

Due Diligence Report – Social Safeguards

December 2015

BAN: Third Urban Governance and Infrastructure Improvement (Sector) Project – Benapole Pourashava (Phase 1)

Prepared for the Local Government Engineering Department (LGED), Government of Bangladesh and for the Asian Development Bank.

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Due Diligence Report – Social Safeguards

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**BAN: Urban Governance and Infrastructure Improvement
(UGIIP-III) – Benapole Pourashava
Phase 1 (Package Nr: UGIIP-III-I/BENA/UT+MF/01/2015
(Lot-01, Lot-02)**

Prepared by the Local Government Engineering Department, Government of Bangladesh, for the Asian Development Bank.

CURRENCYEQUIVALENTS

(as of November 2015)

Currency Unit	=	Tk.
Tk1.00	=	\$0.0126
\$1.00	=	Tk. 79.15

ABBREVIATIONS

ADB	–	Asian Development Bank
AP	–	affected person
ARIPO	–	Acquisition and Requisition of Immovable Properties Ordinance
CCL	–	Cash Compensation under Law
DC	–	Deputy Commissioner
DDR	–	Due Diligence Report
DPHE	–	Department of Public Health Engineering
EMP	–	environmental management plan
FGD	–	focus group discussion
GICD	–	Governance Improvement and Capacity Development
GRC	–	grievance redressal cell
GRM	–	grievance redress mechanism
IR	–	involuntary resettlement
LGED	–	Local Government Engineering Department
PDB	–	Power Development Board
PIU	–	project implementation unit
PMO	–	project management office
PPTA	–	project preparatory technical assistance
ROW	–	right of way
RF	–	resettlement framework
RP	–	resettlement plan
SPS	–	Safeguard Policy Statement
ToR	–	terms of reference

GLOSSARY OF BANGLADESHI TERMS

Crone	–	10 million (= 100 lakh)
Ghat	–	Boat landing area along a river
Hat, hut, or haat	–	Market (bazaar) operating certain afternoons during the week when sellers establish temporary shops. There are also some permanent shops in a Hat.
Markets usually represent a significant source of income for municipalities		
Hartal	–	General strike
Khal	–	drainage ditch/canal
Khas or khash	–	land/property belonging to government
Kutchha, katchha or kaccha	–	Structures built without bricks and mortar or without concrete
Lakh or lac	–	100,000
Moholla or mohalla	–	Sub-division of a ward
Mouza map	–	Cadastral map of mouza showing plots and their numbers
Nasiman	–	A 3-wheeler motorized vehicle
Parshad	–	Councilor
Pourashava or Paurashava	–	Government-recognized land area
Pucca or Puccha, puccha	–	Structures built partly with bricks and mortar or concrete
Thana	–	Police station
Upazila	–	Administrative unit below the district level. A district is called a
Zila		

WEIGHTS AND MEASURES

km	–	kilometer
m	–	meter
m ²	–	square meter
mm	–	Millimeter
m ³	–	cubic meter

NOTES

- (i) In this report, "\$" refers to US dollars,
- (ii) BDT refers to Bangladeshi Taka

Disclaimer

This Sub Project Appraisal Report (SPAR) of Benapole Pourashava under Third Urban Governance and Infrastructure Improvement (Sector) Project (UGIIP-III) has been prepared under the guidance of Team Leader and Deputy Team Leader of Management Design and Supervision consultant. All the data used to prepare the Sub Project Appraisal Report (SPAR), including this Due Diligence Report, have been collected from the Pourashava Development Plan (PDP). Some of the information has also been collected from the Pourashava personnel over telephone. Moreover some information has been collected by the respective experts of MDS consultant through intensive field visit which have been used in writing this report. If any information or data or any other things coincide with other project documents that are beyond our knowledge and fully coincidental event and we express apology for that.

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I. INTRODUCTION

A. Background

1. The Government of Bangladesh is developing third towns to improve living standards, particularly in the poorer areas, and to provide an alternative destination for rural dwellers that would otherwise join the migration to larger metropolitan centres, through Third Urban Governance and Infrastructure Improvement (Sector) project (UGIIP-III). UGIIP-III is being implemented as a sector loan approach. After the successful implementation of Urban Governance and Infrastructure Improvement Projects (UGIIP I and II) in the selected pourashavas, the Local Government Engineering Department (LGED) with the financial assistance of Asian Development Bank (ADB) have planned to implement a similar project (UGIIP-III) in pre-selected 31 pourashavas over a period of 6 years (2014 to 2020).

2. The impact will be improved living environment in project towns. The outcome will be improved municipal service delivery and urban governance in project towns. UGIIP-III will improve existing and provide new municipal infrastructures including (i) roads; (ii) Drainages; (iii) water supply system; (iv) solid waste management facilities; (v) slaughterhouses; (vi) markets, community centres/auditorium, bus and truck terminals and *riverghats*; (vii) public toilets; and (viii) others such as provision for street lighting and improvement of slums.

3. A sector-lending approach is being used for the project as it has been well established and successfully practiced in the UGIIP-I and II. In accordance with ADB's Safeguard Policy Statement (SPS), 2009 requirements a Resettlement Framework (RF) has been prepared.

4. During project preparation, resettlement plans (RPs) were prepared for 3 sample pourashavas covering roads, drainage, kitchen market and solid waste management subprojects. The RPs concluded that the project will have only temporary impacts and therefore, UGIIP-III has been categorized as resettlement Category B as per ADB SPS 2009. As a basic development principle, significant resettlement impacts (Category A type project) should be avoided to the extent possible in future subprojects. For any components, the social and resettlement assessments documents will be formulated and approved by ADB before any physical activities start.

5. This Social Impact Assessment Report has been prepared for Roads, Drainage Improvement and a Building Construction subproject of Benapole pourashava taken up in phase-1. Package No. UGIIP-III-I/BENA/UT+MF/01/2015 (Lot-01+Lot-02). The subproject includes improvement of 17 existing roads, construction of 1 (one) drain and 1 (one) Community Centre. After selection and completion of the designs of the proposed schemes, the safeguard team of the Management, Design and Supervision Consultants (MDSC) conducted resettlement and social impact assessments through thorough investigation of different social safeguard issues including land acquisition and resettlement requirements as per ADB's Involuntary Resettlement and Safeguard Policy Statement (SPS, 2009). The resettlement and social impact assessment report for Benapole pourashava has been prepared based on the feasibility study and detailed engineering designs.

6. During investigations, it was revealed that the roads and drains proposed for improvement under Package No. UGIIP-III-I/BENA/UT+MF/01/2015 (Lot-01+Lot-02) will be implemented on the existing alignment of roads and drains and on the existing land and due to the improvement/ construction of the aforesaid roads, drains and community centre it is expected not to have neither any physical nor any economic displacement of any people. As

a result, there is no possibility of land acquisition and no structure affected, none found to require relocation, and consequently no involuntary resettlement (IR) impact are anticipating thus the subproject is classified as Category C for IR. Under the circumstances, this report may be treated as due diligence report (DDR) with respect to social safeguard issues for the concern subproject.

B. Institutional Set-up

7. The Local Government Engineering Department (LGED) and the Department of Public Health Engineering (DPHE), both under the Local Government Division (LGD) of the Ministry of Local Government, Rural Development and Cooperatives (MLGRD&C) and having extensive experience in managing urban and water supply projects financed by ADB, are the executing agencies of the project. The participating pourashavas are the implementing agencies (IA) with a project implementation unit (UNIT) within the pourashava structure. Implementation activities will be overseen by a Project Management Office (PMO). Management, Design and Supervision Consultants (MDSC) and Governance Improvement and Capacity Development Consultants (GICDC) teams will provide support for (i) detailed engineering design, contract documents preparation and safeguards facilitation; (ii) project management and administrative support; (iii) assistance in supervising construction; (iv) awareness raising on behavioural change activities. Safeguards officers will be appointed in PMO and PIUs and will be responsible to undertake day to day safeguards tasks and requirements including implementation of project's grievance redress mechanism.

8. LGED will ensure that no physical displacement or economic displacement will occur until (i) compensation at full replacement cost has been paid to each displaced person, and (ii) other entitlements listed in the RPs have been provided.

II. SUBPROJECT COMPONENT

9. Location: Benapole is located in the West side of Bangladesh under Khulna division. It is bordered by the West Bengal state of India to the west. Benapole Pourashava is located at the district of Jessore and about 40 km away from Jessore districts headquarters.

10. The Component: The Pourashava has proposed improvement/ rehabilitation of 17 existing roads, construction /reconstruction of 1(one) drain, 1 (one) Four Storied Community Centre Building under subproject Package No.UGIIP-III-I/BENA/UT+MF/01/2015 (Lot-01+Lot-02). **Table 1:** shows the subproject components including ownership of land.

11. The subprojects went through the process of meeting the selection criteria (general and technical), environment and social safeguard screening and conforming to the municipal infrastructure development plan and drainage master plan prepared by UGIIP-II, LGED for Benapole pourashava. Locations and sitting of the proposed infrastructures considered: (i) locating components on government-owned land and/or within existing right-of-way (ROW) to reduce acquisition of land, (ii) prioritizing rehabilitation over new construction;(iii) taking all possible measures in design and selection of sites to avoid resettlement impacts; (iv) avoiding where possible locations that will result in destruction/disturbance to historical and cultural places/values; (v) avoiding tree-cutting where possible; and (vi) ensuring all planning and design intervention and decisions are made in consultation with local communities and reflecting inputs from public consultation and disclosure for site selection.

12. The components of the subproject seek to upgrade and expand the urban services. The roads and drains are located in different wards of the pourashava. The community is located on Pourashava land near the Pourashava office. The proposal is concerned with activities which address the most acute needs for better urban services and facilities to inhabitants of the town/ pourashava. Figure 1 show the location of Benapole pourashava and Figure 2 shows the location of subproject's schemes (alignment of roads, drains and community centre proposed under the subproject). No resettlement, replacement or relocation is required. Two sample strip maps of roads are given as a sample in Figure 3a and 3b.

13. The 17 roads¹ proposed are all existing internal service roads. Most of the roads are lower than the houses beside them. So, water from houses flow over the roads and as a result, the roads damage.

14. The subproject contains 1(one) RCC drain to be constructed along the edge of the road. Out of 17 roads, 5 will be improved by Bituminous Carpeting (BC), 5 will be improved by bituminous surfacing, and 7 with CC/RCC and the community centre will be constructed as column beam Reinforced Cement Concrete (RCC) structure.

15. Snapshots below in Figure 4 are some photographs of proposed roads and drains alignments of Benapole Pourashava under Phase 1 of UGIIP-III.

16. Implementation Schedule. Substantial time is required spanning the continuum of subproject preparation, approval, survey, design & estimate, contract award and contract execution. Efforts need to be made to follow the schedule of timely implementation of work. Normally the construction work season in Bangladesh runs from October through May (eight months). The Construction works are sometimes impeded for the following reasons:

- Early floods in April/May,
- Late floods in September/October,
- Natural calamities (cyclone/tornado, excessive floods) occur in April/May and October/November.

17. Normally, the best construction period is only for 6 months a year (October to March). The construction period is sometimes squeezed to 4 months due to natural calamities. However, sometimes, based on time constraint or expediency, construction work may even need to be carried out in the monsoon. Whenever possible, parallel activities can be implemented and consequently, quantum of work can be maximized through efficient planning and adoption of best available practices.

18. Considering the above facts, it has been estimated that the implementation of phase 1 roads and drains of Bandarban pourashava will cover 12-months period, and major works are advisable to take place between November, 2015 and December, 2016. A tentative time-schedule for implementation (only as an indication) is shown in **Figur5 below** for period June 2015 to December 2016

¹ Note: Improvement of the sub-project roads and drain will be carried out on the existing alignments and will not require land acquisition; (ii) the drain will be constructed as road side drains along the edge of the roads; (iii) there are no structures, houses, shops, trees or any other establishments on the ROWs of the proposed roads and drain alignments; So only two strip diagram has been given as an example/ sample.

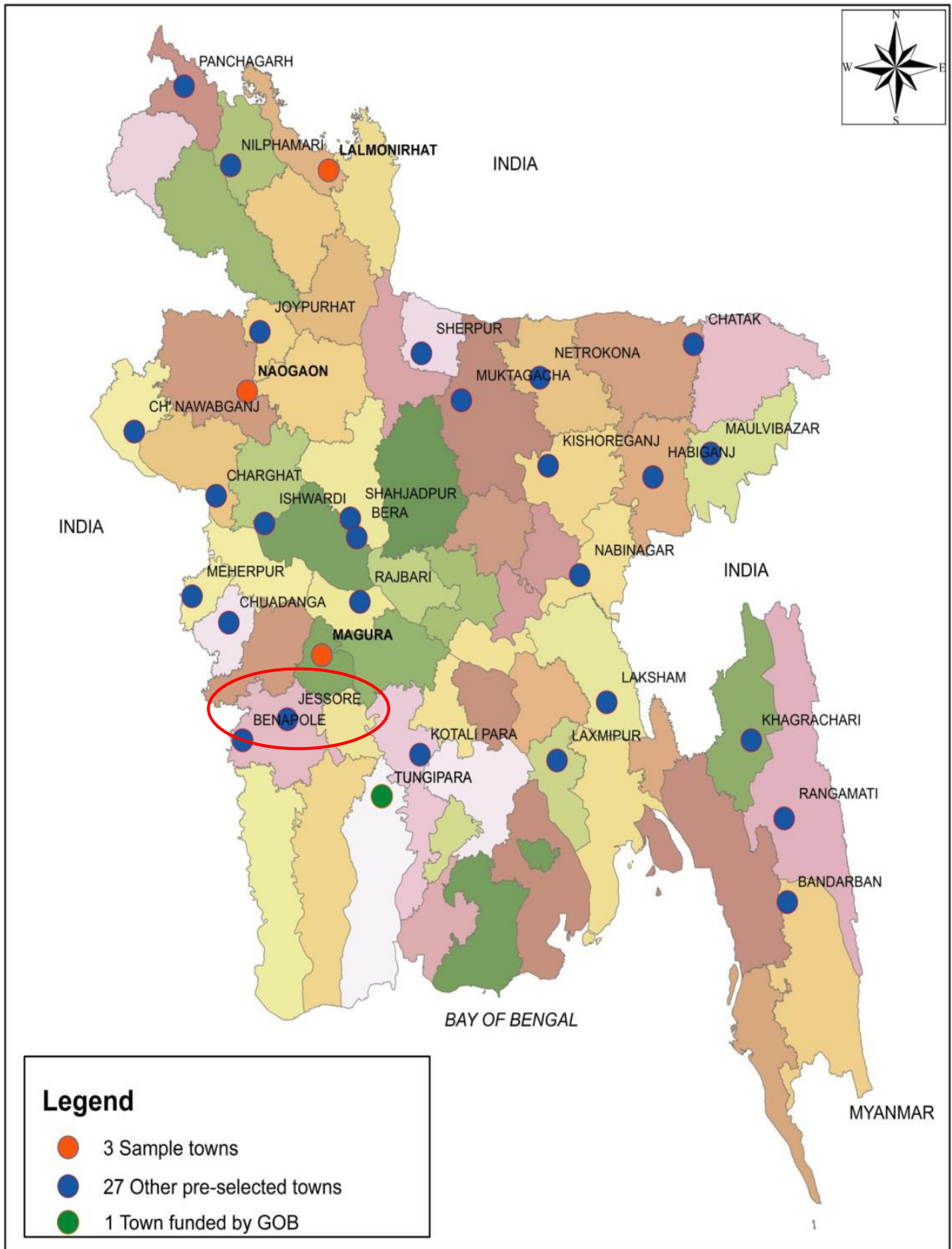


Figure 1: Location Map of Benapole Pourashava

BENAPOLE POURASHAVA MAP

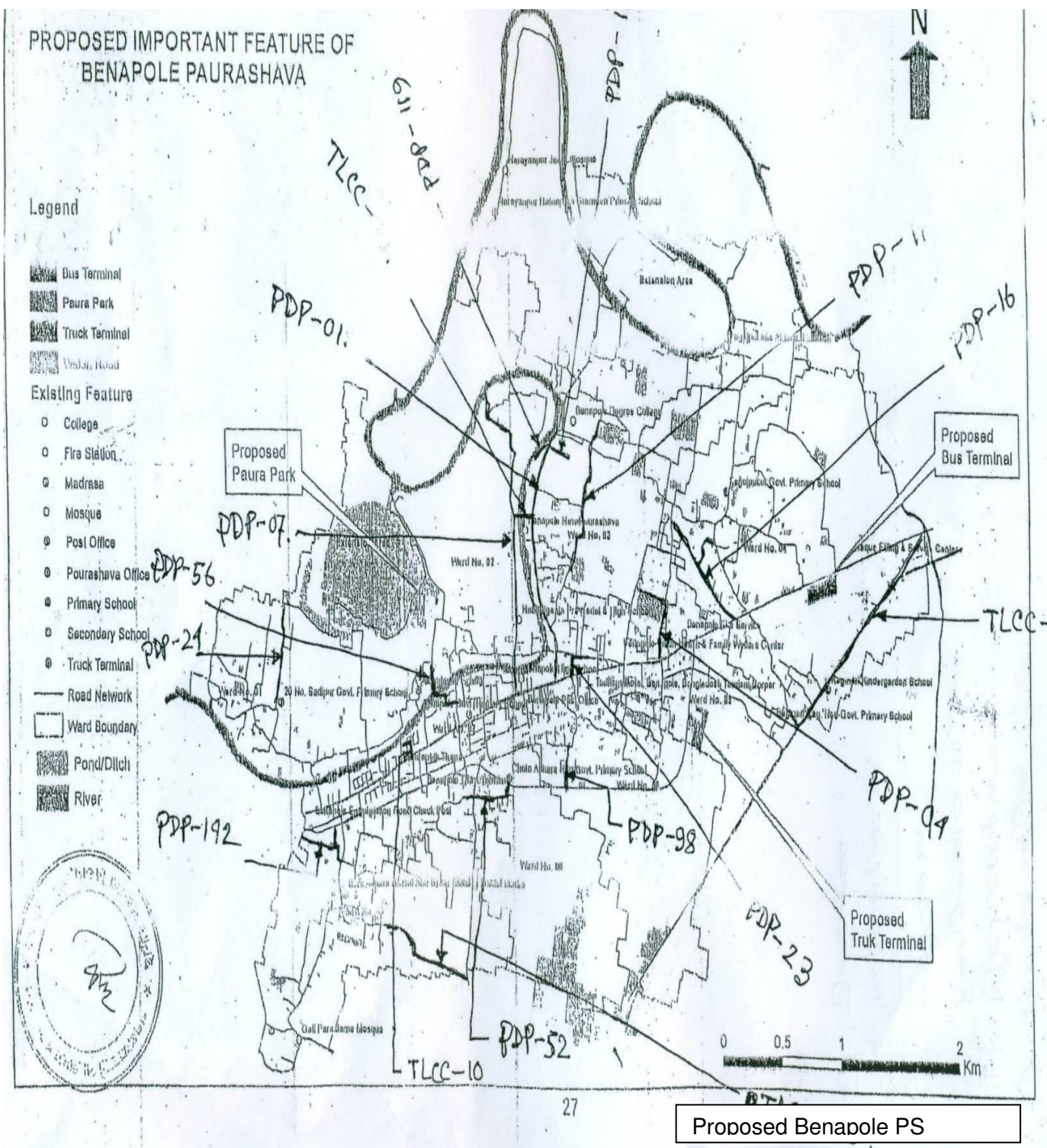


Figure 2: Benapole Pourashava map showing schemes

PACKAGE NO: UGIIP-III-I/BENA/UT+MF/01/2015
Name of Scheme: Improvement of Abdul karim Sarak from Jessore-Kalkata road to Talsari road via Dighirpar by CC.(Ch. 0 +00 - 593.00m) & Cross Drain at Ch. 560.00m under Benapole Pourashava.

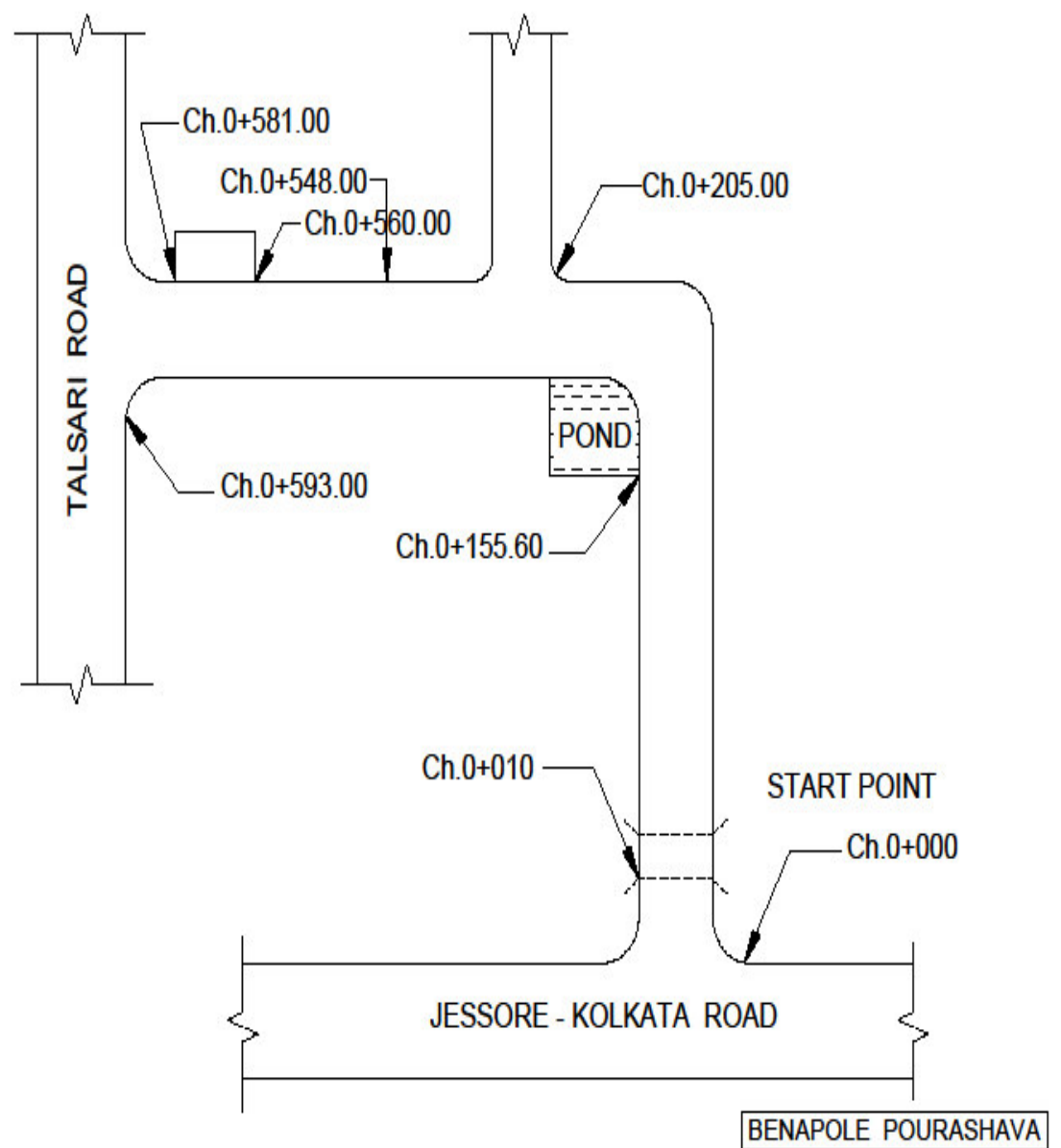


Figure 3a: Sample Strip map of Road

PACKAGE NO: UGIIP-III-I/BENA/UT+MF/01/2015

Name of Scheme: Improvement of Pourashava Dumping Ground Road from

**connecting road from Poura Dumping Ground road to Dumping ground
(ch.0.00-150.00m) under Benapole Pourashava.**

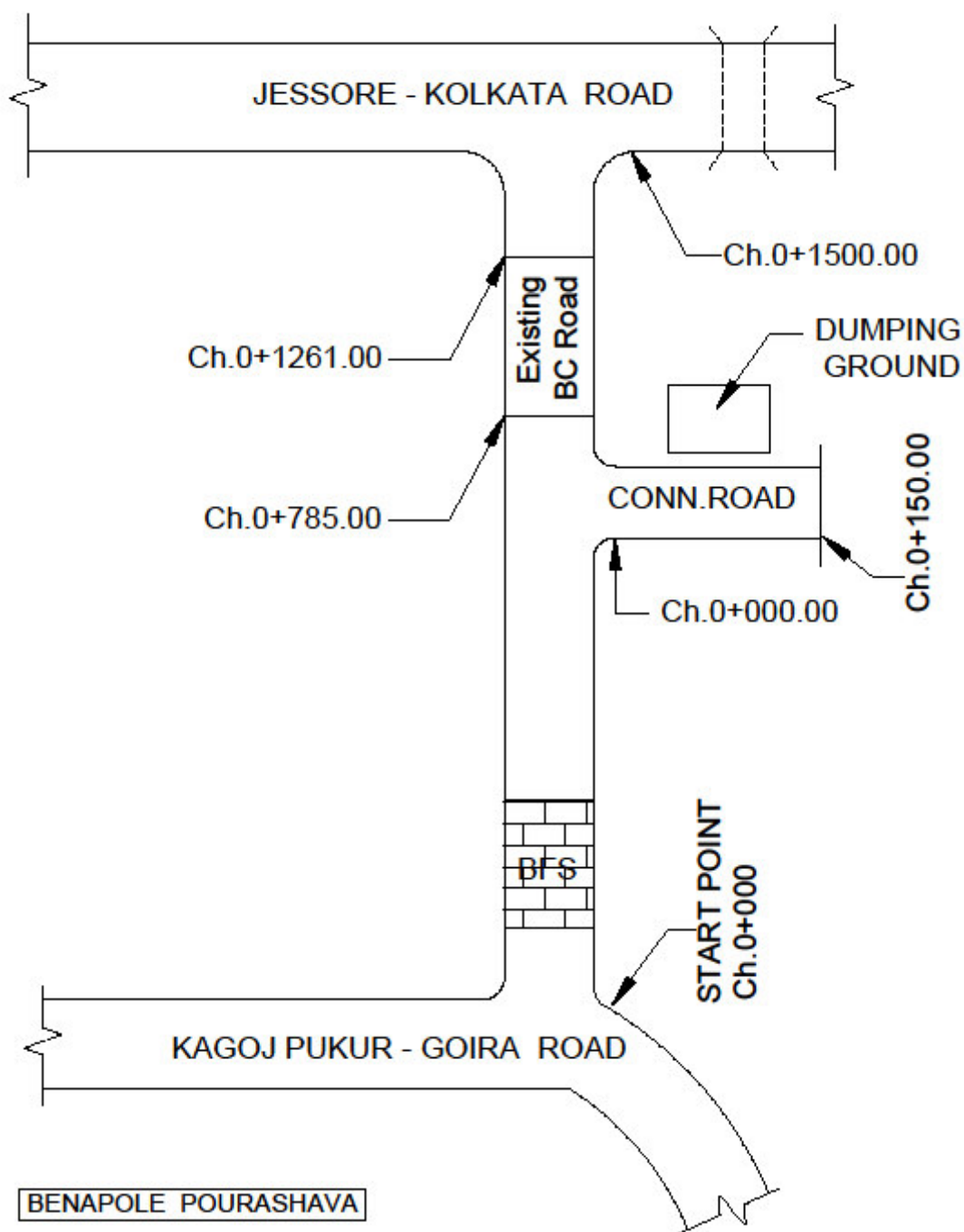


Figure 3b: Sample Strip map of Drain in phase-1



Existing Damaged road proposed for improvement



Existing Damaged road proposed for improvement



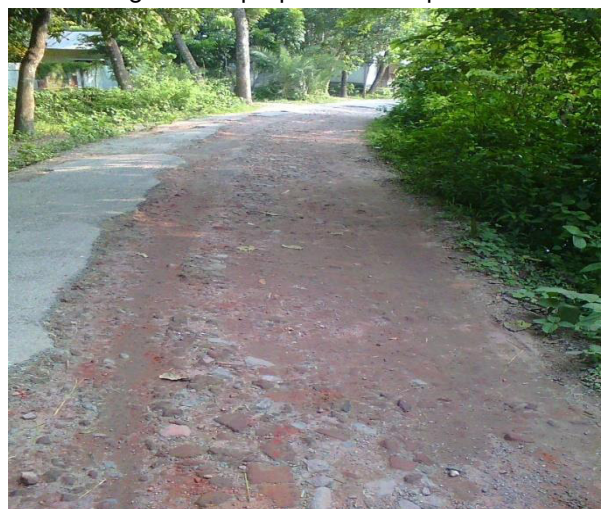
Damaged road proposed for rehabilitation



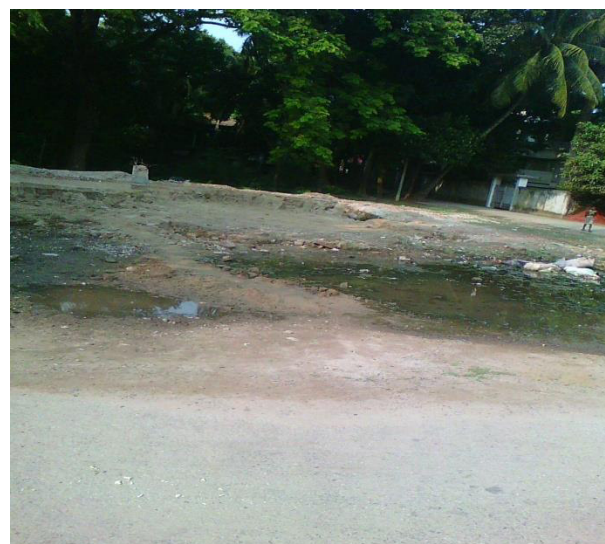
Damaged road proposed for improvement



Damaged road proposed for improvement



Damaged road proposed for Rehabilitation



Proposed construction of RCC drain (PDP D/36)

Proposed construction of RCC drain (PDP D/217)

Figure 4: Photographs of some proposed roads and drains

Item of Works	Period : June 2015 – November 2016																							
	2015												2016											
	04	05	06	07	08	09	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12			
Assessment of Sub-project Supported by field visit																								
Compliance of Sub-project and approval																								
Preparation and approval of sub-projects																								
Preparation of the bid documents																								
Tendering of the sub-project and the work order																								
Execution of the physical Work																								
Final inspection and certification																								

Figure 5: Implementation Work Schedule

Figures 6 to 8, show sample drawings of road and cross-sections

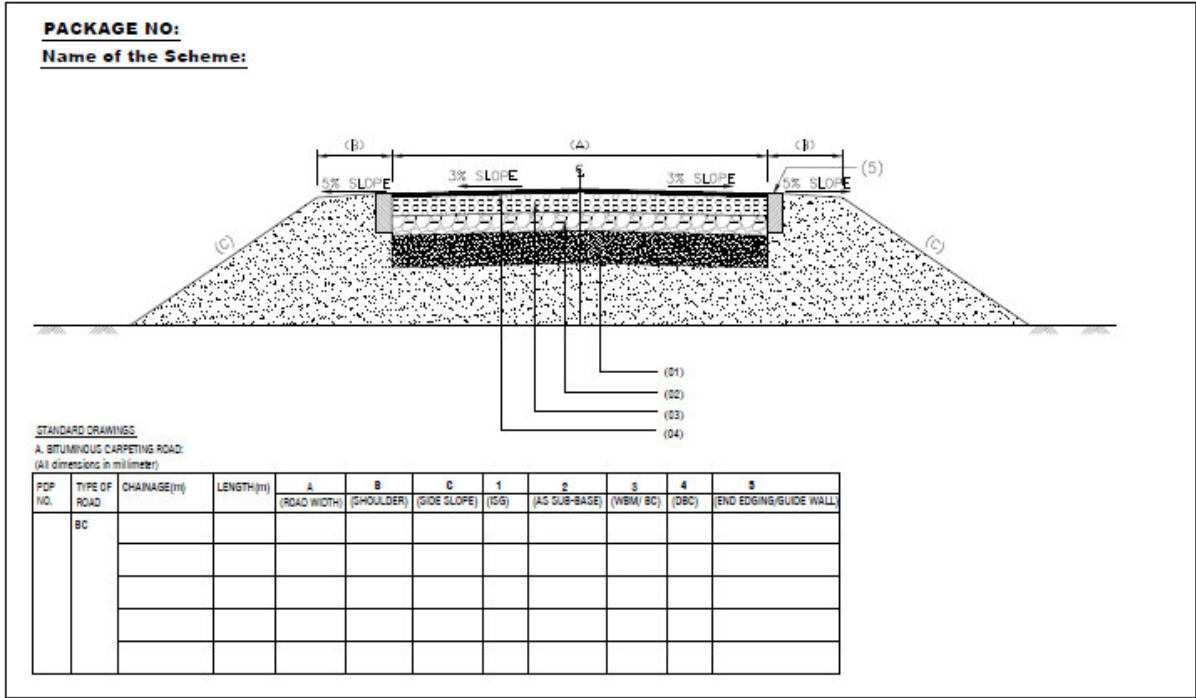


Figure 6: Typical Road Sections (Bituminous Carpeting Road)

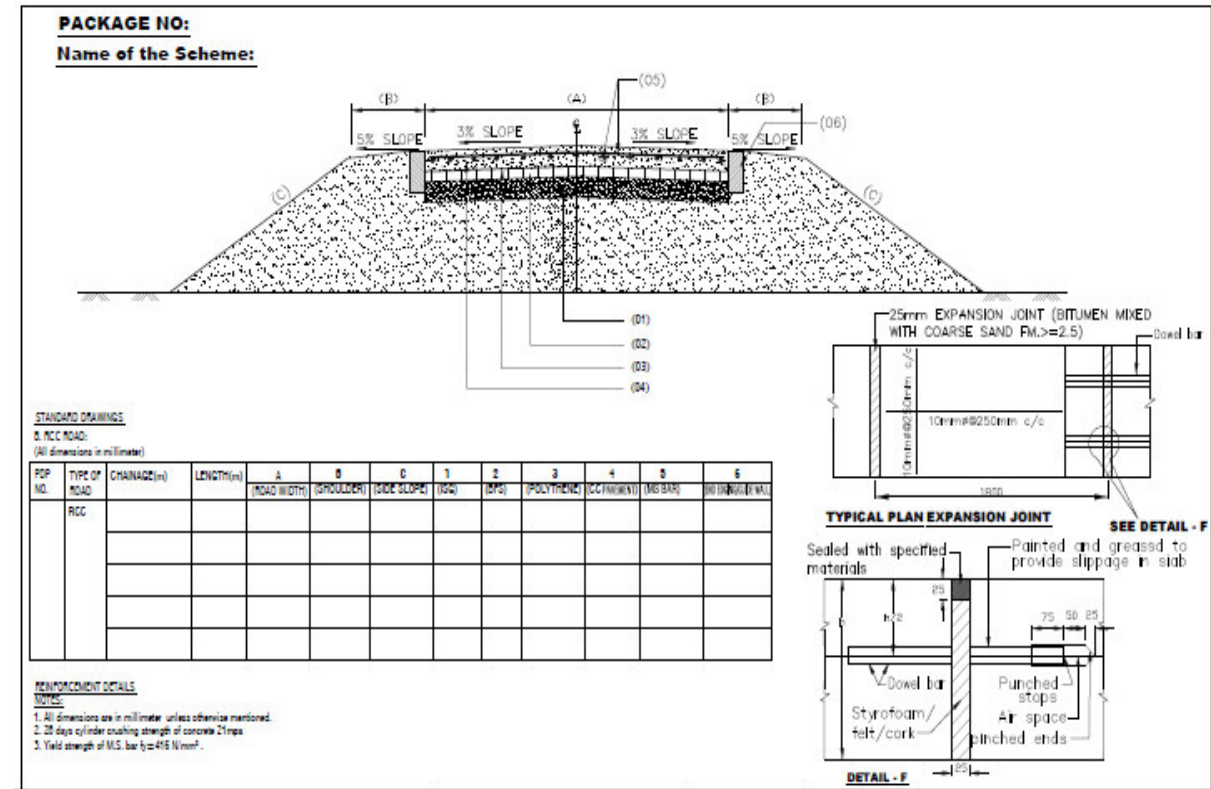


Figure 7: Typical Road Sections (Concrete Road)

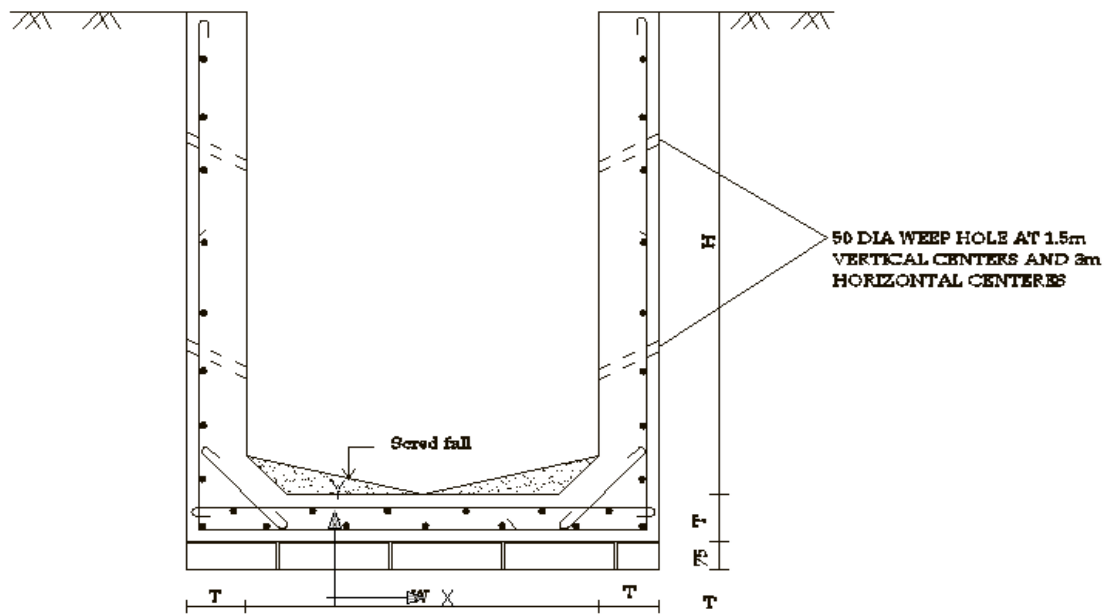


Figure 8: Typical Reinforced Concrete Drain Cross Section

Table 1: Summary Information of (Involuntary Resettlement) IR Impacts of Sub Projects
Package No: Package No: UGIIP-III-I/BENA/UT+MF/01/2015 (Lot-01, Lot-02)

SL No.	PDP No/ Scheme No.	Sub-Project Schemes	Width Road/Drain		Type of Loss/Affected	Possible Social Impact	Indigenous People	Land Ownership
			Existing (m)	Proposed (m)				
1.	R-571	Rehabilitation & Widening of Road including footpath from Jessore-Kolkata Road toward Bahadurpur UP Road by DBC. (Ch. 0.00- 1490.00m).	0.60	0.60	No loss reported	<ul style="list-style-type: none"> • No major IR impacts • No requirement for land acquisition • Temporary disturbance of Passer-by and vehicle 	Not found	Pourashava
2.	R-113	Improvement of Abdul karim Sarak from Jessore-Kalkata road to Talsari road via Dighirpar by CC. (Ch. 0 .00 - 593.00m). & Cross Drain at ch. 560.00m	2.75	2.75	No loss reported	<ul style="list-style-type: none"> • No major IR impacts • No requirement for land acquisition 	Not found	Pourashava
3.	R-130	Rehabilitation & Widening of Durgapur Road from Jessore-Kalkata Road toward Narayanpur Tripurapara road by DBC(Ch. 0.00 -1775m) & Connecting road by CC at Main road ch. 423.00 to Khalpar.(Ch. 0.00 -166.00m) & Box Culvert at ch. 128.00m	3.00	4.75	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period. 	Not found	Pourashava
4.	R-39	Improvement of road Part-A: from Jessore-Kolkata road near Kagospukur Iftedaie Madrasa to Talsari road Raj-Bari. (Ch. 0.00-885.00) & Part-B: Connecting road at Part-A ch. 350.00 toward Kagospukur P. School road by CC.(Ch. 0.00. 245.00m).	3.00	3.00	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period. 	Not found	Pourashava
5.	R-457	Improvement of Benapole Kaborsthan road from Existing BC road up to Kele-Kanda Mosque by CC.(Ch.400.00-1270.00m)	2.75	2.75	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
6.	R-4	Improvement of Connecting Road from Namazgram Road to Gazipur Kaborsthan Road by CC. (Ch. 0.00 -370.00m) & Box Culvert at ch. 220.00m.	2.50	3.00	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava

SL No.	PDP No/ Scheme No.	Sub-Project Schemes	Width Road/Drain		Type of Loss/Affected	Possible Social Impact	Indigenous People	Land Ownership
			Existing (m)	Proposed (m)				
7.	R-456	Improvement of Choto -Anchara Mondir road from Existing BC road to Bi-Pass road (H/O-Kalu) by CC.(Ch. 570.00-1104.00m) & Cross drain at ch. 1100.00m .	2.50	2.75	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
8.	R-572	Improvement of road Part-A: from Daulatpur road (H/O-Ishak) to End of Poura Boundary Moniruzzaman Gena's house by CC.(Ch.0.00-315.00m) & Connecting road Part-B: from Main road ch. 184.00m to Bi-Pass road by CC.(Ch. 0.00-80.00m)	2.50	2.50	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
9.	R-38	Improvement of Connecting road from Jessore-Kolkata road Ka Tower to Gaipur Kaborsthan road by CC (Ch. 0.00-182.00m)	2.50	2.50	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
Road			7505			•		
	D-1	Construction of RCC Drain with footpath from Jessore-Kalkata Road toward Narayanpur Tripurapara road. (Ch. 0.00 -800.00) & Connecting Drain Main Drain ch. 423.00m to Khal. (Ch. 0.00 -166.00m)	0.90	1.20	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
Drain			1389					
10.	R-240	Improvement of road from Sadipur Eidgah (Primary School) to Mostaba's house by CC at Sadipur (Ch. 0.00-590.00m).	3.00	3.00	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period. 	Not found	Pourashava
11.	R-22	Improvement of road infont of Benapole Community Center from Land Port Residential Road to Jessore-Kolkata road by DBC. (Ch. 0.00-332.00m) & Cross Drain at Ch.	3.00	3.00	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava

SL No.	PDP No/ Scheme No.	Sub-Project Schemes	Width Road/Drain		Type of Loss/Affected	Possible Social Impact	Indigenous People	Land Ownership
			Existing (m)	Proposed (m)				
		20.00m.						
12.	R-1	Improvement of Existing BFS road from Bahbarber Rail Line (H/O-Insun Monshi) to Bi-Pass road by CC. (Ch. 0.00-490.00m), & Corss Drain at ch. 480.00m	3.00	3.00	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
13.	R-337	Improvement of Pourashava Dumping Ground Road from Kagospukur –Goira Road to Jessore-Kolkata road by DBC (Ch. 0.00-1500.00m) & connecting road from Poura Dumping Ground road to Dumping ground (ch.0.00-150.00m)	3.00	5.75	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
14.	R-468	Improvement of Connecting Road from Durgapur Road to Poura Bhaban Road by CC.(Ch. 0.00-147.00m)& Box Culvert at ch. 60.00m.	3.00	3.00	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
15.	R-374	Improvement of road from Durgapur road toward Bahadurpur U.P.Road by CC . (Ch 0.00-500.00m)	2.50	2.50	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
16.	R-506	Improvement of road from Durgapur road toward Roghunathpur Road by CC. (Ch 0.00-480.00)	2.50	2.50	No loss reported	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not found	Pourashava
17.	R-365	Improvement of Connecting Road from Choto-Anchara Putkhali Road to Boro-Anchara Daulatpur Road Near Boro-Anchara Madrasa by BC. (Ch. 0.00-760.00m) & Cross Drain at Ch. 360.00m.	3.00	3.00	No loss reported	<ul style="list-style-type: none"> • No major IR impacts • No requirement for land acquisition • Temporary disturbance of Passerby and vehicle 	Not found	Pourashava
Road			4949					

SL No.	PDP No/ Scheme No.	Sub-Project Schemes	Width Road/Drain		Type of Loss/Affected	Possible Social Impact	Indigenous People	Land Ownership
			Existing (m)	Proposed (m)				
18.	B-1	Construction of 4 (Four) Storied Community Center Building of Benapole Pourashava.	N/A	N/A	No loss reported	<ul style="list-style-type: none"> • No major IR impacts • No requirement for land acquisition • Temporary disturbance of Passer-by and vehicle 	Not found	Pourashava

III. DUE DILIGENCE

A. Objectives of the Study/ Investigation

19. This Social Impact Assessment Report/ Due Diligence Report has been prepared to meet the following objectives.

Thorough assessment of social safeguard issues and impacts. The major objective of the above study/ investigations was to assess and identify all the possible socioeconomic and resettlement impacts including impacts on women, poor and vulnerable.

- To plan to avoid, minimize, mitigate or compensate for the potential adverse impact.
- To describe the extent of land acquisition and involuntary resettlement impacts.
- To inform and consult the affected people to make them aware about the project activities and take feedback to prepare safeguard plans summarizing mitigation measures, monitoring program/ mechanism, institutional arrangement and presenting budget for resettlement.
- to describe the likely economic impacts and identified livelihood risks of the proposed project components;
- to describe the process undertaken during project design to engage stakeholders and the planned information disclosure measures and the process for carrying out consultation with affected people and facilitating their participation during project implementation;
- to establish a framework for grievance redress mechanism for affected person (APs)
- to describe the applicable national and local legal framework for the project, and define the IR policy principles applicable to the project;
- to define entitlements of affected persons, and assistance and benefits available under the project;

B. Methodology used for Assessing Land Acquisition and Resettlement

20. **Data collection.** Necessary data regarding social, economic and gender information has been collected primarily through desk study, field visits to the proposed subprojects item and one-on-one interviews with stakeholders.

21. **Stakeholders and public consultations.** Comprehensive discussions with MDSC consultants, BENAPOLE *pourashava officials*, community people living near by the proposed subprojects schemes, public representatives and other stakeholders to identify different issues, problems/ constraints and prospects and feedback from the participants in connection to roads and drains construction under the subproject. The consultation covers mainly information dissemination about the project/ subproject and its scope, possible positive and negative impacts, involvement of local people in different activities of the project and employment in project works, etc. The public participation process included (i) identifying interested parties (stakeholders); (ii) information and providing the stakeholders with sufficient background and technical information regarding the proposed development; (iii) creating opportunities and mechanisms whereby they can participate and raise their views (issues, comments and concerns) with regard to the proposed development; (iv) giving the stakeholders feedback on process findings and recommendations; and

(v) ensuring compliance to process requirements with regards to the environmental and related legislations.

22. The safeguard team of MDSC Visited Benapole Pourashava June 23-06, 2015 and have a meeting with, Mayor, Executive Engineer, councillors, Assistant Engineer, community local public representatives and different stakeholders at pourashava office and at subproject areas with local people, community leaders and local government representatives. Mayor pourashava welcomed the team. During field visits, the consultants investigated about the existing condition of the roads and drainage alignments and emphasized on the issues like land acquisition, resettlement and rehabilitation. The participants were also informed of **the subproject cut-off date of 7TH August 2015** (date of completion of census survey). Figure 6 shows the example of roadside consultation at Benapole Pourashava.

23. As a part of public consultation, relevant consultants and pourashava officials arranged meetings at pourashava office and at different roads and drains locations. Four formal meeting were arranged by the pourashava official with the stakeholders. The meeting sites were at: 1. kagojpukur ebtadia madrasha, ward no:04, PDP NO:16; 2. Mondir road, ward no; 08,PDP no:52; 3. Durgapur road, ward no-02, PDP no:07; 4. Near pourashava, ward no:03, at Benapole pourashava. Near about 64 participants were present during the consultation. The main agenda was improvement, rehabilitation and reconstruction of roads and drains. The potential affected persons and local residents/ community leaders and other stakeholders were also consulted through group meetings and personal contract. During field visits, consultants physically visited the above mentioned scheme sites to verify the likely impacts on the people with respect to land acquisition & resettlement, and other social safeguard issues. During site visits, concern pourashava councillor, Assistant Engineer, one Sub Assistant Engineer, and a surveyor of pourashava accompanied the consultants to assist to identify the locations of roads & alignments of proposed drain and 4 (Four) Storied Community Centre Building organized consultations/ meetings with the local representatives and people of the subproject area.

24. During discussions, the local people mentioned about the insufficiency of civic facilities, conditions of existing roads and coverage of drainage facilities, etc. The people expressed their happiness for getting project assistance for improvement of the pourashava facilities. The roads, drain and community centre proposed under the subproject were a long demand of the people of the pourashava. The records of public consultations have been shown in Appendix 1.

25. **Transect walks.** The MDSC Regional Resettlement Specialist together with Benapole *pourashava engineering staff* conducted transect walks during June- August 2015 to do rapid appraisal of the proposed locations and alignments of subprojects using a standard IR checklist annexed with this report as Appendix 2.

26. **Reconnaissance Survey.** The project social safe guard team (MDSC) visited Benapole *pourashava* during June- August 2015 to measure the widths of proposed roads and drains under Package No:UGIIP-III-I/BENA/UT+MF/01/2015 (Lot-01,Lot-02), count the number of trees, structures, natural resources, mobile vendors/ hawkers, and other facilities, etc. along ROWs, conduct informal discussions with local communities, formal discussions with *pourashava* engineers, and visual assessment of IR impacts. The output of the survey was discussed with the design engineers of the project to incorporate into the designs to minimize the IR impacts.

27. **Census of affected persons and inventory of affected assets.** As nobody was found who may be adversely affected by the subproject activities, no structures to be removed /relocated/demolished, and no mobile hawkers/vendors in the subproject alignments, the census was not required.

IV. FINDINGS

28. **Involuntary Resettlement.** As per results of the data gathering, detailed survey of the sites and alignments together with review of land records, the subproject is considered as Category C, i.e., the subproject does not require temporary or permanent land acquisition, and there are no impacts involving the loss of land, structures, crops and trees, businesses or income.

29. All roads components, drain and community centre under Package Nr: UGIIP-III-I/BENA/UT+MF/01/2015 (Lot-01+Lot-02) will involve improvement on existing alignments and community centre on existing land owned by Benapole pourashava. No new road construction or change of alignment will be involved. Widening, if required will be on roads ROWs widths of which are sufficient for the proposed widening. MDSC together with PMO confirmed ownership and land records of Benapole pourashava of the existing road and required widths in the ROWs therefore no land acquisition is required. Land ownership certificate is shown in Appendix 5.

30. The Social Safeguard Unit of MDSC for UGIIP-III further verified and checked the roads and drains through the questionnaire that is titled "Initial Evaluation Assessment Format". Through this format, the team members have organized consultation with road users and gathered feedback on the subprojects. There are no encroachers, squatters, mobile vendors and hawkers along the ROW of proposed drains and roads and also on community centre site. For recording and documentation purposes, the following are the socio-economic information and profile of survey participants:

- (i) no BPLs along the proposed drain and roads alignments and in the community centre site
- (ii) no indigenous people (IP) along roads and drain alignments and in the community centre site

31. There is sufficient space along the ROWs for staging area, construction equipment, and stockpiling of materials. Besides, there is no possibility of affecting any structure needing relocation by the subproject activities as per detailed design of the components. Moreover, there is no possibility of loss of livelihood, neither permanent nor temporary due to loss of land/ assets occupied or squatting by anybody, is expected for the proposed development. Therefore, the potential impact of the subproject on privately owned land/ assets has been fully eliminated, and correspondingly, no issues relating to involuntary resettlement will occur during implementation of the subproject. Thus, it has been concluded that there is no IR impact and the subproject is classified as Category C for IR.

32. Full road closures are not expected during construction phase thus will not affect businesses. Residents and businesses along the subproject sites may experience impacts such as increased noise, vibration, dust and number of vehicles during construction phase which can be mitigated through good construction practices as documented in the subproject's initial environmental examination report and environmental management plan (EMP).

33. Although concerned road and drainage schemes unlikely to have any IR or resettlement impact, however, the construction/ improvement of the subproject components may cause minor temporary disturbances limited to dust and noise, movement of people, etc. which will be limited to the construction period only, and can easily be mitigated by quick and timely completion of works, taking dust suppression measures, removal of debris regularly, providing alternate roads and access

to houses during construction, erecting different road furniture, where required, to make the vehicular movement safe and to minimize road accidents. For mitigating noise pollution, brick crushing yards, bituminous hot mix plants and concrete batching plants shall be located sufficiently away from habitation (at least 1km). Workers at the vicinity of strong noise shall wear earplugs.

34. All the above measures will be taken by the contractors during construction as per conditions included in the contract documents. The contractors shall avoid congested areas and narrow roads for carrying construction materials and equipment to site and schedule transportation to avoid peak traffic period on certain roads and sequence activities to minimize disturbances. The contractors shall also maintain vehicles and construction machinery and prohibit the use of air horns in settlement areas. Thus impacts during construction phase can be mitigated through good construction practices as documented in the subproject's initial environmental examination report and environmental management plan (EMP).

35. Table-3 summarizes the findings of the data collection, field visits and surveys. If in the course of subproject implementation land will be required and stakeholders are willing to donate any land, donation procedures will follow the RF and to be endorsed by an independent third party evaluator (e.g., civil society and non-ex officio representatives of the TLCC) to ensure there is no significant social and economic impact due to land donation.

36. **Indigenous People.** There is no identified indigenous people/ethnic minority (adivasi) communities on the vicinity of the proposed subproject components and no ethnic people will be affected by the subproject activities. The IP Categorization form is attached as Appendix 3. The subproject has no IP impact and classified as Category C for IP.

37. **Other Persons.** The subproject will not (i) result in labour retrenchment or encourage child labour; or, (ii) directly or indirectly contribute to the spread of HIV/AIDS, human trafficking, or the displacement of girls and women. The subproject will have no potential impact on any female-headed household.

38. **Costs** shown in Table 2 below provides the estimated costs and sources of funds to ensure social safeguards are considered in the subproject implementation.

Table 2: Social Safeguards Cost Relevant to Sub-project Implementation

Activities	Amount (Tk)	Source of Funds
(i) public consultation and disclosure	300,000	P I U
(ii) grievance redress mechanism	100,000	P I U
(iii) safeguards capacity building program	450,000	Under MDSC costs
(vi) materials for awareness raising and implementation of consultation and participation plan	3,30,000	Under GICDC costs
10% Contingency (to cover labor costs for shifting assistance, repair/compensation for damaged property, others not specified above)	Variable	

39. **Outcome of the Subproject,** the roads and drainage construction/ improvement under the project will improve transportation facilities and increase the capacity of receding waste water from industries, households, commercial premises, etc. The subproject is expected to increase area coverage of drainage and improved road communication system and will guarantee health condition and will reduce transport cost of goods and services including travelling cost of the residents of the town.

40. The outcome of the subproject is improved transport and drainage system within the pourashava area which will improve communication facilities and will prevent water logging and unexpected flooding during monsoon.

41. **Sub-project Benefits.** Improvement of roads and construction of drains proposed under the subproject is expected to bring various quantifiable benefits for the citizens of pourashava.. Road improvement will improve connectivity and as a result, vehicular movement will increase, journey will be safer, quicker and comfortable. Transportation costs will be lower and movement will be easier which will bring new avenues for investment and consequently commercial activities will increase which will boost up economic development. Extended benefits will include employment opportunity for local people during construction and maintenance.

42. Construction of drainage facilities will improve effectiveness of drainage system causing increased and easy draining out of storm and waste water, will reduce water-logging and consequently, intensity of water borne diseases will decline which will help to improve both the quality of life and living condition of the residents of the pourashava. The standards of individual and public health as well will rise. Extended benefits will include employment opportunity for local people during construction and maintenance.

43. Thus the subproject implementation will bring economic gains to the local people in the form of increased employment and less spending on healthcare and transportation.



Figure 6: Road side consultation

Table 3: Assessment of Social Safeguard Impacts of Subproject
Package No: Package No UGIIIP-III-I/BENA/UT+MF/01/2015 (Lot-01+Lot-02)

Lot-1: Roads and Drains

SL No.	PDP No/ Scheme No.	Sub-Project Schemes	Type of Loss/ Affected	Name of APs	Possible Social Impact	Resettlement required or not	Indigenous People	Remarks
1.	R-571	Rehabilitation & Widening of Road including footpath from Jessore-Kolkata Road toward Bahadurpur UP Road by DBC. (Ch. 0.00- 1490.00m).	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of Passer-by and vehicle 	Not required	Not found	Temporary disturbance of passers by and vehicles to be addressed in the subproject environmental management plan (EMP)
2.	R-113	Improvement of Abdul karim Sarak from Jessore-Kalkata road to Talsari road via Dighirpar by CC. (Ch. 0 .00 - 593.00m). & Cross Drain at ch. 560.00m	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition 	Not required	Not found	
3.	R-130	Rehabilitation & Widening of Durgapur Road from Jessore-Kalkata Road toward Narayanpur Tripurapara road by DBC(Ch. 0.00 -1775m) & Connecting road by CC at Main road ch. 423.00 to Khalpar.(Ch. 0.00 - 166.00m) & Box Culvert at ch. 128.00m	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition 	Not required	Not found	
4.	R-39	Improvement of road Part-A: from Jessore-Kolkata road near Kagospukur Iftedaie Madrasa to Talsari road Raj-Bari. (Ch. 0.00-885.00) & Part-B: Connecting road at Part-A ch. 350.00 toward Kagospukur P. School road by CC.(Ch. 0.00. 245.00m).	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period. 	Not required	Not found	
5.	R-457	Improvement of Benapole Kaborsthan road from Existing BC road up to Kele-Kanda Mosque by CC.(Ch.400.00-1270.00m)	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
6.	R-4	Improvement of Connecting Road from Namazgram Road to Gazipur	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land 	Not required	Not found	Temporary disturbance of people are not due to

SL No.	PDP No/ Scheme No.	Sub-Project Schemes	Type of Loss/ Affected	Name of APs	Possible Social Impact	Resettlement required or not	Indigenous People	Remarks
		Kaborsthan Road by CC. (Ch. 0.00 - 370.00m) & Box Culvert at ch. 220.00m.			acquisition • Temporary disturbance of the local people during construction period			displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
7.	R-456	Improvement of Choto -Anchara Mondir road from Existing BC road to Bi-Pass road (H/O-Kalu) by CC.(Ch. 570.00-1104.00m) & Cross drain at ch. 1100.00m.	No loss reported	Not applicable	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not required	Found but not affected	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
8.	R-572	Improvement of road Part-A: from Daulatpur road (H/O-Ishak) to End of Poura Boundary Moniruzzaman Gena's house by CC.(Ch.0.00-315.00m) & Connecting road Part-B: from Main road ch. 184.00m to Bi-Pass road by CC.(Ch. 0.00-80.00m)	No loss reported	Not applicable	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
9.	R-38	Improvement of Connecting road from Jessore-Kolkata road Ka Tower to Gaipur Kaborsthan road by CC (Ch. 0.00-182.00m)	No loss reported	Not applicable	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
	D-1	Construction of RCC Drain with footpath from Jessore-Kalkata Road toward Narayanpur Tripurapara road. (Ch. 0.00 -800.00) & Connecting Drain Main Drain ch. 423.00m to Khal. (Ch. 0.00 -166.00m)	No loss reported	Not applicable	<ul style="list-style-type: none"> • No IR impacts • No requirement for land acquisition • Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP

SL No.	PDP No/ Scheme No.	Sub-Project Schemes	Type of Loss/ Affected	Name of APs	Possible Social Impact	Resettlement required or not	Indigenous People	Remarks
10.	R-240	Improvement of road from Sadipur Eidgah (Primary School) to Mostaba's house by CC at Sadipur (Ch. 0.00-590.00m).	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
Lot-2: Roads & Drains								
11.	R-22	Improvement of road in front of Benapole Community Center from Land Port Residential Road to Jessore-Kolkata road by DBC. (Ch. 0.00-332.00m) & Cross Drain at Ch. 20.00m.	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period. 	Not required	Found but not affected	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
12.	R-1	Improvement of Existing BFS road from Bahbarber Rail Line (H/O-Insun Monshi) to Bi-Pass road by CC. (Ch. 0.00-490.00m), & Corss Drain at ch. 480.00m	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
13.	R-337	Improvement of Pourashava Dumping Ground Road from Kagospukur – Goira Road to Jessore-Kolkata road by DBC (Ch. 0.00-1500.00m) & connecting road from Poura Dumping Ground road to Dumping ground (ch.0.00-150.00m)	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
1. Part-B:Drains								
14.	R-468	Improvement of Connecting Road from Durgapur Road to Poura Bhaban Road by CC.(Ch. 0.00-147.00m)&	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition 	Not required	Found but not affected	Temporary disturbance of people are not due to displacement

SL No.	PDP No/ Scheme No.	Sub-Project Schemes	Type of Loss/ Affected	Name of APs	Possible Social Impact	Resettlement required or not	Indigenous People	Remarks
		Box Culvert at ch. 60.00m.			<ul style="list-style-type: none"> Temporary disturbance of the local people during construction period 			(physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
15.	R-374	Improvement of road from Durgapur road toward Bahadurpur U.P.Road by CC. (Ch 0.00-500.00m)	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
16.	R-506	Improvement of road from Durgapur road toward Roghunathpur Road by CC. (Ch 0.00-480.00)	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
17.	R-365	Improvement of Connecting Road from Choto-Anchara Putkhali Road to Boro-Anchara Daulatpur Road Near Boro-Anchara Madrasa by BC. (Ch. 0.00-760.00m) & Cross Drain at Ch. 360.00m.	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP
18.	B-1	Construction of 4 (Four) Storied Community Center Building of Benapole Pourashava.	No loss reported	Not applicable	<ul style="list-style-type: none"> No IR impacts No requirement for land acquisition Temporary disturbance of the local people during construction period 	Not required	Not found	Temporary disturbance of people are not due to displacement (physically/economically but due to construction impacts such as increase in noise, dusts, vehicle movements, etc) which will be addressed in the subproject EMP

V. FUTURE CONSULTATIONS AND DISCLOSURE

44. This due diligence report and other relevant documents will be made available at public locations in the *pourashava* and posted on the websites of LGED and ADB. The same information will be posted in Benapole *pourashava* and provided to members of TLCC and community representatives.

45. A consultation and participation plan is prepared for UGIIIP-III; consultation activities will be coordinated by the PMO, PIU (Benapole Pourashava) and consultant teams to ensure that the communities are fully aware of the activities at all stages of the project implementation. During construction phase, Benapole *pourashava* with assistance of consultant teams will conduct (i) public meetings with affected communities to discuss and plan work programs and allow issues to be raised and addressed once construction has started; and (ii) smaller-scale meetings to discuss and plan construction work with individual communities to reduce disturbance and other impacts, and to provide a mechanism through which stakeholders can participate in project monitoring and evaluation. The PIU will coordinate the schedule with the contractors and will ensure proper public consultations are held prior to start of civil works and during implementation. Documentation should be included in the social safeguard monitoring report.

46. The relevant information in this due diligence report together with following information on GRM will be translated to local language and disclosed to persons in the subproject area. Documentation will be included during social safeguard monitoring report. The social safeguard officers (XEN) will disclose information.

47. **Grievance redresses mechanism.** A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of AP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. This is outlined in Figure 9. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required. The PMO, MDSC safeguards team and GICDC team assist the PIU in establishing the GRM and building the capacity of the GRC members to address project-related complaints/ grievances. Once contractors are mobilized, inform them of their role and responsibilities and procedures involved in the GRM.

48. PIU and governance improvement and capacity building consultants (GICDC) will conduct *pourashava* wise awareness campaigns to ensure that people in the subproject area are made aware of grievance redress procedures and entitlements, and will work with the PMO and MDSC to help ensure that their grievances are addressed.

49. Affected persons will have the flexibility of conveying grievances /suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that have already been installed by PIU or through telephone hotline 01711897367, 01722810939, and 01715020385 at accessible locations, by post, or by writing in a complains register in PIU or Benapole *pourashava* office. **Appendix 5** has the sample grievance registration form.

50. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. PMO safeguard officer will have the overall responsibility for timely grievance redress on environmental and social safeguards issues and for registration of grievances,

related disclosure, and communication with the suggested party through the PIU designated safeguard focal person

51. **Grievance redresses process.** In case of grievances that are immediate and urgent in the perception of the complainant, the contractor and MDSC on-site personnel will provide the most easily accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguard focal person and contractors, will be posted at all construction sites at visible locations.

- (i) **1st Level Grievance.** The phone number of the PIU office should be made available at the construction site signboards. The contractors and PIU safeguard focal person can immediately resolve on-site in consultation with each other, and will be required to do so within 7 days of receipt of a complaint/grievance.
- (ii) **2nd Level Grievance.** All grievances that cannot be redressed within 7 days at field/ward level will be reviewed by the grievance redress cell (GRC) ²headed by Panel Mayor of the pourashava with support from PIU designated safeguard focal person and MDSC regional environment and resettlement specialists. GRC will attempt to resolve them within 15 days². The PIU designated safeguard focal person will be responsible to see through the process of redress of each grievance.
- (iii) **3rd Level Grievance.** The PIU designated safeguard focal person will refer any unresolved or major issues to the PMO safeguard officer and MDSC national environmental and resettlement specialists. The PMO in consultation with these officers/specialists will resolve them within 30 days.

52. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage, and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

53. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). The complaint can be submitted in any of the official languages of ADB's DMCs. The ADB Accountability Mechanism information has been included in the PID to be distributed to the affected communities, as part of the project GRM.

54. **Record keeping.** Records of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions and the date when these are affected and final outcome will be kept by PIU. The number of grievances recorded and resolved and the outcomes will be displayed/disclosed in the PMO office, *pourashava* office, and on the web, as well as reported in monitoring reports submitted to ADB on a semi-annual basis.

55. **Periodic review and documentation of lessons learned.** The PMO safeguard officer will periodically review the functioning of the GRM in each *pourashava* and record information on the

² Grievance Redress Committee (GRC) has been formed at Benapole Pourashava level. The GRC Comprises with Panel Mayor-1 as Chairperson and 1 male Councillor, 2 female Councillor, Secretary Pourashava, Upper division Assistant of the Pourashava as members. In addition for project-related grievances, representatives of APs Community-based-organizations (CBOs), and eminent citizens will be invited as observers in GRC meetings.

effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

56. **Costs.** All costs involved in resolving the complaints (meetings, consultations, communication and reporting/information dissemination) will be borne by the concerned PIU at *pourashava*-level; while costs related to escalated grievances will be met by the PMO. Cost estimates for grievance redress are included in social safeguard implementation cost estimates for affected persons.

GRM Diagram

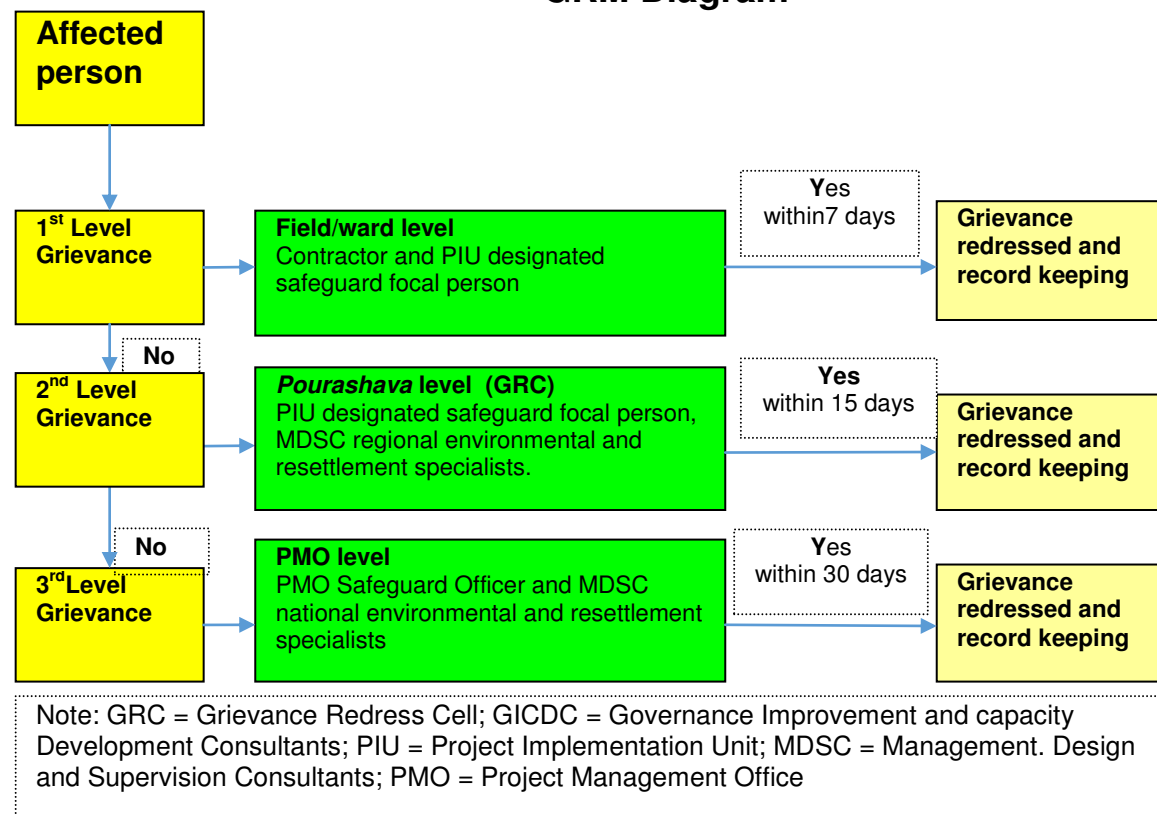


Figure 9: Affected Person Grievance Redress System

VI. MITIGATION OF SOCIAL CONCERNS

57. Although the road and drainage schemes under the subproject of UGIIP-III construction/improvement is not expecting any land acquisition and involuntary resettlement, physical or economic displacement, or temporary restrictions to land use. However, some assumptions were made that during civil works for different schemes, pedestrians, residents and shop keepers/different business operators carrying out different economic activities particularly beside the road; customers might face temporary disturbances in connection to movement and

operate their business. In order to avoid even minor temporary disturbances during the construction activities, the following measures are suggested to eliminate such impacts:

- Informing all the residents, local households and traders about the nature and duration of works in advance, so that they can make necessary preparation to face the situation.
- Providing wooden walkways/ planks across trenches for pedestrians and metal sheets where vehicles access is required.
- Increasing the workforce and using the appropriate equipment to complete the work in a minimum timeframe.
- Suggest people to wear mask to protect from dust problem during construction.
- Other social concern, if any, shall be properly solved by the Grievance Redress Committee (GRC) under the Grievance Redress Mechanism (GRM) of the project to be formed by the PIU.
- Any other preventive measures to be adopted as required considering the situation during construction.

58. The above mitigation measures during construction activities will ease the temporary disturbances in connection to movement and operation business of the local residents, pedestrian customers and clients from shopping locally or using the usual services from local business.

VII. CONCLUSIONS

59. Important findings of the study in connection to social safeguard issues are (i) improvement of the roads will be carried out on the existing alignments and will not require land acquisition; (ii) no roads need resettlement, dislocation or relocation. So only two strip maps are provided as a sample. (iii) there are no structures, houses, shops, trees or any other establishments on the ROWs of the proposed roads and drains alignments; (iv) as a result no dislocation, demolition of houses or structures will be required due the development activities; (v) the local people unanimously welcomed the project and showed positive attitude to the improvement of the proposed subproject. None was found to oppose the subproject; (vi) urban residents and the rural residents in surrounding hinterland will benefit from improvement of the proposed roads for creating better access to urban markets & social services provided in the project town; (vii) no potential negative impact could be identified and (ix) business or economic activities will not be impeded resulting losses in income or asset.

60. A due diligence process was conducted for the subproject to examine the IR issues particularly with respect to the requirements of the ADB's SPS (2009) and ARIPO. The roads and drains proposed under the subproject will be of straightforward construction on the existing ROWs. So, implementation of the subproject will neither affect any land or structure. Any disturbances will be limited to construction period only. The likely impacts are short-term, localized and could easily be avoided or mitigated. The results of the study suggest that the impact of this subproject does not incur any land acquisition, resettlement or economic displacement.

61. The Project Director (PD) will carry out internal monitoring through the PMO and PIUs with the support of the MDSC. For this subproject, PIU will provide PMO on updates on (i) GRM establishment; (ii) report of public consultations and disclosures conducted; (iv) complaints/grievance received, if any, and resolutions conducted; and (iv) unanticipated IR impacts during subproject implementation not included in this due diligence report.

62. Based on the findings presented in this due diligence report, the Benapole Subproject Package Nr: UGIIP-III-I/BENA/UT+MF/01/2015 (Lot-01+Lot-02) will not require land acquisition and will not cause involuntary resettlement impacts. There are also no IPs identified in the subproject area. Thus it is concluded that the subproject **is Category C for IR and Category C for IP** as per ADB SPS 2009.

VIII. APPENDIX 1: RECORDS OF PUBLIC CONSULTATIONS

Public Consultation meeting 01, at Durgapur Road PDP NO: 07

Venue: Durgapur road, Ward no-02

Date: 15/07/2015, **Time:** 11.00 AM,

Participants: 17

63. The public consultation meeting was presided over by Mayor, Executive engineer, Assistant engineer and secretary of the pourashava, consultants from social safeguard unit of MDS was present in the meeting. In the meeting, road users, local elites, local govt. representatives, business men, community leaders, potential APs were also present.

64. The agenda of meeting was advising on the planning, improvement, reconstruction, rehabilitation of ADB funded roads, drains of the Pourashava under UGIIP-III within the participant's area.

65. The participating representatives of concerned communities, road users drainage beneficiaries, members of ward committees and representatives of local government agencies are important were represented.

66. The Safeguard Officer, the Executive engineer of the Pourashava briefed the participants regarding the goals and objectives of the projects and safeguard issues relating to public disturbance during construction period and also probable mitigation measures highlighting that there would be no land acquisition or public donation of land for subproject implementation as the activities will be implemented inside the ROWs and also informed the meeting that no indigenous / tribal people will be affected. The issues raised during this public consultation have been addressed in this Due Diligence Report (DDR), noting these issues would not pose any significant constraint in the implementation of proposed sub-project.

67. During open discussion session, participants raised following questions, queries and suggestions:

- Participants urged the Pourashava officials to ensure quality of the work
- Does the sub project have any acquisition?
- The participants want to know the detailed design of the sub projects, length, width etc ?
- Would the subproject have any structure relocation or livelihood impact?
- Payment modalities of losses incurred by the sub projects, if any
- Positive regarding the development activities through the proposed subprojects.
- They urged the authority not disturb any mobile vendors. If any disturbance of their livelihood any way, proper compensation and livelihood restoration.
- Ensuring proper safety measures during construction period and alternative road arrangement of passer-by.
- Undating of the project issues by arranging consultation of the local people and project affected people if any.

68. The issues that were raised during this public consultation have been addressed in this Due Diligence Report (DDR), noting these issues would not pose any significant constraint in the implementation of proposed sub-project.

69. The meeting concluded with thanks from the chair for participating beneficiaries and users in the meeting.



Public consultation meeting at near Durgapur road (ward-02)

Attendance Sheet of Percipients

বেনাপোল পৌরসভা

বেনাপোল, যশোর।


UGIP-III প্রকল্পের আওতায় বেনাপোল পৌরসভার সাব প্রজেক্ট : (পিডিপি ক্রমিকনং ১৬) ৪নং ওয়ার্ডের কাগজপুকুর
এবতেদায়ী মাদ্রাসা থেকে রাজবাড়ী মোড় পর্যন্ত রাস্তা পাকা করন সম্পর্কে আলোচনার সময় উপস্থিত ষ্টেক হোল্ডার গণের নাম
ও স্বাক্ষর নিম্নরূপ :

ক্রমিক নং	নাম	মোবাইল নং	স্বাক্ষর	মন্তব্য
০১	মোঃ জামিল হোসেন কর্তৃপক্ষ - ৪নং ওয়ার্ড - আবদুল আজিজ	০১৭১১৮৪২৬৩৪	Aziz	
০২	বিক্রম হাভুদ		হাসিনা	
০৩	হাসিনা হাভুদ		হাসিনা	
০৪	মোঃ দেলোয়ার হোসেন	০১৭৩০৬৩০০৮০	হাসিনা	
০৫	মোঃ মোঃ হোসেন		মোঃ মোঃ হোসেন	
০৬	মোঃ মোঃ হোসেন	০১৭৪৪৫৪৭৫৩	মোঃ মোঃ হোসেন	
০৭	মোঃ হাবিবুর রহমান হিউ	০১৭১১৮৪২৬৩৪	Aziz	
০৮	মোঃ মোঃ হোসেন	০১৭২৫-২২৩৮৪০	হাসিনা	
০৯	মোঃ হাবিবুর রহমান	০১৭৫০-১২৬৬৭	হাসিনা	

বেনাপোল পৌরসভা

বেনাপোল, যশোর।

UGHP-III প্রকল্পের আওতায় বেনাপোল পৌরসভার সাব প্রজেক্ট : (পিডিপি ক্রমিকনং ০৭) ২নং ওয়ার্ডের দুগাপুর রোডের পার্শ্বে ড্রেন সহ ফুটপাথ নির্মাণ, রাস্তা প্রশস্ত করণ ও স্ট্রিট লাইট স্থাপন সম্পর্কে আলোচনার সময় উপস্থিত ষ্টেক হোল্ডার গণের নাম ও স্বাক্ষর নিম্নরূপ :

ক্রমিক নং	নাম	মোবাইল নং	স্বাক্ষর	মন্তব্য
১০ ০১	শ্রী: হাফিজুল ইসলাম	০১৭৭৩৬৫৫০		
১১ ০২	বাবুগা		বাবুগা	
১২ ০৩	মোঃ আব্দুল বারী		মোঃ আব্দুল বারী	
১৬ ০৪	আব্দুল হক আলী	০১৭৫৬৭২৭৪৩৭	আব্দুল হক আলী	
১৮ ০৫	মোঃ আতিউর রহমান		মোঃ আতিউর রহমান	
১৯ ০৬	মোঃ নূর ইসলাম		মোঃ নূর ইসলাম	
১৯ ০৭	মোঃ হুমায়ুন আলী	০১৭১১৭১১১০	মোঃ হুমায়ুন আলী	
১৯ ০৮	মোঃ হুমায়ুন (হুমায়ুন)	০১৭২৫০২১৫৬১	হুমায়ুন	
০৯				

Key Issues of Discussion

	Key issues	Major Findings
1.	Existing condition of the road situation needs to be improved	The existing condition of the road is not good fully and as a result the pedestrians have to suffer a lot and there is a problem of traffic jam on the road. So, there is urgent need of rehabilitation of the roads. To create easy communication facilities the roads should be improved with widening as early as possible. The road improvement activities will not need land acquisition as all the development activities will be done on the existing ROWs and there will be no resettlement impacts.
2.	Local people's opinions on improvement of the existing road system and land issues.	Local people of the area need road very much. There will not be any acquisition and requisition. Improved road condition will remove transportation and improved drain will remove water logging during wet season. No acquisition of land /private will be required during the subproject implementation. Drainage system needs an outlet to another direction, not to end in the existing pond or private land. The local people have expressed their willingness to support the implementation of the project's activities smoothly.
3.	Community's willingness to support <i>Pourashava</i>	The community is willing to support the rehabilitation of the sub project as no land is needed and all rehabilitation will be on existing ROWs where there is no houses, trees, shops and other structures, there is no indigenous people on the ROWs of ways and so there will not be any livelihood loss and will not affect the indigenous / tribal people. However, some of the participants wanted to know about the scope of compensation for land acquisition needed. They wanted to know if there was scope to get compensation if private land and assets are affected.

Public Consultation Meeting 02, at Kagojpukur Ebtadia Madrasha,

Subproject: PDP-16

Venue: Kagojpukur Ebtadia Madrasha, Ward -04

Date: 16.07.2015, **Time:** 11:30 A.M,

Participants: 18

70. The public consultation meeting was presided by, Councilor of the pourashava,(ward no-04). Assistant engineer of the pourashava, Consultants from Social Safeguard Unit of MDS, UGIIP-III were present in the meeting. In the meeting, road users, beneficiaries of the drains, local elites, local government representatives, and businessmen were present. The agenda of the consultation meeting were Planning, Implementation, Rehabilitation of roads and drain.

71. During initial survey assessment, the project follows a participatory approach involving local stakeholders. That is why stakeholder's consultations were held in getting opinion of the local people. In addition to that for identification of affected person and assessing their socio economic condition socio-economic surveys were carried out as a part of project planning and initiation of PDPs by means of open, facilitated sessions for Pourashava that provided and overview of potential resettlement impacts and explained proposed entitlement for affected persons (APs). Present consultation meeting is a part of that approach.

72. The participating representatives of concerned communities, road users drainage beneficiaries, members of ward committees and representatives of local government agencies are important were represented.

73. The agenda of meeting is advising on the planning, improvement, reconstruction, rehabilitation of ADB funded roads, drains of the Pourashava under UGIIP-III within the participant's area.

74. The Safeguard Officer, the Executive engineer of the Pourashava briefed the participants regarding the goals and objectives of the projects and safeguard issues relating to public disturbance during construction period and also probable mitigation measures highlighting that there will be no land acquisition or public donation of land for subproject implementation as the activities will be implemented inside the ROWs and also informed the meeting that no indigenous / tribal people will be affected.

75. The issues raised during this public consultations have been addressed in this Due Diligence Report (DDR), noting these issues would not pose any significant constraint in the implementation of proposed sub-project.

- During open discussion session, participants raised the following questions, queries and suggestions:
- Ensure quality of works and timely completion of proposed roads
- Avoid land acquisition and livelihood loss
- Continuous communication with community and ensure public consultation
- The authority should not disturb livelihood of low income group of the Pourashava
- Ensure proper safety measures during construction period

76. The meeting concluded with thanks from the chair to the participants.



বেনাপোল পৌরসভার (পিডিপি ক্রমিক নং-১৬) ৪ নং ওয়ার্ড কাগজপুর এবতেদায়ী মাদ্রাসা প্রাঙ্গনে আলোচনা।

Public consultation at kagajpur ebtedia madrasa ground (ward no: 04)

Attendance Sheet of Participants

বেনাপোল পৌরসভা

বেনাপোল, যশোর।

UGHP-III প্রকল্পের আওতায় বেনাপোল পৌরসভার সাব প্রজেক্ট : (পিডিপি ক্রমিকনং ০৭) ২নং ওয়ার্ডের দুগাপুর রোডের পার্শ্বে ড্রেন সহ ফুটপাথ নির্মাণ, রাস্তা প্রশস্ত করণ ও স্ট্রিট লাইট স্থাপন সম্পর্কে আলোচনার সময় উপস্থিত স্টেক হোল্ডার গণের নাম ও স্বাক্ষর নিম্নরূপ :

ক্রমিক নং	নাম	মোবাইল নং	স্বাক্ষর	মন্তব্য
০১	শ্রী: জাহাঙ্গীর হোসেন কমিউনিটি হেল্পার	০১৮১৭৬০৭২৭	[Signature]	
০২	শ্রী: মালিকুল হক	০১৭১১-২৪৬৩৫৭	[Signature]	
০৩	কাজির আমজাদ	০১৭৮৫৫৫৮৯০	Kabir	
০৪	শ্রী: আব্দুল মান্নান	০১৭২৬৮৬৭৮৬৩	[Signature]	
০৫	শ্রী: জাহাঙ্গীর আলী		[Signature]	
০৬	শ্রী: জাহাঙ্গীর হোসেন	০১৭১১-৮৫১৬৭৮	[Signature]	
০৭	শ্রী: আব্দুল হক	০১৭১১-৩৫৮২২৫	[Signature]	
০৮	শ্রী: আব্দুল মান্নান	০১৭১৫৫৭৮৮৮	[Signature]	
০৯	শ্রী: জাহাঙ্গীর আলী	০১৭১১-৩৭৬০৭	[Signature]	

বেনাপোল পৌরসভা

বেনাপোল, যশোর ।

UGHP-III প্রকল্পের আওতায় বেনাপোল পৌরসভার সাব প্রজেক্ট : (পিডিপি ক্রমিকনং ০১) ৩নং ওয়ার্ডের পৌরভবন রোডের পার্শ্বে ড্রেনের উপর শ্রাব সহ ফুটপাথ নির্মাণ ও স্ট্রিট লাইট স্থাপন সম্পর্কে আলোচনার সময় উপস্থিত স্টেক হোল্ডার গণের নাম ও স্বাক্ষর নিম্নরূপ :

ক্রমিক নং	নাম	মোবাইল নং	স্বাক্ষর	মন্তব্য
১০ ০১	(শ্রী: সাজীদ আমজাদ)	০১৭২৪৬৭৪৩৬৬	ক্রি	
১১ ০২	সবুজ	০১৯৩৩১১১১১১ ২০ সবুজ		
১২ ০৩	সাহিত্যিক সৈয়দ		সাহিত্যিক	
১৩ ০৪	(শ্রী: আবু বকর)	০১২৩৭১৩১২৫২	শ্রী: আবু বকর	
১৪ ০৫	সমির	০১৭৫৭০৭৭৪৭৩	স্মা সম	
০৬				
০৭				
০৮				
০৯				

Key Issues of Discussion

Sl. No.	Key issues	Major Findings
1.	Existing situation of the feeder road needs to be improved	<p>The existing road condition is broken, narrow and some part is kacha, communication is not good; in the rainy season vehicles cannot move along the road. In some rainfall roads condition, it is very difficult for the people & transport to move.</p> <p>The road is very narrow, so when heavy vehicles like tractors run side by side it sometimes causes destruction of household fences. Heavy vehicles are causing further damage to the road already in bad shape/ condition.</p> <p>In the rainy season, it gets worse and movements of vehicles come to a stop at some time when it rains heavily. Sometimes accidents happen. Emergency movement like taking patients to hospitals by ambulance cannot be possible.</p> <p>Especially marriage ceremonies suffer most in the rainy season as visits of both parties won't be possible due to very bad shape of road.</p>
2.	How the better road communication will bring better scopes for the community	<p>The better road condition will greatly ease the pain of present suffering in movement on the road. Business, education and health will be highly benefited and so will be people's overall wellbeing. Poor women ponder over sunning their parboiled paddy on the medaled road and many poor men are planning to buy rickshaw or van to ply on the improved road and make a good fortune of its development. The road will be busier and so will be the lives of the people living on its two sides.</p>
3.	Service use from Pourashava	<p>The community informed that they pay Pourashava its holding tax Participants claimed that majority of the inhabitants pay this tax.. The community also bears the electricity cost for the street lamps.</p> <p>The participants representing the community expressed their frustration with the Pourashava for its failure to provide humanitarian support to the poor in terms of warm clothes during chilly winter days or cash or food in times of dire scarcity. They could only see pourashava peoples' presence at the time of election for begging votes.</p>
4.	Access to water Supply	<p>The Pourashava has only two production tube wells which provide only limited water supply to some portion of the town. Rest of the citizens, have to rely on hand tubes for their water needs. People wanted access to pure drinking water for the poor community as well.</p>
4.	Opinion of the local people regarding improvement of existing road and the area as a whole.	<p>The people feel that they will be benefitted by the proposed improvement of the roads. The road improvement will improve transportation and the drainage improvement will reduce water logging. However, some participants wanted quality works.</p> <p>The people are very happy to know that their long felt demanded roads and drains would be improved.</p> <p>Earlier the community tried to get pourashava's attention but failed. This time when it came to learn about this project, they can't believe it to really happen.</p>
5	Willingness to support the project	<p>Even with lot of suspicion and mistrusts, the community still pledged their all-out support and cooperation with the project.</p> <p>At some points the road is very narrow and at other points the bends and curves need to be straightened. People on both sides promised to sacrifice a part of their land to make the road wide and straight enough.</p> <p>The construction work of road will be along the existing ROW. Noting no land is needed for Phase -1 sub project.</p>

Sl. No.	Key issues	Major Findings
6	Local facilities and poor community to get access	<p>Children of the locality go to the primary school which is not far from the area. But the nearest college is too far from the locality for students to go there on every day without much hassle. The poor condition of the road causes the most of their sufferings.</p> <p>Compared to the past, present day children are much oriented toward education and their eagerness is obstructed by the bad shape of the road. Poor people cannot fulfil dream of educating their children.</p>
7	Community's willingness to support pourashava	<p>The community is very eager to extend their all kinds of support for implementing the project.</p> <p>The community representatives will motivate the people for extending their support for the construction of the road and drainage system. Since this project would create employment opportunities for poor people, they are very earnest to stand by the pourashava with whatever support they could provide.</p>

Public Consultation Meeting 03

Sub Project: PDP-52

Location/venue: Mondir Road

Date: 17/07/2015, **Time:** 11.00PM

No of Participants: 18, ward no-08

77. The public consultation meeting was presided over by the Executive Engineer. The Executive Engineer and Social Safeguard Officer of the Pourashava, Consultants from Social Safeguard Unit of MDS, UGIIP-III were present in the meeting. In the meeting, road users, beneficiaries of the drains, local elites, local government representatives, and businessmen were also present. The agenda of meeting was advising on the planning, improvement, reconstruction, rehabilitation of ADB funded roads, drains of the Pourashava under UGIIP-III within the participant's area.

78. During initial survey assessment, the project follows a participatory approach involving local stakeholders. That is why stakeholder's consultations were held in getting opinion of the local people. In addition to that for identification of affected person and assessing their socio economic condition socio-economic surveys were carried out as a part of project planning and initiation of PDPs by means of open, facilitated sessions for Pourashava that provided and overview of potential resettlement impacts and explained proposed entitlement for affected persons (APs). Present consultation meeting is a part of that approach.

79. The participating representatives of concerned communities, road users drainage beneficiaries, members of ward committees and representatives of local government agencies are important were represented.

80. The agenda of meeting is advising on the planning, improvement, reconstruction, rehabilitation of ADB funded roads, drains of the Pourashava under UGIIP-III within the participant's area.

81. The Safeguard Officer, the Executive engineer, the Councillor of the Pourashava briefed the participants regarding the goals and objectives of the projects and safeguard issues relating public disturbance during construction period and also probable mitigation measures highlighting that there will be no land acquisition or public donation of land for subproject implementation as the activities will be implemented inside the ROWs and also informed the meeting that no indigenous / tribal people will be affected.

82. During open discussion session, participants raised following questions, queries and suggestions:

- Participants urged the Pourashava officials to ensure quality of the work
- Does the sub project have any acquisition?
- The participants want to know the detailed design of the sub projects, length, width etc ?
- Would the subproject have any structure relocation or livelihood impact?
- Payment modalities of losses incurred by the sub projects, if any
- Positive regarding the development activities through the proposed subprojects.
- They urged the authority not disturb any mobile vendors. If any disturbance of their livelihood any way, proper compensation and livelihood restoration.
- Ensuring proper safety measures during construction period and alternative road arrangement of passer-by.
- Undating of the project issues by arranging routine consultation of the local people and

project affected people if any.

83. The issues raised during this public consultations have been addressed in this Due Diligence Report (DDR), noting these issues would not pose any significant constraint in the implementation of proposed sub-project.

84. The meeting concluded with thanks from the chair to participant.



Public Consultation at Mondir road

Attendance Sheet of Participants

বেনাপোল পৌরসভা

বেনাপোল, যশোর।

UGIP-III প্রকল্পের আওতায় বেনাপোল পৌরসভার সাব প্রজেক্ট : (পিডিপি ক্রমিকনং ০১) ৩নং ওয়ার্ডের পৌরভবন রোডের পার্শ্বে ড্রেনের উপর স্লাব সহ ফুটপাথ নির্মাণ ও স্ট্রিট লাইট স্থাপন সম্পর্কে আলোচনার সময় উপস্থিত টেক হোল্ডার গণের নাম ও স্বাক্ষর নিম্নরূপ :

ক্রমিক নং	নাম	মোবাইল নং	স্বাক্ষর	মন্তব্য
০১	শ্রী: হুমায়ুন কবীর	০১২২-১১০৭৭২	হুমায়ুন	
০২	শ্রী: মোস্তাফিজ		মোস্তাফিজ	
০৩	শ্রী: আব্দুল ওহাব		আব্দুল ওহাব	
০৪	শ্রী: আব্দুল হান্নান	০১৭২৭৭৬৭৩৭৪	হান্নান	
০৫	শ্রী: হুমায়ুন কবীর	০১৭১৪৬৬১২৬০	হুমায়ুন কবীর	
০৬	শ্রী: মঈন-উল-হকিম		মঈন	
০৭	শ্রী: মঈন-উল-হকিম		মঈন	
০৮	শ্রী: হুমায়ুন কবীর		হুমায়ুন	
০৯	শ্রী: মঈন-উল-হকিম	০১৭২২-১১০৭৩৭	মঈন	

Key issues of Discussion

	Key issues	Major Findings
1.	Discussion with the community about the Proposed drain.	<p>Lack of drainage facility is causing water logging on the road side hampering easy movement.</p> <p>As there is no system of disposing household waste water, accumulation of it causes a hygienic problem for the community. This waste water sometimes finds its way up-to public road and creates hazards for the passers-by.</p> <p>The proposed drain will be a great help for households to channel their waste water into it and this way the road will be saved from getting dirty.</p>
2.	Opinion of the local people to improve the Drain and Condition of the area	Some people think owners of structures that come in the way of drain will voluntarily remove those things for an unobstructed construction of the drain.
3	Community's willingness to support <i>Pourashava</i>	<p>However, some people think this removal would not be needed as there is Sufficient room for the drain to go through.</p> <p>Participants said that the drain should be covered at important locations like Mandir, market place, where people move about most of the time.</p> <p>Most of the participants think the proposed drain could easily avoid private land and property in its line of alignment.</p> <p>But some of them fear that in some locations houses and trees may need to be removed.</p> <p>Most of the participants are community leaders and educated persons. Although their land and property will not be affected but they think <i>Pourashava's</i> ward councillors and community leaders should motivate people to participate in the drain construction. It is mentioned here, no structures and private land will be affected for the Phase-1 sub projects.</p>

Public Consultation Meeting 04

Sub Project: PDP-01

Location/venue: near pourashava,

Date: 18/07/2015, **Time** 11.00pm

No of Participants: 14

85. The public consultation meeting was presided over by Assist. Engineer of the Pourashava, and Social Safeguard Officer of the Pourashava, Consultants from Social Safeguard Unit of MDS, UGIIP-III were present in the meeting. In the meeting, road users, beneficiaries of the roads, drains, local elites, local government representatives, and businessmen were present.

86. During initial survey assessment, the project follows a participatory approach involving local stakeholders. That is why stakeholders consultations were held in getting opinion of the local people. In addition to that for identification of affected person and assessing their socio economic condition socio-economic surveys were carried out as a part of project planning and initiation of PDPs by means of open, facilitated sessions for Pourashava that provided and overview of potential resettlement impacts and explained proposed entitlement for affected persons (APs). Present consultation meeting is a part of that approach.

87. The participating representatives of concerned communities, road users drainage beneficiaries, members of ward committees and representatives of local government agencies are important were represented.

88. The agenda of meeting is advising on the planning, improvement, reconstruction, rehabilitation of ADB funded roads, drains of the Pourashava under UGIIP-III within the participant's area.

89. Assistant engineer of the Pourashava briefed the participants regarding the goals and objectives of the projects and safeguard issues relating public disturbance during construction period and also probable mitigation measures in view of ADB guideline of safeguard measures. Highlighting that there will be no land acquisition or public donation of land for subproject implementation as the activities will be implemented inside the ROWs and also informed the meeting that no indigenous / tribal people will be affected.

90. During open discussion session, participants raised following questions, queries and suggestions:

- Participants urged the Pourashava officials to ensure quality of the work
- Does the sub project have any acquisition?
- The participants want to know the detailed design of the sub projects, length, width etc ?
- Would the subproject have any structure relocation or livelihood impact?
- Payment modalities of losses incurred by the sub projects, if any
- Positive regarding the development activities through the proposed subprojects.
- They urged the authority not disturb any mobile vendors. If any disturbance of their livelihood any way, proper compensation and livelihood restoration.
- Ensuring proper safety measures during construction period and alternative road arrangement of passer-by.
- Updating of the project issues by arranging consultation of the local people and project affected people if any.

91. The issues that were raised during this public consultations have been addressed in this Due Diligence Report (DDR), noting these issues would not pose any significant constraint in the implementation of proposed sub-project.

92. The meeting concluded with thanks from the chair for participating beneficiaries and users in the meeting.



Public consultation near "community center" (ward no-03)

Attendance Sheet of Participants

বেনাপোল পৌরসভা

বেনাপোল, যশোর।

UGHP-III প্রকল্পের আওতায় বেনাপোল পৌরসভার সাব প্রজেক্ট : (পিডিপি ক্রমিকনং ৫২) ৮নং ওয়ার্ডের ছোট আঁচড়া মন্দির রাস্তা পাকা করন সম্পর্কে আলোচনার সময় উপস্থিত স্টেক হোল্ডার গণের নাম ও স্বাক্ষর নিম্নরূপ :

ক্রমিক নং	নাম	মোবাইল নং	স্বাক্ষর	মন্তব্য
০১	এন জিয়া		এন জিয়া	
০২	হোদা নেস্ট্রা বৃহন্ন	০১৮২১৪৪৪২২	হোদা নেস্ট্রা	
০৩	মোঃ আব্দুল হামিদ	০১৭১৪-১০১০৩৭	মোঃ আব্দুল হামিদ	
০৪	মোঃ আব্দুল হামিদ	০১৭৫৭২৪৪৫৫০	মোঃ আব্দুল হামিদ	
০৫	সজীব দাস		সজীব দাস	
০৬	মোঃ তাজুল মিয়া		মোঃ তাজুল মিয়া	
০৭	মোঃ আব্দুল হামিদ		মোঃ আব্দুল হামিদ	
০৮				
০৯				

বেনাপোল পৌরসভা

বেনাপোল, যশোর।

UGHP-III প্রকল্পের আওতায় বেনাপোল পৌরসভার সাব প্রজেক্ট : (পিডিপি ক্রমিকনং ৫২) ৮নং ওয়ার্ডের ছোট আঁচড়া মন্দির রাস্তা পাকা করন সম্পর্কে আলোচনার সময় উপস্থিত স্টেক হোল্ডার গণের নাম ও স্বাক্ষর নিম্নরূপ :

ক্রমিক নং	নাম	মোবাইল নং	স্বাক্ষর	মন্তব্য
০১	মোঃ হুমায়ুন	০১৮২৬৮৮৬৮৭	মোঃ হুমায়ুন	
০২	শ্রীমতী আনিসা বেগম	০১৭১১৮৮৭০৬৮		
০৩	মোঃ সাদিকুল হুসেইন	০১৬২৩৫৭৭৬৬		
০৪	মোঃ বিনয় হোসেন	০১৭৩৪-১২৫৭৭৩		
০৫	মোঃ আব্দুল আজিজ	০১৭১২০০৭২৩২		
০৬	শ্রীমতী ফরিদা হুসেইন	০১৭১১-৩৬৫২৭৭		
০৭	মোঃ আব্দুল হক হোসেন	০১৭১৭২৭২৭১০		
০৮	অনিতা		অনিতা	
০৯	আদিয়া		আদিয়া	

Key Issues of Discussion

	Key issues	Major Findings
1.	Existing condition of the road situation needs to be improved	<p>The existing road is not good fully. The pedestrians have to face a lot of sufferings due to bad condition of the road. As a business area, there is traffic jam in the road. So, there is urgent need of rehabilitation of the road.</p> <p>To create easy communication facilities this it could be improved on the existing road width needed and there will not be any resettlement impact.</p>
2.	Local people's opinions on improvement of the existing road system and land issues.	<p>Local people of the area need road very much. There will not be any acquisition and requisition. Improved road condition will remove water logging during wet season</p> <p>Drainage system needs an outlet to another direction, not to end in the existing</p>
3.	Community's willingness to support <i>Pourashava</i>	<p>The community is willing to support the rehabilitation of the sub project as no land is needed and all rehabilitation will be on existing condition and livelihood loss.</p> <p>The community people said, "If the alignment will go through private land people will donate their land for pourashava's development work."</p> <p>The community people said, "If the alignment will go through private land people will donate their land for pourashava's development work." But no land loss here. However some participants raise the issue of compensation for land acquisition needed. They wanted to know if there was scope to get compensation for impact on private land. This will then benefit people finally.</p>

IX. APPENDIX 2: INVOLUNTARY RESETTLEMENT IMPACT ASSESSMENT CHECKLIST

Note: This is an expanded checklist based on ADB IR Impact Assessment Checklist. The modifications are indented to facilitate quick IR assessment by PIUs of a proposed subproject. The checklist may be modified as deemed necessary during project implementation

A. Introduction

Each subproject/component needs to be screened for any involuntary resettlement impacts which will occur or have already occurred. This screening determines the necessary action to be taken by the project team/design consultants.

B. Information on proposed scheme/sub-project:

- a. District name: Jessore
- b. Location: Benapole Pourashava
- c. Proposed scheme considered in this checklist: (check one)

- | | |
|--|--|
| <input checked="" type="checkbox"/> roads
<input checked="" type="checkbox"/> drainages
<input type="checkbox"/> water supply
<input type="checkbox"/> solid waste management
<input type="checkbox"/> sanitation
(toilets, septage management, etc.)
<input type="checkbox"/> street lighting | <input type="checkbox"/> slaughterhouse
<input type="checkbox"/> market
<input type="checkbox"/> community center/auditorium
<input type="checkbox"/> bus and truck terminals
<input type="checkbox"/> river <i>ghats</i>
<input type="checkbox"/> Others (<i>please specify</i>) |
|--|--|

C. Screening Questions for Involuntary Resettlement Impact

Involuntary Resettlement Impacts	Yes	No	Not Known	Remarks
Will the project include any physical construction work?	X			1(one) RCC Drine and four storied community center to be construction.
Does the proposed activity include upgrading or rehabilitation of existing physical facilities?	X			
A. Land (not applicable for public ROWs)				
1. Ownership of land known?	n/a	n/a		(if yes, check appropriate) <input type="checkbox"/> government <input type="checkbox"/> private <input type="checkbox"/> trust/community <input type="checkbox"/> traditional (IPs/tribal) <input checked="" type="checkbox"/> Others <u>Roads and Drains</u>
2. Land purchase/acquisition (<i>answer required even for land donation and/or negotiated land purchase</i>)- <i>Not applicable</i>				
a. permanent (<i>owner/s required to transfer ownership/rights to pourashava</i>)		X		(if yes, provide purpose)
b. temporary (<i>owner/s retain rights/ownership</i>)		X		(if yes, provide purpose)
c. not required	X			(check appropriate)

Involuntary Resettlement Impacts	Yes	No	Not Known	Remarks
				<input checked="" type="checkbox"/> land owned by pourashava <input type="checkbox"/> land owned by other government agency <input type="checkbox"/> proposal will not require land (scheme will be along right of way or existing facility)
3. Current usage of the land known?	X			<i>if yes, check as appropriate:</i> <input type="checkbox"/> agricultural <input type="checkbox"/> residential <input type="checkbox"/> commercial/business <input type="checkbox"/> community use <input checked="" type="checkbox"/> vacant/not used <input type="checkbox"/> private access road <input type="checkbox"/> others <i>(specify) _____</i>
4. Are there any non-titled people who live or earn their livelihood at the site/land?		X		<i>(if yes, provide description)</i>
5. Are there any existing structures on land?		X		
<i>(if yes, complete the following information)</i>	Not applicable			
- Residential		X		<i>(if yes, provide number)</i>
- Business/shops/stalls		X		<i>(if yes, provide number)</i>
- Fences		X		<i>(if yes, provide description – brick, bamboo, wired, etc.)</i>
- Water wells		X		<i>(if yes, provide number)</i>
- Sanitation facility		X		<i>(if yes, provide description)</i>
- Others (specify) _____		X		<i>(if yes, provide description)</i>
6. Are there any trees on land?		X		<i>(if yes, provide number)</i>
7. Are there any crops on land?		X		<i>(if yes, provide if perennial or seasonal)</i>
8. Will people lose access to:		X		
- any facility		X		<i>(if yes, provide description)</i>
- services		X		<i>(if yes, provide description)</i>
- natural resources		X		<i>(if yes, provide description)</i>
9. Will any social or economic activities be affected by land use-related changes?		X		
10. Are any of the affected		X		<i>(if yes, provide description)</i>

Involuntary Resettlement Impacts	Yes	No	Not Known	Remarks
persons (AP) from indigenous or ethnic minority groups?				
B. Linear Works				
1. Within public RoW?		X		
2. Structures on RoW? (<i>applicable to full or partial parts, applicable to permanent/semi-permanent structures</i>)		X		
- Residential		X		
- Commercial/business/stalls		X		
- Fence/boundary walls		X		
- Sanitation facility		X		
- Community facility		X		
- School/educational facility		X		
- Religious structure		X		
- Service provision (light poles, water wells, etc)		X		
- Others (specify)		X		
3. Any mobile vendors/hawkers using RoW?		X		
4. Will there be loss of agricultural plots?		X		
5. Will there be loss of trees?		X		
6. Will there be loss of crops?		X		
5. Will people lose access to:				
- any facility		X		(if yes, provide description)
- services		X		(if yes, provide description)
- natural resources		X		(if yes, provide description)
6. Are any of the affected persons (AP) from indigenous or ethnic minority groups?		X		(if yes, provide description)

D. Attachments

1. Subproject with land requirement: Not applicable

- a. Photograph/s of site/s: not applicable
- b. Photograph/s of existing structure/s (permanent/semi-permanent): not applicable

2. Subproject along ROWs:

- a. Photograph/s of each alignment (chainage-wise at least 200 meters): not applicable
- b. Photograph/s of existing structure/s (permanent/semi-permanent): not applicable
- c. Photograph/s of trees/crops: not applicable

Prepared by: S.B.I.M.Safiq-ud-doula Signature: Name: S.B.I.M.Safiq-ud-doula Position: Regional Resettlement Specialist UGIIP-III	Verified by: Md. Abdul Karim Signature: Name: Md. Abdul Karim Position: Deputy Team Leader UGIIP-III
Date: 25 th November 2015	Date: 25 th November 2015

THIS PORTION IS FOR PMO AND MDSC SAFEGUARD TEAM USE ONLY

Date Checklist Received:	
Database/Record Number:	
Assigned category and further actions	<input checked="" type="checkbox"/> Category C <input type="checkbox"/> Category B (tentative) <input type="checkbox"/> for verification of land purchase/acquisition <input type="checkbox"/> for verification of land donation <input type="checkbox"/> for verification of non-land donation <input type="checkbox"/> for verification of voluntary resettlement <input type="checkbox"/> Category B

Assessed by: S.B.I.M.Safiq-ud-doula Signature: Name: S.B.I.M.Safiq-ud-doula Position: Regional Resettlement Specialist UGIIP-III	Noted by: Md. Abdul Karim Signature: Name: Md. Abdul Karim Position: Deputy Team Leader UGIIP-III
Date: 25 th November 2015	Date: 25 th November 2015

X. APPENDIX 3: INDIGENOUS PEOPLE CHECK LIST/SMALL ETHNIC COMMUNITIES (SEC) IMPACTS

Introduction:

1. Each project/subproject/component needs to be screened for any indigenous people impacts which will occur or have already occurred. This screening determines the necessary action to be taken by the project team.

2. Information on project/subproject/component:

a. *District name:* Jossore

b. *Location (km):* About 40 km from Jossore District Headquarters

c. *Civil work dates (proposed):* July 2015 to December 2016

d. *Technical description:* The Pourashava has proposed improvement/ rehabilitation of 17 existing roads, construction /reconstruction of 1(one) drain, 1 (one) Four Storied Community Center Building under subproject Package No.UGIIP-III-I/BENA/UT+MF/01/2015 (Lot-01+Lot-02).

Screening Questions for Indigenous People/SEC Impact

KEY CONCERNS (Please provide elaborations in the "Remarks" column)	YES	NO	NOT KNOWN	Remarks
A. Indigenous Peoples/SEC Identification				
1. Are there socio cultural groups present in or using the project area who may be considered "tribes" (hill tribes ,scheduled tribes, IP/SEC), "minorities" (ethnic or national minorities), or "indigenous communities"?		X		
2. Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the project area as belonging to "ethnic minorities," scheduled tribes, IP/SEC, national minorities, or cultural communities?			X	
3. Do such groups self-identify as being part of a distinct social and cultural group?			X	
4. Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?			X	
5. Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?			X	
6. Do such groups speak a distinct language or dialect?			X	
7. Have such groups been historically, socially, and economically marginalized, disempowered, excluded, and /or discriminated against?			X	
8. Are such groups represented as "indigenous peoples, "ethnic minorities," "scheduled tribes," or "IP populations" in any formal decision-making bodies at the national or local levels?			X	
B. Identification of Potential Impacts				
9. Will the project directly or indirectly benefit or target indigenous peoples?	Y			

KEY CONCERNS (Please provide elaborations in the "Remarks" column)	YES	NO	NOT KNOWN	Remarks
10. Will the project directly or indirectly affect indigenous peoples' traditional socio cultural and belief practices (e.g. child-rearing, health, education, arts, and governance)?		X		
11. Will the project affect the livelihood systems of indigenous peoples (e.g., food production system, natural resource management, crafts and trade, employment status)?		X		
12. Will the project be in an area (land or territory) occupied, owned, or used by indigenous peoples, and/or claimed as ancestral domain?		X		
C. Identification of Special Requirements <i>Will the project activities include:</i>				
13. Commercial development of the cultural resources and knowledge of indigenous peoples?		X		
14. Physical displacement from traditional or customary lands?		X		
15. Commercial development of natural resources (such as minerals, hydrocarbons, forests, water, hunting or fishing grounds) within customary lands under use that would impact the livelihoods or the cultural, ceremonial, and spiritual uses that define the identity and community of indigenous peoples?		X		
16. Establishing legal recognition of rights to lands and territories that are traditionally owned or customarily used, occupied, or claimed by indigenous peoples?		X		
17. Acquisition of lands that are traditionally owned or customarily used, occupied, or claimed by indigenous peoples?		X		

Indigenous People/SEC Impact

After reviewing the answers above, executing agency/safeguard team confirms that the proposed subsection/ section/subproject/component (tick as appropriate):

☐ has indigenous people (IP)/SEC impact, so an SECDP or specific SEC action plan is required.

☒ has No IP/SEC impact, so no SECDP/specific action plan is required.

Prepared by:	Verified by:
Signature:	Signature:
Name:	Name:
Position:	Position:

XI. APPENDIX 4: SAMPLE GRIEVANCE REGISTRATION FORM

The Project welcomes complaints, suggestions, queries and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing **(CONFIDENTIAL)** above your name. Thank you.

Date	Place of registration				
Contact Information/Personal Details					
Name		Gender	* Male * Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below: If included as attachment/note/letter, please tick here:					
How do you want us to reach you for feedback or update on your comment/grievance?					
FOR OFFICIAL USE ONLY					
Registered by: (Name of Official registering grievance)					
Mode of communication: Note/Letter E-mail Verbal/Telephonic					
Reviewed by: (Names/Positions of Official(s) reviewing grievance)					
Action Taken:					
Whether Action Taken Disclosed: Yes () No ()					
Means of Disclosure:					

XII. APPENDIX 5: LAND OWNERSHIP CERTIFICATION



BENAPOLE POURASHAVA

বেনাপোল পৌরসভা

BENAPOLE, JESSORE,
বেনাপোল, যশোর।

Land Ownership Certificate Phase-1, UGIIP-III

এই মর্মে প্রত্যয়ন করা যাচ্ছে যে, তৃতীয় নগর পরিচালন অবকাঠামে উন্নতিকরণ সেক্টর প্রকল্প (UGIIP-III) প্রকল্পের আওতায় Phase-1 এ বাস্তবায়নের জন্য বেনাপোল পৌরসভায় যে সকল রাস্তা, ড্রেন, কমিউনিটি সেন্টার নির্মানের জন্য প্রকল্প গ্রহন করা হয়েছে তাহা পৌরসভার নিজস্ব সম্পত্তিতে বাস্তবায়িত হবে।

This is to certify that, the roads, drains, Community Centre taken up in Phase-1 of UGIIP-III for implementation are on the Poursashava's Land.

২৪/১১/১৫

(মোঃ আশরাফুল আলম লিটন)

মেয়র

বেনাপোল পৌরসভা।

Mohammad Ashraf Alam Liton
Mayor,
Benapole Poursashava.