

Internal Monitoring Report

September 2016

PAK: National Motorway M-4 Gojra–Shorkot– Khanewal Section Project

Prepared by National Highway Authority of Ministry of Communications for the Islamic Republic of Pakistan and the Asian Development Bank.

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MINISTRY OF COMMUNICATIONS
NATIONAL HIGHWAY AUTHORITY



PAK: NATIONAL MOTORWAY M-4 GOJRA–SHORKOT-KHANEWAL PROJECT

Internal Monitoring Report (No.4)
for the
Implementation of Land Acquisition & Resettlement Plan and
Corrective Action Plan of Section II

Chainage 58+100 – 120+268 (62 km)
(June -August 2016)

Consultancy Services for
Social Safeguard Management Consultant (SSMC) of
Faisalabad – Khanewal (M-4) Project

22nd September 2016



International Development Consultants

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ABBREVIATIONS

ADB	Asian Development Bank
CAP	Corrective Action Plan
DPCs	Displaced Persons Committee
DPs	Displaced Persons
EA	Executing Agency
EALS	Environment, Afforestation, Land and Social
GM	General Manager
GOP	Government of Pakistan
GRC	Grievance Redress Committee
GRM	Grievance Redress Mechanism
IDC	International Development Consultants
IR	Inception Report
LAA	Land Acquisition Act
LAC	Land Acquisition Collector
LAR	Land Acquisition and Resettlement
LARF	Land Acquisition and Resettlement Framework
LARP	Land Acquisition and Resettlement Plan
MFF	Multi -Tranche Financing Facility
NHA	National Highway Authority
PIU	Project Implementation Unit
PRM	Pakistan Resident Mission
QAC	Quality Assurance Committee
QPR	Quarterly Progress Reports
RS	Resettlement Specialist
SPS	Safeguard Policy Statement
SSMC	Social Safeguard and Management Consultant
TOR	Terms of Reference

FAISALABAD – KHANEWAL MOTORWAY PROJECT (M4)
 4th Internal Monitoring Report for the Implementation of LARP & CAP of
 National Motorway M-4 Gojra–Shorkot Section Project
 (58+100 – 120+268 = 62 km)

1. INTRODUCTION

1.1 Background

1. With financial assistance by ADB NHA is implementing National Motorway M-4 Gojra-Shorkot-Khenwal Section (126) project - M-4 Section-II (M-4 Gojra-Shorkot Section_62 Km) being implemented under loan Pak 3300 approved in December 2015 and M-4 Section-III (M-4 Shorkot-Khenwal Section_64Km) to be implemented under Loan 3395 with co-financing arrangement with AIB. This Report is for M-4 Gojra-Shorkot Section (M-4 Section-II).

2. M-4 Section-II starts at M-4 chainage 58+100 (end point of M-4 Faisalabad-Gojra Section at Gojra-Jhang road) and after crossing through various rural settlements, ends at chainage 120+268 km (near Shorkot city). The project works include construction of four lane dual carriage way with three (3) interchanges located at Chainage 80+000 km (Toba TekSingh-Jhang Road), Chainage 94+000 Km (TobaTek Singh-Waryamwala Road) and 120+000 km(Shorkot Cantt-Shorkot City Road). The project is located in the jurisdiction of two districts named Toba Tek Singh and Jhang. The location map of the proposed section is given in Figure 1.

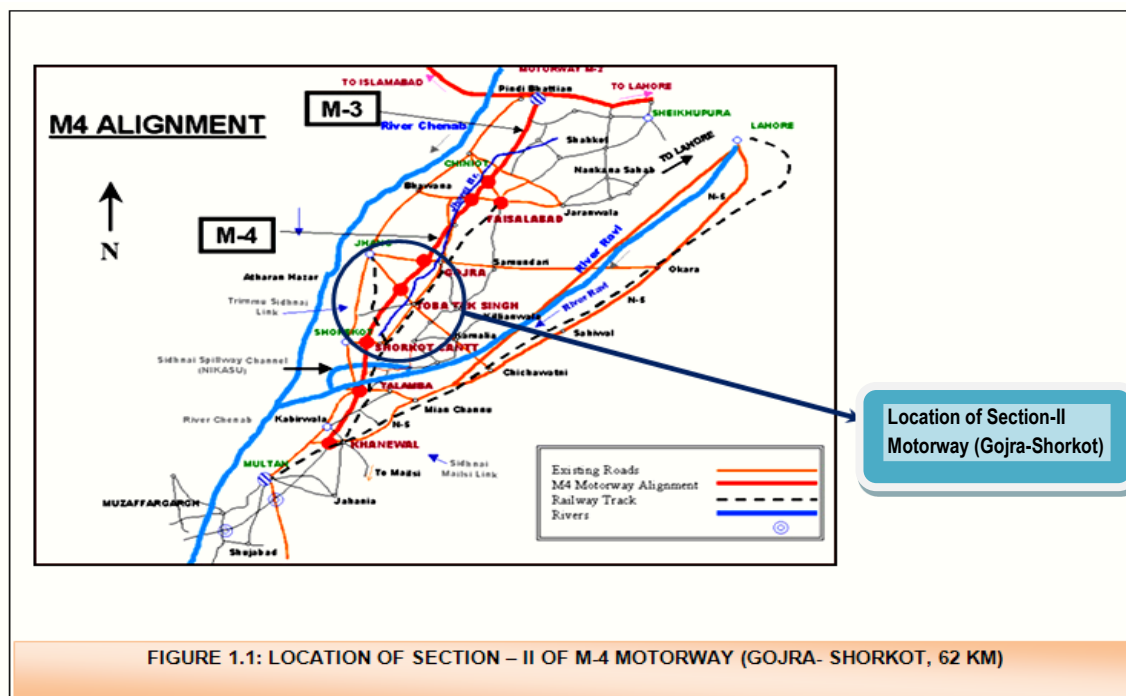


Figure 1: Location Map of M-4

1.2 LARP M-4 Gojra-Shorkot Section (M-4 Section-II)

3. The project road alignment passes through green fields for which 100 meter ROW of 62 Km long carriageway and 40 meter ROW of interchange loops carriageways has

been acquired following the provisions of Land Acquisition Act (LAA) 1984 and ADB's Safeguards Policy Statement (SPS) 2009. A Land Acquisition and Resettlement Plan (LARP) including a Corrective Action Plan was prepared. The compensation cost for land paid under the LAA was reviewed through an independent appraiser to assess any price gap between compensation provided and replacement cost principle under ADB SPS. In cases where gap was identified, additional compensation termed as resettlement assistance (top-up) was provided.

4. The table below provides a summary of LARP impacts with number of DPs entitled for compensation against their acquired assets is a LARP at glance.

Table 1: M-4 Section-II: Summary of LARP impacts

Sr. No.	Type of Impact (As per LARP June 2015)	Unit	Quantity	No of DPs
1	Land	Acre	1,214.46	3,674
2	Structures			
	Houses	No.	22	22
	Mosque	No.	1	-
	Brick Kilns	No.	2	2
	Poultry Farm	No.	4	4
	Farm Yard/ Cattle Yard	No.	48	48
	Miscellaneous	No.	7	7
3	Farm Assets			
	Tubewell	No.	43	43
	Hand Pump	No.	68	35
4	Trees			
	Fruit Trees/ Non-Fruit/ Firewood	No.	27,302	513
5	Crops	Acres	793.09	446
6	Vulnerable DPs	No.	-	29
7	DPs entitled for land price differential as replacement cost	No	-	1,093

5. The LARP was cleared by ADB in July 2015 and its implementation was started subsequently. Day to day LARP implementation and monitoring is bestowed on Land Acquisition Unit in PIU/PMU established for M-4. NHA engaged the services of a Social Safeguard Management Consultant (SSMC) to assist in implementing and monitoring the Land Acquisition and Resettlement Plan (LARP) and Corrective Action Plan (CAP).

1.3 Objectives of the IMR

6. The effective and timely implementation of LARP requires day to day monitoring of LARP implementation progress to assess implementation status, identify issues hampering implementation progress and adopt measures/actions for smooth, effective and timely implementation of LARP and execution of project works subsequently. The PMU/PIU M-4 assisted by the SSMC is responsible for implementation and monitoring of LARP activities/actions, consolidate LARP implementation results and submit periodic progress and quarterly internal monitoring reports for NHA and ADB's review in accordance with the monitoring mechanism provided under LARP.

7. This 4th quarterly internal monitoring report (IMR) is for the period from June to August 2016. It provides details on:

- i) Project LAR impacts and LARP implementation progress achieved covering delivery of compensation against acquired assets and allowances under LARP provisions;

- ii) Reasons for pending/ongoing payments, and specific measures implemented for information dissemination and delivery of compensation to unpaid;
- iii) Grievance redress mechanism in place and progress on grievances received and redressed and
- iv) Recommended actions for NHA's and ADB's consideration.

2. MONITORING METHODOLOGY

8. This quarterly monitoring report for the period June to August 2016 is consolidated after reviewing i) LARP implementation progress achieved and reported in monthly progress reports; ii) social mobilization activities and community consultation initiatives implemented; iii) efforts exhausted to outreach unpaid DPs with issues and for compensation delivery; iv) grievance redress mechanism in place and progress on grievances resolution; v) and documentation on identification of whereabouts of unpaid DP's and certification statements of the DPs having legal and administrative issues.

3. LAR IMPLEMENTATION STATUS

9. Land compensation payment to almost all payable DPs is completed. However, a number of DPs with legal and administrative impediment remain unpaid. NHA PIU and SSMC team are conducting outreach to the unpaid DPs to deliver compensation to DPs (as many as possible) as and when they show up after resolving their impediments. Further, Certification from legal heirs and current contact addresses of the DPs not living in project area are also being sought.

10. The subsequent sections provide a brief on the LARP implementation progress achieved including LARP database management, improvements in compensation payments since last monitoring report, issues encountered, efforts exhausted to outreach the unpaid and facilitations provided, consultations and information disclosure activities performed, GRM functions, recording and resolution of grievances received during the reporting period. The IMR also includes progress on additional documentation for DPs facing different types of legal and administrative impediments to ensure the ADB's Policy requirements and objectives are fully complied during execution of project LARP implementation.

3.1 Updating MIS database management and monitoring

11. During LARP preparation and implementation by NHA, a LAR database (excel based) was prepared and being maintained with the land Acquisition unit in PIU/PMU. The MIS database (Access based) management system for the project is still being developed by the SSMC database management specialist. The following key tasks have been carried out:

- Collected the LARP data from NHA and NESPAK relating to Section-II and started its updating keeping in view different categories payments of compensation such as land, structure, crops, trees and allowances and change in the titleholder because of inheritance/ ownership transfer cases.
- Designed a database for data inputting & analysis keeping in view the different categories of payment. The data is being entered based on the Revenue record locally. The assigned task will result in development of a comprehensive database for the whole M-4 Project (Section -II). It was planned to complete MIS database by end of the reporting period (August 2016), but, due to parallel work on data verification and development of database for M-4 Section-III (Shorkot-Khanewal), the MIS database for M-4 Section-II could not be completed within time. It is expected that the MIS system for M-4 Section-II will be in place by end of October 2016.

3.2 LARP implementation as of 3rd Monitoring Report (March to May 2016):

12. The 3rd internal monitoring report of May 2016, reflected that by end of reporting period out of 3,674 DPs 2,795 DPs were paid an amount of Rs. 880.57 million as compensation for acquired land and other assets including resettlement and livelihood and income restoration allowances as per LARP provisions. The remaining unpaid compensation for acquired assets and other entitled allowances is Rs 49.35 million. The details of unpaid compensation as of May 2016 are provided below:

- Rs.25.621 million paid to 879 DPs as compensation for the loss of land.
- Rs. 1.183 million paid to 19 DPs for loss of crops.
- Rs. 5.116 million provided to 83 DPs for as severe impact allowance
- Rs.0.238 million paid to 5 DPs for the loss of structure.
- Rs. 2.421 million paid to 13 DPs for the loss of trees.

- Resettlement and rehabilitation allowances amounting to Rs 14.77 million to be paid (9.05 million rupees resettlement allowance for 1249 DPs, 3.24 million rupees Replacement Cost for 469 DPs and other entitled allowances Rs 2.47 million for relocation, livelihood and income restoration measures for 64 unpaid DPs.

3.3 Over all LARP Implementation progress achieved till August 2016

13. The LARP implementation is significantly completed and the remaining unpaid compensation is mostly due to legal and administrative impediments faced by the DPs. Outreach to unpaid DPs was continued for delivering compensation and rehabilitation allowances. Focus is made on the delivery of resettlement rehabilitation allowance and replacement cost allowance. However, progress has slowed down because of shifting of SSMC and LAR staff to expedite LARP implementation progress in Section – III of M-4 Project.

14. During this quarter, compensation amounting Rs. 4 million against different entitlements under LARP has been paid against acquired assets including land, additional crop and resettlement assistance allowance. Out of the previously reported 879 unpaid DPs, 9 DPs were compensated for their affected land. Another 14 and 73 households were provided with severe impact and resettlement allowance. The overall compensation payment progress is discussed in preceding paras and the payments made during reporting period against each category of impact are summarized as under:

- **Land Compensation:** Compensation amount Rs.2.023 million paid to 9 DPs ;
- **Additional Crop Compensation:** Compensation amount of Rs. 0.519 million to 14 DPs
- **Rehabilitation and livelihood restoration allowances¹.** Except for payment against resettlement allowance as highlighted below, limited progress was achieved in providing allowances due to reasons described in para 13 above.
- **Resettlement Allowance:** Compensation amount of Rs.1.458 million paid to 73 DPs

3.3.1 IMR Results of Payment Status Review:

15. Payment status against different impact categories is detailed below:

3.3.2 Payment of Land Compensation

16. As per LARP Compensation assessed for the acquisition of 1,214.46 acres of private land is Rs. 647.925 million to be paid to 3,674 DPs. Compensation amounting Rs 2.023 million was paid to 9 DPs during the reporting period. Thus, the overall payment progress achieved so far is Rs. 624.327 million (96.36%) for 2,804 DPs (76.32%), while the balance of Rs. 23.599 million (3.64%) due to 870 DPs (23.67%) is still in process.

3.3.2.1 Payment of Affected Structures

17. The amount of compensation for affected structures for 162 DPs was assessed at Rs. 31.935 million. As of this reporting period, compensation amounting to Rs. 31.697 (99.25%) has been paid to 157 DPs (96.91%). The remaining payment of Rs. 0.238 million (0.75%) for 5 DPs (3.09%) is yet to be paid.

3.3.2.2 Payment of Crop Compensation

18. The overall amount of crop compensation was Rs. 55.632 million to be paid to 450 DPs. Up till August 2016, compensation amount Rs. 55.632 (97.92%) has been paid to 431 DPs (95.78%). The remaining compensation amount Rs. 1.182 million (2.08%) to 19 DPs (4.22%) is yet to be paid.

3.3.2.3 Payment of Affected Trees

19. Under LARP provisions, trees compensation was Rs.71.285 million to be delivered to 513 DPs. The achieved progress by reporting period reflects payment of Rs. 71.262 (96.75%) to 500 DPs (97.47%). The remaining payment of Rs. 2.398 million (3.25%) for 13 DPs (2.53%) is still due.

3.3.3 Payment of additional crop compensation

20. DPs cultivating their agricultural land and facing crop losses are considered entitled to an additional crop compensation. In this context, 450 DPs were to be paid an amount of Rs. 20.058 million. By reporting period, 381 DPs (85%) have been provided Rs. 15.461 million (77%) as additional crop compensation. The remaining 69 DPs (15%) are yet to be provided a total amount of Rs. 4.597 million (23%).

3.3.4 Payment of Allowances

21. The payment of allowances is processed following the compensation of affected assets to ensure that the identity of the DPs has been fully established. The PIU with SSMC support is continuously following-up with DPs with legal and administrative impediments to assist them to show-up and submit compensation claims. In this reporting period, some progress was made in providing resettlement assistance allowance. Detail of the overall payment of various allowances including resettlement/rehabilitation, livelihood, transportation, business, vulnerability, employment losses, replacement cost, electricity and house rent are given below:

3.3.4.1 Resettlement Assistance Allowance

22. The total amount of compensation for Resettlement Allowance assessed was Rs. 79.82 million to be paid to 3674 DPs. Out of which, the payment of Rs. 72.226 million (90.48%) have been paid to 2498 DPs (68%). The remaining 1176 DPs (32%) are yet to be paid an amount of Rs. 7.597 million (9.52%). All DPs in land loss category were entitled for resettlement assistance allowance. Because, before payment of resettlement and other entitled allowances delivery of compensation for acquired assets (land and land based other assets) first is necessary to ensure transparency, hence, by excluding 870 DPs facing legal and administrative impediments to receive their land compensation, the leftover payable DPs in this category could be 306 only.

3.3.4.2 Livelihood Allowance

23. The assessed cost of livelihood allowance for 21 DPs was Rs. 0.824 million. A total of Rs.0.59 million (71.52%) has been paid to 14 DPs (66.67%) up till reporting period. The remaining Rs. 0.235 million (28.48%) is yet to be provided to 7 DPs (33.33%).

3.3.4.3 Transport Allowance

24. Out of Rs. 0.83 million transportation allowance due to 63 DPs, payment total of Rs.0.594 million (71.56%) has been provided to 49 DPs (77.78%). The remaining Rs. 0.236 million (28.44%) due to 14 DPs (22.22%) is still being processed.

3.3.4.4 Business Losses Allowance

25. The total allowance due under business loss for 43 DPs is Rs. 2.073. Of which, Rs.01.518 million (73.24%) has been delivered to 31 DPs (72.09%). The remaining Rs. 0.555 million (26.67%) is yet to be paid to 12 DPs (27.91%).

3.3.4.5 Vulnerable Allowance

26. Assistance amounting to Rs.0.594 million (68.12%) has been provided to 13 vulnerable DPs (59.09%). The remaining amount of Rs. 0.278 million (31.88%) is still due to 9 vulnerable DPs (40.91%).

3.3.4.6 Allowance for Employment Loss

27. Rs.0.198 million (83.19%) has been paid to 5 DPs. Rs. 0.040 million (16.81%) is still due to one DP who cannot be located.

3.3.4.7 Replacement Cost Allowance

28. Rs.9.328 million (74.18%) of replacement cost allowance has been delivered to 624 DPs (57.09%). The payment of the remaining Rs. 3.245 million (25.82%) for 469 DPs (42.91%) is still in progress.

3.3.4.8 Electricity Allowance

29. In case of Electricity allowance, Rs.480 million (44.44%) has been delivered to 12 DPs (44.44%). The remaining Rs. 0.60 million (55.56%) is yet to be paid to 15 DPs (55.56%).

3.3.4.9 House Rent Allowance

30. The payment of house rent allowances amounting Rs. 0.663 million (55.62%) has been made to 25 DPs (80.65%). The remaining Rs 0.529 million (44.38%) for 6 DPs (19.35%) is still underway.

31. The compensation payment status is summarized for each impact in table 3.1 and 3.2 below. The village wise compensation payment status for acquired assets and entitled R&R allowances during the monitoring period is given as Annexes 1, 2 and 3 for land and allowances i.e. additional crop and resettlement assistance allowance, respectively.

Table 3.1: Status of Implementation of LARP**Category wise Summary of payment Disbursement is in table given below for the Current Quarter (June to August)**

Type of Payment	Project Total	Total (as of 31st May, 2016)			Progress (June 2016 to 31st August, 2016)			Total (as of 31st August, 2016)		
	Payable Amount (Rs.)Millions	Paid amount (Rs.)Millions	Unpaid amount(Rs) Millions	Total (Rs.) Millions	Paid amount (Rs.) Millions	Unpaid amount (Rs.) Millions	Total (Rs.) Millions	Paid amount (Rs.) Millions	Unpaid amount (Rs.) Millions	Total (Rs.) Millions
I).Land Compensation	647.925	622.304	25.621	647.925	2.023	23.999	26.022	624.327	23.599	647.925
II.Non-Land Payment										
i) Payment for affected structures	31.935	31.697	0.238	31.935	-	-	-	31.697	0.238	31.935
ii) Crop Compensation	56.814	55.632	1.182	56.814	-	-	-	55.632	1.182	56.814
iii) Additional Crop Compensation	20.058	14.942	5.116	20.058	0.519	4.597	5.116	15.461	4.597	20.058
iv) Payment for Affected Trees	73.683	71.262	2.421	73.683	-	-	-	71.285	2.398	73.683
i) Resettlement Assistance	79.823	70.768	9.055	79.823	1.458	7.597	9.055	72.226	7.597	79.823
ii) Livelihood Allowances	0.824	0.59	0.235	0.824	-	-	-	0.59	0.235	0.824
iii) Transport Allowances	0.83	0.594	0.236	0.83	-	-	-	0.594	0.236	0.83
iv) Business Losses Allowances	2.073	1.518	0.555	2.073	-	-	-	1.518	0.555	2.073
v) Vulnerable Allowances	0.872	0.594	0.278	0.872	-	-	-	0.594	0.278	0.872
vi) Employment Loss	0.238	0.198	0.04	0.238	-	-	-	0.198	0.040	0.238
vii) Replacement Cost	12.574	9.328	3.246	12.574	-	-	-	9.328	3.246	12.574
viii) Electricity Allowances	1.080	0.480	0.600	1.080	-	-	-	0.480	0.600	1.080
ix) House Rent	1.192	0.663	0.529	1.192	-	-	-	0.663	0.529	1.192

Table 3.2: Category wise Summary of Paid, Unpaid DPs is in table given below for Current Quarter (June to August)

Type of Payment	Project Total	Total (as of 31st May, 2016)			Progress (June 2016 to 31st August, 2016)			Total (as of 31st August, 2016)		
	Payable DPs	Paid DPs	Unpaid DPs	Total	Paid DPs	Unpaid DPs	Total	Paid DPs	Unpaid DPs	Total
I).Land Compensation	3674	2795	879	3674	9	870	879	2804	870	3674
II.Non-Land Payment										
i) Payment for affected structures	162	157	5	162	-	-	-	157	5	162
ii) Crop Compensation	450	431	19	450	-	-	-	431	19	450
iii) Additional Crop	450	367	83	450	14	69	83	381	69	450
iv) Payment for Affected Trees	513	500	13	513	-	-	-	500	13	513
i) Resettlement Assistance	3674	2425	1249	3674	73	1176	1249	2498	1176	3674
ii) Livelihood Allowances	21	14	7	21	-	-	-	14	7	21
iii) Transport Allowances	63	49	14	63	-	-	-	49	14	63
iv) Business Losses Allowances	43	31	12	43	-	-	-	31	12	43
v) Vulnerable Allowances	22	13	9	22	-	-	-	13	9	22
vi) Employment Loss	6	5	1	6	-	-	-	5	1	6
vii) Replacement Cost	1093	624	469	1093	-	-	-	624	469	1093
viii) Electricity Allowances	27	12	15	27	-	-	-	12	15	27
ix) House Rent	31	25	6	31	-	-	-	25	6	31

Detail has been presented in **Annex-1, 2 and 3.**

Note: DPs and payable amount is variable because of reassessment of assets and additional allowances diseased DPs.

3.4 Efforts to Ensure Delivery of Compensation to Unpaid DPs.

32. As of previous monitoring report land compensation, to 879 DPs (23.92%) was pending due to legal and administrative impediments beyond NHA's control. However, with continued effort to approach and facilitate processing of compensation claims, the number of unpaid DPs is further reduced to 870 (23.67%). The number of DPs with unresolved legal and administrative impediments is listed in the table below.

Table 3.3 Unpaid DPs in Each Category

Sr. No.	Unresolved Legal and Administrative Impediments	DPs with Unresolved Impediments
1	Inheritance Mutation (Deceased)	212
2	Out Of Project Area (Other Cities)	441
3	Out Of Project Area (Abroad)	67
4	Land Title disputes and Court cases	120
5	Immature/Underage and CNIC issues	30
Total		870

33. During reporting quarter, SSMC team in collaboration with M-4 Land and Resettlement Unit, kept a close follow-up of unpaid DPs in project effected villages of districts Toba Tek Singh and Jhang to: i) locate, motivate and facilitate DPs and heirs of deceased DPs; ii) ensure delivery of compensation to payable DPs; iii) record current residential addresses of those living out of project area; and certification statements of the guardians of juvenile and legal heirs of deceased DPs regarding payment of compensation as and when they approach with requisite legal/title documents..

3.4.1 Facilitation provided to DPs in Processing of Claims

34. Through community support, SSMC team exerted efforts to locate and approach the DPs having legal and administrative impediments to facilitate them in processing of the compensation cases. Resultantly, with coordinated efforts, 9 DPs having legal and administrative impediments (6 DPs living out of project area and legal heirs of 3 deceased DPs) were located, approached and mobilized to come-up and collect their compensation and accordingly the compensation for land was paid to 9 DPs. Detail of paid up 9 DPs is given in table 3.4 A. Meanwhile the compensation against entitled allowances was processed and paid to 73 DPs (refer table 3.1 & 3.2 above) who already had claimed their land compensation.

Table 3.4 A: Compensation payment against each category of unpaid cases.

Sr. No.	Unpaid DPs with issues	Total Unpaid			Paid during reporting period			To be paid		
		Up to 5000	Above 5000	Total	Up to 5000	Above 5000	Total	Up to 5000	Above 5000	Total
1	Inheritance Mutation(Deceased)	79	136	215	-	3	3	79	133	212
2	Out Of Project Area (Other Cities)	227	219	446	-	5	5	227	214	441
3	Out Of Project Area (Abroad)	16	52	68	-	1	1	16	51	67
Total		322	407	729	-	9	9	322	398	720

35. Besides payment of compensation in above cases, DPs and the legal heirs of deceased DPs were followed up for early mutations in land records and those who got mutations of land were facilitated to prepare their compensation claims for acquired land and entitled allowances. Accordingly, allowances compensation claim files for 67 DPs and 43 heirs of 8 deceased DPs were finalized and submitted to PIU staff for further processing and delivery of entitled resettlement allowances. Table 3.4 B below provides village-wise number of compensation files processed and submitted for payment of compensation.

Table 3.4 B: Efforts and facilitation to DPs for Processing Claims.

Sr. No	Village	Claim for Allowance		Case Under Process (Status of case will be mentioned)
		No. Of DPs/Deceased DPs	No. Of Heirs/files submitted	
1.	Kaluwala	11		➤ 11 files were prepared and submitted to NHA for issuance of compensation cheques for entitled allowances and compensation cheques can be issued and delivered in ensuing month and updated payment status will be reflected in next report.
2.	504/JB	13		➤ 13 files were prepared and submitted to NHA for issuance compensation cheques for entitled allowances and compensation cheques can be issued and delivered in ensuing month and updated payment status will be reflected in next report
3.	400 /JB	1		-do-
4.	489 /JB	2		-do-
5.	4897/JB	1		-do-
6.	490/JB	3		-do-
7.	406/JB	5		-do-
8.	494/JB	3		-do-
9.	496/JB	3		-do-
10.	396/JB	1		-do-
11.	383/JB	6		-do-
12.	401/JB	3		-do-
13.	310/JB	5		-do-
14.	311/JB	8		-do-
15.	400/JB	2		-do-
16.	305/JB	1	1	➤ 1 file was prepared and submitted to NHA for issuance compensation cheques for entitled allowances and cheque prepared and delivered to heir of deceased DP.
17.	307/JB	1	4	➤ 4 files were prepared and submitted to NHA for issuance compensation cheques for entitled allowances and cheques have been prepared and delivered to heirs of deceased DP.

Sr. No	Village	Claim for Allowance		Case Under Process (Status of case will be mentioned)
		No. Of DPs/Deceased DPs	No. Of Heirs/files submitted	
18.	488/JB	1	9	-do-
19.	Kaluwala	3	13	-do-
20.	490/JB	1	6	-do-
21.	504/JB	1	10	-do-
Total		75	43	

3.4.2 Efforts exhausted to approach unpaid DPs for additional documentation

36. To facilitate payment of compensation to DPs with legal and administrative impediments, the PIU/PMU continued to approach unpaid DPs to mobilize them for submission of their compensation claims after resolving their issues. Nine villages were visited and 94 unpaid DPs were approached through their relatives/local residents. The contact details of DP's living outside the project project were asked and recorded and the legal heirs of the deceased DPs were motivated for early mutations in land record. Certification statements regarding compensation payment upon resolution of the legal and administrative issues were recorded for 9 DPs in 4 affected villages. Village wise detail of approach to unpaid DPs and received certification statements are shown in **Annex-4 and 5**. Scanned copies of (sample) filled forms to record whereabouts of DPs who have moved to other locations and certification statements by legal under age heirs of deceased DPs are attached as **Annex-6 and 7**. Table below 3.5 demonstrates the approaches made to address cases with legal and administrative impediments.

Table 3.5 Efforts made on DPs with legal and administrative impediments

Sr. No.	DPs with Legal and Administrative Impediments	Total No. DPs	DPs Approached	Remarks
1	Inheritance Mutation(Deceased)	51	27	Legal heirs available in village of the deceased DP's were motivated for early mutations and submission of claims with valid title documents. The notables of village/ DPC heads were requested to assist in approaching other remaining DPs. In next meeting the other DPs will be approached.
2	Out Of Project Area (Other Cities)	111	48	DP's approached through village elders and their relatives living in villages to collect contact addresses and motivate them to get their compensation. The notables of village/ DPC heads were requested to assist in approaching other remaining DPs. In next meeting the other DPs will be approached
3	Out Of Project Area (Abroad)	2	2	Efforts made to approach the DPs living overseas through village elders, their relatives for getting contact information and motivate them to receive their entitled compensation.
4	Title Disputes (Internal) and court	12	4	DPs approached through village elders and their relatives and motivated to get their

Sr. No.	DPs with Legal and Administrative Impediments	Total No. DPs	DPs Approached	Remarks
	reference against award			compensation. The notables of village/ DPC heads were requested to approach other remaining DPs for purpose. In next meeting the other DPs will be approached
5	Immature/Underage and CNIC issues	13	13	DPs approached and motivated for getting their CNIC issued and payment of compensation.
Total		189	94	Due to work load for payment and consultation meetings at section III of M4 project the less number of villages at section –II were visited. In next period maximum unpaid DPs would be contacted

3.4.3 Letter to Secretary Settlement, Board of Revenue Punjab

37. In response of the request forwarded by NHA to pay the meager amounts (less than Rs. 10,000.00) in cash to the DPs, a request for direction in this regard has been forwarded to Secretary Settlement Board of Revenue Punjab, by the Land Acquisition Collector (Section-II & III) of M-4 Project for further guidance as per rules. (Copy of the letter can be seen as **Annex-8**). Purpose of this effort was to facilitate compensation of DPs with meager amounts who did not take interest to get their entitled compensation because of bank account opening process etc. M-4 Land and Resettlement Unit of NHA are still waiting for response by revenue authorities. However, for an early response from BOR, the LARU and PMU staff will liaise and meet with Secretary Settlement BOR and adopt an acceptable strategy as per rules and regulations.

4. CONSULTATIONS, PARTICIPATION AND INFORMATION DISCLOSURE

4.1 Community Consultations

38. Effective and continued dissemination of information on LAR processes including LAR impacts, compensation eligibility, entitlements and delivery mechanisms, claims submission process, grievances handling and redress mechanisms in place and relocation of affected assets prior to commencement of project works is a key for effective and timely implementation of LAR. During reporting period a continued liaison was maintained with the project affected communities for information dissemination and community consultation purposes. The tasks performed by the LAR management team during the reporting period are discussed as below:

4.1.1 Community Consultations with Male and Female DPs

39. The, social mobilization team conducted Total 18 (11 M, 7 F) consultation meetings, where the 99 (76 M, 23 F) DPs/ members of DPCs as well as local community participated. These consultations were mainly focused to locate and inform unpaid DPs (heirs of deceased, migrated and underage) about compensation payment and submission of their claims in affected villages of Section-II. During consultations the DPs were informed about compensation payment process and motivated to submit their claim to receive compensation for the lost assets including land, crops, trees, and structures etc. The DPs were also informed to receive their income/ livelihood restoration allowances as per LAR provisions. Besides information dissemination on grievance redress mechanism, the DPCs role and functions were elaborated during consultations and the DPC's were operationalized to participate in LAR implementation process.

Table 2.8: Detail of meetings is given below in the table:

S.No.	Consultation Activities Carried out with DPs	No. of Activity
Community Meeting		29
1	Community Consultation Meetings to locate and Inform the heirs of deceased DP's	18
Grievance Redress		
1	Community Meeting for Grievances Redress	10
Visit of ADB and NHA		
1	Visit of ADB and NHA	1
Total		29

40. List of 18 Nos. consultations and participants belonging to the category of DPs/ members of DPCs and representative of local community is given in **Annex-9 (Male DPC members)** and **Annex-10 (Female DPC members)**. Attendance of participants was also recorded/maintained during these community meetings. This event is also presented through photo log section.

4.2 Coordination with Officials to Ensure the Payment

41. Internal coordination meetings were held to discuss the LAR implementation progress, constraints and legal impediments faced, grievances handling and redress mechanism and monitoring reports etc. During the reporting quarter, 30 meetings internally and 3 meetings externally were held wherein the SSMC team, Director Land, Assistant Director Land of NHA Faisalabad participated to discuss LAR implementation and monitoring issues and arrangements in place to ensure the payment to unpaid DPs and resolve grievances received and recorded during monitoring period. The issues discussed in these meetings included field activities, updated progress, review of

Monthly Progress Reports and Quarterly Progress Report, work plans for the monitoring quarter i.e. June to August 2016. Brief about meetings conducted during the reporting period is given in the table below.

Table 2.9: Consultative Meetings with PIU and Revenue Officials

S. No.	Department	No. of Meetings	Purpose/Issues Discussed	Remarks
1.	GM M-4	1	<ul style="list-style-type: none"> • Discussion on progress and ongoing activities. • Discussion on logistics. 	<ul style="list-style-type: none"> • During meeting team agreed to make more efforts to boost up the payment disbursement.
2.	Meeting with DCO T.T.Singh	1	<ul style="list-style-type: none"> • Discussion to boost up payment process to unpaid DPs directing to revenue department for special facilitation to DPs to avoid any delay. 	It was successful meeting and DCO agreed for his cooperation in this regard.
3.	Director Land of NHA Faisalabad	4	<ul style="list-style-type: none"> • Progress review and ongoing activities. • GRC Meeting 	<ul style="list-style-type: none"> • Progress was shared with Director and SSMC RS agreed to make more efforts to boost up the payment disbursement. • In GRC meeting complaints received and recorded were discussed and resolved. • Next GRC meeting was decided as per schedule on Last Friday of every month and special meeting can be call as per need.
4.	Meeting with GM M-4, LAC and AD L&S	1	<ul style="list-style-type: none"> • Progress Review and ongoing activities. • GRM 	<ul style="list-style-type: none"> • During meeting LAC, AD L&S and SSMC RS agreed to make more efforts to boost up the payment disbursement.
5.	Assistant Director Land NHA	20	<ul style="list-style-type: none"> • Discussion on field related issues, field activities, updated progress, LAR data for IMR and IMR review etc. • Review of field activities, Discussion on field related issues, updated progress, IMR, updated status of MIS data, review of Monthly 	As AD Land is focal person for this project. SSMC is in contact with AD land.

S. No.	Department	No. of Meetings	Purpose/Issues Discussed	Remarks
			progress reports of June, July and August, review of 3 rd IMR of section-II and Logistics etc.	
6.	ADB Representative	2	<ul style="list-style-type: none"> • Discussion on LARP progress review and ongoing activities. • Discussion on GRC mechanism and complaint handling process. • Review of documents regarding grievance complaint of 310/JB village. • Discussion on LARP progress review and ongoing activities. • Sec-II 3rd IMR finalization. 	<ul style="list-style-type: none"> • Progress regarding paid and unpaid DPs and amount was reviewed. • GRC process and documentation was reviewed. • Field visit was conducted to resolve the complaint. • Progress regarding paid and unpaid DPs and amount was reviewed. • Sec-II 3rd IMR was finalized.
7.	Assistant Commissioner Shorkot	1	<ul style="list-style-type: none"> • Discussion to boost up payment process to unpaid DPs directing to revenue department for special facilitation in mutation cases to avoid any delay. 	It was successful meeting and AC agreed for his cooperation in this regard.
8.	Director Officer Revenue	1	<ul style="list-style-type: none"> • DOR was introduced with project and SSMC team. • SSMC requested him special facilitation to DPs in mutation cases to avoid any delay. 	It was successful meeting and DOR agreed for his cooperation in this regard.
9.	PD Section-II (B)	2	<ul style="list-style-type: none"> • Discussion on GR Complaint by DP. 	<ul style="list-style-type: none"> • Complaint was regarding construction and PD committed to resolve the issue himself.
Total		33		

5. GRIEVANCE REDRESS MECHANISM AND COMPLAINTS HANDLING

5.1 General

42. The GRC mechanism has been established at the PIU level with the primary objective to mediate conflict and resolve grievances of affected people at project level and avoid undue litigations. Grievance Redress Committee at the project level and at village level has been formed and functional. Complaints are being recorded on regular basis.

43. The following tasks have been undertaken to make the grievance redress mechanism effective and functional to ensure all complaints received are recorded and resolved in a timely manner:

- Prepared and placed a Grievance Redress Register at PIU level in order to register/ enter the community complaints as and when received. In this regards a focal person is deputed to log the complaints in complaint register. The record of grievances on grievance register (GR) is being maintained by the focal person i.e. Resettlement Specialist under the main responsibility of Director (L&S) at PMU/ PIU.
- Monthly meeting of grievance redress committee (GRC) are being conducted once a month as per schedule on Last Friday of every month under the overall supervision of the Director Land M-4. However special GRC meetings are arranged on requirements basis to ensure the complaints are resolved as per mechanism provided under LARP, GRC members participate in this meeting review fact finding reports and complainants' concerns, and recommend actions to be implemented to resolve the grievance.

5.2 Over All Status of Complaints Resolution.

44. Total 18 complaints were received during reporting period regarding compensating payment and other social issues including in-interrupted access to irrigation water supplies, provision of under passes on access roads etc. All such complaints were logged in the grievance record register, fact findings and field investigations were carried-out and the complaints were discussed in the Monthly meeting of grievance redress committee (GRC) held on Last Friday of each month. As of close of reporting period, 3 GRC meetings have been conducted under supervision of the Director Land M-4 and the complaints were reviewed and resolved as summarized in the tables below. Detail of complaints handled and processed by type has been presented in **Annex-11**.

45. In addition to above, ADB forwarded a complainant to the PMU about restoration of water course and unauthorized excavation of borrow material from complainant's land for clarification and redressing the grievances of the complainant. The project based GRM was invoked and the replacement water course was restored to ensure uninterrupted water supply and cost for restoration of land and tree compensation was paid to the complainant. Meanwhile, ADB fielded a mission on 23-24 June 2016 for site visit and review progress on complaint. ADB mission visited the site, observed replacement watercourse provided within acquired ROW along with service road and held detail discussion with complainant about his complaint clarified him about ADB process and safeguards requirements. . However, during mission meetings and consultation with the complainant, PMU staff NHA and the village GRC, some additional measures including extension of the water course and leveling of complainant's excavated land was mutually agreed. Accordingly, after implementing agreed actions, PMU M-4 shared its detailed response with ADB on 03-08-2016 clarifying that the complaint is resolved.

46. 4 Previously pending/in-process complaints have also been resolved and detail of the complaints handled and processed by type has been presented in **Annex-13**.

47. The table 3.2 depicts overall status of complaints received and recorded while the table 3.3 presents status of complaints in different categories of issues raised.

Table 3.2: Status of Complaints Resolution (over all status)

Previous Complaints				During the Reporting Period (June to August 2016)				Total				Remarks
Received	Resolved	Pending	Total Resolved + Pending	Received	Resolved	Pending	Total Resolved + Pending	Received	Resolved	Pending	Total Resolved + Pending	
13	9	4	13	5	6 ²	3	9	18	15	3	18	15 complaints have been resolved till now.

Table 3.3: Category wise status of Complaints recorded and resolved during reporting period.

Category of Issues/ Complaints	Total unresolved complaints received/Recorded	Complaints resolved (Nos.)	Complaints Pending (No.)	Steps/ actions taken to resolve issues
i. Passage/ under pass required	1	1	0	<ul style="list-style-type: none"> Logged in system on July 29, 2016 Consultations and investigations carried on August 01, 2016. A 4x4 meter wide box culvert provided in design and complainants clarified accordingly.
ii. Water Course	1	1	0	<ul style="list-style-type: none"> Logged in system on May 05, 2016 Consultations and investigations carried on July 27, 2016. A pipe culvert to restore watercourse already included in design and complainants clarified accordingly.
iii. Compensation Payment Issue	2	0	2	<ul style="list-style-type: none"> Logged in system on July 29, 2016 Reviewed/discussed in GRC meeting and forwarded to LAC on July 29, 2016 for verification/investigation and clarifying factual position. After receipt of verification from LAC the complaint will be decided in next meeting of GRC and the complainant will be clarified accordingly.
iv. Demand for residential Structure Payment	1	0	1	<ul style="list-style-type: none"> Logged in system on August 20, 2016 Reviewed/discussed in GRC meeting on August 26, 2016 and forwarded to SSMC for verification and assessment. After receipt of verification/assessment report, the GRC will review the report and recommend actions in its next meeting and the complainant will be clarified accordingly.
Total	5	2	3	

²Four pending complaints were also resolved during the reporting period

6. GENDER ISSUES/ ANALYSIS IN LARP IMPLEMENTATION

48. The LARP impacts identified on the women include loss of the assets owned in their name that need gender participation during consultation and information dissemination about LARP implementation and delivery of compensation. Besides, there may be construction related social issues associated with gender including restricted access and mobility to perform daily chores due to ongoing construction activity. Hence, to overcome the constraints faced by the women efforts were made to mobilize them and ensure their participation in consultative process during implementation of LARP and execution of construction activities.

49. In this regard, female social mobilizers coordinated with Female asset owner DPs particularly the unpaid ones for informing them about LAR implementation arrangements and ensure their participation in the ongoing consultative process. For this purposes a continued liaison was maintained with the female and 7 meeting sessions were conducted in project villages wherein 23 female participated. In project affected villages, Female displaced person committees have been formed earlier and consultation meetings with the DPCs are being conducted to discuss their gender related issues, concerns and raise their voices to get their issue resolved. The list of participants has been presented in Annex-10.

7. CONCLUSIONS & RECOMMENDATIONS

7.1 Conclusions

50. The whole requisite land has been acquired in all 33 villages of Section II of M-4. The compensation for acquired assets i.e. land and land based assets is paid to all payable DPs (2804) and the leftover compensation mainly relates to the DP's (870) having legal and administrative impediments mainly related with DP's themselves. However, Land acquisition unit in PIU with support of SSMC is making all efforts to affect the payment to remaining DPs to comply with ADB SPS 2009 requirements

51. The break-up of remaining payments is as under:

- (a) Rs.23.599 million to 870 DPs for the loss of land.
- (b) Rs. 1.183 million for the loss of crops to 19 unpaid DPs.
- (c) Rs. 4.597 million to 69 DPs for the loss of additional crops
- (d) Rs.0.238 million to 5 DPs for the loss of structure.
- (e) Rs. 2.398 million to 13 DPs for the loss of trees to 13 DPs.
- (f) Resettlement and rehabilitation costs/allowances amounting to Rs 13.315 million, including, 7.597 million rupees resettlement allowance for 1176 DPs, 3.245 million rupees Replacement Cost for 469 DPs and Rs 2.47 million for other entitled allowances³ to 64 DPs.

7.2 Recommendations

52. Delay in payment of land compensation due to legal and administrative impediments has slowed down progress in payment of compensation against the entitled allowances. Particularly payment of compensation for additional crops, resettlement assistance allowance and replacement cost allowance is not at par with the compensation paid against actual number of DPs in land and crop loss category. To ensure the payment of compensation for entitled allowances is paid to all payable DPs who already had collated their compensation against land specific efforts are required to outreach them and disburse compensation.

53. The following actions are recommended for delivery of remaining compensation against acquired land and entitled rehabilitation and livelihood restoration allowances:

- PIU LARU and SSMC will maintain a close liaison with the available Displaced Households for preparation and submission of compensation claims.
- For DPs out of country or shifted in other cities in Pakistan: A close liaison will be maintained with the village notables and the DPCs to identify the whereabouts of the DPs living abroad and in other cities in Pakistan; the contact addresses of DPs living out of project areas will be collected to approach the DPs at their current places; and DPs will be mobilized to collect compensation through telephonic contacts, by delivering notices through post and any other plausible mean.
- For DPs with Inheritance issues: The available decedents of the DH living in village will be approached through social mobilizers to assist and guide them to approach land revenue authorities and get inheritance mutations recorded; a close liaison will be maintained with DPs and local land revenue people for

³ Other unpaid allowances include, Rs. 0.235 million for livelihood allowance to 7 DPs, Rs. 0.236 million for transport allowance to 14 DPs, Rs. 0.555 million for business allowance to 12 DPs, Rs. 0.277 million for vulnerable allowance to 97 DPs, Rs. 0.600 million for electricity allowance to 15 DPs, Rs. 0.529 million for house rent allowance to 6 DPs and Rs. 0.040 million for employment loss allowance to 1 DP.

early mutation in record, submission of compensation claims with requisite support documents and delivery of compensation accordingly. Meanwhile certification statements of the legal heirs acknowledging pending inheritance mutation, NHA's efforts to deliver compensation and certification about receipt of compensation as and when the inheritance mutations are recorded in their name.

- In case of meager compensation amounts, the specific measures will be explored in consultation with the local land revenue authorities and the BOR.
- DPs with title disputes: will be followed to sensitize them for expeditious resolution of issues through courts and payment of compensation.

54. In case of payment of compensation against entitled allowances, particularly compensation entitlements for additional crops, resettlement allowances and replacement cost following issue specific actions will be implemented to ensure all payable DPs are paid entitled compensation as per LARP and CAP provisions.

- Additional Crop Compensation: To ensure the number of paid DPs in crop losses and additional crop compensation is same, the unpaid DPs in will be determined through review of LARP database and the cases for unpaid DPs will be processed on priority to ensure the unpaid numbers in both categories are same.
- Resettlement Assistance Allowance: The resettlement allowance is applicable to all DPs falling in land loss category. During next reporting period, the efforts will be ensured to improve payment status for resettlement allowances to ensure the number of unpaid is similar as of those having legal and administrative impediments in land loss category
- Replacement Cost allowance: The total unpaid DPs in this category is 469, however it is likely that some of them may fall in category of DPs having legal and administrative impediments. So, the actual number of payable DPs in this category will be determined through review of database for paid and unpaid DPs in land category and accordingly the efforts will be ensured to deliver compensation up to the extent of all payable DPs by next quarterly monitoring report.
- Besides above, unpaid compensation against business loss, employment loss/livelihood restoration allowances, shifting of utilities and transportation cost will be delivered to left over payable DPs and the particular reasons impeding delivery of compensation to unpaid DPs in each category of allowances will be documented by next quarterly monitoring report.
- The DPs payable for Rehabilitation and Resettlement allowances will be minimized in coming months to ensure the numbers of unpaid in land/land based assets category and resettlement and rehabilitation allowances are consistent. In this respect, efforts are already in progress and compensation files of 100 DPs are under process in PMU for preparation and delivery of compensation cheques. On the basis of updated database, total number of payable DPs in each category will be determined precisely and efforts will be made to process compensation cases for all payable DPs in each category of resettlement and rehabilitation allowances by November 2016.

Pictorial Presentation

Pictorial Presentation of Selected Events

PICTORIAL VIEW OF CONSULTATION MEETING AND DISCLOSURE OF LARP AND INFORMATION SHARING



GRC verification in village 406/ JB Sec-II



GRC Meeting in village 488 /JB Sec-II



Payment Disbursement at PIU



Site visit for Grievance redress in 7 Ghagh



GRC Meeting at NHAFaisalababd office



Meeting with Assistant Commissioner Shorkot

Community Consultation Meetings



Consultation meeting with unpaid DPs at Chak501 JB



Consultation meeting with unpaid DPs at Chak505



Consultation meeting with unpaid DPs at Chak390



Consultation meeting with unpaid DPs at Chak504



Consultation meeting with unpaid DPs at Chak406



Consultation meeting with unpaid DPs at Chak383

Consultation with Females DPs



Consultation meeting with unpaid DPs at Chak383



Consultation meeting with unpaid DPs at Chak487



Consultation meeting with unpaid DPs at Chak501



Consultation meeting with unpaid DPs at Chak496



Construction meeting conducted in sec II Village 487



Consultation meeting with unpaid DPs at Chak 505

ANNEXES

Annex-1: Village-wise Summary of Awarded Land

Location/ Village	Land Compensation Payment Status			Affected Persons		
	Awarded Amount	Paid/ Disbursed Amount	Balance	Total No. APs	Total Paid	No. of APs not paid
District: Toba Tek Singh						
304 J/B	7,395,937	6,334,412	1,061,525	74	40	34
305 J/B	11,689,750	11,182,925	506,825	135	102	33
307 J/B	10,821,500	10,702,927	118,573	186	137	49
310 J/B	17,779,000	16,903,701	875,299	163	111	52
311 J/B	16,739,688	16,232,539	507,149	411	319	92
317 J/B	573,562	573,559	3	8	8	0
360 J/B	2,988,203	2,573,458	414,745	100	52	48
378 J/B	15,179,281	14,612,714	566,567	113	94	19
383 J/B	58,018,219	57,830,232	187,987	193	180	13
384 J/B	46,309,063	45,762,476	546,587	112	103	9
385 J/B	32,412,750	32,256,401	156,349	108	86	22
390 J/B	19,557,187	19,548,565	8,622	32	23	9
396 J/B	12,769,313	12,174,365	594,948	36	34	2
398 J/B	1,169,766	724,352	445,414	95	44	51
400 J/B	3,100,687	3,078,348	22,339	25	23	2
401 J/B	20,888,313	20,829,096	59,217	107	101	6
438 J/B	34,500	22,145	12,355	8	5	3
469 J/B	18,261,281	17,440,926	820,355	83	50	33
383 J/B Interchange	36,990,243	33,255,711	3,734,532	86	70	16
388 J/B Interchange	12,229,531	12,229,531	-	10	10	0
401 J/B Interchange	6,429,938	6,234,054	195,884	29	27	2
District Jhang						
487 J/B	8,703,244	8195253	507,991	118	90	28
488 J/B	6,801,848	6,748,047	53,801	49	39	10
489 J/B	14,392,839	13702704	690,135	212	178	34
490 J/B	46,338,157	44424069	1,914,088	222	189	33
406 J/B	13,839,890	13591753	248,137	75	69	6
505 J/B	4,960,813	4797043	163,770	26	20	6
494 J/B	31,018,196	30943861	74,335	88	83	5
496 J/B	6,318,475	5943841	374,634	65	43	22
KaloWala	48,741,887	46001736	2,740,151	224	130	94
500 J/B	20,626,386	19919863	706,523	92	76	16
504J/B	48,508,437	45413297	3,095,140	180	136	44
501 J/B	13,196,250	12234032	962,218	104	48	56
RakhKotla	16,626,880	16619584	7,296	29	28	1
7 Gagh	10,518,820	10182071	336,749	37	34	3

487 J/B Interchange	1,413,537	524859	888,678	23	7	16
RakhKotla Interchange	4,582,319	4582319	-	15	15	0
Total	647925690	624326769	23598921	3674	2804	870

Annex-2: Village-wise Summary of Additional Crop

Location/ Village	Amount to be Paid	Paid	Balance	Total No. APs	Total Paid	Not paid
District: Toba Tek Singh						
304 J/B	257,825	255,840	1,985	4	3	1
305 J/B	876,725	703,629	173,096	22	18	4
307 J/B	832,728	832,728	0	14	14	0
310 J/B	658,125	524,784	133,341	11	10	1
311 J/B	1,102,975	838,344	264,631	36	30	6
317 J/B	83,125	82,992	133	1	1	0
360 J/B	159,225	120,276	38,949	7	4	3
378 J/B	884,225	696,852	187,373	18	18	0
383 J/B	1,057,650	957,372	100,278	29	29	0
384 J/B	1,465,950	1,028,976	436,974	20	15	5
385 J/B	1,089,225	954,876	134,349	20	17	3
390 J/B	361,575	223,860	137,715	10	7	3
396 J/B	918,900	401,388	517,512	14	10	4
398 J/B	63,750	63,750	0	3	3	0
400 J/B	248,275	192,816	55,459	7	5	2
401 J/B	440,325	440,325	0	10	10	0
438 J/B	0		0		0	0
469 J/B	740,775	324,636	416,139	9	4	5
383 J/B Interchange	579,525	348,660	230,865	20	10	10
388 J/B Interchange	165,204	165,204	0	3	3	0
401 J/B Interchange	104,225	104,225	0	3	0	3
District Jhang						
487 J/B	627,500	601,068	26,432	21	21	0
488 J/B	351,250	319,176	32,074	7	6	1
489 J/B	977,650	920,088	57,562	22	22	0
490 J/B	694,850	572,052	122,798	17	14	3
406 J/B	210,775	177,996	32,779	12	10	2
505 J/B	133,750	147,420	-13,670	5	5	0
494 J/B	479,375	354,120	125,255	9	8	1
496 J/B	222,025	140,244	81,781	9	7	2
KaloWala	1,172,350	972,036	200,314	29	29	0
500 J/B	655,325	499,044	156,281	12	12	0
504J/B	935,325	711,516	223,809	17	16	1
501 J/B	521,100	305,448	215,652	8	6	2
RakhKotla	560,475	284,232	276,243	8	6	2
7 Gagh	267,200	194,688	72,512	8	8	0

487 J/B Interchange	42,500		42,500	3		3
RakhKotla Interchange	116,575		116,575	2		2
Total	20,058,357	15,460,661	4,597,696	450	381	69

Annex-3: Village-wise Summary of Resettlement Assistance

Location/ Village	Award Amount	Paid	Balance	Total No. Aps	Total Paid	Not Paid
District Toba Tek Singh						
304 J/B	985,905	830,807	155,098	74	39	35
305 J/B	3,323,955	3,185,484	138,471	135	93	42
307 J/B	3,077,070	2,878,008	199,062	186	129	57
310 J/B	4,940,153	4,847,042	93,111	163	110	53
311 J/B	4,759,894	4,503,743	256,151	411	292	119
317 J/B	238,455	238,455	-	8	8	-
360 J/B	679,751	582,774	96,977	100	29	71
378 J/B	2,466,398	2,359,624	106,774	113	92	21
383 J/B	3,786,405	3,776,015	10,390	193	180	13
384 J/B	4,387,114	4,375,849	11,265	112	102	10
385 J/B	3,072,165	3,063,975	8,190	108	84	24
390 J/B	1,853,681	1,820,635	33,046	32	23	9
396 J/B	3,651,926	3,562,385	89,541	36	34	2
398 J/B	443,494	293,574	149,920	95	38	57
400 J/B	899,659	891,166	8,493	25	23	2
401 J/B	2,468,441	2,461,174	7,267	107	101	6
438 J/B	6,540	4,179	2,361	8	6	2
469 J/B	3,456,799	3,270,818	185,981	83	48	35
383 J/B Interchange	1,877,389	1,106,482	770,907	86	34	52
388 J/B Interchange	461,476	461,476	-	10	10	-
401 J/B Interchange	479,463	424,692	54,771	29	21	8
District Jhang						
487 J/B	3,024,750	2,523,650	501,100	118	76	42
488 J/B	1,476,405	1,459,377	17,028	49	35	14
489 J/B	2,902,534	2,576,975	325,559	212	153	59
490 J/B	5,583,116	5,157,549	425,567	222	175	47
406 J/B	1,749,041	1,708,613	40,428	75	60	15
505 J/B	1,410,596	1,296,354	114,242	26	19	7
494 J/B	2,138,171	2,106,631	31,540	88	75	13
496 J/B	673,620	622,687	50,933	65	38	27
KaloWala	3,647,276	3,441,540	205,736	224	103	121
500 J/B	1,755,990	1,666,996	88,994	92	54	38
504 J/B	2,758,654	2,486,201	272,453	180	124	56
501 J/B	1,876,163	1,318,522	557,641	104	36	68

RakhKotla	1,892,307	1,890,007	2,300	29	28	1
7 Gagh	718,991	692,996	25,995	37	25	12
487 J/B Interchange	489,274		489,274	23		23
RakhKotla Interchange	410,385		410,385	15		15
TOTAL	79,823,406	73,886,455	5,936,951	3,674	2,497	1,176

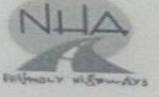
Annex-4: Efforts exhausted to approach unpaid DPs for Additional Documentation

Sr. No.	Village	No. of DPs Contacted
1.	487 /JB	14
2.	383 /JB	8
3.	383 Interchange	8
4.	504/JB	21
5.	496/JB	14
6.	RakhKotla	1
7.	501/JB	17
8.	505/JB	6
9.	406/JB	5
Total	9	94

Annex-5: List of Villages for Certification Statement

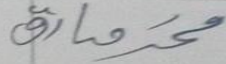
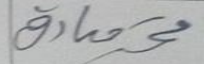

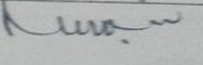
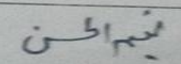
Sr. No.	Village	DPs Approached
1.	487 /JB	4
2.	496/JB	3
3.	505/JB	1
4.	406/JB	1
Total	4	9


Annex-6: Contacts of Unpaid DPs Living Out of Project Area (Sample Filled Form)

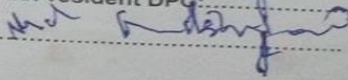

NATIONAL HIGHWAY AUTHORITY
SOCIAL SAFEGUARD & MANAGEMENT TEAM (SSMC) OF
FAISALABAD – KHANEWAL MOTORWAY PROJECT (M-4) (SECTION II & III)


CONSULTATIVE MEETING WITH DISPLACED PERSONS (DPs)
Information Collection Sheet for unpaid cases

Village: 487JB Tehsil: Shor kot District: Jhang Date: 17 / 08 / 16

Sr.No	Name (DP)	Status	Impact				Name Of Person met with & contact No.	Relation with DP	Current Contact No. & Address of DPs	Signature
			Land	Trees	crop	Others				
✓ 1	Muhammad Iqbal S/O Barkat Ali	Deceased	✓			✓				
2	Jamaal Din S/O Ali Bakhsh	Deceased	✓			✓	Muhammad Sady Sadiq s/o Ali Bakhsh	Brother		
3	Noor Muhammad S/O Ali Bakhsh	Deceased	✓			✓	Muhammad Sadiq s/o Ali Bakhsh 0346 3743996	Brother	Chak # 487 JB Tah 1 Goharwat Distt Jhang.	
4	Muhammad Iqbal S/O Ghulam Qadar	Deceased	✓			✓	Riffat Bibi 0347-7617358	daughter	Chak # 487 JB Near mosque	
5	Hussain Bibi Wd/O Muhammad Hussain	Deceased	✓			✓	Muhammad Munir s/o Muhammad Hussain 0346 4679841	Son	Chak No 487 JB Tehsil Shorkot District Jhang.	
6	Muhammad Bashir S/O Muhammad Hussain	Deceased	✓			✓	Abdul Hussain s/o Bashir Ahmad 0347 4919477	Brother Son	11	

Information Collected and Verified:
Info. Collected by SM: 
SSMC (M-4): _____

Village Headman/President DPC: _____
Village: 

Verified By RS / Team Leader: 
SSMC (M-4): _____

Annex-7: Certification Statement by Heirs of Deceased (Under Age Sample Filled Form)

نیشنل موٹروے، ایم-4 گوجرہ-شورکوٹ-خانہوال پروجیکٹ (48402)

نام متاثرہ افراد: (۱) محمد اختر (۲) سفدر عباس (۳) محمد بلال

رہائش: حیدر نگر ۶۹۶ ج ب مریض نمبر: خسرہ نمبر:

گاؤں: حیدر نگر ۶۹۶ ج ب

میان سرپرست برائے نابالغ متاثرہ افراد

میں: سید ابی بی زوجہ محمد اقبال متاثرہ بچے/بچوں کا والدہ ہوں جن کے

نام: (۱) محمد اختر (۲) سفدر عباس (۳) محمد بلال

(۴) اور رنکتریب (۵) منجہ (۶) نسیم ہیں۔ میں بچے/بچوں کا حقیقی سرپرست ہوں

اور میں حلقی بیان کرتا ہوں کہ

(۱) متاثرہ وارثان بچے اپنے نابالغ ہیں جو کہ میرے ساتھ رہ رہے ہیں اور بطور سرپرست حقیقی برائے نابالغ متاثرہ افراد، میں انکی پرورش اور بھلائی کا ذمہ دار ہوں۔

(۲) نیشنل ہائی وے اتھارٹی نے ہمیں واضح کر دیا ہے کہ معاوضہ پہلے ہی سرکاری خزانہ میں جمع ہے۔ اور قانونی سرپرست برائے نابالغ متاثرہ افراد کو متعلقہ عدالت سے شمولیت برائے سرپرستی کے حصول کے بعد دیا جاسکے گا۔

(۳) شمولیت برائے سرپرستی کے لیے عدالت میں کیس دائر کر دیا ہے اگر ہے ہیں۔ اور عدالت کا فیصلہ زیر التوا ہے

(۴) وہ معاوضہ جو کہ متاثرہ فرد/افراد کے نام پر ہے، عدالت سے شمولیت برائے سرپرستی کے حصول کے بعد وصول کر سکیں گے۔ تاہم بطور حقیقی سرپرست مجھے پروجیکٹ کے کام کے آغاز پر کوئی اعتراض نہ ہے۔

(۵) یہ بیان میں بنام کسی جبر اور مجبوری کے دے رہا ہوں جس کے گواہان گاؤں کا سربراہ (نمبر دار) اور متاثرہ افراد کی کمیٹی کا صدر ہے۔

نام: محمد ابی بی

رہائش: حیدر نگر ۶۹۶ ج ب

رشتہ متاثرہ افراد (بچے/بچوں): والدہ

دستخط/نشان انگوٹھا:

گواہان:

میں بطور گاؤں کے سربراہ (نمبر دار) اور متاثرہ افراد کی کمیٹی کا صدر

مختارہ محترمہ: سید ابی بی

کو ذاتی طور پر جانتے ہیں۔ اور بیان کی درستگی کے گواہ ہیں کہ متاثرہ نابالغ فرد/افراد سرپرست کے

ساتھ ہی گاؤں میں رہتے ہیں۔

۶۹۶ ج ب میں رہائش پذیر ہیں۔

نام: سفدر عباس ولد محمد خان

دستخط متاثرہ افراد کی کمیٹی کا صدر

Annex-8: Letter to Secretary Settlement Punjab Board of revenue Regarding Meager Amount Disbursement

NATIONAL HIGHWAY AUTHORITY
OFFICE OF LAC (M-4) SECTION-II&III
JHANG ROAD KABIRWALA

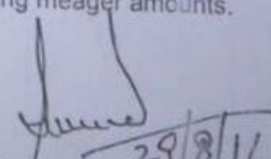
No. () LAC/M-4/NHA/2016/ 715 29th August 2016

Secretary (Settlement)
Punjab Board of Revenue
Lahore

Subject: CONSTRUCTION OF MOTORWAY (M-4) FAISALABAD-KHANEWAL (184 KMS)

Reference: Letter no. () G.M/M-4/NHA/2016/4017 dated 22nd April 2016 (Copy enclosed)

- Vide above referenced letter with subject the acquiring agency requested the undersigned to use all mode of payments mentioned in paragraph 87 of Standing Orders Land Acquisition No. 28 like
 - By direct payment
 - By order on treasury
 - By money order
 - By cheque
 - By deposit in a treasury; to the Affected Persons of meager amounts (less than Rs. 10,000.00)
- It is hereby informed that the awards of all 33 villages of section II (Gojra-Shorkot) including interchanges and 34 villages of Section-III (Shorkot-Khanewal) (ROW) have been announced and maximum compensation of awarded amount (93% (Section-II) & 82% (Section-III)) has been delivered to Affected Persons (APs) (76% (Section-II) & 52% (Section-III)) of M-4 Project.
- It is further added that the subject project is ADB funded where land is being acquired as per ADB's Resettlement Policy parallel with Land Acquisition Act 1894 which is required under loan agreement between Government of Pakistan and Asian Development Bank. According to resettlement policy of ADB, construction of civil works will only be allowed once 100 % compensation has been delivered to affected persons (APs).
- In view of the above, it is requested that the undersigned may please be guided in this regard that the payment can be made as per paragraph 87 of Standing Orders Land Acquisition No. 28 (Copy Enclosed) for delivering compensation to the affected persons having meager amounts.
- Forwarded for further guidance on urgent basis please.


29/8/16
(Sajjad Mehmood Baber Mirza)
Land Acquisition Collector (M-4) Section-II&III
National Highway Authority

c. Director Land M-4 NHA FSD

o/c

Annex-9: List of Consultation Meetings with Unpaid Male DPs

Sr. No.	Date	Location/ Village	Category of Participant	No. Of Participants	Name of Main Participant
1.	23 June 2016	310/JB	DPCs/DPs/ Local Communities	6	- Mr.Zulqarnain Ali S/O Zulfiqar Ali - Mr.Tipu Jalal - Mr. Aftab Ahmad S/O NawabDeen - Mr.NasirMajeed S/O Abdul Majeed - Mr.ZafarWarraich S/O M. Iqbal - Mr.AliRaza S/O M. Haneef
2.	11 August 2016	Chak No 501 JB	DPCs/DPs/ Local Communities	8	- Muhammad Younis S/O Alam Khan - Faiz Ahmad S/O FerozDeen - AbdurRazzaq S/O Faiz Muhammad - Muhammad Ashiq S/O Muhammad Siddiq - Muhammad Saddam S/O Iqbal Shah - Muhammad Riaz S/O Ghulam Mustafa - Muhammad Waseem S/O Muhammad Zafar - SajjadHussain S/O Dor Muhammad
3.	11 August 2016	Chak No 505 JB	DPCs/DPs/ Local Communities	6	- Muhammad Iftikhar S/O Muhammad Bakhsh - Naseer Ahmad S/O Muhammad Ahmad - Khurshid Ahmad S/O Mehmood - Muhammad Nawaz shaheen S/O Muhammad Khan - Muhammad Ramzan S/O Mehmood - Raees Abbas S/O Muhammad Khan
4.	12 August 2016	Chak No 383 JB	DPCs/DPs/ Local Communities	3	- Muhammad Khalid S/O Muhammad Bakhsh - Muhammad Imran S/O FaqerHussain - Mumtaz Ali S/O Allah Dad
5.	12 August 2016	Chak No 390 JB	DPCs/DPs/ Local Communities	1	- ShahzadAlam S/O MunawwarHussain
6.	12 August 2016	Chak No 400 JB	DPCs/DPs/ Local Communities	5	- Zafar Ali S/O Ashiq Ali - Muhammad Ishhaq S/O Manzoor Ahmad - Nasir Ali S/O Ashiq Ali - Liaqat Ali S/O Ashiq Ali - Shahbaz Ali S/O Manzoor Ahmad
7.	15 August 2016	Chak No 496 JB	DPCs/DPs/ Local Communities	14	- Raja Manzoor Ahmad S/O Bashir Ahmad - Ahmad Mujtaba S/O Manzoor - Muhammad Ijaz S/O Muhammad Iqbal - Umar Hayat S/O Muhammad Arif - Muhammad nawaz S/O Noor Muhammad - Muhammad Saleem S/O Allah Bakhsh - Muhammad Riaz S/O Muhammad Iqbal - Muhammad Iqbal S/O Baig - Khurshid Ahmad S/O Khan Muhammad - IrshadHussain S/O Khan Muhammad - Muhammad Rizwan S/O Muhammad Shareef - Muhammad Ali S/O IrshadHussain - JavedIqbal S/O Khan Muhammad - Muhammad Usman S/O Muhammad Sharif
8.	15 August 2016	RakhKotla	DPCs/DPs/ Local Communities	1	- Umar Daraz S/O Muhammad Nawaz
9.	16 August 2016	Chak No	DPCs/DPs/ Local	14	- AftabAzam S/O Akhtar Ali - Ahmad Yar S/O Allah Yar

Sr. No.	Date	Location/ Village	Category of Participant	No. Of Participants	Name of Main Participant
		504 JB	Communities		<ul style="list-style-type: none"> - Ghaus Muhammad S/O Muhammad Nawaz - Muhammad khan S/O Allah Ditta - GhulamShabbeer S/O Rab Nawaz - Haq Nawaz S/O Muhabbat Khan - Muhammad Fazil S/O Ghulam Muhammad - Sajid Abbas S/O Bahadur Khan - SafdarMajeed S/O Abdul Majeed - Muhammad Rafiq S/O Waryam - Mazhariqbal S/O Allah Ditta - Muhammad Sharif S/O Waryam - Umar Daraz S/O Noor Muhammad - ShahzadAbid S/O AbidHussain
10.	17 August 2016	Chak No 487 JB	DPCs/DPs/ Local Communities	9	<ul style="list-style-type: none"> - Muhammad Sadiq S/O Ali Bakhsh - Muhammad Saleem S/O Muhammad Ismail - Muhammad Asghar S/O NabiBakhsh - Kashif Ali S/O AbdusSattar - Muhammad Maqsood S/O NabiBakhsh - Muhammad Ameen S/O Faqeer Muhammad - Muhammad Ashraf S/O TalibHussain - Mukhtar S/O Barkat Ali - Asghar Ali S/O Mukhtar Ali
11.	17 August 2016	Chak No 406 JB	DPCs/DPs/ Local Communities	9	<ul style="list-style-type: none"> - Amanullah S/O Haq Nawaz - Muhammad Ishaaq S/O Muhammad Hanif - Manzoor Ahmad S/O Ahmad Bakhsh - Muhammad Ishaaq S/O Ahmad Khn - Muhammad Shafi S/O Habibullah - Ghulamrasool v Ahmad Khan - Qaiser Abbas S/O Muhammad ramzan - Muhammad Irfan S/O Amanullah Khan - Adeel Ahmad S/O Mushtaq Ahmad

Annex-10: List of Consultation Meetings with Unpaid Female DPs

Sr. No.	Date	Location/ Village	Category of Participant	No. Of Participants	Name of Main Participant
1.	11 August 2016	Chak No 501 JB	Female DPCs/DPs/ Local Communities	3	- Masraan Mai (SattBharai) W/O Muhammad Zafar - Farzana D/O Muhammad Zafar - Rukhsana D/O Muhammad Zafar
2.	11 August 2016	Chak No 505 JB	Female DPCs/DPs/ Local Communities	1	- SaddamBibi W/O Muhammad Iqbal
3.	12 August 2016	Chak No 383 JB	Female DPCs/DPs/ Local Communities	2	- ShahidaParveen W/O Farman Ali - HanifanBibi W/O Abdulah
4.	12 August 2016	Chak No 400 JB	Female DPCs/DPs/ Local Communities	5	- SafiaBibi W/O Ashiq Ali - SurayyaParveen W/O Muhammad Ishaq - NajmaParveen D/O Ashiq Ali - ZareenaBibi D/O Ashiq Ali - ShabanaKausar W/O Nisaar Ali D/O Ashiq Ali
5.	15 August 2016	Chak No 496 JB	Female DPCs/DPs/ Local Communities	7	- Naseem D/O Baig - Pathani D/O Baig - Rukhsana W/O Muhammad Arif - KhalidaBibi D/O Yaseen - Hajran Mai W/O Mahar Noor - Khurshid Mai W/O Muhammad Iqbal - Bakhan Mai W/O Khan Muhammad
6.	16 August 2016	Chak No 504 JB	Female DPCs/DPs/ Local Communities	1	- AmeeranBibi W/O Allah Ditta
7.	17 August 2016	Chak No 487 JB	Female DPCs/DPs/ Local Communities	4	- Ayesha Bibi W/O Noor Muhammad - Rukhsana D/O Muhammad Sadiq - RashidanBibi W/O Muhammad Akram - RiffatBibi d/O Muhammad Iqbal

Annex-11: Complaint Handling and Processing by Type

S.#	Village	Complainants name	Issues	Action Taken	Remarks
1.	400/JB	Sadique S/O Charagh Din	Demand for construction of Pipe culverts for his divided Land	<ul style="list-style-type: none"> Complainant received and recorded in complaint register. Conducted site visit to verify the complaint and issue; prepared field verification/fact finding report. The GRC recommended that the pipe culvert exist at nearby location which will be used to serve complainants issues. 	The applicant was clarified about the availability of culverts in nearby location which could serve his purpose. The complainant was satisfied with arrangement included in design and complaint stand resolved
2.	500/JB Sec-II	Muhammad Shafi s/o Salabat	Demand for payment of remaining acquired land	<ul style="list-style-type: none"> Complaint received from complainant. Recorded in grievance register Discussed in GRC meeting and decided to verify from LAC. 	<ul style="list-style-type: none"> Inprocess After verification from LAC the complainant will be informed with decision
3.	500/JB Sec-II	Muhammad Nawaz S/O Sultan Mehmood	Demand for payment of remaining acquired land	<ul style="list-style-type: none"> Complaint received from complainant. Recorded in grievance register Discussed in GRC meeting and decided to verify from LAC. 	<ul style="list-style-type: none"> Inprocess After verification from LAC the complainant will be informed with decision.
4.	310/ JB Sec-II	Abdul QayyumCheema, M. Rasheed Ejaz Ahmad	Demand for under pass	<ul style="list-style-type: none"> Complaint received from complainant. Recorded in grievance register Discussed in GRC meeting. After site verification Subway provided. 	<ul style="list-style-type: none"> Complaint resolved. Subway was provided and complainants were informed.
5.	501/JB	Sajjad S/O	Demand for residential	<ul style="list-style-type: none"> Complaint received from complainant. 	<ul style="list-style-type: none"> Inprocess

	Interchange Sec-II	Muhammad Ramazan	structure payment	<ul style="list-style-type: none"> • Recorded in grievance register. • Discussed in GRC meeting.GRC recommended for siteverification. After site verification and preparation of fact finding report issue will be resolved. 	
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Annex-12: Detail of Pending Complaints of Last Quarter Complaint Handling and Processing by Type

S.#	Village	Complainants name	Issues	Action Taken	Remarks
.1	310/JB	Ali Raza S/o Muhammad Hanif	Demand for water Course along with the service Road	<ul style="list-style-type: none"> Complaint received from complainant and Recorded in grievance register. Field visit for verification of issue and joint meetings held including complainant, the contractor and supervision consultants. Fact finding reports forwarded for GRC meeting at PIU to take necessary action. 	As per GRC recommendation the complainant was informed that water Course along with the service Road has been provided.
2.	489/JB	Rab Nawaz S/o Sultan	Demand for payment of structure allowance approved by NHA	<ul style="list-style-type: none"> Complaint received and recorded in Complaint register. During field visited, it was verified that the impacted structures was a cattle's/farm yard that has been compensated as per land award; while the allowances entitled for residential structures are not applicable in case of affected farm yard/cattle yards. etc. The reports is under review by GRC and it is expected that the GRC after review of report in its June meeting will recommend actions that will be communicated to DP 	Complaint resolved. Structure payment already has been paid to DP and allowances entitled for residential structures was not applicable in this case. Complainant was informed.
3.	7 Ghagh	Muzahar Hussain S/o Chiragh	Demand for water culvert under motorway for irrigation of divided Land	<ul style="list-style-type: none"> Complaint received and recorded in grievance register. Issue internally discussed and is under process for field verification. 	As per GRC recommendation the complainant was informed that a water pipe culvert is already provided in project

					plan at nearby location.
4.	488JB	Muhammad Younas S/o Muhammad Hussain	Demand for construction of pipe culvert for his divided Land	<ul style="list-style-type: none"> • Complaint received and recorded in complaint register • Conducted site visit to verify the complaint and issue; prepared field verification/fact finding report. • The GRC recommended that the pipe culvert exist at nearby location which will be used to serve complainant's issues. 	As per GRC recommendation the complainant was informed that a water pipe culvert is already provided in project plan at nearby location.