

Resettlement Plan

December 2022

India: Chennai Metro Rail Investment Project Corridor 3

(Part 3)

Prepared by the Department of Planning, Development and Special Initiatives, Government of Tamil Nadu, acting through the Chennai Metro Rail Limited (CMRL) for the Asian Development Bank.

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Gandhi Nagar



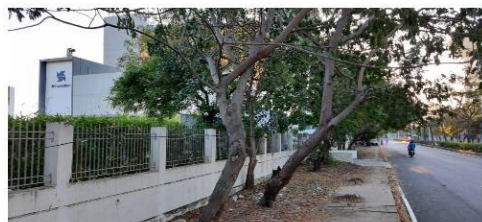
Navallur



Siruseri



Spicot-1



Spicot-2



Annexure 7; Minutes of the meeting with SIPCOT & CMRL

DRAFT

(04.2.22)

Minutes of Meeting held by M/s. CMRL with Allottee of SIPCOT, on the Subject of Implementation of CMRL Phase-II Corridor - 3 Project inside the SIPCOT I.T.Park, Siruseri.

Present:

CMRL OFFICIALS:

1.Tmt. S.Rajalakshmi	JGM Architect
2. Thiru.T.Murugan	Spl.Deputy.Collector
3. Thiru. Elangovan	Spl.Deputy.Collector
4.Thiru.M.Radhakrishnan	Architect - ACOM(DDP)
5.Thiru.V.Jagathesh	Architect
6.Thiru.R.Gokulkumar	Site Engineer

SIPCOT ALLOTTE:

1.Thiru.V.Dheepan, Sr.Engineer	M/s.TNRDC
2.Thiru.D.Arulsingh, Operation Manager	M/s. SRGS Property Developers
3.Col.Ashok, AGM (Admin) Thiru. Thambi, AGM (Admin) Thiru.G.Saravanan, Manager(Admin)	M/s.Tata Conslutancy Services
4. Thiru. S.Manigandan, Accounts Executive	M/s.Novotran Broad Band (India Metamation)
5.Thiru. Gowrishankar Thiru. Manojkumar	M/s.Bharati Airtel
6.Thiru. N.Srinivasan, GM Thiru. G.Ramesh	M/s. Steria India Ltd
7. Tmt. Renugadhevi, DGM (BD) Tmt. Mohana TW, DGM (PT) Tmt. Amudha, SDE (CBM)	M/s. BSNL

Tmt. Aruna, SDE, (Civil) Thiru. G.Kannan, EE Thiru. Raguram, AGM	
8. Thiru. S.Udhayakumar, Asst.Vice.President. Thiru. R.Vinayagamoorthi, DGM (Admin) Thiru.K.Selvaraj, Manager(Facility) Thiru. Srinivas Murali, Sr.Manager (Infrastructure)	M/s.Hexaware Technologies
9. Thiru. A.S.Shankar, Associate Director (Admin) Thiru. Ramesh , Sr.Manager(Admin) Thiru. Saravanan, Key-Accounts Manager.	M/s. Cognizant

SIPCOT OFFICIALS:

1.Tmt.K.I.Shanthini,	Project Officer
2. Thiru. S.S.Venkatesan	Assitant Executive Engineer

As per the request of the allottee the joint meeting of CMRL Technical Wing, SIPCOT and Allottee of SIPCOT from whom part of land to be acquired by M/s. CMRL for their Phase- II, Corridor - 3 Project inside Siruseri I.T.Park was held on 04.02.2022 at 11.00 A.M. at the SIPCOT Project office Siruseri.

The JGM CMRL addressed the allottee about the Project and the technical team discussed with each allottee on their queries in the meeting. The Gist of queries raised and answered by M/s.CMRL are as follows.

1. VIADUCT NO.25

I. M/s. TNRDC :

The allottee informed that they have no queries in this regard and are aware of the Project.

II. M/s. SRGS Properties

They requested to slightly move the alignment so that their land acquisition can be reduced. In reply CMRL has replied to consider their request.

2. SIPCOT -1 STATION :

I. M/s. India Metamation Software

The queries raised are

- i. What is the extent of acquisition of land within the premises of Metamation?
- ii. The Acquisition appears to be very close to the building of Metamation, what is the distance between the metro platform and the building of Metamation?
- iii. Are there any pillars/structures to be constructed within the premises of Metamation?
- iv. Why is not possible to shift the station to the side of the fire station, thereby avoiding the need to acquire the land of Metamation?

Reply furnished by M/s.CMRL Technical team is as follows.

- 1.
- 2.
- 3.
- 4.

II. M/s. Sopra Steria

The queries raised are,

- i. How the existing UNDERGROUND UTILITIES will be shifted?
- ii. What will happen to the existing raw water input tank ?
- iii. Will the compound wall be redone?

- iv. Will sewage chambers & related pipelines be redone?
- v. Will the existing electrical lightings & related wiring be redone?
- vi. Need to ensure proper/adequate noise barrier & safety measures during and after construction
- vii. Need to ensure that existing storm/rain water drain line is not affected.
- viii. Will the existing rain water chambers and pipelines be re-laid?
- ix. Final/Updated drawing to be handed over.

Reply furnished by M/s.CMRL Technical team is as follows.

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.

III. M/s. Tata Consultancy Services.

- i. Revised layout (East) (25m*8m)
- ii. Compound wall, fibre optic cable, STP Lines getting affected and how to be taken care.
- iii. Total area of permanent take over required.
- iv. Total temporary area required for working.
- v. Land acquisition Procedure to be detailed.
- vi. Revision in taxes to be furnished.
- vii. Role of TCS
- viii. Role of CMRL

- ix. Time frame for start and completion of Project.
- x. Barriers while working
- xi. Tree replantation on the existing one.
- xii. Possibility of Reducing the area from 10m to 8m.
- xiii. Full sound proof walls (Noise Barriers) required
- xiv. Visual barriers.
- xv. Security aspects.

Reply furnished by M/s.CMRL Technical team is as follows.

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- 2.
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- 13
- 14
- 15.

3. VIADUCT NO.27

I. M/s. BSNL

- i. Possibility of not disturbing the existing building by changing the alignment since the system already created and functioning at present which will affect the service to the vendor which will take a long time for restoration.

- ii. PTCC guidelines pertaining to the site with BSNL utilities have to be followed.
- iii. Joint survey in the site to be carried out regarding the impact of CMRL Phase – II project in BSNL Site at Siruseri with CMRL & SIPCOT.
- iv. Necessary compensation for the affected utilities of BSNL in the Site Building/Civil/electrical/GSM Tower/Copper Cable/Optical Fibre Cable/Exchange.

Reply furnished by M/s.CMRL Technical team is as follows.

- 1.
- 2.
- 3.
- 4.

4. Station 2 SIPCOT

I. M/s. Hexaware

- i. Space required for driveway and fire tender access next to security room to be 8m upto 22m. No temporary area can be provided upto 22m.
- ii. The Entire area to be taken only 8m to avoid kink in the compound wall and drive way . The Temporary area for the construction can be taken after 22m for construction purposes.
- iii. Shifting of Cables/Utilities/Compound wall.
- iv. 11kv HT cables – 1000Mtrs (3 Core X 185 Sq.Mm.)
- v. Laying of Diesel Pipeline – 200mtrs
- vi. Shifting of street lights with CCTV Cameras.
- vii. Laying of Yard Hydrants – 100m.
- viii. Laying of road & construction of new storm water trench
- ix. UPS power cable for HT breaker/TNEB RMG

- x. Raw power cables for diesel yard pumps.
- xi. Raw power cables for HT yard & Lighting.
- xii. IBMS cable from substation to diesel yard.
- xiii. Replanting of trees(Transplantation)
- xiv. Construction of new compound wall.

Reply furnished by M/s.CMRL Technical team is as follows.

- 1.
- 2.
- 3.
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II. M/s. Cognizant

- i. The space requirement marked by the technical team that visited our campus clearly shows that we are left with only 3m from the building plinth edge of SDB1 and SDB2. Our concern is that this will block our fire tender movement. We request you to address this concern and share the revised drawing to confirm this fire tender movement clearance in our set back portion.

- ii. During construction phase what will be the total (area/length & breadth) that will be occupied.
- iii. What will be the duration of construction space occupancy ?
- iv. What will be the setback from our building plinth beam during the construction phase and post construction?
- v. What will be the noise barricading arrangements plan to mitigate the ambient to PCB prescribed norms.
- vi. Fire brigade access in the available set back during construction phase needs to be established.
- vii. Revised/proposed drawing showing construction space requirement (length & Breadth) is required.
- viii. Clear visual/ Physical barrier arrangement post construction to be shown in the drawing.
- ix. Measurement of length and Breadth of proposed construction area during construction phase to be furnished.

Reply furnished by M/s.CMRL Technical team is as follows.

- 1.
- 2.
- 3.
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ASSITANT ENGINEER, TNEB:

The A.E, TNEB informed that TNEB cables are running at various places of the proposed alignment and a joint survey for rerouting the cable route is required.

The CMRL Technical team agreed for the joint survey prior to taking up the work.

1. SIPCOT OFFICIALS:

The Project officer requested M/s.CMRL on the following .

1. The time frame of the work start time and end time to be informed.
2. The Street lighting facility existing will be disturbed and the proposal for alternate lighting arrangements to ensure there is no darkness inside the I.T.Park since there are more nos of women employee inside the park.
3. How the traffic movement within the Industrial park could be controlled with safety to the road users and the proposal by M/s.CMRL.
4. The proposal by CMRL for shifting of common utilities viz street light, water supply, greenery.
5. Since the SIPCOT developed land to be taken up by M/s.CMRL the compensation rate of land as fixed by SIPCOT to be paid.
6. SIPCOT is maintaining zero liquid discharge and the proposal by M/s.CMRL for taking care of outlet of their toilet facilities / garbages collected may be furnished.

REPLY :

- 1.
- 2.
- 3.
- 4.
- 5
- 6.

On completion of team the technical team took inspection on the proposed project site.

At BSNL area the alternate possibilities were discussed which will be finalised by the technical team and as per the PTCC guidelines.

At Cognizant area the alternate possibilities for station arrangement were discussed so as to not affected the building set back which will be finalized by technical team.

The technical team requested the allottee to share their existing utilities in the proposed project alignment.

To be signed

1.CMRL

(AGM CMRL)

2.SIPCOT

(P.O.SIPCOT)

Amal 24/2/22
PROJECT OFFICER
SIPCOT. I.T. Park, Siruseri.

Annexure 8: Public Consultations

FORMAT FOR PUBLIC CONSULTATION

Location :

Date/Time:

Perception about the project:


1. Do you think that Metro rail is necessary for your city? Yes/ No
2. What impacts, both positive and negative of the project do you foresee?


S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip		1	Land Acquisition	
2	Enhance local economy		2	Loss of livelihood	
3	Increase employment opportunity		3	Loss of income	
4	Increase facilities		4	Loss of house/shop	
5	Decrease in accident		5	Loss of customers & supply	
6	Increase in property value		6	Disruption of social/cultural/economic	
7	Improvement in transportation system		7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission		8	Increase in Migration	
9	Increase educational level		9	Disadvantage to the environment(damage of park, tree etc.)	
10	Others(Specify)		10	Other(Specify	



3. Issues

Issued raised/ Discussed		Suggestion by Stakeholders			Remark
S.No	Name	Age	Sex	Occupation	Signature
1.					

Meetings with Representatives of Affected Titleholder Families/Properties Offsite 2019

Corridor-3				43-Sathyabama University Metro Station			
District-Chennai				Taluk-Sholinganalur		Village-Semmancheri	
Sl. No.	Bk No.	T.S. No.	Owner / Person interested	Persons who attended the meeting held on 27.03.2019			
				Sl. No.	Name	Signature	Contact Number
8	-	169/6 B	Duet India Hotels (Chennai OMR) (P) Ltd.,	1.	Jaswinder Pal Malik Authorised Signatory		8742940000

Corridor-3				43-Sathyabama University Metro Station			
District-Chennai				Taluk-Sholinganalur		Village-Semmancheri	
Sl. No.	Bk No.	T.S. No.	Owner / Person interested	Persons who attended the meeting held on 27.03.2019			
				Sl. No.	Name	Signature	Contact Number
3	-	169/1 B1A	Duet India Hotels (Chennai OMR) (P) Ltd.,	1.	GULSHAN SENSE CHIB AUTHORISED REPRESENTATIVE		9999073193

Corridor-3				43-Sathyabama University Metro Station			
District-Chennai				Taluk-Sholinganalur		Village-Semmancheri	
Sl. No.	Bk No.	T.S. No.	Owner / Person interested	Persons who attended the meeting held on 27.03.2019			
				Sl. No.	Name	Signature	Contact Number
2	-	169/1 A1A2	Premier Inn (I) Pvt. Ltd.,	1.	ADVOCATE Mouli		9790237322
				2.	Operational Manager Sushant		7338890001



Meetings with Non-Title holders and Tenants Offsite 2020

S.NO	NAME & ADDRESS	PLACE	CONTACT NO
1	Lakshmi Food Court OMR Road	Sathyabama University	9361880731
2	A. Afzal AB ENTERPRISES OMR Road	Sathyabama University	9840041999
3	Kamatchi Kamatchi Food Court Gandhi Nagar OMR Road	Gandhi Nagar	8939159231
4	Vinoth (OMR Road) Platinum Holding Pvt. Ltd	Gandhi Nagar	7338917778
5	Ravi Chandran Food Court OMR Road	Gandhi Nagar	9841791703
6	KARTHIK FOOD COURT OMR ROAD	GANDHI NAGAR	7200717401
7	Kumaresh Food Court OMR Road	Gandhi Nagar	9538787728
8	K. Chandran Bunk Shop	Gandhi Nagar	7824003346

S.NO	NAME & ADDRESS	PLACET	CONTACT NO
9	Mahroof Fatty Juice Shop Siruseri OMR Road	Siruseri	9791496716
10	Winebant N.S.M. Scrap Shop Siruseri	Siruseri	9841230655
11	Ravi Chandran S Sri Krishna Shop Siruseri	Siruseri	9444291275
12	Shanmugavel Sankaran Flonix Solution OMR Road	Placent Siruseri	8790878222
13	K. Nagaraj J.N. Enterprises OMR Road	Navalur	8939560902
14	Akaram Lab Dot Bag OMR Road	Navalur	8610054919
15	MANARAM Sri Magade mobiles Navalur	Navalur	7418243937

SNO	NAME & ADDRESS	PLACE	CONTACT NO.
17	Mohamed Ibrahim Rahaman Biniyani Navalur	Navalur	979091923
18.	John Milton Fairfield Marriott	St. Joseph College.	9740275002
19	Jassi Malik. Four points By Seattle Hotel	St. Joseph College.	8142940000
20	Sai Just Collection	St. Joseph College	9884864271
21	Kabil Dev Royal Sandwich	St. Joseph College	9994114458

Public Consultations at station locations Onsite 2019



Chennai Metro Rail Limited

PUBLIC CONSULTATIONLocation: SholinganallurDate/Time: 06.04.2019

Perception about the project:

1. Do you think that Metro rail is necessary for your city? Yes/ No

2. What impacts, both positive and negative of the project do you foresee?

Yes: 3
No: 3

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	<u>Yes</u>	1	Land Acquisition	<u>Yes</u>
2	Enhance local economy		2	Loss of livelihood	
3	Increase employment opportunity		3	Loss of income	<u>Yes</u>
4	Increase facilities	<u>Yes</u>	4	Loss of house/shop	<u>Yes</u>
5	Decrease in accident	<u>Yes</u>	5	Loss of customers & supply	
6	Increase in property value	<u>Yes</u>	6	Disruption of social/cultural/economic	
7	Improvement in transportation system	<u>Yes</u>	7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission	<u>Yes</u>	8	Increase in Migration	<u>Yes</u>
9	Increase educational level		9	Disadvantage to the environment (damage of park, tree etc)	
10	Others (Specify)	<u>Yes</u>	10	Other (Specify)	<u>Yes</u>

3. Issues

Issues raised/ Discussed	Suggestion by Stakeholders	Remark
<u>How long/comfortable travel</u>	<u>The metro train facility in Chennai will solve the problem.</u>	<u>-</u>

S.No	Name	Age	Sex	Occupation	Signature
1.	<u>M. Jayaraman</u>	<u>42</u>	<u>M</u>	<u>Vegetable Shop</u>	<u>[Signature]</u>
2.	<u>S. Lakshmi</u>	<u>38</u>	<u>F</u>	<u>Teacher</u>	<u>[Signature]</u>
3.	<u>J. Ganesan</u>	<u>31</u>	<u>M</u>	<u>Auto Stand</u>	<u>[Signature]</u>
4.	<u>M. Karthik</u>	<u>35</u>	<u>M</u>	<u>Hotel</u>	<u>[Signature]</u>
5.	<u>V. Venkatesh</u>	<u>62</u>	<u>M</u>	<u>Vegetable Shop</u>	<u>[Signature]</u>
6.	<u>A. Aravind</u>	<u>45</u>	<u>M</u>	<u>Real Estate</u>	<u>[Signature]</u>



Chennai Metro Rail Limited

PUBLIC CONSULTATIONLocation: *Sholingnallur (sk)*Date/Time: *24.02.19***Perception about the project:**

1. Do you think that Metro rail is necessary for your city? Yes/ No

*Yes = 1**No = 0*

2. What impacts, both positive and negative of the project do you foresee?

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	✓	1	Land Acquisition	
2	Enhance local economy	✓	2	Loss of livelihood	
3	Increase employment opportunity	✓	3	Loss of income	
4	Increase facilities		4	Loss of house/shop	
5	Decrease in accident		5	Loss of customers & supply	
6	Increase in property value	✓	6	Disruption of social/cultural/economic	
7	Improvement in transportation system	✓	7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission	✓	8	Increase in Migration	
9	Increase educational level		9	Disadvantage to the environment (damage of park, tree etc)	
10	Others (Specify)		10	Other (Specify)	

3. Issues

Issues raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1.	S. Selvam	42	Male	Business	<i>[Signature]</i>
2.	T. Marudan	36	Female	House wife	<i>[Signature]</i>
3.	L. Laksh	23	Male	Part time job	<i>[Signature]</i>
4.	P. Marudan	30	Male	Engineer	<i>[Signature]</i>



Metro Rail Limited

PUBLIC CONSULTATIONLocation: *St. Joseph College*Date/Time: *6.03.2019***Perception about the project:**

1. Do you think that Metro rail is necessary for your city? Yes/ No

*Yes - 8**No - 4*

2. What impacts, both positive and negative of the project do you foresee?

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	✓	1	Land Acquisition	
2	Enhance local economy	✓	2	Loss of livelihood	
3	Increase employment opportunity		3	Loss of income	✓
4	Increase facilities	✓	4	Loss of house/shop	✓
5	Decrease in accident	✓	5	Loss of customers & supply	
6	Increase in property value		6	Disruption of social/cultural/economic	✓
7	Improvement in transportation system	✓	7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission	✓	8	Increase in Migration	
9	Increase educational level		9	Disadvantage to the environment (damage of park, tree etc)	
10	Others (Specify)		10	Other (Specify)	

3. Issues

Issues raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1.	<i>Daniel</i>	<i>42</i>	<i>Male</i>	<i>Business</i>	<i>[Signature]</i>
2	<i>C. Lingnan</i>	<i>53</i>	<i>Male</i>	<i>Business</i>	<i>[Signature]</i>
3	<i>L. Jannina</i>	<i>43</i>	<i>Female</i>		<i>[Signature]</i>
4	<i>A. Chavan</i>	<i>47</i>	<i>Male</i>	<i>Co-Op.</i>	<i>[Signature]</i>
5	<i>T. Sakthivel</i>	<i>25</i>	<i>Male</i>	<i>Engineer</i>	<i>[Signature]</i>
6	<i>T. Dhanumalai</i>	<i>56</i>	<i>Male</i>	<i>Mr. President</i>	<i>[Signature]</i>
7	<i>Srijith</i>	<i>32</i>	<i>Male</i>	<i>Business</i>	<i>[Signature]</i>
8	<i>D. Dhayalan</i>	<i>38</i>	<i>Male</i>	<i>Auto driver</i>	<i>[Signature]</i>
9	<i>T. Madhavi</i>	<i>49</i>	<i>Female</i>	<i>Driver</i>	<i>[Signature]</i>
10	<i>A. Subarun</i>	<i>35</i>	<i>Female</i>	<i>Tiffin shop</i>	<i>[Signature]</i>
11	<i>D. Anzham Ali</i>	<i>40</i>	<i>Male</i>	<i>Tiffin shop</i>	<i>[Signature]</i>
12	<i>L. Anjali</i>	<i>32</i>	<i>Female</i>	<i>Flowers shop</i>	<i>[Signature]</i>



Inai Metro Rail Limited

PUBLIC CONSULTATIONLocation: Sathiyabama UniversityDate/Time: 24.02.19**Perception about the project:**

1. Do you think that Metro rail is necessary for your city? Yes/ No

Yes - 6

No - 3

2. What impacts, both positive and negative of the project do you foresee?

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	✓	1	Land Acquisition	✓
2	Enhance local economy	✓	2	Loss of livelihood	✓
3	Increase employment opportunity	✓	3	Loss of income	✓
4	Increase facilities	✓	4	Loss of house/shop	✓
5	Decrease in accident	✓	5	Loss of customers & supply	✓
6	Increase in property value	✓	6	Disruption of social/cultural/economic	✓
7	Improvement in transportation system	✓	7	Increase in Crime Rates	✓
8	Decrease Greenhouse gas emission	✓	8	Increase in Migration	✓
9	Increase educational level	✓	9	Disadvantage to the environment (damage of park, tree etc)	✓
10	Others (Specify)	✓	10	Other (Specify)	✓

3. Issues

Issued raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1	Thirupavai	43	Male	Business	Thirupavai
2	Abdul Kader	45	Male	Lodging Hotel	Abdul Kader
3	Thirupavai	43	Male	Services	Thirupavai
4	Balan	46	Male	Tia Shop	Balan
5	Deepak	29	Male	Business	Deepak
6	Subramanian	35	Male	Auto repairer	Subramanian
7	Mubhammad	34	Male	Chicken stall	Mubhammad
8	Sundaraj	51	Male	Spice	Sundaraj
9	Lalitha	53	Female	Flower shop	Lalitha



Metro Rail Limited

PUBLIC CONSULTATION

Location: *Namkur*

Date/Time: *02.03.19*

Perception about the project:

1. Do you think that Metro rail is necessary for your city? Yes/ No

Yes = 4
No = 3

2. What impacts, both positive and negative of the project do you foresee?

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	✓	1	Land Acquisition	
2	Enhance local economy		2	Loss of livelihood	✓
3	Increase employment opportunity		3	Loss of income	
4	Increase facilities	✓	4	Loss of house/shop	✓
5	Decrease in accident	✓	5	Loss of customers & supply	
6	Increase in property value		6	Disruption of social/cultural/economic	
7	Improvement in transportation system	✓	7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission	✓	8	Increase in Migration	✓
9	Increase educational level		9	Disadvantage to the environment (damage of park, tree etc)	
10	Others (Specify)		10	Other (Specify)	

3. Issues

Issued raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1	<i>Ramkrishna</i>	<i>60</i>	<i>Female</i>	<i></i>	<i>Ramkrishna</i>
2	<i>Pachar</i>	<i>30</i>	<i>Female</i>	<i>Business</i>	<i>Pachar</i>
3	<i>Rajakumar</i>	<i>36</i>	<i>Male</i>	<i>Call Center</i>	<i>Rajakumar</i>
4	<i>A. J. J. J.</i>	<i>36</i>	<i>Male</i>	<i>Automobile</i>	<i>A. J. J. J.</i>
5	<i>Arunkumar</i>	<i>30</i>	<i>Male</i>	<i>Construction</i>	<i>Arunkumar</i>
6	<i>Ramkrishna</i>	<i>36</i>	<i>Female</i>	<i>Teacher</i>	<i>Ramkrishna</i>
7	<i>Pachar</i>	<i>36</i>	<i>Male</i>	<i>Call Center</i>	<i>Pachar</i>
8	<i>Ramkrishna</i>	<i>30</i>	<i>Male</i>	<i>Auto Shop</i>	<i>Ramkrishna</i>



Chennai Metro Rail Limited

PUBLIC CONSULTATIONLocation: *Gandhi Nagar*Date/Time: *8-03-19***Perception about the project:**

1. Do you think that Metro rail is necessary for your city? Yes/ No

*Yes - 1**No - 2*

2. What impacts, both positive and negative of the project do you foresee?

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	✓	1	Land Acquisition	
2	Enhance local economy	✓	2	Loss of livelihood	✓
3	Increase employment opportunity		3	Loss of income	✓
4	Increase facilities		4	Loss of house/shop	
5	Decrease in accident	✓	5	Loss of customers & supply	
6	Increase in property value		6	Disruption of social/cultural/economic	
7	Improvement in transportation system	✓	7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission		8	Increase in Migration	
9	Increase educational level		9	Disadvantage to the environment (damage of park, tree etc)	
10	Others (Specify)		10	Other (Specify)	

3. Issues

Issues raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1.	J. K. KAP	42	MALE	HOTEL	J. K. K. Kap.
2	JAYAKUMAR	55	MALE	BUSINESS	J. Jayakumar
3	CHARIESH	43	MALE	Tea Stall	Chariesh
4	KANTHASAMY	42	Male	Business	Kanthasamy
5	Selvaraj	51	male	Hotel	Selvaraj
6	Selvi	41	female	Flower shop	Selvi



Chennai Metro Rail Limited

PUBLIC CONSULTATIONLocation: *Chennai, Chennai*Date/Time: *7-03-19***Perception about the project:**

1. Do you think that Metro rail is necessary for your city? Yes/ No

*Yes: 6**No: 4*

2. What impacts, both positive and negative of the project do you foresee?

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	✓	1	Land Acquisition	✓
2	Enhance local economy		2	Loss of livelihood	✓
3	Increase employment opportunity	✓	3	Loss of income	✓
4	Increase facilities		4	Loss of house/shop	
5	Decrease in accident	✓	5	Loss of customers & supply	
6	Increase in property value	✓	6	Disruption of social/cultural/economic	
7	Improvement in transportation system		7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission	✓	8	Increase in Migration	
9	Increase educational level		9	Disadvantage to the environment (damage of park, tree etc)	
10	Others (Specify)		10	Other (Specify)	

3. Issues

Issues raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1.	Sugila	71	Female		<i>[Signature]</i>
2	Kaya	43	Male	Business	<i>[Signature]</i>
3	Saraj	24	Male	Studying	<i>[Signature]</i>
4	Chandran	33	Female	Business	<i>[Signature]</i>
5	Chitra	63	Female	Accountant	<i>[Signature]</i>
6	Chandran	34	Male	Forest Guard	<i>[Signature]</i>
7	A. Michael Raj	37	Male	V.A.M. Teacher	<i>[Signature]</i>
8	S. Subramanian	35	Male	Business	<i>[Signature]</i>
9	E. Kavalali	43	Male	Business	<i>[Signature]</i>
10	Saraj	23	Male	Business	<i>[Signature]</i>



Tamil Nadu Metro Rail Limited

PUBLIC CONSULTATIONLocation: *Sri Perumal Temple*Date/Time: *2-04-19***Perception about the project:**

1. Do you think that Metro rail is necessary for your city? Yes/ No *Yes*
2. What impacts, both positive and negative of the project do you foresee? *Yes*

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	✓	1	Land Acquisition	
2	Enhance local economy	✓	2	Loss of livelihood	✓
3	Increase employment opportunity		3	Loss of income	✓
4	Increase facilities		4	Loss of house/shop	
5	Decrease in accident		5	Loss of customers & supply	
6	Increase in property value	✓	6	Disruption of social/cultural/economic	
7	Improvement in transportation system		7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission		8	Increase in Migration	
9	Increase educational level		9	Disadvantage to the environment (damage of park, tree etc)	
10	Others (Specify)		10	Other (Specify)	

3. Issues

Issues raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1.	M. Thangaraj	45	Male	Mechanic Shop	<i>[Signature]</i>
2.	J. Latha Selvi	32	Female	Latha Selvi Tailoring	<i>[Signature]</i>
3.	M. Kasthur	55	Male	Sweet Shop	<i>[Signature]</i>
4.	Tamilkannan	50	Male	Seeram Shop	<i>[Signature]</i>
5.	Radhika Selvi	37	Female	Provision Store	<i>[Signature]</i>
6.	Deepa Devi	70	Female	Chicken Shop	<i>[Signature]</i>
7.	Ajith Kumar	40	Male	Hotel	<i>[Signature]</i>



Ministry of Railways

PUBLIC CONSULTATION

Location: *Sionse*

Date/Time: *26-02-17*

Perception about the project:

1. Do you think that Metro rail is necessary for your city?

Yes/ No

Yes - 1

2. What impacts, both positive and negative of the project do you foresee?

No - 1

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	<i>✓</i>	1	Land Acquisition	
2	Enhance local economy	<i>✓</i>	2	Loss of livelihood	<i>✓</i>
3	Increase employment opportunity		3	Loss of income	<i>✓</i>
4	Increase facilities		4	Loss of house/shop	
5	Decrease in accident	<i>✓</i>	5	Loss of customers & supply	
6	Increase in property value		6	Disruption of social/cultural/economic	
7	Improvement in transportation system		7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission	<i>✓</i>	8	Increase in Migration	
9	Increase educational level		9	Disadvantage to the environment (damage of park, tree etc)	
10	Others (Specify)		10	Other (Specify)	

3. Issues

Issues raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1.	<i>Mr. Sionse</i>	<i>32</i>	<i>Male</i>	<i>Business</i>	<i>[Signature]</i>
2.	<i>Mr. Sionse</i>	<i>45</i>	<i>Male</i>	<i>Business</i>	<i>[Signature]</i>
3.	<i>Mr. Sionse</i>	<i>42</i>	<i>Male</i>	<i>Business</i>	<i>[Signature]</i>
4.	<i>Mr. Sionse</i>	<i>42</i>	<i>Male</i>	<i>Business</i>	<i>[Signature]</i>
5.	<i>Mr. Sionse</i>	<i>60</i>	<i>Male</i>	<i>Business</i>	<i>[Signature]</i>



Metro Rail Limited

PUBLIC CONSULTATION

Location: *Sipcot 192*

Date/Time: *26.03/19*

Perception about the project:

1. Do you think that Metro rail is necessary for your city?

Yes/ No

Yes: 4

No: 0

2. What impacts, both positive and negative of the project do you foresee?

S.N	Positive Impact	Remark	S.N	Negative Impact	Remark
1	Shorten the trip	<i>✓</i>	1	Land Acquisition	
2	Enhance local economy		2	Loss of livelihood	
3	Increase employment opportunity	<i>✓</i>	3	Loss of income	
4	Increase facilities		4	Loss of house/shop	
5	Decrease in accident		5	Loss of customers & supply	
6	Increase in property value	<i>✓</i>	6	Disruption of social/cultural/economic	
7	Improvement in transportation system	<i>✓</i>	7	Increase in Crime Rates	
8	Decrease Greenhouse gas emission	<i>✓</i>	8	Increase in Migration	
9	Increase educational level		9	Disadvantage to the environment(damage of park, tree etc)	
10	Others(Specify)		10	Other(Specify)	

3. Issues

Issues raised/ Discussed	Suggestion by Stakeholders	Remark

S.No	Name	Age	Sex	Occupation	Signature
1.	<i>T. Kuralakarna</i>	<i>38</i>	<i>Male</i>	<i>Hotel Business</i>	<i>[Signature]</i>
2.	<i>T. Murugan</i>	<i>56</i>	<i>male</i>	<i>Retired</i>	<i>[Signature]</i>
3.	<i>S. Bhakyalaj</i>	<i>35</i>	<i>Male</i>	<i>Hotel.</i>	<i>[Signature]</i>
4.	<i>D. Durairam</i>	<i>49</i>	<i>Male</i>	<i>Book Shop</i>	<i>[Signature]</i>

Sholinganallur station



Navalur station



Annexure 9: Grievance Reporting Form

1. Name of Person Raising Grievance: <i>(information is optional and always treated as confidential)</i> Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female
Address or contact information for Person Raising Grievance: <i>(information is optional and confidential)</i> E-mail: Phone: Address:
Location where grievance/problem occurred
Details of Grievance:
Brief Description of Grievance
Please include any other information that you consider relevant, other matters or facts:
Do you request that identity be kept confidential? <input type="checkbox"/> Yes <input type="checkbox"/> No
2. Previous Efforts to Resolve the Complaint (If any)
Have you raised your complaint with the grievance mechanism? <input type="checkbox"/> Yes If YES, please provide the following: <ul style="list-style-type: none"> • When, how and with whom the issues were raised. • Please describe any response received from and/or any actions taken. Please also explain why the response or actions taken are not satisfactory. <input type="checkbox"/> No If NO, why not?
Please provide evidence of the authority to represent the complainant which must include the complainant's signature.
Do you request that identity be kept confidential? <input type="checkbox"/> Yes <input type="checkbox"/> No