



DRAFT Abbreviated Resettlement Action Plan for KHUNTI WATER SUPPLY PROJECT



REVISED VERSION, AUGUST 2018

Jharkhand Urban Infrastructure Development Company Limited (JUIDCO)

Jharkhand Municipal Development Project (JMDP)





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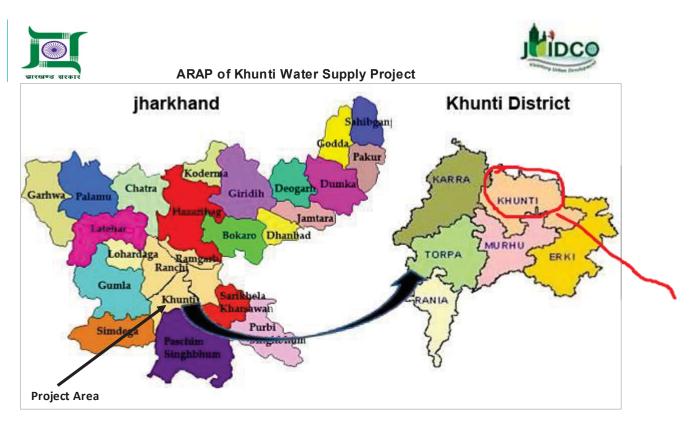




Abbreviated Resettlement Action Plan (ARAP) for the Khunti Water Supply scheme proposed for the Khunti Nagar Panchayat under Jharkhand Municipal Development Project

1 Introduction

- 1. The Urban Development and Housing Department (UDHD), Government of Jharkhand has designed the Jharkhand Municipal Development Project (JMDP) with an objective to improve urban service delivery and urban management capacities in selected Urban Local Bodies (ULBs). JMDP entails planning and implementation of multiple sub-projects across districts in Jharkhand. The Government of Jharkhand has identified the Jharkhand Urban Infrastructure Development Company Ltd. (JUIDCO Ltd.) as the primary implementing agency for executing the JMDP. The Government of Jharkhand is seeking financial support from the World Bank towards the cost of the JMDP.
- 2. An Environmental and Social Management Framework (ESMF) and Environment & Social Impact Assessment(ESIA) have been prepared by JUIDCO for the JMDP with the following objectives:
 - a) to assess and manage the potential environmental and social risks and impacts that may come up during implementation and throughout the project cycle
 - b) to ensure the social and environmental sustainability of investments
 - c) to ensure compliance with national and state environmental and social legislation
- 3. The Khunti Water Supply Scheme in Khunti Nagar Panchayat is one of the sub-projects for implementation under JMDP and this document is prepared in continuation with the ESIA of this sub-project.
- 4. In this project the existing intake well will serve as source of water for the project. The capacity will be increased by replacing the current 300 mm pipe with 500 mm pipe. A new 16 MLD capacity of proposed Water Treatment Plant (WTP) will be developed and will be connected with 4 Elevated Storage Reservoirs (ESRs) (3 New & 1 Existing). Further, 122.003 km of new distribution pipeline will be laid under this project to supply 100 percent metered connection.



1.1 Need for Abbreviated Resettlement Action Plan (ARAP)

- 5. The Environmental and Social impact assessment (ESIA) has been done to assess potential impacts and explore ways to avoid or minimise impacts. One private land parcel will be acquired from the land owner as per the land acquisition act of the Jharkhand for the project. Land for three ESRs and intake well is already in possession. Around 1650 m of pipeline will be upgraded and 130.758 km will be newly laid. The newly laid pipe will be within the RoW and there is no change in the character of land. The project involves loss of two structures of two non-titleholders within the road Right of Way (RoW). Also at the time of laying of pipes is likely to cause loss of income for 35 street vendors temporarily. As per ESMF categorisation criteria, Khunti Water Supply Project is categorised as S-2. This ARAP is prepared to meet the requirement of country legislations and World Bank's Operational Policy 4.12 on Involuntary Resettlement.
- 6. One private land which area is 0.031 hectare will be acquired as per the land acquisition act of the Jharkhand for the project because the laying of the raw water main pipeline would involve working within the forest area and one private land parcel. A AAM sabha was conducted on 26th of May 2018 and in this meeting land owner has given consent for the same and acquisition process will be completed before the award of contract. The existing Raw Water pipeline of 300mm, would need to be replaced by 500mm pipeline. The current alignment of 233 m of pipeline is located on forest land (for which 0.02 Ha area would be utilized) also a Scheduled V area. A clearance for this has been granted by the Divisional Forest Officer, Khunti under section 3 (2) of the Scheduled Tribes and Other Traditional Forest Dwellers (Recognition of Forest Rights) Act, 2006. As this is a





government legally designated protected forest, the ESMP will follow all recommendations given in the clearance, no trees will be cut and consent of the forest dwelling community in the Gram Sabha has been taken as per the procedure of clearance under the applicable Act. The Scheduled Tribe Participation Plan (STPP) has also been prepared to ensure community participation throughout the sub project cycle to fulfil the requirement of World Bank's policy 4.10 on Indigenous Peoples and OP 4.36 on Forests. The ESMP also specifies all precautionary measures not to damage / disturb the sensitive areas, and to avoid any impacts.





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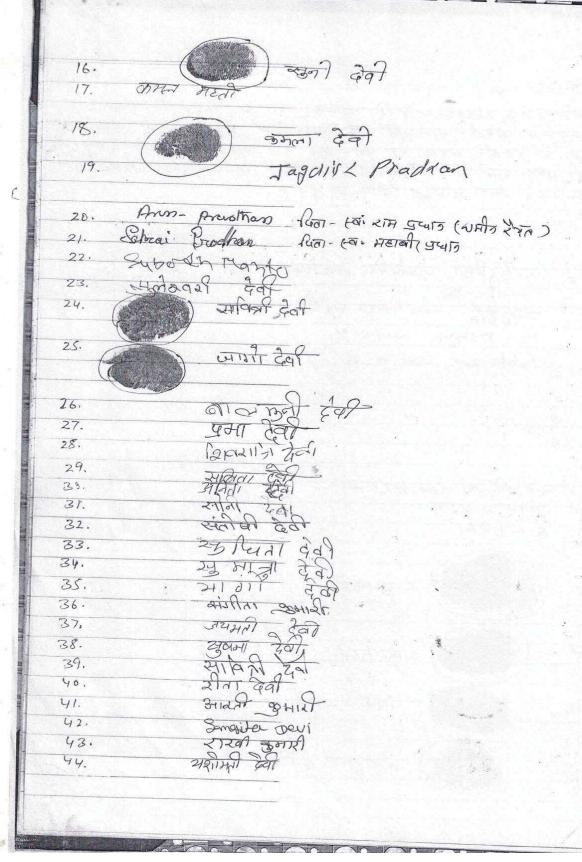
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पुनर्वासन एवं पुनर्व्यवरथापन लाभों के निबंधन एवं शर्तों तथा सामाजिक प्रभाव प्रशमन उपाय संलग्न हैं।

नार्ड सा

ग्राम सभा के सदस्यों के हस्ताक्षर/अंगूठे की निशान एवं तिथि :

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| 34 | S. No. | Anchal Name | Mauja Name | THNO | Agre. | Inds. | Res. | Com. |
|----------------------------|--------|-------------|--------------|------|-------|-------|-------|---------------|
| | 135 | Khuti | Chiruhatu | 233 | 20381 | 30572 | 40762 | 61143 |
| 1990 - 1997 1997 - 1897 | 136 | Khuti | Rewa | 234 | 25233 | 37850 | 50466 | 75699 |
| 1 - 1 N - 1 4 | 137 | Khuti | Manhu | 235 | 1890 | 2835 | 3780 | 5670 |
| | 138 | Khuti | Kheejri | 236 | 1638 | 2457 | 3500 | 5250 |
| | 139 | Khuti | Kpariya | 237 | 3000 | 4500 | 6000 | 9000 |
| | 140 | Khuti | Hutar | 238 | 5695 | 8543 | 11390 | 17085 |
| | 141 | Khuti | Virhu V | 239 | 27306 | 40959 | 54612 | 81918 |
| | 142 | Khuti | Erenda | 240 | 32652 | 48978 | 65304 | 97956 |
| . 1 | 143 | Khuti | Bagru | 241 | 32530 | 48795 | 65060 | 97590 |
| | 144 | Khuti | Edri | 242 | 20381 | 30572 | 40762 | 61143 |
| | 145 | Khuti | Velwadaag | 243 | 24318 | 36477 | | |
| | 146 | Khuti | Hatingchouli | 300 | 2100 | 3150 | 48636 | 72954 6300 |

सहायक

प्रधान सहायक

जिला अवर निबंधक खूँटी

Note: Rate of the land mentioned above is the per decimal.

कम्प्युटर आपरेटर





| Table 1: Categorisation of sub projects as per ESMF based on Social impacts |
|---|
| Categorisation of sub projects as per ESMF based on Social impacts |

| Caley | orisation of sub pro | ject | s as per ESNIF based on Socia | a impacts |
|-------|---|------|--|--|
| S-1 | Significant with adverse irreversible social impacts | | If it involves acquisition of private land and affects more than 200 persons or 50 households If it involves physical displacement. | Comprehensive environmental and social assessment and prepare a resettlement action plan (RAP), through an agency independent of design consultants. RAP to be part of Bid document in case of Design Review Built contract. |
| S-2 | Moderate with minimised social impacts | | If impacts are of a minor nature or fewer than 200 persons or about 50 households are affected | Prepare abbreviated Resettlement action plan (ARAP) based on environmental and social assessment. ARAP to be part of Bid document in case of Design review built contract. |
| S-3 | Minor with temporary impacts or indirect social impacts. | | Temporary disruption to income activities that can be resumed after construction and other construction-linked social impacts | A standalone ESMP will be prepared for the construction and operation phase and will be a part of the bid documents. |





2 Project Impacts

7. The project impacts are listed in the sub-sections below.

2.1 Positive Impacts

- 8. The positive impacts on the population are listed below:
 - Improved overall water supply and sanitation services for Khunti Nagar Panchayat
 - Reduced incidence of water borne diseases and reduction in child mortality rate
 - Time savings for women
 - Improved health, standard of living and personal hygiene
 - Improved services delivered by commercial establishments (restaurants), hospitals, businesses etc. due to availability of clean drinking water

2.2 Adverse Impact

- 9. The alignment alternatives were explored for laying of pipes. Adverse impacts due to laying of pipes are listed below:
 - > The structure of only 2 non-title holder will be affected due to the project.
 - There will be temporary loss of livelihood of 35 vendors for approximate 20 days during the actual construction process.
 - > There is only one Schedule Tribe household to be affected.
 - Inconvenience to road users and nearby communities during construction works.

| SI. No. | Impacts | Number |
|---------|---|--------|
| 1 | Total land acquisition requirements (in Ha) | 0.031 |
| 2 | Total private land acquisition requirements (in Ha) | 0.031 |
| 3 | Total Govt. land acquisition requirements (in Ha) | Nil |
| 4 | Total Number of land units/plots affected | 01 |
| 5 | Total Number of private land units/plots affected | 01 |
| 6 | Total Number of private Residential structures of TH | Nil |
| 7 | Total Number of private Commercial structures of TH | Nil |
| 8 | Total Number of private structures of NTH affected within the RoW | 2 |
| 9 | Total Number of Affected Families | 2 |
| 10 | Total Numbers of Project affected persons | 9 |
| 11 | Total Number of Vulnerable households affected | 1 |
| 12 | Total Number of Mobile vendors affected Temporarily | 35 |

Table 2: Summary of Land and Resettlement Impacts

| आरखण्ड सरकार | ARAP of Khunti Water Supply Project | LIDCO. |
|--------------|---|--------|
| SI. No. | Impacts | Number |
| 13 | Total Numbers of Project Affected Persons | 157 |
| 14 | Total Number of CPRs affected (Community and Religious) | Nil |
| Sou | rce: Census Survey, March, 2017 | |

3 Census and Profile of PAPs

- 10. For preparation of the current ARAP, a project specific census survey was carried out to identify the likely displaced persons/PAPs and an inventory of their impacted assets has been collected within the Corridor of Impact as per the DPR version-19 dated: 19.09.2017. Photography and videography of affected structures were also carried out at the time of Census Survey. The findings of the census survey thus form the basis for preparing the draft ARAP.
- 11. The cut-off date for eligible PAPs would be the start date of the Census and Socio-Economic survey that is 24 February 2017 for the impact on structures. For temporary impacts on street vendors without structures, the cut-off date would be the same as of structures. However, the eligibility will be finalised during the joint inspection by contractor and PIU representative before initiating construction. NGO shall facilitate this process and prepare micro plan of the eligible project affected persons.
- 12. The Census Survey was extremely relevant to calculate entitlements to mitigate the losses that arise from loss of livelihood and structures and help to firm-up adequate budgetary provisions in the ARAP.

3.1 Permanent Loss of Livelihood and Impact on Structures

13. There are 2 structures belonging to two households (9 PAPs) are likely to be affected due to laying of pipes out of these 2 structures, one structure is temporary and another structure is semi-permanent. Temporary structure is being used for residence cum shop purpose and semi-permanent structure is being used for the shop purpose and their monthly income is 6000-7500. Out of these two families one families falls under vulnerable category because this family belong to scheduled tribe category. The livelihood of these families will be impacted and will be economically displaced.

3.2 Temporary loss of Livelihood and impact on affected families

14. There will be temporary impact on income of 35 street Vendors who currently do their business on the roads or streets where the water pipe line would be replaced or newly installed. These Vendors sell their products to the local residents and passer-by spreading the items on a cart/basket/cloth etc. Temporary Impacts is estimated based on





number of days required from starting of the construction process to the end of it. As per the DPR, it is estimated that this will amount to 20 days. These vendors can restart their vending activities form the current place post construction.

| Type of vending | Numbers | Annual income (in Rs.) |
|-----------------------|---------|------------------------|
| Food items | 5 | 42,794.22 |
| Vegetables | 7 | 48,203.45 |
| Fruit | 4 | 46,439.57 |
| Pan | 4 | 56,025.97 |
| Теа | 2 | 46,051.71 |
| Grocery / small items | 5 | 58,619.35 |
| Barber | 1 | 51,068.75 |
| Coconut water | 1 | 39,666.67 |
| Flower | 2 | 48,190.91 |
| Cobbler | 1 | 53,769.23 |
| Others | 3 | 57,276.96 |
| Grand Total/Average | 35 | 46,342.74 |

Table 3: Details of the Street Vendors affected

4 Entitlements and Resettlement assistance

Category-wise impacts and mitigation measures has been detailed out in table below based on the entitlement matrix for the project.

"The Disbursal of R&R assistance will be the responsibility of the Deputy Commissioner of the district, This is the current practice of payment of R&R assistance in the state of jharkhand"

| 1 | 5 |
|---|----|
| | υ. |

Resettlement measures SI Types of Impacts Nos. No. 1 Total Number of 2 Assistance for the structure as per market value private structures of without depreciation, subsistence allowance, NTH affected within financial assistance for shifting and support to the RoW restart their livelihood activity from the places owned by them or identified by them nearby. 2 Total Number of street 35 Vendors will lose their income temporarily during vendors without the construction phase So financial assistance will structures affected be given to vendors as per entitlement matrix for the period their livelihood activity will be affected. Temporarily 2 Land will be acquired by competent authority in Private Land 1 accordance with the provisions of RFCTLARR Act, Acquisition 2013. Compensation/assistance for the loss of land will be paid as per the agreed provisions of the Entitlement

Table 4: Category-wise impacts and Resettlement Measures







Matrix of the Jharkhand Municipal Development Project(JMDP)

4.1 Training, Skill up-gradation and Income restoration

- 16. There is a provision for the training and skill development for the one adult member of the project affected family. The interested adult member of the project affected family will provided training under the Prandhan Mantri Kaushal Vikas Yojana (PMKY) and there are provision of placement under this scheme. During future preparation, emphasis would be on the following:
 - Identifying ongoing non-land-based training and skill development activities in the project area to support their current income earning activity or start a new one.
 - The ToR of the NGO/implementation consultants will also include scope for development of a realistic training plan for livelihood restoration. Separate consultations will be organised on the Income Restoration (IR) plans. Draft IR plans would be shared with PAPs to obtain their preferences, based on reviews final IR plans will be developed.

4.2 Definitions for entitlement

For the purpose of the ARAP under the ESMF of JUIDCO, the following definitions will be applicable:

- a) **Affected area**: Such area for which land belonging to the Government will be cleared from obstructions.
- b) Agricultural land: Land used for the purpose of: (i) agriculture or horticulture; (ii) dairy farming, poultry farming, pisci culture, sericulture, seed farming breeding of livestock or nursery growing medicinal herbs; (iii) raising of crops, trees, grass or garden produce; and (iv) land used for the grazing of cattle.
- c) **Below poverty line (BPL) or BPL family**: As defined by the Planning Commission of India (*now restructured as the Niti Ayog*), from time to time and those included in the BPL list for the time-being in force.
- d) **Building**: House, out house or other roofed structure whether masonry, brick, wood, mud, metal or any other material whatsoever but does not include a tent or other portable and temporary shelter.
- e) **Corridor of impact (Col):** Refers to the minimum land width required for construction of project infrastructure and laying of pipes including embankments, facilities and features such as approach roads, drains, utility ducts and lines, fences, green belts, safety zone, working spaces etc.
- f) **Cut-off date**: In the cases of land acquisition affecting land holders the cut-off date would be the last date of publishing Notification for land acquisition u/s 11 (1) of





RFCTLARR Act, 2013 in the local newspaper. Those without any legal right, the cutoff date would be the start date of the Census and Socio-Economic survey.For temporary impacts, the cut-off date would be the date of joint inspection by contractor and PIU representative before initiating construction.

- g) **Encroacher**: A person who has extended their building, agricultural land, business premises or work places into public/government land without any authority.
- h) Income: Income of the PAP shall mean the amount prior to the cut-off date from all occupations taken together captured either through the socio economic/ census survey or calculated by an objective assessment³³ or as available through secondary research for a similar occupation.
- i) **Land:** 'Land' includes benefits to arise out of land, and things attached to the earth or permanently fastened to anything attached to the earth.
- j) **PAP:** Any person affected either directly or indirectly by the project and/or project related activity, irrespective of the legal status and would include:
 - a. Title holders
 - b. Encroachers
 - c. Squatters
 - d. Tenants, leaseholders, sharecroppers
 - e. Employees, landless labourers
- k) Project affected household (PAH): A social unit consisting of a family and/or nonfamily members living together, and is who are affected by the project negatively and/or positively.
- I) Rent: Whatever is lawfully payable in cash or in kind, partly in cash and partly in kind, whether as a fixed quantity of produce or as a share of the produce, on account of the use or occupation of land or on account of any right in land (which may not be a legal) but shall not include land revenue.
- m) **Replacement cost**: A replacement cost/value of any land or other asset is the cost/value equivalent to or sufficient to replace/purchase the same land or other asset and other applicable taxes to be incurred by the affected person; As per the new RTFCLARR Act 2013, computation of all compensation with additional solatium is more than the replacement cost or market value of affected assets.
- n) **Shop:** Any premises where any trade or business is carried on and where services are rendered to customers.
- o) **Squatter:** A person who has settled on public/government land, land belonging to institutions, trust, etc and or someone else's land illegally for residential, business





and or other purposes and/or has been occupying land and building/asset without authority.

- p) Registered vendors: All vendors surveyed and registered for issuance of vending licence under the Street Vendors Act 2013.
- q) **Temporary impact:** Impact expected during construction phase of the project in the form of earth spoil, tremors and vibrations, loss of access and disruption of income.
- r) Tenant: A person who holds/occupies land-/structure of another person and (but for a special contract) would be liable to pay rent for that land/structure. This arrangement includes the predecessor and successor-in-interest of the tenant but does not include mortgage of the rights of a landowner or a person to whom holding has been transferred; or an estate/holding has been let in farm for the recovery of an arrear of land revenue; or of a sum recoverable as such an arrear or a person who takes from the Government a lease of unoccupied land for the purpose of subletting it.
- s) Vulnerable households: Vulnerable PAPs: Vulnerable PAPs are those living below poverty line, SC / ST families, women headed households, physically challenged persons; elderly persons above the age of 60 years.
- t) Wage earner: Wage earners are those whose livelihood would be affected due to the displacement of the employer. The person must be in continuous employment for at least six months prior to the cut-off date with the said employer and must have reliable documentary evidence to prove his/her employment.



ARAP of Khunti Water Supply Project Table 5: Entitlement Matrix



| accordance with Compensation for loss of land will be paid as per the provisions will be land acquisition act 2013 agreed in the Entitlement matrix of JMDP. | cted structureThe value of residential structures and otherorThe value of residential structures and otherorimmovable properties willbe determined by aorthird-party government approved valuationGovernmentagency or a government approved charteredGovernmentengineer.Ras per statePAPs shall be consulted for selecting(as per stateAssistance will be provided as per provisionve a house as onbefore displacement.alent minimumansportation cost | cted structure The value of commercial structure and other commercial immovable properties will be determined by a 3rd 3rd 3. PAPs may be party government approved valuation agency or a government as to be provided approved chartered engineer e time financial by vending ansportation | |
|--|---|--|---|
| Land will be acquired by competent authority in accordance with the provisions of RFCTLARR Act, 2013. | One-month advance notice to demolish the affected structure Maximum of Maximum of I) the replacement cost of residential structure, or II) alternative house with minimum area as per Government norms under PMAY/IAY to homeless PAHs. or (III) Financial assistance equivalent to PMAY/IAY(as per state norm) all those who have to relocate and do not have a house as on cut-off date. One-month subsistence allowance as per prevalent minimum wage for a semi - skilled worker One-time financial assistance of Rs.5,000 as transportation cost for shifting of the family, belongings and cattle. | One-month advance notice to demolish the affected structure Compensation at market value for the affected commercial structure, or For registered vendors: In consultation with ULB, PAPs may be resettled in the vending zone. As per Street Vendor Act 2014 vending zone has to be provided to registered vendor. If it is not possible then one time financial assistance will be provided to them as decided by vending committee of the concerned ULB. One-time financial assistance of Rs. 5,000 as transportation cost for shifting. One month subsistence allowance as per prevalent minimum wage for a semi- skilled worker Right to salvage the affected materials. | One menth advance action to domalish the affected atmistion |
| | | | |
| Loss of Land | Loss of residential structure | Loss of Commercial Structure and Vendors/Kiosks | l occ of |
| Title-holders | Non- Title holder (Squatter) | | Non-Titla |

20

holder



| RIGHT RANK | ARAP of | ARAP of Khunti Water Supply Project | |
|---|--|--|--|
| holder (Encroacher) | Residential cum/ Commercial Structure Loss of residential structure Loss of commertial structure | Compensation at market value for the affected residential/commercial structure Right to salvage the affected material | immovable properties will be determined by a third-party government approved valuation agency or a government approved chartered engineer. |
| Loss of Livelihood (Income)- Permanent | | Subsistence allowance equivalent to monthly minimum wage for three months for permanent impact, One adult member of the affected household, whose livelihood is affected, will be entitled for skill development training Registered vendors: In -consultation with ULBs PAPs may be shifted to vending zone. | Only agricult ural labourers, who are in fulltime / permanent employment of the land owner or or those dependent full time on the economic activity affected, will be eligible for this assistance. A training needs assessment in consultations with the PAPs will be carried out so as to develop appropriate training programmes suitable to the PAPs skill. |
| Temporary Loss of Livelihood (Income) | | For temporary disruption of livelihood during construction period, disruption allowance is paid for the number of months of disruption calculated on the monthly subsistence allowance equivalent to prevalent monthly minimum wage for semi-skilled. | Only agricult ural labourers, who are in full- time / permanent employment of the land owner or those dependent full time on the economic activity affected, will be eligible for this assistance. This will be provided for a maximum of three months during the construction phase of the project depending on the actual duration of disruption during construction period. |
| Loss of | | One month notice to affected farmer. Monthly subsistence allowance equivalent to prevalent monthly | Payment will be made before the impact |



| স্লাথজাতর মার্কার | ARAP of | ARAP of Khunti Water Supply Project | |
|-------------------|--|---|--|
| standing crop | | minimum wage unskilled for three months. | occurs. |
| Vulnerable PAH | | The assistance is over and above other assistance to Vulnerable PAH. One time assistance of Rs 10,000 to vulnerable PAHs who have to relocate. Priority will be given to vulnerable PAHs during resettlement process in vending zone/ in PMAY housing One adult member of the affected household, whose livelihood is affected, will be entitled for skill development training. | The PIU with support from the NGO during joint verification will identify the number of eligible wulnerable project affected persons. A training need assessment in consultations with the PAPs will be carried out so as to develop appropriate training programmes suitable to the PAPs skill. |
| CPRs | Impact to CPRs such as places of worship, community buildings, schools, etc | Relocation or restoration, if feasible, or compensation at replacement cost to set up such similar structures in the vicinity | The PIU will ensure that compensation is handed over to trustee, association, organisation or individual as the case may be. |
| Unforeseen Im | pacts encountered di | Unforeseen Impacts encountered during implementation will be addressed in accordance with the principles of this Entitlement Matrix. | s of this Entitlement Matrix. |





5 Public Consultation and Disclosure

- 17. In addition to census and socio economic survey of each affected person, series of public consultations were conducted during January, March and June 2017. The public consultations were conducted through focus group discussions, individual interviews and formal as well as informal consultations. The vulnerable sections of Project Affected Persons (PAPs) were also included in the consultation process. The public consultation helped in ensuring people participation in the planning and implementation phase and further facilitated in disclosure of the project details to the would be PAPs and beneficiaries.
- 18. The stakeholders were involved throughout the project planning phase and implementation. The project ensured participation of the PAPs at the sub-project level. Involvement of the community is not limited to interactions with the community but also disclosing relevant information pertaining to the project tasks. Community participation shall be undertaken at the implementation

| Date / Place / No. of Participants | Summary of Discussion | Consensus | Mitigation Measures - Input to technical design |
|--|--|--|---|
| Place: Ward No.4 Khunti Date: 15.02.2017 11.30 pm No Participant:29 Male:11 Female:18 | Most of the people impacted are vendors and their income activities will be disrupted during construction. As per Mr Sanjoy Singh, Ward Parshad and other PAPs water supply is available but the quality of water is very poor. Also, the supply timings need to be improved. A focus group discussion with all women participants was undertaken in the same area. The women were apprehensive about the quality and quantity of water. All participants were concerned about the billing system. They suggested that there | The water supply project is well within the available Right of Way (RoW) and there will be no land acquisition. The squatters are mainly vendors and other commercial entities would be provided compensation for temporary impacts. The billing system should be disclosed to all PAPs. | The DPR Consultant was asked to include COI and property line in the design drawings to understand and undertake the Census Survey. Provisions for skill development for PAF are being considered. EMP and ARAP would be a part of the bid document. |

| Table 6 | Findings | of | Community | Consultation |
|----------|----------|-----|-----------|---------------|
| Table 0. | rmunigə | UI. | Community | yoonsultation |



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|--|---|---|---|
| Date / Place / No. of Participants | Summary of Discussion | Consensus | Mitigation Measures - Input to technical design |
| Place: Ward No. 3 Khunti Date: 15.02.2017 2.30 pm No of Participant:21 Male:5 Female:16 | should be a concession on billing of water for poor families. The community members are of the opinion that with improved water supply facilities, there would be enhancement in the quality of life. The decision on the billing system should be taken considering all financial categories of people. The community members stressed that the period of construction needs to be reduced to avoid nuisance due to prolonged construction period. | The community members stressed that proper mitigation measures should be identified and implemented to reduce environmental and social impacts during the construction phase. | The water supply is expected to commence within two years. The ESMP has been designed to mitigate environmental impacts from the construction activity. The ESMP will be incorporated into the bid document for implementation by the contractor. |
| Place: Ward No. 7 Khunti Date: 16.02.2017 12.30 pm No of Particpant:37 Male:12 Female:25 | There was apprehension that there could be less number of household connections due to inadequate quality and quantity of water. The women community members shared details on the difficulty they experience in fetching water in summer. They felt that properly implemented water supply connections will be very helpful to women. | The community members stressed that proper mitigation measures should be identified and implemented to reduce environmental impacts during the construction phase. | The water supply is expected to commence within two years. The EMP has been designed to mitigate environmental impacts due to the construction activity and will be incorporated in the bid document for implementation by the contractor. |
| DC Office, Conference Hall Date: 09.10.2107 Time:11.30am No of Particpant:50 Male:22 Feamle:28 | There was huge expectation from this water supply scheme and people wanted that Water Supply should be started as soon as possible above specific public cons | Ward Member, PAPs stressed that we are waiting for this project from last two years and it should be implemented in next year. | We informed that if everything goes as per schedule then construction will be started by first quarter of the next year. |

- 19. Consultations as part of the implementation stage would be direct interactions of the implementation agency and entities with the community/beneficiaries and PAPs. These would comprise consultations towards Resettlement of the PAPs, utilities, safety and temporary disruption during construction etc.
- 20. With the implementation of the R&R provisions in progress, consultations and information dissemination is to be undertaken to let the community/beneficiaries and/or affected persons informed of the progress. The implementation stage also involves redress of grievances in case of R&R aspects through the grievance redress mechanisms. These would usually be one-to-one meetings of community and/or PAP with the grievance redress committees established for the project.

5.1 Information Disclosure

- 21. The mechanism of information dissemination, for instance briefing material and community consultation sessions, will be accessible to all. Any briefing material (all to be prepared in local language) can be in the form of:
 - a) Brochures (including project information, project benefits; adverse impacts, details of entitlements including compensation and assistance to be given to the PAPs), and grievance mechanism shall be kept in the PIU and Khunti Municipality.
 - b) Posters to be displayed at prominent locations; and
 - c) Leaflets that can be distributed in the impacted zone of the sub-project.
- 22. Consultation meetings should also be organised at regular intervals by the project to acquaint the PAPs of the following:
 - a) Timeline and progress of the project
 - b) Information on benefits / adverse impacts; compensation and entitlements
 - c) Timeline for project completion
- 23. As a part of its disclosure requirement, this draft ARAP shall be made available to the public in accordance with relevant provisions of the RTI Act. The draft ARAP after approval of World Bank can be accessed at the website of JUIDCO (www.juidco.jharkhand.gov in) as well as in the Khunti Municipality for feedback and





ARAP of Khunti Water Supply Project comments from stakeholders. The revised ARAP shall be disclosed again after incorporation of comments, if any.

Table 7: Information to be Disclosed, Frequency and Location

| Торіс | Documents to be | o be Disclosed, Frequency and Frequency | Location |
|---------------------------------|--|---|---|
| iopic | disclosed | Trequency | Location |
| Resettlement, rehabilitation | ARAP | Once in the entire project Cycle, but to remain on the website and other disclosure locations throughout the project period. | World Bank's website On the website of JUIDCO JUIDCO would make the ARAP available at a place accessible to displaced persons and local NGOs, in a form, manner, and language that are understandable to the PAPs in the following offices: DM's office District libraries Local municipal and Gram panchayat office Contractor camp Yi. Project office |
| | Resettlement Policy and entitlement framework translated in local language. | Once in the entire project cycle | Distributed among PAPs |
| | Information regarding impacts and their entitlements in local language. | Once at the start of the project and as and when demanded by the PAP. | Through one-to-one contact with PAPs; community consultation; list of PAPs with impacts and entitlements to be pasted in the IA office and website of project. |
| | R&R monthly progress report. | 10 th day of every month. | Hard copy in the office of JUIDCO and contractor in local language. |





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|------------------------|---|---|--|
| | Grievance redress process | Continuous process throughout the project cycle | On the website of JUIDCO. In a form, manner, and language that are understandable to the PAPs in the following offices: i. DM's office ii. District libraries iii. Local municipal and iv. Gram Panchayat Office v. Contractor camp vi. Project office |
| Public Consultation | Minutes of formal public consultation meetings. | Within two weeks of the meeting. | On the website of JUIDCO And in the following offices: i. Contractor camp ii. Project office/PIU |

6 Grievance Redressal mechanism

- 24. A GRC will be set up at the state and ULB level. The objective is to receive and resolve the affected communities concerns, queries, complaints and grievances about the environmental and social aspects of the Project that could be encountered during implementation as well as to address other social issues pertaining to social cohesion and integration once the sub-projects implemented. Some means of communicating information on JUIDCO's GRM includes the following:
 - Distribution of leaflets to the public places
 - Notice boards
 - JUIDCO's website
 - Telecommunication Tools
- 25. The Deputy Project Director (JUIDCO, PMU) will be responsible for ensuring that each sub-project establishes an effective multi-level GRM to handle all grievances related to sub-project activities. The GRM will function at 2 levels: at the community level, where every effort will be made to resolve the issue; and at the sub-project level where, a GRC will be established and as an appeal mechanism at state level. The sub-project level GRC shall be constituted with following members.
 - One from the ULB/executing agency
 - > Any one elected representative (local project area; preferably female)
 - Representative of a community-based group of women such as Mahila Samakhya/ Mahila Mandal
 - A person who is publicly known and accepted by the locals (in the project area) to speak on their behalf (to be identified by the elected representatives of the ULB)





- Community development officer from PIU
- Medical officer
- > Officer from concerned department such as police, transport and labour
- ▶ ULB-level community organiser or Chief Municipal Officer's representative
- 26. The PAP will have to clarify the area of grievance. The GRC will entertain only grievances related to construction activities affecting the livelihood or loss of property/utility or restriction of access, labour community conflict, construction site management and quality of service during the O&M period. Grievances related to corruption will only be dealt under the anti-corruption laws of the Jharkhand.
- 27. The PAP (or his/her representative) may submit his/her complaint in by either written letter, phone, or email to the GRC or, alternatively, raise his/her voice in a public or individual meeting with project staff. A very simple grievance form in local language will also be available at each project site to be filled in by the complainant. Also complaint boxes shall be placed at ULB office, PIU office and Contractors campsite/office. One person in PIU and Khunti contractor office will be designated as complaint officer responsible for reciving all the grievances (oral or written) and maintaining the log of such complaints and action taken. This complaint officer shall facilitate filling the grievance form in case of illiterate complainants. NGO engaged for ARAP implementation shall act as facilitator in ensuring that all the complaints/suggestions reach the attention of PIU head especially of the PAPs and local community. The effectiveness of the GRM shall be tracked through progress report of Construction Quality Consultants (CSQC) and NGO facilitating ARAP Supervision and implementation.
- 28. The contact details of the registering complaints/suggestions at state level is given below:

Grievance Redressal Cell Jharkhand infrastructure Development Company Limited 3rd Floor, Pragati Sadan, Kutchery Chowk Ranchi-834001, Jharkhand Phone No: 651 2243203 Email: grc.jmdp.juidco@gmail.com

29. The GRC will meet to try and resolve the matter at community level and make a recommendation usually within 7-10 working days from receipt of complaint. If there is no decision after 10 days, the PAP or any other aggrieved person can refer the complaint to





the Deputy Project Director (JUIDCO, World Bank PMU). The Deputy Project Director (JUIDCO, World Bank PMU) will chair an Appeals Committee, which will then examine and address the complaint within 20 days. It is recognised that some complaints may take longer to resolve due to their complexity, for example, those related to land disputes. In such cases, the grieved party shall be communicated the possibility of delays with reasons and next actions within 20 days, All submitted complaints and grievances will be registered at the sub-project level and added to a database of JUIDCO-JMDP PIU, which will be monitored regularly by designated JUIDCO-JMDP staff. In addition to the mechanism explained above, PAPs have the right to approach the judiciary of the country.





7 Institutional Arrangements for Addressing Resettlement Impacts

- 30. The project will set up dedicated teams to be based in Ranchi and in concerned ULBs responsible for managing, coordinating and monitoring the execution of its sub-projects.
- 31. The State PMU in Ranchi at JUIDCO will be responsible for addressing social safeguard measures. The PMU will be supported by competitively selected decentralised teams as PIU at ULB responsible for day-to-day execution of respective sub-projects. Social and environment specialists will be hired by the Project Management Consultants (PMC) and PIU to coordinate, review, support and monitor all respective safeguards aspects of the project. The PMU specialists will also train and strengthen the capacities of specialists in the PIUs and other implementing entities. The project shall hire qualified civil society organisations/NGOs for the implementation of ARAP and other social mobilisation/IEC activities under the Khunti Water Supply Project and all the compensation and R&R assistance will be disbursed by the deputy commissioner office of the Khunti district as current provisions of the state if Jharkhand. per the





8 Monitoring and Reporting Arrangements

- 32. The concurrent internal monitoring will be done as part of the regular monitoring by the PIU, implementing agencies, and design and supervision consultants. Khunti PIU will do the regular monitoring of ARAP implementation. PIUs will submit monthly progress report on ARAP implementation to the PMU. The PMU, with the help of in-house social specialist will do the quarterly monitoring of the sub-projects for safeguards compliance. PMU will further submit the report to World Bank quarterly.
- 33. An external evaluation of the ARAP implementation along with RAP for other subprojects will also be undertaken through an audit consultant specifically hired for this purpose. Stakeholder consultation workshops with the participating departments and other stakeholders at ULB level will be held once a quarter during implementation, to gather their feedback on the environmental & social issues arising out of implementation of this sub-project.





9 Implementation Schedule

- 34. Once implementation is initiated, NGO/ARAP implementation consultants will coordinate with affected people to collect all the required information to verify and facilitate disbursement of entitlements. During implementation stage the Design Review Built Contractor may propose some design changes leading to changes in Corridor of Impact. This shall necessitate a joint verification of the PAPs by PIU social specialist, NGO and Contractors to update the PAP list and conduct census survey of additional PAPs, if any.
- 35. Any changes in the designs during construction phase leading to substantial impacts and change in category of this sub project from S2 to S1, a full RAP will be prepared and necessary approval of World Bank will be taken and disclosed as per the guidance in ESMF.
- 36. All the assistance will be disbursed to the PAPs before the start of the construction work and other benefit such as training will be implemented parallel to construction activities.

| S.No. | Activities | Month wise 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 | | | | | | | | | | | | | | | | | | | | | | | |
|-------|---|--|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| А | Preparatory Activities | | | | | | | | | | | | | | | | | | | | | | | | |
| | Hiring of NGO/ARAP | | | | | | | | | | | | | | | | | | | | | | | | |
| 1. | implementing Agency | | | | | | | | | | | | | | | | | | | | | | | | |
| | Mobilisation of PIU | | | | | | | | | | | | | | | | | | | | | | | | |
| | prior to award of | | | | | | | | | | | | | | | | | | | | | | | | |
| | DRBO Contract | | | | | | | | | | | | | | | | | | | | | | | | |
| | Collection and | | | | | | | | | | | | | | | | | | | | | | | | |
| 1. | review of ARAP | | | | | | | | | | | | | | | | | | | | | | | | |
| | Report & other | | | | | | | | | | | | | | | | | | | | | | | | |
| | relevant documents | | | | | | | | | | | | | | | | | | | | | | | | |
| | Establishment of GRC | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Reconnaissance | | | | | | | | | | | | | | | | | | | | | | | | |
| 2. | survey and rapport building with | | | | | | | | | | | | | | | | | | | | | | | | |
| | community & district, | | | | | | | | | | | | | | | | | | | | | | | | |
| | DRBO Contractor | | | | | | | | | | | | | | | | | | | | | | | | |
| | Orientation training | | | | | | | | | | | | | | | | | | | | | | | | |
| 3. | of PIU Social Officer and contractor staff | | | | | | | | | | | | | | | | | | | | | | | | |
| | on the ARAP | | | | | | | | | | | | | | | | | | | | | | | | |
| | Submission of | | | | | | | | | | | | | | | | | | | | | | | | |
| 4. | Identification and Verification Report for | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | |

Table 8: ARAP Implementation Schedule





| ज्ञारखण्ड S.No. | सरकार An Activities | | 01 | | Tur | i u | vva | lei | 31 | ihh | iy i | - | יר ז w | ise | | | | | | | | | | |
|--------------------|---|---|----|---|-----|-----|-----|-----|----|-----|------|--------|-----------|-----|----|----|----|----|----|----|----------|----|----|----|
| 5.140. | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 0 | 10 | | | | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 22 | 24 |
| | PAPs to PIU and PMU. | 1 | 2 | 5 | - | 5 | 0 | - | 0 | 5 | 10 | 12 | 13 | 14 | 13 | 10 | 1/ | 10 | 19 | 20 | <u> </u> | | 23 | - |
| | and | | | | | | | | | | | | | | | | | | | | | | | |
| | Update ARAP, if required and Submit for necessary review by PMU and approval of World Bank. Re - disclose. | | | | | | | | | | | | | | | | | | | | | | | |
| В | IEC and Awareness Campaign | | | | | | | | | | | | | | | | | | | | | | | |
| 7. | Preparation and distribution of R&R policy to PAPs | | | | | | | | | | | | | | | | | | | | | | | |
| 8. | Organize awareness campaigns for sharing information on ARAP | | | | | | | | | | | | | | | | | | | | | | | |
| 9. | Rapport building through participatory process | | | | | | | | | | | | | | | | | | | | | | | |
| 10. | Consultation meetings with project staff, contractors and labours | | | | | | | | | | | | | | | | | | | | | | | |
| 11. | Develop messages and training material for awareness on HIV/ AIDS in association with SACO | | | | | | | | | | | | | | | | | | | | | | | |
| 12. | Organize awareness campaigns for construction labors and nearby community on HIV/ AIDS | | | | | | | | | | | | | | | | | | | | | | | |
| D | Land and Building Valuation | | | | | | | | | | | | | | | | | | | | | | | |
| 13. | Measurement & valuation of structures (private /community etc.) | | | | | | | | | | | | | | | | | | | | | | | |
| 14 | Photography of EPs for distribution of entitlement- cum- identity Cards | | | | | | | | | | | | | | | | | | | | | | | |



ARAP of Khunti Water Supply Project



| S.No. | Activities | | | | | | | | | | ĺ | | | n wi | ise | | | | | | | | | | |
|-------|--|---|---|---|---|---|---|---|---|---|----|----|----|------|-----|----|----|----|----|----|----|----|----|----|----|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| E | Micro Plans & Disbursement | | | | | | | | | | | | | | | | | | | | | | | | |
| 15 | Preparation of Micro plan for (Titleholder) | | | | | | | | | | | | | | | | | | | | | | | | |
| 16 | Disbursement of entitlement/ compensation/ assistance (Titleholder) | | | | | | | | | | | | | | | | | | | | | | | | |
| 17. | Preparation of Micro Plans (Non-title holders) | | | | | | | | | | | | | | | | | | | | | | | | |
| 18. | Opening of bank account in joint | | | | | | | | | | | | | | | | | | | | | | | | |
| 19 | Disbursement of entitlement/ compensation/ assistance | | | | | | | | | | | | | | | | | | | | | | | | |
| 20 | Handing over of encumbrance free site | | | | | | | | | | | | | | | | | | | | | | | | |
| 21 | Holding of health awareness, check up camps | | | | | | | | | | | | | | | | | | | | | | | | |
| 22 | Information regarding jobs and provision of labor opportunities (gender disaggregated) by Contractor with preference to vulnerable PAHs – Intermittently | | | | | | | | | | | | | | | | | | | | | | | | |
| F | Rehabilitation Process | | | | | | | | | | | | | | | | | | | | | | | | |
| 23 | Livelihood analysis/options for PAPs | | | | | | | | | | | | | | | | | | | | | | | | |
| 24 | Identification of training | | | | | | | | | | | | | | | | | | | | | | | | |
| | Needs (Training Needs Assessment) | | | | | | | | | | | | | | | | | | | | | | | | |
| 25 | Formation of Savings/ Self Help Groups (SHGs) | | | | | | | | | | | | | | | | | | | | | | | | |
| 26 | Vocational, skill up gradation trainings | | | | | | | | | | | | | | | | | | | | | | | | |





| झारखण्ड | सरकार А | KAF | ' 0 | r Kl | nur | nti | wa | ter | SI | ibb | iy I | Pro | ojeo | CT . | | | | | | | 1.10 | - | 1.15 | | |
|---------|---|-----|-----|------|-----|-----|----|-----|----|-----|------|-----|------|------|-----|----|----|----|----|----|------|----|------|----|----|
| S.No. | Activities | | | | | | | | | | | Mo | onth | ו w | ise | | | | | | | | | | |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| | based on the micro plans etc. | | | | | | | | | | | | | | | | | | | | | | | | |
| G | Completion Process | | | | | | | | | | | | | | | | | | | | | | | | Π |
| 27 | Submission of Inception and Monthly Reports from Month 2 | 7 | | C | X | | | | | | | | | | | | | | C | | | | 0 | C | |
| 28 | Submission of Completion Report | | | | | | | | | | | | | | | | | | | | | | | | |





10 R&R Budget

A detailed indicative R&R cost is given in table below for Khunti WS project.

| Table 9: Compensation and As | ssistance for Khunti | Water Supply Project |
|------------------------------|----------------------|----------------------|
|------------------------------|----------------------|----------------------|

| Compensation and Assistance for Khunti Water Sup | ply Proje | ct | | | | |
|---|------------|--------|----------|------------------|-------|-------------|
| Loss of Structure (house, shop, building or immoval | ble propei | rty or | assets a | ttached to land) | | |
| Type of Structure (NTH) | 1 | Rs. Pe | er Sq.m. | Area | Sq.m. | |
| Semi-Permanen t | | : | 8810.00 | | 0.54 | 4,757.40 |
| Temporary | | : | 2668.00 | | 0.48 | 1,280.64 |
| Subtotal (A) | | | | | | 6,038.04 |
| Assistance | | | | | | |
| Loss of Shop/trade/commercial structure | | | | | | |
| Compensation for structure as per market value | | | 2 | | | 6038.04 |
| Shifting assistance to DPs | 5, | ,000 | 2 | | | 10,000.00 |
| Subsistence Allowance for 1 month | 7,510 | 0.00 | 2 | | | 15,020.00 |
| Subtotal (B) | | | | | | 25,020.00 |
| Temporary Impact | | | | | | |
| One time Assistance for temporary loss of | 7,510.00 | 0 | 35 | | | 2,62,850.00 |
| Livelihood for I Month | | | | | | |
| Subtotal (C) | | | | | | 2,62,850.00 |
| Impact to Vulnerable Household with Permanent In | npact | | | | | |
| One time Assistance who have to relocate* | 10,000.0 | 00 | 1 | 10,000.00 | | |
| Subtotal (D) | | | | | | 10,000.00 |
| Implementation Support | | | | | | |
| Approx Fees for ARAP Implementation Consultant | 4,00,000 | 0.00 | | | | 4,00,000.00 |
| Subtotal (E)703908.04 | | | | | | 4,00,000.00 |
| Impact during Construction | | | | | | |
| Contingency of 10% | | | | | | |
| Subtotal (F) | | | | | | 70390.80 |
| Grand Total (A+B+C+D+E+F) | | | | | | 7,74,298.84 |

*Special Assistance to vulnerable family except other benefit.

The total Budget comes to INR 7,74,298.84 (i.e. INR 7.74 lacs only)

ARAP has been prepared to implement the project smoothly without causing any adverse impacts on the PAPs and further providing all the necessary support to the PAPs in time-bound manner.





Annexure I: List of Project Affected Persons

A-Temporary

| S No. | Ward No | PAP Name | Father'S Name | |
|-------|-----------------|--------------------------------|----------------------|--|
| 1. | 6 | Laxmi Devi | Lt. Rajenjar Kumar | |
| 2. | 6 | Priya Dharsan Ram | Rakesh Ranjan Ram | |
| 3. | 6 | Pradhuman Prasad | Banshidhan Prasad | |
| 4. | 6 | Shri Shailendra Kumar Singh | Tejaswar Thakur | |
| 5. | 6 | Rahul Gorde | Bipul Gorde | |
| 6. | 6 | Harikrishna Gonju | Biharilal Gonju | |
| 7. | 6 | Prabir Prasad | Ravi Prasad | |
| 8. | 6 | Kishun Das | Lt Mhuji Dhar Das | |
| 9. | 6 | Uttam Bhagat | Bhau Shankar Bhagat | |
| 10. | 6 | Ravi Sahu | Kiran Sahu | |
| 11. | 6 | Shri Krishna Sinha | Deep Narayan Singha | |
| 12. | 6 | Binodanand Sahu | Lt Pawan Sahu | |
| 13. | 6 | Anita Teli | Anand Mohan Teli | |
| 14. | 6 | Abhay Prasad | Akhil Prasad | |
| 15. | 6 | Ankit Sharma | Anjan Prakash Sharma | |
| 16. | 9 | Raghubir Lal | Prem Mohan Lal | |
| 17. | 9 | Payare Ranjan Ram | Ratan Kumar Lal | |
| 18. | 9 | Pranan Prakash | Ravi Shankar Prakash | |
| 19. | 9 | Santosh Kumar | Sashi Kiran Kumar | |
| 20. | 9 | Ratan Bihari Sahu | Shabhu Saran Sahu | |
| 21. | 9 | Sidhharth Ghonju | Madan Gopal Ghonju | |
| 22. | 9 | Nagesh Kumar | Kunj Bihari Kumar | |
| 23. | 9 | Upendra Shaw | Bhanu Shankar | |
| 24. | 9 | Rahul Kumar | Basan Kumar | |
| 25. | 9 | Amit Prakash | Suraj Prakash | |
| 26. | 9 | Jitendra Shaw | Lt Kabir Shaw | |
| 27. | 9 | Suren Mahato | Uttam Mahato | |
| 28. | 15 | Raghuram Sahu | Prem Narayan Sahu | |
| 29. | 15 | Raju Shambhu | Motilal Shambhu | |
| 30. | 15 | Kamleshwar Shaw | Shri Lato Shaw | |
| 31. | 15 | Anand Prem Prasad | Sukhi Narayan | |
| 32. | 15 | Sita Devi | LŢ Ram Thakur | |
| 33. | 33. 15 MD Sha | | MD. Makhur Ansari | |
| 34. | 15 | Pradip Shaw | Bilash Shaw | |
| 35. | 35. 15 Arun Ram | | Ayodhya Ram | |





ARAP of Khunti Water Supply Project B- Details of the structures of Non- title Holder to be affected

| SI No | Person's Name | Ward No | Affected Str | Affected Person |
|----------|---------------------|---------|--------------|-----------------|
| 1 | Pardeshi Munda | 9 | | |
| 2 | Gobardhan Lohara | 10 | | |