# MADHYA PRADESH URBAN DEVELOPMENT COMPANY LTD.

# ENVIRONMENTAL AND SOCIAL MANAGEMENT FRAMEWORK (ESMF)

**FOR** 

# WORLD BANK FUNDED MADHYA PRADESH URBAN DEVELOPMENT PROJECT

(MPUDP)

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Madhya Pradesh Urban Development Co. Ltd. Government of Madhya Pradesh **Department of Urban Development and Environment** Beej Bhawan, Arera Hills, Bhopal, Madhya Pradesh, India

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#### **ABBREVIATIONS**

**ADB** Asian Development Bank

**AMRUT** Atal Mission for Rejuvenation and Urban Transformation

**ASI** Archeological Survey of India **BISCO Bhopal Indore Super Corridor** 

**DFID** Department for International Development

**DPR Detailed Project Report** 

**DUAD** Directorate of Urban Administration & Development

EA **Environmental Assessment** 

EIA **Environmental Impact Assessment EMP** Environmental Management Plan

**ESMP** Environmental and Social Management Plan

**ESA Environmental and Social Assessment** 

**ESMF** Environmental and Social Management Framework

**IEC** Information, Education and Communication

GoMP Government of Madhya Pradesh

HR **Human Resources** LA Land Acquisition

MoEF &CC Ministry of Environment and Forest and Climate Change **MPUDC** Madhya Pradesh Urban Development Company Limited

**MPUDP** Madhya Pradesh Urban Development Project

**NABET** National Accreditation Board for Education and Training **NIGUM** National Institute of Governance and Urban Management

OP **Operational Policy** 

**PAPs Project Affected Persons** 

**PDAF** Project Development Assistance Fund

PIU **Project Implementation Unit PMU** Project Management Unit **RAP** Resettlement Action Plan

Resettlement and Rehabilitation R & R

SA Social Analysis

**SMP** Social Management Plan TA Technical Assistance

**TNA** Training Needs Assessment

ToR Terms of References

**UDED** Urban Development and Environment Department

**Urban Local Bodies** ULB

WB World Bank

WSS Water Supply Scheme

## **EXECUTIVE SUMMARY**

#### **PROJECT OVERVIEW**

#### **MPUDP:**

Madhya Pradesh (MP) is geographically the second largest, fifth populous, and eighth most urbanized state in India. Although MP recorded a higher rate of growth for its urban compared to rural population in the last decade, its urbanization rate is still below the national average and is projected to catch-up in the next 15 years. At present, MP's total urban population is about 20.1 million (28% of total population) concentrated in 476 urban centers.

Government of Madhya Pradesh accords high priority to urban infrastructure development. Madhya Pradesh vision 2018 is dedicated to water supply, and aims at universal coverage and reforms to improve efficiency of service delivery. The state Government has initiated various programs- with own funds, Government of India funds and also from external funding agencies such as The World Bank, ADB, DFID and KfW to improve infrastructure.

The development objective of the proposed Madhya Pradesh Urban Development Project (MPUDP), proposed to be supported by The World Bank, is to enhance the capacity of the relevant State-level institutions to support ULBs in developing and financing urban infrastructure. To achieve the above objectives, the project envisages two main components: (i). Institutional Development Component; (ii) Urban Investment Component. The sub component 2.1 of Component 2 is for Urban Investment which envisages Development of Urban Infrastructure. Under this sub component, 25 ULBs have shown interest to avail funds for infrastructure development. These projects include 7 Water Supply and 18 Sewerage projects.

In order to ensure sustainability of various activities envisaged under MPUDP, an Environmental and Social Management Framework (ESMF) has been prepared for complying with the Environmental and Social regulations of Government of India (GoI), Government of Madhya Pradesh (GoMP) and Safeguard Policies of World Bank. This document will act as guidance for satisfactory assessment and management of environmental and social impacts at sub-project level through appropriate measures during the planning, design, construction and operation phases of various activities of MPUDP. The framework will also help in identifying the adverse environment and social impacts and provide specific guidance on the policies and procedures to be followed for environmental and social assessment along with roles and responsibilities of the implementing agencies.

### **ENVIRONMENTAL AND SOCIAL POLICY OF MPUDC:**

The Policy of MPUDC is to promote the principles of Environmental sustainability and Social relevance in the projects funded by MPUDC.

## **ENVIRONMENTAL AND SOCIAL MANAGEMENT FRAMEWORK:**

Madhya Pradesh Urban Development Company, a State owned Company, which is committed to identify the environmental and social issues that may come across during various phases of the proposed Madhya Pradesh Urban Development Project (MPUDP). To fulfill this responsibility, understanding the core issues as well as project specific issues of MPUDP is very important. For this purpose, MPUDC conducted a study by through an independent consultant to help understand, environmental and social issues associated with MPUDP. An Environmental and Social Assessment (ESA) of the initial three sub projects to be implemented in the first year of MPUDP and preliminary study of all the 25 towns proposed in MPUDP has been conducted and based on this analysis an Environmental and Social Management Framework (ESMF) that ensures compliance of all project activities with the environmental regulations of GoI, State Government and the safeguard policies of The World Bank, has been prepared.

The ESMF is organized in two volumes. Volume I of the ESMF outlines the policies, assessments and procedures that will be followed by MPUDC, to ensure that all activities of MPUDP are developed and implemented in accordance with ESMF and are adequately safeguarded from associated risks. The volume II provides basic profile of all the sub project cities and the screening checklist for the identified sub-projects. The ESMF also aims to sensitize the stake holders in carrying out assessment and management of environmental and social issues arising in urban infrastructure projects.

#### REGULATORY FRAMEWORK

The National and state level environmental laws and the Operational Policies of the World Bank will be applicable to MPUDP financed projects. The most important of the applicable laws are Environment (Protection) Act, 1986, Water (Prevention And Control of Pollution) Act, 1974, Forest (Conservation) Act, 1980, Air (Prevention and Control of Pollution) Act 1981, etc and the World Bank OP 4.01 Environmental Assessment, OP 4.04 Natural Habitats and OP 4.11 Physical Cultural Resources and OP 4.36 Forests.

### ENVIRONMENTAL CATEGORISATION OF PROJECTS

The urban infrastructure projects are expected to improve general living standards within urban localities. However depending on the location and the nature of project activities, these projects will have varying impacts on urban environment. An underground sewerage scheme may cause impact due to disposal of treated effluent and sludge, on the other hand a water supply project may be associated with extraction of water from natural resources which may affect downstream users, and disposal of sludge etc and so on. Hence, to address the issues from MPUDP projects and based on the Environmental profile of the MPUDP towns the subproject have been categorized as- Ea, Eb and Ec linked to severity of impacts and regulatory requirements. Ea projects are expected to have significant environmental impacts and would require preparation of project specific EA by an independent agency other than DPR consultant;, Eb projects are expected to have moderate impacts and would require preparation of project specific EA as part of DPR; and E<sub>c</sub> projects are expected to have minimum environmental impacts and would require preparation of only Generic EMP. Sample environmental management plans for different types of infrastructure projects are included in the Appendix: 3 for guidance which will be customized specific to the project during EA preparation.

### SOCIAL MANAGEMENT FRAMEWORK

# **KEY PRINCIPLES OF SOCIAL SAFEGUARD FRAMEWORK:**

The basic objective of the social safeguards policy is to mitigate the social adverse impact to the population affected by the project implementation. This policy also emphasizes that the involuntary resettlement will be avoided and minimized by exploring different options. The ESMF bridges the gap between the World Bank's Policy on Involuntary Resettlement and RTFCTLARR Act 2013. The broad categories of the economic and social impacts that would be mitigated are:

- a) Loss of Land and Assets
- b) Loss of Shelter or homestead lands,
- c) Loss of income or means of livelihood
- d) Loss of access to productive resources, shelter/residences
- e) Loss of collective impacts on groups such as loss of community assets, common property resources and others.

#### **REGULATORY FRAMEWORK:**

The relevant national and state level laws are: The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act 2013, The Street Vendors (Protection of Livelihood and Regulation of Street Vending) Act 2009, State Land lease Policy, The Scheduled Tribes and other Traditional Forest Dwellers (Recognition of Forest Rights) Act 2006, Right to Information Act 2005 and the World Bank Operational Policies including OP.4.12 Involuntary Resettlement and World Bank Policy on Access to Information and Disclosure.

#### SOCIAL CATEGORIZATION OF SUBPROJECTS

Based on the severity of impacts, ESMF has categorized the sub projects into three categories viz. Sa, Sb and Sc. Entitlement matrix provides for different impact categories viz. loss of Land, Residential Structures, commercial structures, Community Assets, Impact to title holders, tenants and leaseholders, non-title holders, Loss of Livelihoods, Impacts to Vulnerable Households, and Unidentified impacts and is in accordance with The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act 2013 and OP 4.12 of the World Bank.

### APPLICATION OF ESMF

ESMF will be applicable for all the activities of MPUDP, i.e. activities under Technical Assistance and implementation including operation and maintenance of all subprojects and activities.

### PROJECT PREPARATION

EA/SIA will be prepared for various activities in line with the ESMF of MPUDP. While Draft reports of Ea and Sa category sub-projects will be shared with the World Bank for approval, the safeguard documents of other category sub-projects will be reviewed by MPUDC as per the agreed policies and procedures of the ESMF and the final version of EA/SIA and EMP and RAPs reports with a non-technical summary (both in English/ Hindi) will be disclosed on the websites of the concerned ULBs/ UDED/ relevant departments and will be made available in places accessible to the local people.

## SUB - PROJECT APPROVAL

- a) The sub-projects will be screened by PMU of MPUDC for Environmental and Social impacts and accordingly environmental and social category of the project is determined, in line with the criteria established in the ESMF.
- b) Subsequently sub-project ESA, LA/R&R budget for the respective sub-project will be prepared in compliance with ESMF.
- c) Prior to award of contracts, PMU of MPUDC will ensure safeguard readiness of the subproject through the Project officer of the concerned PIU to fulfill the requirements of environment and Social Safeguards as outlined in the ESMF.
- d) MPUDC will ensure implementation of ESMF at all stages of the project and PMU will monitor all sub projects and activities to ensure conformity to the ESMF.
- e) Monitoring of Environmental and Social components will be carried out by MPUDC through environmental and social compliance reports of the concerned PIU based on field visits to sub-project locations.
- e) An annual safeguard audit of ESMF implementation will be carried out by independent agency and recommendations of the audit will be implemented in the respective subprojects and in MPUDP, as applicable.

### INSTITUTIONAL FRAMEWORK

MPUDC is the Executing Agency for MPUDP. MPUDC will be executing the sub projects on behalf of the ULBs, through designated PIUs. The MPUDC has established a PMU for the implementation of MPUDP and the PMU will have a dedicated Environment Engineer and a Social and Gender Officer to coordinate and monitor the implementation of ESMF of MPUDP. Their respective role is described in relevant sections of the ESMF. PMU of MPUDC will supervise, monitor and ensure implementation of environmental and social

safeguards for all sub-projects under MPUDP as per this ESMF through Environmental and Social Safeguard officers. The PMU shall be coordinating with PIU and Urban Local Bodies to ensure ESMF compliance and preparation of relevant documents/ monthly reports. The PIUs will also have a designated environmental officer to supervise the implementation of safeguard activities of MPUDP sub-projects within the jurisdiction of the PIU. The PMU and PIU will be further strengthened by PMC who will have dedicated Environmental & Social experts with appropriate qualification and experience for ensuring ESMF compliance in project implementation and submit relevant documents/ monthly reports to MPUDC.

### CAPACITY BUILDING TRAINING

MPUDC envisages capacity building on environmental and social safeguards and technical aspects for all the stakeholders in implementation of the sub-projects including staff of contractor, ULB, PIU and PMU. It is proposed to organize annual sensitization programs, workshops and training programs, experience sharing etc in co-ordination with training institutions experienced in various aspects of urban infrastructure projects.

MPUDC also proposes enhancing capacity of staff and Environmental and Social Officers (ESO) through orientation programs, trainings, exposure visits to similar projects implemented, courses and participation in both national and international training courses and seminars/workshops, etc. The proposed capacity building activities will be supported through Technical Assistance of MPUDP.

#### OUTCOME OF STAKEHOLDERS WORKSHOP AND DISCLOSURE

The preparation of ESMF for MUPDP involved consultation with the stakeholders at various stages and focus group discussions with the potential sub-project cities. In addition a multistakeholder workshop was organized at respective ULBs on July 11, 2016 to receive feedback on the draft ESMF and draft ESAs for the first three sub-projects (Khargone and Burhanpur Water Supply and Chindwara Sewerage sub projects). During the workshop, the stakeholders appreciated the provisions of entitlement to non-title holders also and expressed their overall satisfaction on the provisions of ESMF document.

The draft ESMF and ESAs for the first three sub projects are also disclosed at www.mpurban.gov.in on the website of Directorate of Urban Administration and Development of Madhya Pradesh and on the MPUDC website www.mpudc.co.in and also the at the project cities for feedback from the stakeholders within a period of one month.

A state level Multi stakeholder's workshop on the Draft ESMF at the state level shall also be organized by MPUDC on 29th August 2016. The revised ESMF and ESAs based on all comments and feedback received will be re-disclosed along with a non-technical executive summary in English and Hindi. The same will also be disclosed at World Bank website.

# CHAPTER 1 PROGRAM OVERVIEW

#### 1.1. MADHYA PRADESH URBAN DEVELOPMENT PROJECT (MPUDP)

Madhya Pradesh (MP) is geographically the second largest, fifth populations, and eighth most urbanized state in India. Although MP recorded a higher rate of growth for its urban compared to rural population in the last decade, its urbanization rate is still below the national average but it is projected to catch-up in the next 15 years. At present, MP's total urban population is of 20.1 million (28% of total population) concentrated in 476 urban centers as follows: 378 municipal bodies of which 16 are Municipal Corporations (Nagar Palik Nigams), 98 are Municipal Councils (Nagar Palika Parishad), and 264 are Nagar Parishads, and 98 Census Towns - identified as areas with urban characteristics, but not formally notified as urban. Of the 16 Municipal Corporations, four (Indore, Bhopal, Jabalpur, and Gwalior) are million-plus cities.

In the cities in MP, household access to piped water supply ranges between 35 to 150 lpcd; access to underground sewerage range between zero to 40%; waste collection ranges between 85-90%, and 60-80% of rainwater runoff is effectively drained. Rapid urbanization has resulted in increasing pressure on existing urban infrastructure which not only needs to be conserved but augmentation is the utmost need. Augmentation of Water Supply with achievement of Service levels, providing safe and clean environment through underground sewerage and waste water treatment, Management of Municipal Solid waste, Sanitation are the key infrastructure sectors which need immediate attention.

To respond to these challenges, Government of Madhya Pradesh (GoMP) undertook an ambitious reform program under the aegis of the Urban Development and Environment Department (UDED). This program focused on accessing urban sector central schemes, and setting-up three state missions to respond to the needs of towns which could not be covered under the centrally schemes. Infrastructure requirements off all the large and medium towns/cities not covered under existing central schemes was identified and actions taken to develop these projects. In this context, GoMP opted to reach out to various Multilateral Institutions including World Bank to help them with institutional development and strengthening Madhya Pradesh Urban Development Company (MPUDC) that will manage the implementation of these projects and support sustainable urban infrastructure investments in participating ULBs.

The State Government has proposed Madhya Pradesh Urban Development Project (MPUDP) seeking financial assistance from The World Bank, with development objective to enhance the capacity of the relevant State-level institutions to support ULBs in developing and financing urban infrastructure.

The project development objective (PDO) is to enhance the capacity of MPUDC to improve coverage of key urban services and increase the revenue of participating urban local bodies. The proposed MPUDP will have two components: (i) institutional development; and (ii) urban investment. These components are summarized below:

Component 1: Institutional Development Component: This component will have two subcomponents:

- Subcomponent 1.1 Policy Reforms: This subcomponent will provide support in areas such as (i) property tax; (ii) user charges; (iii) advertisement tax; (iv) accounting; (v) budgeting; and (vi) credit improvement. Overall support will be extended to a total of 51 ULBs in reform areas (i) to (iv) which include all ULBs qualifying for support under Atal Mission for Rejuvenation and Urban Transformation (AMRUT) in Madhya Pradesh as well as ULBs who have submitted requests to state government for project investment support under MPUDP. Support on areas (v) will be extended to around five ULBs and (vi) will be extended to 2-3 ULBs from within the list of the abovementioned 51 ULBs. Support under this sub-component will encompass both policy reform initiatives within Municipal Reforms Cell at the State level and dedicated capacity building at regional and ULB levels. Such capacity building will include: legal and policy changes; production of manuals and guidelines, trainings, and provision of qualified staff to implement the reforms.
- Subcomponent 1.2 Institutional Strengthening of MPUDC: This subcomponent will aim at: (i) strengthening the institutional capacity of MPUDC to function as the nodal urban infrastructure implementation agency in MP; (ii) building project management capacities within MPUDC; and (iii) provide technical assistance to MPUDP to develop a regional urban and economic development plan and related investment proposals for the BISCO region.

# **Component 2: Urban Investments**: This component will have two subcomponents:

- Subcomponent 2.1: Access to Finance for Urban Investments: This subcomponent will provide investments to participating ULBs to implement subprojects in a range of urban services, including water supply, sewerage and septage management, drainage, solid waste management, amongst others. Selection of subprojects will be based on demand from ULBs, and will be assessed in accordance to technical, financial, social, and environmental screening criteria laid down in the Operations Manual of MPUDC. GoMP intends to provide up to 82.5% of the total subproject cost as a grant to the ULB while the balance will come as ULB contribution. The ULB contribution intends to ensure its ownership and participation throughout the subproject cycle. ULBs have authorized MPUDC to implement the subprojects on their behalf. While all subprojects are not known at this point, 25 ULBs have indicated interest in accessing water and sanitation investments through the proposed Project as given in Chapter 2.
- Subcomponent 2.2: Credit Enhancement Facility: The credit enhancement subcomponent will create a reserve fund in GoMP (MPUDC) to provide credit enhancements to ULBs to help them leverage commercial finance. The Credit Enhancement Facility (CEF) will be 'demand-driven' and open to all ULBs in the state.

#### 1.2. ENVIRONMENTAL AND SOCIAL MANAGEMENT FRAMEWORK (ESMF) FOR **MPUDP**

The environmental and social management framework prepared for MPUDP shall help in screening, assessment, management of environmental and social issues of the project at an early stage in project planning and integrated appropriate measures during the sub-project design, implementation and operation. The framework will help provide specific guidance on

the policies and procedures to be followed for environmental and social assessment along with roles and responsibilities of the implementing agencies.

#### 1.3. **Objectives of ESMF**

The main objectives of the ESMF for MPUDP are to

- avoid any direct, indirect, potentially adverse and irreversible environmental and social impacts / risks of projects that it lends to;
- minimize or mitigate adverse environmental and social impacts / risks;
- ensure that environmental and social management plans meet the relevant requirements of regulations of GOI and the MP State, and environmental and social safeguard requirements of The World Bank;
- guide ULBs, and other stake holders in preparing sub-projects and / or activities for appraisal and in monitoring, reporting, and undertaking corrective actions, if any;
- ensure that effective mechanisms are in place for safeguard compliance during project implementation, and to undertake corrective actions, if required; and
- develop institutional capacity of stakeholder institutions on safeguard compliance

To help understand, environmental and social issues associated with MPUDP, the MPUDC has conducted an Environmental and Social Assessment (ESA) of the first year project activities and on this basis, an Environmental and Social Management Framework (ESMF) has been prepared, that ensures compliance of all project activities with the environmental regulations of GOI and the safeguard policies of The World Bank.

#### 1.4. **Details of Subproject under MPUDP**

As described earlier, the sub component 2.1 of Component 2 is for Urban Investment which envisages Development of Urban Infrastructure, which is the major activity of MPUDP, which is likely to cause environmental and social impacts. Under this sub component, 25 ULBs have shown interest to avail funds for infrastructure development. These sub-projects include 7 Water Supply and 18 Sewerage projects. (Refer Table 1.1, 1.2 and 1.3)

Out of the above 25 sub-projects, three Subprojects (Khargone, Chindwwara and Burhanpur) are considered as first year sub projects. Draft Detailed Project Reports (DPRs) and Draft ESAs are prepared for these three sub-projects. Sub-Project preparation for five towns, Maheshwar, Mandsaur, Seondha, Shajapur, Nasrullaganj are in advanced stage of preparation. Remaining 17 likely sub-projects, are in the preliminary stages of preparation. For these towns preliminary screening and investigations were conducted to understand the environment and Social issues and to inform preparation of the ESMF for MPUDP.

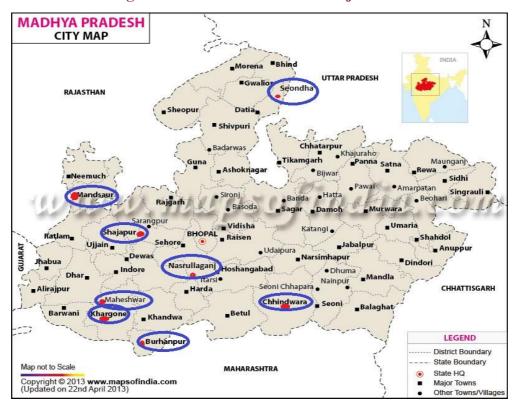
Table 1.1 Sub-Projects under first year of MPUDP financing

S.No.	Name of ULB	Sector	Population		
			(Census 2011)		
1	Burhanpur	Water	210,286		
2	Khargone	Water	106,454		
3	Chhindwara	Sewerage	215,843		

Table 1.2: MPUDP Sub-Project under advance stage of Preparation

S.No.	Name of ULB	Sector	Population
			(Census 2011)
1	Maheshwar	Sewerage	24,411
2	Seondha	Water	23,140
3	Shajapur	Sewerage	69,263
4	Nasrullagunj	Sewerage	23,788
5	Mandsaur	Sewerage	141,667

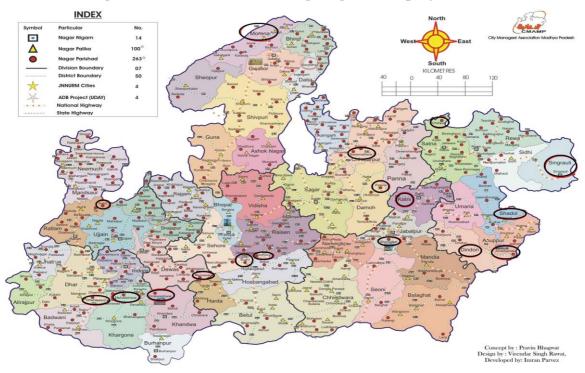
**Location of Sub-Project towns** Figure 1.1



**Table 1.3: Potential sub-projects under Screening Stage** 

S.No	Name of ULB	Type of Project Proposed		
1.	Alot	Water		
2.	Amarkantak	Sewerage		
3.	Badamalhera	Water		
4.	Bhedaghat	Sewerage		
5.	Budhni	Sewerage		
6.	Chitrakoot	Sewerage		
7.	Dharampuri	Sewerage		
8.	Dindori	Sewerage		
9.	Mandleshwar	Sewerage		
10.	Morena	Sewerage		
11.	Murwara (Katni)	Sewerage		
12.	Nemawar	Sewerage		
13.	Omkareshwar	Sewerage		
14.	Patera	Water		
15.	Sahganj	Sewerage		
16.	Shahdole	Sewerage		
17.	Singrauli	Sewerage		

Figure 1.2 Location of Screening Stage 17 sub project towns



# Chapter 2

# ENVIRONMENTAL AND SOCIAL PROFILE OF MPUDP SUB PROJECT TOWNS

# 2.1 Baseline Profile of Sub Project Towns

In order to understand the likely environmental and social impacts of MPUDP activities, broad base line environmental and social profile identified sub-projects towns is presented in this section. This will help, early evaluation of such adverse impacts and integrate suitable mitigation measures during planning stage itself.

As presented in the earlier sections, the sub-projects are expected to be spread across the state of Madhya Pradesh in India. MPUDP would mainly support the development basic infrastructure proposed for Water Supply and Sewerage infrastructure in towns that mean the eligibility criteria set out for MPUDP. For the purposes of understanding environmental and social profile of MPUDP towns, available secondary data on different environmental and social aspects was reviewed, screening of key environmental and social issues was carried out and consultation were conducted with different stakeholders. While the baseline profile of 8 sub projects (three to be implemented in first year and five in advanced stage of preparation) is presented in table 2.3, the base line profile and initial screening of remaining 17 MPUDP towns is presented in Volume of 2 of the ESMF.

Table No. 2.1 Base Line Profile of Sub Project Towns (First Year & Sub-projects in advanced stage of Preparation)

S.no	Particulars	Burhanpur	Chhindwara	Khargone	Maheshwar	Mandsaur	Nasrullaganj	Seondha	Shajapur
1	ULB Status	Municipal Corporation	Municipal Corporation	Municipal Council	Municipal Council	Municipal Council	Nagar Parishad	Nagar Parishad	Municipal Council
2	Type of Project	Water Supply	Sewerage	Water Supply	Sewerage	Sewerage	Sewerage	Sewerage	Sewerage
3	District /Division	Burhanpur/Indore	Chhindwara/Jabalpur	Khargone/Indore	Khargone/Indore	Mandsaur/Ujjain	Sehore/Bhopal	Datia/Gwalior	Shajapur/Ujjain
4	Location Coordinates	Lat23°45'-50" to 25°02'-50" N Long74° 42'-30" to 75° 50'-20"E	Lat23°25" to 24°33" N Long75.25" E	Lat21°49'30"N Long 75°30'45"E	Lat21°22' to 22°33' N Long.75°19' to 76°14" E	Lat23° 45'-50" to 25° 02'-50" N Long74° 42'-30" to 75° 50'-20" E	Lat22°31' to 23°40'N Long76°22' to 78°08'E	Lat 25° 28' to 26° 20' N long78° 10' to 78° 45' E	Latitudes 23°25" North and Longitude 75°25" East,
5	Climatic Zone	Warm & Humid	Warm & Humid	Warm & low humidity	Warm & Humid	Warm	Warm & Humid	Warm	Warm
6	Average Elevation above MSL	265 M	360 meter	260 m	1,057 meters	265 M	440 m	168m	435 meters
7	Road Accessibility	well connected with Mumbai through National Highway	National Highway – 547,347; Connecting Nagpur Jabalpur & Chhindwara Nagpur	SH-1 (Kasarwad Bistan road). and connected to Indore with NH3 (Agra Mumbai road).	National Highways No 3 (NH-3) connecting to Mumbai and Indore	National Highways No 76 (NH-76) connecting to Jaipur	on SH - 22 which connects to NH - 12 towards Bhopal in the east, Indore in the west and Sehore in the north	NH3 Agra Mumbai	National Highway No. 3 (Agra- Mumbai Road), 180 km from Bhopal
8	Municipal Area	18.50 sq. km.	110.27 sq km		1.247sq km	36.46 sq. km.	8.08 Sq. km	2.93Sq.Km	11.20 Sq. kms
9	Soil Characteristics	red sandy soil and red loamy soil	rich clayey to gravelly, mixed red and black soil	rich clayey to gravelly, mixed red and black soil	mixed red and black soil	rich clayey to gravelly, mixed red and black soil	rich clayey to gravelly, mixed red and black soil	rich clayey to gravelly, mixed red and black soil	rich clayey to gravelly, mixed red and black soil
10	Seismic Zone	Zone III	Zone II & Zone III Border	Zone III	Zone III	Zone II	Zone III	Zone II	Zone II
11	Adjacent Stream	Tapti	Kulbehra	Kunda	Narmada	Shivna	-	-	-
12	Whether a scheduled area	No	Yes	Yes	No	No	No	No	No
13	Special Remarks	A historical town on the banks of River Tapti, with a few ASI	75% of the population resides within the core area of 11.33 sqkm (10% of	District Headquarter	Historical and religious town at the banks of River	Famous for Lord Pashupatinath on the banks of river	A major drain cuts across the town	No special characteristic	District Headquarter

		protected monuments	total area). Remaining 25% population distributed in villages spread over 90% of the total town area.		Narmada	Shivna.			
14	Key factors pertaining to the proposal envisaged under MPUDP	Dependence on Ground Water created health problems in some areas percentage of magnesium very high     Water Scarcity specially during summer affect livelihood of vulnerable group     Lack of adequate water supply infrastructure restricting full coverage of the town, rest of the people have to go through hardship to collect water      Untreated ground water leading to health issues	Absence of Waste water management leading to filthy conditions in the town      As Sewage flows in nallas polluting ground water leading to health issues and also unrest in public      Untreated Sewage being drained out to the nearest river, thus polluting the river and also the water supply source for the town	• Lack of water supply infrastructure restricting full coverage of the town, rest of the people have to go through hardships for collecting water	Absence of Waste water management leading to filthy conditions in the town     Sewerage flows directly into the Narmada river, mixing with fresh water, leading to health issues     Due to lack of sewerage system maximum individual toilets depend on septic tanks which pollutes ground water and give rise to health issues	Absence of Waste water management leading to filthy conditions in the town     Sewerage flows directly into the Shivana river, mixing with fresh water, leading to health issues	Absence of Waste water management leading to filthy conditions in the town     Open disposal of sewerage into open nallas developed health problems     Towns phasing problem of Open Defecation	Dependence on Ground Water Scarcity specially during summer      Lack of water supply infrastructure restricting full coverage of the town, rest will not get sufficient water tap water supply      Untreated ground water leading to health issues	Absence of Waste water management leading to filthy conditions in the town     Sewage being drained out to the nearest river, thus polluting the river and also the water supply source for the town
14	Key Environmental Issues pertaining to proposal envisaged under MPUDP	Dependence on Ground Water and increasing population has resulted in over exploitation of ground resources.      Water Scarcity specially during summer	<ul> <li>Absence of Waste water management leading to air and water pollution in the town</li> <li>Sewage mixing with ground water, leading to health issues</li> <li>Sewage being drained out to the nearest river, thus polluting the river and affecting the aquatic life</li> </ul>		Absence of Waste water management leading to air and water pollution Sewage mixing with ground water     Sewage being drained out to the nearest river, thus polluting the river and affecting the aquatic life	Absence of Waste water management leading to air and water pollution     Sewage being drained out to the nearest river, thus polluting the river and affecting the aquatic life	Absence of Waste water management leading to air and water pollution     Sewage mixing with ground water, leading to health issues	<ul> <li>Dependence on Ground Water and increasing population has resulted in over exploitation of ground resources.</li> <li>Water Scarcity specially during summer</li> </ul>	Absence of Waste water management leading to air and water pollution     Sewage mixing with fresh water, leading to health issues

Table No. 2.2 Key Social impacts likely to come up in Sub Project Towns (First Year & Sub-projects in advanced stage of Preparation)

S.no	Particulars	Burhanpur	Chhindwara	Khargone	Maheshwar	Mandsaur	Nasrullaganj	Seondha	Shajapur
5.110		Durnanpur		Knargone	waneshwar	Manusaui			
	Key Social safeguard Issues	Temporary Loss of livelihood for Street Vendors during laying of distribution network  Permanent loss of property needing resettlement and rehabilitation - partial or full  Temporary shifting of Street Vendors but not affecting their livelihood  Interests of Scheduled Tribes and other disadvantaged groups are protected  Protection of ASI monuments	livelihood to street vendors during pipe laying  Loss of access rights in narrow lanes  the rights of Indigenous people to be secure  Loss of public utility in congested lane during pipe line laying.	Temporary Loss of livelihood for Street Vendors during laying of distribution network  Temporary shifting of Street Vendors but not affecting their livelihood  Interests of Scheduled Tribes and other disadvantaged groups are protected	<ul> <li>Temporary loss of livelihood to street vendors during pipe laying</li> <li>Loss of access rights in narrow lanes</li> <li>Interests of Scheduled Tribes and other disadvantaged groups are protected Loss of public utility in congested lane during pipe line laying.</li> <li>Land Acquisition, if any, leading to R&amp;R</li> <li>Protection of Religious structures and ASI monuments</li> </ul>	Temporary loss of livelihood to street vendors during pipe laying  Loss of access rights in narrow lanes  Interests of Scheduled Tribes and other disadvantaged groups are protected  Loss of public utility in congested lane during pipe line laying.  Land Acquisition, if any, leading to R&R  Protection of Religious structures	Temporary loss of livelihood to street vendors during pipe laying  Loss of access rights in narrow lanes  Interests of Scheduled Tribes and other disadvantaged groups are protected Loss of public utility in congested lane during pipe line laying.  Land Acquisition, if any, leading to R&R	Temporary Loss of livelihood for Street Vendors during laying of distribution network  Permanent loss of property needing resettlement and rehabilitation partial or full  Temporary shifting of Street Vendors but not affecting their livelihood  Land Acquisition, if any  Interests of Scheduled Tribes and other disadvantaged groups are protected	Temporary loss of livelihood to street vendors during pipe laying  Loss of access rights in narrow lanes  Interests of Scheduled Tribes and other disadvantaged groups are protected Loss of public utility in congested lane during pipe line laying.  Land Acquisition, if any, leading to R&R

Table No. 2.3 Key Environmental Issues Likely to be faced in Sub Project Towns (First Year & Sub-projects in advanced stage of Preparation)

S.no	Particulars	Burhanpur	Chhindwara	Khargone	Maheshwar	Mandsaur	Nasrullaganj	Seondha	Shajapur
1	Key Environmental Issues	Impact of drawl of water from natural stream, on the downstream population  Loss of vegetation  Protection of existing surface water resources / natural drainage.  Waste management including hazardous waste disposal  Water recycling / ground water recharge considering scarcity of water resource.  Deterioration of air quality due to dust and vehicular movement during construction phase  Lack of sanitation	<ul> <li>Protection of existing surface water resources / natural drainage.</li> <li>Sewer water drained out in open nallas</li> <li>Waste management including hazardous waste disposal.</li> <li>Pre-construction stage activities impacting topography, drainage and slope.</li> <li>Water recycling / ground water recharge considering scarcity of water resource.</li> <li>Deterioration of air quality due to dust and vehicular movement during construction phase</li> <li>Effect on flora and fauna, cutting of trees</li> <li>Sludge Disposal</li> <li>Lack of sanitation</li> </ul>	Impact of drawl of water from natural stream, on the downstream population  Protection of existing surface water resources / natural drainage.  Presence of wildlife in vicinity, if any.  Waste management including hazardous waste disposal  Water recycling / ground water recharge considering scarcity of water	<ul> <li>Protection of existing surface water resources / natural drainage.</li> <li>Sewer water drained out in open nallas</li> <li>Waste management including hazardous waste disposal.</li> <li>Preconstruction stage activities impacting topography, drainage and slope.</li> <li>Water recycling / ground water recharge considering scarcity of water resource.</li> <li>Deterioration</li> </ul>	<ul> <li>Protection of existing surface water resources / natural drainage.</li> <li>Sewer water drained out in open nallas</li> <li>Waste management including hazardous waste disposal.</li> <li>Preconstruction stage activities impacting topography, drainage and slope.</li> <li>Water recycling / ground water recharge considering scarcity of water resource.</li> </ul>	Protection of existing surface water resources / natural drainage.  Sewer water drained out in open nallas  Waste management including hazardous waste disposal.  Preconstruction stage activities impacting topography, drainage and slope.  Water recycling / ground water recharge considering	Impact of drawl of water from natural stream, on the downstream population  Protection of existing surface water resources / natural drainage.  Presence of wildlife in vicinity, if any.  Waste management including hazardous waste disposal  Water recycling / ground water recharge considering scarcity of water	Protection of existing surface water resources / natural drainage.  Sewer water drained out in open nallas  Waste managemen t including hazardous waste disposal.  Preconstruction stage activities impacting topography, drainage and slope.  Water recycling / ground water recharge

	facilities in labour camps may lead to pollution in the nearby vicinities  Impacts on flora and fauna, due to cutting of trees  Protection of ASI monuments	facilities in labour camps may lead to pollution in the nearby vicinities	resource.  Deterioration of air quality due to dust and vehicular movement during construction phase  Lack of sanitation facilities in labour camps may lead to pollution in the nearby vicinities  Impacts on flora and fauna, cutting of trees	of air quality due to dust and vehicular movement during construction phase  • Impact on flora and fauna due to, cutting of trees  • Sludge Disposal  • Protection of ASI protected monuments and religious places  • Lack of sanitation facilities in labour camps may lead to pollution in the nearby vicinities	<ul> <li>Deterioration of air quality due to dust and vehicular movement during construction phase</li> <li>Impact on flora and fauna due to, cutting of trees</li> <li>Sludge Disposal</li> <li>Protection of religious places</li> <li>Lack of sanitation facilities in labour camps may lead to pollution in the nearby vicinities</li> </ul>	scarcity of water resource.  • Deterioration of air quality due to dust and vehicular movement during construction phase  • Impact on flora and fauna due to cutting of trees  • Sludge Disposal  • Lack of sanitation facilities in labour camps may lead to pollution in the nearby vicinities	Deterioration of air quality due to dust and vehicular movement during construction phase  Lack of sanitation facilities in labour camps may lead to pollution in the nearby vicinities  Impact on flora and fauna, due to cutting of trees  Lack of sanitation facilities in labour camps may lead to pullution in the nearby vicinities	considering scarcity of water resource.  • Deterioration of air quality due to dust and vehicular movement during construction phase  • Affect on flora and fauna, cutting of trees  • Sludge Disposal
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# 2.2. Potential Environmental and Social Issues in MPUDP sub projects

Based on the environmental and social profile of the MPUDP towns, presented in tables 2.1 to 2.3 above, initial profile and screening presented in Volume 2 of ESMF, the likely environmental and social issues associated with the MPUDP towns can be summarized as below:

- 1. The sub-project towns are not located in ecologically sensitive areas and no significant impacts are anticipated on such sensitive features. However, the intake structure for the Morena Water Supply Project (which is in the early stage of prepare) is located in Chambal Wildlife Sanctuary for crocodiles. This would require careful planning of the sub-project in locating the intake structure and appropriate management plan to avoid impacts on the crocodiles both during construction and operation phase of the sub-project.
- 2. Three of the MPUDP towns (Burhanpur, Maheshwar and Amarkantak) are culturally important due to the presence of monuments listed classified as protected by Archeological Survey of India. This would entail designing the projects to avoid impacts on these protected monuments, and also additional precautions during construction phase of the sub-projects.
- 3. None of the project towns and sub-project facilities are likely to be located in forest areas and / or envisage acquisition of forest lands, Due care, however will be taken during the planning and design of the MPUDP sub-projects, so that the that none of the major components such as Water Treatment Plant or Sewerage Treatment Plant etc., that require larger area of forest lands or on a land with dense cover of trees. Care will also be taken to avoid the forests in the alignment of pipelines. However, in case, it is essential and unavoidable, all necessary mitigations measures will be integrated in the project design and permissions will be taken from appropriate authorities.
- 4. Except for components of water source and Sewage treatment plant development, most impacts are likely to result from considerable constructions activities in urban areas. Although construction of MPUDP components will involve quite simple techniques of civil works, central parts of the 25 towns are characterized as densely populated areas and thoroughfares congested with pedestrians, traffic and activities thus may result to impacts due to invasive nature of excavation and trenching work for water pipes and sewers. However as most of the individual elements are relatively small and involve simple construction, the potential environmental impacts are likely to be (i) localized and not very significant; and (ii) Moderate impacts during construction in urban areas.
- 5. Likely to cause temporary loss of livelihood to street vendors during laying of distribution networks.
- 6. Temporary disruption of structures and utilities along the roadside.

- 7. Ensure that the Interests of Scheduled Tribes and other disadvantaged people present in the participating towns are protected and are consulted in culturally appropriate manner.
- 8. Land acquisition or transfer of government land resulting in resettlement and rehabilitation issues, if any to be minimized and compensated.

# Chapter 3

# **Environment and Social Management framework**

- **3.1 Guiding Principles:** The MPUDC as an organization is committed to the following Guiding Principles in developing urban infrastructure in MP:
  - (a) The Precautionary Principle or "Do no harm" principle, when a project poses threat of harm to human health or the environment, precautionary measures will be introduced even if all cause and effect relationships may not be fully established on scientific grounds.
  - (b) The Preventive Principle: to make every effort to avoid project activities in Eco-Sensitive areas and avoiding activities (project components) that are regulated or prohibited by National or State Laws, preventing adverse E&S situations by revisiting the project concept, minimizing the release of polluting wastes to amounts that do not affect the environment adversely, avoiding or minimizing resettlement of people due to land take, conserving natural resources and protecting biodiversity and/or minimizing health and safety hazards.
  - (c) The Mitigative Principle; mitigating adverse E&S impacts by appropriate design modifications and meeting required National / State Policies and Legislations, incorporating EMPs and SMPs into the Project Cycle, and following international / national best practices without affecting the financial viability of the project. This principle also extends to evaluating the impacts/risks that may result from the implemented mitigation measures themselves.
  - (d) The Participatory Principle; ensuring public participation and community consultation, as applicable and relevant, which will be free of external manipulation, interference, or coercion, and intimidation, and conducted on the basis of timely, relevant, understandable and accessible information.
  - (e) The Compensatory Principle; assisting project-affected persons in improving or at least restoring their livelihoods and standards of living in real terms relative to predisplacement levels or to levels prevailing prior to the beginning of project implementation, whichever is higher, wherever relevant and within the scope of the project
  - (f) The Restorative Principle; restoring the natural condition of the project site and associated facilities after completion of construction and decommissioning, wherever relevant and within the scope of the project
  - (g) **The Disclosure Principle**; providing access to stakeholders for relevant information on purpose, nature and scale of project; duration of proposed activities; any risks to and potential impacts on affected communities; grievance redress mechanism; stakeholder engagement process; and Project E&S performance

The ESMF of MPUDP will operationalize the above guiding principles.

### 3.2 The ESMF Process

This volume presents the elements of the ESMF, environmental and social safeguards of MPUDP and the respective regulatory requirements along with guidance on preparation of mitigation / management plans and their execution. The following Process flow chart shows the Environmental and Social Management Framework Process:

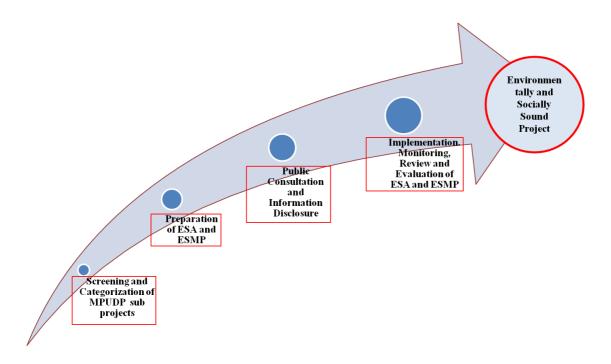


Figure 3.1 Environmental and Social Management Framework Process

### 3.3 Environment Management Framework

The environmental management framework is designed to incorporate environmental considerations into the project planning, design and implementation process. The objective is that the project along with all its components are in compliance with the applicable legislation at the National and State level, as well as the environmental safeguards required by the corresponding lender (based on the program under which the project is taken up).

The ESMF also addresses gaps between the national environmental regulatory requirements and the environmental safeguard best practices of World Bank. The following sections highlights such actions incorporated in the ESMF.

- 1. The screening criteria for infrastructure development projects under the EIA Notification, 2006 does not entail conduct of EIAs for obtaining environmental clearances for certain sub-projects such as water supply and sewerage. As a result, such projects do not require an EIA / EC as per national regulation. The environmental safeguard policies of World Bank, however, require an environmental assessment for any physical infrastructure project, if it is expected to generate any adverse environmental impacts. The ESMF therefore applies to above mentioned sectors as well and recommends appropriate environmental planning procedures for such projects.
- 2. The World Bank environmental safeguard policies require the engagement of all project stakeholders early in the project cycle, namely, at the scoping stage of an EA through consultation. In this context, ESMF requires consultations with project stakeholders including project-affected persons (PAPs) during the formulation of an EA for a project submitted for MPUDP projects.

3. The ESMF requires an environmental management plan (EMP) developed as part of EA to be incorporated in the concessionaire agreement and contract documents (for the EPC contractor as well as the O&M agency) to make its implementation mandatory. MPUDC will monitor the effectiveness in implementation of the EMP. The ESMF also provides for an annual environmental audit in order to achieve compliance with environmental standards and to document lessons learned for future projects.

## 3.3.1 Environmental Regulations

Various regulations have been established and enforced by Government of India till date. Particularly, the Environmental Impact Assessment (EIA) Notification 2006 and amendments thereof are aimed at preventing and controlling environmental impacts of developmental projects. There are other Acts and Rules that are designed to address various thematic areas under the environment. A list of relevant environmental regulation in India and their details are presented in Table 3.1

# Requirements under EIA Notification, 2006 and amendments

The Ministry of Environment, Forests and Climate Change (MoEFCC) is the prime regulatory body of GOI for formulating environmental policies, laws and rules, and for issuing prior environmental clearance (EC) for any developmental project, as in the Schedule I of the Environmental Impact Assessment (EIA) Notification, dated 14 September 2006 (and its various amendments) under the Environmental (Protection) Act, 1986.

The other environmental regulations in India for the various project categories under urban infrastructure developed by ULBs, is presented in table 3.1 and applicable state regulations, include the following:

# MP State Regulation:

- Water (Prevention and Control of Pollution) Madhya Pradesh Rules, 1975
- Water (Prevention and Control of Pollution)(Consent) Madhya Pradesh, Rules, 1975
- Madhya Pradesh State Prevention and Control of Water Pollution Board and Its Committees (Meetings) Rules, 1975
- Air (Prevention and Control of Pollution) Madhya Pradesh Rules, 1983
- Madhya Pradesh Water (Prevention and Control of Pollution) Appeal Rules, 1976
- Madhya Pradesh Jaiv Anaashya Apashistha (Niyantran) Act & Rule
- Madhya Pradesh Jaiv Anaashya Apashistha (Niyantran) Adhiniyam, 2004
- Madhya Pradesh Jaiv Anaashya Apashistha (Niyantran) Niyam, 2007
- Madhya Pradesh State, NO.997/2013/32 Water (Prevention and Control of Pollution) (Notification,) Adhiniyam, 1974

 Table 3.1
 Key Environmental Regulations of GoI / GoMP

No.	Act/ Rule/ Notification	Brief	Applicability for MPUDP	
1	Water (Prevention & Control of Pollution) Act, 1974 and Water (Prevention & Control of Pollution) Rules, 1975	It provides for the prevention and control of water pollution and the maintaining or restoring of water for any establishment.  All activities that are being developed, implemented, established, and/or operational, that would lead to generation, treatment of sewage or effluent and further discharge into a stream or well or sewer or land should take cognizance of the provisions or this Act/Rules and take required consent to establish or operate from the State Pollution Control Board/Committee.	CFE and CFO from MPPCB for the Construction and operation of STP and WTP  Compliance to conditions and disposal standards stipulated in the CFE and CFO <a href="http://www.envfor.nic.in/legis/water/wat1.html">http://www.envfor.nic.in/legis/water/wat1.html</a> <a href="http://www.envfor.nic.in/legis/water/wat1.html">http://www.envfor.nic.in/legis/water/wat1.html</a> <a href="http://www.moef.nic.in/sites/default/files/fellowshitps/GSR%2058%20E.pdf">http://www.moef.nic.in/sites/default/files/fellowshitps/GSR%2058%20E.pdf</a>	
2	Air (Prevention & Control of Pollution) Act, 1981	All activities that are being developed, established, and/or operational, that emit any air pollutant should take cognizance of this Act/Rule and take required consent to establish/operate from the State Pollution Control Board/Committee.	Applicable for equipment and machines potential to emit air pollution.  http://www.moef.nic.in/sites/default/files/No%2014%20%201981.pdf	
3	The Environment Protection Act, 1986 and The Environment Protection Rules, 1986	It provides for the protection and improvement of environment and the prevention of hazards to human beings, other living creatures, plants and property.	STPs should be designed and operated to meet disposal standards Compliance with emission and disposal standards during construction <a href="http://www.moef.nic.in/sites/default/files/eprotect-act_1986.pdf">http://www.moef.nic.in/sites/default/files/eprotect_act_1986.pdf</a>	
4	Ancient Monuments and Archaeological Sites and Remains Rules of 1959	Act for better and effective preservation of the archaeological wealth of the country	There are 292 protected monuments including 3 world heritage sites in state of MP Applicable to projects located in the proximity	

No.	Act/ Rule/ Notification	Brief	Applicability for MPUDP
			of protected monuments/ sites
5	Indian Wildlife (protection) Act, 1972 amended 1993 and rules 1995 Wildlife ( protection) Amendment Act, 2002	Provides for the comprehensive protection of wild animals, birds and plants.	Applicable to projects located within core or buffer zone of protected areas. There are 9 National parks and 25 Wildlife Sanctuaries in the State.
6	Indian Forest Act, 1927	Applicable to all forests – reserved forest, village forests and protected forests.	Applicable to projects located in the forests.
7	The Hazardous Wastes (Management, Handling and Transboundary Movement) Rules, 2008	It provides for regulation and control of indiscriminate disposal of Hazardous waste; and its sound management to reduce risks to environmental and human health	Some of the project towns have existing AC pipes distribution lines, therefore this act is triggered to some subprojects.  http://www.moef.nic.in/legis/hsm.htm
8	The Manufacture, Storage & Import of Hazardous Chemicals Rules, 1989	It deals with measures, regulations and controls so as to reduce environmental, safety and health risks while manufacturing, handling and storage of hazardous chemicals.	http://www.moef.nic.in/legis/hsm/hsm2.html
9	Municipal Solid Waste (Management and Handling) Rules, 2000 A revised draft of the MSW Rules, 2016	It provides for regulations on procedures to be undertaken for proper management, handling, processing and safe disposal of municipal solid waste generated in Urban areas such that has minimum environmental and health impact.	Solid waste generated at proposed facilities shall be disposed in accordance with the MSWM rules <a href="http://www.moef.nic.in/legis/hsm/mswmhr.html">http://www.moef.nic.in/legis/hsm/mswmhr.html</a>
10	The Noise Pollution (Regulation and Control) Rules, 2000	It provides for regulations to control ambient noise levels in public places from sources such as industries/construction works/community events, etc. All activities/establishments that	Compliance with noise standards <a href="http://envfor.nic.in/downloads/public-information/noise-pollution-rules-en.pdf">http://envfor.nic.in/downloads/public-information/noise-pollution-rules-en.pdf</a>

No.	Act/ Rule/ Notification	Brief	Applicability for MPUDP
		deal with sound emitting equipment while operational or during construction should take cognizance of the provisions/standards of these Rules and ensure compliance	
11	Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996	It regulates the employment and conditions of service of building and other construction workers and provides for their safety, health and welfare.	Applicable to any building or other construction works and employ 10 or more workers, hence applicable to project.  http://clc.gov.in/Acts/shtm/bocw.php
12	Building and Other Construction Workers Welfare Cess Act, 1996	An Act to provide for the levy and collection of a Cess on the cost of construction incurred by employers.	Cess should be paid at rate not exceeding 2% of the cost of construction as may be notified <a href="http://hrylabour.gov.in/docs/labourActpdfdocs/CessRules.pdf">http://hrylabour.gov.in/docs/labourActpdfdocs/CessRules.pdf</a>
13	Workmen Compensation Act, 1923	It provides for payment of compensation by employers to their employees for injury by accident i.e. personal injury or occupational disease.	Compensation for workers in case of injury by accident <a href="http://labour.gov.in/upload/uploadfiles/files/Actsand">http://labour.gov.in/upload/uploadfiles/files/Actsandworkers/GocitySecurity/TheworkmenAct1923.pdf</a>
14	The Child Labour (Prohibition & Regulation) Act, 1986	It prohibits employment of children in certain specified hazardous occupations and processes and regulates the working conditions in others.	Employment of child labour is prohibited in building or construction works.  http://labour.bih.nic.in/Acts/child_labour_prohibition_and_regulation_act_1986.pdf

3.3.2 World Bank Safeguard Policies: The applicable safeguard policies of the World Bank are summarized below:

**World Bank Safeguard Policies Table 3.2:** 

Safeguard Policies	Objective	Applicability to the project	Safeguard Requirements
OP 4.01 Environmental Assessment	The objective of this policy is to ensure that Bank financed projects are environmentally sound and sustainable.	The environmental issues will be addressed adequately in advance. An integrated Environmental Screening and Environmental Assessment (EA) with Environmental Management Plan (EMP) will be developed to manage environmental risks and maximize environmental and social benefits wherever it is applicable. This policy is applicable to all the subproject towns.	EIA and/or EMP required.
OP 4.04 Natural Habitats	The policy recognizes that the conservation of natural habitats is essential for long-term sustainable development. The Bank, therefore, supports the protection, maintenance and rehabilitation of natural habitats in its project financing, as well as policy dialogue and analytical work. The Bank supports and expects the Borrowers to apply a precautionary approach to natural resources management to ensure environmentally sustainable development	This policy may be triggered by the Project due to activity requiring forest/ wildlife lands, locating close to the natural habitats with the potential to cause significant adverse impact or degradation of natural habitats whether directly (through construction) or indirectly (through human activities induced by the project).  The proposed water supply project in for Morena town, the intake structure for Water Supply is located in Crocodile Sanctuary. Detailed design of the sub-project will be prepared to avoid /. Minimize impacts on the sanctuary and with suitable management plan to mitigate the impacts (if any) on the wild life. Necessary regulatory clearances will also be obtained from the regulatory authorities.	EIA and EMP required

# OP/BP 4.11 **Physical** Cultural Resources

This policy aims at assisting in the preservation of cultural property, historical, religious and unique natural value-this includes remains left by previous human inhabitants and unique environment features, as well as in the protection and enhancement of cultural properties encountered in Bankfinanced project.

This policy may be triggered by sub-projects where cultural property, historical, religious and unique natural value-this includes remains left by previous human inhabitants and unique environment features may be affected due to project. Burhanpur has got ASI listed monuments within the Municipal Limits. Although no major structure of Water Supply is proposed within 300 m of these monuments, laying of pipelines of smaller diameter may require excavation works within RoW of the existing roads. However, this is essential to provide Water Supply to existing households. ULB has applied to ASI for its permission. In case of Maheshwar, the sewer pipe lines may have to be laid within the 300m of ASI listed monuments. ULB of Maheshwar has also applied for the permission of ASI. In remaining 6 towns, no ASI listed monument is within the prescribed limits. In case of any construction or such activity within the prescribed limits by ASI, permission of ASI will be obtained before start of works.

Application has to be prepared and submitted to Archaeological department in case any impact is envisaged due to the project.

#### ENVIRONMENTAL CATEGORISATION OF PROJECTS

The urban infrastructure projects are expected to improve general living standards within urban localities. However, depending on location and the nature of project activities these projects will have varying impacts on environment. An underground sewerage scheme may cause impact due to disposal of treated effluent and sludge, water supply project may be associated with over exploitation of water resources and downstream users, and disposal of sludge etc. Similarly, construction activities may have impacts on the sensitive receptors and increase in air and noise pollution. The rigor of environmental assessment required to identify and mitigate the impacts largely depends upon the complexities of project activities.

To facilitate effective screening and address the issues from infrastructure projects, MPUDP has categorized the projects into different categories – Ea, Eb and Ec linked to severity of impacts and regulatory requirements. The E<sub>a</sub>, E<sub>b</sub> and E<sub>c</sub> categories are defined in table 3.3.

Various projects depending on their sector, components involved, location vis-a-vis the surrounding environmental setting, will generate different adverse impacts that would need to be mitigated. Also, depending on the safeguards applicable (according to lender's requirements) and environmental regulation applicable, the environmental significance of the project will vary. In order to enable a priority based project screening and assessment, project categorization criteria is proposed as explained in the section below to assign an environmental category to the projects:

**Table 3.3 Criteria for Environmental Category of Projects** 

Environmental Category of Project	Environmental Impact Significance	Mitigation / Management
Ea	Environmental issues are likely to be diverse, unprecedented and irreversible indicating long term stress on environmental components	Project Specific EA / EMP to be carried out by independent agency Public Consultation and Disclosure Regulatory clearances to be sought as applicable
E <sub>b</sub>	Environmental issues are of moderate nature that can be mitigated with a reasonable effort	Project Specific EA / EMP to be carried out along with DPR with Public Consultation as required.  Regulatory clearances to be sought as applicable
Ec	Insignificant or negligible environmental issues expected that require little or no mitigation	Generic Environmental Management Plan and good environmental practices to be integrated in the sub-project

The Environmental categorization will be done based on the Environmental screening of subprojects. Table: 3.4 gives environmental Categorization of eight subprojects, whose designs are in advanced stage of preparation.

Table 3.4: Environmental categorization of initial 8 subprojects

S.No.	Subproject	Categorization	Remarks
1	Burhanpur WSS	Ea	Sub-project involves construction of anicut on Tapti River, construction around protected monuments and therefore Environmental categorization is E <sub>a</sub>
2	Khargon WSS	E <sub>b</sub>	Involves construction of intake well on Kunda River, long transmission line and construction in dense urban areas, hence Environmental categorization is Ea
3	Sewda WSS	Ea	Involves construction of anicut on Sindh River, long transmission line and construction in dense urban areas, hence Environmental categorization is E <sub>a</sub> .
4	Chinddwara Sewerage Scheme	Ea	Integrated Sewerage Subprojects involving treatment plants, outfall sewers, and construction of deep sewer lines in dense urban areas. Hence,
5	Maheshwar Sewerage Scheme	Ea	Categorized as E <sub>a</sub>
6	Mandsaur Sewerage Scheme	Ea	
7	Nasrullaganj Sewerage Scheme	Ea	
8	Shajapur Sewerage Scheme	Ea	

Similar approach will be followed in the development of other sub-projects and categorization will be done based on the project designs and sensitivity.

EAs all sub-projects will be shared with the World Bank for review and clearance and EMPs will be integrated in the bid documents with appropriate BOQ provisions, to ensure that the EMP measures are implemented during the execution of the sub-project.

#### out Environmental Assessment (EA) and Preparation 3.3.4 Carrying of **Environmental Management Plan (EMP)**

As identified in the earlier sections, EA for sub-projects t shall be prepared by independent consultants other than DPR consultants for Category E<sub>a</sub> sub-projects in line with the terms of reference (provided in Appendix 2) to ensure that adequate management measures are identified to mitigate the sub-project impacts. In case the EIA is prepared by the DPR consultants, the EIA shall be reviewed by an independent expert / agency to confirm ensure that all critical issues of environmental management are addressed in the sub-project. For E<sub>b</sub> category sub-projects, the EA shall be prepared as part of the DPR preparation in line with the Guidance on Environmental Assessment, provided in the ESMF. The key elements of EA shall include.

- 1. Evaluation of project's potential environmental risks and impacts in the project area of influence, examines the alternatives, and identifies measures to mitigate the of benefits environmental impacts and improvement throughout project implementation. Wherever feasible, preventive measures would be undertaken.
- 2. The opinion of the stakeholders and public shall be incorporated in the project through specific public consultations with prior notice.
- 3. In addition, the draft EA shall be made available in a public place accessible to affected groups and local NGOs.
- 4. Implications of the available legislations and regulatory requirements and the requirements of the operational policies of the World Bank are also to be reviewed as part of the EA. The EA report shall meet the requirements of national and state level legislations. All necessary clearances shall be obtained for EA, as applicable. The EA report shall include an Executive summary, Introduction / Project background, Project Description including review of alternatives, Review of Legislations, Baseline environmental conditions, Impact Evaluation, Public consultation details, and Environmental Management Plan.

#### 3.3.5 **Guidance on Preparation of Environmental Management Plan**

The management measures identified shall be made part of the project components and shall be included in the bid documents appropriately. Apart from addressing the issues, management measures shall also explore enhancement opportunities and their inclusion in project components would be ensured.

The management plan shall consider various activities proposed under the project and provide management measures to be followed for different phases of implementation, along with the responsibility allocation for implementation and Monitoring plan. Generic Environmental Management Plans formats for MPUDP, and customized versions for various urban infrastructure projects are provided in Volume II. The cost for implementation of the management measures, the institutional arrangements for monitoring are to be included in the budgeted project cost.

#### 3.4 **Social Management Framework**

The objective of social safeguards framework is to avoid and mitigate the social adverse impact to the population affected by the project planning, design and implementation.

This policy also emphasises that the involuntary resettlement will be avoided and minimised by exploring different design options. In other words exploring various options and considering the best option which hasminimum or no impact. The nature and magnitude of social impact will be assessed through Social Impact Assessment and SMP and RAP as applicable will be prepared implemented to mitigate the adverse impacts to assist the affected people to improve their living standards. The SMP/RAP shall be prepared incompliance with the Social Safeguards provided in this ESMF. Prior to the project implementation, the measures available in the SMP /RAP shall be implemented. The broad categories of economic and social adverse impacts that would be mitigated are:

- a) Loss of land and assets
- b) Loss of shelter or homestead lands,
- c) Loss of income or means of livelihood
- d) Loss of access to productive resources, shelter/residences
- e) Loss of collective impacts on groups such as loss of community assets, common property resources and others.

The Social Safeguards policy covers the following:

- 1. Bridge the gap between World Bank policy on the involuntary resettlement and RTFCLARR act 2013.
- 2. Defines project affected persons (PAPs), list their entitlements, detail community participation and consultation in various stages of social impact assessment, supervision &monitoring of processes.
- 3. To avoid / minimize physical displacement and involuntary relocation to the maximum practical extent.
- 4. To explore different alternatives/options to avoid physical displacement and involuntary relocations (such as alternative route alignments, sites etc.)
- 5. To compensate and assistance to the PAPs irrespective of their legal rights
- 6. Ensures that PAPs will be resettled and rehabilitated with the aim of improving their livelihoods and standards of living or at least restored to before project status.
- 7. When PAPs lose land/structures and or displaced and/or economically affected adversely, detailed planning will be carried out along with implementation arrangements in an operational Resettlement Plan.
- 8. Full cost of all resettlement activities necessary to achieve the project objectives are included in total project costs including contingencies and inflation.

## 3.4.1 Social Regulatory Framework

The Sub projects that are financed under MPUDP needs to be consistent and complied with and meet the requirements of the following applicable acts, notifications, and policies. The compensation and assistance provided to the project affected will be based on theapplicable acts, legislations, regulations besides the Operational Policies of the World Bank.

### **National and State:**

- 1. The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act 2013.
- 2. The Street Vendors (Protection of Livelihood and Regulation of Street Vending) Act, 2014
- 3. The Scheduled Tribes and other Traditional Forest Dwellers (Recognition of Forest Rights) Act, 2006.
- 4. Right to Information Act, 2005
- 5. Guidelines of Madhya Pradesh Nagariya Kshetro ke Bhoomihin Vyakti (Pattadhriti Adhikaron ka Pradan kiya jana) Adhiniyam, 1984

# Operational Policies of the World Bank

- 1. 4.10 Indigenous People.
- 2. 4.12 Involuntary Resettlement.
- 3. World Bank Policy on Access to Information and Disclosure

**Table 3.5: Relevance of Applicable Social Legislations to MPUDP** 

Acts, notifications, policies and guidelines	Relevance to project	
National		
The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act,	The Act provides for enhanced compensation and assistances measures and adopts a more consultative and participatory approach in dealing with the Project Affected Persons.  As and when the rules for implementation of the Act are finalized, the processes and procedures of this Act will be complied with <a href="https://doi.org/10.1007/jhp.2013/">The RTFCTLARRAct2013.</a>	
2013 ( <u>RTFCTLARRAct</u> 2013)		

Acts, notifications, policies and guidelines	Relevance to project
The Street Vendors  (Protection of Livelihood and Regulation of Street Vending) Act,2014	GOI recently enacted the act that specifically aims to protect the rights of urban street vendors and to regulate street vending activities. It provides for Survey of street vendors and protection from eviction or relocation; issuance of certificate for vending; provides for rights and obligations of street vendors; development of street vending plans; organizing of capacity building programmes to enable the street vendors to exercise the rights contemplated under this Act; undertake research, education and training programmes to advance knowledge and understanding of the role of the informal sector in the economy, in general and the street vendors, in particular and to raise awareness.
The Scheduled Tribes and other Traditional Forest Dwellers (Recognition of Forest Rights) Act, 2006.	An Act to recognise and vest the forest rights and occupation in forest land in forest dwelling Scheduled Tribes and other traditional forest dwellers who have been residing in such forests for generations but whose rights could not be recorded; to provide for a framework for recording the forests rights so vested and the nature of evidence required for such recognition and vesting in respect of forest land.
TheWorldBank OP4.12— Involuntary Resettlement	The proposed MPUDP is proposed to be implemented by MPUDC and its agencies with the assistance of the World Bank. Therefore, the provisions of this operational Policy will apply to subprojects financed under this project. The sub-projects to be financed under the project might entail land acquisition or result in involuntary resettlement impacts though, at a smaller scale for the various project activities. It would also adversely affect structures used for various purposes, livelihood of people (mainly earning their livelihood by means of petty shops and providing various services). Many of them might have been operating from within the ROW or the government land. Thus both title holders and non-title holders alike would be affected as a consequence of the project. GoMP/UDED(MPUDC) will ensure that the Bank Policies are followed.

Acts, notifications, policies and guidelines	Relevance to project
OP4.10–Indigenous Peoples	This policy ensures that the development process fully respects the dignity, human rights, economies, and cultures of Indigenous Peoples. For all projects that are proposed for Bank financing and affect Indigenous Peoples, the Bank requires the borrower to engage in a process of free, prior, and informed consultation.  It applies for both positive and negative impacts on tribal population (IP) wherever the project activities are undertaken. This policy applies for both positive and negative impacts on tribal population wherever the project activities are undertaken.
World Bank Policy on Access to Information and Disclosure	World Bank safeguards policy requires consultation with PAPs during planning and implementation of resettlement action plan and tribal development plan and public disclosure of drafts. Once the draft is prepared it is to be made available at a place accessible to, and in a form, manner and language understandable to the displaced or affected people and local NGOs. EP Act 1986 and RTFCTLARR,2013 also requires disclosure of draft SIA and RAP and other project reports followed by mandatory Public Hearing.

#### 3.4.2 SOCIAL CATEGORISATION OF SUBPROJECTS

During the screening process the Environmental and Social risks will be assessed through the screening formats submitted by the borrower along with the loan application. (Screening formats are given in appendix and screening checklist for project towns are provided in Volume-II.

Based on the screening, the environmental and social category of the project is determined and necessary EA/SIA and related EMP/SMP/ RAP as required shall be prepared. Based on the magnitude of impact to the Project Affected Persons(PAPs) through screening of projects, projects have been categorised as either Sa,Sb or Sc as follows:

**Table 3.6: Social Categorization of Projects** 

Category	Description		Type of project
	Levelofissues	Management	
Sa	Serious/High social issues expected	SIAand RAP	<ol> <li>If it involves acquisition of private land or permanent loss of private assets and livelihood</li> <li>If it involves physical displacement.</li> </ol>
Sb	Moderate social issues expected	SIA and Abbreviated RAP.	If impacts are limited to minor nature (people lose less than 20% of the productive assets).
Sc	No social issues expected hence socially benign	Social Screening Report	No private land acquisition or no impacts to PAPs

The social categorization will be done based on the social screening information provided by the ULB. However, based on the outcome of Social impact assessment, the category will be revisited at the time of appraisal of each sub-project.

# **Social Impact Assessment and Social Management Plan**

A social impact assessment will be undertaken for all projects with high to moderate social impacts to assess the potential social impacts of the proposed projects and based on the outcome of such assessment the corresponding abbreviated Resettlement Action Plan will be prepared for Sb Moderate Category Projects and Full Resettlement Action Plan will be prepared for Sa High category projects. SIA process includes consultations with the stakeholders, census survey of PAPs, socio-economic surveys of the project affected people and focus group discussion with specific interest groups. If the baseline socio-economic surveys are more than 2 years old at the time of implementation of the Project, the key socio economic data shall be updated. The Resettlement Action Plan (RAP) shall include the following as a basic minimum:

- **Executive Summary**
- Project description
- Objectives and Study Methodology
- Socio-Economic Profile of the project area
- Regulatory Policies with respect to Social Safeguards
- Proposed Improvements under the project

- Options considered for minimizing adverse impacts
- Assessment of Project impacts
- Baselines Socio Economic Survey
- Public Consultation & Disclosure and Plan
- Nature and magnitude of impacts
- Type of impacts
- Compensation and R&R assistance
- Livelihood Restoration and Income Generation Plan
- Gender Dimensions and Action Plan
- Grievance Redress Mechanism
- Implementation Schedule and Budget
- Institutional Arrangements
- Implementation Arrangements
- Monitoring and Evaluation

In case of Abbreviated Resettlement Action plans (where impacts on the entire displaced population are minor,), the information on census survey of affected families and valuation of assets, description of compensation and other resettlement assistance, consultations with affected people about acceptable alternatives, institutional responsibilities and procedures for grievance redress, arrangements for monitoring and implementation and a budget with a time table, etc. will be included.

The SIA/RAP will be disclosed followed by a consultation and the suggestions, comments of the stakeholders will be incorporated in the RAP. The final RAP will be disclosed on the websites of the Urban Local Bodies, Implementing agencies. The Hindi version of Executive summary will also be disclosed in the project sites.

#### 3.4.4 Land Compensation and Resettlement & Rehabilitation Planning

Wherever Land Acquisition is involved in the projects, compensation for the land and related R&R to the PAPs will be made as per the provisions of the RFCTLARR 2013. The District Administration / concerned authorities will carry out private land acquisition and R&R implementation based on the provisions of RFCTLARR Act, 2013. The project affected assigned land owners will be treated similar to the project affected land-owners reference guidelines of Madhya Pradesh Nagariya Kshetro ke Bhoomihin Vyakti (Pattadhriti Adhikaron ka Pradan kiya jana) Adhiniyam, 1984 or refer <a href="www.mpurban.gov.in/pdf/pattaactenglish.pdf">www.mpurban.gov.in/pdf/pattaactenglish.pdf</a>.

The need for resettlement and rehabilitation arises when the land which is acquired or alienated or transferred results in involuntary displacement and/or loss of livelihood, sources of income and access to common properties/resources on which people depend for economic, social and cultural needs irrespective of their legal status. Though the squatters and encroachers are not

entitled to legal compensation for land that they have occupied, this policy will provide for resettlement and rehabilitation of such persons with the aim of improving their standard of living. This policy will also be applicable to those landowners from whom land would be acquired. In case of those affected families living in the lands reserved under Development Plans with or without approval of construction of structures will also be assisted for resettlement and rehabilitation as per the Entitlement Framework in this ESMF.

Use of Government Lands - Very often, the lands belonging to other land owning departments are required to be used for various facilities to be proposed. Generally, necessary permissions and approvals for land alienation take a long time. In case of all Government lands, obtaining "Enter only upon Permission" from land owning agencies or other authorities concerned, prior to contract award is a pre-requisite and the land alienation or conditions for the same must be completed as soon as possible and prior to commencement of construction in those respective facilities / sites.

The entitlement for different categories of impacts is explained in the following entitlement matrix. The principles of the entitlement matrix are in accordance with the RFCTLARR, 2013 and the Safeguards on Involuntary Resettlement (OP 4.12) and Indigenous People (OP 4.10) of World Bank.

An entitlement matrix will identify the entitlements for different impact categories in the following order.

- Impact to title holders which covers
  - Loss of Land
  - Loss of Residential Structures
  - Loss of commercial structures
- Impact to tenants and leaseholders a. residential b. commercial
- Impacts to non-title holders
  - Residential squatters
  - Commercial squatters
  - Encroachers
- Impacts to trees, plants and standing crops
- Loss of Livelihoods
  - o Employers in shops, agricultural labourers, sharecroppers etc.,
- Impacts to Vulnerable Households
- Impacts to Community Assets
- Temporary impacts
- Unidentified impacts

#### Basis for Entitlement Framework

For the purpose of the RAP under the ESMF of MPUDC, the following definitions will be applicable:

- 1. **Affected area**: means such area as may be notified by the appropriate Government for the purposes of land acquisition and which land will be acquired under RTFCTLARR Act, 2013 through declaration by Notification in the Official Gazette by the appropriate Government or for which land belonging to the Government will be cleared from obstructions;
- 2. **Agricultural land**: Means land used for the purpose of: (i) agriculture or horticulture; (ii) dairy farming, poultry farming, pisciculture, sericulture, seed farming breeding of livestock or nursery growing medicinal herbs; (iii) raising of crops, trees, grass or garden produce; and (iv) land used for the grazing of cattle;
- 3. Below poverty line (BPL) or BPL family: means below poverty line families as defined by the Planning Commission of India (now restructured as the Niti Ayog), from time to time and those included in the BPL list for the time-being in force;
- 4. **Building**: Means a house, out house or other roofed structure whether masonry, brick, wood, mud, metal or any other material whatsoever but does not include a tent or other portable and temporary shelter;
- 5. Corridor of impact (CoI): Refers to the minimum land width required for construction and laying of pipes including embankments, facilities and features such as approach roads, drains, utility ducts and lines, fences, green belts, safety zone, working spaces etc. Additional land width would be acquired/purchased or taken on temporary lease if the Corridor of Impact extends beyond the available Right of Way;
- 6. **Cut-off date**: (i) In the cases of land acquisition affecting land holders the cut-off date would be the last date of publishing Notification for land acquisition u/s 11 (1) of RTFCTLARR Act, 2013 in the local newspaper. Those without any valid pass, the cutoff date would be the start date of the Census and Socio-Economic survey. For temporary impacts the cut-off date would be the date of joint inspection by contractor and PIU representative before initiating construction.
- 7. Encroacher: A person who has extended their building, agricultural lands, business premises or work places into public/government land without authority;
- 8. **Income**: Income of the PAP shall mean the amount prior to the cut-off date from all occupations taken together calculated by an objective assessment;
- 9. Land: "land" includes benefits to arise out of land, and things attached to the earth or permanently fastened to anything attached to the earth

- 10. Land acquisition" or "acquisition of land": means acquisition of land under the RTFCTLARR, 2013.
- 11. Non-agricultural labour: means a person who is not an agricultural labour but is primarily residing in the affected area for a period of not less than five years immediately before the declaration of the affected area and who does not hold any land under the affected area but who earns his livelihood mainly by manual labour or as a rural artisan immediately before such declaration and who has been deprived of earning his livelihood mainly by manual labour or as such artisan in the affected area;
- 12. **Notification**: means a notification issued from time to time by appropriate government for land acquisition under the provisions of RTFCTLARR, 2013.
- 13. Project Affected Family (as defined in RTFCTLARR Act 2013): It includes
  - a. a family whose land or other immovable property has been acquired;
  - b. a family which does not own any land but a member or members of such family may be agricultural labourers, tenants including any form of tenancy or holding of usufruct right, share-croppers or artisans or who may be working in the affected area for three years prior to the acquisition of the land, whose primary source of livelihood stand affected by the acquisition of land;
  - c. the Scheduled Tribes and other traditional forest dwellers who have lost any of their forest rights recognized under the Scheduled Tribes and Other Traditional Forest Dwellers (Recognition of Forest Rights) Act, 2006 due to acquisition of land
  - d. family whose primary source of livelihood for three years prior to the acquisition of the land is dependent on forests or water bodies and includes gatherers of forest produce, hunters, fisher folk and boatmen and such livelihood is affected due to acquisition of land;
  - e. a member of the family who has been assigned land by the State Government or the Central Government under any of its schemes and such land is under acquisition;
  - f. a family residing on any land in the urban areas for preceding three years or more prior to the acquisition of the land or whose primary source of livelihood for three years prior to the acquisition of the land is affected by the acquisition of such land:
- 14. **Affected Person (PAP):** Any person affected either directly or indirectly by the project and/or project related activity, irrespective of the legal status and would include:
  - a. Title holders,
  - b. Encroachers,

- c. Squatters,
- d. Tenants, Leaseholders, Sharecroppers,
- e. Employees, Landless labourers,
- 15. Affected Household (PAH): A social unit consisting of a family and/or non-family members living together, and is affected by the project negatively and/or positively;
- 16. **Rent:** Means whatever is lawfully payable in cash or in kind, partly in cash and partly in kind, whether as a fixed quantity of produce or as a share of the produce, on account of the use or occupation of land or on account of any right in land but shall not include land revenue:
- 17. Replacement Cost: A replacement cost/value of any land or other asset is the cost/value equivalent to or sufficient to replace/purchase the same land or other asset and other applicable taxes to be incurred by the affected person.;
- 18. Shop: Means any premises where any trade or business is carried on and where services are rendered to customers;
- 19. **Squatter:** A person who has settled on public/government land, land belonging to institutions, trust, etc and or someone else's land illegally for residential, business and or other purposes and/or has been occupying land and building/asset without authority;
- 20. **Temporary Impact:** Impact expected during implementation of the project in the form of earth spoil, tremors and vibrations, etc. affecting land and structure
- 21. **Tenant**: A person who holds/occupies land-/structure of another person and (but for a special contract) would be liable to pay rent for that land/structure. This arrangement includes the predecessor and successor-in-interest of the tenant but does not include mortgage of the rights of a landowner or a person to whom holding has been transferred; or an estate/holding has been let in farm for the recovery of an arrear of land revenue; or of a sum recoverable as such an arrear or a person who takes from Government a lease of unoccupied land for the purpose of subletting it.
- 22. Vulnerable Households: Vulnerable PAPs: Vulnerable PAPs are those living below poverty line, SC / ST families and women headed households, Widows, Physically Challenged persons; Elderly persons above the age of 60 years,
- 23. Wage earner: Wage earners are those whose livelihood would be affected due to the displacement of the employer. The person must be in continuous employment for at least six months prior to the cut-off date with the said employer and must have reliable documentary evidence to prove his/her employment.

#### 3.4.6 Entitlement For PAPs

The entitlement for different categories of impacts is explained in the following entitlement matrix. The principles of the entitlement matrix are in accordance with the RTFCTLARR, OP

- 4.12 of the World Bank. The entitlement matrix presents the entitlements for different impact categories in the following order:
  - 1. Impact to title holders which covers
    - a. Loss of Land
    - b. Loss of Residential Structures
    - c. Loss of commercial structures
  - 2. Impact to tenants and leaseholders
    - a. residential
    - b. commercial
  - 3. Impacts to non-title holders
    - a. residential squatters
    - b. commercial squatters
    - c. encroachers
  - 4. Impacts to trees, plants and standing crops
  - 5. Loss of Livelihoods (Permanent loss and Temporary disruption to income)
  - a. employers in shops, agricultural labourers, sharecroppers etc.,
  - 6. Impacts to Vulnerable Households
  - 7. Impacts to Community Assets
  - 9. Unidentified impacts

#### **Entitlement Framework**

The Entitlement framework given below is adapted based on the present version of the RFCTLARR, 2013. In any case on a project to project basis, specific considerations based on local conditions, status of affected people etc. the entitlement framework will be customized.

 Table 3.7: Entitlement Matrix for Compensation and R&R

S. No.	Impact Category	Entitlement Framework as per RFCTLARR Act	Explanation	
1.	Impacts to Ti	Impacts to Title holders (Loss of Private Properties)		
		Compensation as per RFCTLARR Act, 2013 criteria provided in paragraph 26 of the Act	Higher of (i) market valueas per India Stamp Act,1899 for the registration of sale deed or agreements; or (ii) average sale price for similar land ascertained	
	Loss of Land (agricultural,	1.One time grant not exceeding Rs. 5,00,000/- for each affected household or annuity policy that shall pay Rs.2000/- per month for 20 years with appropriate indexation to Consumer Price indexation.	from the highest 50% of sale deeds of the preceding 3 years or (iii) consented amount paid for PPPs or private companies. Plus100% solatium and 12% interest from date of notification to award. The multiplied factor adopted by GoMP for distance from urban areato the affected area will be applied.	
A	homestead, commercial or otherwise)		In case of impacts to assigned lands, the compensation and other benefits will be provided to affected owners at par with the land owners. The provision of infrastructural amenities will be as per the Third Schedule of RTFCTLARR Act2013, wherever alternative resettlement sites are provided. The provision of purchase or lease as available under RTFCTLARR act, 2013, will be exercised wherever appropriate. The acquiring entity shall consider acquisition of residual land or asset, if it is required.	
В	Loss of residential structure	<ul> <li>The Compensation for the structure will be paid as per the provisions of the RFCTLARR Act 2013</li> <li>1. Cash compensation as per the Market Value of the structure and 100 % solatium.</li> <li>2. Each affected family having cattle will be provided one time</li> </ul>	The value of houses, buildings and other immovable properties will be determined without depreciation and as per the provisions of RTFCTLARRAct 2013. Stamp duty and registration charges will be borne in case of new houses or sites. Houses in urban areas may be provided in multistoried building complexes	
		<ul><li>financial assistance of Rs. 25,000</li><li>3. Provision of alternative house as per PMAY or equivalent financial</li></ul>		

		assistance in Urban Areas. Provision of House in case of rural area as per IAY specifications or equivalent cost of the house.  4. Transportation cost of Rs. 50,000/-  5. Right to salvage affected materials	
	Loss of	<ul> <li>The Compensation for the structure will be paid as per the provisions of the RFCTLARR Act 2013.</li> <li>1. Cash compensation as per the Market Value of the structure and 100 % solatium.</li> <li>2. One time grant to artisan, small</li> </ul>	The value of commercial structures and other immovable properties will be determined without depreciation and as per Section 29 of RTFCTLARR Act 2013.
C	C Commercial structure	trader and certain others shall get a one-time financial assistance of Rs. 25,000/-  3. Transportation cost of Rs. 50,000/-  4. Right to salvage affected materials	
		Residential	
	Impacts to tenants	1. Each affected family that is displaced due to land acquisition shall be given a monthly subsistence allowance equivalent to Rs. 3000/- per month for a period of one year from the date of award.	
D	(residential / commercial/ agricultural)	2. One time financial assistance of Rs. 50,000 as transportation cost for shifting of the family, building materials, belongings and cattle.	
		3. Right to salvage affected materials	
		<u>Commercial</u>	
		1. One time financial assistance of Rs. 50,000 as transportation cost	

		for shifting of the family, building materials, belongings and cattle.  2. One time grant to artisan, small trader and certain others shall get a one-time financial assistance of Rs. 25,000  Agricultural Tenants  In case of agricultural tenants advance notice to harvest crops or compensation for lost crop at market value of the yield determined by agricultural department	
Е	Impacts to trees, plants and standing crops,	The Collector for the purpose of determining the value of trees, plants and standing crops attached to the land acquired, use the services of experienced persons in the field of agriculture, forestry, horticulture, sericulture, or any other field, as may be considered necessary by him.  The compensation for the affect trees, plants shall be determined as Section 29 (2)& (3) of RTFCTLARR Act 2013.	
2.	Impacts to No	on-title holders (Squatters)	
A	Loss of House	<ul> <li>Compensation at Market Value for the affected structure OR Alternative house with minimum area as per Government norms</li> <li>One time Subsistence grant of Rs. 18,000/-</li> <li>One time financial assistance of Rs. 5,000/- as transportation cost for shifting of the family, building materials, belongings and cattle.</li> <li>Right to salvage the affected materials;</li> <li>Houses in urban areas may necessary, be provided in materials materials in urban areas may necessary, be provided in materials materials provided in the joint name of wife and husband preferably, if exist.</li> </ul>	
В	Loss of Shop	<ul> <li>Compensation at Market Value for the affected structure.</li> <li>One time financial assistance of Rs. 5,000/- as transportation cost for shifting</li> <li>One time grant of Rs. 2500/- for loss of trade/self-employment for the</li> </ul>	

		business owner	
		• Right to salvage the affected materials;	
С	Encroached Structure	<ul> <li>Cash compensation for the affected structure as per the Market Value</li> <li>One time shifting assistance of Rs. 5000/- for Kiosks</li> <li>Right to salvage material.</li> </ul>	The value of commercial structures and other immovable properties will be determined by the Market Value of the encroached structure without depreciation
3.	Loss of Income Livelihood	Subsistence allowance equivalent monthly minimum agricultural / industrial wages for 3 months	Only agricultural labourers, who are in fulltime / permanent employment of the land owner or those affected full time employees of the business will be eligible for this assistance.
		For temporary disruption of livelihood, minimum wages as per collector rate for the period of disruption as disruption allowance	Only to regular vendors or roadside shopkeepers whose income is affected during construction period will be eligible for this assistance.
			Prior notice before start of construction works.
		Training for skill development. This assistance includes cost of training and financial assistance for travel/conveyance and food.	Training will be provided through relevant training institutions
4.	Impact to Vulnerable Displaced People	One adult member of the affected household, whose livelihood is affected, will be entitled for skill development.  Additional assistance for vulnerable households whose livelihood/loss of shelter is impacted by the project will be paid additional one time assistance of Rs. 5000 in case of non-title holder families.	The one time assistance to the Vulnerable PAFs will be paid to only one type of impact for the multiple vulnerable impacts.
Section V Impacts to Community Assets			
		Wherever possible the community assets will be relocated in consultation with community.  When the relocation of the community assets are not feasible, will be provided afresh.	

# 3.4.7 Indigenous Peoples Management Framework

As part of ESMF, an Indigenous Peoples Management Framework (IPMF) is being prepared. The IPMF aims at effectively promoting IP participation throughout the project cycle. The general objective of the IPMF is the inclusion of the IP communities in the project in order to achieve the highest possible positive impact of the interventions to improve their quality of life, through strengthening of their organization, self-management, and integral capacity of their members. The specific objectives of the IPMF are to ensure that: (a) works are culturally appropriate, (b) works and services provided do not inadvertently induce inequality by limiting project benefits to the elite elements of the community, (c) the project engages with communities through a consultation process appropriate to the local cultural context and localdecision-making processes; and (d) establish appropriate information-, communication-, and diversity-training strategies with the different IPs and communities in all stages of the project.

**Impacts to Tribals:** In Madhya Pradesh, the tribal population in urban areas is 14.5 percent(census 2011) and scattered all over the State (efer table 3.8). The tribal people in urban areas do not explicit typical characteristics such as living as a group; speak separate language from dominant population, having separate institutions in close attachment to the forest etc. However, the project shall ensure that IPs participate in the consultation process throughout the project cycle and get access to infrastructure created under the project. SC and ST households shall also be encouraged to get water supply/sewerage connections through relaxation in charges.

About all the potential sub projects are likely to have presence of scheduled tribes. The SMPs for respective sup projects shall ensure that they have equal access to the benefits of the project and interests of Scheduled Tribes and other disadvantaged groups are protected. In case of any adverse impacts of schedule Tribes they shall be compensated and assisted through the respective RAPs.

The ESA for three sub projects carried out so far reveal that the tribal people in urban areas do not exhibit typical characteristics such as living as a group; speak separate language from dominant population, having separate institutions in close attachment to the forest etc. Hence no separate IPP is prepared.

Following Figure and table shows the towns coming under declared schedule V areas.

Table 3.8: Declared Schedule V areas of Madhya Pradesh

S. No.	<b>Declared Districts</b>	Town or district comes under MPUDP
1	Sheopur	-
2	Ratlam	-
3	Jhabua	-
4	Dhar	Dharmpuri
5	Barwani	
6	Khargone	Khargone, Maheshwar, Mandleshwar
7	Khandwa	Omkareshwar
8	Burhanpur	Burhanpur
9	Hoshangabad	Budni, Shahganj
10	Betul	-
11	Chhindwara	Chhindwara
12	Seoni	-
13	Balaghat	-
14	Mandla	-
15	Dindori	Dindori
16	Anuppur	Amarkantak
17	Shahdol	Shahdol
18	Sidhi	-
19	Umaria	-

**Geographical Location of 19 Tribal Districts** आदिवासी जिले Satna Sidhi Panna' rsinghout Betu

Figure 3.2: Declared Schedule V areas of Madhya Pradesh

## **Gender Assessment and Development Framework**

Mainstreaming gender equity and empowerment is already a focus area in the project. In the sub projects, activities related to livelihood restoration will address women's needs. A Gender Development Framework has been designed under the project as part of ESMF which will help analyze gender issues during the preparation stage of sub project and design interventions. At the sub project level, gender analysis will be part of the social assessment and the analysis will be based on findings from gender specific queries during primary data collection process and available secondary data. The quantitative and qualitative analysis will bring out sex disaggregated data and issues related to gender disparity, needs, constraints, and priorities; as well as understanding whether there is a potential for gender based inequitable risks, benefits and opportunities. Based on the specific interventions will be designed and if required gender action plan will be prepared. The overall monitoring framework of the project will include sex disaggregated indicator and gender relevant indicator.

#### BENEFICIARY ASSESSMENT

A baseline beneficiary assessment will be carried out for all the sub-projects wherever appropriate, through relevant instruments including sample household surveys, FGDs, secondary information through Census, NSSO data etc. to collect relevant baseline information related to the sub-projects. Beneficiary assessment will cover low income areas, perceptions among women, etc. This activity will be completed during the first year of the contract award and will be used to measure the improvements against the base line situations after the sub projects are completed and put into use.

#### 3.5 **Development of Other Studies (ESA/RAP)**

MPUDC will also engage consultants for conducting E&S studies such as ESA, SMP, RAP, IPP etc. based on the requirements and applicability. Consultants accredited with the NABET process initiated by MoEF&CC will be considered for EA studies. Similarly competent agencies for social studies will be identified. In case of E<sub>a</sub> and S<sub>a</sub> projects, the environment and social assessment may be entrusted to consultants other than the DPR consultants to ensure independence in assessment of the impacts. Standard ToRs issued by relevant agencies (such as MoEF&CC) will also be used in developing ToRs for such studies.

Environmental and social assessment consultations will be held as part of the ESA / RAP preparation using appropriate instruments including focus group meetings, stakeholder consultations, etc. Specific consultations will be held around the sites proposed for different facilities to seek the support of the residents for those sites. The outcome of consultations will be incorporated as appropriate in the designs and mitigation plans. As part of such consultations, the draft Mitigation Plans will also be presented and explained to the people on the content and process of the implementation of the plans.

In all projects involving resettlement, and prior to the preparation of RAP, the project affected families will be informed of the project objectives, likely impacts and essential provisions of Resettlement Policy through the following activities:

- Information campaigns using media, posters or information leaflets;
- Holding public meetings;
- Arranging interviews with the PAPs & their stakeholders groups;
- Formation of focus groups involving key stakeholders, like local leaders, women, the poor, etc;
- Setting up various committees for planning, implementation and monitoring purposes;
- Involvement of the PAPs in grievance redress process, and;
- Introduction of a social preparation phase;

During this process of DPR preparation, consultants will carry out household surveys, consultation and focus group discussions with the general public and other stakeholders at different stages to seek and invite suggestions and feedback.

Based on the outcome of consultations and survey result, mitigation / management plans as needed depending upon the nature and scale of impact will be prepared. The outcome of consultations will be incorporated in the project mitigation plan or designs. The draft migration plans will be disclosed and consultation will be held to explain the people on the content of plans and process involved in the implementation of mitigation plans.

#### 3.6 Environmental and Social Aspects in Technical Assistance (TA) activities /studies

A number of studies are likely to be carried out by MPUDC as part of the component 1 of MPUDP (including various studies and plans under for BISCO), implementation of output from these studies could involve safeguard issues but may be financed / implemented outside MPUDP. These studies shall be (i) prepared along with corresponding EA/SA and RAP/EMP in accordance with the provisions of the ESMF; (ii) outputs and reports of these studies will be submitted for Bank's review and endorsement; and (iii) approved by the competent authorities and disclosed. However, the implementation of the recommendation of RAPs / EMPs or other safeguard measures will be taken up as and when they are implemented depending upon the circumstance and are not subject to the Bank's supervision.

# 3.7 Environmental and Social Safeguard Management sub-project financed through Credit Enhancement Facility

Sub-Component 2.1 of MPUDP envisages establishment of 'Credit Enhancement Facility' at MPUDC to help ULBs leverage commercial finance for various infrastructure projects. Similar to other activities of MPUDP, the provisions of ESMF will also be applicable to the sub-projects financed through credit enhancement facility. While the green field sub-projects prepared for the facility will follow the preparation requirements of the ESMF, sub-projects involving refinancing transactions, would be reviewed to confirm that the safeguard aspects comply to the ESMF provisions.

#### STAKEHOLDER CONSULTATION & INFORMATION DISCLOSURE 4.

The Consultation process envisages involvement of all the stakeholders' at each stage of project planning and implementation. The development of the ESMF is based on a consultative process that soughtfeedback from key stakeholders Involvement of the community is not limited to interactions with the community but also disclosing relevant information pertaining to the project tasks.

The project has a separate consultation and communication strategy, which also covers consultation related to social and environmental issues. This chapter reiterates elements of the strategy that is relevant to social and environmental issues in general and the ESMF in particular. This chapter also outlines the disclosure of documents done and planned under the project.

# 4.1. Sub-project Consultations for preparing ESMF

As a part of the preparation, a social and environmental assessment was done. This focused on the 25 ULBs that are proposed for investments of which 8 ULBs are at different stages of DPR preparation/Finalisation.. In each of these ULBs, public / stakeholder consultations were organized. The information gathered during these consultations was incorporated in the social and environmental assessment, and in the ESMF as appropriate. The summary of consultations during preparation of draft ESMF and ESAs at ULB level is given in appendix 1.

Consultation being a continuous process. The ESMF and it's specific instruments provide guidelines and procedures for further consultations during project implementation, in particular in defining and designing subprojects and specific works. The consultation framework provide systematic guidance to address potential risks and to enhance quality, targeting, and benefits to the population. Dialogue and disclosure actions during the assessment and execution process of a subproject are designed to ensure that those stakeholders involved, whether they benefit from or areaffected by the impacts of works, are well informed and participate in the decision-making process. The ESMF procedures consider the level of environmental and social risk of each work to allocate time and effort toconsultation.

#### 4.2. Mechanism for Consultation

The Consultation Framework envisages involvement of all the stakeholders' at each stage of project planning and implementation. Involvement of the community is not limited to interactions with the community but also disclosing relevant information pertaining to the project tasks. Community participation shall be ensured at the following stages:

# 4.2.1. Sub Project identification stage

To sensitize the community about the sub-project and their role

# 4.2.2. Planning/Design Stage

For disseminating information pertaining to the sub-project, work schedule and the procedures involved; finalization of project components with identification of impacts, entitled persons, mitigation measures; and Grievance Redressal mechanisms to be adopted.

Dissemination of project information to the community and relevant stakeholders is to be carried out by MPUDC/PMU/PIU at this stage of the project initiative. The community at large shall be made aware of the project alternatives and necessary feedback is to be obtained, other stakeholders should be involved in the decision making to the extent possible.

The outcome of consultations will be incorporated as appropriate in the designs and mitigation plans. As part of such consultations, the draft Mitigation Plans will also be presented and explained to the people on the content and process of the implementation of the plans.. Consultations with Project Affected Persons and their profiling are mandatory as per the requirements of SIA and preparation of RAP. This needs to be done as socio-economic and census surveys as part of the ESA study. Consultations with respect to cultural aspects are to be carried out as part of the Social Impact Assessments for all alternatives and the selected alternative sub-project option. For E<sub>a</sub>/S<sub>a</sub> projects at least two consultations shall be conducted, one at screening stage and the second at the draft final EIA / EMP/ RAP stage.

Public consultation requirements and process, reporting etc. is provided in the Volume II.

In all sub-projects involving resettlement, and prior to the preparation of Resettlement Action Plans, the PAPs will be informed of the project objectives, likely impacts and essential provisions of Resettlement Policy through the following activities:

- Awareness campaigns using local Cable TV channel, print media such as posters or information leaflets;
- Holding public information meetings in various project site locations and affected areas;
- Arranging interactive sessions with the PAPs & their representative stakeholders groups;
- Formation of focus groups involving key stakeholders, like local leaders, women, etc; these could also serve as local community monitoring groups

In order to discuss and seek opinion / suggestion from the PAPs / their representative shall be formally invited to participate in various meetings regarding resettlement issue as convened by the ULB/Executing agency. As part of such consultations, draft RAPs will be presented and explained for the context and process and eligible entitlements of the people.

# **4.2.3.** Implementation Stage

Consultations as part of the implementation stage would be direct interactions of the implementation agency with the Project Affected Persons. These would comprise of consultations towards relocation of the PAPs, relocation of cultural properties, and towards addressing the impacts on common property resources (CPRs) such as places of religious importance, community buildings, trees etc. With the implementation of the R&R provisions in progress, consultations and information dissemination is to be undertaken to let the affected persons informed of the progress. Implementation stage also involves redressal of grievances in case of R&R aspects as well as relocation of common property resources through the grievance redress mechanisms. These would usually be one to one meeting of PAP or community representatives with the grievance redress committee established for the project.

# 4.3. Stakeholder Mapping

Through the formal and informal consultation, following stakeholder mapping has been done, identifying their interests concerned with the project activities.

Stakeholder category	Interests	Potential / Probable impacts
Primary stakeholders		
Project affected people	Access to the facility, Project entitlement, Time-bound delivery of benefits, enhanced quality of life	(+/-)
Beneficiaries	Access to the facility, Project entitlement, Time-bound delivery of benefits, enhanced quality of life	(+/-)
Secondary stakeholders		
Urban Local Bodies, Revenue department, Water resource department, ASI, Forest department,	Project implementation, Contracting; Project management, Monitoring and evaluation	(+/-)
NGOs, CSOs, Research institutes	Development, Community participation, and Community welfare	(+/-)

This is a tentative mapping which may change during the project implementation. Each of these stakeholders will be part of the consultation process and their views will be incorporated in to the project design.

#### 4.4. Information Disclosure

The following documents will be disclosed on the website of MPUDC, ULBs under MPUDP:

- ESMF requirements (Executive Summary will be included in Hindi language for better understanding of the process)
- The approved ESA reports of projects in English
- A non-technical summary in Hindi,
- EMP//RAP/ARAP documents
- Annual E&S Audits
- Resettlement Impact Evaluation Report;

In addition, for all E<sub>a</sub> and S<sub>a</sub> projects, the above documents will be submitted to World Bank as applicable for disclosure on their information websites.

## 5. Grievance Redressal Mechanism

In order to redress the grievance raised by any affected person during project construction / implementation, project level Grievance Redress Committee (GRC) through a government order shall be established as a grievance redress mechanism for the project. In addition to the project level GRC, redress of grievances relating to Land Acquisition will be as per the RTFCTLARR Act, 2013.

### **5.1.** Grievance Redress Committee (GRC)

The Project level GRC shall be constituted with five persons including a female member.

- One from the ULB / Executing Agency
- Any One Elected Representative (Local Project Area)--( preferably female)
- A person who is publicly known and accepted by the locals (in the project area) to speak on their behalf (to be identified by the Elected Representatives of the ULB)
- Community Development officer from PIU
- ULB level community organiser or Chief Municipal Officer's representative

#### 5.2. Grievance Redress Mechanism

Affected person(s) shall file its grievance with the respective ULB, PIU or Contractor. A register of complaints will be kept at all the three levels. The affected may register his or her grievance personally or on phone disclosing his or her identity and address.

The affected will have to clarify the area of grievance. The grievances related to construction activities affecting the livelihood or loss of property/utility or restriction of access and the grievances regarding the quality of service during operation and maintenance period will only be entertained by the GRC. Grievances related to corruption will only be dealt under the laws of the land.

The grievance shall be addressed within 48 hours. However, if there is any technical issue, the aggrieved will be informed accordingly.

The Design Engineer in-charge from PIU for the project shall be the nodal officer for the grievance redressal.

The meeting of the committee shall be convened as and when necessary and at such place or places as it considers appropriate; and conduct the proceedings in an informal manner as he / she considers appropriate with the object to bring an amicable settlement between the aggrieved parties.

A structured approach will be followed for redressing grievances. The grievance will be addressed to the Project Manager of the concerned PIU but it will be the duty of the engineer of the PIU on site and /or the Public Relations Officer at PIU to take orders from the Project Manager and take immediate curative action. In case the grievance is not addressed within 48 hours, the grievance shall be sent to GRC.

The aggrieved project affected person / family may formally approach the GRC in the first stage and submits their appeal along with any supporting documents / information. The grievance committee shall accordingly convene a meeting (either based on a case to case basis or a clustered approach, but without unreasonable delay). The committee shall look into the grievances and information provided and based on this, propose ways to resolve the issues. Based on the final decision, the proceedings of the GRC will be documented and executed by the ULB / Executing agency through contractor.

If still not satisfied with the resolution provided by the GRC, the complainants can then appeal to the grievance redress mechanisms available on CM helpline, there are two ways to access the CM helpline

- (a) The complaint will be directly registered through toll free no. "181"
- (b) The complaint will be registered online by filling a prescribed format on cmhelpline.mp.gov.in/schemes.html

All above access have a structured time bound four tier grievance redress mechanism. The MPUDC shall be linked with the CM helpline.

## INSTITUTIONAL FRAMEWORK

#### 6.1. Introduction

UDED (the Executing Agency) through MPUDC (the Implementing Agency) is the financing agency of MPUDP. MPUDC has envisaged and established an institutional model that would be used for all the projects funded by it in future. The proposed model has been built on the following overarching principles:

- Empowerment: Strengthening: Government of Madhya Pradesh has already delegated all the implementation functions and related powers and responsibilities provided in 74th Constitutional amendment, to the ULBs.
- City Development Plans: UDED has already prepared City Development Plans (CDPs) for all the Urban Local Bodies in Madhya Pradesh. These CDPs have been prepared by employing qualified consultancy firms after rigorous town visits and many rounds of consultations with various Stakeholders as well as the general public at large. The CDPs have been made available online at the website E-mpcdp.com.
- Support and Technical Assistance: Make ULB an essential part of the implementation by routing the implementation of reforms and community participation (especially in case of Sewerage sub component) through them.
- Private sector Capacity: Make use of local expertise by outsourcing the capacity requirement at ULBs level.
- Focused Role: More focused role for MPUDC as financing and executing along with monitoring agency. This would enable the MPUDC to increase its financing activities to more ULBs and for a variety of activities.
- Capacity Building: Build capacity at various levels. Build monitoring capacity at MPUDC. Build implementation capacity at ULB level. Build ULB capacity through panel of advisors.

The roles and responsibilities of various organizations involved in MPUDP are detailed elsewhere, viz. the Project Implementation Plan and Project Operations Manual. However the roles and responsibilities that are related to social and environmental aspects are listed below:

Level	Organization	Role	
State	UDED	Monitor and evaluate the works and execution of ESMF	
State	MPUDC (PMU)	Review and approval of sub-projects and ESA and EMP and SMP, RAP, for each sub project.	
		Review and Monitor the implementation of EMP and SMP	
		Monitoring of all Community Awareness and	

**Table 6.1: Overall Organizational Roles** 

		Participation activities
		Organize Capacity Building Programmes
	Empowered Committees	Periodic Review of implementation of the project including safeguards
State	MPPCB	Approvals for STP and WTP before start of Operation and Maintenance
		Periodic Monitoring of the effluent quality and ensure that it is according to the Standards laid down by CPCB/CPHEEO
		Act as a regulatory body
Regional and	MPUDC (PIU)	Implementation of Environment Management Plan through Contractor
Town		Implementation of SMP and RAP as applicable.
		Obtaining various clearances and approvals required and essential for project implementation
		Ensure the applicability of EMP during the project implementation
		Verify the SMP, RAP prepared during DPR phase.
		Make an assessment in co-ordination with the contractor of the likely issues regarding the land acquisition, R&R, loss of livelihood etc that may come up during project implementation and
		Implementation, supervision and progress monitoring of all Community Awareness and Participation activities
State and Town	Project Management	Assist PIU in the implementation and supervision of Environment and Social Safeguards
	Consultants	Informing the PIU and PMU, if the contractor is not following the policies stated in Chapter 3.
		Assist PIU in evaluating R&R cases, if any, and assess the loss incurred
		Assist PIU in making a structured programme with respect to the implementation of the safeguards
State	Panel of	Will help MPUDC in detailed ESAs and preparation of

	Consultants	EMP, SMPs, RAPs etc
District Level	District Collector (Revenue)	Transfer of Government Lands, Grievance Redress, if any.
City level	Council	Overall monitoring of ESMF execution
		In case of any grievance, bring it to the notice of appropriate authority through Mayor/Chairman / Commissioner/ Chief Municipal Officer
	ULB	Support in Implementation of safeguards
		Assistance in obtaining necessary government approvals and orders for implementation of project
		Implementation, supervision and progress monitoring of reforms consolidation activities
		Implementation, supervision and progress monitoring of town planning activities
		Take part in the Implementation of all Community Awareness and Participation activities
		Maintain account with provisional sums for R&R activities
		ULB shall carry out the social outreach and necessary Information, Education and Communication (IEC) activities to ensure adequate social acceptability through citizen participation, community engagement and will set up a mechanism for consumer grievance redress and attend to consumer complaints in a timely manner. It shall also obtain timely feedback of citizens on the services provided and keep updated MPUDC from time to time and take due care of needs of the urban poor and minorities.

# **6.2.** Description of MPUDC

**General:** In order to increase the pace of urban infrastructure development and service delivery improvements, streamlining of project implementations and other intermediate processes is a key. Hence the Government of Madhya Pradesh (GoMP) decided to establish a nodal corporate institutional framework at the State level for providing project development, financing and implementation support to the ULBs and other city level implementing agencies.

In this context, the Government decided to set up a Government owned limited company named, Madhya Pradesh Urban Development Company Limited (MPUDC), in April 2015, which is

mandated to implement infrastructure projects in urban sector including Externally Aided Projects, professionally manage the funds received from various sources, as well as MPUIF and other urban infrastructure funds. The Government intended to bring in private sector skills to enhance the efficiency of this company.

In addition to being the fund manager, MPUDC as the "nodal urban infrastructure development and financing intermediary" is also envisaged to provide the technical and financial assistance to the Urban Local Bodies (ULBs) in Madhya Pradesh towards project development, financing and implementation for priority urban infrastructure and municipal service delivery projects as well as for implementing the reform initiatives relevant for sustainability of investments and services in urban areas in Madhya Pradesh. MPUDC will also be the nodal agency in MP for implementation of Externally Aided Urban Investment Projects (funded by international development partners and donor agencies).

MPUDC is a fully-owned Government company, intended to perform financial services for urban infrastructure projects including implementation of projects. MPUDC is mandated to arrange and manage funds as also to implement the urban infrastructure projects funded by the Central Government, State Government or funded through loans or grants from multilateral funding agencies.

- The main functions of MPUDC include Conformance with Environment & Social (E&S) Safeguards and Legal Compliance, as given below:
- Implementation, Monitoring and Upkeep of Environment & Social framework approved by the funding agencies and GoMP
- Facilitation in seeking E&S legal compliance for projects
- Review & Monitoring of Environment and Social Management Plans (including Resettlement and Rehabilitation Action Plans) and Assistance in implementing corrective actions (mitigation measures)
- Capacity Building and Awareness raising of ULB and Project staff on E&S aspects
- MPUDC, through its PIUs, will be implementing the sub projects of MPUDP.
- PIU will play an active role in Effective implementation of safeguards established under ESMF through:
  - ❖ Plan and execute social and environmental management plans through contractors and monitoring them through supervision consultants
  - ❖ Identify project-wise RAP and EIA requirements and build in-house capacity to address RAP and EIA/EMP requirements
  - ❖ Prepare O&M plans and ensure the practices are institutionalized

#### **6.3.** Framework to ensure ESMF implementation and Staff for MPUDP:

MPUDC would have the following positions to screen, appraise, approve, manage and monitor sub-projects under MPUDP:

Framework to Ensure ESMF Implementation **Table 6.2:** 

Level	Position	Responsibilities assigned
PMU	Managing Director	Quarterly review of Safeguard Implementation
	Engineer-in-Chief	Review of Bid Documents and ensure inclusion of E&S safeguards and fiduciary provisions for various mitigations
		Periodic review of Safeguard Implementation (monthly)
	Director (Technical)	Review and approval of EAs and SIAs, EMP, SMP, RAP, IPDP
		Reporting of Safeguard Implementation to World Bank
		Conduct Project related E&S Internal monitoring.
		Facilitate independent audit by external agency.
		Review ToRs for EIA and SIA of Projects, as prepared by consultants
	Deputy Project Director (Technical)	Ensure that all sub projects are following requirements from E&S requirements and legal compliance, as applicable to the project portfolio
		Review ToRs for DPR preparation
		Assist Engineer-in-Chief and Director (Technical)
	Procurement Officer	Ensure inclusion of E&S safeguards and fiduciary provisions for various mitigations in Bid Documents
		Ensure contractor's responsibilities towards safeguards are clearly defined
		• Ensure that the roles and responsibilities of various stakeholders in the implementation of safeguard framework is clearly defined and there is no ambiguity or overlapping.

Environment Engineer	Coordinate with Contractor's , ULBs and local
Environment Engineer	stakeholders for application of the ESMF and EMPs
	• Review EIA and SIA of Projects at various stages of the implementation and update the same as per the prevailing conditions at that time
	Conduct Project related E&S Internal monitoring
	To maintain and update ESMF on a regular basis and record changes in the Revision sheet
	Review Project E&S Monitoring reports and develop internal communication reporting on Legal Compliance and Safeguard Conformance
Technical Officer assisted by Civil Engineers	• Ensure incorporation of ESMF requirements as part of DPR preparation such as stakeholder consultations, analysis of alternatives, mitigation measures etc
Deputy Project Director	Handling of land transfer related matters
(Administration) / Land Acquisition/ Revenue	Ensuring preparation of land acquisition Plan and requisitions
Officer	• Facilitating disbursement of compensation and R&R as per RTFCTLARR ACT prior to initiation of civil works.
Social and Gender Officer	Coordinate with DPR consultants, PIU, ULBs and local stakeholders for application of the ESMF
and	Review of SAP, RAP, IPDP and their implementation
	• Co-ordinate with the CDO of PIU and Contractor in resolving the issues that are raised during the project implementation
	Review EIA and SIA of Projects at various stages of the implementation and update the same as per the prevailing conditions at that time
	Review LA and RAP Reports
	Conduct Project related E&S Internal Monitoring
	To maintain and update ESMF on a regular basis and record changes in the Revision sheet

		Review Project E&S Monitoring reports and develop internal communication reporting on Legal Compliance and Safeguard Conformance
	Training Coordinator	Maintaining a training calendar and co-ordinate between various stakeholders related to capacity building
	Public Relations Officer cum Community Development Officer	<ul> <li>Co-ordinate IEC at project and Town level</li> <li>Reporting to various stakeholders in the projects</li> </ul>
PIU	Project Manager	• Overall in-charge for implementation of safeguards
	Deputy Project Manager	Assist Project Manager
	Assist Project Manager with Civil Engineers	• Responsible for day to day implementation of safeguards on site
	Community Development Officer	<ul> <li>Verify social impacts prior to initiation of civil works.</li> <li>Ensure implementation of RAP and disbursement of entitlements with support of NGOs</li> <li>Ensure consultation and participation of Scheduled</li> </ul>
		Tribes, scheduled Castes, in a cultural and gender sensitive manner throughout the project cycle.
		• Co-ordinate between PIU, ULB and the aggrieved for time bound release of entitlements as per ESMF
		• Supervise NGO engaged for RAP implementation
		• Ensure implementation of Indigenous Peoples Framework.
		• Ensure that the GRC is convened regularly.
PMC	Environment Expert and Social Development Expert	Assist PMU and PIU in developing the reporting formats and reporting framework
		• Assist PIU in preparing fortnightly reports and submit the same to PMU
ULB	Engineer and Chief Municipal Officer	• Active participation in the implementation of the safeguards, IEC, Consultations, assessment of entitlements, Grievance redressal etc

A separate PMU for MPUDP will be provided at State Level whereas at PIU level, a civil engineer, as the representative of the Project Manager, will be exclusively appointed for each sub project of MPUDP.

#### **6.4. Reporting Framework**

Contractor will report the implementation of ESMP to PIU daily or as per their activity plan. PMC will report to PMU/ PIU minimum once a week or as per their schedule. PIU will report the implementation of safeguard frameworks, review results and suggest modifications on fortnightly basis to the PMU. Engineer-in-Chief and Director (Tech) will take a joint review of this report on monthly basis. Managing Director will review the safeguard implementation on quarterly basis. Director (Technical) will be responsible to inform the World Bank about the ESMF implementation and submit the Progress quarterly.

# 7. MONITORING, REVIEW & EVALUATION

#### 7.1. Overview

During project construction, periodic monitoring will be conducted by PIU, MPUDC through consultants, based on the EMP / RAP documents prepared earlier and the covenants included in the contractor agency. Depending on the complexity of the project and its E&S category, the assessments / monitoring will be based on either a desk review (Category  $E_c$  and  $S_c$ ) or a periodic site visit (Category  $E_a$ ,  $E_b$  and  $S_a$ ,  $S_b$ ).

MPUDC will undertake quarterly field visits to those projects that are under implementation and the report findings will be shared with respective implementing agencies for their follow-up. The non-compliance and their corrective measures will be highlighted in these reports which will be communicated and followed-up on a periodic basis.

The monitoring will be carried out to achieve the following objectives:

- Ensure that E&S mitigation measures are implemented effectively to avoid / minimize adverse impacts in line with the ESMP and ESMF
- Compliance of the project with all E&S statutory requirements, as applicable
- Conformance with Lenders E&S safeguards
- Maintenance of adequate documentation and records as evidence of conformance

MPUDC will monitor all projects (during planning, construction and operation and maintenance stages) that it finances to ensure conformity to above requirements. Monitoring of Environmental and Social components will be carried out through environmental and social compliance reports that form part of quarterly Progress Reports.

Based on verification of progress reports and field visits, these compliance reports and compliance to other loan disbursement conditions, subsequent installments will be disbursed by MPUDC. At PIU level, Project Manager remain responsible for monitoring the project activities and implementation of EMP/SMP. At ULB level one officer dedicated or made in-charge to monitor the EMP/SMP implementation and submit regular progress reports including environmental and social compliance reports to MPUDC.

In order to ensure that the affected people receive the compensation and assistance prior to taking over of land, coordination between various procurement and works related activities are to be reflected in the RAP. Actions to be completed before issue of bids include: (i) Final approval and disclosure of RAP, wherever is applicable, (ii) the first notification for private land acquisition if involved; (iii) issue of identity cards to eligible project affected families.

During contract implementation, the payment of land acquisition compensation and R&R assistance along with replacement of affected community assets should have been completed and this will be certified by ULBs with necessary details from District Administration and ULBs will

certify sites free of encumbrances with all approvals and clearances secured prior to handing over of the each of the sites to the contractors.

# 7.2. Review/Approval process

During the Project Appraisal, Environmental and Social aspects will be reviewed and verified against the standards set in the ESMF for the type of environmental and social issues:

- Adequacy of environmental and social assessment and management measures provided,
- Scope for enhancement opportunities
- Compliance with regulatory requirements and clearances
- Integration of environmental measures in to the design where ever relevant
- Arrangements for implementation of EMP, including institutional capacity and contractual provisions
- Inclusion of management measures with provisions in the project cost
- Inclusion of EMP provisions in the bid document
- Need for any legal covenant to address any specific environmental risks including regulatory risks (this could be an input to the sanction letter)
- Review of EIA/SIA and mitigation plans (EMP/RAPs) and their adequacy to response to ESMF provisions and magnitude and nature of impacts.
- Disclosure of project information and Public consensus on the project and locations/ sites involved.
- Readiness of the sites required for the project.

A detailed E&S appraisal note will be prepared as part of the project appraisal. The appraisal note will include brief description of potential impact/risks and adequacy of mitigation / management plans and recommend the covenants / conditions to be imposed for monitoring and linking with the disbursement.

The budget estimates and its sources will be reflected in RAPs and included in the cost of the project. Therefore, while appraising the project financially, necessary grant for viability as well as for meeting the cost of RAP would be considered by MPUDC within the framework for appraisal criteria.

The compensation and R&R assistance will be paid prior to taking over of land and affected assets. In case if the land owner refuses to accept the compensation or is not available for taking over of the compensation or R&R assistance is not paid for any other reasons, the assessed compensation and assistance amounts will be transferred to interest bearing escrow account before taking over of the land and assets. This is to ensure that money is available as soon as the land owners come forward to receive compensation. No income tax will be deducted for the compensation or R&R assistance paid in cash. Sample of review format is annexed in volume II.

#### 7.3 **Evaluation / Audit of ESMF**

MPUDC will undertake annual audits of its portfolio to review the status of ESMF compliance. The audit will focus on the process followed for categorization and approval of E & S reports, disclosures and related aspects. The audit will also be based on field visits to all E&S, Ea,Eb and Sa, Sb category projects to verify their implementation on the ground and solicit feedback from the affected people and other stakeholders. The audit will be carried out on an annual basis as a minimum for the activities completed until previous financial year, with six monthly reviews for environmentally and socially sensitive projects. The draft report shall be forwarded to the World Bank and upon approval the final audit report will be disclosed.

The interventions recommended in the audit findings would form the basis of appropriate revision of ESMF document or suitable analytical studies to influence policy or programs in the State of MP.

Review of ESMF through examination of key documents of (see below an indicative list) as provided by MPUDC:

- ESMF Structure, Procedures and Formats
- Screening Process (Screening of Projects), PIU wise project screening formats and EIA / SIA / RAP guidelines.
- Select Projects across 13 PIUs and check documents / records to establish objective evidence of effective application of mitigation measures and operational controls in the projects where the ESMF has been adopted. This will be based on interviews with staff from MPUDC, ULBs, Implementing agencies, Contractors, O&M agencies etc.
- The audit process will be conducted at the head office of MPUDC.
- Conduct sample project site visits (one day visit for one project site for each of the PIUs). The objective of these visits is to review on ground ESMF implementation on the site limited to the actions / controls identified in the ESMF documents / records and applicable to the particular project.

Based on the above review and audit, a short report will be prepared to reflect their opinion on the following aspects:

- How and to what extent does the ESMF address E&S concerns relevant to the Projects undertaken?
- How relevant and comprehensive are the key elements of ESMF and how are they aligned to E&S safeguards of the DFIs and National / State level Regulation
- Are the institutional arrangements effective and adequate in implementing ESMF at various levels?

## 8. CAPACITY BUILDING AND TRAINING

# 8.1. Background

MPUDP envisages capacity building for its stakeholders in the project implementation who will include Urban Local Bodies, Statutory Boards, Public Undertakings and Potential Private Operators in order to ensure that the ESMF is effectively operationalized. This will be accomplished by organizing sensitization programs, workshops, training programs, etc which will be coordinated and anchored through training institutions in Madhya Pradesh(such as EPCO, NITTTR etc. ) and other local and National Institutions and individuals experienced in various aspects of urban infrastructure projects through proposal. The expertise of the World Bank also will be availed for capacity building exercise.

The training programs on ESMF will be conducted as part of orientation programs on the various aspects of urban infrastructure like Municipal Finance, Urban Planning, Project Management and Engineering and Public Health,. Course for ESMF training will include EA, SA, new land acquisition and R&R act, preparation and implementation of EMP and RAPs, consultations and public hearing, regulatory requirements, ESMF adoption and compliance, sustainable urban development, energy efficiency, climate change mitigation & adaptation, etc. Details of training program are provided in Table 8.1.

MPUDC will make a conscious effort to mainstream the environmental and social topics with the main training program of projects. The program will be structured in such a way that it clearly brings out the value addition and enhancement benefits of proper management of environmental and social issues.

MPUDC also proposes enhancing capacity of its own staff and Project officers in environmental and social safeguards, technical aspects of the proposed projects, through orientation programs, trainings, exposure visits to similar projects implemented, courses and participation in both national and international training courses and seminars/workshops, etc.

The proposed capacity building activities will be supported through Urban Sector TA Component.

Table 8.1 : Training Program					
	Program	Duration/ Schedule	Participants		
Program 1: Orientation Program / Workshop for Project Development agency/ Project Implementing agency					
<ul><li>Module 1 – ESMF Profile</li><li>MPUDP Concept</li></ul>	Module 2 - Environmental	Module 3 - Social Impact	1½ days (1st, 3rd	Officials of the ULBs and IAs involved in the	
<ul><li>MPUDP Concept</li><li>ESMF Concept</li></ul>	Impact Assessment	Impact Assessment	(1st, 3rd and 5th	and IAs involved in the implementation of EMPs.	
<ul> <li>Regulatory Requirements- E&amp;S Priority Issues</li> <li>Project Cycle of MPUDP</li> <li>EA/SA Process Outline</li> <li>Reports &amp; Formats</li> </ul>	<ul> <li>Environmental         Laws &amp;         Regulations</li> <li>EA process</li> <li>Identification of         Environmental         Impact         Identification         Methods</li> <li>Identification         Methods</li> <li>Identification of         Mitigation         Measures</li> <li>Formulation of         Environmental         Management Plan</li> <li>Climate Change         adaptation and</li> </ul>	R&R policies and procedures National & World Bank's regulatory requirements LA process Identification of PAPs Entitlement Frameworks Social Impact Assessment RAP Techniques Beneficiary Assessments	year of the project)	<ul> <li>Officials of Statutory Boards, Public Undertakings and other monitoring agencies</li> <li>Field and supervising officials of the private operators / contracting firms / consultants.</li> </ul>	

Program -2 Worksho	Implementation and Monitoring     Institutional Mechanism  op on Sectorial Environmental and Social Imp	pact Assessment		
Module I - ESMF Concept	<b>Module II</b> - Generic Modules applicable to be developed for Water Supply and Sewerage schemes	Module III – Open	1½ days (every	<ul> <li>Officials of the ULBs and IAs involved in the implementation of</li> </ul>
<ul> <li>MPUDC Concept</li> <li>ESMF Concept</li> <li>Regulatory         Requirements-         E&amp;S Priority         Issues</li> <li>Project Cycle of         MPUDC</li> <li>EA/SA Process         Outline Reports         &amp; Formats</li> </ul>	1 2 2 2	Forum Feed back and comments from the Participants.	alternate years) (Introduction n will be common to all and participants will be split according to their respective sectors)	implementation of EMPs.  • Officials of Statutory Boards, Public Undertakings and other monitoring agencies  • Field and supervising officials of the private operators / contracting firms / consultants.

Program -3 Experience Sharing		
Module – Experiences and Best Practices  Experiences on implementation of ESMF in implemented projects.  Best Practices  Site visits to project towns/sites.	2 Days (3rd and 5th year of the project)	<ul> <li>Officials of the ULBs and IAs involved in the implementation of EMPs.</li> <li>Officials of Statutory Boards, Public Undertakings and other monitoring agencies</li> <li>Field and supervising officials of the private operators / contracting firms / consultants.</li> </ul>

#### **BUDGETARY REQUIREMENTS** 9.

#### 9.1. General

For establishing and maintaining the ESMF, budgetary provisions for various activities will be required. These activities include: manpower, capacity-building & training, services of advisers/consultants/ experts for specific tasks and any special studies that need to be done to influence the municipal reform process. This is going to cost to MPUDC.

Resettlement & rehabilitation if any and implementation of environmental mitigation measures will also cost.

The costs for measurable quantities in EMP shall be added into the capital costs of respective sub-projects. However, costs of un-measurable items and Resettlement and rehabilitation if any, will be reflected in the BoQ as provisional sum to be kept with the respective ULB or PIU of MPUDC, as the case may be. and implementation of environmental mitigation measures will be included in the capital cost of respective sub project.

Table 9.1: Proposed budget

-	Activity	Level of participants	Proposed budget
Training and Orientation Program	Elected representatives MPUDC staff ULB officials Project beneficiaries	5 for Project level and 2 for ULBs	INR 5.00 lacs per workshop INR 5.00 x 7 = INR 35.00 lacs
Environmental and Social Audit	Annual audit of each subprojects	Sub project level	INR 25.00 lacs per year INR 25.00 x 5 =INR 125.00 lacs
Exposure visits/ Experience sharing @ 10 participants in 1 group and2 groups in a year	State level ULB level Sub project level	Elected representatives MPUDC staff ULB officials Project beneficiaries	INR 10.00 lacs per visit INR 10.00 x 10= INR 100.00 lacs
	Total		INR 260.00 lacs

#### 9.2 **External Support**

MPUDC would seek external advisory support at two-levels: State and ULB. The costs associated with these external advisors would be met from the TA component under Institutional Development component of MPUDP.

#### 9.3 **Sub-project costs**

Any and all measurable (at the time of DPR preparation) physical costs essential for social and environmental mitigation measures, will form a part of the sub-project capital costs. Such costs will be reflected in the EIA or SIA of the respective sub project. All the items which can not be envisaged or measured at the time of DPR conceptualization will be reflected in the Bid Document as Provisional sum which will be kept with ULB or MPUDC as the case may be. In addition, costs to be incurred during sub-project preparation would form a part of the design consultant's costs, and the costs to be incurred for monitoring the sub-project implementation would form a part of the supervision consultants / engineer's costs. The cost of DPR preparation for some of the sub projects is proposed to be met through the TA or ULB funding under MPUDP.

## **APPENDIX 1: SCREENING CHECKLIST**

# **Environmental Screening Checklist**

Project	t Id:			
Name	of the ULB:			
•	t Location: (Provide Latitude and Longits)	ude inf	ormatio	on as well along with complete
Project	t Sector: (Such as Water Supply, MSW, Ur	ban Roa	d, etc.	)
Propos	sed Loan Source for Project		(to	be filled in by MPUDC)
	Project Co	mponen	ts	
Sl.no	Components	Details	<u> </u>	
1.	Brief description of the project concept and configuration			
2.	Number of Project sites and Ancillary components	(such	as pipe	elines, access roads, etc.)
3.	Details of Alignment and Component			
4.	Location of the Project Sites & Current Use (Provide information for all sites involved in the project)			
	Project Proximity to E	nvironm	ental S	ensitive Aspects
Sr. No.	Components	Yes	No	Details
5.	Notified Protected Areas (National Parks/ Wildlife Sanctuaries, Eco- Sensitive Zones, Biosphere Reserves, Ramsar Sites, Mangrove forests, etc.)			
6.	Important Bird Areas in India (Ref: Priority sites for conservation, BNHS)			
7.	Scheduled Areas			
8.	State borders (overlapping resource sharing such as rivers, lakes, roads etc.)			

9.	Hazard Prone Areas (Floods, Earthquakes, Wind / Cyclones), Vulnerability Atlas of India, BMTPC	
10.	Climate Change impacted area (water intakes in CC affected rivers, lakes), MP State Climate Change Action Plan and Other Sources	
11.	Critically polluted areas (such as Indore Industrial cluster in MP)	
12.	Land-use (Sensitive receptors hospitals, residential areas, schools)	
13.	Pre-existing litigations concerning E&S issues with the Project location or site	
14.	Archeological Survey of India (ASI) sites	
15.	Socio-Cultural- Economic activities (religious/heritage/ cultural sites, tourist interests, etc.)	
16.	Defense installations, specially those of security importance and sensitive to pollution	
17.	Does the Project Involve the following:	
18.	Vegetation removal and Cutting of trees	
19.	Potential Habitat fragmentation	
20.	Quarrying, Mining or Resource Extraction	
21.	Excessive Resource Consumption or Waste Generation, Cutting and Filling of Earth	
22.	Risk to Neighborhood Community Health	
23.	Use / release of Hazardous Chemicals, toxic materials	

24.	Generation of Air Emissions, Wastewater, Solid Wastes (including Hazardous Waste)		
25.	Is the project design considering energy conservation measures/ energy recovery options?		
26.	Is the project considering waste minimisation or waste reuse/recycle options?		
27.	Has the project design considered RWH or any other environmental enhancement measure?		
28.	Has the project design considered extreme events, drought, flood, natural disasters?		

# **Social Screening Checklist**

Name of the ULB:
Project Location: (Provide Latitude and Longitude information as well along with complete address)
Project Sector: (Such as Water Supply, MSW, Urban Road, etc.)

Land	Land Use, Resettlement, and/or Land Acquisition				
Sr. No	Components	Yes	No	Details	
1	Does the project involve acquisition of private land?				
2	Alienation of any type of Government land including that owned by Urban Local Body?				
3	Clearance of encroachment from Government/ Urban Local body Land?				

4	Clearance of squatters/hawkers from Government/ Urban Local Body Land?		
5	Number of structures, both authorized and/or unauthorized to be acquired/ cleared/		
6	Number of household to be displaced?		
7	Details of village common properties to be alienated Pasture Land (acres) Cremation/ burial ground and others specify?		
8	Describe existing land uses on and around the project area (e.g., community facilities, agriculture, tourism, private property)?		
9	Will the project result in the permanent or temporary loss of the following? Specify with numbers  Crops, Fruit trees / coconut palms, Petty Shops/ Kiosks, Vegetable / Fish / Meat vending, Cycle repair shop, Garage, Tea Stalls, Grazing Lands, etc.		
10	Loss of access to forest produce (NTFP)		
11	Is the project likely to provide local employment opportunities, including employment opportunities for women?		
12	Is the project being planned with sufficient attention to local poverty alleviation objectives?		

13	Is the project being designed with sufficient local participation (including the participation of women) in the planning, design, and implementation process?	
14	Population proposed to be benefitted by the proposed project	
15	No. of Females proposed to be benefitted by the proposed project	
16	Vulnerable households /population to be benefitted	
17	No. of BPL Families to be benefitted	
	Are there socio-cultural groups present in or use the subproject area who may be considered as "tribes" (hill tribes, schedules tribes, tribal peoples), "minorities" (ethnic or national minorities), or "indigenous communities" in the subproject area?	
18	Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the subproject area as belonging to "ethnic minorities", scheduled tribes, tribal peoples, national minorities, or cultural communities?	
19	Do such groups self-identify as being part of a distinct social and cultural group?	
20	Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?	

21	Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?	
22	Do such groups speak a distinct language or dialect?	
23	Have such groups been historically, socially and economically marginalized, disempowered, excluded, and/ or discriminated against?	
24	Are such groups represented as "Indigenous Peoples" or as "ethnic minorities" or "scheduled tribes" or "tribal populations" in any formal decision-making bodies at the national or local levels?	
25	Will the subproject directly or indirectly benefit or target Indigenous Peoples?	
26	Will the subproject directly or indirectly affect Indigenous Peoples' traditional socio-cultural and belief practices? (e.g. child-rearing, health, education, arts, and governance)?	
27	Will the subproject affect the livelihood systems of Indigenous Peoples? (e.g., food production system, natural resource management, crafts and trade, employment status)?	
28	Will the subproject be in an area (land or territory) occupied, owned, or used by Indigenous Peoples, and/or claimed as ancestral domain?	

#### APPENDIX 2: TERMS OF REFERENCE for ESA STUDIES

An ESA report for MPUDP should focus on the significant environmental, social, health, and safety issues of the proposed project, whether it is, or includes, new construction, rehabilitation, or expansion. The report's scope and level of detail should be commensurate with the project's potential impacts.

The ESA report should include the following items:

- (c) Executive summary. Concisely discusses significant findings and recommended actions.
- (d) *Policy, legal, and administrative framework:* Discusses the policy, legal, and administrative framework within which the ESA is carried out. Identifies relevant international environmental agreements to which the country is a party.
- (e) *Project description*. Concisely describes the proposed project and its geographic, ecological, social, and temporal context, including any off-site investments that may be required (e.g., dedicated pipelines, access roads, power plants, water supply, housing, and raw material and product storage facilities). Indicates the need for any resettlement plan. Normally includes a map showing the project site and the project's area of influence.
- (f) Baseline data. Assesses the dimensions of the study area and describes relevant physical, biological, and socioeconomic conditions, including any changes anticipated before the project commences. Also takes into account current and proposed development activities within the project area but not directly connected to the project. Data should be relevant to decisions about project location, design, operation, or mitigatory measures. The section indicates the accuracy, reliability, and source of the data.
- (g) Environmental and social impacts. Predicts and assesses the project's likely positive and negative impacts, in quantitative terms to the greatest extent possible. Identifies mitigation measures and any residual negative impacts that cannot be mitigated. Explores opportunities for environmental enhancement. Identifies and estimates the extent and quality of available data, key data gaps, and uncertainties associated with predictions, and specifies topics that do not require further attention.
- (h) Analysis of alternatives. Systematically compares feasible alternatives to the proposed project site, technology, design, and operation—including the "without project" situation—in terms of their potential environmental impacts; the feasibility of mitigating these impacts; their capital and recurrent costs; their suitability under local conditions; and their institutional, training, and monitoring requirements. For each of the alternatives, quantifies the environmental impacts to the greatest extent possible and attaches

economic values where feasible. States the basis for selecting the particular project design and justifies recommended emissions levels and approaches to pollution prevention and abatement.

(i) Environmental management plan (EMP). Covers mitigation measures, monitoring, budget requirements, and funding sources for implementation as well as institutional strengthening and capacity building requirements.

The EMP should be easy to use. References within the plan should be clearly and readily identifiable. Also, the main text of the EMP needs to be kept as clear and concise as possible, with detailed information relegated to annexes. The EMP should identify linkages to other relevant plans relating to the project, such as plans dealing with resettlement or indigenous peoples issues. The following aspects should typically be addressed within EMPs.

Summary of impacts: The predicted adverse environmental and social impacts for which mitigation is required should be identified and briefly summarized. Cross-referencing to the ESA report or other documentation is recommended so that additional details can be readily referenced.

Description of mitigation measures: The EMP identifies feasible and cost-effective measures to reduce potentially significant adverse environmental and social impacts to acceptable levels. Each mitigation measure should be briefly described with reference to the impact to which it relates and the conditions under which it is required (e.g., continuously or in the event of contingencies). These should be accompanied by, or referenced to, designs, equipment descriptions, and operating procedures that elaborate on the technical aspects of implementing the various measures. Where mitigation measures may result in secondary impacts, their significance should be evaluated.

Description of monitoring program: Environmental performance monitoring should be designed to ensure that mitigation measures are implemented and have the intended result, and that remedial measures are undertaken if mitigation measures are inadequate or the impacts were underestimated within the ESA report. It should also assess compliance with national standards and World Bank Group requirements or guidelines. The monitoring program should clearly indicate the linkages between impacts identified in the ESA report, indicators to be measured, methods to be used, sampling locations, frequency of measurements, detection limits (where appropriate), and definition of thresholds that will signal the need for corrective actions. Although it is not essential to have complete details of monitoring in the EMP, it should describe the means by which final monitoring arrangements will be agreed.

Institutional arrangements: Responsibilities for mitigation and monitoring should be clearly defined. The EMP should identify arrangements for coordination between the various actors responsible for mitigation.

#### (j) **Appendixes**

- (a) List of EA report preparers—individuals and organizations.
- (b) References—written materials, both published and unpublished, used in study preparation.
- (c) Record of interagency and consultation meetings, including consultations for obtaining the informed views of the affected people and local nongovernmental organizations (NGOs). The record specifies any means other than consultations (e.g., surveys) that were used to obtain the views of affected groups and local NGOs.
- (d) Tables presenting the relevant data referred to or summarized in the main text.
- (e) List of associated reports (e.g., socioeconomic baseline survey, resettlement plan)

### 2. ToR for the External Audit of Subprojects

The following is the ToR for conducting the external audit on an annual basis.

- (i) To undertake a desk review of selected sub-project documentation to determine how effectively social and environmental issues have been integrated. As part of the desk review, to have discussions with MPUDC, ULBs and consultants (design, social, environmental, supervision,, etc.).
- (ii) To carry out field visits to selected sub-projects to assess how social and environmental issues have been addressed on the ground. As part of the field visits, to have discussions with the ULBs, supervision consultants and contractors.
- (iii) To assess the completeness and appropriateness of the SMPs/RAPs and EMPs based on the field visit observations.
- (iv) To determine compliance of sub-projects to national, state and local legal requirements based on the field visit observations.
- (v) To review the monitoring reports prepared by the supervision consultants and verify how these reflect the ground realities of the sub-project implementation.
- (vi) To prepare an audit report that clearly specifies (i) the deviations in implementing social and environmental measures, if any, (ii) positive measures taken at the sub-project level, if any, and (iii) suggestions for further improvement of social and environmental management practices at the sub-project level.

(vii) To review the action taken by MPUDC a month after the submission of the audit report, and to submit an audit compliance report.

## **APPENDIX 3: ENVIRONMENTAL AND SOCIAL MANAGEMENT PLAN**

## 1. WSS Subprojects

Sub-Project	Impacts	Mitigation Measures	Project Phase	Responsibili ty
Head Works/ Intake structures	Acquisition of Private Agricultural land or Forest land	<ul> <li>Avoid or minimize the area of acquisition</li> <li>Preparation of adequate land acquisition plans or land availability plan for each of the civil works component before implementation</li> </ul>	Planning / design	ULB
	Loss of trees and vegetation	<ul><li>Compensatory planting should be done.</li><li>Plant double the number of trees cut</li></ul>	Construction	ULB/ Contractor
	Reduced flow to the downstream users	<ul> <li>Regulate flow to downstream use</li> </ul>	Planning / design	ULB
	Erosion and sedimentation	<ul> <li>Catchment treatment including gully plugging</li> </ul>	Planning / design	ULB
	Disruption vegetation and to eco-system	<ul> <li>Avoidance of disruption to grasslands, wetlands and other riparian areas</li> </ul>	Planning / design	ULB
	Disruption to visual resources	<ul> <li>Landscaping permanent facility sites with trees, shrubs and grasses</li> </ul>	Construction	ULB/ Contractor
Water Treatment Plants	Acquisition of Private Agricultural land or forest land	<ul> <li>Avoid or minimize the area of acquisition</li> <li>Preparation of adequate land acquisition plans before implementation</li> </ul>	Planning / design	ULB
	Loss of trees and vegetation	<ul><li>Compensatory planting should be done.</li><li>Plant double the number of trees cut</li></ul>	Construction	ULB
	Disruption to vegetation and	<ul> <li>Avoidance of disruption to grasslands, wetlands</li> </ul>	Construction	ULB/

	eco-system	and other riparian areas		Contractor
	Accumulation of excavated earth in the areas of operation causing inconvenience to public	<ul> <li>Transportation and disposal of excess earth to a designated disposal site</li> </ul>	Construction	Contractor
	Increased dust levels due to earth work excavation and construction activities	<ul> <li>Immediate shifting of excavated earth</li> <li>Frequent sprinkling of water on excavated earth</li> <li>Washing of construction site to control dust</li> </ul>	Construction	Contractor
	Disturbance to other Utilities	<ul> <li>Scheduling activities in consultation with the other utility agencies and public and ensuring minimum disturbance to the utilities</li> </ul>	Construction	ULB
Water Treatment Plants	Increased air pollution and Noise Levels during Construction	<ul> <li>Preventive maintenance of equipment and vehicles to meet emission standards and noise control,</li> <li>Provision of Personal Protective equipment, ear</li> </ul>	Construction	Contractor
[Continued]	Social diamention	<ul> <li>muffs, etc. for the construction labor</li> <li>Avoiding construction activities during nights</li> <li>Preference to local labour</li> </ul>	Construction	Contractor
	Social disruption  Impact to groundwater due to discharge of sludge	<ul> <li>Sludge lagoons should be constructed to treat the sludge</li> </ul>	O&M	ULB
	Safety hazards to households in the neighborhood	<ul> <li>Provision of temporary crossings/ bridges in the implementation area</li> </ul>	O&M	Contractor
	Hazards due to storage of chemicals	<ul> <li>Training to operators on storage and usage of chemicals</li> </ul>	O&M	ULB
Rising Mains/ Gravity Mains	Acquisition of Private Agricultural land or forest land	<ul> <li>Avoid or minimize the area of acquisition</li> <li>Preparation of adequate land acquisition plans before implementation</li> </ul>	Planning / design	ULB

Feeder Mains/ Distribution Mains Extension to	Loss of trees and vegetation	<ul><li>Compensatory planting should be done.</li><li>Plant double the number of trees cut</li></ul>	Construction	ULB
	Temporary Disruption of natural drainage pattern	<ul> <li>Provision of appropriate by-pass arrangements for natural drainage during construction</li> </ul>	Construction	Contractor
Vulnerable Sections	Loss of fertile top soil of the Agriculture Lands	<ul> <li>Preserve the topsoil removed and replace the topsoil back after completion of construction activity.</li> </ul>	Construction	Contractor
	Disturbance to traffic and general public	<ul> <li>Actions to divert and regulate traffic in public consultation with citizens in advance</li> </ul>	Construction	Contractor
		<ul> <li>While planning alternate route care should be taken to minimize impact at sensitive locations such as schools and hospitals</li> </ul>		
		<ul> <li>Signals and signs of diversion should be provided</li> </ul>		
	Disruption of Utilities such as electricity, telephone and other services.	<ul> <li>Preparation of utility shifting or safe guarding plans</li> <li>Getting appropriate approvals / permissions in advance</li> <li>Carrying out shifting or safe guarding arrangements</li> </ul>	Construction	Contractor
		at the earliest possible time		
Rising Mains/ Gravity Mains Feeder Mains/ Distribution Mains Extension to Vulnerable Sections	Increase in dust levels to due to earth work and other construction activities	<ul> <li>Immediate shifting of excavated earth</li> <li>Frequent sprinkling of water on excavated earth</li> <li>Washing of construction site to control dust</li> </ul>	Construction	Contractor
	Accumulation of Excess Earth	<ul> <li>Disposal of unused / excess earth at an environmentally suitable disposal site</li> </ul>	Construction	Contractor
	Damage to roads	<ul> <li>Reinstatement of Road Surface in earliest possible time</li> </ul>	Construction	Contractor
Sections		<ul> <li>Loss of livelihood / temporary loss of excess will</li> </ul>		

[Continued]		be avoided		
	Increased Noise Levels during Construction	<ul> <li>Use of low noise generating equipment for all the activities,</li> </ul>	Construction	Contractor
		<ul> <li>Provision of Personal Protective equipment, ear muffs, etc. for the construction labor</li> </ul>		
		<ul> <li>Preventive maintenance of equipment and vehicles</li> </ul>		
		<ul> <li>Avoiding construction activities during nights</li> </ul>		
	Risk of accidents	<ul> <li>Effective safety and warning measures</li> </ul>	Construction	Contractor
		<ul> <li>Temporary crossings across the pipeline trench wherever necessary</li> </ul>		
	Damage to standing crops during break down of the transmission main	<ul> <li>Adequate provisions for compensation to the affected land owners during maintenance works</li> </ul>	O&M	ULB
Overhead/ Ground level	Standing out as Eyesore in the surroundings	<ul> <li>Architecture and design to take surroundings into account</li> </ul>	Preparation	ULB/ PMC
Reservoirs	Disruption to visual resources	<ul> <li>Landscaping permanent facility sites with trees, shrubs and grasses</li> </ul>	Construction	ULB
	Accumulation of excavated earth in the areas of operation causing inconvenience to public	<ul> <li>Transportation and disposal of excess earth to a designated disposal site</li> </ul>	Construction	Contractor
	Increased dust levels due to	<ul> <li>Immediate shifting of excavated earth</li> </ul>	Construction	Contractor
	earth work excavation and	<ul> <li>Frequent sprinkling of water on excavated earth</li> </ul>		
	construction activities	<ul> <li>Washing of construction site to control dust</li> </ul>		
Overhead/ Ground level	Increased Noise Levels during Construction	<ul> <li>Use of low noise generating equipment for all the activities,</li> </ul>	Construction	Contractor

Reservoirs [Continued]		<ul> <li>Provision of Personal Protective equipment, ear muffs, etc. for the construction labor</li> </ul>		
		<ul> <li>Preventive maintenance of equipment and vehicles</li> </ul>		
		<ul> <li>Avoiding construction activities during nights</li> </ul>		
	Risk of accidents	Effective safety and warning measures	Construction	Contractor
		<ul> <li>Temporary crossings across the pipeline trench wherever necessary</li> </ul>		
Water Tankers	Risk of accidents	<ul> <li>Effective safety and warning measures</li> </ul>	O&M	Contractor
	Increased Noise Levels during	<ul> <li>Purchase low noise generating vehicles</li> </ul>	Planning /	ULB/ PMC/
	operation	<ul> <li>Provision of Personal Protective equipment and</li> </ul>	design	Contractor
		earmuffs. etc. for the operators	Construction	
		<ul> <li>Preventive maintenance of vehicles</li> </ul>		
		<ul> <li>Avoiding operation during nights</li> </ul>		

# 2. Environmental and Social Management Plan: Sewerage Scheme

Sub-Project	Impacts	Mitigation Measures	Project Phase	Responsibility
Sewage Treatment Plant, Sewage	Acquisition of Private Agricultural land or forest land	Avoid or minimize the area of acquisition  Preparation of adequate land acquisition plans before implementation	Planning / design	ULB/ PMC/ MPUDC
Pumping Stations	Loss of trees and vegetation	Compensatory planting should be done. Plant double the number of trees cut	Construction	ULB/ MPUDC
	Disruption to vegetation and eco-system	Avoidance of disruption to grasslands, wetlands and other riparian areas	Construction	ULB/ MPUDC/ Contractor
	Accumulation of excavated earth in the areas of operation causing inconvenience to public	Transportation and disposal of excess earth to a designated disposal site	Construction	Contractor
	Increased dust levels due to earth work excavation and construction activities	Immediate shifting of excavated earth Frequent sprinkling of water on excavated earth Washing of construction site to control dust	Construction	Contractor
	Disturbance to other Utilities	Scheduling activities in consultation with the other utility agencies and public and ensuring minimum disturbance to the utilities	Construction	ULB/ MPUDC
	Increased air pollution and Noise Levels during Construction	Preventive maintenance of equipment and vehicles to meet emission standards and noise control,	Construction	Contractor
		Provision of Personal Protective equipment, ear muffs, etc. for the construction labor Avoiding construction activities during nights		

Disturbance to eco-system and bio-diversity	Avoidance of eco-sensitive areas Protective measures for Bio-diversity	Construction	Contractor
Surface water /groundwater pollution due to discharge of sludge and effluent	Treatment units should be operated regularly to produce effluent to meet the effluent standards	Operation	ULB/ Operator
Hazards due to storage of chemicals	Training to operators on storage and usage of chemicals	Operation	ULB/ Operator
Air pollution through ventilating shaft	Ventilating shafts are located in such a way not causing pollution in to the nearby houses	Construction Operation	MPUDC/ Contractor

Public Conveniences	Loss of trees and vegetation	<ul><li>Compensatory planting should be done.</li><li>Plant double the number of trees cut</li></ul>	Construction	ULB/Contractor
	Nuisance to public	<ul> <li>Regular collection and disposal of waste</li> <li>Grow trees around the facility</li> </ul>	Planning / design	ULB/ PMC/ Operator
	Contamination by human waste/ excreta	<ul> <li>Regular cleaning of toilets</li> <li>Connection to sewerage system</li> <li>Provision for hand washing and toilets</li> </ul>	Operation	ULB/ Operator
	Accumulation of excavated earth at site in causing inconvenience to public	<ul> <li>Transportation and disposal of excess earth to a designated disposal site</li> </ul>	Construction	Contractor
	Increased dust levels due to earth work excavation and construction activities	<ul> <li>Immediate shifting of excavated earth</li> <li>Frequent sprinkling of water on excavated earth</li> <li>Washing of construction site to control</li> </ul>	Construction	Contractor

		dust		
Disturba	Disturbance to other Utilities	<ul> <li>Scheduling activities in consultation with the other utility agencies and public and ensuring minimum disturbance to the utilities</li> </ul>	Construction	Contractor
	Increased air pollution and smell	<ul> <li>Ventilating shafts are located in such a way not causing pollution in to the nearby houses Regular cleaning and maintenance of facility</li> <li>Grow fragrance bearing plants around the facility</li> </ul>	Construction Operation	ULB/ Contractor/ Operator
Storm Water Drainage, Under Ground	Land Acquisition of Private Agricultural land for laying the transmission main	<ul> <li>Preparation of adequate land acquisition plans before implementation with disturbance of minimum area</li> </ul>	Planning / design	ULB/ PMC
Sewerage	Disturbance to eco-system and bio-diversity	<ul><li>Avoidance of eco-sensitive areas</li><li>Protective measures for Bio-diversity</li></ul>	Planning / design Construction	PMC/ Contractor
	Ecological impacts due to cutting of trees	<ul> <li>Compensatory tree planting of trees double the number of trees cut</li> </ul>	Planning / design Construction	ULB/ Contractor
	Loss of fertile top soil of the Agriculture Lands along the alignment	<ul> <li>Preserve the topsoil removed and replace the topsoil back after completion of construction activity.</li> </ul>	Construction	Contractor
	Temporary Disruption of natural drainage pattern	<ul> <li>Provision of appropriate by-pass arrangements for natural drainage during construction</li> </ul>	Construction	Contractor
	Stagnation of water on the road	<ul> <li>Proper design of grade for the edge drains and lateral drains and size of inlets</li> </ul>	Planning / design	PMC

	Stagnation leading to mosquito breeding and public health problems and surface water pollution	<ul> <li>Providing proper section and grades to drains</li> <li>Covering the drains</li> </ul>	Planning / design	PMC
	Lowering of groundwater table due to pumping of water during excavation	<ul> <li>Scheduling construction activities of deeper sections in summer months to avoid huge pumping</li> </ul>	Construction	Contractor
	Stagnation of sewage, odor problem	<ul> <li>Strict adherence of pumping schedule</li> </ul>	Operation	ULB/ Operator
	Overflow causes water pollution in channels and water bodies			
	Ugly and unsightly conditions			
	Cross contamination of water supply pipeline	<ul> <li>Sewer line should be laid below water supply line with vertical clearance of 45cm and horizontal separation of joints by 3m on both sides</li> </ul>	Construction	PMC/ ULB/ Contractor
Storm Water Drainage, Under Ground	Disturbance to the general public and vehicle movements	<ul> <li>Actions to divert and regulate traffic in consultation with citizens in advance through citizen's meeting</li> </ul>	Planning / design Construction	ULB/ PMC/ Contractor
Sewerage [Continued]		<ul> <li>While planning alternate route care should be taken to minimize impact at sensitive locations such as schools and hospitals</li> </ul>		
		<ul> <li>Signals and signs of diversion should be provided</li> </ul>		
	Disruption of Utilities such as	<ul> <li>Preparation of Plan for shifting or safe</li> </ul>	Planning / design	ULB/ PMC/

electricity, telephone and other services	guarding of utilities and getting appropriate approvals / permissions in advance from the concern agencies		Contractor
	<ul> <li>Carrying out shifting or safe guarding arrangements at the earliest possible time</li> </ul>		
Storage of materials causing disturbance to public and traffic	<ul> <li>Suitable sites should be identified for storage of materials</li> </ul>	Planning / design	ULB/ PMC/ Contractor
Excavated earth on the road causing inconvenience to public	<ul> <li>Disposal of unused / excess earth at an environmentally suitable disposal site</li> </ul>	Construction	Contractor
Disturbance to traffic and general public	<ul> <li>Actions to divert and regulate traffic in consultation with citizens in advance through citizen's meeting</li> </ul>	Construction	ULB/ Contractor
	<ul> <li>While planning alternate route care should be taken to minimize impact at sensitive locations such as schools and hospitals</li> </ul>		
	<ul> <li>Signals and signs of diversion should be provided</li> </ul>		
Damage to road surface /other utilities	<ul> <li>Reinstatement of Road Surface in earliest possible time</li> </ul>	Construction	Contractor
Risk of accidents	<ul> <li>Effective safety and warning measures</li> <li>Temporary crossings across the pipeline trench wherever necessary</li> </ul>	Construction	Contractor
Cultural relics	<ul> <li>Fossils, coins, articles of value and other remains of geologic or archeological interests if found shall be informed to the</li> </ul>	Construction	ULB/ Contractor

		authorized institution and excavation shall be stopped		
Storm Water Drainage, Under Ground Sewerage [Continued]	Cultural relics	<ul> <li>Fossils, coins, articles of value and other remains of geologic or archeological interests if found shall be informed to the authorized institution and excavation shall be stopped</li> </ul>	Construction	ULB/ Contractor
	Increase in Air pollution and dust levels due to construction activities	<ul> <li>Sprinkling water /washing of construction site to control dust</li> </ul>	Construction	Contractor
	Increased Noise level	<ul> <li>Preventive maintenance of equipment and vehicles to reduce noise</li> </ul>	Construction	Contractor
		<ul> <li>Sound barriers in inhibited areas shall be provided</li> </ul>		
		<ul> <li>Safety devices such as ear plugs are provided to workers</li> </ul>		
	Air pollution through	<ul> <li>Ventilating shafts are located in such a</li> </ul>	Planning / design	PMC / PMC/
	ventilating shaft	way not causing pollution in to the nearby houses	Construction	Contractor
	Increase in dust levels to due to earth work and other construction activities	<ul> <li>Take suitable measures to control dust through sprinkling/washing of construction site</li> </ul>	Construction	
	Dust, Noise due to movement of vehicles	<ul> <li>Preventive maintenance of equipment and vehicles to reduce noise</li> </ul>	Construction	Contractor
		<ul> <li>Sound barriers in inhibited areas shall be provided</li> </ul>		
		<ul> <li>Safety devices such as ear plugs are</li> </ul>		

	provided to workers		
Projection/depression of Manhole covers on the road surface causing inconvenience to public; leading to accident	<ul> <li>Proper planning of road construction with fixing the formation level</li> <li>Strict quality control in road construction</li> </ul>	Construction	Contractor
Social disruption	<ul> <li>Preference to local labour</li> </ul>	Construction	Contractor
Leakage causes nuisance	<ul> <li>Leaks should be identifies and rectified then and there</li> </ul>	Operation	ULB/ Operator

# **Social Management Plan**

# For $S_a$ (High) & $S_b$ (Moderate) Category Projects

Social Assessment	YES	NO	If Yes, Specify Details	Social Management Measures	Estimated Cost in INR
1. Is there loss of dwelling land and structure?			Total area of land acquired  Total no. of HHs losing their dwelling land and structure	No. of HHs (with valid title) to be given developed plots and house  No. of HHs to be given cash compensation =  No. of squatters to be given developed plots and house =  No .of HHs to be given shifting allowance =  v. No. of HHs to be given transitional assistance =	

2. Is there loss of agricultural land and structure?	<ul><li>i. Total agricultural area acquired</li><li>ii. Total No. of HHs losing their land and structure</li></ul>	<ul> <li>i. No. of HHs (with valid title) to be given alternative land =</li> <li>ii. No. of HHs (with valid title) to be given cash compensation =</li> </ul>
	iii. Total No. of tenant / leaseholder / sharecroppers losing their tenancy iv. Total no. of agricultural labourers losing their livelihood	iii. No. of individuals to be given cash compensation =  iv. No. of individual tenants / leaseholder / sharecroppers to be given cash assistance =  v. No. of individuals to be given notice
		for harvesting =  vi. No. of individuals to be given cash compensation for non-perennial crops  =  vii. No. of individuals to be paid cash compensation for perennial crops =  viii. No. of individuals to be paid cash assistance for loss of agricultural labour  =
3. Is there loss of commercial/industrial/Institutional land and structure?	No. of HHs (with valid title) losing their land and structure     No. of tenants/ leaseholders losing their land and structure     No. of squatters / encroachers losing their land and structure     No. of employees losing their livelihood	<ul> <li>i. No. of units (with valid title) to be given alternative land =</li> <li>ii. No. of units (with valid title) to be given cash compensation =</li> <li>iii. No. of units (with valid title) to be given livelihood assistance =</li> </ul>

<ul> <li>4. Is there loss of access to common resources and or facilities?</li> <li>5. Are there losses to host communities?</li> <li>6. Is there any impact</li> </ul>	<ul> <li>i. Specify type of CPR being lost</li> <li>ii. No. of HHs losing their access to CPRs</li> <li>i. Specify the type of losses</li> <li>ii. No. of communities losing their amenities/ services</li> <li>i. No. of HHs</li> </ul>	v. No. of tenants to be given shifting assistance =  vi. No. of squatters to be given developed plot and built shop =  vii. No. of squatters / encroacher to be given cash compensation =  viii. No. of squatters to be given shifting assistance =  ix. No. of squatters to be given livelihood assistance =  x. No. of employees to be given livelihood assistance =  i. No. of HHs to be provided CPRs =100  ii. No. of HHs to be provided amenities =  i. Money to be spent on restoration of losses due to resettlement =  ii. Money to be spent on restoration of amenities =
6. Is there any impact on indigenous people?	i. No. of HHs	
7. Is there any induced development?		

8. Was the land acquired / bought / transferred prior to the present ownership of ULBs?	<ul> <li>i. When was this done?</li> <li>ii. Total area of land acquired / bought / transferred</li> <li>iii. Usage of land earlier to ULBs possession iv. Amount paid as compensation</li> <li>iv. Total No. of HHs from whom it was bought</li> <li>v. No. of HHs evicted from the land</li> </ul>	<ul> <li>i. No. of HHs (with valid title) to be given land for land =</li> <li>ii. No. of HHs to be given cash compensation =</li> <li>iii. No of HHs to be given livelihood assistance =</li> <li>iv. No. of squatters to be given developed plots and house / shop =</li> <li>v. No. of squatters / encroachers to be given cash compensation =</li> <li>vi. No .of squatters to be given livelihood assistance =</li> </ul>
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### **APPENDIX 4: STAKEHOLDER CONSULTATION**

Public Consultations organized in initial 8 towns or advanced towns for briefing about Environment and Social Management Framework (ESMF) are as follows:

S. No.	Project town	Type of Stakeholder	Dates	No. of participants	
				M	F
1	Burhanpur	Consultations with primary & Secondary stakeholders	29 <sup>th</sup> March 2016	18	07
2	Chhindwara	Consultations with primary & Secondary stakeholders	2 <sup>nd</sup> April 2016	20	10
3	Maheshwar	Consultations with primary & Secondary stakeholders	29 <sup>th</sup> March 2016	25	10
4	Mandsaur	Consultations with primary & Secondary stakeholders	6 <sup>th</sup> April 2016	15	13
5	Khargone	Consultations with primary & Secondary stakeholders	30 <sup>th</sup> March 2016	20	10
6	Shajapur	Consultations with primary & Secondary stakeholders	2 <sup>nd</sup> April 2016	12	08
7	Seondha (Sewda)	Consultations with primary & Secondary stakeholders	6 <sup>th</sup> April 2016	10	05
8	Nasrullaganj	Consultations with primary & Secondary stakeholders	26 <sup>th</sup> March 2016	15	10

## **Key out comes of Public Consultations conducted on ESMF:**

• All participants welcomed the project and agreed to take mitigation measures will be suggested during implementation.

- Concerns regarding Environment and social issues related to implementation and operations were welcomed by the public.
- Participants (primary stakeholders)were happy to know about the project. They confirmed there will be no adverse impact on livelihood and agreed to mitigation measures during implementation.
- Positive impacts discussed with stakeholders, it was happily welcomed.
- Increased the acceptance of project by stakeholders realised during consultations.
- During consultations stakeholder realised the present system was having adverse effects on the health of the society.
- The perceived problem of adverse impact of the project on the livelihood of a section of the population was again brought out during the public consultation where all the doubts of the people were cleared.

#### **APPENDIX 5:**

- 1. List of Schedule Areas in Madhya Pradesh as Specified by the Scheduled Areas under the fifth Schedule of Indian Constitutions
- 1. Jhabua district
- 2. Mandla district
- 3. Dindori district
- 4. Barwani district
- 5. Sardarpur, Dhar, Kukshi, Dharampuri, Gandhwani and Manawar tahsils in Dhar district
- 6. Bhagwanpura, Segaon, Bhikangaon, Jhirniya, Khargone and Meheshwar tahsils in Khargone (West Nimar) district
- 7. Khalwa Tribal Development Block of Harsud tahsil and Khaknar Tribal Development Block of Khaknar tahsil in Khandwa (East Nimar) district
- 8. Sailana and Bajna tahsils in Ratlam district
- 9. Shajapur tahsil (excluding Shajapur Development Block) and Bhainsdehi and Shahpur tahsils in Shajapur district
- 10. Lakhanadone, Ghansaur and Kurai tahsils in Seoni district
- 11. Baihar tahsil in Balaghat district
- 12. Kesla Tribal Development Block of Itarsi tahsil in Hoshangabad district
- 13. Pushparajgarh, Anuppur, Jaithari, Kotma, Jaitpur, Sohagpur and Jaisinghnagar tahsils of Shahdol district
- 14. Pali Tribal Development Block in Pali tahsil of Umaria district
- 15. Kusmi Tribal Development Block in Kusmi tahsil of Sidhi district
- 16. Karahal Tribal Development Block in Karahal tahsil of Sheopur district
- 17. Tamia and Jamai tahsils, patwari circle Nos. 10 to 12 and 16 to 19, villages Siregaon Khurd and Kirwari in patwari circle no. 09, villages Mainawari and Gaulie Parasia of patwari circle No. 13 in Parasia tahsil, village Bamhani of Patwari circle No. 25 in Chhindwara tahsil, Harai Tribal Development Block and patwari circle Nos. 28 to 36,41,43,44 and 45B in Amarwara tahsil Bichhua tahsil and patwari circle Nos. 05,08,09,10,11 and 14 in Saunsar tahsil, Patwari circle Nos. 01 to 11 and 13 to 26, and patwari circle no. 12 (excluding village

### 2. List of Tribal Communities in State of Madhya Pradesh as Provided by Ministry of Tribal Affairs, Government of India

- 1. Agariya
- 2. Andh
- 3. Baiga
- 4. Bhaina
- 5. Bharia Bhumia, Bhuinhar Bhumia, Bhumiya, Bharia, Paliha, Pando
- 6. Bhattra
- 7. Bhil, Bhilala, Barela, Patelia
- 8. Bhil Mina
- 9. Bhunjia
- 10. Biar, Biyar
- 11. Binjhwar
- 12. Birhul, Birhor
- 13. Damor, Damaria
- 14. Dhanwar
- 15. Gadaba, Gadba
- 16. Gond; Arakh, Arrakh, Agaria, Asur, Badi Maria, Bada Maria, Bhatola, Bhimma, Bhuta, Koilabhuta, Koliabhuti, Bhar, Bisonhorn Maria, Chota Maria, Dandami Maria, Dhuru, Dhurwa, Dhoba, Dhulia, Dorla, Gaiki, Gatta, Gatti, Gaita, Gond Gowari, Hill Maria, Kandra, Kalanga, Khatola, Koitar, Koya, Khirwar, Khirwara, Kucha Maria, Kuchaki Maria, Madia, Mana, Mannewar, Moghya, Mogia, Monghya, Mudia, Muria, Nagarchi, Nagwanshi, Ojha, Raj, Sonjhari Jhareka, Thatia, Thotya, Wade Maria, Vade Maria, Daroi
- 17. Halba, Halbi
- 18. Kamar
- 19. Karku
- 20. Kawar, Kanwar, Kaur, Cherwa, Rathia, Tanwar, Chattri
- 21. (Omitted)
- 22. Khairwar, Kondar
- 23. Kharia
- 24. Kondh, Khond, Kandh
- 25. Kol

- 26. Kolam
- 27. Korku, Bopchi, Mouasi, Nihal, Nahul Bondhi, Bondeya
- 28. Korwa, Kodaku
- 29. Majhi
- 30. Majhwar
- 31. Mawasi
- 32. Omitted
- 33. Munda
- 34. Nagesia, Nagasia
- 35. Oraon, Dhanka, Dhangad
- 36. Panika [in (i) Chhatarpur, Panna, Rewa, Satna, Shahdol, Umaria, Sidhi and Tikamgarh districts, and (ii) Sevda and Datia tehsils of Datia district]
- 37. Pao
- 38. Pardhan, Pathari, Saroti
- 39. Omitted
- 40. Pardhi, Bahelia, Bahellia, Chita Pardhi, Langoli Pardhi, Phans Pardhi, Shikari, Takankar, Takia [In (i) Chhindwara, Mandla, Dindori and Seoni districts, (ii) Baihar Tahsil of Balaghat District, (iii) Shajapur, Bhainsdehi and Shahpur tahsils of Shajapur district, (iv) Patan tahsil and Sihora and Majholi blocks of Jabalpur district, (v) Katni (Murwara) and Vijaya Raghogarh tahsils and Bahoriband and Dhemerkheda blocks of Katni district, (vi) Hoshangabad, Babai, Sohagpur, Pipariya and Bankhedi tahsils and Kesla block of Hoshangabad district, (vii) Narsinghpur district, and (viii) Harsud Tahsil of Khandwa district]
- 41. Parja
- 42. Sahariya, Saharia, Seharia, Sehria, Sosia, Sor
- 43. Saonta, Saunta
- 44. Saur
- 45. Sawar, Sawara
- 46. Sonr

## **APPENDIX 6:Draft ESMF - Consultations and Disclosure**

### I- Draft ESMF Consultation and disclosure at Khargone



अधिक से अधिक वृक्षा रोपण कर

# बुलाई महत्वपूर्ण बैठक

खरगोन। खरगोन नगर में किया जावेगा। इस बैठक में नगर कंपनी के माध्यम से आरंभ किया है। नगरपालिका अध्यक्ष विपिन जाना है। नगरपालिका द्वारा इस कुमार गौर, मुख्य नगरपालिका योजना के क्रियान्वयन हेतु योजना अधिकारी निशिकांत शुक्ला न.पा. से सुबंधित विभिन्न पक्षो पर जन उपाध्यक्ष कन्हैया कोठाने ने सभी सामान्य के विचार जानने के लिये से अनुरोध किया है कि, वे नगर योजना तैयार करते समय की पेयजल से जुडी इस महत्वपूर्ण इसी श्रृखला में अपरान्ह 3:00 समय पर स्थानीय नगरपालिका एक महत्वपूर्ण बैठक आयोजित बहुमूल्य सुझाव प्रदान करे। ताकि, की गई है, योजना के तकनीकी, इस योजना का निर्वाध एवं पर्यावरणीय एवं सामाजिक पक्षों सफलता पूर्वक क्रियान्वयन नगर

मूलभूत के सभी राजनैतिक दलों से जुड़े आवश्यकताओं की पूर्ति के लिय जनप्रतिनिधियों, नगरपालिका कटिबंद्ध नगरपालिका खरगोन द्वारा परिषद के सभी पूर्व अध्यक्ष, नगर की पेयजल से जुड़ी नगरपालिका पाषद, समाजसेवी महत्वाकांक्षी जल आवर्धन योजना एवं स्वयंसेवी संगठनों के तैयार की गई है। जिसका पदाधिकारी प्रचार माध्यमों के क्रियान्वयन शीघ्र ही राज्य शासन प्रतिनिधि एवं सभी गणमान्य की मुध्य प्रदेश अर्बन डेवलपमेंट नागरिकों को आमंत्रित किया गया व्यक्तिशः संपर्क किया गया है। योजना के क्रियान्वयन हेतु निश्चित व बजे नगरपालिका सभा कक्ष में सभा गृह में उपस्थित होकर अँपने मी को जन सामान्य के समक्ष प्रस्तुत हित में सूनिश्चित किया जा सके।

दौर

# जनसंख्या स्थिरीकरण माह एव देस्तरोग नियंत्रण पखवाडे का शुभारंभ

अधिकारी जिला खरगोन डॉ. टी हेतु सहमति दी गई। जिंक-नीमा एवं अन्य अधिकारी/ पैकेट वितरित किए गए।

खरगोन। जिला चिकित्सालय कर्मचारी उपस्थित थे। उक्त खरगोन में जनसंख्या स्थिरीकरण अवसर पर नसबंदी शिविर में 25 माह एवं सघन दस्तरोग नियंत्रण महिलाओं का नसबंदी ऑपरेशन पखवाडे, विशाल नसबंदी शिविर किया जाएगा। साथ ही परिवार एवं परिवार कल्याण कार्नर तथा कल्याण कार्नर पर महिला रोग जिंक-ओ.आरएस कार्नर का विशेषज्ञ डॉ. गुप्ता मेडम द्वारा शुभारंभ विधायक बालकृष्ण अनिसर पति असलम खरगोन को पाटीदार, के करकमलों द्वारा फिता दो बच्चों में अंतर रखने हेत् काटकर किया गया। इस अवसर कॉपर-टी के लिए प्रोत्साहीत किया पर मुख्य चिकित्सा एवं स्वास्थ्य गया, जिससे संबंधित द्वारा कॉपर-गोविंद गुप्ता, डीएचओ डॉ. बीएस ओआरएस कानर से बच्चों में कतेय, सिर्विल सर्जन डॉ. रमेश दस्त रोकने के लिए ओआरएस

स्वात्वाधिकारी, प्रकाशक और मुद्रक ज्योति माहेश्वरी R.N.I.No.-MPHIN/2014/59433 सम्पादक - ज्योति माहे

### **Minutes of Draft ESMF Consultation:**

# कार्यालय नगरपालिका परिषद, खरगोन, जिला खरगोन (म.प्र.)

दूरभाष (कोड-07282) 🖀 231333 फेक्स - 21333 - E-Mail : cmokhargone@mpurban.gov.in

विषय -

खरगोन शहर की जल आवर्धन योजना, पर्यावरण एवं सामाजिक प्रबंधन अन्तर्गत पेयजल प्रबंधन योजना के संबंध में आयोजित बैठक दिनांक 11.07.2016 के संबंध में ।

——00——
आज दिनांक 11.07.2016 को नगर पालिका परिषद, खरगोन के समाकक्ष में विषयाकित के संबंध में बैठक दोप. 3.00 बजे प्रारंभ हुई । आयोजित बैठक में परिषद के पार्षदगण, शहर के सामाजिक संगठनों के अध्यक्ष एवं प्रतिनिधि उपस्थित हुए है, साथ ही शहर के प्रबुद्ध पत्रकारगण भी उपस्थित हुए ।

बैठक के दौरान पार्षद एवं जनता के द्वारा निम्नानुसार मत प्रस्तुत प्रस्तुत किये गये:--

1. पार्षद द्वारा पर्यावरण संबंधी विचार व्यक्त करते हुए बताया गया कि, खरगोन शहर की जल आवर्धन योजना में वाटर ट्रीटमेंट प्लांट साईट पर किसी तरह के पर्यावरणीय हानि जैसे — वृक्ष, पेड़ पौधों को हटाकर पर्यावरण हानि तो नहीं होगी ? साथ ही जो योजना के तहत टंकिया प्रस्तावित की गई है उनके निर्मित होने पर भी किसी प्रकार की पर्यावरणीय हानि तो नहीं हो रही है ?

कार्यालय द्वारा प्रोजेक्ट रिपोर्ट अनुसार जानकारी दी गई कि, जल आवर्धन योजना के क्रियान्वयन पर किसी भी प्रकार के वृक्ष, पेड़—पौघों को हटाया जाना प्रस्तावित नहीं है और न ही पानी की टंकिया निर्माण के दौरान किसी भी प्रकार की पर्यावरणीय हानि नहीं होगी ।

2. जल आवर्धन पिरयोजना के तहत कौन सी पाईप लाईन का उपयोग किया जा रहा है तथा पाईप लाईन डालने पर किसी भी प्रकार के मकान या समुदाय को हानि तो नहीं होगी?

कार्यालय द्वारा प्रोजेक्ट रिपोर्ट अनुसार जानकारी दी गई कि, जल आवर्धन योजना के तहत शहर में पाईप लाईन डाली जाने के दौरान किसी मी मकान या समुदाय को हानि नहीं होगी ।

- 3. जनता का सुझाव आया कि, मीटर लगाने के पहले ट्रायल रन किया जावे। तथा यह सुनिश्चित हो सके की पानी पर्याप्त मात्रा में मिल रहा है, इस संबंध में विस्तृत रूप से जानकारी दी गई।
- 4. जनता की तरफ से कहा गया कि खरगोन नगर पालिका परिषद द्वारा लागू की जा रही जल आवर्धन योजना का क्रियान्वयन का विचार अच्छा है, परन्तु योजना शुरू होने में कितना समय लगेगा ।

इस पर जानकारी दी गई कि, जल आवर्धन योजना के पूर्ण होने मे अनुमानित 2 वर्ष का समय लगना है । 5. जनता द्वारा जानकारी चाही गई कि, योजना पूर्ण होने पर योजना के रखरखाव की क्या व्यवस्था होगी ?

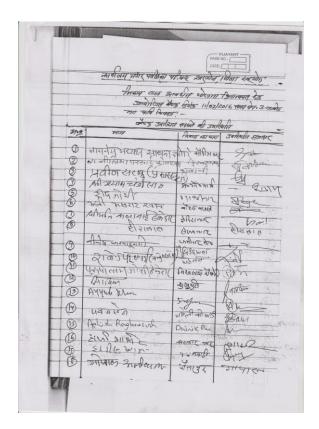
इस पर जानकारी दी गई कि, ठेकेदार द्वारा कार्य पूर्ण होने के 10 वर्षो तक रख रखाव / मरम्मत करने का दायित्व होगा ।

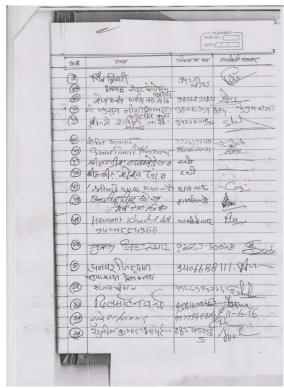
6. जनता द्वारा कहा गया कि, कोई नागरिक पर्यावरण के क्षेत्र में कार्य कर पेड़, पौधे लगाता है तो उस व्यक्ति को जलकर में कोई सुविधा प्रदान की जावेगी ?

इस पर कार्यालय द्वारा बताया गया कि, आपका सुझाव अच्छा है । जलकर में सुविधा प्रदान करने हेतु शासन से मार्गदर्शन प्राप्त किया जावेगा ।

बाद उपस्थित परिषद के सदस्य, पत्रकारगण एवं शहर के सामाजिक संगठनों के प्रतिनिधियों के द्वारा जल आवर्धन योजना के क्रियान्वयन किये जाने के संबंध में परिषद को बधाई दी गई तथा खरगोन शहर की जल आवर्धन योजना का शीघ्र क्रियान्वयन के संबंध में शासन को उपरोक्त सुझाव एवं मत भेजे जाने की सहमति दी गई।

> मुख्य नगरपालिका अधिकारी, नगरपालिका परिषद, खरगोन







# आवर्धन योजना से पर्यावरण पर नहीं पड़ेगा विपरित प्रभाव

खरगोन निप्र। नगर को पर्याप्त पेयजल आपृतिं से जुड़ी एवं विश्व बैंक तथा म.प्र. शासन के सहयोग से क्रियान्वित होने वाली 103.04 करोड़ लागत वाली जल आवर्धन योजना के क्रियान्वयन में स्थानीय पर्यावरण पर किसी भी तरह का विपरित प्रभाव नहीं पड़ेगा । यह योजना पर्यावरण एवं सामाजिक हितों को ध्यान में रखकर ही क्रियान्वित की जाएगी। ये बात योजना बनाने वाली एजेंसी एवं मुख्य नगर पालिका अधिकारी निशिकांत शुक्ला ने बताई। कार्यशाला के प्रारंभ में नगर पालिका अध्यक्ष विपिन गौर ने इस योजना को लेकर संक्षिप्त जानकारी दी।

जल आवर्धन योजना के क्रियान्वयन मे पर्यावरणीय एवं सामाजिक प्रभावो जैसें संवेदनशील मुद्दो पर जन सामान्य की जिज्ञांसाओं एवं प्रश्नो के जवाब के लिए स्थानीय नगरपालिका परिषद सभागृह मे नगर पालिका द्वारा आयोजित एक महत्वपूर्ण बैठक मे

जनप्रतिनिधियों, समाजसेवी, स्वयंसेवी संस्थाओं के पदाधिकारियों नगर पालिका के वर्तमान पार्षदों, गणमान्य नागरिको एवं पत्रकारो की उपस्थिति में मुख्य नगर पालिका अधिकारी श्री निशिकांत शुक्ला ने इस योजना के संबंध में जानकारी दी। जिज्ञासाओ एवं पूछे गए प्रश्नों के जवाब दिए।

बैठक में विशेष रूप से जलावर्धन योजना से जुडे. श्री दिनेश प्रजापित सिविल इंजीनियर एवं सामाजिक पक्ष से जुड़े राकेश शांडिल्य ने योजना के क्रियान्वयन में नगर के विभिन्न क्षेत्रों में किसी भी प्रकार की व्यक्तिगत सम्पत्ति की कैठक में नगरीय विकास विभाग के संभागी नुकसान नहीं होने देने का विश्वास दिलाया। उल्लेखनीय है कि, नगरवासियों को इस महती जल आवर्धन योजनां से 24 घण्टें एवं पर्याप्त पेयजल उपलब्ध कराया जाएगा। नगर के लिए यह महत्वाकांक्षी योजना सिद्ध होगी। जिसका लाभ आने वाले कई वर्षो तक नगरवासियों को मिलेगा।

बैठक की अध्यक्षता नगर पालिका परिष के अध्यक्ष श्री विपिन कुमार गौर ने करते हु कहा कि, यह जलावर्धन योजना शहर के लि वरदान सिद्ध होगी। उन्होंने कहा कि योजन निश्चित समयावधि में क्रियान्वित होकर पूरी हे इसमें शहर के जिम्मेदार गण मान्य नागरिक जन-प्रतिनिधियों एवं सार्वजनिक क्षेत्र मे का करने वाले समाज सेवियों का सहयोग ए उनके परामर्श अत्यावश्यक हैं। योजना र क्रियान्वयन मे इनसे प्राप्त सुझाओं की ध्या रखा जाएगा।

कार्यपालन यंत्री श्री गजान्नद चैहानं ने विशे रूप से उपस्थित होकर इस योजना से जु विभिन्न जिज्ञासाओं का संतोषजनक समाध किया। बैठक मे नगरपालिका के सहायक यं श्री रघुनाथ वर्मा, उपयंत्री श्री सरजू सांग सहित नगरपालिका के अधिकारी एवं कर्मच उपस्थित थें।

निकु स्मापाका नीमा संसार

Bir 12/07/2016

समस्। आपरराम पपाण म रपणर भाषभा जिसमें कलेक्टर विभागीय अधिकारियों के

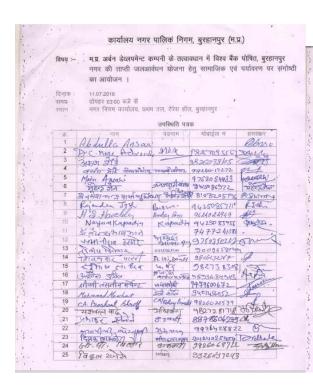
### **II- Draft ESMF Consultation at Burhanpur**

### **Photographs**









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विषय - म.प. अर्बन डेस्लपमेन्ट कम्पनी के तत्वावधान में विश्व बैंक पोषित, बुरहानपुर नगर की तात्ती जलआवंधन योजना हेतु सामाजिक एवं पर्यावरण पर संगोध का आयोजन ।  दिनांकः 11.07.2016 समयः वोप्तर 03:00 वर्ज से स्थान नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रक  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  उपस्थिति प्रथम तलपुर  हा नगर निगम कार्यालय, प्रथम तल, टेरस होल, बुरहानपुर  हा नगर निगम कार्यालय, बुरहानपुर  हा	1						
विषय :- म.प्र. अर्थन डेटलपमेन्ट कम्पनी के तत्वावधान में विश्य बैंक पोषित, बुरहानपुर नगर की ताली जलआवंधन योजना हेतु सामाजिक एवं पर्यावरण पर संगोध का आयोजन ।  दिनांक :- 1107.2016 समय :- विश्वाक अर्थाल प्रथम तल, देस होल, बुरहानपुर ज्यारि पत्रक  का मामा :- पत्रनाम मोवाहल न हस्ताधर उपरिष्ठित पत्रक  का पत्रनाम पत्रनाम मोवाहल न हस्ताधर  का प्रथम तल, देस होल, बुरहानपुर ज्यारि पत्रक  का पत्रनाम मोवाहल न हस्ताधर  का प्रथम तल, देस होल, बुरहानपुर ज्यारिक्ष पत्रमाम का प्रथम तल, देस होल, बुरहानपुर ज्यारिक्ष पत्रमाम का प्रथम तल, देस होल, बुरहानपुर ज्यारिक्ष पत्रमाम प्रथम पत्रमाम मोवाहल न हस्ताधर  का प्रथम विश्वाक पत्रमाम प्रथम पत्रमाम प्रथम पत्रमाम प्रथम प्रथम प्रथम प्रथम प्रथम प्रथम प्रथम पत्रमाम प्रथम प्र			कार्यालय नग	र पालिक नि	गम, बुरहानपुर (	म.प्र.)	
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षयः :- स्रोजः स्राजः	म.प्र. आर्बन ढेव्लपमेन्ट क नगर की ताप्ती जलआर्व का अयोजन । 11.07.2016 दोपहर 03:00 गजे से नगर निगम कार्यात्म्य, प्रथम	घन योजना है <sup>.</sup>	तु सामाजिक एव	पोषित, बुरहांनपुर पर्यावरण पर संगोध
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# ः कार्यालय नगर पालिक निगम, बुरहानपुर म.प्र. ः

म.प्र. अर्बन डेव्हलपमेन्ट कंपनी अंतर्गत, विश्व बैंक पोषित बुरहानपुर नगर के जलप्रदाय के लिये ताप्ती जलआवर्धन योजना हेतु सामाजिक एवं पर्यावरण डिसक्लोजर पर संगोष्ठी दिनांक 11.07.2016

### कार्यवाही विवरण

.आज दिनांक 11.07.2016 को बुरहानपुर नगर की जलप्रदाय प्रदाय योजना के लिये .म.प्र. अर्बन डेव्हलपमेन्ट कंपनी के अंतर्गत विश्व बैंक पोंषित बुरहानपुर जल आवर्धन योजना राशि रु. 131.49 करोड़ हेतु निगम कार्यालय के प्रथम तल पर, पर्यावरणीय एवं सामाजिक विषय पर आयोजित "सामुहिक परिचर्चा" में संलग्न उपस्थिति पत्रक अनुसार तथा माननीय महापौर महोदय, आ. निगम अध्यक्ष, नेता प्रतिपक्ष, परिषद के पार्षदगणों, मेयर इन कोंसिल के प्रभारी सदस्यों, आमंत्रित गणमान्य नागरिकों एवं विभिन्न विषयों से संबंधित विभिन्न विशेषज्ञों, सलाहकारों इत्यादि द्वारा भाग लिया गया ।

सम्मेलन का प्रारंभ संचालन का दायित्व निर्वाह करते हुवे एम.आई.सी. के जलकार्य प्रभारी सदस्य श्री चिंतामन महाजन द्वारा, प्रथमतः कार्ययोजना की विस्तृत तकनीकी जानकारी उपस्थित जनसमुदाय को दिये जाने हेतु योजना के नियुक्त तकनीकी सलाहकार एडराईट एसोसिएटेस की ओर से पधारे श्री मुकुल इंदुरखा को आमंत्रित किया गया, जिनके द्वारा योजना के विभिन्न पहलुओं पर चलचित्र एवं संबोधन द्वारा प्रकाश डाला गया । विशेषतः ताप्ती नदी के पानी में मौजूद आयरन तत्वों की अधिकता बाबत । जिसे हेतु पृथक से अधिक आयरन तत्व प्रथ्थकरण की विधि अपनाई जावेगी । द्वितीयतः संचालनकर्ता द्वारा सामाजिक एवं पर्यावरण विषय पर योजना के क्रियान्वयन से होने वाले प्रभाव पर प्रकाश डालने हेतु 'नगरीय प्रशासन एवं विकास भोपाल की ओर 'से पधारें श्री योगेश नेमा को आमंत्रित किया गया । श्री नेमा द्वारा जानकारी दी गई की योजना के क्रियान्वयन से किसी भी प्रकार के भवन, निजी भूमि, वृक्ष आदि प्रभावित नही होगें । श्री नेमा द्वारा बताया गया कि बुरहानपुर शहर प्राचीन एवं पुरातत्व की धरोहर का शहर है । योजना के क्रियान्वयन से पुरातत्वीय धरोहर आदि भी प्रभावित नही होगी । इसके पश्चात संचालनकर्ता द्वारा, उपस्थित गणमान्य नागरिकों को कार्ययोजना के संबंध में एवं उसके क्रियान्वयन में किसी प्रकार की समस्या या प्रश्न प्रस्तुत करने हेतु अपील की जाकर समय दिया गया ।

- स्माज़सेवी श्री महेन्द्र जैन द्वारा— प्रश्न किया गया कि नागरिकों को वर्तमान में जो पानी मिलता है वह खार युक्त है । योजना के क्रियान्वयन से क्या नागरिकों को खारयुक्त पानी से मुक्ति मिलेगी ? समाधान— तकनीकी सलाहकार द्वारा जानकारी दी गई कि योजनांतर्गत फिल्टर प्लांट का भी निर्माण किया जावेगा । पूर्णता शुद्ध पानी नागरिकों को प्रदाय किया जावेगा ।
- 2. एम.आई.सी. सदस्य श्री संभाजी सगरे द्वारा— प्रश्न किया गया कि लालबाग क्षेत्र में 22 कि.मी. नवीन पाईप लाईन डालने का प्रावधान योजना में नही किया गया । इसका प्रावधान किया जावें । समाधान— मान. महापौर श्री अनिल भाउ भोसले द्वारा जानकारी दी गई कि लालबाग क्षेत्र अंतर्गत इंदिरा कॉलोनी वार्ड एवं रुईकर वार्ड आते है जिसमें विगत दो वर्ष पूर्व ही नवीन



रार यह जिल्ला निगम

पाईप लाईन डाली गई है जिसका उपयोग इस योजना हेतु किया जावेगा तथा लालबाग के शेष क्षेत्रों में नवीन पाईप लाईन डाले जाने का प्रावधान किया गया है ।

- पार्षद श्री सुभाष जाधव द्वारा- प्रश्न किया गया कि किसी परिवार में 2 लोग रहते है या किसी परिवार में 5 लोग रहते है ऐसी स्थिति में पानी के टेक्स की क्या दर होगी । इसी तरह श्री राजेश भगत पार्षद पति द्वारा भी प्रश्न किया गया है किं मेरे वार्ड में एक परिवार में 65 लोग रहते है ऐसी स्थिति में पानी की क्या दर रहेगी । समाधान-कन्सलटेन्ट द्वारा जानकारी दी गई कि पानी की खपत का आकलन मीटर द्वारा किया जावेगा एवं पानी की दर एवं संबंधित नीति शासन स्तर पर नगरीय प्रशासन एवं विकास द्वारा निर्धारित की
- श्री राजेश भंगत पार्षद पति द्वारा– सुझाव दिया गया कि, प्राचीन कृण्डी भंडारा जल प्रदाय प्रणाली को भी कार्ययोजना से संयुक्त किया जावें । समाधान-मान. महापौरजी द्वारा जानकारी दी गई कि कुण्डी भंडारा जलप्रदाय प्रणाली पुरातत्वीय धरोहर है । इसे सुरक्षित रखते हुए नगर की जलआवर्धन योजना पूर्णताः शहर के समस्त 48 वार्डों के लिये है, जिससे सभी वार्डी में समूचित रूप से 135 लीटर प्रति दिन प्रति व्यक्ति 24 घंटे सातों दिन प्रदाय किया
- श्री अकरम पठान, द्वारा प्रश्न किया गया कि–योजनां से नागरिकों पर पानी के बिल का अधिक, बोझ नही आना चाहिये । समाधान- श्री मनोज तारवाला स्पीकर द्वारा जानकारी दी गई कि आज नगर के कई नागरिक नगर से बांहर आते जाते समय यात्रा के दौरान 20/-प्रति बोतल का पानी एवं शहर के कई परिवारों द्वारा आर.ओ. युक्त पानी प्राप्त करने हेतू प्रतिदिन 20 लीटर पानी की केन का रु. 25 / – में क्रय कर उसका उपयोग करते है । इस योजना से शहरवासीयों को पूर्णताः शुद्ध पानी बाजार दर से अत्यंत सस्ती दर पर प्राप्त होगा
- श्री सुभाष जाधव, पार्षद द्वारा प्रश्न किया गया कि- शहर में पाईप लाईन डालनें से पूर्व निर्मित डामर रोड की खुदाई होगी तो क्या उतने ही भाग का पूर्ननिर्माण किया जावेगा । समाधान– योजना के तकनीकी सलाहकार जानकारी दी गई कि कार्ययोजना में सम्पूर्ण रोड के पुर्ननिर्माण का प्रावधान किया गया है।
- श्री होशंग हवलदार, पुरातत्वीय जानकार द्वारा सुझाव दिया गया कि– पाईप लाईन डालने हेतू शहर के 48 वार्डों के रोडों की खुदाई का कार्य होगा तथा उसका पूर्ननिर्माण किया जावेगा अच्छा हो कि पाईप लाईन डालने का कार्य के साथ—साथ सीवर लाईन डालने का कार्य भी किया जावें उसके पश्चात रोड निर्माण कार्य किया जावें । समाधान- मान. महापौर द्वारा जानकारी दी गई कि नगर की सीवर लाईन की कार्ययोजना भी शीघ्र-तैयार की जा रही है ।
- श्री, मोईन अंसारी, वरिष्ठ भाजपा नेता द्वारा– योजना का स्वागत करते हुए कहां गया कि हम विश्व बैंक के शुक्रगुजार है कि वर्ड बैंक ने नगर की जलआवर्धन योजना की स्वीकृति प्रदान की । श्री अंसारी द्वारा प्रश्न किया गया कि योजना का संचालन एवं संधारण किसके द्वारा किया जावेगा । समाधान– मान. महापौर द्वारा जानकारी दी गई कि योजना का संचालन एवं संधारण कार्य लेने वाली एजेन्सी द्वारा किया जावेगा । तकनीकी सलाहकार द्वारा जानकारी दी गुई कि संचालन एवं संधारण आगामी पांच वर्षो तक क्रियान्वयन एजेन्सी का होगा । तत्पश्चात योजना निकाय को हस्तांतरित हो जावेगी ।

नगर पालिक निगम ज्यार पालिक जिनाः पुरहानपुर (म.प्र.)

- नेता प्रतिपक्ष श्री अकील औलीया द्वारा– योजना का स्वागत किया गया एवं कहां गया कि शहर विकास में हम पूर्णतः महापौर जी के साथ है । योजना बुरहानपुर शहर के हित में है, योजना के क्रियान्वयन में पूर्ण सहयोग किया जावेगा ।
- नगर निगम के स्पीकर श्री मनोज तारवालाजी द्वारा- उपस्थित गणमान्यों को जानकारी दी गई कि जनगणना 2011 अनुसार नगर की जनसंख्या 2,10,890 है । यह योजना, आगामी 30 साल उपरांत अनुमानित जनसंख्या 3,84,000 को दृष्टिगत रखते हुवें तैयार की गई है । योजना को पूर्ण करने की समयावधि दो वर्ष है । योजना परिषद के कार्यकाल में पूर्ण हो जावेगी । इस कार्य से, बुरहानपुर शहर की आने वाली पीढ़ी हमारी इस परिषद को सदैव याद रखेगी।

अंत में मान. महापौरजी श्री अनिल भाउ भोसले द्वारा सम्मेलन को संबंधित किया गया । संबोधन के दौरान उनके द्वारा बताया गया कि इस संगोष्ठी में उपस्थिति के लिये नगर के वरिष्ठ डॉ. श्री रमेश, कापडिया को सम्मेलन सूचना भेजे जाने पर, जो किसी कारण वश इस संगोष्ठी में उपस्थित नहीं हो पाये, परंतु उनका सुझाव मुझे प्राप्त हुआ है । उनका कहना है कि मेरे पास अधिकांश मरीज जलजनित उदर रोगों के आते है, जो कि अशुद्ध जल के कारण होते है । इस योजना के क्रियान्वयन से नगर वासीयों को शुद्ध पेयजल मिलने से नागरिकों को जलजनित रोगों से मुक्ति मिलेगी । जिससे मेरे व्यवसाय पर विपरीत प्रभाव पडेगा जो मुझे स्वीकार है ।

. मान. महापौरजी द्वारा निकाय स्तर पर योजना के सफल क्रियान्वयन हेतु आम सहमति का आव्हान किया गया । जिस पर उपस्थित जनसमुदाय द्वारा योजना के क्रियान्वयन के समर्थन में

हाथ उठाकर समर्थन किया गया ।

अंततः कार्यवाहक निगम आयुक्त श्री डी. के. पटेल द्वारा आभार व्यक्त किये जाने, के उपरांत सम्मेलन कार्यवाही समाप्त की गई ।

उपरोक्त कार्यवाही विवरण की पुष्टि की जाती है।

11 13 4116 कार्यवाहक आयुक्त नगर पालिक निगम, बुरहानपुर

आयुक्त बाह्य पालिक निगम बुरहानपुर

. महापीर नगर पालिक निगम, बुरहानपुर

> WEITHE नगर पालिक निगम बुश्धानहर (म.म.)

### **III- Draft ESMF Consultation at Chhindwara**



**Photographs of Draft ESMF Consultation** 

### Publicity of the Disclosure consultations at Chhindwara





### छिंदवाडा

# बलावर कला पहुंचे कलेक्टर

धिकारियों को दिए व्यवस्था बनाने के निर्देश, वर्षा प्रभावित क्षेत्रों का लिया जायजा

मसकर न्यूज (विकास

ग कला पहुंचे कलेक्टर केके ले तेस अवेश्वय जीवे पड्य ने H को क्रिकीचें का नामक सेने पी बिनारे विवास करने माने मान में को मुश्त मिलट कराया। प्रतिने को व्यवस्था समाने के है) तुर क्लेक्टर ने प्रक्त्यूकार्धी बीरिका को मोके पा का प्रक्रम य मुनिक्षित कर प्रमंत करने के

तक भा में लगकार नार्व करिंह विकास नदिया उपास पर है। म करा के देम का निश्चिम करने वलेकर ने देखा कि वेस्ट वि नो से मिही कराव हो रख है। के निरोधण के दोतन कलेक्टर नेपाल पुल पुलियों का निरोधण और माम्या करने के निरोश प्रिया । तामिक शेव में जाह-जाह वर्ष प्राप्त सहक कियर की पहली ने व रोट सर्वेक होने पर वेसीबी



### सिंगोड़ी पुल का किया अवलोकन

क्लंबर: ने निर्देशन के बीठन संबंधि पुत्र का मी अवलंकन किया। यह नारी बारिट हे पुत्र के जार है पने जा रहा था उन्होंने अधिकवियों को तर्फ के बोलें और स्टीपर राम में के रिम्म कहा राजि बोर्ड क्टी पटना में पटिए हो सके।

### सक्रिय किया जमीनी अमला

करोबदर भी केंग में तकरूर, पूरिन्त, तीननाई, प्रत्यातें, खेटचर संतेत अन्य अधिकारियों की आपन विशेष्टर स्थानें में लेकिय रहते के लिंह किए हैं

### बांध में तैनात एसएएए

**विकादा** संख्यांट कर से बड़ी पर्टटकों की तंत्र्यः को केवले हुए अधिकरियों से वह पुत्रकृत्य की तिमान की है। बाद के अलगन भोजों के जाने पर प्रशिक्ष करा दिया जया है कार्य के जान पर प्रतिकार सभा किए संघ के 512, जनावर करी महित हैं महत्त्वीयारी और करेन सोच में करी सभा रखा क्रमांकि करने बांके करका की कीए नहीं हुई के समिता और वरंतानाता में पैता नहीं के उत्तराने का असर सोमार को पैता नहीं के पर नजर अया। जा संसामा किना द्वार यह कर बेटी को जीवा बात है लेकिन जिल बी ते पने का देश में अपन हो रहा है उस बीट के पने निकारों नहीं हो प रही है। पुनर्शक बारों शहें की बातन द्वारत है। क्षीवार की बेट नम् वर्गेत्र और बारसबीरवारी में वर्गा जा सक वहीं वहां जाने का रास्ता भी बंध हो राज

### पेंच उफनाई, गांवों में हड़कंप

पैस के कर से समारा धारी ओड़ जाने के कारत पैस की जातन पर अ को है जाने के असपास के लोगों को प्रेसनों का समारा

## २०१९ तक बिछ जाएगी शहर की सीवरेज लाइन

दिसंबर में शुरू होगा 🕽 सीवरेज के लिए एक

180 करोड़ का काम बार फिर खदेगा शहर



(स्टब्रह्म) नगरनिंगा हेप में सीकोज के तकनीकी पर्यक्रणीय पूर्व प्रोतेष्ट बीजना दिसंबर 2016 से सामाजिक वर्शी एवं प्रबंधन से तुरु होकन वीन सहत के भीतर 2019 करू बनकर वैवार हो जाएंगे। 180,36 सर्पेश करम के इस

तुष्ठ कान तान साना के भागर जनसमाध्यक्त अवन्यान्त्रा के बाद 2019 के का करते वेचार है जाएंगे देनके दिना से जेने इस दोना सा 180.36 करोड़ करा के इस अमी जेलासमेंट केरणों के प्रेरोजिंग में 766 विवासित्य की कार्याकों अधिकारों कार्याक सेवोज साना किया कार्यों एक्स भागाल, अभीना प्राप्ती पित कार्या विश्व सक्त की स्वासी सुदेशी, कुछ सेवेश सम्बद्धा, भार्में हैं स्वासी विस्त प्रकार की सतके सुदेशी, कुछ निजी संगतित जो अधिकामण के मेरे में उस पर्दे हैं, उन्हें हटावर जाएश प्रोजेकर के लिए एकर की समझ और । एनार्गद सिम य अन्य उपनिवार से। लोगों के जियर जानने के लिए ग्रोमबार को कर्जहाला का आयोजन हुआ। तिसमें विश्व मैंक के किस होने के पान कई 2017 में बान पोपन से इसक्रीमा लोगोन पोजना शुरू होने को नेपसे है।

जनगरमञ्जू को अवगत वसाने के खट

वन्तर्वयम रहुवेती, सभावति विजय पार्चे, नेपी सिंह, समामा सेन्स

भाव हुई कार्यशाला के बाद अब श्रीविक्स के आभार पर टेंबर प्रक्रिक

### इन वातों का रखा जाएगा ख्याल

पूर्ण प्रतिवादन किया काइन, देखांचे कि मुख्या की निर्माण उपारण कर राज राज है हुए पिमार्ग कर्ज में बहुत मिह्हों जो जहें, इसके दिए जो की लियाई की जाएंगे मिर्माण कि विश् की एक पेड़ करना जात है से इसके एवल में तीन पेड़ समार जाएंगे

### ऐसा होगा शहर का सीवरेज सिस्टम

- 3 266 जिल्लेमोटर का लोगरेज गेटरको जोग एक और को क्लोज जिलाको अञ्चलीत
- लबत १८६१४.१६ लख होंगी: अ ४ हजर ४०० मेंग होत कोने विशक्ते करत (स्थ.३३ करू रूपए की होनी) ७ १४८ लाख का करने और के बोक बोक
- क 28.30 प्रमालकी का खेंगरेज़ हैं हमेंट पसंद 2000 साथा कराए है बनेता। क सेकोड प्रतिपन स्टेशन स्टेशन सेंग एक और से कोगा विकास मानत 214.28 तमन होती।
- विलादान में सैविटेंड एवंट कीया।
   वर्ड मंदर 35, 46, 24 और 3 में बारोवित एवंट कोना।

### रिकायतों पर 48 घंटे में निकलेगा इल

र्तिकोच्या निस्तान काले के बीजान की कोई विकायत करता है तो इतकर निरावकरण 48 मेंटे के मीतर होगा। विकायता के लिए बार लेक्स बनाए गए हैं. जिस पर लॉबे असरकार के प्रम करवाँग निवासी कर्ष डेक्ट्रामर करक

ालीढाना में डायरिया का प्रकोप, हो चुकी है दो की मौत

MARKE POR | DESCRIPT

अफिया डॉ.आले गुत ने बताय कि प्रामील उसरी दस्त का इसाज भी नहीं रोज किस्तारचंड को सम कर से हैं। संकार की ग्राडीहर त किस्तारों के जुल्यादेन और तहजेलदार ने नाल में पहुंचकत सामीयों करे इतान के लिए मनाव उन करों अमीय इताज करते हैंगा राज में दक्ति पाने का से केले **दैतिक** भा में 1 कह सेने में हैं। वह के रक्ष में सिस्कर्य हुए। स्वास्थ्य विधार भारकर हुए। स्वास्थ्य विधाप इसा समानेत्र के सरकारी

### करां और डिवरिया वत्र पानी दूषित

बरेत के पर्ने के तब पत्रते ते मानवर आ राग पुनित गारी जातक एकराज प्रवचन त्या क्षर में मित्र बच है। जिल्ला करी खाल करने और पोर्ट के किए क्रमीओं है उपनेय में से रहे के वहाँ

# से मासूम गंभीर विकास जारेर क्षम ओसीर साम सम्बद्धित करता है

कीटनाशक के सेवन

हो बर्गीय मालक लेकिया विशा अतोक नंदर्वाही कीटनाकक के लेकन से गंभीर हो गया। घटना ग्रीवाह दोग्रहर को है। बातक ने खेल खेल में जोड़बराब की बेहल की गृह में एवं लिया ता, किसके बाद वह बेहेंसा हो एवं ना लिये तत्त्वज़ा जायार के लिए जिला असकाल में भरी करवा गवा है। उरन्तर के बाद बालक को ठिवति में काशो छुवर हुआ, नक स्वर्ध से बाहर स्वत्र वा तह है।

हुआ, यह स्वरं से बहुद स्वाम के यह है। सर्परंत्र से युवारी गोबीट वर्तित के स्वरं हैं किए में सर्परंत्र के मामले सामने आने वर्ग है। गीववार को



### सत्कार तिराह्य पर लगा जाम

सोमनार चेपहर नाप लगगब। बहुतों को आवाआही कुछ सम्म के लिए प्रभावित रही। सङ्क का आबा हिस्सा मेरे बहुतों के कारण इस सुरसे से एक साथ दी शहनों की आसामारों मही हो पाती।

### अभियान को लेकर ली बैठक

धिदवाडा, जिला महिला एवं धिरशाहा, गिश्ता चिहिता एवं चात विकास विभाग अधिकार करन्यना तिवारी रिकरिया में 15 से 22 जुलाई तक त्यतमें मही ऑगम्बाड़ी चता अभियाग सहित इचित प्रति मातृत्व सहस्रीण चीजना क भूगताम, बन्ती के आधार कार्त की सम्प्रित की।

### सात अगस्त को होगा दंगल

द्वारणा प्रशादा । जिल्ला बाल विकास देगल समिति के सलस्यान में सत अगस्य को बदरा ज्वापा शास्ता के पूर्व उद्युक्त पुत्रा को समृति में दोस्त का आधीका क्रिया गया है। गट जानकार्य सतिया गया है। गट जानकार्य सतिया गया है।

### चंद दिनों में उखड़ा फायबर बेकर



सीवरेज योजना

# चार स्तरों पर किया जाएगा योजना का सुपरविजन

### तकनीकी अधिकारी ने किया पर्यावरणीय एवं सामाजिक पक्षों का प्रस्तृतिकरण

प्रविक्तान्त्र विश्वा क्रिया प्रस्तु विराज्य प्र



### पहल... तकनोको अधिकाते, उपस्थित जगप्रतिनिधि, समाजसेयो प अधुकत

### इन्होंने दिए सुझाव

प्रतिर ने कहा कि सिसी भी नहारिक समय-सीम्र में नहारिक भी नहारिक भी

पूर्व लंदन राज्यरान अनुसूर्वन प्रत्ये, निगम आक्रम धानेन्द्र मितानवी, पूर्व नाम आक्रम कार्य्यराम सुर्वाते, राज्यति विजय पानी, लावप् प्रतिनिध प्रेमी रिल, जार्यन क्रेंग, अनुस्त प्रत्येते शिल अवि उपस्थित रहे।

### नाले में बहे बुजुर्ग की मौत परिकार स्यूज मेटवर्क patrika.com

परिवार नपुत्र ने देवकी
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### भारी बारिश के कार्रवाई चलते शिफ्ट

हुए तीन स्कूल फीका न्यूज़ नेटक्क

# ट्रैफिक पर सख्त हुई यातायात पुलिस

प्रकार समूत्र केटको

प्रकार प्रकार केटको

प्रकार प्राप्तित गर्वा में प्रश्निक्त स्वर प्रमापित गर्वा में प्रकार स्वर प्रमापित गर्वा में प्रकार स्वर में क्षार प्रमाप में प्राप्त स्वर में के प्रकार मान्य में प्राप्त स्वर में के प्रकार प्रमुख में प्रभाव में मार स्वर मान्य में मार प्रकार स्वर में मार मान्य मा



## पेंच डायवर्सन परियोजना पुनर्वास स्थल में एक ही आवाज बिजली व पानी दिला दो साहब

मोआर, बाम्हनवाड़ा, तुमड़ा और भुतेरा में मूलभूत सुविधाएं नदारद

परिस्का स्यूज नेटबर्क

क्रमंतिकटला जिंदराडा/सांकानायनपुर स्वयं रास्त्र पैत्या धानी और अधिर में निरंपा। बाइट से माई स्वास्त्र पहुंचा तो सिन्दे एक ही आसान पृत्या ते दिन्दे एक ही आसान पृत्या ते दिन्दे एक ही अधिर देनियमानी, सड्डक और प्रमादित गाँवों के होतों के हिए। स्वाह्या प्रारक्षीय स्वाह्य के स्वाह्य प्रभावन गांवा क स्ता क स्था क्याह गए पुगर्वास स्थान भीआर. सारुग्वास, तुमझ और पूर्वेद की, नहां प्रकासन हारा पूलपूर सुविवाओं का इंतनाम नहीं किया एवा है। प्रमा में अप के पुगर्वास स्थान ए देशा बाद तो प्रसामित 100 प्रकारों से से प्रशासित 100









छिन्दवाड़ा नगर में विश्व बैंक के वित्त पोषण से प्रस्तावित सीवरेज योजना के तकनीकी, पर्यावरणीय एवं सामाजिक पक्षों का जन साधारण के समक्ष डिस्क्लोजर दिनांक 11.07.2016 अपरान्ह 3:00 बजे स्थान — देव इन्टरनेशनल सभाकक्ष छिंदवाड़ा

छिंदवाड़ा नगर में विश्व बैंक के वित पोषण से प्रस्तावित सीवरेज योजना के तकनीकी पर्यावरणीय एवं सामाजिक पक्षों एवं प्रबंधन से जनसामान्य को अवगत कराने के लिए श्रीमित कांता योगेश सदारंग महापौर छिंदवाड़ा की अध्यक्षता मे बैठक सम्पन्न हुई। इस विचार गोष्ठी में जनसामान्य के साथ ही नगर के प्रमुख जन भी उपस्थित रहें। इनमें विशेष उपस्थिति थी।

- 1. श्रीमति अनुसूईया उइके, पूर्व सांसद राज्यसमा
- 2. श्री धर्मेन्द्र मिगलानी अध्यक्ष नपानि छिंदवाड़ा
- 3. श्री कन्हईराम रधुवंशी पूर्व अध्यक्ष नपा छिंदवाड़ा
- 4. श्री विजय पाण्डे पूर्व उपाध्यक्ष नपा छिंदवाड़ा
- 5. श्री जी0पी0सिंह सांसद ''लोकसमा'' प्रतिनिधि
- 6. श्री जयचंद जी जैन समाज सेवक

गोष्ठी में उपस्थित की सूची संलग्न है। गोष्ठी में स्थानीय समाचार पत्रों के प्रतिनिधि भी उपस्थित रहें।

श्री कमलेश भटनागर, तकनीकी अधिकारी म.प्र. आर्बन डेव्लपमेंट कंपनी म0प्र0 शासन ने सभी उपस्थितों का स्वागत करते हुयें सभा को अवगत कराया कि इस विचार गोष्ठी में जनसामान्य को विभिन्न माध्यमों से आमंत्रित किया गया।

योजना के तकनीकी पक्षों को संक्षेप में प्रस्तुत करने के उपरांत योजना के पर्यावरणीय एवं सामाजिक पक्षों (ESA, EMP, SMP)का विस्तृत प्रस्तुतीकरण किया गया। श्री कमलेश भटनागर ने पर्यावरण एवं सामाजिक मैनेजमेंट फेमवर्क तथा मैनेजमेंट प्लान व शिकायत निवारण पर विस्तृत

ud.

प्रस्तुतीकरण देते हुयें जन सामान्य को इस विषय में विस्तृत चर्चा के लिए आव्हान किया। उन्होंने बताया कि योजना का कियान्वयन म०प्र० अर्बन डेलपमेंट कंपनी द्वारा किया जायेंगा। जन सामान्य ने भी चर्चा में बढ चढकर हिस्सा लिया। चर्चा के दौरान प्राप्त महत्वपूर्ण सुझाव निम्नानुसार है :-

- श्री प्रसून श्रीवास्तव, एडवोकेट ने कहा कि नगर के जल क्षेत्रों को सीवरेज से बचाने के लिए यदि कुछ अंश भूमि भी देनी पडे तो वे सहर्ष तैयार है।
- 2. श्री आर0एस वर्मा पत्रकार ने पाईप लाईन डालने के बाद रोड रिसोर्ट तत्काल किये जाने का सुझाव दिया ताकि नागारिकों को व्यवसाय/आवागमन में न्यूनतम असुविधा हो।
- 3. श्री विपिन यादव ने सुझाव दिया कि शिकायत निवारण समय सीमा पर नहीं होने के दृष्टि में उसके लिए जिम्मेदारी निर्धारित की जायें।
- 4. श्री जी०पी०सिंह ने सुझाव दिया कि नगर निगम उनके सड़क निर्माण के नवीन कार्यों एवं सीवरेज योजना के बीच समन्वय स्थापित कर नियोजित ढंग से कार्य करें ताकि नागरिकों को असुविधा तथा अनावश्यक व्यय न हों।
- 5. श्री विलास नरोटे ने सुझाव दिया कि नगर के सभी क्षेत्रों को योजना में सम्मिलित किया जायें।
- 6. श्री राजेश सोनी नेता प्रतिपक्ष ने सुझाव दिया कि नगर में अनियोजित ढंग से कार्य न किया जायें। उनके अनुसार कार्य की रूपरेखा पूर्व से तैयार की जाकर नागरिकों को बताई जायें।
- श्री अभिनव सूर्यवंशी ने सुझाव दिया कि एफिसियेंट स्लज डिस्पोजल के लिए उचित प्रावधान किये जावें।
- 8. श्रीमित अनुसुईया उईके, श्री जी०पी०सिंह, श्री कन्हईराम रघुवंशी एवं श्री विजय पाण्डे को संयुक्त सुझाव था कि योजना के कियान्वयन की समय

सारणी तैयार कर आम जनता को विभिन्न प्रचार माध्यमों से अवगत कराया जायें ताकि उन्हें असुविधा न हों।

9. श्रीमति कांता योगेश सदारंग महापौर ने सुझाव दिया कि यदि किसी नागरिकों की संपति को योजना कियान्वयन के कारण नुकसान पहुचें तो उसके लिए समाधान कारक कार्यवाही समय सीमा में की जायें।

श्री कमूलेश भटनागर ने सभा को अवगत कराया गया कि ESMF Disseosure एवं इंग्लिश में नगरीय निकाय नगरीय प्रशासन एवं विकास, आदि की वेवसाईंड पर किया जायेंगा। शिकायत निवारण की प्रकिया के लिए भी नागरिकों को विभिन्न माध्यमों से सूचित किया जायेगा। समस्त उपरिथत सदस्य Eriroment and social Management Framework के अवगत हुये तथा प्रावधानों से सहमत हुयें। सभा धन्यवाद के साथ समाप्त हुई।

(कमलेश भेटनागर) तकनीकी अधिकारी म0प्र0अर्बन डेवलपमेंट कंपनी म0प्र0

(एस0बीं0सिंह) आयुक्त नगर पालिक निगम छिंदवाड़ा

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	पार्षद	13	श्रीमति ''अन्नू अरोरा'		
15	पार्षद	14	श्रीमति गौरा ठाकुर		
16	पार्षद	15	श्री दीपक भिगलानी		
17	पार्षद	16	श्री गोविंद उइके	Rowald	
18	पार्षद	17	श्रीमति वर्षा रामचन्द्र बाघ	10/10	
19	पार्षद	18	श्री अमिलाष गोहेर	Green )	
20	पार्षद	19	श्री अभिनय मनोज कुशवाह	4	
21	पार्षद	20	श्रीमति दीपा हरिनारायएा माहोरे	0	
22	पार्षद	21	श्री शिव मालवी	100	
23	पार्थद	22	श्री राजकुमार बघेल (राजू)	grand	
24	पार्षद	23	श्रीमति सरिता मनोज चौरे	0	
25	पार्षव	24	श्रीमति ताफी/झनका यादव		