



Regional: Client Perceptions Survey 2022

Project Name	Client Perceptions Survey 2022
Project Number	56141-001
Country / Economy	Regional
Project Status	Active
Project Type / Modality of Assistance	Technical Assistance
Source of Funding / Amount	<div>TA 6918-REG: Client Perceptions Survey 2022</div> <div>Technical Assistance Special Fund US\$ 210,000.00</div>
Strategic Agendas	Inclusive economic growth
Drivers of Change	Gender Equity and Mainstreaming Governance and capacity development
Sector / Subsector	Public sector management / Public administration - Public expenditure and fiscal management
Gender Equity and Mainstreaming	Effective gender mainstreaming
Description	The Client Perceptions Survey is a survey and framework indicator that measures client satisfaction with the use of ADB's knowledge products, and three tracking indicators measuring client satisfaction with ADB's development effectiveness, responsiveness, and collaboration with development partners. The survey is covers both regional and non-regional members.
Project Rationale and Linkage to Country/Regional Strategy	To keep a pulse on the needs of ADB's sovereign and nonsovereign developing member country (DMC) clients and understand whether ADB is meeting these needs, ADB needs to employ a suite of outreach and communication approaches. As part of this suite, a client perceptions survey is required. The survey is necessary to collect data for the new CRF indicators. It also presents an opportunity to obtain information not captured via other existing forms of client outreach (i.e., PPF's post-disbursement survey, and SDCC's knowledge products/services focused survey).
Impact	DMCs more efficiently and effectively served by ADB to meet their development needs
Project Outcome	
Description of Outcome	DMCs varying needs met in a more responsive manner by ADB
Progress Toward Outcome	
Implementation Progress	
Description of Project Outputs	ADB client perceptions survey tools and administration method Data on client perceptions of ADB collected and reported in participating member countries (borrowing and non-borrowing)
Status of Implementation Progress (Outputs, Activities, and Issues)	
Geographical Location	Regional
Summary of Environmental and Social Aspects	
Environmental Aspects	
Involuntary Resettlement	
Indigenous Peoples	
Stakeholder Communication, Participation, and Consultation	
During Project Design	
During Project Implementation	
Responsible ADB Officer	Perrin, Andrew
Responsible ADB Department	Department of Communications
Responsible ADB Division	DCOD
Executing Agencies	Asian Development Bank 6 ADB Avenue, Mandaluyong City 1550, Philippines
Timetable	
Concept Clearance	-
Fact Finding	-
MRM	-
Approval	25 May 2022

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Financing Plan/TA Utilization							Cumulative Disbursements	
ADB	Cofinancing	Counterpart				Total	Date	Amount
		Gov	Beneficiaries	Project Sponsor	Others			
210,000.00	0.00	0.00	0.00	0.00	0.00	210,000.00	-	0.00

Project Page	https://www.adb.org/projects/56141-001/main
Request for Information	http://www.adb.org/forms/request-information-form?subject=56141-001
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