

## **PROJECT PARTICIPATION PLAN**

### **A. Introduction.**

1. The Participation plan covers the key stakeholders and how and when they will participate in implementing project activities that strengthen inclusiveness and empowerment of the poor and vulnerable groups. PWSSP provides for micro finance investment (MFI) to deliver microfinance loans for toilets and bath houses to the poor (4,000 units, 2,000 for women); extension of the Phnom Penh Water Supply Authority (PPWSA) successful subsidized connection policy to target the connection of poor households, and PWW/NGO involvement to support poor households and assist in completing the application forms for the subsidies; provision of profession training to MIH and MPWT through scholarships (50% female and 50% male) designed to enhance the representation of women in management and decision making positions; and providing English language training to MIH and MPWT staff to improve capabilities and again enhance opportunities for women staff members.

2. The PP serves as a framework to guide the participation of the stakeholders in project design and implementation. It is intended to lead to improved design of the project, reduced risks and increased beneficiary impact for the targeted groups and strengthened local ownership. Dissemination of information about a project to stakeholders and affected communities, and consultation with beneficiaries about their needs and preferences will help reduce potential opposition to the project and avoid conflicts that may occur during construction and operation. As a result, this will help minimize the risk of project delays.

### **B. Participation of Stakeholders**

3. A Stakeholder Analysis was undertaken by the PPTA in the preparation of the PP to identify key stakeholder groups, their interest regarding proposed project interventions, and to understand how they perceive the problems and issues which the project design will address and to identify any concerns regarding implementation. The PP is desirable due to the high number of new water supply and sewer connections proposed for Battambang, Kampong Cham and Sihanoukville, with improved septage management facilities in the same three towns, and the urgent replacement of a main interceptor trunk sewer through the central business district of Siem Reap with the potential for construction impacts on business activities along the pipeline route. For these subprojects the participation of all stakeholders and individuals is important.

4. The PP is presented below. The PP builds upon the Stakeholder Analysis and is limited to the four subproject towns where some 42,636 households will gain access to the extended water supply networks and some 18,956 sewer connections will be provided by 2022. These households represent the primary project beneficiaries. The PP identifies all key stakeholders of PWSSP including the government agencies, civil society organizations, the affected people and HHs, and the private sector; and outlines the reasons for their involvement in the project, what mechanisms for participation will be used to meaningfully engage them, the parties responsible for facilitating the consultation and participation, and timing and costs, where appropriate. The PP together with the stakeholder communication strategy (SCS) are important documents for the PWSSP's implementation since a total of around 302,022 people in 71,592 households are expected to have access to the extended water supply and wastewater systems provided under the Project by 2022 and their inclusion and participation is crucial to the Project's effectiveness and success.

### Participation Plan for Urban Water Supply and Sanitation Project: Cambodia

Stakeholder Group	Objective Of Their Intervention	Approach To Participation And Depth	Participation Methods		Timeline		Cost Estimate
	Why Included		Method	Who is Responsible	Start	Finish	
New Consumers and Customer households, Including Poor and Vulnerable HHs, FHHs and Affected Peoples (Beneficiaries)	<p>Beneficiaries and water users and customers of the wastewater and septage management services are interested in how they can access the Project benefits and how they can make inputs into the decisions on Project design, implementation and efficiency.</p> <p>Water users and customers for the wastewater services seek access to project information so that they are empowered to be active partners and beneficiaries in the Project.</p> <p>Poor HHs and FHHs that could suffer disproportionately or face the risk of being further marginalized by the project impacts.</p>	<p>Consultation (medium)</p> <p>Information generation &amp; sharing (medium)</p>	<p>IAs and PIAC to convene public meetings and FDGs with all affected HHs and people, especially women FDGs during the process of the project detailed design phase and implementation to inform them of the project purpose, scope, benefits and construction schedules.</p> <p>IAs and PIAC to inform stakeholders about the project.</p> <p>MoH support to assist in sanitation awareness raising activities.</p> <p>Household participation, especially the poor and vulnerable will be supported by:</p> <ul style="list-style-type: none"> <li>PWW targeting poor household recipients for subsidized water connections.</li> <li>PWW and PIAC preparing guidelines for the selection of recipients for micro finance loans</li> <li>An awareness and behavioral program to raise awareness of the benefits of water supply and sanitation and improved hygiene and WASH practices.</li> <li>NGO/CSO support for completing application forms for subsidized water supply connections and free sewer connections.</li> </ul> <p>Monitoring through six-monthly gender reports and quarterly and annual reports.</p> <p>Consultation via FGDs to assess Service delivery satisfaction</p>	<p>GDPWS/PMU</p> <p>GDPW/PMU</p> <p>PIAC</p> <p>PWW/PIU</p> <p>DPWT/PIU</p> <p>MoH</p>	Dec 2017	Dec 2022	<p>The cost of IA and PIAC involvement is provided for in the project budget.</p> <p>The cost of subsidized connections is provided for in the PPW operational cost or will be funded separate from the project</p> <p>The awareness and behavioral communication program is estimated to cost \$291,950.</p> <p>NGO/CSO support costs are estimated at \$60,000.</p>
Microfinance organizations	Delivery of micro finance loans to poor households for assisting the	Collaboration (high)	Micro finance organizations respond to opportunity according to guidelines	ADB/AFD PIAC	Dec 2017	Dec 2022	ADB/AFD and PIAC involvement

	construction of toilets and bathrooms (4,000, 2,000 women)		established by ADB/AFD with the assistance of PIAC. Guidelines to target poor households and present the approach for application and for the allocation and use of the micro finance loan. Monitoring through quarterly, annual and interim reports.	Selected micro finance organization(s)			costs meet from own budgets and in the case of PIAC from the budget for project consulting services. Micro finance construction loans \$600,000
Private Sector/Businesses	Businesses directly affected by inadequate water supplies, or the lack of reliable potable water supply and poor and ineffective sanitation in the subproject towns where these circumstances disrupt their operations and are impediments to private sector investment	Consultation (medium) Information generation & sharing (medium)	Public meetings, consultations, interviews and FDGs held with affected businesses during the process of detailed design and implementation to inform them of the project purpose, scope, benefits and construction schedules including the connection fees and water and sanitation tariff policies for businesses. IAs and PIAC to inform private sector about the project. Field surveys to determine needs assessment of existing businesses and future planned investments. Monitored through quarterly and annual reports	GDPWS/PMU GDPW/PMU PIAC PWW/PIU DPWT/PIU. Business Associations	Dec 2017	Dec 2022	Cost calculated and funded in the PWSSP and PIAC budget
Civil works contractors	Requirement to comply with social and environmental requirements of the project and the occupation and health and safety of their works and the community in general. Requirement to conduct HIV/AIDs and STD training for work force.	Collaboration (medium)	Contractor shall comply with the requirements of the EMP for the subproject. Contractor shall comply with the requirements of the project Gender Action Plan, and shall employ a workforce with at least 15% women engaged on equal pay and terms as their male counterparts (baseline Carere research 2016) The civil works contractor shall arrange and provide HIV/AIDs and STD training for staff at the outset of construction activities. Monitoring through quarterly and annual reports.	Civil works contractors PMUs/PIUs PIAC	Jan 2018	Dec 2022	The cost will be met by the contractor under the civil contract amount.
MIH/GDPWS MPWT/GDPW	Responsible for project implementation and decision making at national and sub-	Partnership (high)	Project Steering Committee to provide operational and policy guidance to coordinate the design and	<b>Phnom Penh</b> MIH	Dec 2017	Dec 2020	Cost of meetings, consultations,

DIH/PWW DPWT	national levels Have the mandate for formulating and implementing policies and development programs respectively for urban water supply and sanitation in Cambodia.		<p>implementation of the Project and provide operational and policy guidance. PIAC to deliver gender awareness training to PMUs/PIUs and EA/IAS.</p> <p>Also:</p> <ul style="list-style-type: none"> <li>• The development of curriculum and standards and units of learning with training providers. Introduction of scholarships and selection criteria for professional training (50% female and 50% male) to assist career development in water supply and sanitation sector and develop opportunities for women to advance to management and decision making positions within GDPWS, GDPW and their provincial agencies</li> <li>• English language training for officers of MIH and MPWT to improve capabilities and also assist the advancement of women to senior roles.</li> <li>• Gender awareness training for staff of PMUs, PIUs and PIAC provided by the international and national gender specialists and the gender focus persons in the PMUs</li> <li>• PWW targeting and selection of poor households to be recipients of subsidized water supply connections</li> <li>• Development of micro finance arrangements for construction of toilets, bathhouse for poor households, the guidelines for the scheme and the targeting and selection of complying poor households.</li> <li>• FGDs, field visits, interviews and community consultations to inform stakeholders about the Project, promote capacity building and support.</li> <li>• Interface with stakeholders through press statements, government departmental</li> </ul>	<p>GDPWS/PMU MPWT GDPW/PMU PIAC <b>Subproject towns</b> DIH PWW/PIU DPWT/PIU Municipal Authorities</p>	Dec 2017	Feb 2018	FDGs, and travel/wages plus other operating costs from EA/IA funds and Project/PIAC funds. English language tuition estimated cost \$200,000/ Professional, technical training estimated cost \$400,000
					Dec 2017	Dec 2022	

			<p>websites, the traditional media and social media.</p> <p>Monitoring through preparation of semi-annual GAP implementation performance reports by PMUs</p> <p>Also joint review missions with ADB during implementation and post evaluation impact of Project.</p> <p>Monitoring operation and efficiency of utility services by initiating and rolling out WB web based system for customer notifications and beneficiary quality control feedback.</p>				
Professional/ Technical training provider	<p>Providers of professional/ technical training to be offered under scholarships to MIH and MPWT staff in GDPWS and GDPW, and provincial units.</p> <p>Professional English language training providers.</p>	Partnership (high)	<p>The selected training provider will work with MIH/MPWT and education consultants appointed to develop the training curriculum, and the training standards and unit of learning.</p> <p>On accreditation of the course the provider will undertake the professional training for which scholarships will be granted to selected GDPWS, GDPW and PWW/DPWT staff.</p> <p>Course development and accreditation</p> <p>Course commencement – first tranche, four tranches planned for scholarships, two for English language</p>		2018 Jan 2019	Dec 2022	<p>Course development and accreditation estimated cost \$200,000</p> <p>Cost of scholarships shown above.</p> <p>English language courses \$200,000</p>
International Development Partners	<p>Main international development partners involved are the ADB and AFD the co-financier for the Project.</p> <p>JICA is involved in a water supply capacity building program targeting financial and technical support to improve the operation and services of the PWWs in the project towns.</p>	Partnership (High)	<p>Development partner agreement, Loan Project documentation and negotiations and loan agreement.</p> <p>Coordination with JICA to integrate project activities with JICA activities in the same towns.</p> <p>Project activities comply with ADB environmental and social safeguards requirements</p>	ADB and AFD Project Officers PMUs/PIAC, including Social Development Environmental and Resettlement Safeguard Specialists. JICA	Dec 2017	Dec 2020	Costs of Financing the PPTA and PIAC and fielding missions of ADB and AFD staff incorporated in development partner and/or project consulting services budget.
Civil Society Organizations (NGOs, CSOs, CBOs)	Have expertise to oversee and ensure that social inclusion is addressed in the Project and that the concerns and needs of vulnerable groups including the poor and women are taken into account in the Project design and implementation.	Collaboration (medium)	Civil society organizations will be engaged to assist with awareness raising and to provide support to the households in completing application forms for targeted water connection subsidies, including working with Sangket/Commune committees to identify households eligible for 100% water	Selected Civil Society Organization	Dec 2017	Dec 2020	Estimated cost of civil society organization involvement \$60,000.

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ADB = Asian Development Bank; CBO = community based organization; CSO = civil society organization; DIH = department of industry and handicrafts; DPWT = department of public works and transport; EA = executing agency; FDG = focused discussion group; FHH = female headed household; GDPWS = general department of potable water supply; GDPW = general department of public works; HH = households; IAs = implementation agencies; IEC = information, education and communication; JICA = Japan International Cooperation Agency; MIH = Ministry of Industry and Handicrafts; MEF = Ministry of Economy and Finance; MoH = Ministry of Health; MPWT = Ministry of Public Works and Transport; NGO = non-government organization; PIAC = project implementation and assistance consultant; PIU = project implementation unit; PMU = project management unit; PPWSA = Phnom Penh Water Supply Authority; PWW = provincial water works; WB = World Bank.