sufficiently away from habitation (at least 1km). Workers at the vicinity of strong noise shall wear earplugs.

40. All the above measures will be taken by the contractors during construction as per conditions included in the contract documents. The contractors shall avoid congested areas and narrow roads for carrying construction materials and equipment to site and schedule transportation to avoid peak traffic period on certain roads and sequence activities to minimize disturbances. The contractors shall also maintain vehicles and construction machinery and prohibit the use of air horns in settlement areas. Thus impacts during construction phase can be mitigated through good construction practices as documented in the subproject's initial environmental examination report and environmental management plan (EMP).

41. Table 3 below summarizes the findings of the data collection, field visits and surveys. If in the course of subproject implementation land will be required and stakeholders are willing to donate any land, donation procedures will follow the RF and to be endorsed by an independent third party evaluator (e.g., civil society and non-ex officio representatives of the TLCC) to ensure there is no significant social and economic impact due to land donation.

Indigenous People. There are no IPs in the area thus the subproject has no IP impact and classified as Category C for IP. A Sample screening check list of IP in Appendix-3. There is no identified indigenous people/ethnic minority (adivasi) communities on the vicinity of the proposed subproject components. The components are located only within the urban area and no ethnic people will be affected by the subproject activities.

42. **Other Persons.** The subproject will not (i) result in labour retrenchment or encourage child labour; or, (ii) directly or indirectly contribute to the spread of HIV/AIDS, human trafficking, or the displacement of girls and women. The subproject will have no potential impact on any female-headed household.

43. **Cost.** Table 2 below provides the costs and sources of funds to ensure social safeguards are considered in the subproject implementation.

Table 2 Social Safeguards Cost Relevant to Bandarban Subproject Implementation

Activities	Amount (Tk)	Source of Funds
(i) public consultation and disclosure	300,000	PIU
(ii) grievance redress mechanism	100,000	PIU
(iii) safeguards capacity building program	50,000	Under MDSC costs
(vi) materials for awareness raising and implementation of consultation and participation plan	330,000	Under GICDC costs
10% Contingency (to cover labor costs for shifting assistance, repair/compensation for damaged property, others not specified above)	Variable	

44. Subproject benefits. Improvement of roads and construction of drains proposed under the subproject is expected to bring various quantifiable benefits for the citizens of pourashava. Road improvement will improve connectivity and as a result, vehicular movement will increase, journey will be safer, quicker and comfortable. Transportation costs will be lower and movement will be easier which will bring new avenues for investment and consequently commercial activities will increase which will boost up economic development. Extended benefits will include employment opportunity for local people during construction and maintenance.

45. Construction of drainage facilities will improve effectiveness of drainage system causing increased and easy draining out of storm and waste water, will reduce water-logging and consequently, intensity of water borne diseases will decline which will help to improve both the quality of life and living condition of the residents of the pourashava. The standards of individual and public health as well will rise. Extended benefits will include employment opportunity for local people during construction and maintenance.

46. Thus the subproject implementation will help to support economic gains to the local people in the form of increased employment and less spending on healthcare and transportation

Table 3: Summary of IR Impact of Sub Projects of Rangamati Pourashava (Lot-1)

SLN o	P D P N o.	Sub-Project Schemes	Type of Loss/Affected	Name of APs	Possible Social Impact	Resettlement required or not	Indigenous people	Land Ownership
R-1	18	Construction of Sha-amanot RCC Road from DC Banglo road to Buddish Community near Dhulu Baruya's house (ch-00m to ch-87m)	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-2	8	Construction of RCC Police Line Road from Police Line Road at Hossain' house to Boat-Ghat at salam's house. (ch-00m to ch-147m), & 22m Road Conecting RCC Walkway (ch-110m) at Word-03	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-3	10	Rehabilitation of West -Tribal Adam BC Road from Ctg-Rangamati Road at Al-Fafhani more to Chakma Community at Karbari house. (Ch-00 m to ch-400m), with connecting road-1: from West Tribal Adam Road to BOT-Tola.(Ch-00m to ch-100 m) connecting road-2: from West Tribal Adam Road to Buddish Comm.at cha-moni' s house " (Ch-00m to ch-90 m)	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-4	05 & 02	Rehabilitation of Omdamiah Hill BC Road from Porjoton Road to shornotilla more.(Ch-00 m to ch-505m), with connecting Road-01-from Omdamiah hill Road to Bengali Comm.at Ahamudul hoques house. (ch-00m to ch-225m) & Conecting Road-02 from Omdamiah Hill road to DGFI Office at Khan Bari. (Ch-00m to Ch-110m)	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-5	97	Construction of Noa-Adam Conecting RCC Road from Noa-Adam Road to Chakma-Community areas at Srite-rangon- Chakma's House. (ch-00m to ch-330 m) at Noa -Adam	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-6	05 &	Construction of RCC Road from Taxi Stand to Fish Market (Ch-00m to Ch-	No structures and trees on	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement 	Not required	Not found	Pourashava

SLN o	P D P N o.	Sub-Project Schemes	Type of Loss/Affected	Name of APs	Possible Social Impact	Resettlement required or not	Indigenous people	Land Ownership
	02	190m) at Tabalchari-Bazer	the ROW		for land acquisition			
R-7	11	Rehabilitation & Weidning of Rezev Bazer Main BC Road from Hotel Green Cassel at CTG-Rangamati Road to Rezev Bazer (ch-00 m to ch-560m)	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-8	13	Rehabilitation of Rezev-Bazar -2 BC Road from Taxi -Stand to Lounch-Ghat at Hindus Communities areas (ch-00 m to ch-152m) & Five Connecting BC/RCC Roads of Sutki-Potti Road's (Link-01=198m, Link-02=55m, Link-03=180m, Link-04=82m, Link-05=150m) at Rezev-Bazer including 35m Road connecting walkway	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-9	22	Construction of Abdul Ali- Acadamy RCC Road from Mohammod Ali's house at Rezev Bazar Road down side to Lake side at Dulal Babu's house . (ch-00m to ch-130m) at Abdul Ali Acadami Nech Parai.	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-10	50 2	Construction of Ton-Chongha para RCC Road from Rangamati-kaptai Road to Rangamati Lake.(Ch-00 m to Ch-87 m) With Connecting Road-01 Udoy giri's house to Rupon Chakma's house. (ch-00 m to ch-401 m), & Other Conecting Road-02 of RCC Road (ch-00 m to ch-117 m) at Tonchonga -parai.	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-11	11 9	Improvement of RCC Road from College Gate BC road to H/O Ripon (ch-00 m to ch-90 m). & conecting Road from College gate BC road to Lake side Boat Ghat. (ch-00 m to ch-70 m) with 25m Road connecting walkway at Amanoth-Bage.	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava

SLN o	P D P N o.	Sub-Project Schemes	Type of Loss/Affected	Name of APs	Possible Social Impact	Resettlement required or not	Indigenous people	Land Ownership
R-12	7	Construction of Santi-nagor RCC Road from Central Bus- Stand to Bengali Community at River side near Nurul Haque's house. (ch-00 m to ch-306 m) at Santinagor Area	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
R-13	TL CC	Construction of 300m (10 Nos) Road connecting RCC walkway for Different Place of Rangamati Pourashava.(Under ward#01 Puran para, Shariatpur-02 nos, ward#02, SP Office Nic para -01 nos, ward#03, Police Hospital area-01 nos, ward#04, Dewanpara -01 nos , ward#05,Ashambosti area,-01 nos, ward#06,Molla para area-01 nos, ward#07,Banarupa area ,-01 nos, ward#08,Chokropara-01 nos, ward#09, Amanothbag area-01 nos.)	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
D-1	11 9	Construction of R.C.C Covered Drain from Existing Drain-cum-Footpath at Bengali-Chakma Community areas to Lake side at Mollah house. (ch-00 m-101 m)	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava
D-2	11 9	Construction of RCC Covered Drain from Buddish Community near Shamim Ahamed's House to Old Drain. (Ch-00m to Ch-171 m) at Amanath-Bage	No structures and trees on the ROW	None affected	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition 	Not required	Not found	Pourashava

V. FUTURE CONSULTATIONS AND DISCLOSURE

47. This due diligence report and other relevant documents will be made available at public locations in the *Pourashava* and posted on the websites of LGED and ADB. The same information will be posted in Rangamati *Pourashava* and provided to members of TLCC and community representatives.

48. A consultation and participation plan is prepared for UGIP-III consultation activities will be coordinated by the PMO, PIU (Rangamati Pourashava) and consultant teams to ensure that the communities are fully aware of the activities at all stages of the project implementation. During construction phase, Rangamati *Pourashava* with assistance of consultant teams will conduct (a) public meetings with affected communities to discuss and plan work programs and allow issues to be raised and addressed once construction has started; and (b) smaller-scale meetings to discuss and plan construction work with individual communities to reduce disturbance and other impacts, and to provide a mechanism through which stakeholders can participate in project monitoring and evaluation.

49. The relevant information in this due diligence report together with following information on GRM will be translated to local language and disclosed to persons in the subproject area. Documentation will be included during social safeguard monitoring report. The social safeguard officers (XEN) will disclose information.

50. **Grievance redress mechanism.** A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of AP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. This is outlined in Figure 9 below. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required. The PMO, MDSC safeguards team and GICDC team assist the PIU in establishing the GRM and building the capacity of the GRC members to address project-related complaints/grievances. Once contractors are mobilized, inform them of their role and responsibilities and procedures involved in the GRM

51. PIU and governance improvement and capacity building consultants (GICDC) will conduct *Pourashava* wise awareness campaigns to ensure that people in the subproject area are made aware of grievance redress procedures and entitlements, and will work with the PMO and MDSC to help ensure that their grievances are addressed.

52. Affected persons will have the flexibility of conveying grievances /suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that have already been installed by PIU or through telephone hotlines **01715893282, 01852266600** at accessible locations, by e-mail **rangamati.Pourashava@yahoo.com** by post, or by writing in a complains register in PIU or Rangamati *Pourashava* office **Appendix :4** has the sample grievance registration form.

53. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. PMO safeguard officer will have the overall responsibility for timely grievance redress on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the suggested party through the PIU designated safeguard focal person

54. **Grievance redresses process.** In case of grievances that are immediate and urgent in the perception of the complainant, the contractor and MDSC on-site personnel will provide the most easily accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguard focal person and contractors, will be posted at all construction sites at visible locations. Sample of Grievance Registration Form has been given in Appendix-4.

- (i) **1st Level Grievance.** The phone number of the PIU office should be made available at the construction site signboards. The contractors and PIU safeguard focal person can immediately resolve on-site in consultation with each other, and will be required to do so within 7 days of receipt of a complaint/grievance.
- (ii) **2nd Level Grievance.** All grievances that cannot be redressed within 7 days at field/ward level will be reviewed by the grievance redress cell (GRC) headed by Panel Mayor of the Pourashava with support from PIU designated safeguard focal person and MDSC regional environment and resettlement specialists. GRC will attempt to resolve them within 15 days.² The PIU designated safeguard focal person will be responsible to see through the process of redress of each grievance.
- (iii) **3rd Level Grievance.** The PIU designated safeguard focal person will refer any unresolved or major issues to the PMO safeguard officer and MDSC national environmental and resettlement specialists. The PMO in consultation with these officers/specialists will resolve them within 30 days.

55. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

56. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). The complaint can be submitted in any of the official languages of ADB's DMCs. The ADB Accountability Mechanism information has been included in the PID to be distributed to the affected communities, as part of the project GRM.

57. **Recordkeeping.** Records of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions and the date these were effected and final outcome will be kept by PIU. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMO office, *Pourashava* office, and on the web, as well as reported in monitoring reports submitted to ADB on a semi-annual basis.

58. **Periodic review and documentation of lessons learned.** The PMO safeguard officer will periodically review the functioning of the GRM in each *Pourashava* and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

59. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication and reporting/information dissemination) will be borne by the concerned PIU

²Grievance redress committees (GRC) will have been formed at Pourashava-level. The GRC will comprises Panel Mayor as Chairperson, and 1 councilor, the Pourashava Executive Engineer, Secretary *Pourashava* and *Pourashava* administrative officer, as members. All *Pourashava*-level GRCs shall have at least one-woman member/chairperson and AP representative or independent NGO as committee member. In addition, for project-related grievances, representatives of APs, community-based organizations (CBOs), and eminent citizens must be invited as observers in GRC meetings.

at *Pourashava*-level; while costs related to escalated grievances will be met by the PMO. Cost estimates for grievance redress are included in resettlement cost estimates for affected persons.

GRM Diagram

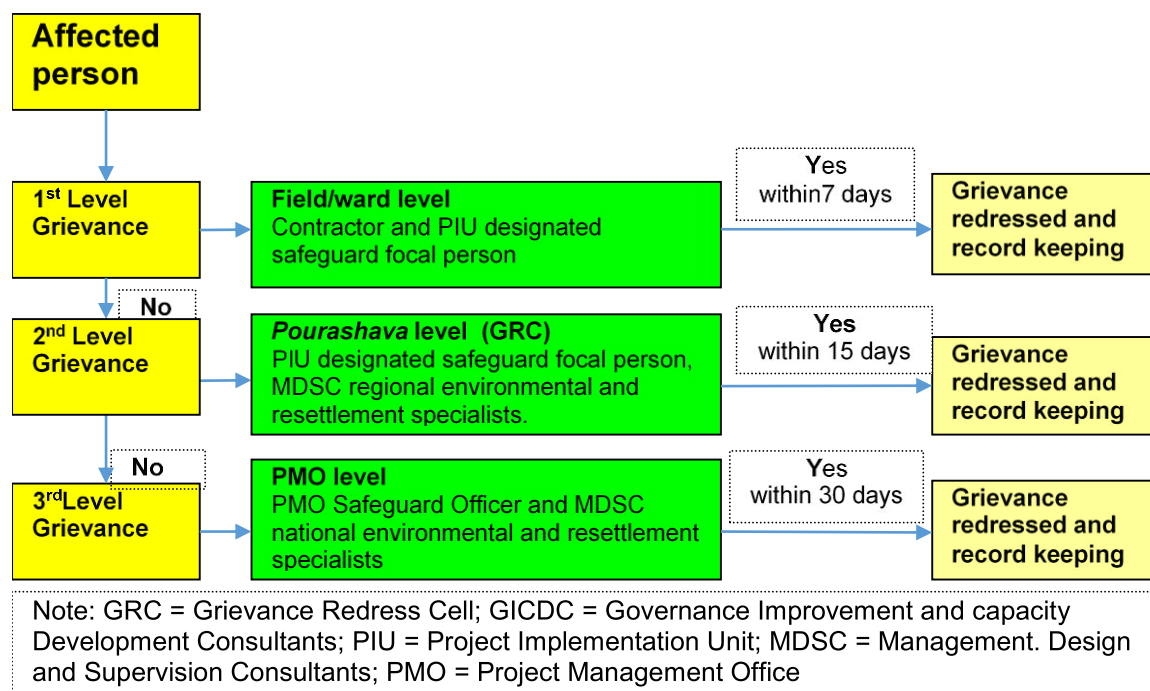


Figure 9: Project Grievance Redress Mechanism

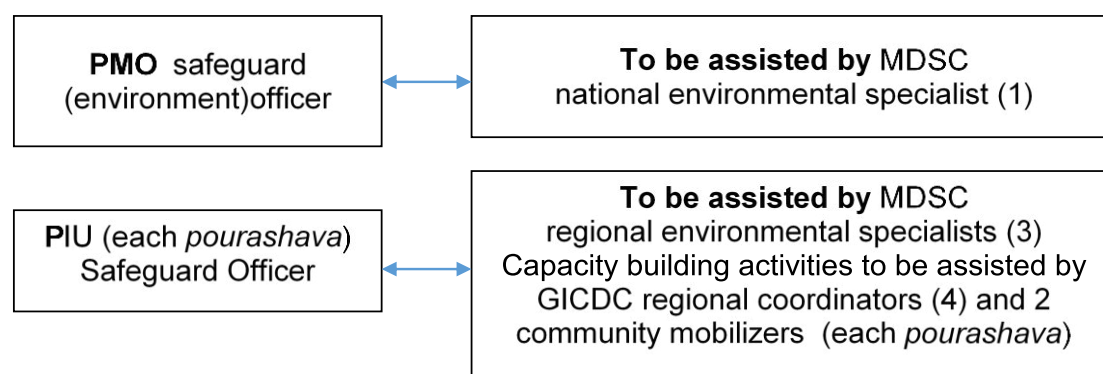


Figure 10: Safeguards Implementation Arrangement

VI. MITIGATION OF SOCIAL CONCERNS

60. Although the road and drainage schemes under the subproject of UGIIP-III construction/improvement is not expecting any land acquisition and involuntary resettlement, physical or economic displacement, or temporary restrictions to land use. However, some assumptions were made that during civil works for different schemes, pedestrians, residents and shop keepers/different business operators carrying out different economic activities particularly beside the road; customers might face temporary disturbances in connection to movement and operate their business. In order to avoid even minor temporary disturbances during the construction activities, the following measures are suggested to eliminate such impacts:

- Informing all the residents, local households and traders about the nature and duration of works in advance, so that they can make necessary preparation to face the situation.
- Providing wooden walkways/ planks across trenches for pedestrians and metal sheets where vehicles access is required.
- Increasing the workforce and using the appropriate equipment to complete the work in a minimum timeframe.
- Suggest people to wear mask to protect from dust problem during construction.
- Other social concern, if any, shall be properly solved by the Grievance Redress Committee (GRC) under the Grievance Redress Mechanism (GRM) of the project to be formed by the PIU.
- Any other preventive measures to be adopted as required considering the situation during construction.

61. The above mitigation measures during construction activities will ease the temporary disturbances in connection to movement and operation business of the local residents, pedestrian customers and clients from shopping locally or using the usual services from local business.

VII. CONCLUSION

62. Important findings of the study in connection to social safeguard issues are (i) improvement of the roads will be carried out on the existing alignments and will not require land acquisition; (ii) most of the drains will be constructed as road side drains along the edge of the roads and only 2 drains will be constructed on the katchha alignments; (iii) there are no structures, houses, shops, trees or any other establishments on the ROWs of the proposed roads and drains alignments; (iv) as a result no dislocation, demolition of houses or structures will be required due the development activities; (v) the local people unanimously welcomed the project and showed positive attitude to the improvement of the proposed subproject. None was found to oppose the subproject; (vi) urban residents and the rural residents in surrounding hinterland will benefit from improvement of the proposed roads for creating better access to urban markets & social services provided in the project town; (vii) no potential negative impact could not be identified and (ix) business or economic activities will not be impeded resulting losses in income or asset.

63. A due diligence process was conducted for the subproject to examine the IR issues particularly with respect to the requirements of the ADB's SPS (2009) and ARIPO. The roads and drains proposed under the subproject will be of straightforward construction on the

existing ROWs. So, implementation of the subproject will neither affect any land or structure. Any disturbances will be limited to construction period only. The likely impacts are short-term, localized and could easily be avoided or mitigated. The results of the study suggest that the impact of this subproject does not incur any land acquisition, resettlement or economic displacement.

64. The Project Director (PD) will carry out internal monitoring through the PMO and PIUs with the support of the MDSC. For this subproject, PIU will provide PMO on updates on (i) GRM establishment; (ii) report of public consultations and disclosures conducted; (iv) complaints/grievance received, if any, and resolutions conducted; and (iv) unanticipated IR impacts during subproject implementation not included in this due diligence report.

65. Based on the findings presented in this due diligence report, the Rangamati Subproject Package Nr: UGIIP-III- I/RANG/UT+DR/01/2015 (Lot-1) will not require land acquisition and will not cause involuntary resettlement impacts. There are also no IPs identified in the subproject area. Thus it is concluded that the subproject is Category C for IR and Category C for IP as per ADB SPS.

VIII. APPENDIX 1: RECORDS OF PUBLIC CONSULTATIONS IN KHAGRACHARI POURASHAVA

66. The public consultation meeting was held on different Subproject areas (Roads and Drain) at –Shantinagor More and Abdul Ali Ground at ward no. 2, & 3 area during the field visit by the Resettlement Specialist of UGIIP-III.

67. The public consultation meeting was presided over by Md. Atikur Rahaman, Executive Engineer, Assistant Engineer /Social Safeguard Officer, Secretary of Rangamati Pourashava, Consultants from Social Safeguard Unit of MDS, UGIIP-III were present in the meeting. In the meeting, road users, beneficiaries of the drains, local elites, local government representatives, and businessmen were present.

68. During initial survey assessment, the Project follows a participatory approach involving parallel activities: stakeholder consultations, socio-economic surveys, and initiation of PDPs by means of open, facilitated sessions for Pourashava visioning or planning. A wide range of stakeholders were provided the opportunity to make substantive contributions concerning existing conditions and preferences. A project brief was prepared for Pourashava that provided an overview of potential resettlement impacts and explained proposed entitlement for affected persons (APs). Consultations were also completed during the field visit in the month of August 2015.

69. Participants came from urban communities/road users/ drainage beneficiaries, members of ward committees, and representatives of local government agencies. Some issues were raised during public consultations that have been addressed in the (Due Diligence Report) DDR, but these issues would not pose a significant constraint in the implementation of proposed sub-project.

70. The agenda of the meeting is the planning, improvement, reconstruction, rehabilitation of ADB funded roads, drains and proposed dumping station of the Pourashava under UGIIP-III.

71. The safeguard officer of the Pourashava briefed the participants regarding the goals and objectives of the projects. And also briefed safeguard issues relating public disturbance during construction period and also probable mitigation measures in view of ADB guideline of safeguard. They raise the following issues for mitigation. During open discussion session, participants raised following questions, queries and suggestions:

- When the construction will be started?
- Required maintenance and quality of the work
- Is there any compensation for Project Affected People (PAPs)?
- What are name of the subprojects under UGIIP-III?
- Most of the participants are happy to know the improvements of the subprojects
- Main concern of the participants is the quality of the construction work and they urged the authority not disturbing their livelihood any way and ensuring proper safety measures during construction period and alternative road arrangement of the passerby.

72. The meeting concluded with thanks from the chair for participating beneficiaries and users in the meeting. During the field visit, consultant conducted some consultation meeting for the proposed roads and drains.

Consultation Meeting -1

Venue: Shantinagor More at Ward No.-2

Date: 07/07/2015

73. The public consultation meeting was presided over by Md. Atikur Rahaman, Executive Engineer, Assistant Engineer /Social Safeguard Officer, Secretary of Rangamati Pourashava, Consultants from Social Safeguard Unit of MDS, UGIIP-III were present in the meeting. In the meeting, road users, beneficiaries of the drains, local elites, local government representatives, and businessmen were present.

74. During initial survey assessment, the Project follows a participatory approach involving parallel activities: stakeholder consultations, socio-economic surveys, and initiation of PDPs by means of open, facilitated sessions for Pourashava visioning or planning. A wide range of stakeholders were provided the opportunity to make substantive contributions concerning existing conditions and preferences. A project brief was prepared for each Pourashava that provided an overview of potential resettlement impacts and explained proposed entitlement for affected persons (APs). Consultations were also completed during the field visit in the month of July 2015.

75. Participants came from urban communities/road users/ drainage beneficiaries, members of ward committees, and representatives of local government agencies. Some issues were raised during public consultations that have been addressed in the (Resettlement Plan) RP, but these issues would not pose a significant constraint in the implementation of proposed sub-project.

76. The agenda of the meeting is the, planning, improvement, reconstruction, rehabilitation of ADB funded roads, drains and proposed dumping station of the Pourashava under UGIIP-III.

77. The safeguard officer of the Pourashava briefed the participants regarding the goals and objectives of the projects. And also briefed safeguard issues relating public disturbance during construction period and also probable mitigation measures in view of ADB guideline of safeguard.

78. The meeting concluded with thanks from the chair for participating beneficiaries and users in the meeting.

Photograph of consultation meeting at Shantinagor More at ward no. - 2



Consultation with local women groups



Damaged narrow road

Key Issue Discussion

SL No.	Issues Discussed	Major Findings
1	Purpose of the consultation meeting and scope of subprojects under UGIIP-III. Project beneficiaries should be included for control monitoring work.	<p>The consultant describe the purpose the the consultation meeting. The main focus was improvement of roads and drains of different areas of the Pourashava. The ADB is the main doner of the project. Project beneficiaries should be included for control monitoring work.</p> <p>The MDS consultants of UGIIP-III visited the all subprojects under UGIIP-III to physically observe is there any IR impacts existing with the ROW and other relevant activities as per doner requirements and ADB SPS 2009.</p>
2	Purpose of the visit to road & drainage schemes, Social Safeguard & IR issues.	To observed is there any IR impact existing with in the ROW of the submitted subprojects of the pourashva.
3	Local people opinions/feedback on different social issues & concerns, benefits etc.	It is necessary to required the support the local people during the construction to ensure the quality and monitoring of the works and inform to Pourashava authority the progress of works and other relevant to the construction.

SL No.	Issues Discussed	Major Findings
4	Existing situation of the feeder road needs to be improved	<p>The existing road condition is broken, narrow and some part is kacha, communication is not good; in the rainy season vehicles cannot move along the road.</p> <p>The road is very narrow, so when heavy vehicles like tractors run side by side it sometimes causes destruction of household fences. Heavy vehicles are causing further damage to the road already in bad shape.</p> <p>In the rainy season, it gets worse and movement of vehicles come to a stop at some time when it rains heavily. Sometimes accidents happen. Emergency movement like taking patients to hospitals by ambulance cannot be possible.</p>
5	Service use from Pourashava	<p>They also pay the Pourashava the fine it charges against cattle for their mischiefs. The community also bears the electricity cost for the street lamps.</p> <p>The participants representing the community expressed their frustration with the Pourashava for its failure to provide humanitarian support to the poor in terms of warm clothes during chilly winter days or cash or food in times of dire scarcity. They could only see Pourashava peoples' presence at the time of election for begging votes.</p>
6	Information dissemination about the subproject & its scope	After construction of existing roads and widening of roads present situation will be changed.
7	Existing situation of the feeder road needs to be improved	The Pourashava submitted 10 roads and 9 drains to LGED for improvement/reconstruction and rehabilitation works under different subprojects.
8	How the better road communication will bring better scopes for the community	<p>The better road condition will greatly ease the pain of present suffering in movement on the road. Business, education and health will be highly benefited and so will be people's overall wellbeing.</p> <p>Poor women ponder over sunning their parboiled paddy on the medaled road and many poor men are planning to buy rickshaw or van to ply on the improved road and make a good fortune of its development.</p>
9	Opinion of the local people regarding improvement of existing road and the areas as a whole	The people feel that they are deprived of all supports for being members of the Hindu community and poor as well. No NGO operates in the area. They

SL No.	Issues Discussed	Major Findings
		<p>experience discrimination in every sphere of life. Their children, despite having good education, do not get jobs while with lesser education other people get jobs.</p> <p>They do not have any confidence in Pourashava's announcement of this project as it has been an age-old demand of the community but Pouroshava paid no heed to it.</p>
10	Willingness to support the project	<p>Even with lot of suspicion and mistrusts, the community still pledged their all-out support and cooperation with the project.</p> <p>At some points the road is very narrow and at other points the bends and curves need to be straightened. People on both sides promised to sacrifice a part of their land to make the road wide and straight enough.</p>

List of the attendance list of Shantinagar More are given below.

**MDS Consultancy Services for Third Urban Governance & Infrastructure Improvement
(Sector) Project [UGIIP-II]**

In JV with

In association with

[ADB Loan: 3142 BAN (SF)]

Local Government Engineering Department

Appendix-3

PUBLIC CONSULTATION – ENVIRONMENT (FOR Road Sub-Project)

Focus Group Discussions (FGDs)

Name of Pourashava : Rangamati

Name of Location : Shantinagar More

Date of Visit : 07-07-15

List of Participants

Sl.No.	Name & Address	Occupation	Signature
01	আবুল নসরী	কৃষক	আবুল নসরী
02	সুজাতা আশরাফ	কৃষক	সুজাতা
03	কুশল চন্দ্র	কৃষক	(স্বাক্ষর)
04	নেলি নেভার	ব্যবসায়িক	নেলি নেভার
05	মদ্যুর হোসেন	ব্যবসায়িক	মদ্যুর হোসেন
06	মো: বজিবেল আলম	ব্যবসায়িক	(স্বাক্ষর)
07	মো: হুমায়ুন	ব্যবসায়িক	মো: হুমায়ুন
08	মো: আবদুল হক	শ্রমিক -	আবদুল হক
09	কাজিম হামদান	ব্যবসায়িক	কাজিম
10	মো: আবদুল আজিজ	ব্যবসায়িক -	আজিজ
11	আবদুল হক	শ্রমিক -	মো: আবদুল হক
12			

Consultation Meeting-2

Location/venue: Abdul Ali Ground at Ward No. - 3

Date : 07/07/2015

79. The public consultation meeting was presided over by Md. Atikur Rahaman, Executive Engineer, Assistant Engineer /Social Safeguard Officer, Secretary of Rangamati Pourashava, Consultants from Social Safeguard Unit of MDS, UGIIP-3 were present in the meeting. In the meeting, road users, beneficiaries of the drains, local elites, local government representatives, and businessmen were present.

80. During initial survey assessment, the Project follows a participatory approach involving parallel activities: stakeholder consultations, socio-economic surveys, and initiation of PDPs by means of open, facilitated sessions for Pourashava visioning or planning. A wide range of stakeholders were provided the opportunity to make substantive

contributions concerning existing conditions and preferences. A project brief was prepared for each Pourashava that provided an overview of potential resettlement impacts and explained proposed entitlement for affected persons (APs). Consultations were also completed during the field visit in the month of July 2015.

81. Participants came from urban communities/road users/ drainage beneficiaries, members of ward committees, and representatives of local government agencies. Some issues were raised during public consultations that have been addressed in the (Due Diligence Report) DDR, but these issues would not pose a significant constraint in the implementation of proposed sub- project.

82. The agenda of the meeting is the, planning, improvement, reconstruction, rehabilitation of ADB funded roads, drains and proposed dumping station of the Pourashava under UGIIP-III.

83. The safeguard officer of the Pourashava briefed the participants regarding the goals and objectives of the projects. And also briefed safeguard issues relating public disturbance during construction period and also probable mitigation measures in view of ADB guideline of safeguard.

84. The meeting concluded with thanks from the chair for participating beneficiaries and users in the meeting.

Photograph of consultation meeting of Abdul Awal Road at ward No. - 3



Consultation with local people



Road under UGIIP-III

Key Issue Discussion

SL No	Issues Discussed	Major Findings
1	Purpose of the consultation meeting and scope of subprojects under UGIIP-III.	<p>The consultant describe the purpose the the consultation meeting. The main focus was improvement of roads and drains of different areas of the Pourashava. The ADB is the main doner of the project. Project beneficiaries should be included for control monitoring work during the construction.</p> <p>The MDS consultants of UGIIP-III visited the all subprojects under UGIIP-III to fhysically observe is there any IR impacts existing with the ROW and other relevant activities as per doner requirements and ADB SPS 2009.</p>
2	Service use from Pourashava Possible positive and negative impacts	Positive side is when the roads and drains construction will be completed all people will be benefited.
3	Access to supply Water	People of this area have to rely on tubewell for their all water needs as the area is without any water supply service. Only hundred meters down fresh water is available. So, every household has its own tubewell.
4	Local facilities and poor community to get access	Some people asked is there any scope of local labour or any supply works during the construction period.
5	How the better road	At some points the road is very narrow and at

SL No	Issues Discussed	Major Findings
	communication will bring better scopes for the community	other points the bends and curves need to be straightened, people on both sides promised to sacrifice a part of their land if required to make the road wide and straight enough.
6	Scope of employment in project works	Local people asked during the construction phase if there is any scope of local people recruitment.
7	Opinion of the local people regarding improvement of existing road and the area as a whole.	<p>The people feel that they are deprived of all supports for being members of the Hindu community and poor as well. No NGO operates in the area. They experience discrimination in every sphere of life. Their children, despite having good education, do not get jobs while with lesser education other people get jobs.</p> <p>They do not have any confidence in Pourashava's announcement of this project as it has been an age-old demand of the community but Pouroshava paid no heed to it.</p>

**MDS Consultancy Services for Third Urban Governance & Infrastructure Improvement
(Sector) Project [UGIIP-III]**



[ADB Loan: 3142 BAN (SF)]

Local Government Engineering Department

Appendix-3

PUBLIC CONSULTATION – ENVIRONMENT (FOR Road Sub-Project)

Focus Group Discussions (FGDs)

Name of Pourashava : Ranganati -

Name of Location : Abdul Ali ground area.

Date of Visit : 07.07.15

List of Participants

Sl.No.	Name & Address	Occupation	Signature
01	শ্রী: ইমরান	আমির -	শ্রী: ইমরান
02	শ্রী: বাবুল হক	আমির -	শ্রী: বাবুল হক
03	শ্রী: রমজান আলী	মিন মজুর	শ্রী: রমজান
04	মামুন চন্দ	মজুর	মামুন চন্দ
05	মাহিদুল হক	মজুর	মাহিদুল হক
06	মুহাম্মদ	মজুর	মুহাম্মদ
07	মাহিদুল হক	মজুর	মাহিদুল হক
08	মাহিদুল হক	মজুর	মাহিদুল হক
09	মাহিদুল হক	মজুর	মাহিদুল হক
10			
11			
12			

List of Participants at Abdul Ali Ground at Ward No.- 3

IX. APPENDIX 2: INVOLUNTARY RESETTLEMENT IMPACT ASSESSMENT CHECKLIST

Note: This is an expanded checklist based on ADB IR Impact Assessment Checklist. The modifications are indented to facilitate quick IR assessment by PIUs of a proposed subproject. The checklist may be modified as deemed necessary during project implementation

A. Introduction

Each subproject/component needs to be screened for any involuntary resettlement impacts which will occur or have already occurred. This screening determines the necessary action to be taken by the project team/design consultants.

B. Information on proposed scheme/sub-project:

- District/administrative Name: Rangamati, Rangamati
- Location: Rangamati Pourashava
- Proposed scheme considered in this checklist: (check one)

<input checked="" type="checkbox"/> roads	<input type="checkbox"/> slaughterhouse
<input checked="" type="checkbox"/> drainages	<input type="checkbox"/> market
<input type="checkbox"/> water supply	<input type="checkbox"/> community center/auditorium
<input type="checkbox"/> solid waste management	<input type="checkbox"/> bus and truck terminals
<input type="checkbox"/> sanitation	<input type="checkbox"/> river <i>ghats</i>
(toilets, septage management, etc.) <input type="checkbox"/>	Others (<i>please specify</i>) <input type="checkbox"/>
<input type="checkbox"/> street lighting	<input type="checkbox"/>

C Screening Questions for Involuntary Resettlement Impact

Involuntary Resettlement Impacts	Yes	No	Not Known	Remarks
Will the project include any physical construction work?	x			drains and roads will be constructed/ rehabilitated/ improved on the existing alignment
Does the proposed activity include upgrading or rehabilitation of existing physical facilities?	x			
A. Land (not applicable for public ROWs)				
1. Ownership of land known?	n/a	n/a		(if yes, check appropriate) <input type="checkbox"/> government <input type="checkbox"/> private <input type="checkbox"/> trust/community <input type="checkbox"/> traditional (IPs/tribal) <input type="checkbox"/> Others (specify) _____
2. Land purchase/acquisition (answer required even for land donation and/or negotiated land purchase)- Not applicable				
a. permanent (owner/s required to transfer ownership/rights to Pourashava)		x		(if yes, provide purpose)
b. temporary (owner/s retain rights/ownership)		x		(if yes, provide purpose)
c. not required	x			(check appropriate)

Involuntary Impacts	Resettlement	Yes	No	Not Known	Remarks
					<input checked="" type="checkbox"/> land owned by Pourashava <input type="checkbox"/> land owned by other government agency <input type="checkbox"/> proposal will not require land (scheme will be along right of way or existing facility)
3. Current usage of the land known?		x			if yes, check as appropriate: <input type="checkbox"/> agricultural <input type="checkbox"/> residential <input type="checkbox"/> commercial/business <input type="checkbox"/> community use <input type="checkbox"/> vacant/not used <input type="checkbox"/> private access road <input checked="" type="checkbox"/> others(<i>specify</i>)_roads & drains
4. Are there any non-titled people who live or earn their livelihood at the site/land?			x		(if yes, provide description)
5. Are there any existing structures on land?			x		
(if yes, complete the following information)		Not applicable			
- Residential			x		(if yes, provide number)
- Business/shops/stalls			x		(if yes, provide number)
- Fences			x		(if yes, provide description – brick, bamboo, wired, etc.)
- Water wells			x		(if yes, provide number)
- Sanitation facility			x		(if yes, provide description)
- Others (specify) -electric pole		x			(if yes, provide description) 130 electric poles will need to be relocated
6. Are there any trees on land?			x		(if yes, provide number)
7. Are there any crops on land?			x		(if yes, provide if perennial or seasonal)
8. Will people lose access to:			x		
- any facility			x		(if yes, provide description)
- services			x		(if yes, provide description)
- natural resources			x		(if yes, provide description)
9. Will any social or economic activities be affected by land use-related changes?			x		
10. Are any of the affected persons (AP) from indigenous or ethnic minority groups?			x		(if yes, provide description)

Involuntary Impacts	Resettlement	Yes	No	Not Known	Remarks
B. Linear Works					
1. Within public RoW?			x		
2. Structures on RoW? (applicable to full or partial parts, applicable to permanent/semi-permanent structures)			X		
- Residential			X		
- Commercial/business/stalls			X		
- Fence/boundary walls			X		
- Sanitation facility			X		
- Community facility			X		
- School/educational facility			X		
- Religious structure			X		
- Service provision (light poles, water wells, etc)			X		
- Others (specify)			X		
3. Any mobile vendors/hawkers using RoW?			X		
4. Will there be loss of agricultural plots?			X		
5. Will there be loss of trees?			X		
6. Will there be loss of crops?			X		
5. Will people lose access to:					
- any facility			X		(if yes, provide description)
- services			X		(if yes, provide description)
- natural resources			X		(if yes, provide description)
6. Are any of the affected persons (AP) from indigenous or ethnic minority groups?			X		(if yes, provide description)

D. Attachments

1. Subproject with land requirement: Not applicable
 - a. Photograph/s of site/s: not applicable
 - b. Photograph/s of existing structure/s (permanent/semi-permanent): not applicable
2. Subproject along ROWs:
 - a. Photograph/s of each alignment (chainage-wise at least 200 meters): see RP
 - b. Photograph/s of existing structure/s (permanent/semi-permanent): Not applicable
 - c. Photograph/s of trees/crops: Not applicable

Prepared by: MDS Team Consultant Signature:	Verified by:
Name: Md. Aktarul Islam Khan Position: Regional Resettlement Specialist	Signature: Name: Md. Abdul Karim Position: Deputy Team Leader
Date: 31st August 2015	Date: 31st August 2015

THIS PORTION IS FOR PMO AND MDSC SAFEGUARD TEAM USE ONLY

Date Checklist Received:	
Database/Record Number:	
Assigned category and further actions	<input checked="" type="checkbox"/> Category C <input type="checkbox"/> Category B (tentative) <input type="checkbox"/> for verification of land purchase/acquisition <input type="checkbox"/> for verification of land donation <input type="checkbox"/> for verification of non-land donation <input type="checkbox"/> for verification of voluntary resettlement <input type="checkbox"/> Category B

Assessed by: Signature: Name: Md. Aktarul Islam Khan Position: Regional Resettlement Specialist Date: 31st August 2015	Noted by: Signature: Name: Md. Abdul Karim Position: Deputy Team Leader Date: 31st August 2015
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X. APPENDIX 3: INDIGENOUS PEOPLE/SMALL ETHNIC COMMUNITIES (SEC) IMPACTS SCREENING CHECKLISTS

A. Introduction

1. Each project/subproject/component needs to be screened for any indigenous people impacts which will occur or have already occurred. This screening determines the necessary action to be taken by the project team.

2. Information on project/subproject/component:

a. District/administrative name: Rangamati/Rangamati

b. Location (km): All sub projects of Package-1 Road and Drain(20.409 & 3.869km)

c. Civil work dates (proposed): _____

d. Technical description: _____

B. Screening Questions for Indigenous People/SEC Impact

KEY CONCERNS (Please provide elaborations in the "Remarks" column)	YES	NO	NOT KNOWN	Remarks
A. Indigenous Peoples/SEC Identification				
1. Are there socio-cultural groups present in or using the project area who may be considered "tribes" (hill tribes, scheduled tribes, IP/SEC), "minorities" (ethnic or national minorities), or "indigenous communities"?		No		
2. Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the project area as belonging to "ethnic minorities," scheduled tribes, IP/SEC, national minorities, or cultural communities?		No		
3. Do such groups self-identify as being part of a distinct social and cultural group?		N.A		
4. Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?		N.A		
5. Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?		N.A		
6. Do such groups speak a distinct language or dialect?		N.A		

KEY CONCERNS (Please provide elaborations in the "Remarks" column)	YES	NO	NOT KNOWN	Remarks
7. Have such groups been historically, socially, and economically marginalized, disempowered, excluded, and/or discriminated against?		N.A		
8. Are such groups represented as "indigenous peoples," "ethnic minorities," "scheduled tribes," or "IP populations" in any formal decision-making bodies at the national or local levels?		N.A		
B. Identification of Potential Impacts				
9. Will the project directly or indirectly benefit or target indigenous peoples?		N.A		
10. Will the project directly or indirectly affect indigenous peoples' traditional sociocultural and belief practices (e.g. child-rearing, health, education, arts, and governance)?		N.A		
11. Will the project affect the livelihood systems of indigenous peoples (e.g., food production system, natural resource management, crafts and trade, employment status)?		N.A		
12. Will the project be in an area (land or territory) occupied, owned, or used by indigenous peoples, and/or claimed as ancestral domain?		N.A		
C. Identification of Special Requirements <i>Will the project activities include:</i>		N.A		
13. Commercial development of the cultural resources and knowledge of indigenous peoples?		N.A		
14. Physical displacement from traditional or customary lands?		N.A		
15. Commercial development of natural resources (such as minerals, hydrocarbons, forests, water, hunting or fishing grounds) within customary lands under use that would impact the livelihoods or the cultural, ceremonial, and spiritual uses that define the identity and community of indigenous peoples?		N.A		
16. Establishing legal recognition of rights to lands and territories that are traditionally owned or customarily used, occupied, or claimed by indigenous peoples?		N.A		
17. Acquisition of lands that are traditionally owned or customarily used, occupied, or claimed by indigenous peoples?		N.A		

C. Indigenous People/SEC Impact

After reviewing the answers above, executing agency/safeguard team confirms that the proposed subsection/ section/subproject/component (tick as appropriate):

☐ has indigenous people (IP)/SEC impact, so an SECDP or specific SEC action plan is required.

☒ has No IP/SEC impact, so no SECDP/specific action plan is required.

Prepared by: Aktarul Islam Khan	Verified by: Md. Abdul Karim
Signature: Name: Aktarul Islam Khan Position: Regional Resettlement Specialist	Signature: Name: Md. Abdul Karim Position: Deputy Team Leader

XI. APPENDIX 4: SAMPLE GRIEVANCE REGISTRATION FORM

(To Be available in Bangla and English)

The Project welcomes complaints, suggestions, queries and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing ***(CONFIDENTIAL)*** above your name. Thank you.

Date	Place of registration				
Contact Information/Personal Details					
Name		Gender	* Male * Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below:					
If included as attachment/note/letter, please tick here:					
How do you want us to reach you for feedback or update on your comment/grievance?					
FOR OFFICIAL USE ONLY					
Registered by: (Name of Official registering grievance)					
Mode of communication: Note/Letter E-mail Verbal/Telephonic					
Reviewed by: (Names/Positions of Official(s) reviewing grievance)					
Action Taken:					
Whether Action Taken Disclosed:					
Yes ()					
No ()					
Means of Disclosure:					

XII. APPENDIX 5: LAND OWNERSHIP CERTIFICATE

রাঙ্গামাটি পৌরসভা
RANGAMATI POURASHAVA



Rangamati Parbatya Zila

Phone : 0351-62322, 63265

Ref: ১৪৯৭

Date: ৩০ ১১ ২০১৫

প্রত্যয়ন পত্র
Certificate

এই মর্মে প্রত্যয়ন করা যাচ্ছে যে, Third Urban Governance and Infrastructure Improvement (Sector) Project (UGIIP-III) এর আওতায় Package No- UGIIP-III-1/RANG/UT+DR/01/2015 এবং Package No- UGIIP-III-1/RANG/UT+DR/02/2015 এর আওতায় যে সকল প্রকল্প কাজ বাস্তবায়ন করা হবে তা রাঙ্গামাটি পৌরসভার জায়গায়।

This is to certify that the schemes to be implemented under Package No- UGIIP-III-1/RANG/UT+DR/01/2015 and 02/2015 are located on the Paurashava land.

(মোঃ সাইফুল ইসলাম চৌধুরী)

মেয়র

রাঙ্গামাটি পৌরসভা

রাঙ্গামাটি পার্বত্য জেলা।

ফোন: ০৩৫১-৬২৩২২, ফ্যাক্স: ০৩৫১-৬১৯৯৮

Email: rangamati.paurashava@yahoo.com

৩০/১১/২০১৫

Mr. Saiful Islam Chowdhury

Mayor

Rangamati Paurashava.