

TC ABSTRACT

I. Basic Project Data

▪ Country/Region:	BAHAMAS/CCB - Caribbean Group
▪ TC Name:	Support for Corporate Business Plan for the Water and Sewerage Corporation of the Bahamas
▪ TC Number:	BH-T1109
▪ Team Leader/Members:	LEWIS, GILROY FRANCIS (INE/WSA) Team Leader; SASAKI, KEISUKE (INE/WSA) Alternate Team Leader; CARLOS RODRIGUES (INE/WSA); MACHADO, KLEBER B. (INE/WSA); RIQUELME, RODRIGO (INE/WSA); SERGIO LEE (INE/WSA); GUERRERO RIVERA, MARILYN IVETTE (INE/WSA); BONILLA MERINO ARTURO FRANCISCO (LEG/SGO); MENDOZA BENAVENTE, HORACIO (LEG/SGO)
▪ Taxonomy:	Client Support
▪ Number and name of operation supported by the TC:	N/A
▪ Date of TC Abstract:	24 Jul 2023
▪ Beneficiary:	The Government of The Bahamas through the Water and Sewerage Corporation
▪ Executing Agency:	WATER AND SEWERAGE CORPORATION
▪ IDB funding requested:	US\$400,000.00
▪ Local counterpart funding:	US\$0.00
▪ Disbursement period:	24 months
▪ Types of consultants:	Individuals; Firms
▪ Prepared by Unit:	CCB/CBH - Country Office Bahamas
▪ Unit of Disbursement Responsibility:	INE/WSA - Water & Sanitation
▪ TC included in Country Strategy (y/n):	Yes
▪ TC included in CPD (y/n):	No
▪ Alignment to the Update to the Institutional Strategy 2010-2020:	

II. Objective and Justification

- 2.1 The objective of the TC is to support the Water and Sewerage Corporation (WSC) Corporate Business Plan (CBP) that will guide critical reforms and capital investments within the water and sanitation sector. The CBP will set the parameters to drive transformational change within the (WSC) and to position WSC as a global brand of excellence. Due consideration will be given to the associated legal and regulatory reform required to achieve the objectives laid out in the WSC Corporate Business Plan.
- 2.2 The CBP is of paramount importance as it will lay out the framework and roadmap to turn around the WSC and improve its performance in the following areas: (i) Improve WSC's operating efficiency - WSC's operating efficiency is a key area for improvement. In particular, performance indicators for non-revenue water (NRW) in the Family Islands, staffing efficiency, and collections compare poorly with many other water utilities in the Caribbean; (ii) Increase WSC's quality of service - WSC is committed to winning-back profitable customers. To accomplish this, WSC must understand customer's perceptions of service provided by WSC, develop actions to address areas deficiencies in quality of service; (iii) Increase WSC's water coverage:

Many households in New Providence use well water instead of being connected to WSC's network.

III. Description of Activities and Outputs

- 3.1 **Component I: Component I: WSC's corporate business plan.** This component will finance consultancies related to the utility's corporate business plan

IV. Budget

Indicative Budget

Activity/Component	IDB/Fund Funding	Counterpart Funding	Total Funding
Component I: WSC's corporate business plan	US\$400,000.00	US\$0.00	US\$400,000.00
Total	US\$400,000.00	US\$0.00	US\$400,000.00

V. Executing Agency and Execution Structure

- 5.1 The Executing Agency will be the WSC. The public water utility in the Bahamas, the WSC, is the main water and sewerage service provider as well as the body responsible for water resource management.
- 5.2 WSC executed several IDB funded projects in the past, including, most recently, the WSC Support Program – New Providence Water Supply and Sanitation Systems Upgrade (2624/OC-BH).

VI. Project Risks and Issues

- 6.1 The WSC is overseen by the Ministry of Works and Urban Development, which is currently the ministry responsible for water and sewerage. Given the importance of the plan, not only to the WSC, but also to the Government, its preparation and implementation will require coordination with the Government (the sector ministry and, in key instances, the cabinet). There is a risk that, owing to insufficient stakeholder involvement, consultancy outputs suffer major changes at their closing phases. This risk will be mitigated by defining and implementing an appropriate stakeholder involvement mechanism for key consultancies.

VII. Environmental and Social Classification

- 7.1 The ESG classification for this operation is "undefined".