

Draft Stakeholder Engagement Plan

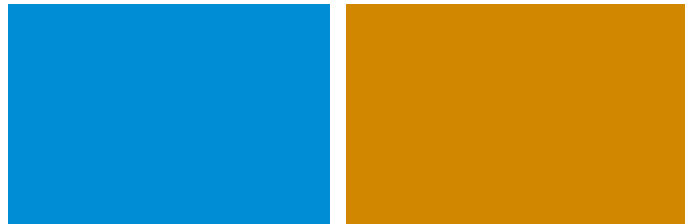
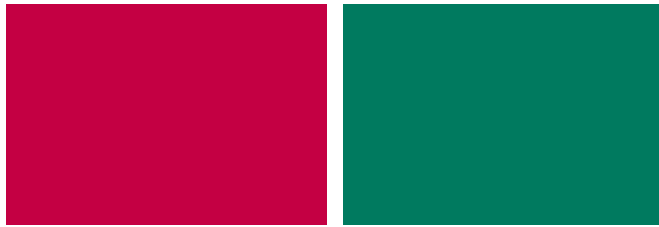
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Prepared by Environmental Resources Management (ERM) Eurasia.

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Big Almaty Ring Road (BAKAD) Stakeholder Engagement Plan (Preliminary)

Volume VI

Prepared for BAKAD Consortium

September 2018

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BAKAD PROJECT

Stakeholder Engagement Plan
(Draft)
Volume VI

Prepared for:
BAKAD Consortium

September 2018

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LIST OF ACRONYMS

Acronym	Full name
ADB	Asian Development Bank
ASAP	As soon as possible
BAKAD	Big Almaty Ring Road
CLO	Community Liaison Officer
CR	Committee of Roads
EBRD	European Bank for Reconstruction and Development
EHS	Environment, Health and Safety
EIA	Environmental Impact Assessment
ERM	Environmental Resources Management Ltd.
ESAP	Environmental and Social Action Plan
ESIA	Environmental and Social Impact Assessment
FSS	Field Social Survey
IsDB	Islamic Development Bank
IFC	International Financial Corporation
MP	Management Plan
NGO	Non-governmental organization
NTS	Nontechnical Summary
PAPs	Project Affected Persons
RO	Rural Okrug
SEP	Stakeholder Engagement Plan
SIA	Social Impact Assessment
TEO	Feasibility Study

1 INTRODUCTION

This document has been prepared by ERM Eurasia Limited ("ERM" or "Consultant") for the Consortium of companies Alarko Alsim Tesisleri ve Ticaret A. Ş. ("Alarko"), Makyol İnşaat Sanayi Turizm ve Ticaret A. Ş., Korea Expressway Corporation and SK Engineering & Construction Co. Ltd. (hereinafter referred to as "Consortium BAKAD" or "Consortium").

Consortium has been formed for the construction and development of Big Almaty Ring Road (BAKAD). The main purpose of the construction of BAKAD is to create a ring road at the intersection of the international corridors "Khorgos-Almaty-Beshkek-Taraz-Shymkent-Tashkent" (Silk Road) and "Almaty - Karaganda –Astana – Petropavlovsk". The construction of the ring road will allow to redirect to it a significant part of the transit traffic flows and redistribute them on public roads suitable to the Almaty city. The design was first developed in 2008 and 2016 and detailed design is currently being developed by TOO KazDorInnovatsia (list of the key parties is provided in the table below).

Table 1-1 Main Parties Involved in the Project

Position	Parties
Concessioner (Client, Consortium)	<ul style="list-style-type: none"> • Consortium of the Companies: • Alarko Alsim Tesisleri ve Ticaret A. Ş., • Makyol İnşaat Sanayi Turizm ve Ticaret A. Ş. • SK Engineering & Construction Co. Ltd. • Korea Expressway Corporation
Engineering Design Team	<ul style="list-style-type: none"> • TOO KazDorInnovatsia
Executive authorities	<ul style="list-style-type: none"> • Road committee of the Ministry for Investment and Development of the Republic of Kazakhstan (http://roads.mid.gov.kz) • Akimat of Almaty region (http://zhetysu.gov.kz) • Akimat of Talgarsky district (https://www.akimat-talgar.gov.kz) • Akimat of Karasaysky district (http://karasay.zhetisu.gov.kz/) • Akimat of Iliysky district (http://www.iletany.kz/page_lang_r.html)
Lenders	<ul style="list-style-type: none"> • ADB, EBRD, IDB, IFC, IsDB

Consortium applied to the intentional financial institutions (lenders) for financing. Lenders are represented by the international Finance Corporation (IFC), the European Bank for Reconstruction and Development (EBRD), the Asian Development Bank (ADB) and the Islamic Development Bank (IsDB). Lenders have developed a range of environmental and social requirements to the project they are financing including Environmental and Social Impact Assessment (ESIA) and stakeholder engagement.

ERM was contracted by Consortium to conduct an Environmental and Social Impact Assessment (ESIA) to international standards for the BAKAD Project.

This document is a draft version of the Stakeholder Engagement Plan ("SEP" or "the Plan") developed by ERM for the Project in order to meet the Lenders' stakeholder engagement requirements.

This document is the draft version of the Stakeholder Engagement Plan (SEP) of the proposed Project, which has been developed by ERM for the Project in order to meet the Lenders' stakeholder engagement requirements. SEP is a "live" document which will be updated and specified as the project develops.

SEP describes the mechanisms by which people – especially local communities – and other stakeholders¹ are informed about the Project and given opportunities to provide comments and input to the Project development.

In line with international standards, the main objectives of this SEP include:

- Explain to the directly affected population and other interested stakeholders and members of the public which Project Documents are available and where/how this information can be obtained;
- Describe the process by which the Project Affected Persons (PAPs) and other stakeholders (e.g. vulnerable groups, NGOs) can provide comments and input, communicate opinions, ask questions and express concerns; and
- Explain how these comments/inputs will be addressed within the finalization of the Draft ESIA Report.

Kazakh and international requirements to the stakeholder engagement are presented in the *Appendix 3* to this SEP.

¹ Stakeholders are persons or groups who are directly or indirectly affected by a project, as well as those who may have interests in a project and/or the ability to influence its outcome, either positively or negatively. Stakeholders may include locally affected communities or individuals and their formal and informal representatives, national or local government authorities, politicians, religious leaders, civil society organizations and groups with special interests, the academic community, or other businesses.

2 BAKAD PROJECT DESCRIPTION

2.1 BRIEF PROJECT DESCRIPTION

BAKAD will be constructed in the Almaty Region and will run along Almaty from the west to the east, along the city's northern border, at a distance of 20-25 km from the city center on average (see *Figure 2.1-1*).

The main purpose of the BAKAD is to create a bypass route at the junction of two international highways, the Khorgos-Almaty-Beshkek-Taraz-Shymkent-Tashkent road (the «Silk Way») and the Almaty-Karaganda-Astana-Petropavlovsk road.

The redirection of a large number of vehicles from the center of Almaty to the ring road will not only facilitate in organization of traffic flows, but also will contribute in reduction of air pollution and noise load in the city.

Decree No 1005 (dated 3 November, 2008) of the Kazakhstan Government included the BAKAD Project in the list of mid-term concession (built-operate-transfer) projects.

The road will cross Karasaysky (27.5 km, PK0 – PK275), Iliysky (19.26 km, PK275-467) and Talgarsky (19.24 km, PK467- PK660) districts of the Almaty Region. The total length of the BAKAD road will be 65.491 km

For design purposes the route was sub divided into 6 sections as follows (*Table 2-1*).

Table 2-1 Description of BAKAD road sections

Section	Location, km+	Description	District
Section 8	PK 0 – PK55 Total length – 5.5 km	Starts with a roundabout at the existing junction km 22+640 of the Almaty – Uzunagash road (A4) to the west (W) of the village Kyrgauylly and ends at the intersection with the Almaty – Bishkek road (A2). Section 8 crosses river Kyrgauylly, a side arm of the same river, irrigation channels and ravines/gullies.	Karasaysky district
Section 1	PK 55– PK 240 Total length – 18.5 km	Starts at the Almaty to Bishkek road (A2) and ends at the new interchange in the north (N) of the Almaty – Chamolgan road, E of the village Isaevo. Crosses a number of surface waters such as river Aksai, the Big Almaty Canal (BAC), a side arm of river Kargaly as well as a number of irrigation canals and ravines.	Karasaysky district
Section 2	PK 240 –PK 440 Total length – 20 km	Starts at the interchange in the E of the village Isaevo and ends on the new interchange with the Almaty – Kapchagay highway (A3) in the S of the town Kapchagay.	Iliysky district

Section	Location, km+	Description	District
		Crosses many large and small rivers and streams and thus includes numerous bridges, including crossings of wastewater ditches and irrigation channels. The construction of the interchange on the 'Zhapek Batyr-Komsomol' road requires the relocation of the bed of the Big Almatinka River.	
Section 3	PK 440 – PK470 Total length – 3 km	Starts at the intersection with the Almaty - Kapchagay Highway (A3) and ends at about 200 m to the E of the AL 17. Crosses the river Karasu (km 44+800) and the railway Almaty-Semei (km 45+500).	Iliysky district/ Talgarsky district
Section 4	PK 470 – PK570 Total length – 10 km	Starts about 200 m to the E of the Almaty-Zhetigen-Kapchagay road (AL 17) in the NE of Pokrovka and ends at the intersection with the Almaty Khorgos road (A2). Crosses the rivers Kartabulak, Almerек 1 and 2 as well as some irrigation and drainage channels and wastewater channels from Talgar rayon.	Talgarsky district
Section 9	PK 570– PK 660 Total length – 9 km	Starts to the SE of the intersection with the Almaty – Khorgos road (A2) and ends at the intersection with the Almaty – Talgar – Evgenyevka road.	Talgarsky district

Based on the national road classification system, BAKAD is an I A¹ road, with 4-6 traffic lanes.

In 2048, the estimated traffic intensity will be up to 106,888 vehicles per day on Section 3 max and up to 26,205 vehicles per day on Section 9 min.

The nearest populated areas to BAKAD road are given in the table below (Table 2-2).

¹ Kazakhstan's Construction Regulations SNiP 3.03-09-2006 "Design of the Roads"

Table 2-2 *Inventory of the existing populated areas along the BAKAD route*

No	RO	Settlement	BAKAD (KP) / Quarry/ Transportation route	Distance
BAKAD RoW				
Karasaysky district				
	Raiymbeksky RO	Kyrgauldy	0+000 km (Interchange)	27 m (center of the BAKAD junction)
		Gardening Partnerships	1+300 km – 2+000 km	0 m (BAKAD road line)
		Raiymbek	1+900 km – 3+300 km	0 m (BAKAD road line)
		Bulakty	5+200 km – 5+500 km	927 m (center of the BAKAD junction)
	Irgeliysky RO	Gardening Partnerships	7+500 km – 13+700 km	640 m (BAKAD road line)
		Kemertogan	7+000 km – 11+700 km	430 m (BAKAD road line)
	Yeltaiysky RO	Gardening Partnership Soyuzpechat	19+500 km– 19+900 km	149 m (BAKAD road line)
		Gardening Partnership Ogonyok	20+500 km– 20+900 km	380m (center of the BAKAD junction)
		Gardening Partnership Pridorozhny	20+900 km– 21+000 km	175 (center of the BAKAD junction)
		Razyezd 71 (* <i>Pogranichnik Gardening Partnership according to some sources</i>)	21+300 km – 21+500 km	0 m (BAKAD road line)
		Isayevo	22+500 km – 22+700 km	83 m (BAKAD road line)
Iliysky district				
	KazTSIKovsky RO	Komsomol	31+800 km – 32+300 km	750 m (BAKAD road line)
		KazTSIK	31+800 km – 32+300 km	979 m (BAKAD road line)
	Aschibulaksky RO	Zhapek Batyr	35+600 km – 36+500 km	280 m (BAKAD road line)
		Toli be	36+000 km – 36+500 km	2460 m (BAKAD road line)
		Mukhametzhana Tuimebayeva (<i>M. Tuimebayeva</i>)	36+800 km – 38+200 km	0 m (BAKAD road line)
		Kokkainar	36+800 km – 38+200 km	1,470 m (BAKAD road line)

No	RO	Settlement	BAKAD (KP) / Quarry/ Transportation route	Distance
	Baiserkinsky RO	Zhanadaur	40+500 km – 41+200 km	430 m (BAKAD road line)
		Intymak	42+000 km – 42+600 km	992 m (center of the BAKAD junction)/ 35 (RMF site)
	Energetichesky RO	Pokrovka	45+400 km – 46+800 km	0 m (BAKAD road line)/ 182 m(center of the BAKAD junction)
		Otegen Batyr	46+000 km	280 m (center of the BAKAD junction)
Talgarsky district				
	Guldalinsky RO	Zhana Kuat	46+800 km – 47+300 km	330 m (BAKAD road line)
		Zhalyn Gardening partnership	50+600 km	1040 m (BAKAD road line)
	Panfilovosky RO	Kyzyl Tu 4 (Kyzyl Tu 1, 2, 3, Kurylysshy micro district, Beibitshelik micro district)	52+800 km – 53+000 km	35 m (BAKAD road line)
		Nurly Dala Gardening partnership	51+500 km – 52+150 km	238 m (BAKAD road line)
		Panfilovo	54+900 km – 55+100 km	40 m (BAKAD road line)
	Belbulaksky RO	Taldybulak	64+900 km – 65+300 km	320 m (center of the BAKAD junction)
	Alatausky RO	Kyzyl-Kairat	65+300 km – 65+800 km	227 m (center of the BAKAD junction)
Fabrichny Quarry				
Zhambylsky District				
	Kargalysky RO	Kargaly	Fabrichny quarry	865 (boundary of Fabrichny quarry)
Issyk quarry				
Enbekshikazakhstansky District				
	Boleksky RO	Issyk gardening partnership	Issyk quarry	25-30 (boundary of Issyk quarry)
		Bolek	Issyk quarry	1,220 (boundary of Issyk quarry)

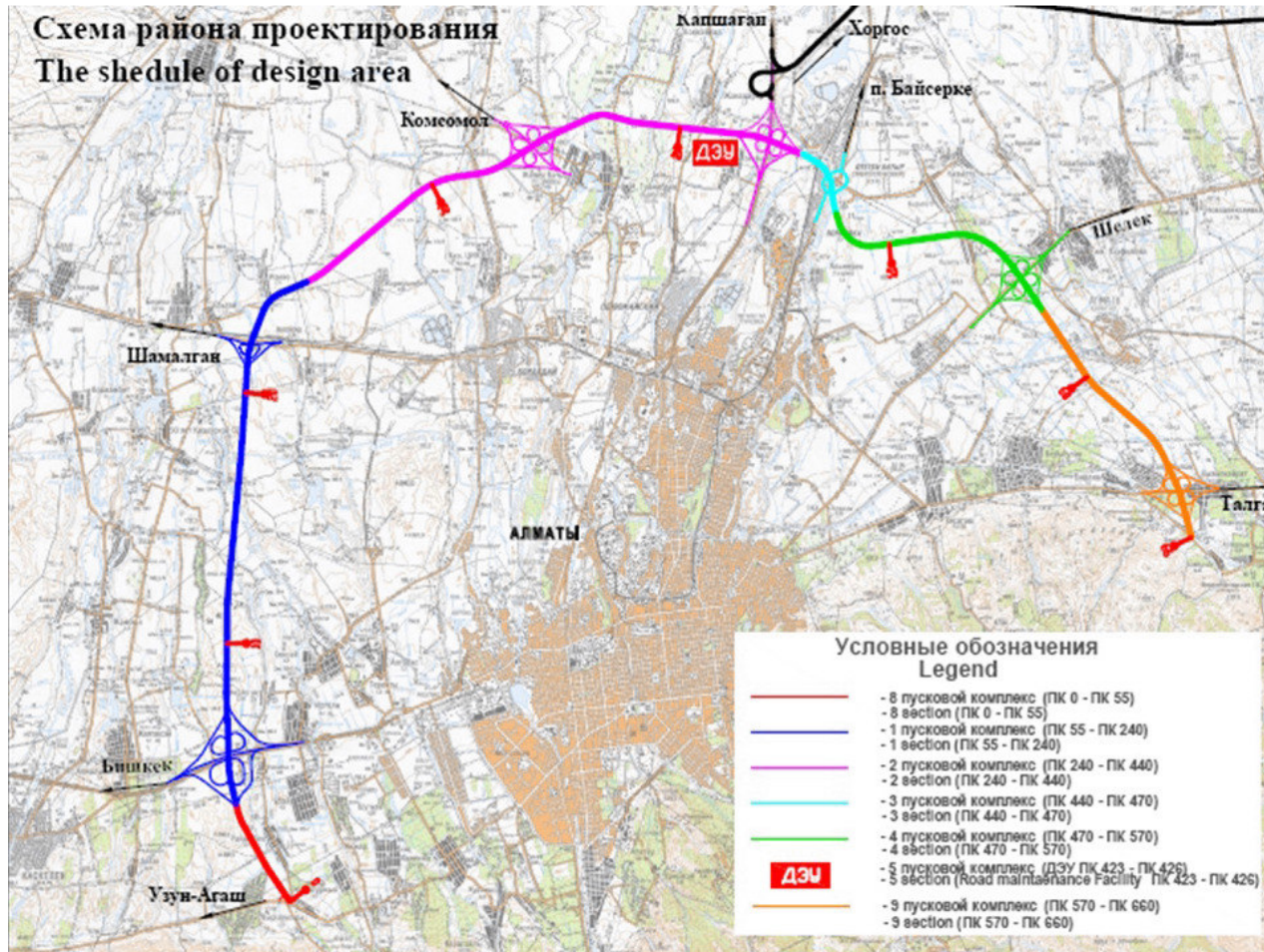


Figure 2.1-1 BAKAD Route

2.2 PROJECT TIMELINE

The Project stakeholder engagement process will continue through all Project implementation stages, including:

- Preparation:
 - 2018: development of design documentation, setting of funding conditions and schedule;
- Construction:
 - 2018 – 2023: transferring of utilities, earth works, construction of BAKAD roadbed, junctions, viaducts, cattle passes, etc.;
- Operation: commissioning is expected upon completion of the construction approximately in 2022 - 2023;
- Decommissioning/Closure: no decommissioning deadline for the BAKAD Motorway was set at the time of preparation of this document.

Specific measures will be implemented at every Project stage aimed at providing continuous information to stakeholders and obtaining feedback from them.

Section 4 'Past Stakeholder Engagement' describes measures already implemented during the feasibility study. The engagement activities for the current Project implementation stage (Pre-Construction) are detailed in *Section 6* and for the construction and operation stages - in *Section 7*. Engagement and -Engagement plan for the decommissioning stage will be developed at later Project implementation stages.

3 STAKEHOLDER IDENTIFICATION AND ANALYSIS

In accordance with Lenders' requirements regarding stakeholder engagement Consortium has identified various individuals and groups who (i) are affected or likely to be affected (directly or indirectly) by the Project (affected parties), or (ii) may have an interest in the Project (other interested parties).

This enabled Consortium to develop structured engagement process.

Preliminarily identified stakeholder groups are presented in the *Table 3-1* below. The complete list of stakeholders in each group is provided in *Appendix 1* to this Plan.

Table 3-1 Preliminary Identified Stakeholder Groups

Stakeholder group	Stakeholders
Land users (organisations and individuals) who will be affected by permanent or temporary acquisition of land for the Project	Social Baseline Study revealed at least 13 cases still in court or compensations haven't been provided to land users; Individuals and organisations to be potentially affected by land acquisition due to changes in Project design.
Local communities near BAKAD, transportation routes, quarries, etc.	People residing in immediate proximity to the BAKAD (residents of settlements in Karasaysky, Iliysky and Talgarsky districts); People residing close to the quarries (residents of settlements in Enbekshikazakhskiy and Dzhambylsky districts); People residing close to transportation routes (residents of settlements in Enbekshikazakhskiy and Karasaysky districts).
Non-government organisations and independent experts	Specialised environmental, social, and research organisations, non-government organisations and community organisations (including Community Councils, Council of elders, community informal leaders).
Public authorities and regulators	National authorities, Regional authorities, Local authorities,
Organisations and personnel within the Project, including contractors/subcontractors	Design developers and design organisations, Project partners and consultants, Suppliers and construction contractors, Shareholders and Lenders.
Mass media	Printed mass media of regional, district, and municipal level Television Internet resources
Vulnerable community groups potentially affected by the Project	Local residents who may be difficult to engage due to age, disability, education level, social or economic status, etc.

The stakeholder list will be verified and may be changed at the further stages of the Project implementation.

Stakeholder and analysis are central to the development of Stakeholder Engagement Plan and selection of engagement mechanisms.

The initial classification of stakeholders was undertaken to identify appropriate engagement methods with the various stakeholder groups.

4 PAST STAKEHOLDER ENGAGEMENT

Stakeholder engagement activities conducted to date include:

Stakeholder engagement in 2006 and 2008;

Public consultations in 2013;

Public hearings in 2018.

4.1 STAKEHOLDER ENGAGEMENT IN 2006-2008

Studies on BAKAD have been initiated from 2006 and land acquisition was initiated from 2007. But until 2013, no public consultations were reported as being conducted by the executing and implementing agencies to involve the public in project planning and developing process, nor land acquisition and resettlement process.

A brief public notice was given in June 2008 by the detailed design consultant that the BAKAD TEO was submitted to Ministry of Environmental Protection, but no Project related information was disclosed nor made accessible to the public.

4.2 PUBLIC CONSULTATIONS IN 2013

Within the framework of feasibility (TEO) study in 2013 the number of stakeholder engagement events was conducted, including:

- Public hearings in Karasaysky, Iliysky and Talgarsky district;
- Focus groups with local community representatives;
- Focus groups with authorities' representatives at district level.

Public consultations were initiated in 2013 by Ministry Transport and Communication (MTC as of 2013) during 2013 TEO study. A public notification was given in April 2013 announcing public hearings for the Project.

The public consultations were attended by the representatives of district administrations' office, Almaty Oblast Committee of Roads (CR) and Land Committee, and EIA consultants KazNIPIDortrans.

Table 4-1 *Participants of public consultations*³

Location	Date	Participants		
		Male	Female	Total
Otegen Batyr Iliysky District	May 3, 2013	12	15	27
Talgarsky District	May 3, 2013	10	5	15
Karasaysky Districts	May 4, 2013	20	9	29
Total		42	29	71

During the public hearings, the following questions were raised:

- The route of the BAKAD highway along the districts;
- Accessibility to land plots;
- Location of underpasses for livestock;
- Removal and relocation of utilities;
- Land acquisition and demolition of buildings (clarification of the cost);
- Obtaining permission for construction of service facilities along the BAKAD, etc.

Particular attention was paid to measures aimed at reduction and elimination of negative impact on the environment.

In addition, focus groups discussions were held in each of the districts involved in BAKAD Project (there were held 6 focus groups). Research tasks included identification of Project induced impacts and discussion of land acquisition issues.

The following concerns were raised by the focus groups:

- Concern that there are violations of constitutional rights;
- Land Acquisition process is unfair (unequal compensations being offered) for land plots and property;
- Unfair valuations and inadequate compensation for land;
- No consultations on BAKAD/ No access to information;
- Decreasing trust on the local and national government;
- Concern on misuse of authority by officials and delinquency/ Fear of intimidations;
- Concern on insufficient and low compensation of residential structures;
- Loss of livelihood, loss of income (economic displacement);
- Increased social tensions and disturbed residential stability;
- Benefit sharing.

³ Data from Feasibility Study (TEO) of the Big Almaty Ring Road (BAKAD) Concession Project, Environmental section, Kocks report, November 2015

During focus groups 2013 districts authorities' representatives showed dissatisfaction with long term land acquisition procedure, which followed by Project pending and growth of social tension.

4.3 PUBLIC HEARINGS IN 2018

Public hearings in 2018 were organized by the Road committee of the Ministry for Investment and Development of the Republic of Kazakhstan. Representatives of Design Team (TOO Kasdorinnovatsia) reported about Project technical aspects and Akimats provided local residents with information regarding land acquisition and organizational questions. The main purpose of the hearings was to disclose EIA in order to meet the requirement of Kazakh legislation.

Public hearings in Talgarsky District: March 12, 2018

Draft EIA public hearings were held in March 2018. EIA materials were submitted to the local executive bodies of the Talgarsky District. There were 13 local residents, who took part in public hearings⁴. Representatives of TOO KazDorInnovatsia reported about technical characteristics of BAKAD, environmental impacts and envisaged embedded controls. Following contact information were provided regarding remarks and suggestions about to the Project design:

- Design team: TOO KasDorInnovatsia;
- Responsible person: Aigul Salimovna Muinaydarova;
- Address: office 122, Seifullina street 485, Almaty, Kazakhstan;
- Telephone number: +7 (717) 253-99-59;
- Email: kazdorin@mail.ru.

Following topics were raised during discussion:

- Land acquisition,
- Detailed information about BAKAD Project,
- Start of construction,
- Participation of design team and Consortium representatives in further public consultations.

The Protocol of public discussions reports that there were no remarks and suggestions.

Public hearings in Karasaysky district: July 20, 2018

Public hearings of EIA in according of national legislation were held in Community Cultural Center in settlement of Ergely, Karasaysky district 20th of July, 2018.

Public hearing were initiated by "Alarko". The public notification was given in local newspaper "Kazakhstan's Truth" #120 in 28st of June 2018.

⁴ According to the Protocol of public discussions

The public hearings were attended by the representatives of district administrations' office, representatives of rural administrations, representatives of "Alarko", designers of documentations - TOO KazDorInnovatsia, developers of EIA section- TOO "KazTsEP". At the hearings were present 40 people.

The representative of design documentation developer overviewed the technical solution of the Project.

The following questions from residents were raised:

- Intersection of Gardner partnership "Pogranichnik" and losing the access to the five houses. Provision of the entrance to the households. Transferring of supply systems.
- There are two cottages within the gardeners' partnership area that did not registered ownership documentation for time, the owners disagree for compensation to a minimum inventory of the price.
- Question about entrance and exit from BAKAD at the Raiymbek and Kyrgauldy.
- There was the offer to establish additional drainage system in the new micro district of Raiymbek.
- Unavailability of agricultural land use for its intended purpose due to lack of access.
- Benefits for residents of settlements adjacent to the road
- Provision of the temporary energy sources to the gardeners' partnerships, settlements during transferring of supply systems
- Proposal for the bordering of the village builders' camp

Based on the results of the hearings, the design documentation was recommended to send to the State Environmental Review.

Public hearings in Iliysky district

Public hearings of EIA in accordance with national legislation has not yet been undertaken.

5 STAKEHOLDER ENGAGEMENT DURING ESIA PREPARATION

Overview Within the framework of the ESIA development, the number of stakeholder engagement activities have been conducted in the course of the socio-economic baseline data collection, including:

- Consultations with district authorities representatives;
- Consultations with ROs' authorities representatives;
- In-depth interviews with heads of departments of district and RO Akimats;
- Focus groups with representatives of farmers, the elderly, vacationers, the enterprises of small and average business, representatives of vulnerable categories of citizens;
- Survey of households located in the project area of influence;
- Survey of land users and/or residents of the plots that were expropriated for the Project.

Summary of stakeholder engagement activities is provided below.

5.1 ENGAGEMENT DURING THE SOCIO ECONOMIC BASELINE DATA COLLECTION

The preparatory period of social baseline study included the preparation and submission of data requests for socio-economic conditions and statistics of the Project area to the regional, district and local (RO) authorities. In total 14 data requests have been prepared and sent.

After sending requests, meetings were scheduled with the heads of the three administrative districts - Talgarsky, Iliyski and Karasaysky.

Since on the territory of Enbekshikazakhsky and Zhambylsky districts there are only Project associated objects (quarries), meetings with representatives of the district administration were not held. Section on socio economic baseline conditions are informed with statistical data obtained by requests, from open sources, as well as resulted from interviews with residents of settlements located near quarries.

Field Social Survey and Consultations

A Field Social Survey (FSS) was undertaken between 22nd of June and 19th of July 2018 as part of the wider process of the ESIA.

The main objective of the FSS was to determine the areas affected by the Project, identify Project Affected Persons (PAPs) and vulnerabilities among these, collect socio-economic data and through these activities establish a baseline for the Project in advance of construction activities. The collected baseline data was integrated into the ESIA as well as the Stakeholder Engagement Plan (SEP).

A brief summary of the engagement is given below.

Consultations with Representatives of District and Rural Administrations

Kick-off meeting with the Deputy Head of Talgarsky district and representatives of Talgarsky district administration on 22 June 2018. Meeting with the Deputy Head and representatives of administration of Iliysky district was held on 26 June 2018, in Karasaysky district - 26 June 2018.

After the inception meetings in district administrations, ERM consultants conducted a series of in-depth interviews with specialists in the departments of district administrations and in RO akimats.

In total 25 in-depth interviews were conducted in Talgarsky district, 16 in Iliysky and 16 in Karasaysky district. The following key issues were raised during the discussions:

- pressure of increasing residential areas onto the agricultural lands;
- intersections and fragmentation of residential areas;
- access to the local roads;
- noise pollution and dust emissions, etc.;

The aspects raised during the consultation meetings have been addressed, as appropriate, in ESIA Report in the chapter relevant for the respective topic.

In the course of the preparation of the FSS, face to face meetings with the headmen of rural administrations of the 13 villages have been conducted. These villages are located along the route and will be directly affected by the Project, therefore they were included in the scope of the FSS.

Focus group discussion

Focus group interviews were held in the villages with farmers, aksakals (elder people having authority within other population of the community), representatives of small businesses, representatives of vulnerable groups. The attendees of focus groups were selected/recommended by the respective Akimats (RO administration).

In total, 19 focus groups were conducted - 5 in Talgarsky district, 6 in Karasaysky district, 8 in Iliysky district.

Focus groups were held in rural schools, the size of focus groups ranged from 4 to 10 people, there were no restrictions on gender, age or social status. The criterion for participation in the focus group was belonging to a group of stakeholders. Administration representatives did not participate in the discussions.

Due to the fact that large agricultural companies have received compensation in 2013, to date they have already reoriented the business and refused to participate in the interview due to the lack of need to discuss the historical process of compensation.

Selected examples of the key issues raised during the FSS are summarized as follows:

- Most headmen of rural administrations and community members were aware about the Project but few had information about the specific Project route;

- All interviewed stakeholders expressed the need to provide information about the Project, the technical characteristics of the BAKAD Route, the activities and plans of the BAKAD Consortium within the project in their responses.
- All interviewed stakeholders requested to provide information about the Project, the technical characteristics of the BAKAD Route, the activities and plans of the BAKAD Consortium.
- Public awareness is limited to general knowledge of the Project existence. At the moment, the company does not have mechanisms to ensure interaction with representatives of the authorities, the public and other representatives of stakeholders. The company does not have a well-established grievance mechanism, and therefore stakeholders do not have sufficient information about how to submit applications to the Company.
- The fragmentation of small agricultural lands and limitation of the access to its` are perceived as the biggest impacts to group of farmers.

The residents of Taldybulak, Kyzyl Kairat, Kyzyl Tu 1, Kyzyl Tu 2, Kyzyl Tu 3 were concerned that as a result of the road construction, small irrigation channels will be blocked. The issue is that residents lay and clean these irrigation channels by their own and these channels are not managed by municipal entity "Talgarirrigatsiya". All channels managed by municipal entity will be relocated during the BAKAD construction, but private channels not considered by the engineering design. Blocking of small irrigation channels will result in the cessation of household irrigation.

- All residents and especially women were concerned about the noise impacts on social facilities (M. Tuymebayeva) and dacha communities (Pogranichnik) during the construction and operation of the Project.
- The influx of workers should lead to any tension with local population, however, in most cases, respondents consider it necessary that the construction camp is fenced.
- Most households receive incomes from agricultural activities, despite differences in living standards and income.

Research activities conducted in the Survey Settlements and interviews with stakeholders reveal that there are some expectations in terms of the opportunities provided by the project to the region. These are as follows:

- Due to the proximity of study areas to Almaty agglomeration positive effects from the BAKAD construction associated with reduced utilization of existing outbound routes - Talgar, Kuljinsky, Iliysky paths, the Almaty - Bishkek route.
- About 30 to 50% of the working age population work in Almaty. The construction of the BAKAD road will reduce their travel time.

Questionnaire Survey

Survey of population within the Project Area of Influence

Field social studies included a survey of the population permanently residing in the settlements within the Project area of Influence (~ 1 km to each side of the RoW). The survey was conducted from 6 to 13 July 2018 and covered 298 respondents.

The questionnaire included the following categories:

- Assessment of well-being, including community health and accessibility to public healthcare and education facilities, social support, employment and small business, environment, local government, security, housing, roads and safety.
- Social issues of the population.
- Assessment of the livelihood.
- Expectations from the project.

Analysis of survey results is provided in the section of social baseline of settlements within the Project Area of Influence.

Summary of the survey results is as following:

- Public awareness is limited to general knowledge on the Project.
- All respondents were interested in receiving information about the Project, including technical characteristics of the BAKAD route, activities and plans of the BAKAD Consortium.
- Preferred channels of information for the public (descending preferences) are: television, placing ads on the company's website, in social networks, in public places.
- The Project is positively evaluated by vast majority the population.

Survey of land users affected by the Project

Owners living on land plots, as well as tenants of land plots were interviewed.

The study was carried out in the period from June 20 to July 3, 2018.

A total of 15 respondents were interviewed in Talgarsky district - in the village of Kyzyl Kairat, Kyzyl Tu-4.

In Karasaysky district 12 respondents were interviewed in the "Ogonyok" dacha community and "Pridorozhnoye" dacha community.

In the Iliysky district 18 respondents interviewed – 7 people in Kokkaynar and 11 respondents in Pokrovka.

The study was aimed at identification of reasons people are still residing the houses which reportedly already expropriated for the Project needs and compensations provided, as well as understanding the conditions for relocation of households from the RoW.

In summary the following information has been obtained from the survey:

- The average time of comfortable preparation to relocate is 2-3 months;

- Preferred method of communication is targeted information by phone;
- All leaseholders residing within the RoW have the information that housing will be removed at the stage of preparatory works for BAKAD construction.

As a result of the survey, two land owners were identified who did not receive compensation - one in Kyzyl Kairat, the other in Pokrovka. These cases require engagement with the district Akimats with the participation the Consortium. In both cases land users belong to the vulnerable categories of population.

6 ESIA DISCLOSURE AND ENGAGEMENT PLAN PLAN

6.1 OBJECTIVES AND OVERVIEW

ESIA engagement activities are aimed to provide opportunities for direct communication between local residents as well as local, regional, and provincial officials and the Consortium ESIA Team (*Table 6-2*). The main objective is to solicit feedback from Project stakeholders (including the PAPs) on the Project impacts and proposed mitigation measures provided in the ESIA as well as the overall approach of the process to secure the land. Where required, necessary changes will be made to the Draft ESIA and to the related documents during their finalization to reflect comments received during disclosure.

The current stage of the ESIA Report is the “Draft” version. This version has been prepared for the disclosure and comments from the interested parties during the disclosure period starting from August 17th, 2018 on ADB web-site.

Since this version has been prepared under the condition of limited availability of the Project design data, it will be updated as soon as major data gaps will be closed.

Information will be made available to the groups of stakeholders who are affected by the Project, have interests in the Project or have the potential to influence Project outcomes. The key groups of stakeholders for ESIA engagement activities include:

- PAPs and Project affected settlements⁵ (see *Appendix 1*);
- General members of the communities within the SAoI;
- Residents of summer houses in the Project area;
- Vulnerable groups identified in the settlements within the SAoI;
- Statutory stakeholders (e.g. governmental bodies, administration); and
- Media: national, regional and local press, TV and radio.

Detailed list of stakeholders is presented in *Appendix 2*.

The following schedule of ESIA updates and disclosure is valid up to date:

Item	Date	Comment
ESIA report (draft for the preliminary review by Lenders)	Q3, 2018	English language only
ESIA update based on Lenders' comments	Q3, 2018	
ESIA disclosure by ADB on the website	Q3, 2018	Disclosure Period is 120 days

⁵ The term “settlement” covers all villages, towns and their neighborhoods.

Item	Date	Comment
Open consultations: 12 Rural areas in total	Q3, 2018	Date of the meeting in each rural area will be agreed with Akimats in ROs
Workshop on results of ESIA b/w Consortium, ERM and Lenders	Q3, 2018	1-2 days
ESIA update based on the comments from public, IFC and EBRD and results of the workshop	Q3, 2018	English language Based on the outcomes of the consultations, workshop and comments
Draft NTS, ESAP, SEP, ESMPs	Q3, 2018	Need another workshop to discuss & agree ESAP with Consortium
Updates of all the documents based on the comments from Lenders	Q4, 2018	Russian and English languages
ESIA package disclosure on EBRD, IFC and Consortium websites	Q4, 2018	Disclosure Period is 60 days
Hardcopies of ESIA package will be available in offices of Consortium (Almaty), district and ROs Akimats	Q4, 2018	
ESIA package update	Q4, 2018	Based on the outcomes of disclosure and updated design solutions (if available)

6.2 MEETINGS CONDUCTED TO DATE

The first round of consultations within the ESIA disclosure process was conducted as per the table below.

List of Residential Areas	Time and location
TALGARSKY DISTRICT	
<i>Panfilovsky RO</i>	
Kyzyl Tu- 4 (Kyzyl-Tu - 1, Kyzyl-Tu-2, Kyzyl-Tu-3)	August, 2, 10:00 a.m., Kyzyl-Tu 4, school #24
Panfilovo	August, 2, 3:00 p.m., Panfilovo, school #33
<i>Belbulak RO</i>	
Taldybulak	August, 3, 10:00 a.m., Taldybulak, Mametova str., school #35
<i>Alatausky RO</i>	
Kyzyl-Kayrat	August, 3, 3:00 p.m., Kyzyl-Kayrat, Community Cultural Center

<i>Guldalinsky RO</i>	
Zhana Kuat residential area	August, 6, 10:00 a.m., in TDS premises
Dacha community Zhalyn	
Guldala	August, 6, 3:00 p.m., Guldala, Kichikova str., 76 School#21
KARASAYSKY DISTRICT	
<i>Yentaysky RO</i>	
Isaevo	August, 8, 10:00 a.m., Bereke
Aksengir	
Dacha Community Pogranichnik	
Dacha Community Pridorozhny	
Dacha Community Ogonyok	
Dacha Community Soyuzpechat	
ILIYSKY DISTRICT	
<i>Kaztsyk RO</i>	
KazTSYK	August, 9, 10:00 a.m., KazTSYK
Komsomol	
<i>Aschebulak RO</i>	
Tole Be	August, 9, 3:00 p.m., M. Tuymebaeva
Zhapeg batyr	
Kokkaynar	
M. Tuymbayeva	
<i>Bayserkinsky RO</i>	
Zhanadaur	August, 10, 10:00 a.m., Yntymak
Yntymak	
Koyankus	
<i>Energetichesky RO</i>	
Pokrovka	August, 10, 3:00 p.m., Pokrovka
Otegen Batyr	

As of beginning of August 2018 due to some changes in the design solutions with regard to the junction on Km 0+00, public consultations in Raimbeksy RO and Irgeliysky RO are postponed upon the solution will be defined by Consortium. Dates of public consultations will be confirmed later with RO Akimats.

Planned information disclosure Documents for disclosure

Consortium will be disclosing the following package of Project Documents related to the ESIA process in Russian, Kazakh and English languages:

Environmental Impact Assessment (EIA prepared by TOO KazDorInnovatsia, Russian language only)

The main Draft ESIA Report:

- *Volume I* - The NTS - **Non-Technical Summary** (all languages)
This will be a stand-alone summary (about 20-25 pages long) written in simple language to explain the key points of the ESIA to a wider public.
- *Volume II* - The **main ESIA Report** (Russian and English languages)
This is the central document and contains most of the relevant information and key findings for the readers, except for the detailed items in Volume III and the related Annexes thereto. This Volume also describes stakeholder engagement activities conducted during the preparation of this ESIA performed to the date.
- *Volume III* - **ESIA Appendices** (Russian and English languages)
This volume includes a number of ESIA-related details (eg stakeholder meeting protocols, regulatory specifics, etc), plus a stand-alone “topic assessment chapter” for each major topic (air, noise, etc). These topic chapters contain the technical (baseline) data, methodologies for Impact Assessment, analysis and results, including the “long list” of impacts and the significance. Where appropriate, detailed baseline data sets, calculations etc. are attached as annexes.
- *Volume IV* – **ESMP** (Russian and English languages)
The relevant mitigation measures and overall monitoring plan will be compiled in the Environmental and Social Management Plan (ESMP) document. This forms the “umbrella” management plan for the Project and spells out which additional, topic-specific management plans are required as the basis for implementing and monitoring the various mitigation measures.
- *Volume V* – **LARF** (Russian and English languages)
This volume will comprise the Land Acquisition and Resettlement Framework (LARF) document, which provides the basis and “road-map” for the subsequent implementation and monitoring of the LARF Plan. The key points of the LARF will be compiled in a concise brochure format for public distribution in the Guidance on Land Acquisition and Compensation (GLAC).
- *Volume VI*- **SEP** (all languages)
This volume will comprise the Stakeholder Engagement Plan, which describes the stakeholder engagement process to date and details how the Project will continue to engage with external stakeholders during the following stages of its development including establishment of a Grievance Process.
- *Volume VII* – **Set of Environmental and Social Management Plans** (Russian and English languages)

This volume comprised from environmental and social management plans developed for the Project, including: Construction Environmental Management Plan (CEMP) (including Spill Response Plan, Site Specifics MP for each Construction Camp, Security), Waste MP, OHS and Labor MP (including HIV_AIDS Preventive Management Plan), Biodiversity MP, Cultural Heritage Framework MP (including Chance Find Procedure), Community Health, Safety and Security MP, Traffic MP, Employment Plan for Displaced Persons and Local Community, Supply Chain MP.

- **Leaflets** (Russian and Kazakh languages) containing key information about the Project: Public Grievance Form, providing an overview of means through which stakeholders can express their views on the Project and the ESIA results.

In addition, updated Project information will be made available to the public via the Project’s internet website (www.bakad.com.kz) for reading online and downloading. All ESIA documents listed above will be uploaded by the Project Developer on the Project website on 1st of October, 2018.

Access to ESIA

During the Disclosure Period, complete copies of the Draft ESIA and the other Project Documents, in Russian, as referred to in the *Section Error! Reference source not found.* above, will be available in three District Akimats’ Offices (Kaskelen, Otegen Batyr and Talgar) along the alignment. The ESIA NTS, the SEP and Grievance Form, in Kazakh and Russian language, will be available in the ROs’ offices in each of the affected ROs (a list is provided in *Appendix 1*).

Further, the complete documents will be available for consultation on the Project Website. The Project Grievance Form will be copied for wider distribution for the Public and will also be available in all locations named above (see *Appendix 4*).

Furthermore, the consultation meetings will be announced in the local, regional and national media (see *Appendix 2*).

The following table gives a summary of information will be available during the Disclosure Process and at least one week prior to the commencement of the Disclosure Road Show (see the following sections).

Table 6-1 *Locations for Access to disclosed Project Documents by Type of Project Document*

Type of Document	Availability during Disclosure	
	Soft copies (websites)	Hard copies
EIA (Rus) Full Draft ESIA Report: <ul style="list-style-type: none"> • NTS (Rus, Kaz, Eng), • Main ESIA Report (Rus, Eng), • ESIA Appendices (Rus, Eng), 	www.bakad.com.kz	District Akimats’ offices: <ul style="list-style-type: none"> • Akimat of Karasaysky district, • Akimat of Iliysky district, • Akimat of Talgarsky district.

Type of Document	Availability during Disclosure	
	Soft copies (websites)	Hard copies
<ul style="list-style-type: none"> • ESMP (Rus, Eng), • SEP (Rus, Kaz, Eng), • Management Plans (Rus, Eng); GLAC (Rus, Kaz, Eng), Grievance Form (Rus, Kaz, Eng)		
NTS of the ESIA (Rus, Kaz, Eng)		District akimats' offices:
SEP (Rus, Kaz, Eng)		<ul style="list-style-type: none"> • Akimat of Karasaysky district, • Akimat of Iliysky district, • Akimat of Talgarsky district.
GLAC and Grievance Form (Rus, Kaz, Eng)		RO akimats' offices: <ul style="list-style-type: none"> • Akimat of Raiymbeksky RO, • Akimat of Irgeliysky RO, • Akimat of Eltaysky RO, • Akimat of Kaztsikovskiy RO, • Akimat of Aschibulakskiy RO, • Akimat of Bayserkensky RO, • Akimat of Energeticheskoy RO, • Akimat of Panfilovskiy RO, • Akimat of Belbulaskiy RO, • Akimat of Alatauskoy RO, • Akimat of Guldalinskoy RO.

If necessary, alternative timing and locations for vulnerable groups (e.g. women, physically disabled, elderly, other people with difficulty accessing the planned locations), to be determined close to preparing the consultation meetings.

6.3 SPECIAL CONSIDERATIONS FOR VULNERABLE GROUPS

Vulnerable groups among the Project affected population were identified through the socio-economic field survey. In this context, the following groups have been identified as vulnerable:

- Economically vulnerable groups:
 - unemployed and/ or individuals without steady source of income,
 - disadvantaged (low-income), large and/ or single-parent families,
 - senior citizens/ pensioners, and
 - people with disabilities;
- People with limited mobility:
 - senior citizens/ pensioners,
 - people with disabilities;
- People who suffer from acute/chronic illness and elderly people;
- Children.

To ensure that all Project affected residents will have an opportunity to receive Project information, raise concerns or make written or oral comments, special provisions will be taken to consider vulnerable groups in a meaningful way, comprising:

- Provision of transport to Road Show meetings where needed (e.g. for elderly, physically disabled people or other people who wish to access the locations where public meetings are held). Needs for transport on settlement level will be identified through the Akimats in the context of the preparation of public consultation.
- Allowing participants to either make comments formally during the meeting or informally on a one-to-one basis after a meeting.
- The option that participants who are not able to read or write have the opportunity to listen to presentations and provide their concerns verbally to minute takers during or after the meeting.

6.4 DETAILED STAKEHOLDER ENGAGEMENT PROGRAM

Full stakeholder engagement program to be undertaken during the ESIA disclosure period is presented in the *Table 6-2* and stakeholder Engagement Plan for construction and operation is presented in the *Table 7-1* below also indicating proposed means of engagement and target stakeholders.

Table 6-2 Stakeholder Engagement and Information Disclosure Plan for the Project Preparation Stage: the Disclosure Road Show

No	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/frequency	Responsible parties	Reporting
A. INTERNAL PROCEDURES							
A1	Approved SEP	Ensure running stakeholder engagement process	-	All stakeholder groups	Q3 2018	ERM Consortium BAKAD	Draft SEP, approved by Consortium BAKAD
A2	Establishment of Project Website	Establishment of a platform for continuous information disclosure and stakeholder engagement	-	All stakeholder groups	ASAP	Consortium BAKAD	Project Website
A3	Appointment Community Liaison Officers (CLOs)	Appointment of a persons responsible for stakeholder engagement	-	All stakeholder groups	ASAP	Consortium BAKAD	Notification on a Project Website (including contact details)
A4	Starting of Disclosure campaign	Provide for stakeholder engagement	Announcements on opportunity to address all project-related queries to the Community Liaison Officer	All stakeholder groups	Q3 2018	Consortium BAKAD	Information on contact details to be posted on the website of Consortium BAKAD, Disclosure of grievance procedure via TV
B. PREPARATION STAGE							
B1. Public consultations Round I (draft ESIA results discussion)							
B1.1	Round I of public consultations in settlements of Talgar district for residents of Panfilovsky RO, Belbulaksky RO, Alatausky and Guldalinsky rural okrug	Coordination of the Construction Management Plan with stakeholders: Schedule of construction works, The scheme of traffic during the construction period, Routes of movement of construction equipment, Organization of construction sites, Measures to ensure the safety of construction sites, Appropriate means of interaction with affected parties	Public consultations in: Panfilovo Kyzyl Tu-4 Taldybulak Kyzyl Kayrat Guldala	Land users, local residents/ community, local and regional authorities	Q3 2018	BAKAD ConsortiumERM	Minutes of public discussions to be posted on the website of the Consortium BAKAD
B1.2	Round I of public consultations in settlements of Karasaysky district for residents of Raiymbeksky, Irgelisky and Eltaisky RO and Enbekshikazakhsky district	Coordination of the Construction Management Project with stakeholders: • Schedule of construction works, • The scheme of traffic during the construction period,	Public consultations in • Raiymbek, • Irgeli • Bereke • Bolek	Land users, local residents/ community, local and regional authorities	Q3 2018	BAKAD ConsortiumERM	Minutes of public discussions to be posted on the website of the Consortium BAKAD

No	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/frequency	Responsible parties	Reporting
		<ul style="list-style-type: none"> • Routes of movement of construction equipment, • Organization of construction sites, • Measures to ensure the safety of construction sites, • Appropriate means of interaction with affected parties 					
B1.3	<p>Round I of public consultations in settlements of Iliysky district for residents of Kaztsikovsky, Aschibulaksky, Baiserkensky and Energeticheskyy ROs</p> <p>These consultations will include discussion on EIA results as at the time of the report it hasn't been held yet (see Section 4.3 above)</p>	<p>Coordination of the Construction Management Project with stakeholders:</p> <ul style="list-style-type: none"> • Disclosure of the EIA results, • Schedule of construction works, • The scheme of traffic during the construction period, • Routes of movement of construction equipment, • Organization of construction sites, • Measures to ensure the safety of construction sites, • Appropriate means of interaction with affected residents 	<p>Public consultations were held in</p> <ul style="list-style-type: none"> • Kaztsik • Tuymebaev • Pokrovka • Yntymak 	Land users, local residents / community, local and regional authorities	Q3 2018	BAKAD ConsortiumERM	Minutes of public discussions to be posted on the website of the Consortium BAKAD
B1.4	Disclosure of minutes of public consultations	Inform the public and local community about List of accepted/ rejected stakeholder proposals/comments received during public consultations	<ul style="list-style-type: none"> • Publications in mass media • Publications on websites of BAKAD Consortium • Announcements on information boards 	All stakeholder groups	Q3 2018	BAKAD ConsortiumERM	Publications in mass media Publication on BAKAD website
B2. Disclosure of the Project's impact assessment results (ESIA disclosure according to international standards)							
B2.1	Disclosure of documents (ESIA, NTS, ESAP and SEP, LARF) in accordance with the IFC, ADB, EBRD, IsDB procedure	Disclosure/publication of EIA, SIA, NTS, ESAP and SEP in accordance with the IFC, ADB, EBRD procedures	Documents will be posted on the ADB website (https://www.adb.org/projects/documents) – Draft ESIA and SEP only	All stakeholder groups	Q3 2018	ADB	The documents will be published on the ADB, IFC, EBRD, IsDB's and BAKAD website Hardcopies of documents will be available in District and Rural Akimats
			Documents will be posted on the EBRD website (http://www.ebrd.com/esia.html) • IFC website (https://www.ifc.org/wps/wcm/connect/CORP_EXT_Content/IFC_External_Corpora)		Q4 2018	EBRD, IFC, IsDB	

No	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/ frequency	Responsible parties	Reporting
			<p>te_Site/Annual+Report/Financial+Reporting/)</p> <ul style="list-style-type: none"> • IsDB website • (https://www.isdb.org/project/improving-quality-of-life-through-reliable-power-supply) 				
			BAKAD Consortium website (www.bakad.com.kz)		Q4 2018	Consortium BAKAD	
			<p>Hardcopies of documents will be available in District and Rural Akimats and Consortium office:</p> <p>Address: office 403, 55/1, Zhangozin Street, Kaskelen city, Almaty Region, 040900, Republic of Kazakhstan</p> <p>Responsible person: Ayman Zhanuzakova</p>		Q4 2018	District and Rural Akimats	
B2.2	Announcements about availability of disclosed documents (EIA, SIA, NTS, ESAP and SEP, LARF)	Collect views and concerns and provide opportunity for further update of Project design and EIA, SIA, NTS, ESAP, SEP	Announcements to be available: on the Consortium website; in local newspapers, on information stands/boards of district authorities, in publicly available places: community cultural centres, district libraries, at information facilities in settlements located near the BAKAD.	All stakeholder groups	October 2018	Consortium BAKAD District and Rural Akimats	Announcements about actual changes in Project solutions will be posted on the website of Consortium BAKAD
B2.3	Disclose of Environmental and Social Management Plans based on the public concerns, Lender's comments: Waste Management Plan for Construction and Operation Phase (CWMP); CEMP (including Spill Response Plan and Site Specific Camps	Consider/ address the views and concerns of stakeholders during implementation of the Project	Documents in <i>hardcopy</i> to be available in Consortium office: Address: office 403, 55/1, Zhangozin Street, Kaskelen city, Almaty Region, 040900, Republic of Kazakhstan Responsible person: Ayman Zhanuzakova Documents in <i>softcopy</i> to be available on the BAKAD	All stakeholder groups	Q4 2018 2018	Consortium BAKAD	Announcements about actual changes in Project solutions will be posted on the website of Consortium BAKAD

No	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/frequency	Responsible parties	Reporting
	Management Plan for each Construction Camp); Replantation/Revegetation Plan; Ecological management Plan; Traffic Management Plan; Project Security Management Plan; Cultural Heritage Management Plan; OHS and Labor Management Plan for Construction and O&M Phase; Community Health, Safety and Security Management Plan; HIV-AIDS Preventive Management Plan and Training Programs; Land Acquisition and Resettlement Framework; Employment Plan for the Affected and Local Community.		Consortium website www.bakad.com.kz. Hardcopies of Labour MP will be available in District and Rural Akimats.				
B2.4	Announcements about availability of disclosed documents (Management Plans listed in B2.4)	Collect views and concerns and provide opportunity for further update of Management Plans	Announcements to be available: on the Consortium website; in local newspapers, on information stands/boards of district authorities, in publicly available places: community cultural centres, district libraries, at information facilities in settlements located near the BAKAD.	All stakeholder groups	Q4 2018	BAKAD Consortium	Announcements about actual changes in Project solutions will be posted on the website of Consortium BAKAD
B3. Disclosure of the ESIA package update							
B3.1	Based on the outcomes of disclosure and update design solutions (if available) (EIA, SIA, NTS, ESAP and SEP, LARF)	Inform the public and local community about updated design details, impacts of the Project and mitigation measures aimed at reduction of adverse effects.	Publication of web and hard versions	All stakeholder groups	Q4 2018	BAKAD Consortium	The updated ESIA report available: • in electronic format on the website of Consortium BAKAD

No	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/frequency	Responsible parties	Reporting
							<ul style="list-style-type: none"> in hard copy in the office of BAKAD Consortium
B4. Public consultations (Round II)							
B4.1	<p>Announcements about public consultations with regard to updated project solutions based on the addressed comments:</p> <ul style="list-style-type: none"> Cohesion of settlements; Access to the local internal roads and shifting of routine routes of local residents; Access to social infrastructure facilities; Access to the cemeteries Transferring of supply utilities; Access to agricultural fields; Access to pastures; Transferring of local irrigation systems (aryks). 	Inform the public and local community about Stage II of public consultations	<ul style="list-style-type: none"> Publications in mass media; Publications on website of the Consortium BAKAD; Announcements on information boards 	All stakeholder groups	Q4 2018 - Q1 2019	Consortium BAKAD	<p>Announcements of upcoming stakeholder consultations will be posted:</p> <p>in electronic format on the website of the Consortium BAKAD, in print format on the informational stands in the settlements, and also addressed directly to the residents of the houses which is nearest to the motorway</p>
B4.2	Round II of public consultations in the settlements of Talgarsky, Iliysky, Karasaysky districts	Inform the local residents of about the status of the Project design changes resulting from feedback from the local community and other stakeholders	Public consultations will be hold in the settlements of Talgarsky, Iliysky, Karasaysky districts	All stakeholders	Q1 2019	Consortium BAKAD	Minutes of meetings
B4.3	<p>Consultations with groups of stakeholders</p> <ul style="list-style-type: none"> Agricultural enterprises Owners of businesses; Representatives of vulnerable groups Residents of affected Gardner partnerships 	<p>Discussion and find solutions on design update on the follow issues:</p> <ul style="list-style-type: none"> Cohesion of settlements; Access to the local internal roads and shifting of routine routes of local residents; Access to social infrastructure facilities; Access to the cemeteries Transferring of supply utilities; Access to agricultural fields; Access to pastures; Transferring of local irrigation 	Consultations with groups will be hold in community libraries, schools, Community Cultural Centres	Land users, local residents, owners of business, representatives of vulnerable groups, residents of gardener partnerships/ community, local and regional authorities	Q1 2019	Consortium BAKAD	Minutes of meetings

No	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/ frequency	Responsible parties	Reporting
B5. General engagement activities on land acquisition issues (full list of engagement activities will be provided in LARF)							
B5.1	Identification of vulnerable groups of stakeholders who are still in a process of litigation, have not received compensation /who have handled complaints	Providing vulnerable group of the population with opportunity to express their views and concerns during the implementation of the Project	<p>Consultations with residents of houses nearest to the motorway in order to clarify the following issues:</p> <ul style="list-style-type: none"> Who among the residents is a representative of vulnerable groups of the population (elderly people, low-mobility residents, etc.) What mechanisms of interaction and feedback will be suitable for such groups of people (face- to face meetings, consultations, boxes for appeals, a book of complaints and suggestions, a hotline phone, etc.) 	Vulnerable groups of local population	Q3 2018 (during ESIA)	<p>Consortium BAKAD Talgarskiy district Administration Iliyskiy district Administration Karasayskiy district Administration</p> <p>Transport Committee/Ministry of Investment and Development of RK</p>	Minutes of meetings
B5.2	Organization of face-to-face meetings with representatives of vulnerable groups of the population who are still in a process of litigation, have not received compensation /who have handled complaints	Monitoring the concerns of vulnerable groups of local residents	<ul style="list-style-type: none"> Participation in meetings with officers of district administration Approval of the remaining mitigation measures for completing the land acquisition process. 	Vulnerable groups of local population	Q3-Q4 2018 (before approval of LARF)	<p>Consortium BAKAD Talgarskiy district Administration Iliyskiy district Administration Karasayskiy district Administration</p> <p>Transport Committee/Ministry of Investment and Development of RK</p>	Minutes of meetings
B5.3	Engagement with local administration in course of the completion of the land acquisition	Engagement in course of LARF	<ul style="list-style-type: none"> Approval of the remaining measures to release the right of way for preparation works Timetable of engagement activities 	<ul style="list-style-type: none"> Consortium BAKAD Lenders Transport Committee/ Ministry of Investment and Development of RK 	Q3-Q4 2018 (before approval of LARF)	<p>Consortium BAKAD Talgarskiy district Administration Iliyskiy district Administration Karasayskiy district Administration</p>	Minutes of meetings

No	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/ frequency	Responsible parties	Reporting
				<ul style="list-style-type: none"> Government of RK 		Transport Committee/Ministry of Investment and Development of RK	

6.5 TASKS AND RESPONSIBILITIES

The ESIA engagement program will be implemented by the Consortium, with support from the ESIA team and Akimats, representatives who will provide information about the expropriation process according to Kazakh regulations. The following table provides an overview of the key topics that will be covered by the engagement team.

Table 6-3 *ESIA Disclosure Field Team: Overview*

Field Team Member	Role/Responsibility
Key representatives from Consortium	Representatives of Project Developer Provision of technical information, information on construction schedule and construction set up
Akimats	Information on the expropriation process and relevant compensation
ESIA expert	Information on ESIA, approach and results, management measures as well as international requirements. Information on the grievance procedure, relations formed with the local communities, sensitivities to be taken into account

Further consultation and engagement activities during Project construction and operation will be the responsibility of the Project Developer and their **Community Liaison Officers (CLO)** – see *Section 8.3*.

6.6 REGISTRATION OF FEEDBACK AND RESPONSE TO COMMENTS

All comments received will be documented in a Consultation Report, attached to the Final ESIA Report, which will describe if and how the comment is reflected in the final version of the ESIA Report and related documents. If a comment warrants an individual response, this will be provided. Otherwise, the way comments have been addressed will be reported in the ESIA Report and in subsequent feedback.

7 *STAKEHOLDER ENGAGEMENT DURING CONSTRUCTION AND OPERATION*

7.1 *STAKEHOLDER ENGAGEMENT DURING THE CONSTRUCTION AND OPERATION*

Continued public engagement after the Disclosure Period of the ESIA will be the responsibility of Consortium and its team of CLOs. Stakeholder feedback will be key component in the final determination of the effectiveness of mitigation measures and for the overall monitoring of the successful implementation of the ESMP.

The SEP is a living document and will be updated by the Consortium to refine planned regular community liaison activities and notification of exceptional events as the Project progress.

Engagement activities for these future phases will in any case include, but not be limited to:

- Regular Project updates and progress information for affected settlements. Project updates will be made widely available in the ROs via Akimats and other public places and on the Project Website;
- Regular community meetings and discussions with the local residents in affected settlements, to be planned and performed by the CLOs. CLOs will visit Project affected settlements on a periodic basis to maintain engagement with the local population. Date and time of these visits will be announced at least two weeks in advance. The frequency of the visits is to be determined based on local needs in each of the villages (on average e.g. once a month).
- Special meetings for vulnerable groups; e.g. women meetings will be held on village level by female CLOs to make sure that their concerns are addressed as well.
- Announcements and information for affected settlements related to construction activities, including any activities likely to cause particular disturbance (such as temporary road closures, particularly noisy activities). These announcements will be made through press releases to local media, village newsletters to be distribute through Akimats offices and to be made available at other public places, information provided directly to affected households and businesses, and updates on the Project Website; in this context, the awareness raising program for local children on health and safety risks during construction, will be of special importance.
- Information on final decision and how the upcoming public comments are taken into account [provided to Akimats and posted on Project Website]
- Annual report to the public on environmental, health and safety performance and implementation of the action plans and grievance procedure.
- Information to communities immediately prior to works [e.g., 1 week] in their area with information on safety, reminder of Grievance Procedure.

Table 7-1 Preliminary Stakeholder Engagement and Information Disclosure Plan for the Project construction and operation stages

#	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/frequency	Responsible parties	Reporting
C. CONSTRUCTION STAGE (2018-2023)							
C1	The following issues will require specific measures which will be introduced in the SEP upon the completion of the respective Management Plans: health and safety protection measures during construction traffic safety measures during construction waste management during construction workers and security management during construction environmental protection measures measures to manage emergencies and accidents cultural heritage protection measures, etc.	Inform affected stakeholders about upcoming impacts and measures to mitigate them	Will be updated in next revision of the SEP (by mid-September)	All stakeholders	To be updated	BAKAD Consortium and contractors	To be updated
C2	Regular publications and information disclosure	Inform the public and local community about the Project status and implementation progress	Disclosure/public of information about construction progress: <ul style="list-style-type: none"> • in local mass media; • on websites of the BAKAD Consortium and district administration Information stands installed in settlements along BAKAD which provide information about the Project construction progress and timelines and include: Schematic map of construction area Timeframe/timelines for construction completion Person responsible for construction operations at the subject section (including contact details)	All stakeholders	At least every 3 months	BAKAD Consortium and contractors	Respective publications Information stands/boards

#	Activity	Objectives	Engagement mechanisms	Stakeholders	Timeframe/ frequency	Responsible parties	Reporting
			Information about available grievance mechanism				
C3	Engagement with residents of settlements located in the immediate proximity to roads that will be used during construction (for delivery of goods, etc.)	Inform residents about possible impacts and envisaged mitigation measures and grievance mechanism	Disclosure/public of information about construction progress: in local mass media; on the websites of BAKAD Consortium and district executive committees. Personal informing of affected households (which is located at the first line from the roads) or conducting of public meetings.	Residents of settlements located in the immediate proximity to roads that will be used during construction (for delivery of goods, etc.)	Before the construction stage	BAKAD Consortium	Respective publications and minutes of meetings
C4	Implementation of grievance mechanism	Monitor stakeholder views and concerns with regard to the Project implementation process	Grievance mechanism	All stakeholders	During the entire stage	BAKAD Consortium	Grievance Register
D. OPERATION STAGE (commissioning is expected upon completion of the construction approximately in 2022 - 2023)							
D1	Implementation of grievance mechanism	Monitor stakeholder views and concerns with regard to the Project implementation process	Grievance mechanism	All stakeholders	During the entire stage	BAKAD Consortium	Grievance Register
D2	Informing local residents about repair work		Announcements on BAKAD Consortium website	All stakeholders	During the entire stage	BAKAD Consortium	Respective publications

7.2 MONITORING AND REPORTING

Consortium will have overall responsibility in relation to this SEP.

Consortium will further coordinate and agree with Akimats with regard to how certain engagement activities shall be conducted. Engagement activities conducted by Akimats for this Project shall also be supported and reported by Consortium.

Consortium's Environmental and Social Manager shall be responsible to update this SEP before beginning of the Project main construction works and, as needed, during the operation of the BAKAD. Each SEP update shall also include information about previous stakeholder engagement activities and a summary of the results. The effectiveness of the stakeholder engagement activities will be assessed to determine if the respective activities have achieved the purpose of ensuring a meaningful consultation of the stakeholders and an informed participation. The results and further conclusions shall be reflected in the future updates of the SEP at following stages of the Project.

Consortium's Environmental and Social Manager shall also be responsible to monitor the implementation of the SEP. Information about the implementation of the SEP will be included in the Annual Environmental and Social Report for the Project.

For any questions or concerns about this SEP or the Project in general, please contact Consortium at the address below, or via the telephone number, email address or website.

CONSORTIUM CONTACTS:

Address: office 403, 55/1, Zhanqozin Str., Kaskelen city, Almaty Region, 040900, Republic of Kazakhstan

Project Hotline: +7 727 335 83 42

Telephone: +7 727 335 83 42

Website: www.bakad.com.kz

Email:
ayman.zhanuzakova@alarko.kz

8 GRIEVANCE MECHANISM

8.1 OVERVIEW

In accordance with international good practice, a so-called “Grievance Procedure” will be established by which Project Affected People (PAPs) and other interested Stakeholders can submit their complaints, questions or comments in relation to the Project during its entire lifecycle.

A Public Grievance Form (see the examples in *Appendix 4*) is available for recording grievances. Once a grievance is submitted to Consortium it will be logged in a register where it will be tracked through to a satisfactory conclusion. The grievance will be reviewed by the responsible personnel within Consortium and any required corrective actions will be identified.

Grievances can be submitted at any time by PAPs and other stakeholders through the following means:

- Grievance Forms to be submitted
 - via the Akimats offices,
 - by email to: ayman.zhanuzakova@alarko.kz,
 - through personal handover to the Disclosure Team during the public consultation meetings.
- Calling the Project Hotline at +7 727 335 83 42;
- Sending written grievances to the Consortium office postal address: office 403, 55/1, Zhangozin Str., Kaskelen city, Almaty Region, 040900, Republic of Kazakhstan;
- Submitting a grievance in person to the Consortium’s Community Liaison Officers (CLOs) if a stakeholder is not able to or comfortable submitting a grievance in writing.

Grievances will be addressed in a fair and transparent manner. Confidentiality aspects in relation to grievances received will be maintained.

Grievances will be reviewed as soon as they are received/collected by the CLO in the field, by case, and prioritized for resolution. Priority status would be given to grievances about accidents, unsafe conditions, safety deterioration, etc. which related to construction sites, workers behavior and other Project activities, requiring immediate actions to resolve the problem (*Table 8-1*).

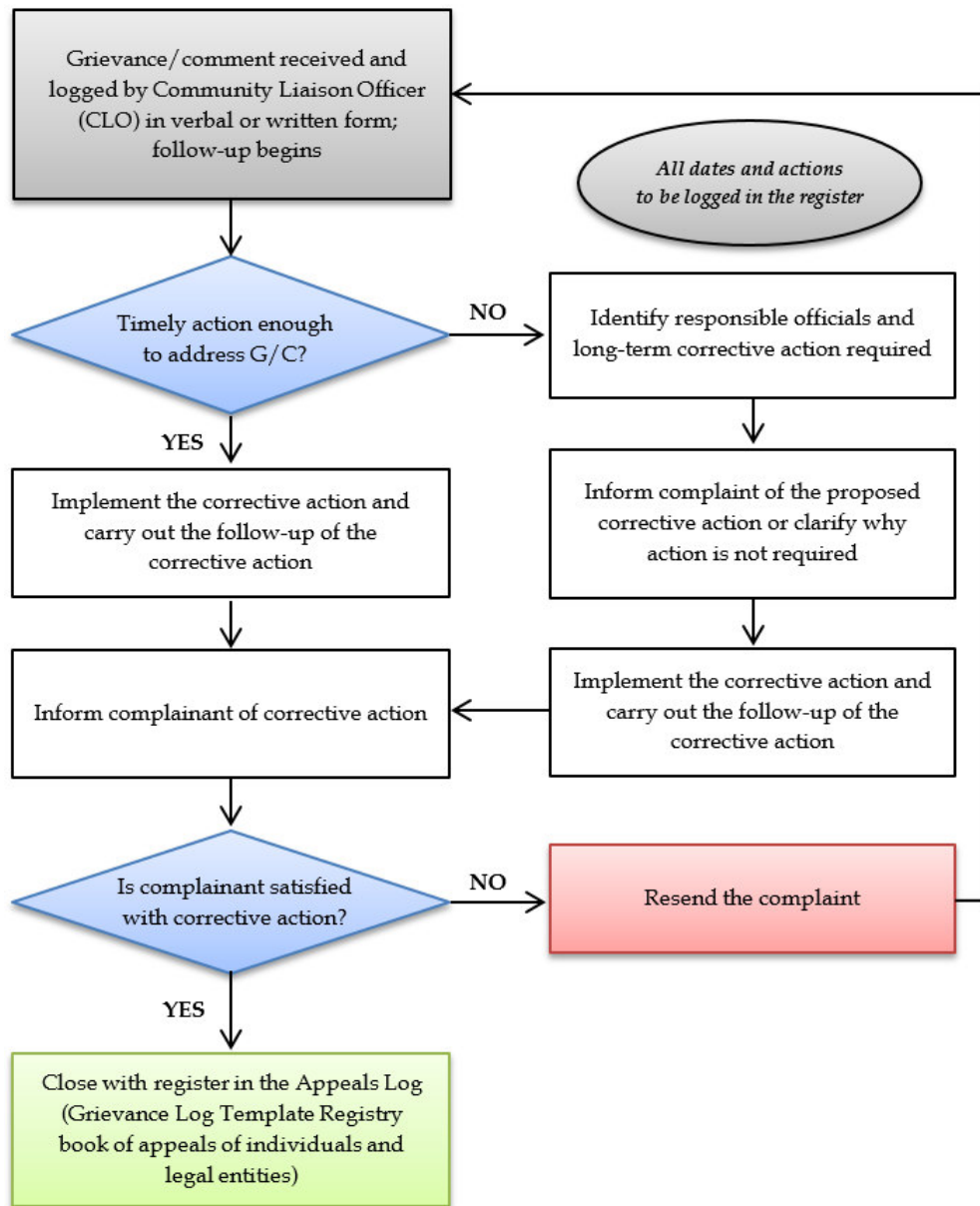
Table 8-1 *Grievance response timing during construction and operation*

Issue	Timing
<i>Construction period (2018 – 2023)</i>	
Construction related accidents and emergencies	Immediately

Issue	Timing
Unsafe conditions, safety deterioration, noise and dust, workers behavior, traffic, etc.	1-2 days
Land acquisition	30 days
Other questions, comments	30 days
<i>Operation (upon completion of the construction approximately in 2022 – 2023)</i>	
Safety issues	1-2 days
Other questions, comments	30 days

The figure below describes the process defined for managing grievances from communities and/or other external stakeholders (*Figure 8.1-1*).

Figure 8.1-1 Flow chart of the grievance management process



8.2 RESPONSIBILITIES

The responsibility to manage and solve grievances receives lies with the Consortium including for the situations where contractors are involved. Although there may be situations when a grievance is passed to a third party for resolution, the ultimate responsibility for grievance resolution lies with the Consortium, including for cases where the contractor fails to reach an acceptable resolution. To ensure the third parties' buy-in with the receipt and solution of grievances, the Consortium will include relevant clauses and conditions concerning grievance management, resolution and respective responsibilities in their contracts with the contractors.

In case of grievances related to the expropriation, the Consortium will inform that Kazakh government is responsible for this process and will send an official request to Akimats for resolution. In case that Akimats are unable to resolve the case, Consortium will take all possible measures to resolve the problem.

8.3 COMMUNITY LIAISON OFFICER

The Consortium will appoint Community Liaison Officers (CLOs) who will be stationed in the field at central locations of the Project area (planned to start approximately in [To be confirmed by Consortium] 2018). They will travel on a regular basis along the Motorway route and talk to the PAPs and other stakeholders to inform them about the Project, the ESIA/ESMP and the expropriation activities. Following the appointment of the CLOs, their contact details will be made available to the Akimats and settlements in the SAoI and other stakeholders.

At the time of the SEP development one CLO was employed by the Consortium:

Ayman Zhanuzakova

Telephone number: +7 727 335 83 42,

Email: ayman.zhanuzakova@alarko.kz

The CLO will have the following day to day responsibilities relating to engagement with affected communities during the lifetime of the Project:

- provide Project related information on behalf of the Consortium;
- receive grievances in accordance with adopted grievance mechanism;
- collect the public views about the Project and answer questions;
- coordinate communication with local communities and follow-up on responding to comments and concerns from public as well as on external communications about the Project;
- manage Grievance Procedure;
- ensure the overall smooth continuation of consultation and Stakeholder Engagement after the Disclosure Period.

Consortium will make sure that the composition of the CLO team will allow to meaningfully address the concerns of women.

CLO's contact details will be posted on the BAKAD Website and in local mass media, including following information in Russian, Kazakh and English:

- Name
- Position
- Department
- Business phone number
- E-mail address
- Reception hours, etc.

8.4 REGISTRATION AND REPORTING

A simple data base will be developed to manage and monitor grievances. For every grievance received, the following information will be logged in this database:

- the name and contact details of the complainant;
- the date and nature of the grievance;
- the name of the technical staff charged with addressing the grievance, if appropriate;
- any follow up actions taken;
- the proposed resolution of the grievance;
- how and when relevant Project decisions were communicated to the complainant;
- whether longer-term management actions have been taken to avoid the recurrence of similar grievances in the future, if applicable.

The CLO will monitor the following indicators in relation to the grievances received and these will be included in the periodic project monitoring reports to the international lenders and/or external communications of the Project Developer:

- number of grievances during the reporting period;
 - opened,
 - resolved,
 - closed;
- categorization of grievances (as relevant to the Project – for example, land acquisition/ compensation/ noise/ traffic/ safety);
- trend in time (for example, number or category of complaints compared with previous reporting periods).

The Consortium will consider the option of keeping a profile of those who lodge a grievance by gathering data such as gender, age and location (while still guaranteeing that those who wish to register a grievance can remain anonymous and are free to give as little personal information as they wish). Collecting such profile information may be useful to gain an understanding of who and where is most affected by potentially negative impacts of the project.

List of Affected Settlements

(settlements, located within the SAoI as of August 2018)

List of settlements, located within the SAoI (Affected Settlements)

No	RO	Settlement	BAKAD (KP) / Quarry/ Transportation route	Population (2017)
<i>BAKAD RoW</i>				
Karasaysky district				
	Raiymbeksky RO	Kyrgauldy	0+000 km (Interchange)	7743
		Gardening Partnerships	1+300 km – 2+000 km	No data
		Raiymbek	1+900 km – 3+300 km	6458
		Bulakty	5+200 km – 5+500 km	5308
	Irgeliysky RO	Gardening Partnerships	7+500 km – 13+700 km	No data
		Kemertogan	7+000 km – 11+700 km	2896
	Yeltaiysky RO	Gardening Partnership Soyuzpechat	19+500 km– 19+900 km	No data
		Gardening Partnership Ogonyok	20+500 km– 20+900 km	No data
		Gardening Partnerships	20+900 km– 21+000 km	No data
		Razyezd 71 (<i>*Pogranichnik Gardening Partnership according to some sources</i>)	21+300 km – 21+500 km	431
		Isayevo	22+500 km – 22+700 km	1765
Iliysky district				
	KazTSIKovsky RO	Komsomol	31+800 km – 32+300 km	3080
		KazTSIK	31+800 km – 32+300 km	13225
	Aschibulaksky RO	Zhapek Batyr	35+600 km – 36+500 km	8916
		Toli be	36+000 km – 36+500 km	1147
		Mukhametzhana Tuimebayeva (<i>M. Tuimebayeva</i>)	36+800 km – 38+200 km	15207
		Kokkainar	36+800 km – 38+200 km	3929
	Baiserkinsky RO	Zhanadaur	40+500 km – 41+200 km	3030

No	RO	Settlement	BAKAD (KP) / Quarry/ Transportation route	Population (2017)
		Intymak	42+000 km – 42+600 km	4650
	Energetichesky RO	Pokrovka	45+400 km – 46+800 km	7045
		Otegen Batyr	46+000 km	21380
Talgarsky district				
	Guldalinsky RO	Zhana Kuat	46+800 km – 47+300 km	3 500
		Zhalyn Gardening partnership	50+600 km	No data
	Panfilovosky RO	Kyzyl Tu 4 (Kyzyl Tu 1, 2, 3, Kurylysshy micro district, Beibitshelik micro district)	52+800 km – 53+000 km	5 357
		Nurly Dala Gardening partnership	51+500 km – 52+150 km	No data
		Panfilovo	54+900 km – 55+100 km	10 843
	Belbulaksky RO	Taldybulak	64+900 km – 65+300 km	5004
	Alatausky RO	Kyzyl-Kairat	65+300 km – 65+800 km	7964
<i>Fabrichny Quarry</i>				
Zhambylsky District				
	Kargalysky RO	Kargaly	Fabrichny quarry	24000
Karasaysky District				
	Ayteysky RO	Kumaral	Transportation route (A-2 Motorway)	650
		Aytey	Transportation route (A-2 Motorway)	3081
	Kaskelen		Transportation route (A-2 Motorway)	66442
	Zhambylsky RO	Gardening partnerships	Transportation route (M-36 Motorway)	No data
		Zhambyl	Transportation route (M-36 Motorway)	2504
	Umtylsky RO	Gardening partnerships	Transportation route (Local road)	No data
		Koldi	Transportation route (Local road)	1531

No	RO	Settlement	BAKAD (KP) / Quarry/ Transportation route	Population (2017)
Issyk quarry				
Enbekshikazakhsky District				
	Bolesky RO	Issyk gardening partnership	Issyk quarry	No data
		Bolek	Issyk quarry	4355
	Baitereksky RO	Baiterek	Transportation route (Kuldjinsky trakt)	17429
		Gardening partnership	Transportation route (Kuldjinsky trakt)	No data

APPENDIX 2 LIST OF STAKEHOLDERS

List of Stakeholders

(as of August 2018)

List of Stakeholders

Groups	Composition	Information source, reference / stakeholder contact details	Rationale/comments
1. Organizations (businesses) and individuals who will be affected by temporary or permanent acquisition of land for the Project			
1.1 Organisations and individuals with formal rights to use land plots which are to be acquired for the Project	Social Baseline Study revealed at least 13 cases still in court or compensations haven't been provided to land users	Project documentation Information received during the meeting with the design organisation	Permanent land acquisition
2. Residents of settlements located in immediate proximity to Project facilities			
2.1 Residents of settlements located in immediate proximity to the BAKAD, transportation routes, quarries, etc.	<p>Residents of settlements in Karasaysky district: Raiymbeksky RO – Raiymbek, Bulakty; Irgeliysky RO – Kemertogan; Eltaysky RO – Isaev, Aksengir, gardeners' partnerships «Pogranichnik», "Ogonyok", "Soyuzpechat"; Ayteysky RO – transportation routes from quarry will pass close to Kumaral, Aytey; Kaskelen – transportation routes from quarry will pass close to Kaskelen; Zhambylsky RO – transportation routes from quarry will pass close to Zhambyl and gardeners' partnership; Umtylsky RO – transportation routes from quarry will pass close to Koldi and gardeners' partnership.</p> <p>Residents of settlements in Iliysky district: Kaztsikovskiy RO – Kaztsik and Komsomol; Aschibulakskiy RO – Tole Bi, Zhapek Batyr, Kokkaynar, Mukhametzhan Tuymebaeva; Bayserkensky RO – Zhanadaur, Yntymak, Koyankus; Energeticheskyy RO – Pokrovka, Otegen Batyr.</p> <p>Residents of settlements in Talgarsky district: Panfilovskiy RO – Panfilovo, Kyzyl Tu-4; Belbulasky RO – Taldybulak; Alatauskyy RO – Kyzyl Kayrat; Guldalinskyy RO – Zhana Kuat, gardners' partnership "Zhalyn".</p>	Social Field Survey	Increased traffic and noise pollution during construction and operation of the motorway Cohesion of settlements; Walking accessibility of and vehicle access to residential areas; Division (fragmentation) of agricultural lands; Relocation of a cemeteries.

Groups	Composition	Information source, reference / stakeholder contact details	Rationale/comments
	<p>Enbekshikazakhstanskiy district: Boleksky RO - Quarry will be located close to the gardener's partnership "Issyk"; Baitereksky RO - transportation routes from quarry will pass close to Baiterek and gardeners' partnership.</p> <p>Zhambylsky district: Kargalysky RO – Quarry will be located close to the Kargaly.</p>		
3. Community councils			
Community Councils/Council of elders/Community informal leaders	<p>Council of elders Council of elders of Raiymbeksky RO Council of elders Eltaisky rural district Community Councils Community Councils of Irgeliysky RO Community Councils of Kaztsikovskiy RO Community Councils of Aschibulakskiy RO Community Councils of Bayserkensky RO Community Councils of Pokrovka Council of elders of Panfilovskiy RO Community informal leaders/ Experts Victor Khizhnyakov Vasiliy Rezvan</p>	Social Field Survey	Increased traffic and noise pollution during construction and operation of the motorway Intersection of rural settlements; Limitation of the access to the social facilities;
4. Organisations (businesses) and individuals conducting commercial and other activities in the area around the proposed project operations			
Land users in the area of proposed operations	<p>Organisations with utility lines located within the construction area: RG Brands Pepsi</p> <p>Organisations (businesses) and individuals conducting commercial and other activities in the area around the proposed project operations: Shop of furniture "Asia Furniture" Shop "Aspan" TOO "Dom Servis" Zhana Kuat</p>	Social Field Survey	Increased traffic and noise pollution during construction and operation of the motorway

Groups	Composition	Information source, reference / stakeholder contact details	Rationale/comments
	Agricultural organisations and individuals conducting agricultural activities in the area around the proposed project operations Owner-operated farm "Badenko", Owner-operated farm "Kim" Udartseva Anna Owner-operated farm "Anna", Owner-operated farm Isaeva Aiman Owner-operated farm named after Kisanov (Kaztsik) 28 of teachers who have own -operated farms to the north from Taldybulak		
5. Government authorities and regulators			
National authorities	President of the Republic of Kazakhstan	http://www.akorda.kz/ru/republic_of_kazakhstan/president	Authorised body (Project Initiator)
	Ministry of Investment and Development	www.mid.gov.kz/ru	General government issues
	Committee of Transport and Communications	transport.mid.gov.kz/ru	Permits and approvals
	Ministry of Finance	www.minfin.gov.kz/	National budget issues
	Ministry of Justice of Republic of Kazakhstan	http://www.adilet.gov.kz/ru/taxonomy/term/1940	Permits and approvals Land acquisition issues
Regional authorities	Akimat of Almaty Region	http://zhetysu.gov.kz/ru/	Permits and approvals Land acquisition issues
	Land Relation Department of Almaty Region	http://www.almoblzem.gov.kz/index.php/ru/	Permits and approvals Land acquisition issues
	Department of passenger transport and highways of Almaty Region	http://avtozholdary.zhetisu.gov.kz/	Permits and approvals
	Department of architecture and urban development	www.saulet.zhetisu.gov.kz	Permits and approvals
	Department of Internal Affairs of Almaty Region	http://mvd.gov.kz/portal/page/portal/almo/MAIN	Reference information
Local authorities	Karasaysky district Akimat	http://karasay.zhetisu.gov.kz/	Permits and approvals

Groups	Composition	Information source, reference / stakeholder contact details	Rationale/comments
	Raiymbeksky RO Irgeliysky RO Eltaysky RO		Land acquisition issues Organisation of engagement with local community
	Iliysky district Akimat Kaztsikovskiy RO Aschibulakskiy RO Bayserkensky RO, Energeticheskyy RO	http://www.iletany.gov.kz/page_lang_r.html	Permits and approvals Land acquisition issues Organisation of engagement with local community
	Talgarsky district Panfilovskyy RO Belbulaskyy RO Alatauskyy RO Guldalinskyy RO	https://www.akimat-talgar.gov.kz/	Permits and approvals Land acquisition issues Organisation of engagement with local community
	Enbekshikazakhskiy district - Boleksky RO Dzhambylsky district- Kyrgalinskyy rural districts	http://www.enbekshikazah.gov.kz/index.php/ru/ http://zhambyl.zhetisu.gov.kz/pages/220/	Organisation of engagement with local community
Local municipal organization	Karasaysky Central District Hospital Iliysky Central District Hospital Talgarsky Central District Hospital MUP TalgarIrrigatsia IliIrrigatsia		Reference information
6. Organisations within the Project, their personnel and contractors			
Design developers and design organisations	TOO NIIPK "Kazdorinnovatsia" TOO "KazTsEP"	http://kazdorinnovatzia2010.narod.ru/	Design Organisation
Project partners and consultants	ERM Eurasia The list may be extended/ verified	http://www.erm.com	Internal stakeholders
Suppliers and construction contractors	The list may be extended/ verified during development of the design documentation		Internal stakeholders

Groups	Composition	Information source, reference / stakeholder contact details	Rationale/comments
Shareholders and Lenders	European Bank for Reconstruction and Development (EBRD) International Finance Corporation Asian Development Bank Islamic Development Bank	http://www.ebrd.com/russian/pages/homepage https://www.ifc.org/wps/wcm/connect/corp_ext_content/ifc_external_corporate_site/home https://www.adb.org/ https://www.isdb.org/project/improving-quality-of-life-through-reliable-power-supply	Lenders
6. Non-government organisations and independent experts			
Specialised environmental, public, and research organisations; experts	The list may be extended/ verified during development of the design documentation and stakeholder engagement process NGO "Almerek Baba" LLP "Archeological expertise" Scientific archaeological community Chamber of entrepreneurs	- http://businessnavigator.kz/en/branch/OF_AZ_ALMEREK_BABA_2972/?CODE=OF_AZ_ALMEREK_BABA_2972	Potential interest in the Project
7. Mass media			
Mass media	Web-sites of District Akimats: "Ask the question to Akim" Local newspapers in Talgar District –"Talgar" Local newspapers in Iliysky district –"Ile Tany" Local newspapers in Karasaysky district –"Zaman Zharshysy"	http://zhetysu.gov.kz/ru/faq/?PAGE=1 https://www.akimat-talgar.gov.kz/site/contact http://iletany.kz/lang_n/blog_akim/r_blog_msg.htm	Communication means
8. Vulnerable community groups potentially affected by the Project			
Vulnerable community groups potentially affected by the Project	Local residents who may be difficult to engage due to age, disability, education level, social or economic status, etc.	-	Potential adverse impacts of the Project

APPENDIX 3 STAKEHOLDER ENGAGEMENT REQUIREMENTS

**The republic of Kazakhstan legislation
and
International Requirements
on
stakeholder engagement**

REQUIREMENTS OF THE KAZAKHSTAN LEGISLATION RELATING TO PUBLIC CONSULTATION AND INFORMATION DISCLOSURE

The Kazakhstan legislation states that the public should be informed about the Project and have an opportunity to comment on the information provided to it during the development / discussion of the Project.

Pursuant to the 2007 Environmental Code of the Republic of Kazakhstan and amendments introduced by Item 2-4, Article 57, Law No 126-VI dated 27 December 2017 (signed into law 29 June 2018) of the Republic of Kazakhstan:

- All interested individuals and public associations will be provided with an opportunity to express their opinion during the state environmental expert review process;
- Public hearings will be held in relation to projects, which may directly affect the environment and human health;
- Environmental protection action plans developed for Category I and II facilities for the purposes of emission permits will be subject to public hearings;
- The procedure of public hearings will be determined by an authorised environmental protection authority and will:
 - Identify stakeholders;
 - Specify locations where information and consultations can be received;
 - Specify public notification methods (posters, press publications, exhibitions displaying plans, schedules, drawings, models etc.);
 - Specify public consultation methods (written statements, polling);
 - Duration of the public hearing process.

Following the state environmental review, all stakeholders will be able to receive information about the target of the review in the manner prescribed by the Environmental Code.

Pursuant to Article 163 of the Environmental Code, environmental information will be public except as required by the applicable laws of the Republic of Kazakhstan. Access to specific data and materials is provided through responses containing such data to requests for information submitted by individuals and legal entities, distribution of such data in the media including special publications and the Internet, and in generally available means of communication.

Pursuant to the Instruction on environmental impact assessments of proposed economic and other activities as part of the development of pre-planning, planning, pre-design and design documents (Article 49, Law No 126-VI dated 27 December 2017 (signed into law 29 June 2018) of the Ministry of Environmental Protection of the Republic of Kazakhstan), the customer will at all stages of the environmental impact assessment (EIA):

- Ensure provision of information to and participation of the interested public in the EIA process;
- Provide the interested public with access to EIA materials.

The main organisational form of determining the public opinion is public hearings. Public hearings cover results of the Preliminary EIA and the EIA of proposed economic activities that may have a significant impact on the environmental and human health.

Pursuant to the Rules of Public Hearings (Order No 135 dated 7 May 2007 as amended on 8 September 2017 of the Minister of Environmental Protection of the Republic of Kazakhstan), public hearings are held in relation to projects that may directly affect the environment and human health and to draft environmental protection action plans. Public hearings provide participants equal rights to express their reasoned opinions based on documentary materials on the issue containing public information.

Participants of public hearings include:

- Interested public;
- Public and non-governmental organisations and associations;
- Local executive and representative bodies, governmental bodies authorised to make relevant decisions;
- Mass media.

The Rules of Public Hearings also state that the initiator of proposed economic activities will arrange public hearings to discuss EIA materials. The customer will make a preliminary agreement with local executive authorities regarding the date and venue of the public hearings and include this information in a public hearing announcement to be published in the media by the customer. The announcement should be published in 20 days prior to the date of the public hearings. The local authorities should provide the access to the EIA materials in 20 days prior to the date of the public hearings.

The customer may use additional means of notifying the public (information sheets, stands etc.).

The announcement should also specify contact details of offices where members of the public may review the EIA materials. Starting from the date of the announcement, the customer will provide the public with access to the EIA materials. The public hearings will be held irrespective of the number of participating members of the public.

During the hearings, any participant will have the right to express his or her opinion and address questions to – and receive answers from – the speakers.

The results of the public hearings will be documented in minutes. The customer and EIA developer will review the results and may decide to improve the Project to incorporate public opinions.

The Project Initiator will be responsible for the financing, technical and information support of the public hearings.

INTERNATIONAL REQUIREMENTS

The International Finance Corporation (IFC) requirements

The requirements to consultations with external stakeholders are defined in the IFC Social and Environmental Sustainability Policy and in the respective IFC Performance Standards and Guidelines.

According to the IFC requirements, public consultations should be carried out in the process of preparing the ESIA document on environmental and social aspects of the Project. Consultations should be carried out with the following groups of stakeholders:

- affected groups of the local communities,
- non-governmental organizations (NGO),
- representatives of local authorities and other affected stakeholders.

Based on the outcome of the consultations, the attitude of the stakeholders should be taken into consideration. The consultations should be conducted as early as possible. The relevant project-related information should be made accessible in advance. The Company should carry out subsequent consultations in the course of the Project implementation.

IFC requirements are summarized in *Table 1* below.

Table 1 IFC requirements to public consultations

<p>Performance Standard 1: Assessment and management of environmental and social risks and impacts</p>
<p>Public consultations and information disclosure should:</p> <ul style="list-style-type: none"> • be free of external manipulation, interference, or coercion, and intimidation, • involve all representatives of local communities (including women, aged people, children, etc.), • be provided with a preliminary analysis of stakeholders, • initiate both open meetings with local communities and meetings with the leaders of local communities, • give clear information on potential risks associated with Project implementation, • be initiated at an early stage (especially for projects with significant adverse impacts), • be based on timely, actual, understandable and accessible information available in the language preferred by the affected communities, • inform that the Terms of Reference provides for carrying out of an environmental and social assessment, • make possible to define time periods and possibilities for making collective decisions (especially for indigenous people) and the appropriate feedback mechanism, • stimulate the development of a transparent Action Plan on the basis of an Environmental and Social Management Plan, and

- ensure monitoring of all essential changes in planning of the scope of projects and the project implementation procedure.

At an early stage of the Project development, the developer should provide a brief and complete description of the Project with indication of its objectives, as well as a review of potential impacts. After the completion of the preparation of a preliminary ESIA document and an Environmental and Social Management Plan, the developer should disclose the preliminary results to the public.

In both cases the relevant information should be disclosed in a timely fashion to the stakeholders and they should have an opportunity to make their comments on the Project, including their proposals for impact mitigation. The results of the consultations should be taken into consideration during the development of project plans and the finalization of the ESIA document and the Environmental and Social Action Plan. The ESIA document should contain a description of the procedure for taking into account the comments and proposals offered by the public in the Project design and Project implementation plans.

European Bank for Reconstruction and Development (EBRD) requirements

Environmental and Social Policy and Performance Requirements

The latest updates to the EBRD Environmental and Social Policy and Performance Requirements were approved by the EBRD Board of Directors on 7th May 2014 and apply to all projects initiated after 7th November 2014.

In accordance with the Environmental and Social Policy adopted by EBRD, the Project must meet the national and international requirements with regard to public consultations, including those specified in Performance Standard (PS) 10 of EBRD.

EBRD recognises the importance of stakeholder engagement as an essential element of good international practice and corporate citizenship. Such engagement is also a way of improving the environmental and social sustainability of projects. In particular, effective community engagement is essential for successful management of a project's environmental and social risks and impacts. Stakeholder engagement is central to achieving enhanced community benefits from a project.

PR10 contains the following provisions.

Engagement during project preparation

Stakeholder identification and analysis. The first step in successful stakeholder engagement is for the Company to identify the various individuals and groups who (i) are affected or likely to be affected (directly or indirectly) by the Project (affected parties), or (ii) may have an interest in the Project (other interested parties).

Stakeholder Engagement Plan. The Company will develop a Stakeholder Engagement Plan that will outline how communication with identified stakeholders will be handled throughout project preparation and implementation, including the grievance procedure envisaged.

Disclosure and consultation on Category A Projects. Category A projects (including the subject Project) require the Company to carry out a comprehensive assessment of environmental and social impacts and consequences (ESIA). Disclosure and consultation requirements must be built into each stage of the ESIA process.

Information disclosure. Disclosure of relevant project information helps stakeholders better understand the risks, impacts and opportunities associated with the Project.

Meaningful consultation. If employees and/or affected communities will or may be exposed to significant risks or adverse impacts from the project, the Company will undertake a meaningful consultation in a manner that provides stakeholders with opportunities to express their views on project risks, impacts, and mitigation measures, and allows the Company (project proponent) to consider and respond to them.

Engagement during project implementation and external reporting

The Company will provide information to identified stakeholders, on an ongoing basis, appropriate to the nature of the Project and its adverse environmental and social impacts and issues, and the level of public interest throughout the life of the Project.

Grievance mechanism

The Company will need to be aware of and respond to stakeholders' concerns related to the Project in a timely manner. For this purpose, the Company will establish an effective grievance mechanism to receive and facilitate resolution of stakeholders concerns and grievances, in particular, about the Company's environmental and social performance.

Asian Development Bank (ADB) Requirements

ADB Safeguard Policy Statement, 2009

In July 2009, ADB's Board of Directors approved the new Safeguard Policy Statement (SPS) governing the environmental and social safeguards of ADB's operations. The SPS builds upon ADB's previous safeguard policies on the Environment, Involuntary Resettlement, and Indigenous Peoples, and brings them into one consolidated policy framework with enhanced consistency and coherence, and more comprehensively addresses environmental and social impacts and risks. The SPS also provides a platform for participation by affected people and other stakeholders in the Project design and implementation.

The SPS applies to all ADB-financed and/or ADB-administered Projects and their components, regardless of the source of financing, including investment Projects funded by a loan; and/or a grant; and/or other means, such as equity and/or guarantees. ADB works with borrowers and clients to put into practice the requirements of SPS.

The objectives of ADB's safeguards are to:

- Avoid adverse impacts of Projects on the environment and affected people, where possible;

- Minimize, mitigate, and/or compensate for adverse Project impacts on the environment and affected people when avoidance is not possible; and
- Assist borrowers and clients to strengthen their safeguard systems and develop the capacity to manage environmental and social risks.

ADB's SPS sets out the policy objectives, scope and triggers, and principles for three key safeguard areas:

- Environmental safeguards;
- Involuntary Resettlement safeguards; and
- Indigenous Peoples safeguards.

To help borrowers and clients and their Projects achieve the desired outcomes, ADB adopts a set of specific safeguard requirements that borrowers and clients are required to meet in addressing environmental and social impacts and risks. These safeguard requirements are as follows:

- Safeguard Requirements 1: Environment (Appendix 1 of SPS);
- Safeguard Requirements 2: Involuntary Resettlement (Appendix 2 of SPS);
- Safeguard Requirements 3: Indigenous Peoples (Appendix 3 of SPS); and
- Safeguard Requirements 4: Special Requirements for Different Finance Modalities (Appendix 4 of SPS).

In addition, ADB does not finance activities on the prohibited investment activities list (Appendix 5 of SPS). Furthermore, ADB does not finance Projects that do not comply with its SPS, nor does it finance Projects that do not comply with the host country's social and environmental laws and regulations, including those laws implementing host country obligations under international law.

Consultation and Disclosure requirements of ADB

ADB's SPS and *Public Communications Policy (2011)* set out disclosure requirements for various ADB activities, including safeguard requirements. The SPS requires meaningful consultation and information disclosure during Project preparation and operation to the affected peoples and other stakeholders. Key requirements include:

Information Disclosure: The borrower/client will submit the following documents to ADB for disclosure on ADB's website as per the applicability with respect to the Project:

- Draft EIA/IEE including draft EMP;
- Final EIA/IEE;
- Updated EIA/IEE and corrective active plan;
- Environmental Monitoring Reports;
- Resettlement Plan (RP)/Resettlement Framework (RF) (if required);
- Indigenous Peoples Plan (IPP)/Indigenous Peoples Planning Framework (IPPF) (if required);

- Monitoring reports.

Information disclosure to affected people or stakeholders: The borrower/client will provide relevant environmental information in a timely manner, in an accessible place and in a form and language(s) understandable to affected people and other stakeholders. For illiterate people, other suitable communication methods will be used.

Consultation and Participation: The borrower/client will carry out meaningful consultation with affected people and other concerned stakeholders, including civil society, and facilitate their informed participation.

Timing and Frequency for consultation and participation: Meaningful consultation begins early in the Project preparation stage and is carried out on an ongoing basis throughout the Project cycle.

ADB Gender and Development Policy, 2003

The Gender and Development Policy (GAD Policy) of ADB is aimed at integrating gender issues in the Bank's macroeconomic sector and Project work. The GAD strategy is based on consideration of social justice, gender equity and on substantial evidence that investments in women are vital to achieving economic efficiency and growth.

ADB's Social Protection Strategy

ADB's Social Protection Strategy includes a range of approaches to manage social risk. Under this policy ADB projects are designed and implemented in accordance with national labour laws and internationally-recognized core labour standards (CLS). With respect to CLS, the Borrower is expected to take the following measures to comply with the core labour standards for the ADB financed portion of the Project:

- (a) carry out its activities consistent with the intent of ensuring legally permissible equal opportunity, fair treatment and non-discrimination in relation to recruitment and hiring, compensation, working conditions and terms of employment for its workers (including prohibiting any form of discrimination against women during hiring and providing equal work for equal pay for men and women engaged by the Borrower);
- (b) not restrict its workers from developing a legally permissible means of expressing their grievances and protecting their rights regarding working conditions and terms of employment;
- (c) engage contractors and other providers of goods and services:
 - (i) who do not employ child labour or forced labour;
 - (ii) who have appropriate management systems that will allow them to operate in a manner which is consistent with the intent of (a) ensuring legally permissible equal opportunity and fair treatment and non-discrimination for their workers, and (b) not restricting their workers from developing a legally permissible means of expressing their grievances and protecting their rights regarding working conditions and terms of employment; and
 - (iii) whose subcontracts contain provisions which are consistent with paragraphs (i) and (ii) above.

ADB Safeguard Categorization

The Projects are screened on the following criteria:

Environment -Proposed Project was screened according to type, location, scale, and sensitivity and the magnitude of their potential environmental impacts, including direct, indirect, induced, and cumulative impacts.

Involuntary Resettlement - The involuntary resettlement impacts of an ADB-supported Project are considered significant if 200 or more persons will be physically displaced from home or lose 10% or more of their productive or income-generating assets.

For those involving involuntary resettlement, a resettlement plan is prepared that is commensurate with the extent and degree of the impacts: the scope of physical and economic displacement and the vulnerability of the affected persons.

Indigenous People - The impacts of an ADB-supported Project on indigenous peoples is determined by assessing the magnitude of impact in terms of

- Customary rights of use and access to land and natural resources;
- Socioeconomic status;
- Cultural and communal integrity;
- Health, education, livelihood, and social security status; and
- The recognition of indigenous knowledge; and
- The level of vulnerability of the affected Indigenous Peoples community.

ADB provides idea that effective communications and exchange of information and ideas with stakeholders is a vital component of effective and sustainable development.

Islamic Development Bank Requirements

The Islamic Development Bank does not currently have its own policies and standards in the field of environmental and social protection.

However, the IsDB group is fully committed to the Sustainable Development Goals (SDGs), signed at the UN initiative in September 2015, and aimed to improve the quality of people's lives in a number of ways: eradicating poverty and hunger; promoting health and education; reducing inequality and gender disparities; building sustainable infrastructure and making cities more sustainable; combating climate change; protecting oceans, forests and bio-diversity.

Public Grievance Form

Document number:	
Full name <i>Note: please mark, whether you agree to disclose your personal details to third parties without your consent?</i>	Name Surname _____ <input type="checkbox"/> I ask not to disclose my personal details without my consent / I would like to submit this grievance anonymously
Contact details <i>Note: Please mark how you wish to be contacted (mail, telephone or e-mail)</i>	<input type="checkbox"/> Address _____ <input type="checkbox"/> Telephone / e-mail _____
Preferred Language for communication	<input type="checkbox"/> Russian <input type="checkbox"/> Kazakh <input type="checkbox"/> English <input type="checkbox"/> Other (please, specify) _____
Description of an incident or a grievance: What has happened? Where did it happen? Who was involved in an incident? What are the consequences?	
Date of Incident / Grievance <i>Please mark the date (month / year)</i>	
	<input type="checkbox"/> One time incident (date) <input type="checkbox"/> Happened more than once (how many times?) <input type="checkbox"/> Ongoing (current problem)
What would you like to see happen to resolve the problem?	
Signature: Date: Please send this form to the following address: office 403, 55/1, Zhangozin Str., Kaskelen city, Almaty Region, 040900, Republic of Kazakhstan; ayman.zhanuzakova@alarko.kz	

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